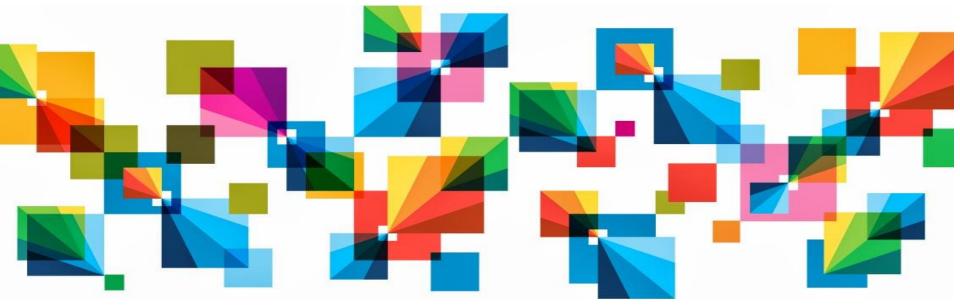


Bringing Big Data and Analytics Together for Greater Insight

A Smarter Approach to Big Data



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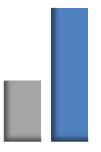
Visualizing Your Data is the Next Step to Greater Insight

- Efficiently Analyze Your Current Data
- Visualize Your Data
- Analyze new sources of unstructured and data in motion
- Efficiently integrate all your data
- And **simplify** your environment with the right deployment model



Businesses Gain Competitive Advantage by Using Analytics with Big Data

CIOs rank Analytics as the #1 factor Contributing to an organization's competitiveness.¹



Organizations that embrace analytics are more than

2X

as likely to outperform their Peers.²

¹ IBM CIO Study 2009
 ² IBM IBV/MIT Sloan Management Review Study 2011



Financial outperformers are

64%

more likely to use analytics to evaluate talent supply and demand on an ongoing basis.³

03 - Bringing Big Data and Analytics Together



Enterprises that apply advanced analytics have **33%** More revenue Growth and **12X** more profit growth.⁴

³ IBM CHRO Study 2010

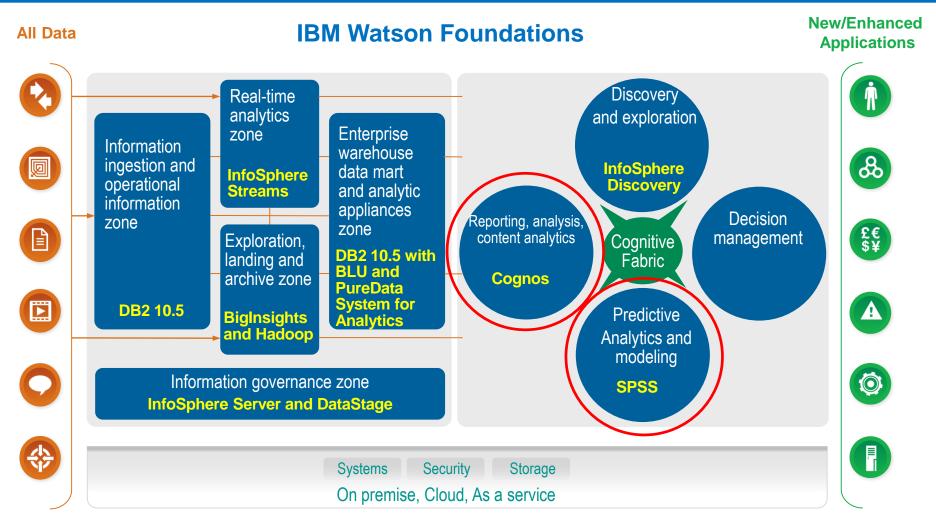
3

Increased Analytics Often Cause CIO Headaches

- Increasing number of requests for new analytics reports and dashboards
 - Results in a growing backlog and slows time to benefit from analytics
- Changing visualization requirements
 - Drive rework, increase backlog, and limit business insight
- Increasing size of data and analytics increases performance problems
 - Slower systems reduce use of analytics and cost business opportunity
- Constantly reacting to business changes
 - Loose valuable time revaluating different business options
- Decreased competitive business advantage!



