

IBM Tivoli Storage FlashCopy Manager
Version 3.1.0

Messages



IBM Tivoli Storage FlashCopy Manager
Version 3.1.0

Messages



Note!

Before using this information and the product it supports, be sure to read the information in “Notices” on page 503.

This edition applies to Version 3.1 of the IBM Tivoli Storage FlashCopy Manager (product numbers 5724-X94, 5608-W07) and to all subsequent releases and modification until otherwise indicated in new editions or technical newsletters. This edition replaces SC27-2505-01.

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About this publication

IBM® Tivoli® Storage FlashCopy® Manager provides the tools and information needed to create and manage volume-level snapshots on snapshot-oriented storage systems while the applications that contain data on those volumes remain online. Optionally, backups can be sent to Tivoli Storage Manager storage.

This publication contains explanations and suggested actions for messages issued by the following Tivoli Storage FlashCopy Manager components:

- Common components
- Tivoli Storage FlashCopy Manager for Microsoft Exchange Server
- Tivoli Storage FlashCopy Manager for Microsoft SQL Server
- VSS requester service

Who should read this guide

The target audience for this publication is system administrators who use the Tivoli Storage FlashCopy Manager components.

Tivoli Storage FlashCopy Manager publications

The following table lists the publications that make up the Tivoli Storage FlashCopy Manager library.

Table 1. Tivoli Storage FlashCopy Manager publications

Publication title	Order number
<i>IBM Tivoli Storage FlashCopy Manager for UNIX and Linux Installation and User's Guide</i>	SC27-4005
<i>IBM Tivoli Storage FlashCopy Manager for Windows Installation and User's Guide</i>	SC27-4006
<i>IBM Tivoli Storage FlashCopy Manager for VMware Installation and User's Guide</i>	SC27-4007
<i>IBM Tivoli Storage FlashCopy Manager Messages</i>	GC27-4008

Tivoli Storage Manager publications

The following tables list the publications that make up the Tivoli Storage Manager library.

Table 2. Tivoli Storage Manager server publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for AIX Installation Guide</i>	GC23-9781
<i>IBM Tivoli Storage Manager for AIX Administrator's Guide</i>	SC23-9769
<i>IBM Tivoli Storage Manager for AIX Administrator's Reference</i>	SC23-9775
<i>IBM Tivoli Storage Manager for HP-UX Installation Guide</i>	GC23-9782
<i>IBM Tivoli Storage Manager for HP-UX Administrator's Guide</i>	SC23-9770
<i>IBM Tivoli Storage Manager for HP-UX Administrator's Reference</i>	SC23-9776

Table 2. Tivoli Storage Manager server publications (continued)

Publication title	Order number
<i>IBM Tivoli Storage Manager for Linux Installation Guide</i>	GC23-9783
<i>IBM Tivoli Storage Manager for Linux Administrator's Guide</i>	SC23-9771
<i>IBM Tivoli Storage Manager for Linux Administrator's Reference</i>	SC23-9777
<i>IBM Tivoli Storage Manager for Oracle Solaris Installation Guide</i>	GC23-9784
<i>IBM Tivoli Storage Manager for Oracle Solaris Administrator's Guide</i>	SC23-9772
<i>IBM Tivoli Storage Manager for Oracle Solaris Administrator's Reference</i>	SC23-9778
<i>IBM Tivoli Storage Manager for Windows Installation Guide</i>	GC23-9785
<i>IBM Tivoli Storage Manager for Windows Administrator's Guide</i>	SC23-9773
<i>IBM Tivoli Storage Manager for Windows Administrator's Reference</i>	SC23-9779
<i>IBM Tivoli Storage Manager for z/OS Media Installation and User's Guide</i>	SC27-4018
<i>IBM Tivoli Storage Manager Upgrade and Migration Guide for V5 Servers</i>	GC27-4017
<i>IBM Tivoli Storage Manager Integration Guide for Tivoli Storage Manager FastBack®</i>	SC27-2828

Table 3. Tivoli Storage Manager storage agent publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for SAN for AIX Storage Agent User's Guide</i>	SC23-9797
<i>IBM Tivoli Storage Manager for SAN for HP-UX Storage Agent User's Guide</i>	SC23-9798
<i>IBM Tivoli Storage Manager for SAN for Linux Storage Agent User's Guide</i>	SC23-9799
<i>IBM Tivoli Storage Manager for SAN for Oracle Solaris Storage Agent User's Guide</i>	SC23-9800
<i>IBM Tivoli Storage Manager for SAN for Windows Storage Agent User's Guide</i>	SC23-9553

Table 4. Tivoli Storage Manager client publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for UNIX and Linux: Backup-Archive Clients Installation and User's Guide</i>	SC23-9791
<i>IBM Tivoli Storage Manager for Windows: Backup-Archive Clients Installation and User's Guide</i>	SC23-9792
<i>IBM Tivoli Storage Manager Using the Application Programming Interface</i>	SC23-9793
<i>IBM Tivoli Storage Manager for Space Management for UNIX and Linux: User's Guide</i>	SC23-9794
<i>IBM Tivoli Storage Manager HSM for Windows Administration Guide</i>	SC23-9795

Table 5. Tivoli Storage Manager data protection publications

Publication title	Order number
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Microsoft SQL Server Installation and User's Guide</i>	GC27-4010
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Oracle for UNIX and Linux Installation and User's Guide</i>	SC27-4019
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Oracle for Windows Installation and User's Guide</i>	SC27-4020
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Microsoft Exchange Server Installation and User's Guide</i>	GC27-4009
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Lotus Domino UNIX and Linux Installation and User's Guide</i>	SC27-4021
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Lotus Domino for Windows Installation and User's Guide</i>	SC27-4022
<i>IBM Tivoli Storage Manager for Enterprise Resource Planning: Data Protection for SAP Installation and User's Guide for DB2</i>	SC33-6341
<i>IBM Tivoli Storage Manager for Enterprise Resource Planning: Data Protection for SAP Installation and User's Guide for Oracle</i>	SC33-6340
<i>IBM Tivoli Storage Manager for Virtual Environments Installation and User's Guide</i>	SC27-2898
<i>IBM Tivoli Storage Manager for Microsoft SharePoint Guide</i>	N/A

Table 6. IBM Tivoli Storage Manager troubleshooting and tuning publications

Publication title	Order number
<i>IBM Tivoli Storage Manager Problem Determination Guide</i>	GC23-9789
<i>IBM Tivoli Storage Manager Performance Tuning Guide</i>	GC23-9788
<i>IBM Tivoli Storage Manager Client Messages and Application Programming Interface Return Codes</i>	SC27-2878
<i>IBM Tivoli Storage Manager Server Messages and Error Codes</i>	SC27-2877
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Microsoft Exchange Server Messages</i>	GC27-4011
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Microsoft SQL Server Messages</i>	GC27-4012
<i>IBM Tivoli Storage Manager for Databases: Data Protection for Oracle Messages</i>	SC27-4014
<i>IBM Tivoli Storage Manager for Mail: Data Protection for Lotus Domino Messages</i>	SC27-4015
<i>IBM Tivoli Storage Manager for Enterprise Resource Planning: Data Protection for SAP Messages</i>	SC27-4016

Note: You can find information about IBM System Storage® Archive Manager at http://publib.boulder.ibm.com/infocenter/tsminfo/v6r3/c_complydataretention_ovr.html.

Support information

You can find support information for IBM products from various sources.

Start at the IBM Support Portal: <http://www.ibm.com/support/entry/portal/>. You can select the products that you are interested in and search for a wide variety of relevant information.

Getting technical training

Information about Tivoli technical training courses is available online.

Go to the following websites to sign up for training, ask questions, and interact with others who use IBM storage products.

Tivoli software training and certification

Choose from instructor led, online classroom training, self-paced Web classes, Tivoli certification preparation, and other training options at <http://www.ibm.com/software/tivoli/education/>

Tivoli Support Technical Exchange

Technical experts share their knowledge and answer your questions in webcasts at http://www.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html.

Storage Management community

Interact with others who use IBM storage management products at <http://www.ibm.com/developerworks/servicemanagement/sm/index.html>

Global Tivoli User Community

Share information and learn from other Tivoli users throughout the world at <http://www.tivoli-ug.org/>.

IBM Education Assistant

View short "how to" recordings designed to help you use IBM software products more effectively at <http://publib.boulder.ibm.com/infocenter/ieduasst/tivv1r0/index.jsp>

Searching knowledge bases

If you have a problem with your Tivoli Storage Manager family product, there are several knowledge bases that you can search.

Begin by searching the Tivoli Storage Manager Information Center at <http://publib.boulder.ibm.com/infocenter/tsminfo/v6r3>. From this website, you can search the current Tivoli Storage Manager documentation.

Searching the Internet:

If you cannot find an answer to your question in the IBM Tivoli Storage Manager information center, search the Internet for the information that might help you resolve your problem.

To search multiple Internet resources, go to the IBM support website at <http://www.ibm.com/support/entry/portal/>.

You can search for information without signing in. Sign in using your IBM ID and password if you want to customize the site based on your product usage and information needs. If you do not already have an IBM ID and password, click **Sign in** at the top of the page and follow the instructions to register.

From the support website, you can search various resources including:

- IBM technotes
- IBM downloads
- IBM Redbooks® publications
- IBM Authorized Program Analysis Reports (APARs)

Select the product and click **Downloads** to search the APAR list.

If you still cannot find a solution to the problem, you can search forums and newsgroups on the Internet for the latest information that might help you find problem resolution.

An independent user discussion list, ADSM-L, is hosted by Marist College. You can subscribe by sending an email to listserv@vm.marist.edu. The body of the message must contain the following text: SUBSCRIBE ADSM-L *your_first_name your_family_name*.

To share your experiences and learn from others in the Tivoli Storage Manager and Tivoli Storage FlashCopy Manager user communities, go to the following wikis:

Tivoli Storage Manager wiki

<http://www.ibm.com/developerworks/wikis/display/tivolistoragemanager>

Tivoli Storage FlashCopy Manager wiki

[https://www.ibm.com/developerworks/mydeveloperworks/wikis/home/wiki/Tivoli Storage FlashCopy Manager](https://www.ibm.com/developerworks/mydeveloperworks/wikis/home/wiki/Tivoli%20Storage%20FlashCopy%20Manager)

Using IBM Support Assistant:

IBM Support Assistant is a complimentary software product that can help you with problem determination. It is available for some Tivoli Storage Manager and Tivoli Storage FlashCopy Manager products.

To learn about which products are supported, go to the IBM Support Assistant download web page at <http://www.ibm.com/software/support/isa/download.html>.

IBM Support Assistant helps you gather support information when you must open a problem management record (PMR), which you can then use to track the problem. The product-specific plug-in modules provide you with the following resources:

- Support links
- Education links
- Ability to submit problem management reports

You can find more information at the IBM Support Assistant website:

<http://www.ibm.com/software/support/isa/>

You can also install the stand-alone IBM Support Assistant application on any workstation. You can then enhance the application by installing product-specific plug-in modules for the IBM products that you use. Find add-ons for specific products at <http://www.ibm.com/support/docview.wss?uid=swg27012689>.

Finding product fixes:

A product fix to resolve your problem might be available from the IBM software support website.

You can determine what fixes are available by checking the IBM software support website at <http://www.ibm.com/support/entry/portal/>.

- If you previously customized the site based on your product usage:
 1. Click the link for your product, or a component for which you want to find a fix.
 2. Click **Downloads**, and then click **Fixes by version**.
- If you have not customized the site based on your product usage, click **Downloads** and search for your product.

Receiving notification of product fixes:

You can receive notifications about fixes, flashes, upgrades, and other news about IBM products.

To sign up to receive notifications about IBM products, follow these steps:

1. From the support page at <http://www.ibm.com/support/entry/portal/>, click **Sign in to create, manage, or view your subscriptions** in the **Notifications** pane.
2. Sign in using your IBM ID and password. If you do not have an ID and password, click **register now** and complete the registration process.
3. Click **Manage all my subscriptions** in the **Notifications** pane.
4. Click the **Subscribe** tab and then click **Tivoli**.
5. Select the products for which you want to receive notifications and click **Continue**.
6. Specify your notification preferences and click **Submit**.

Contacting IBM Software Support

You can contact IBM Software Support if you have an active IBM subscription and support contract and if you are authorized to submit problems to IBM.

To obtain help from IBM Software Support, complete the following steps:

1. Ensure that you have completed the following prerequisites:
 - a. Set up a subscription and support contract.
 - b. Determine the business impact of your problem.
 - c. Describe your problem and gather background information.
2. Follow the instructions in “Submitting the problem to IBM Software Support” on page xii.

Setting up a subscription and support contract:

Set up a subscription and support contract. The type of contract that you need depends on the type of product you have.

For IBM distributed software products (including, but not limited to, IBM Tivoli, Lotus®, and Rational® products, as well as IBM DB2® and IBM WebSphere® products that run on Microsoft Windows or on operating systems such as AIX or Linux), enroll in IBM Passport Advantage® in one of the following ways:

- **Online:** Go to the Passport Advantage website at <http://www.ibm.com/software/lotus/passportadvantage/>, click **How to enroll**, and follow the instructions.
- **By telephone:** You can call 1-800-IBMSERV (1-800-426-7378) in the United States. For the telephone number to call in your country, go to the IBM Software Support Handbook web page at <http://www14.software.ibm.com/webapp/set2/sas/f/handbook/home.html> and click **Contacts**.

Determining the business impact:

When you report a problem to IBM, you are asked to supply a severity level. Therefore, you must understand and assess the business impact of the problem you are reporting.

Severity 1	Critical business impact: You are unable to use the program, resulting in a critical impact on operations. This condition requires an immediate solution.
Severity 2	Significant business impact: The program is usable but is severely limited.
Severity 3	Some business impact: The program is usable with less significant features (not critical to operations) unavailable.
Severity 4	Minimal business impact: The problem causes little impact on operations, or a reasonable circumvention to the problem has been implemented.

Describing the problem and gathering background information:

When explaining a problem to IBM, it is helpful to be as specific as possible. Include all relevant background information so that IBM Software Support specialists can help you solve the problem efficiently.

To save time, know the answers to these questions:

- What software versions were you running when the problem occurred?
- Do you have logs, traces, and messages that are related to the problem symptoms? IBM Software Support is likely to ask for this information.
- Can the problem be re-created? If so, what steps led to the failure?
- Have any changes been made to the system? For example, hardware, operating system, networking software, and so on.
- Are you using a workaround for this problem? If so, be prepared to explain it when you report the problem.

Submitting the problem to IBM Software Support:

You can submit the problem to IBM Software Support online or by telephone.

Online

Go to the IBM Software Support website at [http://www.ibm.com/support/entry/portal/Open_service_request/Software/Software_support_\(general\)](http://www.ibm.com/support/entry/portal/Open_service_request/Software/Software_support_(general)). Sign in to access IBM Service Requests and enter your information into the problem submission tool.

By telephone

For the telephone number to call in your country, go to the IBM Software Support Handbook at <http://www14.software.ibm.com/webapp/set2/sas/f/handbook/home.html> and click **Contacts**.

Chapter 1. Introduction to Tivoli Storage FlashCopy Manager messages

This publication contains explanations and suggested actions for messages issued by the Tivoli Storage FlashCopy Manager components.

This introduction contains information to help you understand the messages issued by these components.

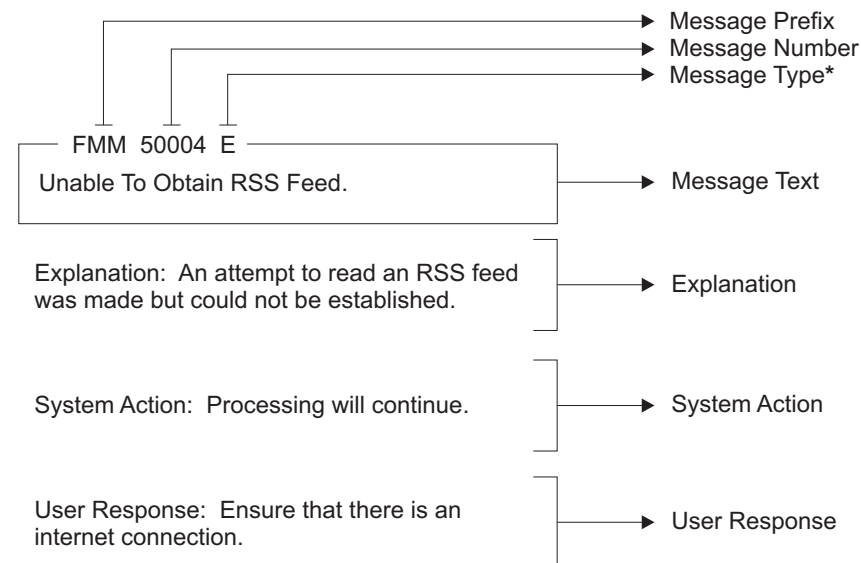
Tivoli Storage FlashCopy Manager message format

Messages consist of the following elements:

- A three-letter prefix.
- A numeric message identifier.
- A one-letter severity code, also called the message type.
- Message text that is displayed on screen and written to message logs.
- Explanation, System Action, and User Response texts. These texts elaborate on the message text, and are accessible only in documentation.

The image below presents a typical message.

The callouts on the right of the image identify each element of the message.



I = Information
* E = Error
S = Severe Error
W = Warning

The severity codes give an indication of the severity of the issue that generated the message. The severity codes and their meanings are as follows:

E	Error	Processing cannot continue.
W	Warning	Processing can continue, but problems might occur later.
I	Information	Processing continues. User response is not necessary.

Message variables in the message text appear in italics.

On UNIX and Linux systems, some logs append an additional prefix to the message.

In the detailed log, messages are prefixed with a timestamp and a session ID. The session ID can help you determine whether the message was produced from the application or the device. It can help you distinguish different application and device nodes. For DB2 DPF databases, the session ID can help you to determine which DB2 node or which storage cluster was responsible for producing the message.

Here is an example of the prefix in the detailed log:

15:41:07 (626) FMM8300I tsmACSPartition() returned with code 18.

In the summary log there is an additional prefix that indicates what operation caused the request.

Here is an example of the prefix in the summary log:

DB 00:16:48 (92e) FMM1510I New connection received.

Tivoli Storage FlashCopy Manager messages prefixes

Messages have different prefixes to help you identify the component that issues the message. The table below identifies the prefix that is associated with each component.

Table 7. Messages prefixes by component

Prefix	Component
FMM	Common component
FMX	Tivoli Storage FlashCopy Manager for Microsoft Exchange Server
FMY	Tivoli Storage FlashCopy Manager for Microsoft SQL Server
FMV	VSS requester service

Chapter 2. FMM: Tivoli Storage FlashCopy Manager common messages, version 3.1

This section contains messages for Tivoli Storage FlashCopy Manager, version 3.1.

Messages with prefix FMM are issued by the following Tivoli Storage FlashCopy Manager components:

- Tivoli Storage FlashCopy Manager for UNIX and Linux
- Tivoli Storage FlashCopy Manager for VMware

Version 3.1.0 messages that are new, changed, or deleted since the previous version are listed in one section. All version 3.1.0 messages are documented in another section.

FMM: Version 3.1.0 changes from the previous version

This section lists the version 3.1.0 FMM-prefix messages that are new or changed since the previous version. Only the message ID is listed.

FMM0008E
FMM0009E
FMM0023I
FMM0027I
FMM0105I
FMM0106I
FMM124E
FMM128E
FMM129E
FMM0212I
FMM226E
FMM227E
FMM228E
FMM229E
FMM230E
FMM265W
FMM0266E
FMM0285W
FMM312E
FMM0322E
FMM0323E
FMM0324W
FMM0325E
FMM0326I
FMM329E
FMM330E
FMM0353E

FMM0356E
FMM364E
FMM365E
FMM366E
FMM367I
FMM368I
FMM390E
FMM391E
FMM392E
FMM393E
FMM394E
FMM0399W
FMM0400I
FMM401I
FMM402I
FMM403I
FMM404I
FMM0405I
FMM406W
FMM407E
FMM408E
FMM409E
FMM415E
FMM416E
FMM417I
FMM418I
FMM419E
FMM420E
FMM421E
FMM422E
FMM423I
FMM0424I
FMM0425I
FMM426W
FMM431E
FMM432E
FMM433W
FMM434W
FMM459E
FMM504I
FMM505I
FMM506I
FMM507I
FMM508E
FMM512E

FMM513E
FMM514E
FMM552E
FMM555E
FMM0561E
FMM562E
FMM571E
FMM614E
FMM617W
FMM618E
FMM651E
FMM653I
FMM654E
FMM655E
FMM0673E
FMM0674E
FMM774I
FMM0841E
FMM1051E
FMM1052E
FMM1072E
FMM1073E
FMM1158T
FMM1215I
FMM1228W
FMM1231E
FMM1242E
FMM1243E
FMM1244E
FMM1245E
FMM1246E
FMM1247E
FMM1248E
FMM1249E
FMM1501E
FMM1502E
FMM1503E
FMM1504E
FMM1509E
FMM1510I
FMM1516I
FMM1535E
FMM1537E
FMM1545E
FMM1550W

FMM1561E
FMM1567I
FMM1569I
FMM1574I
FMM1575E
FMM1576W
FMM1577W
FMM1579E
FMM1581E
FMM1582I
FMM1584E
FMM1586E
FMM2001E
FMM2002E
FMM2005W
FMM2006W
FMM2023I
FMM2087W
FMM4008E
FMM4011W
FMM4012E
FMM4187E
FMM4193E
FMM5012E
FMM5015W
FMM6224I
FMM6228E
FMM6270E
FMM6285I
FMM6286E
FMM6287E
FMM6288E
FMM6505E
FMM6510I
FMM6529I
FMM6534E
FMM6535E
FMM6536W
FMM6543E
FMM6546I
FMM6550I
FMM6551I
FMM6552I
FMM6553E
FMM6554E

FMM6562I
FMM6563E
FMM6564I
FMM6565E
FMM6802E
FMM6803E
FMM6804E
FMM6805I
FMM6806E
FMM6807I
FMM6808I
FMM6809E
FMM6810I
FMM6811E
FMM6812E
FMM6813E
FMM6814I
FMM6815I
FMM6816I
FMM6817E
FMM6818I
FMM6820E
FMM6823I
FMM6824I
FMM6825E
FMM6826E
FMM6827E
FMM6829I
FMM6830I
FMM6831I
FMM6832I
FMM6916E
FMM6929E
FMM6941I
FMM6948E
FMM6949E
FMM6963I
FMM6971E
FMM6985E
FMM6986E
FMM6988I
FMM7050E
FMM7052E
FMM7054I
FMM7060I

FMM7302W
FMM7303W
FMM7311I
FMM7540E
FMM7541E
FMM7542I
FMM7543I
FMM7544E
FMM7545I
FMM7546E
FMM7547E
FMM7548E
FMM7549E
FMM7550E
FMM7551E
FMM7552E
FMM7553I
FMM7554E
FMM8313E
FMM8332E
FMM8351E
FMM8352E
FMM8359E
FMM8361E
FMM8366E
FMM8369E
FMM8388W
FMM8391E
FMM8392E
FMM8394E
FMM8395E
FMM8396E
FMM8397E
FMM8398E
FMM8400E
FMM8401E
FMM8403E
FMM8404E
FMM8405E
FMM8407E
FMM8408E
FMM8409E
FMM8410I
FMM8411I
FMM8412I

FMM8413I
FMM8414E
FMM8415E
FMM8416E
FMM8417E
FMM8418E
FMM8419E
FMM8420E
FMM8421I
FMM8422I
FMM8426I
FMM8431E
FMM8432E
FMM8433E
FMM8434T
FMM8435W
FMM8439E
FMM8440E
FMM8445E
FMM8446E
FMM8448E
FMM8525E
FMM8526E
FMM8573I
FMM8574E
FMM8575E
FMM8576E
FMM8583E
FMM8596E
FMM8614E
FMM8633E
FMM8727E
FMM8831E
FMM9003E
FMM9004E
FMM9009W
FMM9200E
FMM9201E
FMM9202E
FMM9203E
FMM9226E
FMM9227E
FMM9228E
FMM9229E
FMM9312E

FMM9317E
FMM9320W
FMM9332E

FMM: Version 3.1.0 deletions from the previous version

This section lists the messages that are deleted since the previous version. Only the message ID is listed.

FMM0114E
FMM0121E
FMM0131T
FMM0133I
FMM0134E
FMM0139I
FMM0140I
FMM0141E
FMM0145I
FMM0146E
FMM0168E
FMM0169E
FMM0170E
FMM0171E
FMM0174I
FMM0175E
FMM0176E
FMM0178E
FMM0179E
FMM0180E
FMM0181E
FMM0194E
FMM0195I
FMM0197E
FMM0198E
FMM0200E
FMM0203E
FMM0204E
FMM0206E
FMM0207E
FMM0208E
FMM0210T
FMM0211E
FMM0215E
FMM0216T
FMM0217T
FMM0218T
FMM0219T

FMM0220T
FMM0221T
FMM0222T
FMM0223I
FMM0224I
FMM0231E
FMM0232E
FMM0233E
FMM0234E
FMM0235E
FMM0237I
FMM0238I
FMM0239I
FMM0241E
FMM0242I
FMM0243E
FMM0244I
FMM0245E
FMM0246E
FMM0247E
FMM0248I
FMM0249I
FMM0250I
FMM0251E
FMM0252E
FMM0253E
FMM0254I
FMM0255E
FMM0256E
FMM0257E
FMM0258I
FMM0259E
FMM0260E
FMM0262I
FMM0263I
FMM0264E
FMM0267I
FMM0269I
FMM0270I
FMM0271I
FMM0272I
FMM0273E
FMM0274E
FMM0275I
FMM0276E

FMM0277E
FMM0278E
FMM0289I
FMM0290W
FMM0291E
FMM0292E
FMM0293E
FMM0294E
FMM0295E
FMM0296E
FMM0297E
FMM0298E
FMM0299E
FMM0316I
FMM0317E
FMM0319E
FMM0328I
FMM0340I
FMM0341I
FMM0342E
FMM0343I
FMM0344W
FMM0345I
FMM0346E
FMM0348E
FMM0359W
FMM0360I
FMM0362E
FMM0363E
FMM0379E
FMM0380W
FMM0381W
FMM0382E
FMM0383I
FMM0385E
FMM0386E
FMM0387E
FMM0388E

Version 3.1.0 Tivoli Storage FlashCopy Manager common messages

This section documents the Tivoli Storage FlashCopy Manager 3.1.0 common messages. The messages are listed in ascending numeric order. The complete message is documented, including message ID, message text, explanation, system action, and user response.

FMM0001E Profile not specified.

Explanation: Cannot locate the profile.

System action:

User response: Ensure that a profile is available.
(Oracle) Note that the BACKINT call must have the following form: backint -p init<SID>.utl .

FMM0004E Function not defined. [*function*]

Explanation: BRTOOLS, BRBACKUP, or BRARCHIVE passed an invalid argument to Data Protection for SAP.

System action:

User response: Ensure that you have the correct version of BR*Tools installed. Valid functions are: -f backup or -f restore or -f password or -f delete or -f inquire.

FMM0005I Start of program at: *time*.

Explanation: The operation started at the time denoted.

System action:

User response: None.

**FMM0006E Type for backup not defined [*type*].
Please use 'file' or 'file_online'.**

Explanation: Data Protection for SAP expects as the backup type parameter only file or file_online.

System action:

User response: If you start Data Protection for SAP manually to do a backup, ensure that the type option (-t) receives the correct arguments (file or file_online). If your Data Protection for SAP has been invoked by one of the SAP database utilities (for example, **BRBACKUP**), ensure that the SAP backup profile init<SID>.sap is customized correctly.

FMM0007E Mode *mode* requires the environment variable *environment variables* to be set.

Explanation: Not all environment variables required have been set. At least *environment variables* are missing.

System action:

User response: Set the missing environment variables.

FMM0008E The environment variable *name* is not set correctly. The current value is "*value*".

Explanation: The value of the environment variable *name* is wrong.

System action:

User response: Set *name* to an appropriate value.

FMM0009E The option '*option*' must be specified after the '-t FAKE' option. This is true for all fake relevant options.

Explanation: The attempt by the Administration Assistant to start a backup or restore simulation failed.

System action: Processing ends.

User response: Contact IBM support.

FMM0010E The option '*option*' contains an invalid argument

Explanation: The attempt by the Administration Assistant to start a backup or restore simulation failed.

System action: Processing ends.

User response: Contact IBM support.

FMM0011E Semantic errors were detected in the fake definition: '*definition*'

Explanation: The attempt by the Administration Assistant to start a backup or restore simulation failed.

System action: Processing ends.

User response: Contact IBM support.

FMM0012I command: '*command*'

Explanation: A backup or restore simulation was started by the Administration Assistant. The command line options are shown in the message.

System action: Processing continues.

User response: None.

FMM0020I End of program at: *time*.

Explanation: The operation ended at the time denoted.

System action:

User response: None.

FMM0021I Elapsed time: *elapsed time*.

Explanation: The time needed for the complete operation was *elapsed time*.

System action:

User response: None.

FMM0023I Time: *current time* Done: *saved bytes* (*percent*) of bytes. Estimated end time: *end time*.

Explanation: Finished saving a specific object at *current time*. The *saved bytes* amount of the total number of *bytes* have been saved. *percent* shows the percentage.

This call will be completed at the estimated *end time*.

System action:

User response: None.

FMM0024I **Return code is:** *return code*.

Explanation: Finished saving a specific object at *current_time*. The *saved_bytes* amount of the total number of bytes have been saved. *percent* shows the percentage. This call will be completed at the estimated *end_time*.

System action:

User response: For return codes other than 0, check the run log for warnings or error messages.

FMM0027I **Time:** *current time* **Object:** *current number of total number in process: file_name* **Size:** *size*, **MGMNT-CLASS:** *management class*, **TSM-Server:** *server name* .

Explanation: Data Protection for SAP started saving *current number* files at *current time*. The total number of files to save is *total number*. The file *file name* is currently being processed. The files are transferred to the Tivoli Storage Manager server *server name*, which stores them in the management class *management class*.

System action:

User response: None.

FMM0032E **Error opening file** *file name: system error description*

Explanation: A system error occurred during opening of the file *file name*. *system error description* describes the error in more detail.

System action:

User response: Read the *system error description*.

FMM0048E **No password for node** *node name* **on server** *server name* **given on command line.**When entering passwords in batch mode, you must supply values for all stanzas in the profile.

Explanation: The batch mode of the password function requires a data set for all Tivoli Storage Manager server stanzas in the profile.

System action:

User response: Check the profile for active server stanzas. Use that information and try it again.

FMM0049I **Enter the password for node** *node name* **on server** *server name*:

Explanation: The password for the node *node name* on the Tivoli Storage Manager server *server name* has to be entered for storing it in the DP for SAP configuration file.

System action:

User response: Enter the password for the corresponding Tivoli Storage Manager server.

FMM0050I **Enter password for node** *node name* **on server** *server name* **again:**

Explanation: In order to avoid typing errors, you have to enter the password twice.

System action:

User response: Enter the password again.

FMM0051I **Password successfully verified for node** *node name* **on server** *server name*.

Explanation: The password for the node *node name* on the Tivoli Storage Manager server *server name* was changed successfully.

System action:

User response: None.

FMM0052E **Password verification for node** *node name* **on server** *server name* **failed.**

Explanation: The password you entered for the node *node name* on the Tivoli Storage Manager server *server name* was wrong.

System action:

User response: Enter the password again. If this error still exists, contact your Tivoli Storage Manager administrator.

FMM0053I **Time:** *current time* **Object:** *current number of total number* **complete:** *file name* **with:** *bytes saved with description object description*.

Explanation: Data Protection for SAP completed saving *current number* file at *current time*. The total number of files to be saved is *total number*. The file *file _name* with the size *bytes* is saved with the description *object description*.

System action:

User response: None.

FMM0054I **Time:** *current time* **Object:** *current num of total num* **complete:** *file name* **with:** *bytes restored with description* *object description* .

Explanation: Data Protection for SAP completed restoring of *current num* file at *current time*. The total number of files to be restored is *total num*. The file *file name* with the size *bytes* is restored with the description *object description*.

System action:

User response: None.

FMM0055I **Object** *object name* **with** *size* **saved with description** *description*.

Explanation: The object *object name* was saved successfully.

System action:

User response: None.

FMM0056I **Object** *object name* **with** *size* **restored with description** *description*.

Explanation: The object *object name* was restored successfully.

System action:

User response: None.

FMM0057I **Time:** *current time* **Object:** *object name* **with:** *size* **saved with description** *description*.

Explanation: The object *object name* was saved successfully.

System action:

User response: None.

FMM0058I **Time:** *current time* **Object:** *object name* **with:** *size* **restored with description** *description*.

Explanation: The object *object name* was restored successfully.

System action:

User response: None.

FMM0059E **Data Protection for SAP cannot find the client options file.**

Explanation: Data Protection for SAP requires a client options file (<server>.opt) for each Tivoli Storage Manager server. The client options files must reside in the same directory. This directory must also contain a client options file 'dsm.opt'. The environment variable

DSMI_CONFIG must specify this directory.

System action:

User response: Set the environment variable DSMI_DIR to the Tivoli Storage Manager API installation path. Set the environment variable DSMI_CONFIG to the path of the client options files.

FMM0060E **The command parameter** *parameter* **is not recognized.**

Explanation: The command parameter *parameter* is not recognized.

System action:

User response: Check the command syntax and reenter the command.

FMM0061W **The output file** *file name* **is not valid.**

Explanation: The specified output file *file name* could not be created.

System action:

User response: Check that *file name* is a valid file name on your operating system. Also check that the application has the appropriate permissions to create the file within the specified directory. The directory must already exist. If the file already exists, rename the old one.

FMM0062E **The input file** *filename* **is not valid.**

Explanation: Unable to read the input file *file name* correctly.

System action:

User response: Check the path and name of the input file and the appropriate file access permission.

FMM0063E **The UTL file** *file name* **is not valid.**

Explanation: Unable to read the input file *file name* correctly.

System action:

User response: Check the path and name of the profile (UTL file) and the appropriate file access permission.

FMM0064E **The option** '*option*' **is not recognized.**

Explanation: The option is not recognized.

System action:

User response: Check the command syntax and reenter the command.

FMM0065E The argument is missing for option '*option*'.

Explanation: Every option requires an argument.

System action:

User response: Check the command syntax and reenter the command.

FMM0101I Enter '*cont*' to continue or '*stop*' to cancel.

Explanation: If Data Protection for SAP is running in unattended mode (profile keyword BATCH), it terminates the current run if operator intervention is required.

System action:

User response: Enter '*cont*' or '*stop*'.

FMM0102I Your reply: '*reply*'.

Explanation: The reply you made is confirmed.

System action:

User response: None.

FMM0104I Deleting the data container '*dcid*' from the backup '*snapid*' in the repository. IBM Tivoli Storage FlashCopy Manager found that the volumes of this data container do not contain a valid snapshot in the storage system.

Explanation:

System action:

User response: None.

FMM0105I If the newest FlashCopy targets of the mirror copy sources are space efficient volumes, then they will grow up to the size of the sources.

Explanation: Be aware that the AIX® LVM mirror synchronization will change all the tracks of the mirror copy.

System action: Processing continues.

User response: If you are using space efficient target volumes for the mirror copy to be synchronized, then verify the FlashCopy backups and provide enough storage for the growth. You can also evaluate to delete those backups. If multiple target sets are used, then all the other in the chain have to be deleted as well.

FMM0106I The newest snapshot of the mirror copy will grow up to the size of the sources.

Explanation: Be aware that the AIX LVM mirror synchronization will change all the tracks of the mirror copy.

System action: Processing continues.

User response: Verify the snapshot backups and provide enough storage for the growth. You can also evaluate to delete those backups.

FMM0122I Backup ID: *backup identifier*

Explanation: The *backup identifier* uniquely identifies the backup that has been created.

System action: Processing continues.

User response: None.

FMM0123E Option -i <*backup_list*> not specified.

Explanation: The function -f getresources requires the specification of the option -i <*backup_list*> too.

System action:

User response: Ensure that you transfer the list of the files to back up when you call the function -f getresources. Note that in this case the splitint call must have the following form: <path>/splitint -p <path>/init<SID>.fcs -f getresources -i <*backup_list*>...

FMM0124E The LUN '*LUN name*' on the datastore '*datastorename*' is not part of a storage subsystem supported by IBM Tivoli Storage FlashCopy Manager.

Explanation: IBM Tivoli Storage FlashCopy Manager cannot backup the specified datastore because it contains at least one LUN of a storage subsystem which is not supported.

System action: Processing ends.

User response: At least one LUN of the specified datastore is not part of a storage subsystem that is supported by IBM Tivoli Storage FlashCopy Manager. Remove the LUN from the datastore.

FMM0127E The backup corresponding to this consistency group *cg* cannot be deleted as it is not the oldest in the cascade of dependent flashcopy maps.

Explanation: The specified backup is not the oldest in a cascade of flashcopy maps and cannot be deleted as it has dependencies with the remaining maps in the cascade.

System action: Process stops.

User response: This operation can be retried when

there are no longer any more dependencies on this backup.

FMM128E The '*disk names*' virtual disk(s) of the virtual machine '*VM name*' have a disk type which is not supported by IBM Tivoli Storage FlashCopy Manager. The virtual machine is not included in the backup.

Explanation: The specified virtual disks of the specified virtual machine have a type which is not supported by IBM Tivoli Storage FlashCopy Manager. The specified virtual machine will not be included in the backup and not be restorable.

System action: Processing continues.

User response: Change the disk type to a type that is supported by IBM Tivoli Storage FlashCopy Manager. Please refer to the User's manual or the Pre-Installation checklist for details.

FMM129E The following error was returned by the VSphere API: '*vSphere error*'.

Explanation: The VSphere API issued the specified error.

System action: Processing ends.

User response: Try to interpret the vSphere error message and to fix the cause of the issue.

FMM0136I Start of the reconciliation between the IBM Tivoli Storage FlashCopy Manager repository and the storage system.

Explanation: IBM Tivoli Storage FlashCopy Manager is checking the validity of the backups listed in the repository in the storage system.

System action:

User response: None.

FMM0137I End of the reconciliation.

Explanation: IBM Tivoli Storage FlashCopy Manager is finished checking the validity of the backups listed in the repository in the storage system.

System action:

User response: None.

FMM0138I Time stamp: *current_time*.

Explanation: IBM Tivoli Storage FlashCopy Manager performs several tasks in sequence (for example, initiate the FlashCopy of source volumes on the production system and mount file systems on the backup system). Tracking the various time stamps allows analysis of how long each task took.

System action:

User response: None.

FMM0142I Snapshot started ...

Explanation: The command with the 'flashcopy' function has been issued on the production system, and the program splitint waits until this action has finished.

System action:

User response: None.

FMM0143I Snapshot successful.

Explanation: The command for the snapshot-based copy of the volume pairs has completed successfully on the production system.

System action:

User response: None.

FMM0144W Information from DP for mySAP was not found.

Explanation: The exchange data between IBM Tivoli Storage FlashCopy Manager and Tivoli Storage Manager for ERP was not found. The information is exchanged through the call of the IBM Tivoli Storage FlashCopy Manager's function ?set_bki_info? by backint before the Tivoli Storage Manager backup. For older versions, the information is first exchanged after the Tivoli Storage Manager backup during the execution of the unmount function. Either the Tivoli Storage Manager for ERP you have installed does not support IBM Tivoli Storage FlashCopy Manager, or Tivoli Storage Manager for ERP has failed after a successful FlashCopy and mount.

System action:

User response: Check the run logs of tsm4acs. This error could have various reasons and should be resolved depending on the specific situation: Case 1: tsm4acs has finished successfully. Result: The backup on disk (FlashCopy target volumes) as well as the one done to the Tivoli Storage Manager server are valid. However, IBM Tivoli Storage FlashCopy Manager cannot show the backup ID in its report when using the function 'inquire'. Reason for warning: It is very likely that Tivoli Storage Manager for ERP (AIX version) does not have IBM Tivoli Storage FlashCopy Manager support (prior to version 3.1.0.3). Action: Install the appropriate Tivoli Storage Manager for ERP version. Case 2: tsm4acs has terminated abnormally. Result: Carefully check the run log of tsm4acs for any FMM, ANS or ANR error messages. Most likely, the backup on disk (FlashCopy target volumes) is valid (check with splitint -f inquire whether PSI is PSI_MOUNT_DONE or PSI_UNMOUNT_DONE), but the backup to the Tivoli Storage Manager server is invalid. Cause: Problems with the network or on the

Tivoli Storage Manager server caused Tivoli Storage Manager for ERP to fail when running a backup.
Action: Depending on the error message, eliminate the reason for not getting a successful backup to the Tivoli Storage Manager server.

FMM0147I The IDS control file exists and a new backup cycle entry has been created.

Explanation: At the start of the function –f getresources, IBM Tivoli Storage FlashCopy Manager inserts a record in the IDS control file for the new backup cycle. This record is updated as the status of the new backup cycle changes (such as FlashCopy target volumes/file systems being mounted or unmounted).

System action:

User response: None.

FMM0148E The backup ID was not passed by DP for mySAP. This snapshot backup cannot be used for snapshot restore.

Explanation: Before this error, the warning IDS1041W is displayed. The backup ID is mandatory for using a snapshot backup for the restore.

System action:

User response: To use snapshot restore, ensure that you have installed DP for SAP (backint) version 3.3.10 or higher.

FMM0149E The IDS control file is corrupt!

Explanation:

System action:

User response:

FMM0150I The IDS control file '*ids_control_file*' does not exist, it will be created.

Explanation: IBM Tivoli Storage FlashCopy Manager writes the first record to the IDS control file specified in the entry IDS_CONTROL_FILE of the profile.

System action:

User response: None.

FMM0151E The IDS control file has no entry.

Explanation: IBM Tivoli Storage FlashCopy Manager has found the IDS control file, but it has no records. This error occurs when you start one of the functions inquire, withdraw or unmount before you have run the 'flashcopy' function for the first time.

System action:

User response: The problem is resolved after you run

at least one tsm4acs with a successful FlashCopy.

FMM0152E The IDS control file must be read or inserted before update.

Explanation: IBM Tivoli Storage FlashCopy Manager has detected a logical error when processing the IDS control file.

System action:

User response: Contact Tivoli Storage Manager for ERP support.

FMM0153W The value of the field '*field_name*' in the file '*file_name*' is empty.

Explanation: The program tsm4acs updates the IDS repository after the Tivoli Storage Manager backup but also in case of a disk-only backup. A temporary file is created with the following format: >>> backint_data BID <backup id> UTL <name of the application profile used> INF <DPF backup ID> EBC <log directory> EBB <backup type> EBR <first active log> <<< backint_data >>> input_file <file list> <<< input_file If one of the fields of the topic ?backint_data? is empty (that is, missing), this message is displayed. If the backup ID is empty, the process terminates with error IDS1036E.

System action:

User response: None.

FMM0154W Info data from DP for mySAP /tmp/bki<SID>.ids cannot be read.

Explanation: Before the unmount process, IBM Tivoli Storage FlashCopy Manager reads /tmp/bki<SID>.ids, which contains information about the backup that was done by Tivoli Storage Manager for ERP. Among the information read is: • Backup ID • Util file used for the backup • A list of the files used for the backup • The backup type This message is issued if Tivoli Storage Manager for ERP terminated unsuccessfully for some reason.

System action:

User response: Ensure that Tivoli Storage Manager for ERP runs successfully.

FMM0155I The maximum number of backup cycles in the IDS control file has been reached.

Explanation: The maximum number of backups controlled via the parameter BACKUP_MAX will be exceeded with the new inserted record. If the parameter is not set, the program uses the default value of 30.

System action:

User response: None.

FMM0156I Delete backup cycle with BSEQ_N = *bseq_n* and all the associated files ...

Explanation: The program deletes the oldest record with the backup sequence number <bseq_n> because the maximum number of records has been reached. In addition, the oldest reports and traces associated with that backup cycle are deleted.

System action:

User response: None.

FMM0157W Directory Path '*directory*' for the report files does not exist. Using the current directory.

Explanation: The directory entry of the parameter LOG_TRACE_DIR in the profile could not be found. The current directory is used for the log and trace files.

System action:

User response: To avoid directories cluttered with reports and traces, the parameter LOG_TRACE_DIR should be used, or the directory it specifies must be created if necessary.

FMM0158I Start of listing of importing volume groups/mounting file systems ...

Explanation: After initiating the FlashCopy source/target volumes on the production system, IBM Tivoli Storage FlashCopy Manager makes the corresponding target volumes available to the backup host. A list of mount points or volume groups is shown.

System action:

User response: None.

FMM0159I End of listing.

Explanation: This message marks the end of the list of mount points or volume groups.

System action:

User response: None.

FMM0160I The unmount process will be skipped because the progress status indicator (PSI) has a value of '*psi*'.

Explanation: When the 'withdraw' function is started, the unmount process is performed only if the PSI has a value of PSI_MOUNT_STARTED or PSI_MOUNT_DONE.

System action:

User response: The documentation shows the permissible functions depending on the backup progress status indicator.

FMM0162E The version of the splitint program must be the same on the backup and production system.

Explanation: The version of IBM Tivoli Storage FlashCopy Manager on the production system is different from the version on the backup system.

System action:

User response: Ensure that you install the same version of IBM Tivoli Storage FlashCopy Manager on the production and backup systems. You obtain the version number when you start splitint without parameters.

FMM0163I Enter the password for the user '*user ID*' :

Explanation: The password for the user ID <user ID> has to be entered. It is encoded and stored in a file specified in the parameter CONFIG_FILE. Note that this user ID and password must be the same on the production and backup systems. The IBM Tivoli Storage FlashCopy Manager program splitint uses the user ID to execute a remote shell on the production system.

System action:

User response: Enter the password for the corresponding user ID.

FMM0164I Enter the password for the user '*user ID*' again:

Explanation: To avoid typing errors, you must enter the password twice.

System action:

User response: Enter the password again.

FMM0165I The password entry does not match, please try again.

Explanation: The two entered passwords are not identical. You must enter the password again.

System action:

User response: Enter the password again. You are permitted three attempts before the program terminates.

FMM0166E No password stored.

Explanation: The two entered passwords are not identical. You have tried three times, and the passwords were different in each case.

System action: You must start the splitint program with the function -f password again. If no password is stored, or it is invalid, splitint fails when the 'flashcopy' function is used.

User response:

FMM0167E The config file named '*config_file*' could not be opened. Please call 'splitint' with the function 'password' to create this file.

Explanation: IBM Tivoli Storage FlashCopy Manager is unable to read the configuration file <config_file>.

System action:

User response: This error could have various reasons. Try the following: 1. Call splitint with the 'password' function to create the file. 2. Check the path of the configuration file. The path must be specified in the profile (parameter CONFIG_FILE). 3. Make sure that the file access permissions are set correctly.

FMM0172I Start of listing of exported volume groups/unmounting file systems ...

Explanation: A list of unmount points or exported disk groups is shown. Due to the use of the unmount function on the backup host, IBM Tivoli Storage FlashCopy Manager unmounts the file systems and export volume groups on the backup host that had been imported or mounted when the IBM Tivoli Storage FlashCopy Manager 'flashcopy' function was executed.

System action:

User response: None.

FMM0173I Start of withdraw of the target-source pairs ...

Explanation: The command with a withdraw has been issued from the backup system to the primary Copy Services server for the storage system.

System action:

User response: None.

FMM0177E You cannot run the function '*function*' if the progress status indicator (PSI) has a value of '*psi*'.

Explanation: The backup cycle was left in a state that does not allow IBM Tivoli Storage FlashCopy Manager to start the specified function.

System action:

User response: The documentation shows the permissible functions depending on the backup progress status indicator.

FMM0182E The option -f flashback can only be used on the production system.

Explanation:

System action:

User response:

FMM0183E Topic named '*topicname*' could not be found in the file '*filename*'.

Explanation: IBM Tivoli Storage FlashCopy Manager was able to read the file <filename> but the expected entry for the topic <topicname> was not found.

System action:

User response: If the affected file is in the directory denoted by the parameter VOLUMES_DIR, check whether the topic name has the format: >>>volumes_set_# Where # is a placeholder for the volume set number (1, 2, etc.) If the affected file is another file, you likely have another error prior to this one. Otherwise, contact Tivoli Storage Manager for ERP support.

FMM0184E The source volume <serial number> cannot be specified as a target volume in the .fct file.

Explanation: IBM Tivoli Storage FlashCopy Manager found one of the source volumes in the list of target volumes in the init<SID>.fct file.

System action:

User response: Ensure that the target volumes list in init<SID>.fct does not contain any of the source volumes.

FMM0185E No target volumes were specified for the set '*volumes_set_#*' in the file '*filename*'.

Explanation: IBM Tivoli Storage FlashCopy Manager has read file <filename> in the directory specified by VOLUMES_DIR. The format of the file is correct, but the list of target volumes is missing.

System action:

User response: See the description of the target volumes file in the documentation.

FMM0186E The backup ID (timestamp) is empty. This snapshot backup cannot be used for a snapshot restore.

Explanation: Before this error, the warning IDS1041W is displayed. The backup ID (timestamp) is mandatory for using a FlashCopy backup for the restore. The program tsm4acs was not able to generate a timestamp.

System action:

User response: Check for preceding errors. Check whether the backup to Tivoli Storage Manager ended successfully.

FMM0187I Creating a semaphore for the critical part of importing/exporting ...

Explanation: When multiple production systems run a backup via a single backup system at the same time, IBM Tivoli Storage FlashCopy Manager ensures that the critical parts of the code run for a single instance of the program at a time. These phases are: 1. When the FlashCopy has been done and resources (volume groups and file systems) are being enabled 2. Before the FlashCopy relationship is withdrawn and resources (volume groups and file systems) are being disabled. For this synchronization process, a semaphore with the fixed key 0x88886666 is created

System action:

User response: None.

FMM0188I Trying to set the semaphore for the critical part of importing/exporting ...

Explanation: If the IBM Tivoli Storage FlashCopy Manager semaphore is already allocated, the program waits until it is released. Otherwise, the program sets it and pass into the critical part of the run. Another instance arriving at this point now has to wait for the release of the semaphore.

System action:

User response: None.

FMM0189I Semaphore released.

Explanation: After the program has passed the critical part of the run, the semaphore is released.

System action:

User response: None.

FMM0190W The semaphore could not be created.
System error *sys_errno: sys_message*

Explanation: If IBM Tivoli Storage FlashCopy Manager could not create the semaphore, the system error number and message are issued as a warning. The concurrent run of multiple production systems with a single backup system will not work properly.

System action:

User response: Check the system error number and message with the system administrator.

FMM0191W The semaphore could not be initialized.
System error *sys_errno: sys_message*

Explanation: If IBM Tivoli Storage FlashCopy Manager could not initialize the semaphore, the system error number and message are issued as a warning. The concurrent run of multiple production systems with a single backup system will not work properly.

System action:

User response: Check the system error number and message with the system administrator.

FMM0192W The semaphore could not be allocated.
System error *sys_errno: sys_message*

Explanation: If IBM Tivoli Storage FlashCopy Manager could not allocate the semaphore, the system error number and message are issued as a warning. The concurrent run of multiple production systems with a single backup system will not work properly.

System action:

User response: Check the system error number and message with the system administrator.

FMM0193W The semaphore could not be released.
System error *sys_errno: sys_message*

Explanation: If IBM Tivoli Storage FlashCopy Manager could not allocate the semaphore, the system error number and message are issued as a warning. The concurrent run of multiple production systems with a single backup system will not work properly.

System action:

User response: Check the system error number and message with the system administrator.

FMM0196I This is your last chance to stop the Snapshot Restore. Enter 'c[ont]' to continue, 's[top]' to cancel.

Explanation: IBM Tivoli Storage FlashCopy Manager asks the user a last time before the program begins with the restore process. The original data is overwritten with the data of the snapshot backup.

System action:

User response: Be sure that you want to restore from the FlashCopy backup.

FMM0199W One or more errors were found disabling the production system resources.

Explanation: Before the actual snapshot restore to the database volume occurs, IBM Tivoli Storage FlashCopy Manager does the following: 1. Unmounts the database file systems 2. For LVM mirroring: • Remove the mirror

copies from the logical volumes • Remove the mirror physical volumes from the volume groups 3. Remove the volume group from the AIX ODM One or more of these operations have ended with errors. IBM Tivoli Storage FlashCopy Manager issues a warning but the snapshot restore continues.

System action:

User response: None.

FMM0201E The NLS catalog could not be loaded.
Make sure that the catalog
<fully_qualified_catalog_name> exists.

Explanation: DP for Snapshot Devices uses an English NLS catalog for the LVM and storage-system parts of the product. The installation process copies the catalog to the displayed path.

System action:

User response: Check for errors during the installation procedure.

FMM0202E You cannot run the function 'function' if the restore status indicator (RSI) on target set 'id' has a value of 'RSI_START'.

Explanation: If the restore status RSI of the target set has a value of RSI_START, then a snapshot restore is still running in the background. You cannot start a FlashCopy backup again until the background copy to the database volume is finished. In this case the RSI value is either RSI_DISKONLY or in case of LVM mirroring RSI_DISKANDLVM.

System action:

User response: Wait until the FlashCopy background process is finished.

FMM0205I The database is now ready for Snapshot.

Explanation:

System action:

User response:

FMM0212I New assigned Backup Sequence
Number *backup sequence number*

Explanation:

System action:

User response:

FMM0213E IBM Tivoli Storage FlashCopy Manager does not overwrite the ACS_REPOSITORY repository path created with Tivoli Storage Manager for Advanced Copy Services as this would invalidate all FlashCopy backups created with Tivoli Storage Manager for Advanced Copy Services. If you specify a different path for parameter ACS_REPOSITORY, you can continue to restore FlashCopy backups created with Tivoli Storage Manager for Advanced Copy Services until the target set is reused by IBM Tivoli Storage FlashCopy Manager. Optionally, you can remove the current ACS_REPOSITORY if it is acceptable to lose FlashCopy backups created with Tivoli Storage Manager for Advanced Copy Services. In either case, backups to Tivoli Storage Manager created by Tivoli Storage Manager for Advanced Copy Services remain available for restore.

Explanation: The value *repository path* for parameter ACS_REPOSITORY points to a repository that was created by Tivoli Storage Manager for Advanced Copy Services. Backups created with Tivoli Storage Manager for Advanced Copy Services can not be restore with IBM Tivoli Storage FlashCopy Manager.

System action: Processing stops.

User response: Specify a different path for the ACS_REPOSITORY. The backups created with Tivoli Storage Manager for Advanced Copy Services will remain intact and can be restored using Tivoli Storage Manager for Advanced Copy Services. If all the backups created with Tivoli Storage Manager for Advanced Copy Services are no longer required please delete the entire directory and try again.

FMM0214W The restore status indicator (RSI) has a value of 'RSI_INVALID' on target set 'id'.

Explanation: If the restore status RSI of the target set has a value of RSI_INVALID, this means that a snapshot restore was initiated but did not terminate. Nevertheless, IBM Tivoli Storage FlashCopy Manager issues this warning and continue with the FlashCopy backup.

System action:

User response: Check whether the FlashCopy backup ended successfully.

FMM0225I Enabling the volumes and filesystems ...

Explanation: After the FlashCopy, the target volumes attached to the backup machine are imported in the operating system and the file systems are mounted.

System action:

User response: None.

FMM226E **The following line could not be parsed:***infile line*

Explanation: The specified line contains a syntax error. It cannot be parsed.

System action: Processing ends.

User response: Correct the syntax on the line and retry the operation.

FMM227E **The address of the datastore '*datastore URL*' is not valid. It is not part of the backup.**

Explanation: The specified datastore that is part of this input file cannot be found. It will not be included in the backup and not be restorable.

System action: Processing continues but the specified datastores will not be included in the backup.

User response: Correct the input file so that it contains a valid datastore URL if this datastore is to be included in the backup.

FMM228E **No virtual machines are available for processing after the input file is evaluated.**

Explanation: After the input file has been evaluated, there are no virtual machines that can be processed.

System action: Processing ends.

User response: Verify that the input file contains all the virtual machines that should be evaluated. Modify your input file so that there are virtual machines to process.

FMM229E **The datastore '*datastore name*' contains LUNs from more than one storage subsystem. IBM Tivoli Storage FlashCopy Manager can support LUNs from only one storage subsystem.**

Explanation: The specified datastore contains LUNs from different storage subsystems.

System action: Processing ends.

User response: Modify the datastore so that it contains only LUNs from one storage subsystem.

FMM230E **The backup type '*backup type*' is not valid.**

Explanation: The specified backup type is not valid.

System action: Processing ends.

User response: Change the value to a valid backup type.

FMM0236I **Disabling the volumes and filesystems**
...

Explanation: Before the snapshot restore from the backup to the production volumes, the production volumes and file systems are disabled. The following actions are started: • Unmount • Remove devices • Remove logical volumes • Vary off the volume group • Export volume groups.

System action:

User response: None.

FMM0240E **The parameter *HARDWARE_ID_LVM_MIRROR* for the target set '*target_set_id*' is set in the .fct-file '*file_name*', but the production logical volumes are not mirrored.**

Explanation: The *HARDWARE_ID_LVM_MIRROR* parameter should only be used in an LVM mirror environment.

System action:

User response: If you want to use this feature you need to mirror the production logical volumes on source volumes residing on different hardware units. Otherwise, remove the parameter *HARDWARE_ID_LVM_MIRROR* from the .fct file.

FMM0261I **A disk-only backup (option -d) was invoked, forcing the parameter '*FLASHCOPY_TYPE*' of the .fcs-file to '*COPY*'.**

Explanation: If you specified a disk-only backup via the parameter -d and the parameter '*FLASHCOPY_TYPE*' of the .fcs file has the value of NOCOPY, IBM Tivoli Storage FlashCopy Manager sets the value to COPY.

System action:

User response: None.

FMM265W **A new background monitor has been started. The currently registered background monitor will shut down now and the new background monitor will be used for further processing.**

Explanation: A second background monitor has been registered at the management daemon. Since only one background monitor is allowed to be registered the currently registered background monitor will be shut down now.

System action: The old background monitor will be shut down.

User response: Check your configuration. Only one background monitor should be running.

FMM0266E The storage device <storage device> is not supported.

Explanation:

System action:

User response:

FMM0268E The information of the source / target volumes could not be found.

Explanation: The executable file 'splitint' is started automatically as a daemon (sometimes referred as the background monitoring process) to monitor the background copy. An attempt to obtain the status of the copy process has failed.

System action:

User response: Check the error log file splitint_[p|b]_runagent_jjjjmmddHHMMSS.log in the directory specified in the parameter LOG_TRACE_DIR of the .fcs file. Check the availability of the storage system using the applicable tool (STORWATCH Specialist, DS Storage Manager, or SVC console). Check the parameters in the .fcs file: • COPYSERVICES_PRIMARY_SERVERNAME • COPYSERVICES_SERVERPORT • COPYSERVICES_USERNAME Also verify the availability of the CIM agent and its connection to the storage system as described in the storage-system documentation.

FMM0281W Warning: Could not connect to the admin assistant.

Explanation:

System action:

User response:

FMM0282E The incremental FlashCopy cannot be refreshed. Possible reasons are:1. You added a new source volume2. You tried to start an offline FlashCopy Backup after an online FlashCopy Backup
Problem solution: Run the withdraw function with option '-n TargetSetID'and afterwards restart the FlashCopy Backup.

Explanation:

System action:

User response:

FMM0283E The incremental FlashCopy cannot be refreshed.The source/target pairs are not in an incremental FlashCopy relation.
Problem solution: Run the withdraw function with option '-n TargetSetID'and afterwards restart the FlashCopy Backup.

Explanation:

System action:

User response:

FMM0285W All source/target pairs are in an incremental FlashCopy relation.DP for Snapshot Devices will override the value 'flashcopy type' of the parameterFLASHCOPY_TYPE to 'INCR'.

Explanation:

System action:

User response:

FMM0286I All source/target pairs are in an incremental FlashCopy relation.

Explanation:

System action:

User response:

FMM0287I No source/target pairs are in an incremental FlashCopy relation.

Explanation:

System action:

User response:

FMM0288I Not all source/target pairs are in an incremental FlashCopy relation.

Explanation:

System action:

User response:

FMM0309E Cannot read file: filename.

Explanation: IBM Tivoli Storage FlashCopy Manager is unable to read the data file <filename>.

System action:

User response: Check the access permissions of the affected file and try again.

FMM0310E Cannot write file: *filename*.

Explanation: IBM Tivoli Storage FlashCopy Manager is unable to write to the data file *filename*. The affected files could be: • <LOG_TRACE_DIR>/splitint_b_<date_time_stamp>.log • <LOG_TRACE_DIR>/splitint_p_<date_time_stamp>.log • <LOG_TRACE_DIR>/splitint_b_<date_time_stamp>.trace • <LOG_TRACE_DIR>/splitint_p_<date_time_stamp>.trace • <config_file> • <ids_control_file> • the field value EXCHANGE_FILE in a backup cycle record.

System action:

User response: Check the access permissions of the affected file and try again.

FMM0311E Request canceled by user

Explanation: (Oracle) BACKINT terminated at user's request. (DB2) Program terminated at user's request.

System action:

User response: None.

FMM312E The '*datastore name*' datastore is not attached to a host.

Explanation: The specified datastore is not attached to a host. The current operation cannot continue.

System action: Processing ends.

User response: Exclude the datastore from the current operation or attach it to a host.

FMM0313E Environment variable *env_var* is not correct!

Explanation: This error can occur when the environment variable is set but contains a non-existent directory path.

System action:

User response: Check the value of the environment variable and try again.

FMM0314E File not found or not accessible: '*filename*'.

Explanation: The file <*filename*> was not found or is not accessible to IBM Tivoli Storage FlashCopy Manager.

System action:

User response: Check path, name and the permissions of the file and try again.

FMM0315E The effective user ID of the process could not be set to the user '*userid*'.

Explanation: One of the following cases can cause this error: • The access rights for splitint are not set to 4750. Because the s-bit is not set, IBM Tivoli Storage FlashCopy Manager cannot switch between the users 'db2<sid>' and 'root' during the execution of the program. • The file system that splitint is installed in was mounted with the NOSUID option.

System action:

User response: • Check the splitint file in the directory /usr/tivoli/tsm/acssap/db2/x.y.z, and set the access rights for splitint with `chmod 4750 splitint`. After the installation, the command `ls -l splitint...` outputs a line such as: `-rwsr-x— 1 root dba 1918611 Apr 11 17:09 splitint` (This is what `setup.sh` would do if you had used it.) • If the file system that splitint is installed in was mounted with the NOSUID option, mount the file system with SUID allowed.

FMM0318W Warningcolon; File '*file name*' still exists on the backup system.

Explanation: IBM Tivoli Storage FlashCopy Manager checks at the start of the function flashcopy if any of the files passed in the file list still exist on the backup system. If so, this warning is issued. Normally, none of the files should exist because the withdraw function, which should run before the FlashCopy, unmounts the files systems, varies them offline, exports the volume groups, and removes the devices.

System action:

User response: Always run the function withdraw before starting the FlashCopy again.

FMM0320W The free space in the file system containing the directory *path* is only *amount*MB.

Explanation: The existing free space of the file systems containing the following directories is checked: • The database home directory and • The directory specified by the parameter LOG_TRACE_DIR in the .fcs file and • The directory containing the idssave file specified by the parameter IDS_CONTROL_FILE in the .fcs file. IBM Tivoli Storage FlashCopy Manager warns you if the free space of these file systems falls below 50 MB. If it is under 5 MB an error is issued and the program fails, throwing an exception.

System action:

User response: Ensure that the free space on these file systems is large enough.

FMM0321E IBM Tivoli Storage FlashCopy Manager requires a free space of at least 5 MB in the file system containing the directory path.

Explanation: If the free space of the checked file systems (see the explanation for IDS1310W) is under 5 MB this error message is issued and the program fails throwing an exception.

System action: Processing stops.

User response: Ensure that the free space on the database file system is large enough.

FMM0322E The environment variable *env var* could not be set!

Explanation:

System action:

User response:

FMM0323E File '*file*' was not found on the target disks.

Explanation:

System action:

User response:

FMM0324W Environment variable *env var* has value '*value*'.

Explanation:

System action:

User response:

FMM0325E Environment variable *env var* could not be unset! Unset this variable and restart.

Explanation:

System action:

User response:

FMM0326I Environment variable *env var* is successfully unset.

Explanation:

System action:

User response:

FMM0327E Operating system error *error_no*: message text

Explanation: IBM Tivoli Storage FlashCopy Manager encountered an unexpected-message error during the execution of a system function. The corresponding

operating system error and message text are displayed. The message appears, for example, as a result of • An incorrect user ID on the parameter LOGON_HOST_PROD in the .fcs file • An incorrect password given for the user ID on the parameter LOGON_HOST_PROD in the .fcs file • An incorrect TCP/IP name on the parameter LOGON_HOST_PROD in the .fcs file (for example: connection timeout) • A failure allocating memory using the function malloc, and the operating system cannot satisfy the request

System action:

User response: Check the specified error message.

FMM329E The LUN '*LUN name*' is needed for this operation but cannot be accessed.

Explanation: The specified LUN is required for the current operation but cannot be reached.

System action: Processing ends.

User response: Verify that the LUN is attached to the ESX host and that the connection is working correctly.

FMM330E The datastore with the name '*datastorename*' was not found. It is not part of the backup.

Explanation: The specified datastore could not be found but it is part of the input file. It will not be included in the backup and not be restorable.

System action: Processing continues but the specified datastores will not be included in the backup.

User response: Correct the infile so that it contains valid datastore names if this datastore is to be included in the backup.

FMM0331I The file '*filename*' is locked, waiting one second and retry!

Explanation: IBM Tivoli Storage FlashCopy Manager saves control information for the FlashCopy process in an internal repository that consists of several files. Some of these files may need to be written concurrently by several processes. To ensure consistency, IBM Tivoli Storage FlashCopy Manager uses a lock mechanism.

System action:

User response: None.

FMM0332I Suspend the database activity.

Explanation:

System action:

User response:

FMM0347E The update of the IDS repository failed.

Explanation: IBM Tivoli Storage FlashCopy Manager failed to update the backup or restore status indicator (BSI/RSI) during the monitoring of the background copy process.

System action:

User response: Check the traces for details about this failure. One possible cause is a full file system.

FMM0349E The target set '*targetSetID*' does not match the source volumes.

Explanation: IBM Tivoli Storage FlashCopy Manager checks whether the target set for the FlashCopy backup contains a target volume for each source volume, located in the same hardware unit and with the same size.

System action:

User response: Check the volume list of this target set and ensure that the volumes are in the same hardware unit and have the same size as the source.

FMM0350E A background copy process of type '*CopyType*' is still running on target set '*targetSetID*'.

Explanation: IBM Tivoli Storage FlashCopy Manager fails if a background copy is still running for the same logical FlashCopy group (see the documentation). However, any target set (state AVAILABLE) that does not yet belong to a logical FlashCopy group (state AVAILABLE) can be selected.

System action:

User response: Check the backup status of the FlashCopy backups that may be running.

FMM0351I The target set with ID '*targetSetID*' is selected for this run.

Explanation: IBM Tivoli Storage FlashCopy Manager use two procedures for the selection of a target set.

System action:

User response: None.

FMM0352E No target set found to accept a backup of type '*copy_type*'.

Explanation: If all the target sets are being used with the same type of logical FlashCopy group (either INCR or COPY), you will not find a target set to make a FlashCopy with a different copy type.

System action:

User response:

FMM0353E Background copy process on the oldest target set '*target set*' still running.

Explanation:

System action:

User response:

FMM0354E The copy type argument '*copy_type*' is not valid.

Explanation: The argument (FLASHCOPY_TYPE) of the command line option -C <FLASHCOPY_TYPE> can have the following values: COPY, NOCOPY and INCR. Any other value is not valid. Furthermore, INCR is only valid for an SVC configuration with version 4.2.1 of the SVC master console.

System action:

User response: Specify one valid value.

FMM0355E Unable to connect to the copy services server.

Explanation:

System action:

User response:

FMM0356E You cannot run a Snapshot restore from target set '*targetSetID from*' if the sources are involved in a relationship of type '*copytype*' with the target set '*targetSetID*'.

Explanation: IBM Tivoli Storage FlashCopy Manager exploits the feature ?Multiple Relationship FlashCopy? of the storage system. This means that for IBM Tivoli Storage FlashCopy Manager the source set of volumes can participate in multiple snapshot relationships with several target sets of volumes. However, there are some limitations: • A source can have up to 12 targets • A target can only have one source • A target cannot be a source at the same time

System action:

User response: To start a snapshot restore (in reverse, from the target to the source volumes) you have to withdraw the relationship with the specified target set.

FMM0357I FlashCopy type is '*copy_type*'.

Explanation: IBM Tivoli Storage FlashCopy Manager has detected a discrepancy in the FlashCopy specification.

System action:

User response: None.

FMM0358E An invalid value '*copy_type*' has been specified for the FlashCopy type in the profile '*fcs file*'.

Explanation: The parameter FLASHCOPY_TYPE of the IBM Tivoli Storage FlashCopy Manager profile (*.fcs* file) can have the following values: COPY, NOCOPY and INCR. Any other value is not valid. INCR is only valid for an SVC configuration starting with version 4.2.1 of the SVC master console.

System action:

User response: Specify one valid value.

FMM0361E The target set must be specified over the option **-n**, if the parameter EXTERNAL_LVM_PLUGIN is set.

Explanation:

System action:

User response:

FMM364E Parameter '*parameter*' is mandatory.

Explanation: The specified parameter is missing.

System action: Processing ends.

User response: Specify the named parameter.

FMM365E The data center with the name '*dcname*' was not found.

Explanation: The specified data center could not be found in the vCenter server.

System action: Processing ends.

User response: Specify a valid datacenter in the infile defining the domains.

FMM366E The following line in the domain input file could not be parsed: '*inputline*'.

Explanation: The input file defining the domains contains unexpected keywords.

System action: Processing ends.

User response: Verify the format of the input file defining the domains.

FMM367I The scope is being limited to the following data center(s): '*dcnames*'.

Explanation: The input file defining the domains is being used. It limited the snapshot process to the scope of these data centers.

System action: Processing continues.

User response: None.

FMM368I Stopping the consistency group '*cgname*' and all its older dependents.

Explanation: Usually IBM Tivoli Storage FlashCopy Manager re-uses the oldest set of target volumes for the backup. However if for some reason it is not the case, IBM Tivoli Storage FlashCopy Manager will stop all the older FlashCopy mappings than the one been used to avoid that the space-efficient volumes grow up to its defined virtual size.

System action: Processing continues.

User response: None.

FMM0378E The value of the parameter '*parameter_name*' in the device section of the profile is invalid.

Explanation: This message is displayed when an invalid value is found for one of the parameters of the device section of the profile.

System action:

User response: Change the value according to the values explained in the section Parameters of the IBM Tivoli Storage FlashCopy Manager.

FMM0384W The parameter IGNORE_LVM_MIRROR_CHECK_ERROR is set to YES.All errors on AIX LVM mirroring checking will be ignored.

Explanation:

System action:

User response:

FMM0389E Errors occurred during the deletion of one (or more) backups.

Explanation: One (or more) backups that were specified to be deleted could not be deleted.

System action: Processing ends.

User response: Review the preceding error messages for information about how to resolve this issue.

FMM390E The virtual machines with the specified instance UUIDs have not been found in the backup. Update the input file with valid instance UUIDs. Listing missing UUIDs:*instance uuids*

Explanation: Virtual machines with the instance UUIDs specified in the input file were not found in the backup.

System action: Processing ends.

User response: Replace the instance UUIDs in the input file with valid values.

FMM391E The '*datastore name*' datastore could not be attached to the '*hostname*' host. Please look up the message user response in the users guide for a step-by-step guide how to solve this problem.

Explanation: The specified datastore could not be attached to the specified host. Please look up the message user response in the users guide for a step-by-step guide how to solve this problem.

System action: Processing ends.

User response: Open the "Add datastore" wizard in the vSphere Clients "Datastores" view. Select the ESX host which was specified in the raised error message. Select "Disk/LUN" on the next page. On the "Select Disk/LUN" page select a disk whose VMFS Label column contains the datastore name as specified in the raised error message. On the next page select "Format the disk". This will erase the backup contained on this target disk! Specify an arbitrary datastore name on the "Properties" page. It will be overwritten by the next FCM backup. Finish the wizard. Repeat this for all disks whose VMFS Label column contains the datastore name as specified in the raised error message. A new FCM backup can be performed afterwards.

FMM392E The '*datastore name*' datastore could not be attached.

Explanation: The specified datastore could not be attached.

System action: Processing ends.

User response: Contact IBM support.

FMM393E The target instance UUID '*target instance uuid*' specified in the input file cannot be found. Add a valid target instance UUID to the input file.

Explanation: The target instance UUID specified in the input file was not found.

System action: Processing ends.

User response: Specify a valid target instance UUID.

FMM394E Redirected restores are not allowed for distributed virtual machines. The virtual machine '*VM name*' spans multiple datastores and is distributed. Do not specify a target VM name or a target datastore for the restore operation.

Explanation: Redirected restores are not allowed for distributed virtual machines. The specified virtual machine spans multiple datastores and is thus

distributed. Please do not specify a target VM name or a target datastore for the restore operation.

System action: Processing ends.

User response: Do not specify a target VM name or target datastore for the restore operation.

FMM0395E This license does not allow to use LVM mirrors.

Explanation: The use of DB2 ACS or IBM Tivoli Storage FlashCopy Manager in an LVM mirror environment requires the extended license of IBM Tivoli Storage FlashCopy Manager. Starting with V5.5, the DB2 version of IBM Tivoli Storage FlashCopy Manager (DP for Snapshot Devices) is a licensed, functionally enhanced version of the DB2 Advanced Copy Services (DB2 ACS) product initially provided with DB2 Enterprise V9.5. Conversely, DB2 Advanced Copy Services can be regarded as a functionally restricted version of IBM Tivoli Storage FlashCopy Manager.

System action:

User response: Contact IBM Tivoli support to acquire the required license.

FMM0396E This license does not allow to use JFS file systems.

Explanation: During a snapshot backup run, IBM Tivoli Storage FlashCopy Manager detected that at least one file system is of type JFS. Because JFS file systems need to be verified on the offload system by the IBM Tivoli Storage FlashCopy Manager device agent running with the -force mount- (-F) option, the IBM Tivoli Storage FlashCopy Manager product must be installed and licensed. The current snapshot backup run is deleted.

System action:

User response: Install and license IBM Tivoli Storage FlashCopy Manager or change all file systems to type JFS2 and restart the snapshot backup.

FMM0397E You cannot freeze filesystems of type JFS.

Explanation: This message may indicate, for example, that profile parameter LVM_FREEZE_THAW is set to YES but at least one of the file systems involved is a JFS file system. The freeze/thaw feature is only available for JFS2 file systems. It is used to suspend all I/O on the file systems while taking a snapshot of them. JFS file systems do not support the freeze/thaw feature. Therefore, the parameter LVM_FREEZE_THAW is not allowed to be YES if any JFS file systems are used.

System action:

User response: There are two options to resolve this problem: 1. If you need to use JFS file systems, you must explicitly set the profile parameter LVM_FREEZE_THAW to NO in the CLIENT section of the profile. 2. Move the data from the JFS file systems to JFS2 file systems. The profile parameter LVM_FREEZE_THAW can then be set to YES.

FMM0398E Consistency group state *status* is not valid to perform a FlashCopy restore using this backup version.

Explanation: IBM Tivoli Storage FlashCopy Manager function restore requires the FlashCopy consistency group to be in an Idle_Or_Copied or Copying state in order to be valid.

System action: Processing ends.

User response: Try the restore operation again using a different backup version.

FMM0399W Timestamp *->timestamp<-* cannot be converted.

Explanation: The status of the background copy is written by the background monitoring process daemon to a file named fc_exchange.'bseq_number' in the directory that contains the IDSAVE specified by the parameter IDS_CONTROL_FILE. The file fc_exchange.'bseq_number' has, for each volume pair, the entry 'volume_pair: target source size state YYYY-MM-DD-HH.MM.SS YYYY-MM-DDHH.MM.SS rate', where: • target is the serial number of the target volume • source is the serial number of the source volume • state can be 'active' if the background copy is running or 'none' if the background copy is finished • YYYY-MM-DD-HH.MM.SS represents approximate times for the start and end of the background process (in seconds since 00:00:00 GMT, January 1, 1970, which is the time standard the operating system uses) • rate is the transfer rate within the storage system To calculate the transfer rate some conversion is needed. When doing this conversion, an error occurred. The rate value is invalid.

System action:

User response: Check the date and time setting of the machine.

FMM0400I The process is waiting for BRBACKUP.

Explanation: The process is waiting for BRBACKUP to set a table space in the begin/end backup mode.

System action:

User response: None.

FMM401I The '*original VM name*' virtual machine has been registered with the new name, '*new name*'.

Explanation: The specified virtual machine in the backup has been made available with the specified new name.

System action: Processing continues.

User response: No action is required.

FMM402I The '*datastore name*' datastore with the new datastore name '*new datastore name*' was successfully attached to the '*ESX host name*' ESX host.

Explanation: A datastore from the backup has been made available on the specified ESX host.

System action: Processing continues.

User response: No action is required.

FMM403I All the virtual disks on the virtual machine '*source vm name*' are attached to the target virtual machine '*target vm name*'.

Explanation: All virtual disks of the specified virtual machine have been attached to the specified target virtual machine.

System action: Processing continues.

User response: No action is required.

FMM404I The virtual disks on the virtual machine '*source virtual machine name*' with the disk keys '*diskkeys*' are attached to the target virtual machine '*target virtual machine name*'.

Explanation: The specified virtual disks of the specified virtual machine have been attached to the specified target virtual machine.

System action: Processing continues.

User response: No action is required.

FMM0405I The process waited *num_sec* seconds for BRBACKUP in util_file_online communication.

Explanation: This message indicates the total amount of time the process waited for BRBACKUP to set a table space in "begin backup" or "end backup" mode. The wait time given is the sum of the wait times for all table spaces participating in the backup.

System action:

User response: None.

FMM406W **The '*vm name*' virtual machine is a distributed VM because the '*virtual disk name*' disk is located in the '*disk directory*' datastore directory, which is not the '*working directory*' VM working directory.**

Explanation: One of the disks within the virtual machine is in a directory that is not the working directory.

System action: Processing continues.

User response: Be aware that the limitations of virtual machines spanning multiple datastores apply.

FMM407E **The maximum number of SCSI targets for a virtual machine is exceeded.**

Explanation: All SCSI targets are in use.

System action: Processing ends.

User response: Remove some SCSI targets.

FMM408E **The disks with the '*diskkeys*' disk keys cannot be found in the backup and are not attached.**

Explanation: The specified disk keys cannot be found in the backup and are not attached.

System action: Processing ends.

User response: Specify valid diskkeys.

FMM409E **There is not enough free space available in the '*datastore name*' target datastore to complete this operation. *space needed* is required to complete this operation. *space available* is free.**

Explanation: Not enough free space is available in the specified target datastore.

System action: Processing ends.

User response: Choose another target datastore or make more space available in the specified datastore.

FMM0410E **Cannot open or delete switch file '*file name*'. Check permissions.**

Explanation: If Data Protection for SAP is not installed correctly (as the root user on UNIX or Linux or administrator group on Windows) then Data Protection for SAP is not able to open the necessary communication file to the SAP system.

System action:

User response: Check the file permission.

FMM0411E **Maximum time waiting for BRBACKUP expired.**

Explanation: The SAP database utilities did not respond within the expected time.

System action:

User response: Contact your SAP administrator.

FMM0412E **BRBACKUP wasn't able to switch requested tablespace in BEGIN/END BACKUP mode.**

Explanation: Data Protection for SAP could not continue the backup, because BRBACKUP was not able to switch the requested table space in BEGIN or END backup mode. This is necessary for locking the table space.

System action:

User response: Contact your SAP administrator.

FMM0413E **Error while requesting tablespace switch.**

Explanation: BRBACKUP could not switch table space in BEGIN or END backup mode.

System action: Contact your SAP administrator.

User response:

FMM0414E **Error while requesting tablespace switch.**

Explanation: BRBACKUP reported an error while trying to switch a table space in BEGIN or END backup mode.

System action:

User response: Contact your SAP administrator.

FMM0415E **The '*datastore name*' datastore cannot be found. In the input file the named datastore is specified as a target datastore for the restore operation.**

Explanation: The specified datastore has not been found but is needed as a target datastore for the restore operation. A backup with the specified ID cannot be found.

System action: Processing ends.

User response: Specify a valid target datastore in the input file.

FMM416E **The '*vm name*' virtual machine could not be restored to the '*target datastore*' datastore using '*target vm name*' VM name. A VM with the same name already exists in the datastore.**

Explanation: The specified virtual machine could not be restored because another virtual machine with the same name already exists in the target datastore.

System action: Processing ends.

User response: Specify another target datastore or delete the existing virtual machine in the specified datastore.

FMM417I **The '*source vm name*' virtual machine is successfully restored to the '*datastore names*' datastore(s) and registered with the name '*registered vm name*'.**

Explanation: The specified virtual machine has been successfully restored to the specified datastores.

System action: Processing continues.

User response: No action is required

FMM418I **The attached virtual disk with the '*disk key*' key is successfully detached from the '*virtual machine name*' virtual machine.**

Explanation: The attached virtual disk with the specified key has been successfully detached from the virtual machine with the specified name.

System action: Processing continues.

User response: No action is required.

FMM419E **The configured vCenter server supports the '*found API version*' API version. The requested operation is available since the '*needed API version*' API version and is not supported by the configured vCenter server.**

Explanation: The requested operation is not available in the API version supported by the vCenter server.

System action: Processing ends.

User response: The requested operation cannot be used with this vCenter server. If this operation is needed you must upgrade the API.

FMM420E **The '*ESX hostname*' ESX host supports the '*found API version*' API version. The requested operation is available since the '*needed API version*' API version and is not supported by the ESX host.**

Explanation: The requested operation is not available

in the API version supported by the specified ESX host.

System action: Processing ends.

User response: The requested operation cannot be used with this ESX host. If this operation is needed you must upgrade the API.

FMM421E **The restore operation cannot be completed because the '*vm name*' virtual machine with '*vm instance uuid*' instance UUID is not powered off.**

Explanation: The restore operation cannot be completed because the specified virtual machine is not powered off.

System action: Processing ends.

User response: Power off the specified virtual machine.

FMM422E **A virtual disk was not found for the '*diskkey*' disk key as specified in the input file.**

Explanation: No virtual disk was found for the specified disk key.

System action: Processing ends.

User response: You must specify a valid diskkey.

FMM423I **The '*diskname*' virtual disk on the '*virtual machine name*' virtual machine was successfully restored.**

Explanation: The specified virtual disk was successfully restored.

System action: Processing continues.

User response: No action is required.

FMM0424I **Start Snapshot backup destinationbackup
typesid host productive host backuphost
listsid list**

Explanation:

System action:

User response:

FMM0425I *flashcopy type* **Start Snapshot background
copy**

Explanation:

System action:

User response:

FMM426W The following virtual machine question has been answered to with *'answer':question*

Explanation: The specified question has been answered with the specified value.

System action: Processing continues.

User response: Nothing

FMM0427I Stop Snapshot background copy

Explanation:

System action:

User response:

FMM0428I Start Withdraw

Explanation:

System action:

User response:

FMM0429I Stop Withdraw

Explanation:

System action:

User response:

FMM0430I Enabling the volumes and filesystems finished

Explanation:

System action:

User response:

FMM431E One or more vmware snapshot operations failed.

Explanation: The snapshot operation for one or more virtual machines failed.

System action: Processing ends.

User response: Verify the log for preceding error messages containing the specific name of the virtual machines involved and the description of the error.

FMM432E The vmware snapshot operation for the virtual machine with instance uuid *'instance uuid'* failed: *'error'*.

Explanation: The snapshot operation failed on the specified virtual machine.

System action: Processing ends.

User response: Check the error message.

FMM433W The vmware power on operation for the virtual machine *'vmref'* failed: *'error'*.

Explanation: The operation power on after the power off for the purpose of taking a snapshot failed on the specified virtual machine.

System action: Processing continues.

User response: Check the vmware specific error message.

FMM434W The remove operation of the vmware snapshot *'snapref'* failed: *'error'*.

Explanation: The snapshot remove operation failed.

System action: Processing continues.

User response: Check the vmware specific error message.

FMM0452E This version of Data Protection for SAP(R) has expired.

Explanation: This is a test version that has expired.

System action:

User response: Order a release version of the product or contact your IBM/Tivoli Sales Representative.

FMM0453W This version of Data Protection for SAP(R) will expire in *number* days.

Explanation: This is a test version with a time limit. It will expire in *number* days.

System action:

User response: Order a release version of the product or contact your IBM/Tivoli Sales Representative before the version expires.

FMM0454I *** This copy is NOT FOR RESALE. ***

Explanation: This version is not for resale.

System action:

User response: None.

FMM0455E License file *file name* does not exist.

Explanation: The license file agent.lic was not found where expected.

System action:

User response: Make sure that the agent.lic file resides in the same directory as the init<SID>.utl file.

FMM0456E Unable to access license file *file name*.

Explanation: The license file could not be accessed.

System action:

User response: Make sure the access permissions allow read/write access.

FMM0457E License file *file name* contains invalid data/checksum.

Explanation: The license file is invalid.

System action:

User response: Make sure you have the right agent.lic file for the right platform installed. agent.lic files are platform dependent.

FMM0458I Fake-Mode is activated.

Explanation: This message signals that the current operation is a simulated operation. Simulations can be performed using the Administration Assistant.

System action:

User response: None.

FMM459E One or more suspend operations failed.

Explanation: One or more suspend operations failed.

System action: Processing ends.

User response: Check preceding error messages.

FMM0460E No mux file is found with the name *name*

Explanation: A mux file is a data structure holding internal metadata needed for restore puposes. Each backup image gets a mux file assigned.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM0461I Created tracefile '*tracefile*' for process ID '*id*'.

Explanation: The named trace file has been created.

System action:

User response: None.

FMM0503E Unexpected error occurred.

Explanation: An unexpected error occurred.

System action: Processing ends.

User response: Gather information from the trace file

and log file and contact your IBM service representative.

FMM504I A software snapshot including memory is created of the '*vm name*' virtual machine with the '*vm instance uuid*' instance UUID.

Explanation: A software snapshot including memory is created of the specified virtual machine.

System action: Processing continues.

User response: No action is required.

FMM505I A software snapshot excluding memory is created of the '*vm name*' virtual machine with the '*vm instance uuid*' instance UUID.

Explanation: A software snapshot excluding memory is created of the specified virtual machine.

System action: Processing continues.

User response: No action is required.

FMM506I The '*vm name*' virtual machine with the '*vm instance uuid*' instance UUID is suspended.

Explanation: The specified VM is suspended.

System action: Processing continues.

User response: No action is required.

FMM507I The software snapshot of the '*vm name*' virtual machine with the '*vm instance uuid*' instance UUID is removed.

Explanation: The software snapshot of the specified virtual machine is removed.

System action: Processing continues.

User response: No action is required.

FMM508E The '*vm name*' virtual machine might be the virtual machine containing IBM Tivoli Storage FlashCopy Manager and cannot be part of the backup. Rename it or specify the virtual machine containing IBM Tivoli Storage FlashCopy Manager in the '*profile parameter name*' profile parameter in the profile.

Explanation: The virtual machine that contains IBM Tivoli Storage FlashCopy Manager cannot be part of a backup. The specified virtual machine might contain IBM Tivoli Storage FlashCopy Manager.

System action: Processing ends.

User response: Rename the specified virtual machine or add the name of the IBM Tivoli Storage FlashCopy Manager virtual machine to the profile.

FMM0509E More than one instance of this executable are running now.

Explanation: You have to wait until previous backup is done before you can run this backup.

System action: Processing ends.

User response: Wait until previous backup is done and try again.

FMM0510E acsgen has to be started from the CLI with the required '-D' parameter.

Explanation: acsgen requires the '-D' parameter to start.

System action: Processing fails.

User response: Retry the operation using the '-D' parameter.

FMM0511I =====>Performing IBM Tivoli Storage FlashCopy Manager *v1* command.

Explanation: This message is displayed starting the specified function (BACKUP, WITHDRAW or RESTORE) of DP for Snapshot Devices.

System action: None.

User response: None.

FMM512E The virtual machine containing the vCenter server cannot be part of the backup. The '*vm name*' virtual machine is part of the backup but it is specified as the vCenter server virtual machine in the '*profile parameter name*' parameter in the profile.

Explanation: The virtual machine specified in the profile as vCenter server virtual machine has been found to be part of the backup.

System action: Processing ends.

User response: Rename the specified virtual machine or change the specified name of the vCenter server virtual machine in the profile.

FMM513E The '*vm name*' virtual machine might be the virtual machine containing the vCenter server and cannot be part of the backup. Rename it or specify the virtual machine containing the vCenter server in the '*profile parameter name*' profile parameter in the profile.

Explanation: The specified virtual machine is

suspected to contain the vCenter server and can thus not be part of the backup.

System action: Processing ends.

User response: Rename the specified virtual machine or add the name of the vCenter server virtual machine to the profile.

FMM514E The virtual machine that contains IBM Tivoli Storage FlashCopy Manager cannot be part of the backup. The '*vm name*' virtual machine is part of the backup but it is specified as the virtual machine containing IBM Tivoli Storage FlashCopy Manager in the '*profile parameter name*' parameter in the profile.

Explanation: The virtual machine specified in the profile as IBM Tivoli Storage FlashCopy Manager is part of the backup.

System action: Processing ends.

User response: Rename the specified virtual machine or change the specified name of the IBM Tivoli Storage FlashCopy Manager virtual machine in the profile.

FMM0515E Filesystem consistency check failed.

Explanation: Filesystem consistency check on the filesystems processed by Flashcopy failed. This means that there were some inode changes on the filesystem when executing DP for Snapshot Devices backup on the production system.

System action: Please ensure that you do not make any changes to the production system during FlashCopy backup, that may cause changes to the inodes on the database filesystems. This will result in inconsistency in the database filesystems being processed by Flashcopy. Examples of operations resulting in inode changes are: When a file is created or deleted. When a write() call occurs to a file opened with O_SYNC and the write causes a new disk block allocation. When fsync() or sync() functions are called. When a write causes an indirect or double-indirect block to be allocated. Another way to get around this problem is to use raw logical volumes for your databases.

User response: Please execute the backup command again.

FMM0516E The initialization of the ODM API failed with ODM error number *odmerrno: description*.

Explanation: IBM Tivoli Storage FlashCopy Manager uses the ODM API library for the logical volume manager. The specified error occurred when trying to initialize this library.

System action: Processing stops.

User response: Validate the specific error description.

FMM0517E Failed to get the ID of the volume group *vgname* using the AIX command: *command*.

Explanation: IBM Tivoli Storage FlashCopy Manager uses the displayed command to get the volume group ID. The command failed.

System action: Processing stops.

User response: Check the state of the AIX ODM and of the volume group. Run this command from the AIX command line.

FMM0518E Failed to get the ID of the logical volume *lvname* using the AIX command: *command*.

Explanation: IBM Tivoli Storage FlashCopy Manager uses the displayed command to get the logical volume ID. The command failed.

System action: Processing stops.

User response: Check the state of the AIX ODM and of the logical volume. Run this command from the AIX command line.

FMM0519E The volume with the serial ID *serialid* is not assigned to the backup host.

Explanation: IBM Tivoli Storage FlashCopy Manager imports the data from the target set volumes into the backup system. This requires the SAN to assign the volumes to the backup host.

System action: Processing stops.

User response: Make sure the target storage volumes are assigned to the backup host.

FMM0520W Trying to find the process that has locked the ODM ...

Explanation: IBM Tivoli Storage FlashCopy Manager checks whether the AIX ODM is locked by other processes on the host prior to making persistent changes.

System action: Processing continues.

User response: None.

FMM0521I Waiting the maximum *seconds* seconds until the ODM lock is released by another application.

Explanation: IBM Tivoli Storage FlashCopy Manager will retry to lock the ODM after the specified time.

System action: Processing continues.

User response: None.

FMM0522E The storage system ID could not be found for the volume *volume*.

Explanation: IBM Tivoli Storage FlashCopy Manager was not able to find the storage ID for the specified volume.

System action: Processing stops.

User response: Use the GUI or the command line to verify that the volume exists.

FMM0523E The file systems needed for the mount operation are missing.

Explanation: IBM Tivoli Storage FlashCopy Manager was not able to find the file systems in the local repository.

System action: Processing stops.

User response: Use the inquire function to verify the state of the backup to be mounted.

FMM0539E Either Oracle control file or redo log file is in the same volume group (*vg1*) with which Oracle datafiles are.

Explanation: Either Oracle control file or redo log file is in the same volume group with Oracle datafiles.

System action: Processing ends.

User response: Make sure you don't have control files and redo log files in the same volume group with Oracle datafiles.

FMM0540E A null logical volume has been detected.

Explanation: A null logical volume was detected.

System action: Processing ends.

User response: Verify the target database information is specified correctly in the Setup File.

FMM0543I Mounting filesystem : *fs1*.

Explanation: Currently attempting to mount the file system.

System action: None.

User response:

FMM0544E Serial number for the device *vl* is not found.

Explanation:

System action: Processing ends.

User response:

FMM0545I Trying to find new devices to match the source device. This process will take some time.....

Explanation: Currently trying to find a target device to match with the source device.

System action: None.

User response:

FMM0546I Removing device : *parm1*

Explanation: DP for Snapshot Devices will remove the logical devices from the Device Configuration database (ODM) on the backup system after the backup ended and prior to the withdraw of the relationships of the volumes.

System action: None.

User response:

FMM0547I Configuring the target volume would cause duplicate physical volume ID : *pvid1*.

Explanation: A different set of target volumes that were previously associated with the same source volumes was detected.

System action: Processing ends.

User response: Perform one of the following: Delete the disk on the backup system only: 1. find the disk using the AIX `lspv` command 2. run `smitty` and choose the following from the menu: devices- fixed disk- remove a disk- select the disk to be removed 3. press return Clear the pvid of each physical volume `hdisk` by issuing the `aix chdev` command with the following arguments: `chdev -l (hdisk#) -a pv=clear`

FMM0548E Removing device *parm1* failed.

Explanation: DP for Snapshot Devices will remove the logical devices from the Device Configuration database (ODM) on the backup system after the backup ended and prior to the withdraw of the relationships of the volumes. The `rmdev` command failed.

System action: Processing ends.

User response: Check the specific error message. Consult the AIX system documentation. Check if the device is member of one active volume group. Check for proceeding errors.

FMM0549W Removing the mount point directory *mntpt1* failed with rc: *rc1*.

Explanation: An error occurred while trying to remove a mount point. Processing continues.

System action: Processing continues.

User response:

FMM0550E The physical volume ID *pvid1* is duplicate on the production machine.

Explanation: The output of the command `lspv` shows that two logical devices (`hdisk/vpath`) have the same physical volume id.

System action: Processing ends.

User response: Perform one of the following: a) If the `hdisks` with the same pvid belong to the same multipath, convert the `hdisk` device volume group to a Subsystem Device Driver `vpath` device volume group. b) If the problem is the result of a corrupt ODM, consult the AIX Troubleshooting documentation c) If the physical volume involved neither belongs to a volume group nor it contains file systems to be imported in the future, then you can clear the pvid by issuing the `aix chdev` command with the following arguments: `chdev -l hdisk# -a pv=clear`

FMM0551W The `umount` command failed with rc *rc1* for mount point *mntpt1*.

Explanation: An error occurred while trying to remove a mount point. Processing continues.

System action: Processing continues.

User response:

FMM0552E A backup with the '*backup_id*' ID cannot be found.

Explanation: No backup with this ID exists.

System action: Processing ends.

User response: Specify a valid backup ID. Valid backup IDs can be obtained by the `inquire` command.

FMM0553E Failed to suspend I/O on a logical volume device with errno *errno* for logical volume: *lv*.

Explanation: An error occurred while trying to suspend I/O on a JFS log logical volume device. I/O on this logical volume will not be suspended while establishing FlashCopy backup. This may result in an inconsistent database snapshot during backup. However, processing will continue.

System action: Processing continues.

User response: Please contact AIX support to find out why the suspend I/O on a logical volume device failed.

FMM0554E Failed to resume I/O on a logical volume device with errno *errno* for logical volume: *lv*.

Explanation: An error occurred while trying to resume I/O on a JFS log logical volume device.

System action: Processing stops..

User response: Try running the DP for Snapshot Devices "resume" command. If the failure persists, please contact AIX support to find out why the resume I/O on a logical volume device failed.

FMM555E Multiple backup IDs were specified in the input file. You can specify only one backup ID in the input file.

Explanation: More than one backup ID was specified in the input file.

System action: Processing ends.

User response: Specify just one backup ID in the input file.

FMM0556I Flashcopy type is set to NOCOPY. Removing disk meta data for all target disks... This backup is NOT valid for a FlashCopy restore. Please restore from TSM Server.

Explanation: Target PVIDs are cleared. This process removes disk metadata for all target disks. These target volumes can now be used as targets for source volumes from multiple databases. However, this backup is not valid for a FlashCopy restore. You can only restore from TSM Server.

System action: None.

User response: None.

FMM0557W Removing the file system on the mount point *mntpt1* failed with rc: *rc1*.

Explanation: An error occurred while trying to remove a file system during the FlashCopy restore. Processing continues. The restore will repair this problem.

System action: Processing continues.

User response: None.

FMM0558I Flashcopy type is set to COPY or INCR. Leaving disk meta data intact for all target disks... This backup is valid for a FlashCopy restore.

Explanation: The target PVIDs are not cleared. This process leaves disk metadata intact for all target disks. This backup can be used for a FlashCopy restore.

System action: None.

User response: None.

FMM0559E Command *lslv* failed for the logical volume *vl*.

Explanation: The LVM command *lslv* failed with the specified logical volume.

System action: Processing ends.

User response: Try to run the same command from the command line and verify that it works. Check that the file system */tmp* contains enough space.

FMM0560E Unsupported file system has been detected.

Explanation: The file system that database allocated is an unsupported type.

System action: Processing ends.

User response: Make sure that the mount point exists and the file system is supported.

FMM0561E The file or directory *objname* must not be located on the volume group *vl*.

Explanation: This volume group is not supported by IBM Tivoli Storage FlashCopy Manager. The file or directory displayed is located in this volume group.

System action: Processing ends.

User response: Make sure that volume group is not rootvg.

FMM562E No backup ID was found in the input file. Specify a valid backup ID in the input file.

Explanation: No backup ID was specified in the input file.

System action: Processing ends.

User response: Specify a valid backup ID in the input file.

FMM0563E An physical disk for the volume group *vl* was not found.

Explanation: A physical disk from the specified database volume group was not found in the Device Configuration database.

System action: Processing ends.

User response: Check the specific error message. Consult the AIX system documentation. Check if this device is member of one active volume group. Check for proceeding errors.

FMM0564I Exporting volume group *fmm1* failed.

Explanation: The specified volume group could not be exported after the vary off.

System action: None.

User response: Check the error message displayed by the operating system. Check that the volume group was vary off before the exporting.

FMM0565I Importing volume groups now...

Explanation: Processing an importing volume group command.

System action: None.

User response:

FMM0566I Newly imported volume group: *vg1*

Explanation: DP for Snapshot Devices has successfully imported this new volume group on the backup system after the FlashCopy.

System action: None.

User response:

FMM0567E Logical Volume cannot be found for the file *fmm1*.

Explanation: An error has occurred determining the logical volume of a file in the list of database files.

System action: Processing ends.

User response: Check the specific error message. Consult the AIX system documentation.

FMM0568I Removing volume group *fmm1* ...

Explanation: Attempting to remove the identified volume groups.

System action: None.

User response: None.

FMM0569I Varied off and exported volume group : *fmm1*

Explanation: The specified volume group was varied off and exported successfully.

System action: None.

User response: None.

FMM0570I Finding the serial numbers ...

Explanation: DP for Snapshot Devices get as input a list of database files to be backed up and from them it figures out the logical volumes, the volume groups and the serial number of the physical volumes where the

production database is residing.

System action: None.

User response: None.

FMM0571E The vmcli executable file '*vmclipath*' does not exist. The installation seems to be corrupt.

Explanation: The vmcli component cannot be found.

System action: Processing ends.

User response: Verify that the vmcli executable file exists and is in the correct directory. Reinstall the product.

FMM0572E No volume group was found.

Explanation: The AIX command lsvg failed on the backup system and the new added volume groups after the FlashCopy could not be figured out.

System action: Processing ends.

User response: Check the operating system error issued by lsvg. Consult the AIX documentation.

FMM0573E Volume group *vg1* can not be found.

Explanation: The AIX command lsvg failed on the production system and the source volumes of the production database could not be found out.

System action: Processing ends.

User response: Check the operating system error issued by lsvg. Consult the AIX documentation.

FMM0574E Quorum of the volume group *vg1* must be off.

Explanation: In a highly-available LVM mirror environment, DP for Snapshot Devices requires that the quorum of the volume group is set to off. If a mirror is inactive due to a failure, the database should continue working properly.

System action: Processing ends.

User response: Set the quorum of the volume group off.

FMM0575E Logical volume *vg1* must have at least 2 copies.

Explanation: If the parameter for working with LVM mirror is active, then DP for Snapshot Devices requires that two copy of each logical volume are existing.

System action: Processing ends.

User response: Create a copy of each logical volume on separate hardware units. Ensure that you have for

each source volume a target volume for the FlashCopy in the same hardware unit.

FMM0576E Logical volume *vg1* must have the parallel or striped scheduling policy.

Explanation: DP for Snapshot Devices requires the parallel or striped scheduling policy. With the parallel scheduling policy, there is no primary or secondary mirror. All copies in a mirror set are just referred to as copy, regardless of which one was created first.

System action: Processing ends.

User response: Set the scheduling policy of this logical volume to 'parallel'.

FMM0577E Logical volume *vg1* must have mirror write consistency on.

Explanation: Mirror write consistency ensures data consistency among mirrored copies of a logical volume during normal I/O processing. If a system or volume group is not shutdown properly, then mwc will identify which logical partitions may be inconsistent. DP for Snapshot Devices requires that this capability be set for the logical volumes of the production database.

System action: Processing ends.

User response: Set mirror write consistency on.

FMM0578E None of the mirror copies of the logical volume *lv* resides completely on the specified hardware unit *essid*.

Explanation: DP for Snapshot Devices requires that all the partitions of one mirror set must be residing on physical volumes of one hardware unit.

System action: Processing ends.

User response: You have to reconfigure the allocation on the production system.

FMM0579E Some of the partitions of *vg1* are stale on the specified hardware unit *identifier*.

Explanation: DP for Snapshot Devices checks first all the logical volumes for stale partitions and issues first only a warning if it finds some. The mirror set that is residing in the hardware unit that was chosen for the FlashCopy on this specific run, have to be free from stale partitions.

System action: Processing ends.

User response: Check the reason why you are having stale partitions. Synchronize the logical volumes of the production database.

FMM0580I Could not determine the number of paths to target volumes. Using default value of 1.

Explanation: DP for Snapshot Devices supports SDD (Subsystem Device Driver). SDD is a pseudo device driver designed to support the multipath configuration environments in the storage system and is used to enhance data availability. DP for Snapshot Devices will determine the number of multiple paths querying the Device Configuration database (ODM).

System action: None.

User response: If you want to use the advantage of SDD, check the Subsystem Device Driver User's Guide for a correct configuration.

FMM0581E Failure in changing the mount point *mp*, return code *rc* from command *chfs*.

Explanation: In a high-available LVM mirror environment, DP for Snapshot Devices will use the *recreatevg* command to create the volume groups after the FlashCopy on the backup system. Because *recreatevg* inserts the prefix *./fs....* at the begin of the mount point, DP for Snapshot Devices must remove it calling the command *chfs....* to the original names.

System action: None.

User response: Check the specific error message. Consult the AIX system documentation. Check for proceeding errors.

FMM0582E The same *hdisk vg1* can not be associated with two different *vpaths* (serial numbers *vg2* and *vg3*). command *chfs*.

Explanation: IBM Tivoli Storage FlashCopy Manager has encountered a corrupted configuration in your system.

System action: None.

User response: By issuing the command *'lsvpcfg'* you can identify that error. Check the Subsystem Device Driver User's Guide for a correct configuration.

FMM0583E *lsvg* command failed.

Explanation: DP for Snapshot Devices uses the command *lsvg* to determine the physical and logical volume of the volume group. That command has failed.

System action: None.

User response: Check the specific error message.

FMM0584I Recreating the new volume groups....

Explanation: In a highly-available LVM mirror environment, DP for Snapshot Devices will use the `recreatevg` command to create the volume groups after the FlashCopy on the backup system.

System action: None.

User response: None.

FMM0585E The command `lvm_queryvg` failed.

Explanation: DP for Snapshot Devices uses the system routine `lvm_queryvg` to read information of the VGDA of the volumes.

System action: None.

User response: Check the specific error message. Consult the AIX system documentation. Check for proceeding errors.

FMM0586E The number of new volume groups is limited *parm1*.

Explanation: DP for Snapshot Devices can support a database with maximum 256 volume groups.

System action: None.

User response: You have to reconfigure your production database.

FMM0587I Varying on volume group *fnm1* failed.

Explanation: Post to the `importvg` or `recreatevg`, DP for Snapshot Devices will vary on the database volume group on the backup system. The command `varonvg` has failed.

System action: None.

User response: Check the specific error message. Consult the AIX system documentation. Check for proceeding errors.

FMM0588E Invalid option found in the Setup File.

Explanation: The parameter value is invalid.

System action: Processing ends.

User response: Correct the value and restart the processing.

FMM0589I Flushing the buffers to disk...

Explanation: Currently synchronizing to force the buffers to disk.

System action: None.

User response:

FMM0590I Unmounting the file system *mntpt1*...

Explanation: Currently attempting to unmount the file system from the mount point.

System action: None.

User response:

FMM0591I Bringing up the volume groups...

Explanation: The new resources are being activated after the FlashCopy.

System action:

User response: None.

FMM0592I Too many file systems located.

Explanation: The number of file systems exceeds the 4096 limit.

System action: Processing ends.

User response: Reconfigure the production database.

FMM0598E Although the pvid *pvid* is contained in the descriptor area of the volume group *vgname*, no logical devices (*hdisk/vpath*) has this on the production system.

Explanation: The output of the command `lspv` shows that no physical volume *hdisk/vpath* exist with this pvid, although the pvid was found on the descriptor area of the volume group.

System action: Processing ends.

User response: You very likely have an ODM corruption for the involved volume group. Check this volume group with the command `lsvg -l <vgname>` and `lsvg -p <vgname>`. Depending on the error, you have to take different actions. Consult the AIX troubleshooting documentation to repair the ODM.

FMM0599E Physical volume *hdisk* is in the descriptor area of the volume group *vgname* but does not belong to this volume group.

Explanation: The output of the command `lsvg -p <vgname>` does not show that the *hdisk/vpath* belong to this volume group, but its pvid is registried in the descriptor area of the volume group.

System action: Processing ends.

User response: If the *hdisks* with the same pvid belong to the same multipath, convert the *hdisk* device volume group to a Subsystem Device Driver *vpath* device volume group. If you have an ODM corruption, check the involved volume group with the command `lsvg -l <vgname>` and `lsvg -p <vgname>`. Depending on the error, you have to take different actions. Consult

the AIX troubleshooting documentation to repair the ODM.

FMM0600W The major number of the volume group *vgname* could not be determined.

Explanation: The command "getlvodm" used to determine the major number of the specified volume group failed. The option -V of the command importvg will not be used on a FlashCopy restore of this backup.

System action: None.

User response: Check for error messages of the command getlvodm.

FMM0601W Major number *major* already exists on the production machine. The system will assign the next available major number to the volume group *vgname*.

Explanation: DP for ESS found that the major number of the given volume group is being used by another device. The importvg command will be issued without the option -V <major number>, then the system will generate the next available major number automatically.

System action: None.

User response: Check the major numbers on the system with the command "ls -al /dev".

FMM0602E Production database does not reside on a LVM mirror environment. The profile parameter '*profile_param*' is not allowed in an environment without LVM mirroring.

Explanation: The LVM mirroring capability of DP for ESS is on, but the database logical volumes do not have a mirror copy.

System action: None.

User response: Set the parameter for LVM mirroring off or setup your system in an high-available LVM mirror environment.

FMM0603E Error reading the status information of the file system *fsname*: *txtmsg*.

Explanation: The system call stat failed. Check the specific error message. In some cases the user will need administrator rights to execute that command.

System action: None.

User response: Check the specific error message. Ensure that the user has enough rights.

FMM0604W The file system *fsname* is not of type jfs2. The freeze/thaw function will be applied only on file systems of type jfs2.

Explanation: The freeze/thaw function will be applied only on file systems of type jfs2.

System action: None.

User response: None.

FMM0605E Error freezing the file system *fsname*: *txtmsg*.

Explanation: The function FREEZE on this file system failed.

System action: Check the specific error of the operating system appended at the end of this message.

User response: None.

FMM0606E Error thawing the file system *fsname*: *txtmsg*.

Explanation: The function THAW on this file system failed.

System action: Check the specific error of the operating system appended at the end of this message.

User response: None.

FMM0607I Freezing filesystem : *fs1*.

Explanation: Currently attempting to freeze the file system.

System action: None.

User response:

FMM0608I Thawing filesystem : *fs1*.

Explanation: Currently attempting to thaw the file system.

System action: None.

User response:

FMM0609I Performing snaprestore of the source volume *srcvol* to the snapshot *snapid* (LUN *lunpath*).

Explanation: The function snaprestore will revert the source volume to the specified snapshot name. This message will appear for every LUN involved in the restore process. The snap restore is made based on the volume.

System action: None.

User response:

FMM0610I Performing snapshot of the source volume *srcvol* (LUN *lunpath*).

Explanation: A snapshot will be taken from this volume. This message will appear for every LUN involved in the snapshot process, however when several LUNs belong to the same volume, only one snapshot of this volume is taken.

System action: None.

User response:

FMM0611I The snapshot *snapid* was generated for the source volume *srcvol* (LUN *lunpath*).

Explanation: A snapshot with the name displayed was taken from this volume. This message will appear for each LUN involved in the snapshot process, however when several LUNs belong to the same volume, only one snapshot of this volume is taken.

System action: None.

User response:

FMM0612E File system *fsname* thawed automatically because the specified timeout limit was exceeded. Specify the profile parameter **TIMEOUT_FLASH**, to increase the timeout limit. The default value of this parameter is 120 seconds.

Explanation: The THAW function on the file system *fsname* failed because the file system thawed automatically after the timeout value specified by the **TIMEOUT_FLASH** parameter was already exceeded.

System action: Processing stops.

User response: Increase the timeout value for the **TIMEOUT_FLASH** parameter.

FMM0613E File system *fsname* can not be freezed because the timeout limit was exceeded. Specify the profile parameter **TIMEOUT_FLASH**, to increase the timeout limit. The default value of this parameter is 120 seconds.

Explanation: The FREEZE function cannot be applied to file system *fsname* because the timeout limit specified by the **TIMEOUT_FLASH** parameter was already exceeded.

System action: Processing stops.

User response: Increase the timeout value for the **TIMEOUT_FLASH** parameter.

FMM614E The process failed to update the usability state of the snapshot backup.

Explanation: IBM Tivoli Storage FlashCopy Manager cannot update the IBM Tivoli Storage FlashCopy Manager repository.

System action: Processing ends.

User response:

FMM0615E Unable to open file *file1*.

Explanation: An error was detected when trying to open the file. The file may not exist.

System action: Processing ends.

User response: Make sure the file exists.

FMM0616I Performing *fctype* FlashCopy of source volume *src1* to target volume *tgt1*

Explanation: A FlashCopy from the source volume to the target volume was requested.

System action: None.

User response:

FMM617W The locale '*locale*' for the host is not supported by the VCenter server. A default locale will be used.

Explanation: The specified locale is not supported by the VCenter server.

System action: Processing continues with the default locale.

User response: Set the locale to setting supported by the VCenter server.

FMM618E The suspend operation for the virtual machine with the instance UUID '*instance uuid*' failed: '*error*'.

Explanation: The suspend operation failed on the specified virtual machine.

System action: Processing continues.

User response: Check the error message.

FMM0619I Performing FlashCopy withdraw of source volume *src1* from target volume *tgt1*

Explanation: A FlashCopy withdraw of the source volume from the target volume was requested.

System action: None.

User response:

FMM0620E No target volume is available.
Terminating.....

Explanation: No target volume was found.

System action: Processing ends.

User response: Make sure the target volumes reside in the same Logical Subsystem (LSS) as the source volumes and that the target volumes are available to the backup system. Also, make sure the syntax is correct in the .fct file.

FMM0635E A required parameter *tgto1* is missing in the Setup File.

Explanation: A required parameter in the Setup File has not been specified. This may be caused by incorrect syntax in the Setup File.

System action: Processing ends.

User response: Make sure all the required parameters are present in the Setup File and that no space exists between the parameter and the colon(:).

FMM0643I Executing system command '*parm1*'

Explanation: IBM Tivoli Storage FlashCopy Manager is performing the command *parm1* and waiting for the results from the operating system.

System action: None.

User response: None.

FMM0644E Error on running command: *parm1*

Explanation: An error was detected while running a system command.

System action: Processing ends.

User response: Gather log file information and contact your IBM service representative.

FMM0647I User abort; Exiting Flashcopy Restore.

Explanation: The user has chosen to terminate the Flashcopy Restore operation.

System action: Restore processing is terminated.

User response: Flashcopy Restore overwrites any existing data on all the source LUNs, including (but not limited to) all filesystems and raw volumes on them. Make sure all necessary data from the source LUNs is backed up, and restart the procedure.

FMM0648I User input was yes; Continuing Flashcopy Restore.

Explanation: The user has chosen to continue the Flashcopy Restore operation.

System action: Restore processing continues.

User response: None.

FMM0649I You are about to perform a Flashcopy Restore operation. All data on the source volumes, including (but not limited to) filesystems and raw volumes, will be lost. Do you want to continue? Please enter Yes or No.

Explanation: Flashcopy Restore overwrites any existing data on all the source LUNs, including (but not limited to) all filesystems and raw volumes on them. Make sure all necessary data from the source LUNs is backed up, and restart the procedure.

System action: System waits for a valid user response.

User response: Please enter "Yes" to continue, or "No" to abort the restore operation.

FMM0650I A Flashcopy Restore operation has been requested, with Prompt=No. All data on source volumes, including (but not limited to) filesystems and raw volumes, will be lost. Continuing Flashcopy Restore operation.

Explanation: Flashcopy Restore overwrites any existing data on all the source LUNs, including (but not limited to) all filesystems and raw volumes on them. It is strongly recommended that this operation be performed with Prompt set to Yes. The user has chosen to perform this operation with Prompt set to no.

System action: Restore operation continues.

User response: None.

FMM651E The '*prefix*' prefix is not contained in the string '*searchstring*' in the input file.

Explanation: A Syntax error occurred in the input file.

System action: Processing ends.

User response: The named prefix cannot be found in the string. The prefix is required in the input file.

FMM0652E Invalid license is detected.

Explanation: An invalid license was found.

System action: Processing ends.

User response: Check if there is a mismatch between the executables (for the production system and backup system) and the license file(agent.lic).

FMM653I The '*operation*' request processed successfully.

Explanation: This message is for informational purpose only.

System action: Processing continues.

User response: No action is required.

FMM654E The following instance UUIDs have not been found in the datastores that are included in the backup. They are not part of the backup.*instance uuids*

Explanation: The specified instance UUIDs have not been found in the datastores that are included in the backup. They are not part of the backup.

System action: Processing continues but the specified instance uuid's are not part of the backup.

User response: Specify valid instance UUIDs of virtual machines that are listed in the input file.

FMM655E The '*prefix*' prefix in the input file is not allowed for single disk restore operations.

Explanation: A syntax error occurred in the input file.

System action: Processing ends.

User response: Add the correct prefix to the input file.

FMM656E An error has been detected when running the TSM Backup Archive Client command line interface.

Explanation: An error was detected when running the TSM Backup Archive Client command line interface.

System action: Processing ends.

User response: Make sure the TSM Backup Archive Client is correctly installed and that the environmental variables are set correctly.

FMM657E A memory allocation error has occurred.

Explanation: Enough memory was not available to continue processing.

System action: Processing ends.

User response: Ensure that your system has sufficient real and virtual memory. Close unnecessary applications.

FMM666E Could not open trace file *v1*.

Explanation: There were some problems opening tracefile. Please make sure you can open the trace file which was specified in the setup file.

System action: Processing terminates.

User response: None.

FMM0667E Could not create the trace object.

Explanation: There were some problems creating trace class object.

System action: Processing terminates.

User response: None.

FMM0668E Invalid trace flag: *v1*.

Explanation: Some invalid trace flags are defined in the setup file.

System action: Processing terminates.

User response: None.

FMM0672E Error while querying volume properties of volume *volserial*. Please verify that the volume specified in the target volumes file exists.

Explanation: None.

System action: Processing stops.

User response: Contact the administrator of the storage subsystem with the information provided in this message.

FMM0673E A Flashcopy background copy is in progress between source volume: *source volume* and target volume: *target volume*.

Explanation: A Flashcopy background copy from a previous operation is not complete for the given source and target volumes.

System action: Command will fail.

User response: Please wait until the background copy is complete and retry the command.

FMM0674E A Flashcopy association exists between source volume: *source volume* and a different target volume: *target volume*.

Explanation: A Flashcopy association exists between the source volume and a target other than the designated target volume.

System action: Restore command will fail.

User response: Please withdraw the Flashcopy association between the source volume and the target volume and retry the restore command.

FMM0675E An unexpected error was encountered.
function name : *function-name* function :
function-desc return code : *rc* file :
file-name (line-number)

Explanation: None.

System action: Processing stops.

User response: Contact the administrator with the information provided in this message.

FMM0676E *program-name: cannot open file file-spec: error.*

Explanation: IBM Tivoli Storage FlashCopy Manager cannot open the file.

System action: IBM Tivoli Storage FlashCopy Manager cannot complete the requested operation.

User response: Retry the operation. If the problem continues, check with your system administrator.

FMM0710E *Unable to close trace output file file-name.*

Explanation: An error occurred during the closing of a trace output *file-name* (for example, not enough disk space).

System action: Processing continues.

User response: Check the options.doc file for a description of possible causes of the error, or see your system administrator.

FMM0711E *Unable to write to trace file tracefile. Tracing disable d.*

Explanation: An error occurred when writing to the specified *tracefile*.

System action: Tracing is disabled. Processing continues.

User response: Ensure the device that contains the *tracefile* is available, has sufficient space for the tracefile and the user has write permission to the target directory. Retry the command.

FMM0712E *Invalid trace file name (name too long).*

Explanation: A TRACEFILE option in the preferences files used a file name that is too long.

System action: Client program did not initialize.

User response: Change the file name used as the TRACEFILE so that it is equal to or less than 255 characters in length.

FMM0727E *Specifying the trace file 'link' as a symbolic link is not allowed.*

Explanation: Trace file '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the trace file is recreated, and processing stops.

User response: Specify the trace file location with the 'tracefile' option.

FMM0728E *Symbolic link 'linkname' to 'target' was successfully deleted.*

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the log is recreated, and processing stops.

User response: Check the location of the new file. To specify the location of log files, refer to the user's manual for the 'errorlogname' option, the 'schedlogname' option, and the 'DSM_LOG' environmental variable.

FMM0729E *Unable to delete symbolic link 'link'.*

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: Processing stops.

User response: Delete the symbolic link '*linkname*'.

FMM0739E *Invalid trace keyword - 'keyword'*

Explanation: A TRACEFLAG option in the user configuration file or on the command line is incorrect.

System action: Client program did not initialize or tracing was not enabled in the applet.

User response: Correct the value. See the entry for TRACEFLAGS in the *Trace Facility Guide* document for a list of valid trace flags.

FMM0740E *Unable to open trace output file file-name.*

Explanation: A TRACEFILE option in the user configuration file or on the command line used a directory path and *file-name* combination to which you do not have write access.

System action: Client program did not initialize.

User response: Change the TRACEFILE value so that it is a location to which you have write access.

FMM0741E *The physical volumes of the volume group v1 were not found.*

Explanation: DP for Snapshot Devices will issue the command 'lsvg -M <vgname>' in a LVM mirror environment to determine on which physical and logical volumes is residing the production database. This command failed.

System action: Processing ends.

User response: Check the return code of lsvg. Consult the AIX system documentation.

FMM0742E Varying off volume group *fnm1* failed.

Explanation: After the unmount of the database file systems, DP for Snapshot Devices will vary off the database volume groups on the backup system. The command `varoffvg` has failed.

System action: None.

User response: Check the specific error message. Consult the AIX system documentation. Check for proceeding errors during the unmount process.

FMM0743I <fn1> VOLUME GROUP : fn2 COPIES : fn3 SCHED POLICY : fn4 STALE PPs : fn5 MIRROR WRITE CONSISTENCY: fn6

Explanation:

System action: None.

User response:

FMM0744I <lvname><copy><pv><serialno><status>

Explanation: Finding the source volumes of the production database in a LVM mirror environment, DP for Snapshot Devices will display a list of all the logical volumes with the number of copies, the physical volumes, the serial number and the status. The status is only displayed for the case of stale.

System action: None.

User response: None.

FMM0745W Logical volume *vg1* has *vg2* stale partitions.

Explanation: DP for Snapshot Devices checks first all the logical volumes for stale partitions and issues first only a warning if it finds some. The mirror set that is residing in the hardware unit that was chosen for the FlashCopy on this specific run, have to be free from stale partitions.

System action: None.

User response: Check why you are having stale partitions. If necessary, synchronize the logical volumes of the production database.

FMM0746E The source volume with serial number *cmd* is not longer attached to the production system.

Explanation: The specified physical volume was found during the FlashCopy backup as part of the database volumes on the production system. Now, during the FlashBack Restore, it could no longer be found on the production system.

System action: Processing ends.

User response: Logon with the user root and issue the command `lsvpccfg`. Check if the volume is displayed. Use the storage-system user interface to find out to which host this volume is attached. You will be able to restart the FlashBack restore anytime, as long as you have a valid disk backup on the target volumes.

FMM0747E The source volume with serial number *cmd* belongs to another volume group.

Explanation: The specified physical volume was found during the FlashCopy backup as part of the database volumes on the production system. Now, on the FlashBack restore, DP for Snapshot Devices found it as member of another volume group and can not proceed with the restore.

System action: Processing ends.

User response: You must remove this volume from the other volume group if you want to use the specified FlashCopy backup for the FlashBack restore. You will be able to restart the FlashBack restore anytime, as long as you have a valid disk backup on the target volumes.

FMM0748W The logical volume *lv* on the mount point *mp* was renamed or newly added.

Explanation: DP for Snapshot Devices found a difference between the names of the logical volumes which were on the production database at the time of FlashCopy backup and the current logical volumes at the time of the FlashBack Restore.

System action: None.

User response: DP for Snapshot Devices will ask you during the FlashBack Restore if you are sure to continue, before all the file systems and logical volumes are removed. After that, DP for Snapshot Devices will only reconstruct the file systems which were backed up with FlashCopy. You have to add manually all the additional system changes that were made after the FlashCopy backup.

FMM0749I List of the current file systems on the backed up volume groups ...

Explanation: Prior the start of the FlashBack restore, DP for Snapshot Devices will display a list of all the file systems which are currently on production database system.

System action: Processing ends.

User response: None.

FMM0750I List of file systems which will be restored...

Explanation: Prior the start of the FlashBack restore, DP for Snapshot Devices will display a list of all the

file systems which were on production database system at the time of the FlashCopy backup.

System action: Processing ends.

User response: None.

FMM0753W The newly added volume *cmd* will be deleted from the database volume group *rc*.

Explanation: The `reducevg` command removes physical volumes from a volume group. DP for Snapshot Devices will call this command during the FlashBack Restore to remove the physical volumes added to the database volume groups after the FlashCopy backup.

System action: Processing ends.

User response: None.

FMM0754I Logical volume *lv* was removed during Flashcopy Restore, because it was newly added since last backup, needs to be recreated manually.

Explanation: DP for Snapshot Devices found a difference between the names of the logical volumes which were on the production database at the time of FlashCopy backup and the current logical volumes at the time of the FlashBack restore.

System action: None.

User response: DP for Snapshot Devices will ask you during the FlashBack restore if you are sure to continue before all the file systems and logical volumes will be removed. After that, DP for Snapshot Devices will only reconstruct the file systems which were backed up with FlashCopy. You have to add manually all the additional system changes that were made after the FlashCopy backup.

FMM0755I The following commands should be run after the FlashCopy process in background is finished to synchronize the LVM copies:

Explanation: IBM Tivoli Storage FlashCopy Manager will not automatically synchronize the copies after the reconstruction of the LVM mirror. A basic command will be created and printed out.

System action: Processing ends.

User response: You have to start the synchronization of the LVM mirror manually after the FlashCopy process in background has finished. If necessary you have to add additional parameter to the commands to improve the performance of the synchronization.

FMM0756E Error converting the hdisk device volume group *vg* to a Subsystem Device Driver vpath device volume group.

Explanation: On the function FlashCopy backup, DP for Snapshot Devices will use the command `hd2vp` to convert the hdisk device volume group to a Subsystem Device Driver vpath volume group. This will take effect after the `importvg` and prior to the mount of the file systems on the backup system.

System action: Processing ends.

User response: Check the return code and the error message of the `hd2vp` command. Consult the AIX system documentation.

FMM0757W The `rmlv` command *lv* ended with return code *rc*.

Explanation: For the function FlashBack Restore, DP for Snapshot Devices will use the command `rmlv` to remove the logical volumes onto which the production database should be restored. This will take effect after the unmount and prior to the `exportvg` and the actual FlashCopy.

System action: Processing ends.

User response: Check the return code and the error message of the `rmlv` command. Consult the AIX system documentation. You will be able to restart the FlashBack restore anytime, as long as you have a valid disk backup on the target volumes.

FMM0758E DP for Snapshot Devices encountered a problem when using the FlashCopy function of the Copy Services.

Explanation: DP for Snapshot Devices requested for a set of source/target volume pairs a FlashCopy to be done by the Copy Services. If the request fails within the storage system for one or more pairs with a non-zero return code, then DP for Snapshot Devices will provide the return code and then terminate.

System action: Processing ends.

User response: In order to identify which volume(s) were the cause of the problem you need to view the Copy Services status log for failures, there you find the failing volume(s) along with details about possible causes of the problem.

FMM0759E The file system *fs* already has an entry in the `/etc/filesystems`.

Explanation: On the backup system after the FlashCopy, DP for Snapshot Devices found that the specified file system still exist in the `/etc/filesystems`.

System action: Processing ends.

User response: Normally the command "`exportvg`"

will remove the corresponding file systems from the /etc/filesystems. Check for errors during the unmount and withdraw process.

FMM0760W The reducevg command *cmd* ended with return code *rc*.

Explanation: The reducevg command removes physical volumes from a volume group. DP for Snapshot Devices will call it 1. on FlashBack restore to remove the physical volumes added after the FlashCopy backup. 2. on FlashBack restore with LVM mirroring to remove the physical volumes which are residing on the hardware unit that is not yet involved in the FlashBack. 3. on FlashCopy backup with LVM mirroring if the environment variable IMPORTVG is set, to remove the physical volumes which are residing on the hardware unit that is not yet involved in the FlashCopy.

System action: Processing ends.

User response: Check the return code and the error message of the reducevg command. Consult the AIX system documentation.

FMM0761W The extendvg command *cmd* ended with return code *rc*.

Explanation: The extendvg command adds physical volumes to a volume group. DP for Snapshot Devices will call it to add the volumes which are residing on the hardware unit that is not yet involved in the FlashBack to the database volume groups.

System action: Processing ends.

User response: Check the return code and the error message of the extendvg command. Consult the AIX system documentation.

FMM0762W The mklvcopy command *cmd* ended with return code *rc*.

Explanation: DP for Snapshot Devices will call the command mklvcopy to add a copy of a logical volume on the physical volumes residing on the second hardware unit. This call will only take effect in a LVM mirroring environment, after the FlashBack restore was initialized. The FlashBack restore and the recovery will continue, but the second copy of the logical volumes will be missing.

System action: Processing ends.

User response: Check the return code and the error message of the mklvcopy command. Consult the AIX system documentation. Check for errors during the disabling process (unmount, rmfs, rmlv, varyoffvg, exportvg). You will be able to restart the FlashBack restore anytime, as long as you have a valid disk backup on the target volumes.

FMM0763I Removing copies from the logical volumes ...

Explanation: On the function FlashBack restore, DP for Snapshot Devices will use the command rmlvcopy to remove the copies of the logical volumes residing on the second hardware unit. This will take effect after the unmount and prior to the exportvg and the actually FlashCopy reverse.

System action: Processing ends.

User response: None.

FMM0764I Removing physical volumes from the volume groups ...

Explanation: On the function FlashBack restore, after the rmlvcopy and prior to the exportvg and the actually FlashCopy reverse, DP for Snapshot Devices will use the command reducevg to remove the physical volumes residing on the second hardware unit.

System action: Processing ends.

User response: None.

FMM0765I Adding physical volumes to the volume groups ...

Explanation: On the function FlashBack restore, after the FlashCopy reverse and the import of the volume groups, DP for Snapshot Devices will add the physical volumes residing on the second hardware unit to the database volume groups.

System action: Processing ends.

User response: None.

FMM0766I Adding copies to the logical volumes ...

Explanation: On the function FlashBack restore, DP for Snapshot Devices will use the command mklvcopy to add the copies of the logical volumes on the second hardware unit. This will take effect after the importvg and the extendvg.

System action: Processing ends.

User response: None.

FMM0767W The command *cmd* ended with return code *rc*.

Explanation: The execution of the system command ended with the displayed return code.

System action: Processing ends.

User response: Check the return code and the error message of the specified command. Consult the AIX system documentation.

FMM0768E Importing the volume group from hdisk logdev failed.

Explanation: DP for Snapshot Devices will use the command "importvg" on the function FlashCopy backup. This command will be issued on the backup system after the actually FlashCopy and the run of the configuration manager(cfgmgr). It takes a volumes from each volume group building up the production database, reads its VGDA and makes this information available to the operating system.

System action: Processing ends.

User response: Check the return code and the error message of the importvg command. Consult the AIX system documentation.

FMM0769E Recreating the volume group from the hdisks hdisks failed.

Explanation: DP for Snapshot Devices will use the command "recreatevg" on the function FlashCopy backup if the production database is residing on an high-available LVM mirror environment. This command will be issued on the backup system after the actually FlashCopy and the run of the configuration manager (cfgmgr). The difference to the command "importvg" is that recreatevg will create the volume group only with the specified volumes. These are building up exact the one copy on the hardware unit where the FlashCopy was issued.

System action: Processing ends.

User response: Check the return code and the error message of the recreatevg command. Consult the AIX system documentation.

FMM0770I Removing the logical device logdev with the same PVID pvid in the ODM.

Explanation: There is still another logical device (hdisk or vpath) in the state defined with the same PVID as one of the source volumes.

System action: Processing continues.

User response: None.

FMM0771I Could not mount all the filesystems originally present.

Explanation: This message will appear if running the function FlashBack restore, a file system was found that was added after the FlashCopy backup.

System action:

User response: The user is responsible for create the new file system after the FlashCopy reverse, but before the recovery, if this file system was already used from the production database.

FMM0772W The database volume groups do not contain currently any file system.

Explanation: This message will appear if running the function FlashBack restore, none file system was found on the original database volume group. Following that, DP for Snapshot Devices will display a list of the file system which are residing on the FlashCopy target volumes. These will be restored by means of FlashBack.

System action:

User response: None.

FMM0773W One or more errors were found disabling the production system resources. However, the FlashBack restore will continue.

Explanation: This message will appear if, when running the function FlashBack restore, an error occurs unmounting the existing file systems and removing the volume groups. However, DP for Snapshot Devices will continue with the FlashBack restore.

System action:

User response: None.

FMM774I The 'diskname' virtual disk on the 'virtual machine name' virtual machine is successfully restored to the 'target virtual machine' virtual machine and is added to its configuration.

Explanation: The specified virtual disk has been successfully restored.

System action: Processing continues.

User response: No action is required.

FMM0775E The label of the logical volume lvname is missing. Set it using chlv -L mountPoint logicalVolume.

Explanation: IBM Tivoli Storage FlashCopy Manager requires the label of the logical volume to be set. Otherwise there will be an error importing the volume groups on the backup system.

System action: Processing stops.

User response: Set the label of the logical volume using: chlv -L mountPoint logicalVolume.

FMM0776I Number of volumes to be processed by Flashcopy: v1

Explanation: Number of volumes to be processed by Flashcopy.

System action: None.

User response: None.

FMM0777E An unexpected error was encountered processing a function. function name : *function-name* function : *function-desc* return code : *rc* file : *file-name* (line-number)

Explanation: None.

System action: Processing stops.

User response: Contact the administrator of the storage subsystem with the information provided in this message.

FMM0778E SVC virtual disk *v1* is not valid. Please verify that the volume specified in the target volumes file exists.

Explanation: The specified virtual disk is not found in the list of virtual disks provided by the connected SVC cluster.

System action: Process stops.

User response: Ensure that of this virtual disk exists in the SVC.

FMM0779E The source *v1* and target *v2* virtual disks are in different SVC clusters.

Explanation: The SVC's source and target virtual disks have to be assigned to the same SVC cluster for FlashCopy.

System action: Process stops.

User response: Ensure that of the source and target virtual disks are in the same SVC.

FMM0780E The source *v1* and target *v2* virtual disks are of different size.

Explanation: The SVC's source and target virtual disks have to be of the same size for FlashCopy.

System action: Process stops.

User response: Ensure that of the source and target virtual disks are in the same SVC.

FMM0781E An error was returned calling an operation of the Common Interface Model(CIM). function name : *function-name* received msg : *function-desc* CIM return code: *0xCIM-rc* file : *file-name* (line-number) If the received message contains 'CIM Error', then please collect the CIM Agent logs and send them to CIM support.

Explanation: A error occurred calling a CIM operation of the disk subsystem.

System action: Processing stops.

User response: Please see section about the CIM return codes and its description in the manual.

FMM0782E A memory allocation error has occurred in file *filename*, line number *linenumber*.

Explanation: Enough memory was not available to continue processing.

System action: Processing ends.

User response: Ensure that your system has sufficient real and virtual memory. Close unnecessary applications.

FMM0783E The execution of command 'lscfg' failed. Please verify that the command 'tset -I -Q' is not set in the users environment files .profile, .login .dbenv_<hostname>.sh, .dbenv_<hostname>.csh and .sapenv_<hostname>.sh, .sapenv_<hostname>.csh.

Explanation: If the command 'tset -I -Q' is set in the users environment files .profile, .dbenv_<hostname>.sh, and .sapenv_<hostname>.sh, then the command 'lscfg' will fail with the output 'Not a terminal' and will not return any configuration. This will cause the IBM Tivoli Storage FlashCopy Manager script 'hdwmap.sh' to fail.

System action: Process stops.

User response: Ensure that the command 'tset -I -Q' is not set in the users environment files .profile, .dbenv_<hostname>.sh, and .sapenv_<hostname>.sh .

FMM0784I The ONTAP filer version on this appliance is: *n*.

Explanation: None.

System action: Process continues.

User response: None.

FMM0785W The option fractional reserve on volume *vol_name* was reduced to less than 100 percent.

Explanation: N series extremely recommends that when the fractional reserve is set to less than 100 percent you actively monitor space consumption and the rate of change of data in the volume to ensure you do not run out of space reserved for overwrites. In that case, if you run out of overwrite reserve space, writes to the active file system fail and the host application or operating system might crash.

System action: Process continues.

User response: Ensure that you monitor the space consumption. Consult NetApp for tools to monitor available space in your volumes.

FMM0786I Removing the snapshot *snapshot name* of source volume *source volume* (LUN *LUN path*)

Explanation: The removal of the specified snapshot of the source volume was requested.

System action: Processing continues.

User response: None.

FMM0787E The snap restore for volume *volname* with snapshot name *snapname* would destroy later snapshots that are required for other applications or for volume clones.

Explanation: N series will delete newer snapshots of a volume when a specific snapshot is used for snap restore.

System action: Process stops.

User response: Prior a snap restore, ensure that newer snapshots are not used in other applications or in volume clones.

FMM0788W IBM Tivoli Storage FlashCopy Manager did not find any snapshots for volume *volname* on the N series filer.

Explanation: No snapshots for this volumes in the N series filer found.

System action: Process continues.

User response: None.

FMM0789W IBM Tivoli Storage FlashCopy Manager did not find any information about the N series volume *volname*.

Explanation: Trying to get information about this volume did not return any data.

System action: Process continues.

User response: None.

FMM0790E The snapshot name *snapname* for volume *volname* was not found in the snapshot list on the N series filer.

Explanation: Snapshot identified by this name does not exist.

System action: Process stops.

User response: None.

FMM0791W Function refresh incremental FlashCopy cannot be accomplish because no consistency group found for these volumes.

Explanation: A refresh of the incremental FlashCopy can only be done when the consistency group and the correspondent FlashCopy relation were established previously.

System action: None.

User response: None.

FMM0792E The list of volumes passed contain pairs which belong to different consistency groups in the scope of one single cluster.

Explanation: IBM Tivoli Storage FlashCopy Manager handles for each operation only one consistency group per cluster at the same time. If the set of volumes in a backup or restore operation contain pairs that belong to different consistency group inside one single cluster, then the process of the operation will be stopped.

System action: Process stopped.

User response: If you added volumes to the production database or to the target set, ensure that they are not in any FlashCopy relation.

FMM0793W No FlashCopy relationships found in the storage system.

Explanation: The copy services server (mostly a CIM Object Manager) does not have any FlashCopy relation objects.

System action: Process may stop.

User response: This is not necessarily a message that implies the stop of the process.

FMM0794E The state *status* of the consistency group is bad to achieve a valid disk backup.

Explanation: IBM Tivoli Storage FlashCopy Manager function monitoring will expect that the FlashCopy are in one of the state Idle_Copied or Copying.

System action: Process will stop.

User response: Verify using the storage GUI the state of the FlashCopy. If this state was generated by an user action, try to start the copy process through the storage GUI, then re-start the IBM Tivoli Storage FlashCopy Manager monitoring function.

FMM0795E Error initializing the connection to the copy services server.

Explanation: IBM Tivoli Storage FlashCopy Manager could not initialize the connection to the copy services server.

System action: Process will stop.

User response: Check previous error to identify the exact problem during the initialization.

FMM0796I Trying to connect to primary copy services server 'cs_primary'.

Explanation: None.

System action: Process will continue.

User response: None.

FMM0797I Trying to connect to primary 'cs_prim' and/or secondary 'cs_sec' copy services server.

Explanation: None.

System action: Process will continue.

User response: None.

FMM0798I The primary copy services server 'cs_prim' is not responding. The following CIM error was reported: cim_err_msg Working with secondary copy services server 'cs_sec'.

Explanation: None.

System action: Process will continue.

User response: None.

FMM0799E The primary copy services server 'cs_prim' is not responding. The following CIM error was reported: cim_err_msg

Explanation: IBM Tivoli Storage FlashCopy Manager cannot connect to the primary copy services server.

System action: Process will stop.

User response: Check that the primary copy services server and the CIMOM on it is up and running.

FMM0800E Neither the primary 'cs_prim' nor the secondary copy services server 'cs_sec' are responding. The following CIM error was reported: cim_err_msg

Explanation: IBM Tivoli Storage FlashCopy Manager cannot connect either to the primary nor to the secondary copy services server.

System action: Process will stop.

User response: Check that one of both primary or secondary copy services server and the CIMOM running on it is up and running.

FMM0801W The FlashCopy direction in the consistency group cs_name is switched. A withdraw will be done prior to continue.

Explanation: The FlashCopy direction of source and target volumes in the consistency group is switched. This can be caused through the restore process. A withdraw will be done prior to continue.

System action: Process will continue.

User response: None.

FMM0802E Neither source volume id nor target volume id is in the volume list.

Explanation: None.

System action: Processing ends.

User response: None.

FMM0805E The putenv command failed for path = v1.

Explanation: None.

System action: Process stops.

User response: *** NEED A BETTER EXPLANATION ***

FMM0806E Lun ID v1 is not valid.

Explanation: Length of LUN id must be 8 characters.

System action: Process stops.

User response: Make sure the length of LUN ID is 8.

FMM0807E The jar file v1 cannot be found.

Explanation: None.

System action: Process stops.

User response: *** NEED BETTER RESPONSE FOR THIS ***.

FMM0808E Operating system command 'command' failed; rc=rc.

Explanation: None.

System action: Process stops.

User response: Check the return code from the operating system for more information about the failure. Issue the failing command manually to see if the same failure occurs.

FMM0809E The primary and secondary copy service servers are down.

Explanation: None.

System action: Process stops.

User response: Start at least one of the copy service servers.

FMM0810E Cannot open the command output file *v1* for writing.

Explanation: Can't open this file for writing.

System action: Process stops.

User response: Make sure you have enough space on your system and write permission to the file.

FMM0811E The LUN are already in use.

Explanation: None.

System action: Process stops.

User response: Release LUN in order to reuse them.

FMM0812I The backup DB2 UDB preview command indicates there are sufficient resources for a backup operation.

Explanation: None.

System action: None.

User response: None.

FMM0836E Error while invoking the diskmapper.

Explanation: Invocation of diskmapper failed.

System action: Processing ends.

User response: Contact the administrator of the storage subsystem with the information provided in this message.

FMM0837E The path '*v1*' is not a character device.

Explanation: The path queried from the ASM instance is not a valid character device.

System action: Processing ends.

User response: Check the setup of you ASM instance.

FMM0838W The following files have been found in the diskgroup although they do not belong to the database and are not contained in the negative list: '*files*'.

Explanation: Additional files have been found which do not belong to the database and which are not contained in the negative list.

System action: The mentioned files will be contained in the backup.

User response: If you do not want these files to be contained in the backup please remove them from the diskgroup. If you want them to be included please add them to the negative list.

FMM0839E The failure group '*failureG*' which has been specified in the profile is not a valid failure group of diskgroup '*diskG*'.

Explanation: One of the failure groups given in the profile is not available in one diskgroup of the ASM instance.

System action: Processing ends.

User response: Please check if the failure groups specified in the profile exist for each of the diskgroups your database resides on.

FMM0840E Not enough failure groups for redundancy type '*redType*' in diskgroup '*diskGroup*'. '*foundFG*' have been found but '*neededFG*' are needed for this redundancy type. Please make sure that the currently selected DEVICE_CLASS contains enough failure groups for a consistent flashcopy and ensure that they are online.

Explanation: There are not enough online failure groups for the redundancy type of the diskgroup on the current storage device. The backup would not be restorable.

System action: Processing ends.

User response: Please make sure that the currently selected DEVICE_CLASS contains enough failure groups for a consistent flashcopy and ensure that they are online.

FMM0841E Not all disks reside on the same cluster. Disks were found on the cluster with id: '*first cluster id*' and on the cluster with id '*second cluster id*'.

Explanation: The disks of the diskgroups needed for the flashcopy do not reside on one storage device.

System action: Processing ends.

User response: If you specified failure groups in the profile ensure that the disks they are located on reside on the same storage device. If you did not specify any ensure that all diskgroups needed for the flashcopy reside on the same storage device.

FMM0842E The ASM diskgroup '*diskGroup*' could not be dropped but is still available in the ASM instance. Restore will be stopped.

Explanation: The specified diskgroup could not be dropped but it is still available in the ASM instance. A restore could lead to an inconsistent state of the diskgroup.

System action: Processing ends.

User response: Check the state of the specified diskgroup and try to drop it manually.

FMM0843E The ASM diskgroup '*diskGroup*' could not be unmounted and is still mounted in the ASM instance. Unmount will be stopped.

Explanation: The specified diskgroup could not be unmounted and is still mounted in the ASM instance. Continuing with the unmount operation could lead to an inconsistent state of the diskgroup.

System action: Processing ends.

User response: Check the state of the specified diskgroup and try to unmount it manually.

FMM0844E No target volume is available for serial '*serial*'.

Explanation: No target volume was found for the specified serial.

System action: Processing ends.

User response: Ensure your backup system is in a consistent state and that mapping new volumes to the backup system works properly.

FMM0845E The volume manager of your profile is not set to ASM, the found value is '*serial*'. Ensure that you have set the right volume manager in your profile.

Explanation: The value for volume manager in the profile is wrong.

System action: Processing ends.

User response: Set the volume manager in the profile to ASM.

FMM0846E You have SDD installed on your system, but SDD is currently not supported by this product when using Oracle ASM.

Explanation: The value for volume manager in the profile is wrong. SDD is not supported for ASM, only SDDPCM and MPIIO are supported for ASM.

System action: Processing ends.

User response: Install SDDPCM or use MPIIO only.

FMM0847E Error occurred while checking the 'db2nodes.cfg' on the production system and on the clone system. The 'db2nodes.cfg' on the production system contains *production system entries* entries, whereas the 'db2nodes.cfg' on the clone system contains *clone system entries* entries.

Explanation: The DB2 partition configuration file (db2nodes.cfg) on the production system has a different number of partition configuration entries than its counterpart on the clone system.

System action: Processing ends.

User response: Verify the number of partition configuration entries of the DB2 partition configuration file (db2nodes.cfg) on the production system as well as on the clone system. The number of entries within each of these files have to have identical.

FMM0848E Error occurred while checking the 'db2nodes.cfg' on the production system and on the clone system. The database partition *partition number* configured on the production system is not configured on the clone system.

Explanation: The DB2 partition configuration file (db2nodes.cfg) on the production system has a partition configured which is not configured in the DB2 partition configuration file (db2nodes.cfg) on the clone system.

System action: Processing ends.

User response: Verify that all partitions configured in the DB2 partition configuration file (db2nodes.cfg) on the production system are configured denoted by the same partition number on the clone system as well.

FMM0849E Error occurred while checking the 'db2nodes.cfg' on the production system and on the clone system. The hostname '*host name*' where *partition number* resides is contained in the 'db2nodes.cfg' on the production system as well as on the clone system. Either the setup of the 'db2nodes.cfg' file on the clone system is wrong or the clone system was configured on the same host as the production system.

Explanation: The DB2 partition configuration file (db2nodes.cfg) on the production system contains at least for the named partition the same host entry like its counterpart on the clone system.

System action: Processing ends.

User response: Verify that the DB2 partition configuration file (db2nodes.cfg) on the clone system is

valid. Further ensure, that the mount agent (process credentials: acsgen -D -M) is running on the clone system, which has to be a different host than the production system.

FMM0850I To synchronize the volume groups that have stale partitions you can use the following commands:

Explanation: IBM Tivoli Storage FlashCopy Manager does not automatically synchronize the copies after the reconstruction of the LVM mirror during a FlashCopy restore. A basic command will be created and printed out.

System action: Processing ends.

User response: You have to start the synchronization of the LVM mirror manually for example after a FlashCopy restore when the background copy process in the storage system has finished. If necessary you have to add or change parameters to the commands to improve the performance of the synchronization.

FMM0851E The copyservices timeout value of *fsname* minutes was reached while waiting for an answer of the copyservices CIM agent. Specify increase the value of the profile parameter COPYSERVICES_TIMEOUT in the DEVICE_CLASS section of the profile, to increase the timeout limit. The default value of this parameter is 6 minutes.

Explanation: The communication with the copyservices CIM agent terminated after the timeout value specified by the COPYSERVICES_TIMEOUT parameter was already exceeded.

System action: Processing stops.

User response: Increase the timeout value for the COPYSERVICES_TIMEOUT parameter.

FMM0852E It is not allowed to establish a second incremental FlashCopy relation from a source volume *source volume* to a target volume *target volume* while another incremental FlashCopy relation from the same source volume to a different target volume already exists.

Explanation: The IBM System Storage DS8000® does only support to have one incremental FlashCopy relation from a source to a target.

System action: Processing stops.

User response: Use a different value for profile parameter FLASHCOPY_TYPE (COPY or NOCOPY) or reuse the existing incremental relations by using the same device class and target set for the restart of the backup operation.

FMM0853E During the mount operation IBM Tivoli Storage FlashCopy Manager identified that the following source volumes are visible on the backup or cloning system '*host name*'. This can be caused by misconfiguration in the storage system or by misconfiguring the IBM Tivoli Storage FlashCopy Manager backup or cloning system to the same host as the production system. List of visible source volumes: *source volumes*

Explanation: The IBM System Storage DS8000 does only support to have one incremental FlashCopy relation from a source to a target.

System action: Processing stops.

User response: Use a different value for profile parameter FLASHCOPY_TYPE (COPY or NOCOPY) or reuse the existing incremental relations by using the same device class and target set for the restart of the backup operation.

FMM0854E During the mount operation IBM Tivoli Storage FlashCopy Manager identified that the following target volumes are not visible on the backup or cloning system '*host name*'. List of missing target volumes: *target volumes*

Explanation: The IBM System Storage DS8000 does only support to have one incremental FlashCopy relation from a source to a target.

System action: Processing stops.

User response: Use a different value for profile parameter FLASHCOPY_TYPE (COPY or NOCOPY) or reuse the existing incremental relations by using the same device class and target set for the restart of the backup operation.

FMM1000E syntax error in line *line* : '*statement*'

Explanation: The statement *statement* in the Data Protection for SAP profile is unknown or incorrect.

System action:

User response: Correct the error and try again.

FMM1001E syntax error in file '*file name*'. Exiting program.

Explanation: A syntax error has been detected in the file *file name* and the action has been halted.

System action:

User response: Correct the error(s) in the file *file name* and try again.

FMM1002E BACKUPIDPREFIX must be *number_of_characters* characters !

Explanation: The length of BACKUPIDPREFIX must be *number_of_characters* characters.

System action:

User response: Enter a BACKUPIDPREFIX with the required length (for example, SAP____, FMM____).

FMM1003W Please set *redolog_copies* to a number between *min_copies* and *max_copies* a. Now it is set to *act_copies*.

Explanation: Data Protection for SAP currently supports 1 to 9 copies of offline (redo) log files.

System action:

User response: Adapt the REDOLOG_COPIES settings in the Data Protection for SAP profile.

FMM1004W You should specify the BACKUPIDPREFIX before the TRACEFILE statement. So that the BACKUPIDPREFIX can be used in the tracefilename.

Explanation: The BACKUPIDPREFIX is used to build the Name of the tracefile. Therefore, BACKUPIDPREFIX must be specified before the TRACEFILE statement.

System action:

User response: Define a 6-character BACKUPIDPREFIX in the Data Protection for SAP profile (for example, SAP____, FMM____)

FMM1006E The SERVERNAME must be less than *max_char* characters.

Explanation: You have used a SERVERNAME with more than *max_char* characters.

System action:

User response: Use a shorter SERVERNAME.

FMM1007E The NODENAME must be less than *max_char* characters.

