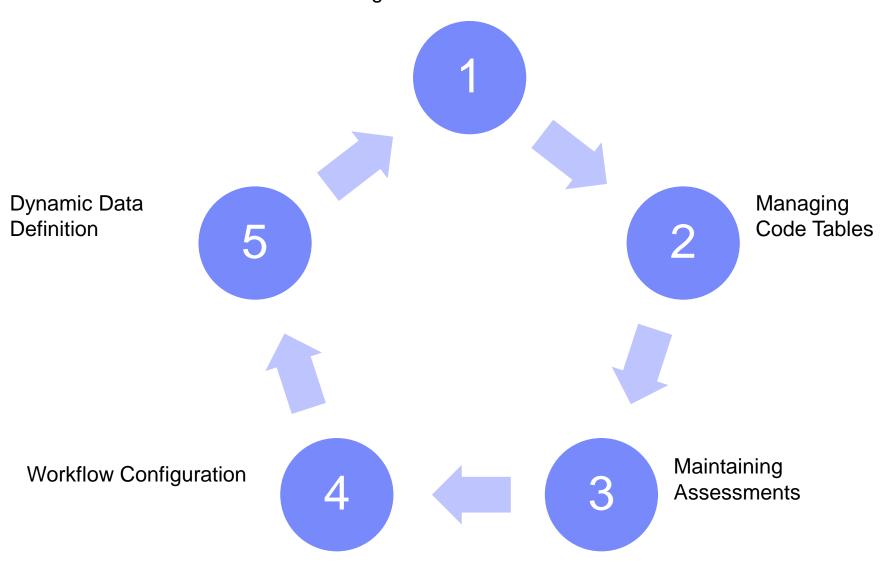
### The IBM Cúram Solution for Child Welfare

### **Configuration Capabilities**

December, 2014

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Configuration – What is it?





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Configuration – What is it?





Configuration - "Using the System to Change the System"



### Configuration - "Using the System to Change the System"

- System Administration: Users, Access Control, Programs, Provider Services
- System Setup: Code Tables, Properties, Document Templates
- System Configuration: Workflow, Scripted Questions, Assessments, Rules, Outcome Management, Dynamic Data Definitions, Milestones, Verifications, etc...



### Configuration - "Using the System to Change the System"

- System Administration: Users, Access Control, Programs, Provider Services
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### Versus

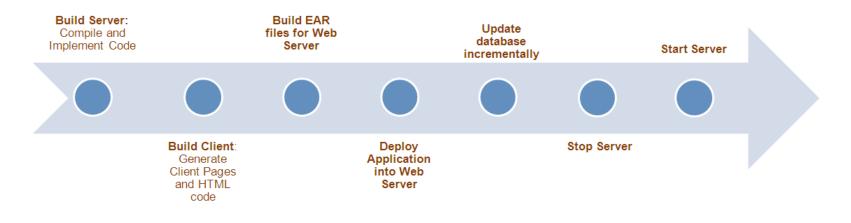
### **Customization** - "Coding and Development"

- System Customization: UML Model, Eclipse, Ant, Tomcat...
- Requires System Redeploy

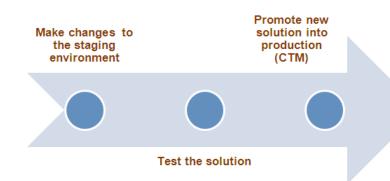


### Cúram offers streamlined configuration compared to traditional development

#### **Traditional Development**



#### **Dynamic Configuration**



	x Person Search X James Smith X Me	edical Assistance 257 - James Smith X		
Medical Assistance 257 -	James Smith			ACTIONS .
James N Smith	1edical Assistance		257	Open
46 years	ledical Assistance Folder - 256 attred 202011 etrification not recorded assi Payment ext Payment	: ][ Events ]] Issues ]] Tasks ]] Adri	inistration	Verifications (0)     Evidence In Edit (0)
Case Details				
Product Name	Medical Assistance Benefit	Case Reference	257	
Primary Client	James Smith	Status	Open [View H	istory]
Start Date	2/2/2011	Expected End Date	2/2/2011	
B (1) (B)	High	Classification	Medium Risk	
Priority	a second contract for a second b	Date Received	2/2/2011	
Owner	SUPER USER [Change]			
	SUPER USER [Change] Trained Customer	Actual Outcome		
Owner	Trained Customer [Change]		Monthly by E	FT [Change]



#### Configuration – What is it?

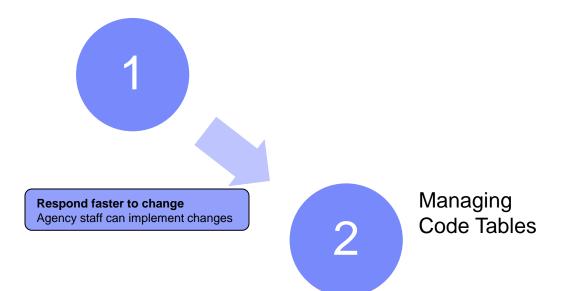


**Respond faster to change** Agency staff can implement changes

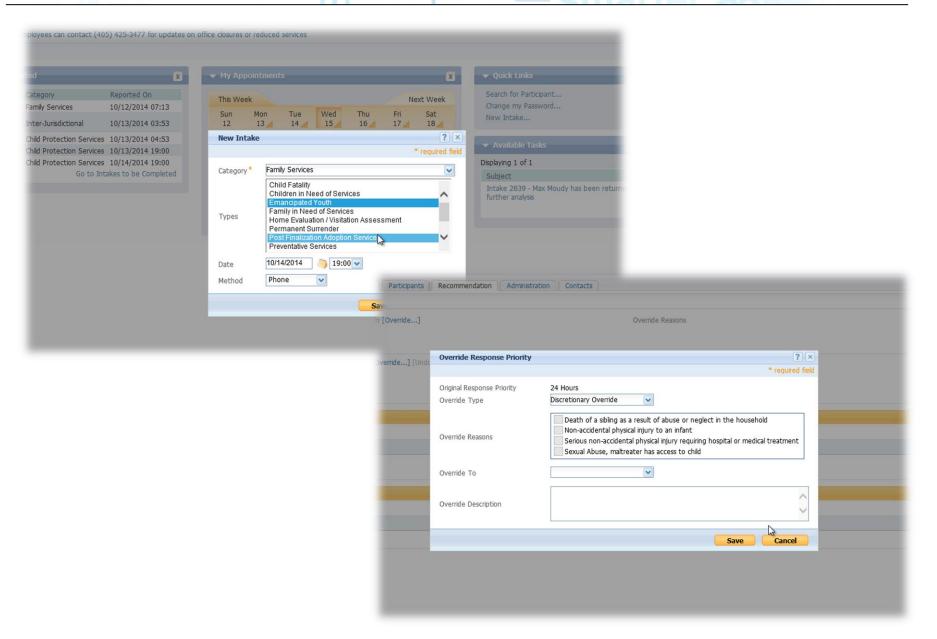


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Configuration – What is it?