Make Sense out of BigData with IBM Watson Foundations



Analyze all data, from any source, with the right technology

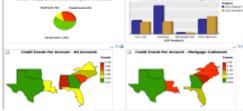


Analytics Tools Answer Key Business Questions to Increase Your Competitive Edge

Analytics help you turn information into business insight

to make smarter decisions for better business results





Reports and Dashboards



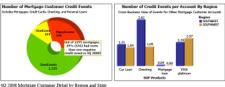




Why are we

on/off track?

Identifying At-Risk Mortgaues Using Credit Event Data from Across the SOF Business May SOF mantages account holders also hald SOF credit cards, checking account, and personal loans. This is a report of aspatice order levents in ano mantages accounts biologing to current SOF contragen holders. A credit event is any non-systemet of a balance due. Checking account credit events are lawellicent Fund (ISF) events (bounced checks").



Colors: Credit events numbers are color coded. Accounts with greater than 8 events are shown in **block red** Unice: Casterner 3D link opens customer's mortgage document folder using TileNet Workplace XT. Authentication requ

Region: SOUTHEAST

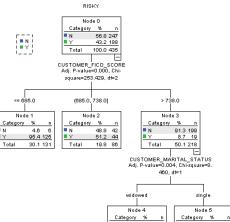


Deeper Query and Ad-hoc Analysis



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 widowed
 single

 Node 4
 Category % n

 N
 100.0

 N
 100.0

 Y
 0.0

 Total
 14.5

 Otal
 35.8

Predictive Analytics

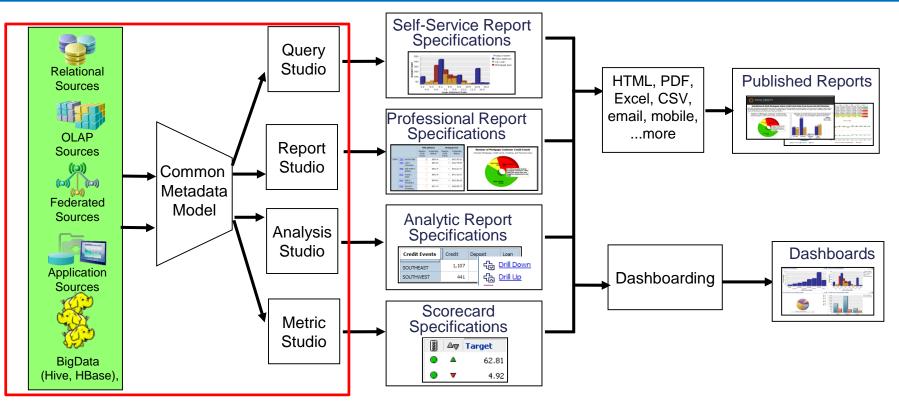




IBM Cognos Enterprise is a Comprehensive Analytics Platform

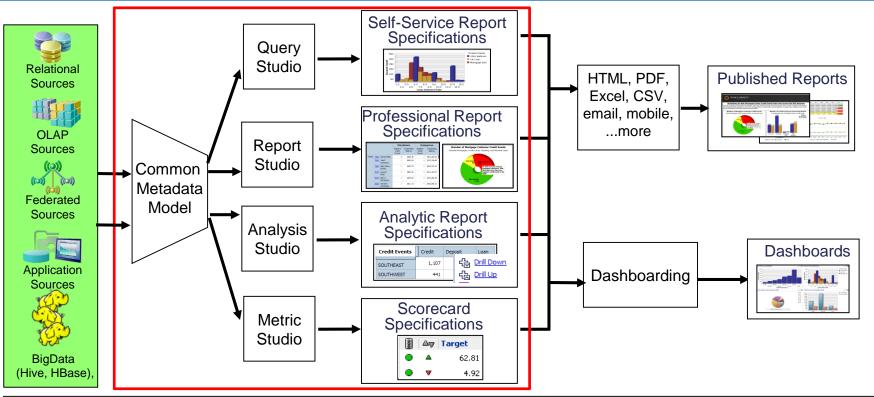
- Complete portfolio of integrated analytic tools
- Scalable open architecture designed for availability and performance
 - Presentation/web, application, and data tiers integrated using XML, SOAP, WSDL, and other proven industry standards
- Common model and access to all of your data (relational, olap, ...)
- Consistent web user interface for advanced tooling based on user needs
 - Query builders for 1st time users, professional reporting, ad-hoc query, ...
 - Web portal to publish, find, manage, organize, and control your BI content
- Available from any device