Explanation: You have used a NODENAME with more than *max_char* characters.

System action:

User response: Use a shorter NODENAME.

FMM1008E The MANAGEMENTCLASSNAME must be less than *max_char* characters.

Explanation: You have used a MANAGEMENTCLASSNAME with more than *max_char* characters.

System action:

User response: Use a shorter MANAGEMENTCLASSNAME.

FMM1009W Please set MULTIPLEX to a number between 1 and *max_multiplex*. Now it is set to *act_multiplex*.

Explanation: You have set multiplexing to an unsupported number. Data Protection for SAP now uses *act_multiplex*.

System action:

User response: Set multiplexing to a number between 1 and *max_multiplex*.

FMM1011W The sortfilename '*sortfile_filename*' should be absolute!

Explanation: None.

System action:

User response: Specify an absolute file name, for example /oracle/C21/dbs/sortfile.

FMM1012E Configfile not found or permission denied: '*configuration_filename*'.

Explanation: Data Protection for SAP is unable to read the file *configuration_filename*.

System action:

User response: This error could have various reasons, try the following: 1. Check the path of the configuration file. The path must be specified in the profile (parameter CONFIG_FILE). 2. Make sure that the file access permissions are set correctly.

FMM1013E Profile not found or permission denied: '*profile_filename*'.

Explanation: Data Protection for SAP is unable to open the profile *profile_filename*.

System action:

User response: (Oracle) Ensure that the SAP backup profile init<SID>.sap contains a valid entry util_par_file for the Data Protection for SAP profile. (DB2) Ensure that the vendor environment file contains a valid entry XINT_PROFILE. Furthermore, this file must be readable by Data Protection for SAP.

FMM1014I Operation *function* completed successful.

Explanation: This information message in the summary log tells you that a requested operation completed successfully.

System action: The operation completed successfully.

User response: No user response is needed.

FMM1015E Operation *function* completed with error.

Explanation: This information message in the summary confirms that a requested operation failed.

System action: The operation failed.

User response: Check the summary log and the detailed log used by the failed operation in order to identify the failure.

FMM1016W The tracefilename '*file name*' could not be opened for writing!

Explanation: The trace file could not be opened for writing.

System action:

User response: Ensure that you have specified a correct path for the trace file.

FMM1017E The server *server* is already defined. Please use another name or specify TCP_ADDRESS!

Explanation: The named server was already defined in the profile. Server stanzas with identical names are not allowed unless the keyword TCP_ADDRESS is defined in one of them.

System action:

User response: Update the profile accordingly and try again.

FMM1019E Failed to respond to a message received from XINT.

Explanation: This messages indicates an internal error.

System action:

User response: Contact IBM Support.

FMM1021E *component_name* terminates the connection due to a previous error.

Explanation: A serious error has occurred which caused a shutdown of the communication channel between the *component_name* process and this application.

System action:

User response: Look for previous error messages to

detect the root cause of the problem.

FMM1022E *component_name* terminates the connection due to a previous error.

Explanation: See message FMM1021E.

System action:

User response: See message FMM1021E.

FMM1023W Could not establish connection to log server *log server name*.

Explanation: In the Data Protection for SAP profile, log server log *server name* is specified (keyword LOG_SERVER). However, a connection to the server named could not be established. No log records are sent to the log server.

System action:

User response: • Check that the server name defined with keyword LOG_SERVER is spelled correctly in the Data Protection for SAP profile. • Make sure there is a SERVER section in the profile for the log server defined with keyword LOG_SERVER. • Check the corresponding SERVER section and correct any setup problems. • Make sure that the log server named is available.

FMM1024E The file *filename* occurs twice in the <infile>

Explanation: The named file name occurs multiple times in the infile which is a violation of the interface specification.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM1025E You must use consistency groups when using ASM. Set the profile parameter '*profile param*' accordingly.

Explanation: The profile specified that consistency groups should not be used. However, ASM requires the use of consistency groups.

System action: Processing ends.

User response: Update your profile accordingly.

FMM1026E Writable snapshots must be used when running in an LVM mirroring environment. Update the profile parameter '*profile param*' accordingly.

Explanation: The profile specified that writable snapshots should not be used. However, writable

snapshots must be used in LVM mirroring environments.

System action: Processing ends.

User response: Update your profile accordingly.

FMM1027E The mount operation failed. Although an unmount operation can clean up the backup system, in some cases this is not possible and the cleanup must be performed manually. In this case, the unmount operation should be started after cleanup in order to start another mount operation.

Explanation: The mount operation failed. Although an unmount operation can clean up the backup system, in some cases this is not possible and the cleanup must be performed manually. In this case, the unmount operation should be started after cleanup in order to start another mount operation.

System action: Processing ends.

User response: To cleanup your backup system, try to unmount the backup using tsm4acs. If the unmount operation does not succeed, clean up your backup system manually and use tsm4acs again to unmount the backup.

FMM1029W Device '*device*' could not be opened. Received error message from the operating system: '*error_message*'. This device might cause the current FlashCopy Manager operation to fail.

Explanation: The specified device could not be opened.

System action: Processing continues.

User response: Check the device for errors.

FMM1030E The operating system refused a request for memory allocation.

Explanation: IBM Tivoli Storage FlashCopy Manager requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

- The system is low on memory.

- The process in which the program runs has exceeded the maximum memory that it is allowed to allocate.

- Some other error condition occurred that caused the program to think it is out of memory.

System action: IBM Tivoli Storage FlashCopy Manager cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try

dividing the task into several smaller units.

For UNIX systems that support resource limits, check to see if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase resource limits so that it will override the current default. The UNIX system root user has the authority to increase resource limits.

FMM1031I The tape backup received this ID: '*tape_backup_id*'.

Explanation: The tape backup received the specified ID. The backup is available for restore from tape with this ID as soon as the tape backup completed successfully.

System action: Processing continues.

User response: No action required.

FMM1032E The nodes of PARTITION_GROUP '*partition_group_name*' are associated with multiple device classes: '*first_device_class*', '*second_device_class*'

Explanation: Multiple device classes are used with the same partition group. Only one device class can be used for all nodes that belong to one partition group.

System action: Processing ends.

User response: Use only one device class for the specified partition group in the profile.

FMM1033W The backup '*backup_id*' is not expired because it is still valid in the repository. You can either manually delete this backup or set the parameter MAX_VERSIONS to ADAPTIVE. Note that this parameter setting turns off snapshot expiration.

Explanation: The specified backup is still valid and cannot be expired.

System action: Processing ends.

User response: Manually delete the specified backup or set the parameter MAX_VERSIONS to ADAPTIVE. Note that this parameter setting turns off snapshot expiration.

FMM1039E Aborting backup. Another backup with ID '*backup_id*' is already mounted on backup server: '*host*'.

Explanation: After the backup completes, a mount operation is required to verify that it is a valid backup. Another backup with the same mountpoints is already mounted on the same backup server. As a result, the

mount operation is not attempted and the backup ends to prevent it from failing.

System action: Processing ends.

User response: You can either unmount the specified backup from the specified backup server, or if an automated tape backup is running, wait until it completes.

FMM1040E An exception occurred in the operating system adapter component, exception text: *extext*.

Explanation: An exception occurred in the operating system adapter component.

System action: Processing ends.

User response: Contact IBM support.

FMM1041E Failed to identify the default DB2 instance of user *DB2 instance owner*. Please set the DB2 environment variable DB2INSTANCE correctly.

Explanation: The default DB2 instance could not be identified.

System action: Processing ends.

User response: The environment variable DB2INSTANCE has to be set to a valid value.

FMM1042E The entry in the FLASH_DIR_LIST file is not a valid file or directory: *entry*.

Explanation: It is also possible to flash or clone non database related files or directories. IBM Tivoli Storage FlashCopy Manager checks whether the files or directories specified in the FLASH_DIR_LIST exist prior the flash or cloning operation is started.

System action: Processing ends.

User response: Verify the reported invalid entry in the FLASH_DIR_LIST file and revise the entry accordingly.

FMM1043E The environment is set up for the wrong database instance: '*wrong instance*'. Expected instance '*expected instance*'.

Explanation: The name of the instance returned by the dbms does not match the expected instance name. The expected instance name is taken either from the environment variable ORACLE_SID or can be overridden with the command line option '-d <database_name>'.

System action: Processing ends.

User response: Make sure the environment variable ORACLE_SID is set correctly or specify the instance name with the command line option '-d <database_name>'.

FMM1044E The section CLONING is missing from the profile.

Explanation: To perform any of the cloning related functions the section CLONING must be added to the IBM Tivoli Storage FlashCopy Manager profile.

System action: Processing ends.

User response: Add the section CLONING to the IBM Tivoli Storage FlashCopy Manager profile.

FMM1045E The parameter TARGET_SETS VOLUMES_DIR must not be used for cloning operations.

Explanation: TBD_AU

System action: Processing ends.

User response: TBD_AU

FMM1046E FlashCopy Cloning is not supported with FLASHCOPY_TYPE NOCOPY. Please specify COPY or INCR instead.

Explanation: TBD_AU

System action: Processing ends.

User response: TBD_AU

FMM1047E Expected keyword '*expected keyword*' but found '*wrong keyword*'.

Explanation: During IBM Tivoli Storage FlashCopy Manager profile parsing a wrong keyword was found whereas another keyword was expected.

System action: Processing ends.

User response: Check the IBM Tivoli Storage FlashCopy Manager profile section containing the wrong keyword and adjust it accordingly.

FMM1048E Device section '*device section*' can not be used for cloning. Either add 'USE_FOR_CLONING <SID>' to reserve this device class for cloning operations or choose another device class.

Explanation: The referred device class cannot be used for cloning operations.

System action: Processing ends.

User response: A possible solution is to either add 'USE_FOR_CLONING <SID>' to reserve this device class for cloning operations or to choose another device class instead.

FMM1049E No `DEVICE_CLASS` found that can be used for the current FlashCopy Cloning operation with the clone database name specified with the command line option `-C <Clone DBname>`.

Explanation: No device class section in the IBM Tivoli Storage FlashCopy Manager profile could be found which is eligible for cloning operations.

System action: Processing ends.

User response: Check the value of the `'USE_FOR_CLONING'` argument of the `DEVICE_CLASS` parameter in the `CLONING` section of your profile.

FMM1050E The mandatory argument *argument as part of the device class parameter device class* does not exist.

Explanation: For some operations, e.g. cloning, a dedicated device class section must be specified in the IBM Tivoli Storage FlashCopy Manager profile. This is done by attaching a special mandatory argument string to the device class parameter.

System action: Processing ends.

User response: Add the mandatory argument to the favoured device class section parameter.

FMM1051E The keyword `'use_for_cloning_keyword'` is needed for the keyword `TARGET_NAMING` in the device class `'device class'` because this device class is used for cloning.

Explanation: The keyword `TARGET_NAMING` requires the specified keyword if the device class is used for cloning.

System action: Processing ends.

User response: Specify the specified keyword for `TARGET_NAMING`.

FMM1052E The parameter `TARGET_NAMING` of the device class `'device class'` is not configured for cloning of the database instance `'instance'`.

Explanation: To be able to use a dedicated device class for cloning operations it has to have setup for that special type of operations. To mark it accordingly, the device class argument `'USE_FOR_CLONING'` followed by the name (or SID) of the database instance to be cloned has to have attached to the device class profile parameter `TARGET_NAMING`.

System action: Processing ends.

User response: Update the favoured device class

parameter in the IBM Tivoli Storage FlashCopy Manager profile.

FMM1053E Failed to identify the default DB2 instance of user `'user name'`. The environment variable `DB2INSTANCE` is missing.

Explanation: The default DB2 instance could not be detected due to the required environment variable `DB2INSTANCE` is not set.

System action: Processing ends.

User response: Set the DB2 environment variable `DB2INSTANCE` accordingly.

FMM1054E Failed to attach to the DB2 instance `'instance'`.

Explanation: The process was unable to attach to the specified DB2 instance.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (`db2diag.log`) for further details. If the issue could not be resolved please contact your DB2 administrator.

FMM1055E Failed to get the DB2 database manager configuration.

Explanation: The process was unable to get the DB2 database manager (instance) configuration.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (`db2diag.log`) for further details. If the issue could not be resolved please contact your DB2 administrator.

FMM1056E Failed to detach from the DB2 instance `'instance'`.

Explanation: The process was unable to detach from the specified DB2 instance.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (`db2diag.log`) for further details. If the issue could not be resolved please contact your DB2 administrator.

FMM1057E Failed to query the DB2 client settings.

Explanation: The process was unable to query the DB2 client settings.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (`db2diag.log`) for further details. If the

issue could not be resolved please contact your DB2 administrator.

FMM1058E Failed to set the DB2 client parameters.

Explanation: The process was unable to set the DB2 parameters.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (db2diag.log) for further details. If the issue could not be resolved please contact your DB2 administrator.

FMM1059E Recovery of the DB2 database '*database alias*' failed.

Explanation: The database rollforward recovery failed.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (db2diag.log) for further details.

FMM1060E Failed to set the DB2 database configuration for database '*database alias*'.

Explanation: The process was unable to set the DB2 database configuration.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (db2diag.log) for further details. If the issue could not be resolved please contact your DB2 administrator.

FMM1061E Failed to get the DB2 database configuration for database '*database alias*'.

Explanation: The process was unable to get the DB2 database configuration.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (db2diag.log) for further details. If the issue could not be resolved please contact your DB2 administrator.

FMM1062E Failed to mount the database on host '*hostname*'. This is the output of the failed command:*output*

Explanation: The process was unable to mount the database instance.

System action: Processing ends.

User response: Examine the output of the failed command to get further details about the root cause of this failure.

FMM1063E Failed to identify the log path for partition *partition number*.

Explanation: The process was unable to detect the log path for a dedicated database partition.

System action: Processing ends.

User response: Check the application logs as well as the DB2 diag log (db2diag.log) for further details. If the issue could not be resolved please contact your DB2 administrator.

FMM1064E Failed to identify the current working directory.

Explanation: The process was unable to detect the current working directory. An indication for that issue is that read or search permission was denied for a component of the directory name.

System action: Processing ends.

User response: Check the application logs as well as the access rights and permissions of the working directory.

FMM1065E Failed to change working directory to '*directory*'Error: *error number*: *error text*.

Explanation: The process was unable to change the current working directory. Indicators for that issue are that the search access is denied for the named directory, that the named directory does not exist or that the named directory is not a directory.

System action: Processing ends.

User response: Check the application logs as well as the access rights and permissions of the new working directory and whether the directory does exist.

FMM1066E Failed to create symbolic link from '*directory/new instance*' to '*instance*'Error: *error number*: *error text*.

Explanation: The process was unable to create a symbolic link to the specified location. Indicators for that issue are that an object of that name already exists, that insufficient access rights and privileges prevent the creation of the link or there might be no free space left on the file system containing the directory.

System action: Processing ends.

User response: Check the application logs as well as the access rights, privileges and free space of the file system where the link is to be placed.

FMM1067E Entry in the storage path file '*file*' is not a valid file or directory: '*directory*'.

Explanation: TBD_AU

System action: Processing ends.

User response: TBD_AU

FMM1068E The clone instance on the clone system is running.

Explanation: Actually, the clone instance on the clone system is running. Prior another operation can be started the clone instance needs to be stopped.

System action: Processing ends.

User response: Stop the clone instance.

FMM1069E The clone instance on the clone system is not running.

Explanation: Actually, the clone instance on the clone system is not running. Prior another operation can be started the clone instance needs to be started.

System action: Processing ends.

User response: Start the clone instance.

FMM1070E Due to a mount agent is already registered on backup system '*backup system*' additional mount agents have to have registered using different device classes.

Explanation: On the same backup system multiple mount agents can only run on that sytem simultaneously if they are supporting different device classes.

System action: Processing ends.

User response: Specify a not already used device class using the '-s <device class>' option when starting the mount agent on the backup system.

FMM1071E A mount agent is already registered on backup system '*backup system*' using the device class '*device class*'. Additional mount agents have to have registered using different device classes.

Explanation: On the same backup system multiple mount agents can only run on that sytem simultaneously if they are supporting different device classes.

System action: Processing ends.

User response: Specify a not already used device class using the '-s <device class>' option when starting the mount agent on the backup system.

FMM1072E Due to another mount agent is already registered on backup system '*backup system*' using device class '*device class*' and node(s) '*list of nodes*' additional mount agents on host '*backup system*' have to have registered using different nodes instead of '*list of nodes*'.

Explanation: Multiple mount agents on the same backup system can run simultaneously only if they are supporting different device classes. Multiple mount agents on different backup systems using the same device class can run simultaneously only if they are supporting different nodes.

System action: Processing ends.

User response: Specify a not already used device class, whereas all participating backup system have to have considered, using the '-s <device class>' option when starting the mount agent on the backup system. If the same device class should be used on different backup systems specify the nodes of the backup system using the the '-N <comma separated list of nodes>' option when starting the mount agent on the backup system.

FMM1073E The clone database name *database name* commandline specified with the command line option -C does not match with the database names *database name* cloningsection specified in the DEVICE_CLASS parameter of the CLONING section.

Explanation: The database names specified with the command option -C and with one of the DEVICE_CLASS profile parameters have to have identical.

System action: Processing ends.

User response: Correct either of the database names.

FMM1074E A FlashCopy clone was requested for clone database *database name* and device class *device class* but the parameter CLONE_DATABASE YES is not specified in this device class section.

Explanation: For cloning operations the IBM Tivoli Storage FlashCopy Manager profile parameter CLONE_DATABASE set to YES has to have specified in the corresponding device class section.

System action: Processing ends.

User response: Please use a device class that has specified the parameter CLONE_DATABASE YES.

FMM1075E A FlashCopy backup was requested for device class *device class* but the parameter CLONE_DATABASE YES is specified in this device class.

Explanation: For FlashCopy backup operations the corresponding IBM Tivoli Storage FlashCopy Manager profile device class section must not contain the parameter CLONE_DATABASE set to YES.

System action: Processing ends.

User response: Please use a device class that has not specified the parameter CLONE_DATABASE YES.

FMM1076E The target set '*target set*' is used for a backup with ID '*backup ID*'. It cannot be used as target set for cloning.

Explanation: Target sets used for FlashCopy backups are not eligible for cloning.

System action: Processing ends.

User response: Please delete the FlashCopy backup first.

FMM1077E The target set '*target set*' is used for a clone with ID '*backup ID*'. It cannot be used as target set for backup.

Explanation: Target sets used for clones are not eligible for FlashCopy backups.

System action: Processing ends.

User response: Please delete the clone first.

FMM1078E The operation *name* cannot be started due to the FlashCopy clone(s) '*target set*' is/are still copying data in the storage system from source to target.

Explanation: As long as a background copy process is running no other operations using the same target sets can be started.

System action: Processing ends.

User response: Either wait until the background copy in the storage system has finished or delete the clone(s) immediately and restart the operation.

FMM1079E The data container '*container ID*' is already subject of the operation.

Explanation: This error is not expected.

System action: Processing ends.

User response: Collect all IBM Tivoli Storage FlashCopy Manager logs and traces (from production and backup system) and send them to IBM Tivoli support.

FMM1080E The database to be cloned has to have specified, because multiple databases have been found within this instance.

Explanation: If multiple database instances found on one system, the one to be cloned has to have specified.

System action: Processing ends.

User response: Specify the database to be cloned by specifying the command option '-d' followed by the database name.

FMM1081E Unable to detect the database environment.

Explanation: The operation requires special environment settings, e.g. the database instance owner environment.

System action: Processing ends.

User response: Please run the command as database instance owner.

FMM1082E Checking the clone system status of the database '*database name*' failed.

Explanation: Most of the cloning functions require some state and integrity checks on the production system as well as on the backup/clone system prior the requested operation starts. The requested operation continues if the integrated check routine succeeded.

System action: Processing ends.

User response: Check the application logs for further details.

FMM1083E Flashcopy of the database failed with rc *return code*.

Explanation: The FlashCopy backup, part of the cloning workflow, failed.

System action: Processing ends.

User response: Check the application logs for further details.

FMM1084E Database profile '*profile name*' not found.

Explanation: The named database profile does not exist or is not accessible by the current user.

System action: Processing ends.

User response: The database profile name can be specified in the profile for IBM Tivoli Storage FlashCopy Manager with the parameter TARGET_DATABASE_PARAMETER_FILE. Verify that the parameter is specified correctly and that the current user has read permissions. The default for the value of this parameter (if not specified in the profile for IBM Tivoli Storage FlashCopy Manager) is

\$ORACLE_HOME/dbs/init\$ORACLE_SID.ora.

FMM1085E No database control file found.

Explanation: During the creation of a database clone no database control file was found on the flashcopied volumes.

System action: Processing ends.

User response: Ensure that at least on control file copy resides on the same volumes as the data file or the online redo log files.

FMM1086E Failed to start the database in nomount mode. This is the output of the failed command:

Explanation: The process was unable to start the database instance without mounting the database files.

System action: Processing ends.

User response: Examine the output of the failed command to get further details about the root cause of this failure.

FMM1087E Failed to rename the database. This is the output of the failed command:'command output'

Explanation: During the rename of the database from the production instance name to the clone instance name an error has occurred.

System action: Processing ends.

User response: Examine the output of the failed command to get further details about the root cause of this failure.

FMM1088E For cloning functions the name of the clone database must be specified.

Explanation: For all cloning functions the name of the clone database must be specified.

System action: Processing ends.

User response: Specify the option '-C <clone database name>'.

FMM1089E For cloning functions the name of the clone instance owner must be specified.

Explanation: For all cloning functions the name of the clone instance owner must be specified.

System action: Processing ends.

User response: Specify the option '-u <clone instance owner>'.

FMM1090E For the pre-processing function the pre-processing configuration file must be specified.

Explanation: For the pre-processing function the name of the pre-processing configuration file is required.

System action: Processing ends.

User response: Specify the option '-X <configuration file>'.

FMM1091E For the post-processing function the post-processing configuration file must be specified.

Explanation: For the post-processing function the name of the post-processing configuration file is required.

System action: Processing ends.

User response: Specify the option '-Y <configuration file>'.

FMM1092E Script terminated with errors. Return code is: *return code*

Explanation: The execution of a script terminated with an error.

System action: Processing ends.

User response: Check the application logs for further details.

FMM1093E Script '*script name*' could not assigned to either shell scripts or SQL scripts.

Explanation: For FlashCopy cloning pre-processing and post-processing tasks, either shell scripts or SQL scripts can be used. These scripts will be entered either in the pre-processing configuration file or in the post-processing configuration file. The identifier whether it is a shell script or a SQL script is a dedicated suffix string of the script itself. Is the suffix string of type 'sh' then it is handled internally as a shell script, whereas if the suffix string is of type 'sql' it is handled internally as a SQL script. Other suffix strings are not eligible. Such scripts will not be handled or executed.

System action: Processing ends.

User response: Check the script entries in either the pre-processing or post-processing configuration file and adjust the contained script names accordingly.

FMM1094E Script file '*script name*' not found.

Explanation: A script file to be executed as part of either pre-processing or post-processing could not be found.

System action: Processing ends.

User response: Check the script entries in either the pre-processing or post-processing configuration file and adjust the contained script names accordingly.

FMM1095E The physical location of the pre-processing or post-processing configuration file and the script '*script name*' is different.

Explanation: The physical location of the pre-processing or post-processing configuration file and their containing scripts to be executed has to have identically..

System action: Processing ends.

User response: Ensure the pre-processing or post-processing configuration file and their containing scripts are stored under the same physical location.

FMM1096E The script '*script name*' is a symbolic link.

Explanation: The named script entry in either the pre-processing or post-processing configuration file is a symbolic link, which is not allowed.

System action: Processing ends.

User response: Ensure that any script entry in either the pre-processing or post-processing configuration file is not a symbolic link.

FMM1097E The user '*user name*' is not owner of the script '*script name*'.

Explanation: If the named pre-processing or post-processing script is owned by the root-user, anyone can execute that script. Further, if the named pre-processing or post-processing script is not owned by the root-user, it can only be executed by the user who owns that script.

System action: Processing ends.

User response: Check the ownership of the named script and if necessary adjust them accordingly.

FMM1098E The user '*user name*' configured for script '*script name*' is actually not applied on the system.

Explanation: The named user, who is configured to execute the named script does not exist on the system.

System action: Processing ends.

User response: Check the applied user on the system and either update the pre-processing or post-processing configuration for a different existent user or add the configured user credentials to the system.

FMM1099E The pre-processing or post-processing configuration file '*file name*' is not found.

Explanation: The named pre-processing or post-processing configuration file is containing the scripts to be executed could not be found on the backup/clone system, where the pre-processing or post-processing will be executed.

System action: Processing ends.

User response: Check the name of the specified pre-processing or post-processing configuration file and check whether it exists on the backup/clone system.

FMM1122E The pre-processing or post-processing configuration file '*file name*' does not contain any data record.

Explanation: The named pre-processing or post-processing configuration file is empty which means it does not contain any entry to be processed.

System action: Processing ends.

User response: Either specify the correct pre-processing or post-processing configuration file or add one or multiple valid data records (scripts) to it.

FMM1123E Failed to open the database: *output*

Explanation: After creating a database clone IBM Tivoli Storage FlashCopy Manager was not able to open the database.

System action: Processing ends.

User response: Examine the output of the failed command to get further details about the root cause of this failure.

FMM1154E The only valid profile values for the keyword '*keyword*' are '*val1*' and '*val2*'.

Explanation: Invalid values were given in the profile for the specified keyword.

System action: Processing ends.

User response: Change the profile so that the recommended values for the specified keyword are valid.

FMM1158T Service *service* not completed

Explanation:

System action:

User response:

FMM1161E Failed to recover the database. This is the output of the failed command:

Explanation: The recovery of the database has failed.

System action: Processing ends.

User response: Examine the output of the failed command to get further details about the root cause of this failure.

FMM1162E Failed to determine the online redo logs. Output of the failed command:*output*

Explanation: IBM Tivoli Storage FlashCopy Manager failed to detect the names of the online redolog files of the database.

System action: Processing ends.

User response: Examine the output of the failed command to get further details about the root cause of this failure.

FMM1163W Script terminated with warnings.

Explanation: The execution of a script terminated with one or multiple warnings. The overall operation might be finished successfully. Nevertheless, to avoid subsequent more critical issues it is highly recommended to check and resolve the root cause of the warning to guarantee the operational consistency of the system in the future.

System action: Processing continues.

User response: Check the application logs for further details.

FMM1164I Renaming file system *<old file system name>* to *<new file system name>*

Explanation: The named file system is going to be renamed.

System action: Processing continues.

User response: None.

FMM1165I Recovering the database *database name*.

Explanation: The named database is going to be recovered.

System action: Processing continues.

User response: None.

FMM1166I Switching LOGRETAIN and USEREXIT off for database *database name*.

Explanation: The log archiving for the named database is switched off.

System action: Processing continues.

User response: None.

FMM1167I Creating relocate configuration file for database *database name*.

Explanation: The relocate configuration file required as input for the relocate database command is going to be created for the named database.

System action: Processing continues.

User response: None.

FMM1168I Creating the storage path directories for database *database name*.

Explanation: The storage paths for the named database are going to be created.

System action: Processing continues.

User response: None.

FMM1169I Relocating database partitions *partition list of database database name*.

Explanation: The named database partitions of the specified database are going to be relocated.

System action: Processing continues.

User response: None.

FMM1170I Cloning database *database name*.

Explanation: The named database is going to be cloned.

System action: Processing continues.

User response: None.

FMM1171I No rename required.

Explanation: The original database name and the cloned database name is equal. Therefore, no re-naming of the cloned database name is required.

System action: Processing continues.

User response: None.

FMM1172I Preparing recovery of database *database name*.

Explanation: The named cloned database is going to be prepared for the recovery.

System action: Processing continues.

User response: None.

FMM1173I Renaming database *old database name to new database name.*

Explanation: The cloned database is going to be renamed.

System action: Processing continues.

User response: None.

FMM1174I Checking the clone system status of the database *database name.*

Explanation: The system status of the named database is going to be checked, e.g. whether the database is running.

System action: Processing continues.

User response: None.

FMM1175I Successfully checked the clone system status of the database *database name.*

Explanation: The system status of the named database was checked successfully. Operation can continue.

System action: Processing continues.

User response: None.

FMM1176I Restore control file *file name.*

Explanation: The named control file is going to be restored.

System action: Processing continues.

User response: None.

FMM1177I Performing media recovery.

Explanation: A media recovery is going to be started.

System action: Processing continues.

User response: None.

FMM1178I Opening the clone instance *instance name.*

Explanation: The clone instance is going to be opened.

System action: Processing continues.

User response: None.

FMM1179I Function 'function name' does not consider the post-processing configuration file.

Explanation: The post-processing configuration file is not considered, e.g. if a pre-processing operation was started.

System action: Processing continues.

User response: None.

FMM1180I Function 'function name' does not consider the pre-processing configuration file.

Explanation: The pre-processing configuration file is not considered, e.g. if a post-processing operation was started.

System action: Processing continues.

User response: None.

FMM1181I Executing script type script *'script name'.*

Explanation: The named script is going to be executed. The type of the script is of either 'shell' or 'SQL'.

System action: Processing continues.

User response: None.

FMM1182I Script terminated successfully.

Explanation: The script has terminated successfully.

System action: Processing continues.

User response: None.

FMM1183E The parameter 'keyword' must have a length of 'length' characters."

Explanation: An invalid length was specified in the profile for the value of the specified keyword.

System action: Processing ends.

User response: Change the specified profile parameter to an allowed length.

FMM1200E Profile parameter 'keyword' is set to YES but freeze/thaw is not supported by the underlying file system.

Explanation: The freeze and thaw operation is not supported by the used file system but the profile options specify that it be used.

System action: Processing ends.

User response: Change your profile so that it does not use freeze and thaw.

FMM1201E There are no Tivoli Storage Manager-Servers available.

Explanation: Data Protection for SAP cannot locate a Tivoli Storage Manager server. This may be due to a configuration problem or to a problem while trying to connect to the Tivoli Storage Manager server. Most probably, a preceding error message points to the cause of the problem.

System action:

User response: Look for and respond to preceding error messages. You may also want to check the Data Protection for SAP profile and the IBM Tivoli Storage Manager client options and client system options files.

FMM1202E You must specify either MAX_SESSIONS, or all three specific session options (MAX_ARCH_SESSIONS, MAX_BACK_SESSIONS, and MAX_RESTORE_SESSIONS).

Explanation: Information on the number of Tivoli Storage Manager client sessions to be established by Data Protection for SAP is missing from the profile.

System action:

User response: In the Data Protection for SAP profile, either specify a value for keyword MAX_SESSIONS, or specify values for the three specific session parameters (MAX_ARCH_SESSIONS, MAX_BACK_SESSIONS, and MAX_RESTORE_SESSIONS). Any of the specific options can be specified in combination with MAX_SESSIONS. Then, it overrides the value of MAX_SESSIONS for the specific function.

FMM1203E Not enough sessions available (*sessions* required and *max_sessions* available).

Explanation: The sum of available sessions specified in the various server statements (parameter SESSIONS) does not cover the required number of sessions (parameter MAX_SESSIONS).

System action:

User response: Change the values of the corresponding parameters in the Data Protection for SAP profile, so that the condition mentioned in the explanation is fulfilled.

FMM1205E If you want *num_redo* REDOLOGCOPIES you should give me at least *num_mc* different Archive Management Classes.

Explanation: Data Protection for SAP requires that the number of different Archive Management Classes (parameter BRARCHIVEMGTCLASS) on the Tivoli Storage Manager servers is equal to or greater than the number of redo log or log file copies (parameter REDOLOG_COPIES).

System action:

User response: Define at least as many different Archive Management Classes as log file copies requested.

FMM1206W If you want *num_redo* REDOLOGCOPIES you should give me at least *num_mc* different Archive Management Classes.

Explanation: The message appears during a BRBACKUP run. A BRARCHIVE run afterwards would fail.

System action:

User response: Define at least as many different Archive Management Classes as log file copies requested.

FMM1207E Directory backup not supported.

Explanation: This option is not yet available.

System action:

User response: Wait for a future release of Data Protection for SAP, which supports this option.

FMM1208W Retrying object: '*file name*'. Retry count: [*retry_num*].

Explanation: An error occurred while processing object *file name*. Data Protection for SAP is repeating the action according to the number of retries specified in the profile. *retry_num* is the current retry count.

System action:

User response: If the problem persists check for and respond to preceding error messages.

FMM1209E Object not found or not accessible: '*objectname*'.

Explanation: The object cannot be located.

System action:

User response: The backup integrity is affected. Contact SAP or IBM Support.

FMM1210E Input file not found or not accessible: '*file name*'.

Explanation: Data Protection for SAP cannot locate the temporary file named. This file contains the list of Oracle objects to be backed up or restored. It is passed to DP for SAP by one of the BR*Tools utilities.

System action:

User response: Ensure that you have the correct version of BR*Tools installed. For details, check with the release notes (RELNOTE).

FMM1211E There is something wrong with your CONFIG_FILE '*file name*'.

Explanation: There is a problem with your Data Protection for SAP configuration file setup.

System action:

User response: Check the file permission and the file name specified in the Data Protection for SAP profile keyword CONFIG_FILE.

FMM1212W The file '*file name*' is not found in the manual sorting file.

Explanation: The file you want to back up was not found in the manual sorting file.

System action:

User response: Check and correct the manual sorting file so that it contains all the files you are backing up.

FMM1213E The value '*wrongvalue*' of the keyword '*keyword*' is not allowed if '*dependentkeyword*' is set to '*dependendvalue*'."

Explanation: The profile keyword and value depend on another profile keyword and value. The dependency is broken and needs to be fixed.

System action: Processing ends.

User response: Change the profile value of the specified keyword.

FMM1214E TSM Error: *error text*

Explanation: The specified TSM error occurred.

System action:

User response: Check *error text* and correct the problem. For further information you may want to refer to IBM Tivoli Storage Manager Messages, SC32-9090.

FMM1215I Average transmission rate was *gb per hour* GB/h (*mb per second* MB/sec).

Explanation: The average transmission rate is displayed.

System action:

User response: None.

FMM1216E There are no backup management classes available.

Explanation: The BRBACKUPMGTCLASSES you have specified in your init<SID>.utl file are not correct.

System action:

User response: Check the management classes on the TSM server and specify correct ones.

FMM1217E There are no archive management classes available.

Explanation: The BRARCHIVEMGTCLASSES you have specified in your init<SID>.utl file are not correct.

System action:

User response: Check the management classes on the TSM server and specify correct ones.

FMM1218E Environment variable TEMP not set

Explanation: The required environment setup is incomplete.

System action:

User response: Set the environment variable TEMP and try again.

FMM1219E The paths of the disks found in the ASM instance indicate that the Oracle ASMLib is not used. This setup is currently not supported.

Explanation: The ASM instance has not been set up with ASMLib. This environment is currently not supported.

System action: Processing ends.

User response: Set up your ASM instance with disks managed by ASMLib.

FMM1220E The execution of the system command '*syscommand*' ended with a return code other than 0. The output of the command was: '*commandoutput*'.

Explanation: A system command returned a non-zero return code.

System action: Processing ends.

User response: Contact IBM support.

FMM1221E The parameter '*keyword*' must have a value other than '*value*' to be able to execute a mount operation.

Explanation: The mount operation cannot be executed with the current settings in the profile. Please modify your profile.

System action: Processing ends.

User response: Modify your profile according to the message.

FMM1222E Version mismatch error. Please check setup (*version_1:version_2*).

Explanation: Different components with inconsistent versions are used.

System action:

User response: Check your setup or contact IBM Support.

FMM1223W A Problem occurred during send of performance data to the Administration Assistant.

Explanation: There was a problem sending the performance data to the Administration Assistant over the network.

System action:

User response: Check your setup or contact IBM Support.

FMM1224W Unable to initialize connection to Administration Assistant.

Explanation: No operational data could be sent to the Administration Assistant during database backup or restore.

System action:

User response: Check the logs for further information and try again.

FMM1227I Average compression factor was *number*.

Explanation: The data transferred had been compressed by the factor *number*.

System action:

User response: None.

FMM1228W Server *server name* can not be used with password access method GENERATE in this environment. The process is running with user ID *userid* but the effective user ID is *userid effective*.

Explanation: The user ID and the effective user ID of the process are different. In order to utilize the password access method GENERATE the IDs must be equal.

System action:

User response: Under UNIX and Linux, change the value of the "PASSWORDACCESS" parameter in file *dsm.sys* from 'generate' to 'prompt'. Under Windows, change the value of the "PASSWORDACCESS" parameter in file *server name.opt* from 'generate' to 'prompt'.

Reset the node's password on the Tivoli Storage Manager server.

In an Oracle environment, run

backint -f password

In a DB2 environment run

backom -c password

This will prompt you for the TSM password and then will encrypt it in the Data Protection for SAP configfile. This step needs to be repeated each time your password expires.

FMM1229E Value for parameter BUFFSIZE (actual *cur_number*, maximum *max_number*) is too large for BUFFCOPY mode PREVENT.

Explanation: To utilize the BUFFCOPY mode PREVENT the value for the parameter BUFFSIZE must not be larger than *max_number*.

System action:

User response: In the Data Protection for SAP profile, specify a BUFFSIZE less or equal to *max_number* if you need to prevent copying buffers when passing data between Tivoli Storage Manager components. If you need large buffers you can set option BUFFCOPY to SIMPLE or AUTO. As a consequence, buffers are copied when data is passed between Tivoli Storage Manager components.

FMM1230E The following file was not processed: *path*.

Explanation: The operation was terminated due to a previous error. As a consequence, the file named could not be processed. The cause of the error should be found in an earlier message.

System action:

User response: Check for and respond to preceding error messages.

FMM1231E Maximum number of retries for file *filename* exceeded.

Explanation: The number of retries configured in the profile keyword 'FILE_RETRIES' for the named file were reached.

System action:

User response: Check the logs for further information about the root cause of the retries. Resolve these issues and perform the operation again.

FMM1232I Executing operation '*operation*' on host '*host name*'.

Explanation: The specified operation on the named host was started.

System action: Processing continues.

User response: None.

FMM1233I Operation '*operation*' completed.

Explanation: The specified operation completed.

System action: Processing continues.

User response: None.

FMM1234E The directory '*directory*' containing the XPYV components of the installation is missing.

Explanation: A required component could not be found. The installation seems to be corrupted.

System action: Processing ends.

User response: Reinstall. Your installation seems to be damaged.

FMM1235E Logical volume '*logicalvolume*' not available on system.

Explanation: A required logical volume was not found on the system.

System action: Processing ends.

User response: Contact IBM support.

FMM1236E The section DB2STANDBY is missing from the profile.

Explanation: To perform a DB2 standby backup or restore functions the section DB2STANDBY must be added to the IBM Tivoli Storage FlashCopy Manager profile.

System action: Processing ends.

User response: Add the section DB2STANDBY to the IBM Tivoli Storage FlashCopy Manager profile.

FMM1237E Unable to perform mount request. The requested mount point '*mountpoint*' is already in use.

Explanation: The attempt to mount a volume failed since the required mount point is already in use.

System action: Processing ends.

User response: Unmount any filesystem that is currently mounted at this mountpoint. Then retry.

FMM1239W Logical volume '*logicalvolume*' of volume group '*volume group*' contains unmounted filesystem.

Explanation: This warning lists all filesystems of the volume groups contained in the backup that are currently not mounted. In case of a restore these filesystems will be overwritten and all its data is reverted to the point in time when the backup was taken.

System action: Processing continues.

User response: None.

FMM1240E Unable to mount the following filesystems: *mountpoints*

Explanation: The listed filesystem could not be mounted.

System action: Processing ends.

User response: Check why the listed filesystems could not be mounted, then issue the command again.

FMM1241E Unable to unmount the following filesystems: *mountpoints*

Explanation: The listed filesystem could not be unmounted.

System action: Processing ends.

User response: Check why the listed filesystems could not be unmounted, then issue the command again.

FMM1242E Error while parsing the profile: It is not allowed to have an ORACLE section without a CLIENT section.

Explanation: It is not allowed to have an ORACLE section without a CLIENT section.

System action: Processing ends.

User response: Just specify the missing profile keyword.

FMM1243E Only a single device class name is allowed for the profile parameter *parameter* in combination with the keyword *keyword*.

Explanation: The profile parameter 'DEVICE_CLASS device_class_name USE_FOR_CLONING dbname' in the CLONING section can only be assigned to one device class name. This is different to the usage of the DEVICE_CLASS parameter in the CLIENT section where a list of device class names can be specified. For Cloning this is not allowed.

System action: Processing ends.

User response: Only use a single device class name

with the DEVICE_CLASS parameter in the CLONING section.

FMM1244E The DB2 alias '*alias*' could not be found in the database directory. Please check the value of the profile parameter parameter.

Explanation: The DB2 alias specified with the profile parameter DB2_ALIAS in the DB2STANDBY section could not be found in the DB2 database directory on the DB2 HADR standby system.

System action: Processing ends.

User response: Please verify that the DB2 alias specified with the profile parameter DB2_ALIAS in the DB2STANDBY section can be found in the DB2 database directory DB2 HADR standby system. Use the 'db2 list db directory' command to list the cataloged database aliases.

FMM1245E There is no mount agent suitable for cloning with device class '*device class*' started. Function cloning requires a dedicated mount agent that was limited to a specific device class using the option '-s <device class>'.

Explanation: Function cloning requires a dedicated mount agent that was limited to a specific device class using the option '-s <device class>'.

System action: Processing ends.

User response: Make sure that mount agent was started with option '-s <device class>'.

FMM1246E The database name has to have specified, because multiple databases have been found within this instance.

Explanation: If multiple databases found in one database instance, the one for that a snapshot backup should be restored or deleted has to have specified.

System action: Processing ends.

User response: Specify the database name of the database for that a snapshot backup should be restored or deleted by specifying the command option '-d' followed by the database name.

FMM1247E A FlashCopy Backup is not allowed because FlashCopy Clone(s) '*clones*' is/are active with FlashCopy Type NOCOPY.

Explanation: You have created a FlashCopy Clone with the parameter ALLOW_NOCOPY_FLASHCOPY set to YES in the CLONING device class. With this settings it is no longer allowed to perform FlashCopy Backups on the same SVC cluster.

System action: Processing ends.

User response: If you want to start a new FlashCopy Backup on the same SVC cluster it is required to delete all FlashCopy Clone(s) that were created with FlashCopy Type NOCOPY first.

FMM1248E A FlashCopy Clone with FlashCopy Type NOCOPY is not allowed because FlashCopy Backup(s) '*backups*' is/are active.

Explanation: You want to create a FlashCopy Clone with the parameter ALLOW_NOCOPY_FLASHCOPY set to YES in the CLONING device class. With this settings it is not allowed to have FlashCopy Backups on the same SVC cluster.

System action: Processing ends.

User response: If you want to start a new FlashCopy Clone with the parameter ALLOW_NOCOPY_FLASHCOPY set to YES in the CLONING device class it is required to delete all FlashCopy Backup(s) on the same SVC cluster first.

FMM1249E The LUN's of the datastores requested for backup are spread across multiple storage subsystems. IBM Tivoli Storage FlashCopy Manager can support LUNs from only one storage subsystem.

Explanation: The virtual machines selected for backup are contained in datastores that are spread across multiple storage subsystems.

System action: Processing ends.

User response: Ensure the datastores and virtual machines which have been selected for backup are all contained on one storage subsystem.

FMM1501E Only one LUN per ASM failure group is allowed with DS8000 storage. '*LUN count*' LUN's have been found in failure group '*failure group name*' of diskgroup '*diskgroup name*'.

Explanation: For DS8000, only a single LUN per failure group is allowed. The specified failure group consists of more than one LUN. This environment is not supported.

System action: Processing ends.

User response: Reduce the number of LUN's in each failure group to one.

FMM1502E Oracle ASM with SVC is not supported with the setting '*profile_value*' for the profile parameter '*profile_param*'.

Explanation: Preassigned volumes cannot be used with SVC and Oracle ASM.

System action: Processing ends.

User response: Specify the name of the backup server as defined in the storage subsystem for the specified profile parameter.

FMM1503E The single disk restore operation to the source virtual machine '*vm name*' with instance UUID '*source vm instance uuid*' is not possible since '*number snapshots*' VMware snapshots have been found on the source virtual machine but none are allowed.

Explanation: The single disk restore operation to the specified virtual machine is not possible since VMware snapshots have been found for this virtual machine. This virtual machine must not have any snapshots for the single disk restore operation.

System action: Processing ends.

User response: Remove the VMware snapshots from the specified virtual machine.

FMM1504E The single disk restore operation of the virtual machine '*vm name*' with instance UUID '*source vm instance uuid*' is not possible since '*number snapshots*' VMware snapshots have been found for this virtual machine as it is contained in the backup but none are allowed.

Explanation: The single disk restore operation of the specified virtual machine is not possible since VMware snapshots have been found for this virtual machine. This virtual machine must not have any snapshots at the backup point in time to allow a single disk restore operation to the source virtual machine.

System action: Processing ends.

User response: If a single disk restore to the source virtual machine should be performed with this virtual machine a new backup needs to be created. The specified virtual machine is not allowed to have VMware snapshots during the creation of that backup.

FMM1505E Operation aborted because a different operation by this database client is already running.

Explanation: Different concurrent operations of the same type were started for the same database. This is not supported. The current operation is aborted. This message is also issued when a cooperative operation of two or more participating partitions was started, but the profile settings used for the various partitions do not match.

System action:

User response: Wait until the currently running operation has ended and try again. Make sure that

multiple operations are not started concurrently for a database. If this is a cooperative operation with two or more participating partitions, check that the profile settings of the various partitions (for example, DEVICE_TYPE, MAX_VERSIONS, etc.) do not differ. If they do, fix the profile settings, cancel the current operation, and start the operation again. Also, investigate the possibility of sharing the same profile among all partitions.

FMM1506E Error: '*description*' on host '*hostname*' while executing command '*command*'.

Explanation: The system tried to execute the command cited. During execution, an error occurred. The output received from the command shell is listed following the message.

System action:

User response: Determine the cause of the problem from the command and the output listed in the message, and resolve the problem.

FMM1507E The process needs to run with root authority.

Explanation: The current process requires root authority.

System action:

User response: Start the process under an account with root authority.

FMM1508E The service *service_name* has terminated due to a previous error. Please check all logs for additional information.

Explanation: The cited service is no longer available.

System action:

User response: Check the appropriate logs for the cause of its termination.

FMM1509E Authentication failure. The password specified is not authorized for accessing *component*. Please verify that the passwords specified in the password files on the different production and backup/cloning systems are correct.

Explanation: To access the named component, a password is required. However, the password provided could not be verified.

System action:

User response: Make sure that the password files used by the different components of the system match.

FMM1510I **New connection received from host**
hostname.

Explanation: The server received a new connection request.

System action:

User response: None.

FMM1512E **An error occurred during shutdown:**
Error information

Explanation: During shutdown of the component, a problem occurred. The error information is given.

System action:

User response: Resolve the problem indicated by the error information.

FMM1513I *******> Database client connected:**
instance *instance*, **database**
database_namepartition_numbernodename

Explanation: This message follows a message FMM1511I and indicates the connection of one of the database clients taking part in the operation. A database client is an instance of the snapshot backup library representing a single partition of the database.

System action:

User response: None.

FMM1514I *******> Device client connected.**

Explanation: This message follows a message FMM1511I and indicates the connection of one of the device clients taking part in the operation. A device client is an instance of the device agent for the storage device.

System action:

User response: None.

FMM1515I **Client is logging to** *file_name*

Explanation: The client's log messages are written to the indicated file.

System action:

User response: None.

FMM1516I **Deleting container** *container.*

Explanation:

System action:

User response:

FMM1517I **Deleting target data container defined**
by *container_description.*

Explanation: The data in the container indicated is removed.

System action:

User response: None.

FMM1518E **Internal error: The system is trying to**
use the same device agent, although the
synchronization mode is not
PARALLEL.

Explanation: The system has been told to use the same device agent for multiple database clients, but the database indicated serial synchronization mode. This setup is not supported.

System action:

User response: Contact your IBM support personnel.

FMM1519E **A failure occurred during initialization**
of one or more of the nodes
participating in this operation. Please
check the logs for more information.

Explanation: Some problem occurred during the initialization of a new operation. The problem may be with any component required for this operation.

System action:

User response: Check the acsd log file for messages FMM1515I to determine the log file names of the participating agents. Check the log files of each component for the cause of the problem.

FMM1520E **Volume** *volume_name* **is shared across**
partitions. Volume sharing is not
allowed.

Explanation: At least two partitions own data residing on the volume indicated. This setup is not supported.

System action:

User response: With the current disk layout of the database, the requested function cannot be used. If you want to use the function, change the disk layout of the database so that each data volume is dedicated to a partition.

FMM1521I **Retaining** *number* **backups**

Explanation: When enforcing profile parameter MAX_VERSIONS, the indicated number of backups is kept.

System action:

User response: None.

FMM1522E The requested meta-information (subject="*description*") is not available.

Explanation: Some meta-information about each backup is stored in the repository. An error occurred when trying to retrieve part of this information.

System action:

User response: Contact your IBM support personnel.

FMM1523W Warning: The following containers were reused without being explicitly released: *description*

Explanation: The containers defined by the *description* are used by the current backup. They were used before by a different backup. This message is expected in SAN environments where data containers are usually kept until they are reused. In this case, this message does not indicate a problem.

System action:

User response: None.

FMM1525E The process *service_name* is in an inconsistent state. Please check for previous errors and restart the process afterwards.

Explanation: The process indicated cannot continue with inconsistent data.

System action:

User response: Check the logs for messages pointing to the cause of the inconsistency. After resolving any problems, restart the process.

FMM1526E A configuration file (profile) must be provided.

Explanation: An operation was started without providing a profile.

System action:

User response: Check the user documentation on how to provide the profile to the current process. Start the process again using a valid configuration file.

FMM1529E The device '*device_type*' is not supported by the wizard.

Explanation: The device type represents a certain type of storage device. While using the setup wizard, a device type was entered that is not supported by the current version of the wizard.

System action:

User response: Refer to your user documentation for a list of the device types that are supported by default. Specify one of the supported types.

FMM1530E Failed to launch the device agent for *device_type*. Please consult your user documentation to make sure that all requirements for the specified device are met.

Explanation: The system was unable to launch the appropriate device agent for the type indicated because some of its requirements are not met.

System action:

User response: Refer to your user documentation and make sure that the system is set up correctly for the specified device type.

FMM1534E Unexpected version *actual_version* of the repository located at *path*. Expected version: *supported_version*

Explanation: The server located the repository in the path indicated. However, the version of the repository located on disk does not match the current version of the server.

System action:

User response: Make sure to use the correct instance of the server. Ensure that the path of the repository was specified correctly. Refer to the release notes for a list of possible incompatibilities.

FMM1535E Unexpected characteristics (bitwidth=*bitwidth repository*) of the repository located at *path*. Expected bitwidth: *bitwidth expected*

Explanation: The repository located in the path indicated was saved to disk using a bit width different from the bit width the server is using to load the repository.

System action:

User response: Make sure to use the correct instance of the server. Ensure that the path of the repository was specified correctly. Refer to the release notes for a list of possible incompatibilities.

FMM1536E The repository located at *path* is not valid.

Explanation: A repository could not be found at the location indicated by *path*.

System action:

User response: Ensure that the path of the repository was specified correctly. Do not edit any files in the repository *path*.

FMM1537E The repository located at *path* was written with an incompatible protocol (*protocol_version incompatible*). Expected protocol: *protocol_version expected*

Explanation: The repository found at the location indicated was written to disk using the protocol version named. However, the server currently supports the expected protocol version.

System action:

User response: Ensure that the path of the repository was specified correctly. Do not edit any files in the repository path.

FMM1538E Unexpected repository type. The path '*path*' does not point to a repository of type "*protocol_type*".

Explanation: The repository located in the path indicated was written to disk using a protocol different from the protocol supported by the server process.

System action:

User response: Make sure to use the correct instance of the server. Ensure that the path of the repository was specified correctly. Refer to the release notes for a list of possible incompatibilities.

FMM1539E Root privileges required. Could not change user ID to root.

Explanation: The requested operation requires root privileges. However, the process could not acquire them.

System action:

User response: Make sure the appropriate privileges (s-bit) are granted to the executable.

FMM1540E /etc/inittab entries are limited to 127 characters. Please consult your user documentation for information on manually completing the installation procedure.

Explanation: The command line generated by the setup function exceeds 127 characters. This situation requires user intervention. The setup function did not update /etc/inittab.

System action:

User response: Refer to your user documentation for information on what entries to add to /etc/inittab.

FMM1541E /etc/inittab was not updated because some of the processes have apparently been added. Please re-run the setup after calling the setup script with option '-a disable' if you want to change to a standard setup.

Explanation: During the automatic setup, entries for this product were detected in /etc/inittab. This is an indication that the product was not previously uninstalled.

System action:

User response: Run the setup with option '-a disable' and then start the installation process again. If the entries in /etc/inittab should be retained, refer to your user documentation for information on how to complete the installation manually.

FMM1542E Failed to uninstall because some of the processes to be uninstalled are still listed in /etc/inittab. Please re-run the setup after stopping the component by calling the setup script with option '-a stop'.

Explanation: Before uninstalling the product, the affected processes must be stopped. This is done by running the setup script with the option '-a stop', which will remove the entries from /etc/inittab and stop the processes.

System action:

User response: Refer to your user documentation for information on the uninstall process. Run the setup with the option '-a stop' and then continue uninstalling.

FMM1543E The component is still referenced within the /etc/inittab. In order to terminate the component re-run the setup script with option '-a stop'.

Explanation: The setup utility detected that the product is still active in the system. Apparently, its entries in /etc/inittab are not yet removed.

System action:

User response: Call this process again with the option '-f stop'.

FMM1544E New entries cannot be added to /etc/inittab because it already contains too many entries starting with 'ac'. Please refer your user documentation for a manual setup of this package.

Explanation: During setup, an unusually high number of entries beginning with 'ac' were detected in /etc/inittab. /etc/inittab was not modified.

System action:

User response: Determine if these entries are expected, or if they were added due to a problem. If these entries are required, refer to your user documentation for information on how to complete the installation manually.

FMM1545E *oldprod is currently running.*

Explanation: This failure happens during (de)installation and indicates that not all TSM for ACS components could be stopped.

System action:

User response: Check that no backup or restore is currently running and retry the operation. If you have customized the process of starting TSM for ACS, it might be necessary to manually stop it by undoing those customization steps.

FMM1546E *IBM Tivoli Storage Manager for Advanced Copy Services was not started.*

Explanation: This failure happens during installation and indicates that not all TSM for ACS components could be started successfully.

System action:

User response: Check that all TSM for ACS components have the appropriate access rights and retry the operation. Contact the support function if the operation continues to fail.

FMM1547E *Failed to remove the data associated with the deleted backup *backup_id*.*

Explanation: The backup named was deleted. However, its data could not be removed from the repository and from the storage device.

System action:

User response: Look for a previous message pointing to the cause of the problem. Resolve any problems indicated there. Once the cause of this problem is resolved, the daemon will take care of the deleted backups eventually.

FMM1548E *Failed to monitor the data associated with the deleted backup *backup_id*.*

Explanation: A background daemon is supposed to monitor the states of backups in order to determine if data needs to be deleted from the storage device. However, the monitor was not able to access the appropriate data.

System action:

User response: Look for a previous message pointing to the cause of the problem. Resolve any problems indicated there. Once the cause of this problem is

resolved the daemon will take care of the deleted backups eventually.

FMM1549E *Failed to load *component_name**

Explanation: The system was unable to load the named component of the product.

System action:

User response: Contact IBM Support.

FMM1550W *Unable to perform background monitoring for backup '*backup_id*' for time.*

Explanation: Background monitoring for the named backup id is suspended for the named period of time due to it is locked or the background monitor is not running.

System action:

User response: Check if the background monitor is running.

FMM1553I *Component_name is logging to path*

Explanation: The file denoted is the log file of the named component.

System action:

User response: If you need to check the log of the indicated component, look for this message to identify the log file to examine.

FMM1554W *The agent '*component_name*' terminated with exit code *number*.*

Explanation: The process denoted ended with the given exit code.

System action:

User response: Check the agent's log for any messages pointing to a problem. Resolve any problem indicated.

FMM1555I *Profile successfully created.*

Explanation: The profile wizard created a new profile.

System action:

User response: The setup script recognizes components being restarted so that the new settings become active..

FMM1556E *Some data of backup *backup_id* are unavailable. It is impossible to restore the data requested.*

Explanation: The system detected that some of the data originally contained in the backup is no longer available. The occurrence of this message depends on

the type of storage device employed. For example, if an earlier backup data was restored from an N-Series device, some data of a later backup will be destroyed.

System action:

User response: The backup is no longer complete and cannot be used for the requested operation. Try the operation with a different backup.

FMM1557I Device client is logging to *path*

Explanation: The device agent's log messages are written to the file named.

System action:

User response: None.

FMM1558E There are no mount agents registered for participant(s) *participant_list*

Explanation: During a snapshot backup run, TSM for ACS detected that for the listed participant(s) no TSM for ACS device agent was started with the 'force mount' (-F) option. Typically, a participant corresponds to a DB2 partition. The current snapshot backup run will be deleted.

System action:

User response: Make sure that for each participant (DB2 partition) a TSM for ACS device agent is started with the mount force option (-M) on the offload system.

FMM1559E Failed to verify consistency of DataContainer (*data_container*)

Explanation: During a snapshot backup run, TSM for ACS detected that the listed data container (typically an AIX volume group or an N Series volume) could not be imported/mounted successfully on the offload system. The current snapshot backup run will be deleted.

System action:

User response: Check the TSM for ACS device agent log/trace file for errors and restart the snapshot backup after the problem is corrected.

FMM1560E Not all file systems have been validated by the mount agents!

Explanation: During a snapshot backup run, TSM for ACS detected that not all file systems could be mounted successfully on the offload system. The current snapshot backup run will be deleted.

System action:

User response: Check the TSM for ACS device agent log/trace file for errors and restart the snapshot backup after the problem is corrected.

FMM1561E Profile name *profile_name* does not point to a file.

Explanation: The profile specification should be a fully qualified filename. Otherwise, it is assumed to be relative to the current directory of the command that issues the message, which may not be the desired directory.

System action:

User response: Correct the name.

FMM1562E Deleting the backup as requested is impossible while any part of it is mounted.

Explanation: A request was sent to delete a backup. However, some parts of the backup were still mounted. Presumably, a restore operation or an off-loaded tape backup is pending or in progress. Please note that an offloaded tape backup requires the snapshot backups of all partitions of the database.

System action:

User response: Wait until the operation in progress has ended, then issue the delete request again.

FMM1563I The snapshot backup defined by timestamp *timestamp* for instance *instance*, database *database_name*, and partition *partition_number* cannot be restored.

Explanation: This message appears when backups are queried for a restore. It indicates that a snapshot backup was encountered that is not in a restorable state. For example, snapshot backups created with a FLASHCOPY_TYPE of NOCOPY are not restorable. When queried for restore, unrestorable snapshot backups are not returned to the caller and therefore cannot be selected for restore.

System action:

User response: None.

FMM1564W Backup *id* is marked for deletion. You need to unmount before it can be physically deleted.

Explanation: A snapshot backup with the named id can only be deleted if all of its assigned file systems are unmounted successfully.

System action:

User response: Issue the offload agent with the command '-f unmount'. After all resources are freed, the deletion of the snapshot backup will be started.

FMM1567I **Reconciliation for device class '*device class*' completed successfully.**

Explanation: The reconciliation process for the specified device class was successful. The backup repository was synchronized with the existing backups on the storage device specified by the `DEVICE_CLASS` parameter.

System action: None.

User response: None.

FMM1568I **Removing backup *backup_id* from the repository because it has not been found on the storage device during reconciliation.**

Explanation: During reconciliation the backup with id *backup_id* has not been found on the storage device. Therefore it is deleted from the repository to keep the repository and the valid backups on the storage in sync.

System action:

User response: None.

FMM1569I **Updating backup *backup_id* in the repository because some data was not found on the storage device during reconciliation.**

Explanation: Backup data with the identifier *backup_id* is no longer available on the storage device. Depending on storage device settings, the space from older backups might be reused to create new backups. This information is updated in the IBM Tivoli Storage FlashCopy Manager repository.

System action: Processing continues.

User response: None.

FMM1570W **The following container could not be deleted from the storage box during reconciliation: *volume_name*.**

Explanation: The volume *volume_name* could not be deleted from the storage box. It is not needed anymore because there is no corresponding backup in the repository.

System action:

User response: Ignore the warning or try to delete the volume from the storage device manually.

FMM1571W **The specified value for '*recon_interval*' is 0. Be aware that every time a background monitor is started a reconcile will be scheduled so that other background operations will never be scheduled. This should be used for**

testing purposes only.

Explanation: If `RECON_INTERVAL` is 0 every time a background monitor is started it will start reconciliation. Other background operations as deletion or monitoring will never be scheduled.

System action:

User response: Change `RECON_INTERVAL` to a value greater than 0 if you want to avoid this behavior.

FMM1572I **Starting reconciliation for device class '*device_class_name*'**

Explanation: The reconciliation will be started for the device class *device_class_name* of the profile.

System action:

User response: None.

FMM1573I **The container '*volume_name*' has been successfully deleted from the storage box. It didn't belong to any backup in the repository.**

Explanation: The volume *volume_name* has been successfully deleted from the storage box during reconciliation because it didn't belong to any backup in the repository.

System action:

User response: None.

FMM1574I **Backup for *hardware isolation key* is created using `DEVICE_CLASS device class`.**

Explanation: The current snapshot backup is using the specified device class.

System action: None.

User response: None.

FMM1575E ***product name* cannot be used to perform dual backups. Update your profile to perform either a disk-only backup or use TSM for ERP to perform a dual backup.**

Explanation: The backup cannot be started with the current configuration. TSM for ERP 6.1 or later is not installed or configured in `/usr/sap/<SID>/SYS/exe/run`. Instead, `/usr/sap/<SID>/SYS/exe/run/backint` points directly to the IBM Tivoli Storage FlashCopy Manager backint. Offloaded backups from a snapshot to IBM Tivoli Storage Manager is not allowed with this configuration.

System action: Processing ends.

User response: Update your profile to perform either

a disk-only backup or use TSM for ERP to perform a dual backup..

FMM1576W The backup *backup id* is skipped from expiration processing because it is mounted.

Explanation: A new backup request was started while the specified backup is mounted on a backup system. The target set of the mounted backup cannot be reused for a new backup.

System action: None.

User response: If you encounter an error message FMM1579E after this warning message, unmount the mounted backup before attempting a new backup. Otherwise, no action is required as long a valid target set is specified for the new backup.

FMM1577W The backup *backup id* is skipped from expiration processing because a mandatory Tivoli Storage Manager backup from this image is pending.

Explanation: A new backup request was started while the specified backup is currently pending to be offloaded to tape on a backup system. The backup target set that is currently pending cannot be reused for a new backup.

System action: None.

User response: If you encounter an error message FMM1579E after this warning message, start the offloaded tape backup before attempting a new backup. Otherwise, no action is required as long a valid target set is specified for the new backup. If you do not want to start the offloaded tape backup, update the usability state for this backup by issuing the tsm4acs -f update_status command with the TSM_BACKUP=no option.

FMM1578W A backup is skipped from expiration processing because of the following error:

Explanation: A new backup request was started while the specified backup is currently locked by another operation.

System action: None.

User response: If you encounter an error message FMM1579E after this warning message, wait until the operation that is locking the backup completes before attempting a new backup. Otherwise, no action is required as long a valid target set is specified for the new backup.

FMM1579E Failed to find a suitable target set for device class *device class*.

Explanation: An available target set was not located and an attempt was made to use the target set of the oldest backup. However, this oldest backup target set is in a MOUNTING or MOUNTED state which prevents reuse. A target set containing a snapshot taken with the parameter TSM_BACKUP set to MANDATE will also prevent reuse, except when the Tivoli Storage Manager backup is complete.

System action: Processing stops.

User response: Make sure enough target sets are available and verify the state of the existing target sets.

FMM1580E Specifying a target volume serial number is mandatory for parameter 'TARGET_VOLUME'.

Explanation: The parameter 'TARGET_VOLUME' expects three values being defined. If these are not present this error occurs.

System action:

User response: Specify the following values for parameter 'TARGET_VOLUME': <target volume serial number> <source volume serial number> <source volume size>. Only the first value is mandatory. If source volume information is omitted, dashes must be entered in both fields as placeholders. Examples: TARGET_VOLUME 401FCA90 40EFCA90 Size=2.0_GB TARGET_VOLUME 401FCA909 - -

FMM1581E Error while parsing parameter TARGET_VOLUME *target volume param* in volumes file: the parameter TARGET_VOLUME allows at most three parameters.

Explanation: The parameter 'TARGET_VOLUME' expects three values being defined. If there are more this error occurs.

System action:

User response: Correct the specified values for parameter 'TARGET_VOLUME' according to this pattern: <target volume serial number> <source volume serial number> <source volume size>. Only the first value is mandatory. If source volume information is omitted, dashes must be entered in both fields as placeholders. Examples: TARGET_VOLUME 401FCA90 40EFCA90 Size=2.0_GB TARGET_VOLUME 401FCA909 - -

FMM1582I The target set *target set* will be used for the current backup.

Explanation: IBM Tivoli Storage FlashCopy Manager allows to define target sets by a target set definition file (SVC and DS8000) or by a certain naming convention

by that IBM Tivoli Storage FlashCopy Manager determines the name of the target from the name of the source volume and the name of the target set to be used for the current operation (SVC only). This message reflects which target set is applied for the current snapshot backup based on the given conditions.

System action:

User response: Specify means of target set selection by the profile parameter 'TARGET_SETS' and a target set definition file.

FMM1583W Backup agents were requesting incompatible Tivoli Storage Manager backup options. The composed states are: 'states'.

Explanation: A backup of a partitioned database was attempted. Offloaded backups to Tivoli Storage Manager use options that are different from options used with the partition backup. However, Tivoli Storage Manager backup options for all partitions should be identical. This can occur when different device classes are used to back up different partitions, and those device classes are associated with different Tivoli Storage Manager backup options. The product automatically determines the correct Tivoli Storage Manager backup options for this operation to prevent a failure.

System action: The operation continues with warning.

User response: Update the configuration so that all partitions use the same Tivoli Storage Manager backup options during future operations.

FMM1584E Snapshot backup referenced by ID 'backup_id' does not exist.

Explanation: The specified backup ID was not found in the local snapshot repository.

System action: Processing stops.

User response: Use the inquire function to verify that the specified backup ID is valid.

FMM1586E Not enough sessions available.

Explanation: The sum of available sessions specified in the various server statements does not cover the required number of sessions.

System action: Processing ends.

User response: Change and adapt the values of the corresponding parameters in the IBM Tivoli Storage Manager for Enterprise Resource Planning profile.

FMM1999E A restore operation is not allowed for a backup that was originally performed with FLASHCOPY_TYPE NOCOPY from target volume *targetVolume* on San Volume Controller Version *version.release.revision*. Use San Volume Controller Version 5.1 or later.

Explanation: A restore from backups performed with the FLASHCOPY_TYPE NOCOPY value is only supported for San Volume Controller Version 5.1 or later.

System action: Command will fail.

User response: Run the restore operation again with a backup that was originally performed with FLASHCOPY_TYPE INCR or FLASHCOPY_TYPE COPY.

FMM2000I Successfully connected to *component_name* on port *portnumber*.

Explanation: One of the Data Protection for SAP modules BACKINT or the backup library libtdp_r3 initiated a successful connection to the background process *component_name* on port *portnumber*.

System action:

User response: None.

FMM2001E Socket error while connecting to *component_name* at host: *reason*.

Explanation: The background process *component_name* is not running.

System action:

User response: Start *component_name* manually and try again.

FMM2002E The group permissions of the user '*username*' are not sufficient. The Oracle executables have the group ownership '*group*' but the specified user does not belong to that group.

Explanation: The specified user has not enough permissions to use the Oracle executables.

System action: Processing ends.

User response: Add the specified group to the specified user.

FMM2003I File *file_name* BID deleted.

Explanation: The file *file_name* with the backup ID <BID> was deleted from the Tivoli Storage Manager.

System action:

User response: None.

FMM2004E Socket error while listen to port *port number* - **error:** *error text*.

Explanation: The application was unable to listen to the port specified.

System action: Processing stops.

User response: Check if the process was already started. Do not start a second instance of the same process. Check if the port specified is in use by another application and specify a different port number.

FMM2005W The virtual machine '*vm name*' with instance UUID '*source vm instance uuid*' will be processed without the requested backup mode since the '*device names*' devices are directly passed through to the virtual machine.

Explanation: The specified virtual machine has passthrough devices, also known as VMDirectPath. VMware is not able to suspend/resume or create snapshots on such virtual machines. Thus this virtual machine will be processed without doing so.

System action: Processing continues.

User response: If the specified virtual machine backup mode should be processed as requested remove the passed through devices from this virtual machine.

FMM2006W The virtual machine '*vm name*' with instance UUID '*source vm instance uuid*' will be processed without the requested backup mode since fault tolerance is turned on.

Explanation: The specified virtual machine has fault tolerance turned on. VMware is not able to suspend/resume or create snapshots on virtual machines with fault tolerance turned on. Thus this virtual machine will be processed without doing so.

System action: Processing continues.

User response: If the specified virtual machine backup mode should be processed as requested turn fault tolerance off for this virtual machine.

FMM2007E Unknown Port: *port*

Explanation: The port specified for communication between *component_name* and BACKINT or the backup library is unknown.

System action:

User response: Check the port value specified when *component_name* was started. Additionally, check the environment variable PROLE_PORT for the BACKINT environment. These two values must match.

FMM2008E Unable to connect to *component_name*.

Explanation: Internal error.

System action:

User response: Contact IBM Support.

FMM2009I Deleting backup *version_number* and all older backups.

Explanation: All full database backups and their corresponding log file backups will be deleted from Tivoli Storage Manager storage, if their version number is less than or equal to *version_number*.

System action:

User response: None.

FMM2010E Error occurred processing FRONTEND.

Explanation: An error occurred during the frontend processing.

System action:

User response: Check the frontend script/program and the settings in the Data Protection for SAP profile (keyword FRONTEND) and try again.

FMM2011E Error occurred processing BACKEND.

Explanation: An error occurred during the backend processing.

System action:

User response: Check the backend script/program and the settings in the Data Protection for SAP profile (keyword BACKEND) and try again.

FMM2012E Passwords do not match. Try again.

Explanation: The first and second password you entered do not match.

System action:

User response: Enter the password correctly.

FMM2013I Starting FRONTEND program.

Explanation: The frontend program is executing.

System action:

User response: None.

FMM2014I FRONTEND program finished.

Explanation: The frontend program is finished.

System action:

User response: None.

FMM2015I Starting BACKEND program.

Explanation: The backend program is executing.

System action:

User response: None.

FMM2016I BACKEND program finished.

Explanation: The backend program is finished.

System action:

User response: None.

FMM2017I Blocksize is set to *num_bytes* bytes

Explanation: The operational blocksize is *num_bytes* bytes.

System action:

User response: None.

FMM2022E Unable to change mode of file *file name: description*

Explanation: Unable to change mode of file *file name: description* may contain the system error text.

System action:

User response: Check the *description*. If the error persists, contact your service representative.

FMM2023I The '*vm name*' virtual machine with the '*vm instance uuid*' instance UUID is resumed.

Explanation: The specified virtual machine is resumed.

System action: Processing continues.

User response: No action is required.

FMM2024E Error in connection to *component_name*.

Explanation: The connection to *component_name* terminated unexpectedly. This message might be displayed due to previous errors or after an unexpected termination of the *component_name* process.

System action:

User response: Check for other error messages and restart *component_name* if necessary. Try again. If the problem persists, contact IBM Support.

FMM2025E Failed to respond to a message received from *component_name*.

Explanation: This is an internal error.

System action:

User response: Contact IBM Support.

FMM2026E Unexpected exception in handler: *handler*.

Explanation:

System action: This is an internal error.

User response: Contact IBM Support.

FMM2027I Using TSM-API version *your API version* (compiled with *compiled with version*).

Explanation: Version information about the TSM-API.

System action:

User response: None.

FMM2028W Unable to terminate a session due to the following error:*session*.

Explanation: This is an internal error during cleanup that has no effect on the success of the service.

System action:

User response: None.

FMM2029E Could not instantiate the buffer allocator because of the following incompatibility issue: *expression*.

Explanation: This is an internal error.

System action:

User response: Contact IBM Support.

FMM2031E A buffer allocator cannot simultaneously satisfy all of the following properties:*list of properties*

Explanation: This is an internal error.

System action:

User response: Contact IBM Support.

FMM2033E Cannot instantiate allocator of type *allocator type* with the following additional properties:*list of properties*

Explanation: This is an internal error.

System action:

User response: Contact IBM Support.

FMM2086W The following failure groups were not needed during the backup: *serial*. Either they are misspelled in the profile or they are not online. You might want to check them.

Explanation: The specified failure groups have not been used for the backup. Either they have not been found or they are not online.

System action: Processing continues.

User response: You might want to check if the failure groups you specified in the profile are spelled right. If they are spelled right you might want to check if all of them are online.

FMM2087W The diskgroup 'dg' contains 'fg total' failure groups, but currently only 'fg online' of them are online. Just the online failure groups can be included in the backup. During restore just the online failure groups would be restored and the others would be dropped.

Explanation: Not all of the failure groups of the specified diskgroup are online. Just the failure groups which are online can be included in the backup. During a restore the failure groups included in the backup are restored, the others are dropped.

System action: Processing continues.

User response: You might want to check if all failure groups of the specified diskgroup are online and if not bring the online to include all of them in the backup.

FMM2088I The diskgroup 'dg' and its online failure groups: fg are now dropped.

Explanation: The specified diskgroup and its failure groups are dropped. Usually the customer will have to recreate the failure groups which were not included in the backup after having restored successfully.

System action: Processing continues.

User response: After having restored you might want to recreate the failure groups which have not been restored.

FMM2089W The diskgroup 'dg' contains failure groups which are currently offline: fg. The diskgroup cannot be dropped from these failure groups. Please ensure that they do not become available during the restore process.

Explanation: The specified failure groups are currently offline. ASM cannot drop a diskgroup from failure groups which are offline. If these failure groups get online during the restore process this could result in an inconsistent state.

System action: Processing continues.

User response: Please ensure that the specified failure groups do not become online again during the restore process.

FMM2090E The device 'dev' could not be removed. Please ensure that you are not accessing the ASM or database instance for example by an open sqlplus console.

Explanation: The specified device could not be removed from the OS because it is still in use. This might be caused by accessing the ASM or database instance for example by an open sqlplus console.

System action: Processing ends.

User response: Please ensure that you don't access the database or ASM instance by any open SQL consoles.

FMM2913I The version delete setting is configured to retain *number* backup generations. Checking for expired backups.

Explanation: The profile parameter MAX_VERSIONS is configured to retain *number* backup generations. Data Protection for SAP is checking if surplus backups exist.

System action: Processing continues.

User response: None.

FMM4000W The attributes of file 'file name' cannot be restored. Reason: *errno(error_num)* *error_desc*.

Explanation: The file *file name* was restored successfully but one or more file attributes (permission, ownership, date/time) of the file *file name* cannot be restored correctly.

System action:

User response: Check the error number *error_num* and the error description *error_desc* to avoid this problem in the future. An initial solution could be to set the appropriate correct permission for the file *file name* manually.

FMM4001E File 'file name' cannot be created. Reason: *errno(error_num)* *error_desc*

Explanation: The file *file name* to be restored could not be created/written. It is possible, that you do not have the appropriate rights for writing the file *file name* to the destination path.

System action:

User response: Check the error number *error_num* and the error description *error_desc* to avoid this problem in the future. Furthermore, check the write permission of the user who started the restore.

FMM4002E Error during write of file '*file_name*'.
Reason: `errno(error_num)` *error_desc*

Explanation: An error occurs during the restore process of the file *file name*.

System action:

User response: Check the error number *error_num* and the error description *error_desc* to avoid this problem in the future.

FMM4003E Operation mount will be aborted.
Physical volume(s) with conflicting
physical volume id(s) have been found
on the target host '*host_name*'*list_of_pvids*

Explanation: Physical volume(s) with one or more of the physical volume id's which are part of this mount operation do already exist on the target host. Continuing would cause conflicting physical volume id's.

System action: Processing stops.

User response: Cleanup the target system. Remove the specified volume(s) containing the same physical volume id(s).

FMM4005E Error allocating memory block for file
file name. **BLOCKSIZE** may be too large.

Explanation: Unable to request new memory blocks during the backup of file *file name*.

System action:

User response: Verify that you have set a valid value for **BLOCKSIZE**. If you are not sure what value is valid, comment it out so the default value is used. Furthermore, you can check if you have enough RAM available with your machine. Also, check the memory usage during backup. It may be necessary to stop another application, increase memory, or change the configuration.

FMM4007E File '*filename*' cannot be read **Reason:**
`errno(error_num)` *error description*

Explanation: Data could not be read due to some system error. Check *error description* for further information. If this error recurs, this might indicate some hardware problems.

System action:

User response: Contact your system administrator.

FMM4008E File '*filename*' cannot be opened. **Reason:**
`errno(error_num)` *error_text*

Explanation: Could not open the file *file name* due to some system specific problems.

System action:

User response: Contact your system administrator.

FMM4009E Not enough space to write File '*filename*'.
Possible reasons: disk full or ulimit
exceeded.

Explanation: The system rejected a request to write data into file *file name*. The storage media might not have enough free space to keep the file or the system rejected writing the file due to administrative resource constraints such as ulimits.

System action:

User response: Contact your system administrator.

FMM4010E SAP requires the file *filename* to be a
regular file.

Explanation: To be able to support SAP environments the named file has to be a regular file.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM4011W The backup device type (*filetype backup
devicetype backup devsubtype*) differs from
the restore device type (*filetype restore
descr1 descr2*) for *name*.

Explanation: A mismatch between the device types during backup and restore was detected.

System action:

User response: Check the logs for further information

FMM4012E Unexpected EOF for file '*filename*' after
reading *number* Bytes.

Explanation: The end of file was reached unexpectedly.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM4013I CreateFile() with
`dwFlagsAndAttributes='attribute'`.

Explanation: A file with the named attribute was created.

System action:

User response: None.

FMM4014E File '*filename*' cannot be accessed.

Reason: `errno<(number) errmsg`

Explanation: A named file could not be accessed either for reading or writing.

System action:

User response: Check the file permissions and if necessary adjust them accordingly. Try again.

FMM4015E Failed to attach the volumes '*volumes*' to the host '*hostname*'.

Explanation: IBM Tivoli Storage FlashCopy Manager was not able to attach these volumes to the host for mount.

System action: Processing ends.

User response: Verify the CIM error.

FMM4016W The mapping between volume '*vol*' and the host '*hostname*' was not found in the CIMOM.

Explanation: IBM Tivoli Storage FlashCopy Manager did not found the map volume to host in the CIMOM.

System action: Processing continues.

User response: None.

FMM4017E Failed to detach the volumes '*volumes*' from the host '*hostname*'.

Explanation: IBM Tivoli Storage FlashCopy Manager was not able to detach these volumes from the host after the unmount.

System action: Processing ends.

User response: Verify the CIM error.

FMM4018E Parameter *parameter name* requires a value in the range between 0 and 24.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the named profile keyword and make appropriate adjustments.

FMM4019E The hostname '*hostname*' must be defined as a host entry in the IBM SAN Volume Controller.

Explanation: IBM Tivoli Storage FlashCopy Manager was not able to find the hostname specified as a valid host entry in the IBM SAN Volume Controller. This value is specified in the profile by the parameter BACKUP_HOST_NAME.

System action: Processing ends.

User response: Verify the value specified in the profile and ensure that it is a valid host in the IBM SVC Volume Controller.

FMM4021E The FlasCopy mapping for the source and target volumes '*src*' and '*tgt*' was found, however the consistency group is missing.

Explanation: IBM Tivoli Storage FlashCopy Manager was not able to find the consistency group for the existing mapping of the source and target volumes specified.

System action: Processing ends.

User response: The state found in the storage subsystem is not supported for a re-start of the FlashCopy. The consistency group and the FlashCopy mappings are created by IBM Tivoli Storage FlashCopy Manager and re-use during refreshing of the FlashCopy. A manually cleanup should be evaluated in this case.

FMM4175E San Volume Controller VDisk *vdisk* is not online. Please retry this command after bringing this volume back online.

Explanation: Either the source or the target VDisk is no longer online.

System action: Command will fail.

User response: Please retry the command after bringing the VDisk back online.

FMM4176E A restore is not allowed from space-efficient target volume *targetVolume* on San Volume Controller Version *version.release.revision*. Use San Volume Controller Version 5.1 or later.

Explanation: Restore from Space-efficient target volumes is only supported on San Volume Controller Version 5.1 or later.

System action: Command will fail.

User response: Run the restore operation with a backup that was performed using a full volume target.

FMM4177E User specified copy type *usrCopyType* is in conflict with the copy type *fcCopyType* for the previously established FlashCopy. Please retry the operation for this copy type specifying a different target set.

Explanation: The previously established FlashCopy maps are used for a specified copy type for all backups that use the same copy type.

System action: Command will fail.

User response: Run the operation again with a different target set in order to use this copy type.

FMM4178E The directory '*directory*' containing the CIM components is missing.

Explanation: The CIM components (a collection of different libraries) must reside in a directory within a specific pegasus-directory. The directory has to be created under the pegasus-directory where the device agent can be found.

System action: Processing ends.

User response: Make sure that the pegasus-directory is created under the location where the device agent exists. If this required pegasus-directory is not available, it can be manually copied from the default FlashCopy Manager installation directory to the required location.

FMM4183I Performing *flashcopytype* FlashCopy of source volume *source* to target volume *target*.

Explanation: Indicates which type of FlashCopy is performed and which source and target volumes are used.

System action:

User response: None.

FMM4184I CIM Agent version for *hwType*: '*version.release.revision*'.

Explanation: Provides the CIM Agent version.

System action:

User response: None.

FMM4185E The mandatory source and target FlashCopy mapping *source* / *target* cannot be satisfied because the volumes do not match.

Explanation: The source to target mappings specified in the target volumes file are invalid. Either the volumes are located in different SAN Volume Controller clusters or the volume size does not match.

System action:

User response: Correct the target volumes file and try the operation again.

FMM4186E For the sources *source* no matching target LUN could be found in the selected target set.

Explanation: The selected target set from the target volumes file has no matching volume for the source

volume. Either the volumes are located in different SAN Volume Controller clusters or the volume size does not match.

System action:

User response: Update the target volumes file to provide target sets which have matching target volumes for the source volumes.

FMM4187E The LUN with serial number '*serial*' is not known by the configured CIM Agent '*primaryserver*' of storage system type '*hardwaretype*'.

Explanation: The device agent communicates with the storage CIM agent to get information about the LUNs. However, the connected CIM Agent did not find information for the LUN identified by this serial number. Please ensure that the right device class has been used and that the missing LUN resides on the specified CIM agent of the specified storage system type.

System action: Processing stops.

User response: Verify with the storage GUI or CLI that the CIM agent is working and the concerned LUN is available. Another cause of this error is when the storage system of the disks are not of the type specified by the parameter COPYSERVICES_HARDWARE_TYPE. See the description of this parameter in the User's Guide. Use AIX commands to figure out the type of the storage. For example, `lscfg -pvl 'hdisknnn'` or `lsdev -Cc disk`. Ensure that each copy of the database is residing on disks of the same storage system type. Ensure that the right device class has been used and that the missing LUN resides in the specified CIM agent of the specified storage system type.

FMM4188E The target volume named *volname* is not known by the CIM Agent in the cluster *cluster*.

Explanation: The device agent communicates with the storage CIM agent to get information about the LUNs. However, the connected CIM Agent did not find information for the LUN identified by this volume name and cluster name.

System action: Processing stops.

User response: Verify with the storage GUI or CLI that the CIM agent is working and the concerned LUN is available.

FMM4189E The cluster id *clustername*; specified by the parameter *parname*; is not known by the CIM Agent.

Explanation: The FlashManager device agent communicates with the storage CIM agent to get information about the LUNs. However, for the cluster

identified by this id or name no information was found in the CIM agent current connected.

System action: Processing stops.

User response: Verify with the storage GUI or CLI that the CIM agent is working and the concerned cluster is available.

FMM4190I All source/target pairs are in an incremental FlashCopy relation.

Explanation: The FlashManager device agent found already established FlashCopy relations and will try to re-use them.

System action: Processing continues.

User response: None.

FMM4191I No source/target pairs are in an incremental FlashCopy relation.

Explanation: The FlashManager device agent was not able to find FlashCopy relations for the volumes involved in this backup. The relations will now be established.

System action: Processing continues.

User response: None.

FMM4192I Not all source/target pairs are in an incremental FlashCopy relation.

Explanation: The FlashManager device agent found some of the FlashCopy relations established, some not. The missing relations will be established.

System action:

User response: None.

FMM4193E The DB2 instance owner *instanceowner* could not be found in /etc/passwd.

Explanation: This function is only allowed for DB2. Your DB2 instance must have the same name as the DB2 instance owner as specified in /etc/passwd.

System action: Processing ends.

User response: Please make sure you start this function as DB2 instance owner.

**FMM5000E Tivoli Storage Manager
Error:*error_message***

Explanation: During a connection of Data Protection for SAP to Tivoli Storage Manager server, a Tivoli Storage Manager error *error_message* occurred.

System action:

User response: Use the Tivoli Storage Manager Messages guide and correct the Tivoli Storage Manager

server error. Try your last action again.

**FMM5001E Tivoli Storage Manager
Error:*error_message***

Explanation: During a connection of Data Protection for SAP to Tivoli Storage Manager server, a Tivoli Storage Manager error *error_message* occurred.

System action:

User response: Use the Tivoli Storage Manager Messages guide and correct the Tivoli Storage Manager server error. Try your last action again.

**FMM5002E Tivoli Storage Manager Error during inquire of mux file
*backup_id:error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5003E Tivoli Storage Manager
Error:*error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5004W Tivoli Storage Manager
Error:*error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

FMM5005E Tivoli Storage Manager Error.

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5006E Tivoli Storage Manager
Error:*error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

FMM5007E Tivoli Storage Manager Error.

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

FMM5008E Tivoli Storage Manager Error.

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5009E Tivoli Storage Manager
Error: *error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5010E Tivoli Storage Manager
Error: *error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5011E Tivoli Storage Manager
Error: *error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5012E Cannot open Tivoli Storage Manager
API message text file. Check if
DSMI_DIR is set correctly. Current
value of DSMI_DIR is: *dsmi_dir***

Explanation: The Tivoli Storage Manager API is unable to open the message text file. This file is required in order to issue messages. By default, it should reside in the Tivoli Storage Manager API installation directory. If the Tivoli Storage Manager API is installed in another location, use the DSMI_DIR the environment variable to specify the correct location.

System action: Processing stops.

User response: Verify that the DSMI_DIR environment variable points to the correct location and that the Tivoli Storage Manager API installation is complete.

**FMM5013E Value for *name* is too long. Current
value: *value***

Explanation: The value of the environment variable *name* has too many digits.

System action:

User response: Check if the variable is set correctly.

**FMM5014E Tivoli Storage Manager
Error: *error_message***

Explanation: See FMM5001E.

System action:

User response: See FMM5001E.

**FMM5015W Data *description*, file name could not be
restored, because it was backed up with
a newer version (*objInf_support*
information).**

Explanation: The TSM server hosts backups (data description) which were made with a new version of backint or backom, which ignores this data in further processing.

System action:

User response: Upgrade the product.

**FMM5016I Time: *current time* New TSM session
created: MGMNT-CLASS:
management_class, TSM-Server:
server_name, type: *session_type***

Explanation: A new session to TSM server *server_name* has been established at *current_time*. Data will be stored in management class *management_class*.

System action:

User response: None.

**FMM5017E Internal Tivoli Storage Manager Error:
Transaction succeeded although it was
expected to fail.**

Explanation: An internal Tivoli Storage Manager error occurred.

System action:

User response: Retry the action. If the error occurs again contact IBM Support.

**FMM5018E The requested buffer has a size
(*current_size* bytes) that is smaller than
requested *requested_size*.**

Explanation: The request for a new buffer was successful. The buffer, however, does not have the requested size.

System action:

User response: Check if the system is running low on memory and retry the action. If the error occurs again contact IBM Support.

FMM5019E Error during delete of object
filename:object

Explanation: A named file could not be deleted from a TSM server.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM5020E Error while deleting objects :*objects*

Explanation: One or more named objects could not be deleted from a TSM server.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM5021W No data is deleted on the TSM Server because the environment variable "XINT_FUNCTION_DELETE" is set to "DISABLE".

Explanation: The delete function was disabled temporarily.

System action:

User response: If the delete function has to be re-activated, unset the environment variable XINT_FUNCTION_DELETE and try again.

FMM5022W Error during version delete. Not all backups that should have been expired could be removed.

Explanation: The database backup finished successfully. Nevertheless, the deletion of expired backup sets failed.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM5637I SAN Volume Controller CIM Agent version is: *version.msgnl*;

Explanation: The San Volume Controller CIM Agent version.

System action: Processing continues.

User response: None.

FMM5651E Incorrect copy type *copyType* has been specified for space-efficient target volume *targetVolume*. Please retry this command using NOCOPY copy type.

Explanation: It is inefficient to perform COPY or INCR type of flashcopy backup with space-efficient target volumes as it will force the space-efficient volumes to grow to full size on the very first backup. Use NOCOPY copy type instead.

System action: Command will fail.

User response: Please retry the command using NOCOPY copy type.

FMM5667E A Flashcopy Restore operation is in progress between source volume *sourceVolume* and target volume *targetVolume*. Please retry this command after the restore operation completes.

Explanation: It is not possible to perform other Flashcopy backup or restore operations using this source until the currently running FlashCopy restore operation completes.

System action: Command will fail.

User response: Please retry the command after the Flashcopy restore operation completes.

FMM5668E The input target volume *targetVolume* is already in a flashcopy relationship with a volume other than the input source *sourceVolume*. Please retry this command with a different target volume.

Explanation: It is not allowed to use a given volume as the target for more than one flashcopy relationship.

System action: Command will fail.

User response: Please retry the command using a different target volume.

FMM6201I Checking status of database.

Explanation: The actual status of the database will be checked to ensure a valid state for the subsequent operation.

System action:

User response: None.

FMM6202E The log mode for this database is NOARCHIVELOG.

Explanation: The log mode for this database is NOARCHIVELOG.

System action:

User response: Change the log mode for this database to ARCHIVELOG.

FMM6203E The Oracle database is currently in read-only mode.

Explanation: The Oracle database is currently designated as read-only. Processing stops.

System action:

User response: Remove the read-only mode of the Oracle database and try again.

FMM6204E The Backup type is online but the mount mode is either nomount or startup restricted.

Explanation: The Backup type is online but the mount mode is either nomount or startup restricted.

System action:

User response: Change the mount mode to startup mount.

FMM6205I Changing Oracle mode to: *mode*.

Explanation: The operational mode of the Oracle database is changed to the named mode.

System action:

User response: None.

FMM6206E No table space was found for the Oracle database.

Explanation: No table space was found for the Oracle database.

System action:

User response: Make sure the correct database system identifier (SID) is specified.

FMM6207E Oracle database data files were not found. More details: *errmsg*

Explanation: IBM Tivoli Storage FlashCopy Manager was unable to determine the names of the data files that are used by the database.

System action: Processing stops.

User response: Check the *errmsg* for more information about the cause of this problem.

FMM6208E Oracle database control files were not found.

Explanation: Oracle database data files were not found.

System action:

User response: Make sure the correct database system identifier (SID) is specified.

FMM6209E The database failed to shutdown during the flashcopy operation.

Explanation: The database attempted to shutdown because the backup type parameter is set to offline. The database failed to shutdown.

System action:

User response: Manually shutdown the database you are trying to back up, then run the operation again.

FMM6210E Failed to open the output file: *filename*

Explanation: The named output file could not be opened.

System action:

User response: Either the file doesn't exist or the permissions are not sufficient for the requested operation. Check that the directory exists where an attempt is being made to access the output file and that sufficient permissions are granted. Try again.

FMM6211E Failed to copy the database controlfile. Please check log file '*filename*'.

Explanation: The Oracle database control file doesn't exist.

System action:

User response: Make corrective actions regarding the information to be found in the named log file and try again.

FMM6212I Suspend database.

Explanation: The Oracle database to be flashed is going to be suspended.

System action:

User response: None.

FMM6213E An error occurred while attempting an 'alter system suspend' action. More details: *errmsg*

Explanation: An error occurred while attempting an 'alter system suspend' action. Details can be found in the named message.

System action:

User response: Make sure the Oracle database to be backed up is running, then try to suspend the system with a command line invocation. If the system suspends successfully, run the operation again.

FMM6214I Resume database.

Explanation: The Oracle database to be flashed is going to be resumed.

System action:

User response: None.

FMM6215E An error occurred while attempting an 'alter system resume' action. More details: *errmsg*

Explanation: An error occurred while attempting an 'alter system resume' action. Details can be found in the named message.

System action:

User response: Make sure the Oracle database to be backed up is running, then try to resume the system with a command line invocation. If the system resumes successfully, run the operation again.

FMM6216E Failed to get Oracle version information.

Explanation: Failed to get Oracle version information using sqlplus.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM6217I Database switched to next logfile.

Explanation: The database switched to the next logfile.

System action:

User response: None.

FMM6218E Backup ID to delete not specified.

Explanation: To delete a backup a valid backup id has to be specified.

System action:

User response: Specify a valid backup id and try again.

FMM6219I Backup to Tivoli Storage Manager: *filename*

Explanation: Backing up the named file to Tivoli Storage Manager.

System action:

User response: None.

FMM6220E Another clone with clone database name '*clone database name*' is already mounted on a clone server using device class '*device classes*'.

Explanation: The requested 'create_clone' command cannot continue due to another clone with the specified name is still mounted on a clone server using the specified device class(es).

System action: Processing ends.

User response: Either issue explicitly the 'delete_clone' command to release resources on the clone server or, if possible, issue the 'refresh_clone' command, which implicitly triggers the deletion of a clone prior starting a new one.

FMM6221I Database profile: *filename*

Explanation: Using the named database profile.

System action:

User response: None.

FMM6222E Database profile '*filename*' not found.

Explanation: The named database profile was not found.

System action:

User response: Check if the named profile exists and try again.

FMM6223I Detected control file: *filename*

Explanation: The named Oracle control file was found.

System action:

User response: None.

FMM6224I Create control file copy: *control file*

Explanation: A named Oracle control file copy will be created.

System action:

User response: None.

FMM6225I Create database parameter file '*filename*' from SPfile.

Explanation: A named Oracle database parameter file will be created.

System action:

User response: None.

FMM6226E Default directory for database parameter file '*filename*' not found.

Explanation: The name Oracle parameter file could not be found within the default directory.

System action:

User response: Ensure a valid Oracle parameter file exists in the default directory and try again.

FMM6227I Parameter '*database_control_file_restore*' is set to yes in the profile. You will need to do the incomplete recovery after the restore.

Explanation: The Oracle database control file is requested for restore.

System action:

User response: None.

FMM6228E The database seems to be running. Restore not possible.

Explanation: A running Oracle database was detected and therefore a restore is not possible.

System action:

User response: Check if the started restore operation is valid. If yes, stop the running database and try again.

FMM6229I Restoring control file *controlfile*

Explanation: The named control file will be restored.

System action:

User response: None.

FMM6230I Set table space files in backup mode.

Explanation: The table space files of the participating table spaces will be set in backup mode.

System action:

User response: None.

FMM6231I End backup mode for table space files.

Explanation: The backup mode for table space files of the participating table spaces will be reset.

System action:

User response: None.

FMM6232I Looking for the latest backup.

Explanation: An attempt is being made to pick the most current valid backup image for the requested operation.

System action:

User response: None.

FMM6233I Restoring backup with ID *id*.

Explanation: The backup with the named id will be restored.

System action:

User response: None.

FMM6234E No backup found which could be restored.

Explanation: There was no snapshot backup found which can be restored.

System action:

User response: Verify your environment. If one or multiple valid snapshot backup exist and the restore still fails, contact your IBM support personnel.

FMM6235I Deleting backup with ID *id*.

Explanation: The named snapshot backup is going to be deleted.

System action:

User response: None.

FMM6236E Failed to delete backup with ID *id*.
Reason: *reason*

Explanation: The snapshot backup with the named id could not be deleted.

System action:

User response: Check the logs and the named output for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM6237E Backup failed. Please check RMAN log.

Explanation: The offloaded backup to Tivoli Storage Manager using RMAN failed.

System action:

User response: Make corrective actions regarding the information to be found in the named log file and try again.

FMM6238E Failed to switch logfiles. This is the output of the failed command:*output*

Explanation: The command failed.

System action:

User response: Check the logs and the named output for further information. If the problem cannot be

resolved contact your IBM support personnel.

FMM6239E Failed to detect read mode. This is the output of the failed command:*output*

Explanation: The command failed.

System action:

User response: Check the logs and the named output for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM6240E Failed to create a pfile from spfile. This is the output of the failed command:*output*

Explanation: The command failed.

System action:

User response: Check the logs and the named output for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM6241E The tablespace file '*filename*' is a link but not a real file.

Explanation: The named tablespace file has to be a real file. Instead, a link was detected.

System action:

User response: Verify your environment. If the problem cannot be resolved contact your IBM support personnel.

FMM6242E Raw devices are not supported. (*devicename*)

Explanation: Raw devices are currently not supported.

System action:

User response: For further details on this issue, contact your IBM support personnel.

FMM6243E Failed to excute sql cmd '*command*' on host '*hostname*'. This is the output of the failed command:*output*

Explanation: The named sql command failed.

System action:

User response: Check the logs and the named output for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM6244I Received an information message from the adapter:*info_message*

Explanation: Indicates that this information message was received from a device adapter.

System action:

User response: None.

FMM6245I source volume ID: *serialnumber* capacity: *size*

Explanation: The physical volume with the serial number shown has a capacity of size.

System action:

User response: None.

FMM6246I Total managed capacity: *size*

Explanation: The total amount of all physical volumes protected by IBM Tivoli Storage FlashCopy Manager is shown.

System action:

User response: None.

FMM6247W No serial number has been found for device: *devicename*

Explanation: The serial number of the specified device could not be resolved.

System action: Processing continues.

User response: No serial number has been found for the specified device. Please ensure that is available on your host.

FMM6248W No device has been found for the character device '*devicename*' with major number '*major*' and minor number '*minor*'.

Explanation: No corresponding device has been found for the character device with '*devicename*'. That means that no corresponding hdisk has been found in the OS for the ASM device which is matched using minor and major number of the device.

System action: Processing continues.

User response: Ensure that an hdisk exists in /dev which has the mentioned minor and major numbers.

FMM6249W The diskgroup '*dg*' contains failure groups which are currently offline: *fg*. These failure groups cannot be included in the flashcopy.

Explanation: The specified failure groups are currently offline. They cannot be included in the flashcopy and are thus not counted as valid failure groups.

System action: Processing continues.

User response: If you have to less failure groups to perform a flashcopy you may want to bring these failure groups online so that they can be included in the flashcopy.

FMM6250E Error during initialization: *description*

Explanation: An error resulting in the named description was detected during the initialization phase of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6251E Error during start of backup: *description*

Explanation: An error resulting in the named description was detected during the start of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6252E Error during partitioning: *description*

Explanation: An error resulting in the named description was detected during the partitioning phase of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6253E Error during preparation of snapshot: *description*

Explanation: An error resulting in the named description was detected during the preparation phase of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6254E Error during creation of snapshot: *description*

Explanation: An error resulting in the named description was detected during the creation of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6255E Error during verification of snapshot: *description*

Explanation: An error resulting in the named description was detected during the verification phase of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6256E Error during write of meta-information: *description*

Explanation: An error resulting in the named description was detected during write of meta-information assigned to a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6257E Error during retrieval of meta data: *description*

Explanation: An error resulting in the named description was detected during retrieval of meta data assigned to a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6258E Error during query-initialization: *description*

Explanation: An error resulting in the named description was detected during the snapshot query-initialization phase.

System action: Check the logs for further information. After resolving the issue try again.

User response:

FMM6259E Error during retrieval of query information: *description*

Explanation: An error resulting in the named description was detected during retrieval of query information of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6260E Error during end of query: *description*

Explanation: An error resulting in the named description was detected during the end of query for snapshot phase.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6261E Error during start of restore: *description*

Explanation: An error resulting in the named description was detected during the start of the snapshot restore phase.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6262E Error during restore: *description*

Explanation: An error resulting in the named description was detected during the restore of a snapshot backup.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6263E Error during end of restore: *description*

Explanation: An error resulting in the named description was detected during finishing of a snapshot restore operation.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6264E Error during start of delete: *description*

Explanation: An error resulting in the named description was detected during the start of the snapshot delete phase.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6265E Error during end of delete: *description*

Explanation: An error resulting in the named description was detected during finishing of a snapshot delete operation.

System action:

User response: Check the logs for further information. After resolving the issue try again.

FMM6266E Restoring Oracle control files failed. Oracle control files are on raw volumes in the production server and those are supposed to be created manually on the backup server. It failed because of either control files are not created on the backup server or created incorrectly. Please check log file 'filename'.

Explanation: On the production server the Oracle

control files reside on raw volumes. On the backup server they need to be restored in order to perform the backup to Tivoli Storage Manager. This process did fail.

System action:

User response: Examine the content of the filename. It contains the output from the Oracle RMAN. A possible reason could be that the raw devices for the control files have not been created on the backup server.

FMM6267E Restoring Oracle control files failed. Please check log file 'filename'.

Explanation: On the backup server the Oracle control files need to be restored in order to perform the backup to Tivoli Storage Manager. This process did fail.

System action:

User response: Examine the content of the filename. It contains the output from the Oracle RMAN.

FMM6268W The lun 'lunname' of failure group 'failuregroupname' has not been found on the storage device.

Explanation: The specified lun has not been found on the currently selected storage device. If it is contained in a failure group you expect to reside on the selected storage device please ensure that it is available. If the failure group is not contained on the currently selected storage device you can ignore this message.

System action: Processing continues.

User response: Ensure that the specified lun exists on the storage device if you expect the failure group to reside on the currently selected DEVICE_CLASS in the profile.

FMM6269I The diskgroup 'diskgroupname' with 'redundanttype' redundancy and 'failuregroupnumber' failure groups has been partitioned with failure groups 'failuregroupnames'.

Explanation: The specified diskgroup has been partitioned. In this message the found failure groups and the total number of failure groups is mentioned. It can be used to check if all failure groups which were expected to be included in the flashcopy are listed.

System action: Processing continues.

User response: None.

FMM6270E INFILE name is required.

Explanation: For this function an INFILE name has to be specified either in the profile or via command line parameter.

System action: Processing ends.

User response: Either specify an INFILE parameter in the client section of the profile or add parameter -I <infile name> to the command.

FMM6271W Specified partition(s) '*partition list*' already offloaded to Tivoli Storage Manager.

Explanation: The provided database partitions were already offloaded to Tivoli Storage Manager. The backup for those partitions will not be started again.

System action: Processing continues.

User response: Provide different partitions to be offloaded.

FMM6272I Update snapshot backup with ID '*snapshot backup ID*'.

Explanation: The usability state of the given snapshot backup was updated successfully according to the provided state parameter.

System action: Processing continues.

User response: None.

FMM6273E Valid usability state values are 'yes' or 'no'.

Explanation: An invalid value was specified for the usability state.

System action: Processing ends.

User response: Specify either 'yes' or 'no' as a usability state value. Upper or lower case letters are allowed.

FMM6274E Operation failed because a resource is temporarily unavailable. Please restart the operation.

Explanation: The launchpad could not fulfil the service request due to unavailable resources.

System action: Processing ends.

User response: Ensure the launchpad was not stopped in the middle of a running operation. Check the logs for additional hints regarding the failure. After resolving the issue try again.

FMM6275E The requested process can currently not be started.

Explanation: The launchpad could not fulfil the service request due to the requested process, either for mount vs. unmount or for offloaded tape backup could not be started.

System action: Processing ends.

User response: Check the logs for additional hints

regarding the failure. After resolving the issue try again.

FMM6276E Another mount agent service is currently running.

Explanation: The requested action could not be started due to another mount agent service (mount, unmount, tape backup) is currently running. Only one service at a time will be handled by a mount agent on a backup server.

System action: Processing ends.

User response: Wait until the currently running service is finished and try again.

FMM6277E Partition '*partition number*' is already handled by the mount agent instance running on '*hostname*'.

Explanation: A partition can only be handled by a single mount agent instance.

System action: Processing ends.

User response: Check the environment on the backup system(s). Make sure the partition is only associated with a single mount agent instance on the backup system(s). There must be a one to one relation between the mount agent and a dedicated partition.

FMM6278E No mount agent on a backup server is set up to handle partition '*partition number*' within the current operation. Make sure that the mount agent is started correctly and verify that the hostnames listed in db2nodes.cfg match with the hostname of the backup server. If the hostnames do not match, start the mount agent with the -H hostname option.

Explanation: A partition was detected that will not be handled by the mount agent(s) on the participating backup server(s). The mount agent(s) are set up by using the command option for partitions to be handled (-N). However, one (or more) partitions were not assigned to a corresponding mount agent. The corresponding mount agent is determined by comparing the hostnames from db2nodes.cfg file (in the DB2 instance directory) with the hostname of the backup server. This error message displays when these hostnames do not match.

System action: Processing ends.

User response: Check the environment on the backup system(s). Make sure the partition is only associated with a single mount agent instance on the backup system(s). If the hostnames in the db2nodes.cfg file (in the DB2 instance directory) do not match the hostname of the backup server, start the mount agent with the -H

hostname option and specify the hostname listed in the db2nodes.cfg file.

FMM6279E No mount agent is setup on a backup server to handle the current operation. Make sure that the mount agent is started correctly.

Explanation: No mount agent (the process signature is: acsgen -D -M) on the participating backup server(s) was detected that could handle the current operation.

System action: Processing ends.

User response: Check the environment on the backup system(s) and make sure that the mount agent is started correctly.

FMM6280E A usability state argument is missing.

Explanation: The 'update_status' function requires a usability state argument.

System action: Processing ends.

User response: Specify a usability state argument.

FMM6281E The usability state '*state*' is unknown or not supported.

Explanation: The specified usability state to be updated is either unknown or not supported.

System action: Processing ends.

User response: Specify a valid usability state and try again.

FMM6282E query archive unsuccessful.

Explanation: The offload agent was unable to check for files that have already been archived before.

System action: Processing ends.

User response: The offload agent calls the dsmc query archive command which fails. Check the setup of your Backup Archive client and try again.

FMM6283E offloaded tape backup unsuccessful.

Explanation: At least one error message occurred during offloaded tape backup.

System action: Processing ends.

User response: Review the dsmerror.log file (and dsm Sched.log file for scheduled events) to check for error messages and their impact to the operation..

FMM6284W offloaded tape backup successful with warnings.

Explanation: At least one warning message occurred during offloaded tape backup.

System action: none

User response: Review the dsmerror.log file (and dsm Sched.log file for scheduled events) to check for warning messages and their impact to the operation..

FMM6285I Start saving *file number* files ...

Explanation: Tape backup processing started.

System action:

User response: None.

FMM6286E The clone database name '*cloneSID*' has been specified multiple times in the profile. Please check the values of the keyword '*keyword*'.

Explanation: One clone database name has been specified multiple times for the specified profile keyword.

System action: Processing ends.

User response: Just specify each clone database name once for the specified profile keyword.

FMM6287E The keyword '*keyword1*' instead of '*found_keyword*' is needed for the keyword '*keyword2*'."

Explanation: The specified keyword has been misspelled.

System action: Processing ends.

User response: Correct the specified keyword.

FMM6288E The command line option **-s** <DEVICE_CLASS> is not allowed for function *function name*.

Explanation: For this function the command line option **-s** <DEVICE_CLASS> is not allowed.

System action: Processing ends.

User response: Restart the command without specifying the command line option **-s** <DEVICE_CLASS>.

FMM6501I Initializing '*function*' request.

Explanation: The offload agent will be initialized for a new function request.

System action:

User response: None.

FMM6502I Executing 'function' request.

Explanation: The offload agent is executing a function request.

System action:

User response: None.

FMM6503I Terminating 'function' request.

Explanation: The offload agent is terminating a function request. This also includes a cleanup of required resources.

System action:

User response: None.

FMM6504E The 'function' request failed.

Explanation: A tsm4acs function, such as mount or unmount, failed unexpectedly.

System action:

User response: Check the tsm4acs log as well as the appropriate device agent log and management agent log for further details.

FMM6505E Forced 'function' requires the instance, database and snapshot backup ID filter arguments.

Explanation: If a function is started with the option '-F' (forced) the filter arguments for the instance, database and snapshot backup ID also have to be specified to ensure the workflow will be applied only to one specific snapshot backup.

System action:

User response: Specify the instance (-i), database (-d) and snapshot timestamp (-T) filter arguments as well.

FMM6506I Backup *backup id* was created with option TSM_ONLY. It is marked for deletion after the first TSM backup attempt.

Explanation: The backup corresponding to <backup id> has been deleted. This is because the backup was made with TSM_BACKUP option TSM_ONLY and the TSM backup associated with this snapshot image has recently completed (successfully or unsuccessfully).

System action:

User response: None.

FMM6507E Function 'function' is not supported.

Explanation: The function request is not supported by the offload agent.

System action:

User response: Check the specified function.

FMM6508I Initializing partition(s) '*partitions(s)*' of database '*database name*' as *type*.

Explanation: The participating database partitions will be initialized on the target system. Valid initialization types are snapshot, standby and mirror.

System action: None.

User response:

FMM6509E Failed to initialize partition '*partition(s)*' of database '*database name*'.

Explanation: The offload agent was not able to initialize one or more database partitions.

System action:

User response: Check the offload agent log as well as the DB2 diagnostic log (db2diag.log) for further details.

FMM6510I Partition(s) '*partition list*' of database '*database name*' initialized successfully.

Explanation: The participating database partitions were initialized successfully.

System action:

User response: None.

FMM6511E The snapshot backup timestamp filter is not allowed in combination with tape backups.

Explanation: The data to be off-loaded are typically under control of a versioning mechanism of either the backup mover or Tivoli Storage Manager. If multiple snapshots are in the queue to be off-loaded and the snapshot timestamp filter argument (-T) is incorrect, there is a potential risk of bypassing the established version control mechanism and losing tape backup images.

System action:

User response: Do not specify the snapshot backup timestamp filter (-T) in combination with the function 'tape_backup'.

FMM6512I The '*function*' request for database '*database name*' with partitions (*partition(s)*) processed successfully.

Explanation: The selected function for the participating partitions of a database was processed successfully.

System action:

User response: None.

FMM6513I The resources of database '*database name*' with partitions (*partition(s)*) are already mounted.

Explanation: All required file systems are already mounted on the target system.

System action:

User response: None.

FMM6514E The specified filter did not result in a match in the snapshot repository.

Explanation: The repository does not contain a snapshot backup that can be associated with the given filter arguments.

System action:

User response: Check all specified filter arguments and try again.

FMM6515E A snapshot backup currently offloaded to tape is no longer mounted.

Explanation: A tsm4acs tape_backup workflow consists of the steps: mount, tape backup, unmount. When entering the unmount-phase, tsm4acs could not find the snapshot backup that was just backed up to tape. In principle, the tape backup might have finished successfully but some kind of a failure was detected that prevents the tape_backup cleanup phase from completing.

System action:

User response: Check the tsm4acs log as well as the appropriate device agent log for further details.

FMM6516E Another '*function*' request for a snapshot backup is already running.

Explanation: tsm4acs has detected that another request, such as mount or tape_backup, for a snapshot backup is running.

System action:

User response: A new tsm4acs request can only be started if the old request has finished.

FMM6517I A snapshot backup is already mounted.

Explanation: The tsm4acs mount-request will not be executed due to an already mounted snapshot backup on the offload system.

System action:

User response: None.

FMM6518I No snapshot backup is currently mounted.

Explanation: The tsm4acs unmount-request will not be executed because there is currently no snapshot backup mounted on the offload system.

System action:

User response: None.

FMM6519I No snapshot backup is currently pending to be offloaded to tape.

Explanation: The tsm4acs tape_backup request will not be executed because there is no snapshot backup in the TAPE_BACKUP_PENDING state.

System action:

User response: None.

FMM6520I Starting database instance '*instance name*'.

Explanation: The database instance on the target system will be started.

System action:

User response: None.

FMM6521I Database instance '*instance name*' was started successfully.

Explanation: The database instance on the target system was started.

System action:

User response: None.

FMM6522W Database instance '*instance name*' already started.

Explanation: The database instance on the target system is already running.

System action:

User response: The offload agent workflow should not be affected. In general, no action is required.

FMM6523E Database instance '*instance name*' could not be started.

Explanation: The database instance on the target system could not be started.

System action:

User response: Check the DB2 diagnostic log (db2diag.log) for further details.

FMM6524I Stopping database instance '*instance name*'.

Explanation: The database instance on the target system will be stopped.

System action:

User response: None.

FMM6525I Database instance '*instance name*' was stopped successfully.

Explanation: The database instance on the target system was stopped.

System action:

User response: None.

FMM6526W Database instance '*instance name*' already stopped.

Explanation: The database instance on the target system was already stopped.

System action:

User response: Check the DB2 diagnostic log (db2diag.log) for indication of whether an unexpected failure was the cause. Also check the tsm4acs log for indications that the workflow, which includes shutdown of the database instance on the target system, reported unexpected failures.

FMM6527E Database instance '*instance name*' could not be stopped.

Explanation: The database instance on the target system could not be stopped.

System action:

User response: Check the DB2 diagnostic log (db2diag.log) for further details.

FMM6528E The file containing the list of partitions and hosts to be off-loaded could not be created.

Explanation: The 'rah' host file is used by DB2 to determine the database partitions that must be processed in a DPF environment. By default, this file is 'db2nodes.cfg'. tsm4acs uses a temporary 'rah' host file

to be able to handle only a subset of partitions.

System action:

User response: The temporary 'rah' host file used by tsm4acs will be created under '\$HOME/sqllib', where \$HOME is the home directory of the DB2 instance owner. Ensure that the appropriate permissions are set and enough free space is available.

FMM6529I Database instance '*db instance*' already started.

Explanation:

System action:

User response:

FMM6530E The default database path could not be determined.

Explanation: The value of the default database path (DFTDBPATH) stored in the database manager configuration could not be retrieved.

System action:

User response: Check the DB2 diagnostic log (db2diag.log) for details. Further, verify the database manager configuration to be issued by the DB2 instance owner as follows: db2 get dbm cfg | grep DFTDBPATH. Also for a more detailed analysis, enable the trace facility for the offload agent and re-execute the function.

FMM6531I Cataloging database '*database name*' on path '*path*'.

Explanation: The database on the target system will be cataloged.

System action:

User response: None.

FMM6532I Database '*database name*' on path '*path*' cataloged successfully.

Explanation: The database on the target system was cataloged successfully.

System action:

User response: None.

FMM6533E Failed to catalog database '*database name*' on path '*path*'.

Explanation: The database on the target system could not be cataloged.

System action:

User response: Check the DB2 diagnostic log (db2diag.log) for further details. Additionally, for a

more detailed analysis enable the trace facility of the offload agent and re-execute the function.

FMM6534E Another snapshot backup is already mounted.

Explanation: The tsm4acs mount-request will not be executed due to an already mounted snapshot backup on the offload system.

System action: Processing ends.

User response: Unmount the previously mounted backup.

FMM6535E The snapshot backup with ID 'identifier' does not qualify for restore operations.

Explanation: Due to its characteristics the specified snapshot backup can not be restored. Common reasons are the copy type of the flashcopy is NOCOPY or the background copy operation has not been finished yet.

System action: Processing ends.

User response: Use a different backup for the restore operation or wait until the background copy has been completed or use the force option to enforce a reversal of the direction of the copy relation (not supported by all storage devices).

FMM6536W The virtual machine 'vm name' will be ignored and not be part of the backup since it is not connected to the vCenter server.

Explanation: The specified virtual machine is not connected to the vCenter server and cannot be included in the backup. It will not be restorable.

System action: Processing continues.

User response: Connect the virtual machine or exclude it from the backup to get rid of this warning.

FMM6537I Database 'database name' on path 'path' already cataloged.

Explanation: The database on the target system was already cataloged.

System action:

User response: None.

FMM6539W The retry threshold for the snapshot backup was exceeded.

Explanation: If tsm4acs is running in the daemon mode (-D), only one attempt will be made to offload a tape from a snapshot backup. This restriction was imposed to prevent an excessive number of offload retries for a snapshot backup.

System action:

User response: A snapshot backup for which the retry threshold was exceeded can only be offloaded to tape using the manual mode of tsm4acs (-f tape_backup).

FMM6540I *Start time: Starting backup of database 'database name', partition(s) 'partition(s)' with the following options: METHOD offload backup method SESSIONS number of sessions OPTIONS options BUFFERS number of buffers BUFFERSIZE buffer size PARALLELISM degree of DB2 parallelism*

Explanation: The off-loaded tape backup was started using the 'db2 backup database' command. The set of listed backup parameters gives a brief summary about the options and values that were used for the backup.

System action:

User response: None.

FMM6541I *End_time Instance Database Partition Snapshot_ID Tape_backup_ID*

Explanation: The backup is finished. A backup result table for all participating partitions of the database will be generated.

System action:

User response: None.

FMM6542I *end timeinstance namedatabase namepartitionsnapshot idtape backup id*

Explanation: One entry of the backup result table reflects one partition of the database. The backup for a database partition succeeded if a valid tape backup ID (DB2 tape backup timestamp) was inserted. If the tape backup for a partition failed, the tape backup ID is set to '-'.

System action:

User response: None.

FMM6543E The disks could not be attached to the requested target virtual machine: 'vm name'. Please make sure to use the ESX host where the target virtual machine is running as auxiliary ESX host. ESX host 'esx hostname' has been used for this operation.

Explanation: The disks could not be attached to the specified target virtual machine.

System action: Processing ends.

User response: Ensure to use the ESX host where the specified target virtual machine is running as auxiliary ESX host.

FMM6544I Snapshot backup suspend time: *suspend time*

Explanation: The snapshot backup suspend time specifies the minimum recovery time for all participating partitions.

System action:

User response: None.

FMM6545I Write control file *ctrlfile*

Explanation: The offload agent is writing the Oracle control file to a local file system.

System action:

User response: None.

FMM6546I Write database parameter file *parameter file*

Explanation: The offload agent is writing the database parameter file to a local file system.

System action:

User response: None.

FMM6547I Do not overwrite database parameter file.

Explanation: The offload agent will not overwrite the database parameter file.

System action:

User response: None.

FMM6548I Start backup of database instance *'instance'*.

Explanation: The offloaded tape backup of the named database instance was started.

System action:

User response: None.

FMM6549I Finished backup of database instance *'instance'* successfully.

Explanation: The offloaded tape backup of the named database instance finished successfully.

System action:

User response: None.

FMM6550I Resetting the database logs to prepare the change of the database id.

Explanation: In order to enable the change of the database id the database is brought into a consistent state by resetting the logs.

System action: Processing continues.

User response: None.

FMM6551I Changing the database id. This will stop the database.

Explanation: In order to create a unique clone of the database the database id is going to be changed. After this process the database will be stopped and may be restarted by IBM Tivoli Storage FlashCopy Manager to continue with further steps.

System action: Processing continues.

User response: None.

FMM6552I Successfully changed database id from *old database id* to *new database id*.

Explanation: The database id has been changed as part of the cloning operation. For reference the old and new value are displayed.

System action: Processing continues.

User response: None.

FMM6553E Failed to changed database id. This is the output of the failed command:*error output*

Explanation: The attempt to change the database id has failed. The output of the operation is shown below this message.

System action: Processing ends.

User response: Check the output of the failed operation to determine the root cause. Perform corrective actions and try again.

FMM6554E The original virtual machine with instance UUID *'target instance uuid'* is needed for this single disk restore operation but was not found. Please specify a target virtual machine.

Explanation: The original virtual machine with the specified instance UUID is needed for this single disk restore operation but was not found.

System action: Processing ends.

User response: Specify a valid target virtual machine or make the original virtual machine with the specified instance UUID available.

FMM6555I Selected snapshot backup with ID *'id'*.

Explanation: The snapshot backup with the named id was selected to work with. The format of a snapshot id in that context is: <instance>,<database>,<timestamp>.

System action:

User response: None.

FMM6556E Failed to retrieve meta data.

Explanation: The metadata assigned to a snapshot backup could not be retrieved.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM6557I The 'function' request for database 'dbname' processed successfully.

Explanation: The offload agent has completed the named function successfully.

System action:

User response: None.

FMM6558I The resources of database 'dbname' are already mounted.

Explanation: The offload agent has detected that all required resources of the named database are already mounted.

System action:

User response: None.

FMM6560E Backint could not be found at 'directory'.

Explanation: The offload agent was unable to find the backint executable file needed for offloading the data to Tivoli Storage Manager.

System action:

User response: The offload agent expects the backint executable at the default TSM for ERP installation location. Ensure that backint can be found accordingly and try again.

FMM6561W Failed to initialize partition 'partition(s)' of database 'database name'. Restore remaining partitions.

Explanation: The offload agent was not able to initialize one or more database partitions.

System action: Processing continues.

User response: Restore the remaining partitions. If all partitions are restored and this warning persists check the offload agent log as well as the DB2 diagnostic log (db2diag.log) for further details.

FMM6562I Changing the database shared memory of partition(s) 'partitions(s)' of database 'database name' to size.

Explanation: The size of the database shared memory of the participating database partitions will be changed on the target system.

System action: None.

User response:

FMM6563E Failed to change the size of the database shared memory of partition 'partition(s)' of database 'database name'.

Explanation: The offload agent was not able to change the size of the database shared memory one or more database partitions.

System action:

User response: Check the offload agent log as well as the DB2 diagnostic log (db2diag.log) for further details.

FMM6564I Successfully changed the size of the database shared memory of Partition(s) 'partition' of database 'database'.

Explanation: The size of the database shared memory of the participating database partitions were changed successfully.

System action:

User response: None.

FMM6565E Another operation of IBM Tivoli Storage FlashCopy Manager is preventing access to this backup.

Explanation: Another operation has the access to this backup and it is preventing the current function to be executed.

System action: Processing stops.

User response: Verify the summary log and retry the call of the function.

FMM6600E Unexpected error during 'function'.

Explanation: The offload agent has terminated unexpectedly due to an internal error while executing either a mount or an unmount request.

System action:

User response: Check the logs of the involved components (management agent, offload agent, device agent) for further details and descriptions regarding the failure.

FMM6801E DB2 Library not specified

Explanation: IBM Tivoli Storage FlashCopy Manager tries to load the DB2 API library specified by the DB2_LIBRARY parameter. However the value of the parameter is empty or invalid.

System action: Processing stops.

User response: Verify the value of the DB2_LIBRARY parameter in the profile.

FMM6802E Failed to load DB2 library 'library name'dlopen error: dlopen error

Explanation: An error occurred when loading the DB2 API library. A text description displays.

System action: Processing stops.

User response: Verify that the DB2_LIBRARY profile parameter contains the fully qualified name of the DB2 API library. Evaluate the error description.

FMM6803E DB2 Library 'library name' could not be loaded.

Explanation: An error occurred when attempting to load the DB2 API library. See the previous error.

System action: Processing stops.

User response: See the previous error descriptions.

FMM6804E DB2 Library symbols 'library name' could not be loaded: rc _ return code

Explanation: IBM Tivoli Storage FlashCopy Manager was not able to load the API functions from the DB2 API library specified by the DB2_LIBRARY parameter.

System action: Processing stops.

User response: Verify that the DB2_LIBRARY parameter contains the correct DB2 API library.

FMM6805I The production TCP/IP node 'tcp node' will be cataloged.

Explanation: The production node directory was cataloged because it was empty or it was not found.

System action: Processing continues.

User response: None.

FMM6806E Unable to catalog production TCP/IP node 'tcp node' as 'node alias'.

Explanation: An error occurred while cataloging this TCP/IP node using the specified node alias. Check the db2diag.log file for more details.

System action: Processing stops.

User response: Evaluate the error in the the db2diag.log file.

FMM6807I The production TCP/IP node 'tcp node' has been cataloged successfully as 'node alias'.

Explanation: The node was cataloged successful.

System action: Processing continues.

User response: None.

FMM6808I The production database 'database name' will be cataloged.

Explanation: The production database 'database name' will be cataloged in the database directory on the system.

System action: Processing continues.

User response: None.

FMM6809E Unable to catalog production database 'database name' as 'new database name'.

Explanation: The database 'database name' could not be cataloged as database 'new database name' on the target system.

System action: Processing ends.

User response: Check the DB2 diagnostic log (db2diag.log) for more information regarding this problem. Try the operation again after resolving the cause of the error.

FMM6810I The production database 'database name' has been cataloged successfully as 'new database name'.

Explanation: The database 'database name' has been cataloged as database 'new database name' successfully on the target system.

System action: Processing continues.

User response: None.

FMM6811E Parsing error in file 'filename' at line 'line number' at position 'position'. Expected one of 'valid possibilities' but found 'line'.

Explanation:

System action: Processing ends.

User response:

FMM6812E Unable to connect to the production database 'database name'.

Explanation: A connection to the production database 'database name' was not established. This can be caused by incorrect user rights or by the database instance not being started.

System action: Processing ends.

User response: Check the DB2 diagnostic log (db2diag.log) for more information regarding this problem. Try the operation again after resolving the cause of the error.

FMM6813E Unable to disconnect from the production database 'database name'.

Explanation: The product was unable to disconnect from the production database 'database name'.

System action: Processing ends.

User response: Check the DB2 diagnostic log (db2diag.log) for more information regarding this problem. Try the operation again after resolving the cause of the error.

FMM6814I A attachment to the production database instance 'database instance' has been made.

Explanation: The client has successfully attached to the production database instance 'database instance'.

System action: Processing continues.

User response: None.

FMM6815I A connection to the production database 'database name' has been made.

Explanation: The client has successfully connected to the production database 'database name'.

System action: Processing continues.

User response: None.

FMM6816I TBS container name=tablespace container name

Explanation: The tablespace container 'tablespace container name' was detected.

System action: Processing continues.

User response: None.

FMM6817E Tablespace container 'tablespace container name' is in exception state.

Explanation: The tablespace container 'tablespace container name' is in a state (such as OFFLINE) that prevents further processing.

System action: Processing ends.

User response: Check the DB2 diagnostic log (db2diag.log) for more information regarding this problem. Try the operation again after resolving the cause of the error.

FMM6818I Set client connection to Node 'node number'.

Explanation: Connection settings for the client process using node 'node number' are performed.

System action: Processing continues.

User response: None.

FMM6819E No data was obtained from Database Monitor.

Explanation: Snapshot information from the database manager operational status was not collected.

System action: Processing ends.

User response: Check the DB2 diagnostic log (db2diag.log) for more information regarding this problem. Try the operation again after resolving the cause of the error.

FMM6820E The 'hostname' ESX server has not been found in the vCenter server.

Explanation: The specified ESX host cannot be found in the vCenter server.

System action: Processing ends.

User response: Specify another ESX host.

FMM6821E Attachment to the production DB2 instance for user user failed. Verify that the database manager on the production system has started.

Explanation: The attachment of the instance user to the production DB2 instance failed.

System action: Operation fails.

User response: Verify that the database manager on the production system has started.

FMM6822E Some tablespace containers are in an exception state.

Explanation: Some DB2 tablespace containers are in an exception state.

System action: Operation fails.

User response: Check the db2diag.log file for more details about this error. Try the operation again after the cause of this error has been corrected.

FMM6823I The attachment to the production database instance '*database instance*' has been detached.

Explanation:

System action:

User response:

FMM6824I The connection to the production database '*database name*' has been disconnected.

Explanation: The connection to the production database has been disconnected.

System action: No specific system behavior.

User response: None.

FMM6825E A DB2 API call failed with the following error: *error code*

Explanation: A call to the DB2 API failed. The error code is given with this message.

System action: Operation failed.

User response: Check the db2diag.log file for more details and refer to the DB2 user manual regarding this DB2 error code.

FMM6826E DB2 Library '*library name*' could not be unloaded.

Explanation: Unable to unload the DB2 library.

System action: Operation fails.

User response: Check the application logs and db2diag.log files for more details about this error.

FMM6827E Tablespace '*tablespace*' is in state '*state*'. Snapshot backup is not possible.

Explanation: The current state of the tablespace does not allow a snapshot backup to occur.

System action: Operation fails.

User response: Change the tablespace to a NORMAL or BACKUP PENDING state and run the operation again.

FMM6828E Some tablespaces are not in 'NORMAL' state. Snapshot backup is not possible.

Explanation: A snapshot backup cannot be taken unless some tablespaces are in a NORMAL state.

System action: Operation fails.

User response: Change the tablespaces to a NORMAL state and run the operation again.

FMM6829I Connecting to the production database '*database name*' ...

Explanation: A connection to the production database will be established.

System action: No specific system behavior.

User response: None.

FMM6830I Disconnecting from the production database '*database name*' ...

Explanation: Disconnecting from the production database.

System action: No specific system behavior.

User response: None.

FMM6831I Attaching to the production database instance '*database instance*' ...

Explanation: Attaching to the production database instance.

System action: No specific system behavior.

User response: None.

FMM6832I Detaching from the production database instance '*database instance*' ...

Explanation: The production database instance has been detached.

System action: No specific system behavior.

User response: None.

FMM6833E The RMAN executable was not found or is not executable by the current user. Could not verify the connection to the Oracle catalog database.

Explanation: Either the current user ID is not an Oracle user or the Oracle environment variables are not set correctly.

System action:

User response: Verify that you are logged in as the database instance user and that your environment variables are correctly specified.

FMM6901I Response to Init request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6902I Response to Partition request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6903I Response to Prepare Flash request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6904I Response to Restore request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6905I Response to Flash request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6906I Response to Verify request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6907I Response to Complete Restore request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6908I Response to Expiration request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6909I Response to Monitor request.

Explanation: This message indicates the progress of the flow within the device agent.

System action:

User response: None.

FMM6910E Could not set user ID to *userid*. Error *error* – *errmsg*.

Explanation: The user id of the device agent process could not be switched internally to the named user id.

System action:

User response: Check the permissions of the binary and try again.

FMM6911E The effective user ID *userid* of the process could not be set to the user *userid*. Error *error* – *error_msg*. Check that the device agent executable has the s-bit set.

Explanation: Due to insufficient permissions of the device agent executable, the user id of the device agent process could not be switched internally to the named user id.

System action:

User response: Check that the device agent binary has the s-bit set and try again.

FMM6912E Background operation shutting down in order to give precedence to a concurrent operation.

Explanation: A background operation is ending because some interactive operation using the same resources was started. Once the operation taking precedence has ended, the background operation is resumed.

System action:

User response: None.

FMM6913E Wrong parameter provided with option '-c'.

Explanation: A program was called with an unsupported parameter value.

System action:

User response: If the program was called from the command line or from a script, correct the call. Otherwise, contact your IBM support personnel.

FMM6914E Invalid option '-K' specified.

Explanation: A program was called with an unsupported parameter value for the internal option '-K'.

System action:

User response: If the program was called from the command line or from a script, correct the call. Otherwise, contact your IBM support representative.

FMM6915E Could not change directory to *path*.

Explanation: An executable file needs to change to the named working directory, however, changing to the directory did not succeed.

System action:

User response: Make sure authorization is set correctly for the executable file to access the required path.

FMM6916E Program *program*, function *function*: received signal *signal*, exiting.

Explanation: The program received a signal that forces the operation to end.

System action: Operation fails.

User response: Run the last operation again.

FMM6917E Failed to find volume group for file: *path*

Explanation: The file named could not be located. Its file system or volume group could not be determined.

System action:

User response: Make sure that the database meets the requirement for snapshot backups. Make sure that the data is located on a file system under the control of the storage device.

FMM6918E Error when reading the correlation list or during the FlashCopy of the volume pairs.

Explanation: A problem occurred either while reading the correlation list or while flashing the volume pairs.

System action:

User response: Check the relations of the (source/target) volume pairs.

FMM6919E Failed to cancel the copy relationship of volume pairs: *rc=return_code*.

Explanation: Withdrawing the copy relations of the determined volume pairs failed.

System action:

User response: Check the log and trace files for details.

FMM6920E After 'withdraw done' was finished the update of the IDS repository failed: *rc=return_code*.

Explanation: The IDS repository could not be updated.

System action:

User response: Check the log and trace files for details.

FMM6921E Failed to monitor the FlashCopy.

Explanation: The task for monitoring the progress of the background copy process of the volume pairs failed.

System action:

User response: Check the log and trace files for details.

FMM6922E Failed to allocate memory.

Explanation: Not enough memory was available to continue processing.

System action:

User response: Ensure that the system has sufficient real and virtual memory. Close unnecessary applications.

FMM6923I *Object_name* control object already initialized.

Explanation: The internal control object is already initialized and is used for the following process flow.

System action:

User response: None.

FMM6924E Failed to initialize *object_name* control object.

Explanation: The internal control object could not be initialized.

System action:

User response: Check the log and trace files for details.

FMM6925E Function call '*function_name*' failed.

Explanation: A call to the named internal function failed.

System action:

User response: Check the log and trace files for details.

FMM6926I Adding '*path*' to the Disk Mapper input list.

Explanation: The named file is added to the Disk Mapper input list.

System action:

User response: None.

FMM6927E Failed to find N-Series volume for file '*path*'. **Error:** *error_information*.

Explanation: The matching N Series volume for a specified file could not be found due to an error.

System action:

User response: Check the log and trace files for details.

FMM6928E File system not found. Failed to find NFS mount point for file: '*path*'.

Explanation: The file system base for a mount point of a specified file could not be found.

System action:

User response: Check the log and trace files for details.

FMM6929E Not a file system of type NFS. Failed to find N-Series volume for file: '*file*'.

Explanation: The named file is not located on an NFS mounted file system.

System action:

User response: Make sure that the database meets the requirement for snapshot backups. Make sure that the data is located on a file system under the control of the N Series storage device.

FMM6930E Volume information missing. Failed to find N-Series volume for file: '*path*'.

Explanation: The volume information could not be collected for the named file.

System action:

User response: Check the log and trace files for details.

FMM6931E Function call '*function_name*' failed. **Error:** *error_information*.

Explanation: A call to an internal function failed due to the specified error.

System action:

User response: Check the log and trace files for details.

FMM6932E Function call '*function_name*' failed with *rc_return_code*. **Error:** *error_information*.

Explanation: A call to an internal function failed with the specified return code due to the stated error.

System action:

User response: Check the log and trace files for details.

FMM6933I Volume '*volume_id*', snap ID *_snapshot_id*.

Explanation: The snap ID is associated with the specified volume.

System action:

User response: None.

FMM6934I The snapshot '*snapid*' was generated for the source volume '*volname*'.

Explanation: A snapshot with the name displayed was taken from this volume. In a SAN environment, this message appears for each LUN that is involved in the snapshot process. However, when several LUNs belong to the same volume, only one snapshot of this volume is taken.

System action:

User response: None.

FMM6935I Unmounting '*mount_point*'.

Explanation: Unmounting the specified mount point.

System action:

User response: None.

FMM6936E Failed to unmount '*mount_point*'.

Explanation: Failed to unmount the specified mount point.

System action:

User response: Check the log and trace files for details.

FMM6937I Mounting '*mount_point*'.

Explanation: Mounting the specified mount point.

System action:

User response: None.

FMM6938E Failed to mount '*mount_point*'.

Explanation: Failed to mount the specified mount point.

System action:

User response: Check the log and trace files for details.

FMM6939I Prepare for snap restore, volume '*volume_id*', snap ID *_ snapshot_id*.

Explanation: Preparation for a snap restore of the specified volume with the associated snap ID is being performed.

System action:

User response: None.

FMM6940I Prepare flash of group '*group_id*'.

Explanation: Preparation for a snapshot copy of a group of the specified volumes is being performed.

System action:

User response: None.

FMM6941I *<server name><user name><separator><hardware series><timeout>*

Explanation: A list of storage device parameters.

System action:

User response: None.

FMM6942E The storage device '*number*' is not handled by this device agent.

Explanation: The specified storage device cannot be handled with this device agent.

System action:

User response: Contact your IBM support.

FMM6943I Hardware version installed: *version.information*

Explanation: The specified version of the installed hardware is indicated.

System action:

User response: None.

FMM6944I NLS and tracing are already initialized.

Explanation: The logging and tracing facilities are already initialized and are used further internally.

System action:

User response: None.

FMM6945I File system '*PATH*' was already unmounted.

Explanation: The specified file system was already unmounted.

System action:

User response: None.

FMM6946E The environment variable 'ODMDIR' is not specified. Verify that the DB2 registry parameter DB2ENVLIST contains the value 'ODMDIR'. To set the DB2ENVLIST you need to issue the command: db2set -i <DB2 instance name> DB2ENVLIST='<current envlist> ODMDIR'

Explanation: The environment variable 'ODMDIR' must set in the user's environment where the snapshot backup or restore is started. In general, this is the case for default operating system installations.

System action:

User response: allations. User response: Check the trace files where the runtime environment is written. If an entry for the ODMDIR environment variable cannot be found, set it manually as described in the message text.

FMM6947W File system '*mount_point*' is already mounted.

Explanation: A file system that should be mounted is already mounted.

System action: Operation continues.

User response: None.

FMM6948E The container '*container*' has already been created. Please specify another name.

Explanation: A container with the specified name already exists. Container names must be unique.

System action: Operation fails.

User response: Specify a unique container name.

FMM6949E Creation of the container '*container*' failed because no preceding group has been found, or the preceding group is not valid. Current group is: '*group*'. First specify a valid group using the '*command*' command.

Explanation: Acsgen received a new container message but did not receive the required GROUP information.

System action: Operation fails.

User response: Group information needs to be provided using the GROUP command before the container information is provided.

FMM6950W The output file '*path*' is not valid.

Explanation: The device agent's log file could not be created. The messages will be logged to STDOUT as well as to the acsd log file.

System action:

User response: Check the permissions of the directories and that there is enough free space in the file system. Check the acsd log and trace files for details.

FMM6951E Version mismatch error. Please check setup (*version:information*).

Explanation: The versions of acsd and the device agent are different.

System action:

User response: Check the log and trace files for details. If the problem cannot be resolved, contact your IBM support.

FMM6952E Error in connection to IBM Tivoli Storage FlashCopy Manager management agent.

Explanation: The IBM Tivoli Storage FlashCopy Manager management agent (acsd) could not be reached from within the device agent.

System action:

User response: Check the log and trace files for details.

FMM6953E Error while parsing *path* script. The keyword '*keyword*' is not supported during *function_name*.

Explanation: The script could not be parsed successfully due to an incorrect keyword for the given action.

System action:

User response: Check the indicated script.

FMM6954E Error while parsing script. The keyword '*keyword*' is not supported.

Explanation: The script could not be parsed successfully due to an incorrect keyword.

System action:

User response: Check the indicated keyword.

FMM6955E '*container_id*' is not a valid container. Please specify a valid container.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6956E The usability state '*usability_state*' is not supported.

Explanation: Error in communication protocol between the device agent and the storage device adapter. The given usability state <*usability_state*> is not valid.

System action:

User response: Contact your IBM support personnel.

FMM6957E Script has continued without waiting.

Explanation: The script should wait before continuing execution.

System action:

User response: Check the log and trace files for details.

FMM6958I Output from script:

Explanation: The output of the script.

System action:

User response: None.

FMM6959I Script '*path*' returned with code *return_code*.

Explanation: The indicated script returned with the specified return code.

System action:

User response: None.

FMM6960E Non-zero return code from script '*path*'.

Explanation: The script returned with a non-zero return code, which could indicate a warning or an error.

System action:

User response: Check the log and trace files for details.

FMM6961E Specify a script for removing data.

Explanation: To remove data, you must specify a script.

System action:

User response: Create and specify an appropriate script.

FMM6962I Response to File System Service request (request).

Explanation: A file system service request (request) is handled by the device agent and a response message is sent back to the management agent.

System action:

User response: None.

FMM6963I Performing snapshot of the source volume 'source volume'.

Explanation: This message reports that a new snapshot operation is in progress.

System action:

User response: Watch for additional messages regarding the success of the snapshot operation.

FMM6964I Number of volumes to be processed by snapshot: 'number'.

Explanation: The number of volumes to be processed by FlashCopy

System action:

User response: None.

FMM6965I Snapshot started ...

Explanation: The command with the 'flashcopy' function has been issued on the production system, and the program splitint waits until this action has finished.

System action:

User response: None.

FMM6966I Snapshot successful.

Explanation: The command for the snapshot-based copy of the volume pairs has completed successfully on the production system.

System action:

User response: None.

FMM6967E The directory *directory* has nested mount points that are stored on more than one volume group. This is currently not supported.

Explanation: The application sent a request to recursively backup all data stored beneath <directory>. IBM Tivoli Storage FlashCopy Manager cannot fulfill this backup request because the data stored in this directory path resides on file systems that are stored on multiple volume groups. This is currently not supported.

System action:

User response: Migrate the data underneath <directory> to a single file system or migrate the file systems mounted underneath this directory tree to a common volume group. Note that the directory structure could also contain links to files residing in other file systems. In this case you might be able to resolve this problem by simply removing those links.

FMM6968E 'command_1' is not a valid keyword, expected 'command_2'.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6969E Found non-database files on the file systems to restore. Please provide a negative list or perform restore with option 'no_check' to allow overwriting those files.

Explanation: Although the previously mentioned files were not requested to be restored, they would be overwritten, because they reside on a file system that will be entirely overwritten during restore. In order to allow overwriting those files during restore they need to be added to a 'negative list' or the checking to prevent files from being overwritten needs to be disabled.

System action:

User response: Edit the 'CLIENT' section of the profile. You can either set the parameter 'NEGATIVE_LIST' to 'NO_CHECK', to allow IBM Tivoli Storage FlashCopy Manager to overwrite any file residing on a file system that will be restored, or you can set the parameter 'NEGATIVE_LIST' to point to a file (the 'negative list') which contains a list of all files and directories that are allowed to be overwritten. Any directory you add to the 'negative list' is processed recursively.

FMM6970I Snapshot restore successful.

Explanation: The snapshot restore of a snapshot backup finished successfully.

System action:

User response: None.

FMM6971E Adding the key '*key*' to the container '*container*' failed because it already exists. Please use the '*command*' command if you want to update the key.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6972E Updating the key '*key*' in the container '*container*' failed because it does not exist. Please use the '*command*' command if you want to add the key.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6973E The group '*group*' has already been created. Please specify another name.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6974E '*group*' is not a valid group. Please specify a valid group.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6975E Adding the key '*key*' to the group '*group*' failed because it already exists. Please use the '*command*' command if you want to update the key.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6976E Updating the key '*key*' in the group '*group*' failed because it does not exist. Please use the '*command*' command if you want to add the key.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6977E The '#*first_command*' '*parameter*' command has to be preceded by a '#*second_command*' command.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6978E '*command*' is not a valid keyword when updates to containers and groups are expected.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6979E Script has continued without waiting. Expected output '*command*' from script but was: '*output*'.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6980W Received a warning from the adapter:*warning*

Explanation: A warning message has been received from the storage device with the parameters: <*warning*>.

System action:

User response: Check the content of the warning.

FMM6981E Received an error from the adapter:*error*

Explanation: An error message has been received from the storage device with the parameters: <error>.

System action:

User response: Check the content of the error message.

FMM6982W The script '*adapter_name*' returned with code 1. The logfile might contain further warnings.

Explanation: The storage device adapter had a return code of 1.

System action:

User response: Please check the device agent logfile for further warnings.

FMM6983E The following files have not been partitioned:*file_names*

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6984E Error during prepare phase. Nothing known about group '*group_name*'. It has not been created in the partition phase.

Explanation: Error in communication protocol between the device agent and the storage device adapter.

System action:

User response: Contact your IBM support personnel.

FMM6985E Unable to connect to the copy services servers '*server name*' and '*backup server name*'.

Explanation: The attempt to connect to the storage device failed for both the primary and the secondary server.

System action:

User response: Verify that the storage device is operational and accessible to the network. Make sure there are no firewall issues. Verify that the profile settings for the COPYSERVICES_PRIMARY_SERVERNAME and COPYSERVICES_SECONDARY_SERVERNAME parameters are valid.

FMM6986E No matching target LUNs could be found in the selected target set for the source volumes '*volume list*' .

Explanation:

System action:

User response:

FMM6988I Executed command: '*command*'

Explanation: Shows the command executed in the log.

System action: Processing continues.

User response: Not needed.

FMM7048I The default port to connect to *server_name* will be used.

Explanation: A server port for the connection to the named server was not explicitly specified. Therefore, the default port is used.

System action:

User response: Make sure the named server is listening to the default port. In the case of connection failures, specify the server port in the profile.

FMM7049I The default for environment variable PROLE_PORT will be used.

Explanation: The port for the internal communication of Data Protection for SAP is set during installation. The message indicates that this port is being used.

System action:

User response: None.

FMM7050E The '*datastore name*' datastore has not been found in the datacenters defined in the domain. It is not part of the backup.

Explanation: The specified datastore has not been found in the datacenters that are defined for the current domain. It will not be included in the backup and not be restorable.

System action: Processing continues but the specified datastores will not be included in the backup.

User response: If the specified datastore is to be included in the backup extend the domain to the datacenter where it resides.

FMM7051E The environment variable XINT_PROFILE is not set. It must be set and contain the fully qualified path to the *.utl file to be used.

Explanation: The way Data Protection for SAP works

is specified in a profile. When called, Data Protection for SAP looks for the environment variable XINT_PROFILE which must contain the fully qualified path to the profile.

System action:

User response: Check the environment for XINT_PROFILE of the user who started Data Protection for SAP.

FMM7052E Only one line of effective input is allowed in the input file '*input filename*' for the requested operation.

Explanation: Only one line of effective input is allowed in the input file for the requested operation.

System action: Processing ends.

User response: Reduce the number of effective lines in the input file to one.

FMM7053E Service setup failed due to previous error.

Explanation: Initialization of the product failed due to previous errors.

System action:

User response: Check the product log file for further detailed messages.

FMM7054I The datastore pattern '*datastore pattern*' will be expanded within the defined domain.

Explanation: The specified datastore pattern will be expanded within the defined domain. Datastores that match the pattern but are outside of the domain will not be considered.

System action: Processing continues.

User response: Not needed.

FMM7055E Service open failed due to previous error in data mover.

Explanation: The command could not be started due to previous errors.

System action:

User response: Check the product log file for further detailed messages.

FMM7056E Service open failed because configured TSM server could not be accessed.

Explanation: The command could not be started because the TSM server defined in the profile could not be accessed.

System action:

User response: Check the product log file for further detailed messages.

FMM7057E Service open failed because all configured sessions are currently in use.

Explanation: The command could not be started because all configured sessions in the profile are currently in use.

System action:

User response: With Oracle RMAN the number of channels configured either in SAP profile or the RMAN script must be less or equal to the maximum number of allowed sessions (MAX_SESSIONS). If multiple servers are used see the User's Guide for further details. Also check the Data Protection for SAP log file for further detailed messages.

FMM7058E Service open failed because more than one file was found with the same name.

Explanation: The command could not be started because two or more files with the same name were found.

System action:

User response: Check the product log file for further detailed messages.

FMM7059E Service open failed because the file was not found.

Explanation: The command could not be started because a file specified was not found.

System action:

User response: Check the product log file for further detailed messages.

FMM7060I Data Protection for SAP(R)
version.release.modification.level (build
build_number)beta build_date session:
process id

Explanation: This message is to verify the version of the shared library used for backup. On UNIX and Linux systems this message will be written multiple times into the log per backup depending on the RMAN setup. On Windows, it is written just once.

System action:

User response: None, if the right version is used. If the version within the log does not match the installed version, see 'RMAN Problem Resolution' in the Data Protection for SAP(R) Installation and User's Guide.

FMM7061I Continuing to restore from next data copy.

Explanation: A saved data copy could not be restored from the primary data source. Due to multiple data copies available, the unit will switch to the next available data copy and continue to restore.

System action:

User response: Although the data could be restored it should be investigated, why one of the data sources were not available.

FMM7301W Data exchange file from Data Protection for Snapshot Devices for SAP, *filename* does not exist.

Explanation: The referenced file is expected by Data Protection for SAP(R) to exist and to contain information from Data Protection for Snapshot Devices for SAP(R) about the actual snapshot operation.

System action:

User response: The absences of this files indicates a problem during the snapshot operation performed by Data Protection for Snapshot Devices for SAP(R). Please check the logs of DP for Snapshot Devices for SAP(R) to determine the cause of the problem and try again.

FMM7302W The '*vm template name*' virtual machine template with the '*vm instance uuid*' instance UUID is ignored and is not part of the backup since it is a template.

Explanation: The specified VM template is not part of the backup and will thus not be restorable.

System action: Processing continues.

User response: No action is required.

FMM7303W Profiles for Data Protection for Snapshot Devices for SAP are different. backup: *file name backup* restore: *file name restore*

Explanation: During backup the profile used by DP for Snapshot Devices can be determined automatically. For restore and inquire operations the profile for DP for Snapshot Devices must be specified in the profile using the parameter FCS_FILE. For restore DP for Snapshot Devices must use the same profile as for backup.

System action:

User response: Correct the entry for the FCS_FILE parameter in the profile (init<SID>.utl).

FMM7304I Performing DISK ONLY backup.

Explanation: The data for this backup is stored on snapshot-type disks only and will not be sent to TSM.

System action:

User response: None.

FMM7305E Error during call to Data Protection for Snapshot Devices for SAP: *error message*

Explanation: DP for Snapshot Devices could not process the requested operation successfully. Processing may not stop at this point. Depending on the type of request (backup to both TSM and snapshot disks or to snapshot disks only, restore of data which is available in both modes) there are possibilities to recover from this error and continue operation.

System action:

User response: Use the information from *error message* and the output of DP for Snapshot Devices to determine the cause of the problem and try again.

FMM7307W Data Protection for Snapshot Devices for SAP reported an error during a snapshot-type operation.Do you want to continue backing up to TSM?

Explanation: The backup was requested to be stored on both the TSM server and the snapshot-type disks. The snapshot operation has failed. Backup can continue to save data on the TSM server only.

System action:

User response: Enter 'stop' if you want to solve the cause of this error and to try again. Enter 'cont' if you want to save this data on the TSM server only.

FMM7308E DISK ONLY backup has failed.

Explanation: The current backup tried to store data on snapshot-type disks only and did not finish successfully.

System action:

User response: Check the output from DP for Snapshot Devices prior to this error message to detect the root cause of this error and try again.

FMM7309W Data Protection for Snapshot Devices for SAP reported an error during a snapshot-type operation.Do you want to continue restoring from TSM?