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Search Results (Humber of Items: 5)         Default Value         Name       Default Value         C CS Inske Type       Shown         Reset       CCS Inske Type         Item       Technical ID (Code)       Shown         Adoption       TYPICAMA       Yes         Child Abase or Neglect       TYPCA       Yes         Child Fatalty       TYPCA       Yes         Child result Youth       TYPE Yes       Yes         Emanoptate Youth       TYPE Yes       Yes         Emanoptate Youth       TYPE Yes       Yes         Emanoptate Youth       TYPE Yes       Yes         Footer Care       TYPE/N       Yes       Yes         Home Evaluation / Voistation Assessment       TYPE Yes       Yes       Yes         Information Provided Only       TYPE Yes       Yes       Yes         Persumentation Adoption Services       TYPENR       Yes       Yes         Proventative Services       TYPENR       Yes       Yes         Persumentative Services       TYPENSR       Yes       Yes         Persumentative Services       TYPENSR       Yes       Yes				Sea	arch Criteria			<b></b>
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Adoption       TYPICAMA       Yes         Child Abuse or Neglect       TYPCA       Yes         Child Fatality       TYPCF       Yes         Child Fatality       TYPEY       Yes         Emancipated Youth       TYPEY       Yes         Family in Need of Services       TYPICPC       Yes         Foster Care       TYPICPC       Yes         Home Evaluation / Visitation Assessment       TYPE       Yes         Information Provided Only       TYPESUR       Yes         Permanent Surrender       TYPPSUR       Yes         Post Finalization Adoption Services       TYPPAS       Yes         Preventative Services       TYPPASE       Yes					Name			
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Child Abuse or Neglect       TYPCA       Yes         Child Fatality       TYPCF       Yes         Child Fatality       TYPCIN       Yes         Emancipated Youth       TYPEN       Yes         Family in Need of Services       TYPEN       Yes         Foster Care       TYPEN       Yes         Home Evaluation / Visitation Assessment       TYPEN       Yes         Information Provided Only       TYPEN       Yes         Permanent Surrender       TYPENR       Yes         Post Finalization Adoption Services       TYPENSIR       Yes         Preventative Services       TYPENSIR       Yes					Name  CCS Intake Type		Default Value	
Child Fatality       TYPCF       Yes         Child Fatality       TYPCIN       Yes         Emancipated Youth       TYPEY       Yes         Family in Need of Services       TYPEIN       Yes         Foster Care       TYPER       Yes         Home Evaluation / Visitation Assessment       TYPE       Yes         Information Provided Only       TYPE       Yes         Permanent Surrender       TYPESIR       Yes         Post Finalization Adoption Services       TYPESR       Yes         Preventative Services       TYPESR       Yes					Name CCS Intake Type Item	Technical ID (Code)	Default Value Shown	<b>Q</b>
Children in Need of Services       TYPCIN       Yes         Emancipated Youth       TYPEY       Yes         Family in Need of Services       TYPFIN       Yes         Foster Care       TYPICPC       Yes         Home Evaluation / Visitation Assessment       TYPHE       Yes         Information Provided Only       TYPIPSUR       Yes         Permanent Surrender       TYPPSUR       Yes         Post Finalization Adoption Services       TYPPAS       Yes         Preventative Services       TYPPSER       Yes					Name CCS Intake Type Item Adoption	Technical ID (Code) TYPICAMA	Default Value Shown Yes	<b>Q</b>
Emancipated Youth       TYPEY       Yes         Family in Need of Services       TYPEIN       Yes         Foster Care       TYPICPC       Yes         Home Evaluation / Visitation Assessment       TYPHE       Yes         Information Provided Only       TYPIPSUR       Yes         Permanent Surrender       TYPPSUR       Yes         Post Finalization Adoption Services       TYPPSER       Yes         Preventative Services       TYPPSER       Yes					Name       CCS Intake Type       Item       Adoption       Child Abuse or Neglect	Technical ID (Code) TYPICAMA TYPCA	Default Value Shown Yes Yes	() () () ()
Family in Need of Services     TYPEIN     Yes     Yes       Foster Care     TYPICPC     Yes       Home Evaluation / Visitation Assessment     TYPHE     Yes       Information Provided Only     TYPIP     Yes       Permanent Surrender     TYPPSUR     Yes       Post Finalization Adoption Services     TYPPSER     Yes       Preventative Services     TYPPSER     Yes					Name       CCS Intake Type       Item       Adoption       Child Abuse or Neglect       Child Fatality	Technical ID (Code) TYPICAMA TYPCA TYPCF	Default Value Shown Yes Yes Yes	(a) (a) (a) (a)
Foster Care     TYPICPC     Yes       Foster Care     TYPICPC     Yes       Home Evaluation / Visitation Assessment     TYPHE     Yes       Information Provided Only     TYPIP     Yes       Permanent Surrender     TYPPSUR     Yes       Post Finalization Adoption Services     TYPPSER     Yes       Preventative Services     TYPPSER     Yes					Name         CCS Intake Type         Item         Adoption         Child Abuse or Neglect         Child Fatality         Children in Need of Services	Technical ID (Code) TYPICAMA TYPCA TYPCF TYPCIN	Default Value Shown Yes Yes Yes Yes Yes	() () () () () () () () () () () () () (
Home Evaluation / Visitation Assessment       TYPHE       Yes       TYPHE         Information Provided Only       TYPIP       Yes       Yes         Permanent Surrender       TYPPSUR       Yes       Yes         Post Finalization Adoption Services       TYPPSER       Yes       Yes         Preventative Services       TYPPSER       Yes       Yes					Name         CCS Intake Type         Item         Adoption         Child Abuse or Neglect         Child Fatality         Children in Need of Services         Emancipated Youth	Technical ID (Code)           TYPICAMA           TYPCA           TYPCF           TYPCIN           TYPEY	Default Value Shown Yes Yes Yes Yes Yes Yes Yes	
Information Provided Only     TYPIP     Yes       Permanent Surrender     TYPPSUR     Yes       Post Finalization Adoption Services     TYPPAS     Yes       Preventative Services     TYPPSER     Yes					Name         CCS Intake Type         Item         Adoption         Child Abuse or Neglect         Child Fatality         Children in Need of Services         Emancipated Youth         Family in Need of Services	Technical ID (Code)           TYPICAMA           TYPCA           TYPCF           TYPCIN           TYPEY           TYPFIN	Default Value Shown Yes	() () () () () () () () () () () () () (
Permanent Surrender     TYPPSUR     Yes       Post Finalization Adoption Services     TYPPAS     Yes       Preventative Services     TYPPSER     Yes					Name         CCS Intake Type         Item         Adoption         Child Abuse or Neglect         Child Fatality         Children in Need of Services         Emancipated Youth         Family in Need of Services         Foster Care	Technical ID (Code)           TYPICAMA           TYPCA           TYPCF           TYPCIN           TYPEY           TYPFIN           TYPICPC	Default Value Shown Yes	(a) (a) (a) (a) (a) (a) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c
Post Finalization Adoption Services     TYPPAS     Yes       Preventative Services     TYPPSER     Yes					Name         CCS Intake Type         Item         Adoption         Child Abuse or Neglect         Child Fatality         Children in Need of Services         Emancipated Youth         Family in Need of Services         Foster Care         Home Evaluation / Visitation Assessment	Technical ID (Code)           TYPICAMA           TYPCA           TYPCF           TYPCIN           TYPEY           TYPEN           TYPICPC           TYPICPC           TYPICPC           TYPICPC           TYPICPC           TYPHE	Default Value Shown Yes	Carter Ca
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Referral to Community Agency TYPRC Yes					Name         CCS Intake Type         Item         Adoption         Child Abuse or Neglect         Child Fatality         Children in Need of Services         Emancipated Youth         Family in Need of Services         Foster Care         Home Evaluation / Visitation Assessment         Information Provided Only         Permanent Surrender         Post Finalization Adoption Services	Technical ID (Code)           TYPICAMA           TYPCA           TYPCF           TYPCIN           TYPEY           TYPEIN           TYPICPC           TYPICPC           TYPE           TYPEN           TYPEN <t< td=""><td>Default Value Shown Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes</td><td>Carlored Control Contr</td></t<>	Default Value Shown Yes	Carlored Control Contr
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Safe Haven / Deserted Child TYPDC. Yes					Name         CCS Intake Type         Item         Adoption         Child Abuse or Neglect         Child Fatality         Child Fatality         Children in Need of Services         Emancipated Youth         Family in Need of Services         Foster Care         Home Evaluation / Visitation Assessment         Information Provided Only         Permanent Surrender         Post Finalization Adoption Services         Preventative Services	Technical ID (Code)           TYPICAMA           TYPCA           TYPCF           TYPCIN           TYPEY           TYPEQ           TYPEQ           TYPEQ           TYPEN           TYPEQ           TYPEN           TYPEQ           TYPEN           TYPEQ           TYPEN           TYPER           TYPEN	Default Value Shown Yes	R R R R R R R Edit Hide Translate Delete R R R R