Cognos Works with Your Existing Data



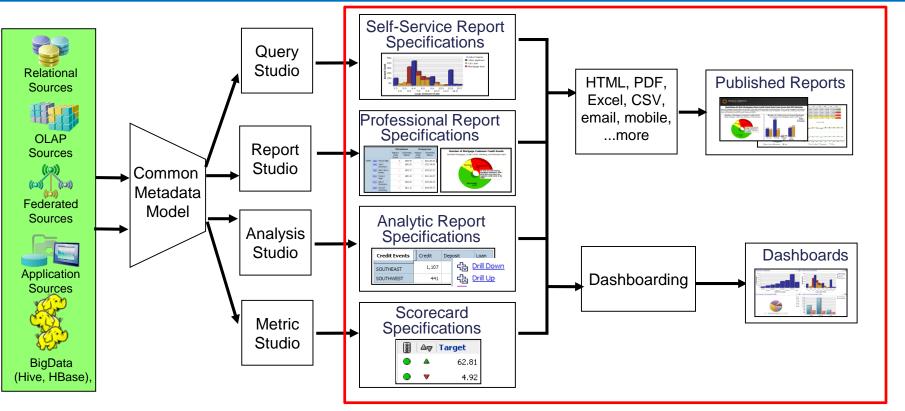
- Open data strategy enables a common view across a variety of data sources
- Support for application data sources such as SAP ERP
- Combine relational, OLAP, federated, and other data sources in any tool

Build and Share Visualizations Among Cognos Tools with Common Metadata Model



- Tools use a consistent set of information defined in the common metadata model
- As sources change, metadata model can control and identify impacts to report specifications
- Web interfaces designed for different roles/capabilities

Deliver Data When They Need It, in the Format They Want It



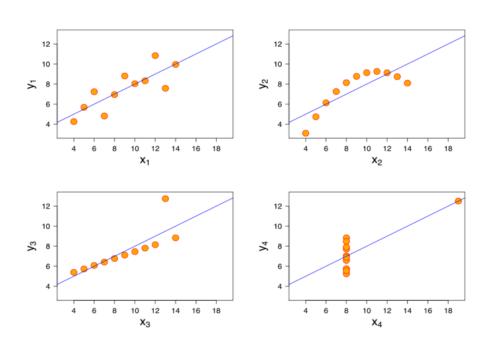
- Portal to control access/distribution
- Different formats based on need
- Access from device of choice

Visualization Leverages Human Insight

- Visualization can find patterns not obvious with just statistics
 - Anscombe's quartet has same average, median, std deviation but
- Visualization also helps you communicate information to others

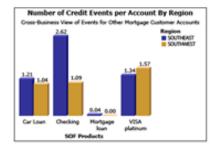
I		II		III		IV	
x	У	x	у	x	У	x	У
10.0	8.04	10.0	9.14	10.0	7.46	8.0	6.58
8.0	6.95	8.0	8.14	8.0	6.77	8.0	5.76
13.0	7.58	13.0	8.74	13.0	12.74	8.0	7.71
9.0	8.81	9.0	8.77	9.0	7.11	8.0	8.84
11.0	8.33	11.0	9.26	11.0	7.81	8.0	8.47
14.0	9.96	14.0	8.10	14.0	8.84	8.0	7.04
6.0	7.24	6.0	6.13	6.0	6.08	8.0	5.25
4.0	4.26	4.0	3.10	4.0	5.39	19.0	12.50
12.0	10.84	12.0	9.13	12.0	8.15	8.0	5.56
7.0	4.82	7.0	7.26	7.0	6.42	8.0	7.91
5.0	5.68	5.0	4.74	5.0	5.73	8.0	6.89