Explanation: The data you wanted to be restored is located on the TSM server and on snapshot-type disks. The snapshot operation has failed. The process can continue to restore data from the TSM server.

System action:

User response: Enter 'stop' if you want to resolve the cause of this error and to try again. Enter 'cont' if you want to restore from the TSM server.

FMM7310W Data Protection for Snapshot Devices for SAP reported an error during a snapshot-type operation.CAUTION: Not all filesystems are available.Do you want to retry the operation?

Explanation: In contrast to message FMM7309W not all file systems are mounted. In this case it is not possible to continue the restore from the TSM server.

System action:

User response: Enter 'stop' if you want to terminate this restore process. Enter 'cont' if you want to retry the snapshot process.

FMM7311I Profile used by Data Protection for Snapshot Devices for SAP: *profile name*.

Explanation: The message shows the name of the profile used by DP for Snapshot Devices.

System action:

User response: None.

FMM7312W Profile for Data Protection for Snapshot Devices for SAP not specified in profile. For restore this must be specified.

Explanation: For restore and inquire operation in conjunction with DP for Snapshot Devices this parameter is mandatory. Without this parameter a restore using DP for Snapshot Devices is not possible and Data Protection for SAP will continue to inquire/restore from the TSM server only.

System action:

User response: Add the parameter FCS_FILE to the Data Protection for SAP profile.

FMM7313W Inquire results from Data Protection for Snapshot Devices for SAP are not available.

Explanation: Data Protection for SAP queried Data Protection for Snapshot Devices for SAP for existing snapshot backups. This query has failed.

System action: Processing continues.

User response: If Data Protection for SAP is running in unattended mode (profile parameter BATCH set to YES), it immediately restores from tape when data is available. Otherwise you are prompted whether to restore from tape.

FMM7314E The data you want to restore is not available on the TSM server.

Explanation: Data Protection for SAP(R) was unable to retrieve information from DP for Snapshot Devices about available backups on snapshot-type disks. This message may be issued in consequence of message FMM7305E.

System action:

User response: Check the output from DP for Snapshot Devices to determine the cause of the error and try again.

FMM7315W The copy process for the files you want to restore is not finished. If you continue the operation, the files will be restored from the TSM server.

Explanation: The snapshot process running in the background has not finished moving the files from the source to the target volumes. A snapshot restore of these volumes is currently not possible.

System action:

User response: After that message you will be asked if you want to continue or stop this operation. If you want to wait until the snapshot process has finished choose 'stop' and the restore attempt will terminate. If you choose 'continue' an attempt is made to restore the data from TSM if available.

**FMM7316I The following backup types for the BACKUPID *backup id* have been found:
– TSM – Snapshot**

Explanation: The backup for the backup ID *Backup ID* was stored on the Tivoli Storage Manager as well as on snapshot-type disks. For restore both data sources can be used.

System action:

User response: None.

FMM7318E The Data Protection for Snapshot Devices for SAP profile *file name* is not valid.

Explanation: The profile for DP for Snapshot Devices specified in init<SID>.utl could not be accessed.

System action:

User response: Check the file name and the permissions for this file and try again.

FMM7319I Start TSM restore.

Explanation: The restore uses data from Tivoli Storage Manager.

System action:

User response: None.

FMM7320I Start restore from snapshot.

Explanation: The restore is using data from snapshot-type disks.

System action:

User response: None.

FMM7321E The Data Protection for Snapshot Devices for SAP profile *file name* found in parameter FCS_FILE of the DP for SAP(R) profile can not be used if you need to restore this backup.

Explanation: In the Data Protection for SAP profile the FCS_FILE parameter is set, however the Data Protection for Snapshot Devices for SAP profile specified either • is not a Data Protection for Snapshot Devices for SAP profile • does not point to the same Data Protection for Snapshot Devices for SAP configuration file which was used by the preceding Data Protection for Snapshot Devices for SAP splitint operation.

System action:

User response: You need • to correct the FCS_FILE parameter in order to ensure that a valid Data Protection for Snapshot Devices for SAP profile is used. For example, select the same file Data Protection for Snapshot Devices for SAP used when running its snapshot function in the preceding brbackup task. The file names are documented in preceding message FMM7303W) • to ensure that all SAP profiles used by Data Protection for Snapshot Devices for SAP point to the same the same control file. The control file is defined by the value of the IDS_CONTROL_FILE parameter in the Data Protection for Snapshot Devices for SAP profile.

FMM7322E Request for a partial restore or restore from snapshot with "brrestore -m all" is not supported. In case of brrestore attempt rerun with -m full.

Explanation: DP for Snapshot Devices can only restore the whole content of a backup and not only a subset of a disk backup as requested. Most likely this is caused by running brrestore with the option '-m all'.

System action:

User response: Restore complete backups only: run brrestore with the option '-m full'.

FMM7323W Request for a partial restore or restore from snapshot with "brrestore -m all" is not supported. If you want to restore the backup: - with FlashCopy restore enter stop and rerun brrestore with "-m full" - from TSM enter cont

Explanation: This message has the same reason as message FMM7322E, but in this case the data is also available from the TSM server. So you may continue to restore this data without the snapshot functionality from TSM server.

System action:

User response: Enter 'stop' if you want to try to restore a different set of files. Enter 'cont' if you want to restore this data from TSM server.

FMM7324E Restore of multiple backup ID's in one run from a snapshot is not possible.

Explanation: The data requested for this restore belongs to multiple backup IDs.

System action:

User response: Make sure the files you want to restore belong to one single backup ID and try again.

FMM7325E Redirected restore from a snapshot is not possible.

Explanation: A restore of a snapshot to a different location on the same host was attempted. This is not supported.

System action: Processing stops.

User response: Either restore the snapshot to the original location or restore from tape (if available).

FMM7535W Error while executing command. Reason: errno(*error number*) *explanation*

Explanation: A command could not be executed successfully.

System action:

User response: Check the explanation *explanation* and the preceding output of the command execution to detect the cause of the error.

FMM7536I Execute command '*command name*':

Explanation: The command *command name* is executed by the application. This message is followed by the output of the command executed.

System action:

User response: None.

FMM7540E None of the INCREMENTAL_LEVEL parameters specified in the profile can be used for the current operation.

Explanation: The application of a 'INCREMENTAL_LEVEL' entry within the profile can be restricted by a number of optional conditions, e.g. by time frame. If this error occurs none of the INCREMENTAL_LEVEL entries within the profile matches the conditions currently given (current time, given weekday).

System action:

User response: Check the conditions specified for the 'INCREMENTAL_LEVEL' entries within your profile. It needs to be ensured that exactly one entry matches any imaginable condition at any time.

FMM7541E The environment variable ORACLE_SID must be set.

Explanation: The current operation requires the environment of the Oracle database instance owner. Among other settings this includes the environment variable ORACLE_SID.

System action: Operation aborts.

User response: Ensure the operation is performed by the Oracle database instance owner and verify that the environment for this user is set correctly. Among other environment variables that are required to run an Oracle database the variable ORACLE_SID must be set.

FMM7542I A level *number* incremental backup using Oracle RMAN has started.

Explanation: Oracle RMAN will be started to perform an incremental backup with the specified level.

System action: Operation continues.

User response: None.

FMM7543I Recreate database control file '*file_name*'.

Explanation: CURRENTLY UNUSED

System action: Operation continues.

User response: None.

FMM7544E The copy of the database control file '*file_name*' was not found.

Explanation: The current operation does expect a copy of the database controlfile to be at the specified location. This file is created by IBM Tivoli Storage FlashCopy Manager before Data Protection for SAP is started. But the file was not found.

System action: Operation aborts.

User response: Verify that the target directory does

exist and is not full. Make sure that the directory is not cleaned automatically at the time of the operation.

FMM7545I Please enter the password for the user '*user_name*' to connect against the recovery catalog database '*catalog_database_identifier*':

Explanation: Oracle RMAN stores information about all backups in a recovery catalog database. The identifier to connect against this database and the user id for this connection must be specified in the profile. The password for this connection must be specified after this prompt. It is then stored encrypted in the configuration file.

System action: Wait for user response.

User response: Enter the correct password.

FMM7546E Failed to verify the password. This is the output of the failed command:

Explanation: The verification of the password entered has failed. This may be due to missconfiguration of the connection to the recovery catalog database or just by mistyping the password.

System action: Operation aborts.

User response: Check the further output to find the root cause. Retry the operation and enter the correct password.

FMM7547E Failed to verify the password. This is the output of the failed command:

Explanation:

System action: Operation aborts.

User response:

FMM7548E Incremental backups require IBM Tivoli Storage FlashCopy Manager V3.1 or higher.

Explanation: To perform offloaded backups using Oracle RMAN the offload operation must be performed using IBM Tivoli Storage FlashCopy Manager Version 3.1 or higher.

System action: Operation aborts.

User response: Ensure the required version of IBM Tivoli Storage FlashCopy Manager is installed and configured.

FMM7549E Database '*identifier*' is still running on host '*host_name*'.

Explanation: Another instance of the database was found to be running on the backup server where the offloaded backup should be performed.

System action: Operation aborts.

User response: Verify the configuration if the offloaded backup was attempted on the correct backup server. Check if the running database instance is a leftover from a previous backup attempt. In this case manually shutdown the instance and retry.

FMM7550E Operation was cancelled by Oracle RMAN. Please check the log for more details.

Explanation: The operation was cancelled by Oracle RMAN.

System action: Operation aborts.

User response: Check the log output preceeding this message for more details about the root cause of this error.

FMM7551E Failed to determine the database ID:

Explanation: The process failed to determine the id of the database in the recovery catalog database.

System action: Operation aborts.

User response: Check the log output following this message for more details about the root cause of this error.

FMM7552E Failed to determine the SCN:

Explanation: The process failed to determine the restore point in time in the recovery catalog database.

System action: Operation aborts.

User response: Check the log output following this message for more details about the root cause of this error.

FMM7553I Restoring files from backup with ID *backup_ID* using Oracle RMAN ...

Explanation: Oracle RMAN was started to restore all datafiles from the backup identified by *backup_ID*.

System action: Operation continues.

User response: None.

FMM7554E The password to connect against the recovery catalog database '*identifier*' is not set.

Explanation: The password for the recovery catalog database was not found in the config file. It is stored in encrypted form in the config file. To store the password in the config file the function '*catalog_password*' must be used.

System action: Operation aborts.

User response: Run '*backint -p <profile> catalog_password*' to store the password in the config file. Then retry the operation.

System action: Command will fail.

FMM8201E SIMULATION CANCELED BY PRODUCTION OPERATION!!!

Explanation: The current operation was a simulation performed via the Administration Assistant. This simulation was canceled since a production operation (backup or restore) has been started.

System action:

User response: Check your backup schedule and run simulations only when no other operations are scheduled.

FMM8202E There are no target sets specified in the volumes file that can be used with *device section* and parameter '*value*'.

Explanation: The volumes file (specified with the VOLUMES_FILE parameter in the *device section*) does not contain a target set definition which can be used in a context where *parameter* is set to *value*.

System action: Command will fail.

User response: Add target set definitions to the volumes file (specified with the VOLUMES_FILE parameter) that are appropriate for the context.

FMM8203E There are no volume sets specified in the volumes file that can be used with '*device class*' and STORAGE_SYSTEM_ID set to '*hardware id*'.

Explanation: The volumes file (specified with the VOLUMES_DIR parameter in the *device section*) does not contain a volume set definition for a storage device identified with *hardware id*.

System action: Command will fail.

User response: Add an appropriate volume set definition to the volumes file or update and identify an existing volume set for use with the specified hardware ID.

FMM8204E All volume sets that are specified in the volumes file identified in '*device class*' require that the parameter STORAGE_SYSTEM_ID also be specified in the device section of the profile.

Explanation: A STORAGE_SYSTEM_ID is specified for all volumes sets in the volumes file (specified with the VOLUMES_DIR parameter in *device section*). This is typically the case in mirroring environments. In this situation, the STORAGE_SYSTEM_ID parameter must also be specified in the device class.

System action: Command will fail.

User response: In mirroring environments, add the STORAGE_SYSTEM_ID parameter to the device class. In non-mirroring environments, you can remove the STORAGE_SYSTEM_ID parameter from the volumes set definition.

FMM8205E **There are no target sets specified in the volumes file that can be used with device section .**

Explanation: The volumes file (specified with the VOLUMES_FILE parameter in the *device section*) does not contain a target set definition.

System action: Command will fail

User response: Add target set definitions to the volumes file specified with the VOLUMES_FILE parameter.

FMM8268E **The database resides on 'database_volume_mgr' volumes but the profile specifies 'profile_volume_mgr' as the volume manager.**

Explanation: The files to be backed up were found on a volume manager that is different from the volume manager specified in the profile.

System action: Processing ends.

User response: Specify the correct volume manager in the profile.

FMM8300I *Function_name returned with code return_codereturn_information.*

Explanation: This message indicates that the named API function ended with the specified return information.

System action:

User response: If the return information indicates a problem, look for preceding error messages in the log files. Otherwise, no response is required.

FMM8301E **Product_name: Exception caught in function function_name. Error information: 'error_information'**

Explanation: The named product implementing the DB2 Advanced Copy Services API received an error in the named API function. The error information is shown.

System action:

User response: Analyze the error information to find the cause of the problem. Resolve any problems indicated.

FMM8302E **Product_name: Exception caught in function function_name. More information may be available in file log_file_name. Error information: 'error_information'**

Explanation: The named product implementing the DB2 Advanced Copy Services API received an error in the named API function. The error information is shown.

System action:

User response: Analyze the error information and the appropriate log files to find the cause of the problem. Resolve any problems indicated.

FMM8303E **No segment_name section found for the instance 'id'.**

Explanation: An error was detected while parsing the named profile segment name section.

System action:

User response: Check the named profile segment name section and make appropriate adjustments.

FMM8304W **The following error occurred while verifying the configuration for section 'section':**

Explanation: An error was detected while parsing the named profile section.

System action:

User response: Check the named profile section and make appropriate adjustments.

FMM8305E **Invalid option option in options string: 'options_string'.**

Explanation: An invalid option was found while parsing the options string specified in the 'db2' command.

System action:

User response: Correct the command and try again.

FMM8306E **The keyword keyword is not allowed multiple times within the profile.**

Explanation: The keyword indicated was found more than once in the profile. However, this keyword must not be specified multiple times.

System action:

User response: Correct the profile.

FMM8307E The parameter *keyword* must be specified in the profile.

Explanation: A required keyword is missing in the profile.

System action:

User response: Correct the profile.

FMM8308E Single argument required for parameter *keyword*.

Explanation: The keyword indicated requires a single value. However, two or more values are found in the profile.

System action:

User response: Correct the profile.

FMM8309E Missing argument for parameter *keyword*.

Explanation: In the profile, a value is missing for the named parameter.

System action:

User response: Correct the profile.

FMM8310E The keyword *keyword* is not allowed.

Explanation: An invalid keyword was detected in the profile.

System action:

User response: Correct the profile.

FMM8311E For parameter *keywordd*, both server and port must be specified.

Explanation: A value of the named parameter is missing from the profile.

System action:

User response: As the value for the specified parameter, specify both server and port.

FMM8312E Error while parsing parameter *keyword*. In order for '*value1*' to be valid '*value2*' is required to be an existing directory.

Explanation: Value1 was found to be an invalid value for the parameter named. For this specific parameter, a file name can be specified whose path must already exist in the system.

System action:

User response: Specify the name of a file in an existing path.

FMM8313E *Product_name*: interface problem in function *function_name*: Invalid value of parameter: *value*

Explanation: The named product detected an interface problem in the named API function. An invalid value was found for parameter in one of the API data structures.

System action:

User response: Contact your IBM support personnel.

FMM8314E *Product_name*: interface problem in function *function_name*: The session is already in use by a different operation.

Explanation: The named product detected an interface problem in the named API function. Either the session handle is used for various operations simultaneously, or the functions are called in an order not supported by the current version of the library.

System action:

User response: Contact your IBM support personnel.

FMM8315E *Function_name*: The following object is not under the control of *product_name*: *path*

Explanation: The named product implementing the DB2 Advanced Copy Services API detected a problem in the named API function: The path passed by the database is not under the control of the product.

System action:

User response: Make sure the database to be backed up meets the requirements for employing snapshot backups.

FMM8316E *Product_name*: interface problem in function *function_name*: Empty group list passed by DB2.

Explanation: The named product detected an interface problem in the named API function: The database passed a group list containing no elements.

System action:

User response: Contact your IBM support personnel.

FMM8317W *Product_name*: Verification of configuration requested by user. No backup started.

Explanation: The user requested a verification of the configuration. The backup flow continued without errors up to the point where the snapshot would actually be done and was then cancelled. The system is ready for a snapshot backup, but no action beyond verification has been taken so far.

System action:

User response: None.

FMM8318E *Product_name: interface problem in function function_name: Not enough space provided to write meta data.*

Explanation:

System action:

User response: Contact your IBM support personnel.

FMM8319W *Error while deleting old versions.This problem does not affect the new backup.Error information: 'error_information'*

Explanation: After a successful backup, the system tries to remove older backups of the database according to the value of profile parameter MAX_VERSIONS. However, a problem occurred while trying to remove expired backups. The new backup is not affected by this problem.

System action:

User response: Check the appropriate log files in order to determine the cause of the problem. Resolve any problems indicated. In case the storage device runs out of storage because outdated snapshot backups have not been removed, delete these snapshot backups manually.

FMM8320I *Deleting full backup backup_id – backup_key.*

Explanation: After a successful backup, the system tries to remove older backups of the database according to the value of profile parameter MAX_VERSIONS. During this process, the full backup listed is removed.

System action:

User response: None.

FMM8321I *Deleting partial backup backup_id for node host:partition_number.*

Explanation: After a successful backup, the system tries to remove older backups of the database according to the value of profile parameter MAX_VERSIONS. During this process, the backup listed for the named partition is removed.

System action:

User response: None.

FMM8322E *Interface problem: Current database partition number is not listed in the partition list.*

Explanation: The partition list passed by the database does not contain the named partition participating in an operation.

System action:

User response: Contact your IBM support personnel.

FMM8323E *Product_name: Problem occurred while processing function_name. Please check log file log_file_name for more information. Error information: 'error_information'*

Explanation: The named product implementing the DB2 Advanced Copy Services API received an error in the named API function. The error information is shown.

System action:

User response: Analyze the error information and the appropriate log files to find the cause of the problem. Resolve any problems indicated.

FMM8324E *Product_name: Problem occurred while processing function_name: Device agent returned code return_information.*

Explanation: The named product implementing the DB2 Advanced Copy Services API received an error from the device agent in the named API function. The device agent's return information is given.

System action:

User response: Check the appropriate log files to find the cause of the problem. Resolve any problems indicated.

FMM8325E *Failed to determine hostname.*

Explanation: The system was not able to determine the host name of the machine.

System action:

User response: Make sure the system setup allows for querying the hostname via system function gethostname(). Ensure that the requirements for doing snapshot backups are met.

FMM8326E *Failed to create log directory path.*

Explanation: The log path indicated is not available in the system and could also not be created.

System action:

User response: Check the properties of the path indicated and make sure that its properties and the

properties of the parent directory are set accordingly. Make sure all prerequisites for doing snapshot backups are met.

FMM8327E Invalid value specified for parameter *keyword*: *value*

Explanation: A parameter value is not valid.

System action:

User response: In case the parameter was specified in the profile correct the profile. In case the parameter was specified as a command line option, correct the entry.

FMM8328E *Product_name* must be licensed to set parameter *keyword* to a value of *value*.

Explanation: Selected functions are supported only with a full TSM license.

System action:

User response: If you need the functionality requested, obtain a full TSM license and install the license file. Otherwise, in case the parameter was specified in the profile, correct the profile or, in case the parameter was specified as a command line option, correct the entry.

FMM8330E Parameter *keyword* requires 'YES', 'NO', or AUTO.

Explanation: For the named parameter, only the values, 'YES', 'NO' and 'AUTO' are accepted.

System action: Processing stops.

User response: Correct the profile or the call as appropriate.

FMM8331E The parameter *keyword1* is not allowed if *keyword2* is set to *value*.

Explanation: There is a dependency between parameters *keyword1* and *keyword2*. If the latter is set to the value named, *keyword1* must not be specified.

System action:

User response: Correct the profile or the call as appropriate.

FMM8332E Failed to parse parameter *keyword*. File and path names in the profile need to be fully qualified.

Explanation: As the value of the parameter indicated, a fully qualified file or path name is expected. However, the specified value is not a fully qualified path.

System action:

User response: Correct the profile or the call as appropriate.

FMM8333E In order to enable the parameter *keyword1* you need to set *keyword2* to *value*.

Explanation: There is a dependency between parameters *keyword1* and *keyword2*. If *keyword1* is specified, *keyword2* must be given the specific value indicated in the message.

System action:

User response: Correct the profile or the call as appropriate.

FMM8334E Profile section *section_name* is required for function operation.

Explanation: The specified profile section is required in order to perform the requested operation. However, it is not included in the profile.

System action:

User response: Correct the profile.

FMM8335E Profile section *section_name* refers to a value for *keyword* that differs from the one used at backup time. Expected value: *value*.

Explanation: The profile parameter named must not change its value between backup and restore. However, in the named profile section, the parameter has a value different from the value it had at backup time. This value is given in the message.

System action:

User response: Correct the profile by setting the indicated parameter to the value indicated in the message.

FMM8336E Invalid value specified for option *keyword*: *value*

Explanation: An option value is not valid.

System action:

User response: Correct the call.

FMM8337E Error while parsing profile: Missing section name.

Explanation: The profile is organized into named sections. However, a section name was not found.

System action:

User response: Check that the profile name is specified correctly or that the default profile is a valid profile. Refer to your user documentation for the syntax

of the profile or use the profile wizard to create a new profile.

FMM8338E Error while parsing profile: Section *section_name* is not allowed to be nested.

Explanation: In the profile, the named section starts before the previous section ends. However, the section in question cannot be nested.

System action:

User response: Correct the profile.

FMM8339E Error while parsing profile: Profile section *section_name* is not valid.

Explanation: An invalid section name was found in the profile.

System action:

User response: Correct the profile.

FMM8340E Error while parsing profile: Profile section *section_name* must not be specified more than once.

Explanation: In the profile, only a single section with the name indicated can be specified. However, during parsing, a second occurrence was detected.

System action:

User response: Correct the profile.

FMM8341E Error while parsing profile: Profile section *section_name* missing.

Explanation: The required profile section indicated was not found in the profile.

System action:

User response: Correct the profile.

FMM8343W The profile parameter *profile parameter keyword of device type profile section* has changed its value from (original)*value1* to (current) *value2*.

Explanation: The profile parameter named must not change its value between backup and restore. However, in the named profile section, the parameter has a new value *value2* different from the value *value1* it had at backup time. Both values are given in the message.

System action:

User response: Check the log file for problems that may result from the change of parameter values. If so, you may want to change the profile, restoring parameter *profile parameter keyword* to the value it had when creating the backup in order to perform a specific operation.

FMM8344E Path *path* is listed more than once for partitioning.

Explanation: This is a DB2 – TSM interface problem.

System action:

User response: Contact your IBM support personnel.

FMM8345E Error while parsing parameter *keyword*. 'path' is required to be *type_information*.

Explanation: A path of the type indicated in the message is expected as a value of the named parameter. However, the specified path was not found to be of the correct type.

System action:

User response: Correct the profile or the call as appropriate.

FMM8349I Deleting incomplete backup *backup_id* – *backup_key*.

Explanation: After a successful backup, the system tries to remove older backups of the database according to the value of profile parameter MAX_VERSIONS. During this process, the incomplete backup listed is removed. A backup becomes incomplete when parts of its data expire. This can happen when a backup that is marked 'destructively restorable' is restored.

System action:

User response: None.

FMM8350E Parameter *parameter* requires 'NO', 'TSM', or 'DP4SAP'.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the named profile keyword and make appropriate adjustments.

FMM8351E Parameter *parameter* requires 'AUTO' or a decimal value.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the named profile keyword and make appropriate adjustments.

FMM8352E Parameter *parameter* requires a decimal value.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the named profile keyword and make appropriate adjustments.

FMM8353E Parameter *parameter* requires a value greater than '0'.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the named profile keyword and make appropriate adjustments.

FMM8354E Parameter *parameter* requires 'NO' or 'YES'.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the named profile keyword and make appropriate adjustments.

FMM8355E Parameter *parameter* requires 'ALL' or a comma separated list of decimal values.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the profile keyword DBPARTITIONNUM and make appropriate adjustments.

FMM8356E *product_name*: interface problem in function *function*: Invalid call sequence; the library was not initialized.

Explanation: An invalid internal call sequence was detected during execution of a dedicated function.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM8357E *product_name*: interface problem in function *function*: Invalid call sequence; the operation was not initialized.

Explanation: An invalid internal call sequence was detected during execution of a dedicated function.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM8358E Parameter *name* requires 'ONLINE' or 'OFFLINE'.

Explanation: The parameter *name* only accepts the values ONLINE or OFFLINE.

System action: Processing stops.

User response: Correct the value for the parameter specified in the profile.

FMM8359E The profile parameter *parameter* has the wrong value '*value profile*'. The expected value is '*value expected*'.

Explanation: A profile parameter (or keyword) has a wrong value assigned. An alternate value is expected.

System action:

User response: Check the named TSM for ERP profile keyword and make appropriate adjustments.

FMM8360E Invalid *keyword* specified in the profile.

Explanation: The value specified for a keyword is either wrong or is missing.

System action:

User response: Check the named TSM for ERP profile keyword and make appropriate adjustments.

FMM8361E Found files on the file systems to backup for which backup was not explicitly requested. Please provide a negative list or clean your file systems.

Explanation: Although the previously mentioned files were not requested to be part of the backup, they will be copied because they reside on a file system that will be backed up in its entirety. In order to allow backing up those files, they need to be added to a 'negative list' or the checking for such files needs to be disabled. Note that in case of a restore, these files would typically be restored, even if this was not desired.

System action:

User response: Edit the 'CLIENT' section of the profile. You can either set the parameter 'NEGATIVE_LIST' to 'NO_CHECK', to allow IBM Tivoli

Storage FlashCopy Manager to back up any file stored in a file system that will be backed up, or you can set the parameter 'NEGATIVE_LIST' to point to a file (the 'negative list') that contains a list of all files and directories that are allowed to be processed during backup. Any directory you add to the 'negative list' is processed recursively. Note that there is only one 'negative list' for backup and restore. See FMM6969E for restore.

FMM8362E The trace parameters YES, NO, ON, and OFF cannot be set in conjunction with other trace parameters.

Explanation: The values YES, NO, ON and OFF in conjunction with the TRACE keyword do not allow further trace flags to be set. They are mutually exclusive.

System action:

User response: Check the TSM for ERP profile keyword TRACE and make appropriate adjustments.

FMM8363E The value *value* is not a valid trace flag.

Explanation: The value specified for the TRACE keyword is invalid.

System action:

User response: Check the TSM for ERP profile keyword TRACE and make appropriate adjustments.

FMM8364E Error while parsing parameter CONFIG_FILE. Directory '*directory*' for node '*node*' does not exist.

Explanation: The base directory containing the TSM for ERP configuration file(s) for any participating DB2 partition does not exist or cannot be accessed.

System action:

User response: Ensure that the directory denoting the base part of the CONFIG_FILE value (left part of the %DB2NODE substring) exists and has the right permissions.

FMM8365E The server stanza for LOG_SERVER '*server*' is missing.

Explanation: A TSM server stanza used by the LOG_SERVER keyword is missing either in the option file (dsm.opt) or in the system options file (dsm.sys).

System action:

User response: Either the value of the LOG_SERVER keyword in the TSM for ERP profile has to be adjusted or an entry must be made or adjusted in the appropriate option file.

FMM8366E The values for parameter *parameter* are expected to be in the range 0 to 6.

Explanation: The values of the keyword USE_AT have to be in the range of 0 to 6.

System action:

User response: Check the TSM for ERP profile keyword USE_AT and make appropriate adjustments.

FMM8367E You cannot freeze the filesystem without suspending or shutting down the database.

Explanation: Check the TSM for ERP profile keyword USE_AT and make appropriate adjustments.

System action:

User response: Ensure either to suspend the database or to bring the database offline and try to freeze the filesystem again.

FMM8368E An invalid argument is specified for keyword *keyword*.

Explanation: The specified argument could not be converted into an equivalent integer value.

System action:

User response: Check the keyword argument and try again. If the problem cannot be resolved contact your IBM support personnel.

FMM8369E Failed to execute *program*. Reason: *reason*.

Explanation: The execution of *program* failed.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM8370E The profile option TARGET_DATABASE_SUSPEND=OFFLINE is not allowed for an online database backup.

Explanation: A snapshot backup of a database that was not suspended can only be done in offline mode.

System action:

User response: Start the BRBACKUP utility with the option '-t offline -d util_vol' and try again.

FMM8371E The profile parameter NEGATIVE_LIST is not allowed. Use BR-TOOLS option "-n" to specify the negative list.

Explanation: The negative list value has to be specified in the init<SID>.sap profile via the option

'util_vol_nlist = (nfile_name1, nfile_name2, ...) | no_check'.

System action:

User response: Adjust the init<SID>.sap profile accordingly and try again.

FMM8372E The profile option TARGET_DATABASE_SUSPEND=YES requires a backup of type volume_online. To solve this problem either the profile parameter TARGET_DATABASE_SUSPEND can be set to OFFLINE or NO or the brbackup backup device type should be set to util_vol_online. Keep in mind, when you set the profile parameter TARGET_DATABASE_SUSPEND to NO, the snapshot backup will be mounted on a backup system to verify its consistency. Make sure that a backup system is configured in that case.

Explanation: A snapshot backup of a database that was suspended can only be done in online mode.

System action:

User response: Start the BRBACKUP utility with the option '-t online -d util_vol' and try again.

FMM8373W The operation will execute the force option (-F).

Explanation: Start the BRBACKUP utility with the option '-t online -d util_vol' and try again.

System action:

User response: None.

FMM8374W Operation will terminate with error, because backint was executed with verify option (-V).

Explanation: The verify option simulates the requested option and does not create a valid backup or restore. In order to prevent the calling process from regarding the current operation as successful, the verify option will always yield a nonzero return code.

System action:

User response: Do not use the verify option if you want to create a backup or restore.

FMM8375E The value of the environment variable ORACLE_SID is not allowed to have more than *number* digits.

Explanation: The length of the ORACLE_SID value violates the defined range.

System action:

User response: Check the current value of ORACLE_SID and if necessary, correct it according to the allowed length. Try again.

**FMM8376E Verification of snapshot failed.
Reason: *reason***

Explanation: The snapshot backup could not be verified successfully.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM8377E Function *function* does not support multiple backup ids within a single operation.

Explanation: TSM for ACS was requested to perform a volume *function* operation simultaneously for a set of objects that were backed up with multiple volume backup requests. This is currently not supported.

System action:

User response: Use backups stored on the TSM server to perform redirected restores or adjust the restore command.

FMM8378E Redirected restore of volume backups is not supported yet.

Explanation: TSM for ACS does not support restores to an alternate data location. The restore always needs to be made to the original data location.

System action:

User response: Use backups stored on the TSM server to perform redirected restores.

FMM8379E Infile contains an invalid value: '*value*'

Explanation: Each record of the infile has to start either with the string '#NULL' or with the backup Id.

System action:

User response: Ensure each record of the infile satisfies the requirements. If the problem cannot be resolved contact your IBM support personnel.

FMM8380E The profile option TSM_BACKUP=YES requires a snapshot backup of all partitions of the database.

Explanation: The profile option TSM_BACKUP=YES implies offloading a snapshot backup to TSM. If this option is specified, all database partitions have to be part of the snapshot backup.

System action:

User response: Specify the 'ALL DBPARTITIONNUMS' clause as part of the DB2 backup command and try again.

FMM8381W The following error occurred while verifying the configuration for server '*server_name*' in the profile:

Explanation: The profile section for server *server_name* is not correct. The actual error is following this message.

System action:

User response: Adjust the profile and correct the error following this message.

FMM8382E The previous error(s) can be prevented by executing restore with negative list set to 'no_check'.

Explanation: An error occurred while inspecting file systems for files that should be excluded during the backup/restore operation. This error precedes the current message. Note that the file system inspection can be turned off by setting the parameter 'NEGATIVE_LIST' to 'NO_CHECK'.

System action:

User response: Resolve the root cause for this problem (previous error) or change the value of the parameter 'NEGATIVE_LIST' to 'NO_CHECK'. Depending on the application type, this can be accomplished by • (for DB2 and native Oracle) editing the TSM ACS profile and set the parameter 'NEGATIVE_LIST' to 'no_check' • (for SAP(R) for Oracle) editing the BR*Tools profile *.sap and set the parameter 'util_vol_nlist' to 'no_check'. Note that changing 'NEGATIVE_LIST' to 'NO_CHECK' implies that TSM for ACS would potentially backup all files residing on the requested file systems. This true even if they were not explicitly requested and resided on the requested file systems, and even if they were not explicitly requested during the backup. At restore time all of these objects would typically be restored.

FMM8383E BR-Tools are required to set the environment variable BI_RUN for volume backups.

Explanation: This is a unique ID from a BR*Tools run (normally it is the name of the BR*Tools log). If this variable is set then BACKINT recognizes that a call from BR*Tools 7.10 or higher was triggered.

System action:

User response: Ensure that BR*Tools 7.10 or later is used and rerun the operation.

FMM8384E Failed to determine the APPLICATION_TYPE of the profile. Please invoke wizard with option -m <application type>.

Explanation: 'acsd -f wizard' was invoked to modify an existing profile, and the APPLICATION_TYPE could not be identified by inspecting this profile. This is required in order to properly adjust the profile.

System action:

User response: Provide the application type when invoking the wizard with options 'acsd -f wizard -m <application type>'. The preferred method, however, is to call the setup script without options.

FMM8385E In order to create a new profile the wizard needs to be invoked with option -m <application type>.

Explanation: 'acsd -f wizard' was invoked to create a new profile. In this case it is required to specify the application type with option -m.

System action:

User response: Provide the application type when invoking the wizard by using the options 'acsd -f wizard -m <application type>'. Alternatively, you can use the database-specific version of the setup script (setup_<database>.sh) to create a new profile and configure TSM for ACS.

FMM8386E Parameter *parameter name* requires a decimal value of 0 or greater.

Explanation: The value specified for the named parameter does not comply with the defined range of values.

System action:

User response: Check the named profile keyword and make appropriate adjustments.

FMM8387W Found additional files on the file systems to backup: '*filename*'

Explanation: Although the previously mentioned files were not requested to be part of the backup, they will be copied because they reside on a file system that will be backed up in its entirety.

System action:

User response: Edit the 'CLIENT' section of the profile. You can either set the parameter 'NEGATIVE_LIST' to 'NO_CHECK', to allow TSM for ACS to back up any file stored in a file system that will be backed up, or you can set the parameter 'NEGATIVE_LIST' to point to a file (the 'negative list') that contains a list of all files and directories that are allowed to be processed during backup. Any directory

you add to the 'negative list' is processed recursively. Note that there is only one 'negative list' for backup and restore. See FMM6969E for restore.

FMM8388W Additional files to restore were discovered on the file systems: 'file list'

Explanation: A FlashCopy restore operation is performed with the profile parameter NEGATIVE_LIST set to WARN. This operation replaces complete file systems with the content of the file systems at the time of backup. Each file that currently resides on the file systems to be restored (but were not part of the original backup) will be listed.

System action: Processing continues.

User response: None.

FMM8389W The following volume groups / file systems are currently not accessible:
volume groups/filesystems

Explanation: The listed volume groups or file systems are not accessible. TSM ACS tries to verify that only database files reside in the volume groups or file systems that will be restored. But it was encountered that it was not possible to access the file systems (in the volume groups) to verify the database files because the file systems are not mounted or the volume groups are not imported, or both. This warning message is followed by message FMM9390E which gives more information.

System action:

User response: This is just a warning message. Follow the instructions of the user response of FMM8390E.

FMM8390E Failed to validate that only database files will be overwritten during restore, because some of the database filesystems are currently not accessible. Please import volume groups and/or mount all filesystems and restart the restore. If you cannot mount the filesystems as a consequence of a disaster or a failing previous restore operation, this error can be prevented by executing restore with negative list set to 'no_check'.

Explanation: TSM ACS tries to verify that only database files reside in the volume groups / file systems that will be restored. But it was encountered that it was not possible to access the file systems (in the volume groups) to verify the database files because the file systems are not mounted and/or the volume groups are not imported.

System action:

User response: There are two options to solve this problem: 1. Import all volume groups and mount all

file systems that contain database files. 2. If the first option is not possible as a consequence of a disaster or a failing previous restore operation, the negative list check cannot be performed at all and must be switched to 'no_check'. Depending on the application type, this can be accomplished by • (for DB2 and native Oracle) editing the TSM ACS profile and set the parameter 'NEGATIVE_LIST' to 'no_check' • (for SAP(R) for Oracle) editing the BR*Tools profile *.sap and set the parameter 'util_vol_nlist' to 'no_check' Note that changing NEGATIVE_LIST to NO_CHECK implies that TSM for ACS would potentially backup all files residing on the requested file systems. This true even if they were not explicitly requested and resided on the requested file systems, and even if they were not explicitly requested during the backup. At restore time all of these objects would typically be restored.

FMM8391E 'bytes_requested' bytes were requested to be read from the file 'filename' but only 'bytes_read' bytes could be read.

Explanation: The specified number of bytes requested to be read from the specified filename could not be read.

System action: Processing ends.

User response: Check if the file size is smaller than the number of requested bytes.

FMM8392E An error occurred while restoring the file 'filename'

Explanation: The restore operation failed for the identified file. The restore process continues with the other files.

System action: Processing continues.

User response: A restore failure occurs for different reasons. Please check for previous error messages that provide more information about the reason.

FMM8393E The keyword TARGET_SET requires a target set name as argument.

Explanation: The keyword TARGET_SET specified within the target set definition file needs to be followed by an argument defining the unique name of the target set.

System action: Please have a look into your target set file (.fct) and correct the entry accordingly.

User response:

FMM8394E Error while parsing TARGET_SET target set name: Illegal number of arguments.

Explanation: The keyword TARGET_SET specified within the target set definition file needs to be followed by exactly one argument defining the unique name of

the target set. No additional arguments are allowed.

System action:

User response: Please have a look into your target set file (.fct) and correct the entry accordingly.

FMM8395E Error while parsing TARGET_SET *target set name* in volumes file: A multi partition backup requires the use of the keyword PARTITION in the target set section.

Explanation: On a partitioned DB2 environment, the TARGET_VOLUME entries within the target set definition file need to be enclosed by nested 'PARTITION' sections to determine for which partition this target volume(s) apply.

System action:

User response: Modify your target set definition file accordingly. Example: >>> TARGET_SET SET_1 >>>
PARTITION NODE0000 TARGET_VOLUME 40913158 -
- TARGET_VOLUME 40A13158 - - <<< >>>
PARTITION NODE0001 TARGET_VOLUME 40B13158 -
- TARGET_VOLUME 50913158 - - <<< <<<

FMM8396E Error while parsing TARGET_SET *target set name* in volumes file: It is not allowed to specify a portion of a target set without keyword PARTITION, if this keyword is used for other portions in the same target set definition.

Explanation: On a partitioned DB2 environment, the TARGET_VOLUME entries within the target set definition file need to be enclosed by nested 'PARTITION' sections to determine for which partition this target volume(s) apply. As soon as embedded PARTITION subsections are used this means that ALL TARGET_VOLUME entries need to be enclosed in PARTITION subsections.

System action:

User response: Correct your target set definition file accordingly.

FMM8397E Error while parsing TARGET_SET *target set name* in volumes file: the parameter PARTITION requires exactly one parameter.

Explanation: On a partitioned DB2 environment, the TARGET_VOLUME entries within the target set definition file need to be enclosed by nested 'PARTITION' sections. The keyword 'PARTITION' needs to be followed by the unique name of the partition.

System action:

User response: Check whether all PARTITION

subsections within your target set definition file have a unique partition name and correct the entries if necessary.

FMM8398E Error while parsing statement '*parameter name*' in profile. The statement '*from or to*' is required to be in the form hh:mm.

Explanation: The optional conditions 'FROM' and 'TO' of the profile parameter '*parameter name*' need to be followed by a time in the format 'hh:mm'.

System action:

User response: Please check your profile and correct the times accordingly.

FMM8399E The mode *mode* of parameter *parameter* is only supported for *device_type* .

Explanation: The requested mode *mode* is only supported for *device_type*.

System action:

User response: Choose a supported mode..

FMM8400E Error while parsing statement '*device class*' in profile. The statement *partition number* is required to be a number.

Explanation: The optional condition 'ON_PARTITIONN' of the profile parameter 'DEVICE_CLASS' needs to be followed by an integer number.

System action:

User response: Please check your profile and correct the 'ON_PARTITIONN' entries accordingly.

FMM8401E DEVICE_CLASS *device class* was encountered multiple times within a single DEVICE_CLASS statement.

Explanation: The parameter 'DEVICE_CLASS' of the 'CLIENT' section allows to enlist multiple device classes which are then applied in a round robin process. However, each enlisted device class must not occur multiple times within the same enumeration.

System action:

User response: Please check your profile and correct the 'DEVICE_CLASS' entries accordingly.

FMM8402E No DEVICE_CLASS found that can be used for the current operation.

Explanation: The application of a 'DEVICE_CLASS' entry within the 'CLIENT' section of the profile can be restricted by a number of optional conditions, e.g. by time frame of DB2 partition number. If this error occurs none of the DEVICE_CLASS entries within the profile

matches the conditions currently given (current time, given partition, given weekday).

System action:

User response: Check the conditions specified for the 'DEVICE_CLASS' entries within your profile. It needs to be ensured that exactly one entry matches any imaginable condition at any time.

FMM8403E The keyword *keyword* was found multiple times without qualifier *qualifier*.

Explanation: If the parameter *keyword* is specified without additional qualifiers it is representing the global default. This global default can be defined only once. All other entries of parameter *keyword* need to be restricted by additional conditions.

System action:

User response: Please check your profile. The parameter *keyword* must not occur multiple times without additional conditions.

FMM8404E The following statement contains incompatible options *statement*.

Explanation: The parameter *statement* within the 'CLIENT' section of the profile is followed by additional options which are contradictory to each other.

System action:

User response: Please check the parameter *statement* within your profile. For example, it is not possible to combine the options 'MANDATE' and 'TSM_ONLY'.

FMM8405E The following statement is missing mandatory options *statement*.

Explanation: The parameter *statement* within the 'CLIENT' section of the profile must be followed by an option defining the mode of how offline backups are handled.

System action:

User response: Please check the parameter *statement* within your profile. It needs to include either 'NO', 'YES', 'MANDATE', or 'TSM_ONLY' as an option.

FMM8406E There are two *object type* associated with partition *partition name*.

Explanation: The profile associates the same partition with multiple objects of *object type*. The name of the partition and of the *object type* are identified in this message.

System action: The operation fails.

User response: Update the profile so that each

partition is listed as a member of only one object of *object type*.

FMM8407E An illegal partition number has been specified for parameter candidate name.

Explanation: The parameter *parameter* expects integer partition numbers as argument.

System action:

User response: Please check the parameter *parameter* within your profile and correct it accordingly.

FMM8408E The parameter *parameter* is not allowed as a name for a target set.

Explanation: One possible distinctness of the parameter 'TARGET_SET' is to specify target set definitions via a naming convention instead of a target set definition file (for SVC only). The argument *parameter* does not meet these naming conventions.

System action:

User response: Please check the arguments of the parameter 'TARGET_SET' within your profile and correct them accordingly.

FMM8409E The parameter TARGET_NAMING is required to contain the wildcards *source* and *targetset*.

Explanation: The parameter 'TARGET_NAMING' needs to follow particular conventions including the wildcards *source* and *targetset* to be valid.

System action:

User response: Please check the arguments of the parameter 'TARGET_NAMING' within your profile and correct them accordingly.

FMM8410I Invoking suspend script *suspend script*.

Explanation: The suspend script has been invoked. This script suspends the application immediately before the actual FlashCopy process is initiated.

System action:

User response: Watch for additional messages regarding the success of the suspend operation.

FMM8411I Script returned with return code *return code*

Explanation: A suspend or resume operation failed and issued the corresponding error code.

System action:

User response: Please check for more information in the output that precedes this message.

FMM8412I Start resume script *resume script*.

Explanation: The resume process has started. Applications which have been suspended immediately before the actual FlashCopy operation are resumed after this process completes.

System action: Watch for additional messages regarding the success of the resume operation.

User response:

FMM8413I Continue script *script* to resume.

Explanation: The identified script is resuming the operation.

System action:

User response: Watch for successive messages informing about the success of the resume operation.

FMM8414E Error while parsing profile *profile*:
Delimiter '*delimiter*' missing.

Explanation: A syntax error has been detected within you profile.

System action:

User response: Please check the syntax and format of your profile.

FMM8415E A size has been specified for the file '*file*' in the infile, but the requested file is not a raw device.

Explanation: A size was specified (in the infile) for the stated file. However, the file does not refer to a raw device. A size specification is allowed for raw devices only.

System action:

User response: Verify that the correct entries are specified in the infile.

FMM8416E The specified backup ID '*backup id*' must have 16 characters.

Explanation: The backup ID is expected to be exactly 16 characters.

System action:

User response: Verify the given backup ID. If it contains 16 characters, make sure that it does not contain any special characters.

FMM8417E File '*file*' has not been found in any backup.

Explanation: No backup version of the file to be restored is available.

System action: Processing continues to restore other

requested files that are available.

User response: If you have provided the names of the files please check for wrong names in the input. If the restore was started by SAP BR*Tools the version of this file might have been deleted on the Tivoli Storage Manager server.

FMM8418E The backup ID '*backup id*' has not been found.

Explanation: The backup ID was not found in the backup repository. As a result, the requested backup cannot be restored.

System action: Processing stops.

User response: If you have provided backup ID please check for wrong entries in the input. If the restore was started by SAP BR*Tools this backup might have been deleted on the Tivoli Storage Manager server.

FMM8419E File '*file*' was not found in the backup identified with backup ID '*backup id*'

Explanation: The specified file was not found in the backup and was removed from the list of files to be restored.

System action:

User response: None.

FMM8420E Full file-based backups into the repository are not allowed when '*ALLOW_FULL_FILE_BACKUP*' is set to '*NO*'.

Explanation: If you want to use '*FlashcopyManager*' to perform a backup with options *util_file* or *util_file_online*, you need to set the option *ALLOW_FULL_FILE_BACKUP* to *YES* in the profile. Please note that this option is not recommended.

System action:

User response: Please correct the setting for the parameter within your profile or modify backup options alternatively.

FMM8421I Modifying existing profile '*profile file*' for application '*application type*' ...

Explanation: An existing profile was found by the profile wizard and will be modified during subsequent configuration actions.

System action:

User response: None.

FMM8422I **Creating new profile 'profile file' for application 'application type' ...**

Explanation: No existing profile was found. The profile wizard will create a new profile.

System action:

User response: None.

FMM8424E **Operation not allowed for this parameter.**

Explanation: An invalid value was entered for the current parameter.

System action:

User response: Enter a valid value for this parameter. View help for a parameter by entering a question mark ("?").

FMM8426I **Saving profile 'profile' ...**

Explanation: The profile wizard writes the profile to the file system.

System action:

User response: None.

FMM8428W **No help available for this parameter**

Explanation: No help information is available for the current parameter.

System action:

User response: Check the product documentation for help information about this parameter.

FMM8431E **Application Type 'application type' is not a valid type.**

Explanation: An invalid application type was specified in the profile wizard command.

System action:

User response: Issue the command again using a valid application type. Supported application types are DB2, SAP, ORACLE, SAP_ORACLE, GENERIC, and VMWARE.

FMM8432E **Invalid function: function invalid (supported: function supported)**

Explanation: The function specified for the profile wizard -f option is invalid.

System action:

User response: Issue the command again and specify a valid function. The only supported function is "password".

FMM8433E **Wrong system mode: system mode (supported: PS | BS | PSBS)**

Explanation: The system mode specified in the profile wizard is invalid. These three system modes are supported: PS - the wizard creates a profile for the Production System BS - the wizard creates a profile for the Backup System PSBS - the wizard creates profiles for both the Production and the Backup System

System action:

User response: Issue the command again and specify a valid system mode. Supported system modes are PS, BS, PSBS.

FMM8434T **Usage: program name [-f password] [-p profile] [-b password-file] [-v] [-?]**

Explanation: The usage help for the profile wizard.

System action:

User response: Run the command again with valid command line options.

FMM8435W **Annotation file 'file' could not be loaded.**

Explanation: The annotation file is required by the profile wizard for displaying more expressive prompts and online help. However, if this file is missing the wizard is still operational.

System action:

User response: The annotation file is integral part of the product. If it is missing this means your product installation is corrupt. Please perform a reinstallation. If the warning message still occurs please contact your support line.

FMM8436W **Problems occurred on final validation of profile. Incorrect parameters have been marked in the written profile. Please check.**

Explanation: Profile parameters for that a user-defined value is obligatory have been skipped without specifying a value.

System action:

User response: Please rerun the profile wizard for the given profile and ensure you specify a valid value for each parameter marked with *input mandatory*.

FMM8437I **Verifying password...**

Explanation: After a password has been entered the wizard is verifying it by performing a test connection to the according entity.

System action:

User response: Wait for outcome of the verification. If

the verification is successful the wizard proceeds with the next password or writes the password files. If the verification fails the user is asked whether he wants to retry or ignore the issue.

FMM8439E Could not read password filename from profile '*profile*'. File does not exist. (Check options -p, -b)

Explanation: If the filename for the password file is not explicitly specified by the option '-b' the wizard tries to read this information from the profile. The profile being consulted is either the default profile '*profile*' or the profile specified by option '-p'. If this error occurs there is either no default profile available or the profile specified by option '-p' does not exist.

System action:

User response: Check options '-p' and '-b'.

FMM8440E '*number of disks*' disks have been found for datastore '*datastore name*'. Only one disk per datastore is supported for the following environments: IBM DS8000 IBM XIV, if profile parameter '*profile param name*' is set to '*value*'.

Explanation: The specified datastore cannot be backed up by IBM Tivoli Storage FlashCopy Manager because of environmental limitations. See error message for more detail.

System action: Processing ends.

User response: Reduce the number of disks of the datastores to include in the backup to one or use consistency groups in case the IBM XIV® storage system is used.

FMM8441E Please specify either only backup id's or only backup id's with files.

Explanation: You specified some backup id's with files and some backup id's without files.

System action:

User response: Please specify either only backup id's or only backup id's with files.

FMM8445E Invalid cloning mode: *cloning mode* invalid (supported: cloning_only | backup_cloning)

Explanation: The given cloning mode is invalid. These two cloning modes are supported: cloning_only - for pure cloning configurations backup_cloning - for configuring a database instance for cloning and backup/restore

System action:

User response: Issue the command again and specify a valid cloning mode.

FMM8446E The restore operation requires the command line option -P <Partition group> to be specified.

Explanation: For restore operations in DB2 DPF environments where the profile parameter PARTITION_GROUP is used, it is required to specify the command line option -P <Partition group> on the restore command.

System action:

User response: Issue the command again and specify a valid partition group.

FMM8448E Another device class already exists under the given name '*name*'. Please specify another name.

Explanation: DEVICE_CLASS sections must be named unique. The specified name is already in use for another device class.

System action:

User response: Choose another device class name which is not already in use by another device class section.

FMM8450E The entry in InFile is not a valid file or directory: '*entry*'.

Explanation: The files or directories specified in the InFile have to exist prior the backup operation is started.

System action: Processing ends.

User response: Verify the reported invalid entry in the InFile and revise the entry accordingly.

FMM8511I The command is: *command name*

Explanation: This is an information message echoing the command.

System action:

User response: None.

FMM8512I Return code is: *return code*

Explanation: This message shows the return code of the Backup Object Manager. Valid return codes: 0 The requested action was performed successfully. 1 The requested action was performed successfully; however, some warnings were issued. 2 or greater The requested action could not be performed due to errors. In this case, an error message should be logged, too.

System action:

User response: None if the return code is 0. If the return code is greater than 0, analyze the error and/or warning messages. Resolve errors before starting the action again.

FMM8513W 'TDP_DIR' is not set. The temporary path will be used.

Explanation: The environment variable 'TDP_DIR' is not set and therefore, the log will be written to the system's temporary path instead.

System action:

User response: Set the 'TDP_DIR' environment variable.

FMM8514W 'TDP_DIR' is not set correctly. The temporary path will be used.

Explanation: The variable TDP_DIR is set but contains an invalid path. All run logs will be written to the machines temporary directory instead.

System action:

User response: Check and reset the environment variable TDP_DIR.

FMM8515W Volume *volume group* is shared across partitions. This might result in severe restrictions during the restore operation. Consult the manual for details.

Explanation: The specified volume group contains data from multiple partitions. As a consequence, individual database partitions cannot be restored. For DB2, this means that you cannot use the native DB2 restore and recovery commands. Instead, you must restore your database using 'tsm4acs -f restore'.

System action: The operation continues.

User response: No action is required for backup operations. Restore operations need to be performed using 'tsm4acs -f restore' instead of using the native interface commands.

FMM8516E The restore operation terminated because more objects than requested would have been restored.

Explanation: Multiple partitions were residing on the same volume group at backup time. A restore can only be performed with 'tsm4acs -f restore'. Also, a partition group must be specified with this command.

System action: The operation terminates.

User response: Run the restore operation again using 'tsm4acs -f restore -P <partition group>'.

FMM8517E Function '*name*' cannot operate on multiple partitions simultaneously. Run the operation again with a single partition.

Explanation: The operation started so that multiple database partitions were used (for example tsm4acs was started with option '-P <partition group>' and the specified partition group was representing multiple database partitions). This is not supported for the specified function.

System action: Operation will fail.

User response: Run the operation again so that it uses only one database partition.

FMM8518E Unable to stop db2.

Explanation: A restore was started while the database was still up and running.

System action: Operation will fail.

User response: Stop the database and restart the restore operation.

FMM8519E Unsupported database / application type.

Explanation: The requested operation was implemented on an application that does not support this operation.

System action: Operation will fail.

User response: Consult the user manual on how to perform the operation you requested.

FMM8520E No command was specified.

Explanation: backom was called without a command line.

System action:

User response: Check the command syntax and correct the call.

FMM8521E Command option '*command option*' requires an argument.

Explanation: A command option requiring an argument was specified without an argument.

System action: Check the command syntax and correct the call.

User response:

FMM8522E Invalid command 'command'.

Explanation: backom was called with an invalid command.

System action:

User response: Check the command syntax and correct the call.

FMM8523E Error during action.

Explanation: An error occurred while performing the named action.

System action:

User response: Look for other error messages in order to analyze the problem.

FMM8524E An online restore of the Tablespace is not allowed.

Explanation: Either the database setup or the kind of backup prevents an online table space backup.

System action:

User response: If you need to do a table space restore it must be done offline.

FMM8525E The DB2 instance name can consist of at most characters characters.

Explanation: The name given for the DB2 instance does not comply with the DB2 naming conventions.

System action:

User response: Correct the DB2 instance name.

FMM8526E The DB2 database alias can consist of at most characters characters.

Explanation: The name given for the DB2 alias does not comply with the DB2 naming conventions.

System action:

User response: Correct the DB2 alias name.

FMM8527E Invalid node. Specify it in the format node format.

Explanation: The name given for the DB2 node does not comply with the DB2 naming conventions. Node numbers must be specified in the displayed format, for example 'NODE0000' or '0000'.

System action:

User response: Correct the DB2 node number.

FMM8528E Invalid timestamp. Specify the format as 'yyyymmddhhmmss', wildcards '*' or '?' are permitted.

Explanation: Specify digits in the format 'yyyymmddhhmmss' or mixed with wildcards '*' or '?'. where: • yyyy is the year, specified as four digits, • mm is the month, specified as two digits, with leading zero for the months January to September, • dd is the day of the month, specified as two digits, with leading zero for days 1 to 9, • hh is the hour of the day, 00 to 23, with leading zero for hours 0 to 9, • mm is the minutes of the hour, 00 to 59, with leading zero for minutes 0 to 9, • ss is the second of the minute, 00, to 59, with leading zero for seconds 0 to 9. Any digits can be replaced by wildcards '*' or '?', where • * means any number of any digits, • ? means exactly one digit of any value.

System action:

User response: Correct the timestamp.

FMM8529E Invalid log sequence number. Specify it in the format log sequence format.

Explanation: The information on the log sequence number(s) does not comply with the expected format. Accepted log sequence numbers are for example '123' or 'S0000123.LOG'.

System action:

User response: Correct the log sequence number(s).

FMM8530E Profile 'file name' does not exist or cannot be accessed.

Explanation: Either an existing file could not be opened, or a file could not be created.

System action:

User response: Check the attributes of the file and/or its directory. For backup processing, read access is required for the files to be backed up. For restore processing, write access is required for the target location of the files to be restored.

FMM8531E Directory 'file path' does not exist or cannot be accessed.

Explanation: A file path cannot be accessed.

System action:

User response: Check the attributes of the file and/or its directory. For backup processing, read access is required for the files to be backed up. For restore processing, write access is required for the target location of the files to be restored.

FMM8532E Invalid log chain number. Specify it in the format *log chain format*.

Explanation: The information on the log chain number(s) does not comply with the expected format. Accepted log chain number(s) are for example '123' or 'C0000123'.*file path* .

System action:

User response: Correct the log chain number(s).

FMM8533E A timestamp range is not allowed for command '*command*'.

Explanation: A timestamp range is not allowed for command restore database, restore tablespace, restore tablespace online and restore DB2 history file. Only a single timestamp argument can be used.

System action:

User response: Correct the timestamp command option.

FMM8534E Command option '*command option*' is missing.

Explanation: A command was issued without specifying a required command option.

System action: Check the command syntax and correct the call.

User response: Check the command syntax and correct the call.

FMM8535E Invalid output mode. Specify one of the keywords *keyword list*.

Explanation: Only the listed keyword values are allowed with the output mode command option *-m*.

System action:

User response: Correct the output mode command option.

FMM8536E Wildcard characters are not allowed for command '*command*'.

Explanation: For the BackOM commands 'restore database', 'restore tablespace', 'restore tablespace online' and 'restore DB2 history file' it's not allowed to specify the wildcard characters '*' and '?' in a timestamp command option.

System action:

User response: Correct the timestamp command option.

FMM8537E The path '*path*' is not absolute.

Explanation: A command line argument requires a fully qualified path which was not given.

System action:

User response: Specify the fully qualified path.

FMM8538E The Tablespace Definition Information '*file name*' cannot be processed.

Explanation: The TDI file could not be parsed because of errors. There are more specific parser error messages before this message occurs.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager log.

FMM8539E The parameter PARTITION_GROUP is not allowed in the client section for non-SAP environments. The DB2_WORKLOAD parameter must specify SAP.

Explanation: The parameter PARTITION_GROUP was specified in the client section of the profile, but the application is not a DB2 system running SAP.

System action: Operation will fail.

User response: You cannot use the parameter PARTITION_GROUP in your environment. All database partitions must reside on dedicated volume groups.

FMM8540I Using *component_name* at host *name:port*

Explanation: The *component_name* service named is used for the current action.

System action:

User response: None.

FMM8541I Using profile '*profile path*'.

Explanation: The profile named is used for the current action.

System action:

User response: None.

FMM8542E Profile '*profile path*' cannot be read.

Explanation: The Backup Object Manager tried to use the profile named but the profile was not available or could not be read. The location of the profile is specified via command line as argument to option '-e' or in environment variable 'XINT_PROFILE'.

System action:

User response: Make sure that the profile is available

at the location specified in option '-e' on the command line or in environment variable 'XINT_PROFILE'. Check the attributes of the profile and the corresponding directory and make sure that the file can be accessed.

FMM8543I Querying TSM for file(s) 'file list'.

Explanation: The Backup Object Manager checks if the files listed are available on the TSM server(s) specified in the corresponding profile.

System action:

User response: None.

FMM8544I Application agent is terminating.

Explanation: An operation is entering the cleanup phase and application agents are disconnecting.

System action: No specific system behavior.

User response: None.

FMM8545I No image type image(s) found.

Explanation: A request could not be satisfied because the files to be processed are not available on the TSM server.

System action:

User response: Check if the file(s) were specified correctly in the request.

FMM8546E Environment variable 'environment variable' is not set or not set correctly.

Explanation: A required environment variable is not set at all or has a value that is not allowed.

System action:

User response: Check the documentation for the appropriate values of the environment variable named and set its value accordingly.

FMM8547E Nothing to restore.

Explanation: A restore operation was started but no data was found to restore. This typically occurs when an invalid backup ID is used.

System action: Operation will fail.

User response: Specify another backup to restore.

FMM8548I Elapsed time: time value

Explanation: After restore and delete, the time elapsed during the action is displayed.

System action:

User response: None.

FMM8549E Unable to create file 'file name'.

Explanation: During restore, the file to be restored cannot be created in the target location.

System action:

User response: Check if there is sufficient space available for the file to be restored. Check the attributes of the target directory; write access is required. If the target file already exists, check that write access is granted

FMM8550W Environment variable 'environment variable' for output mode has wrong value. Using default.

Explanation: The default output mode can be overridden by the named environment variable. Accepted values are "short", "normal", or "detailed". The system default is "short" for actions on DB2 log files, "normal" otherwise.

System action:

User response: Specify an appropriate value for the environment variable named, or remove the environment variable.

FMM8551E Not all data written to 'file path'.

Explanation: Restoring raw or DB2 log file data ended before all data retrieved from TSM could be written to the file named. The file is incomplete. named.

System action:

User response: Make sure there is sufficient space for the data to be restored.

FMM8552E File 'file path' could not be closed.

Explanation: After restoring raw or DB2 log file data, the target file could not be closed.

System action:

User response: Retry the action.

FMM8553E The file 'filename' has not been found. This file is required for the device agent to function. Check your installation.

Explanation: One of the components that is required to be installed with the product is missing.

System action: Operation will fail.

User response: Install the product again.

FMM8554E Unable to create directory for detailed logs: *name of directory*.

Explanation: The specified directory could not be created. Detailed log information for future operations will not be available.

System action: The product continues to operate, but detailed log information will not be written. This reduces the capability to diagnose errors.

User response: Create the specified directory manually and start 'acsd' again.

FMM8555E Variable 'DB2DBDFT' or command option 'alias' is required.

Explanation: The password command needs the name/alias of the database, for which the Data Protection for SAP configuration file has to be adapted.

System action:

User response: Either set the environment variable DB2DBDFT or provide the command option 'alias' with the password command and try again.

FMM8556E Unable to get hostname.

Explanation: The machine's hostname could not be determined.

System action:

User response: Check the TCP/IP configuration of the machine.

FMM8557E The config file 'initfile name.bki' could not be created.

Explanation: Data Protection for SAP tries to create the configuration file named if it is not present at the location specified by the Data Protection for SAP profile keyword CONFIG_FILE. However, the file cannot be created. This may either be caused by an incorrect path specified by keyword CONFIG_FILE, or the user may not have the appropriate permissions for creating the file.

System action:

User response: Make sure the path specified by keyword CONFIG_FILE is correct and the permissions are set appropriately.

FMM8558I Setting TSM password for partition 'partition number' on host 'host name'.

Explanation: The Data Protection for SAP TSM password is set on the host named for the DB2 partition indicated.

System action:

User response: None.

FMM8559W For partition 'partition number' switch to host 'host name' and issue the command again.

Explanation: When verifying the TSM password, the Data Protection for SAP configuration file is modified. If the Data Protection for SAP profile keyword CONFIG_FILE points to an NFS mounted (UNIX or Linux) or a shared (Windows) path accessible to all hosts in a DB2 ESE (EEE) environment, for example the instance home, all configuration files of the various partitions can be modified simultaneously. If, in contrast, keyword CONFIG_FILE points to a local path, only the configuration files of the local partitions can be modified. In this case, the password verification needs to be done from each host. The message indicates the partitions whose associated configuration files are not accessible. In order to avoid this administrative overhead, it is recommended to place the Data Protection for SAP configuration files in a file system shared by all hosts hosting a partition of the database.

System action:

User response: Make sure to verify the TSM password(s) for all partitions of the database.

FMM8560E Partition 'partition number' not found in the database configuration.

Explanation: The DB2 partition specified could not be found in the database configuration.

System action:

User response: Check the configuration of the DB2 ESE(EEE) environment (db2nodes.cfg, environment variable DB2NODE) and try again.

FMM8561W Database 'alias' not listed in the system database directory.

Explanation: The database *alias* does not exist. Because there is a dependency between the alias and the settings for Data Protection for SAP there might be problems during database backup or restore runs. Nevertheless, the Data Protection for SAP configuration file (initalias.utl) will be created and adapted.

System action:

User response: Check if the alias specified does match to an entry in the DB2 system database directory. Further, check the argument for the Data Protection for SAP profile keyword CONFIG_FILE and if necessary adapt it appropriately.

FMM8562E Target 'volume' is missing in the target set ('target set name') that has been specified for restore. Review the error explanation for corrective actions.

Explanation: Prior to starting a restore, all target volumes that contain backup data are checked to make

sure they are still listed in the target set definition file. The target set definition file is specified in the profile with the VOLUMES_DIR or VOLUMES_FILE parameter. This error might also occur if the backup was performed with the TARGET_NAMING parameter specified.

System action: The operation will fail.

User response: Verify that all target volumes used for the backup have not been used for other purposes. Once you verify that the backup is still valid, set the option RESTORE_FORCE to YES in the appropriate device section and run the operation again. This error is now ignored for this operation. Alternatively you can add the missing target volumes to the target set definition and run the restore operation again. Be aware that corrupt data might be restored if one of the volumes within the target set was used for other purposes.

FMM8563E The target name 'backup volume' could not be identified from source name 'source volume' and target set 'target set' using the current naming convention. Please review the error explanation for corrective actions.

Explanation: You are attempting a restore operation with option TARGET_NAMING defined in the profile. Before the restore operation begins, all volumes that contain backup data are checked to make sure they are still defined in the profile. If the naming convention specified with option TARGET_NAMING changed after the backup was created, this checking action fails.

System action: Operation will fail.

User response: Verify that all target volumes used for the backup have not been used for other purposes. Once you verify that the backup is still valid, set the option RESTORE_FORCE to YES in the appropriate device section and run the operation again. This error is now ignored for this operation. Alternatively can update the naming convention specified with option TARGET_NAMING to its original form and run the restore operation again. Be aware that corrupt data might be restored if one of the volumes within the target set was used for other purposes.

FMM8564E The backup selected for restore resides on target set 'name'. Either this target set definition no longer exists in the profile or the manner in which the target sets were specified has changed. Please consult the user manual for corrective actions.

Explanation: You have chosen to restore a backup which resides on a target set that has been removed from the target set definition prior to this restore operation. This occurs when you reuse the volumes associated with this target set for other purposes or by

accidentally changing the target set definition.

System action: The operation will fail

User response: Verify that all target volumes (of the specified target set) used for the backup have not been used for other purposes. Once you verify that the backup is still valid, set the option RESTORE_FORCE to YES in the appropriate device section and run the operation again. This error is now ignored for this operation. Alternatively, you can add the missing target set to your target set definition file (when TARGET_SETS is set to VOLUMES_FILE or VOLUMES_DIR) or you can append the name of this target set to the list of target sets specified with the TARGET_SETS option.

FMM8565E More than one DEVICE_CLASS statement is eligible for the current operation. This is not allowed.

Explanation: Multiple DEVICE_CLASS statements are specified in the CLIENT section. This is allowed only if each of those statements is restricted for use with different times and dates. For DB2, it is also possible to restrict the use of a device class to a particular partition.

System action: The operation fails.

User response: Modify the USE_AT, FROM-TO, and ON_DBPARTITIONNUMS entries of the DEVICE_CLASS statements in the profile so that at most, only one device class is used at a time.

FMM8566E The specified DEVICE_CLASS statements are inconsistent. As a result, these pairs are ambiguous: pairs

Explanation: Multiple DEVICE_CLASS statements are specified in the CLIENT section. This is allowed only if each of those statements is restricted for use with different times and dates. For DB2, it is also possible to restrict the use of a device class to a particular partition.

System action: The operation fails.

User response: Modify the USE_AT, FROM-TO, and ON_DBPARTITIONNUMS entries of the DEVICE_CLASS statements in the profile so that at most, only one device class is used at a time.

FMM8567E A node configured in PARTITION_GROUP is not present in the db2nodes.cfg file or does not reside on this host. To restore nodes that reside on a different host you need to start the restore from this host directly.

Explanation: One of the specified nodes has not been found in the db2nodes.cfg file or does not reside on this host.

System action: Operation fails.

User response: Try the operation again with different nodes specified on the command line or in the profile or rerun the restore on the correct host. Also, check the settings in the db2nodes.cfg file.

FMM8568I All nodes from db2nodes.cfg will be restored.

Explanation: All nodes that are specified in the db2nodes.cfg file will be restored during this operation.

System action: No specific system behavior.

User response: None.

FMM8569I Only some nodes specified in the db2nodes.cfg file will be restored. Additional restore operations might be required on other hosts.

Explanation: Some nodes that are specified in the db2nodes.cfg file will be restored during this operation.

System action: No specific system behavior.

User response: None.

FMM8570E Unable to start db2.

Explanation: DB2 could not be started successfully.

System action: Operation fails.

User response: Check the application logs and DB2 logs. Try this operation again when the cause of the error is corrected.

FMM8571E Unable to initialize db2.

Explanation: The DB2 instance could not be initialized.

System action: Operation fails.

User response: Check the application logs and DB2 logs. Try this operation again when the cause of the error is corrected.

FMM8572I Output of db2inidb: output.

Explanation: The db2inidb command output displayed.

System action: No specific system behavior.

User response: None.

FMM8573I The password file 'filename' has been updated successfully.

Explanation: The password file has been updated with new or altered passwords.

System action: The password file is updated.

User response: No action is required.

FMM8574E Syntax error: *syntaxerror*

Explanation: The syntax of this command is not valid.

System action: The password file is not updated.

User response: Check the syntax of your command including its arguments. The correct syntax is documented in the User's Guide.

FMM8575E In this command multiple passwords were set for 'server'. Only one password can be set for each server.

Explanation: Each command can set a server password only once.

System action: The password file is not updated.

User response: Check the command's list of server/password arguments for duplicates.

FMM8576E The profile section 'sectionname' does not need a password.

Explanation: This profile section does not need a password.

System action: The password file is not updated.

User response: Please check the arguments of your command. It must not contain password definitions for profile sections other than ORACLE, DB2STANDBY, and DEVICE_CLASS.

FMM8583E Multiple possible values for parameter 'INCREMENTAL_LEVEL' detected: *ambiguous statements*

Explanation: Multiple specifications of the parameter 'INCREMENTAL_LEVEL' with overlapping time spans have been detected in the profile.

System action: Processing stops.

User response: The parameter 'INCREMENTAL_LEVEL' can be specified multiple times within the profile to use different values at different days of the week or different times during the day. But these multiple definitions must not overlap. Correct the time specifications and retry the operation.

FMM8584I Delete command completed successfully.

Explanation: The object(s) specified with the delete command were successfully deleted from the TSM server.

System action:

User response: None.

FMM8585W Delete command completed successfully, but had warning(s).

Explanation: The object(s) specified with the delete command were deleted with warning(s) from the TSM server.

System action:

User response: Check the Backup Object Manager log file for further detailed messages and if required, do the requested interventions manually.

FMM8586I Delete command was aborted.

Explanation: The delete command was aborted by the user. No object(s) were deleted from the TSM server.

System action:

User response: None.

FMM8587E Delete command failed due to an error.

Explanation: The delete command failed during execution. Not all objects were deleted from the TSM server.

System action:

User response: Check the Backup Object Manager log file for further detailed messages and try to resolve the error which led to the delete failure. Retry the action. If the error still exists, contact the IBM Support.

FMM8588E Delete command has not been started or no delete result information is available.

Explanation: This message indicates that an operation did not complete successfully. Typically, some other error condition was detected before.

System action:

User response: Contact the IBM Support.

FMM8589E Query command failed due to an error.

Explanation: The query command failed during execution. Not all queried objects can be displayed.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager log. In the absence of preceding error messages, contact IBM Support.

FMM8596E The virtual machine '*vm name*' with instance UUID '*source vm instance uuid*' cannot be backed up because it is distributed across multiple datastores. Distributed virtual machines are not supported for the following environments: IBM DS8000 IBM XIV, if profile parameter '*profile param name*' is set to '*value*'.

Explanation: The specified virtual machine cannot be backed up by IBM Tivoli Storage FlashCopy Manager because of environmental limitations. See error message for more detail.

System action: Processing ends.

User response: Exclude the specified virtual machine from the backup or use consistency groups in case the IBM XIV storage system is used.

FMM8601E The following device sections are missing in the profile:

Explanation: Some profile parameters in the CLIENT section refer to device sections that are not specified in the profile.

System action: The operation fails.

User response: Add the missing device sections to the profile or modify the specified profile parameters in the CLIENT section.

FMM8602E Either parameter *profile parameter* is referring to device class '*device class*' or DEVICE_CLASS is not specified and the default value STANDARD is expected.

Explanation: The specified profile parameter *profile parameter* is referring to a device section '*device class*' that is not specified in the profile. If the parameter DEVICE_CLASS is not specified in the profile then a device section named STANDARD is expected by default.

System action: The operation fails.

User response: Add the missing device section to the profile or modify the specified profile parameter in the CLIENT section.

FMM8603E Parameter *illegal option* is not a valid parameter for keyword *profile parameter*.

Explanation: One of the specified parameters is invalid.

System action: The operation fails.

User response: Correct the invalid parameter in the profile.

FMM8610I Restoring *type* ...

Explanation: The restore of *type* has started.

System action:

User response: None.

FMM8611I Do you want to overwrite the existing database (y/n)?

Explanation:

System action:

User response:

FMM8612I Continuing restore ...

Explanation: The database restore continues.

System action:

User response: None.

FMM8613E Terminating restore ...

Explanation: An error occurred, and the database restore terminates.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager and the shared library run logs. Additional information may be found in the DB2 diagnostic log (db2diag.log).

FMM8614E The virtual machines '*vm1*' and '*vm2*' have the same UUID '*uuid*'. UUID's need to be unique within a backup run.

Explanation: The two specified virtual machines have the same UUID. \$longfcm; cannot process two virtual machines with the same UUID.

System action: Processing stops.

User response: Update the UUID of one of the virtual machines.

FMM8615I Restore command completed successfully.

Explanation: The object(s) specified with the restore command were successfully restored from the TSM server.

System action:

User response: None.

FMM8616W Restore command completed successfully with warnings.

Explanation: The object(s) specified with the restore command were restored with warning(s) from the TSM server.

System action:

User response: Check the Backup Object Manager log file for further detailed messages and if required, do the requested interventions manually.

FMM8617I Restore command was aborted.

Explanation: The restore command was aborted by the user. No object(s) were restored from the TSM server.

System action:

User response: None.

FMM8618E Restore command failed due to an error.

Explanation: The restore command failed during execution. Not all objects were restored from the TSM server.

System action:

User response: Check the Backup Object Manager log file for further detailed messages and try to resolve the error which led to the restore failure. Retry the action. If the error still exists, contact the IBM Support.

FMM8619E Restore command has not been started or no restore result information is available.

Explanation: This message indicates that an operation did not complete successfully. Typically, some other error condition was detected before.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager log.

FMM8621I Restoring file '*file name*' ...

Explanation: The system started restoring the file indicated.

System action:

User response: None.

FMM8622I Deleting *type* ...

Explanation: The deletion of *type* has started.

System action:

User response: None.

FMM8623I Deleting file 'file name' ...

Explanation: The system started deleting the file indicated.

System action:

User response: None.

FMM8626W The Tablespace Definition Information 'file name' could not be deleted.

Explanation: The system tried to remove the TDI image from TSM, but did not succeed.

System action:

User response: Try to remove the image manually using the Backup Object Manager raw delete facility.

FMM8630E The command option 'option' must be a number.

Explanation: An invalid argument was specified for command option *option*.

System action:

User response: Correct the command syntax.

FMM8631I Backup command completed successfully.

Explanation: The backup operation completed successfully; the backup image can be used for restoring. In the case of a full database backup, the TDI image was generated and stored to TSM, too.

System action:

User response: None.

FMM8632W Backup command completed successfully with warnings.

Explanation: The backup operation completed successfully; the backup image can be used for restoring. However, some problems occurred.

System action:

User response: Check the warning messages and take corrective actions if necessary.

FMM8633E The configured VCenter server is the 'found API version' version, which is not supported by IBM Tivoli Storage FlashCopy Manager.

Explanation: The configured vCenter server has an unsupported API version.

System action: Processing ends;

User response: Use another vCenter server that has a

supported API version or upgrade this vCenter server to a supported API version.

FMM8634E Backup command failed due to an error.

Explanation: No backup was made due to previous errors.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager log.

FMM8635E The command option 'option' must be a floating point number.

Explanation: An invalid argument was specified for command option *option*.

System action:

User response: Correct the command syntax.

FMM8636E The command option 'option' must be one of values.

Explanation: An invalid argument was specified for command option *option*.

System action:

User response: Correct the command syntax.

FMM8637I Type state backup of 'alias' started ...

Explanation: A backup operation of database *alias* of type *type* has started.

System action:

User response: None.

FMM8638I Type state backup of tablespace(s) tablespace#1,...,tablespace#n of 'alias' started ...

Explanation: A backup operation of table space(s) *tablespace#1 ... tablespace#n* of database *alias* of type *type* was started.

System action: Processing continues.

User response: None.

FMM8639I Including log files in backup image ...

Explanation: The DB2 log files are stored as part of the backup image.

System action:

User response: None.

FMM8640I Using *number* buffers with a size of *size* ...

Explanation: For backup or restore operations, the indicated number of buffers of the size displayed are used.

System action:

User response: None.

FMM8641I Using *number* session(s) ...

Explanation: For backup or restore operations, the indicated number of TSM sessions is used.

System action:

User response: None.

FMM8642I Using a degree of parallelism of *number* ...

Explanation: For backup or restore operations, the degree of parallelism is displayed.

System action:

User response: None.

FMM8643I Using vendor library at '*lib path*' ...

Explanation: For backup or restore operations, the named vendor library is used.

System action:

User response: None.

FMM8644W Offline backups cannot include log files. The option **-L** is being ignored.

Explanation: An offline backup operation was started, requesting the DB2 log files to be included. This is not possible with an offline backup. The backup is done without including DB2 log files.

System action:

User response: Make sure to backup DB2 log files separately.

FMM8651W Your version of DB2 does not support including log files. The option **-L** is being ignored.

Explanation: A backup was started, requesting the DB2 log files to be included, but your version of DB2 does not support this feature. For including DB2 log files in the backup image, DB2 V.8.2 or later is required.

System action:

User response: Make sure to backup DB2 log files separately.

FMM8652I DB2 version '*version*' with *number* bits detected.

Explanation: The indicated DB2 version was detected by Backup Object Manager.

System action:

User response: None.

FMM8653I Using autonomic buffer size and number of buffers ...

Explanation: The buffer size and the number of buffers used for backup or restore is automatically determined by DB2.

System action:

User response: None.

FMM8654I Using an autonomic buffer size with *number* buffers ...

Explanation: The buffer size used for backup and restore is automatically determined by DB2. The number of buffers to be used was specified in the call to the Backup Object Manager.

System action:

User response: None.

FMM8655I Using an autonomic number of buffers with a size of *size* ...

Explanation: The number of buffers to be used for backup and restore are determined by DB2. The buffer size to be used was specified in the call to the Backup Object Manager.

System action:

User response: None.

FMM8656I Using an autonomic degree of parallelism ...

Explanation: The number of DB2 processes (UNIX or Linux) or threads (Windows) used for reading or writing data from/to table space containers during backup and restore is determined by DB2.

System action:

User response: None.

FMM8657W *Number* is not a valid partition number for a non-partitioned database. Assuming partition 0.

Explanation: The partition number specified in the call to Backup Object Manager does not denote a valid partition of the database. Therefore, the default

partition 0 will be used by DB2 and by Backup Object Manager.

System action:

User response: If your database is not partitioned do not specify the partition number for further actions.

FMM8658E *Number is not a partition number of the database or does not denote a partition on this host.*

Explanation: The partition number specified does not denote a valid database partition or is not the partition located on the system where Backup Object Manager is called. Backup Object Manager can only operate on partitions residing on the same host.

System action:

User response: Either change *number* to a partition number of a local partition, or start Backup Object Manager from the same host where the partition resides.

FMM8659I *Creating tablespace definition information ...*

Explanation: The table space definition information (TDI) is being created in memory.

System action:

User response: None.

FMM8660I *Saving tablespace definition information ...*

Explanation: The table space definition information (TDI) is being stored on the TSM server.

System action:

User response: None.

FMM8661W *Could not create Tablespace Definition Information.*

Explanation: The system could not collect the table space definition information. The backup was made without TDI. As a result, the backup can be used for restoring the system, but it cannot be used for restoring to a different location.

System action:

User response: Ensure that your database is enabled to accept CLI connections.

FMM8662W *Could not save Tablespace Definition Information.*

Explanation: The system could not save the TDI on TSM. The backup was made without TDI. As a result, the backup can be used for restoring the system, but it

cannot be used for restoring to a different location.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager log.

FMM8663W *The Tablespace Definition Information contains device containers of a type unsupported by BackOM redirected restore.*

Explanation: A backup of a database using device containers was requested. The backup was successful, it can be used to restore the system, but it cannot be used for restoring to a different location. Restoring to a different location is not supported with device containers.

System action:

User response: None.

FMM8664E *Connecting to 'alias' using CLI failed. The return code was return code.*

Explanation: The system tried to connect to the database named via the CLI. The operation did not succeed and returned the error code indicated.

System action:

User response: Ensure that your database is enabled to accept CLI connections.

FMM8665I *The backup timestamp is: timestamp*

Explanation: The DB2 backup finished successfully with the timestamp *timestamp*.

System action:

User response: None.

FMM8666I *Redirecting container of tablespace table space with ID id.*

Explanation: The named table space is restored to the location requested.

System action:

User response: None.

FMM8667W *Tablespace tablespace with ID id was not redirected because its container on source system SID is not located in a path starting with 'path'.*

Explanation: The named table space of type SMS was not redirected because the definition of the table space container in the source system does not match the database characteristics that Backup Object Manager expects and that are cited in the message. Therefore, Backup Object Manager tries to restore the table space

to a location identical to the location in the original system.

System action:

User response: Make sure that the table space mentioned can be restored to the original location. This requires that the user initiating the redirected restore has the appropriate permissions for placing the table space container in this location and that the table space can be restored without overwriting other data. In order to avoid this situation in the future, the administrator of the source system may want to recreate the table space according to the database characteristics Backup Object Manager expects.

FMM8668I Tablespace Definition Information created successfully.

Explanation: The metadata concerning the physical database layout necessary for automatic redirected restores driven by BackOM were created successfully.

System action:

User response: None.

FMM8669I Free space of device with ID *id* containing the container storage path '*storage_path*' are *free_space*.

Explanation: After assigning a container storage path to a dedicated device the remaining free space is calculated and returned to the user.

System action:

User response: None.

FMM8670I Remaining free space of device with ID '*id*' after assigning container '*container_name*' of size *size* are *free_space*.

Explanation: After assigning or creating a tablespace container on a dedicated device the remaining free space is calculated and returned to the user.

System action:

User response: None.

FMM8671I Using automatic storage path(s) *storage_path*.

Explanation: A dedicated automatic storage path will be used.

System action:

User response: None.

FMM8672I Redefining container path(s) of automatic storage tablespace *tablespace* with ID *id*.

Explanation: The path(s) an automatic storage tablespace uses as a starting point for the container(s) will be redefined.

System action:

User response: None.

FMM8690E Free space check for container '*path*' failed. Only *free bytes* free space left on device with ID '*id*' but *required bytes* required.

Explanation: The system requires a table space container of the size indicated at the path named, but there is not sufficient free space available to create it.

System action:

User response: Try to make available the free space required, for example by 1. Removing some files on the volume or file system the container is to reside on. 2. Increasing the size of the file system the container is to reside on. 3. Shrinking the size of the container requested so that it fits in the free space. Note: Backup Object Manager assumes that a small part (0.05%) of the free space will be required by the operating system for administrative use. As a consequence, only 99.95% of the free space on the volume or file system is actually available.

FMM8692E The requested data could not be retrieved.

Explanation: The TDI data of a backup image could not be retrieved and displayed.

System action:

User response: Look for and respond to preceding error messages.

FMM8693E More than one Tablespace Definition Information file matches your query.

Explanation: More than one TDI file matching the search criteria was found on TSM.

System action:

User response: Specify additional BackOM command options to restrict the result set.

FMM8700E Internal parser error in Tablespace Definition Information parser.

Explanation: An unexpected error occurred in the TDI parser.

System action:

User response: Contact IBM Support.

FMM8701E This parser cannot process Tablespace Definition Information version *version*.

Explanation: The current version of Backup Object Manager is not compatible with the version the TDI image was created with. As a consequence, the TDI data cannot be processed.

System action:

User response: Check the release notes for the appropriate migration procedure.

FMM8702E Too many errors. Bailing out.

Explanation: The TDI parser encountered a number of errors. Restoring is stopped.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager log.

FMM8703E Out of memory.

Explanation: The TDI parser encountered a token that cannot be read into the main memory. The TDI image cannot be processed, and restoring is stopped.

System action:

User response: Contact IBM Support.

FMM8704E Error while reading input file.

Explanation: The TDI parser tried to read more data from disk or from TSM, but did not succeed.

System action:

User response: Ensure that the TDI image to be processed exists at the expected location and that the system has sufficient privileges to read it.

FMM8705E Error in line *line number*.

Explanation: The TDI parser encountered a syntax error in the line indicated. As a consequence, the TDI image cannot be analyzed.

System action:

User response: Respond to the error message and correct your TDI image.

FMM8706E The container at '*path*' is inappropriate for tablespace *tablespace*.

Explanation: The container at the location indicated cannot be added to the table space named because of incompatible properties.

System action:

User response: Check the properties of the container and the table space. Ensure that the IDs of the containers are unique for the table space named.

FMM8707E Missing statement *keyword* in block *block name* near line *line number*.

Explanation: A keyword is missing in the named block ending at the line given.

System action:

User response: Insert the required statement in the block.

FMM8708E The [TDI] header block must be the first block.

Explanation: The TDI image does not start with the required header ([TDI] block). Only comments or whitespace are allowed before this block.

System action:

User response: Ensure that the [TDI] block is the first block in the TDI image.

FMM8709E The required block *block name* is missing.

Explanation: The named block is missing in your TDI image.

System action:

User response: Insert the missing block using valid values.

FMM8710W Duplicate block *block name* ignored at line *line number*.

Explanation: At the line indicated, a block begins whose name was encountered before. The system ignores the duplicate block; it uses the data from the first occurrence of duplicate blocks.

System action:

User response: Make sure that block names are unique within a TDI image.

FMM8711W Duplicate statement *keyword* ignored in line *line number*.

Explanation: At the line indicated, a duplicate statement was encountered within a block. The system ignores the duplicate statement.

System action:

User response: Make sure to not specify duplicate statements within a block.

FMM8727E No instance found managing database '*database name*'.

Explanation: The DB2 instance, which manages the named database '*image_name*' could not be detected.

System action: Processing ends.

User response: Contact your IBM support personnel.

FMM8728E Could not attach to instance '*instance*'.

Explanation: BackOM was not able to attach to the instance *instance*.

System action:

User response: First, check the system environment for possible instance candidates. Try the action again by additionally specifying the BackOM command option '-i <instance name>'.

FMM8729I Checking system resources ...

Explanation: Prior to starting the redirected restore by BackOM the existing system resources, e.g. free space of a file system will be checked.

System action:

User response: None.

FMM8730I Scaling tablespace containers to *number* percent ...

Explanation: All table space containers will be increased by the percentage indicated during the table space container redefinition step.

System action:

User response: None.

FMM8731I Normalizing tablespace containers ...

Explanation: All containers of a table space will be of the same size after redefinition.

System action:

User response: None.

FMM8732E The Tablespace Definition Information used with the redirected restore operation contains an invalid database alias.

Explanation: There is an invalid database alias specified in the alias statement of the TDI image.

System action:

User response: Provide a valid alias.

FMM8733E The Tablespace Definition Information used with the redirected restore operation contains an invalid instance name.

Explanation: There is an invalid database instance specified in the <instance> statement of the TDI image.

System action:

User response: Provide a valid instance name.

FMM8734E The Tablespace Definition Information used with the redirected restore operation contains an invalid partition number.

Explanation: There is an invalid partition number specified in the <Node> statement of the TDI image.

System action:

User response: Provide a valid partition number.

FMM8736E Tablespace *tablespace* must have at least one container.

Explanation: The TDI image defines the table space named without containers.

System action:

User response: Ensure that there is at least one container associated with every table space.

FMM8737E Tablespace *tablespace* has containers with the combined storage too small.

Explanation: The number of used pages of the table space named exceeds the combined size of its table space containers defined in the TDI image.

System action:

User response: Ensure that every table space has containers of a combined size that is sufficient to hold the used pages of the table space.

FMM8738E The container at *path* has a page size that is incompatible with its tablespace.

Explanation: The container indicated does not have the same page size as its table space according to the definitions in the TDI image.

System action:

User response: Contact IBM Support.

FMM8739E The type of the container at *path* is incompatible with its tablespace.

Explanation: The container indicated cannot be used with its associated table space according to the definitions in the TDI image. SMS table spaces can only

have path containers, and DMS table spaces must have file or device containers.

System action:

User response: Ensure that the appropriate types of containers are used with each table space.

FMM8740E The path *path* of a container must not be relative.

Explanation: In the TDI image, the named path defining a container does not seem to be a fully qualified path.

System action:

User response: Ensure that all paths in your TDI are fully qualified.

FMM8741E The container at *path* would overwrite existing files or directories.

Explanation: The TDI image contains the definition of the container indicated whose location is already in use. This is only allowed when restoring to the source database. Restoring to a different location is stopped.

System action: Ensure that all path containers defined in the TDI image point to non-existing paths and all file containers point to non-existing files.

User response:

FMM8742E The container at *path* is a device container which is not supported.

Explanation: In the TDI image, a device container is defined. However, device containers are not supported by Backup Object Manager.

System action:

User response: Do not use device containers.

FMM8743I Local Tablespace Definition Information check returned *return code*.

Explanation: The TDI with the target database table space definition was checked. If the return code given does not equal 0 errors occurred.

System action:

User response: In the case of a non-zero return code, contact IBM Support.

FMM8744I Tablespace Definition Information replacement check returned *return code*.

Explanation: The system checked whether the table space definitions of the target TDI can replace the definitions of the source TDI. If the return code given does not equal 0 the table space definitions of the target TDI are not valid.

System action:

User response: In the case of a non-zero return code, contact IBM Support.

FMM8745E The Tablespace Definition Information is invalid.

Explanation: The TDI with the target table space definitions is not valid. Restoring to a different location is stopped.

System action:

User response: Check the Backup Object Manager log for the return code of the validation. Check for and respond to preceding error messages in the Backup Object Manager log.

FMM8746I The Tablespace Definition Information is valid.

Explanation: The TDI with the target table space definition is valid. Processing continues.

System action:

User response: None.

FMM8747E Not all tablespaces of the original database are contained in the Tablespace Definition Information.

Explanation: At least one table space of the original database is missing in the TDI definitions of the target database. However, a new location must be given for all table spaces of the original database. Therefore, restoring to a different location is stopped.

System action:

User response: Provide the information on the missing table spaces and their containers.

FMM8748E The Tablespace Definition Information does not define enough storage to hold all the data of the original database.

Explanation: The target TDI has at least one table space whose containers are too small to hold the data of the source database.

System action:

User response: Increase the container size or add more containers to the table spaces.

FMM8749E The page size of a tablespace in the Tablespace Definition Information does not match the one of the original database.

Explanation: The target TDI contains at least one table space with a matching ID in the source TDI, but their page sizes do not match.

System action:

User response: Ensure that table spaces have the same page sizes in both the source and the target TDI.

FMM8750E The number of used pages of a tablespace in the Tablespace Definition Information does not match the one of the original database.

Explanation: The target TDI contains at least one table space with a matching ID in the source TDI, but the number of used pages of the target table space does not match the number of used pages in the original database.

System action:

User response: Ensure that the number of used pages of a table space is the same in both the source and the target TDI.

FMM8751E The tablespace type in the Tablespace Definition Information does not match the one of the original database.

Explanation: The target TDI holds at least one table space with a matching ID in the source TDI, but the table space types are different.

System action:

User response: Ensure that the type of a table space is the same in both the source and the target TDI.

FMM8752E BackOM does not support redirected restore with device containers.

Explanation: The target TDI contains at least one definition of a device container. However, device containers are not supported by Backup Object Manager's redirected restore function.

System action:

User response: Do not use the Backup Object Manager's redirected restore facility for device containers.

FMM8753E A container cannot be created at *path*.

Explanation: Either the location where the table space container is to be created does not exist, or the permissions of the user are not sufficient.

System action:

User response: Check the location and the permissions.

FMM8755I Getting reference Tablespace Definition Information from TSM ...

Explanation: Retrieving the appropriate TDI to be used by internal checking routines from the TSM server.

System action:

User response: None.

FMM8756W Could not get reference Tablespace Definition Information from TSM. No input validation is done.

Explanation: The system could not find a TDI image matching the database backup to be restored on TSM. The restore action will be continued, but the input data cannot be validated before the restore starts.

System action:

User response: None.

FMM8757I Performing redirected restore from 'source alias' to 'target alias' ...

Explanation: Redirected restore of *source alias* to *target alias* is starting.

System action:

User response: None.

FMM8758E The Tablespace Definition Information does not contain data for tablespace 'tablespace'.

Explanation: A definition of the table space named is expected to be provided in the TDI, but could not be found.

System action:

User response: Ensure that all table spaces of the source database are also defined in the target TDI.

FMM8759E Redirecting of at least one container failed.

Explanation: The system tried to create the containers for a table space, but at least one of them could not be redirected to a different location. Usually, the location of one of the table space containers is not allowed. A list of containers the system tries to create can be found in the Backup Object Manager log. One of them failed.

System action:

User response: Check for and respond to further error messages in the Backup Object Manager log.

FMM8760E Directory '*directory*' could not be created.

Explanation: The system tried to create the directories to place the containers in, but at least one failed.

System action:

User response: Ensure that the system has sufficient privileges to create the directories at the desired locations.

FMM8761E The container at *path* does not have the minimum size of two extends.

Explanation: A table space container to be created must have at least the size of two extends.

System action:

User response: Correct the size of the container to be created.

FMM8762I Set tablespace container with ID *id* and name '*tablespace_container*'.

Explanation: Backup Object Manager redirects a table space container to the ID and name indicated.

System action:

User response: None.

FMM8763E The extent size of a tablespace in the Tablespace Definition Information does not match the one of the original database.

Explanation: The extend sizes of corresponding table spaces defined in the source and target TDIs must be equal. However, for at least one table space different extend sizes are defined in the source and target databases.

System action:

User response: Define matching extend sizes for corresponding table spaces.

FMM8765I Checking redirected restore from '*source alias*' to '*target alias*' ...

Explanation: The system is testing whether the original database can be restored to the target location. It checks whether • the file system where the table space containers are to be created has sufficient free space. (If specified, normalizing and scaling are also considered.) • there are existing files and directories identical to the containers defined for the target database. This would indicate that a database of same name and of same structure already exists, and data could be overridden. • the structures of the source and target databases (table space types, page sizes, extend sizes) allow for a redirected restore.

System action:

User response: None.

FMM8766I Check successful. Redirected restore possible with these settings.

Explanation: The redirected restore test finished successfully. Thus, the redirected restore operation can be started with the options specified for the test run.

System action:

User response: None.

FMM8767W Warnings occurred.

Explanation: The redirected restore test detected one or more minor conflicts. These conflicts may or may not prevent a successful redirected restore operation. Nevertheless, it is recommended to resolve them.

System action:

User response: Check for and respond to preceding warning messages in the Backup Object Manager log.

FMM8768E Check failed. Redirected restore not possible with these settings.

Explanation: The redirected restore test detected one or more major errors which will prevent a successful redirected restore with these settings.

System action:

User response: Check for and respond to preceding error messages in the Backup Object Manager log.

FMM8769E Found multiple Tablespace Definition Information matching the given timestamp. Additional search conditions needed.

Explanation: More than one TDI file for a database backup image was found on the TSM server. In such a scenario, the integrity of the metadata assigned to a database backup images is violated and prevents an automatic redirected restore driven by BackOM.

System action:

User response: Contact your IBM support personnel.

FMM8770I Getting Tablespace Definition Information used with the redirected restore operation from TSM...

Explanation: The system is retrieving the TDI image from the TSM server.

System action:

User response: None.

FMM8771E The Tablespace Definition Information used with the redirected restore operation could not be retrieved.

Explanation: The TDI image specified could not be found.

System action:

User response: Provide the correct location of the TDI image.

FMM8772E The selected database has a structure that prevents automatic cloning.

Explanation: You tried to clone an SAP database using redirected restore, but the database does not have the default directory structure of an SAP database. The cloning facility of Backup Object Manager redirected restore cannot be used for this system.

System action:

User response: You may use either the interactive or the batch mode of Backup Object Manager redirected restore.

FMM8773E The interactive modification of the containers failed.

Explanation: You tried to interactively change the location of containers, but this operation failed.

System action: Processing ends.

User response: Contact IBM Support.

FMM8776E You are not allowed to delete this container.

Explanation: You tried to delete the last container of a table space. However, at least one container must be available to every table space.

System action:

User response: Make sure that there is at least one container defined for every table space.

FMM8798E Due to errors, you cannot continue the operation.

Explanation: You tried to start a restore operation after redefining the containers interactively, but errors were detected in the input data. The operation cannot continue.

System action:

User response: Check all table spaces with '!!!' error marks in the list and correct the definitions of their containers. Then continue.

FMM8799E A container must have a size of at least twice the extent size (*minimum size for this tablespace*).

Explanation: The container size specified is too small. The minimum size of a container is twice the extent size.

System action:

User response: Correct the container size.

FMM8800I The command is: *command*

Explanation: Displays the command that was issued. The following commands are possible: Backup, Restore, Archive/Retrieve.

System action:

User response: None.

FMM8801I Time: *time* — PID: *PID_Number*

Explanation: Displays the process id of the DB2 process which called the shared library.

System action:

User response: None.

FMM8802I Found *number type* image(s) on TSM server.

Explanation: For restore and delete operations Data Protection for SAP queries TSM for backup images by means of a timestamp and shows the number of found images.

System action:

User response: None.

FMM8803I The DB2 image size for this session is about '*size*'.

Explanation: The estimated size of the data to be backed up is displayed.

System action:

User response: None.

FMM8804W The recovery log could not be written.

Explanation: After every backup or restore, Data Protection for SAP writes a record into the recovery log file `tdprlf.<SID>.node_name.log`. It is located in the path pointed to by environment variable `TDP_DIR`.

System action:

User response: Check, if the permissions are set correctly and if there is sufficient free space in your file system.

FMM8805I The restore was cancelled by the user.
Existing data not overwritten.

Explanation: The existing database is still operational.

System action:

User response: None.

FMM8806I *product version.release.modification.level
(build_numberbeta) build_date*

Explanation: Writes version information into the product log file.

System action:

User response: None.

FMM8807I Archive log file 'log number' of chain 'log
chain number'.

Explanation: Writes information about the log file to be archived into the product log file.

System action:

User response: None.

FMM8808I Retrieve log file 'log number' of chain 'log
chain number'. Seeking for TSM image
'image'.

Explanation: Writes information about the log file to be retrieved into the product log file.

System action:

User response: None.

FMM8810I Cleaning up resources of process
PID_number.

Explanation: All resources used by the product will be released.

System action:

User response: None.

FMM8812I Committed TSM sessions of this backup
run will be deleted.

Explanation: During a backup with multiple sessions, an error occurred. The backup operation is stopped. TSM sessions already committed during this operation are being deleted from the TSM server in order to prevent them from being considered restorable.

System action:

User response: None.

FMM8813E Error deleting committed TSM sessions.

Explanation: One or more committed TSM sessions could not be deleted during the postprocessing of the failed backup run.

System action:

User response: Use the Backup Object Manager to delete the file(s) manually.

FMM8814I Inquired TSM with mask 'search mask'.

Explanation: The string denoted is used to inquire TSM for backup images.

System action:

User response: None.

FMM8815I Information for Log Manager:
*DB2_instance DB2_database_name
DB2_database_alias
log_and_log_chain_number partition*

Explanation: The information listed is provided to the DB2 Log Manager.

System action:

User response: None.

FMM8816I DB2 version 'version' detected.

Explanation: TSM for ERP is running on a system where DB2 version *version* is set up.

System action:

User response: None.

FMM8817I No corresponding committed TSM
session(s) found. Nothing will be
deleted.

Explanation: The cleanup of a failed TSM for ERP database backup could not find any partial TSM backup image of that run already stored on the TSM server for deletion.

System action:

User response: None.

FMM8818W Invalid value specified for
BACKOM_LOCATION.

Explanation: The BackOM executable was not started for collecting database metadata due to an invalid specification.

System action:

User response: Check the value of the TSM for ERP configuration parameter BACKOM_LOCATION. The parameter can be found in the vendor environment file

and must contain the fully qualified name of the BackOM executable.

FMM8819I The TSM objects matching with mask 'search mask' will be deleted.

Explanation: The cleanup of a failed TSM for ERP database backup will delete any partial TSM backup image of that run already stored on the TSM server and matching *search mask*.

System action:

User response: None.

FMM8820E No valid TSM session found.

Explanation: A running TSM for ERP workflow could not continue due to a missing TSM session.

System action:

User response: Contact your IBM support personnel.

FMM8821I Using option(s) 'options'.

Explanation: The *options* string specifies vendor options that DB2 provides to the TSM for ERP library as part of the calling function. These could be options directly provided as part of the database backup or restore command or options made persistent in the database configuration, here the parameters VENDOROPT, LOGARCHOPT1 or LOGARCHOPT2.

System action:

User response: None.

FMM8822I Configuration parameter(s):parameters

Explanation: The list specifies a set of runtime parameters that the TSM for ERP library is using for the calling workflow.

System action:

User response: None.

FMM8823W Configuration parameter SRC_DB_ALIAS requires parameter SRC_DB_INSTANCE and vice versa.

Explanation: To be able to recover a database after a redirected restore using the built-in DB2 rollforward command, TSM for ERP needs both SRC_DB_ALIAS and SRC_DB_INSTANCE.

System action:

User response: Include both parameters SRC_DB_ALIAS and SRC_DB_INSTANCE in the TSM for ERP vendor environment file and retry the database recovery.

FMM8831E The properties of the virtual machine 'vm name' could not be fetched through the vSphere API because they are not set.

Explanation: The properties of the virtual machine could not be fetched through the vSphere API because they are not set on the corresponding object.

System action: Processing ends.

User response: Check if the according auxiliary ESX host is in an operational state.

FMM8899E Interface problem in function function: Value 'value' of parameter 'parameter' is not supported with DB2 version 'version'.

Explanation: An unknown action code during the program execution was encountered.

System action:

User response: Contact your IBM support personnel.

FMM9001E Internal error: error

Explanation: The following internal error: *error* has been encountered.

System action:

User response: Contact IBM Support.

FMM9002E Parameter 'all' is not supported.

Explanation: The provided parameter is not supported. This error can be caused by nodes that are specified without being separated by commas.

System action: Processing ends.

User response: Make sure the specified nodes are separated by commas, then try the command again.

FMM9003E Incompatible components installed: component name one, component name two

Explanation: The components mentioned in the message text can not be used together. This may be the result of an incomplete upgrade.

System action:

User response: Contact IBM Support.

FMM9004E Location of the message catalog could not be figured out.

Explanation: Data Protection for SAP locates the message catalog over the install directory. When Data Protection for SAP is exploited through a library like DB2 or Oracle/RMAN, then the environment variable XINT_NLS_CATALOG_PATH is mandatory.

System action: Processing stops.

User response: The environment variable XINT-NLS_CATALOG_PATH may be required..

FMM9005E A not supported by B

Explanation: The installed version of product B does not support product A. Most likely you need to upgrade product B.

System action:

User response: Contact the IBM Support.

FMM9006E Internal error while reading environment variable: *variable*

Explanation: This is an internal error.

System action:

User response: Contact IBM Support.

FMM9007W An error occurred while terminating the application:*the error*

Explanation: While terminating the application, an error occurred. This has no impact on the success of the operation.

System action:

User response: None.

FMM9008E This product requires at least version *number of product name* to be installed.

Explanation: The version of the application *product name* is not supported by this application. Most likely application *product name* needs to be upgraded.

System action:

User response: Contact IBM Support.

FMM9009W The following products are not compatible: *product name first (product version first)* and *product name second (product version second)*.

Explanation: This message is similar to FMM9008E. But in this case it's not obvious which one of the products needs to be upgraded.

System action:

User response: Contact IBM Support.

FMM9010E Could not determine installation directory for *program*. Please restart the process using a fully qualified name.

Explanation: The name of the path where a given program is located could not be determined.

System action:

User response: Contact your IBM support personnel.

FMM9011E There was no response received within *number* seconds; timeout is expired. You can increase the timeout by specifying the profile parameter *timeoutphase* for the current phase of the backup or restore operation.

Explanation: The communication between two program components was suspended or stopped, which can lead to a timeout.

System action:

User response: Increase the timeout by specifying the profile parameter TIMEOUT_<PHASE> for the current phase of the backup or restore operation. If this does not solve the problem please contact your IBM support personnel.

FMM9012E One of the requested data containers is already the subject of a restore.

Explanation: A restore of the same data has already been requested.

System action: Processing stops.

User response: Multiple restore operations are usually prevented by the database system. If there are no multiple restore operations performed concurrently, then contact IBM support for this problem.

FMM9013E Concurrent restore of objects being backed up with multiple device agents is not supported.

Explanation: This special restore scenario is unsupported.

System action:

User response: Contact your IBM support personnel.

FMM9014E Failed to load library: *library* reason: *reason*

Explanation: The ACS library could not be loaded.

System action:

User response: Contact your IBM support personnel.

FMM9015E Failed to locate functions in library: *library* reason: *reason*

Explanation: One or more functions could not be found in the ACS library.

System action:

User response: Contact your IBM support personnel.

FMM9200E Additional support information: An exception was thrown at position: *position(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9201E Additional support information: An exception was thrown at position: *position(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9202E Additional support information: An exception was thrown at position: *position(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9203E Additional support information: An exception was thrown at position: *position(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9204E Additional support information: An exception was thrown at position: *file(line)* (*text_description*).

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9205E Additional support information: Unable to instantiate *name* at *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9206E Additional support information: Unable to use *actual* when expecting *expected* at *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9207E Additional support information: An exception was thrown at position: *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9208E System error *errno*: *errno text* at position: *file(line)*.

Explanation: A system call failed with *errno*.

System action:

User response: Check *errno* and *errno text* with you system administrator. If you cannot resolve the problem, contact IBM Support.

FMM9209E Additional support information: No handler registered for message type *message*. Thrown at position: *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9210E ESD_AbortDispatchingException thrown at position: *file(line)*.

Explanation: An internal error occurred.

System action:

User response: Contact IBM Support.

FMM9211E Additional support information: An exception was thrown at position: *file(line)*. (State *state*)

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9212E Additional support information: No handler registered for message type (*message_type, classname*). Thrown at position: *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9213E A memory allocation request failed at position: *file(line)*.

Explanation: This error message indicates an out-of-storage condition. It may occur due to a previous error, or it may be owed to a large size of the internal buffers.

System action:

User response: Check for and respond to preceding error messages. You may also want to reduce the size of the internal buffers (keyword BUFFSIZE in the Data Protection for SAP profile).

FMM9214E Additional support information: An exception was thrown from a destructor.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9215E The maximum string length supported for *name* is *length*.

Explanation: The supported string length of a system component, e.g. file name or hostname has been violated.

System action:

User response: Check the components involved in the operation. If the problem cannot be resolved contact your IBM support personnel.

FMM9216E Additional support information: An exception was thrown at position: *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9217E Additional support information: An exception was thrown at position: *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9218E Additional support information: An exception was thrown at position: *file(line)*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9219E Additional support information: Invalid error type *type* encountered.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact IBM Support.

FMM9220E Additional support information: Second call of *call*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact your IBM Support.

System action:

User response: Contact your IBM Support.

FMM9221E The operation ended prematurely with return code *rc*. An exception was thrown at position: *file(line)*.

Explanation: An operation could not be finished successfully due to an unexpected termination.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM9222E A snapshot-type operation was interrupted. Additional support information: An exception was thrown at position: *file(line)*.

Explanation: A snapshot operation could not be finished successfully due to an unexpected interruption.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM9223E The operation will be aborted.

Explanation: An internal error during an operation leads to an abort of that operation.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM9224E The operation will be aborted. Check for other error messages in the log files.

Explanation: An internal error during an operation leads to an abort of that operation.

System action:

User response: Check the logs for further information. If the problem cannot be resolved contact your IBM support personnel.

FMM9225E The keyword '*keyword*' has not been found in the line '*line*' of the file '*file_name*'. Please change it back to the original value if you modified it.

Explanation: Occurs for example if the entries in the file /etc/inittab have been modified before a second installation.

System action:

User response: Change the modified *line* in the *file_name* back to the original value, *keyword* gives a hint to what is expected.

FMM9226E The ASM instance with SID='*instance id*' is not available. Please check if the ASM_INSTANCE_ID is set to the right ASM instance, if yes start it and check the availability.

Explanation: The ASM instance with the specified SID could not be accessed.

System action: Processing ends.

User response: Check if the ASM instance with the specified SID is available and started.

FMM9227E The ASM diskgroup '*diskgroup*' has not been found. Ensure that it is available.

Explanation: The specified diskgroup is needed for the backup but it has not been found in the ASM instance.

System action: Processing ends.

User response: Please ensure that the diskgroup is available in your ASM instance and that it is mounted.

FMM9228E Expected ASM file but found file: '*file*'

Explanation: ASM files were expected, but a non-ASM file has been found. This might occur if your database resides on ASM and non-ASM files.

System action: Processing ends.

User response: Please ensure that you do not have a mixed environment with ASM and non-ASM files.

FMM9229E Expected file but found ASM file: '*file*'

Explanation: Non-ASM files were expected, but an ASM file has been found. This might occur if your database resides on ASM and non-ASM files.

System action: Processing ends.

User response: Please ensure that you do not have a mixed environment with ASM and non-ASM files.

FMM9300E Additional support information: Aborting 'send' operation. See previous error.

Explanation: This error may have been caused by previous errors.

System action:

User response: Check for previous errors and correct them.

FMM9301E Additional support information: State *state* does not match state pattern *pattern*.

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact IBM Support.

System action:

User response: Contact your IBM Support.

FMM9302E Additional support information: Unused ESD_ReturnChannel destroyed.
Dumping callstack:*callstack*

Explanation: This error message typically follows a previous error. If so this error message can be ignored. Otherwise contact your IBM Support.

System action:

User response: Contact your IBM Support.

FMM9306I Dumping callstack.

Explanation: This message is always preceded by an error message indicating the problem. It provides additional information that might help IBM Support to analyze the cause of the problem.

System action:

User response: If you need to call IBM Support, provide the information given in this message together with the error information.

FMM9307E Did not find a winsock dll compatible with version *major_winsock_version*.
minor_winsock_version . Version found is *low_byte_available*
version.high_byte_available_version.

Explanation: The product failed to load the appropriate winsock dll.

System action:

User response: Contact your system administrator.

FMM9308E A socket request timed out after processing *number of bytes* bytes. *file(line)*.

Explanation: A socket request was issued with a timeout and the requested action could not be completed within the time specified. It was cancelled after processing *number of bytes* bytes.

System action:

User response: If you need to call IBM Support, provide the information given in this message together with the error information.

FMM9309E Operation terminated due to an explicit abort request.

Explanation: An operation was terminated due to customer intervention.

System action:

User response: None.

FMM9310E Could not add *backup_id* to the repository at *path*.

Explanation: The system was not able to add information on the named backup to the repository located in the path indicated.

System action:

User response: Make sure the repository path is set correctly. If you need to correct the repository location, restart the server executable afterwards. If the problem persists contact your IBM support personnel.

FMM9311E Could not find *backup_id* in the repository at *path*.

Explanation: Information on the backup denoted by the backup ID could not be found in the repository located in the path indicated.

System action:

User response: Make sure the repository path is set correctly. If you need to correct the repository location, restart the server executable afterwards. If the problem persists contact your IBM support personnel.

FMM9312E *backup_id* is currently locked in the repository at *repository*.

Explanation: The information on the backup denoted by the backup ID is currently locked by a different process. Make sure to run only a single operation using a specific backup at a time.

System action:

User response: Wait for the other operation to finish or abort this operation. Then start again. If the problem persists contact your IBM support personnel.

FMM9313E Failed to update *backup_id* in the repository at *path*.

Explanation: The information on the named backup could not be updated in the repository located at the path named.

System action:

User response: Check the logs for other messages pointing to the cause of this problem. Resolve any problems indicated. If the problem persists contact your IBM support personnel.

FMM9314E Could not remove *backup_id* from the repository at *path*.

Explanation: An attempt to remove the information on the backup named from the repository located at the path indicated failed.

System action:

User response: Check the logs for other messages pointing to the cause of this problem. Resolve any problems indicated. If the problem persists contact your IBM support personnel.

FMM9315E Could not access the repository at '*path*' because it is currently locked by another process.

Explanation: When starting up, the server tried to load the repository located at the path named. However, the repository was locked by a different process. This can happen if two server processes try to use the same repository. This is not supported.

System action:

User response: Make sure each instance of the server uses its own repository.

FMM9316E The name '*name*' refers to an existing file or directory, but it does not appear to be a valid repository. In order to continue you need to specify either a non existing directory or the path of an existing valid repository.

Explanation: The server could not locate its repository when it started.

System action:

User response: Correct the profile or the call as appropriate.

FMM9317E The specified backup id '*backup_id*' must have *char_count* characters. If the specified amount of characters exists, make sure there are no special characters.

Explanation: The length of the specified backup id is incorrect.

System action:

User response: Correct the length of the backup id to match the specified length.

FMM9318E The file '*filename*' has not been found. It is required for the device agent to function. Check your installation.

Explanation: The specified file has not been found even though it was included in the installation.

System action:

User response: Check that the specified file is available in the specified location. Consider installing the product again in order to make the file available.

FMM9319E Operation is terminated.

Explanation: The current operation is stopped. See other errors in the log file.

System action: The operation stops.

User response: Check for other errors in the log file. If no other errors are found, contact your product support team.

FMM9320W Warning: Backup of previous profile version failed (file access error).

Explanation: Before writing a new version of the profile, the previous version is renamed into <profilename>.bck. Due to an error renaming failed so that the original profile is just overwritten by the new revision. As a consequence, no backup of the previous version is available.

System action: None.

User response: Ensure the backup variants of your profile (extensions .bck and .bck2) are writable.

FMM9330E Error: Invalid Server name. The server name must be longer than *min* but cannot exceed *max* characters. The current length is *len*.

Explanation: The server name specified in the profile is not valid.

System action: Processing ends.

User response: Correct the servername specified in your profile.

FMM9331E Error: Invalid User name. The user name must be longer than *min* but cannot exceed *max* characters. The current length is *len*.

Explanation: The user name specified in the profile is not valid.

System action: Processing will end.

User response: Correct the user name specified in your profile.

FMM9332E Error: Invalid User password. Run '*fcmlcli -f password*' to create the password. The password must be longer than *min* but cannot exceed *max* characters. The current length is *len*.

Explanation: The specified password is not valid.

System action: Processing ends.

User response: Run '*fcmlcli -f password*' to set the correct password.

FMM9333E Error: Invalid Secondary Server name. The server name cannot exceed a length of *max* characters. The current length is *len*.

Explanation: The Secondary Server name specified is not valid.

System action: Processing will end.

User response: Correct the Secondary Server name specified in your profile.

FMM9334E Error: Invalid Server installation directory. The path to install directory cannot exceed a length of *max* characters. The current length is *len*.

Explanation: The Server install directory is invalid.

System action: Processing ends.

User response: Correct the Server install directory.

FMM9335E Error: Invalid Oracle Java home directory. The path to the Java Home directory cannot exceed a length of *max* characters. The current length is *len*.

Explanation: The Java Home directory is invalid.

System action: Processing ends.

User response: Correct the Java Home directory.

FMM9336E Error: Invalid Port number. The port number cannot be higher than *max*. The current port is *port*.

Explanation: The specified port is invalid.

System action: Processing will end.

User response: Correct the port number in your profile.

FMM9337W The given port number *port* is already in use by another process.

Explanation: The specified port is currently occupied by another process. The port might be still occupied during later operation which will cause the product is not able to operate properly.

System action:

User response: Change port number in your profile.

FMM9339E The specified device class *name* is already in use by *section* section.

Explanation: The specified device class is already referenced by a section of another type. A given device class may be used exclusively either by a CLIENT or a CLONING section

System action:

User response: Choose another device class name which is not in use by another section type.

FMM9340E The FlashCopy Cloning operation failed because the FlashCopy mappings used for Cloning are dependent on older FlashCopy mappings from older FlashCopy Backup or Cloning operations. You can either wait until the older FlashCopy mappings are in state *idle_or_copy* or you can start the Cloning operation with the force option [-F] which will force the older FlashCopy mappings to be stopped. In the latter case you will loose your older FlashCopy Backups or Clones.

Explanation: When you perform FlashCopy Backup and Cloning operations of the same production database to multiple FlashCopy target sets then you can have situations where you cannot always reuse the oldest target set for a new operation. For example you have started a FlashCopy Backup on space efficient target set T1 on Monday and you started a FlashCopy Cloning on a full target set T2 on Tuesday. Now you need to restart the FlashCopy Cloning in the same target set T2. This will result in the above error situation where you would destroy the FlashCopy Backup from Monday. FlashCopy Manager has implemented this error handling so that you cannot destroy FlashCopy Backups by accident. If you need to restart the FlashCopy Cloning operation urgently and you accept to loose FlashCopy Backups, then you can start the FlashCopy Cloning operation with the force option [-F] which will destroy the FlashCopy Backups and allows the FlashCopy Cloning operation to run successfully.

System action:

User response: You can either wait until the older FlashCopy mappings are in state *idle_or_copy* or you can start the Cloning operation with the force flag [-F] which will force the older FlashCopy mappings to be stopped. In the latter case you will loose your older FlashCopy Backups or Clones.

FMM9341E The name of the clone database is missing.

Explanation: The device class that is associated with the clone database requires at least one database name to be specified.

System action:

User response: Specify one (or more) database names. If more than one database name is specified, separate each name with a space.

FMM50001E The product license could not be opened.

Explanation: At least one license is required. None of the following license files could be opened: {0}

System action: Processing ends.

User response: Install the product again by running SetupFCM. SetupFCM is located in the root of your GA media. SetupFCM stores the media location in the registry when it is run. This will help to ensure that the correct licenses can be found.

FMM50002E The product registry key could not be opened.

Explanation: The product registry key is missing.

System action: Processing ends.

User response: Reinstall the product to create the required registry keys.

FMM50003E Unable to connect to the TSM server.

Explanation: Communication with a TSM server could not be established using the specified settings.

System action: Does not connect to the TSM server.

User response: Update TSM server settings as needed.

FMM50004E Unable To Obtain RSS Feed

Explanation: An attempt to read an RSS feed was made but could not be established.

System action: Processing will continue.

User response: Ensure that there is an internet connection

FMM50005E No RSS items were available.

Explanation: An RSS feed was read but no items were available.

System action: Processing will continue.

User response: Try the operation again at a later time.

FMM50006E E-mail must be configured before mail can be sent.

Explanation: One or more e-mail settings is not configured.

System action: Processing will continue.

User response: Click Settings... to configure e-mail.

FMM50007I Windows PowerShell is not installed.

Explanation: Windows PowerShell is required to run the selected script.

System action: The selected script will not be run.

User response: Install Windows PowerShell. PowerShell is included with Windows Server 2008 and above but must be enabled as a feature using Windows Server Manager. For earlier versions of Windows, PowerShell can be obtained from the Microsoft download site.

Chapter 3. FMX: Tivoli Storage FlashCopy Manager for Microsoft Exchange Server messages, version 3.1

This section contains messages for the Tivoli Storage FlashCopy Manager for Microsoft Exchange Server.

Messages with prefix FMX are issued by Tivoli Storage FlashCopy Manager for Microsoft Exchange Server.

Version 3.1.0 messages that are new or changed since the previous version are listed in one section. All version 3.1.0 messages are documented in another section.

FMX: Version 3.1.0 changes from the previous version

This section lists the version 3.1.0 FMX-prefix messages that are new or changed since the previous version. Only the message ID is listed.

FMX0292E
FMX0588E
FMX0589E
FMX0590E
FMX0591I
FMX0592E
FMX0593E
FMX0594E
FMX0595T
FMX3528E
FMX5072W
FMX5073E
FMX5074E
FMX5135I
FMX5136I
FMX5140I
FMX5142E
FMX5502E
FMX5814E
FMX5816E
FMX5821T
FMX5836T
FMX5915W
FMX5924E
FMX5977E
FMX6055W

FMX: Version 3.1.0 deletions since the previous version

No messages are deleted since the previous version.

Version 3.1.0 Tivoli Storage FlashCopy Manager for Microsoft Exchange Server messages

This section lists the Tivoli Storage FlashCopy Manager for Microsoft Exchange Server 3.1.0 messages. The messages are listed in ascending numeric order. The complete message is documented, including message ID, message text, explanation, system action, and user response.

FMX0003S **An internal processing error has occurred.**

Explanation: An internal processing error has occurred.

System action: Processing ends.

User response: Retry the operation. If this error persists, contact your service representative.

FMX0004E **An unknown error has been detected.**

Explanation: An internal processing error has occurred that prevents the generation of a message for a return code.

System action: Processing continues.

User response: Retry the operation. If this error persists, contact your service representative.

FMX0005E **Out of memory. Stop other processes and try the operation again.**

Explanation: The machine has run out of memory.

System action: Processing continues.

User response: Close unnecessary processes and try the operation again.

FMX0053E **License file (*licensefile*) could not be opened.**

Explanation: An attempt to read from the license file failed.

System action: Processing ends.

User response: Install the product again. This ensures that the correct license file is installed.

FMX0054E **Read failure on license file (*licensefile*).**

Explanation: An attempt was made to read from the license file. This attempt failed.

System action: Processing ends.

User response: Reinstall the product. This will ensure that the correct license file is installed.

FMX0055E **Write failure on license file (*licensefile*).**

Explanation: An attempt to write to the license file failed.

System action: Processing ends.

User response: Make sure enough space exists on the workstation to write to the license file. If enough space exists, run the command again.

FMX0056E **Data in the license file (*licensefile*) is not in a valid format.**

Explanation: An attempt to read information from the license file failed.

System action: Processing ends.

User response: Install the product again.

FMX0057E **The checksum in the license file (*licensefile*) does not match the license string text.**

Explanation: An attempt was made to read information from the license file. The checksum was not valid so it appears that the license file is not at the correct level.

System action: Processing ends.

User response: Reinstall the product.

FMX0058E **The 'Try and Buy' license has expired.**

Explanation: This 'Try and Buy' license that was detected has expired.

System action: Processing ends.

User response: This product is no longer valid for use. A valid license must be obtained before running the product.

FMX0100E **Incomplete command:**

Explanation: This message displays the incomplete command that was entered.

System action: Processing ends.

User response: Re-enter the complete command.

FMX0101E **Invalid argument:**

Explanation: This message displays the command that was entered, up to and including the invalid command

or option argument that was detected.

System action: Processing ends.

User response: Re-enter the command specifying a valid argument for the command or option.

FMX0102E Invalid command:

Explanation: This message displays the invalid command that was entered.

System action: Processing ends.

User response: Re-enter a valid command.

FMX0103E Invalid option for the specified command:

Explanation: This message displays the command that was entered, up to and including the option that was detected as invalid for the command.

System action: Processing ends.

User response: Re-enter the command specifying valid command options.

FMX0104E Invalid option:

Explanation: This message displays the command that was entered, up to and including the invalid option that was detected.

System action: Processing ends.

User response: Re-enter the command specifying valid command options.

FMX0105E Missing argument:

Explanation: This message displays the command that was entered, up to and including the command or option whose required argument is missing.

System action: Processing ends.

User response: Re-enter the command specifying a valid argument for the command or option.

FMX0132W Tracing could not be started. Processing will continue.

Explanation: A problem prevented tracing from beginning.

System action: Processing will continue with the command entered.

User response: Refer to the other messages that display with this message to determine the problem.

FMX0133W Could not locate installation directory. Attempting to continue...

Explanation: An attempt was made to read the registry to determine where the Tivoli Data Protection application client was installed. This attempt failed.

System action: Processing will continue with the command entered.

User response: There should be other messages along with this one. Refer to the other messages to determine the problem. If the problem can not be determined, it may be necessary to reinstall the application client code. This will ensure that the registry entries are set up correctly.

FMX0134W Could not locate log directory. Processing will continue...

Explanation: An attempt was made to read the registry to determine where the Tivoli Data Protection application client log is located. This attempt failed.

System action: Processing will continue with the command entered.

User response: There should be other messages along with this one. Refer to the other messages to determine the problem. If the problem can not be determined, it may be necessary to reinstall the application client code. This will ensure that the registry entries are set up correctly.

FMX0150I Operation canceled by user.

Explanation: The user has requested that the Data Protection for Microsoft Exchange Server application client end by entering ctrl-C.

System action: Processing ends.

User response: None

FMX0151E Errors occurred while processing the request.

Explanation: Attempting to process the request entered, an error occurred.

System action: Processing ends.

User response: Attempt to determine the source of the errors from viewing the log file. Correct the problems and try running the command again.

FMX0152I Performance stats: *seconds* seconds spent in *apicall* API calls

Explanation: The indicated number of seconds were spent making API calls for the indicated system.

System action: Processing continues.

User response: None

FMX0153I **Performance stats: *seconds* seconds spent in function**

Explanation: The indicated number of seconds were spent the named function.

System action: Processing continues.

User response: None

FMX0154E **The Data Protection for Microsoft Exchange Server application client cannot work with the version of the Tivoli Storage Manager API you have installed. Please install version *version.release.level* or greater.**

Explanation: The version of the Tivoli Storage Manager API currently installed on the system is older than the version used to build the Data Protection for Microsoft Exchange Server application client.

System action: Processing ends.

User response: Install a version of the Tivoli Storage Manager API at or later than the indicated level. A copy is distributed with the Data Protection for Microsoft Exchange Server application client.

FMX0155E **The Data Protection for Microsoft Exchange Server application client cannot work with the release of Tivoli Storage Manager API you have installed. Please install release *version.release.level* or greater.**

Explanation: The release of the Tivoli Storage Manager API currently installed on the system is older than the release used to build the Data Protection for Microsoft Exchange Server application client.

System action: Processing ends.

User response: Install a release of the Tivoli Storage Manager API at or later than the indicated level. A copy is distributed with the Data Protection for Microsoft Exchange Server application client.

FMX0156E **Could not load the Tivoli Storage Manager API.**

Explanation: The Tivoli Storage Manager API could not be loaded.

System action: Processing ends.

User response: Ensure the Tivoli Storage Manager API is correctly installed. Run the Data Protection for Microsoft Exchange Server application client with the /TRACEFLAGS=API /TRACEFILE=filename options and view the tracefile to determine why it could not be loaded. Another possible cause is that the TSMAPI.DLL does not exist in the system directory. Re-install the Tivoli Storage Manager API, if this is the case.

FMX0160E **An authentication error occurred with your stored Tivoli Storage Manager password.**

Explanation: You were unable to log on to the Tivoli Storage Manager server due an authentication error.

System action: Processing stops.

User response: The stored Tivoli Storage Manager password may have become corrupted. Contact your Tivoli Storage Manager server administrator.

FMX0161E **Authentication error. The password entered is not valid. You are not logged on to the Tivoli Storage Manager server.**

Explanation: An incorrect password was entered.

System action: Processing stops.

User response: Enter the correct Tivoli Storage Manager password and try again.

FMX0162E **The passwords entered do not match. Please enter them again.**

Explanation: An incorrect password was entered.

System action: Processing stops.

User response: Enter the passwords again.

FMX0163E **The directory path needs to be fully-qualified.**

Explanation: The /intopath option was specified without a fully-qualified path.

System action: Processing stops.

User response: Enter the command again and specify a fully-qualified path in the /intopath option.

FMX0167E **The fully-qualified file name is too long.**

Explanation: An attempt was made to use a fully-qualified file name that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMX0200E **File (*filename*) could not be opened for reading.**

Explanation: An attempt was made to open a file for reading. This attempt failed.

System action: Processing ends.

User response: None

FMX0201E File (*filename*) could not be opened for writing.

Explanation: An attempt was made to open a file for writing. This attempt failed.

System action: Processing ends.

User response: None

FMX0202E Read failure on file (*filename*).

Explanation: An attempt was made to read from a file. This attempt failed.

System action: Processing ends.

User response: None

FMX0203E Write failure on file (*filename*).

Explanation: An attempt was made to write to a file. This attempt failed.

System action: Processing ends.

User response: None

FMX0204E File (*filename*) could not be closed.

Explanation: An attempt was made to close a file. This attempt failed.

System action: Processing ends.

User response: None

FMX0205E File (*filename*) statistics could not be obtained.

Explanation: An attempt was made to obtain file statistics. This attempt failed.

System action: Processing ends.

User response: None

FMX0206E Directory (*directory*) could not be created.

Explanation: An attempt was made to create a directory. This attempt failed.

System action: Processing ends.

User response: None

FMX0207E Directory path (*directorypath*) is too long.

Explanation: An attempt was made to use a directory path that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMX0208E There is not enough disk space for the operation attempted.

Explanation: An attempted operation required more disk space than was available. The attempt failed.

System action: Processing ends.

User response: None

FMX0209E The rename of file (*filename1*) to (*filename2*) failed.

Explanation: An attempt was made to rename a file. This attempt failed.

System action: Processing ends.

User response: None

FMX0210E The Tivoli Storage Manager high level qualifier is too long.

Explanation: An attempt was made to use a Tivoli Storage Manager high level qualifier that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMX0211E The Tivoli Storage Manager low level qualifier is too long.

Explanation: An attempt was made to use a Tivoli Storage Manager low level qualifier that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMX0212E The Tivoli Storage Manager filesystem name is too long.

Explanation: An attempt was made to use a Tivoli Storage Manager filesystem name that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMX0213E The maximum number of objects allowed per Tivoli Storage Manager transaction is too small.

Explanation: In order to maintain backup data integrity, multiple backup objects are sent to the Tivoli Storage Manager server in a single transaction. The Tivoli Storage Manager server has indicated that the maximum number of objects allowed per transaction is less than the minimum required by the Data Protection for Microsoft Exchange Server application client.

System action: Processing ends.

User response: Increase the maximum number of objects allowed per transaction on the Tivoli Storage Manager server and retry the operation.

FMX0214E The backup object's management class backup copy group does not exist.

Explanation: The Tivoli Storage Manager server has indicated that the backup object's management class backup copy group does not exist.

System action: Processing ends.

User response: Contact your Tivoli Storage Manager server administrator.

FMX0215E All backup objects do not have the same management class backup copy destination.

Explanation: In order to maintain backup data integrity, multiple backup objects are sent to the Tivoli Storage Manager server within a single transaction. All backup objects within a single transaction are required to have the same management class backup copy destinations.

System action: Processing ends.

User response: Contact your Tivoli Storage Manager server administrator.

FMX0216E Unable to obtain space information for volume (*volumename*).

Explanation: An attempt was made to obtain space information for a volume. This attempt failed.

System action: Processing ends.

User response: None

FMX0217E The Tivoli Storage Manager filesystem name is invalid.

Explanation: The filesystem name or directory delimiter is invalid.

System action: Processing ends.

User response: Check that the filesystem name length, characters, and directory delimiters are valid.

FMX0218E The Tivoli Storage Manager high level qualifier is invalid.

Explanation: The high level qualifier name or directory delimiter is invalid.

System action: Processing ends.

User response: Check that the high level qualifier name length, characters, and directory delimiters are valid.

FMX0219E The Tivoli Storage Manager low level qualifier is invalid.

Explanation: The low level qualifier name or directory delimiter is invalid.

System action: Processing ends.

User response: Check that the low level qualifier name length, characters, and directory delimiters are valid.

FMX0256E The password in your Tivoli Storage Manager options file has expired. Please change your password on the Tivoli Storage Manager server using the 'change password' command and then either change or remove the password value in your options file.

Explanation: Your Tivoli Storage Manager password has expired. You need to change your password.

System action: Processing ends.

User response: Obtain a new password for your Tivoli Storage Manager server; node using the change password command or by asking your Tivoli Storage Manager Administrator to change your password.

FMX0257E Your password has expired.

Explanation: Your Tivoli Storage Manager password has expired. A new password needs to be obtained.

System action: Processing ends.

User response: Obtain a new password for your Tivoli Storage Manager node using the change password command or by asking your Tivoli Storage Manager Administrator to change your password.

FMX0258E You did not enter a valid password. Processing ends.

Explanation: The password that was entered was not a valid password.

System action: Processing ends.

User response: Re-enter the command specifying a valid password.

FMX0259E The password you entered for verification does not match the password you entered for your new password. Your password will not be changed.

Explanation: The password you entered for verification of your new password does not match the new password that was entered.

System action: Processing ends.

User response: Try again to change your password being sure to enter the same password for the new password and for the verification password.

FMX0260I Password successfully changed.

Explanation: The change password command completed successfully

System action: Processing ends.

User response: None

FMX0261I There are no backups for the server named *servername*.

Explanation: There are no backups on the Tivoli Storage Manager server for the specified server name.

System action: Processing ends.

User response: None

FMX0262E Errors occurred while processing the VSS operation. Examine the Windows Event Logs and DSMERROR.LOG for additional details.

Explanation: While attempting to process a VSS operation, an unexpected error occurred.

System action: Processing ends.

User response: Attempt to determine the source of the error by examining the Data Protection for Exchange log file, the TSM Client error log file (DSMERROR.LOG), the Windows Application Event Log, the Windows System Event Log, and the VSS provider log file, if applicable. Additional instructions for Windows VSS operations are located in the TSM Problem Determination Guide. Correct the problem and retry the operation. If this error persists, contact your service representative.

FMX0263E Failed to start Web browser with a return code of *returncode*.

Explanation: An attempt was made to start the web browser to view the TSM HTML book. This attempt failed.

System action: Processing ends.

User response: Start your web browser manually and point it to bookfrm.htm in the agent htm directory.

FMX0264I Could not find the default browser defined. An attempt will be made to use Microsoft Internet Explorer.

Explanation: An attempt was made to read the registry to determine the default browser. However, a default browser is not defined. A determination will be made where Microsoft Internet Explorer is installed.

System action: Processing continues.

User response: It is possible that a default browser is not defined for the system. This is okay. An attempt will be made to use Microsoft Internet Explorer.

FMX0265E Could not find Internet Explorer.

Explanation: An attempt was made to read the registry to determine where Microsoft's Internet Explorer was installed. This attempt failed.

System action: Processing ends.

User response: Make sure that the registry is set up correctly for Internet Explorer.

FMX0266E Could not find the Tivoli Storage Manager HTML books.

Explanation: An attempt was made to read the registry to determine where the Tivoli Storage Manager books were installed. This attempt failed.

System action: Processing ends.

User response: It may be necessary to reinstall the application client code. This will ensure that the registry entries are set up correctly.

FMX0267E The verify password entered does not match the new password entered.

Explanation: The verify password does not match the new password.

System action: Processing ends.

User response: Retry the command with a matching verify password.

FMX0292E An unknown error has been detected. rc = *rc*

Explanation: An error occurred without an error message. The return code, *rc*, is displayed.

System action: Processing ends.

User response: Retry the operation. If this error persists, contact your service representative.

FMX0300E Invalid restore type.

Explanation: The type of restore requested is invalid.

System action: Processing ends.

User response: Re-enter the command specifying a valid restore type.

FMX0301E Invalid backup type.

Explanation: The type of backup requested is invalid.

System action: Processing ends.

User response: Re-enter the command specifying a valid backup type.

FMX0351E Invalid trace keyword - 'keyword'

Explanation: A TRACEFLAG option in the user configuration file or on the command line is incorrect.

System action: Client program did not initialize or tracing was not enabled in the applet.

User response: Correct the value.

FMX0357E Unable to open trace output file *file-name*.

Explanation: A TRACEFILE option in the user configuration file or on the command line used a directory path and *file-name* combination to which you do not have write access.

System action: Client program did not initialize.

User response: Change the TRACEFILE value so that it is a location to which you have write access.

FMX0366E Unable to close trace output file *file-name*.

Explanation: An error occurred during the closing of a trace output *file-name* (for example, not enough disk space).

System action: Processing continues.

User response: Check the options.doc file for a description of possible causes of the error, or see your system administrator.

**FMX0367E Unable to write to trace file *tracefile*.
Tracing disabled.**

Explanation: An error occurred when writing to the specified *tracefile*.

System action: Tracing is disabled. Processing continues.

User response: Ensure the device that the *tracefile* access is available and has sufficient space for the tracefile. Retry the command.

FMX0368E Invalid trace file name (name too long).

Explanation: A TRACEFILE option in the preferences files used a file name that is too long.

System action: Client program did not initialize.

User response: Change the file name used as the

TRACEFILE so that it is equal to or less than 255 characters in length.

FMX0383E Specifying the trace file 'link' as a symbolic link is not allowed.

Explanation: Trace file '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the trace file is recreated, and processing stops.

User response: Specify the trace file location with the 'tracefile' option.

FMX0384E Symbolic link '*linkname*' to '*target*' was successfully deleted.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the log is recreated, and processing stops.

User response: Check the location of the new file. To specify the location of log files, refer to the user's manual for the 'errorlogname' option, the 'schedlogname' option, and the 'DSM_LOG' environmental variable.

FMX0385E Unable to delete symbolic link '*link*'.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: Processing stops.

User response: Delete the symbolic link '*linkname*'.

**FMX0476E *program-name*: cannot open file *file-spec*:
error.**

Explanation: DP cannot open the file.

System action: DP cannot complete the requested operation.

User response: Retry the operation. If the problem continues, check with your system administrator.

FMX0487E Specifying the error log 'link' as a symbolic link is not allowed.

Explanation: Error log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the error log is recreated, and processing stops.

User response: Check the location of the new error log. To specify the location of the error logs, refer to the user's manual for the 'errorlogname' option and 'DSM_LOG' environmental variable.

FMX0488E **Initialization functions cannot open the error log: *log-name*. *errno* = *errno-value*,**

Explanation: The file *log-name* could not be opened during initialization. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to write to the log in the directory specified. It is also possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory into which the current user can write. You may also use the ERRORLOGNAME option to specify a file to which the current has write permission.

FMX0495E **Failure writing to a Tivoli Storage Manager log or log-related file: *file-name*, *errno* = *errno-value*, *reason***

Explanation: A failure was encountered when writing to one of the log files or a related file named *file-name*. The system set the error code *errno-value*. *reason* is the system explanation of that error code. Among other things, it is possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory with adequate space to write the log data.

FMX0496I **DP is converting the *log-file* from continuous (pruning) mode to wrapping mode. This process may take several minutes.**

Explanation: The *log-file* was previously in continuous mode where the only size control was through the use of ERRORLOGRETENTION or SCHEDLOGRETENTION option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

FMX0497I **DP is converting the *log-file* from wrapping mode to continuous (pruning) mode. This process may take several minutes.**

Explanation: The *log-file* was previously in wrapping mode where the size control was through the use of the ERRORLOGMAX or SCHEDLOGMAX option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is not specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

FMX0498I ***count* log records processed.**

Explanation: This is just a progress report to let you know the process is still ongoing.

System action: Transition processing continues.

User response: None.

FMX0501E **Invalid Proxy Configuration Detected: Target Node '*targetnode*' is not listed as a valid node to proxy to for Node Name '*nodename*'.**

Explanation: The proxy node configuration on the TSM Server is not correct to support this VSS operation.

System action: The VSS operation stops.

User response: Contact the TSM Server administrator to have the correct TSM Server GRANT PROXY commands issued to enable proxy authority for the nodes. If the error persists, contact your service representative.

FMX0515E **Invalid DSMAGENT Node configuration found for node '*dsmagentnode*'.**

Explanation: The DSMAGENT Node specified is not configured properly.

System action: The VSS operation stops.

User response: Verify that the DSMAGENT Node specified is correct and that the Client Acceptor Daemon (CAD) is running for the DSMAGENT Node. If the error persists, contact your service representative.

FMX0516I **The Windows console event handler received a '*event*' console event.**

Explanation: A console event was received by one of the Data Protection for Microsoft Exchange Server processes or programs. The following events can be received:

- Ctrl-C - This indicates either the user entered the ctrl-c sequence or that one of the Windows services was stopped.

System action: None.

User response: None.

FMX0517I **An unexpected error was encountered. DP function name : *function-name* DP function : *function-desc* DP return code : *TSM-rc* DP file : *file-name* (*line-number*)**

Explanation: None.

System action: Processing stops.

User response: Contact the DP administrator with the information provided in this message.

FMX0518E Backups selected for restore must have the same backup location (TSM or LOCAL).

Explanation: A VSS restore operation was submitted that specified multiple backup objects. The backup objects chosen had different backup locations. This is not allowed. All backup objects submitted in the same VSS restore operation must have the same backup location, either TSM or LOCAL, but not both.

System action: The VSS restore operation stops.

User response: Retry the VSS restore operation specifying one backup object at a time.

FMX0519E The VSS operation failed with rc = *returncode*.

Explanation: There was a failure when TSM performed the VSS operation.

System action: The VSS operation stops.

User response: Verify that the TSM Client Acceptor Daemon (CAD) is installed, configured, and running properly on the machine. Retry the operation. If the error persists, contact your service representative.

FMX0520E Failed to connect to Local DSMAGENT Node '*localdsmagentnode*' at address:port '*address:portnumber*'. Verify that the TSM Client Acceptor Daemon (CAD) is installed, configured, and running properly.

Explanation: An attempt was made to connect to the TSM Client Acceptor Daemon (CAD) running on the local machine. A communication error occurred when this connection was attempted.

System action: The operation stops.

User response: In order to perform VSS operations, you must have a TSM Client Acceptor Daemon (CAD) and a TSM Remote Client Agent Service (DSMAGENT) installed and configured properly. In addition, the TSM Client Acceptor Daemon (CAD) must be running. Verify that the TSM Client Acceptor Daemon (CAD) is installed, configured, and running properly on the local machine. If the error persists, contact your service representative.

FMX0521E Pruning functions cannot open one of the Tivoli Storage Manager prune files: *log-name*. **errno = *errno-value*,**

Explanation: The file "*log-name*" could not be opened during pruning. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to write to the file in the directory specified. It is also possible that no space is available at the given file location or another Tivoli Storage Manager process started by different user id is performing pruning at the same time.

System action: Pruning stops, processing continues.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory into which the current user can write.

FMX0522E DIAG:

Explanation: The message text is provided for diagnostic purposes and is meant to provide information to IBM support in problem determination.

System action: None.

User response: None.

FMX0524S Error '*errtxt*' (errno=errno**) occurred trying to write to audit log '*file-name*'. The audit log function is disabled.**

Explanation: There was an error encountered writing to the audit log (for example, there is not enough space on the disk).

System action: Audit logging is disabled for the rest of the operation. The return code for the operation is set to 12 to indicate that the contents of the audit log are incomplete.

User response: If this is an out of space condition either free up space on the volume or try to write the audit log to a volume with more space.

FMX0555E Invalid number of snapshots:

Explanation:

System action: Policy was not created.

User response: Specify a number in the range: range: 1...9999 or NOLimit

FMX0556E Invalid number of days:

Explanation:

System action: The Policy was not created.

User response: Specify a number in the range: range: 0...9999 or NOLimit

FMX0571E **The specified policy was not found:**
'policy'

Explanation:

System action:

User response: Please make sure that the specified policy exists.

FMX0572E **The specified policy already exists:**
'policy'

Explanation:

System action: Policy was not created.

User response: Enter a different name for the policy.

FMX0573E **The specified policy could not be updated:** *'policy'*

Explanation: This is due to a problem in virtual server database.

System action:

User response: Make sure that FCM is configured correctly.

FMX0574E **The specified policy could not be deleted:** *'policy'*

Explanation: This is due to a problem in virtual server database.

System action:

User response: Make sure that FCM is configured correctly.

FMX0575E **The specified policy could not be created:** *'policy'*

Explanation: This is due to a problem in virtual server database.

System action:

User response: Make sure that FCM is configured correctly.

FMX0576I **There were no items found.**

Explanation: The query completed successfully, but no results were found.

System action: None.

User response: Change the specified search criteria.

FMX0583E **Invalid name of policy specified. Valid input characters include alphanumeric characters and underscore.**

Explanation:

System action: Policy was not created.

User response: Please specify a valid name.

FMX0585E **Unable to connect to the TSM Client Acceptor Daemon (CAD).**

Explanation: Possible causes of this message include: The TSM Client Acceptor Daemon (CAD) is not running. The VSSALSTAGINGDIR option setting in the TDP option file is not set to the same value as the VSSALSTAGINGDIR option setting in the Data Protection for Microsoft Exchange Server Remote Client Agent Service (DSMAGENT) option file. They must be set to the same value for successful TDP operations.

System action: The VSS operation stops.

User response: Ensure that the TSM Client Acceptor Daemon (CAD) is running. Ensure that the VSSALSTAGINGDIR option setting in the TDP option file is set to the same value as the VSSALSTAGINGDIR option setting in the Data Protection for Microsoft Exchange Server Remote Client Agent Service (DSMAGENT) option file. After correcting the VSSALSTAGINGDIR option inconsistency, retry the TDP operation.

FMX0588E **The value for the BACKUPDESTINATION option is not allowed. Data Protection for Microsoft Exchange Server is only licensed to run data protection operations to a Tivoli Storage Manager server. It is not licensed to backup or to restore locally managed snapshots.**

Explanation: The value for the configuration option is not allowed. The only allowed value is TSM. Data Protection for Microsoft Exchange Server is only licensed to run data protection operations to a Tivoli Storage Manager server. It is not licensed to backup or to restore locally managed snapshots.

System action: Processing ends.

User response: Set the backup destination to TSM. In order to create and restore local VSS backups it is required to use and install a fully-featured valid license or to purchase an upgrade, and install Tivoli Storage FlashCopy Manager. If you use Data Protection for Microsoft Exchange Server it is also required to purchase and install IBM Tivoli Storage Manager for Copy Services - Microsoft Exchange VSS Integration Module.

FMX0589E You are not allowed to set REMOTEDSMAGentnode option. Data Protection for Microsoft Exchange Server is not licensed to perform offloaded VSS backups.

Explanation: The REMOTEDSMAGentnode option is used to perform offloaded VSS backups.

System action: The operation stops.

User response: In order to perform offloaded VSS backups install a valid fully-featured license. If you use Data Protection for Microsoft Exchange Server it is also required to purchase and install IBM Tivoli Storage Manager for Copy Services - Microsoft Exchange VSS Integration Module. Contact your service representative to find out purchase details.

FMX0590E A Data Protection communication error with the Tivoli Storage Manager server has occurred.

Explanation: Communications with the Tivoli Data Protection server has been lost.

System action: The operation stops.

User response: Correct the TCP/IP communications error with the Tivoli Storage Manager server and retry the operation.

FMX0591I Data Protection communications with the Tivoli Storage Manager server has been successfully recovered.

Explanation: Communications with the Tivoli Data Protection server has been successfully recovered.

System action: None.

User response: Continue with normal operations.

FMX0592E The Data Protection TCP/IP session with the Tivoli Storage Manager server was canceled.

Explanation: The Data Protection TCP/IP session with the Tivoli Storage Manager server was cancelled.

System action: The operation stops.

User response: Correct the reason the Tivoli Storage Manager server administrator cancelled the session and retry the operation.

FMX0593E Data Protection for Microsoft Exchange Server is not licensed to perform offloaded VSS backups.

Explanation: Currently installed license does not allow to perform offloaded VSS backups. In order to use this feature it is necessary to install a valid fully-featured license.

System action: The operation stops.

User response: In order to perform offloaded VSS backups install a valid fully-featured license. If you use Data Protection for Microsoft Exchange Server it is also required to purchase and install IBM Tivoli Storage Manager for Copy Services - Microsoft Exchange VSS Integration Module. Contact your service representative to find out purchase details.

FMX0594E You cannot perform offloaded VSS backups in TSM Server independent environment.

Explanation: OFFLOAD option is not available in TSM Server independent environment.

System action: The operation stops.

User response: In order to perform offloaded VSS backups you have to configure Tivoli Storage FlashCopy Manager to manage snapshot backups using a Tivoli Storage Manager server. To do this you can use Tivoli Storage Manager configuration wizard.

FMX0595T The options file '*optfile*' does not exist. It is required for proper operation.

Explanation: The specified TSM API options file could not be found. It is required in order to complete the command.

System action: Processing ends.

User response: Make sure to complete Tivoli Storage Manager configuration and try the operation again.

FMX3500I Data Protection for Exchange: Starting *backup type* backup of *object name* from *server server name*.

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log when a backup is started.

System action: None

User response: None Centrally logged

FMX3501I Data Protection for Exchange: *backup type* backup of *object name* from *server server name* completed successfully. *bytes* bytes sent in *seconds* seconds.

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log when a backup completes successfully.

System action: None

User response: None Centrally logged

FMX3502E **Data Protection for Exchange:** *backup type backup of object name from server server name failed, rc = return code.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log when a backup fails.

System action: None

User response: None Centrally logged

FMX3503I **Data Protection for Exchange:** *backup type backup of storage group name from server server name was cancelled by the user.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log when a storage group backup was cancelled by the user.

System action: None

User response: None Centrally logged

FMX3504I **Data Protection for Exchange:** *Starting restore for server servername.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the start of a restore.

System action: None

User response: None Centrally logged

FMX3505I **Data Protection for Exchange:** *Restore from server servername to servername is complete. Total backups restored: Total bytes transferred: Elapsed processing time: Secs Throughput rate: Kb/Sec*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the end of a restore.

System action: None

User response: None Centrally logged

FMX3506I **Data Protection for Exchange:** *Starting backup type restore of storage group storage group name to server server name.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the start of a storage group restore.

System action: None

User response: None Centrally logged

FMX3507I **Data Protection for Exchange:** *backup type restore of storage group storage group name to server server name completed successfully.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log when a storage group restore completes successfully.

System action: None

User response: None Centrally logged

FMX3508E **Data Protection for Exchange:** *backup type restore of storage group storage group name to server server name failed, rc = return code.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log when a storage group restore fails.