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erride]		Override Reasons
de] [Undc	Override Response Priority	3 2
		* required fiel
	Original Response Priority Override Type	24 Hours Discretionary Override
	Override Reasons	Death of a sibling as a result of abuse or neglect in the household Non-accidental physical injury to an infant Serious non-accidental physical injury requiring hospital or medical treatment Sexual Abuse, maltreater has access to child
	Override To	V
	Override Description	$\bigcirc$

Security Code Tables   Application Data	Home System Configurations Inbox	Calendar			
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Language and Locale Mapping   Nichnames   Selection Queries   Target Systems   Clauses     Kame   Good Cause Name   Clauses     RPAPolicyOverrideReasons     Item   Technical ID (Code)   Shown   Translate   Deth   Death of a sibling as a result of abuse or neglect in the household   POR8251   Yes   Delete   Serious non-accidental physical injury requiring hospital or medical   Sexual Abuse, maltreater has access to child   POR8250   Yes	Code Table Hierarchies Configurable Validations	Name		Death of a	
section Queries Target Systems Clauses   Name Default Value   Code Cause Name   Code Cause Name   RPAPolicyOverrideReasons   Item Technical ID (Code)   Shown   Translate   Death of a sibling as a result of abuse or neglect in the household   POR8251   Yes   Death of a sibling as a result of abuse or neglect in the household   POR8252   Yes   Serious non-accidental physical injury requiring hospital or medici   Serious non-accidental physica	Language and Locale Mapping		Search Reset		
Name       Default Value         I cond Cause Name <ul> <li>Good Cause Name</li> <li>RPAPolicyOverrideReasons</li> <li>RPAPolicyOverrideReasons</li> <li>Item         Technical ID (Code)         Shown         Translate           Death of a sibling as a result of abuse or neglect in the househol         POR8253         Yes         Delete           Non-accidental physical injury requiring hospital or medical         POR8251         Yes         Image: Content Management         Yes         Image: Content Management         Serious non-accidental physical injury requiring hospital or medical         POR8250         Yes         Image: Content Management         Image: Content Management         Yes         Image: Content Management         Yes         Image: Content Management         Yes         Image: Content Management</li></ul>	Nicknames Selection Queries	Search Results (Number of Items: 2)			•
Clauses <ul> <li>Good Cause Name</li> </ul> <ul> <li>RPAPolicyOverrideReasons</li> </ul> <ul> <li>Item</li> <li>Technical ID (Code)</li> </ul> <ul> <li>Death of a sibling as a result of abuse or neglect in the househol</li> <li>POR8251</li> <li>Yes</li> <li>Delete</li> </ul> Death of a sibling as a result of abuse or neglect in the househol   POR8251   Yes   Serious non-accidental physical injury requiring hospital or medical   POR8250   Yes	Target Systems	Name	Default Value		
Content Management       • RPAPolicyOverrideReasons         Content Management       • RPAPolicyOverrideReasons	Clauses		Deruut Vuide		<b>a</b> .
Item       Technical ID (Code)       Shown       Item         Death of a sibling as a result of abuse or neglect in the househol       POR8253       Yes       Translate         Death of a sibling as a result of abuse or neglect in the househol       POR8251       Yes       Image: Content Management         Serious non-accidental physical injury requiring hospital or medical       POR8250       Yes       Image: Content Management         Content Management       Excural Abuse, maltreater has access to child       POR8250       Yes       Image: Content Management         Communications       Excural Abuse, maltreater has access to child       POR8250       Yes       Image: Content Management					
Item       Technical ID (Code)       Shown       New Item         Death of a sibling as a result of abuse on neglect in the household       POR8253       Yes       Deate         Non-accidental physical injury to an infant       POR8251       Yes       Image: Content Management         Serious non-accidental physical injury requiring hospital or medical por Medical       POR8250       Yes       Image: Content Management         Content Management       Excural Abuse, maltreater has access to child       POR8250       Yes       Image: Content Management		<ul> <li>RPAPOILYOVERIGEREASONS</li> </ul>			
Content Management     Death of a sibling as a result of abuse or neglect in the household     POR8253     Yes     Delete       Serious non-accidental physical injury requiring hospital or medical treatment     POR8252     Yes     Image: Content Management       Communications     POR8250     Yes     Image: Content Management     POR8250     Yes     Image: Content Management					
Non-accidental physical injury to an infant     POR8251     Yes     Image: Content Management       Communications     Content Management     POR8250     Yes     Image: Content Management					Translate
Content Management     Non-accidental physical injury to an infant     POR8251     Yes     Image: Content Management       Communications     Content Management     POR8250     Yes     Image: Content Management		Death of a sibling as a result of abuse or neglect in the house	hold POR8253	Yes	
Content Management     Yes       Communications		Non-accidental physical injury to an infant	POR8251	Yes	•
Content Management Communications			dical POR8252	Yes	•
Communications		Sexual Abuse, maltreater has access to child	POR8250	Yes	<b>Q</b>
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Business Intelligence	Batch				

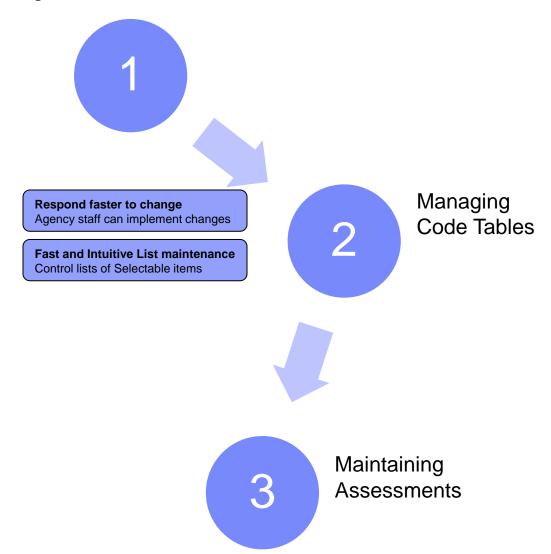


#### Configuration – What is it?





Configuration – What is it?





Assistant for Maria Lewis 5126 ×				
Assistant for Maria Lewis 5126				
Basics Participants Relationships Assessments Allegations				**
SDM® Screening Assessment				∧ Sr
				Help 😨
1. Were any of the following non-accidental injuries sustained by the child? (Please check all that apply.) $\bigstar$				
Death of the child or another child in home		Severe		
Other injury	<b>√</b>	None		
				Help 😨
2. Was the child a victim of cruel or excessive corporal punishment? $st$	۲	No OYes		
				Help 😰
3. Was the child threatened with any of the following types of physical abuse? (Please check all that apply.) *				
Threats of physical harm		Dangerous behavior toward the child or in immediate proximity of the child		
Prior death of a child due to abuse or neglect, and new child in the home		None	<b>v</b>	
				Help 😰
4. Has the caregiver's actions led to severe anxiety, depression, withdrawal, or aggressive	e behavior by th	e child toward themselves or others? *		
				Help 😨
5. Has the child been threatened with emotional abuse by the caregiver by witnessing,				



Assistant for Maria Lewis 5126 ×					
Assistant for Maria Lewis 5126				<b>Q</b> A	CTIONS
Basics Participants Relationships Assessments Allegations					*
SDM® Screening Assessment				Help 了	∧ Sr
<ol> <li>Were any of the following non-accidental injuries sustained by the child? (Pleas check all that apply.) *</li> </ol>	e				
Death of the child or another child in home		Severe			
Other injury	✓	None			
				Help 😰	
2. Was the child a victim of cruel or excessive corporal punishment? *	(	No OYes			
				Help 😨	
3. Was the child threatened with any of the following types of physical abuse? (Ple check all that apply.) $^{\ast}$	ase				
Threats of physical harm		Dangerous behavior toward the child or in immediate proximity of the child			
Prior death of a child due to abuse or neglect, and new child in the home		None	✓		
				Help 😰	
4. Has the caregiver's actions led to severe anxiety, depression, withdrawal, or ag	gressive behavior by	the child toward themselves or others?*   No  Yes			
				Help 😰	
5. Has the child been threatened with emotional abuse by the caregiver by withes	sing,				
Assistant for Maria Lewis 5126 X					
Assistant for Maria Lewis 5126					
Basics Participants Relationships Assessments	Allegations	]			
Assessments					
Allegations Physical	Abuse, Neglect	/ Deprivation Recommendation			Screeneo
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IEG Editor Datastore Editor		SCRIPT: ScreeningAssessment - DecisionAssist - 2 SCHEMA: ScreeningAssessmentV2
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	7. Has the child b   Inadequate food   Inadequate/ haz	Skip Field
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	Question Attribute:         INADEQUATE_FOOD_LABEL           Question Label         7. Has the child been a victim of any of	Mandatory:     Mandatory:     InadequateFood_Display.Label
	Question Help Text:	Question Help Text ID:
	l La construcción de la construc	