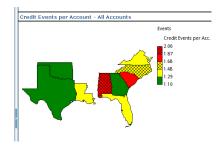
Anscombe's Quartet

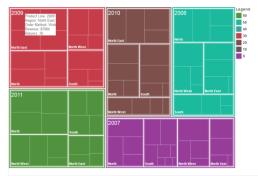


Visualization is Key to Understanding Data Cognos is Key to Visualization

- Having the data is not enough
 - It has to be presented in a way people can understand it
- Visualization helps us find patterns
 - Reporting alone is not enough
 - Different types of data require different types of visualization
 - From simple bar and pie charts
 - To sophisticated geospatial mapping
- Cognos BI 10.2 adds new visualization capabilities
 - From simple data reports to advanced interactive animations like tag clouds, heat maps, packed bubble charts and more



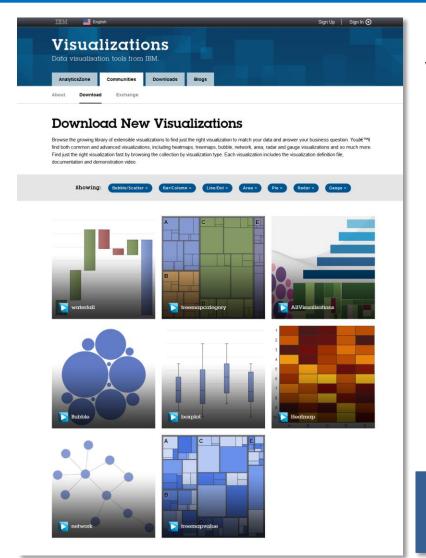








Powerful New Visualizations are Just a Download Away



Find and download visualizations from the visualization community to quickly find the best visual for your reporting needs

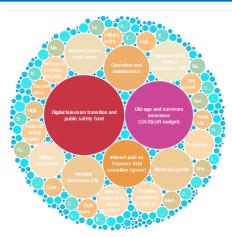
- Scatter
- Gantt
- Area
- Radar
- Boxplot
- Dial
- Treemap / Heatmap
- Waterfall
- Plus a continually growing set of visualizations

analyticszone.com/visualization

Interactive Visualization Capabilities Speed Insight

- New visualizations allow users to pinpoint trends faster
 - Animation in Active Reports helps drive data insight
 - Easier to incorporate complex filtering for dynamic reports
 - Extensible so new report types don't require new installs
 - Based on RAVE Rapidly Adaptive Visualization Engine
- Multi-platform graphics engine spanning mobile (phone, table), web, desktop
 - Only need a single specification per visualization for maximum portability









DEMO: Use Cognos to Identify New Business Insights from the Data Warehouse

- 1. Reviewing just Mortgage data provides false impression of credit risk
- Look at high risk customers by looking at negative credit events (bounced checks, missed payments) across all accounts (Credit Card, Checking, etc.)
- 3. Identify customers complaining about SOF
- 4. Use new visualizations to discover SOF least popular features



Identifying at risk and upset customers



Deliver Data to the User When and Where They Need It

- Deliver Data to the user in the format they use, when they need It
- User drive to mobile
 - People check their mobile phones 150 times per day
 - 80% of employed adults use a personal mobile device for business
 - 76% of executives expect mobile use to surpass desktop use in three years
 - 70% will use tablets for work by 2018
- BYOD Bring Your Own Device with Cognos Mobile capabilities
- Enhanced support for mobile
 - Increase personalization and interactivity
 - Arrange content how you want it
 - Preview report without viewing
 - Support for wide range of devices thru mobile web interface
 - iPad native app on AppStore