System action: None

User response: None Centrally logged

FMX3509I **Data Protection for Exchange:** *backup type restore of storage group storage group name to server server name was cancelled by the user.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log when a storage group restore was cancelled by the user.

System action: None

User response: None Centrally logged

FMX3510I **Data Protection for Exchange:** *Attempting to inactivate the object: filesystem - [filesystem name], hl - [high level], ll - [low level]*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the attempt to inactivate an object.

System action: None

User response: None Centrally logged

FMX3511I **Data Protection for Exchange:** *Inactivation of the previous objects succeeded.*

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the success of the inactivation of objects.

System action: None

User response: None Centrally logged

FMX3512E Data Protection for Exchange: Inactivation of the previous objects failed.

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the failure of the inactivation of objects.

System action: None

User response: None Centrally logged

FMX3513E Data Protection for Exchange: Inactivation of the previous objects was canceled.

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the failure of the inactivation of objects because the task was canceled by the user.

System action: None

User response: None Centrally logged

FMX3514I Data Protection for Exchange: Starting backup for server *servername*.

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the start of a backup.

System action: None

User response: None Centrally logged

FMX3516I Data Protection for Exchange: Backup of server *servername* is complete. Total storage groups backed up: Total bytes transferred: Elapsed processing time: Secs Throughput rate: Kb/Sec

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the end of a backup request.

System action: None

User response: None Centrally logged

FMX3517E Data Protection for Exchange: Backup of server *servername* failed, rc = *returncode*.

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the failure of a backup request.

System action: None

User response: None Centrally logged

FMX3518I Data Protection for Exchange: Backup of server *servername* failed. The request was canceled by the user.

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the failure of a backup request. The user canceled the backup.

System action: None

User response: None Centrally logged

FMX3528E Data Protection for Microsoft Exchange Server is only licensed to run data protection operations to a Tivoli Storage Manager server. It is not licensed to backup or to restore using locally managed snapshots.

Explanation: Currently installed license allows to create and restore only TSM VSS backups. In order to create backups and to restore local VSS backups, Data Protection for Exchange verifies that the Exchange Server supports VSS backup (that is, it is at least Exchange Server 2003), and that a valid fully-featured license is installed.

System action: The operation stops.

User response: In order to create and restore local VSS backups it is required to purchase and install a fully-featured valid license. NOTE: If you use Data Protection for Microsoft Exchange Server it is also required to use and install IBM Tivoli Storage Manager for Copy Services - Microsoft Exchange VSS Integration Module or to purchase an upgrade, and install Tivoli Storage FlashCopy Manager. If IBM Tivoli Storage Manager for Copy Services - Microsoft Exchange VSS Integration Module is installed, there will be a license file, "acsexcl.lic", in the Data Protection for Microsoft Exchange Server installation directory.

FMX5050I A new configuration file has been created.

Explanation: The /configfile value specified a file name that does not exist. A new file has been created.

System action: Processing continues.

User response: None.

FMX5051I The configuration file cannot be found, using default settings.

Explanation: The /configfile value specified a file that cannot be found. Default settings will be used.

System action: Processing continues using default settings.

User response: Ensure that the configuration file exists, and enter the command again.

FMX5052E An error occurred trying to set the *preference* preference.

Explanation: An error occurred while writing to the preferences file.

System action: Processing ends.

User response: View any other messages that were displayed. Fix any of the problems indicated and enter the command again.

FMX5053E The value for the *preference* preference is not valid. See the TDPEXCC HELP SET output or the User's Guide for valid SET command parameters.

Explanation: The preference being set is not valid.

System action: Processing ends.

User response: Run the "tdpexcc help set" command or see the User's Guide for valid SET command parameters.

FMX5054I The preference has been set successfully.

Explanation: The preference was set successfully.

System action: Processing ends.

User response: None

FMX5055E The Microsoft Exchange API could not be loaded.

Explanation: If running on Microsoft Exchange 5.5, the dll that is attempting to load is edbbcli.dll. If running on a later version of Microsoft Exchange, the dll that is attempting to load is esebcli2.dll.

System action: Processing ends.

User response: Ensure that the Microsoft Exchange Server has been correctly installed.

FMX5056I The *logfile* log file could not be pruned. Processing will continue.

Explanation: An attempt to prune the log was unsuccessful.

System action: Processing continues.

User response: Ensure that the log file name is valid and that the log file exists. If a valid log file name was specified, view the log for indications of what the problem may be.

FMX5057I The *logfile* log file has been pruned successfully.

Explanation: The specified log file was pruned successfully.

System action: Processing continues.

User response: None.

FMX5058W The length of the log file name is greater than the maximum allowed. Processing will continue using a log file name of *logfile* in the current directory.

Explanation: The log file name entered was not fully qualified. When the fully qualified log file name was created, it was longer than the maximum allowed length for a log file name.

System action: Processing continues creating and using a log file in the current directory.

User response: Update the log file name using a fully qualified path.

FMX5059W The *logfile* log file cannot be opened for writing. There will be no logging of events.

Explanation: The specified log file could not be opened for append and logging of events will not occur. The log file may be read-only or the log file name is not valid.

System action: Processing continues without logging.

User response: Determine why the log could not be opened. You may need to ensure that the log file is not read-only, or ensure that a valid drive or partition is specified in the log file name.

FMX5060E A Tivoli Storage Manager API error has occurred.

Explanation: A Tivoli Storage Manager API api error has occurred.

System action: Processing ends.

User response: Try the operation again. If the error persists, contact your service representative.

FMX5061E A Microsoft Exchange api error has occurred.

Explanation: A Microsoft Exchange api error has occurred.

System action: Processing ends.

User response: Try the operation again. If the error persists, contact your service representative.

FMX5062E **The version of Microsoft Exchange that is running is not a supported version for IBM Tivoli Storage Manager for Mail.**

Explanation: IBM Tivoli Storage Manager for Mail has detected a version of Microsoft Exchange Server that is not supported.

System action: Processing ends.

User response: Refer to the software requirements section of the product documentation to view a list of the supported versions of Microsoft Exchange Server. If the version of Microsoft Exchange Server running is a supported version, try the operation again. If the error persists, contact your service representative.

FMX5063E **An error occurred trying to get the Microsoft Exchange version information. It could be a problem with the registry. Or, a Microsoft Exchange Server is not installed on this machine.**

Explanation: An attempt was made to read the registry to determine the level of Microsoft Exchange that is currently running. This attempt failed.

System action: Processing ends.

User response: Determine if the registry has been corrupted. Also, ensure that the Microsoft Exchange Server is installed on this machine.

FMX5064W **The *service* cannot be started when doing a restore.**

Explanation: A request was made to restore the listed database. However, the service associated with this database has already started. The service needs to be stopped in order to do this restore.

System action: Processing ends.

User response: Stop the associated service and enter the restore command again.

FMX5065E **All of the services associated with this restore are running.**

Explanation: A request was made to restore several databases. However, all of the services associated with these databases are running. The services need to be stopped in order to do this restore.

System action: Processing ends.

User response: Stop the associated services and enter the restore command again.

FMX5066W **The storage group *<storagegroup>* does not exist.**

Explanation: The storage group that was entered that does not exist on the server specified.

System action: Processing ends.

User response: Enter the command specifying a storage group that exists.

FMX5067E **The specified storage groups/databases do not exist or have not been dismantled.**

Explanation: The storage groups that were entered either do not exist on the Microsoft Exchange Server or the databases within the storage groups have not been dismantled.

System action: Processing ends.

User response: Verify that the storage groups or databases exist and that the databases have been dismantled before starting the restore.

FMX5068W **The database *<databasename>* does not exist in the storage group *<storagegroup>*.**

Explanation: The database that was entered does not exist in the storage group that was entered.

System action: Processing ends.

User response: Enter the command again specifying a valid database name that exists in a valid storage group.

FMX5069W **The database *<database>* in the storage group *<storage group>* is not dismantled.**

Explanation: While examining the list of databases to restore, it was determined that not all of the databases within the specified storage groups were dismantled.

System action: Processing continues skipping over the listed databases and storage groups.

User response: Ensure that the databases are dismantled and enter the command again.

FMX5070W **The Directory Service is not running. The Directory will not be backed up.**

Explanation: A request was made to backup the Directory service. However, the Directory service needs to be running in order to do the backup.

System action: Processing ends.

User response: Start the Directory service and enter the backup command again.

FMX5071W The Information Store is not running. The Information Store will not be backed up.

Explanation: A request was made to backup the Information Store. However, the Information Store needs to be running in order to do the backup.

System action: Processing ends.

User response: Start the Information Store and enter the backup command again.

FMX5072W Component <component name> is dismantled -- skipping.

Explanation: A request was made to backup a set of components. A component can be a storage group (Exchange 2007) or a database (Exchange 2010 or later). However, some components are not mounted. The component needs to be mounted in order for the backup to proceed for that component.

System action: Processing continues, but dismantled components are skipped.

User response: For Exchange 2007, ensure that all of the databases are mounted in the storage group and start the backup for the storage group again. For Exchange 2010 or later, ensure that the database you want to backup is mounted.

FMX5073E None of components entered are in a state to be backed up.

Explanation: A request was made to backup a set of components. A component can be a storage group (Exchange 2007) or a database (Exchange 2010 or later). However, all of the components are dismantled.

System action: Processing ends.

User response: For Exchange 2007, ensure that all of the databases are mounted in the storage group and start the backup for the storage group again. For Exchange 2010 or later, ensure that the database you want to backup is mounted.

FMX5074E None of the databases(Exchange 2010 or later) or storage groups(Exchange 2007) entered exist.

Explanation: A request was made to backup a set of storage groups or databases that do not. The storage group and database names might not have been entered using the correct casing.

System action: Processing ends.

User response: Ensure that the correct casing is used when entering the list of databases or storage groups to be backed up. Enter the backup command again.

FMX5076W Unable to inactivate all previous backup objects.

Explanation: A request to inactivate some previous backup objects failed.

System action: Processing ends.

User response: When the next full backup of the database is run, another attempt will be made to inactivate the failed objects.

FMX5083I All of the storage groups entered have been excluded.

Explanation: An attempt was made to do a backup. However, the storage groups or databases entered have been excluded by an exclude statement in the options file.

System action: Processing ends.

User response: If you want these storage groups or databases backed up, modify the exclude statements in your options file.

FMX5084W IS was not input as one of the parts to restore. The partial option will be ignored.

Explanation: A request was made to restore either the private or public part of the Information Store. However, the IS was not input as one of the parts to restore.

System action: Processing continues ignoring the partial option.

User response: To restore either the public or private part of the Information Store, enter IS as an input.

FMX5086W None of the storage groups entered exist. Or, if doing a DBCOPY backup, the database entered does not exist.

Explanation: A storage group was entered that does not exist on the server specified. Or, if a DBCOPY backup was entered, the dbname specified does not exist on the Microsoft Exchange Server.

System action: Processing ends.

User response: Enter the command specifying a storage group or dbname that exists.

FMX5087E PASSWORDACCESS is Generate. Either the stored password is incorrect or there is no stored password. If you do not have a stored password, use of the -TSMPassword=xxx option will set and store your password.

Explanation: The client options file has the PASSWORDACCESS option set to generate. Currently,

there is no password that has been stored. An initial password needs to be stored.

System action: Processing ends.

User response: Invoke the command again using the -TSMPassword option. Any subsequent commands should then complete without specifying a password.

FMX5135I **Data Protection for Exchange: Backup of server *servername* is complete. Total storage groups backed up: Total storage groups deduplicated: Total bytes inspected: Total bytes transferred: Total LanFree bytes transferred: Total bytes before deduplication: Total bytes after deduplication: Data compressed by: %% Deduplication reduction: %% Total data reduction ratio: %% Elapsed processing time: Secs Throughput rate: Kb/Sec**

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the end of a backup request.

System action: None

User response: None Centrally logged

FMX5136I **Data Protection for Exchange: Restore from server *servername* to *servername* is complete. Total backups restored: Total bytes transferred: Total LanFree bytes transferred: Elapsed processing time: Secs Throughput rate: Kb/Sec**

Explanation: This is an informational message that is written to the Tivoli Storage Manager Server activity log indicating the end of a restore.

System action: None

User response: None Centrally logged

FMX5140I **Storage Group (Exchange 2007) or Database(Exchange 2010 or later) *<storagegroup>* does not exist - skipping.**

Explanation: The storage group (Exchange 2007) or Database(Exchange 2010 or later) that was specified by the user is not found on this Exchange server.

System action: This storage group or database is skipped.

User response: For Exchange 2007, ensure that the storage group name is spelled correctly and enter the command again. For Exchange 2010 or later, ensure that the database name is spelled correctly and enter the command again.

FMX5141I **Database *<database>*, Storage Group *<storagegroup>* does not exist - skipping.**

Explanation: This combination of storage group and database name that was specified is not found on this Microsoft Exchange server.

System action: The storage group and database are skipped.

User response: Ensure that the the storage group name and database name are spelled correctly and enter the command again.

FMX5142E **No storage group (Exchange 2007) or database (Exchange 2010 or later) was found that matches the request.**

Explanation: The storage groups or databases could not be found on this Microsoft Exchange server.

System action: Processing ends.

User response: Ensure that the storage group or database names are spelled correctly and enter the command again.

FMX5209I **There are no backups matching the server name *servername* and the following filespecs:*filespecs*.**

Explanation: There are no database backups on the Tivoli Storage Manager server for the specified server name.

System action: Processing ends.

User response: None

FMX5228I **Data Protection for Exchange is not configured for VSS operations.**

Explanation: Data Protection for Exchange has not been configured to perform VSS operations.

System action: None.

User response: In order to perform VSS operations, the Tivoli Storage Manager for Copy Services - Microsoft Exchange VSS Integration Module must be installed and the Data Protection for Exchange LOCALDSMAGENTNODE preference must be set correctly. Refer to the Data Protection for Exchange User's Guide for details on configuring the client for VSS operations.

FMX5229E **Error obtaining VSS information from Local DSMAgent Node: '*localdsmagentnode*'.**

Explanation: Data Protection for Exchange attempted to obtain VSS information through the specified LOCALDSMAGENTNODE but failed. The error message encountered is also displayed.

System action: VSS information is not displayed.

User response: Refer to the error message displayed along with this message.

FMX5237E Unable to communicate with the Microsoft Exchange Server.

Explanation: An attempt was made to communicate the with the Microsoft Exchange Server that was entered. This attempt failed.

System action: Processing ends.

User response: Ensure that the name of the Microsoft Exchange server that was entered is valid. Also, ensure that the Microsoft Exchange server is running.

FMX5238E Unable to retrieve the domain information for the Microsoft Exchange Server.

Explanation: An attempt was made to retrieve the domain information for the Microsoft Exchange Server. This attempt failed.

System action: Processing ends.

User response: Ensure that the Microsoft Exchange server is running.

FMX5239E Unable to retrieve the component information.

Explanation: An attempt was made to retrieve the storage group or mailbox database information for the Microsoft Exchange Server. This attempt failed.

System action: Processing ends.

User response: Ensure that the Microsoft Exchange Server is running properly.

FMX5240E Unable to retrieve the database information.

Explanation: An attempt was made to retrieve the database information for the storage group of the Microsoft Exchange Server. This attempt failed.

System action: Processing ends.

User response: Ensure that the Microsoft Exchange Server is running properly.

FMX5241E The Microsoft Exchange Information Store is currently not running.

Explanation: An attempt was made to retrieve the Microsoft Exchange Server information. This attempt failed.

System action: Processing ends.

User response: In order to retrieve the Microsoft Exchange Server information, the Microsoft Exchange

Information Store needs to be running. Start this service to get the requested information.

FMX5301E Unable to get the value for the Organization from the registry.

Explanation: An attempt was made to read the registry to determine the organization for the Microsoft Exchange Server. This attempt failed.

System action: Processing ends.

User response: Determine if there is a problem with the registry or ensure that the Microsoft Exchange Server is installed properly.

FMX5302E Unable to get the value for the Site from the registry.

Explanation: An attempt was made to read the registry to determine the site for the Microsoft Exchange Server. This attempt failed.

System action: Processing ends.

User response: Determine if there is a problem with the registry or ensure that the Microsoft Exchange Server is installed properly.

FMX5303E Unable to get the value for Circular Logging from the registry.

Explanation: An attempt was made to read the registry to determine the Circular Logging setting for either the IS or the DIR of the Microsoft Exchange Server. This attempt failed.

System action: Processing ends.

User response: Determine if there is a problem with the registry or ensure that the Microsoft Exchange Server is installed properly.

FMX5304E Unable to open service to determine if running or not.

Explanation: An attempt to open a service failed.

System action: Processing ends.

User response: Determine if there is a problem with the Microsoft Exchange server.

FMX5305E Unable to query service information.

Explanation: An attempt to query specific service information failed.

System action: Processing ends.

User response: Determine if there is a problem with the Microsoft Exchange server.

FMX5350E **An unknown Exchange API error has occurred.**

Explanation: An Exchange API error has occurred but the associated error message could not be found. The Windows NT event log may contain more information.

System action: Processing ends.

User response: If the Windows NT event log does not help resolve the problem, verify the Exchange Server installation and retry the operation. If the error persists, contact your service representative.

FMX5351E **The Exchange server application is not registered for backup.**

Explanation: The Exchange server application must be registered for backup with the Windows Server. The Windows NT event log may contain more information.

System action: Processing ends.

User response: If the Windows NT event log does not help resolve the problem, verify the Exchange Server installation and retry the operation. If the error persists, contact your service representative.

FMX5352E **The Exchange server application is not registered for offline restore.**

Explanation: The Exchange server application must be registered for offline restore with the Windows Server. The Windows NT event log may contain more information.

System action: Processing ends.

User response: If the Windows NT event log does not help resolve the problem, verify the Exchange Server installation and retry the operation. If the error persists, contact your service representative.

FMX5353E **The Exchange server application is not registered for online restore.**

Explanation: The Exchange server application must be registered for online restore with the Windows Server. The Windows NT event log may contain more information.

System action: Processing ends.

User response: If the Windows NT event log does not help resolve the problem, verify the Exchange Server installation and retry the operation. If the error persists, contact your service representative.

FMX5354E **The storage group was not found.**

Explanation: The specified storage group name was not found.

System action: Processing ends.

User response: Verify the command input and retry the operation. If the error persists, contact your service representative.

FMX5355E **The database was not found.**

Explanation: The specified database name was not found.

System action: Processing ends.

User response: Verify the command input and retry the operation. If the error persists, contact your service representative.

FMX5356E **The database file name is undefined.**

Explanation: Every Microsoft Exchange database must specify a database file name.

System action: Processing ends.

User response: Verify the database properties and retry the operation. If the error persists, contact your service representative.

FMX5357W **The truncation of the transaction log failed.**

Explanation: The truncation of the transaction log failed.

System action: Processing continues.

User response: Refer to other messages that are displayed to determine the problem.

FMX5358E **A Microsoft Exchange API protocol error has occurred.**

Explanation: An unrecoverable Microsoft Exchange API protocol error has occurred.

System action: Processing ends.

User response: Contact your service representative.

FMX5359E **An attempt was made to get the TEMP environment variable. This attempt failed.**

Explanation: The TEMPLOGRESTOREPATH option was not set for the restore. Therefore, an attempt was made to get the TEMP environment variable for the machine. This attempt failed.

System action: Processing ends.

User response: Ensure that the TEMP environment variable is set for this machine. You can also use the TEMPLOGRESTOREPATH option with the restore.

FMX5360E The /RECOVer=APPLYRESToredlogs option is not allowed during a partial restore.

Explanation: A partial restore was requested with the /RECOVer=APPLYRESToredlogs option. The /RECOVer=APPLYRESToredlogs option is not allowed during a partial restore.

System action: Processing ends.

User response: Enter the command to restore the entire component or enter the command without the /RECOVer=APPLYRESToredlogs option.

FMX5361E It is invalid to have an '*' within a storage group name.

Explanation: An attempt was made to backup a storage group that contains an '*'. It is invalid to have an '*' in a storage group name.

System action: Processing continues, but this storage group will not be backed up.

User response: Rename the storage group, otherwise this storage group cannot be backed up.

FMX5362W The filesystem <filesystem> in an invalid filesystem name.

Explanation: The filesystem displayed in the message exists, but is an invalid filesystem.

System action: Processing continues, but this filesystem will not be used.

User response: Ensure that the storage group name does not contain invalid characters. Refer to the Microsoft Exchange documentation for the list of invalid characters.

FMX5500E The MultiByteToWideChar() function failed.

Explanation: An internal error occurred.

System action: Processing ends.

User response: Retry the operation. If this error persists, contact your service representative.

FMX5501E The WideCharToMultiByte() function failed.

Explanation: An internal error occurred.

System action: Processing ends.

User response: Retry the operation. If this error persists, contact your service representative.

FMX5502E The restore destination directory path needs to be fully-qualified.

Explanation: The /into option was specified without a fully-qualified path.

System action: Processing stops.

User response: Enter the command again and specify a fully-qualified path in the /into option.

FMX5705W An error was encountered with Tivoli Storage Manager API initialization, rc = *returncode*. Examine the dserror.log for more information or determine if the TSM API is installed properly.

Explanation: An attempt was made to run setup for the Tivoli Storage Manager API. However, errors were encountered.

System action: Processing continues.

User response: Examine the dserror.log file to determine the problem. If this file does not exist, it is possible that the TSM API is not installed properly. If this is the case, reinstall the TSM API and try running the command again.

FMX5706I The logfile_name log file did not need pruning.

Explanation: The log file specified did not need to be pruned.

System action: Processing continues.

User response: The log file will automatically be pruned at a later date. If the log file is too large now, lower the number of days the log entries are retained.

FMX5707W The logfile_name log file could not be opened for writing. The log was not pruned and there will be no logging of events.

Explanation: The log could not be opened for append. Therefore, there will be no logging done and the request to prune was not done.

System action: Processing continues without logging and without pruning.

User response: Determine why the log could not be opened. You may need to ensure that the file is not read-only, or ensure that a valid drive or partition is specified with the log file name.

FMX5724I No databases have been selected for backup.

Explanation: The Backup button was pressed but no databases have been selected in the list in the graphical user interface.

System action: Processing stops.

User response: Select a database and press the Backup button.

FMX5725I **No components have been selected for backup.**

Explanation: The Backup button was pressed but no components have been selected in the tree or list in the graphical user interface.

System action: Processing stops.

User response: Select a component and press the Backup button.

FMX5741I **No Backups have been selected for restore.**

Explanation: The Restore button was pressed but nothing was selected in the tree or list view.

System action: Processing stops.

User response: Make a selection in the tree or list view and press the Restore button again.

FMX5758W **At least one of the database's services that is selected for restore is running. Do you want to stop the service(s)?**

Explanation: A service that you are trying to restore is running. The service cannot be running in order to perform the restore.

System action: None

User response: Choose the desired response and continue.

FMX5759W **At least one of the databases that is selected for restore is mounted. Do you want to dismount the database(s)?**

Explanation: A database you are trying to restore is mounted.

System action: None

User response: Click 'OK' to dismount and continue, or cancel to stop.

FMX5766E **Unable to dismount database *database* in storage group *storage group*. Do you want to continue the restore process?**

Explanation: An error occurred while trying to dismount a database.

System action: None.

User response: Press OK to continue the restore or press cancel to stop.

FMX5798E **MS Exchange API *api name* failed with HRESULT: *api retcode* -**

Explanation: A Microsoft Exchange API error occurred during an operation. The specific API function that failed along with the HRESULT code of the failure and possible message associated with that error is displayed.

System action: Processing ends.

User response: If the Windows Event Log does not help resolve the problem, stop and restart the Exchange server and retry the operation. If the error persists, contact your service representative.

FMX5800E **Backup is corrupt. See log file for additional information.**

Explanation: When attempting to process an Exchange backup on the Tivoli Storage Manager Server, not all required objects were present. The operation cannot proceed. The specific backup affected is logged.

System action: Processing ends.

User response: Retry the operation. If the error persists, contact your service representative.

FMX5805E **Restore failed. File already exists.**

Explanation: The specified file already exists in the restore (/INTO) path. The RESTOREFILES command is designed not to overwrite existing files.

System action: The restore operation fails and processing ends.

User response: If you want to restore the specified file, you must first delete the file that exists in the restore (/INTO) path and retry the operation or specify a different restore (/INTO) path and retry the operation.

FMX5810E **Restoring Legacy backups and VSS backups in the same restore operation is not supported. Retry the restores in separate operations.**

Explanation: At least one VSS backup object and one Legacy backup object were selected for a restore in the same operation. This is not supported.

System action: The restore operation is canceled.

User response: Retry the restores specifying the Legacy backups and VSS backups in separate operations.

FMX5811E Invalid command. Data Protection for Exchange invalid backup type for a VSS backup request.

Explanation: An invalid backup type was specified on the VSS backup request. Please refer to your Data Protection for Exchange user's guide for supported backup types using the VSS backup method.

System action: The backup operation is canceled.

User response: Retry the backup operation specifying a supported VSS backup type.

FMX5812E Invalid command. Data Protection for Exchange does not support OFFLOAD with the Legacy backup method.

Explanation: The OFFLOAD option was specified when using the Legacy backup method. Data Protection for Exchange does not support offload with the Legacy backup method. Data Protection for Exchange supports offload with the VSS backup method only.

System action: The backup operation is canceled.

User response: Retry the backup operation without specifying the offload option or by specifying the VSS backup method.

FMX5813E Invalid command. Data Protection for Exchange only supports Legacy backups with a backup destination of TSM.

Explanation: An invalid backup destination was specified with the Legacy backup method. Data Protection for Exchange only supports a backup destination of TSM when using the Legacy backup method.

System action: The backup operation is canceled.

User response: Retry the backup operation specifying a backup destination of TSM.

FMX5814E Invalid command. Data Protection for Exchange does not support OFFLOAD with the combination specified for backup destination and version of Windows.

Explanation: The OFFLOAD option was specified with an unsupported backup destination. Data Protection for Exchange only supports offload with a backup destination of TSM or if running on a Windows System 2008 or later, backup destination LOCAL, TSM or BOTH.

System action: The backup operation is canceled.

User response: Retry the VSS offloaded backup operation specifying a backup destination of TSM.

FMX5815E The VSS operation failed with rc = *returncode*.

Explanation: There was a failure when Data Protection for Exchange performed the VSS operation.

System action: The VSS operation stops.

User response: Verify that the Client Acceptor Daemon (CAD) is installed, configured, and running properly on the machine. Retry the operation. If the error persists, contact your service representative.

FMX5816E Data Protection for Exchange is not able to run VSS operations. You must be running Exchange Server 2003 (or later).

Explanation: In order to perform VSS operations, Data Protection for Exchange verifies that the Exchange Server level is at least Exchange Server 2003.

System action: The operation stops.

User response: Verify that the prerequisites identified above are met and retry the operation. If the error persists, contact your service representative.

FMX5817E Missing, blank, or invalid Local DSMAGENT Node Name is not allowed.

Explanation: In order to run VSS operations, Data Protection for Exchange verifies that the Local DSMAGENT Node Name is specified and valid. This error indicates that the Local DSMAGENT Node Name is missing, blank, or invalid.

System action: The operation stops.

User response: Set the Local DSMAGENT Node Name to a valid value and retry the operation.

FMX5818E Invalid command. Data Protection for Exchange only supports restoring VSS backup types of FULL and COPY.

Explanation: An invalid backup type was specified on the VSS restore request. Data Protection for Exchange supports restoring backups of type FULL and COPY.

System action: The restore operation is canceled.

User response: Retry the restore operation specifying a supported VSS backup type.

FMX5819E Multiple backup objects were found for the specified component(s) and backup destination. Use the OBJECT= and BACKUPDESTINATION= options to identify which specific backup object to restore.

Explanation: The backup object specified for the VSS restore operation was not specific enough to be unique.

More information is required in order to restore the correct backup object.

System action: The restore operation is canceled.

User response: Retry the restore operation specifying the /OBJECT= and /BACKUPDESTINATION parameters.

FMX5820E There were no Exchange backups found on the Tivoli Storage Manager server matching the specified criteria.

Explanation: A query was issued to the Tivoli Storage Manager server to find the Data Protection for Exchange backups that match the specified search criteria. There were no backups found.

System action: None.

User response: None.

FMX5821T Please note the following implications before performing VSS restore: 1. Even if a Recovery Storage Group exists, it will NOT be used for this restore. The data will be restored directly to the production storage groups. 2. ALL mounted databases within the chosen storage group(s) will be dismounted, not just the databases selected for restore. 3. If the chosen VSS backups are LOCAL and reside on devices that support VSS Instant Restore, ALL data on the production source volumes will be overwritten, INCLUDING the current Exchange transaction logs. 4. If the chosen VSS backups are LOCAL, and there are more than one backup generations that reside on Space-Efficient target VDisks on Storwize or SVC 5.1 or later storage devices, then ALL newer generations of LOCAL VSS backups INCLUDING the currently selected will be deleted during VSS Instant Restore. Please find out more details in the Installation and User Guide of Data Protection for Microsoft Exchange Server. NOTE: Notices (3) and (4) do not apply if the 'Disable VSS Instant Restore' checkbox is selected. Do you want to continue with the VSS restore operation?

FMX5824I Storage Group <storagegroup> does not have replica - skipping.

Explanation: Replica for the storage group specified by the user is not found on this Exchange server.

System action: This storage group is skipped.

User response: Ensure that the storage group name is

spelled correctly and has a replica and enter the command again.

FMX5825E Invalid command. Data Protection for Exchange does not support FROMREPLICA with the Legacy backup method.

Explanation: The FROMREPLICA option was specified when using the Legacy backup method. Data Protection for Exchange does not support fromreplica with the Legacy backup method. Data Protection for Exchange supports fromreplica with the VSS backup method only.

System action: The backup operation is canceled.

User response: Retry the backup operation without specifying the fromreplica option or by specifying the VSS backup method.

FMX5829E Invalid command. Data Protection for Exchange does not support INTOSG with the Legacy restore method.

Explanation: The INTOSG option was specified when using the Legacy restore method. Data Protection for Exchange does not support INTOSG with the Legacy restore method. Data Protection for Exchange supports INTOSG with the VSS restore method only.

System action: The restore operation is canceled.

User response: Retry the restore operation without specifying the INTOSG option or by specifying the VSS restore method.

FMX5836T Please note the following implications before performing VSS restore: 1. ALL mounted databases within the storage group(s) being restored into will be dismounted, not just the databases selected for restore. 2. If the chosen VSS backups are LOCAL and reside on devices that support VSS Instant Restore, ALL data on the production source volumes will be overwritten, INCLUDING the current Exchange transaction logs. 3. If the chosen VSS backups are LOCAL, and there are more than one backup generations that reside on Space-Efficient target VDisks on Storwize or SVC 5.1 or later storage devices, then ALL newer generations of LOCAL VSS backups INCLUDING the currently selected will be deleted during VSS Instant Restore. Please find out more details in the Installation and User Guide of Data Protection for Microsoft Exchange Server. NOTE: Notices (2) and (3) do not apply if the 'Disable VSS Instant Restore' checkbox is selected. Do you want to continue with the VSS restore operation?

FMX5837E Invalid command. Data Protection for Exchange does not support INTOSG with the Exchange Servers earlier than Exchange 2007.

Explanation: The INTOSG option was specified when using not Exchange 2007 or later. Data Protection for Exchange does not support INTOSG with the Exchange Servers earlier than Exchange 2007. Data Protection for Exchange supports INTOSG with the Exchange Server 2007 or later.

System action: The restore operation is canceled.

User response: Retry the restore operation without specifying the INTOSG option or by using Exchange 2007.

FMX5839E Alternate or recovery storage group(s)/database(s) you are restoring to do not exist.

Explanation: The alternate or recovery storage groups that were entered do not exist on the Microsoft Exchange Server or the databases within the storage groups do not exist on the Microsoft Exchange Server.

System action: Processing ends.

User response: Verify that the storage groups and databases exist and the databases have been dismounted before starting the restore.

FMX5840W Did not find any storage group on Exchange Server that has all databases that matched databases selected to alternate restore. Verify that all necessary databases are created in the alternate storage group then try calling the dialog again.

Explanation: Did not find any storage group on Exchange Server that has all databases that matched databases selected to alternate restore.

System action: The Restore Into dialog is not pop up.

User response: Verify that all necessary databases are created in the alternate storage group then try calling the dialog again.

FMX5841W Database *database* from storage group *storagegroup* has not been found on Exchange Server. The database files will be restored.

Explanation: Database has not been found on Exchange Server. The restore will continue to allow VSS writer to restore the database files.

System action: The restore operation continues.

User response: After the restore completed, you can recreate the database on the Exchange Server from the restored files.

FMX5843I No backups found for a component *<component>* that match the specifications entered.

Explanation: No backups found for the entered component that match specified backup method, backup destination and OBJECT (if any).

System action: This component is skipped.

User response: Ensure that the component name is spelled correctly, backup method, backup destination and OBJECT (if any) are specified correctly and enter the command again.

FMX5892E Recovery Storage Group does not exist. Please create the Recovery Storage Group and add the appropriate mailbox databases to be recovered.

Explanation: On Exchange 2003, the Recovery Storage Group must be created before running mailbox restore.

System action: The mailbox restore operation has failed.

User response: Use System Manager to create the Recovery Storage Group and add the appropriate mailbox databases to be recovered. Ensure that the RSG databases are dismounted, and the 'This database can

be overwritten by a restore' flag has been set. Run the command again.

FMX5893E Mailbox restore failed. Please verify that the appropriate databases have been added to the Recovery Storage Group (RSG), the RSG databases are dismounted, and the 'This database can be overwritten by a restore' flag has been set.

Explanation: On Exchange 2003, the Recovery Storage Group must be created appropriately before running mailbox restore.

System action: The mailbox restore operation has failed.

User response: Use System Manager to create the Recovery Storage Group and add the appropriate mailbox databases to be recovered. Ensure that the RSG databases are dismounted, and the 'This database can be overwritten by a restore' flag has been set. Run the command again.

FMX5901E *mapi32.dll* does not exist.

Explanation: The Messaging Application Programming Interface library *mapi32.dll* is required for mailbox restore operations.

System action: The mailbox restore operation has failed.

User response: Verify that the *mapi32.dll* is installed on the system. Run the command again.

FMX5902E *mapi32.dll* has version *version.release*. Expected *expected version.expected release* or higher.

Explanation: The correct version of Messaging Application Programming Interface library *mapi32.dll* is required for mailbox restore operations.

System action: The mailbox restore operation has failed.

User response: Verify that the correct version of *mapi32.dll* is installed on the system. Run the command again.

FMX5906E Loading the MAPI dynamic load library has failed.

Explanation: The *mapi32.dll* is required for mailbox restore operations.

System action: The mailbox restore operation has failed.

User response: Verify that the *mapi32.dll* is installed on the system. Run the command again.

FMX5907E Initializing the MAPI subsystem failed.

Explanation: The MAPI subsystem is necessary for mailbox restore operations.

System action: The mailbox restore operation has failed.

User response: Verify that the *mapi32.dll* is installed on the system and that MAPI is enabled for your mailboxes. Run the command again.

FMX5908E Creating the MAPI Profile has failed.

Explanation: MAPI requires a user with an active exchange mailbox and sufficient privilege to perform mailbox restore operations.

System action: The mailbox restore operation has failed.

User response: Either log on as a user with sufficient privileges, or add a mailbox with sufficient privileges to the current user.

FMX5909E The MAPI subsystem logon has failed. Please check that you have an active mailbox and sufficient privileges for this operation.

Explanation: Mailbox restore operations requires a user with sufficient privileges, and an active exchange mailbox.

System action: The mailbox restore operation has failed.

User response: Either log on as a user with sufficient privileges, or add a mailbox with sufficient privileges to the current user.

FMX5910E Opening a MAPI mailbox has failed.

Explanation: The MAPI mailbox was not able to be opened.

System action: The mailbox restore operation has failed.

User response: Either log on as a user with a mailbox that has sufficient privileges, or add a mailbox with sufficient privileges to the current user.

FMX5911E The MAPI subsystem has experienced a network failure.

Explanation: The MAPI subsystem has experienced a network failure.

System action: The mailbox restore operation has failed.

User response: Verify that the Exchange Server has network connectivity. Verify the 'Microsoft Exchange Information Store' and 'Microsoft System Attendant'

services are running. Run the command again.

FMX5912E The MAPI subsystem has experienced a failure.

Explanation: The MAPI subsystem has experienced an unknown error.

System action: The mailbox restore operation has failed.

User response: The problem is most likely a problem with the configuration of the recovery user's mailbox or the MAPI configuration on your system. Please verify that both meet the requirements specified in your user documentation. If the problem persists, contact IBM technical support for further assistance.

FMX5915W Unable to obtain the Microsoft Exchange Server version running on your system. Microsoft Exchange 2007 is being assumed. Unexpected results may occur.

Explanation: An attempt was made to determine the level of Microsoft Exchange Server running on the current system. This attempt failed.

System action: Processing continues, however, unexpected results may occur.

User response: If the operation fails or produces unexpected results, verify that Microsoft Exchange Server is correctly installed on the system, and retry the operation. If the problem persists, contact your service representative.

FMX5916E You must add one or more mailboxes to be restored before continuing.

Explanation: No mailboxes were selected for restore.

System action: No mailboxes were restored.

User response: Add one or more mailboxes to be restored before continuing.

FMX5917I The mailbox history has been successfully updated on the TSM Server.

Explanation: The mailbox location history stored on the TSM Server was compared to the current mailbox location information in the Active Directory and updated accordingly. This operation is performed to help facilitate individual mailbox restore operations.

System action: None

User response: None

FMX5918W The mailbox history did not update successfully on the TSM Server.

Explanation: An attempt was made to update the mailbox location history stored on the TSM Server. This operation is performed to help facilitate individual mailbox restore operations. Problems were encountered during the update attempt. This warning message is followed by an additional message that explains the error encountered.

System action: The mailbox history is not updated, but processing continues.

User response: If the error persists, contact your service representative.

FMX5920E Cannot restore mailboxes from different Exchange Server 2003 storage groups. Please restore mailboxes from each storage group separately.

Explanation: All Exchange Server 2003 mailboxes selected must come from the same storage group.

System action: No mailboxes were restored.

User response: Perform the mailbox restore operation with mailboxes from a single Exchange Server 2003 storage group. Repeat as necessary for each of the other storage groups.

FMX5921E DP Exchange requires a user with "Exchange Organization Administrators" or "Domain Admins" permissions. For mailbox restores, the user must also have a user mailbox in the domain.

Explanation: Mailbox restore operations requires a user with sufficient privileges, and an active exchange mailbox.

System action: No mailboxes were restored.

User response: Either log on as a user with a mailbox that has sufficient privileges, or add a mailbox with sufficient privileges to the current user.

FMX5922E Could not find mailbox '*mailboxname*'. Verify that the mailbox name is correct.

Explanation: The mailbox specified for the mailbox restore operation or the destination mailbox was not found in the Active Directory or in the mailbox history information stored on the TSM Server.

System action: The specified mailbox is not restored.

User response: Verify that the specified mailbox name is correct. Make sure that you are using the mailbox alias when specifying the mailbox name. The mailbox alias can be obtained from the Active Directory or Exchange Server administrator. After correcting the mailbox name, retry the mailbox restore operation. If

this mailbox restore is for a deleted mailbox, you may need to retry the mailbox restore operation using the command-line interface and specifying the 'MAILBOXOriglocation' option.

FMX5923E Unknown mailbox name(s) specified or mailbox backup was not found in RSG/RDB. Verify that the mailbox name(s) are correct. If specified mailbox name is correct verify that it has been successfully backed up.

Explanation: The mailboxes specified for the mailbox restore operation were not found in the Active Directory or in the mailbox history information stored on the TSM Server. If specified mailboxes exist in AD than their backed up was not found.

System action: The specified mailboxes are not restored.

User response: Verify that the specified mailbox names are correct. Make sure that you are using the mailbox alias when specifying the mailbox names. The mailbox alias can be obtained from the Active Directory or Exchange Server administrator. After correcting the mailbox names, retry the mailbox restore operation. If this mailbox restore is for a deleted mailbox, you may need to retry the mailbox restore operation using the command-line interface and specifying the 'MAILBOXOriglocation' option. If specified mailbox name is correct verify that it has been successfully backed up.

FMX5924E No usable backups found.

Explanation: The mailbox restore operation failed because no usable backups were found.

System action: No mailboxes were restored.

User response: Verify that you have specified the correct tcpserveraddress and node name, and retry the operation.

FMX5929E Microsoft Exchange Server MAPI Client is not installed.

Explanation: Microsoft Exchange Server MAPI Client and Collaboration Data Objects are required for restore mailbox operations.

System action: The specified mailboxes are not restored.

User response: Verify that the Microsoft Exchange Server MAPI Client and Collaboration Data Objects are installed.

FMX5930E The requested MAPI message service was not found.

Explanation: The MAPI message service was not found. This is most likely due to the service not being defined in your local MAPISVC.INF file.

System action: The mailbox restore operation has failed.

User response: Verify that the requested MAPI message service is defined in your local MAPISVC.INF file. If this error resulted from trying to restore to a Personal Folders (.pst) file, look for the section "MSPST MS" in this file. If it is not defined please add the message service to your MAPISVC.INF file. Run the command again.

FMX5931E You must specify an alternate destination folder before continuing.

Explanation: A destination folder is required for restoring to an alternate destination.

System action: The mailbox restore operation could not continue.

User response: Supply an alternate destination folder. Run the command again.

FMX5932E Environment variable TEMP points to invalid directory.

Explanation: Environment variable TEMP points to invalid directory. Recovery Storage Group or Recovery Database can not be created.

System action: Can not create Recovery Storage Group or Recovery Database.

User response: Verify that the TSMP environment variable points to valid and accessible directory and try again.

FMX5934E Mailbox GUID 'mailboxguid' is associated with the disconnected mailbox 'mailboxname'.

Explanation: DP for Exchange attempted to update mailbox GUID in order to perform mailbox restore. The GUID is already associated with another mailbox and cannot be set for the mailbox being processed. This condition usually occurs when restoring mailboxes that were previously deleted.

System action: Processing ends.

User response: Purge or reconnect the disconnected mailbox and re-try the operation.

FMX5935W The mailbox restore operation has only partially completed.

Explanation: The mailbox restore operation completed successfully, however not all of the mailbox items were restored.

System action: The mailbox restore operation stops for the mailbox experiencing the problem.

User response: Please run the restore mailbox operation again on the mailboxes that reported partial completion.

FMX5948E An attempt to query detailed managed capacity failed.

Explanation:

System action:

User response:

FMX5963E An attempt to query total managed capacity failed.

Explanation:

System action:

User response:

FMX5975E Unable to run data protection operations to a FlashCopy Manager virtual server. A valid FlashCopy Manager license file could not be located.

Explanation: In order to perform data protection operations to a FlashCopy Manager virtual server, a valid license for FlashCopy Manager must be installed in the FlashCopy Manager installation directory. This license file is named fmclicent.lic.

System action: The operation stops.

User response: Verify that the prerequisites identified above are met and retry the operation. If the error persists, contact your service representative.

FMX5976E This product is not licensed to run data protection operations to a Tivoli Storage Manager server. A valid TDP for Exchange license file could not be located. With the current licenses only data protection operations to a Flash Copy Manager virtual server can be run.

Explanation: In order to perform data protection operations to a Tivoli Storage Manager server, a valid license for TDP for Exchange (called excclicent.lic) must be installed. The TDP for Exchange license should be installed in the TDP for Exchange installation directory.

System action: The operation stops.

User response: Verify that the prerequisites identified above are met and retry the operation. If the error persists, contact your service representative.

FMX5977E The parameters /BACKUPMETHOD and /BACKUPDESTINATION are invalid when performing data protection operations using a FlashCopy Manager virtual server.

Explanation: Data protection commands default to /BACKUPMETHOD=VSS and /BACKUPDESTINATION=LOCAL when performed against a FlashCopy Manager virtual server. The FlashCopy Manager supports no other values for these parameters. As a result it is no longer necessary to specify these parameters. For compatibility with other products values for /BACKUPMETHOD and /BACKUPDESTINATION can be specified as long as they are set to their only valid values. This means that /BACKUPMETHOD can only be set to VSS and /BACKUPDESTINATION can only be set to LOCAL.

System action: The operation stops.

User response: Retry the command removing the /BACKUPDESTINATION and /BACKUPMETHOD parameters.

FMX5983E The MAPI subsystem has experienced a failure. There are not enough resources to perform the selected operation.

Explanation: The MAPI subsystem has experienced a failure. There are not enough resources to perform the selected operation.

System action: The mailbox restore operation has failed.

User response: Run the command again.

FMX5986I Component <component> has circular logging enabled. Can't perform incremental or differential backup - skipping.

Explanation: The component that was specified by the user has circular logging enabled. Incremental or differential backup is not possible.

System action: This component is skipped.

User response: Ensure that the component name does not have circular logging enabled and enter the command again.

FMX5987E Storage Group *storage group name* cannot be created. Another Storage Group with the same name exists on the Exchange Server or the maximum number of Storage Groups has been exceeded.

Explanation: Data Protection for Exchange cannot create a new Storage Group because another Storage Group with the same name exists on the Exchange Server. Or maximum number of Storage Groups has been exceeded.

System action: Processing stops.

User response: Remove the storage group and re-try the operation.

FMX5988E Folder Tree *folder tree name* cannot be created.

Explanation: Data Protection for Exchange cannot create a new Folder Tree because another Folder Tree with the same name exists on the Exchange Server.

System action: Processing stops.

User response: Remove the Folder Tree and re-try the operation.

FMX5993E This version of Exchange does not support streaming (legacy) backups.

Explanation: Support for streaming (legacy) backups was discontinued starting with Exchange Server 2010.

System action: The operation stops.

User response: Use the VSS method of backing up the Exchange databases.

FMX5994E This product is only licensed to run data protection operations to a Tivoli Storage Manager server. It is not licensed to backup using locally managed snapshots.

Explanation: In order to backup using locally managed snapshots a valid FlashCopy Manager license is required or the Tivoli Storage Manager for Copy Services - Microsoft Exchange VSS Integration Module must be installed.

System action: The operation stops.

User response: Change the backup destination to backup to a Tivoli Storage Manager Server or obtain the products or licenses necessary to enable this feature

FMX6010T Unable to dismount database *database*. Do you want to continue the restore process?

Explanation: An error occurred while trying to dismount a database.

System action: None.

User response: Press OK to continue the restore or press cancel to stop.

FMX6012W Database *database*; has not been found on Exchange Server. The database files will be restored.

Explanation: Database has not been found on Exchange Server. The restore will continue to allow VSS writer to restore the database files.

System action: The restore operation continues.

User response: After the restore completed, you can recreate the database on the Exchange Server from the restored files.

FMX6027E *mapi32.dll* has build version *build version*. Expected *expected build version* or higher.

Explanation: The correct build version of Messaging Application Programming Interface library mapi32.dll is required for mailbox restore operations.

System action: The mailbox restore operation has failed.

User response: Verify that the correct build version of mapi32.dll is installed on the system. Run the command again.

FMX6028W *<database name>* is a DAG passive database not in Healthy state -- skipping.

Explanation: A request was made to back up a Database Availability Group (DAG) passive database. The DAG passive database is not in a Healthy state. In order to back up a DAG passive database, it must be in a Healthy state.

System action: Processing continues, but the specified database is skipped.

User response: Ensure that the DAG passive database is in a Healthy state and retry the backup operation.

FMX6029W At least one item that has passive database copies was specified for restore. When restoring this type of database, care must be taken in handling the database copies. Consult the Data Protection for Exchange documentation for details.

Explanation: When restoring a Database Availability Group (DAG) database, additional steps must be taken in order to suspend the database copy and update the database copy prior to bringing it online.

System action: None.

User response: Consult the Data Protection for Exchange or Microsoft documentation for details.

FMX6030W At least one item that has passive database copies was specified for restore. When restoring this type of database, care must be taken in handling the database copies. If you have not prepared the passive database copies for restore or are unsure of the necessary steps, please consult the Data Protection for Exchange documentation for details. Do you want to continue with the restore operation?

Explanation: When restoring a Database Availability Group (DAG) database, additional steps must be taken in order to suspend the database copy and update the database copy prior to bringing it online.

System action: None.

User response: Consult the Data Protection for Exchange or Microsoft documentation for details.

FMX6031I Excluding <databaseType> database <databaseName> from backup list -- skipping.

Explanation: A backup command has been issued where the option /EXCLUDEFNONDAGDBs, /EXCLUDEFDAGACTIVE, or /EXCLUDEFDAGPASSIVE has been specified. The database has met the exclude option criteria and will be skipped from backup.

System action: Processing continues, but the specified database is skipped.

User response: None.

FMX6032E Cannot restore mailbox because there is an existing recovery storage group or database *recovery storage group or database name* on the Exchange Server.

Explanation: Data Protection for Exchange cannot restore the mailbox because there already is an existing recovery storage group or database on the Exchange Server.

System action: Processing stops.

User response: Remove the existing recovery storage group or database from the Exchange Server. Run the command again.

FMX6033E The option /MOUNTDatabases=yes was specified without /RECOVER option.

Explanation: A restore command has been issued where the option /MOUNTDatabases=yes but the option /RECOVER was not specified. This is an invalid combination.

System action: Processing Stops

User response: Issue a restore command without

/MOUNTDatabases=yes if you do not intent to apply logs.

FMX6038I Excluding storage group <databaseName> from backup list -- skipping.

Explanation: A backup command has been issued where the option /EXCLUDESG has been specified. The storage group has met the exclude option criteria and will be skipped from backup.

System action: Processing continues, but the specified storage group is skipped.

User response: None.

FMX6039E An error has occurred while mounting or dismounting a database.

Explanation: An error was detected while mounting or dismounting a database.

System action: Errors were detected while mounting or dismounting a database.

User response: Please check the Windows Event Log for any Exchange errors. If this was a mount problem during a restore, please verify the correct /RECOVER option value was used, and the correct sequence of the Exchange transaction logs. Please resolve any problems, and retry the operation. If the errors persist, contact your service representative.

FMX6040W Component <component> requires a full backup. Data Protection for Exchange can not perform an incremental or differential backup - skipping.

Explanation: The component that was specified by the user requires a full backup. An incremental or differential backup is not allowed until a full backup is performed. This situation can occur if a new storage group or database has been added and a full backup has not yet been performed.

System action: This component is skipped.

User response: Perform a full backup on the specified component as soon as possible.

FMX6055W Excluded item <databaseName> is not valid. It will be ignored.

Explanation: A backup command was issued with either the /EXCLUDESG or /EXCLUDEDB option. An item specified in the exclude statement is not a valid item. It will be ignored.

System action: A warning is displayed and processing continues.

User response: Correct the invalid item specified on the exclude option for future operations.

Chapter 4. FMY: Tivoli Storage FlashCopy Manager for Microsoft SQL Server messages, version 3.1

This section contains messages for Tivoli Storage FlashCopy Manager for Microsoft SQL Server.

Messages with prefix FMY are issued by Tivoli Storage FlashCopy Manager for Microsoft SQL Server.

Version 3.1.0 messages that are new or changed since the previous version are listed in one section. All version 3.1.0 messages are documented in another section.

FMY: Version 3.1.0 changes from the previous version

This section lists the version 3.1.0 FMY-prefix messages that are new or changed since the previous version. Only the message ID is listed.

FMY0292E
FMY0588E
FMY0589E
FMY0590E
FMY0591I
FMY0592E
FMY0593E
FMY0594E
FMY0595T
FMY3528E
FMY3532E
FMY5127E
FMY5129E
FMY5195I
FMY5196I
FMY5197I
FMY5198W
FMY5961E
FMY6060I

FMY: Version 3.1.0 deletions since the previous version

No messages are deleted since the previous version.

Version 3.1.0 Tivoli Storage FlashCopy Manager for Microsoft SQL Server messages

This section lists the Tivoli Storage FlashCopy Manager for Microsoft SQL Server 3.1.0 messages. The messages are listed in ascending numeric order. The complete message is documented, including message ID, message text, explanation, system action, and user response.

FMY0003S **An internal processing error has occurred.**

Explanation: An internal processing error has occurred.

System action: Processing ends.

User response: Retry the operation. If this error persists, contact your service representative.

FMY0004E **An unknown error has been detected.**

Explanation: An internal processing error has occurred that prevents the generation of a message for a return code.

System action: Processing continues.

User response: Retry the operation. If this error persists, contact your service representative.

FMY0005E **Out of memory. Stop other processes and try the operation again.**

Explanation: The machine has run out of memory.

System action: Processing continues.

User response: Close unnecessary processes and try the operation again.

FMY0053E **License file (*licensefile*) could not be opened.**

Explanation: An attempt to read from the license file failed.

System action: Processing ends.

User response: Install the product again. This ensures that the correct license file is installed.

FMY0054E **Read failure on license file (*licensefile*).**

Explanation: An attempt was made to read from the license file. This attempt failed.

System action: Processing ends.

User response: Reinstall the product. This will ensure that the correct license file is installed.

FMY0055E **Write failure on license file (*licensefile*).**

Explanation: An attempt to write to the license file failed.

System action: Processing ends.

User response: Make sure enough space exists on the workstation to write to the license file. If enough space exists, run the command again.

FMY0056E **Data in the license file (*licensefile*) is not in a valid format.**

Explanation: An attempt to read information from the license file failed.

System action: Processing ends.

User response: Install the product again.

FMY0057E **The checksum in the license file (*licensefile*) does not match the license string text.**

Explanation: An attempt was made to read information from the license file. The checksum was not valid so it appears that the license file is not at the correct level.

System action: Processing ends.

User response: Reinstall the product.

FMY0058E **The 'Try and Buy' license has expired.**

Explanation: This 'Try and Buy' license that was detected has expired.

System action: Processing ends.

User response: This product is no longer valid for use. A valid license must be obtained before running the product.

FMY0100E **Incomplete command:**

Explanation: This message displays the incomplete command that was entered.

System action: Processing ends.

User response: Re-enter the complete command.

FMY0101E **Invalid argument:**

Explanation: This message displays the command that was entered, up to and including the invalid command or option argument that was detected.

System action: Processing ends.

User response: Re-enter the command specifying a valid argument for the command or option.

FMY0102E **Invalid command:**

Explanation: This message displays the invalid command that was entered.

System action: Processing ends.

User response: Re-enter a valid command.

FMY0103E Invalid option for the specified command:

Explanation: This message displays the command that was entered, up to and including the option that was detected as invalid for the command.

System action: Processing ends.

User response: Re-enter the command specifying valid command options.

FMY0104E Invalid option:

Explanation: This message displays the command that was entered, up to and including the invalid option that was detected.

System action: Processing ends.

User response: Re-enter the command specifying valid command options.

FMY0105E Missing argument:

Explanation: This message displays the command that was entered, up to and including the command or option whose required argument is missing.

System action: Processing ends.

User response: Re-enter the command specifying a valid argument for the command or option.

FMY0132W Tracing could not be started. Processing will continue.

Explanation: A problem prevented tracing from beginning.

System action: Processing will continue with the command entered.

User response: Refer to the other messages that display with this message to determine the problem.

FMY0133W Could not locate installation directory. Attempting to continue...

Explanation: An attempt was made to read the registry to determine where the Tivoli Data Protection application client was installed. This attempt failed.

System action: Processing will continue with the command entered.

User response: There should be other messages along with this one. Refer to the other messages to determine the problem. If the problem can not be determined, it may be necessary to reinstall the application client code. This will ensure that the registry entries are set up correctly.

FMY0134W Could not locate log directory. Processing will continue...

Explanation: An attempt was made to read the registry to determine where the Tivoli Data Protection application client log is located. This attempt failed.

System action: Processing will continue with the command entered.

User response: There should be other messages along with this one. Refer to the other messages to determine the problem. If the problem can not be determined, it may be necessary to reinstall the application client code. This will ensure that the registry entries are set up correctly.

FMY0150I Operation canceled by user.

Explanation: The user has requested that the Data Protection for Microsoft SQL Server application client end by entering ctrl-C.

System action: Processing ends.

User response: None

FMY0151E Errors occurred while processing the request.

Explanation: Attempting to process the request entered, an error occurred.

System action: Processing ends.

User response: Attempt to determine the source of the errors from viewing the log file. Correct the problems and try running the command again.

FMY0152I Performance stats: *seconds* seconds spent in *apicall* API calls

Explanation: The indicated number of seconds were spent making API calls for the indicated system.

System action: Processing continues.

User response: None

FMY0153I Performance stats: *seconds* seconds spent in *function*

Explanation: The indicated number of seconds were spent the named function.

System action: Processing continues.

User response: None

FMY0154E The Data Protection for Microsoft SQL Server application client cannot work with the version of the Tivoli Storage Manager API you have installed. Please install version *version.release.level* or greater.

Explanation: The version of the Tivoli Storage Manager API currently installed on the system is older than the version used to build the Data Protection for Microsoft SQL Server application client.

System action: Processing ends.

User response: Install a version of the Tivoli Storage Manager API at or later than the indicated level. A copy is distributed with the Data Protection for Microsoft SQL Server application client.

FMY0155E The Data Protection for Microsoft SQL Server application client cannot work with the release of Tivoli Storage Manager API you have installed. Please install release *version.release.level* or greater.

Explanation: The release of the Tivoli Storage Manager API currently installed on the system is older than the release used to build the Data Protection for Microsoft SQL Server application client.

System action: Processing ends.

User response: Install a release of the Tivoli Storage Manager API at or later than the indicated level. A copy is distributed with the Data Protection for Microsoft SQL Server application client.

FMY0156E Could not load the Tivoli Storage Manager API.

Explanation: The Tivoli Storage Manager API could not be loaded.

System action: Processing ends.

User response: Ensure the Tivoli Storage Manager API is correctly installed. Run the Data Protection for Microsoft SQL Server application client with the /TRACEFLAGS=API /TRACEFILE=filename options and view the tracefile to determine why it could not be loaded. Another possible cause is that the TSMAPI.DLL does not exist in the system directory. Re-install the Tivoli Storage Manager API, if this is the case.

FMY0160E An authentication error occurred with your stored Tivoli Storage Manager password.

Explanation: You were unable to log on to the Tivoli Storage Manager server due an authentication error.

System action: Processing stops.

User response: The stored Tivoli Storage Manager password may have become corrupted. Contact your Tivoli Storage Manager server administrator.

FMY0161E Authentication error. The password entered is not valid. You are not logged on to the Tivoli Storage Manager server.

Explanation: An incorrect password was entered.

System action: Processing stops.

User response: Enter the correct Tivoli Storage Manager password and try again.

FMY0162E The passwords entered do not match. Please enter them again.

Explanation: An incorrect password was entered.

System action: Processing stops.

User response: Enter the passwords again.

FMY0163E The directory path needs to be fully-qualified.

Explanation: The /intopath option was specified without a fully-qualified path.

System action: Processing stops.

User response: Enter the command again and specify a fully-qualified path in the /intopath option.

FMY0167E The fully-qualified file name is too long.

Explanation: An attempt was made to use a fully-qualified file name that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMY0200E File (*filename*) could not be opened for reading.

Explanation: An attempt was made to open a file for reading. This attempt failed.

System action: Processing ends.

User response: None

FMY0201E File (*filename*) could not be opened for writing.

Explanation: An attempt was made to open a file for writing. This attempt failed.

System action: Processing ends.

User response: None

FMY0202E Read failure on file (*filename*).

Explanation: An attempt was made to read from a file. This attempt failed.

System action: Processing ends.

User response: None

FMY0203E Write failure on file (*filename*).

Explanation: An attempt was made to write to a file. This attempt failed.

System action: Processing ends.

User response: None

FMY0204E File (*filename*) could not be closed.

Explanation: An attempt was made to close a file. This attempt failed.

System action: Processing ends.

User response: None

FMY0205E File (*filename*) statistics could not be obtained.

Explanation: An attempt was made to obtain file statistics. This attempt failed.

System action: Processing ends.

User response: None

FMY0206E Directory (*directory*) could not be created.

Explanation: An attempt was made to create a directory. This attempt failed.

System action: Processing ends.

User response: None

FMY0207E Directory path (*directorypath*) is too long.

Explanation: An attempt was made to use a directory path that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMY0208E There is not enough disk space for the operation attempted.

Explanation: An attempted operation required more disk space than was available. The attempt failed.

System action: Processing ends.

User response: None

FMY0209E The rename of file (*filename1*) to (*filename2*) failed.

Explanation: An attempt was made to rename a file. This attempt failed.

System action: Processing ends.

User response: None

FMY0210E The Tivoli Storage Manager high level qualifier is too long.

Explanation: An attempt was made to use a Tivoli Storage Manager high level qualifier that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMY0211E The Tivoli Storage Manager low level qualifier is too long.

Explanation: An attempt was made to use a Tivoli Storage Manager low level qualifier that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMY0212E The Tivoli Storage Manager filesystem name is too long.

Explanation: An attempt was made to use a Tivoli Storage Manager filesystem name that was too long. This attempt failed.

System action: Processing ends.

User response: None

FMY0213E The maximum number of objects allowed per Tivoli Storage Manager transaction is too small.

Explanation: In order to maintain backup data integrity, multiple backup objects are sent to the Tivoli Storage Manager server in a single transaction. The Tivoli Storage Manager server has indicated that the maximum number of objects allowed per transaction is less than the minimum required by the Data Protection for Microsoft SQL Server application client.

System action: Processing ends.

User response: Increase the maximum number of objects allowed per transaction on the Tivoli Storage Manager server and retry the operation.

FMY0214E The backup object's management class backup copy group does not exist.

Explanation: The Tivoli Storage Manager server has indicated that the backup object's management class backup copy group does not exist.

System action: Processing ends.

User response: Contact your Tivoli Storage Manager server administrator.

FMY0215E All backup objects do not have the same management class backup copy destination.

Explanation: In order to maintain backup data integrity, multiple backup objects are sent to the Tivoli Storage Manager server within a single transaction. All backup objects within a single transaction are required to have the same management class backup copy destinations.

System action: Processing ends.

User response: Contact your Tivoli Storage Manager server administrator.

FMY0216E Unable to obtain space information for volume (*volumename*).

Explanation: An attempt was made to obtain space information for a volume. This attempt failed.

System action: Processing ends.

User response: None

FMY0217E The Tivoli Storage Manager filesystem name is invalid.

Explanation: The filesystem name or directory delimiter is invalid.

System action: Processing ends.

User response: Check that the filesystem name length, characters, and directory delimiters are valid.

FMY0218E The Tivoli Storage Manager high level qualifier is invalid.

Explanation: The high level qualifier name or directory delimiter is invalid.

System action: Processing ends.

User response: Check that the high level qualifier name length, characters, and directory delimiters are valid.

FMY0219E The Tivoli Storage Manager low level qualifier is invalid.

Explanation: The low level qualifier name or directory delimiter is invalid.

System action: Processing ends.

User response: Check that the low level qualifier name length, characters, and directory delimiters are valid.

FMY0256E The password in your Tivoli Storage Manager options file has expired. Please change your password on the Tivoli Storage Manager server using the 'change password' command and then either change or remove the password value in your options file.

Explanation: Your Tivoli Storage Manager password has expired. You need to change your password.

System action: Processing ends.

User response: Obtain a new password for your Tivoli Storage Manager server; node using the change password command or by asking your Tivoli Storage Manager Administrator to change your password.

FMY0257E Your password has expired.

Explanation: Your Tivoli Storage Manager password has expired. A new password needs to be obtained.

System action: Processing ends.

User response: Obtain a new password for your Tivoli Storage Manager node using the change password command or by asking your Tivoli Storage Manager Administrator to change your password.

FMY0258E You did not enter a valid password. Processing ends.

Explanation: The password that was entered was not a valid password.

System action: Processing ends.

User response: Re-enter the command specifying a valid password.

FMY0259E The password you entered for verification does not match the password you entered for your new password. Your password will not be changed.

Explanation: The password you entered for verification of your new password does not match the new password that was entered.

System action: Processing ends.

User response: Try again to change your password being sure to enter the same password for the new password and for the verification password.

FMY0260I Password successfully changed.

Explanation: The change password command completed successfully

System action: Processing ends.

User response: None

FMY0261I There are no backups for the server named *servername*.

Explanation: There are no backups on the Tivoli Storage Manager server for the specified server name.

System action: Processing ends.

User response: None

FMY0262E Errors occurred while processing the VSS operation. Examine the Windows Event Logs and DSMERROR.LOG for additional details.

Explanation: While attempting to process a VSS operation, an unexpected error occurred.

System action: Processing ends.

User response: Attempt to determine the source of the error by examining the Data Protection for SQL log file, the TSM Client error log file (DSMERROR.LOG), the Windows Application Event Log, the Windows System Event Log, and the VSS provider log file, if applicable. Additional instructions for Windows VSS operations are located in the TSM Problem Determination Guide. Correct the problem and retry the operation. If this error persists, contact your service representative.

FMY0263E Failed to start Web browser with a return code of *returncode*.

Explanation: An attempt was made to start the web browser to view the TSM HTML book. This attempt failed.

System action: Processing ends.

User response: Start your web browser manually and point it to bookfrm.htm in the agent htm directory.

FMY0264I Could not find the default browser defined. An attempt will be made to use Microsoft Internet Explorer.

Explanation: An attempt was made to read the registry to determine the default browser. However, a default browser is not defined. A determination will be made where Microsoft Internet Explorer is installed.

System action: Processing continues.

User response: It is possible that a default browser is not defined for the system. This is okay. An attempt will be made to use Microsoft Internet Explorer.

FMY0265E Could not find Internet Explorer.

Explanation: An attempt was made to read the registry to determine where Microsoft's Internet Explorer was installed. This attempt failed.

System action: Processing ends.

User response: Make sure that the registry is set up correctly for Internet Explorer.

FMY0266E Could not find the Tivoli Storage Manager HTML books.

Explanation: An attempt was made to read the registry to determine where the Tivoli Storage Manager books were installed. This attempt failed.

System action: Processing ends.

User response: It may be necessary to reinstall the application client code. This will ensure that the registry entries are set up correctly.

FMY0267E The verify password entered does not match the new password entered.

Explanation: The verify password does not match the new password.

System action: Processing ends.

User response: Retry the command with a matching verify password.

FMY0292E An unknown error has been detected. rc = *rc*

Explanation: An error occurred without an error message. The return code, *rc*, is displayed.

System action: Processing ends.

User response: Retry the operation. If this error persists, contact your service representative.

FMY0300E Invalid restore type.

Explanation: The type of restore requested is invalid.

System action: Processing ends.

User response: Re-enter the command specifying a valid restore type.

FMY0301E Invalid backup type.

Explanation: The type of backup requested is invalid.

System action: Processing ends.

User response: Re-enter the command specifying a valid backup type.

FMY0351E Invalid trace keyword - 'keyword'

Explanation: A TRACEFLAG option in the user configuration file or on the command line is incorrect.

System action: Client program did not initialize or tracing was not enabled in the applet.

User response: Correct the value.

FMY0357E Unable to open trace output file *file-name*.

Explanation: A TRACEFILE option in the user configuration file or on the command line used a directory path and *file-name* combination to which you do not have write access.

System action: Client program did not initialize.

User response: Change the TRACEFILE value so that it is a location to which you have write access.

FMY0366E Unable to close trace output file *file-name*.

Explanation: An error occurred during the closing of a trace output *file-name* (for example, not enough disk space).

System action: Processing continues.

User response: Check the options.doc file for a description of possible causes of the error, or see your system administrator.

FMY0367E Unable to write to trace file *tracefile*. Tracing disabled.

Explanation: An error occurred when writing to the specified *tracefile*.

System action: Tracing is disabled. Processing continues.

User response: Ensure the device that the *tracefile* access is available and has sufficient space for the *tracefile*. Retry the command.

FMY0368E Invalid trace file name (name too long).

Explanation: A TRACEFILE option in the preferences files used a file name that is too long.

System action: Client program did not initialize.

User response: Change the file name used as the TRACEFILE so that it is equal to or less than 255 characters in length.

FMY0383E Specifying the trace file 'link' as a symbolic link is not allowed.

Explanation: Trace file '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the trace file is recreated, and processing stops.

User response: Specify the trace file location with the 'tracefile' option.

FMY0384E Symbolic link '*linkname*' to '*target*' was successfully deleted.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the log is recreated, and processing stops.

User response: Check the location of the new file. To specify the location of log files, refer to the user's manual for the 'errorlogname' option, the 'schedlogname' option, and the 'DSM_LOG' environmental variable.

FMY0385E Unable to delete symbolic link 'link'.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: Processing stops.

User response: Delete the symbolic link '*linkname*'.

FMY0476E *program-name*: cannot open file *file-spec*: error.

Explanation: DP cannot open the file.

System action: DP cannot complete the requested operation.

User response: Retry the operation. If the problem continues, check with your system administrator.

FMY0487E Specifying the error log 'link' as a symbolic link is not allowed.

Explanation: Error log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the error log is recreated, and processing stops.

User response: Check the location of the new error log. To specify the location of the error logs, refer to the user's manual for the 'errorlogname' option and 'DSM_LOG' environmental variable.

FMY0488E Initialization functions cannot open the error log: *log-name*. errno = *errno-value*,

Explanation: The file *log-name* could not be opened during initialization. The system set the error code *errno-value*. If the reason given is "access denied," the

current user does not have permission to write to the log in the directory specified. It is also possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory into which the current user can write. You may also use the ERRORLOGNAME option to specify a file to which the current has write permission.

FMY0495E **Failure writing to a Tivoli Storage Manager log or log-related file:** *file-name*, **errno** = *errno-value*, *reason*

Explanation: A failure was encountered when writing to one of the log files or a related file named *file-name*. The system set the error code *errno-value*. *reason* is the system explanation of that error code. Among other things, it is possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory with adequate space to write the log data.

FMY0496I **DP is converting the *log-file* from continuous (pruning) mode to wrapping mode. This process may take several minutes.**

Explanation: The *log-file* was previously in continuous mode where the only size control was through the use of ERRORLOGRETENTION or SCHEDLOGRETENTION option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

FMY0497I **DP is converting the *log-file* from wrapping mode to continuous (pruning) mode. This process may take several minutes.**

Explanation: The *log-file* was previously in wrapping mode where the size control was through the use of the ERRORLOGMAX or SCHEDLOGMAX option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is not specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

FMY0498I *count* **log records processed.**

Explanation: This is just a progress report to let you know the process is still ongoing.

System action: Transition processing continues.

User response: None.

FMY0501E **Invalid Proxy Configuration Detected: Target Node '*targetnode*' is not listed as a valid node to proxy to for Node Name '*nodename*'.**

Explanation: The proxy node configuration on the TSM Server is not correct to support this VSS operation.

System action: The VSS operation stops.

User response: Contact the TSM Server administrator to have the correct TSM Server GRANT PROXY commands issued to enable proxy authority for the nodes. If the error persists, contact your service representative.

FMY0515E **Invalid DSMAGENT Node configuration found for node '*dsmagentnode*'.**

Explanation: The DSMAGENT Node specified is not configured properly.

System action: The VSS operation stops.

User response: Verify that the DSMAGENT Node specified is correct and that the Client Acceptor Daemon (CAD) is running for the DSMAGENT Node. If the error persists, contact your service representative.

FMY0516I **The Windows console event handler received a '*event*' console event.**

Explanation: A console event was received by one of the Data Protection for Microsoft SQL Server processes or programs. The following events can be received:

- Ctrl-C - This indicates either the user entered the ctrl-c sequence or that one of the Windows services was stopped.

System action: None.

User response: None.

FMY0517I **An unexpected error was encountered. DP function name : *function-name* DP function : *function-desc* DP return code : *TSM-rc* DP file : *file-name* (*line-number*)**

Explanation: None.

System action: Processing stops.

User response: Contact the DP administrator with the information provided in this message.

FMY0518E Backups selected for restore must have the same backup location (TSM or LOCAL).

Explanation: A VSS restore operation was submitted that specified multiple backup objects. The backup objects chosen had different backup locations. This is not allowed. All backup objects submitted in the same VSS restore operation must have the same backup location, either TSM or LOCAL, but not both.

System action: The VSS restore operation stops.

User response: Retry the VSS restore operation specifying one backup object at a time.

FMY0519E The VSS operation failed with rc = *returncode*.

Explanation: There was a failure when TSM performed the VSS operation.

System action: The VSS operation stops.

User response: Verify that the TSM Client Acceptor Daemon (CAD) is installed, configured, and running properly on the machine. Retry the operation. If the error persists, contact your service representative.

FMY0520E Failed to connect to Local DSMAGENT Node '*localdsmagentnode*' at address:port '*address:portnumber*'. Verify that the TSM Client Acceptor Daemon (CAD) is installed, configured, and running properly.

Explanation: An attempt was made to connect to the TSM Client Acceptor Daemon (CAD) running on the local machine. A communication error occurred when this connection was attempted.

System action: The operation stops.

User response: In order to perform VSS operations, you must have a TSM Client Acceptor Daemon (CAD) and a TSM Remote Client Agent Service (DSMAGENT) installed and configured properly. In addition, the TSM Client Acceptor Daemon (CAD) must be running. Verify that the TSM Client Acceptor Daemon (CAD) is installed, configured, and running properly on the local machine. If the error persists, contact your service representative.

FMY0521E Pruning functions cannot open one of the Tivoli Storage Manager prune files: *log-name*. *errno* = *errno-value*,

Explanation: The file "*log-name*" could not be opened during pruning. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to write to the file in the directory specified. It is also possible that no space is available at the given file location or another Tivoli Storage Manager process started by different

user id is performing pruning at the same time.

System action: Pruning stops, processing continues.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory into which the current user can write.

FMY0522E DIAG:

Explanation: The message text is provided for diagnostic purposes and is meant to provide information to IBM support in problem determination.

System action: None.

User response: None.

FMY0524S Error '*errtxt*' (*errno=errno*) occurred trying to write to audit log '*file-name*'. The audit log function is disabled.

Explanation: There was an error encountered writing to the audit log (for example, there is not enough space on the disk).

System action: Audit logging is disabled for the rest of the operation. The return code for the operation is set to 12 to indicate that the contents of the audit log are incomplete.

User response: If this is an out of space condition either free up space on the volume or try to write the audit log to a volume with more space.

FMY0555E Invalid number of snapshots:

Explanation:

System action: Policy was not created.

User response: Specify a number in the range: range: 1...9999 or NOLimit

FMY0556E Invalid number of days:

Explanation:

System action: The Policy was not created.

User response: Specify a number in the range: range: 0...9999 or NOLimit

FMY0571E The specified policy was not found: '*policy*'

Explanation:

System action:

User response: Please make sure that the specified policy exists.

FMY0572E **The specified policy already exists:**
'policy'

Explanation:

System action: Policy was not created.

User response: Enter a different name for the policy.

FMY0573E **The specified policy could not be updated:** *'policy'*

Explanation: This is due to a problem in virtual server database.

System action:

User response: Make sure that FCM is configured correctly.

FMY0574E **The specified policy could not be deleted:** *'policy'*

Explanation: This is due to a problem in virtual server database.

System action:

User response: Make sure that FCM is configured correctly.

FMY0575E **The specified policy could not be created:** *'policy'*

Explanation: This is due to a problem in virtual server database.

System action:

User response: Make sure that FCM is configured correctly.

FMY0576I **There were no items found.**

Explanation: The query completed successfully, but no results were found.

System action: None.

User response: Change the specified search criteria.

FMY0583E **Invalid name of policy specified. Valid input characters include alphanumeric characters and underscore.**

Explanation:

System action: Policy was not created.

User response: Please specify a valid name.

FMY0585E **Unable to connect to the TSM Client Acceptor Daemon (CAD).**

Explanation: Possible causes of this message include: The TSM Client Acceptor Daemon (CAD) is not running. The VSSALSTAGINGDIR option setting in the TDP option file is not set to the same value as the VSSALSTAGINGDIR option setting in the Data Protection for Microsoft SQL Server Remote Client Agent Service (DSMAGENT) option file. They must be set to the same value for successful TDP operations.

System action: The VSS operation stops.

User response: Ensure that the TSM Client Acceptor Daemon (CAD) is running. Ensure that the VSSALSTAGINGDIR option setting in the TDP option file is set to the same value as the VSSALSTAGINGDIR option setting in the Data Protection for Microsoft SQL Server Remote Client Agent Service (DSMAGENT) option file. After correcting the VSSALSTAGINGDIR option inconsistency, retry the TDP operation.

FMY0588E **The value for the BACKUPDESTINATION option is not allowed. Data Protection for Microsoft SQL Server is only licensed to run data protection operations to a Tivoli Storage Manager server. It is not licensed to backup or to restore locally managed snapshots.**

Explanation: The value for the configuration option is not allowed. The only allowed value is TSM. Data Protection for Microsoft SQL Server is only licensed to run data protection operations to a Tivoli Storage Manager server. It is not licensed to backup or to restore locally managed snapshots.

System action: Processing ends.

User response: Set the backup destination to TSM. In order to create and restore local VSS backups it is required to use and install a fully-featured valid license or to purchase an upgrade, and install Tivoli Storage FlashCopy Manager. If you use Data Protection for Microsoft SQL Server it is also required to purchase and install IBM Tivoli Storage Manager for Copy Services - Microsoft SQL VSS Integration Module.

FMY0589E **You are not allowed to set REMOTEDSMAGENTNODE option. Data Protection for Microsoft SQL Server is not licensed to perform offloaded VSS backups.**

Explanation: The REMOTEDSMAGENTNODE option is used to perform offloaded VSS backups.

System action: The operation stops.

User response: In order to perform offloaded VSS backups install a valid fully-featured license. If you use Data Protection for Microsoft SQL Server it is also

required to purchase and install IBM Tivoli Storage Manager for Copy Services - Microsoft SQL VSS Integration Module. Contact your service representative to find out purchase details.

FMY0590E **A Data Protection communication error with the Tivoli Storage Manager server has occurred.**

Explanation: Communications with the Tivoli Data Protection server has been lost.

System action: The operation stops.

User response: Correct the TCP/IP communications error with the Tivoli Storage Manager server and retry the operation.

FMY0591I **Data Protection communications with the Tivoli Storage Manager server has been successfully recovered.**

Explanation: Communications with the Tivoli Data Protection server has been successfully recovered.

System action: None.

User response: Continue with normal operations.

FMY0592E **The Data Protection TCP/IP session with the Tivoli Storage Manager server was canceled.**

Explanation: The Data Protection TCP/IP session with the Tivoli Storage Manager server was cancelled.

System action: The operation stops.

User response: Correct the reason the Tivoli Storage Manager server administrator cancelled the session and retry the operation.

FMY0593E **Data Protection for Microsoft SQL Server is not licensed to perform offloaded VSS backups.**

Explanation: Currently installed license does not allow to perform offloaded VSS backups. In order to use this feature it is necessary to install a valid fully-featured license.

System action: The operation stops.

User response: In order to perform offloaded VSS backups install a valid fully-featured license. If you use Data Protection for Microsoft SQL Server it is also required to purchase and install IBM Tivoli Storage Manager for Copy Services - Microsoft SQL VSS Integration Module. Contact your service representative to find out purchase details.

FMY0594E **You cannot perform offloaded VSS backups in TSM Server independent environment.**

Explanation: OFFLOAD option is not available in TSM Server independent environment.

System action: The operation stops.

User response: In order to perform offloaded VSS backups you have to configure Tivoli Storage FlashCopy Manager to manage snapshot backups using a Tivoli Storage Manager server. To do this you can use Tivoli Storage Manager configuration wizard.

FMY0595T **The options file '*optfile*' does not exist. It is required for proper operation.**

Explanation: The specified TSM API options file could not be found. It is required in order to complete the command.

System action: Processing ends.

User response: Make sure to complete Tivoli Storage Manager configuration and try the operation again.

FMY3000I **Data Protection for SQL: Starting *backup type* backup of database *database name* from server *server name*.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when a backup is started.

System action: None

User response: None Centrally logged

FMY3001I **Data Protection for SQL: *backup type* backup of database *database name* from server *server name* completed successfully.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when a database backup completes successfully.

System action: None

User response: None Centrally logged

FMY3002E **Data Protection for SQL: *backup type* backup of database *database name* from server *server name* failed, *rc* = return code.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when a database restore fails.

System action: None

User response: None Centrally logged

FMY3003I **Data Protection for SQL: Starting** *restore type restore of backup object object name to database database name on server server name.*

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when a restore is started.

System action: None

User response: None Centrally logged

FMY3004I **Data Protection for SQL: restore type restore of backup object object name to database database name on server server name completed successfully.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when a database restore completes successfully.

System action: None

User response: None Centrally logged

FMY3005E **Data Protection for SQL: restore type restore of backup object object name to database database name on server server name failed.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when a database restore fails.

System action: None

User response: None Centrally logged

FMY3006I **Data Protection for SQL: Starting backup for server server name.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating the start of a backup.

System action: None

User response: None Centrally logged

FMY3007I **Data Protection for SQL: Backup of server servername is complete. Total SQL backups selected: number selected Total SQL backups attempted: number attempted Total SQL backups completed: number completed Total SQL backups excluded: number excluded Throughput rate: rate Kb/Sec Total bytes transferred: bytes Elapsed processing time: time Secs**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating the end of a backup request.

System action: None

User response: None Centrally logged

FMY3008I **Data Protection for SQL: Backup of server servername is complete. Total SQL backups selected: number selected Total SQL backups attempted: number attempted Total SQL backups completed: number completed Total SQL backups excluded: number excluded Total SQL backups inactivated: number inactivated Throughput rate: rate Kb/Sec Total bytes transferred: bytes Elapsed processing time: time Secs**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating the end of a backup request.

System action: None

User response: None Centrally logged

FMY3009I **Data Protection for SQL: backup type backup of database database name from server server name canceled by user.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating that a backup request was canceled by the user.

System action: None

User response: None Centrally logged

FMY3010I **Data Protection for SQL: Starting restore for server servername.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating the start of a restore.

System action: None

User response: None Centrally logged

FMY3011I **Data Protection for SQL: Restore from server server name to server server name is complete. Total database backups inspected: number inspected Total database backups requested for restore: number requested Total database backups restored: number restored Total database backups skipped: number skipped Throughput rate: rate Kb/Sec Total bytes transferred: bytes Elapsed processing time: time Secs**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating the end of a restore.

System action: None

User response: None Centrally logged

FMY3012I **Data Protection for SQL: *restore type* restore of backup object *object name* to database *database name* from server *server name* canceled by user.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating that a backup request was canceled by the user.

System action: None

User response: None Centrally logged

FMY3013I **Data Protection for SQL: Starting Inactivate processing for backup objects from server *servername***

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when an inactivate process begins.

System action: None

User response: None Centrally logged

FMY3014I **Data Protection for SQL: Inactivate processing complete Total database backups inspected: *number inspected* Total database backups requested for inactivation: *number requested* Total database backups inactivated: *number inactivated* Total database skipped: *number skipped* Elapsed processing time: *time* Secs**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log to indicate the end of an inactivate command.

System action: None

User response: None

FMY3015I **Data Protection for SQL: Inactivating backup type backup backup object.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when an inactivation of a backup object is started.

System action: None

User response: None Centrally logged

FMY3016I **Data Protection for SQL: Database *database name* from server *server name* is excluded from backup type backup because it has a Simple Recovery model or it is a system master database.**

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log when a Simple Recovery model database or a system master

database is automatically excluded from a Data Protection for SQL backup.

System action: None

User response: None Centrally logged

FMY3528E **Data Protection for Microsoft SQL Server is only licensed to run data protection operations to a Tivoli Storage Manager server. It is not licensed to backup or to restore using locally managed snapshots.**

Explanation: Currently installed license allows to create and restore only TSM VSS backups. In order to create backups and to restore local VSS backups, Data Protection for SQL requires that a valid fully-featured license is installed.

System action: The operation stops.

User response: In order to create and restore local VSS backups it is required to purchase and install a fully-featured valid license. NOTE: If you use Data Protection for Microsoft SQL Server it is also required to use and install IBM Tivoli Storage Manager for Copy Services - Microsoft SQL VSS Integration Module or to purchase an upgrade, and install Tivoli Storage FlashCopy Manager. If IBM Tivoli Storage Manager for Copy Services - Microsoft SQL VSS Integration Module is installed, there will be a license file, \"acssql.lic\", in the Data Protection for Microsoft SQL Server installation directory.

FMY3532E **The restore destination directory path needs to be fully-qualified.**

Explanation: The /relocatedir option was specified without a fully-qualified path.

System action: Processing stops.

User response: Enter the command again and specify a fully-qualified path in the /relocatedir option.

FMY5050I **A new configuration file was created.**

Explanation: The file specified in the /configfile parameter does not exist. A new file was created.

System action: Processing continues.

User response: None.

FMY5051I **The configuration file cannot be found, using default settings.**

Explanation: The file specified in the /configfile parameter cannot be found.

System action: Processing continues.

User response: Ensure the correct file name is specified.

FMY5052E An error occurred trying to set the requested configuration option.

Explanation: An error occurred while writing to the configuration file.

System action: Processing ends.

User response: View any other messages that were displayed. After reviewing the messages and performing necessary actions, run the command again.

FMY5053E The value for the *option* option is not valid. See the TDPSQLC Help Set output or the User's Guide for valid Set command parameters.

Explanation: The configuration option being set is not valid.

System action: Processing ends.

User response: Run "TDPSQLC Help Set" or refer to the User's Guide for valid Set command parameters.

FMY5054I The configuration option was set successfully.

Explanation: The configuration option specified on the Set command was set successfully.

System action: Processing ends.

User response: None

FMY5056I The *logfile* log file could not be pruned. Processing will continue.

Explanation: An attempt to prune the log was unsuccessful.

System action: Processing continues.

User response: The log file may not exist. If the log file exists, view the log for indications of possible problems.

FMY5057I The *logfile* log file was pruned successfully.

Explanation: The log file mentioned pruned successfully.

System action: Processing continues.

User response: None.

FMY5058W The logfile name is greater than the maximum allowed. Processing will continue using a logfile name of *logfile* in the current directory.

Explanation: The logfile name entered was not fully qualified. When the fully qualified log file name was

created, it was longer than the possible length of a log file.

System action: Processing continues by creating and using a log file in the current directory.

User response: Consider updating the log file name using a fully qualified path.

FMY5059W The *logfile* log file cannot be opened for writing. There will be no logging of events.

Explanation: The log mentioned could not be opened for appends. Therefore, no logging is performed.

System action: Processing continues without logging.

User response: Determine why the log file could not be opened. The log file may refer to a non-existent drive or partition, or the log file is marked read-only.

FMY5060E A Tivoli Storage Manager API error has occurred.

Explanation: A Tivoli Storage Manager API error has occurred.

System action: Processing ends.

User response: Retry the operation. If the error persists, contact your service representative.

FMY5061E A Microsoft SQL API error has occurred.

Explanation: A Microsoft SQL API error occurred.

System action: Processing ends.

User response: Retry the operation. If the error persists, contact your service representative.

FMY5063I The *logfile_name* log file did not need pruning.

Explanation: The log file specified did not need to be pruned.

System action: Processing continues.

User response: The log file will automatically be pruned at a later date. If the log file is currently too large, decrease the number of days the log entries are retained.

FMY5064W The *logfile_name* log file could not be opened for writing. The log was not pruned and there will be no logging of events.

Explanation: The log mentioned could not be opened for appends. Therefore, no logging or pruning is performed.

System action: Processing continues without logging and without pruning.

User response: Determine why the log file could not be opened. The log file may refer to a non-existent drive or partition, or the log file is marked read-only.

FMY5065E **The value specified for the /SQLUser option does not match the registry entry.**

Explanation: A Backup, Restore or Query Sql command was issued with both the /SQLAUTHentication=SQLuserid and the /SQLUser option specified. An attempt was made to obtain the sqlpassword value from the registry but the user ID in the registry does not match the user ID specified with the /sqluser option.

System action: Processing ends.

User response: Issue the command and either specify the /sqluser value which matches the registry entry or specify the desired values for both the /sqluser and /sqlpassword options on the command.

FMY5091E **PASSWORDACCESS is Generate. Either the stored password is incorrect or there is no stored password. If you do not have a stored password, use the -TSMPassword=xxx option to set and store your password.**

Explanation: The PASSWORDACCESS option is set to generate in the client options file. However, no password is stored. An initial password needs to be stored.

System action: Processing ends.

User response: Invoke the command again using the -TSMPassword option. Any subsequent commands should now complete without specifying a password.

FMY5097I **Data Protection for SQL is not configured for VSS operations.**

Explanation: Data Protection for SQL has not been configured to perform VSS operations.

System action: None.

User response: In order to perform VSS operations, there must be a valid Tivoli Storage Manager Advanced Copy Services license installed and the Data Protection for SQL LOCALDSMAGENTNODE preference must be set correctly. Refer to the Data Protection for SQL User's Guide for details on configuring the client for VSS operations.

FMY5098E **Error obtaining VSS information from Local DSMAgent Node: 'localdsmagentnode'.**

Explanation: Data Protection for SQL attempted to obtain VSS information through the specified LOCALDSMAGENTNODE but failed. The error

message encountered is also displayed.

System action: VSS information is not displayed.

User response: Refer to the error message displayed along with this message.

FMY5124E **Invalid command. Data Protection for SQL only supports VSS backup type of FULL.**

Explanation: An invalid backup type was specified on the VSS backup request. Data Protection for SQL supports backup types of FULL when using the VSS backup method.

System action: The backup operation is canceled.

User response: Retry the backup operation specifying a supported VSS backup type.

FMY5125E **Invalid command. Data Protection for SQL does not support OFFLOAD with the Legacy backup method.**

Explanation: The OFFLOAD option was specified when using the Legacy backup method. Data Protection for SQL does not support offload with the Legacy backup method. Data Protection for SQL supports offload with the VSS backup method only.

System action: The backup operation is canceled.

User response: Retry the backup operation without specifying the offload option or by specifying the VSS backup method.

FMY5126E **Invalid command. Data Protection for SQL only supports Legacy backups with a backup destination of TSM.**

Explanation: An invalid backup destination was specified with the Legacy backup method. Data Protection for SQL only supports a backup destination of TSM when using the Legacy backup method.

System action: The backup operation is canceled.

User response: Retry the backup operation specifying a backup destination of TSM.

FMY5127E **Invalid command. Data Protection for SQL does not support OFFLOAD with the combination specified for backup destination and version of Windows.**

Explanation: The OFFLOAD option was specified with an unsupported backup destination. Data Protection for SQL only supports offload with a backup destination of TSM or if running on a Windows System 2008 or later, backup destination TSM or BOTH.

System action: The backup operation is canceled.

User response: Retry the VSS offloaded backup

operation specifying a backup destination of TSM.

FMY5128E **The VSS operation failed with rc =**
returncode.

Explanation: There was a failure when Data Protection for SQL performed the VSS operation.

System action: The VSS operation stops.

User response: Verify that the Client Acceptor Daemon (CAD) is installed, configured, and running properly on the machine. Retry the operation. If the error persists, contact your service representative.

FMY5129E **Data Protection for SQL is unable to run VSS operations. A valid VSS license file (acssql.lic) could not be located.**

Explanation: In order to perform VSS operations, it is required that valid license files for both Data Protection for SQL and IBM Tivoli Storage Manager for Copy Services - Microsoft SQL VSS Integration Module are installed. If IBM Tivoli Storage Manager for Copy Services - Microsoft SQL VSS Integration Module is installed then there will be a license file, acssql.lic, in the Data Protection for SQL installation directory.

System action: The operation stops.

User response: Verify that the prerequisites identified above are met and retry the operation. If the error persists, contact your service representative.

FMY5170E **Missing, blank, or invalid Local DSMAGENT Node Name is not allowed.**

Explanation: In order to run VSS operations, Data Protection for SQL verifies that the Local DSMAGENT Node Name is specified and valid. This error indicates that the Local DSMAGENT Node Name is missing, blank, or invalid.

System action: The operation stops.

User response: Set the Local DSMAGENT Node Name to a valid value and retry the operation.

FMY5171E **Invalid command. Data Protection for SQL only supports restoring VSS backup types of FULL and COPY.**

Explanation: An invalid backup type was specified on the VSS restore request. Data Protection for SQL supports restoring backups of type FULL and COPY.

System action: The restore operation is canceled.

User response: Retry the restore operation specifying a supported VSS backup type.

FMY5172E **Invalid command. Data Protection for SQL VSS restore does not support RESTOREDATE and RESTORETIME options.**

Explanation: An invalid option was specified on the VSS restore request. Data Protection for SQL RESTOREDATE and RESTORETIME options are not supported for VSS restore.

System action: The restore operation is canceled.

User response: Retry the restore operation without specifying RESTOREDATE and RESTORETIME options.

FMY5177E **Invalid DSMAGENT Node configuration found for node 'dsmagentnode'.**

Explanation: The DSMAGENT Node specified is not configured properly.

System action: The VSS operation stops.

User response: Verify that the DSMAGENT Node specified is correct and that the Client Acceptor Daemon (CAD) is running for the DSMAGENT Node. If the error persists, contact your service representative.

FMY5186E **The VSS writer didn't return any selectable backup components for the specified database(s). Ensure that the SQL Server VSS writer service has been started.**

Explanation: The SQL Server VSS writer service didn't return any selectable backup components for the specified database(s).

System action: Backup fails, processing ends.

User response: Ensure that the SQL Server VSS writer service has been started and that service start type is set to automatic.

FMY5187E **Multiple backup objects with conflicting backup destinations were found for one or more of the specified database(s). The /OBJECT and/or /BACKUPDESTINATION options should be used to restore a specific database.**

Explanation: The backup object specified for the VSS restore operation was not specific enough to be unique. More information is required in order to restore the correct backup object.

System action: The restore operation is canceled.

User response: Retry the restore operation specifying the /OBJECT= and /BACKUPDESTINATION parameters.

FMY5188E BOTH may not be specified for /BACKUPDESTINATION, only TSM or LOCAL are valid.

Explanation: The restore command only allows specifying backup destinations of TSM or LOCAL for identifying database(s) to restore.

System action: The restore operation is canceled.

User response: Retry the restore operation specifying TSM or LOCAL with /BACKUPDESTINATION parameters.

FMY5195I Data Protection for SQL: Backup of server *servername* enhanced statistics. Total SQL backups deduplicated: *number deduplicated* Throughput rate: *rate* Kb/Sec Total bytes inspected: *bytes inspected* Total bytes transferred: *bytes* Total LanFree bytes transferred: *lanfree bytes* Total bytes before deduplication: *prededup bytes* Total bytes after deduplication: *postdedup bytes* Data compressed by: *compression ratio%%* Deduplication reduction: *deduplication ratio%%* Total data reduction ratio: *reduction ratio%%* Elapsed processing time: *time* Secs

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log displaying additional statistics at the end of a backup request.

System action: None

User response: None Centrally logged

FMY5196I Data Protection for SQL: Backup of server *servername* is complete. Total SQL backups selected: *number selected* Total SQL backups attempted: *number attempted* Total SQL backups completed: *number completed* Total SQL backups excluded: *number excluded* Total SQL backups deduplicated: *number deduplicated* Throughput rate: *rate* Kb/Sec Total bytes inspected: *bytes inspected* Total bytes transferred: *bytes* Total LanFree bytes transferred: *lanfree bytes* Total bytes before deduplication: *prededup bytes* Total bytes after deduplication: *postdedup bytes* Data compressed by: *compression ratio%%* Deduplication reduction: *deduplication ratio%%* Total data reduction ratio: *reduction ratio%%* Elapsed processing time: *time* Secs

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating the end of a backup request.

System action: None

User response: None Centrally logged

FMY5197I Data Protection for SQL: Restore from server *server name* to server *server name* is complete. Total database backups inspected: *number inspected* Total database backups requested for restore: *number requested* Total database backups restored: *number restored* Total database skipped: *number skipped* Throughput rate: *rate* Kb/Sec Total bytes transferred: *bytes* Total LanFree bytes transferred: *lanfree bytes* Elapsed processing time: *time* Secs

Explanation: This is an informational message written to the Tivoli Storage Manager Server activity log indicating the end of a restore.

System action: None

User response: None Centrally logged

FMY5198W WARNING: The LOG backup of the 'database' database failed, however, the log may have been truncated. You should perform a FULL backup of the database.

Explanation: The LOG backup of the database failed, however, the log may have been truncated. You should perform a FULL backup of the database.

System action: Processing continues.

User response: You should perform a FULL backup of the database.

FMY5204E One or more of the specified databases do not exist or are unavailable for backup.

Explanation: A request was made to backup SQL database(s) which doesn't exist or isn't available.

System action: Processing ends.

User response: Ensure that all of the databases exist and are available and restart the backup.

FMY5400E The Virtual Device Interface is not registered with the Common Object Model.

Explanation: The virtual device interface could not be created because it is not registered with the common object model. The SQL server may not be installed properly.

System action: Processing ends.

User response: Verify that the SQL server is installed properly and retry the operation. Contact your service representative if the error persists.

FMY5401E The Virtual Device Interface could not be created.

Explanation: The virtual device interface could not be created. The SQL server virtual device interface log or Windows NT event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5402E The Virtual Device Set could not be created.

Explanation: The virtual device set could not be created. The SQL server virtual device interface log or Windows NT event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5403E The configuration of the Virtual Device Set could not be obtained.

Explanation: The configuration of the virtual device set could not be obtained. The SQL server virtual device interface log, SQL server activity log, SQL server error log, or Windows NT event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not help resolve the problem retry the operation. If the error persists, contact your service representative.

FMY5404E The Virtual Device Set could not open a virtual device.

Explanation: The virtual device set could not open a virtual device. The SQL server virtual device interface log, SQL server activity log, SQL server error log, or Windows NT event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5405E An unknown virtual device error has been detected.

Explanation: A virtual device returned an unknown return code. The SQL server virtual device interface log, SQL server activity log, SQL server error log, or Windows NT event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5406E The SQL server closed a virtual device prematurely.

Explanation: The SQL server aborted the operation on the selected database. The SQL server virtual device interface log, SQL server activity log, SQL server error log, or Windows NT event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5407E The SQL server aborted the operation.

Explanation: The SQL server aborted the operation on the selected database. The SQL server virtual device interface log, SQL server activity log, SQL server error log, or Windows NT event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5420E

Explanation: A SQL API error has occurred.

System action: Processing for this operation ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5421E Received the following from the MS COM component: *SQL message*

Explanation: A SQL error has occurred.

System action: Processing for this operation ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5422E Received the following from the MS SQL server: *SQL message*

Explanation: A SQL error has occurred.

System action: Processing for this operation ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5423E The following string is too long: *string*

Explanation: A SQL error has occurred.

System action: Processing for this operation ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5424E Could not connect to SQL server; SQL server returned: *SQL message*

Explanation: A SQL error has occurred.

System action: Processing for this operation ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5425E The SQL server is not running: *SQL message*

Explanation: A SQL error has occurred.

System action: Processing for this operation ends.

User response: Start the SQL server and retry the operation.

FMY5426E The SQL log on does not have the Sysadmin role: *SQL message*

Explanation: An attempt was made to logon to the SQL server but the specified logon name does not have the Sysadmin role.

System action: Processing for this operation ends.

User response: Try the operation again and specify either a log on name with the Sysadmin role or change the specified log on name to have the Sysadmin role.

FMY5427E The SQL server version is less than 7.0: *SQL message*

Explanation: An attempt was made to use Data Protection for SQL Server V2 with a SQL server version earlier than the version 7.0 level. This is not allowed.

System action: Processing for this operation ends.

User response: Use the Data Protection for SQL V1 client with SQL server earlier than the version 7.0 level, or retry the operation with a SQL server version 7.0 or later.

FMY5428E The SQL server is not on the local machine: *SQL message*

Explanation: An attempt was made to use the application client specifying a SQL server that was not on the local machine.

System action: Processing for this operation ends.

User response: Retry the operation on the machine where the SQL server resides.

FMY5429E Could not obtain an event from SQL server: *SQL message*

Explanation: A SQL error has occurred.

System action: Processing for this operation ends.

User response: If the SQL server messages do not resolve the problem, retry the operation. Contact your service representative if the error persists.

FMY5430E The SQL Server Name is blank or NULL.

Explanation: In the query to obtain the SQL Server Name, the system returned a blank name. A valid SQL Server Name is necessary to continue the operation.

System action: Processing for the current operation ends.

User response: Check the SQL Server Name by using the "select @@servername" command from the SQL Query Analyzer. If that returns NULL, use the "sp_addserver" stored procedure to set the SQL Server Name to the correct value. After setting the SQL Server Name, retry the operation. Contact your service representative if the error persists.

FMY5431E Multiple dbnames are not allowed.

Explanation: An invalid RESTORE command was issued. It is not valid to specify multiple database names in the <dbname> parameter list when using the /STANDBY, /RELOCATE, or /INTO options.

System action: Processing ends.

User response: Enter the command again with a valid value in the positional parameter or option.

FMY5432E Equal numbers of the /RELOCATE and /TO options must be specified.

Explanation: Unequal numbers of the /RELOCATE and /TO options were specified on a RESTORE command.

System action: Processing ends.

User response: Re-enter the command specifying the same number of /RELOCATE and /TO options.

FMY5433E Wildcards are not allowed as part of the following parameters/options:

Explanation: This message displays the positional parameters and/or options that were specified incorrectly.

System action: Processing ends.

User response: Re-enter the command specifying the correct parameters and/or options.

FMY5434E The following options cannot be specified together:

Explanation: This message displays the conflicting command options that were entered.

System action: Processing ends.

User response: Re-enter the command specifying valid command options.

FMY5435E This command requires one of the following options:

Explanation: This message displays the options that were missing from the command entered.

System action: Processing ends.

User response: Re-enter the command specifying one of the command options required by the command.

FMY5436E A failure occurred on stripe number (stripe number), rc = return code

Explanation: A failure occurred on the numbered stripe.

System action: Processing ends.

User response: There should be other messages along with this one. Refer to the other messages to determine the problem.

FMY5450E The specified number of stripes (number of stripes) is invalid. Processing will continue with the maximum number of stripes (maximum number of stripes).

Explanation: An invalid number of stripes was specified.

System action: Processing continues utilizing the allowed maximum number of stripes.

User response: None

FMY5451E A failure occurred on vdev (vdev name), rc = return code

Explanation: A failure occurred on the named virtual device.

System action: Processing ends.

User response: There should be other messages displayed with this message. Refer to the other messages to determine the problem.

FMY5452E Unable to delete temporary object: (filespace name) (high level qualifier) (low level qualifier)

Explanation: When a backup fails, the DP agent attempts to delete all temporary backup data objects from the TSM server. This message indicates that the specified temporary backup data object could not be deleted from the TSM server. This error is usually caused by the loss of all TSM server sessions.

System action: Processing continues.

User response: None. A backup of the database should detect the temporary backup data object and delete it from the TSM server.

FMY5453E The number of TSM sessions (number of TSM sessions) is invalid for the specified number of stripes (number of stripes). Processing will continue with the number of TSM sessions (number of TSM sessions) as the number of stripes.

Explanation: An invalid number of TSM sessions was detected for the specified number of stripes. This message is caused by the circumvention of an internal error.

System action: Processing continues utilizing the number of TSM sessions as the number of stripes.

User response: Try the operation again. Contact your service representative if this error persists.

FMY5454E The maximum number of objects allowed per TSM transaction (number of objects allowed per TSM transaction) is invalid for the specified number of stripes (number of stripes). Processing will continue with (new number of stripes) stripes.

Explanation: The maximum number of objects allowed per TSM transaction is invalid for the specified number of stripes for at least one of the TSM sessions. All TSM sessions must allow at least one more object per TSM transaction than the number of stripes

System action: Processing continues utilizing the new number of stripes.

User response: Reduce the number of stripes. You can also update the TSM server to increase the maximum number of logical files that a client can send to the server in a single transaction (TxnGrpMax).

FMY5455E The backup is corrupt and can not be restored.

Explanation: The backup being restored is corrupt because the data object or objects found do not correspond to the metadata.

System action: Processing ends.

User response: Try the operation again. Contact your service representative if the error persists.

FMY5456W The backup is corrupt and is not fully restorable. Processing will continue.

Explanation: The backup being restored is corrupt because the data object or objects found do not correspond to the metadata. Depending on the restore command and the backup type, a partial restore may be possible.

System action: Processing continues.

User response: Try the operation again. Contact your service representative if the error persists.

FMY5457E An unknown SQL API error has occurred.

Explanation: A SQL API error has occurred but the associated error message could not be found. The SQL server activity log, SQL server error log, or Windows NT/2000 event log may contain more information.

System action: Processing ends.

User response: If the SQL server messages do not resolve the problem, try the operation again. Contact your service representative if the error persists.

FMY5458W The TSM Server 'backup delete' setting for node (TSM server NODENAME) is set to NO. It should be set to YES for proper operation. Processing will continue.

Explanation: The TSM Server setting that allows TSM clients to delete their own backups is set to NO for the specified NODENAME. This value must be set to YES in order for cleanup operations to perform successfully. A NO value means that unusable residual data may be stored on the TSM Server.

System action: Processing continues.

User response: Make sure the 'backup delete' setting for the specified NODENAME is set to YES on the TSM Server. Your TSM Server administrator can change this setting for your NODENAME. The setting can only be changed on the TSM Server.

FMY5459W Database object name excluded from backup.

Explanation: The specified database was excluded from backup by the /EXCLUDEDDB setting.

System action: Database isn't backed up.

User response: None.

FMY5460E Database object name doesn't exist or isn't valid.

Explanation: The specified database doesn't exist or isn't valid.

System action: Database isn't backed up.

User response: Make sure the specified database exists.

FMY5500E The MultiByteToWideChar() function failed.

Explanation: This is an internal error that indicates corrupted storage.

System action: Processing for this database ends.

User response: Try the operation again. Contact your service representative if this error persists.

FMY5501E The Common Object Model (COM) library failed to initialize.

Explanation: The unsuccessful call was CoInitializeEx(NULL, COINIT_MULTITHREADED). OLE32.dll or another COM dll may be missing, down-level, or corrupted.

System action: Processing for this database ends.

User response: Verify your Windows NT (version 4 or later) installation is complete and try the operation again. Contact your service representative if this error persists.

FMY5550I There are no backups matching the filespec *directorypathfilename* and the server name *servername*.

Explanation: There are no database backups on the Tivoli Storage Manager server for the specified server name.

System action: Processing ends.

User response: None

FMY5551I There are no backups matching the criteria specified for server name *servername*.

Explanation: There are no database backups on the Tivoli Storage Manager server matching the query criteria for the specified server name.

System action: Processing ends.

User response: Specify a broader range of search criteria when issuing this query.

FMY5552I **No matches were found for the criteria specified.**

Explanation: The SQL Server was searched for databases that matched the specified criteria.

System action: Processing ends.

User response: Check the specified search criteria (database name, group name, logical filename). Enter the command again.

FMY5616W **Database cannot be backed up because its name contains '\ ' or ':' character(s).**

Explanation: Databases whose names contain directory or volume separator cannot be backed up or restored.

System action: Database was excluded from backup.

User response: Rename the database and restart backup.

FMY5617I **Database was excluded from backup because database name contains '\ ' or ':' character(s).**

Explanation: Databases whose names contain directory or volume separator cannot be backed up or restored.

System action: Database was excluded from backup.

User response: Rename the database and restart backup.

FMY5629E **No Backups have been selected for restore.**

Explanation: The Restore button was pressed but nothing was selected in the tree or list view.

System action: Processing stops.

User response: Make a selection in the tree or list view and press the Restore button again.

FMY5630E **Backups from multiple Server instances have been selected for restore.**

Explanation: The Restore button was pressed and the user has selected backups from multiple server instances.

System action: Processing stops.

User response: Make a selection in the tree for backups belonging to the same server instance only

FMY5631E **Restoring full Legacy backups and full VSS backups in the same restore operation is not supported. Retry the restores in separate operations.**

Explanation: At least one VSS backup object and one Legacy backup object were selected for a restore in the same operation. This is not supported.

System action: The restore operation is canceled.

User response: Retry the restores specifying the Legacy backups and VSS backups in separate operations.

FMY5715E **Error writing *option_name* preference to the configuration file.**

Explanation: Could not write the specified preference to the configuration file.

System action: Preferences processing ends.

User response: Make sure you have a valid configuration file, then try to update the preference again.

FMY5716W **An error was encountered with Tivoli Storage Manager API initialization, rc = *returncode*. Examine the *dsierror.log* for more information or determine if the TSM API is installed properly.**

Explanation: Errors were encountered during an attempt to run setup for the Tivoli Storage Manager API.

System action: Processing continues.

User response: Examine the *dsierror.log* file to determine the problem. If this file does not exist, the TSM API may not be installed properly. If the TSM API is not installed properly, install the TSM API and run the command again.

FMY5717E **Unable to log on to the SQL server.**

Explanation: An error occurred while trying to log on to the SQL server.

System action: If running the client from the command line, the client ends. If running the client from the GUI, a prompt is displayed to enter the SQL user ID and password, or to choose Windows authentication.

User response: Make sure the SQL server is running.

FMY5718I **When the view is refreshed all selections will be lost and an attempt will be made to expand the new tree to the currently highlighted item. Do you want to continue?**

Explanation: The refresh toolbar button or pulldown menu item has been selected.

System action: Processing continues.

User response: Select Yes to refresh the view or select No to leave the current view unchanged.

FMY5719I There are currently no backups on TSM.

Explanation: The SQL server name expansion button was pressed on the Inactivate page.

System action: Processing stops.

User response: Either nothing was backed up to a TSM server or all active backups were inactivated.

FMY5720I No databases have been selected for backup.

Explanation: The Backup button was pressed on the GUI but no databases were selected from the tree or list.

System action: Processing stops.

User response: Select a database and press the Backup button again.

FMY5721I No backups have been selected for restore.

Explanation: The restore button was pressed on the GUI but no backup objects were selected from the tree or list.

System action: Processing stops.

User response: Select a backup object and press the Restore button again.

FMY5722I No backups have been selected for inactivate.

Explanation: The Inactivate button was pressed on the GUI but no backup objects were selected from the tree or list.

System action: Processing stops.

User response: Select a backup object and press the Inactivate button again.

FMY5723E A named mark must be specified.

Explanation: The "Stop At Mark" or "Stop Before Mark" option was chosen but the named mark was not specified.

System action: Processing stops.

User response: Enter a named mark or choose the "Stop At" option.

FMY5784E A log must be selected to use point in time.

Explanation: A log must be selected before setting point in time parameters.

System action: Processing stops.

User response: Select at least one log for restore before specifying a point in time.

FMY5804I Unable to get information. If data is backed up to tape check the "Wait for Tape Mounts for File Information" checkbox.

Explanation: Processing stops.

System action: None

User response: Try checking the box specified in the message.

FMY5805W The SQL Server you are restoring from is different than the SQL server you are currently logged on to. Do you want to continue?

Explanation: Processing continues.

System action: None

User response: If you want to restore something from a different SQL server, press OK; otherwise press Cancel and log on to the other SQL server.

FMY5915E An attempt to query detailed managed capacity failed.

Explanation:

System action:

User response:

FMY5929E An attempt to query total managed capacity failed.

Explanation:

System action:

User response:

FMY5958W The selected database <> is offline -- skipping.

Explanation: A request was made to backup a database which is offline.

System action: Processing continues, but offline databases are skipped.

User response: Ensure that the selected databases are online and retry the backup.

FMY5959E **Unable to run data protection operations to a FlashCopy Manager virtual server. A valid FlashCopy Manager license file could not be located.**

Explanation: In order to perform data protection operations to a FlashCopy Manager virtual server, a valid license for FlashCopy Manager must be installed in the FlashCopy Manager installation directory. This license file is named fcmclient.lic.

System action: The operation stops.

User response: Verify that the prerequisites identified above are met and retry the operation. If the error persists, contact your service representative.

FMY5960E **This product is not licensed to run data protection operations to a Tivoli Storage Manager server. A valid DP for SQL license file could not be located. With the current licenses only data protection operations to a Flash Copy Manager virtual server can be run.**

Explanation: In order to perform data protection operations to a Tivoli Storage Manager server, a valid license for TDP for SQL (called sqlclient.lic) must be installed. The TDP for SQL license should be installed in the TDP for SQL installation directory.

System action: The operation stops.

User response: Verify that the prerequisites identified above are met and retry the operation. If the error persists, contact your service representative.

FMY5961E **The parameters /BACKUPMETHOD or /BACKUPDESTINATION or both are invalid when performing data protection operations using a FlashCopy Manager virtual server.**

Explanation: Data protection commands default to /BACKUPMETHOD=VSS and /BACKUPDESTINATION=LOCAL when performed against a FlashCopy Manager virtual server. The FlashCopy Manager supports no other values for these parameters. As a result it is no longer necessary to specify these parameters. For compatibility with other products values for /BACKUPMETHOD and /BACKUPDESTINATION can be specified as long as they are set to their only valid values. This means that /BACKUPMETHOD can only be set to VSS and /BACKUPDESTINATION can only be set to LOCAL.

System action: The operation stops.

User response: Retry the command removing the /BACKUPDESTINATION and /BACKUPMETHOD parameters.

FMY5965E **Database state does not allow log backup with TRUNCATE=YES.**

Explanation: Database status is not Normal. Log has to be backed up with truncation turned off.

System action: The backup operation failed.

User response: Back up log with TRUNCATE=NO.

FMY5966E **Logical name was not found in the database.**

Explanation: The logical name specified during relocation was not found in the database.

System action: Processing for this operation ends.

User response: Specify the correct logical name and retry the operation.

FMY6060I **No matched backup is found according to the Query conditions.**

Explanation: Information: No matched backup is found in TSM Server according to the Query conditions.

System action: Processing continues.

User response:

Chapter 5. FMV: Tivoli Storage FlashCopy Manager VSS requester service messages, version 3.1

This section contains messages for Tivoli Storage FlashCopy Manager VSS requester service.

Messages with prefix FMV are issued by Tivoli Storage FlashCopy Manager VSS requester service.

Version 3.1.0 messages that are new, changed, or deleted since the previous version are listed in one section. All version 3.1.0 messages are documented in another section.

FMV: Version 3.1.0 changes from the previous version

This section lists the version 3.1.0 FMV-prefix messages that are new or changed since the previous version. Only the message ID is listed.

FMV0993E
FMV1015E
FMV1031E
FMV1035S
FMV1075E
FMV1101E
FMV1105E
FMV1120E
FMV1140E
FMV1145E
FMV1198E
FMV1209E
FMV1243E
FMV1259E
FMV1273E
FMV1300E
FMV1319E
FMV1333I
FMV1371E
FMV1470E
FMV1513E
FMV1587W
FMV1589W
FMV1696E
FMV1700W
FMV1704W
FMV1706E
FMV1711W

FMV1729E
FMV1730E
FMV1731E
FMV1732W
FMV1733I
FMV1734W
FMV1735W
FMV1736I
FMV1737E
FMV1738W
FMV1739E
FMV1740W
FMV1741W
FMV1742E
FMV1743E
FMV1744E
FMV1745I
FMV1746E
FMV1747W
FMV1748E
FMV1770E
FMV1773W
FMV1774W
FMV1779I
FMV1780E
FMV1781I
FMV1782E
FMV1783I
FMV1784E
FMV1787I
FMV1788I
FMV1789I
FMV1790E
FMV1795I
FMV1818E
FMV1836I
FMV1947W
FMV1987E
FMV2032I
FMV2033I
FMV2034I
FMV2035I
FMV2039E
FMV2045I
FMV2102E

FMV2103E
FMV2104E
FMV2105I
FMV2808W
FMV2809E
FMV2810E
FMV2811E
FMV2812E
FMV2813E
FMV2814E
FMV2815E
FMV2816E
FMV2817E
FMV2818E
FMV2824E
FMV2825E
FMV2826E
FMV2827E
FMV2828E
FMV2832E
FMV2833E
FMV2838W
FMV2839E
FMV2842E
FMV2888E
FMV4020E
FMV4077E
FMV4164W
FMV4166E
FMV4168E
FMV4169E
FMV4170E
FMV4171E
FMV4174E
FMV4177E
FMV4199W
FMV4223E
FMV4254E
FMV4255E
FMV4256E
FMV4257E
FMV4258E
FMV4259E
FMV4260E
FMV4261E

FMV4262E
FMV4263E
FMV4264E
FMV4265I
FMV4266I
FMV4267I
FMV4268I
FMV4269W
FMV4270I
FMV4271E
FMV4272E
FMV4273E
FMV4274E
FMV4275E
FMV4276E
FMV4277E
FMV4278E
FMV4280E
FMV4281E
FMV4282E
FMV4283E
FMV4284E
FMV4297W
FMV4298E
FMV4299E
FMV4901E
FMV4999I
FMV5176W
FMV5177E
FMV5224W
FMV5225W
FMV5226E
FMV5227E
FMV5279E
FMV5280E
FMV5307E
FMV7422E
FMV7526E
FMV7534W
FMV7552I
FMV7641I
FMV8005E
FMV8062E
FMV8063E
FMV8106E

FMV8512W
FMV8809E
FMV8810E
FMV8811E
FMV9355E
FMV9356E
FMV9370W
FMV9372E
FMV9384W
FMV9385W
FMV9386W
FMV9387W
FMV9388E
FMV9389W
FMV9390W
FMV9391W
FMV9402E
FMV9404E
FMV9418W
FMV9510E
FMV9892E
FMV9951I
FMV9959W
FMV9987W

FMV: Version 3.1.0 deletions from the previous version

This section lists the messages that are deleted since the previous version. Only the message ID is listed.

FMV4053E
FMV9288I
FMV9289I
FMV9290I
FMV9297I
FMV9298I
FMV9950E
FMV9951E
FMV15016T
FMV15017T
FMV15018T
FMV15019T
FMV15178T
FMV15179T
FMV16022T

Version 3.1.0 Tivoli Storage FlashCopy Manager VSS requester service messages

This section documents the Tivoli Storage FlashCopy Manager VSS requester service 3.1.0 messages. The messages are listed in ascending numeric order. The complete message is documented, including message ID, message text, explanation, system action, and user response.

FMV0101E **Unable to open English message repository file name.**

Explanation: The default English message repository file cannot be opened. Either the file access permissions prevent reading the file or the file is not present in the expected location.

System action: Tivoli Storage Manager is unable to complete the requested operation. Processing is terminated.

User response: Make sure the file in your DSM_DIR is set up properly. If the problem continues, see your system administrator for further help.

FMV0102W **Unable to open the message repository file name. The American English repository will be used instead.**

Explanation: The default message repository file for the current locale cannot be opened. Either the file access permissions prevent reading the file, the file is not present in the expected location, or the language specified in the option file is not supported on this workstation.

System action: Tivoli Storage Manager continues processing using the English language message repository.

User response: Make sure the file in your DSM_DIR is set up properly. If the problem continues, see your system administrator for further help.

FMV0103E **Error trying to read header record from message repository file name.**

Explanation: The message repository file header record cannot be obtained.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

FMV0105E **Error trying to read index for message number from repository file name.**

Explanation: The message text for the specified message number cannot be read.

System action: Tivoli Storage Manager is unable to

complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

FMV0106E **Message index not found for message number.**

Explanation: The message repository file does not contain the message text for the message number.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Make sure the DSM_DIR is set up properly and it does not point to an old copy. If the problem continues, see your system administrator for further help.

FMV0107E **Error trying to read header for message number from repository file name.**

Explanation: The message header information cannot be obtained for the message number in the message file.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

FMV0108E **Error trying to read text for message number from repository file name.**

Explanation: The message text cannot be obtained for the message number in the message file.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Make sure the file has not been altered from the installation. If the problem continues, see your system administrator for further help.

FMV0109E **Insufficient memory for allocation of message structure.**

Explanation: There is not enough memory in your system to allocate the storage needed for the message text.

System action: Tivoli Storage Manager is unable to

complete the requested operation.

User response: Stop Tivoli Storage Manager and restart Tivoli Storage Manager. Then retry the operation. If unsuccessful, close all unneeded applications and retry the operation.

FMV0110E **Unable to open error log file *file name* for output.**

Explanation: The error log cannot be opened for output.

System action: Tivoli Storage Manager is unable to complete the requested operation. File permissions may be set such that writing is not allowed.

User response: Stop and restart Tivoli Storage Manager. Then retry the operation. If unsuccessful, make sure the file is not being locked by another application and that file permissions allow write access.

FMV0113E **Message repository *file name* has an invalid control record.**

Explanation: The message repository file contains an incorrect control information.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Make sure the message file was not altered from the installation. Check DSM_DIR to make sure it is set up properly.

FMV0118E **Unable to open schedule log file '*file name*' for output.**

Explanation: The schedule log file cannot be opened for output.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Stop Tivoli Storage Manager and restart Tivoli Storage Manager. Then retry the operation. If unsuccessful, make sure the file has not been locked by another application.

FMV0119E **Error trying to read response string for message *number* from repository file *name*.**

Explanation: The response string information for the message number cannot be obtained from the message repository file. It is possible the message repository has been corrupted.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Make sure the message file was not altered from the installation. Check DSM_DIR to make sure it is set up properly.

FMV0120E **Message number *number* contains an invalid multibyte sequence for the current locale.**

Explanation: An illegal multibyte sequence for the current locale was found in the message. Either the message repository has been corrupted or is coded in a language other than that of the current locale.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: If the message repository is not corrupted, process the operation in the supported locale.

FMV0121W **Unable to open the iconv converter for the message repository *file name*. The American English repository will be used instead.**

Explanation: The iconv converter for the default message repository for the current locale cannot be opened. The iconv converter used to convert from UTF-8 to the current locale is not installed on this work station.

System action: Tivoli Storage Manager continues processing using the English language message repository.

User response: Make sure the required iconv converter is installed properly. If the problem continues, see your system administrator for further help.

FMV0201E **Invalid parameter was found.**

Explanation: The system encountered an internal program error due to an invalid parameter.

System action: The system returns to the calling procedure.

User response: Ask your service representative to check the error log.

FMV0202E **Not authorized to restore the other node's data.**

Explanation: The client is not authorized to restore the other node's data.

System action: The system returns to the calling procedure.

User response: Get authorization from the other node.

FMV0203E **The objName field has no leading directory separator.**

Explanation: The objName field does not have a leading directory separator.

System action: The system returns to the calling procedure.

User response: Correct the value for the objName.

FMV0204E Wildcards are not allowed in the objName directory path.

Explanation: Wildcards are not allowed in the objName directory path.

System action: The system returns to the calling procedure.

User response: Correct the value for the objName.

FMV0205E Unable to open error log file.

Explanation: The system is unable to open the error log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. On the AS/400® platform, verify the value specified for ERRORLOGNAME in the API options file.

FMV0206E The log file cannot be written to.

Explanation: There was an error writing to the log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. on the AS/400 platform, verify the value specified for ERRORLOGNAME in the API options file.

FMV0207E The log file name was not specified.

Explanation: The system is unable to open the error log file.

System action: The system returns to the calling procedure.

User response: Verify the DSMI_LOG value and access permission. On the AS/400 platform, verify the value specified for ERRORLOGNAME in the API options file.

FMV0208E The TCP/IP WINSOCK.DLL file cannot be found.

Explanation: The TCP/IP WINSOCK.DLL file cannot be found.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

FMV0209E An error occurred while loading a library.

Explanation: An error occurred while loading a library. The TCP/IP DLL load failed.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

FMV0210E The TCP/IP load function failed.

Explanation: An error occurred while locating a function. The TCP/IP load function failed.

System action: Processing stopped.

User response: Verify your TCP/IP installation.

FMV0211E The object name pointer is NULL.

Explanation: There is no value provided for the object name pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the dsmObjName structure.

FMV0212E The data block pointer is NULL.

Explanation: There is no value provided for the data block pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the DataBlk structure.

FMV0213E The object attribute pointer is NULL.

Explanation: There is no value provided for the object attribute pointer.

System action: The system returns to the calling procedure.

User response: Provide an address for the ObjAttr structure.

FMV0214E There is no server session information.

Explanation: The server did not respond with the session information.

System action: The system returns to the calling procedure.

User response: Verify the server status.

FMV0215E There is no server policy information.

Explanation: The server did not respond with the policy information.

System action: The system returns to the calling procedure.

User response: Verify the server policy definitions.

FMV0216E The dataBlk bufferLen value is zero.

Explanation: The value for the dataBlk bufferLen is zero.

System action: The system returns to the calling procedure.

User response: Provide a non-zero value for the bufferLen.

FMV0217E The dataBlk bufferPtr is NULL.

Explanation: There is no value provided for the dataBlk bufferPtr.

System action: The system returns to the calling procedure.

User response: Provide an address for the bufferPtr.

FMV0218E The objType is invalid.

Explanation: The value for the objType is invalid.

System action: The system returns to the calling procedure.

User response: The value for dsmObjName.objType must be:

DSM_OBJ_FILE or DSM_OBJ_DIRECTORY for Backup, or
DSM_OBJ_FILE for Archive.

FMV0219E The dsmEndTxn vote is invalid.

Explanation: The dsmEndTxn vote is invalid.

System action: The system returns to the calling procedure.

User response: The vote must be DSM_VOTE_COMMIT or DSM_VOTE_ABORT.

FMV0220E An invalid option was found during option parsing.

Explanation: An invalid option was found.

System action: The system returns to the calling procedure.

User response: Verify the options in dsm.opt, dsm.sys, and the options string. Check the error log for more details about the error. on the AS/400 platform, verify

the options in *LIB/QOPTTivoli Storage Manager(APIOPT).

FMV0221E There was an error in the Tivoli Storage Manager API internals.

Explanation: The system encountered an error in the API internals.

System action: The system returns to the calling procedure.

User response: Shut down the process and retry the operation. Verify that any previous dsmInit calls were cleaned up and terminated by a dsmTerminate call. If the problem continues, contact your system administrator or service representative.

FMV0222E The repository type is invalid.

Explanation: The repository type is invalid.

System action: The system returns to the calling procedure.

User response: For dsmDeleteFS the repository must be one of the following:

- DSM_ARCHIVE_REP
 - DSM_BACKUP_REP
 - DSM_REPOS_ALL.
-

FMV0223E Filespace name should start with the directory delimiter.

Explanation: The filesystem name is invalid.

System action: The system returns to the calling procedure.

User response: Filespace name should start with the directory delimiter.

FMV0224E The object name is either an empty string or has no leading delimiter.

Explanation: The object name is invalid because of an empty string or there is no leading delimiter.

System action: The system returns to the calling procedure.

User response: Verify the format of the dsmObjName full path.

FMV0225E Low level qualifier of the object name should start with the directory delimiter.

Explanation: The low level qualifier for the object name is invalid.

System action: The system returns to the calling procedure.

User response: Start the low level qualifier of the

object name with the directory delimiter.

FMV0226E The object owner is invalid.

Explanation: The object owner must be either the root user, or the object owner must be the same as the session owner.

System action: The system returns to the calling procedure.

User response: Verify the session owner and object owner.

FMV0227E The dsmBindMC sendType is invalid.

Explanation: The dsmBindMC sendType is invalid.

System action: The system returns to the calling procedure.

User response: The sendType must be one of the following:

- stBackup
- stArchive
- stBackupMountWait
- stArchiveMountWait

FMV0228E The dsmSendObj sendType is invalid.

Explanation: The dsmSendObj sendType is invalid.

System action: The system returns to the calling procedure.

User response: The sendType must be one of the following:

- stBackup
- stArchive
- stBackupMountWait
- stArchiveMountWait

FMV0229E The dsmDeleteObj delType is invalid.

Explanation: The dsmDeleteObj delType is invalid.

System action: The system returns to the calling procedure.

User response: The delType must be dtBackup or dtArchive.

FMV0230E The query Backup objState is invalid.

Explanation: The query Backup objState is invalid.

System action: The system returns to the calling procedure.

User response: The qryBackupData.objState must be one of the following:

- DSM_ACTIVE

DSM_INACTIVE

DSM_ANY_MATCH

FMV0231E The management class name was not found.

Explanation: A query or send operation is unable to find the management class name.

System action: The system returns to the calling procedure.

User response: Verify the management class name.

FMV0232E The drive letter is not an alphabetic character.

Explanation: The drive letter is not an alphabetic character. This return code is valid on Microsoft Windows only.

System action: The system returns to the calling procedure.

User response: Verify that the drive designation is an alphabetic character. The referenced field is dsmDosFSAttrib.driveLetter.

FMV0233E The Register Filespace name is NULL.

Explanation: There is no value provided for the Register Filespace name.

System action: The system returns to the calling procedure.

User response: Provide a filesystem name on dsmRegisterFS.

FMV0234E The new password value is NULL or blank.

Explanation: There is no value provided for new password.

System action: The system returns to the calling procedure.

User response: Provide a new password on dsmChangePW.

FMV0235E The old password value is NULL or blank.

Explanation: There is no value provided for old password.

System action: The system returns to the calling procedure.

User response: Provide an old password on dsmChangePW.

FMV0236E On dsmInit, the owner is not allowed to establish a session when PASSWORDACCESS=generate.

Explanation: PASSWORDACCESS=GENERATE establishes a session with the current login user as the owner. The application should set clientOwnerNameP to NULL when PASSWORDACCESS=GENERATE is in effect.

System action: The system returns to the calling procedure. Whether the application can continue processing depends on how the application handles the error.

User response: This message applies to applications that utilize the Tivoli Storage Manager API, and is intended primarily for the vendor of the application for which the message is issued. Depending on the application, this could be a configuration issue.

Consult the documentation for the application and verify that the application is configured correctly. If the problem persists, contact the application vendor for further assistance.

FMV0237E On dsmInit, the node is not allowed when PASSWORDACCESS=generate.

Explanation: PASSWORDACCESS=generate establishes a session with the current hostname as the node.

System action: The system returns to the calling procedure.

User response: When using PASSWORDACCESS=generate, set clientNodeNameP to NULL.

FMV0238E The sequence of calls is invalid.

Explanation: The sequence of calls is invalid.

System action: The system returns to the calling procedure.

User response: Verify the transaction call sequence.

FMV0239E On dsmSendObj, wildcards are not allowed for the objName.

Explanation: On dsmSendObj, wildcards are not allowed for the objName.

System action: The system returns to the calling procedure.

User response: Provide a fs, hl, and ll on the dsmObjName.

FMV0240E The filespace to delete/set access cannot be found.

Explanation: The filespace to delete cannot be found.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

FMV0241E On dsmSendObj, dsmDeleteObj, or dsmUpdateFS the filespace is not registered.

Explanation: On dsmSendObj, dsmDeleteObj, or dsmUpdateFS, the filespace is not registered.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

FMV0242W On dsmRegisterFS the filespace is already registered.

Explanation: On dsmRegisterFS the filespace is already registered.

System action: The system returns to the calling procedure.

User response: Verify the filespace name.

FMV0243E On dsmBeginGetData the objID is NULL.

Explanation: On dsmBeginGetData, the objID is NULL.

System action: The system returns to the calling procedure.

User response: Verify the following:

The dsmGetList is not NULL.

Each objID is not NULL.

The dsmGetList numObjId is not zero.

FMV0244E On dsmInit the caller's API version is different than the Tivoli Storage Manager library version.

Explanation: On dsmInit the caller's API version has a higher value than the Tivoli Storage Manager library version.

System action: The system returns to the calling procedure.

User response: Install the latest Tivoli Storage Manager API library and trusted agent module.

FMV0245E The caller's structure version is different than the Tivoli Storage Manager library version.

Explanation: The caller's structure version is different than the Tivoli Storage Manager library version.

System action: The system returns to the calling procedure.

User response: Ensure that the stVersion field is set with the value in the header file. Recompile the application with the latest header files.

FMV0246E Issue dsmEndTxn and then begin a new transaction session.

Explanation: This transaction must be ended and a new one must be started due to one of the following reasons:

The destination changed.

The byte limit is exceeded

The maximum number of objects is exceeded.

System action: The system returns to the calling procedure.

User response: Issue dsmEndTxn and start a new transaction session.

FMV0247E The backup or archive object is excluded from processing.

Explanation: The backup or archive object is excluded from processing.

System action: The system returns to the calling procedure.

User response: Verify the objName and Exclude lists.

FMV0248E The backup object does not have a copy group.

Explanation: The backup object does not have a copy group.

System action: The system returns to the calling procedure.

User response: Verify server policy definitions.

FMV0249E The archive object does not have a copy group.

Explanation: The archive object does not have a copy group.

System action: The system returns to the calling procedure.

User response: Verify server policy definitions.

FMV0250E Memory used by the Tivoli Storage Manager API has been corrupted.

Explanation: Memory used by the Tivoli Storage Manager API has been corrupted.

System action: The system returns to the calling procedure.

User response: Retry the operation. If the problem continues, contact your system administrator or service representative.

FMV0251E The sendObj Archive description is too long.

Explanation: The sendObj Archive description is too long.

System action: The system returns to the calling procedure.

User response: The sndArchiveData.descr string must be less than or equal to DSM_MAX_DESCR_LENGTH.

FMV0252E The sendObj ObjAttr.objInfo is too long.

Explanation: The sendObj ObjAttr.objInfo is too long.

System action: The system returns to the calling procedure.

User response: The objInfo field must be less than or equal to DSM_MAX_OBJINFO_LENGTH.

FMV0253E The sendObj dsmObjName.hl is too long.

Explanation: The sendObj dsmObjName.hl is too long.

System action: The system returns to the calling procedure.

User response: The hl field must be less than or equal to DSM_MAX_HL_LENGTH.

FMV0254E The password, or encryptionPassword string provided is too long.

Explanation: The value provided for password or encryptionPassword is too long.

System action: The system returns to the calling procedure.

User response: The password or encryptionPassword field must be less than DSM_MAX_VERIFIER_LENGTH.

FMV0255E The sendObj dsmObjName.fs is too long.

Explanation: The sendObj dsmObjName.fs is too long.

System action: The system returns to the calling procedure.

User response: The fs field must be less than or equal to DSM_MAX_FS_LENGTH.

FMV0256E The sendObj dsmObjName.ll is too long.

Explanation: The sendObj dsmObjName.ll is too long.

System action: The system returns to the calling procedure.

User response: The ll field must be less than or equal to DSM_MAX_LL_LENGTH.

FMV0257E On RegisterFS or UpdateFS the fsAttr's fsInfo is too long.

Explanation: On RegisterFS or UpdateFS the fsAttr's fsInfo is too long.

System action: The system returns to the calling procedure.

User response: The fsInfo field must be less than or equal to DSM_MAX_FSINFO_LENGTH.

FMV0258I On dsmGetNextQObj or dsmGetData there is more available data.

Explanation: On dsmGetNextQObj or dsmGetData there is more available data.

System action: The system returns to the calling procedure.

User response: Call the function again.

FMV0259E The dataBlk buffer is too small for the query response.

Explanation: The dataBlk buffer is too small for the query response.

System action: The system returns to the calling procedure.

User response: On dsmGetNextQObj ensure that the dataBlk buffer is at least as big as the query response structure.

FMV0260E An invalid option keyword was found during option parsing.

Explanation: An invalid option keyword was found in the dsmInit configuration file, the option string, dsm.sys, or dsm.opt.

System action: The system returns to the calling procedure.

User response: Correct the spelling of the option keywords. Verify that the dsmInit configuration file only has a subset of the dsm.sys options. Check the error log for more details about the error.

FMV0261E The configuration file specified on dsmInit cannot be opened.

Explanation: The configuration file specified on dsmInit cannot be opened.

System action: The system returns to the calling procedure.

User response: Verify the file name.

FMV0262E The Include/Exclude definition file was not found.

Explanation: The Include/Exclude definition file was not found.

System action: The system returns to the calling procedure.

User response: Verify the file name on the Inclexcl option.

FMV0263E Either the dsm.sys file was not found, or the Inclexcl file specified in dsm.sys was not found.

Explanation: Either the dsm.sys file was not found, or the Inclexcl file specified in dsm.sys was not found.

System action: The system returns to the calling procedure.

User response: The dsm.sys file must be in the directory referenced by the environment variable DSMI_DIR. Verify the file name on the Inclexcl option in the dsm.sys file.

FMV0264E Only a UNIX root user can execute dsmChangePW or dsmDeleteFS.

Explanation: Only a UNIX root user can execute dsmChangePW or dsmDeleteFS.

System action: The system returns to the calling procedure.

User response: Run this program as a root user.

FMV0265E You must issue dsmBindMC before dsmSendObj.

Explanation: You must issue dsmBindMC before dsmSendObj.

System action: The system returns to the calling procedure.

User response: Modify your program.

FMV0266I The dsmEndTxn vote is ABORT, so check the reason field.

Explanation: After a dsmEndTxn call, the transaction is aborted by either the server or client with a DSM_VOTE_ABORT and the reason is returned.

System action: The system returns to the calling procedure.

User response: Check the reason field for the code which explains why the transaction has been aborted.

FMV0267E Invalid command line option/value: 'option'

Explanation: The *option* is not valid on this command line.

System action: Processing stops

User response: Verify that the option and value are not misspelled and are valid with the current command.

FMV0268E Server problem: Destination not defined.

Explanation: Server problem: Destination not defined.

System action: Processing stopped.

User response: Have your service representative check the error log.

FMV0269S The structured file data type is unknown.

Explanation: An unknown and unexpected error code occurred within the client program. The structured file data type is unknown. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

FMV0270S The data buffer overflowed.

Explanation: The data buffer overflowed. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

FMV0271E No more files can be restored or retrieved since the destination directory is full.

Explanation: No more files can be restored or retrieved since the destination directory is full.

System action: Processing stopped.

User response: Free up disk space, or restore or retrieve the file to another disk.

FMV0272I The operation is finished.

Explanation: The operation is finished.

System action: The system returns to the calling procedure.

User response: Proceed with next function call.

FMV0273E The trusted agent execution/owner permissions are invalid.

Explanation: The trusted agent execution/owner permissions are invalid.

System action: Processing stopped.

User response: Have your system administrator check the installation instructions for the client to ensure that the trusted agent permissions are set correctly.

FMV0274S Process killed.

Explanation: Processing stopped. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

FMV0275S Trusted agent would block the operation.

Explanation: The trusted agent blocks the operation. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

FMV0276S The area for the include/exclude pattern is too small.

Explanation: The area for the include/exclude pattern is too small. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

FMV0277S **There is no closing bracket in the pattern.**

Explanation: There is no closing bracket in the pattern. This is a programming failure and the client program ends.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, contact your system administrator.

FMV0278S **The transaction will be aborted.**

Explanation: The server encountered an error and will abort the transaction.

System action: The transaction will be aborted. The reason code is passed on the dsmEndTxn call.

User response: Issue the dsmEndTxn with a vote of DSM_VOTE_COMMIT and examine the reason code.

FMV0279I **A file was skipped during a restore operation because the file is off line and the application has chosen not to wait for a tape mount.**

Explanation: A file was skipped during a restore operation because the file is off line and the application has chosen not to wait for a tape mount.

System action: File skipped.

User response: Verify the application sets the mountWait value correctly on dsmBeginGetData.

FMV0280E **Unable to find Trusted Agent module.**

Explanation: Tivoli Storage Manager was unable to find the Tivoli Storage Manager Trusted Agent module in the specified directory. The name of the Tivoli Storage Manager Trusted Agent module is dsmtca.

System action: Tivoli Storage Manager ends.

User response: Make sure the Trusted Agent module is in the directory specified by DSMI_DIR.

FMV0281E **Access denied for dsmapi.tca.**

Explanation: An attempt to access a system function has been denied.

System action: Processing stopped.

User response: Contact your system administrator.

FMV0282E **Password file is not available.**

Explanation: The file containing the stored password for the specified *server-name* is unavailable.

System action: Tivoli Storage Manager ends.

User response: The root user must set and store a new password.

FMV0283E **High level qualifier of the object name should start with the directory delimiter.**

Explanation: The high level qualifier for the object name is invalid.

System action: The system returns to the calling procedure.

User response: High level qualifier of the object name should start with the directory delimiter.

FMV0284E **The number of objects on dsmBeginGetData exceeds DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ.**

Explanation: The number of objects (numObjId) specified on the dsmBeginGetData call exceeds DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ.

System action: The system returns to the calling procedure.

User response: Check the number of objects before calling dsmBeginGetData. If it is greater than DSM_MAX_GET_OBJ | DSM_MAX_PARTIAL_GET_OBJ, then issue multiple Get call sequences.

FMV0285E **The update action is invalid.**

Explanation: The dsmUpdateFS or dsmUpdateObj action is invalid.

System action: The system returns to the calling procedure.

User response: Correct the action value. Valid values are defined in dsmapi.td.h and documented in our Using the API book.

FMV0286E **The key file is missing.**

Explanation: The key file for TDPAPP application client for Oracle cannot be found.

System action: The system returns to the calling procedure.

User response: Ensure that you have ordered the TDPAPP application client which contains TDP for Oracle, and install the key file.

FMV0287E **The key file content is invalid.**

Explanation: The key file content for TDPAPP application client for Oracle is invalid.

System action: The system returns to the calling procedure.

User response: Ensure that you have ordered the TDPAPP application client which contains the TDP for Oracle, and install the key file.

FMV0296I Encryption key passwords are not the same. Please try again...

Explanation: Tivoli Storage Manager found that the encryption key passwords do not match.

System action: You are prompted for the encryption key password.

User response: Enter the correct encryption key password.

FMV0297E Error opening specified file.

Explanation: The specified file could not be located or opened.

System action: Attempts to open file failed.

User response: Make sure the file exists.

FMV0298E Session Rejected: The specified user id is currently locked

Explanation: The user id you specified is currently locked on the server.

System action: Session was not started.

User response: Check with your system administrator to find out why your user id is locked.

FMV0299E Scheduler cannot be started manually because the value of MANAGEDSERVICES option is SCHEDULE.

Explanation: if MANAGEDSERVICES SCHEDULE is indicated in the option file, the Tivoli Storage Manager scheduler cannot be started in the traditional manner.

System action: Scheduler stopped.

User response: If you are not going to use dsmcad to manage the schedule anymore, stop dsmcad and remove MANAGEDSERVICES option from the option file.

FMV0301E The Tivoli Storage Manager DLL dsm3270.dll cannot be found in the user's path.

Explanation: The Tivoli Storage Manager DLL dsm3270.dll cannot be found in the user's path.

System action: Communications link is not established.

User response: Make sure that the Tivoli Storage Manager DLL dsm3270.dll is in a directory that is included in the user's path.

FMV0302I Successfully done.

Explanation: The operation successfully completed.

System action: None.

User response: None.

FMV0304E Unable to generate password because password access is not set to GENERATE.

Explanation: User issued the Generate Password command, but password access is not set to GENERATE in the options file.

System action: Tivoli Storage Manager none.

User response: Add PASSWORDACCESS GENERATE to your dsm.opt file .

FMV0305E Unable to generate password because no NAS Node was specified.

Explanation: User issued the Generate Password command with class=NAS, but no NAS node was specified.

System action: None.

User response: Retry the command and use the -nasnodename option.

FMV0306E Unable to generate password because Class type is invalid or unknown.

Explanation: User issued the Generate Password command with an invalid or unknown class.

System action: None.

User response: Retry the command and use a supported class type option (class=CLIENT or class=NAS).

FMV0307I Password generated.

Explanation: User issued the Generate Password command and it was successful.

System action: None.

User response: None.

FMV0308E Remote operation failed to start on obj-name. Status: status reason: reason

Explanation: The request to start a remote operation has failed for the indicated node and filesystem. The status and the reason for the failure are shown.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0309E Remote operation failed to start on *obj-name*. Status: *status*

Explanation: The request to start a remote operation has failed for the indicated node and filesystem. The status of the failure is shown.

System action: IBM Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0311E The tsmBuffHandle is invalid, or the value of dataPtr is invalid.

Explanation: An invalid value for a handle or dataPtr has been passed into the API.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Verify the values of the tsmBuffHandle and dataptr passed to the API.

FMV0312E The number of bytes copied into the tsmBuffer is larger than the allowed value.

Explanation: An invalid number of bytes was copied to a tsmBuffer.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Verify the number of bytes copied into the tsmBuffer.

FMV0313E dsmTerminate cannot finish because the application is holding on to 1 or more tsmBuffers.

Explanation: An application is trying to terminate a session, but is still holding some tsmBuffers.

System action: The system returns to the calling procedure.

User response: The application must return all buffers for this session by calling tsmReleaseBuffer, and then issue dsmTerminate.

FMV0314E An internal error occurred in the tsmBuffer array.

Explanation: An internal API buffer array error occurred.

System action: The system returns to the calling procedure.

User response: Try the operation again. If the problem

continues, contact your system administrator or service representative.

FMV0315E Unable to open message text file.

Explanation: The system is unable to open the message txt file (dscenu.txt or dsmclientV3.cat for AIX). On the AS/400 platform this file is QFMVAPI/QAFMVENU(TXT).

System action: The system returns to the calling procedure.

User response: Verify that the dscenu.txt file is in the directory pointed to by DSMI_DIR. For AIX, verify that the dsmclientV3.cat file has a symbolic link to /usr/lib/nls/msg/<locale>/dsmclientV3.cat .

FMV0316E Unable to use message text file.

Explanation: The system is unable to use the message text file (dscenu.txt or dsmclientV3.cat for AIX) because of an invalid header. On the AS/400 platform this file is QFMVAPI/QAFMVENU(TXT).

System action: The system returns to the calling procedure.

User response: Install the message text file again.

FMV0317E Unable to use message text file.

Explanation: The system is unable to use the message txt file (dscenu.txt or dsmclientV3.cat for AIX) because of an invalid control record. On the AS/400 platform this file is QFMVAPI/QAFMVENU(TXT).

System action: The system returns to the calling procedure.

User response: Install the message text file again.

FMV0318E Invalid value for DATEFORMAT specified.

Explanation: An invalid value is specified for DATEFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

FMV0319E Invalid value for TIMEFORMAT specified.

Explanation: An invalid value is specified for TIMEFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

FMV0320E Invalid value for NUMBERFORMAT specified.

Explanation: An invalid value is specified for NUMBERFORMAT.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

FMV0321E msg parameter for dsmRCMsg is a NULL pointer.

Explanation: The message parameter for dsmRCMsg is a NULL pointer.

System action: The system returns to the calling procedure.

User response: Allocate enough space for the message parameter.

FMV0322E no text available for this return code.

Explanation: The dsmRC parameter for dsmRCMsg is an unsupported return code.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

FMV0323E partialObjOffset value for partial object retrieve is invalid.

Explanation: The partialObjOffset value for partial object retrieve is invalid.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

FMV0324E partialObjLength value for partial object retrieve is invalid.

Explanation: partialObjLength value for partial object retrieve is invalid.

System action: The system returns to the calling procedure.

User response: Specify a valid value.

FMV0325E Partial Object Retrieve is not supported on this server.

Explanation: The Tivoli Storage Manager server specified by the user does not support partial object retrieve.

System action: The system returns to the calling procedure.

User response: Specify a Tivoli Storage Manager

server which supports the partial object retrieve function.

FMV0326E This node has exceeded its maximum number of mount points.

Explanation: Either no tape or sequential disk mount points are permitted for this operation, or the maximum number of mount points allowed are already in use. The operation can not be completed. The Tivoli Storage Manager administrator defines the maximum number of mount points with the MAXNUMMP property of your node definition.

System action: The object is skipped

User response: If you are performing any other Tivoli Storage Manager operations that might be using mount points, wait until those operations are complete, then try the failed operation again. Otherwise contact your Tivoli Storage Manager administrator for further assistance

FMV0327E A duplicate object was found, operation cannot complete.

Explanation: A duplicate object was found, operation cannot complete.

System action: The requested operation failed.

User response: Try the operation with a different file specification.

FMV0328E The specified objects failed the merge test.

Explanation: The specified objects failed the merge test, operation cannot complete.

System action: The requested operation failed.

User response: See documentation for the merge test parameters.

FMV0330E The dsmSetAccess access Type is invalid.

Explanation: The dsmSetAccess accessType is invalid.

System action: The system returns to the calling procedure.

User response: The accessType must be one of the following:

atBackup
atArchive

FMV0331E No files have been previously backed up for this filename/filespace.

Explanation: You tried to set access to files when no files for the specified filename, drive or file system were previously backed up.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are backed up for you to set access.

FMV0332E No files have been previously archived for this filename/filespace.

Explanation: You tried to set access to files when no files for the specified filename, drive or file system were previously archived.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are archived for you to set access.

FMV0333E Unknown Remote Mover type

Explanation: The specified Remote Mover type is unknown.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0334E An Operation for the requested node and filespace is already in progress.

Explanation: A request has been made to use a data mover to perform an operation for the indicated node and filespace. Since an operation for this node and filespace is already in progress, the new operation cannot be performed.

System action: Tivoli Storage Manager ended the current operation.

User response: Retry the operation at a later time.

FMV0335E System resource in use

Explanation: A required resource is in use by another command or process.

System action: Tivoli Storage Manager ended the current operation.

User response: Retry the operation at a later time.

FMV0336E Server plugin communication error

Explanation: Communication between a server plugin module and a NAS filer failed.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0337E Server plugin detected unsupported NAS filer operating system.

Explanation: A plugin module detected that a NAS filer is running an unsupported operating system or operating system level.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0338E An invalid operation was attempted on a node

Explanation: The operation is not valid.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0339E The specified target storage pool is not defined.

Explanation: The storage pool is not defined.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0340E A target storage pool does not have the correct data format for the given node type.

Explanation: none

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0341E No associated data mover is defined for the given node.

Explanation: none

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV0342E The CRC received from the Server does not match the CRC calculated by the client.

Explanation: The server sent a CRC for a buffer. The client calculated a CRC for the same buffer. These did

not match. The mismatch indicates a communication failure.

System action: In some cases, the client can indicate the failure to the server and retry the operation.

User response: Check the trace log for additional information and retry the operation. If the problem persists, contact your system administrator.

FMV0343E An invalid operation was attempted on a group leader or group member.

Explanation: An invalid operation was attempted on a logical group.

System action: The current operation stops.

User response: Retry a valid operation.

FMV0344E Cannot Send data with a zero byte sizeEstimate.

Explanation: You cannot send data for an object with size estimate = 0.

System action: The system returns to the calling procedure.

User response: Set size estimate greater than 0 in dsmSendObj.

FMV0345E Remote disk not defined.

Explanation: An operation was attempted on a remote disk that is not defined.

System action: The current operation stops.

User response: Define the proper remote disk.

FMV0346E Input destination does not match expected destination.

Explanation: Input destination does not match expected destination.

System action: The current operation stops.

User response: Retry operation with proper destination.

FMV0347E Data mover is not available.

Explanation: Data mover is not available.

System action: The current operation stops.

User response: Retry operation with a proper Data mover.

FMV0348E Operation failed because the copy continue option was set to NO.

Explanation: Operation failed because the copy continue option was set to NO.

System action: The current operation stops.

User response: This abort code indicates that a store operation, like backup or archive failed because the copy continue option was set to NO. The sysadmin will need to resolve the problem on the server end.

FMV0349E Transaction failed because of a problem during a store operation.

Explanation: Transaction failed because of a problem during a store operation. This error is typical when the next storage pool has a different copy storage pool list and we switch to this pool in the middle of a transaction.

System action: Transaction is aborted.

User response: Resend objects in separate transactions.