IEG Editor: ScreeningAsses	sment																		
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	6. Has th	e child b						Ski	ip Field										
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🔻 🥘 SDM® Screening Assessm	ent The child	's health			Unexp	lained a	nd/												
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	Inadequate food	True	0	•	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Ē
		False	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Inadequate dothing	True					0												
		False																	
	Inadequate/ hazardous shelter	True	0	0	0	0	0	0	0	0	0	0	0	0		0	0	0	
		False	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Inadequate supervision	True							0										Ξ
		False																	
	Inadequate medical/mental health care	True	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		False	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	The child has no parent or guardian capable of providing	True									0								
	appropriate care	False																	
	Failure to protect	True	0	0	0	0	0	0	0	0	0	ø	0	0	0	0	0	0	
		False	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Prior failed reunification or severe neglect, and new child in the home	True											•						
	regieccy and new child in a leftome	False																	
	Allowing the child to use alcohol or other drugs.	True	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	oulei drugs.	e l	•		$\sim$		-	-	-		-	-	-			$\sim$	$\sim$	$\sim$	×

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SDM® Safety Assessment						? ×
Safety Threats						
Allegations						-
Were there allegations? *			Yes		¥	
Child Vulnerability Factors						
Age 0-5 yrs		Significant diagnosed medical or mental disorder		]		
School age, but not attending school		Diminished mental capacity (e.g., developmental delay	, non-verbal)	]		
Diminished physical capacity (e.g., non-ambulatory, limited use of limbs)						
Safety Threats						
Assess household for each of the following safety threats. Indicate whapply. 1. Caregiver caused serious physical harm to the child or made a plausible indicated by: *			threat is present. Ma	rk all thai	t ?	2
Serious injury or abuse to child other than accidental		Caregiver fears he/she will maltreat the child		]		
Threat to cause harm or retaliate against the child	4	Excessive discipline or physical force		]		
Drug exposed infant						
2. Current circumstances, combined with information that the caregiver has the child's safety may be of immediate concern based on the severity of the incident. $*$			No	•	2	
3. Child sexual abuse is suspected, and circumstances suggest that the chi	ld's safety may b	e an immediate concern. *	Please Select	¥	?	
4. Caregiver fails to protect the child from serious harm or threatened harm	by others. This r	nay include physical abuse, sexual abuse, or neglect. *	Please Select	T	?	Ŧ
Cancel Save & Exit					Next	

	and the second second
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	- Y -

afety Threats			
Allegations			
Were there allegations? *		Yes	۲
Child Vulnerability Factors			
Age 0-5 yrs	<b>√</b>	Significant diagnosed medical or mental disorder	
School age, but not attending school		Diminished mental capacity (e.g., developmental delay, non-verbal)	
Diminished physical capacity (e.g., non-ambulatory, limited use of limbs)			
Safety Threats			
Assess household for each of the following safety threats. Indicate we apply.	nether currently a	vailable information results in reason to believe safety threat is prese	ent. Mark all that
1. Caregiver caused serious physical harm to the child or made a plausible indicated by: $st$	threat to cause ser	ious physical harm in the current investigation, as	▼ 2
Serious iniury or abuse to child other than accidental ults		Careciver fears he/she will maltreat the child	
			eate Safety Plan
ed on the completed safety assessment, the children in the home are deem	ed to be:		
	ed to be: ONDITIONALLY SA	IFE	
c	ONDITIONALLY SA		
C dren deemed to be conditionally safe should have a safety plan put in place	ONDITIONALLY SA		
ed on the completed safety assessment, the children in the home are deem C dren deemed to be conditionally safe should have a safety plan put in place ety factors identified Physical Harm	ONDITIONALLY SA	ety concerns of the family.	
C dren deemed to be conditionally safe should have a safety plan put in place <b>ety factors identified</b>	ONDITIONALLY SA	ety concerns of the family. Safety interventions identified	
c dren deemed to be conditionally safe should have a safety plan put in place <b>ety factors identified</b> Physical Harm	ONDITIONALLY SA	ety concerns of the family. Safety interventions identified	
c dren deemed to be conditionally safe should have a safety plan put in place <b>ety factors identified</b> Physical Harm	ONDITIONALLY SA	ety concerns of the family. Safety interventions identified	
c dren deemed to be conditionally safe should have a safety plan put in place <b>ety factors identified</b> Physical Harm	ONDITIONALLY SA	ety concerns of the family. Safety interventions identified	



IEG Editor: Safety		
IEG Editor Datastore Editor		SCRIPT: Safety - DecisionAssist - 2 SCHEMA: SafetyV2
File Edit		
New Section New Page		
<b>\$</b>	Child (Mark all that apply)	
Condition 🖳 Loop SubScript		
V Safety Assessment	1. Child has the cognitive, physical, and e	
🥘 SDM® Safety Assessment		
V () Condition		
<ol> <li>SDM® Safety Assessment</li> </ol>	Caregiver (Mark all that apply)	≣ ■
<ul> <li>Condition</li> <li>SDM® Safety Assessment</li> </ul>		
SUM(g) Safety Assessment	2. Caregiver has the cognitive, physical,	?⇔
	3. Caregiver has a willingness to recogni	Add Question
	4. Caregiver has ability to access resour	i i i i i i i i i i i i i i i i i i i
	5. Caregiver has supportive relationship	T
	6. At least one caregiver in the home is	
	7. Caregiver is willing to accept tempora	
	8. There is evidence of a healthy relation	
	9. Caregiver is aware of and committed t	· · · · · · · · · · · · · · · · · · ·
	Question Properties Problems	
	Question Attribute: childCognitive Mandatory:	
	Question Label 1. Child has the cognitive, physical, and emc <table-cell> Question Label ID:</table-cell>	Question.Label.ChildCognitive
	Question Help Text: 🛛 🖗 Question Help Text ID:	



IEG Edit	G Editor Datastore Editor										SCRIP	T: Safet	ty - Decision	Assist - 2	SCHEMA: Safety
w Sect	kion New Page	Child (Mark all th	at apply)												
nditi	Safety Assessment														
SDM Con		2+ Question Outcome Option													Filter M
۱.	Errors (0)													[	Show Options
Con	Questions	Answers	Safe		- Condi	tionally <b>S</b>	5afe					Ŧ	Unsafe	-	Physical Harm
٤ 🥘				-	-	~	-	-	-	-	-	-	-	-	~
	1. Intervention or direct services by worker. (DO NOT include the	True		0	•	0	0	0	0	0	0	0	0	0	0
	investigation itself.)	False		0	0	0	0	0	0	0	0	0	0	•	0
	2. Use of family, neighbors, or	True				۲									
	other individuals in the community as safety resources.	False											0	0	
	3. Use of community agencies or	True		0	0	0	۲	0	0	0	0	0	0	0	0
	services as safety resources.	False		0	0	0	0	0	0	0	0	0	0	•	0
	4. Have the caregiver	True						0							
	appropriately protect the victim from the alleged perpetrator.	False											0	0	
	5. Have the alleged perpetrator	True		0	0	0	0	0	0	0	0	0	0	0	0
	leave the home, either voluntarily or in response to legal action.	False		0	0	0	0	0	0	0	0	0	0	•	0
	6. Have the non-offending	True								0					
	caregiver move to a safe environment with the child.	False											0	•	
	<ol> <li>Legal action planned or initiated-child remains in the home.</li> </ol>	True		0	0	0	0	0	0	0	0	0	0	0	0
	initiateu-chiiu remains in the nome.	False		0	0	0	0	0	0	0	0	0	0	•	0
	8. Other	True										0			
		False											•	•	
	9. Have the caregiver voluntarily	True		0	0	0	0	0	0	0	0	0	0	0	0
	place the child outside the home.	False		0	0	0	0	0	0	0	0	0	0	0	0

