

# IBM BigFix Health Check Services

## IBM BigFix

### *Maximize the Value of your IBM Security Solution*

#### **This offering provides a health check of your existing BigFix deployment.**

- Your BigFix deployment appears to have slowed down, information is not being updated or there appears to be periodic performance issues.
- You have issues with your BigFix Relays. Managed endpoints reporting to specific Relays may appear to have become slow or completely unresponsive.
- You would like to review the recommended maintenance tasks for your version of BigFix.
- Modules have not been fully implemented or are not functioning as expected.
- It has been a long time since your last BigFix Health Check by a BigFix specialist.

### *Benefits*

- Review of your deployment by a BigFix specialist
- Improved ROI for your software investment.
- Gain visibility on the actual health of your deployment.
- Develop the confidence to manage and maintain your BigFix deployment yourself
- Leverage IBM's experience with systems management and proven best practices.

### *Deliverables*

- Consultation with a BigFix specialist
- Detailed health check on your core BigFix infrastructure
- Health check report containing:
  - 1) Findings from the analysis
  - 2) Recommended next steps for remediation
- **Duration: from 5 days.** (Remediation as time allows).

### *Contact*

**Contact – For more information regarding this or any IBM Security Service, please contact your IBM Account Manager or Services Sales Representative they can be located from this website:**

<https://ibm.biz/SecurityLabServicesEMM>