FMV0350E The current client configuration does not comply with the value of the DATAWRITEPATH or DATAREADPATH server option for this node.

Explanation: The values of the DATAWRITEPATH and DATAREADPATH server options specify where the client is allowed to send data, and where data is read from. The values for the specified node name should correspond with the client configuration. For example, you will get this error message if DATAWRITEPATH contains a LAN value and the client is configured to use LAN-free protocol, or vice versa.

System action: Processing stopped.

User response: Check the client, server, and storage agent logs to determine why the client was not able to send data LAN-free. Make sure the client configuration and server options are compatible.

FMV0351E The node or user does not have proper authority to perform this operation

Explanation: The node or user does not have proper authority to perform this operation.

System action: The transaction is ended.

User response: Check the authority for the specified object.

FMV0352E The operation is not permitted due to server licenses values.

Explanation: The node or user is trying to perform an operation that either exceeds license values, or is not licensed.

System action: The session is rejected or the transaction is cancelled, ending the current operation.

User response: See your system administrator.

FMV0353E When using useTsmBuffers, dataBlk must be NULL in calls to dsmSendObj and dsmGetObj.

Explanation: The value for dataBlk must be NULL when using useTsmBuffers.

System action: The system returns to the calling procedure.

User response: There is a problem with the calling application. Contact your application provider

FMV0354E Encryption is not allowed when using useTsmBuffers.

Explanation: useTsmBuffers does not support encryption.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers, or disable encryption for this operation.

FMV0355E This object cannot be restored/retrieved using useTsmBuffers, because it is compressed.

Explanation: useTsmBuffers does not support compression.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers.

FMV0356E This object cannot be restored/retrieved using useTsmBuffers, because it is encrypted.

Explanation: useTsmBuffers does not support encryption.

System action: The system returns to the calling procedure.

User response: Try the operation again, without using useTsmBuffers.

FMV0357E When using useTsmBuffers, a restore/retrieve with partial object restore is not allowed.

Explanation: useTsmBuffers does not support partial object restore.

System action: The system returns to the calling procedure.

User response: Make sure the calling application is either using Partial object restore or useTsmBuffers.

FMV0358E No encryption key was found. If you are using -encryptkey=prompt make sure there is a value in the encryptionPasswordP field and that bEncryptKeyEnabled is set to true.

Explanation: There was no encryption key found in the password file, or no key was provided by the application.

System action: The system returns to the calling procedure.

User response: If you are using -encryptkey=prompt, make sure there is a value in encryptionPasswordP and that bEncryptKeyEnabled is set to true.

FMV0359E Conflicting encryption key options have been specified.

Explanation: When using the ENABLEENCRYPTKEY option, the parameter bEncryptKeyEnabled for the Tivoli Storage Manager API dsmInitExIn_t and tsmInitExIn_t structures cannot be set to bTrue.

System action: The system returns to the calling procedure.

User response: Either remove the ENABLEENCRYPTKEY option from the options file, or set the parameter bEncryptKeyEnabled to bFalse in the program using the Tivoli Storage Manager API.

FMV0360E The CAD cannot start because the value of the MANAGEDSERVICES option is NONE.

Explanation: The CAD will not start if MANAGEDSERVICES NONE is set in the option file. The CAD is designed to manage the web client or Tivoli Storage Manager schedules. By specifying NONE, the CAD will not manage any services.

System action: The CAD will stop processing.

User response: Specify either WEBCLIENT or SCHEDULER for the MANAGEDSERVICES option in the option file then restart the CAD.

FMV0361I DIAG:

Explanation: The message text is provided for diagnostic purposes and is meant to provide information to IBM support in problem determination.

System action: None.

User response: None.

FMV0400E License file could not be opened.

Explanation: The license file was not found, or could not be opened because of permissions or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the license file is in the correct place.

FMV0401E Read failure on the license file.

Explanation: The license file was not found, or could not be opened because of permissions, or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the license file is in the correct place.

FMV0402E Write failure on the license file.

Explanation: The license file was not found, or could not be opened because of permissions or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if license file is in the correct place.

FMV0403E Data in the license file is not in a valid format.

Explanation: The license file is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

FMV0404E The checksum in the license file does not match the licenseregistration string.

Explanation: The registration string is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

FMV0405E This is an expired try and buy license.

Explanation: The registration string is not valid.

System action: The system returns to the calling procedure.

User response: User needs to obtain a new license.

FMV0410E Oracle passed invalid mode

Explanation: Invalid mode passed by Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

FMV0411E Oracle passed null file name

Explanation: Null filename passed by Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

FMV0412E Wrong data block size

Explanation: Wrong Block Size

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

FMV0413E Object exists

Explanation: Backup or Restore Object already exists.

System action: The system returns to the calling procedure.

User response: If backing up an object, be sure to generate a unique object name.

FMV0414E Not same Oracle handle

Explanation: The handle passed from Oracle is not the same handle that Tivoli Storage Manager passed back.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

FMV0415E End of file reached

Explanation: End of file reached.

System action: The system returns to the calling procedure.

User response: None

FMV0416E Wrong Read State

Explanation: The operation must be in READ state.

System action: The system returns to the calling procedure.

User response: Contact your service representative.

FMV0417E Runtime API version is outdated

Explanation: Runtime API is lower than compile time API.

System action: The system returns to the calling procedure.

User response: Use the WHAT command to find out the compile time API level. Obtain the same or higher level of API library.

FMV0418E Wrong write state

Explanation: The operation must be in WRITE state.

System action: The system returns to the calling procedure.

User response: Contact your service representative.

FMV0419E Invalid flag passed

Explanation: Invalid flag passed from Oracle.

System action: The system returns to the calling procedure.

User response: Contact your system administrator.

FMV0420W Warning! Restoring inactive system state objects is not recommended. Do you wish to continue?

Explanation: Restoring inactive system state objects may cause system instability. Examples of possible problems include:

- Applications that were installed after the time the system state was backed up cannot function properly after restoring the inactive system state
- Critical operating system updates installed after the inactive system state backup was made can no longer be available, or may not function correctly.

Restoring inactive system state objects is not recommended unless you are certain that this is what you need to do.

System action: If user responds with yes, the client will restore the object. If user responds with no, the client will cancel the operation.

User response: Reply to the prompt. If you are unsure, reply no, and consult your system administrator or operating system vendor before proceeding further.

FMV0422W The selected journal location is a network drive and might not be accessible from the journal service. Select a location on a local drive.

Explanation: It is not recommended to use a network device as the location where journal databases are stored. Placing journal databases on a network device can prevent the journal service from running.

System action: Processing continues.

User response: Choose a local drive where journal databases will be stored.

FMV0990W Options file '*file-name*' could not be found. Default option values will be used.

Explanation: Common reasons for this warning include:

- The default options file does not exist, and
- You did not specify the -OPTFILE option when starting the Tivoli Storage Manager client, and
- the environment variable DSM_CONFIG was not set.

System action: Tivoli Storage Manager client assumes default values for all client options and continues processing, using the default server name and associated options found in the dsm.sys file.

User response: If the default system action is acceptable, you can eliminate this message by creating an empty dsm.opt file in the installation directory.

If you have a client user options file (dsm.opt), either place it in the installation directory or set the DSM_CONFIG environment variable to the fully-qualified path and file name of your options file.

Review the information on configuring Tivoli Storage Manager in the Tivoli Storage Manager client manual specific to your operating system. If the problem persists, ask your Tivoli Storage Manager administrator for further assistance.

FMV0991I Tivoli Storage Manager scheduler is listening for server requests on port *port number*

Explanation: This message indicates the port number on which the clients is listens for server requests. If the port number in the message differs from the default value or what you specified with the TCPCLIENTPORT option, it is because the port was in use by a different process.

System action: Processing continues.

User response: Normally no further action is required. If you require Tivoli Storage Manager to use a specific port number, you need to configure your system or applications so the number is available. Restart the Tivoli

Storage Manager client and confirm it uses the desired port.

FMV0992E The destination filesystem or drive letter is unavailable. For more details please see dsmerror.log.

Explanation: The system is trying to restore or retrieve to a destination that cannot be reached. The specified filesystem name or drive letter is not valid, or does not exist, or you are specifying a local share name that cannot be resolved.

System action: Objects which are part of this filesystem are not processed.

User response: Try the command again, and specify a different destination for the object that was not processed.

FMV0993E The source specification "source" has invalid format.

Explanation: The file system must be enclosed in curly braces and wildcards cannot be used except at the lower level.

System action: The command processing is terminated.

User response: Correct the specification and try the command again.

FMV0994E Invalid string 'string' for virtual file space name or group name specification.

Explanation: You entered a virtual file space name or a group name specification that contains wildcard characters.

System action: Processing stopped.

User response: Enter a correct virtual file space name and a group name and try again. Use the pick option to display a list of groups from which you can select one group.

FMV1000E An unsupported communications method was specified.

Explanation: None.

System action: processing stops.

User response: Specify a communications interface that is supported by the Tivoli Storage Manager client on your operating system. See the Tivoli Storage Manager client manual for your operating system for further information on configuring Tivoli Storage Manager client communications.

FMV1001E Volume being backed up was not a system volume. Skipped.

Explanation: User specified to back up system volume only. This volume was not backed up since this volume is not a system volume.

System action: Volume was not backed up.

User response: Use All option or use image backup command to backup this volume.

FMV1002I MOS image is being created. It may take a while.

Explanation: Mini Operating System image is being created. It may take a while to create it.

System action: Tivoli Storage Manager is gathering necessary information.

User response: None.

FMV1003E Backup failed to start for node = node-name, file system = fs-name, errno = error-code, reason : error-reason

Explanation: An attempt to start backup for remote node failed.

System action: Backup fails.

User response: Retry the operation. If the problem persists, contact the server administrator.

FMV1004W Node has exceeded max tape mounts allowed. Operation for 'filesystem-name' will be tried again later.

Explanation: Node has exceeded max tape mounts allowed. The operation will be tried again later.

System action: The operation will be retried.

User response: Increase the number of allowed tape mounts for this node on the server to avoid this situation again.

FMV1005I TCP/IP read error on socket = socket-id, errno = error-code, reason : 'error-reason'.

Explanation: An attempt to receive data using TCP/IP connection failed. If reason : 'Connection reset by peer', it is possible that the server control connection timed out. This can occur if the file transfer time is greater than the IDLETIMEOUT value set on the server.

System action: TCP/IP connection to server fails.

User response: If the timeout was due to a large file transfer time, you can ignore this message. The client will reconnect with the server automatically, finish transferring the data, and send statistics. You can also consider increasing the IDLETIMEOUT value in the server options file.

FMV1006I TCP/IP write error on socket = *socket-id*,
errno = *error-code*, reason : *error-reason*

Explanation: An attempt to send data using TCP/IP connection failed.

System action: Connection to server fails.

User response: Retry the operation. If the problem persists, contact your system administrator.

FMV1007E Sending of object '*object-nameobject-nameobject-name*' failed. There is no backup copy group.

Explanation: The management class for this file (*object-name*) does not have a backup copy group. Either the default management class does not have a backup copy group, or an INCLUDE statement is attempting to bind the file to a management class that does not have a backup copy group.

System action: Tivoli Storage Manager did not back up the file.

User response: Run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes.

- If the file is being bound to the default management class, make sure the management class has a backup copy group.
- If the file is being bound to a management class specified in an INCLUDE statement, make sure that the management class has a backup copy group.
- If you have more than one Tivoli Storage Manager server, make sure you are connecting to the correct server.
- If you are unable to find a suitable management class, contact your Tivoli Storage Manager administrator for further assistance.

FMV1008E Sending of object '*object-nameobject-nameobject-name*' failed: No Archive Copy Group

Explanation: The management class for this file (*object-name*) did not have an archive copy group specified.

System action: TSM did not back up the file.

User response: See your system administrator.

FMV1009W An error occurred processing the operating system include/exclude statements. The error was detected while processing: *subsystemname*.

Explanation: The client encountered an error while obtaining the automatic include/exclude statements from the operating system. Possible reasons for this error include:

- The specified registry key cannot be opened for reading
- The entry under this key has incorrect data

System action: Processing continues without the full list of operating system include/exclude statements.

User response: Ensure that you have access to the specified registry key and that entries are a MULTISZ values that contain:

- Individual files
- Directories
- Wild card entries
- Environment variables
- /s switch (the /s switch is used on directory and/or wild card entries and signifies that all subdirectories of this directory should be excluded)

If the cause of this message can not be determined or resolved, contact IBM technical support for further assistance.

FMV1010E Error processing '*filepath-name*':
Unsupported file system operation.

Explanation: The file system does not support an operation required to process the file or directory.

System action: The file or directory is skipped. Depending on the specific error encountered, processing on Solaris clients might stop.

User response: Verify that the file system is supported by the Tivoli Storage Manager client. If a restore or retrieve failed, retry the operation to another location. If the problem persists, look for other indications of system problems. It may be necessary to run the operating system utility that checks and repairs file system inconsistencies. If the problem still cannot be resolved, contact your Tivoli Storage Manager administrator for further assistance.

FMV1015E The session is rejected. The server does not allow a signon of a client that is not archive-retention protection enabled.

Explanation: The client cannot establish a connection to the server because the server is enabled for archive-retention protection enabled and the client is not.

System action: The session is not started.

User response: See your system administrator.

FMV1016I No eligible files were found.

Explanation: The backup or archive operation completed, but no files were processed. Possible reasons for this include:

The directory that was backed up or archived contains no files

The files are excluded from backup or archive

System action: None

User response: Check the path you entered.

FMV1017E Session rejected: TCP/IP connection failure

Explanation: An attempt to connect to the server using TCP/IP communications failed. This can be a result of incorrect TCP/IP option settings in your client options file. This error can also occur if the LAN connection went down or if your system administrator canceled a backup operation.

System action: Session rejected. Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. If the problem continues, see your system administrator for further help.

FMV1018E Port *port number* is already in use

Explanation: The port specified by the TCPCLIENTPORT option is in use by a different process.

System action: Processing stopped.

User response: Contact the server administrator to set up a different port for server-initiated connections. Update the TCPCLIENTPORT with this new port number.

FMV1019E The volume could not be opened.

Explanation: An error occurred when Tivoli Storage Manager tried to open the volume for a backup or restore operation.

System action: The requested operation does not run.

User response: Examine the client error log for additional messages related to this error. Verify that the volume is available, and is not locked by another process. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1020E System object backup failed.

Explanation: An error occurred while backing up Windows system object files. The backup did not complete.

System action: Processing stopped.

User response: Ask your system administrator to check the error log. Restart the Windows service associated with the system object indicated in the error log, and retry the backup operation

FMV1021E System object restore failed.

Explanation: An error occurred while restoring Windows system object files. The restore did not complete.

System action: Processing stopped.

User response: Ask your system administrator to check the error log. Restart the machine, and then restore the system object indicated in the error log again.

**FMV1022E Cancel failed for node: *node-name*
filesystem: *fs-name* operation: *op-type*
error: *error***

Explanation: The request to cancel a remote operation has failed. The node, file space, operation and reason for the failure are shown.

System action: Tivoli Storage Manager operation not cancelled.

User response: Contact your system administrator for more information.

FMV1023E Session rejected: Node type mismatch

Explanation: Your node name is associated with a different type of operating system (such as OS/2 or AIX) and cannot be used on this system.

System action: Tivoli Storage Manager canceled the current operation.

User response: If you need a new node name, see your system administrator to assign a new one to you. Generally, you have a unique node name for each machine and operating system pair that requires access to the server.

FMV1024E Failed to update backup attributes on server for '*backup type*' backup for '*filesystem namepath-namefile-name*', object id '*object-id:object-id*' return code '*return code*'.

Explanation: Tivoli Storage Manager failed to update attributes for the named backup object on the server. The server may not reflect correct state of the backup.

System action: Processing continues.

User response: Check preceding error messages in error log for more information. Retry the operation. If problem continues, contact your Tivoli Storage Manager administrator.

FMV1025E Session rejected: Authentication failure

Explanation: Authentication failure. You entered an incorrect password.

System action: Tivoli Storage Manager canceled the current operation.

User response: Enter your correct password. If you cannot remember the correct password, see your system administrator to have a new one assigned for your node name.

FMV1026E The session is rejected: There was a communications protocol error.

Explanation: An unexpected network message was received by the client. This could be caused by network problems or a programming error.

System action: Tivoli Storage Manager canceled the current operation.

User response: Verify that your communication path is functioning properly and try the operation again. If the problem persists, contact your Tivoli Storage Manager administrator for further assistance.

FMV1028S An internal program error occurred.

Explanation: Tivoli Storage Manager encountered an unexpected condition and can not continue the operation. This might be a programming error.

System action: processing stops.

User response: Try the operation again. If the problem persists, contact your Tivoli Storage Manager administrator or IBM technical support for further assistance.

FMV1029E Communication with the Tivoli Storage Manager server is lost.

Explanation: This message is issued after the session with the Tivoli Storage Manager server is unexpectedly lost. The client error log might contain additional information regarding this problem.

System action: processing stops.

User response:

- Restart the Tivoli Storage Manager client and retry the operation.
- If the problem persists, review the client error log for other messages that might be related to this problem.
- Verify that network connectivity exists between the Tivoli Storage Manager client machine and the Tivoli Storage Manager server machine.
- Contact your Tivoli Storage Manager administrator for further assistance. The Tivoli Storage Manager administrator can review the Tivoli Storage Manager server activity log for additional information about the problem.

FMV1030E The operating system refused a Tivoli Storage Manager request for memory allocation.

Explanation: Tivoli Storage Manager requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

The system is low on memory.

The process in which the program runs has exceeded the maximum memory that it is allowed to allocate.

Some other error condition occurred that caused the program to think it is out of memory.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try dividing the task into several smaller units. For example, if a file specification contains several high level directories, run the Tivoli Storage Manager task serially for each directory. If the Tivoli Storage Manager task is an incremental backup, use the option "-memoryefficientbackup=yes".

For UNIX systems that support resource limits, check to see if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase resource limits so that it will override the current default. The UNIX system root user has the authority to increase resource limits.

FMV1031E The attempt to establish a TCP/IP connection timed out before the connection was made.

Explanation: The Object of the connection attempt failed to respond within the the allotted wait time. In the case of the B/A client, this message is preceded in dsrmerror.log by message FMV5216E that gives details of the connection that failed. The condition may be temporary.

System action: processing stops.

User response:

- Restart the Tivoli Storage Manager client and retry the operation.
- Check the client options file and verify that TCPSERVERADDRESS and TCPPORT specify the correct TCP/IP address and port number for your Tivoli Storage Manager server.
- Verify that network connectivity exists between the Tivoli Storage Manager client machine and the Tivoli Storage Manager server machine.
- If the problem persists, see your Tivoli Storage Manager administrator for further assistance.

FMV1032E An attempt to establish a TCP/IP connection was rejected by the host

Explanation: An attempt to establish a TCP/IP connection was rejected by the server.

System action: Processing stopped.

User response: The server was not fully initialized, is not currently running, was not enabled for TCP/IP communications, or an incorrect TCP/IP port number was specified. If the problem continues, see your system administrator.

FMV1033E An invalid TCP/IP address was specified.

Explanation: The TCP/IP address specified by the Tivoli Storage Manager client's TCPSERVERADDRESS setting could not be found on the network. Common reasons for this error include:

- The TCPSERVERADDRESS client option specifies the wrong TCP/IP address for the Tivoli Storage Manager server".
- The machine that hosts the Tivoli Storage Manager server is not on the network.
- A network problem is preventing the Tivoli Storage Manager client from reaching the machine that hosts the Tivoli Storage Manager server.

System action: processing stops.

User response: Verify that the TCPSERVERADDRESS and TCPPORT settings have the correct values for your Tivoli Storage Manager server. Use your operating system's "ping" (or similar) utility to ensure that your machine can locate the machine that hosts the Tivoli Storage Manager server across the network. Try the operating again. If the problem persists, ask your Tivoli Storage Manager administrator for further assistance.

FMV1034E The specified TCP/IP host name is unreachable

Explanation: The TCP/IP host name specified in the TCPSERVERADDRESS statement cannot be reached.

System action: Processing stopped.

User response: Check your options file for the correct TCPSERVERADDRESS statement. See your administrator for the correct name of the server.

FMV1035S Options file '*file-name*' could not be found, or it cannot be read.

Explanation: Common reasons for this error include:

- The default options file does not exist.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file you provided does not exist.

- The DSM_CONFIG (or DSML_CONFIG if you are using the IBM Tivoli Storage Manager API) environment variable specifies an options file that does not exist.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file that you provided is not in the standard file encoding of the system. For example, on Windows the expected file encoding is FMVI.
- You specified the -OPTFILE option when starting the IBM Tivoli Storage Manager client, but the options file that you provided does not have appropriate read permissions for the user that is running the operation.

System action: IBM Tivoli Storage Manager client processing stops.

User response: Make sure that the options file you want to use exists, it has the read rights set for the user that is running the operation, and it is in the standard file encoding of the system. For example, on Windows the expected file encoding is FMVI. Review the configuration information in the IBM Tivoli Storage Manager client manual specific to your operating system. If the problem persists, ask your IBM Tivoli Storage Manager administrator for further assistance.

FMV1036S The option '*option*' or the value supplied for it is not valid. It was found in options file '*file-name*' at line number: *number* The complete entry: '*entry*'

Explanation: The specified *option* in the Tivoli Storage Manager options file (*file-name*) is in error. Either the option itself or its value are invalid.

System action: Processing stopped.

User response: Correct the options file entry.

FMV1037S Invalid keyword specified

Explanation: Tivoli Storage Manager found an incorrect keyword in the options file.

System action: Processing stopped.

User response: Correct the options file with valid entries.

FMV1038S Invalid option specified

Explanation: An incorrect option was specified to Tivoli Storage Manager.

System action: Processing stopped.

User response: Correct the options used for running Tivoli Storage Manager.

FMV1039S **The include or exclude pattern cannot be parsed.**

Explanation: The pattern is formatted incorrectly or is too complex for Tivoli Storage Manager to interpret.

System action: Processing stopped.

User response: Verify that the include or exclude pattern is specified correctly. If the pattern is correct, then contact IBM technical support for further assistance.

FMV1040S **Include/Exclude pattern is missing a closing bracket**

Explanation: The include or exclude pattern is incorrectly constructed. The closing bracket is missing.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

FMV1041S **Include/Exclude pattern must start with a directory delimiter**

Explanation: The include or exclude pattern must start with a directory delimiter.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

FMV1042S **A beginning or ending directory delimiter is missing from the Include/Exclude pattern.**

Explanation:

1. The include/exclude pattern has a '...' without a beginning or ending directory delimiter.
2. For Windows, the drive separator is not immediately followed by a directory delimiter.

System action: Processing stopped.

User response: Correct the syntax for the pattern.

FMV1043S **Quotes are not matched**

Explanation: The quotes specified in the pattern are not the same and do not make a set.

System action: Processing stopped.

User response: Correct the pattern by using matching quotes in the syntax.

FMV1044S **Unresolved environment name '*environment-name*'. This filesystem is being ignored. Processing Continues.**

Explanation: The specified *environment-name* in the options file is invalid.

System action: Tivoli Storage Manager attempts to

continue the current operation.

User response: Check the environment variable in the options file and use a valid environment variable. Retry the operation.

FMV1045S **Environment variable syntax error.**

Explanation: Incorrect syntax is specified in the options file. Make sure that the variable is enclosed in curly braces.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Check the syntax of environment variable in the options file. Correct it and retry the operation.

FMV1046S **Environment string for variable '*environment-name*' too long. Anything beyond 1024 characters is being ignored**

Explanation: Environment variable expanded to a string which is too long. Make sure that the string is no more than 1023 characters long.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Check the length of environment string and break it up into smaller strings using multiple environment variables.

FMV1047E **The destination file system is unavailable. The following object was skipped: File space:'*filesystem-name*' Pathname:'*path-name*' Filename:'*file-name*'**

Explanation: The client is trying to restore or retrieve the specified object to a destination that is not valid, does not exist, or cannot be reached.

System action: The object is not restored or retrieved. Processing continues with the next object.

User response: Try the command again using a different destination.

FMV1048E **Device '*volname*' is not local**

Explanation: The selected path is not a local device and therefore is not a valid object for image operations.

System action: The requested logical volume operation is not performed.

User response: Choose another object.

FMV1049E **'*filename*' is not a valid destination file for image restore**

Explanation: The filename you specified is not a valid name for a file or it is a directory.

System action: Restore processing stopped.

User response: Specify a correct filename for image restore.

FMV1050E The volume *volume-name* could not be locked.

Explanation: An error occurred when Tivoli Storage Manager tried to open the volume for a backup or restore operation.

System action: The requested operation does not run.

User response: Examine the client error log for additional messages related to this error. Verify that the volume is available, and is not locked by another process. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1051I Invalid password

Explanation: You entered an invalid password.

System action: Tivoli Storage Manager cannot connect to the server without the correct password.

User response: Enter the password, or ask your system administrator for the correct password.

FMV1052E Direct connection to the Storage Agent is not allowed.

Explanation: You cannot connect directly to the Storage Agent.

System action: Processing stopped.

User response: To perform Lanfree operations using the Storage Agent, specify the ENABLELANFREE option in your options file, and restart the process.

FMV1053I Existing file space *filespace-name* has been renamed to *filespace-name*

Explanation: If the file space is for Windows system state, this message is issued when the Tivoli Storage Manager backup-archive client detects multiple system state file spaces where the names differ only in case. The existence of multiple system state file spaces can occur if, at some earlier time, your Tivoli Storage Manager administrator renamed the system state file space to the same name but with a different case or the computer's name was changed from all upper case characters to lower case or mixed case characters. If the file space name represents a drive volume label, then this file space was created by an older Tivoli Storage Manager backup-archive client.

System action: If the file space is for Windows system state, Tivoli Storage Manager will back up system state to the file space containing the most recent backup. The older file space is renamed as specified in this message.

Subsequent system state backups will continue to back up system state to the same (most recently used) file space. If the file space name represents a drive volume label, Tivoli Storage Manager renames the file space to the corresponding UNC name and continues to back up the drive to this renamed file space.

User response: No further action is necessary. However, if the file space is for Windows system state, then at some future time when you have determined you no longer need the older renamed system state file space, you can ask your Tivoli Storage Manager administrator to delete the older file space from Tivoli Storage Manager storage.

FMV1054E Existing filespace *filespace-name* cannot be renamed to new filespace *filespace-name*. Tivoli Storage Manager return code = *retcode*.

Explanation: The client was unable to migrate a file space name from the volume label naming convention to the UNC naming convention.

System action: Processing stopped.

User response: Check the client error log and the Tivoli Storage Manager server activity log for any other messages that might help identify the problem. If the problem cannot be resolved, contact IBM technical support for additional assistance.

FMV1055I Trying to rename existing filespace *filespace-name* to new filespace *filespace-name*, but drive letters do not match, old=*drive-letter*, new=*drive-letter*. Ignore the old filespace and backup to the new filespace.

Explanation: Trying to rename the existing filespace name using the volume label to the UNC format naming convention but the drive letters do not match. Leave the existing filespace alone and create a new filespace.

System action: Processing continues.

User response: None.

FMV1056E Share/network path *share* cannot be resolved. Path does not exist.

Explanation: For backup: Trying to backup share/network, which either does not exist or does not have the correct privilege to access the share. For restore : Trying to restore to a share/network path that cannot be resolved. The directory path does not exist.

System action: Processing stopped.

User response: Retry the command and specify a destination, or restore the directory tree first before trying to restore the share point.

FMV1057I File space *filespace-name* cannot be renamed to new file space *filespace-name*, because the new file space already exists.

Explanation: The client was unable to migrate a file space name from the volume label naming convention to the UNC naming convention because the new file space already exists on the Tivoli Storage Manager server.

System action: The operation proceeds using the new file space. The old file space is ignored.

User response: No action is necessary, but if the data in the old file space is no longer needed, it can be deleted from the Tivoli Storage Manager server.

FMV1058E The restore destination cannot be reached.

Explanation: Either the destination file system is invalid or it cannot be reached.

System action: Processing stopped.

User response: Try the command again using a different destination.

FMV1059E Two inactive objects with the same image name were selected. Process terminates

Explanation: You selected more than one inactive version of the same image object (logical volume). The system has no way to decide which you want to restore.

System action: The requested logical volume restore is not performed.

User response: Retry the operation, selecting an active version or only one inactive version of the volume you wish to restore.

FMV1060E The specified path is not a mounted filesystem

Explanation: You entered a file system name that does not correspond to a mounted file system for this system. It is possible the file system name is misspelled, or simply that the file system is not currently mounted.

System action: The requested logical volume operation is not performed.

User response: Retry the operation, using name of a mounted file system.

FMV1061E The specified device corresponds to a mounted file system; you must specify the file system by name.

Explanation: You entered a logical device name that is mapped to a mounted file system. This volume must only be referenced by its file system name.

System action: The requested logical volume operation is not performed.

User response: Try the operation again, using the file system name instead of the device name.

FMV1062E Only a single image may be selected when a destination is entered.

Explanation: You selected more than one image object (logical volume) to be restored. You also specified a destination. The system cannot place more than one image into a single destination volume. When more than one object is selected, each must be restored to its original location.

System action: The requested logical volume restore is not performed.

User response: Retry the operation, selecting one object to be restored to the given destination, or retry the operation without entering the destination.

FMV1063E The specified path is not a valid file system or logical volume name.

Explanation: None.

System action: The logical volume operation is not performed.

User response: Try the operation again using a valid path.

FMV1064E An unexpected error occurred while processing the image operation.

Explanation: None.

System action: The requested operation does not run.

User response: Examine the client error log for any additional messages that may have been issued before or after this message. Correct any problems, if possible. If the cause of this message can not be determined or resolved, contact IBM technical support for further assistance.

FMV1065E Library version of the image utility does not match that of the Tivoli Storage Manager API

Explanation: The current system has a mix of installed components.

System action: The requested logical volume operation is not performed.

User response: Re-install all Tivoli Storage Manager components

FMV1066E The restore operation completed successfully, but the file system could not be remounted.

Explanation: None.

System action: The file system is left unmounted.

User response: Use the mount command to mount the file system. On AIX, run fsck if requested by the operating system.

FMV1067E A call to a system function returned an unexpected error.

Explanation: If you are performing a JFS2 snapshot based operation, it is possible that the snapshot was not large enough to contain all the changes made to the filesystem after the snapshot was created. This could cause the snapshot to become invalid thereby preventing Tivoli Storage Manager client from reading the snapshot.

System action: The requested operation does not run.

User response: Examine the client error log for additional messages related to this error. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

If you are performing a JFS2 snapshot based operation, please use the default snapshotcachesize of 100% and ensure that the volume group has sufficient disk space to allocate snapshots at least as large as the file system and retry the operation.

FMV1068E Device is not local

Explanation: The selected path is not a local device and therefore is not a valid object for image operations

System action: The requested logical volume operation is not performed.

User response: Choose another object.

FMV1069E An error occurred while reading data from the device

Explanation: An error occurred while reading data from the device. Windows Only: This could be due to bad sectors on the drive.

System action: The requested logical volume operation is not performed.

User response: Retry the operation, then check the error log for more information. Windows Only: Please run chkdsk /r and retry the operation. If the problem persists, a possible workaround is to back up the entire drive using a regular (non-image) backup. Please ensure that all your data is backed up. Then format the

drive using a full format (without the /q quick format option). Then restore the data and retry the image backup operation.

FMV1070E Write error

Explanation: An error occurred while writing data to the device.

System action: The requested logical volume operation is not performed.

User response: Re-try the operation, check error log for more information.

FMV1071E Invalid domain name entered: 'domain-name'

Explanation: You entered an invalid domain *domain-name*. Check whether the domain name is a file system and the file system is mounted. A directory cannot be specified in the domain option, unless it is a virtual mount point.

System action: Processing continues if there are other file systems in the domain option to back up.

User response: Enter a valid drive or file system name (domain).

FMV1072E Unable to continue operation; Drive 'drive-name' has no volume label.

Explanation: The specified *drive-name* in the domain list does not have a volume label.

System action: Processing stopped.

User response: Use the system format utility to place a unique volume label on all drives on which you intend to run Tivoli Storage Manager.

FMV1073E The file space for domain 'domain-name' could not be found on the Tivoli Storage Manager server.

Explanation: The specified file space was expected to be found on the server, but it no longer exists. It is possible that a command was issued to delete the file space from the server while the current operation was in progress.

System action: Tivoli Storage Manager processing stops.

User response: Try the operation again. If the problem recurs, check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1074W The operation was stopped by the user.

Explanation: The operation was stopped at the request of the user. This usually occurs when the 'Q' key is pressed two times.

System action: Processing stopped.

User response: None.

FMV1075E *file name(line number)*The operating system refused a IBM Tivoli Storage Manager request for memory allocation.

Explanation: IBM Tivoli Storage Manager requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

The system is low on memory.

The process in which the program runs has exceeded the maximum allocated memory.

Some other error condition occurred. No memory is available.

System action: IBM Tivoli Storage Manager cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try dividing the task into several smaller units. For example, if a file specification contains several high-level directories, run the IBM Tivoli Storage Manager task serially for each directory. If the IBM Tivoli Storage Manager task is an incremental backup, use the option "-memoryefficientbackup=yes".

For UNIX systems that support resource limits, you can check if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase the resource limit above the current default limit. The UNIX system root user has the authority to increase resource limits.

FMV1076E The specified directory path could not be found.

Explanation: An invalid or unreachable directory path was specified.

System action: Processing stopped.

User response: Try the operation again using a valid directory path.

FMV1078S Unknown system error *error-code* occurred.

Explanation: An error unknown to Tivoli Storage Manager *error-code* occurred within the client program.

System action: The client stops.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1079E No file specification entered

Explanation: You did not enter a file specification as prompted.

System action: Tivoli Storage Manager did not continue with the requested operation.

User response: Enter a file specification to continue.

FMV1081E Invalid search file specification '*string*' entered

Explanation: You entered a file specification or search *string* that contains incorrect characters or contains wildcard characters in the drive specification or file system name.

System action: Processing stopped.

User response: Enter a correct file specification as described in the appropriate *Using the Backup-Archive Client* book for the particular operating system.

FMV1082E Invalid destination file specification '*file-name*' entered

Explanation: You entered a destination *file-name* specification that contains incorrect characters or has wildcard characters in the specification.

System action: Processing stopped.

User response: Enter a correct file specification as described in the appropriate *Using the Backup-Archive Client* book for the particular operating system.

FMV1083E No files have previously been archived for '*filespace-name*'

Explanation: You tried to retrieve files when no files for the specified drive or file system (*filespace-name*) were previously archived.

System action: Processing stopped.

User response: Ensure that the correct drive or file system was specified and that files are archived for you to retrieve.

FMV1084E No files have previously been backed up for '*filespace-name*' or the specified file space is invalid for the current operating system.

Explanation: You cannot restore files. Either the file space or drive is invalid, or no backup copies exist.

System action: Processing stops.

User response: Specify a valid drive or file space. Verify that backup copies exist.

FMV1085E No memory available to store Archive Management Class override name

Explanation: Not enough memory was available for the operation.

System action: Processing stopped.

User response: Retry the operation or restart the system with fewer programs in memory.

FMV1086E File not found during Backup, Archive or Migrate processing

Explanation: The file being processed for backup, archive or migrate no longer exists on the client. Another process deleted the file before it could be backed up, archived or migrated by Tivoli Storage Manager.

System action: File skipped.

User response: None.

FMV1087E Access to the specified file or directory is denied

Explanation: Access to the specified file or directory is denied. You tried to read from or write to a file and you do not have access permission for either the file or the directory.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

FMV1088E File space 'filespace-name' does not exist

Explanation: The specified file space (domain) is incorrect or does not exist on the machine.

System action: Processing stopped.

User response: Retry the operation specifying an existing domain (drive letter or file system name).

FMV1089E Destination directory path length exceeds system maximum

Explanation: The path name specified plus the path name in the restored file name combine to create a name whose length exceeds the system maximum.

System action: Processing stopped.

User response: Specify a destination path that, when combined, is less than the system maximum.

FMV1090E The LVM1 device is no longer supported by this client.

Explanation: The selected path refers to a volume device managed by LVM version 1. LVM 1 is no longer supported by this version of client and therefore is not a valid object for image operations.

System action: The requested logical volume operation is not performed.

User response: Use earlier versions of the client that support LVM1 to perform the logical volume operation. Alternatively, you can upgrade to LVM2 and migrate the volume to LVM2. LVM2 is supported by this client for logical volume operations.

FMV1091E Communications error with server during object query

Explanation: An unexpected communications error occurred during an object query to the server.

System action: Processing stopped.

User response: Verify that communications are active between the client and server machines. Server outages, processor outages, and communication controller outages can cause this error.

FMV1092W No files matching search criteria were found

Explanation: You entered a search pattern or file name that cannot be found in the server database.

System action: Processing stopped.

User response: Ensure that your search pattern is correct, or specify a new search string.

FMV1093E Your Tivoli Storage Manager server does not support point-in-time processing.

Explanation: The client has requested a point-in-time query or restore operation, but the Tivoli Storage Manager server to which the client is connected does not support point-in-time operations.

System action: Processing stopped.

User response: Make sure that you are connected to the correct Tivoli Storage Manager server. If you are connected to the correct server, then try the command again without specifying any point-in-time options.

FMV1094E Server does not support Query Node command.

Explanation: The server to which you are connected does not support Query Node command.

System action: Processing stopped.

User response: Use a TSM Server that supports Query Node command.

FMV1096S **Either the node does not exist on the server or there is no active policy set for the node.**

Explanation: This error occurs when you try to access another node's data. Either the node is not registered with the Tivoli Storage Manager server, or there is no active policy set for the node.

System action: Processing stops.

User response: Verify that the node whose data you are trying to access is registered with the Tivoli Storage Manager server. If you have more than one Tivoli Storage Manager server, make sure you are connecting to the correct server, then try the operation again. If the problem persists, contact your Tivoli Storage Manager administrator for further assistance.

FMV1097E **The client help text cannot be read from the help file.**

Explanation: The help file was opened successfully and its table of contents are available, but there is a problem reading the text from the help file.

System action: Processing stopped.

User response: If the DSM_DIR environment variable is set, verify that it points to the directory containing the current level of Tivoli Storage Manager program files, then try the operation again. If the problem recurs, re-install the Tivoli Storage Manager client software. If the problem persists, IBM technical support for further assistance.

FMV1098E **Process terminated; Program memory exhausted.**

Explanation: The program used all available storage.

System action: Processing stopped.

User response: Free any unnecessary programs (TSRs) that are running, and retry the operation. Reducing the scope of queries and the amount of data returned can also solve the problem.

FMV1099E **File 'filename' not previously archived**

Explanation: You tried to give access to a file, which is not stored on the server.

System action: Processing stopped.

User response: Ensure that the correct filename is specified.

FMV1100E **File 'filename' not previously backed up**

Explanation: You tried to give access to a file, which is not stored on the server.

System action: Processing stopped.

User response: Ensure that the correct filename is specified.

FMV1101E **User is not authorized to encrypt**
file-space namedirectory_pathfile_name.

Explanation: The user is not authorized to encrypt the file. Normally, only a IBM Tivoli Storage Manager authorized user or a root user can use IBM Tivoli Storage Manager encryption. However, a certain combination of PASSWORDACCESS and ENCRYPTKEY options may allow encryption operations by a non-authorized user.

System action: The file is not backed up or restored.

User response: Log in as a root or IBM Tivoli Storage Manager authorized user and try the operation again. See IBM Tivoli Storage Manager Backup-Archive Client Installation and User's Guide for the correct usage of the ENCRYPTKEY option.

FMV1102E **An excessive number of command line arguments are passed to the program.**

Explanation: This command processing routine received more operands than it can use. The rules are:

- Query can contain only one file specification.
- Restore and Retrieve can contain two file specifications.
- Archive, Incremental, and Selective can contain a maximum of 20 file specifications. To bypass the 20-operand limit, use the -REMOVEOPERANDLIMIT option on the failing archive, incremental, or selective command.

Note: The Tivoli Storage Manager Client operates much more efficiently if it expands wild cards internally, rather than accepting the expanded list from the shell.

System action: Processing stopped.

User response: Reduce the number of arguments and retry the operation. For UNIX-based systems, ensure that you have surrounded the specification containing pattern matching characters with quotes. As an alternative, use the -REMOVEOPERANDLIMIT option on the failing archive, incremental, or selective command.

FMV1103E **Invalid management class entered**

Explanation: You entered an invalid management class.

System action: Tivoli Storage Manager is unable to do the requested operation.

User response: Retry the operation using a valid management class.

FMV1104E The management class for this file does not have a valid archive copy group. This file will not be archived.

Explanation: The management class for this file does not have an archive copy group specified. This file will not be archived.

System action: Processing stopped.

User response: Add a valid archive copy group to the management class, and then retry the operation.

FMV1105E The management class for this file does not have a valid backup copy group. This file will not be backed up.

Explanation: The management class for this file does not have a backup copy group specified. This file will not be backed up.

System action: Processing stopped.

User response: Add a valid backup copy group to the management class, and then retry the operation.

FMV1106E ENCRYPTKEY SAVE not configured correctly. Encryption not used.

Explanation: This message is issued for TSM Authorized Users and root users when ENCRYPTKEY SAVE and PASSWORDACCESS PROMPT options are set. Please note that these are the default values. These values do not allow encryption.

System action: The file is not encrypted.

User response: To save encryption keys, you must change configuration values. Add PASSWORDACCESS GENERATE to your system option file.

FMV1107E Invalid option/value: 'option'

Explanation: You specified an incorrect Tivoli Storage Manager option or option value *option*.

System action: For the command line client: Processing stops.

For the native GUI client: There is a small set of options critical to the initialization of the client. If an error is found in one of these, this message is presented and the client terminates without further processing.

User response: Specify a correct Tivoli Storage Manager option as defined in the appropriate *Using the Backup-Archive Client* book for the particular operating system.

FMV1108E Invalid option (option) for the function command

Explanation: There are two possible reasons for this message:

- The *option* option was specified for a command or subcommand (*function*) that cannot make use of that option.
- The option appears on the initial command line and is not valid there.

System action: Processing stopped.

User response: See the *Backup-Archive Client Installation and User's Guide* for correct use of the named option.

FMV1109E User is not authorized to encrypt the file.

Explanation: The user is not authorized to encrypt the file. Normally, only a Tivoli Storage Manager authorized user or a root user can use Tivoli Storage Manager encryption. However, a certain combination of PASSWORDACCESS and ENCRYPTKEY options may allow encryption operations by a non-authorized user.

System action: The file is not backed up or restored.

User response: Log in as a root or Tivoli Storage Manager authorized user and retry the operation. Refer to *Backup-Archive Client Installation and User's Guide* for the correct usage of the ENCRYPTKEY option.

FMV1110E The client help file *file-name* could not be opened.

Explanation: This usually occurs when the help file *file-name* cannot be found.

System action: Processing stopped.

User response: If the DSM_DIR environment variable is set, verify that it points to the directory containing the current level of Tivoli Storage Manager program files, then try the operation again. If the problem recurs, re-install the Tivoli Storage Manager client software. If the problem persists, IBM technical support for further assistance.

FMV1111E The table of contents cannot be read from the help file.

Explanation: The help file was opened successfully but there was a problem reading the table of contents.

System action: Processing stopped.

User response: If the DSM_DIR environment variable is set, verify that it points to the directory containing the current level of Tivoli Storage Manager program files, then try the operation again. If the problem recurs, re-install the Tivoli Storage Manager client

software. If the problem persists, IBM technical support for further assistance.

FMV1113E The snapshot cache location is not valid.

Explanation: The snapshot cache location must point to a local volume that is formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed. The operation will continue without snapshot support.

System action: The client does not execute the snapshot backup operation.

User response: Specify a different snapshot cache location using the `SNAPSHOTCACHELOCATION` option.

FMV1114I Waiting for mount of offline media.

Explanation: The server is waiting for the requested media to become available before the operation can continue.

System action: Tivoli Storage Manager waits for requested data.

User response: None.

FMV1115W File '*file-namefile-namefile-name*' excluded by Include/Exclude list

Explanation: You can not back up, archive, or migrate files that are excluded.

System action: Tivoli Storage Manager does not process the file.

User response: If the file is intentionally excluded, then this message can be ignored. Otherwise modify the include/exclude list, restart the client, and try the operation again. Contact your Tivoli Storage Manager administrator for further assistance.

FMV1116E The process is running in a non-interactive mode, but requires user input.

Explanation: This process requires keyboard input, but non-interactive processes are unable to read input from keyboard.

System action: processing stops.

User response: Perform the following actions to resolve this error:

- Run the product in interactive mode.
- Ensure your password is set correctly.

FMV1117E The PICK and LATEST options are not valid together

Explanation: During a restore, PICK and LATEST options cannot be used together.

System action: Processing stopped.

User response: Try again using either the PICK or the LATEST option.

FMV1118I Invalid file space number entered. Try again.

Explanation: The number that represents a file space was incorrect while you were using the PICK option.

System action: Tivoli Storage Manager waits for your specification.

User response: Enter a correct file space number.

FMV1119I Initiating the removal of '*file-space-name*' file space.

Explanation: Indicates that file space deletion has started on the specified *file-space-name*.

System action: None.

User response: None.

FMV1120E Removal of file space '*file-space-name*' failed

Explanation: An attempt was made to delete a file space (either NAS or normal) and it was unsuccessful.

- Your client registration may not be authorized to delete file spaces on the server. Look for message FMV1126E.
- The named file space does not exist on the server. Look for message FMV1122W.
- Other causes which will be made known in messages following this one

System action: processing stops.

User response: Take action as recommended by other messages that accompanies this one. If so indicated, try to remove the file space again. If the problem continues, your Tivoli Storage Manager administrator has the authority to delete the file space for you.

FMV1121I A request for removal of file space '*file-space-name*' has been successfully sent to the server.

Explanation: Tivoli Storage Manager has requested deletion of the specified *file-space-name*. The deletion process may not have actually been completed when this message is displayed. To verify successful deletion, consult the server logs.

It is possible for errors to occur on the server during the deletion process, or the file space might contain archive objects in deletion-hold status. In either case, the file space will not be deleted.

System action: None.

User response: None.

FMV1122W File space '*file-space-name*' does not exist on the server. The file space might have been deleted by another client using your client's node name or an administrator.

Explanation: The specified *file-space-name* does not exist on the server. Your system administrator deleted the file space or another client using your client's node name might have deleted it.

System action: None.

User response: None.

FMV1123E The vertical screen dimension is too small to display the Help directory. Increase your window height.

Explanation: Execution of the HELP command requires space for both the user prompts and at least one line of the HELP directory.

System action: The help directory is not displayed, and the help command cannot complete.

User response: Increase the size of your display window to allow more rows of text to be displayed.

FMV1125E Unmatched Quotes: '*string*'

Explanation: The quotes specified in the pattern are not the same and do not make a set.

System action: Processing stopped.

User response: Correct the pattern using matching quotes in the syntax.

FMV1126E The file space cannot be deleted because this node does not have permission to delete archived or backed up data.

Explanation: You cannot delete the file space data unless your Tivoli Storage Manager administrator has authorized your node to do so. Authorization permits you to delete backup data, archive data, or both.

System action: Delete processing fails.

User response: Use the DSMC QUERY SESSION command to verify your authorization. Ask your Tivoli Storage Manager administrator to provide the necessary authorization or to delete the file space for you.

FMV1127E Your node does not have permission to delete archived files.

Explanation: You cannot delete archived files unless your Tivoli Storage Manager administrator has authorized your node to do so.

System action: Tivoli Storage Manager does not delete the archived files.

User response: Use the DSMC QUERY SESSION command to verify your authorization. Ask your Tivoli Storage Manager administrator to provide the necessary authorization.

FMV1128S The management class assigned to directories does not exist.

Explanation: The management class named on the DIRMC option does not exist in your assigned policy set on the server. The error log contains an entry showing the invalid management class name.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one Tivoli Storage Manager server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your Tivoli Storage Manager administrator for further assistance.

FMV1129S There is no backup copy group in the management class used for directories.

Explanation: The DIRMC option names a management class that contains no backup copy group.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one Tivoli Storage Manager server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your Tivoli Storage Manager administrator for further assistance.

FMV1130E The drive has no label. The operation cannot continue.

Explanation: Backup or archive of removable media requires that the media have a volume label. An attempt was made to back up or archive data on a removable volume that has no label.

System action: The requested operation does not run.

User response: Create a volume label on the removable media, then try the operation again.

FMV1131E A duplicate volume label exists. The operation cannot continue.

Explanation: For removable media, Tivoli Storage Manager uses the volume label as the file space name. To prevent data from different volumes being stored in the same file space on the Tivoli Storage Manager server, backup or archive of removable media volumes having duplicate volume labels is not allowed.

System action: The requested operation does not run.

User response: Change the volume labels on the removable media volumes so that there are no duplicate labels. Then restart Tivoli Storage Manager and try the operation again.

FMV1132E 'Access rule' Access Rule already defined for node 'node'. Old rule must be deleted before new one can be defined.

Explanation: You are trying to define authorization for the specified node, which already has authorization defined.

System action: Tivoli Storage Manager did not redefine authorization for the specified node.

User response: Update the authorization, or delete the old rule and define a new one, or use the current authorization.

FMV1133W An expression might contain a wildcard not enclosed in quotes.

Explanation: The command cannot be processed because a UNIX shell expands a wildcard expression, such as an asterisk (*) or a question mark (?), that has no quotes.

If the expression contains no wildcard characters and you wish to place more than the stated limit of operands on the Archive, Selective, or Incremental command, add the -REMOVEOPERANDLIMIT option to the command, and try it again.

System action: Command dependent.

User response: Enclose the wildcard expression in quotes, or add the -REMOVEOPERANDLIMIT option and enter the command again.

FMV1134E Drive *drive-name* is an invalid drive specification

Explanation: The specified *drive-name* was found to be invalid; the drive probably has not been defined.

System action: Tivoli Storage Manager skips the invalid drive and continues to the next drive.

User response: Check the invalid drive.

FMV1135E Drive *drive-name1* is a virtual drive of *drive-name2*. It cannot be backed up or archived.

Explanation: Drive *drive-name1* was found to be a substitute (SUBST) of drive *drive-name2*. The SUBST drive cannot be backed up or archived.

System action: The SUBST drive is skipped. Processing continues with the next drive.

User response: Do not specify any file specifications for a drive that is a substitute of another drive. Remove any explicit substitute drives from the DOMAIN statement or use the -<drive:> notation to remove a substitute drive if ALL-LOCAL is specified.

FMV1136E Not file owner

Explanation: The file cannot be backed up because the client is not the file owner.

System action: Tivoli Storage Manager skips the file.

User response: None.

FMV1137W Invalid Index '*number*' skipped.

Explanation: An incorrect *number* was entered for the Index.

System action: Processing stopped.

User response: Correct the Index entry and retry the operation.

FMV1138E The '*command-name*' command must be followed by a subcommand

Explanation: You entered an incomplete *command-name*.

System action: Processing stopped.

User response: Enter the correct syntax of the command and continue.

FMV1139W '*object-nameobject-nameobject-name*' was restored as '*temp-name*'. A reboot is required to complete the restore.

Explanation: The file being restored was in use by another application, so it could not be immediately replaced. The file will be replaced during the next reboot of the operating system. It is important to note that until the reboot occurs, the system or its applications might be unstable. The degree of instability depends on the criticality of the file to the operating system or applications.

System action: Tivoli Storage Manager restored the file with a temporary name, and instructed the operating system to replace the original file with the restored file during the next boot of the operating system.

User response: Reboot the machine as soon as possible after the Tivoli Storage Manager restore operation ends.

FMV1140E Invalid format for Set Access command.

Explanation: The SET ACCESS command must have at least three operands, the first of which must be either BACKUP or ARCHIVE. A validly formed file specification must follow.

System action: Processing stopped, the command is not executed.

User response: Use the HELP SET ACCESS command for complete details of usage, then enter the SET ACCESS command using the correct syntax.

FMV1141W Unknown command - *command-name*

Explanation: You entered an incorrect *command-name*.

System action: None.

User response: Enter the correct command.

FMV1143E The DIRSONLY and FILESONLY options are not valid together

Explanation: The DIRSONLY and FILESONLY options cannot be used together.

System action: Processing stopped.

User response: Try again using either the DIRSONLY or the FILESONLY option.

FMV1144W Password authentication not active on server

Explanation: None.

System action: Processing stopped.

User response: Because password authentication is turned off on the server, you do not need to update the password.

FMV1145E The maximum macro nesting level has been exceeded. Macros may be nested up to 10 levels.

Explanation: Tivoli Storage Manager allows macros to invoke other macros, for example, macro 'A' invokes macro 'B' which, in turn, invokes macro 'C'. This is nesting to 3 levels. The limit is 10 levels (the initial macro plus nine levels of calls within macros currently executing). There is no limit to the number of different macro calls that may be made within a macro as long as the calls are not nested.

System action: The macro is ignored and an error is returned.

User response: Reduce the level of macro nesting.

FMV1146E Macro file '*file spec*' cannot be opened.

Explanation: A macro command has been entered that specifies the macro file name shown. However, that file cannot be opened for reading.

System action: The macro is ignored and an error is returned.

User response: Enter the command with the proper macro name.

FMV1147E File is temporarily unavailable.

Explanation: File is temporarily unavailable.

System action: File skipped.

User response: Check and see if file is locked by other process. If not, retry the command.

FMV1148I '*Command-name*' command successfully completed

Explanation: The specified *command-name* was successfully completed.

System action: Tivoli Storage Manager completed the command.

User response: Continue with normal operations.

FMV1149E No domain is available for incremental backup. The domain may be empty or all file systems in the domain are excluded.

Explanation: An incremental backup was started, but no domain was selected. There are two possible reasons for this message:

- The client is a diskless workstation for which no local file systems exist.
- An attempt was made to back up a file system that is excluded with the EXCLUDE.FS option.

System action: processing stops.

User response: Choose a domain and restart the incremental backup. Make sure that the DOMAIN statement specifies the file systems you wish to back up. Prevent this message by not trying to back up the file system that is excluded with EXCLUDE.FS. If this file system should be backed up, then remove the EXCLUDE.FS option.

FMV1150E Unable to restore current user profile because you are running as a local system account.

Explanation: The local system account does not have a profile. Therefore you cannot restore its profile.

System action: Processing stops.

User response: Log on to the user whose profile you want to restore.

FMV1151E 'drive-name1' is not a cluster disk.

Explanation: The indicated file system is not a cluster disk. Because the CLUSTERNODE option is set to YES, the file system cannot be backed up or archived.

System action: Processing stops.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the Tivoli Storage Manager client to run in a cluster environment.

FMV1152W The kernel level is below the required level for LVM support. No LVM volumes will be available for image operations.

Explanation: The LVM support for image operations requires kernel level to be minimum at 2.6. LVM volumes will not be recognized by the Tivoli Storage Manager client.

System action: All subsequent logical volume operations on LVM volumes will fail.

User response: Use earlier versions of the client that support LVM1 to perform the logical volume operations. Alternatively, you can upgrade the kernel to the required level to fully utilize logical volume operations on LVM2.

FMV1153E 'drive-name1' is a cluster disk.

Explanation: The indicated file system is a cluster disk. Because the CLUSTERNODE option is set to NO, the file system cannot be backed up or archived.

System action: Processing stops.

User response: If the CLUSTERNODE option is incorrectly set to NO, then change the option to YES and try the operation again. Otherwise see the client manual for further information about configuring the Tivoli Storage Manager client to run in a cluster environment.

FMV1154E Object name 'filepathnamepath-namefile-name' contains an invalid multibyte sequence for the current locale.

Explanation: An illegal multibyte sequence for the current locale was found in the object name. Either the path or file name has been corrupted or is coded in a language other than that of the current locale.

System action: Object skipped.

User response: If the file name and path are not corrupted, process the file in the locale for which it is valid.

FMV1155E No domain is available for image backup.

Explanation: An image backup was started, but no domain was specified.

System action: Processing stopped.

User response: Choose a domain and restart the image backup. Set the image domain using the domain.image option in your dsm.opt file, either manually, or by using the GUI preferences editor.

FMV1156E NODENAME cannot be the local machine name when CLUSTERNODE is set to YES

Explanation: When Tivoli Storage Manager is running as a cluster node, the node name cannot be the local machine name.

System action: Processing stops.

User response: Change the node name either to the cluster name or to any other name, and restart Tivoli Storage Manager.

FMV1157E The registry cannot be backed up or restored when the client is running as a cluster node.

Explanation: When the CLUSTERNODE option is set to YES, the registry cannot be backed up or restored.

System action: The registry is not backed up or restored.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the Tivoli Storage Manager client to run in a cluster environment.

FMV1158E The event logs cannot be backed up or restored when the client is running as a cluster node.

Explanation: When the CLUSTERNODE option is set to YES, the event logs cannot be backed up or restored.

System action: The event logs are not backed up or restored.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the Tivoli Storage Manager client to run in a cluster environment.

FMV1159E The specified file is being used by another process

Explanation: The specified file is being used by another process. You tried to read from or write to a file that is currently being used by another process.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

FMV1162E Filesystem could not be mounted

Explanation: The system call to mount the file system failed.

System action: The file system remains unmounted.

User response: Use the mount command to mount the file system. On AIX, run fsck if requested by the operating system.

FMV1163E Filesystem could not be unmounted.

Explanation: The system call to unmount the file system failed.

System action: The logical volume operation is not performed.

User response: Make sure the device or file system is not being accessed, then retry the operation.

FMV1164E Filesystem is not mounted

Explanation: The named file system is not currently mounted. It must be mounted for Tivoli Storage Manager to perform an image backup.

System action: The logical volume operation is not performed.

User response: Mount the file system.

FMV1165E Destination is smaller than source

Explanation: The space allocation for the selected destination is smaller than the source.

System action: The restore operation is not performed.

User response: Choose a different, bigger destination or increase the size of the destination file space.

FMV1166E Source and destination are not the same file system type.

Explanation: The source and destination file system types do not match.

System action: The requested logical volume operation is not performed.

User response: Choose a destination that has the same

file system type as the source.

FMV1168E ERROR: could not create image object.

Explanation: Creation of the image object failed for one of the following reasons:

- The image command was executed by a non-root user
- The image plugin library was not found.

User response: Retry the operation after correcting the cause for failure.

System action: The requested logical volume function is not performed.

FMV1169W There is no table of contents for *image-name*.

Explanation: The image item for which a table of contents was requested is either a RAW logical volume or it was backed up without the -TOC option.

System action: No table of contents is displayed.

User response: Select another image object for TOC display.

FMV1170I Invalid selection number entered. Try again.

Explanation: You entered a number not shown in the list of images. It is either less than one or greater than the highest item number displayed.

System action: Tivoli Storage Manager waits for you to enter a valid selection.

User response: Enter a number from the list or 'Q' to quit.

FMV1177E Must specify a path for this operation.

Explanation: A path must be specified for this operation to execute successfully.

System action: Processing stops.

User response: Specify a valid path and execute the command again.

FMV1181E There was a communication failure with the journal service.

Explanation: An error occurred using named pipe communication with the journal service.

System action: Processing stops.

User response: Restart the journal service, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1183E An unknown error occurred while processing system object '*sys-obj-name*': MS API function '*func-name*' failed with error *error* (*error*)

Explanation: An unknown error occurred while processing a system object. The error information captured indicates the reason for the failure. This information can be used to diagnose the problem.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV1184W The *command subcommand* command is not supported on this client.

Explanation: The *command subcommand* command is not supported for the client running on this operating system on this computer.

User response: None.

System action: The command is not processed.

FMV1185E The help search argument you supplied "*string*" is either too long or contains unmatched quotes.

Explanation: Valid arguments are the names of things like section numbers, command names, option names and message numbers. All of these search arguments are short and none requires quoting.

System action: The help request is not executed and you are given another chance to enter a valid argument, display the table of contents, or exit help.

User response: Respond to the subsequent prompt as directed.

FMV1186I The help file contains no message help section. Requests for message help will all result in topic not found. Enter a section number, option name, command name, or a command and subcommand. Otherwise press enter or 't' to display the table of contents or 'q' to exit help:

Explanation: The named file does not have the proper content to support the help command for messages. The initial scan of the help file found no messages section.

System action: The help command pauses and allows you to make another selection.

User response: During installation of Tivoli Storage Manager a proper help file was created. Your system administrator can assist you with retrieving the original help file to replace the named invalid file.

FMV1187E The named helpfile "*filename*" has invalid content.

Explanation: The named file does not have the proper content to support the help command. One or more sections could not be identified.

System action: The help command is terminated.

User response: During installation of Tivoli Storage Manager a proper help file was created. Your system administrator can assist you with retrieving the original help file to replace the named invalid file.

FMV1188E The selected filesystem is managed by HSM, and therefore is not a valid object for image operations

Explanation: Due to the nature of HSM, image backup is not allowed on managed filesystems.

System action: The requested logical volume operation is not performed.

User response: None.

FMV1189E The DIRONLY and V2ARCHIVE options are not valid together

Explanation: The DIRONLY and V2ARCHIVE options cannot be used together.

System action: Processing stopped.

User response: Try again using either the DIRONLY or the V2ARCHIVE option.

FMV1190E Symbolic link '*linkname*' to '*target*' was successfully deleted.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted, the log is recreated, and processing stops.

User response: Check the location of the new file. To specify the location of log files, refer to the user's manual for the '*errorlogname*' option, the '*schedlogname*' option, and the '*DSM_LOG*' environmental variable.

FMV1191E Unable to delete symbolic link '*link*'.

Explanation: Log '*linkname*' cannot be a symbolic link.

System action: Processing stops.

User response: Delete the symbolic link '*linkname*'.

FMV1192E Specifying the error log '*link*' as a symbolic link is not allowed.

Explanation: Error log '*linkname*' cannot be a symbolic link.

System action: The symbolic link '*linkname*' is deleted,

the error log is recreated, and processing stops.

User response: Check the location of the new error log. To specify the location of the error logs, refer to the user's manual for the 'errorlogname' option and 'DSM_LOG' environmental variable.

FMV1193E Specifying the trace file 'link' as a symbolic link is not allowed.

Explanation: For reasons of security and system integrity, the trace file 'linkname' cannot be a symbolic link.

System action: The symbolic link 'linkname' is deleted, the trace file is recreated, and processing stops.

User response: Use the TRACEFILE option to specify the actual trace file location without the use of symbolic links.

FMV1194E Specifying the schedule log 'link' as a symbolic link is not allowed.

Explanation: Schedule log 'linkname' cannot be a symbolic link.

System action: The symbolic link 'linkname' is deleted, the schedule log is recreated, and processing stops.

User response: Check the location of the new schedule log. To specify the location of the schedule log, refer to the user's manual for the 'schedlogname' option.

FMV1197E The snapshot cache size was exceeded during the snapshot backup.

Explanation: The image snapshot backup was not able to complete because while creating the snapshot Tivoli Storage Manager exceeded the snapshot cache size allowed via the SNAPSHOTCACHESize option.

System action: Processing stopped.

User response: Increase the SNAPSHOTCACHESize value for this volume and retry the operation.

FMV1198E An invalid snapshot cache location was entered: path.

Explanation: The SNAPSHOTCACHELocation option value entered for this volume is not valid. The value for this option must be an existing, full directory path.

System action: Processing stopped.

User response: Enter a valid SNAPSHOTCACHELocation value and try the operation again.

FMV1199E The PRESNAPSHOTCMD command failed. The image snapshot backup will not be executed.

Explanation: The command specified by the PRESNAPSHOTCMD option must complete successfully in order to execute the image snapshot backup. If the command completed with a return code of 0 (zero), it is considered to have completed successfully. If the command completed with any other return code, it is considered to have failed. If the command failed then the image snapshot backup is not executed.

System action: The client does not execute the image snapshot backup operation.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

FMV1200W The POSTSNAPSHOTCMD command completed with a non-zero return code.

Explanation: If the command specified by the POSTSNAPSHOTCMD option completed with a non-zero return code, then the image snapshot backup operation will continue, but with a warning-level result. Note that the result of the POSTSNAPSHOTCMD command will not supersede a higher result from the image snapshot backup command. For example, if the image snapshot backup command completed with a return code of 12, the image snapshot backup will be considered to have completed with a return code of 12, regardless of the outcome of the POSTSNAPSHOTCMD command.

System action: The image snapshot backup continues, but with a warning return code of at least 8.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

FMV1201E Tivoli Storage Manager cannot build a directory path because a file exists with the same name as the directory.

Explanation: None

System action: Processing stopped.

User response: Remove or rename the file that has the same name as the directory. Alternatively, you can restore the directory to a different location.

FMV1202E TOC backup for the image failed. Check log files.

Explanation: An error occurred during backup of the table of contents. Check the error log for more information.

System action: The requested logical volume operation is not performed.

User response: Check error log.

FMV1203E Table of Contents not available for selected backup set. Please contact server administrator.

Explanation: There is no TOC for selected backup set

System action: Expansion of selected backup set will not be possible. Will only be able to restore the whole backup set.

User response: Please contact server administrator to regenerate TOC for backup set before backup set can be expanded.

FMV1204E This client is not supported by the Tivoli Storage Manager express server

Explanation: This client is not supported by the Tivoli Storage Manager express server. This can occur if:

1. the client is configured as an Tivoli Storage Manager express client using the CLIENTVIEW option
2. the client is trying to connect to an Tivoli Storage Manager express server.

System action: Processing stops.

User response: Log in using a supported Tivoli Storage Manager express client.

FMV1205E This is not a supported Tivoli Storage Manager express platform

Explanation: This is not a supported Tivoli Storage Manager express platform.

System action: Processing stops.

User response: Log in using a supported Tivoli Storage Manager express client.

FMV1206E TOC backup of a raw device is not supported. But the raw device is backed up.

Explanation: TOC backup of a raw device is not supported. But the raw device is backed up.

System action: Raw device is backed up with no TOC object.

User response: NONE.

FMV1207E No TOC has been previously backed up for this file system.

Explanation: The user is trying to query the TOC of a file system. TOC backup for that file system has not been previously done.

System action: Query stopped.

User response: Backup the file system again with -TOC option.

FMV1209E The *option_name* option is not supported with the *command_name* command using the -FILELIST option.

Explanation: The specified option is not supported with the specified command when the -FILELIST option is also specified.

User response: >Do not specify the offending option when the -FILELIST option is specified with this command.

System action: The command is not processed.

FMV1212I Invalid Process number entered. Try again.

Explanation: You entered a number not shown in the list of processes. It is either less than one or greater than the highest item number displayed.

System action: Tivoli Storage Manager waits for you to enter a valid selection.

User response: Enter a number from the list or 'Q' to quit.

FMV1213W Snapshot image backup is not possible for device *device-name*. starting static image backup.

Explanation: On Linux platforms, snapshot image backup is only possible for logical volumes created by the Linux logical volume manager (LVM). Since the default image backup type is snapshot, backing up a partition which is not created using LVM automatically leads to a static image backup.

System action: Snapshot image backup will failover to static image backup

User response: To avoid this message, use the imagetype option to specify static or dynamic image backup.

FMV1214E The logical volume group does not have enough free space to contain the volume snapshot.

Explanation: The snapshot is created in the volume group that contains the logical volume being backed

up. There is insufficient free space in the volume group to contain the snapshot.

System action: The operation ends.

User response: Decrease the SNAPSHOTCACHESIZE value or make additional space available in the logical volume group. Then try the operation again.

FMV1215E On volumes that are RAW or formatted FAT32 the snapshot cache location cannot be located on the same volume that is being backed up.

Explanation: When the snapshot cache location is located on the same volume that is being backed up the volume must be formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed.

System action: The client does not execute the image snapshot backup operation.

User response: Specify a different snapshot cache location using the SNAPSHOTCACHELOCATION option.

FMV1216E Not authorized to run Tivoli Storage Manager. See the administrator for your system.

Explanation: The system options file for the server that you are attempting to connect to contains a user entry, a group entry, or both a user and group entry. Your user ID, or group ID, was not found in any of the entries. You are currently not authorized to run Tivoli Storage Manager to this server.

System action: Tivoli Storage Manager initialization fails and the program ends.

User response: See the Tivoli Storage Manager administrator for your system, and ask to be added to the user or group list for this server.

FMV1217E Server name not found in System Options File

Explanation: The system options file does not contain the SERVERNAME option.

System action: Tivoli Storage Manager initialization fails and the program ends.

User response: See the Tivoli Storage Manager administrator for your system, and make sure that the system options file contains the server name.

FMV1218E TCPSERVERADDRESS not defined for this server in the System Options File

Explanation: The TCPSERVERADDRESS for this server is not defined in the server name stanza in the system options file.

System action: Tivoli Storage Manager initialization fails and the program ends.

User response: See the Tivoli Storage Manager administrator for your system, and make sure that the server to which you are trying to connect, has a valid TCPSERVERADDRESS defined in the system options file.

FMV1219E A virtual node name must not equal either a node name or the system host name.

Explanation: A VIRTUALNODENAME option was entered with a name the same as either a NODENAME option or the system host name.

System action: Initialization fails and the program ends.

User response: If the virtual node name entered was the same as the host name, remove the virtual node name option. If it was the same as the node name option, you can remove either one, depending upon the intended usage. Node name is used to assign an alternate name to your system. Virtual node name is used to access another system's server data.

FMV1220E The Tivoli Storage Manager server is out of resources.

Explanation: A lack of a storage resource or a maximum value condition does not allow any new activity.

System action: Tivoli Storage Manager canceled the current operation.

User response: Try the operation again at a later time. If the problem continues, contact your Tivoli Storage Manager administrator to isolate what resource is unavailable. The Tivoli Storage Manager administrator can check the Tivoli Storage Manager server activity log for messages that might explain the problem.

FMV1221E Transaction aborted

Explanation: The current transaction between the server and the client stopped. A server, client, or communication failure cannot be recovered.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry the operation. If the problem continues, see your system administrator to isolate the problem.

FMV1222E Disk space limit for this process reached

Explanation: The disk space allocated for the client owner is full.

System action: Processing stopped.

User response: Free up disk space and retry the restore or retrieve operation.

FMV1223E File is not compressed; System failure.

Explanation: A file that was flagged as compressed was not compressed, and the system failed.

System action: Processing stopped.

User response: See your system administrator to report this problem. This error is a system failure.

FMV1224E File compressed on a different client machine that has more memory

Explanation: You are trying to restore a file that was backed up and compressed on another client workstation that had more memory than your client workstation. You cannot restore this file. When the file is restored, it is expanded and your workstation does not have enough memory.

System action: Tivoli Storage Manager canceled the operation.

User response: Obtain a machine with more memory and retry the operation.

FMV1225E Insufficient memory for file compression/expansion

Explanation: Not enough memory is available to do data compression or expansion. For a restore or retrieve, the file cannot be recalled from the server until more storage is made available. For a backup or archive, try running without compression if storage cannot be made available.

System action: Processing stopped.

User response: Free up extra storage for the operation to continue, or run the backup or archive process without compression enabled.

FMV1226E Destination file or directory is write locked

Explanation: The file or directory being restored or retrieved from the server cannot be written to because the destination is write locked. Another operation might have the file open and will not allow it to be updated.

System action: File skipped.

User response: Either determine which operation has the file write locked, or restore the file to another name or location.

FMV1227E Processing stopped; Disk full condition

Explanation: No more files can be restored or retrieved because the destination disk is full.

System action: Processing stopped.

User response: Free up disk space, or restore or retrieve the file to another disk.

FMV1228E Sending of object '*object-name*object-nameobject-name' failed

Explanation: The specified file (*object-name*) cannot be sent to the server. This message is accompanied by at least one other message that has more specific information about why the file could not be processed.

System action: File skipped.

User response: Check previous messages pertaining to this file that indicate the reason for the failure. Where applicable, correct the conditions that prevented the file from being sent to the server. The specific corrective actions will depend on the reason for the failure.

FMV1229E MODE=INCREMENTAL is not valid on *file-space*. Image backup not processed.

Explanation: Because the file space has been the subject of at least one progressive incremental backup, the MODE=INCREMENTAL option (incremental by image date) cannot be used with the backup image command.

System action: File system skipped.

User response: If an image backup of the named file space is desired, retry the command without the MODE=INCREMENTAL option. To prevent this behavior in the future, delete the file space from the server and do only BACKUP IMAGE -mode=selective and BACKUP IMAGE -mode=incremental from that point on.

FMV1230E Stale NFS File Handle

Explanation: An NFS file system becomes stale.

System action: File system skipped.

User response: Check the NFS mounted filesystem.

FMV1231E No file handles available

Explanation: All file handles for your system are currently in use. No more are available.

System action: Processing stopped.

User response: Either free some file handles by ending other processes, or modify your system setup to allow for more files to be open at the same time.

FMV1232E The file exists and cannot be overwritten.

Explanation: The file being restored or retrieved exists and cannot be overwritten due to lack of authority or access permissions.

System action: The file is skipped.

User response: Verify that you have sufficient access permissions to overwrite the file, then try the operation again. If the problem persists, contact your system administrator or Tivoli Storage Manager administrator for further assistance.

FMV1233E An invalid file handle was passed; system error.

Explanation: An internal system error occurred: A file operation failed because of an invalid file handle.

System action: processing stops.

User response: Try the operation again. If the failure persists, obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your Tivoli Storage Manager administrator can help you configure the trace.

FMV1234E Protocol violation

Explanation: A communications protocol error occurred. The communication subsystem is not properly defined or is itself in error.

System action: Tivoli Storage Manager ended the current operation.

User response: Verify that the communication processes are operating properly, and then retry the operation.

FMV1235E An unknown system error has occurred from which Tivoli Storage Manager cannot recover.

Explanation: An unknown error occurred. This might be a low-level system or communication error from which Tivoli Storage Manager cannot recover.

System action: Processing stops.

User response: Try the operation again. If the problem persists, review the Tivoli Storage Manager error log for any related messages. Obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your Tivoli Storage Manager administrator can help you configure the trace.

FMV1236E An unexpected error occurred.

Explanation: This is usually caused by a low-level system error or communication error from which Tivoli Storage Manager cannot recover.

System action: Processing stopped.

User response: Examine the client error log for any additional messages that might be related to this problem. Try the operation again. If the problem persists, contact Tivoli Storage Manager technical support for further assistance.

FMV1237E A problem has occurred on the Tivoli Storage Manager server.

Explanation: The Tivoli Storage Manager client error log and the Tivoli Storage Manager server activity log might contain additional information about this error.

System action: Processing stops.

User response: Try the operation again. If the problem persists, examine the Tivoli Storage Manager client error log and Tivoli Storage Manager server activity log for additional information about this error. If the problem cannot be resolved, then obtain a SERVICE trace that captures the problem and contact IBM technical support for additional assistance. Your Tivoli Storage Manager administrator can help you configure the trace.

FMV1238S A policy management problem has occurred on the Tivoli Storage Manager server.

Explanation: The Tivoli Storage Manager client error log and Tivoli Storage Manager server activity log may contain additional information about this error.

System action: Processing is stops.

User response: Try the operation again. If the problem persists, examine the Tivoli Storage Manager client error log and Tivoli Storage Manager server activity log for additional information about this error. If the problem cannot be resolved, then obtain a SERVICE trace that captures the problem and contact IBM technical support for additional assistance. Your Tivoli Storage Manager administrator can help you configure the trace.

FMV1241E File is in use; Write permission denied.

Explanation: The current file cannot be opened to write to because it is currently being run by another operation.

System action: File skipped.

User response: Stop the operation that is running the file and retry the operation, or restore or retrieve the file to a different name or directory.

FMV1242E Too many symbolic links were detected while resolving name

Explanation: While trying to resolve the file name, too many symbolic links were found.

System action: File skipped.

User response: Ensure that you do not have a looping symbolic link for the file.

FMV1243E The file name is too long and can not be processed by Tivoli Storage Manager

Explanation: The size limit for file names may vary by operating system. The most common limit is 256 characters. The file name being processed exceeds the limit supported by Tivoli Storage Manager on this system.

System action: The file is skipped.

User response: Enter HELP FILE SPEC or see the client manual for the operating system on which you are receiving this error. The "File specification syntax" section of the manual explains file name lengths supported by Tivoli Storage Manager.

FMV1244E File system is locked by system

Explanation: File system cannot be accessed because it is locked by the system.

System action: Tivoli Storage Manager cannot complete the operation.

User response: See your system administrator.

FMV1245E The file has an unknown format.

Explanation: Tivoli Storage Manager tried to restore or retrieve a file, but it had an unknown format.

System action: The file is skipped.

User response: The file was either backed up by another application, or the data is invalid. If the file belongs to this system, try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1246E A command-line argument exceeded the maximum length (*maximum length*) for a single token.

Explanation: Command-line arguments may not exceed *maximum length* characters.

System action: The command is not processed.

User response: Correct the command and retry the operation.

FMV1247I Waiting for files from the server...

Explanation: Restore request has been sent to the server. The wait time depends on how many files you are restoring.

System action: Tivoli Storage Manager waits for files to restore from the server.

User response: None.

FMV1248E An active restore for the same source file specification exists. Unable to continue with this request.

Explanation: Currently, there is an active restore for the same source file specification. Another restore of the same source file specification cannot be started.

System action: The requested restore fails.

User response: Start another restore with a different source file specification.

FMV1249W Server cannot restart the last restore request. Do you want to restore without restart or abort the request?

Explanation: The restart restore token has expired. The server cannot restart the restore from where it last ended.

System action: Processing stopped; waiting for user intervention.

User response: Retry the request without restart or abort the request.

FMV1251E File system/drive not ready

Explanation: The file system/drive was not ready for access.

System action: Processing stopped.

User response: Ensure that the drive is available to Tivoli Storage Manager, and then retry the operation.

FMV1252W The server that you are connected to does not support this function.

Explanation: You attempted to run a backup-archive client operation when connected to the virtual server. Backup-archive client operations are not supported when connected to the virtual server.

System action: The operation fails.

User response: Connect to a valid server before attempting this function.

FMV1253E File input/output error

Explanation: An error was found while reading from or writing to the file.

System action: File or file system is skipped.

User response: Check your system to ensure that it is operating properly. For OS/2, run CHKDSK /F for the failing drive which can be found in dsmererror.log.

FMV1254E File write error

Explanation: An error was found while writing to the file.

System action: File skipped.

User response: Check your system to ensure that it is operating properly.

FMV1255E File exceeds system/user file limits

Explanation: A file being restored or retrieved exceeds system set limits for this user.

System action: File skipped.

User response: Ensure that the system limits are set properly.

FMV1256E Cannot make file/directory

Explanation: The directory path for files being restored or retrieved cannot be created.

System action: File skipped.

User response: Ensure that you have the proper authorization to create the directory for file being restored or retrieved. Make sure that you have write access.

FMV1257E An error occurred while preparing the system object for restore.

Explanation: This message is typically issued when the client is unable to delete the ADSM.SYS staging directory in preparation for restoring the system object.

System action: The system object is not restored.

User response: Check the error log for any other messages that might indicate a reason for the failure, correct any indicated problems, then try the operation again. If the problem occurs again, manually delete the ADSM.SYS directory, then try the operation again. If the problem cannot be resolved, contact IBM technical support for further assistance.

FMV1258E The image snapshot operation failed.

Explanation: Tivoli Storage Manager was not able to take a snapshot of the specified volume.

System action: Processing stopped.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

**FMV1259E The image snapshot operation failed.
Diagnostic text: *diag_text*.**

Explanation: An error was encountered during image backup snapshot processing. The diagnostic text can vary, depending on the error.

System action: The operation ends.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Take any corrective action suggested by the messages, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1260E File is being recalled or has been recalled.

Explanation: The file is being recalled by another process or has been recalled.

System action: File skipped.

User response: None

FMV1261W The archive description you specified is the empty string. Tivoli Storage Manager will use the default description (Archive Date: current date).

Explanation: The description option on the archive command may not specify a null string.

System action: Processing continues, and the description option is ignored.

User response: None. Specify at least one character in the description

FMV1262E The password is not updated. Either an invalid current password was supplied or the new password does not fulfill the server password requirements.

Explanation: The password is not updated because of one of the following reasons:

- You entered an incorrect current password or
- You entered a new password that does not fulfill the password length requirements. The length requirements are set on the server.

System action: The password is not updated on the server.

User response: Enter another password.

FMV1263E The active policy set does not contain any backup copy groups. The backup operation can not continue.

Explanation: In order to back up files, the policy set must contain at least one backup copy group.

System action: Tivoli Storage Manager did not backup the file.

User response: The Tivoli Storage Manager administrator needs to update or define at least one management class in your policy set that contains a backup copy group, or else assign you to a different policy domain that contains at least one backup copy group. Contact your Tivoli Storage Manager administrator for further assistance.

FMV1264E The active policy set does not contain any archive copy group. The archive operation cannot continue.

Explanation: In order to archive files, the policy set must contain at least one archive copy group.

System action: Tivoli Storage Manager did not archive the file.

User response: The Tivoli Storage Manager administrator needs to update or define at least one management class in your policy set that contains an archive copy group, or else assign you to a different policy domain that contains at least one archive copy group. Contact your Tivoli Storage Manager administrator for further assistance.

FMV1265E Encountered bad mount or filesystem, processing stopped.

Explanation: The getmnt system call returned an error indication. Error was encountered trying to determine what the mounted file systems are.

System action: Processing stopped. Cannot recover.

User response: There is a bad file system or mount point on your system. Look at file systems and mounts, and correct any errors. If unsuccessful, see your system administrator for more information.

FMV1266E Encountered bad mount or filesystem, processing stopped.

Explanation: An error was encountered trying to determine what the mounted file systems are.

System action: Processing stopped. Cannot recover.

User response: Please, see your system administrator for more information.

FMV1267E The management class for file *file-name* does not allow migration. This file will not be migrated.

Explanation: The management class for this file does not allow migration

System action: File is skipped.

User response: Either have the Tivoli Storage Manager administrator change the Space Management Technique within the management class to a value other than NONE or change the include/exclude list to specify a management class with the appropriate Space Management Technique value.

FMV1268E This file has been migrated.

Explanation: File has been migrated. If files that are hard linked together are migrated then files subsequent to the first one encountered get this.

System action: File is skipped.

User response: None.

FMV1269I File is implicitly excluded.

Explanation: You tried to back up or migrate a file that is implicitly excluded.

System action: Tivoli Storage Manager will not back up or migrate an implicitly excluded file.

User response: None.

FMV1270I Forcing compression off to enable future server-free restore.

Explanation: Because ENABLESERVERFREE had been specified, and an attempted server-free data movement fell back to non-server-free, the Tivoli Storage Manager client is forcing compression off. This is to enable future server-free restore of the object backed up, when the problems preventing a server-free backup from occurring have been resolved.

System action: The operation continues without compression.

User response: Either Remove the ENABLESERVERFREE option from the system option file, or set COMPRESSION off in the option file.

FMV1271E The compressed file is corrupted and cannot be expanded correctly.

Explanation: The compressed file cannot be expanded correctly due to one of the following reasons:

There is a problem on the tape.

There is a communications problem.

The compressed file was corrupted on the TSM Server.

System action: File skipped.

User response: 1) The compressed file is corrupted because there is a problem on the tape. To know if this is the problem, please issue the following command on the TSM Server: audit volume <volume_name> fix=no. If there is any problem reported, you could move the data from that volume to a new one (see command MOVE DATA) and try again the restore. 2) There are communications problems between the TSM Server and the TSM Client and the results is that the file is corrupted during the transmission. If you use a gigabit Ethernet adapter on the Server please upgrade the card driver (AIX platform) or add provided by SUN suggested changes to some system network options which have resolved this problem (SUN platform). 3) Please verify with your network support if during the restore there are no any problems between the TSM Client/Server that is originating the file corruption.

FMV1272W Adaptive subfile backup has been configured on the client but the server doesn't allow this type of backup. Adaptive subfile backup will not be used for this operation.

Explanation: Adaptive subfile backup forced off by the server.

System action: Processing continues.

User response: Set up the server to allow clients to back up subfiles.

FMV1273E The image plug-in was not able to acquire an exclusive lock on volume: *volume_name*

Explanation: To perform an offline image backup or an image restore, IBM Tivoli Storage Manager requires exclusive use of the volume.

System action: Processing stopped.

User response: Verify that no other application is accessing the volume. If this volume is being accessed by applications that can not be shut down during backup then perform an online image backup (snapshot with LVSA) instead. During restore of an image, IBM Tivoli Storage Manager must have exclusive use of the volume.

FMV1274E Error Loading WINSOCK.DLL

Explanation: Error loading the Windows socket support file into memory. This error only applies when using TCP/IP communications.

System action: Connection to server fails.

User response: Because this error is caused by insufficient memory, shut down running applications and retry. If the problem persists, see your system administrator.

FMV1275E Error Loading Function(s) from WINSOCK.DLL

Explanation: Error loading one or more functions from the Windows socket support file.

System action: Connection to server fails.

User response: Since this might possibly be caused by insufficient memory, shut down running applications and retry. If the problem persists, see your system administrator.

FMV1276I \"Log on as a service\" right granted to *account*

Explanation: You specified a Windows user account which did not have the security right to run as a service

System action: Tivoli Storage Manager granted the "log on as a service" right to the account you specified.

User response: No action required.

FMV1277E Error occurred while granting \"log on as a service\" right to *account*

Explanation: You specified a Windows user account which did not have the security right to run as a service. Tivoli Storage Manager encountered a problem attempting to grant this right automatically.

System action: The "log on as a service" right is not granted to the account specified.

User response: Insure the account from which you are configuring the service has authority to grant rights and retry the request. Alternatively run the Windows policy editor from an administrative account to grant the "log on as a service" right to the account that is associated with the service you are configuring.

FMV1278W Virtual mount point '*filespace-name*' is a file system. It will be backed up as a file system.

Explanation: A virtual mount point that is a file system is invalid and should be deleted.

System action: The virtual mount point is ignored.

User response: Delete the virtual mount point.

FMV1279W Virtual mount point '*filespace-name*' cannot be used in a file system handled by automounter and is ignored.

Explanation: Virtual mount points cannot be used in a file system handled by automounter. If virtual mount points reside in a file system that is processed from an automounter, the backed up files underneath the virtual mount points will be expired when the file system is unmounted.

System action: The virtual mount point is ignored.

User response: Delete the virtual mount point.

FMV1286E -nasnodename option required for this operation.

Explanation: User issued a NAS related command and NASNodename option is missing.

System action: Operation aborted.

User response: Use -nasnodename option with the command or place nasnodename option in the option file.

FMV1287E Volume could not be locked.

Explanation: The system call to lock the volume failed.

System action: Processing stopped.

User response: Please verify that no other application is accessing the volume. If this volume is being accessed by applications that can not be shutdown during backup then perform an online image backup (snapshot with LVSA) instead. During restore of an image Tivoli Storage Manager must have exclusive use of the volume.

FMV1288E The (-TYPE) option is required with the SET EVENT command.

Explanation: There is no default value for the -TYPE option. It must be explicitly entered with the command.

System action: Current command ends.

User response: Enter the SET EVENT command again with the TYPE option and a value of HOLD, RELEASE, or ACTIVATERETENTION.

FMV1289W Bad areas on 'volume' between sectors *hi:lo* and *hi:lo*

Explanation: Some bad sectors within the specified range were detected on the volume during image operation.

System action: Processing continues.

User response: Make sure the volume data is not corrupt by using system tools like chkdsk (Windows) or fsck (UNIX).

FMV1300E File '*file_name*' cannot be reconstructed because a necessary component was not restored.

Explanation: The subfile backup technique was used to back up this file. During the restore, a portion of the file was not be obtained from the server.

System action: The file indicated in the message is not

restored. Restore for all other files continues.

User response: Try to restore the file again by selecting the file for restore from the user interface. You can also check the client error log and the server activity log for any messages related to the file indicated in the message.

FMV1301E Server detected system error

Explanation: The server detected a system error and notified the clients.

System action: Processing stopped.

User response: See your system administrator for further information on server activity.

FMV1302E No objects on server match query

Explanation: No objects on the server match the query operation being performed. If this object is part of a backupset generated on a node, and the node name is changed on the server, any backup set objects that were generated prior to the name change will not match the new node name.

System action: Processing stopped.

User response: Ensure the names are properly entered. If the object is part of a backupset generated prior to a node name change, ensure that the node name is the same as the node for which the backup set was generated.

FMV1303E Client ended transaction

Explanation: The client system ended the operation with the server and ended the current transaction.

System action: Processing stopped.

User response: Restart the session.

FMV1304W An active backup version could not be found.

Explanation: An attempt was made to expire an object, but the Tivoli Storage Manager server was unable to find an active backup version of the object. This message is preceded by message FMV1228E which specifies the object name. For instance, this message could be issued if two separate client processes are backing up the same file system at the same time. If one of the processes expires a file, then the Tivoli Storage Manager server will make that file inactive. If the second process subsequently attempts to expire that same file, the Tivoli Storage Manager server will not find an active version of the file, so the second process will issue this message for that file.

System action: The object is not expired. Processing continues with the next object.

User response:

- Review the console output, schedule log, or error log and locate the FMV1228E message that immediately precedes this message. FMV1228E will identify the object that could not be expired.
- Examine the conditions under which the problem occurred and assess whether those conditions explain the occurrence of this message. For example, this message could appear if multiple instances of the client were attempting to back up the file system concurrently.
- If the reason this message occurred can not be determined and the message occurs when the operation is tried again, then contact IBM support for further assistance. Also try searching for this message number on <http://www.ibm.com> for possible solutions.

FMV1305E The Tivoli Storage Manager server has no data for the object.

Explanation: Tivoli Storage Manager tried to do a restore or retrieve on an object that has no data associated with it. If a corrective action is possible, it is with the Tivoli Storage Manager server.

System action: Tivoli Storage Manager ends the current operation.

User response: Ask the Tivoli Storage Manager administrator to check the Tivoli Storage Manager activity log for any messages related to this error that might help identify the problem.

FMV1306E You entered an incorrect password.

Explanation: You entered an incorrect current password or you entered a new password that does not fulfill the password length requirements set on the server.

System action: Processing stops.

User response: Retry the session with the correct password. If this fails or you have forgotten your password, ask the Tivoli Storage Manager administrator to assign a new password.

FMV1307E Node in use

Explanation: The node you are running on is in use by another operation on the server. This might be from another client or from some activity on the server.

System action: Processing stopped.

User response: Retry the operation, or see your system administrator to see what other operations are running for your node.

FMV1308E Expiration date must be greater than today's date

Explanation: Archive expiration date is too low, the date must be greater than today's date.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry archiving the file with an expiration date that is higher than today's date.

FMV1309I The requested data is offline.

Explanation: For the restore or retrieve operation, one or more of the requested files must be recalled from offline storage media (generally tape). The wait time depends on your site's offline storage management policies.

System action: Tivoli Storage Manager waits for offline storage media to become available and then continues.

User response: None.

FMV1310E Object too large for server limits

Explanation: The object is too large. The configuration of the server does not have any data storage space that accepts the object.

System action: File skipped.

User response: See your system administrator to determine the maximum file (object) size for which your site's server is configured.

FMV1311E Server out of data storage space

Explanation: The server does not have any space available to store the object.

System action: Tivoli Storage Manager ended the current operation.

User response: You can take any of the following actions:

- Request the system administrator to add space to the storage pool.
- For Tivoli Storage Manager client, set COMPRESSALWAYS=NO and COMPRESSIon=YES in the options file (DSM.OPT), then the file will be resent uncompressed if it grows during compression.
- For API Applications, consult the application's documentation for recommendations regarding compression.
- Turn off disk caching in the disk storage pool, and issue MOVE DATA commands to each disk pool volume to clear out the cached bitfiles.

FMV1312E Server media mount not possible

Explanation: Server media mount not possible. The server timed out waiting for a mount of an offline volume.

System action: File skipped.

User response: Retry later when server volumes can be mounted. Ensure that the MAXNUMMP (maximum number of mount points) defined on the server for this node is greater than 0.

FMV1313E Size estimate exceeded

Explanation: The total amount of data for a backup or archive operation exceeds the estimated size originally sent to the server for allocating data storage space. This happens when many files are growing by large amounts while the backup or archive operation is in session.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, check what other processes are running on the client machine that are generating large amounts of data. Disable those operations while the backup or archive operation is taking place.

FMV1314E File data currently unavailable on server

Explanation: The file data is currently unavailable on the server. A retrieve or restore operation was attempted. Possible causes are:

- Data was corrupted at the server
- Server found a read error
- File is temporarily involved in a reclaim operation at the server
- Server requested a tape volume that was marked unavailable.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, see your system administrator to determine the problem from the server console or the activity log. Check whether any requests were made for a tape volume that was unavailable. A tape volume may be marked unavailable if prior read errors were encountered or the volume is checked out of the tape library.

FMV1315W Unexpected retry request. The server found an error while writing the data.

Explanation: None.

System action: The client retries the operation.

User response: None.

FMV1316E The server does not have enough recovery log space to continue the current operation

Explanation: The server ran out of recovery log space.

System action: Tivoli Storage Manager ended the current operation.

User response: This error is a temporary problem. Retry later or see your system administrator.

FMV1317E The server does not have enough database space to continue the current operation

Explanation: The server ran out of database space.

System action: Tivoli Storage Manager ended the current operation.

User response: See your system administrator.

FMV1318E The server does not have enough memory to continue the current operation.

Explanation: The server ran out of memory.

System action: Tivoli Storage Manager ended the current operation.

User response: This is a temporary problem. Retry later or see your system administrator.

FMV1319E An error occurred on the IBM Tivoli Storage Manager server while trying to rename file space *file_space_name*

Explanation: None.

System action: Because the file space cannot be renamed, the operation stops.

User response: Check the client error log and the IBM Tivoli Storage Manager server activity log for any other messages that might help identify the problem. If the problem cannot be resolved, contact IBM technical support for additional assistance.

FMV1320E The specified file space does not exist on the server. The file space might have been deleted by another client or an administrator.

Explanation: The specified file space does not exist on the server. Your system administrator deleted the file space or another client using your client's node name deleted it.

System action: Tivoli Storage Manager canceled the current operation.

User response: Check the file space name to see if it is correct, and retry the operation.

FMV1321S Open Registration failed because the specified node name is defined in the server

Explanation: Open registration failed because a node is defined in the server with the same name.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry with another node name.

FMV1322S Open Registration failed because no default domain exists

Explanation: Open registration failed because a default policy domain does not exist for you to place your node.

System action: Tivoli Storage Manager canceled the current operation.

User response: See your system administrator.

FMV1323S Open Registration failed because an invalid node name was specified

Explanation: Open registration failed because the specified node name contains invalid characters.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry with another node name that does not have any invalid characters.

FMV1326S The Tivoli Storage Manager server does not currently have space in the storage pool for this file. This may be a temporary condition.

Explanation: This message is typically issued when the storage pool in which the data is being placed does not have sufficient space to store the data, but the space will be available soon. For example, a storage pool migration might free up sufficient space to store the data.

System action: Tivoli Storage Manager ends the current operation.

User response: Try the operation at a later time. If this fails, contact the Tivoli Storage Manager administrator and request more storage pool space.

FMV1327W The snapshot operation for 'volname' failed with error code: *retcode*.

Explanation: A snapshot could not be taken of the specified volume.

System action: Snapshot processing stopped.

User response: Check the client error log for any other messages that might help identify the problem. If the

problem cannot be resolved, contact IBM technical support for additional assistance.

FMV1328W An error occurred generating delta file for 'file-name'. The return code is *retcode*.

Explanation: An error occurred that prevented the creation of the delta file. Possible reasons for this error include:

- The base file cannot be opened for reading
- The file being backed up cannot be opened for reading
- The delta file cannot be opened for writing
- The file being backed up has grown to a size larger than 2 GB
- A memory file mapping of the file cannot be created

System action: A full backup of the file is made, and a new version of the reference file is stored in the subfile cache.

User response: If the message indicates return code 4504, check the delta subfile cache directory for any residual delta files. The delta subfile cache directory is specified by the client option SUBFILECACHEPATH. Search the directory for files named \"XXXXXXXX\" where \"XXXXXXXX\" is an eight-digit number. If there are no backup operations in progress, there should not be any files in the SUBFILECACHEPATH with this name. If there are no backup operations in progress and these files exist, they can safely be removed. If you continue to receive this message but there are no residual delta files in the subfile cache directory and the file has not grown to a size larger than 2 GB, then contact IBM technical support for further assistance.

FMV1329S Server out of data storage space

Explanation: The server does not have space available to store the object.

System action: Tivoli Storage Manager ended the current operation.

User response: Report to your system administrator that a storage pool on the server is full.

FMV1330S This node currently has a pending restartable restore session. The requested operation cannot complete until this session either completes or is canceled.

Explanation: This operation can not be completed because a restartable restore session is pending. The operation is not allowed because the restartable session and the current operation affect the same file space.

System action: Tivoli Storage Manager ended the current operation.

User response: Issue a query restore to see the conflict. Issue the cancel restore command to delete any unneeded restartable restore sessions.

FMV1331E Only a Tivoli Storage Manager authorized user can perform this Action.

Explanation: User must be a Tivoli Storage Manager authorized user to perform this action. User is not password authorized and this action requires authorization.

System action: Processing stopped.

User response: User must be root user, or user must be the owner of the executable and the set effective user id bit is set to 'on' ('s' bit).

FMV1332E Run the '... for Administrators' version of the application.

Explanation: The user must be root or a system administrator and use the provided authorization tools to start IBM Tivoli Storage Manager

System action: IBM Tivoli Storage Manager terminates.

User response: The user must login as the root user or be a system administrator and use one of the following authorization tools to start IBM Tivoli Storage Manager:

- "Tivoli Storage Manager Backup for Administrators"
- "Tivoli Storage Manager Scheduler for Administrators"
- "Tivoli Storage Manager Scheduler Daemon for Administrators"

FMV1333I The used-block list used for the snapshot image backup of *volume_name* is different than list acquired before the start of snapshot.

Explanation: The snapshot image backup used-block list is taken before and after the start of the snapshot for informational purposes.

System action: Processing continues.

User response: None.

FMV1334W Volume mount point '*filepath namepath-namedir-name*' was not restored because the target directory is not empty.

Explanation: Volume mount points can only be restored if the target directory does not already exist, or if the target directory exists but is empty. If the target directory exists and is not empty, or already is a junction point, then the volume mount point cannot be restored. On Windows Vista, it is normal to see these warnings during system drive restore as there are many junction points that point to the

'%systemroot%\Users' folder.

System action: The volume mount point is not restored. Processing continues with the next object.

User response: Correct the conflict with the non-empty directory, then try the operation again. This is especially important when this message is issued for a volume mount point that resides in the SYSVOL, since an incomplete SYSVOL restore can result in system stability problems. See the reference information for the RESTORE command in the client manual for additional information about restoring volume mount points.

FMV1335E The RSM database files could not be restored.

Explanation: None.

System action: The RSM database is not restored. Otherwise, processing continues.

User response: Check the client error log for any other messages that might help identify the problem. Reboot the system, then try the RSM restore operation again. If the problem cannot be resolved, contact IBM technical support for further assistance.

FMV1336I RSM service must be restarted for changes to become effective.

Explanation: RSM database files have been restored from the server and imported. The RSM service must be restarted for the updates to become effective.

System action: Processing continues.

User response: None.

FMV1337I Restarting the RSM service...

Explanation: RSM database files have been restored from the server and imported. Tivoli Storage Manager is about to stop then restart the RSM service.

System action: Processing continues.

User response: None.

FMV1338I Restart of the RSM service is completed.

Explanation: RSM database files have been restored from the server and imported. Tivoli Storage Manager has restarted the RSM service on the user's behalf.

System action: Processing continues.

User response: None.

**FMV1339E Restart of the RSM service failed.
Restart the RSM service manually.**

Explanation: RSM database files have been restored from the Tivoli Storage Manager server and imported. Tivoli Storage Manager has tried to restart the RSM service on the user's behalf but has run into a problem.

System action: Processing stopped.

User response: Restart the RSM service manually.

FMV1340E An error occurred while backing up the RSM database.

Explanation: An error occurred while backing up the RSM database files. The database will not be backed up.

System action: Processing stopped.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1341E An invalid character appears in the operand: *operand*.

Explanation: The *operand* contains a character that is not valid in the current locale and code page. It cannot be translated to its internal wide-character format.

System action: Processing stops.

User response: Change the locale of the workstation to match the language in which the operand is recorded, and try the command again.

FMV1342E Client cache is locked; unable to continue with operation.

Explanation: The client cache is currently locked by another process.

System action: Processing stopped.

User response: Report the program error to your service representative.

FMV1343E The option '*specified-option*' can only be entered when '*other-option*' has been entered.

Explanation: The command failed because the specified option (*specified-option*) option was entered, but the other option (*other-option*) was not.

System action: The command is terminated.

User response: Run the command without the specified option. Alternatively, run the command with the other option added.

**FMV1344E Job is running in the background.
Cannot prompt for the Key.**

Explanation: When jobs are run in the background, the client cannot prompt for the key.

System action: Processing stopped.

User response: Run the Job in the foreground.

**FMV1345E No objects on server match
'*object-nameobject-nameobject-name*'**

Explanation: The specified file (*object-name*) does not have a match on the server.

System action: File skipped.

User response: Backup the file and retry the operation. If the problem continues, see your system administrator to isolate the problem through use of the server console.

**FMV1346E The image snapshot operation failed.
The SNAPSHOTCACHLocation does not contain enough space for this snapshot image backup.**

Explanation: Tivoli Storage Manager was not able to take a snapshot of the specified volume. The SNAPSHOTCACHLocation points to a location which does not contain the space necessary to manage the snapshot. This could be due to an unexpected amount of disk activity which is generating more changes than can be contained in the available space at this particular point in time, or the SNAPSHOTCACHLocation needs to be changed because the specified location is not large enough to handle the usual amount of changes to the volume. Another reason for this failure can be that the specified SNAPSHOTCACHSize is not set to a large enough value to handle the usual amount of changes to the volume during snapshot image backup.

System action: Processing stopped.

User response: If the problem persists please increase the SNAPSHOTCACHSize and/or change the value of the SNAPSHOTCACHLocation.

**FMV1347E The image snapshot operation failed.
The percent of space to use, specified via the SNAPSHOTCACHSize, has been exceeded.**

Explanation: Tivoli Storage Manager was not able to take a snapshot of the specified volume. The percent of space allotted via the SNAPSHOTCACHSize option was not enough to perform this snapshot image backup. This could be due to an unexpected amount of disk activity which is generating more changes than can be contained in the allotted space at this particular point in time. Another reason for this failure can be that the specified SNAPSHOTCACHSize is not set to

a large enough value to handle the usual amount of changes to the volume during snapshot image backup.

System action: Processing stopped.

User response: If the problem persists please increase the SNAPSHOTCACHESize or, for Windows, change the value of the SNAPSHOTCACHELocation.

FMV1348E Unable to satisfy the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options due to volume write activity.

Explanation: Tivoli Storage Manager was not able to take a snapshot of the specified volume. The Logical Volume Snapshot Agent was not able to satisfy the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options before starting the snapshot of the specified volume.

System action: Processing stopped.

User response: If the problem persists please modify the SNAPSHOTFSIDLEWait and SNAPSHOTFSIDLERetries options to better fit the normal disk write activity of the volume being backed up.

FMV1349E An error occurred during Logical Volume Snapshot Agent snapshot processing.

Explanation: An unrecoverable error occurred during snapshot processing. This can be caused by a variety of errors, so the error and system event logs should be checked for additional messages.

System action: Processing stopped.

User response: Check the client error log and the system event log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1350E The logical volume snapshot agent (LVSA) is currently busy performing a snapshot on this same volume.

Explanation: Another IBM Tivoli Storage Manager process is already performing a snapshot of this volume.

System action: The operation is stopped.

User response: Please wait until the other IBM Tivoli Storage Manager process finishes with the volume and then retry the operation.

FMV1351E Session rejected: All server sessions are currently in use

Explanation: Tivoli Storage Manager has all available sessions in use and cannot accept a new one at this time.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry the operation. If the problem continues, see your system administrator to increase the number of concurrently active sessions to the server.

FMV1352E The session is rejected. Your password has expired.

Explanation: Your Tivoli Storage Manager password has expired.

System action: Tivoli Storage Manager canceled the current operation. You are not allowed to connect to the server until the password is updated.

User response: Update your password. You may use the SET PASSWORD command, or have the Tivoli Storage Manager administrator update your node.

FMV1353E Session rejected: Unknown or incorrect ID entered

Explanation: The node name you entered is not known by the server, or you are attempting to access a file migrated to a different node.

System action: Tivoli Storage Manager canceled the current operation. You are not allowed to connect to the server until your node name is registered with the server. If attempting to access a migrated file, your node name must be the same node which migrated the file.

User response: Ensure that you entered your Tivoli Storage Manager node name correctly. If yes, see your system administrator. Verify that the server is using closed registration and that your node name is registered with the server.

FMV1354E Session rejected: Duplicate ID entered

Explanation: Another process using this node name is active with the server.

System action: Tivoli Storage Manager cannot connect to the server. Tivoli Storage Manager canceled the current operation.

User response: If you are running a UNIX-based system, ensure that another process is not active with Tivoli Storage Manager under the same name. Also, ensure that your node name is unique to the server so that it cannot be used by another person. See your system administrator to identify the owner of that node name.

FMV1355E Session rejected: Server disabled

Explanation: The server is in a disabled state and cannot be accessed for normal activity.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry the operation after the server returns to an enabled state. If the problem continues, see your system administrator.

FMV1356E The server is not configured to allow open registration

Explanation: No authorization. Registration is required by your system administrator. The server is not configured to allow open registration.

System action: Session not started.

User response: You must obtain a Tivoli Storage Manager node and password from your system administrator.

FMV1357S Session rejected: Downlevel client code version

Explanation: The server version and your client version do not match. The client code is downlevel.

System action: Tivoli Storage Manager canceled the current operation.

User response: See your system administrator to see what version of Tivoli Storage Manager to run for your location.

FMV1358S Session rejected: Downlevel server code version

Explanation: The server version and your client version do not match. The server code is downlevel.

System action: Tivoli Storage Manager canceled the current operation.

User response: See your system administrator to see what version of Tivoli Storage Manager to run for your location.

FMV1359E Session Rejected: The specified node name is currently in use

Explanation: The node name you specified is in use on the server.

System action: Session was not started.

User response: The server is probably performing a task that prevents your node from establishing a session. Retry later or check with your system administrator.

FMV1360I Compressed Data Grew

Explanation: The size of the file after compression is greater than the size of the file before compressed.

System action: Even though the size of the file increased, the file is compressed.

User response: None.

FMV1361E Session Rejected: The specified node name is currently locked

Explanation: The node name you specified is currently locked on the server.

System action: Session was not started.

User response: Check with your system administrator to find out why your node name is locked.

FMV1362S SLM LICENSE EXCEEDED: The client licenses for Tivoli Storage Manager are exceeded. See your system administrator.

Explanation: Adding a new enrollment will exceed the product license count for Tivoli Storage Manager.

System action: Execution of the client enrollment or connection request ends.

User response: See your system administrator.

FMV1363E Session Rejected: The server does not have enough memory to allow a connection to be established.

Explanation: The server does not have enough memory to allow your client to establish a connection with the server.

System action: Session was not started.

User response: Retry later or see your system administrator.

FMV1364E Session Rejected: The server does not have enough recovery log space to allow a connection to be established.

Explanation: The server ran out of recovery log space.

System action: Session was not started.

User response: This error is a temporary problem. Retry later or see your system administrator.

FMV1365E Session Rejected: The server does not have enough database space to allow a connection to be established.

Explanation: The server ran out of database space.

System action: Session was not started.

User response: See your system administrator.

FMV1366E **The session is rejected. The Tivoli Storage Manager server has an internal error.**

Explanation: The client cannot establish a connection to the Tivoli Storage Manager server because of an internal server error.

System action: The session was not started.

User response: Notify your Tivoli Storage Manager administrator of this error.

FMV1367E **The client is unable to sign on to the Tivoli Storage Manager server because the server does not allow sign-on of Unicode clients.**

Explanation: The client is not allowed to connect to the Tivoli Storage Manager server.

System action: The session does not start.

User response: Contact your Tivoli Storage Manager administrator for assistance in configuring a working Tivoli Storage Manager client for your environment.

FMV1368S **Session Rejected: The server is not licensed for this platform type. See your system administrator.**

Explanation: The server is not licensed for the requesting client type.

System action: Execution of the client enrollment or connection request ends.

User response: See your system administrator.

FMV1369E **Session Rejected: The session was canceled by the server administrator.**

Explanation: The server administrator canceled the current client session.

System action: Execution of the client connection request ends.

User response: See your system administrator.

FMV1370E **The user ID entered does not have the correct level of authority to access the client machine.**

Explanation: The user ID entered cannot access this Tivoli Storage Manager client.

System action: The Tivoli Storage Manager operation ends.

User response: Grant authority to this user ID on the Tivoli Storage Manager server so that it can access this Tivoli Storage Manager client.

FMV1371E **File " cannot be reconstructed from subfile components.**

Explanation: An error occurred while reconstructing this file from its subfile components.

System action: The file indicated in the message is not restored. Restore for all other files continues.

User response: Try to restore the file again by selecting the file for restore from the user interface. You can also check the client error log and the server activity log for any messages related to the file indicated in the message.

FMV1372E **An inconsistency was detected between the client node and the node that is registered to the Tivoli Storage Manager server.**

Explanation: The user has probably coded the node option incorrectly. For instance, the node that is registered to the Tivoli Storage Manager server might be a type of NAS, but the node is actually a non-NAS client.

System action: The Tivoli Storage Manager operation ends.

User response: Ensure that the node name is correct in the client options file. Make sure to use a node of type NAS only with the nasnodename option.

FMV1373W **The PRESNAPSHOTCMD command for volume *filespace* completed with a non-zero return code.**

Explanation: The command specified by the PRESNAPSHOTCMD option must complete successfully in order to perform the snapshot backup/archive operation. If the command completed with a return code of 0 (zero), it has completed successfully. If the command completed with any other return code, it has failed. If the command failed, then the backup is still performed, but without the benefit of the snapshot technology.

System action: The client executes the backup/archive operation, but without using a snapshot.

User response: Identify and fix the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

FMV1374W **The POSTSNAPSHOTCMD command for volume *filespace* completed with a non-zero return code.**

Explanation: The command specified by the POSTSNAPSHOTCMD option completed with a non-zero return code. The snapshot-based backup operation yields a return code of at least 8.

System action: The snapshot-based backup operation continues.

User response: Identify and resolve the problem that caused the post-snapshot command to fail. If a non-zero return code is normal for this command, then consider wrapping the post-snapshot command in a script that always exits with a return code of zero.

FMV1375W File *FilesystemPathFileName* skipped by user

Explanation: You requested that this file be skipped during the current operation.

System action: The file is skipped during the current operation

User response: None.

FMV1376E Error processing '*filepath-namefile-name*'; end-to-end digest validation failed.

Explanation: Cryptographic digest of the restored or retrieved data did not match the digest generated during the backup or archive operation. Possible causes are a transmission error, data corruption, or a hash collision.

System action: Processing stops

User response: Try the restore operation again. If the problem persists, contact IBM technical support for additional assistance.

FMV1377W The client was unable to obtain a snapshot of '*volname*'. The operation will continue without snapshot support.

Explanation: Tivoli Storage Manager client was unable to create a snapshot of the volume due to some reason. Instead of failing the operation, Tivoli Storage Manager client will perform a non-snapshot based backup.

System action: Snapshot processing stops.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1378E The snapshot operation failed. The **SNAPSHOTCACHELocation** does not contain enough space for this snapshot operation.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The **SNAPSHOTCACHELocation** points to a location which does not contain the space necessary to manage the snapshot. Reasons for failure include:

- An unexpected amount of disk activity which is generating more changes than can be contained in the available space at this particular point in time.
- The **SNAPSHOTCACHELocation** is not large enough to handle the usual amount of changes to the volume.
- The specified **SNAPSHOTCACHESize** is not set to a large enough value to handle the usual amount of changes to the volume during snapshot backup or archive operation.

System action: Processing stopped.

User response: If the problem persists, increase the **SNAPSHOTCACHESize** or change the value of the **SNAPSHOTCACHELocation**.

FMV1379E The snapshot operation failed. The percent of space to use for the **SNAPSHOTCACHELocation**, specified via the **SNAPSHOTCACHESize**, has been exceeded.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The percent of space allotted via the **SNAPSHOTCACHESize** option was not enough to perform this snapshot backup/archive operation. Reasons for failure include:

- The **SNAPSHOTCACHELocation** is not large enough to handle the usual amount of changes to the volume.
- The specified **SNAPSHOTCACHESize** is not set to a large enough value to handle the usual amount of changes to the volume during snapshot backup or archive operation.

System action: Processing stopped.

User response: If the problem persists, increase the **SNAPSHOTCACHESize** or change the value of the **SNAPSHOTCACHELocation**.

FMV1380W The snapshot operation failed. The filesystem write activity prevented the Logical Volume Snapshot Agent from satisfying the **SNAPSHOTFSIDLEWait** and **SNAPSHOTFSIDLERetries** options.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The Logical Volume Snapshot Agent was not able to satisfy the **SNAPSHOTFSIDLEWait** and **SNAPSHOTFSIDLERetries** options before starting the snapshot of the specified volume.

System action: Snapshot processing stops.

User response: If the problem persists, modify the **SNAPSHOTFSIDLEWait** and **SNAPSHOTFSIDLERetries** options to better fit the normal disk write activity of the volume being backed up.

FMV1381W On volumes that are RAW or formatted FAT32 the snapshot cache location cannot be located on the same volume that is being backed up.

Explanation: When the snapshot cache location is located on the same volume that is being backed up the volume must be formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed. The operation will continue without snapshot support.

System action: The client does not execute the snapshot operation.

User response: Specify a different snapshot cache location, using the SNAPSHOTCACHELOCATION option.

FMV1382E Server does not allow client-initiated connections for this node.

Explanation: The node is not allowed to initiate connections due to the configuration parameters for this node on the server. Server is able to initiate connections to the client scheduler running in prompted mode.

System action: The IBM Tivoli Storage Manager operation ends.

User response: Contact your systems administrator to enable client-initiated sessions for your node or update the SESSIONINITIATION option and run the client scheduler.

FMV1383E Wrong server port.

Explanation: You were trying to open a backup/archive client session on the server port set up for administrative sessions only.

System action: The IBM Tivoli Storage Manager operation ends.

User response: Contact your systems administrator and/or use the correct values for TCP port and TCP Admin Port.

FMV1384E An object in the transaction has been bound to an invalid management class.

Explanation: One of the objects in the transaction is bound to a management class that is not part of this node's policy, or the management class type is not supported for this client level.

System action: The current operation ends.

User response: Make sure all objects are bound to a valid management class, or upgrade the client to the proper level.

FMV1385E This server does not support backup operations.

Explanation: This server only supports archive operations, backup is not allowed.

System action: Current operation ends.

User response: Use only archive operations with this server.

FMV1386E Deleting this object: "*fshlll*" is not allowed.

Explanation: The object is either under a hold and cannot be deleted, or it is on a retention-protection enabled server and has not expired.

System action: The object is skipped and processing continues.

User response: Check the status of the object through a query to see if it is held, or when it expires.

FMV1387E The number of objects in this transaction exceed TXNGROUPMAX values.

Explanation: There are too many objects in this transaction.

System action: Current operation ends.

User response: Try the operation again with fewer objects in the transaction, or increase the TXNGROUPMAX value on the server.

FMV1388E *fshlll* is already under hold.

Explanation: The specified object is already under hold, and it cannot be placed under a new hold.

System action: This object is skipped and processing continues.

User response: Issue a query to see the status of the objects, and try the operation again, without the object that is already held.

FMV1389W Invalid option (*option*) for the scheduled *function* command

Explanation: There are two possible reasons for this message:

- The *option* option was specified for a scheduled command or subcommand (*function*) that cannot make use of that option.
- The option appears on a scheduled command but is valid only on the client scheduler initial command line, not on commands in a schedule from the server.

System action: The option is ignored.

User response: See the *Backup-Archive Client Installation and User's Guide* for correct use of the

named option. The system administrator should remove the invalid option from the schedule definition on the server.

FMV1390I **A Tivoli Storage Manager authorized user must configure the Tivoli Storage Manager client acceptor daemon and the Tivoli Storage Manager client scheduler.**

Explanation: The installation of the Tivoli Storage Manager client acceptor daemon requires access to system locations, which require full access to the system. The Tivoli Storage Manager client acceptor daemon is installed as a startup item in /Library/StartupItems, and a link is added to /usr/bin for the dsmcad tool.

System action: The setup assistant cannot be used to configure the IBM Tivoli Storage Manager scheduler or the Tivoli Storage Manager client acceptor daemon.

User response: To acquire this access, system administrators must use the "Tivoli Storage Manager Backup for Administrators" application.

FMV1391W **The TCA file permissions are not correct.**

Explanation: The TCA is a tool used by Tivoli Storage Manager to provide secure access to the password file for non-administrators. If the permissions are not set correctly, and PASSWORDACCESS GENERATE is set, Tivoli Storage Manager cannot be used.

System action: Processing continues.

User response: Contact your system administrator so the permissions can be corrected. A System Administrator should use the "Tivoli Storage Manager Backup for Administrators" application to update the permissions.

FMV1392W **The TCA file permissions are not correct. Would you like to update the permissions?**

Explanation: The TCA is a tool used by Tivoli Storage Manager to provide secure access to the password file for non-administrators. If the permissions are not set correctly, Tivoli Storage Manager cannot be used. The dsmtca application needs to be owned by root and have 4755 permissions.

System action: If you select yes, Tivoli Storage Manager will set the owner of the TCA to root and the permissions to 4755. If you select no, the permissions will not be changed. In either case, processing continues.

User response: Select yes when you are prompted so Tivoli Storage Manager can repair the permissions of the file. If you select no, PASSWORDACCESS GENERATE will not work for non-Tivoli Storage Manager Authorized users.

FMV1393W **The command line tools are not installed. The command line tools include the Tivoli Storage Manager client acceptor daemon and the Tivoli Storage Manager client scheduler.**

Explanation: The command line tools are required for the IBM Tivoli Storage Manager scheduler. The 'dsmcad' application or the 'put in /Library/StartupItems' folder could not be located.

System action: The setup assistant cannot be used to configure the IBM Tivoli Storage Manager scheduler.

User response: A System Administrator must reinstall IBM Tivoli Storage Manager the command line tools.

FMV1394E **The node name contains periods. Would you like to remove them? Select "no" if this is an existing node name.**

Explanation: A node name with periods complicates the management of the node.

System action: IBM Tivoli Storage Manager prompts to remove the periods.

User response: Respond to the prompt. If this is a new node, select "yes", so the node is created without the periods in the name. For existing nodes, select "no", so the node name is not changed.

FMV1395E **The destination filesystem or drive letter is unavailable. The following object was not processed: Filespace:'filesystem-name'**

Explanation: The system is trying to restore or retrieve to a destination that cannot be reached. The specified filesystem name or drive letter is not valid, or does not exist, or you are specifying a local share name that cannot be resolved.

System action: Objects which are part of this filesystem are not processed.

User response: Try the command again, and specify a different destination for the object that was not processed.

FMV1396E **Access to the specified log or trace file (filename) is denied.**

Explanation: Access to the specified file is denied. You specified a log or trace file name that cannot be written by the current user.

System action: Processing stops.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

FMV1397W The snapshot cannot be taken because the `SNAPSHOTCACHELocation` does not have enough space for this snapshot operation.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume. The `SNAPSHOTCACHELocation` points to a location which does not contain the space necessary to create the snapshot; the disk is probably full. The operation continues without snapshot support.

System action: The client does not execute the snapshot operation.

User response: Change the value of the `SNAPSHOTCACHELocation`, or clean the disk to which the `SNAPSHOTCACHELocation` points.

FMV1398E Initialization functions cannot open one of the Tivoli Storage Manager logs or a related file: *log-name*. `errno = errno-value`, *reason*

Explanation: The file "*log-name*" could not be opened during initialization. The system set the error code *errno-value*. If the *reason* given is "access denied," the current user does not have permission to write to the log in the directory specified. It is also possible that no space is available at the given log location.

On Unix systems, the log must not be in the root directory. Attempts to do so will result in an "access denied" error.

System action: Processing terminates.

User response: Set the `DSM_LOG` (or `DSMI_LOG`) environment variable to a directory into which the current user can write. You may also use the `ERRORLOGNAME` option to specify a file to which the current user has write permission.

FMV1399W The logical volume snapshot agent (LVSA) is currently busy performing a snapshot on this same volume.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume because another process is already performing a snapshot of this volume. The operation continues without snapshot support.

System action: Snapshot processing stops.

User response: Wait until the other IBM Tivoli Storage Manager process finishes with the volume and then try the operation again.

FMV1400W The snapshot cache location is not valid.

Explanation: The snapshot cache location must point to a local volume that is formatted with NTFS. The default cache location is on the same volume where the snapshot is being performed. The operation will continue without snapshot support.

System action: Snapshot processing stops.

User response: Specify a different snapshot cache location using the `SNAPSHOTCACHELOCATION` option.

FMV1401W The snapshot virtual volume is not accessible.

Explanation: The logical volume snapshot agent (LVSA) cannot access the virtual volume during OFS-enabled backup/archive operation because IBM Tivoli Storage Manager was probably started via terminal services. The operation continues without snapshot support.

System action: Snapshot processing stops.

User response: Do not use terminal services for the snapshot. Try the operation again on the local machine.

FMV1402W The snapshot is not supported on a remote, removable, or SAN drive.

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume because open file support is only supported on local fixed volumes, including volume mountpoints. The operation continues without snapshot support.

System action: The client does not execute the snapshot operation.

User response: To take advantage of the open file support, you may try the operation again on the local machine.

FMV1403E Error loading a required *filename* DLL

Explanation: An error occurred while loading a dynamic link library. The DLL load failed.

System action: Processing stopped.

User response: Verify that your system software is up to date and that all DLLs required by the Tivoli Storage Manager client are present.

FMV1404E Error loading one or more functions from a required *filename* DLL

Explanation: An error occurred while loading a function from a dynamic link library. The DLL load failed.

System action: Processing stopped.

User response: Verify that your system software is up to date.

FMV1405I 'service-name' service needs to be restarted.

Explanation: The service must be restarted for the restored changes to take effect.

System action: Changes are not effected.

User response: Restart the service.

FMV1406I Performing operation using point-in-time copy of the filesystem: 'volname'.

Explanation: IBM Tivoli Storage Manager is taking a snapshot of the specified volume during the backup or archive operation. This allows the IBM Tivoli Storage Manager to access locked or in-use files.

System action: Operation proceeds.

User response: None.

FMV1407I Performing operation using point-in-time copy of the filesystem.

Explanation: IBM Tivoli Storage Manager is taking a snapshot of the specified volume during the backup or archive operation. This allows the IBM Tivoli Storage Manager to access locked or in-use files.

System action: Operation proceeds.

User response: None.

FMV1408W Previous changes have not been committed. The machine must be restarted before the snapshot can be taken

Explanation: IBM Tivoli Storage Manager was not able to take a snapshot of the specified volume because a previous operation required the machine to be restarted for the changes to take effect, but the machine has not been restarted. The operation will continue without snapshot support.

System action: The client does not execute the snapshot operation.

User response: Restart the machine and then try the operation again.

FMV1409E The remote copy process *process ID* on server could not be canceled.

Explanation: A remote copy operation with process id *process ID*, which is in progress on server, could not be canceled. Check your error log to see cause of failure.

System action: None.

User response: Contact your Tivoli Storage Manager administrator.

FMV1410E Unable to access the network path.

Explanation: The network path cannot be accessed due to a possible network problem.

System action: The client terminates.

User response: Ensure that the network is up and the path can be accessed using a system command, and retry the operation.

FMV1411E A communication session was dropped.

Explanation: A communication session was dropped due to a possible network problem.

System action: The client terminates.

User response: Ensure that the network is up and retry the operation.

FMV1412E Directory or file has bad EA data or inconsistent data.

Explanation: Directory or file has bad EA data or inconsistent data.

System action: The client terminates.

User response: Check failing directory or file for bad EA data. Copy the directory to a new location and retry the operation.

FMV1413W File 'filespace namepath-namefile-name' is not recognized by the system as a disk file and cannot be processed. The file is skipped.

Explanation: The client is unable to process file types that are not 'disk', such as 'character' and 'pipe'. This message is typically, but not always, issued for file names that are normally reserved for the operating system. In the Windows environment, reserved names include AUX, CON, NUL, PRN, COMx or LPTx, where 'x' is any digit from 1 to 9 (for example, COM1, LPT3, etc.).

System action: The file is skipped.

User response: Either delete the file if you do not need it, or else use an EXCLUDE statement in the client options to prevent the client from trying to process the file. In the Windows environment, normal delete commands will most likely not work. You will need to prefix the file name with the characters '\\.\'. For example, "del c:\mydir\lpt4" will not work, but "del \\.\c:\mydir\lpt4" will work.

FMV1414W Don't have sufficient authority to delete open group on server.

Explanation: An open image group exists on the Tivoli Storage Manager server and cannot be deleted due to missing backup delete rights for this node.

System action: Processing continues.

User response: Ask your Tivoli Storage Manager administrator to grant backup delete rights for your node.

FMV1417W Protected system state file '*filename*' is backed up to the drive file space, not system state file space.

Explanation: Files protected by Microsoft Windows File Protection (WFP) or Microsoft Windows Resource Protection (WRP) are part of the Microsoft Volume ShadowCopy Services (VSS) System Writer which is part of the system state. These files are normally backed up as part of the system state, not the file system on which the files reside. A problem in the operating system environment prevented the protected file named in the message text from being enumerated as a system state file and thus backed up as part of the system state. The conditions that lead to this message are not normal. In order to ensure that the file is protected, it is backed up as part of the file system on which it resides.

System action: The file is backed up as part of the file system on which it resides.

User response: It is possible to restore the system using the file system and system state backups. However the conditions that prevent the system state files from being correctly enumerated should be addressed. On Microsoft Windows 2008 and Microsoft Windows 2008 R2 you can use the DiskShadow utility sub-command LIST WRITERS DETAILED to enumerate the system state files. On other versions of Microsoft Windows you can use the vshadow utility with the -wm2 option to enumerate the system state files. Verify that the file indicated in this message is not listed. Note: vshadow is a utility that you can obtain from Microsoft. After confirming that the files are not enumerated, contact your operating system technical support for help to diagnose and resolve the issue that prevents the file from being correctly enumerated as part of the system state.

FMV1418W A call to Tivoli Storage Manager API *API-name* failed.

Explanation: An unexpected error occurred while performing server-free data movement.

System action: The requested operation will be retried with out server-free data movement.

User response: Contact your Tivoli Storage Manager

administrator to correct problems with server-free data movement.

FMV1419W Remote copy operation for volume *filespace-name* failed or could not be restarted, return code *retcode*.

Explanation: An error occurred on server when starting or during the remote copy operation for volume *filespace-name*.

System action: The requested operation will be retried with out server-free data movement.

User response: Contact your Tivoli Storage Manager administrator to correct problems with server-free data movement.

FMV1420E Volume map document (tsmvolmap.txt) not found.

Explanation: An error occurred while performing VSS Automated System Recovery (ASR). Check dsmerror.log for more information.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

FMV1421E The image object '*object-type*' was not found on server.

Explanation: The specified image object of type *object-type* could not be located on the server. The operation cannot complete without this object.

System action: The operation ends.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Take any corrective action suggested by the messages, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1422W The image data for volume *filespace-name* is either compressed or its compression information can not be determined.

Explanation: The image data was backed up either with compression or by an older client version. This data format cannot be restored on server-free path.

System action: The requested operation will be retried without server-free data movement.

User response: None.

FMV1423W *'filesystem' is a virtual mount point. Migration is not supported on virtual mount points.*

Explanation: Tivoli Storage Manager HSM does not support virtual mount points within managed file systems. Files in the virtual mount point folder can not be migrated.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Do not use virtual mount points within file systems that are managed by HSM. Use include/exclude rules instead.

FMV1424W *Retrying failed image operation for volume *filesystem-name*.*

Explanation: The transaction for image operation for volume *filesystem-name* failed due to reason described by earlier message(s).

System action: The requested image operation will be retried again.

User response: None.

FMV1425E *The image operation for volume *filesystem-name* cannot be retried because of a severe error.*

Explanation: None.

System action: The image operation fails for the indicated volume.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1426E *An error occurred creating the Registry backup directory structure*

Explanation: The Tivoli Storage Manager client uses an intermediate directory structure on the client machine as part of the Windows Registry backup process. The client was unable to create this intermediate directory structure, so the Windows Registry could not be backed up. This problem can occur if you do not have sufficient privileges to perform the backup operations, if the client is unable to allocate more memory from the system, or if a component within the directory structure already exists as a file.

System action: The Windows Registry is not backed up.

User response: Check the client error log for any other messages that might have been logged when this message was written, and take the corrective action (if any) suggested by those messages. Make sure that

account under which the operation runs has sufficient privileges. Ensure that the system has sufficient memory to run Tivoli Storage Manager. Remove the ADSM.SYS directory from the root of your system drive, then try the operation again. If the problem persists, contact IBM support for further assistance.

FMV1427I *Registry Backup function completed successfully.*

Explanation: Registry backup was successful.

System action: None.

User response: Continue with normal operations.

FMV1428E *Backup of the registry failed.*

Explanation: None.

System action: The registry is not backed up.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1429I *Registry Restore function completed successfully.*

Explanation: Registry Restore was successful.

System action: None.

User response: Continue with normal operations.

FMV1430W *The machine must be rebooted for the changes to take effect.*

Explanation: The Tivoli Storage Manager restore operation made changes that will not be in effect until the machine is rebooted. It is important to note that until the reboot occurs, the system or its applications might be unstable.

System action: None

User response: Reboot the machine as soon as possible after the Tivoli Storage Manager restore operation ends.

FMV1431E *Restore of the registry failed.*

Explanation: None.

System action: The registry is not restored.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1432E **Keyword Expected after keyword**
'keyword'.

Explanation: A registry command was incorrectly entered.

System action: Registry function is not invoked.

User response: Refer to the command reference for this command.

FMV1433E **Extraneous argument 'input' after**
keyword 'keyword'

Explanation: A registry command was incorrectly entered.

System action: Registry function not invoked.

User response: Refer to the command reference for this command.

FMV1434E **Invalid argument 'input' after keyword**
'keyword'

Explanation: A registry command was incorrectly entered.

System action: Registry function not invoked.

User response: Refer to the command reference for this command.

FMV1435E **An error occurred saving a registry key.**

Explanation: None.

System action: The registry is not backed up.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1436E **An error occurred replacing a registry**
key.

Explanation: None.

System action: The registry key is restored from the server, but cannot be activated in the registry. The current registry key remains active.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1437I **Event Log Backup function completed**
successfully.

Explanation: Event Log backup was successful.

System action: None.

User response: Continue with normal operations.

FMV1438E **Backup of the event logs failed.**

Explanation: None.

System action: The event logs are not backed up.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1439I **Event Log Restore function completed**
successfully.

Explanation: Event Log Restore was successful.

System action: None.

User response: Continue with normal operations.

FMV1440E **Restore of the event logs failed.**

Explanation: None.

System action: The event logs are not restored.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1441E **Keyword Expected after keyword**
'keyword'.

Explanation: A event log command was incorrectly entered.

System action: Event Log function is not invoked.

User response: Refer to the command reference for this command.

FMV1442E **Extraneous argument 'input' after**
keyword 'keyword'

Explanation: A event log command was incorrectly entered.

System action: Event Log function not invoked.

User response: Refer to the command reference for this command.

FMV1443E **Invalid argument 'input' after keyword**
'keyword'

Explanation: A event log command was incorrectly entered.

System action: Event Log function not invoked.

User response: Refer to the command reference for this command.

FMV1444E An error occurred creating the Event Log backup directory structure

Explanation: The Tivoli Storage Manager client uses an intermediate directory structure on the client machine as part of the Windows Event Log backup process. The client was unable to create this intermediate directory structure, so the Windows Event Logs could not be backed up. This problem can occur if you do not have sufficient privileges to perform the backup operations, if the client is unable to allocate more memory from the system, or if a component within the directory structure already exists as a file.

System action: The Windows Event Logs are not backed up.

User response: Check the client error log for any other messages that might have been logged when this message was written, and take the corrective action (if any) suggested by those messages. Make sure that account under which the operation runs has sufficient privileges. Ensure that the system has sufficient memory to run Tivoli Storage Manager. Remove the ADSM.SYS directory from the root of your system drive, then try the operation again. If the problem persists, contact IBM support for further assistance.

FMV1445E ERROR: could not create NAS image object.

Explanation: Creation of the NAS image object failed for one of following reasons:

- An unauthorized user invoked the NAS command
- NAS operations are not supported on the current platform
- Cannot find the NAS plugin library.

System action: The requested NAS operation is not performed.

User response: Retry the operation after correcting the cause for failure.

FMV1446E VSS ASR backup document (ASRBackupDoc.xml) not found.

Explanation: An error occurred while performing VSS Automated System Recovery (ASR). Check dsmerror.log for more information. Possible causes for the error are the following:

- You are trying to recover a machine running a legacy operating system such as windows XP or windows 2003. VSS ASR Restore is not supported for legacy operating systems.
- You are trying to run ASR recovery from a backup created by a client earlier than version 6.2.2. Such backups do not have ASRBackupDoc.xml file.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

FMV1447I Current user does not need to back up the default profile.

Explanation: You are currently using the default profile, and there is no need to back it up.

System action: None.

User response: None.

FMV1448E The *command* command is not supported by the current server.

Explanation: The server to which the client is connected does not support the *command*.

1. If the command is "set event," the server does not support event-based policy. This command requires that the server support event-based policy. That support is available only at TSM Server levels 5.2.2 and above.
2. If the message displays any other command, the server is configured to support archive retention protection and cannot process operations not associated with that facility.

System action: The command is skipped and other processing continues.

User response: Log in to an appropriate server and retry the command.

FMV1449W A non-critical, unexpected error was encountered. Deletion of a snapshot(Set/Volume) failed. Probable cause, snapshot does not exists anymore. Continuing Process... Tivoli Storage Manager snapShot ID : *snapshot-id* Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager file : *file-name* (*line-number*)

Explanation: None.

System action: Processing continues.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV1450W The -FILENAME option was specified without a file name. Output will be written to *filename*.

Explanation: The -FILENAME option was specified, but the file name was omitted.

System action: The output is written to the default file.

User response: Reissue the command and specify a valid file name, or use the information that was written to the default file.

FMV1453W The IMAGEGAPSIZE option is not supported for non-NTFS file systems. The entire volume will be backed up.

Explanation: None.

System action: The entire volume is backed up.

User response: Refer to the client manual for additional information regarding the IMAGEGAPSIZE option.

FMV1454W Used blocks information could not be obtained for *name*. The entire volume will be backed up.

Explanation: None.

System action: The entire volume is backed up.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1455I Resynching mirrors. Please wait.

Explanation: The destination volume for server-free restore has mirrored layout. The mirrors are being resynched after the data restored.

System action: Processing continues.

User response:

FMV1456I Mirror synchronization completed.

Explanation: Synchronization of the volume's mirrors completed successfully.

System action: Processing continues.

User response:

FMV1457E Mirror synchronization failed.

Explanation: Synchronization of the volume's mirrors failed.

System action: Processing stopped.

User response: Check the error log for more errors. Contact your systems administrator.

FMV1458I OBF file for volume *name* is too small for server-free data transfer.

Explanation: The OBF file for volume is very small to initiate a server-free data transfer. Hence this file will not be transferred via a server-free data path.

System action: Processing continues.

User response: None.

FMV1459E VSS Automated System Recovery (ASR) failed.

Explanation: An error occurred while performing VSS Automated System Recovery (ASR). Check dsmerror.log for more information.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

FMV1460W The file segment size entered is greater than the max size. Please increase the max size or decrease the file segment size.

Explanation: The user has enabled both trace wrapping and trace spanning but has entered a segment size greater than the max size.

System action: Allow the user to re-enter the max size or reduce the segment size.

User response: The user should either increase the max size or reduce the segment size.

FMV1461E Error processing '*filespace namepath-namefile-name*': unsupported encryption type.

Explanation: The files you are trying to restore or retrieve have been backed up or archived by a later version of the Tivoli Storage Manager client. The file encryption method is not supported by the current client.

System action: Object skipped.

User response: Restore or retrieve the file with the most recent version of the Tivoli Storage Manager client.

FMV1462E Unsupported encryption type

Explanation: The files you are trying to restore or retrieve have been backed up or archived by a later version of the Tivoli Storage Manager client. The file encryption method is not supported by the current client.

System action: Object skipped.

User response: Restore or retrieve the file with the

most recent version of the Tivoli Storage Manager client.

FMV1463E Unexpected error in cryptography library.

Explanation: There was an unexpected error in the cryptography library. See the error log for more information.

System action: processing stops.

User response: Check the error log for FMV1467E to determine the cause of failure. Verify you Tivoli Storage Manager client is installed properly. If needed, reinstall client and/or API. If the problem still exists, contact Tivoli Storage Manager technical support.

FMV1464S Cannot load ICC encryption library.

Explanation: Tivoli Storage Manager is using cryptography library which is installed automatically with the client and is being loaded at runtime. The client cannot proceed if the library is not loaded.

System action: Client exits.

User response: Check the error log for FMV1467E to determine the cause of failure. Verify you Tivoli Storage Manager client is installed properly. If needed, reinstall client and/or API. If the problem still exists, contact Tivoli Storage Manager technical support.

FMV1465E Conflicting options ERRORLOGMAX and ERRORLOGRETENTION were specified.

Explanation: Values were specified for both the ERRORLOGMAX and the ERRORLOGRETENTION options. These options are mutually exclusive.

System action: Processing stops.

User response: Specify a nonzero value for ERRORLOGMAX if you wish to have the Tivoli Storage Manager error log wrap when it reaches the specified maximum value. Use ERRORLOGRETENTION if you wish you have the error log limited in size on a time-based schedule.

FMV1466E Conflicting options SCHEDLOGMAX and SCHEDLOGRETENTION were specified.

Explanation: Values were specified for both the SCHEDLOGMAX and the SCHEDLOGRETENTION options. These options are mutually exclusive.

System action: Processing stops.

User response: Specify a nonzero value for SCHEDLOGMAX if you wish to have the Tivoli Storage Manager scheduler log wrap when it reaches the specified maximum value. Use

SCHEDLOGRETENTION if you wish you have the scheduler log limited in size on a time-based schedule.

FMV1467E ICC routine *icc-routine* returned: *majRC* = *majRC*, *minRC* = *minRC*, *desc* = '*desc*'.

Explanation: There was an error within an ICC cryptography library. This message reports return codes and problem description which can be used by Tivoli Storage Manager technical support personnel to determine the cause of the error.

System action: Client exits.

User response: Verify you Tivoli Storage Manager client is installed properly. If needed, reinstall client and/or API. If the problem still exists, contact Tivoli Storage Manager technical support.

FMV1468E Backing up Automated System Recovery (ASR) files failed. No files will be backed up.

Explanation: An error occurred while backing up the files needed for Automated System Recovery (ASR). No files were backed up.

System action: Processing stops.

User response: Ask your system administrator to check the error log. Verify that the Windows account from which you are running this command has administrator authority and try the command again.

FMV1469E Error processing '*filepath-namefile-name*'; invalid encryption key.

Explanation: The key you entered does not match the key that was used to encrypt the file during backup. The file can not be restored unless the matching key is entered.

System action: processing stops.

User response: Try the restore operation again and provide the correct key.

FMV1470E Unable to load GPFS functions needed for ACL and extended attributes support: *skip path_name*

Explanation: The GPFS™ functions that handle the GPFS ACL and extended attributes were not loaded.

System action: The object is skipped. Processing continues with the next object.

User response: Ensure that the GPFS software is installed on the system and try the operation again. On Linux, ensure that there has been an appropriate symbolic link created in /usr/lib/ directory for the GPFS libgpfs.so shared library.

FMV1471E ASR system information file creation failed. ASR backup is unsuccessful.

Explanation: An error occurred while creating the system information file (asr.sif) needed for Automated System Recovery (ASR). The ASR backup is unsuccessful.

System action: Processing stops.

User response: Ask your system administrator to check the error log. Verify that the Windows account from which you are running this command has administrator authority and that you have access to the system object staging directory <system drive>:\adsm.sys. Try the command again.

FMV1472E Could not add entry to the ASR system information file. ASR backup is unsuccessful.

Explanation: An error occurred while adding an entry to the system information file (asr.sif) needed for Automated System Recovery (ASR). The ASR backup is unsuccessful.

System action: Processing stops.

User response: Ask your system administrator to check the error log. Verify that the Windows account from which you are running this command has administrator authority and try the command again.

FMV1473E Session rejected: TCP/IP connection failure for Shared Memory

Explanation: An attempt to connect to the local server using the Shared Memory protocol has failed during initial TCP/IP communications. This error can occur if the server is not listening on the correct port, or if the server is down.

System action: Session rejected. Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. If the problem continues, see your system administrator for further help.

FMV1474E An error occurred using the Shared Memory protocol

Explanation: An error has occurred while reading or writing data through the Shared Memory communications protocol.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Check the trace log for additional information and retry the operation. If the problem continues, see your system administrator for further help.

FMV1475E Insufficient authority to connect to the shared memory region

Explanation: The user issuing the command does not have authority to connect to the shared memory segment. When the shared memory segment is created by the server, it will be owned by the effective uid of the server process (dsmserv). Only processes running under this uid or root will be allowed to connect to the segment (and thus to the server).

System action: The session is rejected and processing stops.

User response: Run the command under the uid of the processing running dsmserv, if possible. Otherwise contact your system administrator for further help.

FMV1476E CLUSTERNODE is set to YES but the Cluster Information Daemon is notstarted.

Explanation: The HACMP™ Cluster Information Daemon must be started in order to specify the CLUSTERNODE option.

System action: Processing ends.

User response: Start the HACMP Cluster Information Daeon.

FMV1477E CLUSTERNODE is set to YES but the cluster load library is not valid.

Explanation: The load library that the operating system provides to obtain the cluster name is not valid. A possible cause is an out-of-date load library which does not contain the proper routines this product expects.

System action: Processing ends.

User response: Ensure that the latest cluster software is installed on the system.

FMV1478E CLUSTERNODE is set to YES but the cluster software is not availableon this system.

Explanation: The load library that the operating systems provides to obtain the cluster name is not available on this system.

System action: Processing ends.

User response: Ensure that the cluster software is installed on the system.

FMV1479E CLUSTERNODE is set to YES but this machine is not a member of acluster.

Explanation: This machine is not a member of a cluster node. Possible causes are that the cluster service has not been configured correctly, or that the cluster is

in the process of initialization.

System action: Processing ends.

User response: Ensure that the cluster software is configured properly. If the cluster is in the process of initialization, retry the operation at a later time.

FMV1480E **CLUSTERNODE is set to YES but the cluster service is not enabled on this system.**

Explanation: The cluster service has not been enabled on this system.

System action: Processing ends.

User response: Enable the cluster service on the system.

FMV1481E **The CLUSTERNODE option is not supported on this system.**

Explanation: This option is not supported on this system.

System action: Processing ends.

User response: Disable the CLUSTERNODE option in the local options file.

FMV1482E **An unexpected error (*retcode*) occurred while the program was trying to obtain the cluster name from the system.**

Explanation: An unknown error occurred while the program was trying to obtain the cluster name from the cluster service. The error code is the reason code provided directly from the cluster service being used in this operating system environment.

System action: Processing ends.

User response: Consult the documentation for your clustering software for an explanation of the reason code. Insure that your clustering service is operational, then try the Tivoli Storage Manager operation again.

FMV1483I **Schedule log pruning started.**

Explanation: The schedule log pruning function has begun.

System action: The schedule log is pruned.

User response: None.

FMV1484I **Schedule log pruning finished successfully.**

Explanation: The schedule log pruning function completed with no errors.

System action: None.

User response: None.

FMV1486E **An error occurred while restoring the WMI repository. The database will not be updated.**

Explanation: The Windows event log and Tivoli Storage Manager error log might contain additional information related to this error.

System action: processing stops.

User response: Examine the Windows event log and Tivoli Storage Manager error log for messages related to Windows Management Instrumentation (WMI). Ensure that the WMI is started.

FMV1487E **An error occurred while backing up the WMI repository. The database will not be backed up.**

Explanation: The Windows event log and Tivoli Storage Manager error log might contain additional information related to this error.

System action: processing stops.

User response: Examine the Windows event log and Tivoli Storage Manager error log for messages related to WMI. Ensure that the Windows Management Instrumentation service is started.

FMV1489E **The WMI service failed to stop. No files will be restored.**

Explanation: An error occurred while stopping the Windows Management Instrumentation (WMI) service. The database will not be restored.

System action: processing stops.

User response: Examine the Windows event log and Tivoli Storage Manager error log for messages related to Windows Management Instrumentation (WMI). You might need to quiesce WMI activity or reboot the machine in order to free resources which are preventing the WMI service from stopping.

FMV1490W **File specification '*file-spec*' ignored. A file list has already been specified.**

Explanation: A non-option argument (file specification) was encountered after the -FILELIST has been processed.

System action: The argument is ignored.

User response: You may have either a -FILELIST or explicit file specifications on this command, but not both.

FMV1491E Only one -FILELIST option allowed.

Explanation: The -FILELIST option may only be specified once per command

System action: The command is not executed.

User response: Enter only one -FILELIST option on the command.

FMV1492S Invalid virtual mountpoint *filespace-name*: File not found.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid because it could not be found in the file system.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Check the virtual mountpoint in the system options file and make sure it exists in the file system. Retry the operation.

FMV1493S Invalid virtual mountpoint *filespace-name*: Access denied.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid because access to it is denied.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Check the *VIRTUALMOUNTPOINT* in the system options file and make sure it is accessible. Retry the operation.

FMV1494S Invalid virtual mountpoint *filespace-name*: Symbolic link.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid because it is a symbolic link and *FOLLOWSYMBOLIC* is not set.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Set the option *FOLLOWSYMBOLIC* to YES in the user options file. Retry the operation.

FMV1495S Invalid virtual mountpoint *filespace-name*: Other error, rc = *return-code*.

Explanation: The specified *VIRTUALMOUNTPOINT* in the system options file is invalid.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Make sure the virtual mountpoint is a directory and accessible from the shell, and retry the operation.

FMV1496W Duplicate include/exclude option '*option file-name*' found while processing the client options file. This might produce unexpected results.

Explanation: Tivoli Storage Manager found a duplicate statement while processing the client options file, which might produce unexpected results.

System action: Processing continues.

User response: Verify if you obtained the desired results. If not, you need to correct the client options file by removing the duplicate option statement.

FMV1497W Duplicate include/exclude option '*option file-name*' found while processing the client options passed by the server. This might produce unexpected results.

Explanation: Tivoli Storage Manager found a duplicate statement while processing the client options by the server, which might produce unexpected results.

System action: Processing continues.

User response: Verify if you obtained the desired results. If not, you need to correct either the client options file or the client options passed by the server.

FMV1498E The IIS services failed to stop. No files will be restored.

Explanation: An error occurred while stopping the Internet Information Services (IIS) services. The metabase will not be restored.

System action: processing stops.

User response: Examine the Windows event log and Tivoli Storage Manager error log for messages related to Internet Information Services (IIS). You might need to quiesce IIS activity or reboot the machine in order to free resources which are preventing the IIS service from stopping.

FMV1499E Creation of table of contents failed.

Explanation: A failure occurred on the server during creation of the table of contents.

System action: The table of contents was not created.

User response: This abort code indicates there was a problem creating a table of contents on the server. The sysadmin will need to consult the activity log on the server to determine the cause.

FMV1500E Module *dsmtca* not found in secure directory.

Explanation: Tivoli Storage Manager cannot find the Trusted Communication Agent module (*dsmtca*) in the appropriate directory.

System action: Tivoli Storage Manager ends.

User response: Log on as root user, then create a link to dsmtca module in /usr/bin with the command: ln -s /usr/tivoli/tsm/client/ba/bin/dsmtca /usr/bin/dsmtca

FMV1501E Trusted agent execution/owner permissions are invalid

Explanation: The Trusted Communication Agent execution/owner permissions are invalid.

System action: Tivoli Storage Manager ends.

User response: Have your system administrator check the installation instructions for the client to ensure that the Trusted Communication Agent permissions are set correctly. This error can be caused by installing Tivoli Storage Manager as a non-root user. For the UNIX platforms that have the installation program (dsm.install), you must run dsm.install while logged in as the root user.

FMV1502E Access to system function required to run has been denied

Explanation: The permissions of the Trusted Communication Agent do not allow it to be accessed by the user of the Tivoli Storage Manager client.

System action: Tivoli Storage Manager ends.

User response: See your system administrator.

FMV1503E Valid password not available for server 'server-name'. The administrator for your system must run Tivoli Storage Manager and enter the password to store it locally.

Explanation: The file containing the stored password for the specified server *server-name* is unavailable.

System action: Tivoli Storage Manager ends.

User response: The administrator for your system must set and store a new password.

FMV1504E Error starting the Trusted Communication Agent process.

Explanation: An error has occurred starting the Trusted Communication Agent process; specifically, the fork() function has failed.

System action: Tivoli Storage Manager ends.

User response: Probable system error. If the problem persists, restart the workstation.

FMV1505W Performing image backup of the entire volume for *volume name*. The IMAGEGAPSIZE option value of *image gap size* is being ignored as this level of the operating system does not support used block image backup. Please upgrade to AIX 5.3 Maintenance Level 7 or later in order to perform used block image backup.

Explanation: AIX 5.3 Maintenance Level 7 or later has some necessary fixes that are required to support used block image backup.

System action: The entire volume is backed up.

User response: Please upgrade to AIX 5.3 Maintenance Level 7 or later in order to perform used block image backup.

FMV1506E The Tivoli Storage Manager Trusted Communication Agent received an invalid request.

Explanation: The Trusted Communication Agent is invoked by the Tivoli Storage Manager client and has received an unknown request argument in the call.

System action: Tivoli Storage Manager ends.

User response: It is possible the Trusted Communication Agent was mistakenly invoked by a process other than the Tivoli Storage Manager client. If that is not the case, then this is an internal error. If the problem recurs, contact your IBM service representative.

FMV1507E This action requires Tivoli Storage Manager administrative authority on this system.

Explanation: An activity has been attempted that must be performed by the Tivoli Storage Manager administrator (for example, open registration, filespace delete or password update).

System action: Tivoli Storage Manager ends.

User response: If the activity is required, the administrator for this system must perform it.

FMV1508E Error allocating semaphores.

Explanation: An error has occurred because the semaphores you are attempting to allocate have become insufficient.

System action: Processing ends.

User response: Ask your system administrator for assistance, and possibly increase the number of semaphores in your system.

FMV1509E Error setting semaphore value or waiting on semaphore.

Explanation: An error has occurred while attempting to set or wait on a semaphore.