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leglect/Abuse Index		
The risk assessment form is composed of two indices: the neglect assessment index and the abuse assessment inde associated score which will be used to determine the total score for that index. The family's overall risk level is base index.		
		Help <table-cell></table-cell>
<ol> <li>Current Report Is for *</li> </ol>	c. Both	٣
		Help <table-cell></table-cell>
<ol> <li>Prior Investigations *</li> </ol>	a. No	٣
Prior Neglect	a. None	۲
Prior Abuse	a. None	¥
		Help <table-cell></table-cell>
3. Household previously had an open family services or foster care case due to child abuse and/or neglect (voluntary or courdered).	a. No	¥
		Help 🖬
14. Number of children involved in the current child abuse and/or neglect incident. $st$	a. One, Two, or Three	۲
		Help 🛙
5. Prior injury to any child in the household resulting from child abuse and/or neglect. $st$	Please Select	•
	Please Select a. No b. Yes	3
16. Age of youngest child in the home. *	Please Select	•
Cancel Save & Exit		Nex
		_
SDM® Risk Assessment		? ×
		? ×
SDM® Risk Assessment           Risk Levels           Neglect Risk Level: Medium           Abuse Risk Level: Medium		? ×
Risk Levels Neglect Risk Level: Medium		<b>3</b> ×
Risk Levels Neglect Risk Level: Medium Abuse Risk Level: Medium Overall Risk Level: Medium Overrides		
Risk Levels         Neglect Risk Level: Medium         Abuse Risk Level: Medium         Overall Risk Level: Medium         Overrides         If there are no overrides, select "No Overrides"; risk level will remain the same. If there is a Policy Override, select the you select a Discretionary Override, the risk level will increase one level, and you must enter a reason in the box prov		
Risk Levels         Neglect Risk Level: Medium         Abuse Risk Level: Medium         Overall Risk Level: Medium         Overrides         If there are no overrides, select "No Overrides"; risk level will remain the same. If there is a Policy Override, select the		
Risk Levels         Neglect Risk Level: Medium         Abuse Risk Level: Medium         Overail Risk Level: Medium         Overrides         If there are no overrides, select "No Overrides"; risk level will remain the same. If there is a Policy Override, select the you select a Discretionary Override, the risk level will increase one level, and you must enter a reason in the box prov         Assessment Override *        Please Select-         No override	tided. ▼	



IEG Editor Datastore Editor			
		SCRIPT: RiskAssessment - CERAssessment - 1	SCHEMA: RiskAssessment
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New Section     New Page       Image: Condition     Image: Condition       Image: Condition     Image: Condition	R1. Current Report Is for		
SDM® Risk Assessment			Add List
Callout: GetRiskAssessmentResults			
🦫 SDM@ Risk Assessment	R2. Prior Investigations         Prior Neglect         Prior Abuse         R3. Household previously had an open fa		
	Question Page Properties Problems		
······································	Page ID: AssessmentDetails En	tity: Group ge Title ID: QuestionPage.AssessmentDetails.Title	

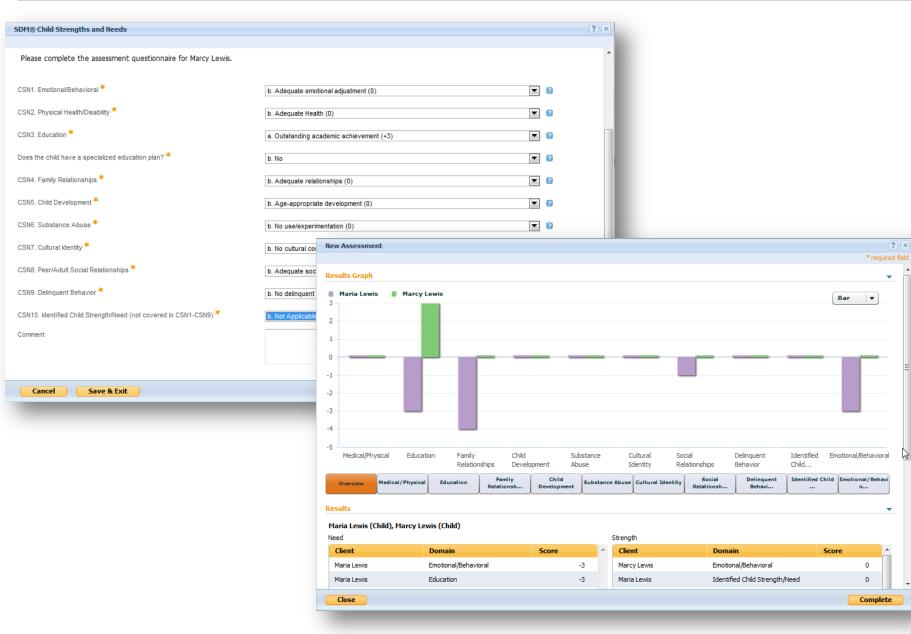


iskAssessme	nt					
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New Sectio		Current Report Is for			<b>v</b> )	
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🥘 SDM® 🔫 Callout	File					
SDM®	Schema Outline	Schema Documents				
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	Show Attributes	Add Entity Add Attribute	Add Child Entity		Attribute	
	▼			Name:	initialAssessmentInd	
	V 🖻 Assessment			Description:	Indicates if this is the first time	
	🖻 initialAssessmentInd	Chan Attributor			this assessment is being	
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	assessmentInstanceID	Application	<b>_</b>			
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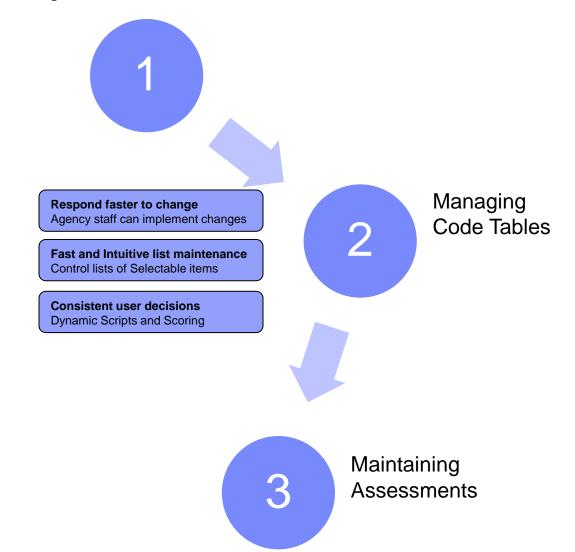
RiskAssessment	
IEG Editor         Datastore Editor           SCRIPT: RiskAssessment - CERAssessment - 1         SCHEMA: RiskAssessment - 1	
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New Section     New Page       Image: Condition     R1. Current Report Is for	
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SDM® IEG Editor Datastore Editor SCRIPT: RiskAssessment - 1 SCHEMA: Risk	kAssessment
📌 Callout File	
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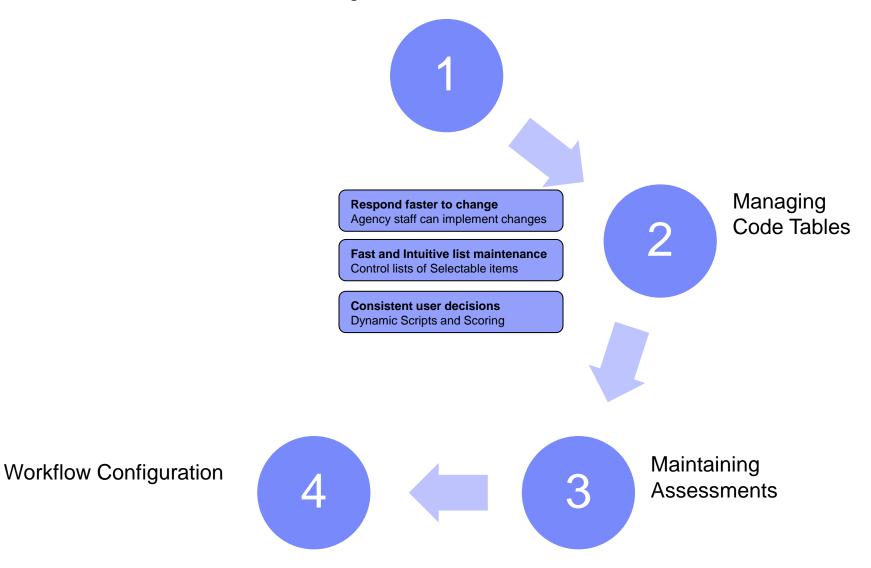