Cognos Dynamic Cubes Answer Large Warehouse Performance Problems

- Warehouse models are commonly built on de-normalized Star schemas
- Complex analytic queries may aggregate millions of rows for one result
- Cognos Dynamic Cubes add a in-memory relational OLAP component to provide a multi-dimensional cache for accelerated performance

Select sum(units_sold) from Fact_Sales as f join Dim_Date as d on d.ld=f.Date id where d.Year=2012

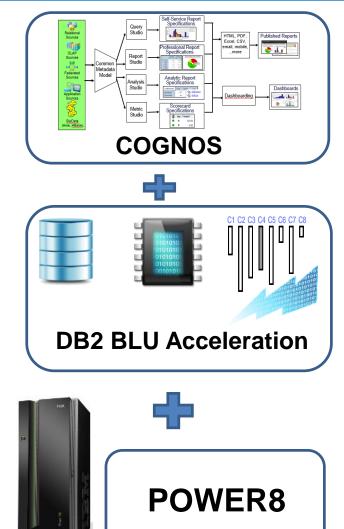


Fast on Fast on Fast: POWER8 + DB2 BLU Acceleration + Cognos

- Dynamic in-memory caching query
- Dynamic in-memory caching Cubes
- Accelerated Virtualization

- In-memory columnar processing
- Analyze Compressed data
- CPU Acceleration
- Data skipping

- POWER8 Processor Leadership Performance
- Highest reliability
- Best Security



Move from Reactive to Proactive with Predictive Analytics

- SPSS Enables Customers To Predict Future Events And Drive Better Business Outcomes
- Being able to better predict possible outcomes, helps you make better business decisions
- Use statistics to understand what has happened in the past.
 - Gain insights from historic data
- And data mining and modeling capture to determine what is likely to happen in the future
- Use that information to determine what action will likely drive the best business outcome

Predictive Analytics Help Businesses Run Smarter

Turn a Call Center into a Profit Center



A large Dutch financial services company generated **\$30 Million in incremental sales**. Essentially, 1M calls generated 180,000 suggestions, reps made 60,000 offers generating 30,000 leads and 22,000 sales.

Prevent crime before it happens



A large city in the US optimized deployment of police resources, **reducing homicides by 35%** year over year, and robberies by 20%.

Turn clients into advocates



A large Swiss telco provider adopted a client retention approach based on satisfaction. And **reduced churn from 14% to 2%.**

Reduce the cost of claims



A large US insurer maximized and accelerated the collections process achieving an **ROI of 403% with payback in 3 months**.

Gain a Competitive Advantage with IBM Business Advanced Visualization and Analytics

- Visualization and Analytics are critical to improving business performance
 - Unlock hidden value of your data with advance visualizations
 - Understand your business better with Cognos
 - Predict future events for better business outcomes with SPSS
- IBM Business Analytics relieves CIO headaches
 - Growing backlog of requests for new analytics reports and dashboards
 - Cognos advanced tooling enables a quicker time to value
 - Constantly changing requirements for visualizations
 - IBM RAVE technology simplifies advanced visualization creation
 - Increasing size of data and use of analytics increases performance problems
 - Achieve better user experience and better business results with faster analytics performance
 - Constantly reacting to business changes
 - Enable business foresight with predictive analytics

A Faster Time to Value with Power System Solutions

ENHANCED. For a simple and affordable path to speed of thought analytics, *now with twice the capacity*, ready to deploy and at a fraction of the cost of competing solutions.



Ann April 28^{th} , GA June $10^{th}\,2014$

Learn more: Power Solution for Analytics

Simple to Acquire

One order for all Power hardware and software

Simple to Deploy

Pre-installed and pre-optimized server, storage & software

Simple to Implement

Highly scalable with Capacity on Demand for non-disruptive upgrades to support <1TB to 20TB data warehouse.

A separate purchase of the IBM Cognos, SPSS, DB2, and InfoSphere software is required to meet license use requirements