System action: Processing ends.

User response: Probable system error. If the problem persists, restart the workstation.

FMV1510I The specified backupset either does not exist, or does not contain file data.

Explanation: The specified backupset either does not exist, or does not contain file data for the node name specified. The restore backupset command is limited to backupsets that contain file data. To restore an image backup from a backupset, use the restore image command.

System action: Processing stopped.

User response: If an incorrect backupset name was specified, retry the command with the correct backupset name. If you are trying to restore an image from a backupset, refer to the restore image command for the correct syntax.

FMV1511I Invalid Restore session number entered. Try again.

Explanation: You entered a number not shown in the list of restartable restores. The number you entered is either less than one or greater than the highest item number displayed.

System action: Tivoli Storage Manager waits for you to enter a valid selection.

User response: Enter a number from the list or 'Q' to quit.

FMV1512E Scheduled event 'event' failed. Return code = value.

Explanation: One or more error conditions were encountered that prevented the schedule from completing successfully. This message is preceded by other messages that indicate the specific problems encountered during the operation.

System action: Scheduled event failed.

User response: Check the schedule and error log files for the messages that specify what problems were encountered during the operation. Correct the conditions that caused those messages to be issued. The specific corrective actions will depend on the specific errors encountered.

FMV1513E The object 'object_name' is skipped from rename. Error_condition.

Explanation: IBM Tivoli Storage Manager skips the specified object from renaming because the object with the same long name but with different attributes exists on the server.

System action: The backup operation continues. The specified object will expire during the next incremental backup.

User response: The object is skipped if one of the following condition occurs:

The long name object(LN) has a more recent insert date than the short name object(SN).

The management classes for LN and SN do not match.

The copy groups for LN and SN do not match.

LN and SN have different owners.

The creation date for LN and SN do not match.

The short name attribute for LN does not match SN.

If you are unable to determine what is wrong, report the problem to your service representative.

FMV1514W Encryption key passwords are not the same.

Explanation: The key passwords are different.

System action: Tivoli Storage Manager allows you to try again.

User response: Enter the correct password.

FMV1515E Loading a table of contents failed.

Explanation: A failure occurred on the server during loading of the table of contents.

System action: The table of contents was not loaded.

User response: This abort code indicates there was a problem loading a table of contents on the server. The sysadmin will need to consult the activity log on the server to determine the cause.

FMV1519E Your node does not have permission to delete backup files

Explanation: The server does not allow your node to delete backup files.

System action: Tivoli Storage Manager did not delete the backup files.

User response: See your system administrator.

FMV1520E **Failure writing to the Tivoli Storage Manager error log: *errno* = *errno-value*,**

Explanation: A failure was encountered when writing to the dsmerror log or dsiererror log. The system set the error code *errno-value*. It is possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory with adequate space to write the log data.

FMV1521E **Failure writing to a Tivoli Storage Manager log or log-related file: *file-name*, *errno* = *errno-value*, *reason***

Explanation: A failure was encountered when writing to one of the log files or a related file named *file-name*. The system set the error code *errno-value*. *reason* is the system explanation of that error code. Among other things, it is possible that no space is available at the given log location.

System action: Processing terminates.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory with adequate space to write the log data.

FMV1522E **It is not possible to authenticate with the client node *client-node* ! The Space Management Agent version *agent-version* running on *client-node* does not match with the Space Management Console version *console-version* you are running !**

Explanation: The version of the Space Management Console does not match with the version of the Space Management Agent running on the client node machine. To avoid incompatibleness it is necessary to run the console and the agent with the same version.

System action: The Space Management Console exits.

User response: Use Space Management Console with the same version like the Space Management Agent running on the HSM node you want to manage.

FMV1523E **An error occurred while connecting to TSA/SMDR service.**

Explanation: An error was encountered during a call to the TSA/SMDR service. This message usually follows previous messages that contain more specific information about the problem.

System action: Processing stopped.

User response: Refer to previous messages in dsmerror.log for further information. If those messages are not helpful in identifying the cause of the problem, see your system administrator for further assistance.

FMV1528I **Tivoli Storage Manager is converting the *log-file* from continuous (pruning) mode to wrapping mode. This process may take several minutes.**

Explanation: The *log-file* was previously in continuous mode where the only size control was through the use of ERRORLOGRETENTION or SCHEDLOGRETENTION option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

FMV1529I **Tivoli Storage Manager is converting the *log-file* from wrapping mode to continuous (pruning) mode. This process may take several minutes.**

Explanation: The *log-file* was previously in wrapping mode where the size control was through the use of the ERRORLOGMAX or SCHEDLOGMAX option. This is the first occasion where ERRORLOGMAX or SCHEDLOGMAX is not specified for this log, so its format must be changed and old data saved.

System action: Transition processing continues.

User response: None.

FMV1530I *count* log records processed.

Explanation: This is just a progress report to let you know the process is still ongoing.

System action: Transition processing continues.

User response: None.

FMV1532E **Proxy Rejected: Proxy authority has not been granted to this node.**

Explanation: The node has not been granted proxy authority to access the node named by the ASNODENAME option. The Tivoli Storage Manager administrator must first grant proxy authority.

System action: The Tivoli Storage Manager operation ends.

User response: The Tivoli Storage Manager server administrator must grant proxy authority for this node. See the administrator command "Grant Proxynode".

FMV1533E **Proxy Rejected: The node name you specified in the ASNODENAME option is locked.**

Explanation: The Tivoli Storage Manager administrator has locked the node you specified as the ASNODENAME option.

System action: The Tivoli Storage Manager operation ends.

User response: The Tivoli Storage Manager server administrator must unlock the node before you can access it. Try the operation later, or check with your Tivoli Storage Manager administrator.

FMV1534E Proxy Rejected: The Tivoli Storage Manager server has run out of memory.

Explanation: There is not enough memory available to allow this operation to continue.

System action: Tivoli Storage Manager canceled the current operation.

User response: Try the operation again. If the problem continues, see your system administrator to increase the amount of memory of the server.

FMV1535E Proxy Rejected: ASNODENAME and NODENAME are identical.

Explanation: Tivoli Storage Manager does not allow the ASNODENAME and NODENAME option values to be the same.

System action: Tivoli Storage Manager canceled the current operation.

User response: Use the ASNODENAME option only to access another node. It is not necessary to set ASNODENAME option to access your own node. Remove ASNODENAME from your option file unless you are actually trying to access a node that you have been granted authority to access with the administrative command "Grant Proxynode".

FMV1536E Proxy Rejected: The server has an internal error.

Explanation: The client cannot proxy to the node named by the ASNODENAME option because of an internal server error.

System action: Tivoli Storage Manager canceled the current operation.

User response: See your system administrator immediately.

FMV1537E The ASNODENAME option is not valid with the FROMNODE option.

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option from the options file or do not use the FROMNODE option.

FMV1538E The operation that is being attempted cannot be invoked using the ASNODENAME option.

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option and retry the operation.

FMV1539E The ASNODENAME option cannot be used with the CLUSTERNODE option.

Explanation: None.

System action: Processing stops.

User response: Remove the ASNODENAME option and retry the operation.

FMV1540E Incremental backups using snapshot difference is not supported on this version of the NetApp file server.

Explanation: Incremental backup using Snapshot difference requires Data ONTAP V7.3 or later. To back up unicode file names, upgrade to Data ONTAP V7.3.3 or later or V8.1 or later.

System action: Processing stops.

User response: Upgrade the file server to a supported level of Data ONTAP, then retry the operation.

FMV1541E Node entered has been federated into a Network Deployment, federated nodes cannot be backed up.

Explanation: Node entered has been federated into a Network Deployment, federated nodes cannot be backed up.

System action: None

User response: Run 'dsmc q was -wastype=local' to see the nodes that may be backed up.

FMV1542E Incorrect WAS backup type entered, no node of that name and type exists.

Explanation: There is no node with the WAS backup type that was entered.

System action: None

User response: Check the wastype that was entered. Run 'dsmc q was -wastype=local' to see the nodes that may be backed up.

FMV1543E Incorrect WAS node entered, no node exists with that name.

Explanation: There is no node with the WAS backup type that was entered.

System action: None

User response: Check the node name that was entered. Run 'dsmc q was -wastype=local' to see the nodes that may be backed up.

FMV1544E An error in WAS processing has occurred.

Explanation: None.

System action: None

User response: Run the following command to see the nodes that can be backed up: dsmc query was -wastype=local Make sure the results are correct for your environment, then try the operation again. If the problem persists, contact Tivoli Storage Manager technical support for further assistance.

FMV1546W Tivoli Storage Manager failed to lock the WebSphere configuration repository.

Explanation: None.

System action: The lock of the WebSphere configuration repository fails.

User response: Ensure that the WebSphere server is running. If the server is already running, ensure that the repository is unlocked. Ensure that you are backing up the correct node. To see a list of available nodes that can be backed up, enter: 'dsmc q was -wastype=local'.

FMV1547W Tivoli Storage Manager failed to unlock the WebSphere Configuration Repository.

Explanation: None.

System action: The unlock of the WebSphere Configuration Repository fails.

User response: Make sure that the WebSphere server is running. If the repository is locked, then unlock it and try the operation again. Ensure that the correct node is being backed up. To see a list of available nodes that can be backed up, run: 'dsmc q was -wastype=local'.

FMV1548E A supported version of WebSphere is not installed on this machine.

Explanation: A supported version of WebSphere is not installed on this machine. The only version of WebSphere that is supported is 5.0.x.

System action: None

User response: Install WebSphere 5.0 on the machine.

FMV1549E No application server instances were found. Unable to perform backup.

Explanation: The application server is not installed on this machine.

System action: Backup is not performed.

User response: Install the application server.

FMV1550E No network deployment manager instances were found to back up.

Explanation: Deployment manager is not installed on this machine.

System action: Back up is not performed.

User response: Install the network deployment manager.

FMV1551E A Tivoli Storage Manager authorized user must configure IBM Tivoli Storage Manager before individual users can use it.

Explanation: IBM Tivoli Storage Manager was not started by a Tivoli Storage Manager authorized user and the 'Tivoli Storage Manager System Preferences' file could not be located.

System action: IBM Tivoli Storage Manager exits.

User response: The initial setup and configuration of IBM Tivoli Storage Manager must be done by a Tivoli Storage Manager authorized user. To become a Tivoli Storage Manager authorized user, system administrators must use the "Tivoli Storage Manager Backup for Administrators" application. Refer to the *Backup-Archive Client Installation and User's Guide* for a complete discussion of the Tivoli Storage Manager authorized user.

FMV1552W A user name and a password have not been provided to Data Protection for WebSphere.

Explanation: The dsmc set WASPassword command has not been run to provide the user name and the password for Data Protection for WebSphere. Data Protection for WebSphere needs the user name and password to be able to run when WebSphere security is turned on.

System action: Data Protection for WebSphere cannot run.

User response: Run the dsmc set WASPassword command to set the WebSphere security user name and password.

FMV1553W The user name and password that have been provided to Data Protection for WebSphere are invalid.

Explanation: None.

System action: Data Protection for WebSphere cannot run.

User response: Run the dsmc set WASPassword command to set the WebSphere security user name and password.

FMV1554W The WASOffline option has been ignored.

Explanation: When a WebSphere server is running, Data Protection for WebSphere contacts WebSphere and locks the Configuration Repository. The WASOffline option is only valid when a WebSphere server is not running. If a WebSphere server is running, then WASOffline is ignored.

System action: The WASOffline option is ignored.

User response: Remove the WASOffline option from the options file.

FMV1555E The WebSphere Application Server (WAS) plug-in level must be at 5.2.1 or greater to set the WebSphere user and password.

Explanation: You must have the backup-archive client and the WAS plug-in at a level of 5.2.1 or higher to be able to connect to WebSphere when security is enabled.

System action: WebSphere does not set the user and password.

User response: Upgrade the WAS plug-in to 5.2.1 or greater.

FMV1556E Setting the WAS user and password failed.

Explanation: Password validation for the WAS user and password failed.

System action: WAS password validation fails.

User response: Rerun the set WASPassword command with the correct values for user and password.

FMV1557W The WAS Server was not running, and the password file was saved without validation.

Explanation: If the WAS server is down, then it is not possible to connect to the server and validate the user-entered password. The password has still been saved, but no validation has been performed.

System action: The set WAS password command did not validate the password. The password has still been

saved, but no validation has been performed. The password may be incorrect.

User response: There are two options:

- Try a backup. If the backup performs a failover, and there is a incorrect password message in the error log, then the password that was entered is incorrect.
- Start the WAS server and rerun the set password command. Since the server is now up, validation will be performed as normal and the user notified if a good/bad password was entered.

FMV1558W The WebSphere backup is failing over to an offline backup.

Explanation: If there is an error locking the WebSphere configuration repository, then Data Protection for WAS will still get a backup and not lock the repository.

System action: The WebSphere backup fails over to an offline backup.

User response: Check the error log to see the nature of the lock error. The lock operation can fail because:

- The WAS server is not running
- The repository is already locked
- Security is turned on and there is no WAS user/password file
- Security is turned on and the information in the WAS user/password file is bad.

Correct the lock error.

FMV1559I Set WAS password completed successfully.

FMV1560W The WebSphere server is not running.

Explanation: The WebSphere server is not running. The WAS server is running for backup operations.

System action: The WebSphere server is not running.

User response: Start the WAS server and run the backup again.

FMV1561I Loading the Java Runtime Environment, please wait.

FMV1562E WAS Restore failed during EAR Expansion.

Explanation: EAR Expansion is performed for a WebSphere Application server after the files have been restored.

System action: WAS restore fails.

User response: Run the restore again.

FMV1563W The `itsm.was.properties` file does not exist.

Explanation: The `itsm.was.properties` file is used to store the WebSphere security user name and password.

System action: None.

User response: Run the `dsmc set waspassword` command to create this file.

FMV1564I Running the WebSphere EAR expansion, please wait.

Explanation: An APP server must have the restored EARS expanded for the server to work.

FMV1565E No WebSphere EARExpander was found. Copy the EARExpander tool from the base WebSphere bin directory to the instance bin directory, then run the restore operation again.

Explanation: The EAR files are expanded for an instance of an Application server and the EARExpander tool does not exist in the instance bin directory.

System action: No WebSphere EARExpander found.

User response: Copy the WAS EARExpander tool from the base install's bin directory to the bin directory of the instance. Then run the WAS restore operation again, after the EARExpander tool has been copied.

FMV1566E The version of WebSphere on the machine does not match the version of WebSphere that was backed up. These versions must match for a WAS restore operation.

Explanation: The version of WebSphere on the machine does not match the version of WebSphere that was backed up. These versions must match for a WAS restore operation.

System action: The WAS restore operation fails.

User response: Install the correct version of WebSphere on the machine before performing the restore operation.

FMV1567I A 5.2.2 or higher client is restoring data backed up from a 5.2.0 client. No version check can be performed before the restore.

Explanation: WebSphere's version information was not stored as part of the backup for 5.2.0. So, a 5.2.2 client cannot ensure that the version of WAS that is being restored is the same version of WAS that is on the machine. A version of WAS that is restored may be incompatible with the version of WAS on the machine and can cause errors in WAS.

System action: No version check is performed.

User response: Make sure that the version of WAS that is being restored is the same as the version of WAS that is installed on the machine.

FMV1568E The CAD attempted to register its `tcpport` and `tcpip` address without using the `TCPCADADDRESS` option.

Explanation: The CAD sent the port and address information to the server, however, there was a problem registering the information with the server. The problem occurred because no default value for the `tcpip` address was provided. The server was unable to determine a default value for the `tcpip` address because the communication method was not `tcpip`.

System action: The server cannot register the information for the CAD. CAD processing will continue, but some functions of the CAD may not be working properly.

User response: Use `TCPCADADDRESS` in the client option file to indicate the proper TCP/IP address for this CAD.

FMV1569E The CAD attempted to register its `tcpport` and `tcpip` address but the TCP/IP address resolved to the loopback address and was rejected by the server.

Explanation: The CAD sent the port and address information to the server, however, there was a problem registering the information with the server. The problem occurred because the server detected that the address provided resolved to the loopback address.

System action: The server did not register the information for the CAD. CAD processing will continue, but some functions of the CAD may not be working properly.

User response: Use `TCPCADADDRESS` in the client option file to indicate the proper TCP/IP address for this CAD. Loopback address is not valid.

FMV1570E Registering this instance of the Cad with the server failed. Cad process continues.

Explanation: The CAD failed to register address information to the server, due to an error. There should be a message immediately preceding this message that would indicate the problem more precisely.

System action: The server did not register the information for the CAD. CAD processing will continue, but some functions of the CAD may not be working properly.

User response: Look at messages immediately preceding this message to help determine what error occurred.

FMV1571E The *time-option* option cannot be used without specifying the *date-option* option

Explanation: If the to/from/pit time options is specified then the corresponding to/from/pit date MUST also be specified.

System action: Processing stopped.

User response: Either remove the to/from/pit time option or add the corresponding to/from/pit date option.

FMV1572E An unexpected error was received from the server query, RC=*re tcode*.

Explanation: An unexpected error was received by the client. This could be caused by network problems or a programming error.

System action: Tivoli Storage Manager canceled the current operation.

User response: Verify that your communication path is functioning properly and try the operation again. If the problem persists, contact your Tivoli Storage Manager administrator for further assistance.

FMV1573E FROMDATE and TODATE cannot be used with PITDATE.

Explanation: The PITDATE option specifies different and conflicting date selection criteria from the FROMDATE and TODATE options. Therefore these options cannot be combined.

System action: The restore operation is not performed.

User response: Determine whether you require the functionality of PITDATE or FROMDATE and TODATE, then try the operation again. If you want to restore files as of a certain date and time, use PITDATE and PITTIME. If you want to restore files from a given range of dates, use FROMDATE, TODATE, FROMTIME, and TOTIME. Refer to the Tivoli Storage Manager client manual for your operating system for additional information about these options.

FMV1574E Journal Query Failed.

Explanation: The journal daemon was unable to process the requested journal query.

System action: Journal backup processing is interrupted.

User response: Retry the backup, check the journal daemon errorlog for the cause of the failure. Backup of other file systems in the domain will continue.

FMV1575E Journal Daemon Communications Error.

Explanation: An error occurred communicating with the journal daemon.

System action: Journal backup processing is interrupted.

User response: Retry the backup, check the journal daemon and client errorlogs for the cause of the failure.

FMV1576W Space Management Agent version mismatch. The Space Management Agent (hsmagent) version *agent-version* running on '*client-node*' client node does not match with the Space Management Console (GUI) version *console-version* you are running! To avoid compatibility problems, please use the same version for the Space Management Console and the Space Management Agent. Do you want to proceed?

Explanation: The version of the Space Management Console does not match with the version of the Space Management Agent running on the client node machine. To avoid compatibility problems, please use the same version for the Space Management Console (GUI) and the Space Management Agent (hsmagent).

System action: Prompt the user to exit or continue.

User response: Use Space Management Console (GUI) with the same version like the Space Management Agent (hsmagent) running on the HSM node you want to manage.

FMV1577I The Windows console event handler received a '*event*' console event.

Explanation: A console event was received by one of the IBM Tivoli Storage Manager processes or programs. The following events can be received:

- Ctrl-C - This indicates either the user entered the ctrl-c sequence or that one of the Windows services was stopped.

System action: None.

User response: None.

FMV1578E The specified path '*path*' is not valid for backup or archive.

Explanation: The specified path is a special file system or part of a special file system. Special file systems contain dynamic information generated by the operating system and should not be backed up or archived. Refer to the Tivoli Storage Manager client manual for a complete list of special file systems for your operating system.

System action: Processing continues if there are other file systems to back up.

User response: Do not specify special file systems for backup or archive.

FMV1579E **GSKit function *func-name* failed with error-code: *session***

Explanation: A GSKit function has failed with the specified error code.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation. If the problem persists, contact Tivoli Storage Manager customer support.

FMV1580W **An Include.Fs statement with performance algorithm set already exists for the drive specified. Do you want to replace the statement?**

Explanation: The user tried to create a duplicate Include.Fs entry on a drive that already has a performance algorithm associated with it. This is applicable to the Preference Editor on the MFC GUI

System action: The user can replace the statement with the new one or they can cancel out of this operation

User response: The user is prompted to replace the statement with the new one or they can say No to cancel out of this operation.

FMV1581W **'*object-name*' was restored as '*temp-name*'. A reboot is required to complete the restore.**

Explanation: This is a system file restored and could not be immediately replaced. The file will be replaced during the next reboot of the operating system. It is important to note that until the reboot occurs, the changes will not be in effect.

System action: Tivoli Storage Manager restored the file with a temporary name, and instructed the operating system to replace the original file with the restored file during the next boot of the operating system.

User response: Reboot the machine as soon as possible after the Tivoli Storage Manager restore operation ends.

FMV1583E **The Hardware Utility plug-in module was not found or could not be loaded.**

Explanation: Processing stops.

System action: None.

User response: Run "dsmc show plugins" at the Tivoli Storage Manager command-line client prompt to see the available plug-ins on the system and verify the

path which is being used to load the plug-ins. If the plugin path is available and the Hardware Utility plug-in, libPiHDW.a, is present, ensure that the LIBPATH variable is set to the Hardware product's library path, for example, LIBPTH=/usr/opt/db2_08_01/lib.

FMV1584E **Error loading system library 'libdevmapper.so' required for image operations for LVM2 volumes.**

Explanation: The system library libdevmapper.so required for LVM2 image operations could not be loaded. This error can occur when library does not exist on the system, or it is an earlier level than is required, or it could not be opened by the Tivoli Storage Manager client process.

System action: The image operations for LVM2 volumes will not be available.

User response: Check the installed packages and the library versions on the system. If correct versions is installed, check for access related issues. If system does not have these library installed please contact your Linux OS distributor.

FMV1587W **Unable to read extended attributes for object *object-full-name* due to errno: *errno-value*, reason: *errno-explanation***

Explanation: The extended attributes of the object could not be read. The system set the error code *errno-value* and the reason *errno-explanation*. If the reason *errno-explanation* is either "access denied" or "permission denied", the current user does not have permission to read the extended attributes of the object.

System action: The object is skipped. Processing continues with the next object.

User response: The error is expected if the operation tries to read extended attributes of an object that you do not own or do not have access to. If the reason indicates an input/output error, perform the file system consistency check procedure and try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1588W **I/O error reading file attribute: *attr-name* for: *file-name*. errno = *errno-value*,**

Explanation: The attribute *attr-name* of the file *file-name* could not be retrieved. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to read the file attributes.

System action: Processing continues without backing up the specified file attribute.

User response: Correct the condition causing the physical error.

FMV1589W Unable to write extended attributes for *object-full-name* due to *errno: errno-value*, *reason: errno-explanation*

Explanation: The extended attributes of the object could not be written. The system set the error code *errno-value* and the reason *errno-explanation*. If the reason is either "access denied" or "permission denied", the current user does not have permission to write the extended attributes of the object.

System action: Processing continues without restoring the extended attributes.

User response: The error is expected if the operation tries to write extended attributes to an object that you do not own or do not have access to. If the reason indicates an input/output error, perform the file system consistency check procedure and retry the operation. If the problem persists, contact IBM technical support for further assistance.

FMV1590W I/O error writing file attribute: *attr-name* for: *file-name*. *errno* = *errno-value*,

Explanation: The attribute *attr-name* of the file *file-name* could not be set. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to set the file attributes.

System action: Processing continues without restoring the specified file attribute.

User response: Correct the condition causing the physical error.

FMV1592E Failed to initialize SSL protocol.

Explanation: Tivoli Storage Manager was unable to initialize SSL protocol.

System action: Processing stopped

User response: Check for GSKit related messages in the error log. Make sure you have configured the key database for SSL communication as described in the documentation. If the problem persists, contact Tivoli Storage Manager customer support.

FMV1593E Cannot open the key database.

Explanation: Tivoli Storage Manager was unable to open the keyfile that is expected to contain the server certificate for SSL communications.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation. If the problem persists, contact Tivoli Storage Manager customer support.

FMV1594E Wrong key database password.

Explanation: The key database that contains the server certificate has been set up with the wrong password.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation.

FMV1595E Bad server certificate.

Explanation: Tivoli Storage Manager was unable to open SSL connection to server because of a bad certificate. This error usually occurs when the server certificate cannot be verified by the client.

System action: Processing stopped

User response: Make sure you have configured the key database for SSL communication as described in the documentation. Make sure to import the correct certificate from the Tivoli Storage Manager server you are trying to connect to.

FMV1596E SSL protocol is not supported.

Explanation: SSL protocol is not supported on this platform.

System action: Processing stopped

User response: Refer to Tivoli Storage Manager documentation for the list of supported platforms.

FMV1597E The -pick and -deltype=all options are not valid together.

Explanation: -deltype=all is used to delete an entire directory tree. You cannot use -pick to select individual objects from the tree. -pick is valid only with -deltype=active or -deltype=inactive.

System action: Processing stopped.

User response: Try the operation again with a valid combination of options. If you want to delete an entire tree, use -deltype=all, but do not use -pick. If you want to select which backup versions to delete, specify -deltype=active or -deltype=inactive, and use the -pick option. Also use -subdir=yes if you want the file selection to include files in subdirectories of the file specification. See the client manual or command line help for additional information.

FMV1598E -deltype=all is not valid for this file specification.

Explanation: -deltype=all is used to delete an entire directory tree. You must specify a fully wildcard directory when using -deltype=all.

System action: Processing stopped.

User response: Try the operation again with a valid combination of options. If you want to delete all backup versions of an entire directory tree, use -deltype=all and a fully wildcarded file specification. If you want to delete backup versions of partially qualified file names, use -deltype=inactive or -deltype=active. Also use -subdir=yes if you want to delete backup versions in subdirectories of the file specification. See the client manual or command line help for additional information.

FMV1599E Cannot load SSL runtime library.

Explanation: Tivoli Storage Manager failed to dynamically load SSL runtime library necessary for SSL protocol

System action: Processing stopped

User response: Make sure Tivoli Storage Manager client is properly installed. Try to reinstall the client software. If the problem persists, contact Tivoli Storage Manager customer support.

FMV1600E Unable to load the Data Protection for Lotus Domino library.

Explanation: The Data Protection for Lotus Domino[®] library could not be loaded.

System action: Processing ends.

User response: Ensure that Domino plugin is properly configured and check the error log on the client machine for more information.

FMV1601E The Domino plugin operation failed because of an internal error.

Explanation: A Domino plugin internal error has occurred.

System action: Processing ends.

User response: Check the error log on the client machine for more information.

FMV1602E The Domino plugin operation failed because the preferences file was not found.

Explanation: The Data Protection for Lotus Domino preference file could not be found.

System action: Processing ends.

User response: The Data Protection for Lotus for Domino configuration file (default name domdsm.cfg) could not be found. Check the error log on the client machine for more information.

FMV1603E The Domino plugin operation failed because of an internal TCP/IP error.

Explanation: A TCP/IP error has occurred.

System action: Processing ends.

User response: Check the error log on the client machine for more information.

FMV1604E The Domino plugin operation failed trying to start the dsmdomp address space.

Explanation: The dsmdomp address space could not be started. This is probably an installation error.

System action: Processing ends.

User response: Ensure that the lotus/bin directory has a symbolic link to the tools directory for dsmdomp and the lotus/notes directory has a symbolic link to the dsmdomp executable. If the problem persists, contact your System Administrator for further assistance.

FMV1605E The Domino plugin operation failed while initializing communications with the dsmdomp address space.

Explanation: The Domino plugin communication initialization failed.

System action: Processing ends.

User response: The dsmdomp address space failed during its initialization. This is likely to be an installation error. Ensure that the lotus/bin directory has a symbolic link to the tools directory for dsmdomp and the lotus/notes directory has a symbolic link to the dsmdomp executable. If the problem persists, contact your System Administrator for further assistance.

FMV1606E The Domino plugin operation failed while starting up the dsmdomp address space.

Explanation: The dsmdomp address space could not be started.

System action: The TDP for Domino processing stops.

User response: The dsmdomp address space failed during its initialization. This is likely to be an installation error. Ensure that the lotus/bin directory has a symbolic link to the tools directory for dsmdomp and the lotus/notes directory has a symbolic link to the dsmdomp executable. Examine the file /tmp/dsmdomp* for more information. If the problem persists, contact your System Administrator for further assistance.

FMV1607E A plugin found in the plugins library is not supported by the current level of the Tivoli Storage Manager client.

Explanation: The plugin is not loaded, and processing continues.

System action: The plugin is not loaded, and processing continues.

User response: This probably is an installation error. Ensure that the plugins directory contains valid plugin libraries, and that the correct level of the Tivoli Storage Manager client has been installed. If the problem persists, contact your System Administrator for further assistance.

FMV1608E Domino plugin operation failed with the following message: *message*

Explanation: A Domino plugin operation error occurred.

System action: Processing ends.

User response: Correct the error that caused the operation to fail.

FMV1609E Domino plugin process failed. The following messages are associated with the error. *message*.

Explanation: A Domino plugin operation error occurred.

System action: Processing ends.

User response: Correct the error that caused the operation to fail.

FMV1610E The domnode option has not been properly specified for the node '*node_name*'.

Explanation: The domnode option has not been properly specified in the dsm.sys file for the node shown.

System action: Processing for this request stops.

User response: This is likely to be an installation error. Ensure that the domnode option has been properly specified for the node in question. If the problem persists, contact your System Administrator for further assistance.

FMV1611E A plugin operation failed because of an internal error.

Explanation: A plugin internal error has occurred.

System action: The plugin operation stops.

User response: If the error persists, run with tracing

enabled and contact your System Administrator and IBM for further assistance.

FMV1612E The Domino plugin operation failed because of a Tivoli Storage Manager API error.

Explanation: An Tivoli Storage Manager API error occurred .

System action: Processing ends.

User response: Check error log on the client machine for more information.

FMV1613E >Could not load the Tivoli Storage Manager API.

Explanation: The Tivoli Storage Manager API could not be loaded.

System action: Processing ends.

User response: Check error log on the client machine for more information.

FMV1614E The Domino plugin 'Try and Buy' license has expired.

Explanation: The 'Try and Buy' license that was detected has expired.

System action: Processing ends.

User response: This product is no longer valid for use. A valid license must be obtained before running the product.

FMV1615E The Domino plugin operation failed due to a license error.

Explanation: Domino plugin license verification failed.

System action: Processing ends.

User response: Check the error log for further information.

FMV1616E The Domino plugin operation failed because the Lotus Domino API could not be loaded.

Explanation: The Lotus Domino API could not be loaded.

System action: Processing ends.

User response: Ensure the Lotus Domino Server is installed correctly.

FMV1617E The Domino plugin operation failed because of a Data Protection for Domino API error.

Explanation: A Data Protection for Domino API error occurred during a Domino plugin operation.

System action: Processing ends.

User response: For more details, view the following Tivoli Storage Manager error logs.

The API error log (dsierror.log) and the log of Data Protection for Domino activity (domdsm.log). The default location of these logs is the Data Protection for Domino installation directory.

The backup-archive client error log (dsmerror.log), the web client error log (dsmwebcl.log), and the log of scheduler activite (dsmsched.log). The default location of these logs is the backup-archive installation directory.

FMV1618E A Domino plugin operation is already in progress. Please wait for operation to complete.

Explanation: A Domino plugin operation is in progress.

System action: The Domino plugin operation stops.

User response: Please wait for the Domino plugin operation to complete before starting a new Domino plugin operation.

FMV1619E The IBM Tivoli Storage Manager application client cannot work with the version of the Domino plugin you have installed.

Explanation: The version of the Domino plugin currently installed on the system is older than the version used to build the IBM Tivoli Storage Manager application client.

System action: Processing ends.

User response: Install a version of the Domino plugin at or later than the level of the IBM Tivoli Storage Manager application client.

FMV1620I Backup version for 'filesystem namepath-namefile-name', object id - 'object-id':object-id' is not consistent with local repository. Its being deleted.

Explanation: The specified backup instance of the named object is not valid with local repository contents. This could happen if local repository is modified or got corrupted on the client system. This backup can not be restored, therefore it will be deleted on the server.

System action: The specified backup object will be deleted on the server. Processing will continue.

User response: None.

FMV1621E Failed to update backup attributes on server for local backup for 'filesystem namepath-namefile-name', object id - 'object-id':object-id' return code 'return code'.

Explanation: Tivoli Storage Manager failed to update attributes for the named backup object on the server. The server may not reflect correct state of the backup.

System action: Processing continues.

User response: Check preceding error messages in error log for more information. Retry the operation. If problem continues, contact your Tivoli Storage Manager administrator.

FMV1622I Number of backup objects cleaned up on server: 'number' number of local snapshot resources made available : 'number'.

Explanation: While performing consistency check for server's database and the local repository maintained on the client system, reported inconsistencies were found. Inconsistent backups cannot be restored, therefore Tivoli Storage Manager deletes all inconsistent backup objects and frees the space occupied in the local repository.

System action: Processing continues.

User response: Check error log for further details on which objects on server were deleted. If numbers look unusually high check your configuration and if it continues, contact your Tivoli Storage Manager administrator.

FMV1623W Backup of NSF DB2 database was skipped. NSF DB2 databases not supported.

Explanation: This version of DP for Domino plugin does not support NSF DB2 databases.

System action: Backup of NSF DB2 databases is skipped.

User response: Exclude NSF DB2 databases from backup.

FMV1624W You have chosen to proceed with the restore operation. New logical volumes added after backup will be removed during this restore process. Please restore these logical volumes manually before performing rollforward recovery.

Explanation: Database configuration has been changed since the previous backup by the addition of new logical volumes. User has requested a local restore

operation which will remove these newly added logical volumes. Please restore them after the local restore command has completed, before performing rollforward recovery. You can find the list of logical volumes removed in the dsmerror.log file.

System action: This message is a warning to the user to perform certain action after the local restore command completes successfully.

User response: User MUST take the action specified in this warning before proceeding with rollforward recovery.

FMV1625I **Number of volumes to be FlashCopied:**
v1

Explanation: Number of volumes to be flashcopied.

System action: None.

User response: None.

FMV1626E **An unexpected error was encountered when processing a Tivoli Storage Manager operation using a hardware or snapshot function. Tivoli Storage Manager function name :** *function-name*
Tivoli Storage Manager function : *function-desc* **Tivoli Storage Manager return code :** *TSM-rc* **Tivoli Storage Manager file :** *file-name (line-number)*

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV1627E **SVC virtual disk *v1* is not valid.**

Explanation: The specified virtual disk is not found in the list of virtual disks provided by the connected SVC cluster.

System action: Process stops.

User response: Ensure that this virtual disk exists in the SVC.

FMV1628E **The source *v1* and target *v2* virtual disks are in different SVC clusters.**

Explanation: The SVC source and target virtual disks have to be assigned to the same SVC cluster.

System action: Process stops.

User response: Ensure that the source and target virtual disks are in the same SVC.

FMV1629E **The source *v1* and target *v2* virtual disks are of different size.**

Explanation: The SVC source and target virtual disks have to be of the same size.

System action: Process stops.

User response: Ensure that the source and target virtual disks are the same size.

FMV1630E **An error was returned calling an operation of the Common Interface Model(CIM). Tivoli Storage Manager function name :** *function-name* **Tivoli Storage Manager function :** *function-desc* **Tivoli Storage Manager CIM return code:** *0xCIM-rc* **Tivoli Storage Manager file :** *file-name (line-number)*

Explanation: An error occurred when calling a CIM operation of the disk subsystem.

System action: Processing stops.

User response: Please see the section about the CIM return codes and their descriptions in the product publication.

FMV1631E **A memory allocation error has occurred in file *filename*, line number *linenumber*.**

Explanation: Enough memory was not available to continue processing.

System action: Processing ends.

User response: Ensure that your system has sufficient real and virtual memory. Close unnecessary applications.

FMV1632I **Changing copyType to "copy" for LOCAL SAN Volume Controller incremental backup operation.**

Explanation: When backup destination is LOCAL, snapshot incremental type defaults to COPY type operation. This is due to the lack of INCREMENTAL snapshot support on SAN Volume Controller.

System action: This message is informational.

User response: Do not specify "incremental" option for LOCAL backups when using SAN Volume Controller or use "any". This will allow Tivoli Storage Manager to pick the appropriate default value of copyType.

FMV1647I **DB2 Partition Volume Information:**
Database configuration Name: *db2 cfg name* **Database Partition Number:** *db2 partition num* **DB2 Host Name:** *db2 host name* **TSM Node Name:** *tsm node name*
Volume List: *volume list*

Explanation: None.

System action: This message is informational.

User response: None.

FMV1648I DB2 Backup Host Volume Information:
Database configuration Name: *db2 cfg*
name Backup Host Machine Name: *db2*
partition num Backup TSM Node Name:
db2 host name **Volume List:** *volume list*

Explanation: None.

System action: This message is informational.

User response: None.

FMV1649E The option '*specified-option*' is inconsistent with the option '*other-option*'.

Explanation: The command failed because the specified option (*specified-option*) can not be specified in combination with the option (*other-option*), which is also specified.

System action: The command is terminated.

User response: Run the command without the specified option. Alternatively, run the command without the other option.

FMV1650I Command: *command-string*

Explanation: The command string listed in the message was issued by the Tivoli Storage Manager Backup-Archive client.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1651I Backed Up: *fshlll*

Explanation: The backup operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1652I Archived: *fshlll*

Explanation: The archive operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1653I Updated: *fshlll*

Explanation: The update operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1654E Failed: *fshlll*

Explanation: The backup, archive, restore or retrieve operation for the object failed.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only. For information about the failure refer to the Tivoli Storage Manager Backup-Archive Client error log.

FMV1655I Restored: *fshlll*

Explanation: The restore operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1656I Retrieved: *fshlll*

Explanation: The retrieve operation for the object was successful.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1657I Expired: *fshlll*

Explanation: The active version of the object was expired in the Tivoli Storage Manager database.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1658I Deleted: *fshlll*

Explanation: The object was deleted from the Tivoli Storage Manager database.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1659I Skipped: *fshlll*

Explanation: The object was skipped by the user during backup or archive processing.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1660I Excluded: *fshlll*

Explanation: The object was excluded from backup or archive processing.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1661I Unchanged: *fshlll*

Explanation: The object has not changed since the last incremental backup was performed and does not need to be resent.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV1662I Agent Node: *'agent_node'* Target Node: *'target_node'*

Explanation: Proxy nodes information.

System action: None

User response: None

FMV1663W The option fractional reserve on volume *vol_name* was reduced to less than 100 percent.

Explanation: Network Appliance strongly recommends that when the fractional reserve is set to less than 100 percent you actively monitor space consumption and the rate of change of data in the volume to ensure you do not run out of space reserved for overwrites. In that case, if you run out of overwrite reserve space, writes to the active file system fail and the host application or operating system might crash.

System action: Process continues.

User response: Ensure that you monitor the space consumption. Consult Network Appliance for tools to monitor available space in your volumes.

FMV1664E The snap restore for volume *volname* with snapshot name *snapname* would destroy later snapshots that are required for other applications or for volume clones.

Explanation: ONTAP will delete newer snapshots of a volume when a specific snapshot is used for snap restore.

System action: Process stops.

User response: Prior to a snap restore, ensure that newer snapshots are not used in other applications or in volume clones.

FMV1665W Tivoli Storage Manager for ACS did not find any snapshots for volume *volname* on the N series filer.

Explanation: No snapshots were found for this volume on the N series filer.

System action: Process continues.

User response: None.

FMV1666W Tivoli Storage Manager for ACS did not find any information about the N series volume *volname*.

Explanation: The query for information about this volume did not return any data.

System action: Process continues.

User response: None.

FMV1667E The snapshot name *snapname* for volume *volname* was not found in the snapshot list on the N series filer.

Explanation: Snapshot identified by this name does not exist.

System action: Process stops.

User response: None.

FMV1668E The *'drive-name1'* is not a local disk.

Explanation: The specified file system is network disk or network share. Because the CLUSTERNODE option is set to YES, the file system cannot be backed up or archived.

System action: Processing stops.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the client manual for further information about configuring the Tivoli Storage Manager client to run in a cluster environment.

FMV1669W The *command subcommand* command can only be run in Windows WinPE mode.

Explanation: The *command subcommand* command is not supported on a currently running operating system. You must reboot to Windows WinPE mode to run this command.

User response: None.

System action: The command is not processed.

FMV1670E The file specification is not valid. Specify a valid Network Appliance or N-Series NFS (AIX, Linux) or CIFS (Windows) volume.

Explanation: The file specification is not valid. Incremental backup using snapshot difference using the -SNAPDIFF option can only be performed on Network Appliance or N-Series NFS volumes on AIX and Linux, and on CIFS volumes on Windows. Do not specify either Network Appliance or N-Series Qtrees or a path within the Network Appliance or N-Series volume. Only full volumes are supported.

System action: Processing stops.

User response: Retry the incremental backup operation using the -SNAPDIFF option. Specify a valid Network Appliance or N-Series NFS volume on AIX or Linux, or a CIFS volume on Windows.

FMV1671I The cluster database has been restored. Restarting the cluster services on all nodes. This will take a few minutes.

Explanation: After the cluster database is restored, the cluster service on the restoring node is in a paused state. The cluster service on other nodes were shutdown. All services need to be restarted. If some of the services cannot be started automatically, restart them manually.

System action: Processing continues.

User response: No action.

FMV1672I Could not take the cluster resource *resource name* offline. MS rc *retcode*. Error is ignored.

Explanation: Microsoft recommends taking the cluster resources offline during an authoritative cluster database restore. However, the restore can still be done if the resources cannot be taken offline. The error is ignored.

System action: Processing continues.

User response: No action.

FMV1673W Cluster service on node *node name* could not be started. You must manually start the service.

Explanation: The cluster database has been restored. During the restore, the cluster service was taken offline. Tivoli Storage Manager failed to restart the cluster service.

System action: Processing continues.

User response: You can manually start the service for this node.

FMV1674I The cluster database has been restored but the cluster service on some nodes could not be started. Use the Failover Cluster Management tool to manually start the nodes.

Explanation: The cluster database has been restored. During the restore, the cluster services were taken offline except for the node being restored. Tivoli Storage Manager failed to automatically start these cluster services. You need to start them manually. The nodes whose services failed to start are logged in the client error log.

System action: Processing continues.

User response: You can manually start the cluster services.

FMV1675W Unable to obtain a list of cluster nodes to restart after the cluster database is restored. The call '*cmd*' returned with MS rc *retcode*. You must restart the cluster service on all the nodes after the restore is finished.

Explanation: Due to an error, Tivoli Storage Manager could not retrieve a list of nodes in the cluster to restart. The cluster services on these nodes need to be started manually. The client error log might contain additional information depending on where the failure occurred.

System action: Processing continues.

User response: Manually start the cluster services on all nodes.

FMV1676W You are doing an authoritative cluster database restore. The process may seem to be hang before and after the file is restored. This is because it may need to start the cluster service if it is not up and take all the resources offline. After the cluster database is restored, the cluster service will be restarted for changes to be in effect. The cluster service on all other nodes also have been shutdown. They will be restarted.

This may take a few minutes.

Explanation: The restore will seem to be paused at time because before the restore, Tivoli Storage Manager ensures the cluster service is up on the restoring node and all the resources are taken offline. After the cluster database is restored, the cluster service on the restoring node is in a paused state. The cluster service on other nodes were shutdown. All services need to be retarted. If some of the services cannot be started automatically, you can try to restart them.

System action: Processing continues.

User response: No action.

FMV1677W Tivoli Storage Manager failed to set the disks for quick formatting because of an error. See the error log for more details. The disks will be slow formatted which will cause a slower restore process.

Explanation: By default, Tivoli Storage Manager tries to set the QuickFormat value of the HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\ASR\RestoreSession key to perform quick formatted on all the disks. Due to an error, a slow format will be performed on the re-creation of the disks. This process will cause a slower restore process.

System action: None

User response: None

FMV1678E ASR path 'path': not found.

Explanation: You have specified a directory that does not exist.

System action: Processing stops.

User response: Recheck all spelling and punctuation, particularly the placement of directory delimiters (for example, "\""). Correct the syntax if it is incorrect, then retry the operation.

FMV1679W Updating the registry to identify which volumes have been restored has failed. This does not affect the volumes that have already been restored. See the error log for more details. The error is being ignored and processing continues.

Explanation: After restoring the critical volumes, Tivoli Storage Manager tries to update the RestoredVolumes value of the HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\ASR\RestoreSession key to indicate which volumes have been restored. Due to an error accessing the registry, the error is logged but processing continues.

System action: Processing continues.

User response: None

FMV1680W Function refresh incremental FlashCopy cannot be accomplish because no consistency group found for these volumes.

Explanation: A refresh of the incremental FlashCopy can only be done when the consistency group and the correspondent FlashCopy relation were established previously.

System action: None.

User response: None.

FMV1681E DSM_DIR was not set and the ASRFILESPATH option was not specified.

Explanation: The ASR files can be in put in the DSM_DIR path by default or overridden with the ASRFILESPATH option. Either one is being set.

System action: Processing stops.

User response: Set the DSM_DIR environment variable or specify the ASRFILESPATH option on the "RESTORE MACHINEASR" command.

FMV1682W No FlashCopy relationships found in the storage system.

Explanation: The copy services server (mostly a CIM Object Manager) does not have any FlashCopy relation objects.

System action: Process may stop.

User response: This is not necessarily a message that implies the stop of the process.

FMV1683E The state *status* of the consistency group is bad to achive a valid disk backup.

Explanation: Tivoli Storage Manager ACS function monitoring will expect that the FlashCopy are in one of the state Idle_Copied or Copying.

System action: Process will stop.

User response: Verify using the storage GUI the state of the FlashCopy. If this state was generated by an user action, try to start the copy process through the storage GUI, then re-start the Tivoli Storage Manager ACS moniotoring fuction.

FMV1684W Disk Full Error Accessing Subfile Cache: *exception-name*

Explanation: A disk full error occurred attempting to access or write to the specified subfile cache file during a subfile incremental backup. See the client error log for more detailed information. Tivoli Storage Manager.

System action: Processing continues without subfile.

User response: None.

FMV1685E Incremental backup operation using snapshot difference is only available for N series/NetApp filer volumes, is not a NetApp volume.

Explanation: Cannot perform NAS NFS/CIFS incremental backup operation using snapshot difference on the mounted or mapped volume because the volume is not a N series/NetApp filer volume.

System action: Processing stops.

User response: Retry the incremental backup operation by specifying an entire NAS NFS or CIFS volume.

FMV1686I Single Instance Store link '*file-name*' will be restored or retrieved as a normal file.

Explanation: Tivoli Storage Manager restores Single Instance Store (SIS) links as normal files. If the restored version is a duplicate of the copy in the SIS Common Store, then the SIS Groveler will eventually recreate the SIS link.

System action: Tivoli Storage Manager creates normal files instead of the reparse point.

User response: None

FMV1687E VSS Instant Restore operation failed. Please examine the TSM Client error log file (DSMERROR.LOG) for more details.

Explanation: VSS hardware provider failed while performing volume-level copy restore operation.

System action: Processing stopped.

User response: Attempt to determine the source of the error by examining the Application Client log file, the TSM Client error log file (DSMERROR.LOG), the Windows Application Event Log, the Windows System Event Log, and the VSS provider log file, if applicable. Additional instructions for Windows VSS operations are located in the TSM Problem Determination Guide. Correct the problem and retry the operation. If this error persists, contact your service representative.

FMV1688I Sparse attributes for '*file-name*' cannot be backed up correctly because the volume from which the file is backed up does not support sparse files.

Explanation: If the volume from which a file is backed up does not support sparse files, then the allocated ranges for the sparse file cannot be backed up. This is true even if a file has its sparse attribute set. One example where this can occur is if a sparse file is

created on a NAS volume, but the volume is backed up over CIFS, where CIFS does not support sparse files.

System action: The sparse attribute and allocated ranges for the file are not backed up. If the file is restored, the restored file will not be sparse.

User response: No action is required if you do not need the sparse attribute and allocated ranges backed up. If you require backup of the file's sparse attribute and allocated ranges, then the volume from which IBM Tivoli Storage Manager backs up the file must support sparse files.

FMV1689E The registry was not updated after VSS ASR restore.

Explanation: An error occurred while updating the registry after VSS Automated System Recovery (ASR). Check dsmerror.log for more information.

System action: Processing stops.

User response: Ask your system administrator to check the error log.

FMV1690E The list of volumes passed contain pairs which belong to different consistency groups in the scope of one single cluster.

Explanation: Tivoli Storage Manager ACS handles for each operation only one consistency group per cluster at the same time. If the set of volumes in a backup or restore operation contain pairs that belong to different consistency group inside one single cluster, then the process of the operation will be stopped.

System action: Process stopped.

User response: If you added volumes to the production database or to the target set, ensure that they are not in any FlashCopy relation.

FMV1691I The option '*option*' that was found in the options file '*file-name*' at the line number: *number* is not supported and will be ignored by the client.

Explanation: The specified option is valid but not supported on the current platform and will be ignored by the client.

System action: Processing continues.

User response: You can ignore the message or remove the option from the option file.

FMV1692E The certificate is not trusted.

Explanation: The client was unable to open SSL connection to the server because the server certificate was not trusted.

System action: Processing stopped

User response: Make sure that you have configured the key database for SSL communication as described in the documentation. If the Tivoli Storage Manager server is using a self-signed certificate, make sure that you import the correct certificate from the server you are trying to connect to. When the server is using a certificate signed by an authority, make sure that the root certificate of the authority is imported into the client key database.

FMV1693E The certificate validity period is incorrect.

Explanation: The client was unable to open an SSL connection to the server because the certificate validity period is incorrect.

System action: Processing stopped

User response: Report this to the Tivoli Storage Manager server administrator. The server must have the correct certificate installed.

FMV1694E The certificate identity could not be verified.

Explanation: Tivoli Storage Manager was unable to open an SSL connection to the server because the certificate identity could not be verified. This happens when the certificate ownership information does not match the Tivoli Storage Manager domain name or IP address.

System action: Processing stopped

User response: Make sure that the server domain name or the IP address (the value of the TCPSERVERADDRESS option) is correct. If the problem persists, report it to your Tivoli Storage Manager server administrator.

FMV1695E The certificate is not valid.

Explanation: Tivoli Storage Manager was unable to open an SSL connection to the server because of an invalid certificate. The client was unable to determine the exact cause of the failure.

System action: Processing stopped

User response: Further analysis of the server certificate, the client key database, or both, is needed. Refer to Tivoli Storage Manager documentation for more information.

FMV1696E Only root can perform this action.

Explanation: User must be root to perform this action.

System action: Processing stopped.

User response: Log in as root and try the operation again.

FMV1700W Database 'database' (save date=date) was successfully recovered.

Explanation: The specified database (which was saved on the specified date) was successfully recovered.

System action: The specified database was recovered with the last saved version.

User response: none.

FMV1704W Option 'option-name' can not be supplied by application and is ignored.

Explanation: An API application supplied option. The option cannot be specified by an application. The option can be specified only in the dsm.sys options file.

System action: The supplied option is ignored. Processing continues.

User response: Correct the application configuration.

FMV1705E System Writers *writersname* do not exist.

Explanation: These writers are an essential part of the operating system. When they are not available the backup will complete successfully but the data for those writers will not get backed up to the IBM Tivoli Storage Manager server. This can result in the computer not booting after a restore of the system state.

System action: System state backup stopped.

User response: Verify that these writers exist using 'vssadmin list writers' command. Try the operation again. If the problem persists, contact your system administrator or IBM Tivoli Storage Manager administrator for further help.

FMV1706E Error creating directory 'directory'.

Explanation: The system was unable to create the specified directory.

System action: Processing terminates.

User response: Verify that the system has the appropriate permissions to create this directory, and then restart the operation.

**FMV1707E Hard link 'new-file-name' could not be created for existing file 'exist-file-name'.
Microsoft Windows return code:
'windows-return-code' 'windows-error-text'**

Explanation: Some system state files are hard links that point to another file. During system state restore, IBM Tivoli Storage Manager recreates the hard links for restored system state files. If a file with the same name as the hard link already exists at the time of the restore, IBM Tivoli Storage Manager attempts to replace the file with the hard link. This message is issued when IBM Tivoli Storage Manager is unable to replace an existing

file with a hard link. The message includes the hard link name, the system state file name to which the hard link points and the Microsoft Windows return code information. The return code information indicates why the file could not be replaced. It is possible for the operating system or applications to behave erratically if the hard link cannot be recreated.

System action: The hard link is skipped, system state restore continues.

User response: Use the Microsoft Windows return code information provided in the message to determine the underlying cause of the error. Based on the underlying cause of the error and the reason you are restoring the system state, you can choose to either correct the underlying cause and perform the restore again, or you can attempt to manually create the hard link. Because this error message represents an unusual and unexpected condition, you should give careful consideration to the potential consequences of either choice. The hard link can be created manually as follows: Rename the file that has the same name as the hard link. Then use the Microsoft Windows utility fsutil.exe as follows: FSUTIL HARDLINK CREATE hardlinkname originalfilename

FMV1708E Backup operation failed. Only a root user can do this operation.

Explanation: Backups initiated by non-root users are disabled by IBM Tivoli Storage Manager administrator.

System action: The operation stops.

User response: Request the IBM Tivoli Storage Manager administrator to enable non-root backups.

FMV1709W An ISO backed CDrom devices will not be backup with the Virtual Machine.

Explanation: The Virtual Machine create on restore would fail if the ISO CDrom images was not available or on-line.

System action: The Virtual Machine backup will continue minus the CDrom device.

User response: Once the Virtual Machine is created you may add a CDrom device to it.

FMV1710W Image backed floppy devices will not be backup with the Virtual Machine.

Explanation: The Virtual Machine create on restore would fail if the floppy images was not available.

System action: The Virtual Machine backup will continue minus the floppy device.

User response: Once the Virtual Machine is created you may add a Floppy device to it.

FMV1711W Incremental backup selected for 'VM name', but a Full backup has not yet been performed. Performing a Full backup instead.

Explanation: An incremental backup of the specified virtual machine was selected, but no full backup of that virtual machine exists; A full backup must exist before an incremental backup can be performed.

System action: A full backup of the virtual machine is performed instead of an incremental backup.

User response: None

FMV1712I Changed block tracking not supported for disk *disk name*; Performing FULL backup of disk.

Explanation: Changed block tracking is not enabled or supported for the specified disk, so a full backup of the disk will be performed.

System action: A full backup of the disk is performed.

User response: None

FMV1713W There was a problem getting changed block tracking information for disk *disk name*; Performing FULL backup of disk.

Explanation: Changed block tracking is supported for the specified disk, but there was a problem getting the changed block tracking information, so a full backup of the disk will be performed.

System action: A full backup of the disk is performed.

User response: Review the error log for messages as to why the changed block tracking information could not be obtained.

FMV1714I No changed extents found for disk *disk name* - skipping disk.

Explanation: No changed extents were found for the specified disk, so there is nothing to backup; The disk will be skipped.

System action: No data is backed up for the specified disk so no data has changed.

User response: None.

FMV1715E A filespace already exists for VM (VM name), but with a different VM uuid (VM Uuid) than the current one (VM Uuid).

Explanation: No changed extents were found for the specified disk, so there is nothing to backup; The disk will be skipped.

System action: No data is backed up for the specified disk so no data has changed.

User response: None.

FMV1716E A VMware vStorage web service task timed-out.

Explanation: The TSM client timed-out waiting for VMware vCenter or ESX host to complete a requested web service task. Resources could be low or the system could be busy.

System action: Processing stopped

User response: Please check the VMware vCenter or ESX host for errors.

FMV1717E A VMware vStorage web service task failed.

Explanation: A VMware vCenter or ESX host web service task failed.

System action: Processing stopped

User response: Please check the VMware vCenter or ESX host for errors.

FMV1718E VMware vStorage create snapshot failed.

Explanation: VMware vStorage failed to create the requested snapshot.

System action: Processing stopped

User response: Please check the TSM error logs and VMware vCenter or ESX host for errors.

FMV1719E VMware vStorage remove snapshot failed.

Explanation: VMware vStorage failed to remove the requested snapshot.

System action: Processing stopped

User response: Please check the TSM error logs and VMware vCenter or ESX host for errors.

FMV1729E The passed file list '*file-list*' is not a valid input file list. Pass standard file list or collection file list to the dsmrecall command.

Explanation: User has passed a invalid file list type to the dsmrecall command

System action: Processing stopped

User response: pass standard file list or collection file list to dsmrecall command.

FMV1730E The IBM Tivoli Storage Manager server query for ordering information failed.

Explanation: Tape optimized recall was not able to retrieve ordering information from the IBM Tivoli Storage Manager server.

System action: Processing stopped

User response: Check the connection to the IBM Tivoli Storage Manager server to see if the IBM Tivoli Storage Manager server is available and you have the correct access rights configured.

FMV1731E Tape optimized recall for file list '*file-list*' failed with rc = *code*.

Explanation: Tape optimized recall was not able to retrieve ordering information from the IBM Tivoli Storage Manager server.

System action: Processing stops.

User response: Check all error messages above this message to get details about the problem.

FMV1732W File '*file*' is from a different file system. writing file to list of unprocessed files: '*file-list*'.

Explanation: The dsmrecall command specifies a file system to process. Files from other file systems are skipped and written into a unprocessed list.

System action: File is skipped and information is written to a list of unprocessed files

User response: Check that all files in the input file list are from the correct file system.

FMV1733I A collection file was specified '*file-list*' The ordering process is skipped.

Explanation: A collection file was passed as the input file list. Ordering is not necessary since the file is already ordered. Only the recall is started.

System action: The ordering processed is not started, only recall started.

User response: No further action needed.

FMV1734W The virtual machine contains one or more independent disks. Backups are not supported in this configuration. Specify the '*-vmprocessvmwithindependent=yes*' option to exclude these disks from the backup.

Explanation: Independent disks are not affected by snapshots so the IBM Tivoli Storage Manager client does not support backing them up.

System action: The virtual machine is not backed up.

User response: Power off the virtual machine and change the disk independent mode or remove them from the virtual machine. Or specify the '-vmprocessvmwithindependent=yes' option to exclude these disks from the backup.

FMV1735W The virtual machine contains one or more physical Raw Device Mappings (RDMs). Backups are not supported in this configuration. Specify the '-vmprocessvmwithprdm=yes' option to exclude these disks from the backup.

Explanation: Physical RDMs are not included in snapshots so the TSM client does not support backing them up.

System action: The virtual machine is not backed up.

User response: Power off the virtual machine and change the RDMs to virtual mode or remove them from the virtual machine. Or specify the '-vmprocessvmwithprdm=yes' option to exclude these disks from the backup.

FMV1736I Change block tracking is not supported for virtual machine VM.

Explanation: RDM disks in physical mode, virtual disks attached to shared virtual SCSI bus, and VMs with hardware version 6 or earlier are not supported.

System action: The full disk is not backed up.

User response: None.

FMV1737E The PRESNAPSHOTCMD command failed.

Explanation: The command specified by the PRESNAPSHOTCMD option must complete successfully in order to perform the VSS snapshot backup. If the command completed with a return code of 0 (zero), it is considered to have completed successfully. If the command completed with any other return code, it is considered to have failed. If the command failed then the VSS snapshot backup is not performed.

System action: The client does not perform the VSS snapshot backup operation.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, consider wrapping the command in a script that always exits with a return code of zero.

FMV1738W The POSTSNAPSHOTCMD command failed.

Explanation: If the command specified by the POSTSNAPSHOTCMD option completed with a

non-zero return code, the VSS snapshot backup operation continues. The operation continues with a warning-level result. The result of the POSTSNAPSHOTCMD command does not supersede a higher result from the VSS snapshot backup command. For example, if the VSS snapshot backup command completed with code 12, a lower return code from the POSTSNAPSHOTCMD command does not alter the return code.

System action: The VSS snapshot backup continues, but with a warning return code of at least 8.

User response: Identify and repair the problem that caused the command to fail. Consider wrapping the command in a script that always exits with a return code of zero.

FMV1739E Restore of a system drive is not permitted.

Explanation: The drive to which you are restoring contains the operating system.

System action: Processing stops.

User response: Try the operation again without specifying a system drive.

FMV1740W Unable to read ACLs for object: *file_system path name*. Check dsmerror.log for more information.

Explanation: The ACLs of the object are not read.

System action: The object is skipped. Processing continues with the next object.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again.

FMV1741W Unable to read extended attributes for *file_system path name*. Check dsmerror.log for more information.

Explanation: The extended attributes of the object are not read.

System action: The object is skipped. Processing continues with the next object.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Follow the suggested corrective actions (if any) and try the operation again.

FMV1742E Expose Snapshot failed for backup '*backup-name*'.

Explanation: Expose snapshot failed.

System action: Processing stops

User response: See the dsmerror.log file for further details.

FMV1743E Unexpose snapshot failed for backup '*backup-name*'.

Explanation: Unexpose snapshot failed.

System action: Processing stops

User response: See the dsmerror.log file for further details.

FMV1744E One or more of the snapshots(volumes) needed for the restore operation were not found. See dsmerror.log for further details.

Explanation: One or more of the snapshots needed for restore were not found on the system.

System action: Processing stops

User response: See the dsmerror.log file for further details.

FMV1745I The virtual machine to restore has one or more distributed port groups. Further configuration might be necessary to select a port number after the restore is complete.

Explanation: The virtual machine was saved with one or more NIC cards backed by distributed port groups. Due to conflicts on restore the port number(s) were not saved.

System action: The restore continues.

User response: Edit the virtual machine settings and select a port if needed.

FMV1746E No available LUNs were found. Confirm that the storage adapters are configured correctly on the host and that the LUNs are not mapped to another virtual machine.

Explanation: The virtual machine was stored with a Raw Device Mappings disk backed by a LUN. The required LUN is missing or still mapped to another virtual machine.

System action: The virtual machine cannot be restored.

User response: Confirm that the Storage Adapters are configured correctly on the host and that the LUNs are not mapped to another virtual machine.

FMV1747W The virtual machine contains one or more Version 2 Raw Device Mappings (RDMs). Backups are not supported in this configuration.

Explanation: Version 2 RDMs are not supported.

System action: The virtual machine is not backed up.

User response: Power off the virtual machine and remove the version 2 RDMs from the virtual machine.

FMV1748E The virtual machine was stored with a Raw Device Mappings disk backed by a LUN. The required LUN is missing or still mapped to another virtual machine: LUN UUID *lun*.

Explanation: The virtual machine was stored with a Raw Device Mappings disk backed by a LUN. The required LUN is missing or still mapped to another virtual machine.

System action: The virtual machine cannot be restored.

User response: Find the required LUN and make it available to the virtual machine.

FMV1749W Object '*filespace-nameehl-namell-name*' was backed up with invalid file system type attribute.

Explanation: File system type is used by the client to determine if an object name is case sensitive or not. Wrong file system type may result in incorrect sort order of the server tree for case sensitive file systems. Finally some unchanged files may expire and then re-backed up during full incremental backup.

System action: Processing continues.

User response: It is recommended to rename the correspondent filespace on TSM server and do the full incremental backup again.

FMV1750I Volume mount point '*volumemountpoint*' is mounted to volume '*volume*'. Using snapshot volume for '*volume*' to backup.

Explanation: The volume mount point resolved to a volume that has been snapped. The same snapshot volume will be used.

System action: Processing continues.

User response: None.

FMV1751E Error processing '*filespace name*': The file system can not be accessed.

Explanation: The client is unable to access the file system. Two common reasons for this are the account under which the client is running does not have access

to the root of the file system, or the file system does not exist.

System action: The inaccessible file system is skipped. Processing continues with the next file system.

User response: Check the error log for additional messages that might yield additional information about the problem that prevents access to the file system. Correct the problem, then retry the operation. If the account does not have access to the file system, then either the system administrator needs to grant access, or an account that has access to the file system must be used. If the file system does not exist, then remove or correct the file system specification.

FMV1752E The file system can not be accessed.

Explanation: The client is unable to access the file system. Two common reasons for this are the account under which the client is running does not have access to the root of the file system, or the file system does not exist.

System action: The inaccessible file system is ignored.

User response: Check the error log for additional messages that might yield additional information about the problem that prevents access to the file system. Correct the problem, then retry the operation. If the account does not have access to the file system, then either the system administrator needs to grant access, or an account that has access to the file system must be used. If the file system does not exist, then remove or correct the file system specification.

FMV1753E File space '*filespace name*' was backed up by an older client version, and cannot be restored with this client version. The file space will be skipped.

Explanation: The backup set format in earlier client versions for SYSTEM STATE and SYSTEM SERVICES is incompatible with the current client version. Those file spaces will be skipped. The restore might appear to pause while the client skips past the objects in those file spaces. Other remaining file space data will be restored.

System action: Objects in this file space are skipped. Other remaining file space data will be restored.

User response: Restore this specific file space in the backupset with a prior level client.

FMV1754E File space '*filespace name*' cannot be restored when ASNODENAME option is in affect. The file space will be skipped.

Explanation: System state data of another node should not be restored to a different node. Those file spaces will be skipped. The restore might appear to pause while the client skips past the objects in those file

spaces. Other remaining file space data will be restored.

System action: Objects in this file space are skipped. Other remaining file space data will be restored.

User response: Remove ASNODENAME option before restoring this specific file space in the backupset or use the node name that was used to backup system state data to restore.

FMV1755W An error communicating with Active Directory has occured. USEDIRECTORY option will be ignored and processing will continue.

Explanation: Tivoli Storage Manager attempted to query Active Directory for Tivoli Storage Manager Server parameters but an error has occured. This could be caused by Active Directory or the Tivoli Storage Manager Server's setup.

System action: Tivoli Storage Manager will ignore the USEDIRECTORY option and continue with client processing.

User response: Make sure your computer is properly set up to the domain with Active Directory. Also, make sure your Tivoli Storage Manager Administrator has properly configured the Tivoli Storage Manager Server for your node.

FMV1756W The Journal for '*backup-specification*' has been reset: The server filespace was deleted since the last backup completed.

Explanation: The client has reset the journal because the corresponding server filespace was deleted since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

FMV1757W The Journal for '*backup-specification*' has been reset: The server filespace was deleted since the last backup completed.

Explanation: The client has reset the journal because the corresponding server filespace was deleted since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

FMV1758W The Journal for '*backup-specification*' has been reset: The server filesystem was deleted since the last backup completed.

Explanation: The client has reset the journal because the corresponding server filesystem was deleted since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

FMV1759W The Journal for '*backup-specification*' has been reset: The policy set was updated since the last backup completed.

Explanation: The client has reset the journal for the specified file system because the node policy set was updated since the last backup completed.

System action: The journal is reset, the current backup won't use the journal, and the journal won't be available for backup until a full incremental backup successfully completes.

User response: None.

FMV1760I Journal for '*backup-specification*' enabled for node '*nodename*' and server '*servername*'

Explanation: The journal for the specified file system is now valid and will be used by the next full incremental backup by the specified TSM node and server.

System action: The next full incremental backup of the file system will use the journal.

User response: None.

FMV1761I Journal for '*backup-specification*' will be enabled upon successful completion of the backup.

Explanation: An active but invalid journal is present for the file system being backed up. Once the backup successfully completes the journal will be available for use by the next full incremental backup of the file system with the same TSM node and server.

System action: None.

User response: None.

FMV1763W Unable to unmount snapshot mount point *snapshot mountpoint* during cleanup of snapshot '*snapshot*' of volume '*volume*'. Error is '*error*'. Operation will continue. Please manually unmount, remove the snapshot mount point directory and delete the snapshot after backup is completed.

Explanation: During the termination phase of TSM client operation, it was not possible to unmount the snapshot for some reason. However, TSM operation was completed successfully.

System action: Processing continues, and the unmount error is ignored.

User response: Please manually cleanup the snapshots as follows: Query the snapshot: `snapshot -q -c: <source FS>`. Snapshot name will be of the format: `tsmxxxxxxxxxx`. Check if it is mounted: `df -k | grep tsmxxxxxxxxxx`. Unmount the snapshot: `umount -f tsmxxxxxxxxxx`. Remove snapshot mount point: `rmdir tsmxxxxxxxxxx`. Delete the snapshot: `snapshot -d /dev/tsmxxxxxxxxxx`. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: `umount -f <source FS>`. Retry snapshot delete: `snapshot -d /dev/tsmxxxxxxxxxx`. Check if any logical volumes are remaining: `ls -l /dev/tsm*`. Remove any remaining logical volumes: `rmlv -f tsmxxxxxxxxxx`. Remount source file system, if previously unmounted: `mount <source FS>`.

FMV1764W Unable to remove the snapshot mount point directory *snapshot mountpoint* during cleanup of snapshot '*snapshot*' of volume '*volume*'. Error is '*error*'. Operation will continue. Please manually remove the snapshot mount directory and delete the snapshot after backup is completed.

Explanation: During the termination phase of TSM client operation, it was not possible to remove the mount point directory for the snapshot for some reason. However, TSM operation was completed successfully.

System action: Processing continues, and the `rmdir` error is ignored.

User response: Please manually cleanup the snapshots as follows: Query the snapshot: `snapshot -q -c: <source FS>`. Snapshot name will be of the format: `tsmxxxxxxxxxx`. Check if it is mounted: `df -k | grep tsmxxxxxxxxxx`. Unmount the snapshot: `umount -f tsmxxxxxxxxxx`. Remove snapshot mount point: `rmdir tsmxxxxxxxxxx`. Delete the snapshot: `snapshot -d /dev/tsmxxxxxxxxxx`. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: `umount -f <source FS>`. Retry snapshot delete: `snapshot -d /dev/tsmxxxxxxxxxx`. Check if any logical volumes are

remaining: ls -l /dev/tsm*. Remove any remaining logical volumes: rmlv -f tsmxxxxxxxxxx. Remount source file system, if previously unmounted: mount <source FS>.

FMV1765W Unable to delete the snapshot during cleanup of snapshot 'snapshot' of volume 'volume'.Error is 'error'.Operation will continue. Please manually delete the snapshot after backup is completed.

Explanation: During TSM client operation, it was not possible to delete the snapshot for some reason. However, TSM operation was completed successfully. One of the reasons that the snapshot delete failed maybe due to the fact that AIX JFS2 expects the snapshot delete requests for a given filesystem to be issued in the order of oldest snapshot first, next oldest snapshot second and so on. If there are other processes using older snapshots for the same filesystem, it fails the delete request. Also, TSM only deletes snapshots that was created by one of its processes. It will not delete older snapshots created by other applications or users. In this case, the user will have to manually delete all the older snapshots so that the next TSM command can complete successfully.

System action: Processing continues, and the snapshot delete error is ignored.

User response: Please manually cleanup the snapshots as follows: Query the snapshot: snapshot -q -c: <source FS>. Snapshot name will be of the format: tsmxxxxxxxxxx. Check if it is mounted: df -k | grep tsmxxxxxxxxxx. Unmount the snapshot: umount -f tsmxxxxxxxxxx. Remove snapshot mount point: rmdir tsmxxxxxxxxxx. Delete the snapshot: snapshot -d /dev/tsmxxxxxxxxxx. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: umount -f <source FS>. Retry snapshot delete: snapshot -d /dev/tsmxxxxxxxxxx. Check if any logical volumes are remaining: ls -l /dev/tsm*. Remove any remaining logical volumes: rmlv -f tsmxxxxxxxxxx. Remount source file system, if previously unmounted: mount <source FS>.

FMV1766W Unable to remove the snapshot logical volume during cleanup of snapshot 'snapshot' of volume 'volume'.Error is 'error'.Operation will continue. Please manually remove the snapshot logical volume after backup is completed.

Explanation: During the termination phase of TSM client operation, it was not possible to remove the snapshot logical volume for some reason. However, TSM operation was completed successfully.

System action: Processing continues, and the snapshot logical volume remove error is ignored.

User response: Please manually cleanup the snapshots

as follows: Query the snapshot: snapshot -q -c: <source FS>. Snapshot name will be of the format: tsmxxxxxxxxxx. Check if it is mounted: df -k | grep tsmxxxxxxxxxx. Unmount the snapshot: umount -f tsmxxxxxxxxxx. Remove snapshot mount point: rmdir tsmxxxxxxxxxx. Delete the snapshot: snapshot -d /dev/tsmxxxxxxxxxx. If snapshot delete fails with "Device Busy" or some other error, unmount the snapshot source filesystem: umount -f <source FS>. Retry snapshot delete: snapshot -d /dev/tsmxxxxxxxxxx. Check if any logical volumes are remaining: ls -l /dev/tsm*. Remove any remaining logical volumes: rmlv -f tsmxxxxxxxxxx. Remount source file system, if previously unmounted: mount <source FS>.

FMV1767E Unable to create a snapshot logical volume using command: 'cmd'.Error is 'error'.Please ensure that the volume group has sufficient free partitions to fulfill the allocation request.

Explanation: During the initialization phase of TSM client operation, it was not possible to create a logical volume for the snapshot.

System action: Processing continues, and the create snapshot logical volume error is ignored. TSM operation will be performed without the snapshot.

User response: Please ensure that the volume group has sufficient free partitions to fulfill the mklv allocation request and retry the operation.

FMV1768E TSM was unable to find space for a new snapshot. Tivoli Storage Manager function name : function-name Tivoli Storage Manager function : function-desc Tivoli Storage Manager return code : TSM-rc Tivoli Storage Manager file : file-name (line-number)

Explanation: None.

System action: Processing stops.

User response: Previous backups may still be pending. If problem persists contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV1769E NetApp file server 'server-name' at Data ONTAP version 'version.modification.submodification' is not supported for performing incremental backups using snapshot difference.

Explanation: Incremental backup using Snapshot difference requires Data ONTAP V7.3 or later. However, if you are upgrading from Data ONTAP V7.3.3 or later to V8.0, you will lose snapshot difference support for unicode file names. Upgrade to Data ONTAP V8.1 or later.

System action: Processing stops.

User response: Upgrade the file server to a supported level of Data ONTAP, then retry the operation.

FMV1770E Unable to resolve address '*tcpip address*'.
Error = *error code*, '*error message*'

Explanation: The system was not able to get the TCP/IP v6 address.

System action: Processing stopped

User response: Verify the address shown is a TCP/IP v6 address and can be resolved with ping or ping6.

FMV1771W The system state filesystem '*filesystem name*' cannot be restored to a different location.

Explanation: The system state file space cannot be restored to a different location. This file space is skipped.

System action: Objects in the system state file space are skipped. Other remaining file spaces are restored. The restore might appear to pause while the client skips past the objects in this file space.

User response: Restore system state to its original location.

FMV1772E Error loading the snapshot plugin.

Explanation: On Linux 86/86_64 platform ensure that the hardware plugin package - TIVsm-BAhdw is installed.

System action: The snapshot backup is stopped.

User response: On Linux 86/86_64 platform, install TIVsm-BAhdw package if not already installed. Try the operation again. If the problem persists, contact the system administrator or IBM Tivoli Storage Manager administrator for further help.

FMV1773W The virtual machine contains one or more independent disks and these disks are excluded from the VM backup.

Explanation: You cannot perform a snapshot of independent disks. Specify the option '*-vmprocessvmwithindependent=yes*' to skip these disks.

System action: The virtual machine independent disks will not be backed up.

User response: None.

FMV1774W The virtual machine contains one or more physical Raw Device Mappings (RDM) disks and these disks are excluded from the VM backup.

Explanation: You cannot perform a snapshot of physical RDM disks. Specify the option '*-vmprocessvmwithprdm=yes*' to skip these disks.

System action: The virtual machine physical RDM disks are not backed up.

User response: None.

FMV1779I *writer-name* successfully initialized and subscribed with VSS.

FMV1780E *writer-name* failed to initialize and subscribe to VSS.

Explanation: IBM Tivoli Storage Manager encountered an error while creating *writer-name* under control of the Windows Volume Shadow Copy Service (VSS). Examine the IBM Tivoli Storage Manager error log and Applications Event Log for additional information about this error.

System action: Processing ends.

User response: Try the operation again. If the error persists, examine the IBM Tivoli Storage Manager error log and Windows event log for information related to this error.

Restart the Windows Volume Shadow Copy Service (VSS), and try the operation again.

In some cases, it is necessary to restart the machine to clear the VSS error state.

FMV1781I *writer-name* was successfully stopped.

FMV1782E *writer-name* failed to be stopped.

Explanation: IBM Tivoli Storage Manager encountered an error while stopping *writer-name*. Examine the IBM Tivoli Storage Manager error log and Applications Event Log for additional information about this error.

System action: Processing ends.

User response: Try the operation again. If the error persists, examine the IBM Tivoli Storage Manager error log and Windows event log for information related to this error.

Restart the Windows Volume Shadow Copy Service (VSS), then try the operation again.

In some cases, it is necessary to restart the machine to clear the VSS error state.

FMV1783I *writer-name* was successfully unsubscribed from VSS.

FMV1784E Incremental by snapshot difference cannot be performed on '*volume-name*' as it is a vFiler volume.

Explanation: Snapshot difference incremental backup is not supported on vFiler volumes.

System action: Processing stops.

User response: Perform snapshot difference incremental backup on normal NetApp/N-Series volumes only.

FMV1787I The virtual machine NIC is backed by a distributed virtual port group but it is missing the portgroupKey attribute, The NIC cannot be restored.

Explanation: The virtual machine NIC is missing the required portgroupKey attribute.

System action: The virtual machine can be restored but the NIC cannot be restored.

User response: After the virtual machine has been restored a new NIC card can be added.

FMV1788I The target ESX host is missing the required distributed virtual port group, the virtual machine NIC cannot be restored.

Explanation: The virtual machine NIC was backed by a distributed virtual port group but the target ESX host is missing this port group.

System action: The virtual machine can be restored but the NIC cannot be restored.

User response: After the virtual machine has been restored a new NIC card can be added.

FMV1789I No Ddistributed virtual port group were found on the target ESX host. The virtual machine NIC cannot be restored.

Explanation: The virtual machine NIC was backed by a distributed virtual port group but the target ESX host has no port group available.

System action: The virtual machine can be restored but the NIC cannot be restored.

User response: After the virtual machine has been restored a new NIC card can be added.

FMV1790E Volume '*volname*' cannot be backed up because '*nosnapdir=on*' is set on the filer.

Explanation: This message is issued when option '*nosnapdir=on*' is in set for the volume indicated in the message. When this option is set, the volume snapshots are hidden and thus cannot be backed up.

System action: The volume indicated in the message is not backed up. Processing continues with the next volume.

User response: To back up the volume, change the volume on the filer: Set option '*nosnapdir=off*'. Then try the backup operation for this volume again. If the volume is not backed up, remove it from the backup-archive client DOMAIN setting.

FMV1795I Operation will continue without using snapshot provider, because file system '*volname*' does not have write permissions.

Explanation: The source file system for a snapshot should be read-write as by definition a snapshot is a point-in-time snapshot of changing file system. Snapshot creation updates the file system superblock which requires the file system to be read-write

System action: Processing continues without using snapshot provider.

User response: If the volume needs to be backed up via snapshot provider, change its permissions to read-write.

FMV1796I The short name for '*fullpath-name*' could not be set to original short name '*file-name*': Windows function '*func-name*' failed with return code *return-code*

Explanation: The client cannot set the short name for the specified object. This is usually because the short name is already in use by another object located in the same directory. Another possible reason is that the account under which the client is running does not have the SE_RESTORE_NAME privilege.

System action: The short name for the specified object is not set. The object will retain the default short name. Otherwise processing continues.

User response: This message is informational and can be safely ignored. If you require that the object be restored with its original short name, you will need to move or delete the conflicting object. From an operating system command prompt, change to the directory that contains the object you want to restore. Then use the "*dir /x*" command to identify the conflicting object. Also make sure that you have the SE_RESTORE_NAME privilege. If you need assistance, see your system administrator. After the conflict has been resolved, try to restore the file again.

FMV1797E Function *function-name* received an unexpected error from the Microsoft API *MS-function-name: rc=error* while attempting to access the object '*object-name*'. Error occurred in file *file-name* (line-number).

Explanation: An error occurred while processing the '*object-name*'. The *error* code indicates the reason for the failure. This information can be used to diagnose the problem.

System action: The Tivoli Storage Manager client may or may not fail the operation, depending on the *error* code.

User response: Contact your system administrator for more information.

FMV1798W An error occurred while accessing encrypted data of the object '*object-name*', skipping object. Windows system error code *error*, reason '*error-reason*'

Explanation: An error occurred while processing encrypted data of the object. The error information captured indicates the reason for the failure. This information can be used to diagnose the problem.

System action: Object skipped.

User response: Contact your system administrator for more information.

FMV1799I The last access date for '*fullpath-name*' could not be reset because the file is read-only.

Explanation: Option PRESERVE LAST ACCESS DATE YES is in effect, but the Tivoli Storage Manager client was unable to reset the last access date for the specified file because the file's "read only" attribute is enabled. The client cannot reset the last access date for "read only" files.

System action: The last access date for the specified file is not reset. Otherwise processing continues.

User response: This message is informational and can be safely ignored. You might want to turn off the "read only" attribute for the file so that subsequent backups can reset the last access date. Before turning off the attribute, you should verify that doing so will not impact the integrity of the file or the applications that use the file. You should also make sure that turning off the attribute will not conflict with the file management policies of your organization.

FMV1800W The last access date for '*fullpath-name*' could not be reset: function '*func-name*' failed with return code *return-code*

Explanation: Option PRESERVE LAST ACCESS DATE YES is in effect, but the Tivoli Storage Manager client

was unable to reset the last access date for the specified file. The message includes the name of the function that failed and the return code from that function.

System action: The last access date for the specified file is not reset. Otherwise processing continues.

User response: If the problem is reproducible, obtain a SERVICE trace that captures an instance of this problem. Run the QUERY SYSTEMINFO command and collect the dsminfo.txt file. Contact IBM support and report the exact text of this error message. Be sure to provide support with the dsminfo.txt and dsmerror.log files and (if available) the SERVICE trace.

FMV1801E Unable to register the new ID with server.

Explanation: The reasons of this problem can be lack of client system memory or server protocol error. The Tivoli Storage Manager activity log might contain a corresponding error message with further information about the cause.

System action: The new ID is not registered with the server.

User response: Please check your network connection and try again after time. If the error appears again, please contact your client machine administrator.

FMV1802E Incremental backup of '*file-name*' finished with *number* failure

Explanation: This message is issued after completion of an incremental backup operation for the named file specification when one or more objects in that file specification could not be backed up.

System action: Processing continues.

User response: Examine the client error log for additional messages that indicate the reasons that each failed object could not be backed up. Take any corrective action as suggested by the messages.

FMV1803E Archive processing of '*file-space name*' finished with failures.

Explanation: This message is issued after completion of an archive operation for the named file specification when one or more objects in that file specification could not be archived.

System action: Processing continues.

User response: Examine the client error log for additional messages that indicate the reasons that each failed object could not be archived. Take corrective action as suggested by the messages.

FMV1804E **Selective Backup processing of '*file-space name*' finished with failures.**

Explanation: This message is issued after completion of a selective backup operation for the named file specification when one or more objects in that file specification could not be backed up.

System action: Processing continues.

User response: Examine the client error log for additional messages that indicate the reasons that each failed object could not be backed up. Take any corrective action suggested by those messages.

FMV1805E **Unable to restore symbolic link '*file-name*'.**

Explanation: The client operating system is not able to create a symbolic link because the link points to a filename that is not given.

System action: Processing continues.

User response: Try the restore on a different operating system.

FMV1806W **Size exceeded the maximum file size limit on your system for '*filespace namepath-namefile-name*' of '*file-size*'.**

Explanation: You tried to restore or retrieve a file that has exceeded the maximum file size limitation on your system.

System action: Tivoli Storage Manager cannot restore or retrieve the file.

User response: Restore or retrieve this file on a system that supports the file size. See your system administrator.

FMV1807E **Unable to recall file from server due to error from recall daemon.**

Explanation: Unable to recall file. The recall daemon reported an error while trying to recall a file. Look in the recall daemon's error log for more information. This can happen if the server is down, the connection is broken, or the file is missing on the server. It is also possible that the migration server in the system option file has been changed to a different server. The recall daemon does not check the system option file for changes once it has started.

System action: File skipped.

User response: See if the server is up, and retry. If the problem still exists, look in the error log. Also have the workstation administrator run `ds mreconcile` against the file system and see if the file shows up in the `.SpaceMan/orphan.stubs` file. If system option file has been changed, stop all recall daemons and restart the master recall daemon to pick up the changes.

FMV1808E **The Logical Volume Snapshot Agent is not at the correct level. It is possible that the Client was upgraded to a newer level but the LVSA driver was not updated at the same time. Use the Setup Wizard to configure either Online Image or Open File support and choose Update the Logical Volume Snapshot Agent.**

Explanation: The selected operation requires the current level of the Logical Volume Snapshot Agent. Use the Setup Wizard to update the LVSA.

System action: The selected operation is not performed.

User response: Retry the operation after updating the Logical Volume Snapshot Agent.

FMV1809W **A session with the Tivoli Storage Manager server has been disconnected. An attempt will be made to reestablish the connection.**

Explanation: This message is issued after the session with the Tivoli Storage Manager server is unexpectedly lost. Some possible reasons that this message might be issued: - There is a problem with the network. - The Tivoli Storage Manager server was shut down. - The Tivoli Storage Manager server administrator cancelled the client session.

System action: The client will try to reestablish a connection with the server. If the Tivoli Storage Manager server administrator cancelled the session, then the attempt to reestablish the connection will fail and message FMV1369E will be issued. If the attempt to reestablish the connection is successful, then processing will continue. If the attempt to reestablish the connection fails, then the client will continue to try to reestablish a connection according to the `COMMRESTARTDURATION` and `COMMRESTARTINTERVAL` client option settings.

User response: If the session was cancelled by the Tivoli Storage Manager server administrator and you do not know why, or if the client is unable to reestablish a session with the Tivoli Storage Manager server, then contact your Tivoli Storage Manager server administrator for further information. Frequent occurrences of the FMV1809W message can indicate a problem with the network. If this message is repeatedly found in the `dsmerror.log`, investigate possible networking trouble, such as a failing network interface card or router problem. One common problem is the media speed of the network adaptors: If the network adaptors are set to "auto-negotiate", try changing them to "100%% full duplex". If the problem persists, then as a temporary measure ask your Tivoli Storage Manager server administrator increase the `COMMTIMEOUT` and `IDLETIMEOUT` option settings on the Tivoli Storage Manager server. This might reduce the frequency of this message.

FMV1810I A session with the Tivoli Storage Manager server has been reestablished.

Explanation: The session with the server has been reestablished after a connection failure. This message is usually preceded by message FMV1809W.

System action: Processing will continue.

User response: None. This message is informational only.

FMV1811S Tivoli Storage Manager session could not be reestablished.

Explanation: The session with the server has been lost. Attempts to reestablish the session were unsuccessful. Possible causes include, but are not limited to the following:

- The server has been halted.
- The network connection to the server is down.
- The communication program that Tivoli Storage Manager is interacting with has encountered some problem.

System action: Processing is stopped.

User response: Check network connection to the server. Insure that the Tivoli Storage Manager server is running. Insure that the communication program underlying Tivoli Storage Manager is working properly.

FMV1813E Image Backup processing of '*filespace-name*' finished with failures.

Explanation: The image backup operation failed. This message is usually preceded by other messages indicating the nature of the failure.

System action: The failing file space is skipped and processing continues.

User response: Examine the messages preceding this message and the Tivoli Storage Manager Client error log for more specific indications about the problem. A common cause is that a tape could not be mounted on the Tivoli Storage Manager server, perhaps due to an insufficient number of mount points. If there is a problem with the server, contact your System Administrator for further assistance.

FMV1814E Unable to start the scheduled event '*event-name*'

Explanation: The scheduled *event* is no longer valid on the server. Either the window has elapsed or the schedule has been deleted.

System action: The client scheduler queries the server to obtain the next scheduled event.

User response: If the problem continues, contact your system administrator to correct the problem on the server.

FMV1815E Either the window has elapsed or the schedule has been deleted

Explanation: Scheduled event was no longer valid on the server.

System action: The client scheduler queries the server to obtain the next scheduled event.

User response: If the problem continues, see your system administrator to correct the problem on the server.

FMV1816E Invalid scheduling mode

Explanation: The mode entered for the scheduled event was not correct.

System action: Event does not occur.

User response: Enter the correct scheduling mode and retry the operation.

FMV1817E Schedule function can only be run by a Tivoli Storage Manager authorized user.

Explanation: An attempt to use the schedule function failed because of improper authority.

System action: Processing stopped.

User response: See the Tivoli Storage Manager authorized user for schedule function information.

FMV1818E The SCHEDULE command is not allowed in LOOP (interactive) mode.

Explanation: The SCHEDULE command may only be given on the initial command line. Enter the HELP SCHED command for a complete description of the SCHEDULE command.

System action: The client does not execute any scheduled events.

User response: Start the scheduler from the OS prompt. For example: `dsmc schedule` Windows clients can also use the client scheduler service. Read the client manual for information on how to use the SCHEDULE command and how to use the Tivoli Storage Manager client scheduler features.

FMV1819E The Tivoli Storage Manager server was unable to register the address for this node.

Explanation: This is a rare situation, and is usually an indication of a problem with the Tivoli Storage Manager server.

System action: Processing stopped.

User response: Check the error log for any other messages that might indicate a reason for the failure. Ask your Tivoli Storage Manager server administrator

to check the Tivoli Storage Manager server activity log for any messages that might indicate a problem on the server. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1820E Command line options must be preceded by a '-'

Explanation: An option was specified without a '-' delimiter.

System action: Processing stopped.

User response: Enter the command again with a dash preceding each option.

FMV1821E Unable to start POSTSCHEDULECMD/ PRESCHEDULECMD '*command*'

Explanation: The requested action required a new process to be created. Either an option or a schedule "action" that requested an operating system command to be executed was entered.

System action: Request is ignored.

User response: Remove the request from the options file or the schedule defined on the server.

FMV1822E Too many objects were selected for restore. Please select less than *max_objects* objects

Explanation: The restore cannot be performed, because too many objects were selected.

System action: The restore is not performed.

User response: Retry the operation after reducing the number of objects selected.

FMV1823E The TESTFLAGS or TRACEFLAGS option specifies unknown flag name '*keyword*' or the value supplied is invalid for the named keyword.

Explanation: Either the testflag or traceflag name is incorrectly spelled, or the value supplied for that flag is not valid.

System action: If the TESTFLAGS or TRACEFLAGS option was specified in the client options file or on the command line during client initialization, the the client program does not start. If the option was specified from the command line client while running in LOOP (interactive) mode, then the operation does not run.

User response: Correct the TESTFLAGS or TRACEFLAGS flag name or correct the value specified for the TESTFLAG keyword shown in the message. These options are typically used at the direction of IBM technical support or as specified in the Tivoli Storage Manager Problem Determination Guide. If you are not

sure which flag names to use, review the Tivoli Storage Manager Problem Determination Guide for additional information or contact IBM technical support for further assistance.

FMV1824E Invalid trace file name (name too long).

Explanation: A TRACEFILE option in the preferences files used a file name that is too long.

System action: Client program did not initialize.

User response: Change the file name used as the TRACEFILE so that it is equal to or less than 255 characters in length.

FMV1826E Unable to open trace output file *file-name*.

Explanation: A TRACEFILE option in the user configuration file or on the command line used a directory path and *file-name* combination to which you do not have write access.

System action: Client program did not initialize.

User response: Change the TRACEFILE value so that it is a location to which you have write access.

FMV1827W Directories cannot be selected with the table of contents currently loaded on the server.

Explanation: The table of contents that is currently loaded on the server for this volume does not contain objects corresponding to the one and only point-in-time backup. It contains an incomplete point in time or multiple points in time.

System action: The directory is not selected for restore.

User response: To be able to select an entire directory for restore, select "Use Latest" or "Use Point in Time" from the Point in Time dialog.

FMV1828E Screen size is too small for using the PICK option.

Explanation: You cannot use the PICK option on a workstation that has a screen smaller than 20 characters across and 10 lines down.

System action: Tivoli Storage Manager did not complete the operation.

User response: Retry the operation using a workstation that has a screen with the minimum size, or do not use the PICK option.

FMV1830E Unable to write to trace file *tracefile*.
Tracing disabled.

Explanation: An error occurred when writing to the specified *tracefile*.

System action: Tracing is disabled. Processing continues.

User response: Ensure the device that the *tracefile* access is available and has sufficient space for the *tracefile*. Retry the command.

FMV1831E Password expired. The administrator for this system must run Tivoli Storage Manager to update the password.

Explanation: The password expired.

System action: Tivoli Storage Manager ends.

User response: The administrator for this system must update the password.

FMV1832W The option '*option*' is no longer supported and will be ignored by Tivoli Storage Manager client in this release. This option will be removed in the next release and will no longer be valid. Please remove it from your option file.

Explanation: The specified option is in the process of being made obsolete and will be ignored by the client in this release. This option will be removed in the next release and will no longer be valid.

System action: Processing continues.

User response: Remove the option from the option file. Also check the documentation to see if this option has been replaced by a newer option.

FMV1834S Unable to write to '*file-name*' for storing password

Explanation: Tivoli Storage Manager cannot write to the specified *file-name*.

System action: Processing continues.

User response: Check access permissions and disk space. If unsuccessful, see your system administrator.

FMV1835E PASSWORDACCESS is GENERATE, but password needed for server '*server-name*'. Either the password is not stored locally, or it was changed at the server.

Explanation: Either the password is not stored locally, or it was changed at the server.

System action: Tivoli Storage Manager prompts you for the password if Tivoli Storage Manager is running in the foreground.

User response: If Tivoli Storage Manager was running as a background process, issue any Tivoli Storage Manager command from the foreground. Enter the password in answer to the prompt. Then try your background Tivoli Storage Manager command again.

FMV1836I Unable to process Processor Value Unit hardware scan info file '*file name*', *errno*, *cause*.

Explanation: The internal-use data file was not readable.

System action: Processor Value Unit information is not sent to the IBM Tivoli Storage Manager server. Processing continues.

User response: No response is necessary. This does not affect regular processing. Correct any file access permission issues and try the command again. If the file exists, delete the file and try the command again.

FMV1837S File space *filespace-name* is ignored. Processing continues.

Explanation: The specified *filespace-name* in the system options file is invalid.

System action: Tivoli Storage Manager attempts to continue the current operation.

User response: Check the file space in the system options file and use a valid file space. Retry the operation.

FMV1838E Error opening user specified options file '*filespace-name*' .

Explanation: The specified *options file-name* could not be located or opened.

System action: Tivoli Storage Manager attempts to open default option file.

User response: Make sure specified option file exists and is valid.

FMV1839E Cannot read password.

Explanation: An error occurred in setting up the input file (for example, the terminal) to be read.

System action: Processing stopped.

User response: Check the attributes of the terminal.

FMV1852E Server could not load the table of contents. Status: *status* reason: *reason*

Explanation: A failure occurred when the server attempted to load a file-level Table of contents for an NDMP volume. No file-level queries can be performed against the volume until the problem is solved.

System action: The table of contents is not loaded.

User response: Check the server Activity Log to determine the cause of failure. Retry the operation after correcting the problem.

FMV1853E Server could not load the Table of Contents. Status: *status*

Explanation: A failure occurred when the server attempted to load a file-level Table of contents for an NDMP volume. No file-level queries can be performed against the volume until the problem is solved.

System action: The table of contents is not loaded.

User response: Check the server Activity Log to determine the cause of failure. Retry the operation after correcting the problem.

FMV1862W No table of contents information is available on the server for this volume.

Explanation: No objects for the selected volume exist on the server that were backed up with table of contents information. Consequently no file-level queries can be performed against the volume.

System action: none

User response: If file-level information is desired, use TOC option during backup.

FMV1865E Session rejected: Named Pipes connection failure.

Explanation: An attempt to connect to the server using Named Pipes communications failed. This might have occurred if an incorrect NAMEDPIPENAME was specified in the options files or if your system administrator canceled a backup operation.

System action: Processing stopped.

User response: Retry the operation, or wait until the server comes back up and retry the operation. Ensure that the value specified on the NAMEDPIPENAME option is the same as the one used by the server. If the problem continues, contact your system administrator for further help.

FMV1867E The server generated a CRC for verb type *CRC verb* which does not match the received verb **verb received.**

Explanation: A cyclic redundancy check (CRC) failed between Tivoli Storage Manager client and server communication.

System action: The current object is skipped. Processing continues with the next object.

User response: This is an unusual condition, and could indicate a communications problem between the Tivoli Storage Manager client and server. Try the

operation again. If the problem persists, contact IBM for further assistance.

FMV1869E The NDS object requires its parent, or container, to be present before this object can be restored. Try first restoring the parent of this object.

Explanation: SMS requires the parent of the object (container) to be present before the child or object can be created.

System action: Processing stops.

User response: Retry restoring, but at least one level up. For instance, restore 'dir\..o=ibm*' instead of 'dir\ou=gpl.o=ibm*'.

FMV1870E NDS transport failure FFFDFEAF has occurred. Contact Novell technical support for further assistance.

Explanation: The failure is reported from the NDS ResolveName() function. It indicates a communication failure between TSANDS and the partition on which the object resides.

System action: Object skipped.

User response: Check the Tivoli Storage Manager client README file for information on required NetWare software levels, and verify that those levels are installed. Reducing the RESOURCEUTILIZATION client setting might also help avoid this error. If the problem persists, contact Novell technical support for further assistance regarding the FFFDFEAF return code.

FMV1871W The server CRC version is *server CRC version* which does not match the client version *client CRC version*.

Explanation: This is a rare situation. The server and client are using different versions of cyclic redundancy check (CRC) algorithms.

System action: Processing continues without CRC checking.

User response: Clients can be no more than one version downlevel from the Tivoli Storage Manager server. Make sure the client and server are at compatible levels. The command line client displays both client and server versions when the client starts and connects to the server. The QUERY SESSION command will also display the server version. From the GUI, use the \"Help/About\" menu item to identify the client version, and the \"File/Connection Information\" menu item to identify the server version. If the client and server versions are incompatible, then the Tivoli Storage Manager server administrator can turn off CRC checking for your node.

FMV1872E **Unable to connect to NetWare target service '*server-name*'. Make sure the TSA NLM is loaded on the specified machine.**

Explanation: Tivoli Storage Manager interacts with the Target Service Agent (TSA) and the connection cannot be made to the Netware *server-name*.

System action: Processing stopped.

User response: Ensure that the TSA is loaded and retry the Tivoli Storage Manager command.

FMV1873E **An unknown error occurred while processing system object '*sys-obj-name*': utility function '*func-name*' failed with error *error***

Explanation: An unknown error occurred while processing a system object. The error information captured indicates the reason for the failure. This information can be used to diagnose the problem.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact your system administrator for more information.

FMV1874E **Login denied to NetWare Target Service Agent '*server-name*'.**

Explanation: The connection to the Target Service Agent (TSA) requires a NetWare user name and a password. The password you entered at the prompt may be incorrect.

System action: Processing stopped.

User response: Retry the Tivoli Storage Manager command, supplying the correct LAN password.

FMV1875E **Unable to connect to target service. Out of memory.**

Explanation: Not enough memory to connect to the Target Service Agent (TSA).

System action: Processing stopped.

User response: Either add memory to the server or free memory by unloading some programs, or by restarting the server.

FMV1876E **Tivoli Storage Manager is unable to connect to the NetWare target service. NetWare SMS return code = *value*.**

Explanation: The NetWare SMS return code was unexpected.

System action: Processing stopped.

User response: Messages FMV1874E, FMV1876E and

FMV2025E can all be issued due to related problems. These problems might include: 1) The NetWare server has an insufficient number of NetWare user licenses. 2) The NetWare license files are corrupt. The NetWare license files can be reinstalled. 3) A NetWare typeful name is not being provided at the NetWare User prompt. 4) The Tivoli Storage Manager password file is corrupt. In this situation, quit all Tivoli Storage Manager processes, delete or move the *.PWD files that are located in the Tivoli Storage Manager installation directory, then load dsmc and run the following commands: QUERY SESSION QUERY TSA QUERY TSA NDS.

FMV1877E **The parsed string is too long for Tivoli Storage Manager to process and has been truncated to prevent a buffer overflow.**

Explanation: This is a rare condition. A very long string would have to be entered by the user in a command line, dsm.opt file, or filelist. This string exceeds the maximum input string size of 1024 bytes.

System action: Tivoli Storage Manager truncated the string to the maximum possible length of 1024, then continued with the operation. The operation may fail later due to this truncation.

User response: Check the client error log for other messages that might have been logged after this message was written, and take any corrective action suggested by those messages. If the problem persists, contact IBM support for further assistance.

FMV1878E **An unknown error occurred while processing system object '*sys-obj-name*': Service '*service-name*' and its dependent services could not be stopped.**

Explanation: An unknown error occurred while processing a system object. The service listed in the message and all of its dependent services could not be stopped. Processing cannot complete until the service is stopped.

System action: Tivoli Storage Manager ended the current operation.

User response: Manually stop the service and retry the operation.

FMV1879E **A NetWare NDS error occurred during restore processing: object '*nds_objectnds_object*' TSA error '*tsa_error*', *tsa_error_text***

Explanation: Tivoli Storage Manager received an unexpected error from the Novell TSA interface. All TSA errors between 0xFFFFDFE70 and 0xFFFFDFEFF, inclusive, can generate this error message.

System action: The object is skipped. Processing continues.

User response: Check the Novell web site for any additional information about the error, as a fix might already be available. Contact Novell technical support for further assistance.

FMV1880E **TSA Connect error,
NWSMConnectToTargetService
'TSA_Target_Service' password file
'password_file'. Userid = 'NetWare_userid'
failed with cc = TSA_ccode**

Explanation: Tivoli Storage Manager received an unexpected error from the Novell TSA interface while processing the userid and password from NWPWFILE.

System action: If the failure is a 'Login Denied' the user will be prompted for a Novell NetWare Userid and Password, and a password file will be created.

User response: The cc is returned from the TSA which belongs to Novell NetWare. If you get cc = FFFDFFD7 'Login Denied', please check the following:

 The user-id has been disabled.

 The user-id/password is invalid or expired.

 The user-id has inadequate security access.

 The user-id has insufficient rights to files and directories.

 The user-id specified has a login restriction based on time-of-day.

 The user-id specified has a Network address restriction.

 The user-id specified has a login restriction based on number of concurrent connections.

 NetWare is not allowing logins (DISABLE LOGIN was issued at the console).

If you are unable to determine what is wrong, report the problem to your service representative.

FMV1881E **Tivoli Storage Manager is unable to use
NWPWFILE 'password_file' to connect
TSA target service 'TSA_Target_Service',
the file is corrupted.**

Explanation: Tivoli Storage Manager could not use the NWPWFILE to connect to Novell TSA interface. The file was corrupted.

System action: User will be prompted for Novell NetWare Userid and Password, and password file will be created.

User response: The file can be corrupted via another application or hardware failures. If problem is persistent contact your service representative. A copy of the corrupted password file will be needed. This corrupted file must be preserved before you enter a new userid and password, because Tivoli Storage

Manager will overwrite the corrupted file with correct information.

FMV1882E **Unable to stop service 'service-name';
error error**

Explanation: The service could not be stopped by the program.

System action: Tivoli Storage Manager ended the current operation.

User response: Manually stop the service and retry the operation.

FMV1891W **SUBDIR is not a valid option when
using FILELIST, SUBDIR will be
ignored.**

Explanation: When Specifying FILELIST each entry is a single object and so SUBDIR will not apply.

System action: The option SUBDIR is ignored.

User response: You may have either a -FILELIST or SUBDIR on this command, but not both.

FMV1892W **Expire command is not allowed on the
Tivoli Storage Manager journaled
filesystem 'filesystem'.**

Explanation: You cannot expire files from the server on a Tivoli Storage Manager journaled filesystem.

System action: The expire command will not work on this filesystem

User response: If you want to expire this filepec remove it from the local filesystem.

FMV1895I **Highest macro return code was return
code value.**

Explanation: This message is issued after all commands in a client macro have completed. The return code represents the highest return code that was issued during processing of the macro. In order of increasing severity, the return code meanings are:

 0 - The command completed successfully

 4 - One or more files were skipped

 8 - One or more warning messages were issued

 12 - One or more error messages (except for skipped files) were issued

System action: None.

User response: For return codes other than 0, the user may wish to verify the results of the client operation(s) and take diagnostic and repair actions, as necessary.

FMV1896I *** Restored *number* objects *******

Explanation: Indicates the *number* of objects Tivoli Storage Manager has restored. During a restore session, the running total is periodically printed to the screen of a command line client.

System action: Continue with restore.

User response: None.

FMV1897I *** Retrieved *number* objects *******

Explanation: Indicates the *number* of objects Tivoli Storage Manager has retrieved. During a retrieve session, the running total is periodically printed to the screen of a command line client.

System action: Continue with retrieve.

User response: None.

FMV1898I *** Processed *count* files *******

Explanation: Tivoli Storage Manager has processed the specified number of files.

System action: Processing continues.

User response: None.

FMV1899I *** Examined *count* files *******

Explanation: Tivoli Storage Manager has examined the specified number of files.

System action: Processing continues.

User response: None.

FMV1900I Return code is *return code value*.

Explanation: The return code has been issued for the preceding client command. In order of increasing severity, the return code meanings are:

- 0 - The command completed successfully
- 4 - One or more files were skipped
- 8 - One or more warning messages were issued
- 12 - One or more error messages (except for skipped files) were issued

The return code indicates the highest severity message that was issued during execution of the client command. For a scheduled event, the event will be considered successful if the return code is 0, 4, or 8. The event will be considered to have failed if the return code is 12.

System action: None.

User response: For return codes other than 0, the user may wish to verify the results of the client operation and take diagnostic and repair actions, as necessary.

FMV1901I Highest return code was *return code value*.

Explanation: This message indicates the highest return code of all the client commands that were executed. In order of increasing severity, the return code meanings are:

- 0 - The command completed successfully
- 4 - One or more files were skipped
- 8 - One or more warning messages were issued
- 12 - One or more error messages (except for skipped files) were issued

System action: None.

User response: For return codes other than 0, the user may wish to verify the results of the client operation(s) and take diagnostic and repair actions, as necessary.

FMV1902E The PRESCHEDULECMD command failed. The scheduled event will not be executed.

Explanation: The command specified by the PRESCHEDULECMD option must complete successfully in order to execute the scheduled event. If the command completed with a return code of 0 (zero), it is considered to have completed successfully. If the command completed with any other return code, it is considered to have failed. If the command failed then the scheduled event is not executed.

System action: The client does not execute the scheduled event, and the result code of the scheduled event will be 12.

User response: Identify and repair the problem that caused the command to fail. If it is not necessary for the command to complete before starting the scheduled event, then consider using the PRENSCHEDULECMD option, which does not require that the command complete successfully. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

FMV1903W The POSTSCHEDULECMD command failed.

Explanation: If the command specified by the POSTSCHEDULECMD option completed with a non-zero return code, then the scheduled event is considered to have completed successfully, but with a warning-level result. Note that the result of the POSTSCHEDULECMD command will not supercede a higher result from the scheduled client command. For example, if the scheduled client command completed with a return code of 12, the scheduled event will be considered to have completed with a return code of 12, regardless of the outcome of the POSTSCHEDULECMD command.

System action: At a minimum, the result code of the scheduled event is 8.

User response: Identify and repair the problem that caused the command to fail. If it is not necessary for the command to complete before posting the result of the scheduled event, then consider using the PRENSCHEDULECMD option. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

FMV1904E The archive description may not contain any wildcard characters like '?' or '*'.

Explanation: Descriptions for archive files must not contain wildcard characters.

System action: Processing stopped.

User response: Enter an archive description that does not contain wildcard characters.

FMV1905E There was a NetWare SMS error processing 'filespace-name path-namefile-name': error-text

Explanation: Tivoli Storage Manager received an unexpected error from the Novell SMS interface.

System action: The object is skipped. Processing continues.

User response: Check the Novell web site for any additional information about the error, as a fix might already be available. Contact Novell technical support for further assistance.

FMV1906I Destination must be specified for this operation when using FROMNODE.

Explanation: You must specify a destination with a Restore/Retrieve command when using FROMNODE processing.

System action: Processing stops.

User response: Retry the Restore/Retrieve command with a destination specified.

For example, with the Windows backup-archive client:
restore -fromnode=cougar \\cougar\d\$\projx*
d:\projx\

Or, with the UNIX and Linux backup-archive clients:
restore -fromn=node1 -fromo=ann "/home/proj/*"
/home/gillis/

FMV1907E An error occurred while trying to perform an object merge operation on the server.

Explanation: For NetWare clients: The Tivoli Storage Manager server is unable to perform a NetWare long

name conversion. For Unix or Windows image backup: The group used to store associated image components could not be closed.

System action: The operation ends.

User response: For NetWare: It is possible that a more current level of the Tivoli Storage Manager server can perform the conversion. Contact your Tivoli Storage Manager server administrator for assistance. For Unix or Windows: This error indicates an authorization problem. Contact your Tivoli Storage Manager server administrator for assistance. If the problem still cannot be resolved, contact IBM technical support for further assistance.

FMV1908I The scheduled command completed successfully.

Explanation: The scheduled command completed with return code of zero, which is interpreted as success.

System action: The scheduled event is successful. The result code for the event is 0.

User response: None.

FMV1909E The scheduled command failed.

Explanation: The scheduled command completed with a non-zero return code, which is interpreted as failure.

System action: The scheduled event is failed. The result code for the event is 12.

User response: Identify and repair the problem that caused the command to fail. If a non-zero return code is normal for this command, then consider wrapping the command in a script that always exits with a return code of zero.

FMV1912E An invalid registry hive was specified.

Explanation: The specified registry hive is invalid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1913E An invalid registry subkey was specified.

Explanation: The specified registry subkey is invalid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1914E The specified subkey isn't valid for the specified hive.

Explanation: The specified registry subkey is invalid for the specified registry hive.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1915E Too many arguments specified for the BACKUP REGISTRY command.

Explanation: Too many arguments were specified for the BACKUP REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1916E Too many arguments specified for the RESTORE REGISTRY command.

Explanation: Too many arguments were specified for the RESTORE REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1917E Too few arguments specified for the BACKUP REGISTRY command.

Explanation: Too few arguments were specified for the BACKUP REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1918E Too few arguments specified for the RESTORE REGISTRY command.

Explanation: Too few arguments were specified for the RESTORE REGISTRY command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1919E The specified eventlog is not valid.

Explanation: The specified eventlog is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1920E Too many arguments specified for the BACKUP EVENTLOG command.

Explanation: Too many arguments were specified for the BACKUP EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1921E Too many arguments specified for the RESTORE EVENTLOG command.

Explanation: Too many arguments were specified for the RESTORE EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1922E Too few arguments specified for the BACKUP EVENTLOG command.

Explanation: Too few arguments were specified for the BACKUP EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1923E Too few arguments specified for the RESTORE EVENTLOG command.

Explanation: Too few arguments were specified for the RESTORE EVENTLOG command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1924E The specified system object is not valid.

Explanation: The specified system object is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1925E The specified system object type is not valid.

Explanation: The specified system object type is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1926E The specified system object type is only valid on Windows NT.

Explanation: The specified system object type is only valid on Windows NT.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1928E Server-initiated sessions are not available in the LAN-free mode.

Explanation: Conflicting options SESSIONINIT=serveronly and ENABLELANFREE=yes were specified. This combination is not allowed.

System action: Processing stops.

User response: Use client-initiated sessions or disable LAN-free.

FMV1929E An error occurred saving the registry key.

Explanation: The active registry key cannot be copied to the ADSM.SYS staging directory.

System action: The registry backup operation stops.

User response: Check the space available on the Windows boot partition to ensure there is room to contain a copy of the Windows registry. This might require several megabytes of free space. Also check the Windows permissions on the ADSM.SYS staging directory and ensure that the Windows user which you are using to run Tivoli Storage Manager has full access to that directory and its contents.

FMV1930W Tivoli Storage Manager Express client view not supported with a Tivoli Storage Manager Enterprise server. CLIENTVIEW option ignored.

Explanation: The Tivoli Storage Manager Express® client view is only supported when going to a Tivoli Storage Manager Express server. When a Tivoli Storage Manager Express client connects to a Tivoli Storage Manager Enterprise server, the CLIENTVIEW option is ignored, and the Tivoli Storage Manager Standard client view is displayed instead.

System action: The CLIENTVIEW option is ignored and the Tivoli Storage Manager Enterprise client view is displayed.

User response: If you intend to use the Tivoli Storage Manager Enterprise server, then update your CLIENTVIEW option to a value of STANDARD. Otherwise, update your TCPSERVERADDRESS option to point to your Tivoli Storage Manager Express server.

FMV1931E An error saving one or more eventlogs.

Explanation: An error occurred saving one or more eventlogs.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1932E An error occurred replacing one or more registry keys.

Explanation: The registry key or keys being replaced are exclusively held by another process. The registry keys were previously restored but the system was not restarted.

System action: processing stops.

User response: This error occurs because the registry key or keys being replaced are exclusively held by another process. This can happen if the registry keys were previously restored but the system was not rebooted. Reboot the system and attempt the restore operation again.

FMV1933E Error accessing file or device 'name'.

Explanation: An error has occurred while accessing the file or device.

System action: Backup set operation is not completed.

User response: Verify that the file or device exists and is accessible.

FMV1934E Backup set 'name' not found.

Explanation: The backup set name was not found on the server.

System action: The backup set operation is not processed.

User response: Verify that the backup set name is correct.

FMV1935E Too many arguments specified for the BACKUP NTDS command.

Explanation: Too many arguments were specified for the BACKUP NTDS command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1936E Not enough arguments specified for the BACKUP NTDS command.

Explanation: Not enough arguments were specified for the BACKUP NTDS command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1937E No NTDS server name specified for the BACKUP NTDS command.

Explanation: No NTDS server name was specified for the BACKUP NTDS command.

System action: Processing stopped.

User response: Specify NTDS server name at the command and retry the operation.

FMV1938E NT Active Directory is not supported in this OS level.

Explanation: NT Active Directory is not supported in this OS level.

System action: Processing stopped.

User response: Install Active Directory before performing backup operation.

FMV1939E File Replication Service backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the service and retry the backup operation.

FMV1940E File Replication Service restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the service and retry the restore operation.

FMV1941E System Volume backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files of the Windows 2000 System Volume

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the backup operation

FMV1942E System Volume restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the restore operation.

FMV1943E The operation is not supported: Downlevel server version.

Explanation: The operation cannot be performed because server version is downlevel.

System action: Processing stopped.

User response: Use correct server version.

FMV1944E Error accessing file or device.

Explanation: An error has occurred while accessing the file or device.

System action: Backup set operation is not completed.

User response: Verify that the file or device exists and is accessible.

FMV1945E The long namespace has been removed from the local filesystem. If you wish to proceed with the backup/archive operation, rename your filesystem on the server.

Explanation: Tivoli Storage Manager has detected that the server namespace is NTW:LONG, but the local volume does not have long name support. If you would like to back up the volume using the short names, rename the filesystem on the server. If you would like to back up using long names, add the long namespace support back to the volume in question.

System action: Processing stopped.

User response: Add the long namespace support to the volume or rename(remove) the corresponding server filesystem.

FMV1946W File exists, skipping

Explanation: The client tried to restore or retrieve the specified file, but the file already existed in the target restore location and the user chose not to replace the existing file.

System action: The file is skipped, a message is logged in dsmerror.log, and restore or retrieve processing continues with the next object.

User response: The file was skipped because either

REPLACE NO was in effect, causing all existing files and directories to be skipped, or REPLACE PROMPT was in effect, and when prompted, the user chose to skip this file or all existing directories and files. No additional action is necessary if the decision to skip the file was deliberate. Otherwise the operation can be retried using either REPLACE ALL (automatically replace existing directories and files) or REPLACE PROMPT (prompt the user whether to replace the file).

FMV1947W The following directory exists and is skipped: *file-space_name directory_path directory_name*

Explanation: The client tried to restore or retrieve the specified directory. The directory exists in the target restore location and the user chose not to replace the existing directory.

The directory can be skipped because the option REPLACE=NO is set, which causes all existing files and directories to be skipped. The directory can be skipped because option REPLACE=PROMPT is set, and the user chooses to skip this directory when prompted.

System action: The directory is skipped, a message is logged in the dsmerror.log log file, and restore or retrieve processing continues with the next object.

User response: No additional action is necessary.

To replace the files, try the operation again and set option REPLACE=ALL. You can set REPLACE=PROMPT and when prompted, choose to replace the directory.

FMV1948E The Microsoft volume shadow copy system components could not be queried.

Explanation: IBM Tivoli Storage Manager encountered an error while querying the system writers under control of the Windows volume shadow copy service. The Tivoli Storage Manager error log and Windows event log might contain additional information about this error.

System action: Processing stops.

User response: Try the operation again. If the error persists, review the Tivoli Storage Manager error log and Windows event log for information related to this error. You might need to restart the volume shadow copy service, then try the operation again. It might be necessary to reboot the machine to clear the volume shadow copy error state.

FMV1949E Microsoft volume shadow copy snapshot initialization failed.

Explanation: IBM Tivoli Storage Manager encountered an error while initializing the Microsoft Volume Shadow Copy Service for backup or restore. The Tivoli Storage Manager error log and Windows event log can

contain additional information about this error.

System action: processing stops.

User response: Try the operation again. If the error persists, review the Tivoli Storage Manager error log and Windows event log for information related to this error. Use the Windows command VSSADMIN LIST WRITERS to determine the status of the Volume Shadow Copy service. You can reboot the machine to clear the volume shadow copy error state. If the system is a Domain Controller and the Active Directory service is stopped, restarting the Active Directory service will resolve the issue.

FMV1950E Backup using Microsoft volume shadow copy failed.

Explanation: IBM Tivoli Storage Manager encountered an error while performing a backup operation using the Microsoft volume shadow copy service. The Tivoli Storage Manager error log and Windows event log might contain additional information about this error.

System action: processing stops.

User response: Review the Tivoli Storage Manager error log and Windows event log for information related to this error. Restart any failing system service indicated in the Windows event log. Restart the volume shadow copy Service. You can use the Windows command VSSADMIN LIST WRITERS to determine the status of the volume shadow copy service. It might be necessary to reboot the machine to clear the Volume Shadow Copy error state.

FMV1951E Restore using Microsoft volume shadow copy failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring with the Microsoft Volume Shadow Copy Service.

System action: processing stops.

User response: Review the Tivoli Storage Manager error log and Windows event log for information related to this error. Restart any failing system service indicated in the Windows event log. Restart the volume shadow copy Service. You can use the Windows command VSSADMIN LIST WRITERS to determine the status of the volume shadow copy service. It might be necessary to reboot the machine to clear the Volume Shadow Copy error state.

FMV1952E Invalid symbolic link destination '*file-name*' entered

Explanation: You entered a restore/retrieve destination *file-name* specification that is a symbolic link. To restore to symbolic link, make sure you set the followsymbolic option to yes. Also, check where this symbolic link points. You can restore/retrieve to a symbolic link that points to an existing object.

System action: Processing stopped.

User response: Enter a correct file specification.

FMV1954E Backup processing of 'file-space name' finished with failures.

Explanation: This message indicates that the file system backup has completed, but encountered errors during backup processing.

System action: Processing continues.

User response: Examine the client error log for additional messages related to errors in backing up the file system. Take any corrective action as suggested by the messages.

FMV1956E Too few arguments specified for the BACKUP GROUP command.

Explanation: Too few arguments were specified for the BACKUP GROUP command.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1957E Showmembers and inactive are mutually exclusive parameters on a query.

Explanation: Showmembers and inactive are mutually exclusive parameters on a query.

System action: Processing terminates.

User response: Specify one of the mutually exclusive parameters on the query

FMV1958W No base group found, attempting a full backup.

Explanation: A differential backup requires a previous full backup to have been performed.

System action: Processing continues, and a full backup is attempted.

User response: None. Perform a full backup before attempting a differential backup

FMV1959I Removing previous incomplete group 'name' Id:hi-lo

Explanation: A previous group backup failed without cleaning up the temporary groups correctly.

System action: The previous incomplete groups are removed and processing continues.

User response: None.

FMV1960I Contacting the WebSphere *component-name*. This step could take a few minutes...

Explanation: The application needs to contact the WebSphere component to obtain configuration information.

System action: Processing continues

User response: None.

FMV1961E Could not detect any installation of the WebSphere Deployment Manager or Application Server.

Explanation: The application could not detect a supported WebSphere component installed. At this time, only the WebSphere Deployment Manager and Application Server are supported.

System action: Processing stops

User response: Verify that the intended WebSphere component is installed on this machine, and retry the operation.

FMV1962E Operation Failed.

Explanation: The attempted operation on the WebSphere component failed.

System action: Processing stops

User response: Check the error log for more details.

FMV1963E WAS Filesweep failed for filespec 'name'

Explanation: Could not obtain the list of files to be backed up for the indicated filespec

System action: Processing stops

User response: Verify that the process has access to the indicated filespec and retry the operation.

FMV1964E A failure occurred while contacting the WebSphere *component-name*.

Explanation: The attempted operation on the WebSphere component failed.

System action: Processing stops

User response: Check the error log for more details.

FMV1971E The remote client agent (dsmagent) could not be started.

Explanation: The remote client agent cannot be started. This error message is usually preceded or followed by other messages.

System action: Processing is stopped.

User response: Check the error log for any other

messages that might indicate a reason for the failure. Verify that the web client is installed correctly. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1972E **The connection to the remote client agent (dsmagent) failed. Either the port number could not be read, or the port number is invalid.**

Explanation: An error occurred when trying to read the port number. A connection to the remote client agent cannot be made.

System action: Processing stopped.

User response: Check the error log for any other messages that might indicate a reason for the failure. Verify that the web client is installed correctly. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV1973I **VSS writer for system object 'name' does not exist. Restore skipped.**

Explanation: Microsoft Volume Shadow Copy Service does not detect a writer for this system component. Either the component is not installed or is not running..

System action: Object skipped.

User response: Install or enable the affected system service and retry the operation.

FMV1974W **Error removing previous incomplete group Id:hi-lo**

Explanation: A previous group backup failed without cleaning up the temporary groups correctly, and the error still can not be cleaned up.

System action: The previous incomplete groups remain and processing continues.

User response: None.

FMV1975W **Tivoli Storage Manager server error reason occurred closing and renaming the group**

Explanation: An error was encountered closing and renaming the temporary group.

System action: The backup is unsuccessful.

User response: Ensure that the user has the proper authority to update the group and try the operation again.

FMV1976E **The specified system service is not valid.**

Explanation: The specified system service is not valid.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV1977E **Dsmcad schedule invocation was unsuccessful. This command will be tried again in 10 minutes.**

Explanation: Dsmcad was unable to get the valid scheduler information from the dsmd schedule process. This could be due to some problems during the scheduler initialization, such as incorrect option usage.

System action: Dsmcad will try to invoke the scheduler again in 10 minutes in order to get the valid information.

User response: Check the console and error logs to determine what kind of error occurred during the dsmd process and correct the problem.

FMV1978E **The Tivoli Storage Manager server is downlevel and does not support the requested function. See error log for version information.**

Explanation: The function being used requires a more current Tivoli Storage Manager Server.

System action: The operation fails.

User response: Upgrade your Tivoli Storage Manager Server to a level that supports this function. See error log for version information.

FMV1979E **The Tivoli Storage Manager Storage Agent is downlevel and does not support the requested function. See error log for version information.**

Explanation: The function being used requires a more current Tivoli Storage Manager Storage Agent.

System action: The operation fails.

User response: Upgrade your Tivoli Storage Manager Storage Agent to a level that supports this function. See error log for version information.

FMV1980E **The Tivoli Storage Manager Server and Tivoli Storage Manager Storage agent are downlevel and do not support the requested function. See error log for version information.**

Explanation: The function being used requires a more current Tivoli Storage Manager Server and Tivoli Storage Manager Storage agent

System action: The operation fails.

User response: Upgrade your Tivoli Storage Manager Server and Tivoli Storage Manager Storage agent to a level that supports this function. See error log for version information.

FMV1981E **Server :Version** *ver*, **Release** *rel*, **Level** *lev.subl* **Storage Agent:Version** *SAver*, **Release** *SArel*, **Level** *SAlev.SAsubl*

Explanation: This message supplies extra detail to downlevel messages.

System action: The operation fails.

User response: This message supplies extra detail to downlevel messages.

FMV1986E **Initialization functions cannot open the trace file specified.**

Explanation: The file "*tracefile-name*" could not be opened during initialization. The specified path may be incorrect. It is also possible that the current user does not have permission to write to the tracefile in the directory specified. It is also possible that no space is available at the given tracefile location.

System action: Processing terminates.

User response: Make sure the tracefile option points to a valid path and that the user has proper permissions to write to the file specified.

FMV1987E **A destination file specification is not allowed with this command.**

Explanation: Of all the system object restore commands only RESTORE ASR allows the entry of a destination file specification.

System action: Processing stopped.

User response: Re-issue the command without a destination file specification.

FMV1988W **No filespaces are selected for preview.**

Explanation: You requested a preview operation without selecting a client filesystem.

System action: Tivoli Storage Manager cannot perform a preview without a filesystem selected.

User response: Select the volumes you want to preview and retry the operation.

FMV1989E **Initialization functions cannot open the Error Log file specified.**

Explanation: The Error Log file could not be opened during initialization. The specified path may be incorrect. It is also possible that the current user does not have permission to write to the logfile in the

directory specified. It is also possible that no space is available at the given logfile location.

System action: Processing terminates.

User response: Make sure the logfile option points to a valid path and that the user has proper permissions to write to the file specified.

FMV1990W **The '*filesystem name*' volume mount point can not be accessed. The Tivoli Storage Manager return code is '*rc*'.**

Explanation: The client is unable to access volume mount point. The common reasons for this are that the account under which the client is running does not have access to the volume mount point, or the volume is mounted onto a cluster volume which is currently not available.

System action: The inaccessible mount point is skipped and processing continues with the next mount point or volume.

User response: Check the error log for additional messages that might yield additional information about the problem that prevents access to the volume mount point. Ensure that the Tivoli Storage Manager client is running under an account which has access to the volume mount point. Ensure that the mount point is not accessing a clustered volume. Please refer to Microsoft KB Article 280297 for more information about how to configure volume mount points on a clustered server.

FMV1991E **An error occurred processing registry key '*key-name*', data value '*value-name*'. See the client error log for additional information about this error.**

Explanation: An unexpected error occurred when the client tried to read or update the Windows registry. Additional information regarding the error is usually placed in the error log.

System action: The operation might not execute correctly, depending on the error.

User response: Check the client error log for any other messages that might have been logged when this message was written, and take any corrective action suggested by those messages. If the problem persists, contact IBM support for further assistance.

FMV1995W **Objects of different types cannot be deleted at the same time.**

Explanation: Deleting objects of different types is not allowed. For example, deleting Backup Sets and regular file objects at the same time is not possible.

System action: No processing takes place.

User response: Select objects of the same type to perform delete operation.

FMV1996W The volume mount points enumeration on '*filesystem name*' volume failed.
Windows system error code: *error*;
reason: '*error-reason*'.

Explanation: The client was unable to scan the specified volume for volume mount points. The error information captured indicates the reason for the failure. A common reason is that the account under which the client is running does not have access to the volume.

System action: The processing continues with the next volume.

User response: Ensure that the client is running under an account which has access to the volume and volume mount points. Correct the condition causing the error and try the operation again. If the problem persists, contact your system administrator or Tivoli Storage Manager administrator for further help.

FMV1997W No files have been previously backed up for the VSS component '*component-name*'.

Explanation: You tried to restore the Microsoft Volume Shadow Copy (VSS) System State component which does not contain file data. This is not necessarily a problem.

System action: Processing continues.

User response: Check the error log for any other messages that occurred during backup. The logs can indicate a reason for the failure.

FMV1998W Transaction byte limit '*name*' is not supported by the server. Value reset to *limit*

Explanation: The TXNBYTELIMIT is larger than the server supports. The value will be reset to a supported limit.

System action: TXNBYTELIMIT is reset, and processing continues.

User response: Set the option to a value supported by the server.

FMV1999E *type of the operation* processing of '*filespace-name*' stopped.

Explanation: The client has encountered a condition where it can not continue processing the specified file space. The Tivoli Storage Manager client error log or schedule log should contain additional messages related to this error.

System action: Processing stops.

User response: Check the Tivoli Storage Manager client error log and schedule log for any additional messages related to this error. Take any corrective action that might be suggested by the related messages, then try the operation again. If the problem persists, contact your Tivoli Storage Manager administrator for further assistance.

FMV2000I Unable to convert file names because MEMORYEfficientbackup option is ON.

Explanation: Tivoli Storage Manager has detected that a local name space change has occurred on the volume that is currently being backed up. Tivoli Storage Manager would convert the file names to the new name space, but cannot because the option MEMORYEfficientbackup, is on.

System action: Tivoli Storage Manager continues to backup using the old name space.

User response: Edit the dsm.opt file, and set MEMORYEfficientbackup to OFF.

FMV2025E Login failed to NetWare file server '*server-name*'.

Explanation: Tivoli Storage Manager cannot establish an authorized connection to the Netware file server through NDS. Connection numbers might be exhausted.

System action: Processing stopped.

User response: Messages FMV1874E, FMV1876E and FMV2025E can all be issued due to related problems. These problems might include: 1) The NetWare server has an insufficient number of NetWare user licenses. 2) The NetWare license files are corrupt. The NetWare license files can be reinstalled. 3) A NetWare typeful name is not being provided at the NetWare User prompt. 4) The Tivoli Storage Manager password file is corrupt. In this situation, quit all Tivoli Storage Manager processes, delete or move the *.PWD files that are located in the Tivoli Storage Manager installation directory, then load dsmc and run the following commands: QUERY SESSION QUERY TSA QUERY TSA NDS.

FMV2026W Bad sectors were detected on the volume '*volname*'.

Explanation: Bad sectors are skipped during image backup/restore operations.

System action: Processing continues.

User response: Make sure the volume data is not corrupt by using system tools like chkdsk (Windows) or fsck (Unix).

FMV2032I The client VM restore is skipping the unsupported Independent disk : *vmdk*

Explanation: The VMware vStorage APIs do not support snapshotting Independent disks, no backups were created.

System action: Processing continues.

User response: None.

FMV2033I The client VM restore is skipping the unsupported physical Raw Device Mapping (pRDM) disk : *vmdk*

Explanation: The VMware vStorage APIs do not support snapshotting physical Raw Device Mapping (pRDM) disks, no backups were created.

System action: Processing continues.

User response: None.

FMV2034I The virtual machine backup is skipping the unsupported physical Raw Device Mapping (pRDM) disk : *vmdk*

Explanation: The VMware vStorage APIs do not support snapshotting physical Raw Device Mapping (pRDM) disks, backups are not possible.

System action: Processing continues.

User response: None.

FMV2035I The virtual machine backup is skipping the unsupported Independent disk : *vmdk*

Explanation: The VMware vStorage APIs do not support snapshotting Independent disks, backups are not possible.

System action: Processing continues.

User response: None.

FMV2036W Pruning functions cannot open one of the Tivoli Storage Manager prune files: *log-name*. **errno** = *errno-value*,

Explanation: The file "*log-name*" could not be opened during pruning. The system set the error code *errno-value*. If the reason given is "access denied," the current user does not have permission to write to the file in the directory specified. It is also possible that no space is available at the given file location or another Tivoli Storage Manager process started by different user id is performing pruning at the same time.

System action: Pruning stops, processing continues.

User response: Set the DSM_LOG (or DSMI_LOG) environment variable to a directory into which the current user can write.

FMV2037W Schedule log pruning failed.

Explanation: The schedule log pruning function completed with errors.

System action: Processing continues.

User response: Check error log for possible reasons of failure.

FMV2038W Invalid option '*option-name*' received from the Tivoli Storage Manager server client options set.

Explanation: The client received an invalid option from the Tivoli Storage Manager server's client option set. Although most syntax checking for client option set options is done by the server, there are still errors that can only be detected by the client. These errors include:

- Option value is not correct.
- Options that have been retired by newer versions of the Tivoli Storage Manager client.
- Missing brackets or directory delimiters.
- Include and exclude patterns that are too complex.

System action: The option is ignored by the Tivoli Storage Manager client.

User response: Contact the Tivoli Storage Manager server administrator to determine if the option can be removed from the client option set.

FMV2039E Invalid destination file specification '*file-name*' entered

Explanation: The destination file specification must end with directory delimiter when performing a file list restore, or when the restore specification is for more than one file, or when the option SUBDIR YES is in effect.

System action: Processing stopped.

User response: Specify a destination that ends with directory delimiter.

FMV2045I The virtual machine backup is skipping the unsupported virtual machine template : *name*

Explanation: The VMware vStorage APIs do not support snapshotting templates so no backups can be made.

System action: Processing stops for this template

User response: Converting the template to a virtual machine, then making a backup is possible, once the backup is complete the virtual machine can be converted back to a template.

FMV2046S Error '*errtxt*' (*errno=errno*) occurred trying to write to audit log '*file-name*'. The audit log function is disabled.

Explanation: There was an error encountered writing to the audit log (for example, there is not enough space on the disk).

System action: Audit logging is disabled for the rest of the operation. The return code for the operation is set to 12 to indicate that the contents of the audit log are incomplete.

User response: If this is an out of space condition either free up space on the volume or try to write the audit log to a volume with more space.

FMV2047E An unexpected error was encountered processing a system state/services request. Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager explanation : *TSM-msg* Tivoli Storage Manager file : *file-name* (*line-number*)

Explanation: None.

System action: Processing the system state stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV2048W Named stream of object '*object-name**path-name* *file-name*' is corrupt.

Explanation: One or more of the file's named streams are corrupt.

System action: The named stream is not restored/retrieved.

User response: The backup copy of the named stream is damaged. The file is restored to as great an extent as possible, but the file should be examined to verify that it is usable.

FMV2049W Named stream of object '*object-name*' may be corrupt.

Explanation: One or more of the file's named streams may be corrupt.

System action: The named stream is restored/retrieved to as great an extent as possible.

User response: The backup copy of the named stream may be damaged. The file is restored to as great an extent as possible, but the file should be examined to verify that it is usable.

FMV2050E Tivoli Storage Manager needs to prompt for the password but cannot prompt because the process is running in the background.

Explanation: If PASSWORDACCESS=PROMPT or if the password that is stored locally is incorrect, Tivoli Storage Manager attempts to prompt the user for the password. The attempt to prompt the user fails because Tivoli Storage Manager is running in the background. When a process is running in the background, prompting is not allowed.

System action: Processing stopped.

User response: If RUNASSERVICE=YES, do not set PASSWORDACCESS=PROMPT. Use PASSWORDACCESS=GENERATE.

FMV2051W The local snapshot repository was not found on *location*.

Explanation: The specified directory for the local snapshot location does not exist.

System action: Processing continues.

User response: A new local snapshot repository will be build in the specified directory.

FMV2052E Information about the disk subsystem is missing.

Explanation: The local snapshot repository could not be initialized due to missing information about the disk subsystem.

System action: Processing stops.

User response: The application ensures that the disk subsystem is initialized properly. Check for preceding error messages.

FMV2053E A memory allocation error has occurred in file *filename*, line number *linenumber*.

Explanation: Enough memory was not available to continue processing.

System action: Processing ends.

User response: Ensure that your system has sufficient real and virtual memory. Close unnecessary applications.

FMV2054E Operating system error *errno: message**text*.

Explanation: The application encountered an unexpected message error during the execution of a system function. The respective operating system error and message text will be displayed.

System action: Processing stops.

User response: Check the specific error message.

FMV2055I The local snapshot manager could not be locked.

Explanation: The local repository is locked by another application. This process will proceed when the other application unlock the local repository.

System action: Processing continues.

User response: None.

FMV2056I Waiting maximal *timeout* seconds until the lock is released by the other application.

Explanation: While the local repository is locked by another application, the program will wait a specific period of time to proceed. For example, in the mySAP environment, the wait period is 1 hour.

System action: Processing continues.

User response: None.

FMV2057E Local snapshot manager not initialized.

Explanation: The local snapshot repository was used without previous initialization.

System action: Processing ends.

User response: The system normally ensures that the local repository is initialized. Check for preceding error messages.

FMV2058E The data container with ID *dcID* could not be updated in the local repository.

Explanation: During a FlashCopy backup the target set record in the local repository is updated with the correspondent properties. A failure occurred during that process.

System action: Processing ends.

User response: Check for preceding error messages like memory allocation error or other system error.

FMV2059E Cannot find a target data container that match with the source data container.

Explanation: During a snapshot type backup or hardware function, Tivoli Storage Manager tries to find a target data container that match to the source data container to satisfy the operation. A matching target data container could not be found.

System action: Processing ends.

User response: See the rules for select one of multiple target data containers. For example, this message will be displayed if the user is trying to start a FlashCopy backup of type 'INCR' and all the target sets are being used for the FlashCopy type 'COPY'. Make sure also that the target volumes are available to the backup

system and the syntax is correct for the following setup file parameters: 1. *shark_target_volume* 2. *shark_copy_service_code* 3. *java_home_directory* 4. *primary_copyservices_servername* 5. *shark_username* 6. *shark_password*

FMV2060W Cannot find a volume in the target data container *dcID* to match with the source *srcvol*.

Explanation: This warning message indicates that for the specific source not any target volume could be found in this target data container that matches for a FlashCopy operation. If multiple target data containers are being used, the processing will continue checking the volumes of the next target data container.

System action: Processing continues.

User response: None.

FMV2061W The target data container with ID *dcid* was not found in the local repository.

Explanation: An inquire of the data container with the specified ID could not be satisfied because that target set does not exists in the local repository.

System action: Processing may continue.

User response: The application that is requesting the inquire will decide whether or not the error should end the program. Check for following messages.

FMV2062W Could not find a target data container in the state *state* to fulfill the requested criteria.

Explanation: A data container in the specified state was not found in the local repository to satisfy specific criteria requested by the application.

System action: Processing may continue.

User response: Which criteria have been passed is application specific. Check for following messages. The application will decide whether or not that warning should end the program.

FMV2063W The local snapshot repository already exists on the directory *location*.

Explanation: An application tried to create the local repository in a directory that already exists.

System action: Processing may continue.

User response: The application will decide whether or not that warning should end the program. Check for following messages.

FMV2064I The local snapshot repository will be created on the directory *location*.

Explanation: The local snapshot repository containing information about the state of the data containers is being created.

System action: Processing continues.

User response: None.

FMV2065I The local snapshot repository could not be created on the directory *location*.

Explanation: A failure occurred creating the local snapshot repository.

System action: Processing ends.

User response: Look for a operating system error message.

FMV2066E Cannot read the .fct file *filename*.

Explanation: The .fct file containing the target data containers was not found or is not accessible.

System action: Processing ends.

User response: Check the name, the path and the right of the file.

FMV2067E The exception `CLsmException` was thrown. Reason: *txt*.

Explanation: An unexpected error occurred processing a function of the local snapshot repository.

System action: Processing ends.

User response: Check the specific reason.

FMV2068E No target LUNs were found for the data container *dcID* in the .fct file *filename*.

Explanation: The program will search in the .fct file for each specific data container a list of entries with the label <PREFIX>TARGET_VOLUME where the prefix depends on the hardware type. Either you have a wrong label for the target volumes of the specified data container or this data container in the .fct file does not have any target LUNs.

System action: Processing ends.

User response: This error can only occurred if the application does not have a GUI where the user provides the input of the target data containers and the format will automatically be checked. If so, please check the format of the .fct file.

FMV2069E Cannot read the file *filename* of the local snapshot repository.

Explanation: The system keeps some information about the state of the data containers locally in a file. This file was not found or is not accessible.

System action: Processing ends.

User response: Check the name, the path and the right of the file.

FMV2070E The repository state file *filename* is empty or has a wrong format.

Explanation: The system keeps some information about the state of the data containers locally in a file. This file was found but the expected format of the data in not correct.

System action: Processing ends.

User response: Normally the system ensures that the format of this file is correct. Check for preceding error.

FMV2071E The data container *dcID* could not be inserted in the local snapshot repository.

Explanation: The system keeps some information about the state of the data containers locally in a file. Inserting an entry for a new data container occurred an error.

System action: Processing ends.

User response: This is an unexpected error. Check for preceding error. If not any other error can be seen, collect the logs and traces and contact the support.

FMV2072E An unexpected error was encountered processing a Tivoli Storage Manager operation using a hardware or snapshot function. Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager file : *file-name* (*line-number*)

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV2073E The file *filename* of the local snapshot repository could not be opened for writing.

Explanation: The system keeps some information about the state of the data containers in the local

snapshot repository. Opening a file of this repository occurred an error.

System action: Processing ends.

User response: Check the rights permission of that file.

FMV2074E Cannot open user input FlashCopy target file '*fct_file*'.

Explanation: The FlashCopy target file that the user provided cannot be read.

System action: The operation fails.

User response: Run the client configuration utility and provide a valid FlashCopy target user input file.

FMV2075E There is no VTOC data available for the volume. The volume cannot be backed up.

Explanation: The volume disk label type is not VTOC. It is possible that your disk is formatted with an EFI label. The Tivoli Storage Manager client on Solaris currently supports only VTOC disk labels.

System action: The volume is not backed up.

User response: Do not attempt to backup volumes formatted with a non-VTOC disk label.

FMV2076E *program-name*: Space Management can not be added for file system '*filesystem*' The length of the file system name exceeds the maximum length of '*maxlength*' which can be stored in a DMAPI attribute.

Explanation: The DMAPI has a limitation in the size of data that can be stored in a DMAPI attribute. If the length of the file system name exceeds this limit the Tivoli Storage Manager client can not add space management to the file system.

System action: Space management cannot be added to file system.

User response: Please make sure that the length of the file system name does not exceed the DMAPI limit.

FMV2077E *program-name*: Reconcile for file system '*filesystem*' can not be started for the selected mode in a non-scout environment. Please use Two Way Orphan Check Reconcile instead.

Explanation: The Tivoli Storage Manager client reconciliation program can not be started in orphan check or stub restore mode when the HSM system is configured to run without the scout daemon.

System action: Reconcile can not run in a non scout environment.

User response: If you have configured a non scout environment you need to use the Two Way Orphan Check Reconcile.

FMV2078E System state backup is not allowed CLUSTERNODE is set to YES.

Explanation: When the CLUSTERNODE option is set to YES, the backup systemstate command is not valid.

System action: System state backup is stopped.

User response: If the CLUSTERNODE option is incorrectly set to YES, then change the option to NO and try the operation again. Otherwise see the backup-archive client manual for further information about configuring the client to run in a cluster environment.

FMV2093E The remote file system agent is downlevel and does not support this operation. NODENAME : *node*
MULTI-NODE NAME : *multi-node*
hostname : *host* TCP/IP address :
tcpaddr:tcpport version :
version.release.level.mod

Explanation: None.

System action: The operation fails.

User response: Upgrade the remote file system agent to a supported level.

FMV2094W Unable to assign any database partitions for back up by the Backup Worker Node '*bkupWrkr*'.

Explanation: The list of target LUNs specified by user for this backup worker node did not match in size any of the source LUNs for any of the database partitions. Hence no database partitions could be assigned for backup to this backup worker node.

System action: Processing continues.

User response: Please assign target LUNs to backup worker nodes so that they match in size with all the source LUNs of a particular database partition. Also distribute the target LUNs among all the backup worker nodes so that there is a good load balancing of the number of database partitions backed up by each backup worker node.

FMV2095E JAVA HOME value '*target*' specified in configuration is incorrect.

Explanation: The path name specified for java home is not correct.

System action: Processing ends.

User response: Please check the value of java home specified during configuration to make sure it is a valid

path name of the directory where JRE is installed on master backup node. Use configuration wizard to update java home value for the configuration.

FMV2096E Unable to read configuration information for database name 'dbname'.

Explanation: The system was unable to read configuration information for the database name specified in the (-DATABASENAME) option.

System action: Processing ends.

User response: Check the spelling of the (-DATABASENAME) option specified and ensure the DB2 UDB configuration wizard has been used to create the configuration information for this name.

FMV2097E Unable to establish a session with the Tivoli Storage Manager server as target node 'target' using agent node 'agent'.

Explanation: None.

System action: Processing ends.

User response: Ensure that the multi-node name exists on the server and that the agent node has the proper authority to target node listed.

FMV2098E One or more of the node names in the DB2 UDB TSM configuration file are not registered correctly as proxynode agents.

Explanation: None.

System action: Processing stops.

User response: Check the Tivoli Storage Manager error log for a list of node names that have been configured incorrectly. Correct the problem by executing the DB2 UDB configuration wizard.

FMV2099W The node name 'nodename' in the DB2 UDB TSM configuration file is not registered as an agent for target node name 'targetnode'.

Explanation: None.

System action: Processing continues.

User response: None.

FMV2100E Neither source volume id nor target volume id is in the volume list.

Explanation: None.

System action: Processing ends.

User response: None.

FMV2101E Compressed data grew.

Explanation: The size of data is growing after compression

System action: Processing continues.

User response: The application must abort the transaction.

Please turn off compression and try to resend the object.

FMV2102E File list processing not started

Explanation: An error occurred before the file list processing was started.

System action: Processing stops.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again.

FMV2103E File list processing was interrupted

Explanation: An error occurred during file list processing.

System action: Processing stops.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again. The error log will list all entries that were not processed. If audit logging is enabled, the audit log will also list the entries that were not processed.

FMV2104E An error occurred after processing the file list.

Explanation: An error occurred after the file list processing completed.

System action: Processing stops.

User response: Examine the client error log for additional messages that might indicate the reason for the problem. Try to follow the suggested corrective actions (if any) and try the operation again.

FMV2105I File list entry not Processed: File List Entry

Explanation: A file list operation encountered an error. This entry from the file list was not processed.

System action: This message is for auditing purposes only.

User response: This message is for auditing purposes only.

FMV2150E Set
HSMDISABLEAUTOMIGDAEMONS
YES in the dsm.opt file to use HSM
multi-server functionality.

Explanation: Set HSMDISABLEAUTOMIGDAEMONS
YES in the dsm.opt file to use HSM multi-server
functionality.

System action: HSM multi-server processing stops.

User response: Set
HSMDISABLEAUTOMIGDAEMONS YES in dsm.opt.

FMV2155W Skipping file '*file-name*'. File related to
'*server-name*'.

Explanation: File is already coupled to another server.

System action: HSM continues with normal operation.

User response: Use the correct server to process the
file.

FMV2156E The server '*server-name*' was not added to
the environment.

Explanation: The requested IBM Tivoli Storage
Manager server was not added to the multi-server
environment. There are several causes for this error:

- The file system is not managed by HSM.
- The HSM management is not active for the file
system.
- The file system is out of space.
- The default IBM Tivoli Storage Manager server for
the file system was not yet added to the multi-server
environment.
- The IBM Tivoli Storage Manager server name is not
valid.

System action: HSM multi-server processing stops.

User response: Eliminate the possible causes for this
issue and retry.

FMV2157E The server '*server-name*' was not removed
from the environment.

Explanation: The requested IBM Tivoli Storage
Manager server was not added to the multi-server
environment. There are several causes for this error:

- The file system is not managed by HSM.
- The HSM management is not active for the file
system.
- The IBM Tivoli Storage Manager server is the default
server for the file system and must be removed last.
- The IBM Tivoli Storage Manager server name is not
valid.

System action: HSM multi-server processing stops.

User response: Eliminate the possible causes for this
issue and retry.

FMV2158E The server '*server-name*' was not added to
the environment. You must first add the
default IBM Tivoli Storage Manager
server ('*default-server-name*') for this file
system.

Explanation: The requested IBM Tivoli Storage
Manager server was not added to the multi-server
environment. The requested IBM Tivoli Storage
Manager server is not the default server for the file
system.

System action: HSM multi-server processing stops.

User response: Add the default IBM Tivoli Storage
Manager server first.

FMV2159I The server '*server-name*' was added to the
environment.

Explanation: The requested IBM Tivoli Storage
Manager server was added to the multi-server
environment.

System action: HSM multi-server processing
continues.

User response: None.

FMV2160I The server '*server-name*' was removed
from the environment.

Explanation: The requested IBM Tivoli Storage
Manager server was removed from the multi-server
environment.

System action: HSM multi-server processing
continues.

User response: None.

FMV2161E The server '*server-name*' is not a valid
IBM Tivoli Storage Manager server for
this environment.

Explanation: The requested IBM Tivoli Storage
Manager server was not added to the multi-server
environment.

System action: HSM multi-server processing stops.

User response: Check the dsm.sys file for the correct
IBM Tivoli Storage Manager server name.

FMV2162E HSM cannot be removed from the file
system. The IBM Tivoli Storage
Manager multi-server list is not empty.

Explanation: HSM management was not removed
from the file system.

System action: HSM processing continues.

User response: Remove all IBM Tivoli Storage Manager servers from the multi-server list before removing HSM.

FMV2163E The default IBM Tivoli Storage Manager server ('server-name') for the file system will be removed.

Explanation: The default IBM Tivoli Storage Manager server will be removed. The IBM Tivoli Storage Manager server list for multi-server will be empty after this step.

System action: HSM processing continues without multi-server support.

User response: nothing.

FMV2165I The server 'server-name' is the default server and has been removed last.

Explanation: The requested IBM Tivoli Storage Manager server was removed from the multi-server environment.

System action: HSM multi-server processing continues.

User response: None

FMV2166I The IBM Tivoli Storage Manager server 'server-name' is not included in the multi-server environment.

Explanation: The requested IBM Tivoli Storage Manager server is not part of the multi-server environment.

System action: HSM multi-server processing continues.

User response: None.

FMV2167W Can not read SERVERNAME attribute.

Explanation: IBM Tivoli Storage Manager cannot read the SERVERNAME attribute from file.

System action: HSM multi-server processing continues.

User response: None.

FMV2168W Can not write SERVERNAME attribute.

Explanation: IBM Tivoli Storage Manager cannot write SERVERNAME attribute to file.

System action: HSM multi-server processing continues.

User response: None.

FMV2169E Skipping - Requested server is not included in multi-server environment for filesystem 'file-system'.

Explanation: The requested IBM Tivoli Storage Manager server is not part of the multi-server environment.

System action: HSM multi-server processing continues.

User response: None.

FMV2170W Skipping - file linked to another server.

Explanation: The file is already coupled to another IBM Tivoli Storage Manager server.

System action: HSM continues with normal operation.

User response: Use the correct server to process the file.

FMV2171E The DMAPI version 'dmapi-version' is not supported.

Explanation: The DMAPI version installed on this node is not supported from the given TSM client.

System action: Due to this issue the affected HSM process ends.

User response: Use the documentation to identify the supported DMAPI versions. Install a supported DMAPI and retry the HSM command or process.

FMV2200I *** Filling Cache count files *******

Explanation: Tivoli Storage Manager the specified number of files have been added to the disk cache.

System action: Processing continues.

User response: None.

FMV2201I *** Inspecting Cache count files *******

Explanation: Tivoli Storage Manager the specified number of files have been examined in the disk cache.

System action: Processing continues.

User response: None.

FMV2202E Disk Full Error Accessing Disk Cache.