#### Configuration – What is it?

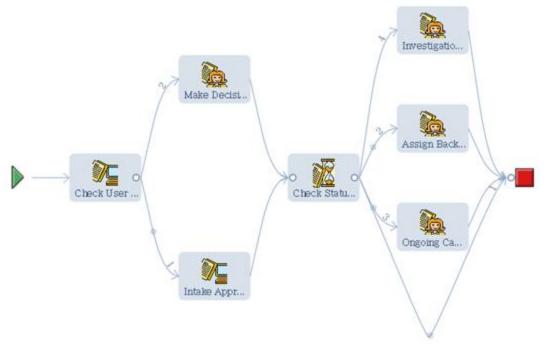




#### Configuration – What is it?



- Cúram Workflow provides the ability to implement business processes consistently, effectively and with the flexibility to rapidly respond to changing business needs
- Workflow serves two main purposes:
  - supports the automation of business processes
  - manages the allocation of work items associated with workflow activity steps



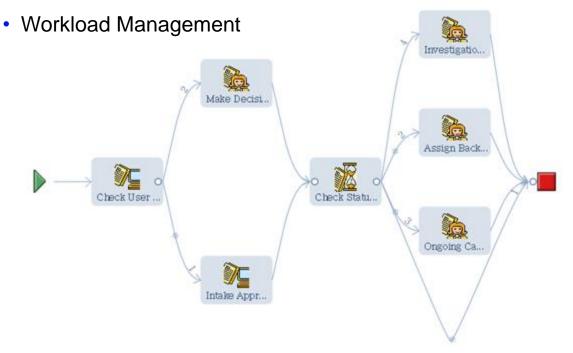
Activities	
Name	Туре
Check User Credentials And Category	Automatic
Make Decision	Manual
Intake Approval	Automatic
Check Status And Category	Automatic
Investigation Creation	Manual
Assign Back To Worker	Manual
Ongoing Case Creation	Manual

Activities

### IBM

#### Key Concepts

- Manual User Steps
- Automatic System Steps
- Event Wait Steps
- Work Allocation (User, Queue, Org Unit)
- Work Escalation (Milestones)
- Loops and Logic



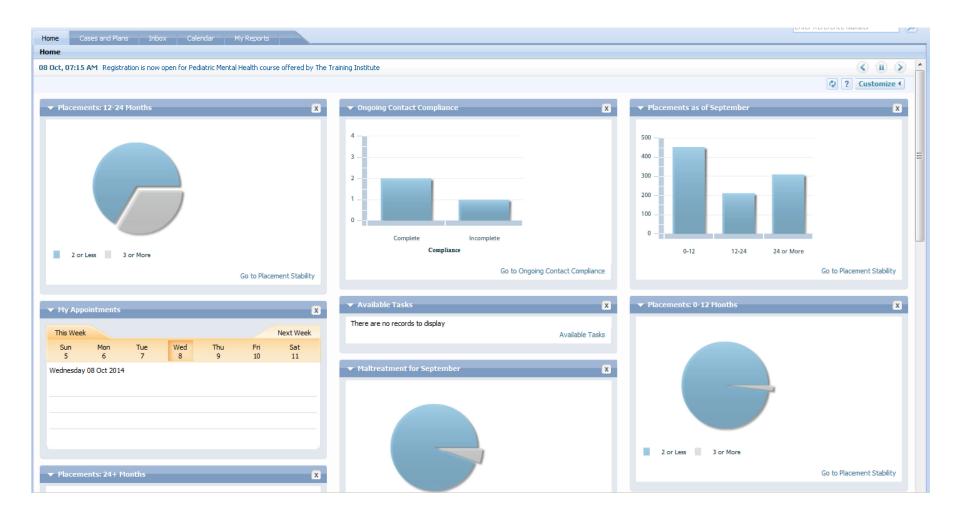
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Name	Туре
Check User Credentials And Category	Automatic
Make Decision	Manual
Intake Approval	Automatic
Check Status And Category	Automatic
Investigation Creation	Manual
Assign Back To Worker	Manual
Ongoing Case Creation	Manual



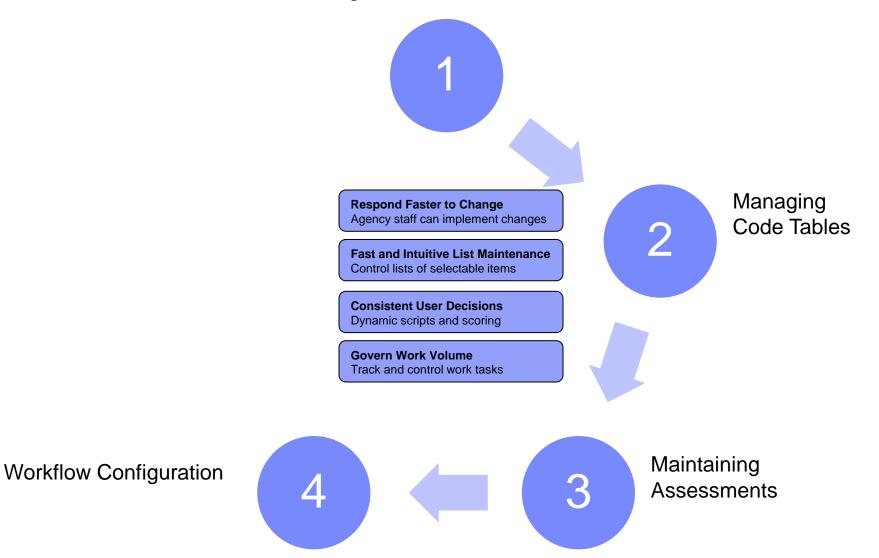
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m Ryan	0	Wednesd	ay 08 Oct 201	14					✓ My Organisation Units		X
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artin	0								Name	Members	Tasks
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mpuh	2								Adoption Unit	2	0
doption Supervisor	0								Case Audit Unit	3	0
doption Worker	0								Claims Analysts	1	0
elinda Hamilton	0								Hearing Officials	2	0
ebbie Floyd	0	🔻 Availa	able Tasks					X	Hearing Reviewers	2	0
orena Maxwell	0	There are	e no records t	n display					Hearing Schedulers	2	0
nanuel Frazier	0	mere are		o dispidy			Δ.	vailable Tasks	Intake Unit	5	1
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ebecca Morrison	0								Investigation Unit	4	0
idget Parks	0								Ongoing Unit	4	0
onia Scott	0								Ronan's work unit	12	0
hris Freeman	0								Secretaries	1	0
lie Ross	0								Youth Service	2	0
take Supervisor	0								Youth Services - Facility	1	0
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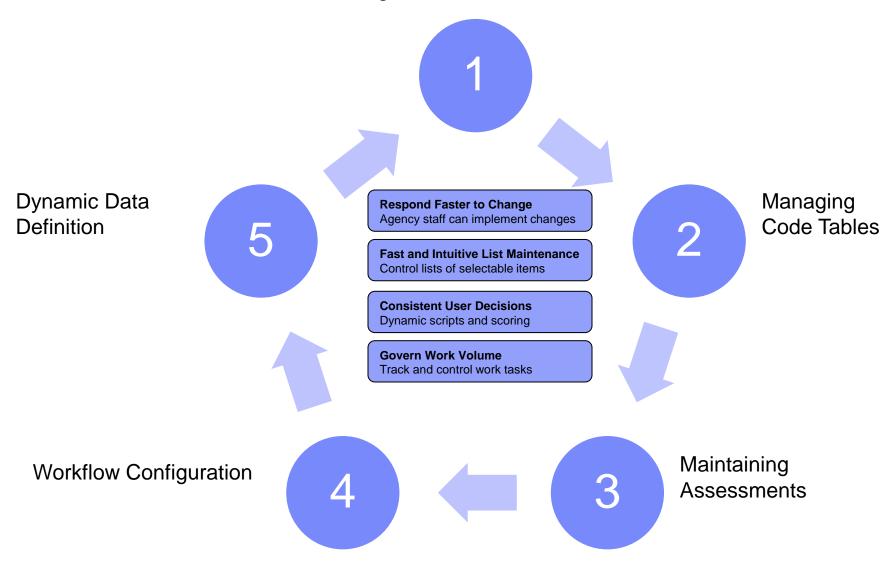
#### Configuration – What is it?