Explanation: A disk full error occurred attempting to access or write to the specified disk cache file during a disk cache incremental backup. See the client error log for more detailed information.

System action: Processing stops.

User response: This error can be resolved by freeing up space in the file system containing the cache file, or specifying a different location for the cache file. Use the

diskcachelocation option to specify the location of the cache file.

FMV2203E Error Accessing Disk Cache.

Explanation: An error occurred attempting to access the specified disk cache file during a disk cache incremental backup. See the client error log for more detailed information. Tivoli Storage Manager.

System action: Processing stops.

User response: None.

FMV2204E Disk cache restarted.

Explanation: The length of an object name exceeded the configured disk cache key length during a disk cache incremental backup. The backup must be restarted.. Tivoli Storage Manager.

System action: Backup is restarted with a larger key length to accommodate the object name.

User response: None required. The name of the object that caused the failure can be found in the dsmmerror.log file.

FMV2206W The user must have root authority to use the memory efficient backup disk cache method. The operation will continue using memory efficient backup method without disk caching.

Explanation: None.

System action: The operation continues without using disk caching.

User response: None.

FMV2213E Error while querying volume properties of volume *volserial*. Please verify that the volume specified in the target volumes file exists.

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV2218I The encryption key password for node *node name* and server *server name* has been migrated.

Explanation: The format of the Tivoli Storage Manager password file has recently changed. The option MIGRATEENCRYPTKEY is set and the stored encryption key password was automatically migrated to the new format. This message confirms that the migration was successful.

System action: The encryption key password has been migrated.

User response: No response.

FMV2219E Cannot backup or archive files into filespace because it is owned by a TSM API application.

Explanation: TSM Client cannot archive or backup files into a file space that is used a TSM API application.

System action: Processing stops.

User response: Use separate node names for TSM Client and TSM API application(s).

FMV2220E The cluster disk could not be put in maintenance mode.

Explanation: The system call to put the cluster disk in maintenance mode failed.

System action: Processing stopped.

User response: Try the operation again. If the problem continues, check the client error log for any other messages that might have been logged when this message was written, and take the corrective action (if any) suggested by those messages. Examine the Windows event log which may contain additional information. See your system administrator or Tivoli Storage Manager administrator for further help.

FMV2221W Java was not able to resolve the IP address of your local machine due to network misconfiguration problems! Please verify your network and DNS configuration are setup correctly. Note that on UNIX machines the hostname must be reported correctly (the same) for IPv4 and IPv6 communication methods in the /etc/hosts configuration file. Tivoli Storage Manager processing continues.

Explanation: Java was not able to get the local host address due to network misconfiguration problems.

System action: Processing continues.

User response: Please verify your network and DNS configuration are setup correctly. Note that on UNIX machines the hostname must be reported correctly (the same) for IPv4 and IPv6 communication methods in the /etc/hosts configuration file. See your system administrator or Tivoli Storage Manager administrator for further help.

FMV2223W Rejected unauthenticated server-initiated session from *peer name*.

Explanation: For security, the client will not accept server-initiated sessions from servers that have authentication turned off.

System action: The client-server session is not opened, and the schedule is not executed. The scheduler continues to wait for contact by a server that has authentication turned on.

User response: If the client system is supposed to accept scheduled events from the prompting Tivoli Storage Manager server, either ask the Tivoli Storage Manager server administrator to turn authentication on, or do not use server-initiated sessions. If the client system is not supposed to accept scheduled events from the prompting server, ask the Tivoli Storage Manager server administrator to remove the client node name from the schedule on the prompting server.

FMV2225W User has specified 'SNAPSHOTROOT' option. *snapshot provider* snapshot backup is not valid in conjunction with this option. 'SNAPSHOTROOT' option will take precedence and processing will continue without the use of a snapshot taken internally by Tivoli Storage Manager.

Explanation: The (-SNAPSHOTROOT) option is incompatible with Tivoli Storage Manager snapshot providers such as Logical Volume Snapshot Agent, VSS snapshot provider, JFS2 snapshot provider etc. which provide a comprehensive snapshot solution without having to use the (-SNAPSHOTROOT) option. It is strongly recommended that the snapshot capabilities provided by the Tivoli Storage Manager snapshot providers be used instead of using the (-SNAPSHOTROOT) option. Processing will continue without the use of the Tivoli Storage Manager snapshot providers.

System action: Processing continues without the use of the Tivoli Storage Manager snapshot providers.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

FMV2226I Filespace *filespace-name* is renamed to *old-filespace-name*. *unicode-filespace-name* is recreated as a Unicode enabled filespace. The current operation will continue using the Unicode enabled filespace.

Explanation: Tivoli Storage Manager Unicode Client operates with Unicode enabled filespace. In order to save your data there needs to be a one time automatic rename of the existing MBCS filespace on the server. A new Unicode enabled filespace is created on the server

and backup/archive continues.

System action: Processing continues.

User response: None.

FMV2227W Server option '*option-name*' '*option-value*' has not been applied on the client due to the client option SRVOPTSETENCRYPTIONDISABLED.

Explanation: The client option SRVOPTSETENCRYPTIONDISABLED has been set to YES on the client thereby preventing the Tivoli Storage Manager administrator from setting one of the following client options - ENCRYPTKEY GENERATE, EXCLUDE.ENCRYPT, INCLUDE.ENCRYPT.

System action: The option will be ignored.

User response: None required.

FMV2600S Browser trying to establish connection to client; received socket exception: *exception-name*

Explanation: The browser received the exception *exception-name* trying to connect to the Tivoli Storage Manager client computer.

System action: The Tivoli Storage Manager operation ends.

User response: Validate that the LAN is up and that you are trying to connect to the correct port number.

Check error logs for any additional information: dsmerror.log, dsmwebcl.log, or dsmj.log. The default location of these logs is the installation directory of the backup-archive client.

Ensure that the command line client runs without problems. Test the command line client with a command like "dsmc q sess".

FMV2601S Browser trying to establish connection to client; received unknown host exception: *exception-name*

Explanation: The browser received the exception *exception-name* trying to connect to the Tivoli Storage Manager client machine.

System action: The Tivoli Storage Manager operation ends.

User response: Retry the operation. If it persists, determine what might be causing this kind of a problem. Determine if your LAN went down. Determine if you are trying to connect to the correct Tivoli Storage Manager client machine.

FMV2602S Browser trying to establish connection to client; received IO exception:
exception-name

Explanation: The browser received the exception *exception-name* trying to connect to the Tivoli Storage Manager client machine.

System action: The Tivoli Storage Manager operation ends.

User response: Determine what might be causing this kind of an exception. Retry the problem, and check if the LAN is down.

FMV2603S Browser trying to establish connection to client; received exception:
exception-name

Explanation: The browser received the exception *exception-name* trying to connect to the Tivoli Storage Manager client machine.

System action: The Tivoli Storage Manager operation ends.

User response: Determine what might be causing this kind of an exception. Determine if the LAN may be down, or if the Tivoli Storage Manager Client Acceptor Daemon on the Tivoli Storage Manager machine is up and running.

FMV2604S The Web client agent was unable to authenticate with the server.

Explanation: The Tivoli Storage Manager Web client agent was unable to authenticate with the Tivoli Storage Manager server.

System action: The Tivoli Storage Manager operation ends.

User response: One possible solution is to run the command line client so that the client password can be re-entered. Another approach is to check the error log on the Tivoli Storage Manager Web client agent for any relevant messages.

FMV2605S Browser could not re-establish connection to client; received protocol error.

Explanation: The browser received a protocol error trying to re-connect to the Tivoli Storage Manager client machine.

System action: The Tivoli Storage Manager operation ends.

User response: Determine what might be causing this kind of an error. Determine if the Tivoli Storage Manager browser and the Tivoli Storage Manager client code might be out of sync.

FMV2606S An invalid password was sent to the server.

Explanation: The Tivoli Storage Manager password that was sent to the Tivoli Storage Manager server was invalid.

System action: The Tivoli Storage Manager operation ends.

User response: Make sure that you have the correct password. Also make sure that it is valid, for example it is not too short.

FMV2607S Browser could not establish connection to client.

Explanation: The Tivoli Storage Manager browser could not connect to the Tivoli Storage Manager client machine.

System action: The Tivoli Storage Manager operation ends.

User response: Determine what might be causing this kind of a problem. Determine if the LAN is down, or if the Tivoli Storage Manager Client Acceptor Daemon on the Tivoli Storage Manager machine is up and running.

FMV2608S Nothing was selected so no operation was performed.

Explanation: No object was selected in the GUI for the operation to be performed upon.

System action: The Tivoli Storage Manager operation ends.

User response: Make sure you select one or more objects (volume, directory or file) in the GUI before clicking on the operation to be performed.

FMV2609S TCP/IP communications failure between the browser and the client machine.

Explanation: This error can occur due to any of the following:

- The LAN connection to the Tivoli Storage Manager client machine went down.
- You are trying to connect to the Tivoli Storage Manager client machine using the wrong port number.
- The Client Acceptor Daemon on the Tivoli Storage Manager client machine is not up and running and accepting connections.

System action: The Tivoli Storage Manager operation ends.

User response: Retry the operation and make sure the LAN is up. Also check that the port number is correct, and that the Client Acceptor Daemon is started and running on the Tivoli Storage Manager client machine, and that it is listening on the correct port number.

FMV2610S TCP/IP communications failure between the client and the server machine.

Explanation: An attempt to connect to the server using TCP/IP communications failed. This can be a result of incorrect TCP/IP option settings in your client options file. This error can also occur if the LAN connection went down or if your system administrator canceled a backup operation.

System action: The Tivoli Storage Manager client ends.

User response: Retry the operation and make sure the LAN is up. Make sure that both the Tivoli Storage Manager server and the Tivoli Storage Manager client are up and running.

FMV2611S An unknown error occurred in the browser.

Explanation: An unknown error occurred in the applet running in the browser.

System action: The Tivoli Storage Manager operation ends.

User response: Retry the operation. If the problem persists, turn on tracing and see if the trace to the browser console gives the reason for the error.

**FMV2612S An unknown error occurred in the client
Please check the Tivoli Storage Manager
Error Log for any additional information**

Explanation: An unknown error occurred in the Tivoli Storage Manager client.

System action: The Tivoli Storage Manager client ends.

User response: Retry the operation. If the problem persists, check the Tivoli Storage Manager Error Log for any additional information.

FMV2613S A communications protocol error occurred between the web browser and the client.

Explanation: None.

System action: The operation ends.

User response: Try the operation again. If the problem occurs again, verify that the Tivoli Storage Manager web client is installed and configured correctly, and make sure you are using a supported browser. Flush the browser cache. Then try the operation again. If the problem persists, enable SERVICE traces on the web client on the target machine and the Tivoli Storage Manager Java applet, then reproduce the problem. Collect the traces and contact IBM for further assistance.

FMV2614S A protocol error occurred in communications between the client and the server.

Explanation: A protocol error happened between the Tivoli Storage Manager client and the Tivoli Storage Manager server.

System action: The Tivoli Storage Manager client ends.

User response: Retry the operation. If the problem persists, check the Tivoli Storage Manager Error Log for any additional information. Verify that you are running the correct applet with the appropriate level of the client.

FMV2615S The user ID entered does not match the node name configured on the client machine.

Explanation: The user ID that was entered is not the same as the node name on this Tivoli Storage Manager client.

System action: The Tivoli Storage Manager operation ends.

User response: Verify that the node name entered is configured correctly on the Tivoli Storage Manager client.

FMV2616I The machine must be rebooted for the changes to take effect

Explanation: The machine must be started for the restored registry changes to take effect.

System action: None

User response: Reboot the machine

FMV2617S The destination directory specified is invalid.

Explanation: The user specified a destination target directory for restore or retrieve which is invalid.

System action: The Tivoli Storage Manager operation ends.

User response: Retry the operation specifying a valid directory name.

**FMV2618S Browser trying to retrieve resources;
received resource exception:
*exception-name***

Explanation: The browser received the exception *exception-name* trying to retrieve resources from the Tivoli Storage Manager client machine.

System action: The Tivoli Storage Manager operation ends.

User response: Verify that the resources are installed correctly on the Tivoli Storage Manager client machine.

FMV2619S The Client Acceptor Daemon was unable to start the Remote Client Agent.

Explanation: The Tivoli Storage Manager Client Acceptor Daemon could not start the Tivoli Storage Manager Remote Client Agent.

System action: The Tivoli Storage Manager operation ends.

User response: Check the error log on the Tivoli Storage Manager Web client agent for any relevant messages. Then correct the problem and retry.

FMV2620W The expand entire branch operation may take a long time, and cannot be canceled once it has started. Are you willing to wait for the operation to complete?

Explanation: The expand entire branch operation could take a long time and cannot be canceled once it is started.

System action: Processing stopped; waiting for user intervention.

User response: Answer 'Yes' to start the expand entire branch operation. If you answer 'No', the current operation will be canceled.

FMV2621W This function is not available on the client platform

Explanation: The browser received a request that is not available on the Tivoli Storage Manager client machine. For example, registry backup and restore are available only on the Windows platform.

System action: The Tivoli Storage Manager operation ends.

User response: Request only those functions that are valid for the platform of the Tivoli Storage Manager client machine.

FMV2622S An invalid ID or password submitted.

Explanation: Either the ID is not registered on the Tivoli Storage Manager server, or the password for the ID is incorrect.

System action: The Tivoli Storage Manager operation ends.

User response: Verify that the ID you are using exists on the TSM server to which the remote client node connects. The ID must have sufficient privileges to access the remote client node's data. Also make sure that you have the correct password for the ID. If the ID does not exist or if the password is unknown, contact your Tivoli Storage Manager administrator. If the ID

does not exist, then the Tivoli Storage Manager administrator can use the REGISTER ADMIN and GRANT AUTHORITY commands to register an ID that can access the remote client node's data. If the password is unknown, the Tivoli Storage Manager administrator can use the UPDATE ADMIN command to reset the password.

FMV2623S Web Client applet level is out of sync with Web Client agent.

Explanation: The Web Client applet and Web Client agents are at incompatible levels.

System action: The Tivoli Storage Manager operation ends.

User response: Verify that you have the correct level of the applet installed with the client, and that an incorrect level of the applet was not placed in the install directory.

FMV2624E This operation requires client owner authority.

Explanation: Your user ID has insufficient authority to perform this operation.

System action: Processing continues, but the user is not allowed to do this operation.

User response: Do not perform this operation, or get a higher authority level for your user ID in order to perform this operation.

FMV2625E Node does not support this image operation.

Explanation: Node does not support or is not configured to perform this image operation.

System action: Processing continues, but the user is not allowed to do this operation.

User response: Verify whether this image related operation is supported or configured on the target platform.

FMV2626E The Include-Exclude statement: *ieStatement* contains invalid characters.

Explanation: The specified Include-Exclude statement has invalid characters.

System action: Tivoli Storage Manager will not add the specified Include-Exclude statement to the list.

User response: Retry the operation with another statement that has valid characters.

FMV2627W The NTFS security attributes for object '*full-name*' could not be set. Windows system error code: *error*; reason: '*error-reason*'. Default NTFS security attributes have been set.

Explanation: Tivoli Storage Manager was unable to set the NTFS security attributes of the file. The error information captured indicates the reason for the failure. Default NTFS security attributes have been set.

System action: Processing continues.

User response: Check the reason field for the code which explains why the NTFS security attributes have not been set. Correct the condition causing the error and try the operation again. If the problem persists, contact your system administrator or Tivoli Storage Manager administrator for further help.

FMV2628W Failed to create named stream of object '*filepath-namefile-name*'.

Explanation: Tivoli Storage Manager was unable to create named stream.

System action: The named stream is not restored/retrieved.

User response: The object is restored without named stream, the object should be examined to verify that it is usable. Check the client error log for FMV5250E error message that should have been logged when this message was written, take the corrective action and try the operation again. If the problem persists, contact your system administrator or Tivoli Storage Manager administrator for further help.

FMV2699I *msg*

Explanation: This message is reserved for DB2 UDB.

System action: Reserved.

User response: This message is reserved for DB2 UDB.

FMV2700E The (-DATABASE) option must be specified with the BACKUP, RESTORE, QUERY and WITHDRAW DB2UDB commands.

Explanation: None.

System action: Processing stops.

User response: Refer to the user's guide of the corresponding platform for the correct syntax of the QUERY UDB command.

FMV2701E The attempted database operation was unsuccessful, check the Tivoli Storage Manager error log for any additional information.

Explanation: Processing stops.

System action: Reserved.

User response: Check the Tivoli Storage Manager error log for information regarding failure and take further action.

FMV2702E The DB2 UDB Utility plug-in module was not found or could not be loaded.

Explanation: Processing stops.

System action: None.

User response: Run "dsmc show plugins" at the Tivoli Storage Manager command-line client prompt to see the available plug-ins on the system and verify the path which is being used to load the plug-ins. If the plugin path is available and the DB2 UDB Utility plug-in, libPiDB2.a, is present, ensure that the LIBPATH variable is set to the DB2 UDB product's library path, for example, LIBPTH=/usr/opt/db2_08_01/lib.

FMV2703E The (-DBHOSTNAME) option must be specified when using the (-DBPARTITIONNAME) option for the RESTORE DB2UDB command.

Explanation: None.

System action: Processing stops.

User response: Refer to the user's guide of the corresponding platform for the correct syntax of the RESTORE DB2UDB command.

FMV2704E The (-BACKUPDESTINATION) option cannot be "BOTH" when issuing the RESTORE DB2UDB command.

Explanation: When using the RESTORE DB2UDB command, the (-BACKUPDESTINATION) option can be set to "TSM" or "LOCAL", but not "BOTH" unless using the (-PICK) option. When using the (-PICK) option the (-BACKUPDESTINATION) option can be "TSM", "LOCAL", or "BOTH".

System action: Processing stops.

User response: Refer to the user's guide of the corresponding platform for the correct syntax of the RESTORE DB2UDB command.

FMV2705S No DB2 UDB partitions are available for restore.

Explanation: No DB2 UDB partitions are available on the Tivoli Storage Manager server for restore. This is most likely due to a previous backup that was aborted before the backup completed. The DB2 UDB database and selected partitions cannot be restored.

System action: Processing stops.

User response: Issue the Tivoli Storage Manager client command QUERY DB2UDB command with the -DETAIL parameter using the same database, file, and date criteria to see if any database partitions are available for restore. Alternatively restore the DB2 UDB database from a different backup.

FMV2706E A DB2 UDB request failed. Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager reason code : *TSM-reason* DB2 return code : *DB2-rc* DB2 reason code : *DB2-reason* SQL-msg

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 UDB administrator with the SQL information provided in this message.

FMV2707E A failure occurred while initializing the DB2 UDB application for db partition *part-num*. The Tivoli Storage Manager return code is *rc*.

Explanation: None.

System action: Processing stops.

User response: Check the Tivoli Storage Manager error log for failures prior to this message.

FMV2708E An unexpected error was encountered processing a DB2 UDB request. Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager file : *file-name* (*line-number*)

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV2709W A duplicate disk ID '*disk-id*' was found on the following DB2 database partitions: partition '*partition-prefix1db-num1*' hostname '*host1*' partition '*partition-prefix1db-num1*' hostname '*host2*'. These DB2 partitions cannot be restored individually.

Explanation: Each DB2 database partition should have its own set of physical resources and logical volume groups. If the logical volume groups are shared by two database partitions, an artificial dependency between the two partitions is created at the logical volume group level. If one DB2 database partition is restored without restoring the other database partition, the latter database partition could have information out of synch.

System action: Processing continues. The database partition backup objects are marked so that they can not be restored individually, in other words outside the context of restoring the entire host or entire DB2 database.

User response: Contact the DB2 or storage administrator to determine if the DB2 database partitions can be segregated to their own volume groups.

FMV2710W A duplicate disk ID '*disk-id*' was found on the following DB2 database partitions: partition '*partition-prefix1db-num1*' hostname '*host1*' partition '*partition-prefix1db-num1*' hostname '*host2*'. The DB2 partitions and DB2 hosts listed cannot be restored individually.

Explanation: Each DB2 database partition should have its own set of physical resources and logical volume groups. If the logical volume groups are shared by two database partitions, an artificial dependency between the two partitions is created at the logical volume group level. If one DB2 database partition is restored without restoring the other database partition, or if one DB2 database host is restored without restoring the other database host, the latter database partition or host could have information out of synch.

System action: Processing continues. The database partition and database host backup objects are marked so that they can not be restored individually, in other words outside the context of restoring the entire DB2 database.

User response: Contact the DB2 or storage administrator to determine if the DB2 database partitions and hosts can be segregated to their own volume groups.

FMV2711W Unable to backup configuration files for DB2 database backup 'db'.

Explanation: The configuration files that are used by the Tivoli Storage Manager client for DB2 database backups could not be processed. Since these files are not critical to the database backup processing continues normally.

System action: Processing continues.

User response: Retry the operation. If the problem persists contact the Tivoli Storage Manager administrator.

FMV2712E A non-critical, unexpected error was encountered processing a DB2 UDB request. Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager file : *file-name* (line-number)

Explanation: None.

System action: Processing continues.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV2713E An unexpected error was encountered processing a DB2 UDB request. Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager explanation : *TSM-msg* Tivoli Storage Manager file : *file-name* (line-number)

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV2714W The management class 'mc' specified for the 'dest' backup destination is invalid. The default management class will be used.

Explanation: None.

System action: Processing continues.

User response: Contact the Tivoli Storage Manager administrator to run the configuration utility for DB2 UDB and specify a valid management class.

FMV2715I The filespace 'filespace' does not exist on the server.

Explanation: The file system may not yet have been created on the server or it might have been deleted.

System action: Processing continues.

User response: None.

FMV2716E A background copy process is still pending on local hardware. A restore operation cannot be initiated until the background copy process is completed.

Explanation: None.

System action: Processing stops.

User response: Wait until the background copy process completes and retry the restore operation.

FMV2717E The multi-node definition does not have permission to delete its own backup files from the server.

Explanation: All DB2 UDB commands require that the multi-node definition has permission to delete its own backup files from the server in order to properly reconcile the local backup repository with the server backup repository.

System action: Processing stops.

User response: Have the Tivoli Storage Manager administrator update the multi-node definition so that it has permission to delete its own backup files from the server. For example, on the Tivoli Storage Manager administrative command-line client: dsmadm update node <multi-node name> backdelete=yes

FMV2718E A previous incremental backup started on *datetime* is still in progress.

Explanation: A new incremental local backup can not be done until previous incremental backup completes.

System action: Processing stops.

User response: Wait until previous backup completes before starting another incremental local backup. Alternatively, use different copyType value to perform a local backup with full copy. TSM local backup policy only allows one incremental and one full background copy to be pending at any time, before local backup resources are reused for a new backup version. A new local backup would result in a backup with background copy in pending state.

FMV2719E A previous backup started on '*datetime*', is using the resources needed for new backup is still pending.

Explanation: A new backup can not be done until previous backup completes.

System action: Processing stops.

User response: Wait until previous backup completes before starting another local backup. Alternatively, use different copyType value to perform a local backup. TSM local backup policy only allows one incremental and one full background copy to be pending at any time, before local backup resources are reused for a new backup version. A new local backup would result in a backup with background copy in pending state.

FMV2720E One or more background copies are still in progress.

Explanation: A new backup can not be done until all full background copies are completed.

System action: Processing stops.

User response: Wait until previous backups complete before starting another local backup. Alternatively, use different copyType value to perform a local backup. TSM local backup policy only allows one incremental and one full background copy to be pending at any time, before local backup resources are reused for a new backup version. A new local backup would result in a backup with background copy in pending state.

FMV2721I A previous local backup version backup date '*datetime*' copytype '*name*' has been deleted for this backup operation (object name='*filespace namepath-namefile-name*', ID='*object-id:object-id*').

Explanation: The local resources needed for current backup operation would be made available by expiring a previous backup version referenced in the message as defined in the local backup policy. Refer to Tivoli Storage Manager documentation for additional information on local backup policy.

System action: None.

User response: None.

FMV2722E There is not enough space in the local repository to complete this backup.

Explanation: This space available in the local repository is not enough to perform snapshot for this backup operation. It could happen if there is more number of local versions kept by the management class than there is space allocated in the local repository at configuration time or application configuration has changed such that previously allocated space is not enough.

System action: None.

User response: Please validate TSM configuration by running the configuration wizard.

FMV2723I A local backup version backup date '*datetime*' is deleted because background copy operation has been cancelled (object name='*filespace namepath-namefile-name*', ID = '*object-id:object-id*').

Explanation: The specified backup instance of the named object has been deleted on the server and in local repository because the background copy operations for this backup version was cancelled. It is no longer available for restore.

System action: None.

User response: None.

FMV2724E The version of IBM Enterprise Storage Server is not supported.

Explanation: This product only supports IBM ESS microcode level 2.3 and 2.4.

System action: Process stops.

User response: Ensure that ESS microcode level 2.3 or 2.4 is installed.

FMV2725W The backup DB2 UDB preview command indicates there are not enough resources for a backup operation.

Explanation: None.

System action: check the Tivoli Storage Manager error log for additional information about the problem.

User response: Correct the problem and re-issue the BACKUP DB2UDB -PREVIEW command.

FMV2726E The putenv command failed for path = *v1*.

Explanation: There was not enough memory in the environment to successfully set the environment.

System action: Process stops.

User response: Close all unneeded applications and try the operation again. For UNIX systems that support resource limits, check to see if the memory resource limit is too low by entering the following command:
ulimit -a

Based on the resulting data, you can ask the UNIX system root user to increase resource limits so that it will override the current default. The UNIX system root user has the authority to increase resource limits.

FMV2727E ESS Lun ID *v1* is not valid.

Explanation: Length of ESS LUN id must be 8 characters.

System action: Process stops.

User response: Make sure the length of ESS Lun id is 8.

FMV2728E The ESS jar file *v1* cannot be found.

Explanation: The Enterprise Storage Sub-system Copy Services JAR file could not be located.

System action: Process stops.

User response: In order to complete Enterprise Storage Sub-system Copy Services functions the Copy Services command line functions must be available. Check the Copy Services command line is installed and your Copy Services option setting is pointing to the installation directory of the command line.

FMV2729E Operating system command '*command*' failed; rc=*rc*.

Explanation: None.

System action: Process stops.

User response: Check the return code from the operating system for more information about the failure. Issue the failing command manually to see if the same failure occurs.

FMV2730E The primary and secondary copy service servers are down.

Explanation: None.

System action: Process stops.

User response: Start at least one of the ESS copy service servers. If copy server is already running, check the value of java home specified during configuration to make sure it is a valid path name of the directory where JRE is installed on master backup node. Use configuration wizard to update java home value for the configuration.

FMV2731E Cannot open the ESS command output file *v1* for writing.

Explanation: Can't open this file for writing.

System action: Process stops.

User response: Make sure you have enough space on your system and write permission to the file.

FMV2732E The ESS LUN '*Serial number string*' are already in use.

Explanation: One or more LUNs specified in the message are in use by other flashcopy operation. Therefore this flashcopy operation can not continue.

System action: Process stops.

User response: Release ESS LUN in order to reuse them.

FMV2733I The backup DB2 UDB preview command indicates there are sufficient resources for a backup operation.

Explanation: None.

System action: None.

User response: None.

FMV2734E Withdraw command failed because a TSM backup of this database instance is in progress using the same snapshot resources.

Explanation: The snapshot established can not be withdrawn because a 'TSM' backup is in progress from the same local backup snapshot.

System action: Processing stops.

User response: You must wait until the TSM backup completes and retry the withdraw command. Alternatively, you may cancel the TSM backup and retry the withdraw command.

FMV2735E DB2 UDB is running on different operating system versions. database partition '*partition*': OS version '*os-1*' catalog partition: OS version '*os-2*'

Explanation: DB2 UDB must be running on the same operating system versions on all hosts.

System action: Processing stops.

User response: Upgrade the operating systems so that all DB2 UDB hosts are running the same version.

FMV2736E An unexpected response was received from a remote Tivoli Storage Manager file system agent. verb : *verb* remote host : *host* return code : *rc* reason code : *rs* msg. string : *msg-string*

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV2737E A DB2 UDB database server is not available. DB2 instance name: *instance*
DB2 database name: *db* db partition :
part

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 database administrator to have the database server made available and retry the operation.

FMV2738E The DB2 UDB log retain value is not set to 'recovery'. DB2 instance name:
instance DB2 database name: *db* db
partition : *part*

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 database administrator to have the log retain value set to 'recovery'.

FMV2739E The DB2 UDB user exit for archiving logs is not enabled. DB2 instance name:
instance DB2 database name: *db* db
partition : *part*

Explanation: None.

System action: Processing stops.

User response: Contact the DB2 database administrator to have the user exits for archiving logs enabled.

FMV2740E DB2 UDB is running different versions. database partition '*partition*': version '*os-1*' catalog partition: version '*os-2*'

Explanation: DB2 UDB must be running on the same version on all hosts.

System action: Processing stops.

User response: Upgrade the DB2 UDB version so that all DB2 UDB hosts are running the same version.

FMV2741I DB2 UDB configuration settings '*filename*' have either not been created using the Configuration Wizard or they are not readable. The Tivoli Storage Manager return code is *rc*.

Explanation: DB2 UDB configuration settings are required for the processing of DB2 UDB commands. They have either not been created using the Configuration Wizard or they do not have read permission.

System action: DB2 UDB operations will fail.

User response: Use the Configuration Wizard to create the DB2 UDB configuration settings.

FMV2742I Deleting local incremental backup version.

FMV2743E Unable to read configuration file information for configuration '*configname*'.

Explanation: One or more of the Tivoli Storage Manager DB2 UDB configuration files could not be read. Refer to the Tivoli Storage Manager error log for additional information.

System action: Processing stops.

User response: Review the additional messages in the Tivoli Storage Manager error log. Launch the Tivoli Storage Manager configuration wizard from the DB2 UDB production host which contains the catalog node to resolve the problem.

FMV2744I TESTFLAG DB2 enabled with the value of '*value*'.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2745I Volume Group Configuration has been modified. List of logical volumes added to the Volume Group configuration of the database since the time of backup: '*value*'.

Explanation: Volume group configuration has been changed since the time of backup by the addition of new logical volumes.

System action: User will be prompted to select "Yes" to continue the restore operation, or to select "No" to stop the restore.

User response: User can select "Yes" to continue the restore operation, in which case the newly added logical volumes will be deleted. Otherwise, he can select "No" to stop the restore, backup the newly added logical volumes and then retry the restore. Thus he will be able to recover the newly added logical volumes after the restore.

FMV2746I Volume Group Configuration has been modified. List of physical volumes added to the Volume Group configuration of the database since the time of backup: '*value*'.

Explanation: Volume group configuration has been changed since the time of backup by the addition of new physical volumes.

System action: User will be prompted to select "Yes" to continue the restore operation, or to select "No" to stop the restore.

User response: User can select "Yes" to continue the restore operation, in which case the newly added physical volumes will be removed from the volume group. User will have to add the physical volumes once the restore operation is complete. Otherwise, he can select "No" to stop the restore.

FMV2747I DB2 storage config has changed since previous backup. Retrying to find local resources for this backup.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2748I Changing copyType to default "any" for no-copy snapshot for TSM backup operation.

Explanation: When backup destination is TSM, snapshot copy type defaults to no-copy operation. The is done to optimize performance of the snapshot operation required for TSM backup.

System action: This message is informational.

User response: Do not specify "copyType" option for TSM backups or use "any". This will allow Tivoli Storage Manager to pick the appropriate default value of copyType.

FMV2749E The backup host '*backup_host*' listed in the user FlashCopy target input file cannot be found in the list of configured backup hosts.

Explanation: The backup hosts specified in the user FlashCopy target input file must be configured as backup hosts.

System action: Processing stops.

User response: Check the configuration wizard to determine which backup host names have been configured. Ensure that the backup hosts specified in the user FlashCopy target input file appear in the configuration wizard. If the backup hosts do not appear in the configuration wizard, either add the backup host in the configuration wizard or specify a different backup host name in the user FlashCopy target input file.

FMV2750I *func* function invoked for DB2 configuration '*db_config*'. backup destination : *backupdest* copy type : *copytype* preview : *preview*

Explanation: None.

System action: This message is informational.

User response: None.

FMV2751I Verifying multi-node information.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2752I Initializing DB2 UDB application on *part* partition(s).

Explanation: None.

System action: This message is informational.

User response: None.

FMV2753I Establishing inter-client communication with *node* node(s).

Explanation: None.

System action: This message is informational.

User response: None.

**FMV2754I Establishing inter-client communication session. NODENAME : *node*
MULTI-NODE NAME : *multi-node*
hostname : *host* TCP/IP address :
*tcpaddr:tcpport***

Explanation: None.

System action: This message is informational.

User response: None.

FMV2755I Established communications with DB2 catalog partition.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2756I Querying database configuration information from *type* partition(s).

Explanation: None.

System action: This message is informational.

User response: None.

FMV2757I Initializing DB2 UDB application on backup hosts.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2758I Established communications with backup worker nodes.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2759I Policy settings for backup destination '*dest*'. Management class : *mgmtclass*
Backup copygroup : *backup_cg* Data versions : *data_vers*

Explanation: None.

System action: This message is informational.

User response: None.

FMV2760I Querying database tablespaces from database partitions.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2761I Mapping database tablespaces to logical volumes.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2762I Mapping logical volumes to physical entities.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2763I Obtaining a list of target devices for snapshot operation.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2764I Initializing *snapshot-provider-name* snapshot.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2765I Quiescing the database partitions.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2766I Creating *snapshot-type-name* snapshot.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2767I Resuming the database partitions.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2768I Collecting metadata files from each database partition.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2769I Distributing metadata files to backup hosts.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2770I Configuring snapshot volumes on backup nodes.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2771I Sending group objects for backup destination '*dest*' to the server.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2772I Local backup of DB2 UDB database '*dbname*' completed pending completion of background copy process.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2773I Unconfiguring snapshot volumes.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2774I Unconfiguring snapshot volumes on backup nodes.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2775I Starting the backup of Tivoli Storage Manager configuration files for DB2 UDB database ".

Explanation: None.

System action: This message is informational.

User response: None.

FMV2776I Backing up data to Tivoli Storage Manager server for 'backup_type' backup.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2777I Monitoring image backup.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2778I TSM backup of DB2 UDB database 'db-name' completed successfully.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2779I Restore requested for database configuration 'config'. DB2 database : db2db DB2 instance : dinst Backup size : bsize Backup date : bdatetime Backup destination : bdest Active state : activ

Explanation: None.

System action: This message is informational.

User response: None.

FMV2780I Withdraw requested for database configuration 'config'. DB2 database : db2db DB2 instance : dinst Backup size : bsize Backup date : bdatetime Backup destination : bdest Active state : activ

Explanation: None.

System action: This message is informational.

User response: None.

FMV2781I - Database 'db' (object id objhi.objlo)

Explanation: None.

System action: This message is informational.

User response: None.

FMV2782I - Host 'host' (object id objhi.objlo)

Explanation: None.

System action: This message is informational.

User response: None.

FMV2783I - Partition 'part' (object id objhi.objlo)

Explanation: None.

System action: This message is informational.

User response: None.

FMV2784I Restoring local hardware configuration file 'filename'.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2785I Gathering current DB2 configuration for 'type' restore.

Explanation: None.

System action: This message is informational.

User response: None.

FMV2786I Verifying database configuration information for type partition(s).

Explanation: None.

System action: This message is informational.

User response: None.

FMV2787I **Sending metadata files to worker nodes.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2788I **Verifying hardware configuration information.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2789I **Verifying volume manager configuration information.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2790I **Stopping the database manager.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2791I **Starting the database manager.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2792I **Local restore of DB2 UDB database 'dbname' completed pending completion of background copy process.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2793I **TSM restore of DB2 UDB database 'dbname' completed.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2794I **Monitoring image restore.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2795I **Withdraw of DB2 UDB database 'name' backup completed successfully.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2796I **The DB2 UDB operation has completed successfully.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2797I **Current statistics for backup host 'host':
Total number of volumes in request: *volumes*
Total number of volumes completed: *complet*
Total number of volumes in progress: *inprogr*
Total number of volumes remaining: *remaining*
Currently processing volumes: *process*
Total number of bytes transferred: *totaltr***
Explanation: None.
System action: This message is informational.
User response: None.

FMV2798E **Unable to start a session from client node 'nodename' multi-node 'multi-node' to client at address 'ip-address:ip-port'. The Tivoli Storage Manager return code is *rc*.**
Explanation: None.
System action: This message is informational.
User response: None.

FMV2799E **An error was encountered during a session with another client. check the Tivoli Storage Manager error log for any additional information**
Explanation: This message is reserved for DB2 UDB.
System action: Reserved.
User response: This message is reserved for DB2 UDB.

FMV2800W **No Tivoli Storage Manager processes were found.**
Explanation: The QUERY PIDS command was unable to identify any known Tivoli Storage Manager processes running on the system. If the -FILTER option was used, no processes matching the filter specification were found.
System action: None.

User response: If you need to use dsmttrace to enable or disable tracing for a running client process, make sure that the client is already running. If you used the -FILTER option, try the command again with a different filter specification. You can use -FILTER=* to display all processes running on the system.

FMV2801E The dsmttrace utility was unable to connect to the specified process.

Explanation: This message typically occurs when the specified process ID is not active.

System action: None.

User response: If you need to use dsmttrace to enable or disable tracing for a running client process, make sure that the client is already running. Use the dsmttrace QUERY PIDS command to identify running client processes, then try the command again.

FMV2802I Tracing has been disabled.

Explanation: None.

System action: None.

User response: None.

FMV2803E Tracing could not be disabled.

Explanation: A problem occurred while trying to disable tracing for the specified process. This message is usually accompanied by other, more specific messages immediately preceding or following this message.

System action: No changes are made to the trace status of the specified process.

User response: Review the messages that immediately precede or follow this message for further information about this error.

FMV2804W Tracing is already enabled. -TRACEFILE, -TRACEMAX, and -TRACESEGSIZE are ignored.

Explanation: When tracing is already enabled for a client process, only the -TRACEFLAGS option has any effect.

System action: The -TRACEFLAGS options are set on the client process. -TRACEFILE, -TRACEMAX, and -TRACESEGSIZE are ignored.

User response: If you need to modify the -TRACEFILE, -TRACEMAX, or -TRACESEGSIZE settings, you must first use the dsmttrace DISABLE command to disable tracing for the client process. Then run the dsmttrace ENABLE command to configure the desired trace settings. If it is not necessary to modify these settings, then this message may be ignored.

FMV2805I Tracing has been enabled.

Explanation: None.

System action: None.

User response: None.

FMV2806E Tracing could not be enabled.

Explanation: A problem occurred while trying to enable tracing for the specified process. This message is usually accompanied by other, more specific messages immediately preceding or following this message.

System action: No changes are made to the trace status of the specified process.

User response: Review the messages that immediately precede or follow this message for further information about this error.

FMV2807E An incorrect number of parameters was specified for the *command-name* command.

Explanation: The specified command was invoked with too few or too many parameters.

System action: The command is not processed.

User response: Try the command again with the correct number of parameters. Run \"dsmttrace help\" for additional information on dsmttrace command syntax.

FMV2808W Incremental by snapshot difference backup did not locate the registered base snapshot '*regbase-name*' on NetApp/N-Series filer volume '*volume-name*'. Snapshot '*olderbase-name*' is used as the base snapshot.

Explanation: Incremental by snapshot difference backup did not locate the specified registered base snapshot on the specified NetApp/N-Series filer volume. The most recent existing snapshot which is older than the registered base snapshot is used as the current base snapshot.

System action: Processing continues.

User response: None.

FMV2809E The backupid '*backupid:*' in the input file does not match the vmname '*vmname:*' being restored.

Explanation: There is a discrepancy between the backupid and vmname specified in the input file

System action: The virtual machine cannot be restored.

User response: Confirm that the backupid specified

matches the vmname you are attempting to restore by re-running the inquire_detail command and make any necessary corrections before attempting the restore again.

FMV2810E **The Tivoli Storage Manager for Virtual Environments Input File 'input file:' appears to be empty.**

Explanation: While processing the Input File no items were found to operate on.

System action: The operation cannot continue with an empty list.

User response: Confirm that the input file is not empty and has valid input. If the file is not empty it may be that an error occurred while reading the file, please check the error log for any errors found during the reading of the file. If errors are found make the necessary corrections before attempting the operation again.

FMV2811E **The Tivoli Storage Manager for Virtual Environments could not find a suitable datamover agent for the DataCenter Node 'datacenter nodename'.**

Explanation: While processing Proxy relationships with the DataCenter Node specified, no appropriate datamover matches detected

System action: The operation cannot continue without a valid datamover.

User response: Work with your Tivoli Storage Manager Administrator to ensure that your DataCenter Nodes have granted proxy authority to your DataMover Nodes.

FMV2812E **The Tivoli Storage Manager for Virtual Environments could not find Datamover node named 'datamover nodename' on the Tivoli Storage Manager Server.**

Explanation: While processing Proxy relationships with the DataCenter node and DataMover node specified, no appropriate Datamover node name matches detected.

System action: The operation cannot continue without a valid Datamover Node name.

User response: Make sure the Datamover node name specified is a valid Tivoli Storage Manager node name and that the node has the proper proxy relationships established.

FMV2813E **The Tivoli Storage Manager Server returned and empty network address or port number for 'datamover nodename'.**

Explanation: While querying the Tivoli Storage

Manager Server for the Datamover network Address and port number, the Server returned zero for one of the values.

System action: The operation cannot continue without a valid Datamover network address and port number.

User response: This is usually the result of a Datamover Node not being started. Log on to the Datamover host and start or restart the DSMCAD service and retry the Tivoli Storage Manager for Virtual Environments command again. If the problem persists, work with your Tivoli Storage Manager Server Administrator to inspect the Tivoli Storage Manager Server activity log to identify the issue.

FMV2814E **Tivoli Storage Manager for Virtual Environments detected an error while parsing the Input File 'input file'. The 'specifier' appears to be empty or invalid.**

Explanation: While parsing the Input File an error occurred.

System action: The operation cannot continue without valid virtual machine specifications.

User response: This is usually the result of an empty virtual machine name or other identifier. Please check that the syntax of the Input File is correct for all entries and that virtual machine names are not empty and retry the operation.

FMV2815E **Tivoli Storage Manager for Virtual Environments detected an error while parsing 'read in line' from the Input File 'input file'.**

Explanation: While parsing the Input File an error occurred.

System action: The operation cannot continue without valid specifications in the Input File.

User response: This may be the result of an empty virtual machine name or other identifier. Please check that the syntax of the Input File is correct for all entries and that virtual machine names are not empty and retry the operation.

FMV2816E **Tivoli Storage Manager for Virtual Environments detected that the Tivoli Storage Manager Server IP address was not specified.**

Explanation: While parsing the command line options, an empty Server address was detected.

System action: The operation cannot continue without a valid network address for the Tivoli Storage Manager Server.

User response: This may be a result of the VMCLI profile having an empty VE_TSM_SERVER_NAME

entry. Please check that the VMCLI profile is configured correctly specifying the Tivoli Storage Manager Server address.

FMV2817E Tivoli Storage Manager for Virtual Environments detected that the vCenter Command-Line interface node name was not specified.

Explanation: While parsing the command line options, an empty vCenter Command-Line interface node name was detected.

System action: The operation cannot continue without a valid vCenter Command-Line interface node name.

User response: This may be a result of the VMCLI profile having an empty VE__TSMCLI_NODE_NAME entry. Please check that the VMCLI profile is configured correctly specifying the vCenter Command-line interface node name.

FMV2818E Tivoli Storage Manager for Virtual Environments detected that the Tivoli Storage Manager Server port was not specified.

Explanation: While parsing the command line options, an empty Tivoli Storage Manager Server port was detected.

System action: The operation cannot continue without a valid Tivoli Storage Manager Server port.

User response: This may be a result of the VMCLI profile having an empty VE_TSM_SERVER_PORT entry. Please check that the VMCLI profile is configured correctly specifying the Tivoli Storage Manager Server port.

FMV2820E An interrupt has occurred. The current operation will end and the client will shut down.

Explanation: This message is issued when the process is interrupted by a break signal such as CTRL-BREAK or CTRL-C.

System action: The Tivoli Storage Manager operation and process are ended immediately.

User response: Restart the operation if desired.

FMV2821E The function is not supported on the platform.

Explanation: The specified function isn't supported on the specified platform.

System action: Processing stops.

User response: Please retry the specified function on a supported platform.

FMV2824E Tivoli Storage Manager for Virtual Environments detected that the node name representing the vCenter is not specified.

Explanation: While parsing the command line options, an empty vCenter node name was detected.

System action: The operation cannot continue without a valid vCenter node name.

User response: This may be a result of the VMCLI profile having an empty VE_VCENTER_NODE_NAME entry. Please check that the VMCLI profile is configured correctly specifying the vCenter node name.

FMV2825E Tivoli Storage Manager for Virtual Environments detected that the node name representing the Datacenter is not specified.

Explanation: While parsing the command line options, an empty datacenter node name was detected.

System action: The operation cannot continue without a valid datacenter node name.

User response: This is a result of the -d DataCenter Node Name not being passed in to the Command-line. Re-try the operation making sure to pass the -d Datacenter Node Name to the command-line call.

FMV2826E Tivoli Storage Manager for Virtual Environments detected that the node name representing the vCenter Datamover is not specified.

Explanation: While parsing the command line options, an empty Datamover node name was detected.

System action: The operation cannot continue without a valid Datamover node name.

User response: This is a result of the -o Datamover Node Name not being passed in to the Command-line. Re-try the operation making sure to pass the -o Datamover Node Name to the command-line call.

FMV2827E Tivoli Storage Manager for Virtual Environments detected that the input file is not specified.

Explanation: While parsing the command line options, an empty or non-existing input file name was detected.

System action: The operation cannot continue without a valid input file name.

User response: This is a result of the -I Inputfile name not being passed in to the Command-line. Re-try the operation making sure to pass the -I input file name to the command-line call.

FMV2828E Image operations are not supported for the specified file system.

Explanation: Image backup and restore are not supported for the specified file system.

System action: The requested image operation is not performed.

User response: Choose another object.

FMV2829E Image operations are not supported for GPFS.

Explanation: Image backup and restore are not supported for GPFS volumes.

System action: The requested image operation is not performed.

User response: Choose another object.

FMV2830E An incorrect number of parameters was specified.

Explanation: The specified command was invoked with too few or too many parameters.

System action: Processing stops.

User response: Try the command again with the correct number of parameters.

FMV2831E Incremental by snapshot difference cannot be performed on 'volume-name' as it is not a NetApp NFS or CIFS volume.

Explanation: The volume specified cannot be used for performing NetApp snapshot difference incremental operation. The volume does not correspond to the NFS mount point or the CIFS shared drive for a Network Appliance or N-Series NAS volume. One possible reason is that the qtree security style for the volume was incorrectly selected. If the CIFS volume is mapped on Windows, ensure that the security style is set to NTFS. If the volume is mounted as NFS, ensure that the security style is set to UNIX.

System action: Processing stops.

User response: Try the command again with a NetApp NFS or CIFS volume with the correct security style.

FMV2832E Incremental by snapshot difference failed for *filesystem name*. See the error log for details.

Explanation: Failed to perform NAS NFS/CIFS Incremental by snapshot difference operation.

System action: Processing stops.

User response: Take appropriate action based on the information in the error log. If the problem persists

please contact your IBM Tivoli Storage Manager administrator.

FMV2833E Incremental backup operation using snapshot difference failed because the base snapshot *snapshot name* is the same as the latest snapshot for the NAS volume *NAS volume*.

Explanation: User specified that the latest snapshot on the NAS Filer be used as the difference snapshot during an incremental backup operation using snapshot difference. However, the previously taken base snapshot and the latest snapshot on the filer are identical.

System action: Processing stops.

User response: Try the operation again using the default value of "create" for the difference snapshot.

FMV2834E You have to be a root user in order to perform incremental backup using snapshot difference.

Explanation: Failed to perform NAS NFS/CIFS incremental backup operation using snapshot difference as the user was non root.

System action: Processing stops.

User response: Please retry the operation as root user.

FMV2835E Incremental backup using snapshot difference is not supported on this platform.

Explanation: NetApp NFS/CIFS incremental backup operation using snapshot difference is only supported on AIX, Linux and Windows platforms.

System action: Processing stops.

User response: Retry the incremental operation without the snapdiff option.

FMV2836E Incremental backup operation using snapshot difference is only available for full volumes. is a partial volume or qtree.

Explanation: Cannot perform NAS NFS/CIFS incremental backup operation using snapshot difference on the mounted or mapped volume due to one of the following reasons: 1) The volume is actually a qtree. 2) The volume is not a full volume, it is not mounted or mapped to the root of the volume.

System action: Processing stops.

User response: Retry the incremental backup operation by specifying an entire NAS NFS or CIFS volume.

FMV2837E Failed to perform incremental backup operation using snapshot difference as the user id and password for NAS Filer " have not been configured correctly.

Explanation: The user id and password for the specified NAS Filer have been either not configured or have been specified incorrectly.

System action: Processing stops.

User response: Use the 'set password -type=filer' command to define the user id and password for the specified NAS Filer and retry the incremental backup operation.

FMV2838W The file path '*filename*' exceeds HSM maximum path length.

Explanation: A file that you tried to migrate has a path name that is too long.

System action: File skipped from migration.

User response: Place files into a shorter path to make them available for migration.

FMV2839E Failed with ONTAPI error '*error_code*' while connecting to NetApp Filer '*filer_name*' using user id '*id_name*'. You might have provided credentials incorrectly for this Filer.

Explanation: The user ID and password have been configured incorrectly for the specified Filer.

System action: Processing stops.

User response: Make sure that the credentials you have specified for the Filer are the correct ones. Use the dsmc set password command to specify the correct credentials for your Filer and try the command again.

FMV2840E Incremental backup using snapshot difference is not supported for Data ONTAP file server version '*version.modification.submodification*'. Upgrade the file server '*file-server-name*' to Data ONTAP version '7.3' or later in order to perform incremental backup operations using snapshot difference.

Explanation: The file server specified is not at the Data ONTAP version that supports snapshot difference API.

System action: Processing stops.

User response: Upgrade the file server to Data ONTAP version 7.3 or later and retry the operation.

FMV2841E Incremental by snapshot difference is only supported on AIX 64 bit and Linux 86 bit clients.

Explanation: Incremental backup using snapshot difference feature is only available on IBM Tivoli Storage Manager AIX 64 bit and Linux 86 clients.

System action: Processing stops.

User response: Try the command again with an IBM Tivoli Storage Manager AIX 64 bit or Linux 86 client.

FMV2842E Tivoli Storage Manager for Virtual Environments detected an error with the createsnap: keyword. createsnap:yes is specified while also specifying vmsnapname:VMWare Snapshot Name.

Explanation: While parsing the Input File for FlashCopy Manager for VMWare offload backup, an error condition was detected with VM Ware snapshot handling. Specifying a VMWare Snapshot name while specifying createsnap:yes is not allowed.

System action: The operation cannot continue without specifying the correct createsnap: and vmsnapname: combination.

User response: This is a result of the -I Inputfile containing conflicting input for createsnap: and vmsnapname: keywords. If you intend to have Tivoli Storage Manager for Virtual Environments use a VMWare Snapshot created by FlashCopy Manager then specify createsnap:no with a valid VMWare Snapshot for the vmsnapname: keyword.

FMV2888E Backup VM Full VM Incremental is unable to run. A valid TSM for Virtual Environments license file (*license-file*) cannot be located.

Explanation: The license file was not found, or cannot be opened because of permissions, or the file is corrupted.

System action: The system returns to the calling procedure.

User response: Check permissions on file. See if the license file is in the correct place.

FMV3000I *communication-type* communications available on port *port-number*.

Explanation: The specified communications are available on the specified port number.

System action: None.

User response: None.

FMV3001E **Error initializing HTTPS communications - Secure HTTP not available.**

Explanation: An error occurred initializing HTTPS communications. Processing will continue, but secure HTTP communications will not be available.

System action: Processing continues, but secure HTTP communications will not be available.

User response: Check the console and error logs to determine why secure HTTP communications was unable to start, correct the problem, and restart the client.

FMV3002I **Session started for user *userid* (*communication-method address*).**

Explanation: A session was started for the specified user.

System action: None.

User response: None.

FMV3003I **Session ended for user *userid*.**

Explanation: A session ended for the specified user.

System action: None.

User response: None.

FMV3004E **Session for user *userid* terminated - invalid password entered.**

Explanation: A session was terminated for the specified user because an invalid password was entered.

System action: The session with the specified user is terminated.

User response: Re-start the remote client and enter the correct password for the specified user.

FMV3005I **Session for user *userid* terminated - idle for *idle-minutes* minutes.**

Explanation: A session was terminated for the specified user because there was no activity on the session for the specified number of minutes.

System action: The session with the specified user is terminated.

User response: Re-start the remote client to begin a new session.

FMV3006I **Processing request for the Tivoli Storage Manager Web Client (*ip-address*).**

Explanation: A request for the Web Client is being processed.

System action: None.

User response: None.

FMV3007I **Tivoli Storage Manager *client-name* terminating - idle for *idle-minutes* minutes.**

Explanation: The specified client is terminating because it has been idle for the specified time. It will be automatically started when it is needed.

System action: The client program stops.

User response: None.

FMV3008E **Too many symbolic links were detected while resolving name '*file_name*'**

Explanation: While trying to resolve the file name, too many symbolic links were found.

System action: File skipped.

User response: Ensure that you do not have a looping symbolic link for the file.

FMV3009E **The Logical Volume Snapshot Agent plugin library was not found.**

Explanation: The Logical Volume Snapshot Agent (LVSA) plugin library should have been installed when the client was installed, but it cannot be found.

System action: The selected operation is not performed.

User response: Try the operation again. If the problem recurs, re-install the Tivoli Storage Manager client software. If the problem persists, contact IBM technical support for further assistance.

FMV3010E **The snapshot wizard operation failed.**

Explanation: The snapshot wizard operation failed with a non-zero return code. Check the error log for additional information.

System action: The selected operation is not performed.

User response: Review the error log for any error messages, and then retry the operation after correcting the cause for failure.

FMV3011E Previous changes have not been committed. The machine must be rebooted before this operation can be performed

Explanation: A previous operation required the machine to be rebooted for the changes to take effect, but the machine has not been rebooted. The machine must be rebooted before this selected operation can be performed.

System action: The selected operation is not performed.

User response: Reboot the machine and then retry the operation.

FMV3012E The Logical Volume Snapshot Agent is not installed. Use the Setup Wizard to configure either Online Image or Open File support and choose the Logical Volume Snapshot Agent as the snapshot provider.

Explanation: The selected operation requires the Logical Volume Snapshot Agent, but it is not installed. Use the Setup Wizard to install the LVSA.

System action: The selected operation is not performed.

User response: Retry the operation after installing the Logical Volume Snapshot Agent.

FMV3013E The specified snapshot provider is not supported on this version of the operating system.

Explanation: The specified snapshot provider is not supported on the version of the operating system you are currently running. If another snapshot provider is available, select it and retry the operation.

System action: The selected operation is not performed.

User response: If another snapshot provider is available, select it and retry the operation.

FMV3401W The entity *name* is invalid.

Explanation: A volume with this name could not be found or is not suitable for server-free operations.

System action: Processing stopped.

User response: Specify the correct name.

FMV3402W *name*: A system call *func* failed with code *rc*.

Explanation: An error occurred while obtaining information from the operating system. The volume information could not be obtained.

System action: Processing can continue if the information being obtained is not critical for the operation or if it is expected behaviour in the context of the operation being performed.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV3403W Volume *name* cannot be opened for reading. System error code is *err*.

Explanation: The named volume could not be opened. Examples of why this can occur include, but are not limited to: the device is not a valid system device, the device is locked by another application, or the user does not have correct or permissions. The operating system error code shown in the message indicates the specific reason for the failure.

System action: Processing stops.

User response: Use your operating system's tools to obtain the description of the error code. Also check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV3404W An error occurred reading volume *name*.

Explanation: The named volume could not be read. Examples of why this can occur include, but are not limited to: the data being read is outside the valid range of the volume, or the device is locked by another application. The operating system error code shown in the message indicates the specific reason for the failure.

System action: If server-free data movement is used, processing continues using non-server-free data movement. Otherwise processing stops.

User response: Use your operating system's tools to obtain the description of the error code. Also check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV3405W File system *fs* on volume *name* is unknown.

Explanation: The file system on the volume is not supported for the operation being performed.

System action: If server-free data movement is used, processing continues using non-server-free data movement. Otherwise processing stops.

User response: Check the error log for any other

messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV3406W Physical mapping of the volume *name* is not supported.

Explanation: The logical volume layout is not currently supported for physical mapping.

System action:

User response: Refer to the documentation for information on what volume layouts are supported for physical mapping.

FMV3407W *name* is not local.

Explanation: The drive or filesystem is not local and is not suitable for image backup.

System action: Processing stopped.

User response: Specify a volume that is local.

FMV3408E System call 'umount' failed for volume '*volume*' with errno='error'. Please take suitable action based on errno and retry the operation.

Explanation: Umount failed for the specified volume with the indicated errno. Please take suitable action based on errno and retry the operation.

System action: Processing stopped.

User response: Check errno for umount failure and take corrective action before retrying the operation.

FMV3409W An error occurred writing to volume *name*.

Explanation: Tivoli Storage Manager could not write to the named volume. Examples of why this can occur include, but are not limited to: the data being written is outside the valid range of the volume, or the device is locked by another application. The operating system error code shown in the message indicates the specific reason for the failure.

System action: Processing stops.

User response: Use your operating system's tools to obtain the description of the error code. Also check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV3410E The operating system refused a Tivoli Storage Manager request for memory allocation.

Explanation: Tivoli Storage Manager requires access to memory in order to store information as processing proceeds. In this case, more memory was requested than the operating system would allocate. Possible reasons include:

The system is low on memory.

The process in which the program runs has exceeded the maximum memory that it is allowed to allocate.

Some other error condition occurred that caused the program to think it is out of memory.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Close all unneeded applications and try the operation again. If the operation still fails, try dividing the task into several smaller units. For example, if a file specification contains several high level directories, run the Tivoli Storage Manager task serially for each directory. If the Tivoli Storage Manager task is an incremental backup, use the option "-memoryefficientbackup=yes".

For UNIX systems that support resource limits, check to see if the memory resource limit is too low by entering the following command: `ulimit -a`

Based on the resulting data, you can ask the UNIX system root user to increase resource limits so that it will override the current default. The UNIX system root user has the authority to increase resource limits.

FMV3411E Invalid arguments were passed to function *name*.

Explanation: The named function did not receive correct arguments to proceed. Please check error log for additional errors following this one for further explanation.

System action: Processing stops.

User response: Retry the operation. If problem persists contact your Tivoli Storage Manager administrator.

FMV3412I DiskMapper does not support *name* for entity *name*.

Explanation: The requested function is not implemented in DiskMapper at this time. Please report this error to your Tivoli Storage Manager administrator.

System action: Processing stops.

User response: Contact your Tivoli Storage Manager administrator.

FMV3413I DiskMapper object '*name*' type '*name*' is not valid.

Explanation: The named object is not valid on the originating client system.

System action: Processing stops.

User response: Retry the operation. If the problem persists, review the client error log for other messages that might be related to this problem. Contact your Tivoli Storage Manager administrator for additional help.

FMV3414I Disk '*name*' is not part of any container defined on the system.

Explanation: None.

System action: None. This is informational message.

User response: None.

FMV3415W At least one of the disk containing data for '*name*' has bad blocks.

Explanation: One or more physical disks containing data blocks of the above object has bad blocks and the requested operation can not continue.

System action: The system may find a work-around to complete the requested operation, please check console log and error log for additional information on corrective actions taken or suggested user action.

User response: Depending on the operation Tivoli Storage Manager may suggest an alternate way to complete the operation. Check your error log, sched log, or console log for additional information.

FMV3416E The volume '*name*' is currently in use by other process.

Explanation: The operation requires exclusive access to the volume. The most likely cause of this failure is that other process on the system has the volume opened.

System action: Processing stopped.

User response: Check applications running on your system to ensure that volume is not opened by any if the process and then retry the operation.

FMV3417W *name*: A system call *func* failed with code *rc* - *strerror*

Explanation: An error occurred while obtaining information from the operating system. The volume information could not be obtained.

System action: Processing can continue if the information being obtained is not critical for the operation or if it is expected behaviour in the context of the operation being performed.

User response: Check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV3418W Memory allocation request for image backup operation was refused by the operating system.

Explanation: Tivoli Storage Manager requires access to memory in order to store information about used blocks of a file system. In this case, more memory was requested than the operating system would allocate.

System action: If imagegapsize is too small for a dedicated filesystem and Tivoli Storage Manager faces out-of-memory condition then Tivoli Storage Manager automatically switches to full volume backup. Operation continues with imagegapsize = 0.

User response: Some recommendations to avoid the out-of-memory condition:

check to see if the memory resource limit is too low by entering the following command: `ulimit -a`
Then you can ask the UNIX system root user to increase memory limit.

increase the value of the imagegapsize option. The bigger imagegapsize is used, the less memory is needed for image backup, but more unused data is sent to server. And vice versa: the smaller imagegapsize is used, the more memory is needed for backup, but less unused data is sent to server. The outcome also depends much on how data is spread on the volume.

FMV4000E Error processing '*filespace-name*': file space does not exist.

Explanation: The specified file space (domain) is incorrect or does not exist on the workstation. If the message results from the BACKUP IMAGE command with the -MODE=INCREMENTAL option, it means that you have entered the name of a raw logical volume. The MODE=INCREMENTAL option is not valid for raw logical volumes.

System action: Processing stops.

User response: Try the operation again, specifying an existing domain (drive letter or file system name). If the message resulted from improper use of the MODE=INCREMENTAL option, try the command again, omitting that option.

FMV4001E The file space for domain '*filespace-name*' could not be found on the Tivoli Storage Manager server.

Explanation: The specified file space was expected to be found on the server, but it no longer exists. It is possible that a command was issued to delete the file

space from the server while the current operation was in progress.

System action: Tivoli Storage Manager processing stops.

User response: Try the operation again. If the problem recurs, check the error log for any other messages that might indicate a reason for the failure. Try to correct any indicated problems, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV4002E Error processing 'filespace-name': volume label does not exist

Explanation: The selected drive does not have a label.

System action: Tivoli Storage Manager is unable to do the requested operation without a drive or label entered.

User response: If the drive is a floppy drive, place a disk with a volume label in it and retry the operation. If the disk is a hard drive, ensure the drive has a volume label, and retry the operation.

FMV4003E Error processing 'filespace-name': duplicate volume label encountered

Explanation: The selected drive has a duplicate volume label. Because Tivoli Storage Manager uses the volume label to keep track of backup/archive information, it cannot back up or archive files from a drive with a duplicate volume label.

System action: Tivoli Storage Manager cannot select the drive.

User response: If the volume needs to be available to the system, exit Tivoli Storage Manager, and assign a volume label to the drive. Restart Tivoli Storage Manager and retry the operation.

FMV4004E Error processing 'filespace-namepath-namefile-name': destination file or directory is write locked

Explanation: The file or directory being restored or retrieved from the server cannot be written to because the destination is write locked. Another operation might have the file open and will not allow it to be updated.

System action: File skipped.

User response: Either determine which operation has the file write locked, or restore the file to another name or location.

FMV4005E Error processing 'filespace-namepath-namefile-name': file not found

Explanation: The file being processed for backup, archive or migrate no longer exists on the client. Another process deletes the file before it can be backed up, archived or migrated by Tivoli Storage Manager.

System action: File skipped.

User response: None.

FMV4006E Error processing 'filespace-namepath-namefile-name': directory path not found

Explanation: The operating system returned a "path not found" status when IBM Tivoli Storage Manager attempted to access the directory. You either have specified a directory that does not exist, as shown in the message (*path-name*), or the directory being processed no longer exists on the client because another process deleted it before it could be backed up or archived by IBM Tivoli Storage Manager.

System action: The directory is skipped, processing continues

User response: Recheck all spelling and punctuation, particularly the placement of directory delimiters (for example, "\"). Correct the syntax if it is incorrect, then retry the operation. Ensure that the path is specified correctly and that the directory actually exists. Retry the command with the corrected path and directory name. If you cannot correct the directory name, use the Exclude option to exclude the directory from the operation.

FMV4007E Error processing 'filespace-namepath-namefile-name': access to the object is denied

Explanation: Access to the specified file or directory is denied. You tried to read from or write to a file and you do not have access permission for either the file or the directory.

System action: Processing stopped.

User response: Ensure that you specified the correct file or directory name, correct the permissions, or specify a new location.

FMV4008E Error processing 'filespace-namepath-namefile-name': file is temporarily unavailable

Explanation: File is temporarily unavailable.

System action: File skipped.

User response: Check and see if file is locked by other process. If not, retry the command.

FMV4009E **Error processing 'filespace
namepath-namefile-name': disk full
condition**

Explanation: No more files can be restored or retrieved because the destination disk is full.

System action: The client prompts you for action:

- Retry this object
- Skip this object
- Abort the action

User response: Select the appropriate action for this object. Create some free space on the destination disk before you retry the operation. Another option is to restore or retrieve the file to another disk.

FMV4010E **Error processing 'filespace
namepath-namefile-name': stale NFS handle**

Explanation: An NFS file system becomes stale.

System action: File system skipped.

User response: Check the NFS mounted filesystem.

FMV4011E **Error processing 'filespace
namepath-namefile-name': no file handles
available**

Explanation: All file handles for your system are currently in use. No more are available.

System action: Processing stopped.

User response: Either free some file handles by ending other processes, or modify your system setup to allow for more files to be open at the same time.

FMV4012E **'filespace namepath-namefile-name' already
exists. It will be skipped.**

Explanation: The client tried to restore or retrieve the specified file, but the file already existed in the target restore location and the user chose not to replace the existing file.

System action: The file is skipped, a message is logged in dsmerror.log, and restore or retrieve processing continues with the next object.

User response: The file was skipped because either REPLACE NO was in effect, causing all existing files and directories to be skipped, or REPLACE PROMPT was in effect, and when prompted, the user chose to skip this file or all existing directories and files. No additional action is necessary if the decision to skip the file was deliberate. Otherwise the operation can be retried using either REPLACE ALL REPLACE PROMPT.

FMV4013E **Error processing 'filespace
namepath-namefile-name': invalid file
handle**

Explanation: An internal system error occurred. A file operation failed because an invalid file handle was passed.

System action: Processing stopped.

User response: Report the problem to your system administrator, and then retry the operation.

FMV4014E **Error processing 'filespace
namepath-namefile-name': unknown system
error (error-code) encountered. Program
ending.**

Explanation: An unrecognized and unexpected error-code occurred within the client program. This is a programming failure and the client program ends.

System action: processing stops.

User response: Try the operation again. If the problem continues, report the error to your Tivoli Storage Manager administrator.

FMV4015E **Error processing 'filespace
namepath-namefile-name': unexpected
Tivoli Storage Manager error (error-code)
encountered**

Explanation: An unexpected error occurred. This might be a low-level system or communication error that Tivoli Storage Manager cannot handle or recover from.

System action: processing stops.

User response: Try the operation again. If the problem continues, look for other indications of system problems to determine where the problem exists. Most systems have error or event logs which may contain additional information. See your system administrator or Tivoli Storage Manager administrator for further help.

FMV4016E **Error processing 'filespace
namepath-namefile-name': file is being
executed; write permission denied**

Explanation: The current file cannot be opened to write to because it is currently being run by another operation.

System action: File skipped.

User response: Stop the operation that is running the file and retry the operation, or restore or retrieve the file to a different name or directory.

FMV4017E **Error processing 'filesystem
namepath-namefile-name': too many
symbolic links were detected while
resolving name**

Explanation: While trying to resolve the file name, too many symbolic links were found.

System action: File skipped.

User response: Ensure that you do not have a looping symbolic link for the file.

FMV4018E **Error processing 'filesystem
namepath-namefile-name': file name too
long**

Explanation: The file name specified is too long to be handled by Tivoli Storage Manager.

System action: File is skipped.

User response: See the appropriate *Using the Backup-Archive Client* book for the particular operating system, for the file names that are handled by Tivoli Storage Manager.

FMV4019E **Error processing 'filesystem
namepath-namefile-name': file system is
locked by system**

Explanation: File system cannot be accessed because it is locked by the system.

System action: Tivoli Storage Manager cannot complete the operation.

User response: See your system administrator.

FMV4020E **The data format for object 'filesystem
namepath-namefile-name' is unknown. The
unknown format usually occurs when
the file was backed up or archived by a
later version of IBM Tivoli Storage
Manager.**

Explanation: When a file is backed up or archived, IBM Tivoli Storage Manager includes some additional information about the file. This message is issued if IBM Tivoli Storage Manager cannot recognize the information during a restore or retrieve operation. The most likely cause is that the file was backed up or archived with a newer version of IBM Tivoli Storage Manager. If the file was backed up from a case-preserving but not case-sensitive file system, the file name might be displayed with incorrect casing. The incorrect casing does not otherwise affect processing since the file is skipped.

System action: The file is not restored or retrieved. Processing continues with the next file.

User response: Try the restore or retrieve operation again with a current version of the IBM Tivoli Storage

Manager client software. If the problem persists, contact IBM technical support for further assistance.

FMV4021E **Error processing 'filesystem
namepath-namefile-name': file system not
ready**

Explanation: The file system/drive was not ready for access.

System action: Processing stopped.

User response: Ensure that the drive is available to Tivoli Storage Manager, and then retry the operation.

FMV4022E **Error processing 'filesystem
namepath-namefile-name': file system is
invalid.**

Explanation: The drive was not available for access.

System action: processing stops.

User response: Ensure that the drive is operational, and then try the operation again. If this is unsuccessful, check the error log.

FMV4023E **Error processing 'filesystem
namepath-namefile-name': file input/output
error**

Explanation: An error was found while reading from or writing to the file.

System action: File skipped.

User response: Check your system to ensure that it is operating properly. For OS/2, run CHKDSK /F for the failing drive which can be found in dsmerror.log.

FMV4024E **Error processing 'filesystem
namepath-namefile-name': file write error**

Explanation: An error was found while writing to the file.

System action: File skipped.

User response: Check your system to ensure that it is operating properly.

FMV4025E **Error processing 'filesystem
namepath-namefile-name': file exceeds user
or system file limit**

Explanation: A file being backed up/restored or archived/retrieved exceeds system set limits for this user. Shown below are the filesize limits corresponding to various platforms.

AIX 68,589,453,312 (64GB)

HP-UX 1,099,511,627,775 (1TB-1)

Linux 2,147,483,647 (2GB)

Mac pre-OS9
2,147,482,624 (2GB-1K)

Mac OS9
18,446,744,073,709,551,616 (16EB)

NetWare
4,294,963,200 (4GB -4KB)

NUMA-Q® DYNIX/ptx®
4.5 1,095,216,660,480 (1TB-4GB)

OS/390®
4,294,967,295 (4GB)

SGI 18,446,744,073,709,551,615 (16EB-1)

Solaris 2.6 or higher
1,099,511,627,775 (1TB-1)

Tru64 UNIX
1,099,511,627,776 (1TB)

UnixWare
2,147,483,647 (2GB)

Windows ME (FAT32)
4,294,967,295 (4GB)

Windows NT/2000 (NTFS)
17,592,185,978,880 (16TB-64K)

System action: File skipped.

User response: Ensure that the system limits are set properly.

FMV4026W Error processing '*filesystem
namepath-namefile-name*': size of '*file-size*'
exceeded the maximum file size limit on
your system

Explanation: You tried to restore or retrieve a file that has exceeded the maximum file size limitation on your system.

System action: Tivoli Storage Manager cannot restore or retrieve the file.

User response: Restore or retrieve this file on a system that supports the file size. See your system administrator.

FMV4027S Error processing '*filesystem
namepath-namefile-name*': internal program
message '*value*' encountered

Explanation: An unexpected catastrophic program failure occurred, indicated by *value*.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, see your system administrator or service representative.

FMV4028E Error processing '*filesystem
namepath-namefile-name*': cannot create
file/directory entry

Explanation: The directory path for files being restored or retrieved cannot be created.

System action: File skipped.

User response: Ensure that you have the proper authorization to create the directory for file being restored or retrieved.

FMV4029E Error processing '*filesystem
namepath-namefile-name*': unable to build
a directory path; a file exists with the
same name as a directory

Explanation: Tivoli Storage Manager tried to create a directory path, but is unable to because a file exists that has the same name as a directory.

System action: Processing stopped.

User response: Remove the file that has the same name as the directory. Refer to the last restore/retrieve operation and check all directories along the path.

FMV4030E Error processing '*filesystem
namepath-namefile-name*': disk space limit
for this process reached

Explanation: The disk space allocated for the client owner is full.

System action: Processing stopped.

User response: Free up disk space and retry the restore or retrieve operation.

FMV4031E Error processing
'*file_space_namepath_namefile_name*'. Name
exceeds an internal Tivoli Storage
Manager limit.

Explanation: During a file operation, Tivoli Storage Manager encountered a filename where at least one component of the file name (*file_space_name*, *path_name* or *directory_name* or *file_name*) exceeded an internal Tivoli Storage Manager maximum. The internal Tivoli Storage Manager limits should not be confused with the operating system limits for *file_space_name*, *path_name* or *directory_name*, *file_name*.

Shown below are the Tivoli Storage Manager internal file name limits for various platforms.

AIX HP-UX Solaris	
File_space_name	1024
Path_name or directory_name	1023
File_name	256

Linux	
File_space_name	1024

Path_name or directory_name 768
File_name 256

Windows XP/2000/2003
File_space_name 1024
Path_name or directory_name 248
File_name 248

System action: The file is skipped.

User response: Reduce the size of the filename so that it is smaller than the Tivoli Storage Manager internal limits.

FMV4032E Error processing 'filespace namepath-namefile-name': file is not compressed.

Explanation: A file that was flagged as compressed was not compressed, and the system failed.

System action: Processing stopped.

User response: See your system administrator to report this problem. This error is a system failure.

FMV4033E Error processing 'filespace namepath-namefile-name': file compressed on a different client machine that has more memory

Explanation: You are trying to restore a file that was backed up and compressed on another client workstation that had more memory than your client workstation. You cannot restore this file. When the file is restored, it is expanded and your workstation does not have enough memory.

System action: Tivoli Storage Manager canceled the operation.

User response: Obtain a machine with more memory and retry the operation.

FMV4034E Error processing 'filespace namepath-namefile-name': unknown system error

Explanation: An unknown error occurred. This might be a low-level system or communication error that Tivoli Storage Manager cannot handle or recover from.

System action: Processing stopped.

User response: Retry the operation. If the problem continues, determine where the problem exists. See your system administrator for further help.

FMV4035W File 'filespace namepath-namefile-name' currently unavailable on server.

Explanation: You tried to restore or retrieve a file that is currently not available from the Tivoli Storage Manager server.

System action: Tivoli Storage Manager Cannot restore or retrieve the file.

User response: Try to restore or retrieve after the file was made available on the server. See your system administrator.

FMV4036E An error occurred saving the registry key.

Explanation: The active registry key cannot be copied to the ADSM.SYS staging directory.

System action: Registry backup operation terminates.

User response: Check the space available on the Windows boot partition to ensure there enough space to contain a copy of the Windows registry. This might require several megabytes of free space. Also check the Windows permissions on the ADSM.SYS staging directory and ensure that the Windows user under which you are running Tivoli Storage Manager has full access to that directory and its contents.

FMV4037E Object 'file-namefile-namefile-name' changed during processing. Object skipped.

Explanation: The specified *file-name* was skipped during backup, archive, or migrate because it was changing during the attempt to process it.

System action: Tivoli Storage Manager skipped the object.

User response: If you want the file backed up, archived, or migrated, retry the operation. If it fails, determine why the object is being changed. For more information on backing up, archiving, or migrating changing objects, see your system administrator.

FMV4038E An error occurred processing file system 'filespace name'.

Explanation: File system '*filespace name*' is corrupted or contains one or more corrupted directories and cannot be processed.

System action: File system is skipped.

User response: Check your system to ensure that it is operating properly. For the Windows environment, run CHKDSK utility for the failing drive. More information about corrupted directories can be found in dsmerror.log.

FMV4039E Error processing 'filespace namepath-namefile-name': compressed file is corrupted and cannot be expanded.

Explanation: The compressed file cannot be expanded correctly due to one of the following reasons:

There is a problem on the tape.

There is a communications problem.

The compressed file was corrupted on the TSM Server.

System action: File skipped.

User response: 1) The compressed file is corrupted because there is a problem on the tape. To know if this is the problem, please issue the following command on the TSM Server: `audit volume <volume_name> fix=no`. If there is any problem reported, you could move the data from that volume to a new one (see command `MOVE DATA`) and try again the restore. 2) There are communications problems between the TSM Server and the TSM Client and the results is that the file is corrupted during the transmission. If you use a gigabit ethernet adapter on the Server please upgrade the card driver (AIX platform) or add provided by SUN suggested changes to some system network options which have resolved this problem (SUN platform). 3) Please verify with your network support if during the restore there are no any problems between the TSM Client/Server that is originating the file corruption.

FMV4040E Error processing '*filespace namepath-namefile-name*': file system *filespace name* has exceeded its space management quota.

Explanation: Tivoli Storage Manager detects that the file system has exceeded its quota. No more data can be migrated out of this file system.

System action: Tivoli Storage Manager will not migrate files from this file system.

User response: Recall some files, or ask the system administrator to increase the quota for this file system.

FMV4041W Error processing '*filespace namepath-namefile-name*': Out of free space or inodes in file system to migrate or recall.

Explanation: The file system is full. No more free space or free inodes are available to be allocated for the transaction file that is needed when a file is being migrated or recalled.

System action: Tivoli Storage Manager terminates the current operation for this file system.

User response: Remove some files in the file system, and then run reconciliation. Retry the operation.

FMV4042E Object name '*filespace namepath-namefile-name*' contains one or more unrecognised characters and is not valid.

Explanation: The filename, directory name, or volume label syntax is incorrect.

System action: File skipped.

User response: You need to check the disk for errors.

FMV4044E Error processing '*filespace-namepath-namefile-name*': Case-sensitive name conflict exists.

Explanation: While processing the specified file on the workstation, another file name was encountered with a similar name which only differed in case. The Backup-Archive client does not allow names which differ only in case on this platform and cannot guarantee the integrity of the file, so the file is skipped.

System action: This object will be skipped.

User response: Rename the file in question to a unique name.

FMV4045E Error processing '*filespace-namepath-namefile-name*': Case-sensitive name conflict exists. The directory tree will be skipped.

Explanation: While processing the specified file on the workstation, another object name was encountered with a similar name which only differed in case. The Backup-Archive client does not allow names which differ only in case on this platform and cannot guarantee the integrity of the file, so the directory and all of the objects contained within it are skipped.

System action: This object will be skipped.

User response: Rename the file in question to a unique name.

FMV4046E There is an error processing '*filespace-namepath-namefile-name*': the object is corrupted and unreadable.

Explanation: You tried to read from or write to a file or directory that is corrupted. The corrupted file is skipped. If this is a directory, the objects contained in the directory and its subdirectories are skipped.

System action: This object will be skipped.

User response: Check your system to ensure that the filespace is not corrupted by using system tools like `chkdsk` (Windows) or `fsck` (UNIX).

FMV4047E There is a read error on '*file-namefile-namefile-name*'. The file is skipped.

Explanation: The specified *file-name* was skipped during backup archive because the file could not be read.

If you are performing a JFS2 snapshot based operation, it is possible that the snapshot was not large enough to contain all the changes made to the filesystem after the snapshot was created. This could cause the snapshot to become invalid thereby preventing Tivoli Storage

Manager client from reading the snapshot.

System action: Tivoli Storage Manager skipped the file.

User response: Check your system to ensure that it is operating properly.

If you are performing a JFS2 snapshot based operation, please use the default snapshotcachesize of 100% and ensure that the volume group has sufficient disk space to allocate snapshots at least as large as the file system and retry the operation.

FMV4048W LAN-Free connection failed.

Explanation: ENABLELANFREE option is set to YES for this session, but an attempt to establish LAN-Free connection failed.

System action: The Tivoli Storage Manager client will failover to non LAN-Free support.

User response: Review the Tivoli Storage Manager error.log for LAN-Free failures. Check your LAN-Free setup and verify that all components are working properly.

FMV4049I Established LAN-Free connection.

Explanation: ENABLELANFREE option is set to YES for this session and the Tivoli Storage Manager client successfully established LAN-Free connection with server, after the LAN-Free connection was broken.

System action: The Tivoli Storage Manager client will communicate with the server via LAN-Free.

User response: Review the Tivoli Storage Manager error.log for LAN-Free errors. Check your LAN-Free setup and verify that all components are working properly.

FMV4050W Scheduled action '*schedule-action*' did not execute for schedule '*schedule-name*' as the Tivoli Storage Manager administrator has been disabled from executing the scheduled action on the client.

Explanation: One or more of the client options - schedcmddisabled, srprepoptscheddisabled, srprepoptsnapdisabled, restretscheddisabled, have been set to YES on the client thereby preventing the Tivoli Storage Manager administrator from executing one of the following scheduled actions on the client - preschedule, postschedule, presnapshot, postsnapshot or scheduled operating system commands, restore or retrieve operations.

System action: The scheduled operation will not be executed and a message will be logged to Tivoli Storage Manager Server indicating this.

User response: None required.

FMV4051E Error processing '*filesystem namepath-namefile-name*': The decryption option is in effect, but the user ID under which back-up or archive is being run is not authorized to decrypt this encrypted-file-system (EFS) file.

Explanation: The file being processed is encrypted by an encrypted file system (EFS). The option is specified to back-up or archive the file in decrypted form. The user ID under which the back-up or archive is being run does not have decryption rights for this file.

System action: The file is skipped.

User response: There are three possible ways to make decryption work:

- Re-encrypt the file under the encryption key of a group to which both the owner and the back-up/archive user IDs belong
- Add the back-up/archive user ID to the list of users authorized to decrypt this file
- Run the back-up or archive under the owner's user ID, if possible

FMV4052E Error processing '*filesystem namepath-namefile-name*': Encrypted-file-system (EFS) file cannot be restored, because file system does not support restore from the raw-EFS back-up data, or possibly because the restore function does not have write access to the directory.

Explanation: The file being processed is encrypted by an encrypted file system (EFS). The file was backed up in the raw encrypted format. Either the target filesystem does not support the encrypted format, or restore does not have write access to the directory to which the file is to be restored.

System action: The restore is terminated.

User response:

- The file cannot be restored to this location if the file system is not the AIX Enhanced Journaled File System (JFS2)
- If the file is JFS2 but EFS is not enabled, then EFS must be enabled before the file can be restored
- If the user ID under which restore is being run does not have write permission for the directory, the permissions must be changed or the restore must be run under a different user ID

FMV4053E Error processing '*filesystem path filename*': The file cannot be restored because the file system or operating system does not support the Encrypting File System (EFS) data.

Explanation: The specified object was backed-up as

raw Encrypting File System (EFS) data. The client is trying to restore or retrieve the object to a destination that does not support the EFS data. The location might not support the EFS data for one of the following reasons:

- The operating system does not provide the support, or is a release that does not include the support
- EFS support has not been activated on the operating system
- The target file system does not support the EFS data

System action: The object is not restored or retrieved. Processing continues with the next object.

User response: If this file must be restored, restore it to an AIX operating system environment supporting EFS data.

FMV4054E Error processing 'filespace namepath-namefile-name': The encryption key is not loaded.

Explanation: The file being processed is encrypted by an encrypted file system (EFS). The option is specified to backup or archive the file in decrypted form. The encryption key, required to decrypt the file, is not loaded in the kernel keyring.

System action: The file is skipped.

User response: There are three situations in which this problem can occur:

- You just performed initial activation of EFS on the AIX system, and have not logged out. AIX does load the keys for the session running at the time of initial activation. Solution: Logout and login again.
- The login password has been changed recently, and you normally run with the EFS password the same as the login password. AIX does not automatically change the EFS password when you change the login password. Solution: Issue 'efskeymgr -n' to set the EFS password to be the same as the login password.
- You need to run the decrypting backup when the EFS password is different from the login password. Solution: Issue 'efskeymgr -o ksh' to launch a new shell with the keys loaded. AIX will prompt you for the EFS password as you launch the shell. Run the backup from the new shell.

FMV4055E Cannot update file space 'filespace-name': the file space version on the Tivoli Storage Manager server is not compatible with this client

Explanation: The file space on the Tivoli Storage Manager server is not compatible with this client. This is caused by performing a backup or archive operation with a client and then using a down-level client and attempting a backup or archive operation targeting the same file space. This problem occurs specifically after a Windows or AIX client V6.1 or higher performs a

backup or archive operation and then a subsequent backup or archive operation is attempted with a client V5.5 or lower.

System action: Processing stops.

User response: Use the correct level of the client.

FMV4077E File 'filespace namepath-namefile-name' is encrypted by Microsoft EFS and contains at least one sparse data stream. The operating system does not support restore for this file so it is not backed up or restored.

Explanation: An error in the Microsoft Windows API prevents successful restore of files that meet the following conditions:

- The file is encrypted by Microsoft Encrypting File System (EFS) at the time it was backed up
- The file includes at least one data stream (alternate "named" stream or unnamed stream) that is sparse
- The operating system is any edition of Microsoft XP, Microsoft Windows Server 2003, or Microsoft Windows Server 2003 R2

Because the file cannot be restored, IBM Tivoli Storage Manager does not back it up. The problem is documented by Microsoft at <http://support.microsoft.com/kb/2525290>.

System action: The file is not backed up or restored. Processing continues with the next object or ends if there are no further objects.

User response: If this message is issued during a backup operation, you can do the following:

- Disable EFS encryption for the file so that it can be backed up.
- If a backup copy of the file is not necessary, you can exclude it from backup.

FMV4081E Error processing 'filespace-name': file space type is not supported.

Explanation: The specified file space type is not currently supported by Tivoli Storage Manager on this platform.

System action: The unsupported file system is skipped. Processing continues with the next file system.

User response: Refer to the documentation for information on what file space types are supported.

FMV4082I Node password has been reset to the administrative id password.

Explanation: The client logged in using administrative id rather than node name. The node password has been reset to be in sync with the administrative password.

System action: Processing continues.

User response: None.

FMV4083I **New node password has been generated.**

Explanation: The client logged in using administrative id rather than node name. New random node password has been generated and recorded.

System action: Processing continues.

User response: None.

FMV4084E **Error processing 'filespace-namepath-namefile-name': cannot get file status.**

Explanation: While processing the file, the lstat() call set EOVERFLOW error code.

System action: This file will be skipped.

User response: The file is skipped. Processing continues with the next file.

FMV4085I **Assigned 'number' objects from previous systemstate backup to the new systemstate backup.**

Explanation: Objects in the previous System State backup have not changed and were assigned to the new System State backup.

System action: Processing continues.

User response: None.

FMV4086W **Failed to assign unchanged objects from previous systemstate backup to the new systemstate backup. Objects will be backed up.**

Explanation: Objects in the previous System State backup have not changed and should be assigned to the new systemstate backup. Due to error assign operation failed and objects will be backed up.

System action: Processing continues.

User response: Retry the operation. If the problem persists, contact Tivoli Storage Manager technical support.

FMV4089W **File server *file-server-name* has been upgraded to Data ONTAP version '*version.modification.submodification*'. Perform a full incremental backup by specifying option *createnewbase=migrate* as soon as possible.**

Explanation: The file server has been upgraded to a version that supports unicode file names for incremental backup using snapshot difference. Perform a full incremental in order to backup any files with

unicode names that may have been skipped by the previous version of the IBM Tivoli Storage Manager client.

System action: Processing continues.

User response: Perform a full incremental by specifying the command line option *createnewbase=migrate* with the *snapdiff* option as soon as possible.

FMV4090I **File server *file-server-name* has been upgraded to Data ONTAP version '*version.modification.submodification*'. Perform a full incremental backup by specifying option *createnewbase=migrate* as soon as possible.**

Explanation: The file server has been upgraded to a version that supports unicode file names for incremental backup using snapshot difference. Perform a full incremental in order to backup any files with unicode names that may have been skipped by the previous version of the IBM Tivoli Storage Manager client.

System action: Processing continues.

User response: Perform a full incremental backup by specifying the command line option *createnewbase=migrate* with the *snapdiff* option as soon as possible.

FMV4099E **The system volume cannot be identified. Therefore the system state cannot be backed up.**

Explanation: The system volume contains the hardware-specific system state files that are needed to start Windows, such as Ntldr, Boot.ini, Ntdetect.com or Bootmgr. If the system volume cannot be identified, then these files cannot be backed up. Therefore it is not possible to back up the system state.

System action: Systemstate backup stops.

User response: Try the operation again. If the problem persists, obtain a service trace that captures the problem and contact IBM technical support for additional assistance. Your Tivoli Storage Manager administrator can help you configure the trace.

FMV4148E **Full VM backup of Virtual Machine '*vmname*' failed with RC *rc***

Explanation: The Full VM backup of virtual machine failed.

System action: The full backup of the virtual machine finished with failures. The next virtual machine in the *vm*list will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4150E Incremental backup of Virtual Machine 'vmname' failed with RC rc

Explanation: The incremental backup of virtual machine volumes failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4151E Failure mounting Virtual Machine 'vmname'. RC=rc

Explanation: The VMware failed to mount virtual machine disk.

System action: The backup of the virtual machine can not continue. The next virtual machine in the vmlist will be processed. Refer to dsmerror.log for detailed error message for the reason for the failure.

User response: Refer to dsmerror.log for detailed error message.

FMV4152E Failure initializing VMware virtual machine environment. RC=rc. Refer to client dsmerror.log for detailed error messages.

Explanation: Failure initializing VMware virtual machine environment. Refer to dsmerror.log for detailed error messages.

System action: The backup can not continue.

User response: Refer to dsmerror.log for detailed error message.

FMV4153E Hostname could not be found for Virtual Machine 'vmname'

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4154E Possible cause Virtual Machine is not running and does not have a static IP address.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine

finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4155E Virtual Machine 'vmname' could not be found on VMware server.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4156E File level VM backup of virtual machine 'vmname' not supported. File level VM backup not support on non Windows platform guest OS. Platform type: 'platform'.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Backup using Full VM support.

FMV4159E Backup of Virtual Machine 'vmname' failed. rc=rc.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4160E Proxy Rejected: Proxy authority has not been granted to Agent Node: 'agent_node' for Target Node: 'target_node'.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is the node has not been granted proxy authority to access the node named by the backup proxy node. The Tivoli Storage Manager administrator must first grant proxy authority.

User response: The Tivoli Storage Manager server administrator must grant proxy authority for this node. See the administrator command "Grant Proxynode".

FMV4161E Duplicate virtual machine name '*vmname*' was detected in the same backup operation. Backup of virtual machine '*vmfullname*' can not continue without a unique object name.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Choose a unique name for the virtual machine.

FMV4162E The virtual machine '*virtual-machine-name*' has not been previously backed up.

Explanation: The specified virtual machine has not been previously backed up, so can not be specified for restore.

System action: The specified virtual machine is skipped, and the next virtual machine in the restore list is processed.

User response: Verify the virtual machine name to be restored, and re-try the operation.

FMV4163I Encryption is currently enabled, but the virtual machine backup for '*virtual-machine-name*' will not be encrypted.

Explanation: Virtual Machine files are not encrypted when backed up to the TSM server.

System action: The virtual machine files are not encrypted during the backup processing.

User response: No user action is necessary.

FMV4164W Compression is currently enabled, but the virtual machine backup for '*virtual-machine-name*' is not compressed because client-side deduplication is not being used.

Explanation: Virtual machine files are not compressed because data is stored in a storage pool that is not enabled for client-side data deduplication. The virtual machine files are not compressed during the backup processing unless data is stored in a storage pool that is enabled for client-data deduplication.

System action: Backup continues, and data is not compressed.

User response: Ensure that the storage pool is enabled for client-side data deduplication: Ensure that the deduplication parameter for the node is

"ClientOrServer" and that deduplication is set for the client.

FMV4165E Creating a Virtual Machine, but the hostname '*virtual-machine-name*' was not found.

Explanation: The Virtual Machine being creating must have a valid hostname to be created.

System action: Check the virtual machine hostname specified for correctness.

User response: Correct the virtual machine hostname specified and retry the restore.

FMV4166E Creating a Virtual Machine, but the datacenter '*virtual-machine-name*' was not found. The name may be incorrect or may be located in a VMware folder and require the folder name such as *vmfolder/dcname*.

Explanation: The Virtual Machine being created must have a valid datacenter to be created.

System action: Processing stops.

User response: Check the virtual machine datacenter specified for correctness. If the datacenter is contained in a folder then the full datacenter name, complete with the folder path, must be specified, such as *vmfolder/dcname*.

FMV4167E Creating a Virtual Machine, but the datastore '*virtual-machine-name*' was not found.

Explanation: The Virtual Machine being creating must have a valid datastore to be created.

System action: Check the virtual machine datastore specified for correctness.

User response: Correct the virtual machine datastore specified and retry the restore.

FMV4168E VMware has reported an error via their SOAP interface. On the Detailed Status Report panel, view the last error message reported. Also check the error log for more information about the problem that occurred.

Explanation: The command to VMware failed to complete. The error returned is displayed on the Restore or Backup summary panel under the Last Error Message section.

System action: An error occurred, and the operation failed.

User response: Check the reported error and correct the problem. Usually the reason for the error is a

user-supplied value which is not valid for the operation.

FMV4169E A write failure occurred on the local disk proxy used to temporarily store the virtual machine virtual disk information. The write failure can be caused by the lack of available disk space on the drive used to store this information. The VMBACKDIR option can be used to assign a different disk location for this purpose. Check the drive being used and ensure that there is enough space available for this operation.

Explanation: There was a write error from the local disk used to store the virtual machine virtual disk information. Usually the write error is due to lack of disk space, lack of write permissions, or some similar problem with the local disk. The VMBACKDIR option can be used to assign a different disk location if the local drive does not have enough free space for the operation.

System action: A disk write error occurred, and the operation failed.

User response: Check the local disk for possible causes of the write error, and use the VMBACKDIR option to assign another disk if needed.

FMV4170E Can not create a Virtual Machine on VMware release 'release-version-target' which was backed up from VMware release 'release-version-source'.

Explanation: The Virtual Machine being created was backed up from a version of VMware which is not compatible with the target VMware release version being used for the restore.

System action: Processing stops.

User response: Restore the Virtual Machine to a VMware system which is compatible with the level from which the Virtual Machine was backed up.

FMV4171E Backup of virtual machine 'vmname' failed. VM could not be contacted because of 'vmfullname' connection state.

Explanation: The backup of virtual machine failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in list will be processed.

User response: Correct the connection state from VMware vCenter and assign VM to an ESX Server.

FMV4174E Full VM backup of VMware Virtual Machine 'vmname' failed with RC=rc mode=full_or_incr, target node name='target_node_name', data mover node name='data_mover_node_name'

Explanation: The Full VM backup of virtual machine failed.

System action: The full backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4177E Full VM restore of VMware Virtual Machine 'vmname' failed with RC=rc target node name='target_node_name', data mover node name='data_mover_node_name'

Explanation: The Full VM restore of the virtual machine failed.

System action: The full restore of the the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV4199W File 'file name' is not backed up as part of the system state because cluster disk 'volume name' is not accessible.

Explanation: The indicated file or directory was returned by VSS as part of the backup file list of the writer. However, the cluster disk where the file is located is not accessible. The reasons for this problem can be that the cluster disk is offline or belongs to another node.

System action: The file is not backed up. Processing continues.

User response: This problem is documented in Microsoft knowledge base topic 980794 <http://support.microsoft.com/default.aspx?scid=kb;EN-US;980794>. The topic includes a hotfix. With the hotfix, you can specify a registry key that contains a list of one or more files to be excluded from VSS enumeration. IBM Tivoli Storage Manager does not back up files that are not enumerated by VSS. If the volume is brought online to the node performing the system state backup, then it cannot be backed up. You must remove the volume from the registry key and restart the system before you can back up the volume. If you do not want to implement the hotfix for this problem, IBM Tivoli Storage Manager continues to issue this message.

FMV4200I *architecture, schedule-name, domain-name:*
The Deployment Manager process was started successfully. Deployment Manager Version Information: *version.*

Explanation: The Deployment Manager process was started as a post schedule command. This is the first message from the Deployment Manager. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: Deployment Manager continues to process.

User response: None

FMV4202E **The Deployment Manager failed to install language pack:** *language pack name.* **The Microsoft Installer error code was** *error code.*

Explanation: The previous language pack has been uninstalled, and the installation of the new language pack failed.

System action: Processing continues.

User response: Check the technote for Microsoft Installer error code description: <http://www-01.ibm.com/support/docview.wss?uid=swg21050782&rs=663>

Check the install log on the client computer.

FMV4204E **The Operating System of the client computer:** *os name* **is not supported by the target version:** *target version.*

Explanation: The operating system level of the client computer is no longer supported by the target level.

System action: Processing stops.

User response: Check the release documentation for information on supported operating system levels.

FMV4206E **The Deployment Manager received an error while extracting from installation image:** *image name.*

Explanation: The installation image might be missing, corrupted, or there might be insufficient disk space on the client computer.

System action: Deployment Manager stops.

User response: Make sure that there is sufficient disk space on the client computer.

Make sure that all of the Windows self extracting client images on the client computer are valid.

FMV4208E **The Deployment Manager could not shut down Tivoli Storage Manager service:** *service name.*

Explanation: None

System action: Processing continues.

User response: None

FMV4210E **The Deployment Manager failed to install package:** *client package name.* **The Microsoft Installer error code was** *error code.*

Explanation: The previous client package has been uninstalled, and the installation of the new client package failed.

System action: Processing stops.

User response: Check the technote for Microsoft Installer error code description: <http://www-01.ibm.com/support/docview.wss?uid=swg21050782&rs=663>

Check the install log on the client computer.

FMV4212E **The Deployment Manager failed to restart service:** *service name.*

Explanation: After the automatic client deployment, the Tivoli Storage Manager client services failed to start.

System action: Processing stops.

User response: Log on to the client machine and check the backup-archive client error log.

FMV4213E **Automatic restart of the client computer was required because** *reason*

Explanation: The Deployment Manager determined that the deployment requires restarting the client.

Automatic restart is not enabled. The Deployment Manager process cancels the deployment.

The current client is not uninstalled or updated.

System action: Deployment Manager cancels the client deployment and stops

User response: Reschedule the client deployment.

FMV4214E **The operating system platform of the client package 'OS platform of package' is incompatible with the client computer 'OS platform of client computer'.**

Explanation: None

System action: Processing stops.

User response: Reschedule the client deployment. Use

a client package with the appropriate operating system platform.

FMV4215E The automatic deployment path from the current client code version '*source version*' to the client package version '*target version*' is not supported.

Explanation: None

System action: Processing stops.

User response: Refer to the Tivoli Storage Manager Backup-Archive Client documentation in the information center.

Reschedule the client deployment with an appropriate target level.

FMV4216E The Tivoli Storage Manager API library version *API version* is at an earlier version than the version of the client package *package version*.

Explanation: The client package for automatic deployment is invalid. In the client package, the API version does not match the Deployment Manager version.

System action: Deployment Manager stops processing.

User response: Please make sure that the installation package is valid.

FMV4217E The Deployment Manager received an error while setting up the client API. The standard API function being invoked is *API setup function name*.

Explanation: The Deployment Manager process failed when setting up the client API.

System action: Processing stops.

User response: Check the error log on the client computer.

FMV4218E The Deployment Manager received an error while initializing the client API. The standard API function being invoked was *API init function name*.

Explanation: The Deployment Manager process failed when initializing the client API.

System action: Processing stops.

User response: Check the error log on the client computer.

FMV4219E The Deployment Manager received an error while creating a pipe for the standard output of the child process.

Explanation: The Deployment Manager failed to create a pipe for the standard output of the child process.

System action: Processing stops.

User response: Check the error log on the client computer.

FMV4220E The Deployment Manager is unable to determine if Tivoli Storage Manager processes are still running.

Explanation: The Deployment Manager could not determine whether all Tivoli Storage Manager processes were shut down successfully.

System action: If automatic restart (autoreboot) is enabled, the Deployment Manager continues. If automatic restart is not enabled, Deployment Manager stops.

User response: Reschedule with automatic restart (autoreboot) enabled.

FMV4221E The architecture of the package: *package architecture* does not match the current client: *system architecture*.

Explanation: The setup script was unable to retrieve the matching package from the server.

System action: Processing stops.

User response: Ensure that the client packages for all architectures are available on the server.

FMV4222E The Deployment Manager is unable to read information in file: *file name*.

Explanation: Deployment Manager failed to open a file containing required system information.

System action: Processing stops.

User response: Check the error log on the client computer.

FMV4223E The Deployment Manager is missing required information in file: *file_name*.

Explanation: The Deployment Manager relies on the information in this file to complete the client deployment.

System action: Processing stops.

User response: Check the error log on the client computer.

FMV4225W The setup script is still waiting for the result of querying system information. Ensure that "PASSWORDACCESS GENERATE" is set in the client options file and that a connection to the server can be made without being prompted for a password.

Explanation: The results of querying the system information has taken longer than expected. This could be caused by either a slow system or because there is no password saved for the node.

System action: If the password is not generated, processing stops and client deployment will not begin. If the system is slow, processing continues.

User response: Ensure that "PASSWORDACCESS GENERATE" is set in the client options file and that a connection to the server has been made without being prompted for a password. Ignore the warning if the password has been generated.

FMV4226E There is at least one error in the post schedule command of the client deployment schedule.

Explanation: The Deployment Manager encountered at least one error while parsing the post schedule command of the client deployment schedule.

System action: Processing stops, and client deployment will not begin.

User response: Check the release documentation for information on the format of the post schedule command of the client deployment schedule.

FMV4227E The Deployment Manager failed to install package: *client package name*. The client computer is out of disk space. The Microsoft Installer error code was *error code*.

Explanation: The previous client package has been uninstalled, and the installation of the new client package failed because the client computer is out of disk space.

System action: Processing stops.

User response: Check the technote for Microsoft Installer error code description: <http://www-01.ibm.com/support/docview.wss?uid=swg21050782&rs=663>

Check the install log on the client computer.

FMV4228E The Deployment Manager failed to install language pack: *language pack name*. The client computer is out of disk space. The Microsoft Installer error code was *error code*.

Explanation: The previous language pack has been uninstalled, and the installation of the new language pack failed because the client computer is out of disk space.

System action: Processing continues.

User response: Check the technote for Microsoft Installer error code description: <http://www-01.ibm.com/support/docview.wss?uid=swg21050782&rs=663>

Check the install log on the client computer.

FMV4229I The client computer is required to restart to complete the new Backup-Archive client installation.

Explanation: The deployment of the new backup-archive client will not be complete until the client computer is restarted. The restart is scheduled to happen immediately after all language packs are deployed.

System action: The Deployment Manager process continues. The client computer will be shut down and restarted after all language packs are deployed, or immediately if there are no language pack to install.

User response: None

FMV4230I The client computer will be shut down and restarted immediately.

Explanation: The Deployment Manager needs to restart the client computer to complete the client deployment. It is possible the other messages provide details of the deployment.

System action: The Deployment Manager process continues. The client computer will be shut down and restarted immediately after all language packs are deployed, or immediately if there are no language pack to install.

User response: None

FMV4231E The deployment for language pack: *image name* was cancelled.

Explanation: The Deployment Manager does not uninstall or update the current language pack. It is possible the other messages provide details of the deployment.

System action: Processing stops. The client computer will be shut down and restarted immediately after all language packs are deployed, or immediately if there are no language pack to install.

User response: Check the error log on the client computer. Manually deploy the language pack.

FMV4232E Self-extracting installation image: *image name* cannot be found.

Explanation: The Deployment Manager could not find the required installation image.

System action: Processing stops. Client deployment will be cancelled.

User response: Check the server's activity log or the scheduler log on the client computer. Reschedule the client deployment.

FMV4234E The deployment for language packs failed.

Explanation: The Deployment Manager failed to install one or more language packs. It is possible the other messages provide details of the installation.

System action: The Deployment Manager process continues.

User response: Check the error log and installation on the client computer. Identify the language packs that failed to install and manually deploy them.

FMV4235I The deployment manager cannot log events to the server.

Explanation: The Deployment Manager is unable to log events to the server. It is possible the other messages provide details of the communications.

System action: The Deployment Manager process continues. Events will be logged locally on the client machine only.

User response: Check network connection and the error log on the client computer.

FMV4236E The setup script was unable to query the registry for the Tivoli Storage Manager client installation directory.

Explanation: The setup script encountered an error while querying the Windows registry for [HKLM\SOFTWARE\IBM\ADSM\CurrentVersion\BackupClient].

System action: Processing stops, and client deployment will not begin.

User response: Check the release documentation for information on supported Windows platforms and ensure the REG.EXE command is available on the client computer.

FMV4237W Query system information was completed with warnings or errors. ErrorLevel was *error level*

Explanation: The setup script encountered warnings or errors while querying system information.

System action: Processing continues. The Deployment Manager will check to see if required system information is available. Client deployment could be cancelled if required information is missing.

User response: Check the error log of the backup-archive client for warning and error messages.

FMV4238E Processor Architecture information is missing in the system information.

Explanation: It is possible the setup script encountered a warning or error while querying system information.

System action: Processing stops. Client deployment will not start.

User response: Check the error log of the backup-archive client for warning and error messages.

FMV4239E Processor Architecture information is missing in the client package.

Explanation: It is possible the client deployment package is missing or corrupted.

System action: Processing stops. Client deployment will not start.

User response: Ensure that the client package is available and imported to the server correctly.

FMV4240E Client version information is missing in the client package.

Explanation: It is possible the client deployment package is missing or corrupted.

System action: Processing stops. Client deployment will not start.

User response: Ensure that the client package is available and imported to the server correctly.

FMV4241I Architecture of the package: *package architecture* does not match the current client: *system architecture*. The setup script is attempting to retrieve the matching package.

Explanation: The setup script is trying to retrieve the matching client package from the server.

System action: Processing continues.

User response: Ensure that the client packages for all architectures are available on the server.

FMV4242E The setup script encountered a warning or error while retrieving the client package for *architecture*. The error level is *error level*.

Explanation: It is possible the client package is not available on the server.

System action: Processing stops.

User response: Ensure that client packages for all architectures are available on the server. Check the backup-archive client error log for more detailed error messages.

FMV4243I The setup script successfully retrieved the client package for *architecture*.

Explanation: The client package that was downloaded matches the processor architecture of the current client.

System action: Processing continues.

User response: None

FMV4244E The setup script failed to install the Microsoft Visual C++ redistributable package. Error Level is *error level*.

Explanation: The Microsoft Visual C++ redistributable package is required by the new client.

System action: Processing stops.

User response: Check the installation log file for names with "vcredist*.log" file in system temp directory.

FMV4245I The setup script successfully installed the Microsoft Visual C++ redistributable package.

Explanation: The Microsoft Visual C++ redistributable package is required by the new client.

System action: Processing continues.

User response: none

FMV4246E The setup script failed to start the Deployment Manager program. Error Level is *error level*.

Explanation: The setup script could not start the client deployment process.

System action: Processing stops.

User response: Check the log files on the client computer for more details. Ensure the client package is not corrupted.

FMV4247I The setup script successfully started the Deployment Manager program.

Explanation: The setup script invokes the Deployment Manager to manage the deployment process.

System action: Processing continues.

User response: None

FMV4248E The client is already at the target level: '*target version*'.

Explanation: Processing stopped because the automatic client deployment feature does not support the installation of a client to a workstation that is already at its target level.

System action: Your current backup-archive client is not affected.

User response: Refer to the Tivoli Storage Manager Backup-Archive Client documentation in the information center.

Reschedule the client deployment with an appropriate target level.

FMV4249E The setup script was unable to query the registry for the client scheduler service name.

Explanation: The setup script encountered an error while querying the Windows registry for [HKLM\SOFTWARE\IBM\ADSM\CurrentVersion\BackupClient\Scheduler Service].

System action: Processing stops, and client deployment will not begin.

User response: Check the release documentation for information on supported Windows platforms and ensure the REG.EXE command is available on the client computer.

FMV4250E There is already a deployment manager running on this computer.

Explanation: Only one instance of client deployment manager can be active at a time. This client computer might be configured with multiple node names, but the new client code only needs to be deployed to one node per computer. Each client deployment instance can take a few minutes to complete.

System action: Processing stops.

User response: Ensure only one client deployment task is scheduled to run at a time.

FMV4251W *writername* file '*filename*': not found.

Explanation: The indicated VSS writer file or directory was returned by VSS as part of the backup file list of the writer. However, the object does not exist on the disk..

System action: Processing stops if SKIPMISSINGSYSWFILES option is set to NO. Processing continues if SKIPMISSINGSYSWFILES option is set to YES.

User response: Verify that this file can be skipped during system state backup.

FMV4252E The deployment manager failed to start as a scheduled task.

Explanation: The setup script failed to start the deployment manager as a scheduled task with the Windows "at" command.

System action: Processing stops.

User response: Ensure that the Windows Task Scheduler service is running. It is possible that the system event log contains more details about the failure. Reschedule the client deployment.

FMV4253E There was not enough disk space on the client computer. Required space: *package space bytes*; available space: *system space bytes*.

Explanation: The deployment manager determined there was insufficient free disk space for the client deployment.

System action: Processing stops.

User response: Free up required disk space and reschedule the client deployment.

FMV4254E The deployment manager detected an HSM client on the workstation that it needs to deploy the Backup-Archive client to.

Explanation: An attempt was made to deploy the Backup-Archive client to a workstation that already has the HSM client installed. The Backup-Archive client cannot be deployed to a workstation that has the HSM client.

System action: Processing stops.

User response: Uninstall the HSM client and reschedule the Backup-Archive client deployment.

FMV4255E There is not enough memory for the deployment manager to create the system information object

Explanation: The system information object could not be created because there is not enough available RAM to temporarily write the data into.

System action: Processing stops.

User response: Close all unneeded applications on the client workstation and reschedule the deployment.

FMV4256E The DSMI_DIR environment variable is not defined.

Explanation: The deployment manager cannot initiate a connection to the server because the DSMI_DIR environment variable is not set. This error can occur if

the deployment manager is started without using the client scheduler.

System action: Processing stops.

User response: Read the available documentation to determine how to use the client scheduler to create a client deployment task.

FMV4257E The deployment manager cannot parse information in file: *file name*.

Explanation: The deployment manager could not parse or extract the required information from the specified file.

System action: Processing stops.

User response: Check the error log file on the client workstation.

FMV4258E The deployment manager received the Windows "OpenSCManager failed" error message.

Explanation: The deployment manager could not connect to the Windows service control manager to start the client scheduler. In general, this error occurs because the user who is initiating the task does not have sufficient authority.

System action: Processing stops.

User response: Ensure that the user who starts the client scheduler has administrative privileges.

FMV4259E The client scheduler is not started as a root user.

Explanation: The client scheduler requires root user privileges to upgrade the client code.

System action: Processing stops.

User response: Log in as root and start the client scheduler.

FMV4260E The installation file system is not writeable.

Explanation: The deployment manager cannot write to the installation file system.

System action: Processing stops.

User response: Check the installation file system permissions. It is possible that the current client node runs in a virtualized environment using the client code installed in a shared storage of the physical environment. Reschedule the client deployment with the client node in the physical environment.

FMV4261E The deployment manager cannot upgrade the Backup-Archive Client.

Explanation: The Backup-Archive Client cannot be upgraded because either the current location is not the default installation location or the DSM_DIR, DSMI_DIR, DSM_CONFIG and DSMI_CONFIG environment variables are defined with a relative path and not an absolute path.

System action: Processing stops.

User response: Check the installation directory of the current Backup-Archive Client. If the Backup-Archive Client is not installed in the default location, manually upgrade the Backup-Archive Client. If the DSM_DIR, DSMI_DIR, DSM_CONFIG and DSMI_CONFIG environment variables are defined with a relative path, define them with an absolute path and try the client deployment again.

FMV4262E The preview of the client installation failed.

Explanation: The deployment manager did not uninstall the current client. The client code is unchanged.

System action: Processing stops.

User response: Check the deployment manager log and trace files on the client workstation for specific issues identified during the preview. Reschedule a deployment after any issues are resolved.

FMV4263E The deployment manager failed to uninstall the backup-archive client.

Explanation: The deployment manager received an error while uninstalling the current client.

System action: Processing stops.

User response: Check the deployment manager log and trace files on the client workstation for more details on the error. You might have to manually uninstall the client.

FMV4264E The deployment manager failed to install the backup-archive client.

Explanation: The current client was uninstalled and the deployment manager received an error while installing the new client code.

System action: Processing stops.

User response: Check the deployment manager log and trace files on the client workstation for more details on the error. Manully install the new client after the issue is resolved.

FMV4265I Client deployment options are not specified in the scheduler command or from client services.

Explanation: The default client options file will be used. The deployment manager might not report the correct server and node information when reporting status.

System action: Processing continues.

User response: Configure the client deployment from the Administration Center and start the client scheduler as a Windows service.

FMV4266I The deployment manager failed to install non-English language pack(s).

Explanation: The previous packages were uninstalled, and the installation of one or more new language packs were not successful.

System action: Processing continues.

User response: Check the deployment trace file on the client workstation for specific language pack information.

FMV4267I The deployment manager failed to install the hardware plugin package.

Explanation: The previous package was uninstalled. The installation of the new hardware plugin package failed.

System action: Processing stops.

User response: Check the deployment trace file on the client workstation.

FMV4268I The deployment manager failed to install the journal-based backup package.

Explanation: The previous journal-based backup package was uninstalled. The new journal based backup package installation failed.

System action: Processing stops.

User response: Check the deployment trace file on the client workstation.

FMV4269W The deployment manager is stopping the scheduler and/or CAD processes.

Explanation: Before deploying the new client, the deployment manager must stop the scheduler and CAD processes. After the deployment, the processes must be restarted.

System action: Processing continues.

User response: The client scheduler is interrupted during the deployment.

FMV4270I **The deployment manager and the new client installation packages were downloaded to directory: *file name*.**

Explanation: The download directory contains everything required to complete the new client deployment. Deployment log and trace files can be found in the log/ sub-directory.

System action: Processing continues.

User response: Obtain log and trace files from the download directory for problem determination. The files are found within the log/ sub-directory.

FMV4271E **The deployment package is missing one or more required installation image files.**

Explanation: The client deployment package might not have been imported correctly to the server. It is possible that the deployment package is not retrieved completely to the client computer, due to a lack of disk space.

System action: Processing stops.

User response: Ensure that client packages are available on the server and there is sufficient disk space on the client computer. Check the backup-archive client error log file for more detailed error messages.

FMV4272E **The processor type of the package: *package processor type* does not match the current client: *system processor type*.**

Explanation: The processor type supported by the client package that you want to deploy does not match the processor type of the workstation that you are trying to deploy the client to. It is not always possible for the deployment manager to connect to the server and report the error.

System action: Processing stops.

User response: Verify that you are using the correct client package for the processor architecture of the computer that you want to upgrade. Then restart the deployment.

FMV4273E **The deployment manager detected a journal based backup (JBB) client on the workstation where it needs to deploy the Backup-Archive Client.**

Explanation: An attempt was made to deploy the Backup-Archive Client to a workstation that already has the JBB client installed. On some platforms, the Backup-Archive Client cannot be deployed to a workstation that has the JBB client installed.

System action: Processing stops.

User response: Uninstall the JBB client and reschedule

the Backup-Archive Client deployment.

FMV4274E **The deployment manager cannot stop the scheduler or the CAD processes.**

Explanation: The deployment manager tried to shut down the Backup-Archive Client scheduler or CAD processes but the Backup-Archive Client might be busy with other tasks.

System action: Processing stops.

User response: Reschedule the Backup-Archive Client deployment.

FMV4275E **The deployment manager cannot restart the scheduler or the CAD processes.**

Explanation: Before exiting, the deployment manager could not restart the Backup-Archive Client scheduler or CAD processes. The deployment manager stopped the processes prior to the client upgrade.

System action: Processing continues.

User response: Log on to the Backup-Archive Client workstation and check the error log file. If you have set environment variables make sure they are not defined using relative path.

FMV4276E **The deployment manager cannot obtain information about the scheduler or the CAD processes.**

Explanation: The deployment manager needs process information in order to stop and restart the Backup-Archive Client scheduler or CAD processes.

System action: Processing stops.

User response: Log on to the Backup-Archive Client workstation and check the error log file and the deployment manager error log file.

FMV4277E **The target operating system version *target operating system* does not meet the minimum required version *minimum required version***

Explanation: The operating system version is earlier than the version required by the automatic deployment package.

System action: The deployment is canceled.

User response: Ensure that the Tivoli Storage Manager version being deployed is supported by the target operating system.

FMV4278E **The deployment manager cannot obtain information about the Logical Volume Snapshot Agent (LVSA).**

Explanation: The deployment manager needs to determine whether an LVSA is installed on the client workstation.

System action: Processing stops.

User response: Log on to the Backup-Archive Client workstation and check the error log file and the deployment manager error log file.

FMV4280E **Automatic client deployment is not allowed on the client workstation.**

Explanation: One or more of the running client services include AUTODEPLOY = NO in the option file.

System action: Processing stops.

User response: Change the AUTODEPLOY option on the client and reschedule the client deployment.

FMV4281E **The update manager cannot remove the TIVsmCapi package from non-global zone(s): *zone name*.**

Explanation: APAR IC57433 prevents the removal of the TIVsmCapi package on Solaris on a sparse-root, non-global zone if uninstalling is done from the global zone.

System action: Processing stops.

User response: Manually uninstall the Tivoli Storage Manager client directly from the non-global zones and reschedule the deployment.

FMV4282E **Sparse-root non-global zone(s) were found with Tivoli Storage Manager Backup-Archive Client that was installed from the non-global zone: *zone names*.**

Explanation: One or more non-global zones are sharing the /usr file system with the global zone. The Tivoli Storage Manager Backup-Archive Client is installed in the global zone with the -G parameter and also installed manually in the non-global zone(s). You cannot update the Tivoli Storage Manager Backup-Archive Client in the global zone because it will update the version of GSKit that is shared with the sparse-root non-global zones that are not part of the automatic deployment.

System action: Processing stops.

User response: Manually upgrade the Backup-Archive Client or install it from the global zone without using the -G parameter. This ensures that you have the same version between the global zone and the sparse-root

non-global zones, and you can then deploy the client automatically on all such zones.

FMV4283E **There is not enough disk space on *path* to uncompress GSKit packages.
Required space: *req_space* bytes;
available space: *avail_space* bytes.**

Explanation: The deployment manager determined that there is not enough free disk space to uncompress GSKit packages.

System action: Processing stops.

User response: Free up the required amount of disk space and reschedule the automatic client deployment.

FMV4284E **The deployment is cancelled because an automatic client deployment task was scheduled for a sparse-root, non-global zone that shares the /usr file system with the global zone.**

Explanation: The automatic client deployment task that was attempted is not supported and will be cancelled.

System action: Processing stops.

User response: Install the Backup-Archive Client from the global zone or manually upgrade the Backup-Archive Client.

FMV4295W *architecture, schedule-name, domain-name:*
The client deployment was not completed pending the restart of the client computer. The deployment manager did not restart the client computer automatically because the AUTODEPLOY option was set to NOREBOOT.

Explanation: The previous client has been uninstalled, and the installation of the new client was not completed pending the restart of the client computer. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: The Deployment Manager process completes.

User response: Manually restart the client computer as soon as possible.

FMV4296I *architecture, schedule-name, domain-name:*
The client deployment was completed successfully, and the client computer is being restarted.

Explanation: Restarting the computer is required to complete the client deployment. The architecture of the client, schedule name, and domain name are identified

at the beginning of the message text.

System action: The Deployment Manager process completes. The client computer will be shut down and restarted.

User response: None

FMV4297W *architecture, schedule-name, domain-name:*
Client deployment was completed with warnings: *warnings.*

Explanation: This message is a generic warning message. It is possible that other messages provide details of the deployment. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: The Deployment Manager process completes.

User response: Check the warning messages from the server administration center, the server activity log, or error log on the client computer for more information.

FMV4298E *architecture, schedule-name, domain-name:*
The client deployment was canceled.
The previous event causing the cancellation is: *event.*

Explanation: This message is a generic message that the client deployment was canceled. The Deployment Manager does not uninstall or update the current client. It is possible that the other messages provide details of the deployment. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: Processing stops.

User response: Check the warning messages from the server administration center, the server activity log, or error log on the client computer for more information.

FMV4299E *architecture, schedule-name, domain-name:*
The client deployment failed. The previous event causing the failure is: *event.*

Explanation: This message is a generic message that the client deployment failed. It is possible that other messages provide details of the failure. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: Processing stops.

User response: Check the warning messages from the server administration center, the server activity log, or error log on the client computer for more information.

FMV4300I *architecture, schedule-name, domain-name:*
Client deployment was completed successfully.

Explanation: This is a generic message that the client deployment was successful. It is possible that other messages provide details of the deployment. The architecture of the client, schedule name, and domain name are identified at the beginning of the message text.

System action: The Deployment Manager process completes.

User response: None

FMV4900W **Schedule '*schedule-name*' has opened a new session with the server.**

Explanation: A scheduled event ends because of a connection failure. The scheduled event had to be restarted outside its normal startup window to continue the operation.

System action: The scheduled event is completed using more than one session.

User response: None required. If this is a recurrent condition, you may want to check for network problems.

FMV4901E **The following object contains one or more unmatched quotation marks and cannot be processed:** *'filespace path filename'.*

Explanation: The file name in the file list contains unmatched quotes. If a line in the file list begins with a single or double quotation mark this quotation mark is considered to be an opening quotation mark. The corresponding closing quotation mark of the same type must be at the end of the line. If there is no closing quotation mark or the closing quotation mark has been encountered in the middle of the line, it is an invalid input.

System action: The object is skipped.

User response: Correct the specification of the object.

FMV4942E **The file specification '*string*' is invalid.**

Explanation: The operating system indicated that the file specification is invalid. One possible reason is that the file specification contains unrecognized characters. Another possible cause is incorrect use of quotation marks in the file specification.

System action: Processing stopped.

User response: Enter a correct file specification as described in the *Using the Backup-Archive Client* book for the particular operating system. Ensure that the file specification contains valid characters. Verify correct

use of quotation marks for specifications that contain blanks spaces. If multiple file specifications are used, make sure that any use of quotation marks does not cause the file specifications to be treated as a single file specification.

FMV4972W File server *file-server-name* has been upgraded to Data ONTAP version *'version.modification.submodification'*. This version does not support unicode file names for snapshot difference incremental backup. Upgrade to a version that supports unicode file names as soon as possible.

Explanation: The file server has been upgraded from a version that supports unicode file names for incremental backup using snapshot difference to a version that does not. If you have upgraded from Data ONTAP version 7.3.3 (or later) to 8.0, you lose the ability to back up files with unicode file names when performing snapshot difference incremental backup.

System action: Processing continues. However, files with unicode names are not backed up.

User response: Upgrade to a version that supports unicode file names as soon as possible. If you have upgraded from Data ONTAP version 7.3.3 (or later) to 8.0, upgrade to 8.1 (or later). If it is not possible to upgrade at this time, you can suppress this warning message by renaming the file space on the IBM Tivoli Storage Manager server and performing a snapshot difference incremental backup.

FMV4973E An error occurred accessing NTFS security information for file *'filesystem namepath-namefile-name'*

Explanation: An access denied error occurred while attempting to access NTFS security information.

System action: The object is skipped.

User response: See your system administrator or bypass the failing check by using SkipNTSecurity option.

FMV4974E Error processing *'filesystem namepath-namefile-name'*: a required NT privilege is not held.

Explanation: The user account running Tivoli Storage Manager does not possess a required NT user right/privilege for performing the current operation.

System action: The object is skipped.

User response: Your system administrator has the authority to grant the needed privilege.

FMV4987E Error processing *'filesystem namepath-namefile-name'*: the object is in use by another process

Explanation: The specified file is being used by another process. You tried to read from or write to a file that is currently being used by another process.

System action: File skipped.

User response: Ensure that the file is not locked by another process. If the file is not locked, retry the command.

FMV4988W File *'filesystem namepath-namefile-name'* is currently unavailable on server and has been skipped.

Explanation: You tried to restore or retrieve a file that is currently not available from the Tivoli Storage Manager server. This is most likely a temporary condition.

System action: Tivoli Storage Manager cannot restore or retrieve the file.

User response: Try to restore or retrieve the file again after the file becomes available on the server. If the problem persists, see your Tivoli Storage Manager administrator for assistance.

FMV4989E Error processing *'filesystem namepath-namefile-name'*: the directory is in use by another process. All objects in the directory and any of its subdirectories are skipped.

Explanation: The specified directory is being used by another process. You tried to read from or write to a directory that is currently being used by another process. The objects contained in the directory and its subdirectories are not backed up.

System action: Processing stopped for that directory. If other files and directories were also specified in this backup, they are processed

User response: Ensure that you specified the correct directory name, correct the permissions, or specify a new location. If the directory name is correct, retry the backup when no process has exclusive use of the directory.

FMV4991I Application Type Application Message Id Application Message

Explanation: This is a message sent by the application you are currently running with Tivoli Storage Manager.

System action: Tivoli Storage Manager logs the application message.

User response: Refer to the documentation for the application that you are using.

FMV4992W *Application Type Application Message Id
Application Message*

Explanation: This is a message sent by the application you are currently running with Tivoli Storage Manager.

System action: Tivoli Storage Manager logs the application message.

User response: Refer to the documentation for the application that you are using.

FMV4993E *Application Type Application Message Id
Application Message*

Explanation: This is a message sent by the application you are currently running with Tivoli Storage Manager.

System action: Tivoli Storage Manager logs the application message.

User response: Refer to the documentation for the application that you are using.

FMV4994S *Application Type Application Message Id
Application Message*

Explanation: This is a message sent by the application you are currently running with Tivoli Storage Manager.

System action: Tivoli Storage Manager logs the application message.

User response: Refer to the documentation for the application that you are using.

FMV4997E *Error processing 'filespace
namepath-namefile-name': file system quota
reached condition - no space left.*

Explanation: No more files can be restored or retrieved because the quota of the destination file system has been reached.

System action: The client prompts you for action:

- Retry this object
- Skip this object
- Abort the action

User response: Select the appropriate action for this object. Create some free space or increase the quota on the destination file system before you retry the operation. Another option is to restore or retrieve the file to another file system.

FMV4998E *Link information for file 'filename' could
not be obtained: access to the object is
denied.*

Explanation: Access to the specified file link is denied. You tried to read information for file link and you do not have access permission for this object.

System action: Processing of System State stops.

User response: Try the operation again. If the problem persists, contact IBM technical support for additional assistance.

FMV4999I *The following message was too long to
log to the server: 'shortened message with
message number'*

Explanation: The message text and inserts are too large to send to the server in the available internal buffer.

System action: The *message number* message is written to the local client error log, then shortened and sent to the server as a part of this message. The message is reduced in length by substituting '...' in the middle of the original message.

User response: The message referred to has been shortened, but describes the error that occurred. See the documentation for that message for more information.

FMV5000W *Unable to update password*

Explanation: Intended new password cannot be registered.

System action: The server did not replace the old password with the new password.

User response: Update the password again. If unsuccessful, see your system administrator.

FMV5001E *Open registration required. Root user
must run Tivoli Storage Manager to
register with server*

Explanation: This client must be registered with this server.

System action: Tivoli Storage Manager ends.

User response: The root user must register the client with the server.

FMV5002E *Open registration failed*

Explanation: During the change password, update password, or open register dialog, the open registration failed.

System action: Tivoli Storage Manager did not register this system.

User response: Reenter the password, or see your system administrator to register this system.

FMV5003S *The management class assigned to
directories does not exist.*

Explanation: The management class named on the DIRMC option does not exist in your assigned policy set on the server. The error log contains an entry showing the invalid management class name.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one Tivoli Storage Manager server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your Tivoli Storage Manager administrator for further assistance.

FMV5004S **There is no backup copy group in the management class used for directories. See the error log.**

Explanation: The DIRMC option names a management class that contains no backup copy group.

System action: processing stops.

User response: Remove the current DIRMC option from the client options file, then run DSMC QUERY MGMTCLASS -DETAIL to view information about available management classes. Make sure the management class you select has a backup copy group. If you have more than one Tivoli Storage Manager server, make sure you are connecting to the correct server. If you are unable to find a suitable management class, contact your Tivoli Storage Manager administrator for further assistance.

FMV5005E **Table of contents information is not available for the selected images.**

Explanation: An error occurred when the server tried to load a table of contents. Requested image or table of contents may have expired or been deleted on the server.

System action: Processing stopped.

User response: Start a new restore window to get current information.

FMV5006W **The policy set does not contain any backup copy groups. Tivoli Storage Manager is unable to continue the backup.**

Explanation: You tried to back up the files using a policy set that contained no backup management information.

System action: Tivoli Storage Manager did not back up the files.

User response: See your Tivoli Storage Manager administrator for assistance in associating your node with a policy set containing a management class that has a backup copy group. Then try the operation again.

FMV5007W **The policy set does not contain any archive copy groups. Tivoli Storage Manager is unable to continue the archive.**

Explanation: You tried to archive the files using a policy set that contains no archive management information.

System action: Tivoli Storage Manager did not archive the files.

User response: See your Tivoli Storage Manager administrator for assistance in associating your node with a policy set containing a management class that has an archive copy group. Then try the operation again.

FMV5008W **Incorrect password entered**

Explanation: You entered a password that was incorrect.

System action: Tivoli Storage Manager cannot connect to the server without the correct password.

User response: Reenter the password, or ask your system administrator for the current password.

FMV5009W **New password entries are not the same**

Explanation: During the change password, update password, or open registration dialog, the two entries for the new password were not the same.

System action: The password was not changed on the server.

User response: Backspace over both of the new passwords and reenter them, ensuring that they match.

FMV5011I **Backup stopped by user**

Explanation: You requested to stop the backup operation.

System action: Backup stopped.

User response: Continue with normal operations.

FMV5012E **Server out of backup data storage space**

Explanation: The server ran out of space in its backup data storage.

System action: Tivoli Storage Manager cannot complete the requested backup operation. Any files displayed on the lower half of the backup activity panel were successfully backed up.

User response: See your system administrator.

FMV5013E Not enough memory for backup operation

Explanation: Tivoli Storage Manager cannot allocate memory for the specified backup operation.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

FMV5014I Backup completed

Explanation: The backup was completed.

System action: Tivoli Storage Manager backed up the files.

User response: Continue with normal operations.

FMV5015I Restore stopped by user

Explanation: You requested to stop the restore operation.

Attention: If you were restoring files with “overwrite” option specified, the file you restored last can be damaged (partially overwritten).

System action: Restore stopped.

User response: Continue with normal operations.

FMV5016E Not enough memory for restore operation

Explanation: Tivoli Storage Manager cannot allocate memory for the requested restore operation.

System action: Tivoli Storage Manager cannot complete the requested restore operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned can also help, or see your system administrator.

FMV5017I Restore completed

Explanation: A restore was completed.

System action: Tivoli Storage Manager restored the files.

User response: Continue with normal operations.

FMV5018E Not enough memory for archive operation

Explanation: Tivoli Storage Manager cannot allocate memory for the requested archive operation.

System action: Tivoli Storage Manager cannot

complete the archive operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

FMV5019I Archive stopped by user

Explanation: You requested to stop the archive operation.

System action: Archive stopped.

User response: Continue with normal operations.

FMV5020E The Tivoli Storage Manager server is out of archive data storage space.

Explanation: The server ran out of space in its archive data storage.

System action: Tivoli Storage Manager cannot complete the requested archive operation.

User response: Report the problem to your Tivoli Storage Manager system administrator, who can allocate more resources to archive storage.

FMV5021I Archive completed

Explanation: An archive was completed.

System action: Tivoli Storage Manager archived the files.

User response: Continue with normal operations.

FMV5022I Retrieve stopped by user

Explanation: You requested to stop the retrieve operation.

Attention: If you were retrieving files with “overwrite” option specified, the file you retrieved last can be damaged (partially overwritten).

System action: Retrieve stopped.

User response: Continue with normal operations.

FMV5023E Not enough memory for retrieve operation

Explanation: Tivoli Storage Manager cannot allocate memory for the specified retrieve operation.

System action: Tivoli Storage Manager cannot complete the requested retrieve operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

FMV5024I Retrieve completed

Explanation: A retrieve was completed.

System action: Tivoli Storage Manager retrieved the files.

User response: Continue with normal operations.

FMV5025E The node name contains invalid characters.

Explanation: The specified node name has invalid characters.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry with another node name that has valid characters.

FMV5026W MatchAllChar and MatchOneChar options MUST precede Include/Exclude options

Explanation: The MatchAllChar and MatchOneChar options must precede any include-exclude options.

System action: The Tivoli Storage Manager client ends the current application.

User response: Move the MatchAllChar and MatchOneChar options before any include-exclude options.

FMV5062E Disk full

Explanation: Operation has stopped because the destination disk is full.

System action: Processing stopped.

User response: Free up disk space and retry the operation

FMV5083E Drive specification contains wildcard character.

Explanation: Drive name shouldn't contain wildcard character.

System action: Wildcarded objects skipped.

User response: Use valid drive specification.

FMV5091S The Tivoli Storage Manager server does not currently have space in the storage pool for this file. This might be a temporary condition.

Explanation: This message is typically issued when the storage pool in which the data is being placed does not have sufficient to store the data, but that the space will be available soon. For example, a storage pool migration may free up sufficient space to store the data.

System action: Tivoli Storage Manager ends the current operation.

User response: This is possibly a temporary condition. Try the operation again at a later time. If the error persists, contact your Tivoli Storage Manager administrator, who can examine server console and error logs to locate the cause of the problem.

FMV5092S Server out of data storage space.

Explanation: The server does not have any more space available to store the object.

System action: Tivoli Storage Manager ended the current operation.

User response: Report to your system administrator that a storage pool on the server is full.

FMV5093S SLM_LICENSE_EXCEEDED: The client licenses for Tivoli Storage Manager are exceeded. See your Tivoli Storage Manager administrator.

Explanation: Adding a new enrollment will exceed the product license count for this Tivoli Storage Manager server.

System action: The client enrollment or connection request ends.

User response: See your Tivoli Storage Manager administrator to delete unused enrollments or negotiate an increase in the number of allowed licenses for your server.

FMV5094E Session Rejected. Sufficient server memory is not available.

Explanation: The server does not have enough memory to allow your client to establish a connection with the server.

System action: Session was not started.

User response: Retry later or see your system administrator.

FMV5122E The specified filesystem does not exist on the server. The filesystem might have been deleted by another client or an administrator.

Explanation: The specified filesystem does not exist on the server. Your administrator might have already deleted the filesystem or another client using your client's node name might have deleted it.

System action: Tivoli Storage Manager ends the current operation.

User response: The filesystem you selected does not exist any more. See your Tivoli Storage Manager

administrator for help in finding how the filespace was deleted.

FMV5123S Open registration failed because the specified node name is already defined in the server.

Explanation: Open registration failed because a node is defined on the server with the same name.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry with another node name.

FMV5124S Open registration failed because there is no default domain.

Explanation: Open registration failed because a default policy domain does not exist in which to place your node. A default policy domain is required to fully support open node registration.

System action: Tivoli Storage Manager cancels the current operation.

User response: See your Tivoli Storage Manager administrator for assistance in registering your node.

FMV5125S Open registration failed because an invalid node name was specified.

Explanation: Open registration failed because the specified node name has invalid characters.

System action: Tivoli Storage Manager canceled the current operation.

User response: Retry with another node name that does not have any invalid characters.

FMV5126S Filespaces with duplicate names are not supported. Please unmount the duplicate filespace.

Explanation: The selected filespace has a duplicate volume label. Because Tivoli Storage Manager uses the volume label to keep track of backup/archive information, it cannot back up or archive files from a filespace with a duplicate volume label.

System action: Tivoli Storage Manager cannot select the volume.

User response: If the filespace needs to be available to the system, exit Tivoli Storage Manager, and assign a volume label to the filespace. Restart Tivoli Storage Manager and retry the operation. Otherwise, unmount the duplicate filespace.

FMV5127I Tivoli Storage Manager has detected an incomplete setup! The system options file 'dsm.sys' was not found, while the client options file '*file-path*' exists! The wizard will guide you through the configuration process of the initial basic TSM client options files replacing your current option file. Would you like to continue?

Explanation: Tivoli Storage Manager has detected an incomplete setup. The system options file, dsm.sys, was not found. Additionally, a user options file, dsm.opt, was found. To complete the configuration the configuration wizard will create dsm.sys and replace dsm.opt with minimal settings.

System action: Tivoli Storage Manager may stop

User response: If the current version of dsm.opt is needed, rename the file and restart Tivoli Storage Manager. If the current version is not needed, select yes and allow Tivoli Storage Manager to replace the file.

FMV5128E The management class for this file did not have a backup copy group.

Explanation: For backup operations, a file may only be bound to a management class that has a backup copy group.

System action: Tivoli Storage Manager did not back up the file.

User response: See your Tivoli Storage Manager system administrator for assistance in finding a management class with the required copy group. The administrator may also define such a management class for you.

FMV5129E The management class for this file did not have an archive copy group specified.

Explanation: For archive operations, a file may only be bound to a management class that has an archive copy group.

System action: Tivoli Storage Manager did not archive the file.

User response: See your Tivoli Storage Manager system administrator for assistance in finding a management class with the required copy group. The administrator may also define such a management class for you.

FMV5130W No filespace selected for deletion

Explanation: You requested a deletion operation without selecting a client domain.

System action: Tivoli Storage Manager cannot perform a deletion without a domain selected.

User response: Select the volumes you want to delete and retry the operation.

FMV5132I Filespace deletion canceled by user

Explanation: You requested to cancel the filespace deletion operation.

System action: The filespace deletion operation stopped.

User response: Continue with normal operations.

FMV5133I Filespace 'filespace' was deleted

Explanation: The specified *filespace* was successfully deleted.

System action: Tivoli Storage Manager deleted the filespace.

User response: Continue with normal operations.

FMV5134E Unable to delete the filespace because this node does not have permission to delete archived data and/or backed up data.

Explanation: You tried to delete a filespace that you do not have permission to access.

System action: Tivoli Storage Manager canceled the operation.

User response: Ensure that you specify the correct filespace, or specify a filespace you have access to.

FMV5135I Archive delete stopped by user

Explanation: You requested to stop the archive delete operation.

System action: Archive delete stopped.

User response: Continue with normal operations.

FMV5136E Not enough memory for archive delete operation

Explanation: Tivoli Storage Manager cannot allocate memory for the specified archive delete operation.

System action: Tivoli Storage Manager cannot continue with the requested archive delete operation.

User response: Close all unneeded applications and retry the operation. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

FMV5138I Archive delete completed

Explanation: An archive delete was completed.

System action: Tivoli Storage Manager deleted the archived files.

User response: Continue with normal operations.

FMV5139E Your node does not have permission to delete archived files.

Explanation: Your node is registered at the server with the ARCHDELETE option set to 'no'. Therefore your node is not allowed by the server to delete archived files.

System action: Tivoli Storage Manager did not delete the archived files.

User response: See your Tivoli Storage Manager system administrator. The administrator has authority to delete archived files, and can also grant that authority to your node.

FMV5145W Server cannot restart the last restore request. Do you want to restore without restart?

Explanation: The restart restore token has expired. The server cannot restart the restore from where it last ended.

System action: Processing stopped; waiting for user intervention.

User response: Retry the request without restart or abort the request.

FMV5146W You cannot perform this operation while accessing data for another node. Do you wish to switch back to accessing your own node?

Explanation: The user cannot perform the selected operation while accessing another users data.

System action: Processing stopped; waiting for user intervention.

User response: Answer "Yes" to switch back to accessing the server as the original node.

FMV5148W The server needs to do a one-time conversion of your archive data before you can continue. This operation may take a long time, and cannot be canceled once it has started. Are you willing to wait for the conversion to complete?

Explanation: The server must do a conversion of the archive data before continuing. The conversion could take a long time, and cannot be canceled once it is started.

System action: Processing stopped; waiting for user intervention.

User response: Answer "Yes" to start the archive data conversion. If you answer "No", the current operation will be canceled.

FMV5150E **An active restore for the same source file specification exists. Unable to continue with this request.**

Explanation: Currently, there is an active restore for the same source file specification. Another restore of the same source file specification cannot be started.

System action: The requested restore fails.

User response: Start another restore with a different source file specification.

FMV5151S **This node currently has a pending restartable restore session. The requested operation cannot complete until this session either completes or is canceled.**

Explanation: This operation can not be completed because a restartable restore session is pending. The operation is not allowed because the restartable session and the current operation affect the same file space.

System action: Tivoli Storage Manager ended the current operation.

User response: Issue a query restart to see the conflict. Issue the cancel restore command to delete any unneeded restartable restore sessions.

FMV5152S **Session Rejected: The server is not licensed for this platform type. See your Tivoli Storage Manager administrator.**

Explanation: The server license governs the types of client that can connect to it. The license for this server does not include the requesting client type.

System action: The client enrollment or connection request ends.

User response: See your Tivoli Storage Manager administrator who must upgrade the server license to accept your client type.

FMV5153E **Session Rejected: The server does not allow a signon as a Unicode enabled client.**

Explanation: The client cannot establish a connection to the server because of a unicode enabling mismatch between server and client.

System action: Session was not started.

User response: See your system administrator immediately.

FMV5154I **File is implicitly excluded**

Explanation: You tried to back up or migrate a file that is implicitly excluded.

System action: Tivoli Storage Manager will not back up or migrate an implicitly excluded file.

User response: None.

FMV5155E **Valid password not available. The Tivoli Storage Manager administrator for your system must run Tivoli Storage Manager and enter the password to store it locally.**

Explanation: The file containing the stored password for the specified server *server-name* is unavailable.

System action: Tivoli Storage Manager ends.

User response: The Tivoli Storage Manager administrator for your system must set and store a new password.

FMV5157E **This action requires Tivoli Storage Manager administrative authority on this system.**

Explanation: An activity has been attempted that must be performed by the Tivoli Storage Manager administrator (for example, open registration, filespace delete or password update).

System action: Tivoli Storage Manager canceled the operation.

User response: If the activity is required, the Tivoli Storage Manager administrator for this system must perform it.

FMV5158S **Filespace deletion is in progress. Try again later.**

Explanation: The filespace is in the process of being deleted.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Try the operation again later. If the filespace was being deleted, it could take awhile for it to complete. If the problem continues, report the problem to your system administrator.

FMV5164E **Backup or archive of drives with duplicate volume labels is not allowed.**

Explanation: You tried to back up or archive a drive that has a duplicate volume label. Because Tivoli Storage Manager uses the volume label to keep track of backup or archive information, it cannot back up or archive files from a drive with a duplicate volume label.

System action: Tivoli Storage Manager cannot select the drive for backup or archive operations.

User response: If the volume needs to be available to the system, exit Tivoli Storage Manager and assign a unique volume label to the drive. Restart Tivoli Storage Manager and try the operation again.

**FMV5165E Drive has no volume label.
Backup/Archive not allowed.**

Explanation: You tried to backup or archive a drive that has no volume label.

System action: Tivoli Storage Manager rejected the selected drive.

User response: If the drive is a floppy drive, place a disk with a volume label in it and retry the operation. If the disk is a hard drive, ensure the drive has a volume label, and retry the operation.

**FMV5166E An error occurred while removing
include-exclude statement 'statement'.
Please try again.**

Explanation: There was a problem with removing the include-exclude statement. Make sure that your include-exclude statement is valid.

System action: No include-exclude statement was removed. Waiting for user action.

User response: Retry your operation. If you see this error message again, contact your system administrator

**FMV5169E The destination path must contain a
drive letter**

Explanation: The entered path must begin with a drive letter, colon, and root slash.

System action: Tivoli Storage Manager did not continue with the requested operation.

User response: Enter the destination path in the correct format.

**FMV5173E An error occurred accessing NTFS
security information.**

Explanation: An error occurred while attempting to access NTFS security information.

System action: Object will not be processed.

User response: See your system administrator or bypass by using SkipNTSecurity option.

FMV5174E A required NT privilege is not held.

Explanation: The user account running Tivoli Storage Manager does not possess a required NT user right/privilege for performing the current operation.

System action: Object will not be processed.

User response: See your system administrator.

**FMV5176W The requested virtual machine operation
cannot be performed because a virtual
machine backup or restore operation is
already in progress. Please retry the
operation after the first operation
completes.**

Explanation: A virtual machine operation is already in progress, so the requested virtual machine operation cannot be performed until the first operation completes.

System action: Processing stops

User response: Wait for the first virtual machine operation to complete, and then restart the current request.

**FMV5177E Client-side deduplication and
server-initiated sessions are mutually
exclusive.**

Explanation: Conflicting options SESSIONINIT=serveronly and DEDUPLICATION=yes were specified. This combination is not allowed.

System action: Processing stops.

User response: Use client-initiated sessions or disable client-side deduplication

**FMV5178E Restart of the RSM service failed.
Restart the RSM service manually.**

Explanation: RSM database files have been restored from the Tivoli Storage Manager server and imported. Tivoli Storage Manager has tried to restart the RSM service on the user's behalf but has run into a problem.

System action: Processing stopped.

User response: Restart the RSM service manually.

**FMV5179E Tivoli Storage Manager is unable to
continue. Exiting program.**

Explanation: Tivoli Storage Manager ran into a problem and is unable to continue. This error message is usually preceded by other error messages. Resolve those errors and try again.

System action: Program terminates.

User response: Fix the problem(s) that preceded this message and then restart Tivoli Storage Manager.

**FMV5181E Invalid selection; A specific backup set
must be selected.**

Explanation: A selection was made that might result in multiple backup sets being restored at the same

time, but restoring multiple backup sets at the same time is not supported.

System action: The backup set restore was not performed.

User response: Select a specific backup set to be restored.

FMV5182E Multiple backup sets can not be restored at the same time.

Explanation: Multiple backup sets were selected to be restored, but restoring multiple backup sets at the same time is not supported.

System action: The backup set restore was not performed.

User response: Select a specific backup set to be restored.

FMV5183W Objects of different types cannot be restored at the same time.

Explanation: Restoring objects of different types is not allowed. For example, restoring Backup Sets and regular file objects at the same time is not possible.

System action: No processing takes place.

User response: Select objects of the same type to perform restore operation.

FMV5184E Illegal Operation On Following Object:
object

Explanation: Requested operation cannot be performed on this object.

System action: This object will be skipped.

User response: Try another operation on this object, or try the same operation on another object.

FMV5186E Server is downlevel, System Services and System State backup disabled for this session.

Explanation: The operation cannot be performed because server version is downlevel.

System action: System Service and System State backup is disabled for this session.

User response: Must use level 5.2.0 or higher server.

FMV5187E Unable to set SHAREAS extended attribute for file: 'pathname' Return code: 'returncode' 'strerror' Reason code: 'reasoncode'

Explanation: You must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

FMV5188E Unable to clear SHAREAS extended attribute for file: 'pathname' Return code: 'returncode' 'strerror' Reason code: 'reasoncode'

Explanation: You must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

FMV5189E Unable to set APF extended attribute for file: 'pathname' Return code: 'returncode' 'strerror' Reason code: 'reasoncode'

Explanation: You must have at least READ access to the BPX.FILEATTR.APF facility class profile and you must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

FMV5190E Unable to set PROGCTL extended attribute for file: 'pathname' Return code: 'returncode' 'strerror' Reason code: 'reasoncode'

Explanation: You must have at least READ access to the BPX.FILEATTR.PROGCTL facility class profile and you must be the file owner or have superuser authority.

System action: File processed without setting attribute.

User response: The attribute must be set manually.

FMV5191E NT Active Directory is not online. Offline backup is not supported.

Explanation: NT Active Directory is not online when performing a backup operation. Offline backup is not supported.

System action: Processing stopped.

User response: Reboot computer and turn on Active Directory, and try the operation again.

FMV5192E NT Active Directory is online. Online restore is not supported.

Explanation: NT Active Directory is online when performing a restore operation. Online restore is not supported.

System action: Processing stopped.

User response: Reboot computer and enter Active Directory repair mode, then try the operation again.

FMV5193E Certificate Services is not online. Offline backup is not supported.

Explanation: Certificate Services is not online when performing a backup operation. Offline backup is not supported.

System action: Processing stopped.

User response: Start Certificate Services and try the operation again.

FMV5194E Certificate Services is online. Online restore is not supported.

Explanation: Certificate Services is online when performing a restore operation. Online restore is not supported.

System action: Processing stopped.

User response: Stop Certificate Services and try the operation again.

FMV5196W Invalid encryption key password entered.

Explanation: The encryption key password supplied does not meet the Tivoli Storage Manager requirements. This key can be up to 63 bytes in length and include the following characters: A-Z Any letter, A through Z, uppercase or lowercase 0-9 Any number, 0 through 9 + Plus . Period _ Underscore - Hyphen & Ampersand

System action: Tivoli Storage Manager allows you to try again.

User response: Enter the correct encryption key password.

FMV5197E File Replication Service backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the service and retry the backup operation.

FMV5198E File Replication Service restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files under control of the Windows 2000 File Replication Service

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the File Replication Service is operating properly. Restart the service and retry the restore operation.

FMV5199I The machine must be rebooted for the changes to take effect. Would you like to reboot the machine now?

Explanation: The machine must be rebooted for the changes to take effect. The user can select to have the program reboot the machine now or can perform this action manually at a later time.

System action: Tivoli Storage Manager None.

User response: Select 'YES' to reboot the machine immediately.

FMV5200I 'service-name' service needs to be restarted.

Explanation: The service must be restarted for the restored changes to take effect.

System action: Changes are not effected.

User response: Restart the service.

FMV5201E The specified function is not implemented

Explanation: The specified function is not implemented.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV5202I One or more system objects were excluded from processing by entries in the include-exclude list.

Explanation: One or more system objects were excluded from processing by entries in the include-exclude list and the client did not process them.

System action: Excluded objects skipped.

User response: None.

FMV5203E An error occurred saving one or more registry keys

Explanation: None.

System action: Processing stopped.

User response: Check the client error log for any other messages that might help identify the problem. Try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV5204W Only one backup set may be selected for restore.

Explanation: Restoring multiple backup sets is not allowed. Only one backup set may be selected and restored.

System action: No processing takes place.

User response: Only one backup set may be selected for restore.

FMV5205E An error saving one or more eventlogs

Explanation: An error occurred saving one or more eventlogs.

System action: Processing stopped.

User response: Correct the command and retry the operation.

FMV5206E An error occurred replacing one or more registry keys.

Explanation: The registry key or keys being replaced are exclusively held by another process. This can happen if the registry keys were previously restored but the system was not restarted.

System action: Processing stops.

User response: Restart the system and try the restore operation again.

FMV5207I The machine must be rebooted for the changes to take effect

Explanation: The machine must be started for the changes to take effect.