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Configuration – What is it?





#### **BEFORE**

Ho	ne Cases and Plans	Inbox Calendar					e
≫	Child Welfare Case Search	X Felicia Crowley X Transitional Ind	ependent Living X				
Felicia Crowley							
Shortcuts	30 Mai	years			ntake cases nvestigation cases bing		
	Home Evidence Ca	are and Protection Issues and Proceedin	gs Contact Medical Financial Referrals	Administration			
		Evidence				🔀 New	2 👌 ?
	Evidence	Туре	Description	Source	Period	Latest Activity	
	Issues Verifications	<ul> <li>Addresses</li> </ul>	Private address is 307 W, Johnson Street, Madison, Wisconsin, 53703	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014	a,
		<ul> <li>Birth and Death Details</li> </ul>	Born 9/23/1997	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014	a,
		Gender Details	Male	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014	a,
	▶ Identifications		Reference Number 30000037	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014	a,
		Names	Felicia Crowley is the Registered name for this client.	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014	a,



#### **BEFORE**

irs	New Evidence Select an evidence type for creation			? ×	
Not Recorded	-			_	
	Type Addresses	Description Record addresses for the client such as their private and mailing address.	A,		
and Protection	Bank Accounts	Record details of any bank accounts held by the client.	<b>Q</b>		
Evidence	Contact Preferences	Records the preferred contact type when corresponding and language.	<b>Q</b>		▲
Туре	Email Addresses	Record email addresses that can be used when communicating with the client.	•••		est Activity
	Gender Details	Record the gender of the client.	••••		lied by Paula Arche
Addresse	Identifications	Record different types of identification for the dient such as passport.	••••		5/2014
Birth and				Ξ	lieu by Paula Arch
	Names	Record any names the client uses such as registered name or alternative names.	•		5/2014
Gender D	Phone Numbers	Record phone numbers such as personal and mobile numbers.	•		lied by Paula Arch 5/2014
Identifica	Relationships	Participant Relationships.	A)		lied by Paula Arch 5/2014
Names					lied by Paula Arch
					5/2014
					J



	box Calendar	
Shortcuts (		
USCIS	Dynamic Evidence	New 🖓 📇 ?
Organization		
Event Adaptor	Evidence Type	
Participants	▶ Addresses	<b>a</b> ,
Case	Adoption Subsidy	•
Rules and Evidence	Adoption Subsidy     Adoption Subsidy One Time Expense	•
Cúram Express Rule Sets	Bank Accounts	
Cúram Express Rule Categories		<b>Q</b>
Cúram Express Rule Data Configurations	Birth and Death Details	a. a. a.
Cúram Rule Sets	Contact Preferences	<u> </u>
Rate Tables	Email Addresses	<u>a</u>
	Gender Details	<b>Q</b> ,
Dynamic Evidence	Identifications	Q,
Evidence Broker	Names	<b>Q</b> ,
	Phone Numbers	<b>Q</b>
Intelligent Evidence Gathering	Relationships	<b>Q</b> ,
Dynamic UIM		
Verifications		
Service Plans		
Case Audits		
Workflow		
Process Monitoring		
Configuration Transport Manager		
User Interface		
Financial		
Provider Management		
Decision Assist		
Social Enterprise Collaboration		



IBM Cúram Social Program Management Administrato	v	Velcome ADMINISTRATION USER	Preferences Log out 🛛 🗸 📰	¥.
Home Administration Workspace Inbox Cal	andar arch X Dynamic Evidence X Runaway Risk - 1/1/2014 X View Phone N	lumbers - 1/2/1900 X		
	y Risk - 1/1/2014			
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	participant : Participant Attribute	Create Dialog W	/idth	
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Workflow		Description		
Process Monitoring				
Configuration Transport Manager				
User Interface				
Financial				
Provider Management				
Decision Assist				
Social Enterprise Collaboration				



IBM Cúram Social Program Management Ac	dministrator	Welcome ADMINISTRATION USER Preferences Log out 🔿 👻	IBM.
Home Administration Workspace Inbox	x Calendar		
Shortcuts 📢	User Search X Dynamic Evidence X R	unaway Risk - 1/1/2014 X View Phone Numbers - 1/2/1900 X	
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Organization	Model User Interface		
Event Adaptor			
Participants			-
Case	Data Attribute Fields	Participant	
Rules and Evidence	Calculated Attribute Fields		-
Cúram Express Rule Sets	Address Clusters	If the is a case participant, please select from the list of case participants below.	
Cúram Express Rule Categories	Related Participant Clusters	Name Participant	
Cúram Express Rule Data Configurations	Related Employment Cluster		
Cúram Rule Sets			
Rate Tables	Comments Cluster		
Dynamic Evidence =		Runaway Risk	=
Non-Dynamic Evidence			
Evidence Broker		From 🖉 To	
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Intelligent Evidence Gathering			
Dynamic UIM			
Verifications Service Plans			
Case Audits		Comments	
Workflow			
Process Monitoring			
Configuration Transport Manager			•
User Interface		Comments Cluster Properties	
Financial		Properties Online Help	
Provider Management			-
Decision Assist		Title Comments Title ID Comments.Cluster.Title.ID5	
Social Enterprise Collaboration	Utility Fields	Description	Ľ



IBM Cúram Social Program Management	Administrator	Welcome ADMINISTRATION USER     Preferences     Log out     O +     IEM
Home Administration Workspace In	box Calendar	
Shortcuts		
Users	Dynamic Evidence	
Organization		🗙 New 🔕 昌 ?
Event Adaptor	Evidence Type	
Participants	Addresses	(L)
Case		
Rules and Evidence	Adoption Subsidy	<u>a</u>
Cúram Express Rule Sets	Adoption Subsidy One Time Expense	<b>Q</b>
Cúram Express Rule Categories	Bank Accounts	<u>a</u>
Cúram Express Rule Data Configurations	Birth and Death Details	۹. ۹. ۹. ۹.
Cúram Rule Sets	Contact Preferences	<u>a</u>
Rate Tables	Email Addresses	<u>.</u>
	Gender Details	
Dynamic Evidence Non-Dynamic Evidence	Identifications	
Evidence Broker	Names	<b>A</b> ,
	Phone Numbers	(a) (a)
Intelligent Evidence Gathering	Relationships	
Dynamic UIM	🕨 Runaway Risk	<b>a</b> ,
Verifications		
Service Plans		
Case Audits		
Workflow		
Process Monitoring		
Configuration Transport Manager		
User Interface		
Financial		
Provider Management		
Decision Assist		
Social Enterprise Collaboration	-	



IBM Cúram Social Program Management	Administrator	Welcome ADMINISTRATION USER Pr	references Log out 🔿 👻 🔢
Home Administration Workspace Inbo	ox Calendar		
Shortcuts	User Search X Dynamic Evidence X Person X		
Users	Person		
Organization	Person Evidence		🔀 Add Evidence 😰 📇 ?
Event Adaptor	Evidence Type	Evidence Broker Enabled	
Participants			
Person	Runaway Risk	Yes	
Person Match Search Criteria	Identifications	Yes	•
Prospect Person	Phone Numbers	Yes	<u>a</u>
	Gender Details	Yes	<b>a</b> .
	Birth and Death Details	Yes	<u>.</u>
Case	Email Addresses	Yes	9. 9. 9. 9.
Rules and Evidence	Names	Yes	a,
Intelligent Evidence Gathering	Bank Accounts	Yes	<b>Q</b>
Dynamic UIM	Relationships	Yes	a.
Verifications	Contact Preferences	Yes	a.
Service Plans	Addresses	Yes	<b>Q</b>
Case Audits			
Workflow			
Process Monitoring			
Configuration Transport Manager			
User Interface			
Financial			
Provider Management			
Decision Assist			
Social Enterprise Collaboration			
Outcome Management			
Universal Access			
Intake			
Family Services			



#### <u>AFTER</u>

	ansitional Indepen	ident Living X			
Felicia Crowley		New Evidence		? ×	Q ACTIONS
	Falleta Crev	Select an evidence type for creation	חנ		
307 W, Johns	Felicia Crov 307 W, Johnse	Туре	Description		ke cases
	Male 17 years	Addresses	Record addresses for the dient such as their private and mailing address.	<b>A</b>	]
		Bank Accounts	Record details of any bank accounts held by the dient.	•	
	5 Not Record	Contact Preferences	Records the preferred contact type when corresponding and language.	a,	
		Email Addresses	Record email addresses that can be used when communicating with the client.	<b>a</b> ,	
Home Evidence	Care and Prote	Gender Details	Record the gender of the dient.	•	
	Evidence	Identifications	Record different types of identification for the client such as passport.	•	: New
Evidence	Ту	Names	Record any names the client uses such as registered name or alternative names.	•	Latest Activity
Issues		Phone Numbers	Record phone numbers such as personal and mobile numbers.	•	Applied by Paula Archer on
Verifications	> Add	Relationships	Participant Relationships.	•	11/5/2014
	Birt	Runaway Risk	Record if this person is a Runaway Risk.	<u>.</u>	Applied by Paula Archer on 11/5/2014
				Add	Applied by Paula Archer on
	► Ger				11/5/2014
	Ide				Applied by Paula Archer on 11/5/2014
					Applied by Paula Archer on
	Nar				11/5/2014
					·
				Close	

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#### <u>AFTER</u>

IBM Cúram Social Program Management         Child Services Caseworker         Welcome Paula Archer         Preference								ferences	Log out	0 -	TEM.
Но	Home Cases and Plans Inbox Calendar										
-	Felicia Crowley X	Transitional Inde	ependent Living X								
	Felicia Crowley								<b>Q</b> .		
ortcuts		Felicia Crowley     30000037       307 W, Johnson Street, Madison, Wisconsin, 53703 Map O     Image: Construction of the street					No Investigation cases				
N N	17 years New Runaway Risk					? ×					
		🔮 Not Rec	Received Date *	11/5/2014	(M)		* required field				
	Home Evidence	Care and Pro	Participant								
		Eviden		Felicia Crowley (17)	~				×	New	28?
	Evidence		Гуре					Latest	t Activity		
	Issues Verifications	► A	From * Addre: Is Runaway Risk?	11/1/2014 📝	🥘 То *		<u></u>	Applied 11/5/20	l by Paula Ard 014	her on	Q,
		► E	Comments Sirth a					Applied 11/5/20	l by Paula Ard 014	her on	Q,
		• 0	Felicia is considered Gende	a Runaway risk				Applied 11/5/20	l by Paula Ard 014	her on	Q,
		► I	dentif					Applied 11/5/20	l by Paula Ard 014	her on	a,
		• •	lames			Save	Cancel	Applied 11/5/20	l by Paula Ard 014	her on	Q,

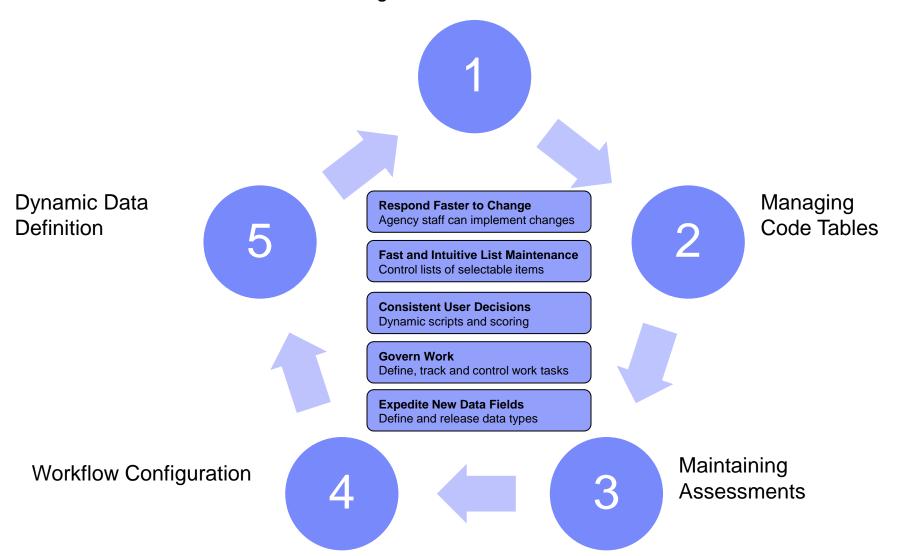


#### <u>AFTER</u>

IBI	1 Cúram Social Program Ma	nagement Child Services Caseworker	Welcom	Welcome Paula Archer Preferences Log out								
Ho	Home Cases and Plans Inbox Calendar											
≫	Felicia Crowley X Trans	sitional Independent Living X										
	Felicia Crowley					🔒 ACTIONS 🖌 🔻						
Shortcuts	30 Mai	/ears			30000037 ©	No Intake cases No Investigation cases Ongoing						
				destate the state								
	Home Evidence Ca	are and Protection   Issues and Proceedings	s   Contact   Medical   Financial   Referrals   A	Administration								
		Evidence				🔀 New 🙋 昌 🕐						
	Evidence	Туре	Description	Source	Period	Latest Activity						
	Issues Verifications	Addresses	Private address is 307 W, Johnson Street, Madison, Wisconsin, 53703	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014						
		<ul> <li>Birth and Death Details</li> </ul>	Born 9/23/1997	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014						
		Gender Details	Male	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014						
		<ul> <li>Identifications</li> </ul>	Reference Number 30000037	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014						
		Names	Felicia Crowley is the Registered name for this client.	Person Record	5/26/2014 -	Applied by Paula Archer on 11/5/2014						
		Runaway Risk	Runaway Risk from 11/1/2014	Person Record	11/1/2014 -	Applied by Paula Archer on 11/5/2014						

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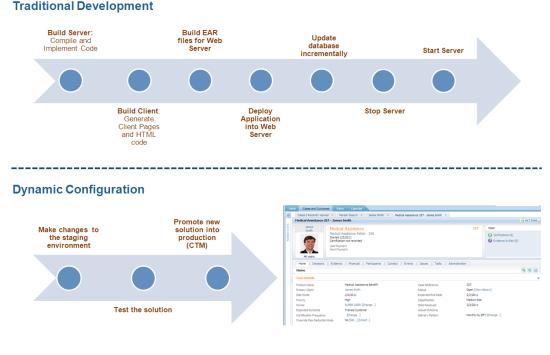
Configuration – What is it?



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IBM Cúram for Child Welfare:

• A Configurable Child Welfare solution that enables agencies to respond quickly to commonly required changes.



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