System action: Tivoli Storage Manager backed up the files.

User response: Reboot the machine

FMV5208E An invalid date or time was entered.

Explanation: An invalid date or time value was entered. Either the syntax of the value was not correct, or an actual value (for example, "45" for month) was invalid.

System action: Processing stops.

User response: Identify and correct the invalid date or time value. Refer to the user's guide of the corresponding platform for the correct date syntax.

FMV5209E System Volume backup failed.

Explanation: IBM Tivoli Storage Manager encountered an error while backing up files of the Windows 2000 System Volume

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the backup operation

FMV5210E System Volume restore failed.

Explanation: IBM Tivoli Storage Manager encountered an error while restoring files of the Windows 2000 System Volume

System action: Processing stopped.

User response: Examine the Windows 2000 File Replication Service Event log to insure the system volume was successfully initialized. Restart the service and retry the restore operation.

FMV5211E The cluster service is offline. The cluster service must be online to perform an authoritative cluster database restore operation.

Explanation: The cluster service must be online to restore the cluster database. Tivoli Storage Manager tried to start the service and failed. It is possible that an authoritative restore cannot be done.

System action: Processing stops.

User response: Start the cluster service and retry the operation.

FMV5212E An error occurred while trying to rename file space.

Explanation: This operation can not be completed because the file space could not be renamed.

System action: Tivoli Storage Manager ended the current operation.

User response: Contact system administrator for more information.

FMV5213W NAS objects cannot be selected with other objects for backup.

Explanation: Backing up NAS objects with other types of objects is not allowed.

System action: No processing takes place.

User response: Select NAS objects without other objects to perform backup NAS operation.

FMV5214W NAS objects cannot be selected with other objects for restore.

Explanation: Restoring NAS objects with other types of objects is not allowed.

System action: No processing takes place.

User response: Select NAS objects without other

objects to perform restore NAS operation.

FMV5215E *function-type is not allowed on object 'object'. Object is not sent to the server.*

Explanation: The operation could not be performed on this object. For example, if this is an image operation, the selected path is a file or a directory and therefore is not a valid object for image operations.

System action: This object is skipped.

User response: Verify that the object named is of a type supported by the command. For example, if a filespace name is required but a directory name was given, change the name so it includes only the filespace name.

FMV5216E *Could not establish a TCP/IP connection with address 'tcp-addr:tcp-port'. The TCP/IP error is 'tcp-err-string' (errno = errno).*

Explanation: A TCP/IP connection was attempted with a server or agent program and failed.

System action: Processing stops.

User response: Ensure that the target TCP/IP address and port number is correct. Check to ensure that a Tivoli Storage Manager server or agent has been started at the target TCP/IP address and is configured to listen at the port listed in the message.

FMV5217E *Your node does not have permission to delete backed up files.*

Explanation: You cannot delete backed up files unless your Tivoli Storage Manager administrator has authorized your node to do so.

System action: Tivoli Storage Manager does not delete the backed up files.

User response: Use the DSMC QUERY SESSION command to verify your authorization. Ask your Tivoli Storage Manager administrator to provide the necessary authorization.

FMV5219W *Objects of different groups cannot be restored at the same time.*

Explanation: Restoring objects of different groups is not allowed.

System action: No processing takes place.

User response: Select objects of the same group to perform restore operation.

FMV5222E *The archive description exceeds 254 characters.*

Explanation: Tivoli Storage Manager places a maximum length of 254 characters on the archive description.

System action: processing stops.

User response: Issue the command again and specify a shorter valid archive description.

FMV5224W *Error error code encountered while reverting to the restored snapshot.*

Explanation: After the virtual machine disks are restored, the virtual machine is reverted to the restored state. The specified error was encountered while performing this revert operation.

System action: Processing continues

User response: Try powering on the restored virtual machine. If it fails to start, re-try the restore process.

FMV5225W *Error error code encountered while removing the restored snapshot.*

Explanation: After the virtual machine disks are restored, the virtual machine is reverted to the restored state, and the snapshot is removed. The specified error was encountered while removing the snapshot.

System action: Processing continues

User response: Try powering on the restored virtual machine. If it fails to start, re-try the restore process.

FMV5226E *The virtual machine backup operation failed.*

Explanation: The virtual machine backup operation failed. Check the error log for details on why the operation failed.

System action: Processing stops

User response: Review the console output and error logs for the details on the problem. Fix any issues and restart the operation.

FMV5227E *Tivoli Storage Manager detected an error where both a snapshot name was specified, and a request to create a snapshot were specified.*

Explanation: Either a snapshot name should be specified, or a request for Tivoli Storage Manager to create the snapshot should be specified, but not both.

System action: Processing stops.

User response: This is an internal error and should be reported to your service representative.

FMV5250E An unexpected error was encountered.
Tivoli Storage Manager function name :
function-name Tivoli Storage Manager
function : *function-desc* Tivoli Storage
Manager return code : *TSM-rc* Tivoli
Storage Manager file : *file-name*
(*line-number*)

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV5251E The snapshot provider is not available for this operation.

Explanation: Tivoli Storage Manager was not able to take a snapshot because the snapshot provider is not available.

System action: Processing stopped.

User response: If you are attempting an operation using the Microsoft Volume Shadow Copy service make sure that Volume Shadow Copy service is installed on the system and also ensure that the Tivoli Storage Manager snapshot plugin "pivss.dll" is present.

FMV5252E Tivoli Storage Manager attempted to execute a system command which failed.
command : *command rc : rc*

Explanation: Tivoli Storage Manager needed to execute a system command in conjunction with a snapshot operation.

System action: Processing stops.

User response: See your system administrator.

FMV5253W The system could not create Volume Shadow Copy Services staging directory '*dir*'.

Explanation: The system was unable to create a user-specified location for the Volume Shadow Copy Services staging area. The default staging area on the system drive will be used instead.

System action: Processing continues.

User response: Check the option to specify the staging area for Volume Shadow Copy Services operations and specify a valid location.

FMV5254E The Volume Shadow Copy Services snapshot plugin 'pivss.dll' was not found.

Explanation: The system cannot find the VSS snapshot plugin 'pivss.dll' in any of the plugin locations.

System action: Processing stops.

User response: Check the Tivoli Storage Manager installation to ensure the plugin was installed correctly.

FMV5255E Unable to copy local file '*local-file*' to remote location '*remote-file*'.

Explanation: An attempt to transfer a file to a remote system failed..

System action: Processing stops.

User response: Ensure that the directory path on the remote system exists and that the Tivoli Storage Manager application has the proper authority to write to that location.

FMV5256E Unable to copy remote file '*remote-file*' to local location '*local-file*'.

Explanation: An attempt to transfer a file from a remote system failed..

System action: Processing stops.

User response: Ensure that the directory path on the remote system exists and that the Tivoli Storage Manager application has the proper authority to read from that location.

FMV5257E The volume '*volume*' does not support the requested VSS operation.

Explanation: The volume does not support the requested VSS operation. Some reasons for this error include:

- For off-load backup requests, a hardware provider cannot be found
- For off-load backup requests, the provider does not support transportable media
- For local backup requests, the provider does not support persistent snapshots

System action: Processing stops.

User response: Retry the request using a supported backup destination.

FMV5258E Microsoft volume shadow copy snapshot initialization failed.

Explanation: IBM Tivoli Storage Manager encountered an error while initializing the Microsoft Volume Shadow Copy Service for backup or restore. The IBM Tivoli Storage Manager error log and Windows event log can contain additional information about this error.

System action: IBM Tivoli Storage Manager stops the operation.

User response: Try the operation again. If the error persists, review the IBM Tivoli Storage Manager error log and Windows event log for information related to

this error. Use the Windows command VSSADMIN LIST WRITERS to determine the status of the Volume Shadow Copy service. Reboot the machine to clear the volume shadow copy error state. If the system is a Domain Controller and the Active Directory service is stopped, restart the Active Directory service.

FMV5259W Failed to update volume '*volume*' for read-write access used for '*volume*'.

Explanation: Changing the volume to read-write access requires exclusive access to the volume. If the volume is opened by any application, this operation will fail.

System action: Processing continues.

User response: Close all the applications using the volumes and use operating system's interface to mount failed volume for read-write access.

FMV5260W Restore object '*volume*' has volume either source '*volume*' or target '*volume*' volume that has already been selected for restore from a different snapshot volumes. It will be restore using file-level copy.

Explanation: This error can occur when multiple objects are selected for snapshot restore and have data overlapping on the volumes and were selected for restore from different backup versions. Snapshot restore can only be performed from one local backup.

System action: The restore object identified in the message will be restored using the file-level copy after snapshot restore is completed.

User response: Retry the restore of identified object separately for faster restore using snapshot.

FMV5261W An attempt to create a snapshot has failed. Another attempt will be made to create the snapshot in *number* seconds.

Explanation: An attempt to create a snapshot has failed with a retryable error. The program will wait for a short time and retry the operation.

System action: None.

User response: Check the IBM Tivoli Storage Manager error logs for additional information.

FMV5262I Snapshot restore will failover to file-level copy from snapshot volume.

Explanation: Snapshot restore is not possible due to an error at this time. Tivoli Storage Manager will automatically fail over to other restore method to complete the restore operation.

System action: Processing continues.

User response: Check Tivoli Storage Manager error log for more information from messages preceding this one to identify the error condition.

FMV5263E Snapshot module for '*snapshot provider*' failed with error '*error msg*'.

Explanation: The snapshot module for identified snapshot provider failed to perform the operation and returned with the identified error.

System action: Restore may automatically failover to alternate restore method '*file-level copy from snapshot volume*' if possible. Otherwise, processing stops.

User response: Check Tivoli Storage Manager error log for more information from messages preceding this one. Use snapshot provider interface to identify and correct the problem.

FMV5264W No snapshot plugin found for '*snapshot provider*' snapshot provider.

Explanation: The snapshot restore requires a plugin for the specified snapshot provider type. The plugin must be installed under Tivoli Storage Manager directory.

System action: Restore will failover to alternate restore method of '*file-level copy from snapshot volume*'.

User response: Contact your Tivoli Storage Manager administrator to obtain and install the required plugin module.

FMV5265W Snapshot restore has already been initialized using '*snapshot provider*' provider module. Another module for '*snapshot provider*' provider can not be loaded at the same time for restore of '*object name*'.

Explanation: This error occurs when restoring multiple LOCAL backup objects that were created using different snapshot providers. Snapshot restore can only be done using one snapshot interface.

System action: Restore will failover to file-level copy restore from snapshot volume.

User response: If snapshot restore is desired for the object identified in the message, restore it using a separate command.

FMV5266E File-level copy restore of '*object name*' failed.

Explanation: Data files could not be copied from the local backup to their destination, causing restore to fail.

System action: Processing continues to another object, if multiple objects are selected for restore.

User response: Check Tivoli Storage Manager error log for more information from messages preceding this one.

FMV5267E Disk Mapper module failed for the operation.

Explanation: An underlying Tivoli Storage Manager operation has failed to perform the operation due to system error.

System action: Processing stops.

User response: Check Tivoli Storage Manager error log for more information from messages preceding this one to identify cause of the failure. Contact Tivoli Storage Manager administrator for more information.

FMV5268W The Microsoft Volume Shadow Copy Services writer 'name' current state (state) is not valid for the current operation.

Explanation: None.

System action: The system will retry the operation automatically after thirty seconds up to three times to allow the writer to return to the proper state. If after three attempts the writer is still in the incorrect state, the operation will fail.

User response: Determine if there are other Volume Shadow Copy Services operations that are occurring concurrently with the current operation.

FMV5269E The Microsoft Volume Shadow Copy Services writer 'name' current state (state) is not valid for the current operation or cannot be determined. The last error reported is 'error'.

Explanation: None.

System action: Processing stops.

User response: Check the Microsoft event log to determine if there are any problems with the writer.

FMV5270E A VSS restore request with timestamp 'time1' conflicts with a restore request with timestamp 'time2'

Explanation: A VSS restore request was issued which requires restoring multiple components which reside in VSS backup documents with different backup timestamps. For example, a user backs up Exchange storage group STG1 on Monday and Exchange storage group STG2 on Tuesday. On Wednesday, the user tries to restore STG1 and STG2.

System action: Processing stops.

User response: Resubmit the restore request as separate requests for each component. For example, if you receive this error trying to restore Exchange

storage groups STG1 and STG2, resubmit a restore request for storage group STG1 and a separate restore request for storage group STG2.

FMV5271E A Microsoft Volume Shadow Copy Services writer is in an invalid state before snapshot initialization.

Explanation: None.

System action: Processing stops.

User response: See the IBM Tivoli Storage Manager error logs for additional information.

One of the VSS writers is in an invalid or unexpected state. Try the command "vssadmin list writers" and check the state of VSS writers. Writers must be in STABLE state before IBM Tivoli Storage Manager can continue with VSS operations. Some of the writers can recover automatically from minor errors. In most cases, restarting a writer solves the problem. The easiest way to restart writers is to restart the operating system. It is possible to restart the specific service that implements a VSS writer, but it is difficult to determine which service to restart.

FMV5272E A Microsoft Volume Shadow Copy Services writer is in an invalid state after snapshot initialization.

Explanation: None.

System action: Processing stops.

User response: See the Tivoli Storage Manager error log for additional information.

FMV5273E A Microsoft Volume Shadow Copy Services writer is in an invalid state after taking a snapshot.

Explanation: None.

System action: Processing stops.

User response: See the Tivoli Storage Manager error log for additional information.

FMV5274E A Microsoft Volume Shadow Copy Services writer is in an invalid state after backup completion.

Explanation: None.

System action: Processing stops.

User response: See the Tivoli Storage Manager error log for additional information.

FMV5275E A Microsoft Volume Shadow Copy Services writer is in an invalid state before restore initialization.

Explanation: None.

System action: Processing stops.

User response: See the Tivoli Storage Manager error log for additional information.

FMV5276E A Microsoft Volume Shadow Copy Services writer is in an invalid state after preparing for a restore operation.

Explanation: None.

System action: Processing stops.

User response: See the Tivoli Storage Manager error log for additional information.

FMV5277E A Microsoft Volume Shadow Copy Services writer is in an invalid state after restore termination.

Explanation: None.

System action: Processing stops.

User response: See the Tivoli Storage Manager error log for additional information.

FMV5278W Error processing '*filename*': file not found.

Explanation: The file being processed for backup, archive or migrate, no longer exists on the client. Another process deleted the file before it could be backed up, archived or migrated by Tivoli Storage Manager.

System action: File skipped.

User response: None.

FMV5279E Error processing '*filename*': file not found.

Explanation: The file being processed for backup, archive, or migrate, no longer exists on the client. Another process deleted the file before it was backed up, archived, or migrated by IBM Tivoli Storage Manager.

System action: Processing stops.

User response: None.

FMV5280E Object enumeration from a file set or file list failed.

Explanation: For more information, see the IBM Tivoli Storage Manager client error log. This message is always accompanied by error log message FMV5279E if

the object was not found or by FMV5250E for other causes, for example, access was denied. These messages identify the object in question.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

FMV5281E A remote backup failure has occurred.
remote node name : *node* **remote address :** *address* **multi-node name :** *multi-node*
error message : *msg* **return code :** *rc*

Explanation: For more information, see the IBM Tivoli Storage Manager client error log on the remote system.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

FMV5282E A remote backup failure has occurred.

Explanation: For more information, see the IBM Tivoli Storage Manager client error log.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

FMV5283E The operation was unsuccessful.

Explanation: None.

System action: Processing stopped.

User response: See the user response based on other messages in the client error log.

FMV5284I Tivoli Storage Manager has detected an incomplete setup! The client options file 'dsm.opt' was not found, while the system options file '*file-path*' exists! The wizard will guide you through the configuration process of the initial basic TSM client options files replacing your current option file. Would you like to continue?

Explanation: Tivoli Storage Manager has detected an incomplete setup. The user options file, dsm.opt, was not found. Additionally, a system options file, dsm.sys, was found. To complete the configuration the configuration wizard will create dsm.opt and replace dsm.sys with minimal settings.

System action: Tivoli Storage Manager may stop

User response: If the current version of dsm.sys is needed, rename the file and restart Tivoli Storage Manager. If the current version is not needed, select yes and allow Tivoli Storage Manager to replace the file.

FMV5285E **The Microsoft Volume Shadow Copy Services (VSS) backup XML document is not valid for restore. For more information, see the Tivoli Storage Manager client error log.**

Explanation: Microsoft has released a Volume Shadow Copy Services (VSS) update in the following operating system versions:

- Windows 2003 update rollup package KB940349
- Windows Vista Service Pack 1

This new VSS fix packages causes VSS to generates .xml control files in a format which is not compatible with the earlier versions of VSS. This error can occur when a system state restore is being performed from a base operating system level which does not have the VSS fixes applied and the system state backup files were created by an operating system level that did have the VSS fixes applied.

System action: Processing stops.

User response: The restore procedure for Windows system state requires that the operating system version and service pack level used to initiate the restore be at the same operating system and service pack level used to create the system state backup. In addition note the following:

- On Windows 2003 systems you must also apply the VSS rollup package KB940349 prior to performing the System state restore.
- On Windows Vista you must apply the same service pack that was installed at the time of backup prior to performing the system state restore.

FMV5286I **The VSS Instant Restore operation was successful but some existing VSS snapshots have been deleted by the VSS provider.**

Explanation: A successful VSS Instant Restore operation was performed for snapshot volumes that were in a dependent relationship. In order for the restore process to succeed, it was necessary to remove the snapshot volumes causing the dependency. Those snapshot volumes typically represent newer snapshot backups. This forced TSM to remove the backups that included the deleted snapshots. This situation is typical when using SAN Volume Controller (SVC) space-efficient volumes that have multiple snapshots.

System action: Processing continues.

User response: None.

FMV5287W **VSS restore operation will be performed using VSS Fast Restore because the XIV VSS Hardware Provider is at level 2.2.2.**

Explanation: XIV VSS Hardware Provider 2.2.2 has issues with VSS Instant Restore. Please update the XIV

VSS Hardware Provider to version 2.2.3, or later.

System action: Processing continues.

User response: Update XIV VSS Hardware Provider to version 2.2.3, or later.

FMV5298E **A Flashcopy background copy is in progress between source volume: and target volume: .**

Explanation: A Flashcopy background copy from a previous operation is not complete for the given source and target volumes.

System action: Command will fail.

User response: Please wait until the background copy is complete and retry the command.

FMV5299E **A Flashcopy association exists between source volume: and a different target volume: .**

Explanation: A Flashcopy association exists between the source volume and a target other than the designated target volume.

System action: Restore command will fail.

User response: Please withdraw the Flashcopy association between the source volume and the target volume and retry the restore command.

FMV5300E **Error detected in specified file list '*file list name*' during processing of line *line number*: found an invalid external object ID / inode number / inode generation number / restore order number / alias entry: '*invalid entry*'. Invalid line: '*invalid entry*'**

Explanation: File list parsing failed because of an invalid entry.

System action: The operation aborted because of an file list error.

User response: Correct the invalid file list entry and restart the operation.

FMV5301E **Error detected in specified file list '*file list name*' during processing of line *line number*: found an invalid ordering of external object IDs. ext. object ID of previous file: *previous external object ID* ext. object ID of current file: *current external object ID***

Explanation: File list parsing failed because of an invalid ordering of the external object IDs.

System action: The operation aborted because of an file list error.

User response: Correct the invalid file list ordering and restart the operation.

FMV5302E File list stream error to file '*file list name*' detected during processing of line *line number*.

Explanation: File list processing failed because of an stream error.

System action: The operation aborted because of an file list stream error.

User response: Check the specified file list and restart the operation.

FMV5303I ***** *date* Processed *count* Tivoli Storage Manager server and *count* file list objects *****

Explanation: Tivoli Storage Manager has processed the specified number of Tivoli Storage Manager server and file list objects.

System action: Processing continues.

User response: None.

FMV5304E *program-name:* synchronous file deletion failed for external object ID: *external object ID*.

Explanation: The HSM client could not delete an object on the Tivoli Storage Manager Server.

System action: Current file is skipped for synchronous file deletion and the process will continue.

User response: Check the Tivoli Storage Manager server log file.

FMV5307E The session is rejected. The server does not allow a signon of a client that is not enabled for space-management retention-protection.

Explanation: The client cannot establish a connection to the server because the server is enabled for space-management retention-protection and the client is not.

System action: The session is not started.

User response: See your system administrator.

FMV5821E Cannot connect to Active Directory.

Explanation: Tivoli Storage Manager could not connect to Active Directory. The Active Directory is either not running or you don't have enough permissions to use it.

System action: Processing stops.

User response: Make sure your system is set up as

Active Directory controller and the the service is active. Make sure you are logged in as a user with sufficient rights to administer the Active Directory.

FMV5822E No Active Directory objects match query.

Explanation: A search has been performed in Active Directory; however, no objects matching the query were found.

System action: Processing stops.

User response: Make sure you specify a valid distinguished name of Active Directory object or a container, or a valid wildcarded name, and that you have sufficient rights to administer the Active Directory.

FMV5823W Object exists, skipping

Explanation: The client tried to restore the specified object, but the object already existed in the target restore location and the user chose not to replace the existing object.

System action: The object is skipped, a message is logged in dsmerror.log, and restore processing continues with the next object.

User response: The object was skipped because either REPLACE NO was in effect, causing all existing objects to be skipped, or REPLACE PROMPT was in effect, and when prompted, the user chose to skip this object. No additional action is necessary if the decision to skip the object was deliberate. Otherwise the operation can be retried using either REPLACE ALL (automatically replace existing object) or REPLACE PROMPT (prompt the user whether to replace the object).

FMV5824E Invalid Active Directory search specification.

Explanation: The search specification for Active Directory objects is not valid.

System action: Processing stops.

User response: Refer to the documentation for supported Active Directory syntax.

FMV5825E Reanimate '*tombstone-name*' to '*distinguished-name*' failed. See the error log for more details.

Explanation: An attempt to reanimate Active Directory tombstone object has been performed, but an error occurred.

System action: Processing continues to process all other tombstone objects per user's request.

User response: None.

FMV5826E Restoring to a read-only domain controller is not allowed.

Explanation: An attempt to restore to a read-only domain controller.

System action: Processing stops.

User response: None.

FMV5827E A backup copy of the Active Directory database was not found.

Explanation: An attempt to restore Active Directory objects from a database that was not backed up.

System action: Processing stops.

User response: Verify the Active Directory was backed up with system state.

FMV5828E A system state file space was not found on the server. Active Directory functions can not be executed.

Explanation: An attempt to restore the Active Directory database from a system state backup that does not exist.

System action: Processing stops.

User response: Verify that system state was backed up or back up the system state then retry the command.

FMV5829E A system state backup on the specified date was not found. Active Directory functions can not be executed.

Explanation: An attempt to restore the Active Directory database from a system state backup that does not exist.

System action: Processing stops.

User response: Verify that system state was backed up on the specified date or specify a new date.

FMV5830E Restore of object 'tombstone-name' is not allowed by Active Directory.

Explanation: Object of certain types cannot be restored. This is a system limitation.

System action: Processing continues to process all other objects per user's request.

User response: None.

FMV5831E Restore for this object is not allowed by Active Directory.

Explanation: Object of certain types cannot be restored. This is a system limitation.

System action: Processing continues to process all other objects per user's request.

User response: None.

FMV5832E Reanimate tombstone object failed. See the error log for more details.

Explanation: An attempt to reanimate Active Directory tombstone object has been performed, but an error occurred.

System action: Processing continues to process all other tombstone objects per user's request.

User response: None.

FMV5833E This system is a Domain Controller but the Active Directory service is stopped. You can not perform the operation unless the Active Directory service is running.

Explanation: The Active Directory service must be running when you back up or restore the system state or operate on Active Directory objects. When the Active Directory service is running, it can be in online state or in offline state. When you query or restore Active Directory objects, or back up the system state, the Active Directory service must be online. When you restore the system state, the Active Directory service must be offline (but not stopped).

System action: Processing stopped.

User response: If you are querying or restoring the Active Directory objects or backing up the system state, put the Active Directory service in online state by starting the Active Directory service. If you are restoring the system state, put the Active Directory service in offline state by rebooting to the Active Directory Restore Mode. When the Active Directory service is in the appropriate state, retry the operation.

FMV5834E Unexpected LDAP error occurred. See the error log for more details.

Explanation: An unexpected error occurred during Active Directory tombstone reanimation.

System action: Processing continues to process all other tombstone objects per user's request.

User response: Check the error log for detailed information on the LDAP error.

FMV5835E An LDAP operation returned *return code*: 'error string'

Explanation: An unexpected error occurred during Active Directory tombstone reanimation.

System action: Processing continues to process all other tombstone objects per user's request.

User response: None.

FMV5836W One or more attributes were not restored. See the error log.

Explanation: During processing of an Active Directory object, one or more object attributes could not be restored.

System action: Processing continues to process all other Active Directory objects per user's request.

User response: Check the error log for detailed information on which attribute(s) could not be restored.

FMV5837W *'object name': attribute 'attribute name'* could not be restored.

Explanation: The listed attribute could not be restored during processing on the Active Directory object.

System action: Processing continues to process all other Active Directory objects per user's request.

User response: None.

FMV5838E The utility dsamain.exe does not exist on the system. You cannot perform the operation unless Tivoli Storage Manager can launch this utility.

Explanation: You attempted to launch dsamain.exe, but the utility does not exist.

System action: Processing stopped.

User response: Verify that the dsamain.exe utility exists in the Windows system32 directory. When you can run the utility independently of Tivoli Storage Manager, retry the operation.

FMV5839E The Active Directory object specification is not allowed.

Explanation: You attempted to restore the domain object (starting with "DC="), or you attempted to restore all objects ("name=*"), or you did not specify anything.

System action: Processing stops.

User response: Modify the specification then retry the operation.

FMV5840E The current user is not a member of the Administrators group, and cannot perform this function.

Explanation: You must be a member of the Administrators group to perform the Active Directory objects function.

System action: Processing stops.

User response: Log on with a user who is a member of the Administrators group or add this user to the Administrators group then retry the operation.

FMV5841E Active Directory database could not be opened.

Explanation: An error occurred while opening the restored Active Directory database.

System action: Processing stopped.

User response: Make sure ntdsutil.exe utility is located in the same directory with Tivoli Storage Manager client executables. If it doesn't exist, reinstall the client. Verify that the dsamain.exe utility exists in the Windows system32 directory. When you can run the utility independently of Tivoli Storage Manager, retry the operation. If the problem persists, contact the support.

FMV5842E *'tombstone-name': object class violation.*

Explanation: Object class error violation occurred during tombstone reanimation. This can happen if the Active Directory schema was modified and is no longer compatible with the tombstone.

System action: Processing continues to process all other objects per user's request.

User response: Recreate the failing object manually or restore it from a backup.

FMV5843E Object class violation.

Explanation: Object class error violation occurred during tombstone reanimation. This can happen if the Active Directory schema was modified and is no longer compatible with the tombstone.

System action: Processing continues to process all other objects per user's request.

User response: Recreate the failing object manually or restore it from a backup.

FMV5844E Unable to update password.

Explanation: An error happened during the password update attempt. This error might indicate that your node is not configured on the TSM server or the TSM session is disabled.

System action: The password is not updated

User response: Please check if your node is registered with the server. Check your node name and try to run dsms without arguments to register the node. If the error appears again, contact your TSM server administrator.

FMV5845E Unable to update password because the maximum number of update attempts has been exceeded.

Explanation: This message is issued after making 3 unsuccessful attempts to update the password. The

original password for the node was entered incorrectly; the new password does not meet the length or valid character requirements for our passwords; or there was a mismatch between the first and second times the new password was entered.

System action: The password is not updated.

User response:

- Make sure the original password is entered correctly. Contact your Tivoli Storage Manager administrator for further assistance if you do not know the original password.
- Make sure the new password meets the password length and character requirements.
- You will be prompted to enter the new password two times, so make sure it is entered correctly both times.

FMV5876I SET EVENT Activate Retention completed

Explanation: The Data Retention ACTIVATE transaction has completed.

System action: Tivoli Storage Manager activated the objects that were selected.

User response: Continue with normal operations.

FMV5877I SET EVENT Hold completed

Explanation: The Data Retention HOLD transaction has completed.

System action: Tivoli Storage Manager held the objects that were selected.

User response: Continue with normal operations.

FMV5878I SET EVENT Release completed

Explanation: The Data Retention RELEASE transaction has completed.

System action: Tivoli Storage Manager released the objects that were selected.

User response: Continue with normal operations.

FMV6001S NULL character found in the name of folder/file *filename*.

Explanation: A NULL character was found in the name of a file or folder. Some products place a NULL character in a file name so that the file is sorted alphabetically to the top of a list. Tivoli Storage Manager cannot backup/restore such files.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Remove the NULL character by renaming the file or folder.

FMV7421W The archive attribute for file *filename* cannot be reset. The return code from Windows API function SetFileAttributes() is *rc*.

Explanation: The client was unable to reset the archive attribute for the file indicated in the message. This error is due to an error received from the Windows API function SetFileAttributes().

System action: processing stops.

User response: Try the operation again. If the problem persists, it may be indicative of a problem with the file. Contact your system administrator or Tivoli Storage Manager administrator for further assistance.

FMV7422E Unsupported action '*action*' in schedule '*schedule name*'.

Explanation: The scheduled action is unknown to the current version of the IBM Tivoli Storage Manager client and cannot be performed by means of a schedule. The most likely cause is that the scheduled action requires a later version of the backup-archive client. The unsupported action is displayed as a number because the text description is not available. Scheduled actions and their corresponding action number can be found by searching for this message on the IBM Tivoli Storage Manager support site.

System action: The scheduled action is not performed or queried.

User response: Search the IBM Tivoli Storage Manager support site for this message to find information about scheduled actions, their corresponding action numbers and the client version at which the action is supported. Then upgrade your IBM Tivoli Storage Manager client to a version that supports running this action as a scheduled event. Until the client is upgraded, you can run the action manually if your version of the client supports it.

FMV7500W Object '*object-name*' could not be bound to management class '*mgmt-specified*' specified in an '*option*' statement.

Explanation: The management class specified in an include statement was not valid. If the include statement is an "INCLUDE.SIZE" statement the warning message will be issued if an appropriate copygroup is defined for the management class. For example, this warning will be issued on a backup operation if no backup copygroup is defined for the management class or this message will be issued on an archive operation if no archive copygroup is defined for the management class.

System action: The management class on the include statement is ignored and processing continues.

User response: Contact the Tivoli Storage Manager administrator to correct the appropriate copygroup

definition on the Tivoli Storage Manager Server.

**FMV7501E An invalid host address was received.
Host address is too long.**

Explanation: An invalid host parameter was found in the HTTP Request. The parameter is too long. The maximum length for a host address is 64 characters.

System action: Tivoli Storage Manager returns HTTP error code 400 Bad Request.

User response: Use a host machine with a valid/shorter host address.

**FMV7502E An invalid filename was received.
Filename is too long.**

Explanation: A filename passed to the dsmcad service is too long and thus invalid.

System action: Tivoli Storage Manager returns HTTP error code 400 Bad Request.

User response: Retry connecting to dsmcad but use a valid/shorter filename.

FMV7503W Invalid drive entry

Explanation: An invalid entry is entered on the Drive field.

System action: Tivoli Storage Manager prompts you to enter a valid drive letter.

User response: Enter a valid drive letter or see your system administrator for the correct syntax.

FMV7504W Invalid directory entry

Explanation: An invalid entry is entered on the Directory field.

System action: Tivoli Storage Manager prompts you to enter a valid directory.

User response: Enter a valid directory or see your system administrator for the correct syntax.

FMV7505W Invalid filename entry

Explanation: An invalid entry is entered on the Filename field.

System action: Tivoli Storage Manager prompts you to enter a valid file name.

User response: Enter a valid file name or see your system administrator for the correct syntax.

FMV7506W Invalid label entry

Explanation: An invalid entry is entered on the Label field.

System action: Tivoli Storage Manager prompts you to enter a valid volume label.

User response: Enter a valid volume label or see your system administrator for correct syntax.

FMV7507W The node name entry is invalid. Please try again.

Explanation: An invalid entry is entered on the Node Name field.

System action: Tivoli Storage Manager prompts you to enter a valid node name.

User response: Enter a valid node name or see your system administrator for the correct syntax.

FMV7508W Duplicate authorization

Explanation: The authorization rule entered by the user is already defined. Duplicate rules are not allowed.

System action: Tivoli Storage Manager allows you to enter a different rule.

User response: Enter an authorization rule that has not been defined yet or cancel defining authorization rules.

FMV7509W Drive and/or volume label do not exist

Explanation: Either the drive or the volume label or both do not match the existing ones. Rules must be defined on existing drives and volumes.

System action: Tivoli Storage Manager prompts you to reenter drives and/or volumes or cancel defining authorization rules.

User response: Enter an existing drive and volume to define the desire rule.

FMV7510E A NAS node cannot be used for this operation.

Explanation: NAS nodes cannot be used for operations like Access Another Node.

System action: Tivoli Storage Manager prompts you to enter a valid node name.

User response: Enter a valid, non-NAS, Tivoli Storage Manager node name.

FMV7522E Environment variable *name* is not set.

Explanation: Required environment variable as indicated in the message is not set for Tivoli Storage Manager processes.

System action: Processing stops.

User response: Set the environment variable and restart Tivoli Storage Manager processes then retry the operation.

FMV7523E The hardware type *number* is not known to Tivoli Storage Manager.

Explanation: Due to a configuration or internal error, underlying snapshot hardware type is not set correctly.

System action: Processing stops.

User response: Check your configuration and error log file for more information. If unresolved, contact your Tivoli Storage Manager administrator for help.

FMV7526E The SNAPSHOTROOT option is not valid with either of the following options: -GROUPNAME and -VIRTUALFSNAME.

Explanation: The SNAPSHOTROOT option is incompatible with the -GROUPNAME and -VIRTUALFSNAME options and cannot be used with either one of those options.

System action: Processing stops.

User response: For information about backup-archive client processing options, see IBM Tivoli Storage Manager Backup-archive Clients Installation and User's Guide.

FMV7527E The (-SNAPSHOTROOT) option is not valid in conjunction with *num-specs* file specifications.

Explanation: The (-SNAPSHOTROOT) option must be used in conjunction with only one file specification. It cannot be used with zero file specification (e.g., an INCREMENTAL command with no file specifications) or with more than one file specification.

System action: Processing stopped.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

FMV7528W The (-SNAPSHOTROOT) option is not valid in conjunction with the Logical Volume Snapshot Agent. Processing will continue without the use of the Logical Volume Snapshot Agent.

Explanation: The (-SNAPSHOTROOT) option is

incompatible with the Logical Volume Snapshot Agent. The Logical Volume Snapshot Agent provides a comprehensive snapshot solution without having to use the (-SNAPSHOTROOT) option. It is strongly recommended that the snapshot capabilities provided by the Logical Volume Snapshot Agent be used instead of using the (-SNAPSHOTROOT) option. Processing continues without the use of the Logical Volume Snapshot Agent.

System action: Processing continues without the use of the Logical Volume Snapshot Agent.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

FMV7529E The specified SNAPSHOTROOT '*obj-name*' is not valid for the BACKUP IMAGE command.

Explanation: When you use the (-SNAPSHOTROOT) option with the BACKUP IMAGE command, SNAPSHOTROOT must specify the device name of the logical volume containing the snapshot for the backup. An example is /dev/fslv01 (on Unix) or \\?\GLOBALROOT\Device\HarddiskVolumeShadowCopy1 (on Windows).

With BACKUP IMAGE, SNAPSHOTROOT cannot be used unless SNAPSHOTPROVIDERIMAGE has one of the following values in effect:

- VSS
- JFS2

System action: Processing is stopped.

User response: For the correct use of the (-SNAPSHOTROOT) option, see the appropriate *Backup-Archive Client Installation and User's Guide* book for your operating system.

FMV7530E The snapshot_volume_name cannot end with a directory delimiter.

Explanation: The snapshot_volume_name cannot end with a directory delimiter. This name should specify the root of a logical volume, e.g., /snapshot, x:, \\machine\x\$, SNAP_VOL:, etc.

System action: Processing stopped.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

FMV7531E The (-SNAPSHOTROOT) option is invalid when processing the NetWare NDS or Server Specific Information.

Explanation: The (-SNAPSHOTROOT) option is only intended with NetWare file server volumes and is not

compatible with processing the NDS or Server Specific Information on NetWare.

System action: Processing stopped.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

FMV7532E The logical file system specified with the (-SNAPSHOTROOT) option cannot be a remote NetWare file system.

Explanation: The (-SNAPSHOTROOT) option is only intended with local NetWare file server volumes and is not compatible with remote NetWare volumes.

System action: Processing stopped.

User response: See the appropriate *Using the Backup-Archive Client* book for your operating system for correct use of the named option.

FMV7533E The specified file system 'obj-name' does not exist or is not local.

Explanation: When you use the (-SNAPSHOTROOT) option, the target and source file systems must be valid, local file systems. The file systems cannot be non-local, such as a remote NetWare drive, a remote Windows drive, or an NFS mount. The (-SNAPSHOTROOT) option is valid for local operations only.

System action: Processing is stopped.

User response: For the correct use of the (-SNAPSHOTROOT) option, see the appropriate *Backup-Archive Client Installation and User's Guide* book for your operating system.

FMV7534W Initialization functions cannot open /dev/tty special file. errno = errno-value, error message

Explanation: Special file /dev/tty, required by command line internal editor could not be opened during initialization. The system set the error code *errno-value*.

System action: Processing continues as if EDITOR option was set to NO.

User response: Check your terminal settings.

FMV7535W Command line internal editor can not be initialized.

Explanation: EDITOR option is set to YES in the options file, but command line internal editor can not be started.

System action: Processing continues as if EDITOR option was set to NO

User response: Check previous messages to determine

the reason why the internal editor could not be started.

FMV7543E Error: Scout is not available for object query. Either scout is not running or the initial file system scan has not finished.

Explanation: The scout daemon must be running for the reconcile process to do a query for all migrated files. If the scout daemon is not running or the initial file system scan has not finished you cannot run the reconcile tool in orphan check mode.

System action: Processing stops.

User response: Ensure that the scout daemon is running. If the scout daemon is not running, restart it and retry the command. If the scout daemon is running, wait until it finishes the initial file system scan. You can check the current status of the scout daemon by using the `dsmscoutd scanplan` command.

FMV7544E ICC routine *icc-routine* failed with the following error: "error-string".

Explanation: There was an error within ICC cryptography library while processing the data. For example, this problem can occur when encrypted client data is corrupted, so the restore operation cannot correctly decrypt it. This message reports an error code and problem description which can be used by Tivoli Storage Manager technical support personnel to determine the cause of the failure.

System action: The processing stops.

User response: Ensure Tivoli Storage Manager software is installed correctly. If needed, reinstall the software. Make sure you use the correct encryption key password for the data. Make sure there are no Tivoli Storage Manager server or network problems that may affect the transfer of data. If the problem still exists, contact Tivoli Storage Manager technical support.

FMV7545E Unexpected error while encrypting the data.

Explanation: There was an error while encrypting the data. See the error log for more information.

System action: The object is not backed up.

User response: Ensure Tivoli Storage Manager software is installed correctly. If needed, reinstall the software. Retry the operation. If the problem still exists, contact Tivoli Storage Manager technical support.

FMV7546E Unexpected error while decrypting the data.

Explanation: There was an error while decrypting the data. See the error log for more information. This can happen if the encrypted data has been corrupted while in storage, during the network transfer, or both.

System action: The object is not restored.

User response: Ensure Tivoli Storage Manager software is installed correctly. If needed, reinstall the software. Make sure there are no Tivoli Storage Manager server or network problems that may affect the transfer of data. Retry the operation. If the problem still exists, contact Tivoli Storage Manager technical support.

FMV7547E Unexpected error while digesting the data.

Explanation: There was an error while digesting the data. See the error log for more information.

System action: The object is not backed up.

User response: Ensure Tivoli Storage Manager software is installed correctly. If needed, reinstall the software. Retry the operation. If the problem still exists, contact Tivoli Storage Manager technical support.

FMV7551E The source path cannot contain a drive letter

Explanation: The entered path cannot contain a drive letter.

System action: Tivoli Storage Manager did not continue with the requested operation.

User response: Enter the source path in the correct format.

FMV7552I *timestamp ****** **Processed count files**

Explanation: IBM Tivoli Storage Manager has processed the specified number of files.

System action: Processing continues.

User response: None.

FMV7553W Disabled demand migration (ENOSPC) on file system *file-system-name* because of high threshold, low threshold, and pmpercentage settings.

Explanation: The settings of high threshold = 100, low threshold = 100, and pmpercentage = 0 are reserved to disable demand migration and automigration. Used for GPFS driven migration.

System action: Processing continues.

User response: None.

FMV7555E The destination path must contain a drive letter

Explanation: The entered path must begin with a drive letter, colon, and root slash.

System action: Tivoli Storage Manager did not continue with the requested operation.

User response: Enter the destination path in the correct format.

FMV7556E An invalid drive letter was entered

Explanation: You entered an invalid drive letter.

System action: Tivoli Storage Manager prompts you for the correct drive ID.

User response: Reenter the drive ID in the correct format.

FMV7560E Drive *drive-name* has no volume label. Backup/Archive not allowed.

Explanation: The specified *drive-name* selected cannot be backed up.

System action: Tivoli Storage Manager rejected the selected drive.

User response: If the drive is a floppy drive, place a disk with a volume label in it and retry the operation. If the disk is a hard drive, ensure the drive has a volume label, and retry the operation.

FMV7561E Drive *drive-name* is unavailable

Explanation: In an attempt to process a file, the specified *drive-name* was found unavailable.

System action: Tivoli Storage Manager did not process the file.

User response: Determine why the drive was not available, make it ready, and retry the operation.

FMV7564E Backup or archive of drives with duplicate volume labels is not allowed.

Explanation: You tried to back up or archive a drive that has a duplicate volume label. Because Tivoli Storage Manager uses the volume label to keep track of backup or archive information, it cannot back up or archive files from a drive with a duplicate volume label.

System action: Tivoli Storage Manager cannot select the drive for backup or archive operations.

User response: If the volume needs to be available to the system, exit Tivoli Storage Manager and assign a unique volume label to the drive. Restart Tivoli Storage Manager and try the operation again.

FMV7641I The user does not have administrative credentials to perform a full system state backup.

Explanation: The user account used to perform system state backup including ASR Writer data must be a

member of the Administrators group.

System action: System state backup skips ASR Writer data.

User response: Log on with a user who is a member of the Administrators group or add this user to the Administrators group. Then try the system state backup again.

FMV7642E An error occurred creating the registry directory structure.

Explanation: An error occurred while creating the directory structure to save or replace a registry key.

System action: Registry function fails.

User response: Ensure that the user account that is running the backup of the registry has the proper authority. If the user account has the proper authority, you might need to restart the machine. There might be operations that are pending which have a file or files in the registry directory structure locked.

FMV7650E The user does not have sufficient privileges to execute IBM Tivoli Storage Manager.

Explanation: The user account used to execute IBM Tivoli Storage Manager must have the "Back up files and directories" and the "Restore files and directories" security settings assigned.

System action: Processing stops.

User response: Assign the "Back up files and directories" and the "Restore files and directories" security settings to the account using the Windows Local Security Settings tool or use a different user-id to execute IBM Tivoli Storage Manager.

FMV7660E An error occurred replacing one or more registry keys.

Explanation: The registry key or keys being replaced are exclusively held by another process. The registry keys were previously restored but the system was not restarted.

System action: processing stops.

User response: Restart the system and try the restore operation again.

FMV7701E The specified directory cannot be created.

Explanation: The directory contains invalid characters, or you are not authorized to create the directory.

System action: The directory selection dialog remains open so that you can specify another directory name.

User response: Specify another directory name.

Ensure that the directory contains valid characters and that you have proper authorization to create the directory.

FMV7709E Restore operation failed. Not all files were restored.

Explanation: Restore operation failed due to an error.

System action: Operation completed.

User response: Check the error log for more details.

FMV7899E The client referenced a deduplicated extent that does not exist on the Tivoli Storage Manager server

Explanation: The deduplicated extent has been deleted from the server during the backup or archive operation. If you are using deduplication cache, it might be out of synch with the Tivoli Storage Manager server.

System action: The processing stops.

User response: Retry the operation. If the problem persists, turn off deduplication and retry the operation.

FMV7900W Deduplication cache has been reset because it is not synchronized with the Tivoli Storage Manager server

Explanation: The deduplication cache contains deduplicated extent entries that do not exist on the Tivoli Storage Manager server. This occurs when the extents are deleted from the Tivoli Storage Manager server after they were recorded in the deduplication cache.

System action: The deduplication cache is reset, and all cache entries are removed. The processing continues.

User response: None

FMV7901W Client deduplication and *option-name* are mutually exclusive.

Explanation: The following features cannot be used with deduplication: lan-free, subfile, NAS, useTsmBuffers.

System action: Client deduplication is disabled.

User response: Review the configuration. Do not configure deduplication with the lan-free, subfile, NAS, or useTsmBuffers features.

FMV7902I Client deduplication cache is full. Cache is reset.

Explanation: The number of entries cached in the client deduplication cache has exceeded the configured size for the cache.

System action: The deduplication feature is designed

so that this happens periodically. The cache is reset to no entries.

User response: You can reconfigure the client deduplication cache size to a larger value to reduce the frequency of resets.

FMV7903W Client deduplication cache is locked by another process.

Explanation: Another process is using the client deduplication cache. Only one process may use it at a time.

System action: This process does not use the client deduplication cache. The server deduplication is not changed.

User response: You can serialize processes using the client deduplication cache. Or you can reconfigure the current process to use a different cache path to avoid contention.

FMV7904E Client deduplication and lan-free or subfile backup are mutually exclusive.

Explanation: Client deduplication and lan-free or subfile are mutually exclusive.

System action: Client deduplication is disabled.

User response: Review the configuration. Do not configure deduplication with the lan-free or subfile feature.

FMV7905L Client deduplication statistics. Total Objects Deduplicated *objectsDeduplicated* Total Bytes Inspected *bytesInspected* Total Bytes Processed *bytesProcessed* Deduplicated Reduction Ratio *dedupReduction* Total Reduction Ratio *totalReduction*

Explanation: Deduplication statistics for diagnostic purposes.

System action: None.

User response: None.

FMV7906W Current storage pool ran out of space, data will be stored into the next pool - deduplication is disabled.

Explanation: The current storage pool on the Tivoli Storage Manager server is out of space. Data will be stored in the next storage pool. Deduplication is disabled and the transaction is being resent.

System action: Deduplication is disabled to allow the backup to complete.

User response: Contact your system administrator to add volumes to current storage pool.

FMV7907W Connection to repository *repos-name* failed. Retrying with *repos2-name*.

Explanation: Unable to connect to the Fastback DR Hub repository. Retry using Fastback server repository.

System action: Retry operation.

User response: Specify a valid repository.

FMV7908E Unable to mount FastBack snapshot policy '*Policy*' client '*Client*' volume '*Volume*'. Reason: *reason*

Explanation: Tivoli Storage Manager Mount failed.

System action: Tivoli Storage Manager cannot continue processing.

User response:

FMV7912E FastBackMount or FastBackShell is not installed.

Explanation: Failure initializing FastBack environment. FastBackShell or FastBackMount are not installed or are not located in the FastBack install directory.

System action: The FastBack operation cannot continue.

User response: Reinstall the software. The FastBackShell and FastBackMount must be installed on the dedicated proxy computer.

FMV7913E The given branch was not found in the DR Hub repository.

Explanation: The parameter to the required fbbranch option is incorrect.

System action: The operation cannot continue.

User response: Correct the parameter given for the fbbranch option.

FMV7914E Incremental backup of FastBack client '*vmname*' failed with RC *rc*

Explanation: The archive or incremental backup of FastBack client volumes failed.

System action: The archive or backup of FastBack client finished with failures. The next FastBack client will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV7915E Failure mounting FastBack client '*vmname*' with FastBack command. RC=*rc*

Explanation: The FastBackMount command failed to mount a FastBack volume.

System action: The archive or backup of the FastBack volume can not continue. The next Volume in in line will be processed. The output of the FastBackMount command will show the reason for the failure.

User response: Check the local client error log for the reason for the failure. Issue a FastBack command for the FastBack volume to determine the reason for the failure. Refer to the documentation for that message for more information.

FMV7916E Failure initializing FastBack environment. RC=*rc*

Explanation: Failure initializing FastBack environment. Can not find FastBackShell.exe command. The FastBackShell or FastBackMount is not installed or FastBackShell.exe command is not located in the FastBack install directory.

System action: The backup can not continue. The output of the FastBack command will show the reason for the failure.

User response: Issue a FastBack command to determine the reason for the failure. Refer to the documentation for that message for more information. The FastBackShell and FastBackMount must be installed on the backup proxy computer.

FMV7917E No FastBack snapshots found for input policy, client and volume combination.

Explanation: Failure processing fbClientName option.

System action: The backup cannot continue.

User response: Check for errors in the FBClientName option value. Refer to the documentation for the FBClientName option for more information.

FMV7918E Failure locating mounted volumes for FastBack client '*vmname*' volumes. Failed with RC=*rc*

Explanation: FastBack client volumes can not be found. Volume mount points are not available on the backup proxy computer.

System action: The backup of the FastBack client can not continue. The next FastBack client in the list will be processed. The output of the FastBackMount command will show the reason for the failure.

User response: Issue a fastbackshell mount add command for the FastBack client volume to determine the reason for the failure. Refer to the documentation for that message for more information.

FMV7919E Password for Host *host* could not be read from encrypted password file.

Explanation: Use dsmd SET PASSWORD -type=FastBack 'FastBack hostname' 'userid' 'password' to save encrypted password

System action: The backup cannot continue.

User response: Use dsmd SET PASSWORD -type=FastBack 'FastBack hostname' 'userid' 'password' to save encrypted password

FMV7920E Invalid *objName* specification.

Explanation: Tivoli Storage Manager invalid option value specified.

System action: Tivoli Storage Manager cannot continue processing.

User response: Enter correct user credentials using the set password command with option: -type=fastback. Then try the failed command again.

FMV7936E *objType objName* not found in dump.

Explanation: Tivoli Storage Manager server could not find the object that is specified in the FastBack Dump command..

System action: Tivoli Storage Manager skips the current object.

User response: Ensure that there is at least one snapshot for this FastBack volume, client, and policy. Ensure that a correct object is specified as input.

FMV7937E No *objType* found in dump for input *objType1 objType2*.

Explanation: Tivoli Storage Manager server found no clients for the specified policy. Tivoli Storage Manager server found no volumes for the specified FastBack client.

System action: Tivoli Storage Manager skips the current object.

User response: Ensure that there is at least one snapshot for this FastBack volume, client, and policy. Ensure that a correct object is specified as input.

FMV7938E Unable to dismount FastBack volume '*volName*'. RC = *rc*

Explanation: Tivoli Storage Manager Dismount failed.

System action:

User response:

FMV7939E Invalid FastBack volume specification.

Explanation: You must enter at least one FastBack client with the "-fbclientname=" option before entering a FastBack volume name.

User response: When entering a FastBack volume name, enter at least one FastBack client name using the "-fbclientname=" option.

System action:

FMV7940W SUBDIR NO is not valid in this context. SUBDIR will be forced to YES for FastBack commands.

Explanation: When using FastBack, SUBDIR is forced to YES to ensure that the whole volume is processed.

System action: SUBDIR is forced to YES.

User response: To avoid this message, do not use SUBDIR NO with the command.

FMV7941E FastBack invalid repository name or domain not set in password file entry for *hostname*.

Explanation: Tivoli Storage Manager The FastBack repository name is invalid or the domain has not been set in the password file when specifying the REP form of the repository.

User response: Issue the command `dsmc set password server userid:domain password -type=fastback`.

System action: Tivoli Storage Manager

FMV7942E Maximum number of FastBack *objName* objects exceeded.

Explanation: Tivoli Storage Manager The maximum number of FastBack objects shown in the message has been exceeded.

User response: Re-run the command with no more than the maximum number of objects specified.

System action: Tivoli Storage Manager

FMV7943E The combination of *objName* and *objName* is invalid.

Explanation: Tivoli Storage Manager The combination of options specified is invalid.

User response: Re-run the command with a compatible set of options.

System action: Tivoli Storage Manager

FMV7944W The number of FastBack clients specified *client* is greater than the number of FastBack clients found *client*.

Explanation: Tivoli Storage Manager One or more of the FastBack clients specified was not found. Look for message FMV7936E specifying the client name.

User response: Correct the names of the clients specified.

System action: Tivoli Storage Manager

FMV7945W The number of FastBack policies specified *policy* is greater than the number of FastBack policies found *policy*.

Explanation: Tivoli Storage Manager One or more of the FastBack policies specified was not found. Look for message FMV7936E specifying the policy name.

User response: Correct the names of the policies specified.

System action: Tivoli Storage Manager

FMV7946E FastBack shell command timeout.SSH Keys may not be configured for no password.

Explanation: Tivoli Storage Manager The FastBack shell command timeout. SSH may not be configured properly.

User response: Correct SSH configuration.

System action: Tivoli Storage Manager

FMV7947E The root user .ssh directory was not found. SSH is not configured properly.

Explanation: Tivoli Storage Manager SSH is not configured properly for the root user.

User response: Correct SSH configuration.

System action: Tivoli Storage Manager

FMV7948E The public key for the FastBack server was not found. SSH public keys are configured properly.

Explanation: Tivoli Storage Manager The SSH public keys are not configured properly for the root user.

User response: Correct SSH configuration.

System action: Tivoli Storage Manager

FMV7949E **The connection to FastBack server failed.**

Explanation: Tivoli Storage Manager The connection to FastBack server failed.

User response: Insure that the FastBack server on the target machine is runing properly.

System action: Tivoli Storage Manager

FMV7950E **The FastBack server is not installed on the target machine.**

Explanation: Tivoli Storage Manager The FastBack server is not installed on the target machine.

User response: Install the FastBack server on the target machine or specify a different target machiner.

System action: Tivoli Storage Manager

FMV7951E **The FastBackShell on the target machine returned with the message *errmsg* .**

Explanation: Tivoli Storage Manager An error occurred with the command issued to the FastBackShell on the target machine.

User response: Correct the options specified on the commandr.

System action: Tivoli Storage Manager

FMV7952E **The package *package* required for FastBack support is not installed.**

Explanation: Tivoli Storage Manager The required package is not installed.

User response: Install and configure the required package.

System action: Tivoli Storage Manager

FMV7953E **The FastBack shell scripts returned an unexpected error *error*.**

Explanation: Tivoli Storage Manager The FastBack shell scripts returned an unexpected error.

User response: Correct the error.

System action: Tivoli Storage Manager

FMV7954E **The SSH connection failed. The SSH daemon may not be started or configured on the target machine**

Explanation: Tivoli Storage Manager Ensure that the SSH daemon is configured correctly.

User response: Correct the error.

System action: Tivoli Storage Manager

FMV7955E **The cygdrive-prefix is set incorrectly.**

Explanation: Tivoli Storage Manager Ensure that cygdrive-prefix is set to / in the ssh cygwin environment. The command mount -s --change-cygdrive-prefix / can be use to set the drive prefix correctly.

User response: Correct the error.

System action: Tivoli Storage Manager

FMV7956E **Unable to execute cygwin shell commands. The cygwin environment may be incorrectly**

Explanation: Tivoli Storage Manager Use ssh to connect to the cygwin shell and ensure that the cygwin environment and cygdrive are configured correctly.

User response: Correct the error.

System action: Tivoli Storage Manager

FMV7957E **Unable discover the FastBackShell location in the registry**

Explanation: Tivoli Storage Manager Check that the FastBackShell was installed on the Windows FastBack server machine.

User response: Correct the error.

System action: Tivoli Storage Manager

FMV8000I **Server command: '*command*'**

Explanation: The specified command is being sent to the server. This message is displayed when the command is generated from a macro or when the client is running in batch mode.

System action: The command is sent to the server for processing.

User response: None.

FMV8001I **Return code *return code value*.**

Explanation: The error code shown has been returned from the preceding server command. This message is preceded by a server message explaining the reason for the error code.

System action: None.

User response: None.

FMV8002I **Highest return code was *return code value*.**

Explanation: At exit from the client, the highest return code encountered during the session is displayed.

System action: This value is used as the program exit code.

User response: None.

FMV8003I Process number *process ID* started.

Explanation: As a result of the preceding server command, the process whose ID is shown starts to execute the command. The process can be monitored using the QUERY PROCESS command.

System action: None.

User response: None.

FMV8005E Java Applet failed to load. Please ensure that the Java *java version* Plugin has been installed for this browser.

Explanation: Java Plugin is missing from browser. Since plugin is not present, applet is not able to load.

System action: Applet unable to load and message displayed.

User response: Install appropriate plugin for browser in order to use web client.

FMV8008W Redirection inside macro whose output is redirected is ignored.

Explanation: An output redirection symbol has been encountered inside a macro. However, the output of the macro itself (or a higher level macro) is already being redirected.

System action: The redirection request is ignored.

User response: None.

FMV8009E Exiting due to command or option errors.

Explanation: Because of errors in command line or option file parameters displayed earlier, the administrative client session is ending.

System action: The client exits.

User response: Fix the option file parameter in error and restart the client, or restart the client with proper command line parameters.

FMV8010E An attempt to backup or archive a file has exceed the maximum number of retries.

Explanation: After five unsuccessful attempts to backup or archive a file, the client will no longer attempt to send the file to the server.

System action: File skipped.

User response: Check the console or schedule log for additional information. Retry the operation at a later time.

FMV8012E Option processing storage exhausted.

Explanation: During processing of the client options file, the client runs out of memory.

System action: The client session is ended.

User response: Make more memory available and restart the administrative client.

FMV8013I Invalid encryption key password

Explanation: The key you entered does not match the key that was used to encrypt the file during backup. The file can not be restored unless the matching key is entered.

System action: User is prompted for encryption key password.

User response: Enter the correct encryption key password.

FMV8014E Insufficient information to connect to host.

Explanation: The client options file or command line, or both, do not contain enough communications information to successfully connect to the server system. For example, with TCP/IP both the TCPPort number and TCPServer address are required to make a connection.

System action: The administrative client session is ended.

User response: Determine what information is needed to establish a connection for your communications method and then specify all that information in your client options file or on the administrative client command line.

FMV8015E File '*file spec*', error code *error code* from options processing.

Explanation: An unknown error code is returned from the routine that processes the client options file.

System action: The administrative client session is ended.

User response: Attempt to determine the error and correct it. If the problem persists, contact your service representative.

FMV8016E Command line parameter *parameter number*: '*parameter*' is too long.

Explanation: The specified command line parameter exceeds the maximum length for a command line parameter.

System action: The administrative client session is ended.

User response: Reissue the command with a shorter parameter.

FMV8017E **Command line parameter *parameter number*: '*parameter*' is not valid.**

Explanation: The command line parameter shown is not a valid administrative client parameter.

System action: The administrative client session is ended.

User response: Reissue the command with valid parameters.

FMV8018E **Administrative command not valid in Console mode.**

Explanation: The Console Mode option has been specified but the client encounters what appears to be a server command on the command line.

System action: The administrative client session is ended.

User response: Reissue the command with no server command.

FMV8019E **Id and password must be supplied in Batch mode.**

Explanation: A server command has been encountered on the command line, but no administrator ID or password, or both, are specified.

System action: The administrative client session is ended.

User response: Reissue the command and include the -ID and -PASSWORD parameters on the command line.

FMV8020E **Unable to open file '*file spec*' for output.**

Explanation: The file name specified in the -OUTFILE option cannot be opened.

System action: The -OUTFILE parameter is ignored.

User response: Allow processing to continue or exit the session and correct the file name.

FMV8021E **Exiting Batch mode session due to output file error.**

Explanation: The file specified in the -OUTFILE parameter cannot be opened for a session running in Batch mode.

System action: The administrative client session is ended.

User response: Reissue the command with a valid output file name or make space available for the output file.

FMV8022E **Output will be written only to stdout.**

Explanation: The file specified in the -OUTFILE parameter cannot be opened, so output is written only to the standard output stream.

System action: Output that would have been written to the output file is written to the standard output stream.

User response: Allow processing to continue or exit the session and correct the file name.

FMV8023E **Unable to establish session with server.**

Explanation: The administrative client cannot start a session with the requested server. This message is preceded by another message that explains the reason for the error.

System action: The administrative client session is ended.

User response: Attempt to correct the error. If the problem persists, contact your service representative.

FMV8024E **End of macro after continued command line.**

Explanation: A macro containing a continuation line has been executed, but no more lines are found in the macro file.

System action: The continued command is ignored, and an error return code is set for the macro.

User response: Correct the macro in error.

FMV8025E **I/O Error reading command input.**

Explanation: The client is unable to read an input command from the terminal.

System action: The administrative client session is ended.

User response: Correct the problem on the terminal and retry the administrative session.

FMV8026E **Input line longer than maximum of *max length* characters. Use continuation.**

Explanation: An input command line is longer than the maximum input line length allowed.

System action: The input command is ignored.

User response: Reissue the command with several lines using continuation characters.

FMV8027E Unterminated comment in command.

Explanation: An input command contains an opening comment mark but no closing comment mark.

System action: The input command is ignored.

User response: Reissue the command with matching comment marks.

FMV8028E Command longer than maximum of *max length* characters.

Explanation: An input command longer than the maximum command length allowed has been entered.

System action: The input command is ignored.

User response: Reissue the command with fewer characters. This could mean replacing series of repeating blanks with a single blank.

FMV8029E Macro processing terminated.

Explanation: An error occurs during processing of a macro because the -ITEMCOMMIT option is not specified on the command line. Processing of this macro and any higher level macro is terminated.

System action: All current macro processing ends.

User response: Specify the -ITEMCOMMIT option on the command line to ensure that the server commits each command in the macro individually.

FMV8030E Substituted command longer than maximum of *max length* characters.

Explanation: After variable substitution, an input command is longer than the maximum command length allowed.

System action: The input command is ignored.

User response: Reissue the command with fewer characters. This may require replacing a series of repeating blanks with a single blank.

FMV8031E Missing name of macro to execute.

Explanation: A macro command is encountered that does not contain a macro name.

System action: The command is ignored.

User response: Reissue the macro command with a macro file name.

FMV8032E Could not allocate storage to process macro '*file spec*'.

Explanation: The client cannot allocate enough memory to process the macro shown.

System action: The macro is ignored and an error is returned.

User response: Make more memory available to the client and retry the macro command.

FMV8034E Your administrator ID is not recognized by this server.

Explanation: The administrator ID entered is not known to the requested server.

System action: The administrative session terminates.

User response: Ensure that you are using a registered administrative ID for the server to which you are connecting.

FMV8035E Interrupted by user.

Explanation: During an administrative session, a keyboard interrupt or break sequence is entered.

System action: The administrative session is terminated.

User response: Restart the administrative client session.

FMV8036E Administrative command not valid in Mount mode.

Explanation: The Mount Mode option has been specified but the client encounters what appears to be a server command on the command line.

System action: The administrative client session is ended.

User response: Reissue the command with no server command.

FMV8037E Missing name for redirection file.

Explanation: A command is entered that contains an output redirection symbol but no output file name.

System action: The command is ignored and an error is returned.

User response: Reissue the command with an output file name.

FMV8038E Unable to open file '*file spec*' for redirection.

Explanation: A command has been entered that specifies an output redirection file, but the file cannot be opened.

System action: The command is ignored and an error is returned.

User response: Reissue the command with a valid output file name or make space available for the output file.

FMV8041E The server connection has been lost and cannot be re-established.

Explanation: During an administrative session, the client discovers that the connection with the server has been severed; an attempt to reestablish the connection fails.

System action: The client session is ended.

User response: Determine the cause of the failure; then try to restart the session at a later time. If the problem persists, contact your service representative.

FMV8045E Communications error.

Explanation: An unexpected communications error occurs during an administrative session.

System action: The client session is ended.

User response: Verify that communications are active between the client and server machines. Server outages, processor outages, and communication controller outages can cause this error.

FMV8046E The client connection with the server has ended due to an unexpected error.

Explanation: The Tivoli Storage Manager error log might contain other messages related to this error.

System action: The client session ends.

User response: Check the communication link between the client and server to ensure that it is operational. Examine the client error log for additional messages related to this error.

FMV8047E The client connection with the server has ended due to a communications buffer overflow.

Explanation: The Tivoli Storage Manager error log might contain other messages related to this error.

System action: The client session ends.

User response: Try the operation again. Check the communication link between the client and server to ensure that it is operational. Examine the client error log for additional messages related to this error.

FMV8049E A connection with the server cannot be established due to a communications time-out.

Explanation: The Tivoli Storage Manager error log might contain other messages related to this error.

System action: The client session ends.

User response: Check the communication link between the client and server to ensure that it is operational. Examine the client error log for additional

messages related to this error.

FMV8050E The Tivoli Storage Manager server is not accepting administrative sessions on the client port. You must use the port number designated for administrative sessions.

Explanation: The Tivoli Storage Manager server is configured to not allow administrative sessions on the client TCP/IP port. A different port number has been designated for use by administrative sessions.

System action: The administrative session is not established.

User response: Use the TCPADMINPORT client option to specify the TCP/IP port number that the Tivoli Storage Manager server uses for administrative sessions. See your Tivoli Storage Manager server administrator if you do not know the correct port number.

FMV8051E User is not authorized to get prompted for encryption key

Explanation: The current passwordaccess option setting and user authority do not allow encryption.

System action: You are not prompted to set the encryption key password.

User response: Request the Tivoli Storage Manager authorized user to set passwordaccess=GENERATE in dsm.sys and set the encryption key password. (The encryption key password is set the first time that the Tivoli Storage Manager authorized user backs up a file).

**FMV8052E Unable to decrypt file '*filespace
namepath-namefile-name*'Please try to
restore this file individually**

Explanation: File could not be decrypted and restored.

System action: File is not restored.

User response: Restore the file separately.

FMV8053E The network cannot be accessed.

Explanation: The Tivoli Storage Manager error log might contain other messages related to this error.

System action: The client session ends.

User response: Check the communication link between the client and server to ensure it is operational. Examine the client error log for additional messages related to this error. Try the operation again.

FMV8054E No memory available to service request.

Explanation: Sufficient server memory is not available.

System action: The client session is ended.

User response: Retry the administrative session. If the problem persists, contact your service representative.

FMV8055E The server has insufficient resources to perform the operation.

Explanation: The server ran out of resources. A lack of storage or other problem condition does not allow any new activity. The server activity log might contain additional information about this problem.

System action: The client session ends.

User response: The Tivoli Storage Manager administrator should examine the Tivoli Storage Manager server activity log to determine the source of the resource constraints. Try the operation again when the server is under less load.

FMV8056E Your administrator ID is locked.

Explanation: The administrative ID entered has been locked by a system administrator and cannot be used.

System action: The client session is ended.

User response: Contact your system administrator to unlock your ID.

FMV8057E The requested language files are not available.

Explanation: The NLS repository for the language specified is not available.

System action: The client session is ended.

User response: Use a different language or obtain a copy of the NLS repository for the language desired.

FMV8059E The TCP/IP functions have not been linked into this module.

Explanation: The ADSM TSO administrative client cannot find the TCP/IP functions required to support TCP/IP communications.

System action: The connection to the server fails.

User response: The TCP/IP functions must be included in the DSMADMC/FMVADM module. Refer to the Program Directory for this product for instructions on how to include the TCP/IP functions in the DSMADMC/FMVADM module.

FMV8060W A previously established incremental flashcopy relationship for local backup version with backup date '*datetime*' for database configuration '*dbconfig*' has been withdrawn for this backup operation. The reason for this is that the local backup policy defined for this database specifies a single backup version. This backup operation is requesting a copytype of NOINCR forcing the reuse of the single set of target volumes.

Explanation: The local backup policy defined for this database specifies a single backup version. The target volume set defined for this backup version is currently engaged in an incremental flashcopy relationship. This backup operation is requesting a copytype of NOINCR forcing the withdraw of the incremental flashcopy relationship. Refer to Tivoli Storage Manager documentation for additional information on local backup policy.

System action: None.

User response: None.

FMV8061E Session Rejected: The server does not allow a signon as a Unicode enabled administrative client

Explanation: The administrative client is unable to establish a connection to the server because of a unicode enabling mismatch between server and client.

System action: The client session is ended.

User response: Register a new administrator from a different administrative client or the server console, and signon with the new administrator ID.

FMV8062E Client-to-Client communication is not allowed to take place when Tivoli Storage Manager Server authentication is turned off.

Explanation: Client-to-Client communication requires Tivoli Storage Manager Authentication to be enabled.

System action: Processing stops.

User response: Turn Tivoli Storage Manager Server authentication on using the Set AUthentication ON command.

FMV8063E The remote Tivoli Storage Manager Client Acceptor associated with Node '*name*' could not authenticate with the Tivoli Storage Manager Server.

Explanation: Some Tivoli Storage Manager Client operations require the Backup/Archive Client to contact Clients on remote machines. The remote

machine in question cannot authenticate with the Tivoli Storage Manager Server.

System action: Processing stops.

User response: On the remote machine, create a new Tivoli Storage Manager password for the Client Acceptor or verify that the current password is still valid before retrying the operation.

FMV8064E Communication timeout. Reissue the command.

Explanation: The connection to the server is ended because of a communication timeout from the server.

System action: The server does not process the command.

User response: Reissue the command. If necessary, increase the values of IDLETIMEOUT and COMMTIMEOUT options in the server options file.

FMV8104W Cannot determine EFS status of the file system 'file-system name', errno='error number', processing data normally.

Explanation: IBM Tivoli Storage Manager cannot determine EFS status on the specified filesystem. No EFS specific processing will take place for files on this filesystem. If EFS is indeed enabled on the filesystem, all accessible files will be backedup in cleartext.

System action: The filesystem will be processed as a regular filesystem.

User response: Contact your system administrator to determine the cause of the error reported in the message.

FMV8106E Support for multiple IBM Tivoli Storage Manager servers is enabled on this node. The server name must be specified for this command.

Explanation: When a node is enabled to support multiple IBM Tivoli Storage Manager servers, the command must specify a valid IBM Tivoli Storage Manager server name.

System action: Processing stopped.

User response: Specify a valid server name for this command.

FMV8500I User action cannot be completed due to the following error:

Explanation: An error has occurred while processing your requested action, *user action*. The message displaying with this message identifies the error.

System action: The system does not process your requested action.

User response: See Explanation for the message displaying with FMV8000I.

FMV8501E Internal error in this graphical user interface. Try one of the following in the order listed: 1) close this window and reopen it 2) close this object and reopen it 3) shut down this graphical user interface and restart it 4) save dsmerror.log residing in the directory specified by DSMG_LOG and contact your service representative for assistance. | Graphical User Interface - Internal error

Explanation: An internal processing error has occurred in the Tivoli Storage Manager Administrator's graphical user interface while processing your requested action. Message FMV8000I, which displays with this message, identifies your requested action.

System action: The system does not process your requested action.

User response:

- Close the window in which your failed request was made and reopen it.
- If this problem persists, close all windows associated with the object toward which your failed request was directed and reopen them.
- If this problem persists, shut down the Tivoli Storage Manager Administrator's graphical user interface and restart it.
- If this problem persists, save the dsmerror.log file residing in the directory specified by the environment variable DSMG_LOG or in the current directory if DSMG_LOG is not specified, and contact your service representative for assistance.

FMV8502S Due to this error, processing cannot continue. This graphical user interface will shut down.

Explanation: A severe error has occurred. The message displaying with this message identifies the actual error.

System action: The Tivoli Storage Manager Administrator's graphical user interface closes.

User response:

- Restart the Tivoli Storage Manager Administrator's graphical user interface.
- If this problem persists, save the dsmerror.log file residing in the directory specified by the environment variable DSMG_LOG or in the current directory if DSMG_LOG is not specified, and contact your service representative for assistance.

FMV8503I **No matching option found for pattern: 'pattern'.**

Explanation: You specified a pattern which does not match the name of any supported option.

System action: This message is the only response to your query.

User response: Specify a different pattern or omit the pattern to display all options.

FMV8504E **A message related to this window or your requested action cannot be displayed due to an internal error in this graphical user interface. Refresh this window or request the action again.**

Explanation: An internal processing error has occurred in the Tivoli Storage Manager Administrator's graphical user interface while attempting to display an informational, warning, or error message related to the current window or your requested action.

System action: The system may or may not process your requested action.

User response: View the Activity Log window in the Server object to find out if your requested action has completed. If it has completed successfully, refresh the current window to show its results. If it has not completed successfully, make your request again.

FMV8505I *program: node hostname with id node-id*
was added to the Responsiveness Service.

Explanation: The remote node is running and has failover enabled. The node is now marked as offline until it has successfully joined the Service.

System action: The watch daemon will now check the node.

User response: None.

FMV8506I *program: node hostname with id node-id*
was removed from the Responsiveness Service.

Explanation: The remote node has shut down and was removed from the Responsiveness Service after some time.

System action: The watch daemon will not look for this node until it is up again.

User response: None.

FMV8507I *program: node hostname with id node-id*
is now online.

Explanation: The remote node has successfully joined our Responsiveness Service and its availability is now checked.

System action: The watch daemon will now check the availability of the node.

User response: None.

FMV8508I *program: node hostname with id node-id*
is now offline.

Explanation: The node has successfully left the Responsiveness Service because it was shut down normally.

System action: The watch daemon will not check the node again.

User response: None.

FMV8509I *program: node hostname with id node-id*
is now recovered.

Explanation: The node has recovered from a previous failure situation and a rollback can now be initiated.

System action: The watch daemon will now check the node for availability.

User response: None.

FMV8510W *program: node hostname with id node-id*
has failed, checking if failover is required.

Explanation: The node is not responding to the Responsiveness Service anymore, a failover will be initiated if the remote and current node have failover enabled and if the remote watch daemon's filesystem timestamp is too old.

System action: The watch daemon will check if a failover for any of the node's filesystems is required.

User response: None.

FMV8511W *program: failover for node hostname with id node-id*
aborted, failover thread could not be started.

Explanation: The internal service thread to perform the failover operation could not be started.

System action: The failover on this machine is aborted. Another machine with failover enabled will perform the failover.

User response: Please check if the machine has too much load to start new threads.

FMV8512W *program: signal signal received, HSM activities stopped on this node.*

Explanation: The node is failing voluntarily because of a local problem.

System action: Other nodes are informed to take over the filesystems of the failing node.

User response: Examine the log files for possible reasons and do a file system rollback after the computer is back online.

FMV8513I *program: this node is leaving the Responsiveness Service voluntarily.*

Explanation: The node is shut down regularly and will leave the Responsiveness Service without initiating a failure notice to other nodes.

System action: The watch daemon will not check for the node.

User response: None.

FMV8514E *program: the Responsiveness Service on this node could not be initialized. Failover will not be possible.*

Explanation: It was not possible to initialize and start the internal thread for the Responsiveness Service.

System action: The watch daemon is exiting and will be restarted to retry the operation.

User response: Verify that virtual memory (swap space) has sufficient space. Verify that the system process thread limit is reasonable and has not been met or exceeded. If the thread limit is reasonable, but has been exceeded, or the problem otherwise persists, reboot the GPFS cluster

FMV8515E *program: it was not possible to join the Responsiveness Service. Failover will not work for this node.*

Explanation: The watch daemon could not join the Responsiveness Service and will not be able to do failover.

System action: The watch daemon is exiting and will be restarted to retry the operation.

User response: None.

FMV8516E *The values entered for the New Password and Reenter New Password fields do not match. Type the same value into both fields.*

Explanation: You have entered different values into the New Password and Reenter New Password fields.

System action: The system does not process your requested action.

User response: Enter the same value into the New Password and Reenter New Password fields.

FMV8517W *program: not trying to take over filesystems for node hostname with id node-id since it has failover disabled.*

Explanation: The node was detected as failing but no failover will be initialized since the node is not configured for failover.

System action: No filesystem of the failing node will be taken over.

User response: Manually take over the filesystem if required.

FMV8518W *program: Could not resolve cluster node id by hostname hostname.*

Explanation: The hostname provided by the Responsiveness Service could not be resolved to a cluster node id.

System action: The current operation aborts.

User response: Make sure the cluster is functional and the machine hostnames are properly set and resolvable.

FMV8566E *You have not entered or selected a value for this required field. Enter or select a value for this field.*

Explanation: You have not entered or selected a value for a required field.

System action: The system does not process your requested action.

User response: Enter or select a valid value for this required field.

FMV8776E *The IBM Tivoli Enterprise Space Management Console cannot be started. Java Runtime Environment version version by company has been detected on machine. A Java Runtime Environment version or higher is required to run this program. If you have already installed Java version on this machine, please ensure that the correct Java executable is on your PATH, otherwise you can download it from 'webAddress' and start the program again.*

Explanation: IBM Tivoli Enterprise Space Management Console cannot be started because the Java runtime environment does not meet the requirements.

System action: A confirmation dialog is displayed for you to close the application, or to open a browser with a link to the Web site where you can download the correct version of Java.

User response: Verify that the correct java executable is on your PATH or install the required version of Java runtime environment and start the program again.

FMV8777E The IBM Tivoli Enterprise Space Management Console cannot be started. An error occurred trying to load Tivoli look and feel. Verify that the product is correctly installed.

Explanation: IBM Tivoli Enterprise Space Management Console cannot be started because the library that defines the Tivoli look and feel cannot be found.

System action: The IBM Tivoli Enterprise Space Management Console shuts down.

User response: Verify that the product is correctly installed. If IBM Tivoli Enterprise Space Management Console still cannot be started, contact your system administrator for further assistance.

FMV8778E A browser program cannot be found or cannot be started. An error occurred executing the command. Verify that a browser is installed and works correctly on your local machine.

Explanation: A browser program cannot be found, so it is not possible to access the IBM Tivoli Web site and online documentation.

System action: Tivoli Storage Manager continues to process user requests.

User response: For the Windows platform, the default system browser is used. Verify that a browser is installed on your machine.

FMV8779E A browser program cannot be found or cannot be started. One of the following browsers is required: *browser-list* Verify that one of these browsers is installed and works correctly on your local machine.

Explanation: A browser program cannot be found, so it is not possible to access the IBM Tivoli Web site and online documentation.

System action: Tivoli Storage Manager continues to process user requests.

User response: For UNIX platforms, a list of supported browsers is provided in the README. Install the required browser to access the IBM Tivoli Web sites and online documentation.

FMV8780E A browser program cannot be found or cannot be started. Check the *'file-name'* file on your local machine for more information.

Explanation: A browser program cannot be found, so it is not possible to access the Web site or online documentation.

System action: Tivoli Storage Manager continues to process user requests.

User response: Install a browser to access the Web site or online documentation.

FMV8781E The system could not log on to Tivoli Storage Manager client node *node-name* on *machine-name*. Make sure your data and password are correct and that caps lock key is not on. The Space Management Agent must be running at the specified port on the machine to which you are attempting to log on to.

Explanation: The system was not able to connect to the specified client node.

System action: Tivoli Storage Manager continues to process user requests.

User response: Verify that:

- the information provided to connect is correct
- the machine is reachable in the network
- HSM is installed on the specified machine and a Space Management Agent is running at the specified port.

FMV8782E An error occurred while loading file system information on *'fs-name'*. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred while loading file system information on the selected client node

System action: Disconnects the client node.

User response: Verify that the Space Management agent is running on the client node machine. Check also the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8783E An error occurred loading file system properties of *fsName* required to show space usage graphical information. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred while loading file system properties on the selected client node.

System action: Continue to process other file system properties.

User response: Verify that the Space Management agent is running on the client node machine. Check also the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine. If this does not identify the cause of the problem, then see your system administrator for further assistance.

FMV8784E An error occurred initializing the client nodes table. Your local configuration file '*config-file*' might be corrupted. Remove it from your installation directory and start the program again. Check also the *log-file* file on your local machine for more information.

Explanation: The client nodes table cannot be initialized.

System action: The IBM Tivoli Enterprise Space Management Console shuts down.

User response: It is possible that your local settings file '*dsmsm.cfg*' is corrupted. Try to remove it from your installation directory and start the program again. Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8785E An error occurred disconnecting the system from the client node '*node-name*'. The Client node is being disconnected without deleting internal *HsmSystem* objects. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred disconnecting the system from the client node. It was not possible to delete internal *HsmSystem* objects.

System action: The client node disconnected without deleting *HsmSystem* objects.

User response: Verify that the Space Management agent is running on the client node machine. Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8786E An error occurred loading file system information from the selected client node. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file in the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred loading file system information from the selected client node.

System action: File System information is not loaded

User response: Verify that the Space Management agent is running on the client node machine. Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8787E An error occurred loading file system information from *nodename* client node. The client node is being disconnected. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred loading file system information from the selected client node.

System action: The client node is disconnected

User response: Verify that the Space Management agent is running on the client node machine. Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8788E An error occurred starting manually threshold migration on *file-system*. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred starting the manually threshold migration on the selected client node.

System action: Threshold migration is not started manually.

User response: Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8789E An error occurred trying to deactivate all managed file systems of *client-node*. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred trying to deactivate all managed file systems of the selected client node.

System action: File systems are not deactivated.

User response: Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8790E An error occurred trying to reactivate all managed file systems of *client-node*. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred trying to reactivate all managed file systems of the selected client node.

System action: File systems are not reactivated.

User response: Check the *dsmsm.log* file in the installation directory of your local machine and the *\$DSM_DIR/dsmerror.log* file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8791E An error occurred trying to add space management to *fs-name* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the *\$DSM_DIR/error-file* file on *machine* if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred trying to add space management to the selected file system.

System action: Space management is not added to the selected file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8792E An error occurred trying to remove space management from *file-system* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/error-file file on machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred trying to remove space management from the selected file system.

System action: Space management is not removed from the selected file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8793E An error occurred trying to deactivate *file-system* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/error-file file on machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred trying to deactivate the selected file system.

System action: The selected file system is not deactivated.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or

Tivoli Storage Manager technical support for further assistance.

FMV8794E An error occurred trying to reactivate *file-system* file system. Verify that the Space Management agent is running on the client node machine. Check also the *local-log-file* file in the installation directory of your local machine and the \$DSM_DIR/error-file file on machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

Explanation: An error occurred trying to reactivate the selected file system.

System action: The selected file system is not reactivated.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8795E An error occurred trying to save your settings to *config-file* configuration file on your local machine. Check the *log-file* file in the installation directory of your local machine for more information.

Explanation: An error occurred trying to save your settings to dsmsm.cfg configuration file on your local machine.

System action: Customized GUI settings are not saved to the local machine

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV8809E The LD_LIBRARY_PATH is either not set or is set incorrectly. Ensure that the LD_LIBRARY_PATH environment variable contains the installation directory *path name*.

Explanation: The LD_LIBRARY_PATH must be set and it must contain the installation directory path.

System action: The VMware backup or restore operation fails.

User response: Set the LD_LIBRARY_PATH and

ensure that it contains the Backup/Archive client installation directory.

FMV8810E The LD_LIBRARY_PATH is either not set or is set incorrectly. Ensure that the LD_LIBRARY_PATH environment variable contains the installation directory.

Explanation: The LD_LIBRARY_PATH must be set and it must contain the installation directory path.

System action: The VMware backup or restore operation fails.

User response: Set the LD_LIBRARY_PATH and ensure that it contains the Backup/Archive client installation directory.

FMV8811E VMware operations can not be run when the hardware plugin product TIVsm-BAhbw is installed and loaded. Please either uninstall the hardware product TIVsm-BAhbw, or set the option DONTLOAD PIHDW in the options file to prevent the hardware plugin from being loaded.

Explanation: VMware operations are incompatible with the hardware plugin product libraries.

System action: The VMware backup or restore operation fails.

User response: Uninstall the hardware product TIVsm-BAhbw, or set the option DONTLOAD PIHDW to prevent the hardware plugin from being loaded.

FMV8818E An error occurred trying to apply your changes. Your changes have not been applied to the system. Contact your system administrator.

Explanation: An error occurred trying to apply your changes.

System action: User changes are not applied.

User response: Contact your system administrator.

FMV8819E The following trace flag(s) are not valid: *trace-flag-list*. Correct them before continuing.

Explanation: One or more of the trace flags are not valid.

System action: Prompts the user to correct the trace flags.

User response: Correct the wrong trace flags.

FMV8820E The HSM System Object was not found on the Space Management agent. The error occurred when calling function: *function-name*. The last operation was not processed correctly.

Explanation: The Space Management agent was unable to process a HSM System function, because the HSM System object was not found.

System action: The last operation is skipped.

User response: Reconnect to the Space Management agent. If this does not solve the problem restart the Space Management agent.

FMV8821E Unable to create requested HSM object on Space Management agent. The last operation was not processed correctly. The problem is caused from a memory problem. Try to free memory on the system where the Space Management agent is running. Or restart the Space Management agent.

Explanation: Space Management agent was not able to create a requested HSM object because not enough free space was found on the system.

System action: Last operation is skipped.

User response: Try to free more memory on the system where the Space Management agent is running, or restart the Space Management agent.

FMV8822E HSM File System Object was not found on Space Management agent. The error occurred when calling function: *function-name*. The last operation was not processed correctly.

Explanation: Space Management agent was not able to process a HSM File System function, because no HSM File System object was found.

System action: Last operation is skipped.

User response: Reconnect to the Space Management agent. If this does not solve the problem restart the Space Management agent.

FMV8823E A Protocol error occurred in communication with the Space Management agent. This error occurs when a session with the Space Management agent was lost, or network error caused synchronization problem between the Space Management console and the agent.

Explanation: Space Management console and Space Management agent has different session and transaction key in the communication header.

System action: Last operation is skipped.

User response: Restart Space Management console and Space Management agent.

FMV8824E **A internal error occurred in the Space Management agent. The error occurred in function : *function-name***

Explanation: Not defined exception caused a internal error in the Space Management agent.

System action: Last operation is skipped.

User response: Restart Space Management agent. If this does not solve the problem contact Tivoli Storage Manager technical support.

FMV8825E **The Space Management API was unable to locate option object The error occurred in function : *function-name***

Explanation: Not defined exception caused this internal error in the Space Management API.

System action: Last operation is skipped.

User response: Contact Tivoli Storage Manager technical support.

FMV8826E **The Space Management API was unable to query a HSM device. This error occurs because the HSM kernel extension was not loaded correctly**

Explanation: Because of a wrong configuration HSM was not able to load the kernel extension. This causes to fail the query for global activation of the HSM system.

System action: Query for global HSM activation is skipped.

User response: Check the configuration of the HSM system. If you can not find any problem in the configuration contact Tivoli Storage Manager technical support.

FMV8827E **The Space Management API was unable to locate global control block. The error occurred in function : *function-name***

Explanation: Not defined exception caused this internal error in the Space Management API.

System action: Load connection settings function is skipped.

User response: Contact Tivoli Storage Manager technical support.

FMV8828E **The Space Management API lost the session with the server. This problem is caused by a connection failure with the server. Check to see if your Space Management Client machine has a network connection to the Tivoli Storage Manager server.**

Explanation: This error occurs when the Space Management API has connection problems with the Tivoli Storage Manager server.

System action: Session with server gets lost and server operation is skipped.

User response: Check the network connection with Tivoli Storage Manager server machine. See the error log file for additional information why the session gets lost. Restart the Space Management Agent if the connection re-established automatically.

FMV8829E **The Space Management API was unable to initialize the HSM system. The error is caused from a problem to initialize a DMAPI session.**

Explanation: This error is caused from a problem to initialize a DMAPI session.

System action: The HSM system cannot be initialized and the Space Management Console is ended.

User response: Try to restart Space Management Agent. If this does not solve the problem, see the error log for additional information and contact Tivoli Storage Manager technical support.

FMV8830W **Different server name stanzas (*HSM-stanza* and *BA-stanza*) for *file-system-name* file system for space management and backup-archive.**

Explanation: The server name stanzas you specified for the space management (HSM) client and the backup-archive (BA) client are different. The inline backup and stub restore features will be unavailable for the file system.

System action: Processing continues.

User response: If you want to allow inline backup and stub restore for the file system, the MIGRATESERVER and DEFAULTSERVER options must specify the same SERVERNAME stanza in dsm.sys. You may also choose to supply a server stanza name using the SERVERNAME option in dsm.opt or on the command line. In either case the stanza name must match the stanza specified in the MIGRATESERVER option.

FMV8831E The Space Management API could not find file system : *function-name* An incorrect file system name was passed to the Space Management API. Ensure that the file system that was selected in the file system list is still valid. Refresh the file system view in the Space Management Console by pressing F5 on your keyboard or select 'Refresh' under the View menu.

Explanation: The Space Management API could not find the file system that was specified in the Space Management Console. A reason could be that the file system was unmounted and is not longer existing on the system.

System action: Getting file system information for the specified file system name is skipped.

User response: Update the file system list in the Space Management Console by pressing F5 on your keyboard or selecting 'Refresh' in the View menu.

FMV8832E The Space Management API could not retrieve Tivoli Storage Manager policy settings from the server.

Explanation: The Space Management API tried to get Tivoli Storage Manager policy settings from the server and failed for a unknown reason.

System action: Getting Tivoli Storage Manager policy settings fails and policy information fields are not filled up in the Space Management Console.

User response: See the error log file for additional information.

FMV8833E The Space Management API could not retrieve Tivoli Storage Manager policy settings from the already loaded list.

Explanation: The Space Management API tried to get Tivoli Storage Manager policy settings from the management list and failed for a unknown reason.

System action: Getting Tivoli Storage Manager policy settings fails and policy information fields are not filled up in the Space Management Console.

User response: See the error log file for additional information.

FMV8834E The Space Management API was unable to get file system information for file system : *filesystem-name*.

Explanation: The Space Management API could not retrieve the file system information for a selected file system.

System action: Getting file system information fails

and information are not displayed in the Space Management Console.

User response: See the error log file for additional information.

FMV8835E The Space Management API was unable to get file system status for file system : *filesystem-name*. System call to get file system status returned with error.

Explanation: The Space Management API could not retrieve the file system status for a selected file system. The error is caused from a failed system call on the file system.

System action: Getting file system status fails and information are not displayed in the Space Management Console.

User response: See the error log file for additional information.

FMV8836E An object creation error occurred in the Space Management API The error occurred in function : *function-name*. The problem is caused from a memory problem. Try to free memory on the system where the Space Management agent is running. Or restart the Space Management agent.

Explanation: Caused from a out of memory problem the Space Management API could not create a requested object.

System action: The requested function fails and cannot retrieve information to the Space Management Console.

User response: Free more memory on the system where the Space Management agent is running, or restart the Space Management agent.

FMV8837E The Space Management API was unable to get configuration data from managed file system : *filesystem-name*. The problem is caused from a error when reading dsmmigfs table entry.

Explanation: The Space Management API reads information from dsmmigfs table to get HSM managed files system configuration. This error occurs when the API is unable to read an entry from this table.

System action: Getting HSM managed file system configuration fails and information is not displayed in the Space Management Console.

User response: See the error log for additional information on errors occurring when reading entries from the dsmmigfs table.

FMV8838E The Space Management API can not set HSM managed file system configuration for file system : *filesystem-name*. The configuration cannot be set because this file system is NOT HSM managed. Check to see if the managed file system that was selected in the file system list is still HSM managed. Refresh the file system view in the Space Management Console by pressing F5 on your keyboard or select 'Refresh' under the View menu.

Explanation: The file system that you selected from the file system list in the Space Management console is not longer HSM managed and no configuration can be set for it. A reason could be that the file system was unmanaged from a other user.

System action: Setting HSM managed file system configuration fails.

User response: Update the file system list in the Space Management Console by pressing F5 on your keyboard or selecting 'Refresh' in the View menu.

FMV8839E A wrong stub file size was passed to the Space Management API for file system : *filesystem-name*. The stub file size that was entered in the file system properties dialog is not supported by this file system. Correct the stub file size value in the file system properties dialog of the Space Management Console.

Explanation: The Stub file size that you has specified is not supported by this file system.

System action: Wrong stub file size is not applied to the file system.

User response: Correct the stub file size in the file system properties dialog of the Space Management Console.

FMV8840E The maximum number of candidates that was specified for file system : *filesystem-name* is out of range. The maximum number of candidates value that was entered in the file system properties dialog is out of range. Correct the maximum number of candidates value in the file system properties dialog of the Space Management Console.

Explanation: The maximum number of candidates value that was specified is out of range for this file system.

System action: Wrong maximum number of candidates value is not applied to the file system.

User response: Correct the maximum number of

candidates value in the file system properties dialog of the Space Management Console.

FMV8841E The server name that was specified for the file system : *optfile-name* is not valid. Correct the server name value in the client node properties dialog of the Space Management Console.

Explanation: The server name that was specified is not valid.

System action: Wrong server name value is not applied to the system options file.

User response: Correct the server name value in the client node properties dialog of the Space Management Console.

FMV8842E The Space Management API was not able to modify system options file : *optfile-name* because of insufficient privilege. Use root user to change HSM managed file system configuration.

Explanation: User has no rights to modify system options file.

System action: Changes are not applied to the system options file.

User response: Run as root user to change HSM managed file system configuration.

FMV8843E No correct include/exclude settings are found in system options file : *optfile-name*. Correct the include/exclude list in the system options file.

Explanation: The include/exclude settings in the system options file are not correct.

System action: Changes are not applied to the system options file.

User response: Correct the include/exclude list in the system options file.

FMV8844E A incorrect preferred node or server name was specified in the HSM configuration for *filesystem-name*. Correct the preferred node and server name value in the HSM configuration.

Explanation: The Space Management API could not change preferred node settings because a wrong value was specified

System action: Changes are not applied to the system options file.

User response: Correct the preferred node and server settings in Space Management Configuration.

FMV8845E A incorrect owner node or server name was specified in the HSM configuration for *filesystem-name*. Correct the owner node and server name value in the HSM configuration.

Explanation: The Space Management API could not change owner node settings because a wrong value was specified

System action: Changes are not applied to the system options file.

User response: Correct the owner node and server settings in Space Management Configuration.

FMV8846E The Space Management API was not able to update the HSM managed file system : *filesystem-name*.

Explanation: The Space Management API could not apply configuration changes to the HSM managed file system.

System action: Changes are not applied to HSM managed file system.

User response: See error log file for additional information why the update of the file system fails.

FMV8847E The Space Management API was not able to obtain a lock on SDR file for file system : *filesystem-name*.

Explanation: The Space Management API could not lock the SDR file for the file system.

System action: Changes are not applied to HSM managed file system.

User response: See the error log file for additional information on why the lock on the SDR file fails.

FMV8848E The Space Management API could not open file system status file to retrieve managed file system statistics for : *filesystem-name*. Reason could be insufficient permissions or that the file does not exist. The managed file system statistics are not retrieved from the HSM system.

Explanation: The Space Management API could not retrieve managed file system information from file system status file. The error occurred when the API tries to open the file for reading.

System action: Managed file system statistics are not retrieved and information is not displayed in the Space Management Console.

User response: See the error log file for additional information on why opening the file system status file fails.

FMV8849E The Space Management API was not able to load HSM managed file system statistics for : *filesystem-name*. Check to see if the managed file system that was selected in the file system list is still HSM managed. Refresh the file system view in the Space Management Console by pressing F5 on your keyboard or select 'Refresh' under the View menu.

Explanation: The Space Management API could not load managed file system statistics from selected file system. The reason could be that the file system is not longer HSM managed.

System action: Managed file system statistics are not retrieved and information is not displayed in the Space Management Console.

User response: Update the file system list in the Space Management Console by pressing F5 on your keyboard or selecting 'Refresh' in the View menu.

FMV8850E The Space Management API was not able to add HSM to file system : *filesystem-name*. This error occurs because selected file system is not mounted. You must mount the file system before you can add HSM.

Explanation: The Space Management API could not add HSM to a file system, because it is not mounted.

System action: The add HSM operation fails and HSM is not added to the selected file system.

User response: Mount the selected file system before adding HSM.

FMV8851E The Space Management API was not able to add HSM to file system : *filesystem-name*. This error occurs because selected file system is not supported to add HSM.

Explanation: The Space Management API could not add HSM to a unsupported file system.

System action: The add HSM operation fails and HSM is not added to the selected file system.

User response: Select a supported file system to add HSM.

FMV8852E The Space Management API was not able to add HSM to file system : *filesystem-name*. This error occurs because selected file system is already HSM managed.

Explanation: The Space Management API attempt to manage a already HSM managed file system.

System action: The add HSM operation fails and the

selected file system stays HSM managed.

User response: Select a not managed file system to add HSM.

FMV8853E **The Space Management API was not able to add HSM to file system :**
filesystem-name.

Explanation: The Space Management API attempt to manage file system and fails for a unknown reason.

System action: The add HSM operation fails and HSM is not added to the selected file system.

User response: Retry the add HSM operation. If this does not solve the problem, see the error log file for additional information and contact Tivoli Storage Manager technical support.

FMV8854E **The Space Management API was not able to remove HSM from file system :**
filesystem-name. The error occurs when the Space Management API tries to lock the SDR file and fails.

Explanation: The Space Management API attempt to unmanage (remove) file system and fails for a unknown reason.

System action: The remove HSM operation fails and HSM is not removed from the selected file system.

User response: Try the remove HSM operation again. If this does not solve the problem, see the error log file for additional information and contact Tivoli Storage Manager technical support.

FMV8855E **The Space Management API was not able to start automatic migration on the file system :**
filesystem-name.

Explanation: The Space Management API tries to start automatic migration on a file system and fails for a unknown reason.

System action: The automatic migration is not started for the file system.

User response: See the error log file for additional information and contact Tivoli Storage Manager technical support.

FMV8856E **The Space Management API was not able to start reconciliation process on the file system :**
filesystem-name.

Explanation: The Space Management API tries to start reconciliation process on a file system and fails for a unknown reason.

System action: The reconciliation process is not started for the file system.

User response: See the error log file for additional

information, and contact Tivoli Storage Manager technical support.

FMV8857E **The Space Management API was not able to start scout process on the file system :**
filesystem-name.

Explanation: The Space Management API tries to start scout process on a file system and fails for a unknown reason.

System action: The scout process is not started for the file system.

User response: See the error log file for additional information, and contact Tivoli Storage Manager technical support.

FMV8858E **The Space Management API was not able to migrate the file :**
file-name. The error occurred in function : function-name.

Explanation: The Space Management API tries to migrate a file and fails in the displayed API function.

System action: The selected file is not migrated to the server.

User response: See the error log file for additional information.

FMV8859E **The Space Management API was not able to recall the file :**
file-name. The error occurred in function : function-name.

Explanation: The Space Management API tries to recall a file and fails in the displayed API function.

System action: The selected file is not recalled from the server.

User response: See the error log file for additional information.

FMV8939E **An unexpected error occurred trying to filter the directory tree. rc=return-code**

Explanation: The filter was not applied to the directory tree.

System action: The directory tree is not filtered.

User response: Contact your system administrator for further assistance.

FMV8945E **An unexpected error occurred analyzing the directory tree. The list of files matching your search criteria is not completed. rc=return-code**

Explanation: It was not possible to search all items

matching the search criteria on the directory tree due to an unexpected error.

System action: The search results table shows only the items found until the error is occurred.

User response: Contact your system administrator for further assistance.

FMV8946E RPC call failed.

Explanation: Unable to connect receiver recall daemon.

System action: Processing stopped.

User response: System is not operating correctly or recall daemons are not started.

FMV9005W *program name: invalid 'parameter name' value: value (must be in [minimum value..maximum value]).*

Explanation: The program found an invalid parameter in the space management configuration of a filesystem.

System action: The paramter value was rejected.

User response: In case you tried to set the specified value manually, choose a value from the specified range instead. If the value is read from a file system's space management configuration file (located at [fs]/.SpaceMan/hsmfsconfig.xml), edit the file accordingly. The name of the filesystem can be determined from a subsequent error message.

FMV9007W *program name: invalid 'parameter name' value: value (must be in [minimum value..maximum value]).*

Explanation: The program found an invalid parameter in the space management configuration of a filesystem.

System action: The paramter value was rejected.

User response: In case you tried to set the specified value manually, choose a value from the specified range instead. If the value is read from a file system's space management configuration file (located at [fs]/.SpaceMan/hsmfsconfig.xml), edit the file accordingly. The name of the filesystem can be determined from a subsequent error message.

FMV9009E *program name: found invalid space management configuration for 'filesystem'.*

Explanation: The program found an invalid space management configuration for the given filesystem.

System action: The space management configuration was rejected for the given filesystem. When updating an existing configuration, invalid configurations to set are ignored. When a persistent configuration file is

invalid, the filesystem will appear to not have space management enabled.

User response: In case you tried to update space management for this filesystem manually, enter a valid configuration instead. In case the persistent configuration file is invalid, edit the file accordingly; alternatively, you can add space management explicitly (which will remove / overwrite the existing configuration). The reason for the configuration can be determined from a preceding error message. The filesystem's space management configuration file is located at 'filesystem'/.SpaceMan/hsmfsconfig.xml.

FMV9010E *program name: could not parse space management configuration file 'configuration file' for filesystem.*

Explanation: The space management configuration file for the given filesystem is present but its content appears to have invalid format.

System action: The configuration was rejected. The filesystem will appear to not have space management enabled.

User response: Check the given space management configuration file; it is supposed to contain a well-formed XML document with a root element named 'HsmFsConfig'. To create a new configuration file, you can simply add space management to this filesystem.

FMV9011E *program name: could not write space management configuration file 'configuration file' for filesystem.*

Explanation: IBM Tivoli Storage Manager could not write and save the space management configuration file for the given filesystem.

System action: IBM Tivoli Storage Manager did not save the space management configuration information. If you tried to add space management for this filesystem, it was not added. If you tried to update the space management configuration, it was probably not updated. If an existing configuration file in old format was read successfully, but could not be converted to XML format, space management will be active for this filesystem with the configuration from the old file.

User response: Determine if there is any reason why the given file cannot be written.

FMV9012E *error-program: Command must be run by root user.*

Explanation: Tivoli Storage Manager requires that a root user perform this operation.

System action: Tivoli Storage Manager terminates the operation.

User response: Change to root user, and then retry the operation.

FMV9016E **Cannot get space management migration status for path.**

Explanation: An error occurred while trying to get the space management migration status. Either the permissions for the status file are not set correctly, or the status file is damaged.

System action: Tivoli Storage Manager terminates the operation.

User response: The root user should check the permissions of the status file, or contact the service representative.

FMV9017W *error-program:* **Minimum number of recall daemons `min-dsmrecalld` cannot be greater than maximum number of recall daemons `max-dsmrecalld`; defaulting to minimum `min-dsmrecalld` and maximum `max-dsmrecalld`.**

Explanation: A minimum number of recall daemons has been entered that is greater than the maximum number of recall daemons.

System action: Tivoli Storage Manager uses defaults instead of the values specified in the client system options file (`dsm.sys`).

User response: Correct the MINRECALLDAEMONS and MAXRECALLDAEMONS options in the client system options file and retry the operation.

FMV9018W *program-name: option* **option value value invalid, range min-value to max-value.**

Explanation: An invalid value has been entered. Value should be in the range specified by the message.

System action: Tivoli Storage Manager uses defaults instead of the value specified by the user.

User response: Correct the invalid input value.

FMV9019W *program-name:* **unable to parse option value 'argument'**

Explanation: Input is incorrect or is not in correct format.

System action: Tivoli Storage Manager continues.

User response: Retry operation with correct usage syntax.

FMV9020E **Could not establish a session with a Tivoli Storage Manager server or client agent. The Tivoli Storage Manager return code is `tsm-error`.**

Explanation: None.

System action: Processing stops.

User response: Check the Tivoli Storage Manager error log for communications failures such as TCP/IP, shared memory, or named pipe errors.

FMV9021E *error-program* **Unknown recall daemon (pid `process-ID`) terminated abnormally, status: `status`.**

Explanation: A recall daemon stops abnormally.

System action: Tivoli Storage Manager terminates the operation.

User response: Try the operation again. If the problem persists, send the core file to IBM technical support for analysis.

FMV9022E *error-program* **Recall daemon (pid `process-ID`) ended abnormally, status: `status`.**

Explanation: A recall daemon stopped abnormally.

System action: The operation does not complete.

User response: Try the operation again. If the problem persists, send the core file to IBM technical support for analysis.

FMV9023I *error-program:* **Subsidiary recall daemon process exiting.**

Explanation: The process is interrupted and exiting. The user has terminated the process.

System action: Tivoli Storage Manager detected an interrupt. The recall daemon is terminated and exiting.

User response: None.

FMV9024E **Starting with this release all candidate processing is done internally by the Tivoli Storage Manager monitor daemon. Thus `-c` is no longer a valid option for `dsmreconcile`.**

Explanation: The command line options `-c` and `-Candidates` are no longer valid for `dsmreconcile` as all candidates processing is now performed by `dsmmonitord`.

System action: Tivoli Storage Manager detected an invalid option. `dsmreconcile` is exiting.

User response: Don't use options `-c` and `-Candidates` with `dsmreconcile` anymore.

FMV9025E The Data Protection for WebSphere plug-in version and the backup-archive client version do not match. Please upgrade your Data Protection for WebSphere plug-in.

Explanation: The release and version of the Data Protection for WebSphere plug-in is downlevel from the release and version of the Backup-Archive Client.

System action: None

User response: Upgrade Data Protection for WebSphere to the proper release and version.

FMV9028E *program name: could not acquire lock for filesystem.*

Explanation: Prior to modifying a space management configuration file, it is required to lock the file in order to avoid concurrent access. If acquiring the lock fails, there was a concurrent access.

System action: The action was cancelled.

User response: Retry the same request or determine the process holding the lock.

FMV9029E The WebSphere server is running, but the server must be shut down for a restore operation. Shut down the WebSphere server and try the restore operation again.

Explanation: The WebSphere server must be brought down to perform a restore.

System action: The restore operation fails.

User response: Shut down the WebSphere server and try the restore operation again.

FMV9030W Cannot set conflicting attributes to file *file-name*.

Explanation: Tivoli Storage Manager cannot set the file attributes because the requested attributes are in conflict with one another.

System action: Tivoli Storage Manager does not set the file attributes.

User response: Retry this operation with attributes that do not conflict with each other.

FMV9031W File *file-name* is not a migrated file.

Explanation: Tivoli Storage Manager can only set file attributes to a migrated file. This file has not been migrated.

System action: Tivoli Storage Manager does not set the file attributes.

User response: Migrate this file, and then retry the operation.

FMV9032W File *file-name* is not in an HSM managed file system.

Explanation: Tivoli Storage Manager detects that the file is not in an HSM managed file system, and therefore, it cannot perform the operation requested.

System action: Tivoli Storage Manager does not set the file attributes.

User response: Add space management to the file system, migrate the file, and then retry the operation.

FMV9034E The restore operation did not complete, due to a change in the original WebSphere environment.

Explanation: The data must be restored to the same environment that it was backed up from. This includes items such as cell name, node name, and the location where WebSphere is installed.

System action: The restore operation does not complete.

User response: Perform the restore procedure in the *DP for WebSphere* book.

FMV9036W *program-name: migrated file(s) are missing on server for number stub file(s). Look in 'file-spec' for file names.*

Explanation: Tivoli Storage Manager cannot find the migrated file(s) on the server.

System action: Tivoli Storage Manager continues.

User response: Look in the path mentioned in the message for the file name. Also ensure that you are working with the correct server for this file.

FMV9054E The plug-in was not found.

Explanation: None.

System action: None

User response: Run "dsmc show plugins" at the command prompt to see the available plug-ins on the system.

FMV9057W *error-program: cannot get space information for file-system: error.*

Explanation: Tivoli Storage Manager cannot get the space information for the file system.

System action: Tivoli Storage Manager continues.

User response: Verify that space management has been added to the file system.

FMV9058E *error-program: cannot close file-spec: error.*

Explanation: Tivoli Storage Manager cannot close the file. This problem occurs while the dsmonitor daemon examines available space on the file system.

System action: Tivoli Storage Manager terminates the current operation.

User response: Confirm that file system is still mounted and managed by HSM. If the problem persists, reboot the system. If that does not resolve the problem, contact IBM technical support for further assistance. Provide the operating system error code and the output of the df, dsmdf, and mount Unix shell commands.

FMV9059E *error-program: process cannot detach to become a daemon.*

Explanation: Tivoli Storage Manager process cannot detach itself to become a daemon.

System action: Tivoli Storage Manager cannot start the daemon as requested. Tivoli Storage Manager stops.

User response: Retry the operation.

FMV9060W *error-program: cannot get and increase limit of open files.*

Explanation: Tivoli Storage Manager either cannot get the limit of the number of open files, or cannot increase the limit of the number of open files.

System action: Tivoli Storage Manager cannot increase the number of open files, and was not able to complete the operation.

User response: Free some file space by ending some processes or removing some files, and retry the operation.

FMV9062E *File 'filename' has changed during the backup.*

Explanation: A file changed during the backup. Check the dserror.log file for a list of files that have changed.

System action: The backup fails.

User response: Try the backup again.

FMV9063E *error-program: file system file-system is out of inodes.*

Explanation: Tivoli Storage Manager cannot get space for the file system because the file system is out of inodes.

System action: Tivoli Storage Manager cannot get space via migration.

User response: Remove some files to make more inodes available and retry.

FMV9064E *error-program: Cannot fork a new process: error.*

Explanation: Tivoli Storage Manager cannot fork a new process that is needed. If the operating system errno is EAGAIN, then the limit on the total number of processes running on the system or by a single user has been exceeded, or the system does not have the resources necessary to create another process. If the errno is ENOMEM, then there is not enough memory to create the process.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Depending on the error code (errno), either allocate additional virtual memory (swap space) or increase the operating system process limit. Then restart the HSM daemons or reboot the system.

FMV9065E *File 'filename' or file 'filename2' has been added or removed during the backup.*

Explanation: A file was added or removed during the backup.

System action: The backup fails.

User response: Try the backup again.

FMV9067W *error-program: error updating dsmmigfstab file for file-system.*

Explanation: Tivoli Storage Manager found an error in updating the dsmmigfstab file for this file system.

System action: Tivoli Storage Manager does not update the dsmmigfstab file.

User response: See the preceding error message and correct the error if possible. Then, retry the operation. If problem persists, contact your system administrator.

FMV9068I *program-name: dsmmigfstab file updated for file system file-system.*

Explanation: Tivoli Storage Manager successfully updated the dsmmigfstab file for the file system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9069I *program-name: all file systems are reactivated to previous states.*

Explanation: Tivoli Storage Manager has reactivated all file systems managed by HSM to their previous states before the global deactivation.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9070I *program-name: space management is now deactivated for all HSM file systems.*

Explanation: Tivoli Storage Manager has deactivated space management for all file systems listed in the dsmmigfstab file.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9071W *program-name: error reactivating space management for all HSM file systems.*

Explanation: Tivoli Storage Manager found an error in trying to reactivate space management.

System action: Tivoli Storage Manager does not reactivate space management for HSM file systems.

User response: Make sure space management is installed correctly and retry the operation.

FMV9072W *error-program: error deactivating space management for all FSM file systems.*

Explanation: Tivoli Storage Manager found an error in trying to deactivate space management.

System action: Tivoli Storage Manager does not deactivate space management for FSM file systems.

User response: Make sure space management is installed correctly and retry the operation.

FMV9073W *program-name: error deactivating space management for file system file-system.*

Explanation: Tivoli Storage Manager found an error in trying to deactivate the file system.

System action: Tivoli Storage Manager does not deactivate space management for the file system.

User response: Make sure space management is installed correctly and retry the operation.

FMV9074I *program-name: space management functions have been locally deactivated for file system file-system.*

Explanation: Tivoli Storage Manager has locally deactivated space management functions like migration, recall and reconciliation for the file system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9075W *program-name: error reactivating space management for file system file-system.*

Explanation: Tivoli Storage Manager found an error in trying to reactivate space management for the file system.

System action: Tivoli Storage Manager does not reactivate space management for the file system.

User response: Verify that the specified file system is mounted and that HSM is enabled for this file system. Then try the operation again. If the problem persists, contact IBM technical support for additional assistance. Provide the /etc/filesystems (or equivalent file) and the output from the mount and dsmddf commands.

FMV9076I *program-name: space management functions have been locally reactivated for file system file-system.*

Explanation: Tivoli Storage Manager has locally reactivated space management functions like migration, recall and reconciliation for the file system. Please, note however that the space management might still be globally deactivated.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9077I *program-name: removed space management from file system file-system.*

Explanation: Tivoli Storage Manager removed space management. The file system is now a native file system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9078W **Space management is not removed from file system file-system.**

Explanation: Tivoli Storage Manager was not able to remove space management from this file system.

Possible causes:

- Kernel extension is downlevel.
- Program is downlevel.
- Insufficient disk space.

System action: Tivoli Storage Manager is unable to complete the requested operation.

User response: Refer to the immediately preceding error message and retry the operation.

FMV9079W *program-name: no migrated files matching search criteria found.*

Explanation: Tivoli Storage Manager did not find any migrated files matching the search criteria.

System action: Tivoli Storage Manager cannot

complete the requested operation.

User response: Retry the operation with a different search criteria.

FMV9080E *program-name: not enough space in file system or storage pool to recall all migrated files.*

Explanation: Tivoli Storage Manager detects there is not enough space in the file system to hold all the migrated files if all are recalled. If you are using GPFS storage pools, each pool needs to have enough space to recall its files.

System action: Tivoli Storage Manager does not attempt to recall all the migrated files.

User response: Make room in the file system by increasing the file system size or removing some files. Retry the operation.

FMV9081W *program-name: orphaned stub file(s) detected in file system file-system.*

Explanation: Tivoli Storage Manager detected one or more orphaned stub files. Either the migration server was changed in the client system options file after the file was migrated, or the migration server database is damaged.

System action: Tivoli Storage Manager does not attempt to remove space management from the file system.

User response: Determine the cause of orphaned stub files. Switch to the correct migration server and recall the migrated files. Retry the operation.

FMV9082W *program-name: error encountered while reconciling file system file-system.*

Explanation: Tivoli Storage Manager encountered an error performing reconciliation on the file system.

System action: Tivoli Storage Manager continues.

User response: Refer to other messages displayed or messages in the log to correct the problem. Then retry the operation.

FMV9083W *program-name: cannot deactivate space management on file system file-system.*

Explanation: Tivoli Storage Manager cannot deactivate space management on the file system.

System action: Tivoli Storage Manager continues.

User response: Correct the error if possible and retry the operation.

FMV9084E *program-name: file-system is not managed or not locally managed by space management.*

Explanation: There is no entry for the file system in the dsmmigfstab file or the file system is managed by another node.

System action: Tivoli Storage Manager will not perform space management functions on this file system.

User response: Add space management to the file system, if appropriate, and then retry the operation. If the file system is not locally managed, retry the operation on the node managing the file system.

FMV9085E *program-name: file system file-system is not managed by space management.*

Explanation: There is no entry for the file system in the dsmmigfstab file.

System action: Tivoli Storage Manager will not perform space management functions on this file system.

User response: Add space management to the file system, if appropriate, and then retry the operation.

FMV9086E *program-name: A DMAPI error occurred adding space management to file system file-system, It is possible DMAPI is disabled on this file system. The system set the error code: errno = errno-value*

Explanation: Tivoli Storage Manager encountered an error and cannot add space management to the file system.

System action: Tivoli Storage Manager Space management cannot be added to file system.

User response: Verify that DMAPI is enabled for this file system and retry the operation.

FMV9087I **Space management is successfully added to file system file-system.**

Explanation: Tivoli Storage Manager has added space management to the file system, and will now monitor its space usage. You can also perform other space management operations on this file system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9088W *program-name: space management is already active for file system filesystem.*

Explanation: This message is issued when trying to add space management to a filesystem with space management already activated. It is not possible to add

space management for a filesystem that already has space management activated.

System action: The action was cancelled.

User response: In case you wanted to update the filesystem's space management configuration instead, use the appropriate update command.

FMV9089E **The group backup validation failed. One or more files were added, removed, or changed during the backup.**

Explanation: One or more files have been added, removed, or changed from the time WebSphere was queried to the time that all the data was sent to the Tivoli Storage Manager server. Check the dsmerror.log file for a list of files that were added, removed, or changed.

System action: The backup fails.

User response: Try the backup again.

FMV9090E *program-name: file-system* **is not a valid file system name.**

Explanation: Tivoli Storage Manager received an invalid file system name. The file system is not mounted, or is not mounted correctly.

System action: Tivoli Storage Manager continues.

User response: Correct the file system name, and retry the operation.

FMV9091E **The WebSphere backup validation failed. One or more files were added, removed, or changed during the backup.**

Explanation: One or more files have been added, removed, or changed from the time WebSphere was queried to the time that all the data was sent to the Tivoli Storage Manager server. Check the dsmerror.log file for a list of files that were added, removed, or changed.

System action: The backup fails.

User response: Try the backup again. Do not install new WebSphere applications or change the WebSphere configuration while in the backup window.

FMV9092W **AES 128-bit Encryption is not being used.**

Explanation: AES 128-bit encryption is not being used. DES 56-bit encryption is being used instead.

System action: DES 56-bit Encryption is used instead of AES 128-bit encryption.

User response: If the user wants to use AES encryption, then the user must install the IBM JRE in order to enable AES encryption for the web client.

FMV9093W *program-name:* **cannot update migration candidates list** *file-name.*

Explanation: Tivoli Storage Manager cannot update the migration candidates list because not enough memory is available to create a temporary file.

System action: Processing stops.

User response: Make some memory available by ending some processes, and then retry the operation.

FMV9094W *program-name:* **no candidates found in file system** *file-system.*

Explanation: Tivoli Storage Manager found no files eligible for migration in the file system after running dsmreconcile.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9096E **User is not the owner of file**
filesystem-namedirectory-namefile-name **so file is skipped.**

Explanation: The user does not own this file and cannot perform this operation.

System action: Tivoli Storage Manager skips the file.

User response: None, or if you have root-user authority, switch to root user and retry the operation.

FMV9098E *program-name:* **space management does not support file system** *file-system.*

Explanation: Tivoli Storage Manager space management does not support this type of file system. Space management supports only true local file systems (e.g. JFS on AIX). Space management does not support other types of file systems (AFS®, NFS, etc).

System action: Processing of the file system stopped.

User response: None.

FMV9099E *program-name:* **space management is not active for file system** *file-system.*

Explanation: Tivoli Storage Manager found the file system did not have space management activated.

System action: Processing of that file system stopped.

User response: Reactivate space management for the file system.

FMV9100E **Unable to open file 'filename' for output.**

Explanation: The file name specified cannot be opened.

System action: Make sure that user has access to write to specified file, or use different file name.

User response: Output will not be saved. Please specify different file or check permissions on chose file.

FMV9101I **No migrated files matching 'file-name' were found.**

Explanation: You entered a search pattern or file name that cannot be found in the server database as a migrated file.

System action: Processing stopped.

User response: Ensure that your search pattern is correct, or specify a new search string.

FMV9121I **Activate completed.**

Explanation: A Domino activate databases operation was completed.

System action: Tivoli Storage Manager activated the databases.

User response: Continue with normal operations.

FMV9126E *program-name: cannot determine whether space management is active or inactive for file-system due to error: error.*

Explanation: The program 'program-name' indicated in the message text was unable to obtain statistics for file system 'file-system'. Therefore the program cannot determine whether space management is activated, deactivated, or globally deactivated on that file system. The message text includes a description of the Unix errno error that occurred while trying to get the state of space management.

System action: Tivoli Storage Manager stops the operation.

User response: Verify that the file system is mounted and accessible. Using the appropriate tools for that file system, check whether there are any I/O or other integrity errors on that file system. Then try the operation again. If the operation fails, then a system reboot might clear the error condition. If, after taking these actions the problem persists, contact IBM technical support for assistance.

FMV9128I **Inactivate logs completed.**

Explanation: A Domino inactivate log operation was completed.

System action: Tivoli Storage Manager inactivated the log.

User response: Continue with normal operations.

FMV9130W *program name: could not convert the space management configuration for filesystem from file old configuration file to XML configuration file.*

Explanation: Starting from Tivoli Storage Manager version 6.1, space management configuration is stored in XML format. In case the systems finds a configuration file in former, proprietary format only, it is read and converted to XML format. This message indicates that the old format file was read successfully but could not be written to an XML configuration file.

System action: Space management configuration is taken from the old format file.

User response: Determine the reason why the XML file could not be written.

FMV9131E *program name: old space management configuration file does not match filesystem: file content.*

Explanation: Starting from Tivoli Storage Manager version 6.1, space management configuration is stored in XML format. In case the systems finds a configuration file in former, proprietary format only, this file is processed. The content of the file starts with the filesystem; this message is issued when the filesystem name does not match.

System action: Space management configuration was rejected. The filesystem is considered to not have space management activated.

User response: Check the old configuration file and correct the filename manually in case the rest of the file content is valid. Alternatively, you can explicitly add space management for the filesystem to create a new space management configuration file.

FMV9132E *program name: old space management configuration file is corrupted for filesystem: file content.*

Explanation: Starting from Tivoli Storage Manager version 6.1, space management configuration is stored in XML format. In case the systems finds a configuration file in former, proprietary format only, this file is processed. This message is issued when parsing its content failed.

System action: Space management configuration was rejected. The filesystem is considered to not have space management activated.

User response: Check the old configuration file and consider correct its content manually. Alternatively, you can explicitly add space management for the filesystem to create a new space management configuration file.

FMV9133E *program name: space management already active for filesystem.*

Explanation: This message is issued when trying to add space management to a filesystem with space management already activated.

System action: The action was cancelled.

User response: Check the filesystem's space management configuration and consider updating it in case it does not match your needs. It is not possible to add space management for a filesystem that already has space management activated.

FMV9134E *program name: space management not active for filesystem.*

Explanation: The program requested the space management configuration for a file system where space management is not active.

System action: The action was cancelled.

User response: In case you entered the filesystem specification, check for correct spelling. It is not possible to perform space management actions on a filesystem with space management not activated.

FMV9135E *program name: space management for filesystem not controlled by the local node.*

Explanation: The program requested the space management configuration for a file system where space management is active, but not controlled by the local node. In cluster environments, some space management actions are allowed from the owner node only.

System action: The action was cancelled.

User response: Determine the controller node for this filesystem and retry.

FMV9136E *program name: could not remove configuration file for filesystem.*

Explanation: During removal of space management for the given filesystem, this configuration file could not be removed.

System action: Space management could not be deactivated for this filesystem.

User response: Determine the reason why the file could not be removed and retry.

FMV9147E *program-name: cannot read file-spec: error.*

Explanation: Tivoli Storage Manager cannot read this file.

System action: Tivoli Storage Manager cannot fully complete the requested operation.

User response: An error occurred reading an HSM managed file system status file. Verify that the file system is mounted and enabled for HSM and is actually managed by HSM and then try the operation again. If the problem persists, contact IBM technical support for further assistance. Provide the output from the mount, dsmdf and ls -l [file system name] commands.

FMV9148E *program-name: cannot find mount point for file system file-system.*

Explanation: Tivoli Storage Manager cannot find file system mount point.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: The specified file system is not currently mounted. Mount the file system and try the operation again.

FMV9150I **Archive log completed.**

Explanation: A Domino archive log operation was completed.

System action: Tivoli Storage Manager archived the log.

User response: Continue with normal operations.

FMV9151E **An unexpected program error was encountered . Tivoli Storage Manager function name : *function-name* Tivoli Storage Manager function : *function-desc* Tivoli Storage Manager return code : *TSM-rc* Tivoli Storage Manager file : *file-name (line-number)***

Explanation: None.

System action: Processing stops.

User response: Check error log for more information. Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV9152E *program-name: cannot deactivate space management for whole system: error.*

Explanation: Space management cannot be deactivated for the whole machine.

System action: Tivoli Storage Manager cannot deactivate space management support.

User response: The HSM global status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues, examine the output of the shell command ps -aef as well as the contents of /etc/adsm/SpaceMan/config/dmiFSGlobalState.pid. If a pid is stored in this file and it does correspond to a running process, remove the dmiFSGlobalState.pid file

and retry the operation. If the problem persists, reboot the system and repeat the appropriate analysis for your file system type.

FMV9153E *program-name: cannot reactivate space management for whole system: error.*

Explanation: Space management cannot be reactivated for the whole machine.

System action: Tivoli Storage Manager cannot reactivate space management support.

User response: The HSM global status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues, examine the output of the shell command `ps -aef` as well as the contents of `/etc/adsm/SpaceMan/config/dmiFSGlobalState.pid`. If a pid is stored in this file and it does correspond to a running process, remove the `dmiFSGlobalState.pid` file and retry the operation. If the problem persists, reboot the system and repeat the appropriate analysis for your file system type.

FMV9154E *program-name: cannot deactivate space management for file system file-system: error.*

Explanation: Space management cannot be deactivated for the file system.

System action: Tivoli Storage Manager unable to deactivate space management support for the file system.

User response: The HSM file system status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues verify that the file system is mounted and that HSM is enabled on the file system with the Unix shell commands `mount` and `dsmdf`. If the problem persists, reboot the system and try the operation again.

FMV9155E *program-name: cannot reactivate space management for file system file-system: error.*

Explanation: Space management cannot be reactivated for the file system.

System action: Tivoli Storage Manager cannot reactivate space management support to the file system.

User response: The HSM file system status is inaccessible, possibly due to concurrent access. Try the operation again. If the problem continues, verify that the file system is mounted and that HSM is enabled on the file system with the Unix shell commands `mount` and `dsmdf`. If the problem persists, reboot the system and try the operation again.

FMV9156I **Rollforward completed.**

Explanation: A Domino DB2 rollforward operation was completed.

System action: Tivoli Storage Manager rollforward the Domino DB2 database log.

User response: Continue with normal operations.

FMV9157W **Please enter a valid filespace location**

Explanation: This message will be seen when you run the Pref editor from MFC GUI. This means that user has not entered a required field which is filespace location path.

System action: Tivoli Storage Manager Enter required field

User response: Operation will not proceed till user enters required field

FMV9158W *program-name: cannot turn on ENOSPC checking in kernel: error.*

Explanation: Tivoli Storage Manager cannot turn on ENOSPC checking.

System action: Tivoli Storage Manager cannot turn on ENOSPC checking. Processing continues.

User response: Verify that the AIX JFS HSM fsm kernel extension is loaded, then try the operation again. If the problem persists, reboot the system and try the operation again.

FMV9159E *program-name: unable to create temporary file.*

Explanation: Tivoli Storage Manager cannot create a temporary file.

System action: Tivoli Storage Manager cannot complete its operation.

User response: Check with the Unix mount shell command that `/tmp` and `/etc` exist as separate file systems on your system. Use the `df` command to check whether they are full. Create additional space by deleting files or increasing the file system size.

FMV9160E *program-name: cannot write to temporary file or status filefile-spec: error.*

Explanation: Tivoli Storage Manager cannot complete writing to the temporary file.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: The Unix error code may provide guidance as to why the write failed. Use the Unix `mount` and `df` shell commands to verify that the associated file system is mounted and has space

available. If this message resulted from a shell command, mount the file system and create additional space if necessary, then retry the operation. If the message did not result from a shell command, restart the daemons. If the problem persists, reboot the system.

FMV9161E Invalid backupset file or device name entered.

Explanation: The backupset file or device name specified does not contain a valid backupset.

System action: Processing stopped.

User response: Specify a file name or device that contains a valid backupset and retry the operation.

FMV9163W *program-name*: Could not acquire the recall daemon session id.

Explanation: Could not set up the event disposition for the file system, because the recall daemon session could not be acquired. It seems the recall daemon is not running. Recall requests will not be handled, which means the TSM client for space management can't react to recall requests for this file system.

System action: Tivoli Storage Manager could not set up the recall event handling. The recall event handling is not enabled for this filesystem.

User response: Start or restart the recall daemon.

FMV9164W *program-name*: Could not acquire the monitor daemon session id.

Explanation: Could not set up the event disposition for the file system, because the monitor daemon session could not be acquired. It seems the monitor daemon is not running. Thus the thresholds for file system usage will not be monitored and the NOSPACE event will not be handled, which means the file system may run out of space.

System action: Tivoli Storage Manager could not set up the NOSPACE event handling. The NOSPACE event handling is not enabled for this filesystem.

User response: Start or restart the monitor daemon.

FMV9165E *program-name* cannot open directory *directory-spec* due to the following error: *error*.

Explanation: The directory indicated in the message text cannot be opened. The message text includes a description of the error that occurred.

System action: The requested operation is not completed.

User response: Try to correct the error condition that is indicated in the message text, then try the operation again. If the problem persists, contact IBM technical

support for further assistance.

FMV9166I A '*backup type*' backup version backup date '*datetime*' is not consistent with local repository and has been deleted from the server (object name='*filespace namepath-namefile-name*', ID = '*object-id:object-id*').

Explanation: The specified backup instance of the named object is not valid with local repository contents. This could happen if local repository is modified or got corrupted on the client system. This backup can not be restored, therefore it will be deleted on the server.

System action: The specified backup object will be deleted on the server. Processing will continue.

User response: None.

FMV9167W The client cache for adaptive subfile backup is corrupt and cannot be used.

Explanation: The adaptive subfile cache has become corrupt. While the backup client can detect the corruption, the reason for the corruption cannot be determined.

System action: The TSM client will proceed with standard selective or incremental backup. The cache will be rebuilt so that subsequent backups will use the adaptive subfile technique.

User response: If the problem persists, contact IBM technical support for assistance. Be prepared to provide the client error log, which will contain additional messages that might be useful for support to help identify the problem.

FMV9168E *program-name* cannot open database *file-spec* due to the following error: *error*.

Explanation: The database specified in the message text could not be opened. The reason for the error is included in the message text.

System action: The requested operation does not complete.

User response: Make sure that the file system has sufficient available space, then try the operation again. If the problem persists, contact IBM technical support for further assistance.

FMV9169E *program-name*: cannot create directory *directory-spec*, reason.

Explanation: Tivoli Storage Manager cannot create this directory.

System action: Tivoli Storage Manager does not create this directory.

User response: Verify that this directory does not

already exist, and that its parent directory has proper permissions.

FMV9170E *program-name: file-system is not a mounted local file system.*

Explanation: Tivoli Storage Manager did not find that this file system is properly mounted.

System action: Tivoli Storage Manager ignores the file system.

User response: Verify that this file system is local and mounted and activated properly.

FMV9171E *An error internal to Tivoli Storage Manager has occurred. The following string is too long: error.*

Explanation: None.

System action: The requested operation does not complete.

User response: A system reboot might clear up the problem, after which the operation should be tried again. If the problem persists, contact IBM technical support for further assistance.

FMV9172I *Backup system component " is excluded from processing.*

Explanation: You tried to back up the system component that was specified to be excluded from backup.

System action: IBM Tivoli Storage Manager did not back up the system component.

User response: Verify the input keyword or the writer name via the command line client and the Exclude lists.

FMV9173I *Backup system component " doesn't exist.*

Explanation: You tried to back up the system component that is not installed or is not started.

System action: IBM Tivoli Storage Manager did not back up the system component.

User response: Verify the input keyword or the writer name by using the GUI interface to expand the "System State" or "System Services" node.

FMV9174I *A backup delete completed.*

Explanation: A Backup delete was completed.

System action: Tivoli Storage Manager deleted backup files.

FMV9175E *There is not enough memory for the backup delete operation*

Explanation: Tivoli Storage Manager cannot allocate memory for the specified backup delete operation.

System action: Tivoli Storage Manager cannot continue with the requested backup delete operation.

User response: Close all unneeded applications and try the operation again. Reducing the scope of queries and the amount of data returned might also help, or see your system administrator.

FMV9176I *Backup delete is stopped by the user.*

Explanation: You requested the backup delete operation be stopped.

System action: Archive delete stopped.

User response: Continue with normal operations.

FMV9177T *Reconciling local snapshot repository with Tivoli Storage Manager server....*

Explanation: None.

System action: This message is informational.

User response: None.

FMV9178E *program-name cannot open file file-spec due to the following error: error.*

Explanation: The program indicated in the message text was unable to open the specified file. The message text also includes a description of the error that occurred when it tried to open the file.

System action: The requested operation does not complete.

User response: Verify that the file system on which the file resides is mounted, then try the operation again. A system reboot might clear up the problem. If the problem persists, contact IBM technical support for further assistance.

FMV9179W *Database log path is overlapping with the path for data.value.*

Explanation: When log path overlaps database data path, the logs will be overwritten upon local restore causing rollforward recovery to fail.

System action: User will be prompted to select "Yes" to continue the restore operation, or to select "No" to stop the restore.

User response: User should select "No" to stop the restore operation and backup the logs to an alternate location. The restore operation can then be retried. Now the User can select "Yes" to continue the restore operation, in which case the logs will be overwritten.

User will have to copy the logs back to the original location once the restore operation is complete. The rollforward operation can then be performed successfully.

FMV9180W An entry in the password file could not be decrypted.

Explanation: The password failed decryption validation.

System action: The password in the password file will be ignored. You will be prompted for the password, unless the process is running in the background, such as in scheduling mode.

User response: Enter the password when prompted.

FMV9181I Current statistics for DB2 restore host 'host': Total number of volumes in request: *volumes* Total number of volumes completed: *complet* Total number of volumes in progress: *inprogr* Total number of volumes remaining: *remaing* Currently processing volumes: *process* Total number of bytes in request: *totalda* Total number of bytes transferred: *totaltr*

Explanation: None.

System action: This message is informational.

User response: None.

FMV9182W Your customized client nodes list already contains this node. Would you like to update it?

Explanation: The list of client nodes contains already the specified client node. You cannot have two client nodes with the same client node name in the same machine.

System action: Updates or does not update the client node, depending on the user response.

User response: Select "yes" to update the client node. Select "no" to cancel this operation.

FMV9183W Removing Space Management from 'file-system' file system means that all migrated data will be recalled from Tivoli Storage Manager Server 'server-name' Make sure that enough free space is present on this file system for the recalled data. Do you want to remove Space Management from 'client-node' now?

Explanation: Removing Space Management from the selected file system means that all migrated data will be recalled from the server.

System action: Prompts the user to confirm when removing Space Management from the selected file system.

User response: Make sure that enough free space is present on this file system for the recalled data.

FMV9184E *program-name* cannot allocate memory due to the following error: *error*.

Explanation: A memory allocation error occurred. The message text includes a description of the error that occurred.

System action: The requested operation does not complete.

User response: Try the operation again. If the problem occurs in an HSM daemon, restart the daemon, then try the operation again. If the problem continues to occur, use your operating system's administrative tools to check virtual memory (swap space) on your system, and increase it if necessary. Check whether an application is consuming available virtual memory. A system reboot might also clear up the problem. If the problem persists, contact IBM technical support for further assistance.

FMV9185W Master scout daemon is not running!

Explanation: A list of candidates files eligible for migration cannot be built because the master scout daemon is not running on the selected client node.

System action: Files are not automatically migrated to the Tivoli Storage Manager server.

User response: Restart the master scout daemon manually using the "dsmscoud" command from a command shell on the machine where Space Management Agent is running.

FMV9186E *program-name*: cannot open mounted file system *file-system*: *error*.

Explanation: Tivoli Storage Manager cannot open mounted file system.

System action: Tivoli Storage Manager ignores the file system.

User response: Verify that this file system is mounted and activated properly.

FMV9187W Monitor daemon is not running!

Explanation: Files cannot be automatically migrated to the Tivoli Storage Manager server or recalled from Tivoli Storage Manager server because the monitor daemon is not running on the selected client node.

System action: Files are not automatically migrated or recalled from the Tivoli Storage Manager server.

User response: Restart the monitor daemon manually

using the "dsmmonitor" command from a command shell on the machine where Space Management Agent is running.

FMV9188E Not enough memory for recall operation

Explanation: Tivoli Storage Manager cannot allocate storage for the requested recall operation.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Retry the recall operation. If the problem continues, check with your system administrator.

FMV9189I Recall stopped by user

Explanation: You requested that Tivoli Storage Manager stop the recall operation.

System action: Recall stopped.

User response: Continue with normal operations.

FMV9191E Error checking file system state

Explanation: The system cannot open /dev/dsm or cannot open the file system.

System action: Transaction stopped.

User response: Retry the operation. If the problem continues, check with your system administrator.

FMV9192I Cannot disable *file-system*.

Explanation: Tivoli Storage Manager cannot disable the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager ignores the request.

User response: Use the dsm Unix shell commands.

FMV9193I Cannot open *file-system*.

Explanation: Tivoli Storage Manager cannot open the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager ignores the request.

User response: Use the dsm Unix shell commands.

FMV9194W A selective migration is in progress. Wait until it completes and retry the recall.

Explanation: You tried a recall operation while a selective migration is in progress.

System action: Tivoli Storage Manager ignores the request.

User response: Wait until the selective migration is complete and retry the recall operation.

FMV9195W A selective recall is in progress. Wait until it completes and retry the migration.

Explanation: You initiated a migration operation while a selective recall is in progress.

System action: Tivoli Storage Manager ignores the request.

User response: Wait until the selective recall is complete and retry the migration operation.

FMV9196W The PASSWORDACCESS option in your dsm.sys file is not set to GENERATE. Reset it to GENERATE and restart the HSM client.

Explanation: The PASSWORDACCESS option in your dsm.sys file is set to PROMPT. It must be set to GENERATE in order for automatic space management services to work.

System action: Tivoli Storage Manager terminates the client.

User response: The root user must set the PASSWORDACCESS option to GENERATE in the dsm.sys file.

FMV9197E File: *file-name* has already been recalled.

Explanation: You tried to recall the a file that has already been recalled.

System action: Tivoli Storage Manager does not highlight the file.

User response: None.

FMV9198E File: *file-name* is a resident file.

Explanation: You tried to recall a file that is resident.

System action: Tivoli Storage Manager will not highlight the file.

User response: None.

FMV9199S Cannot open /dev/fsm

Explanation: Tivoli Storage Manager cannot open the space management device file, /dev/fsm.

System action: Tivoli Storage Manager cannot complete the operation.

User response: Check to see whether Tivoli Storage Manager is installed correctly and that the /dev/fsm file exists. Correct the problem and retry the operation.

FMV9201W LAN-free path failed.

Explanation: A LAN-free connection could not be made.

System action: The system will connect to the server without using the LAN-free path.

User response: Verify your LAN-free setup.

FMV9203E ENABLELANFREE can not be used when HSM is installed.

Explanation: The Tivoli Storage Manager Client has detected that HSM is installed on the system. LAN-free is not a valid option when HSM is installed.

- This error occurs on AIX when this file is found: /usr/tivoli/tsm/client/hsm/bin/dsmrecalld
- This error occurs on Solaris when this file is found: /opt/tivoli/tsm/client/hsm/bin/dsmrecalld

System action: An invalid option is detected and processing stops.

User response: Remove the ENABLELANFREE option from the system option file. ENABLELANFREE can only be used when HSM is not installed.

FMV9206W User quota is reached!

Explanation: The maximum amount of data that can be migrated and premigrated from this file system to the Tivoli Storage Manager Server is reached.

System action: Files cannot be migrated to Tivoli Storage Manager server.

User response: Use the File System Properties dialog to specify a different quota value.

FMV9220W Recall daemon is not running!

Explanation: Files cannot be recalled from Tivoli Storage Manager server because the recall daemon is not running on the selected client node.

System action: Files are not recalled from the Tivoli Storage Manager server.

User response: Restart the recall daemon manually using the "dsmrecalld" command by a command shell on the machine where Space Management Agent is running.

**FMV9227E Internal error loading the status:
*error-message***

Explanation: An exception has been detected loading the status of space management activities.

System action: The status of the related activity is not loaded. The process continues to load the status at the next refresh interval.

User response: Check the dsmsm.log file in the

installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV9230E Communication error detected in the migration phase of this process!

Explanation: An unexpected error is occurred due to server communication error in migration phase.

System action: Tivoli Storage Manager will not migrate files from this file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV9231E Processing error detected in the migration phase of this process!

Explanation: An unexpected error is occurred due to some processing communication error.

System action: Tivoli Storage Manager will not migrate or premigrate files from this file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV9233E Processing error detected in the premigration phase of this process!

Explanation: An unexpected error is occurred due to some processing communication error in the premigration phase.

System action: Tivoli Storage Manager will not premigrate files from this file system.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV9236E Error detected performing reconciliation on this file system!

Explanation: An error is occurred performing reconciliation on the selected file system.

System action: Tivoli Storage Manager will not reconcile this file system with Tivoli Storage Manager server.

User response: Check the dsmsm.log file in the installation directory of your local machine and the \$DSM_DIR/dsmerror.log file on the client node machine if present. If this does not identify the cause of the problem, contact your system administrator and/or Tivoli Storage Manager technical support for further assistance.

FMV9240W Could not acquire the serial number of disk 'disk-name' at LUN LUN-id.

Explanation: Tivoli Storage Manager was not able to determine the serial number of the specified disk. The disk may not support SCSI inquiries of the Vital Product Data on page 0x80.

System action: Server-free data movement will not be possible for data residing on the specified disk.

User response: None.

FMV9249E File 'file-namefile-namefile-name' accessed during migration. File skipped.

Explanation: The specified *file-name* was not migrated because the file was accessed by another process during the attempt to migrate it.

System action: Tivoli Storage Manager left the file resident.

User response: If you want the file migrated, stop the process which is accessing the file and retry the migration.

FMV9250I File system 'file-system' reconciliation completed.

Explanation: Tivoli Storage Manager has finished reconciling the file system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operations.

FMV9251E ProgramName: Cannot parse command-line options correctly.

Explanation: An internal program error occurred trying to parse the command-line arguments.

System action: The program is not able to process the request.

User response: Use the -h or -help option to see what

options are allowed on the command-line, then retry the request.

FMV9252I Value of environment variable: envVar.

Explanation: None.

System action: This message is informational.

User response: None.

FMV9254E An error was encountered while adding implicit excludes to the include-exclude list.

Explanation: None.

System action: Tivoli Storage Manager cannot proceed.

User response: If HSM control file exclusion conflicted with other include/exclude directives, correct the explicit include/exclude directives to allow for exclusion of HSM control files and directories. Ensure that all HSM file systems are mounted.

FMV9256E File 'file-namefile-namefile-name' is currently opened by another process. File skipped.

Explanation: The specified *file-name* was not migrated because the file was open by one or more other processes.

System action: Tivoli Storage Manager left the file resident.

User response: If you want the file migrated, stop the processes which currently have the file open and retry the migration.

FMV9257E Server 'server-name' does not support space management.

Explanation: The specified *server-name* does not support space management. It is a downlevel server, or a platform that does not support space management.

System action: Tivoli Storage Manager failed the operation.

User response: If you want to use the space management function, make sure you connect to a server that supports space management.

FMV9263W You cannot restore both active and inactive versions of System State.

Explanation: Restoring an active copy and inactive copy of System State is not allowed.

System action: No processing takes place.

User response: Select either the active copy or the inactive copy to perform restore operation.

**FMV9264E Incremental backup of Virtual Machine
'vmname' failed with RC rc**

Explanation: The incremental backup of virtual machine volumes failed.

System action: The backup of the virtual machine finished with failures. The next virtual machine in the vmList will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

**FMV9265E Failure mounting Virtual Machine
'vmname' with vcbMounter command.
RC=rc**

Explanation: The VMware vcbmount command failed to mount virtual machine disk.

System action: The backup of the virtual machine can not continue. The next virtual machine in the vmList will be processed. The output of the vcbMounter command will show the reason for the failure.

User response: Issue a vcbMounter command for the virtual machine to determine the reason for the failure. Refer to the documentation for that message for more information.

**FMV9266E Failure initializing virtual machine
environment. Can not find
vcbMounter.exe command. RC=rc**

Explanation: Failure initializing virtual machine environment. Can not find vcbMounter.exe command. The VMware Consolidated Backup Framework not installed or vcbMounter.exe command is not located in current PATH environment variable.

System action: The backup can not continue. The output of the vcbMounter command will show the reason for the failure.

User response: Issue a vcbMounter command for the virtual machine to determine the reason for the failure. Refer to the documentation for that message for more information. The VMware Consolidated Backup Framework must be installed on the Backup Proxy machine. The installed location and the vcbMounter.exe must be located in the PATH environment variable. The default location is C:\Program Files\VMware\VMware Consolidated Backup Framework.

**FMV9267E *program-name:* File system *file-system* has
exceeded its quota.**

Explanation: Tivoli Storage Manager detects that the file system has exceeded its quota. No more data can be migrated out of this file system.

System action: Tivoli Storage Manager will not migrate files from this file system.

User response: Recall some files, or ask the system administrator to increase the quota for this file system.

FMV9278E Failure processing vmList option. RC=rc

Explanation: Failure processing vmList option.

System action: The backup can not continue.

User response: Check for errors in the vmList option value. Refer to the documentation for the vmList option for more information.

**FMV9279E Failure locating Virtual Machine
'vmname' volumes. Failed with RC=rc**

Explanation: Virtual machine volumes can not found. Volume mount points are not available on Backup Proxy machine.

System action: The backup of the virtual machine can not continue. The next virtual machine in the vmList will be processed. The output of the vcbMounter command will show the reason for the failure.

User response: Issue a vcbMounter command for the virtual machine to determine the reason for the failure. Refer to the documentation for that message for more information.

**FMV9280E 'vmname' option must be set when
running this operation.**

Explanation: A required option for the command is missing.

System action: The operation can not continue.

User response: Set the missing option using the Preference Editor or the command line.

**FMV9283K Tivoli Space Manager is recalling a
migrated file.**

Explanation: The space management kernel extension is attempting to access a file that is not stored locally. If the file is migrated, Tivoli Storage Manager is attempting to access it from an Tivoli Storage Manager space management server.

System action: Tivoli Storage Manager waits for the kernel to access the file.

User response: None.

**FMV9284K File access waiting for migration to
complete.**

Explanation: The file being accessed is currently being migrated. Access to this file must wait until the migration process is finished.

System action: Tivoli Storage Manager waits until the file migration is completed.

User response: None.

FMV9285K Cannot complete remote file access.

Explanation: The space management kernel extension cannot complete the remote file access. The file may be migrated to an Tivoli Storage Manager migration server. The file cannot be recalled to the local machine. The server could be temporarily disabled.

System action: Tivoli Storage Manager terminates the current operation.

User response: Check to see whether the server has been disabled by the system administrator, then retry the operation.

FMV9286K File migration has been discontinued.

Explanation: Migration stops because the file is being migrated by another process.

System action: Tivoli Storage Manager terminates the current operation.

User response: None.

FMV9287E Invalid or unsupported device.

Explanation: The logical volume device is either invalid or unsupported. Refer to the documentation for device type support for image backup.

System action: The logical volume operation is not performed.

User response: For image backup source or image restore destination, specify a device of one of the supported types.

FMV9288W File: *file-name* of size *file-size* is too small to qualify for migration.

Explanation: The file is smaller than the minimum size required for migration. A file is considered for migration only if the file is greater than both of the following: The stub file size specified for the file system plus 1 byte The block size defined for the file system.

System action: IBM Tivoli Storage Manager does not migrate this file because migration does not free additional space.

User response: None.

FMV9289W Object: '*dir-name*' is skipped for migration: It is a directory.

Explanation: The object is a directory. Space management does not migrate directories.

System action: IBM Tivoli Storage Manager does not migrate this object because it is a directory.

User response: None.

FMV9290W File: *file-name* is skipped for migration: The file type is either unknown or unsupported.

Explanation: The file either cannot be read, is not a regular file, or its type is unknown to the HSM client. The HSM client migrates only regular files and does not migrate directories, symbolic links, and special files.

System action: IBM Tivoli Storage Manager does not migrate this file.

User response: None.

FMV9291E *program-name*: A conflicting space management program is already running in the *file-system* file system. Re-run this program later in this file system.

Explanation: Tivoli Storage Manager detected another program running in the file system that cannot run at the same time as the program you tried to initiate. The following programs cannot run at the same time for a file system:

dsmreconcile
dsmautomic
dsmmigfs remove.

Also, dsmmigfs remove cannot run while a migration process is running in the file system.

System action: Tivoli Storage Manager will not run the program at this time.

User response: Try running the program later.

FMV9292E *program-name*: Cannot access lock file *lock-file/lock-file.lock-file*: error

Explanation: Tivoli Storage Manager cannot access a lock file due to an error. The lock file provides serialization of certain programs to prevent conflicting processes from running at the same time.

System action: Tivoli Storage Manager will not run the program at this time.

User response: Check the permissions on the directories leading up to the lock file and also the permissions on the program executable.

FMV9293E Tivoli Storage Manager space management cannot access *ERRORPROG error-program:error*

Explanation: Tivoli Storage Manager encountered an error trying to access the program specified with the ERRORPROG option in your client system options file (dsm.sys). This message will appear only the first time this error occurs.

System action: Tivoli Storage Manager cannot send a severe error message to the specified error message program.

User response: Check to make sure the program exists and that it accepts standard input when run. It is usually best if ERRORPROG specifies the fully qualified file name of the program.

FMV9294I No files matching '*file-name*' were found.

Explanation: You entered a search pattern or file name that cannot be found in the local file system.

System action: Processing stopped.

User response: Ensure that your search pattern is correct, or specify a new search string.

FMV9296W Performing image backup of the entire volume for *volume name*. The IMAGEGAPSIZE option and used block image backup is not supported for non-JFS2 file systems on AIX.

Explanation: None.

System action: The entire volume is backed up.

User response: Refer to the client manual for additional information regarding the IMAGEGAPSIZE option and used block image backup.

FMV9297W File *file-name* is skipped for migration: No backup copy found.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This option requires that there exists a current backup copy of the file before migration. However, there is no backup copy found on the migration server. This file is not migrated. Note: IBM Tivoli Storage Manager checks only the migration server for a backup copy. If the migration server and backup server are different servers, IBM Tivoli Storage Manager does not find a backup copy of the file.

System action: The file is skipped.

User response: Back up this file on the migration server, or assign a management class to this file that does not require a current backup copy. Try the operation again.

FMV9298W File *file-name* is skipped for migration: Backup copy found is not current.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This option requires that there exists a current backup copy of the file before migration. However, the backup copy found on the migration server is an old version. This file is not migrated. Note: IBM Tivoli Storage Manager checks only the migration server for a backup copy. If the migration server and backup server are different servers, there must be a valid backup copy of the file on the migration server.

System action: The file is skipped.

User response: Back up the current file on the migration server, or assign a management class to this file that does not require a current backup copy. Retry the operation.

FMV9299I Cannot get the number of migrated files for file system *file-system*.

Explanation: Failed to get the number of migrated files on the file system. The number is stored in the status file for the file system.

System action: If you are removing space management from the file system, processing stops. Space management is not removed.

User response: Run reconciliation to reconcile the file system. Retry operation.

FMV9300I Migrated files found in file system *file-system*. Check for any error encountered during recall.

Explanation: Remove space management failed because there are migrated files in the file system. Tivoli Storage Manager was unable to recall any files, or some of the migrated files may have failed during a recall operation.

System action: Tivoli Storage Manager remove processing stops.

User response: Check for error messages that occurred during the recall process, correct any problems, and retry the remove process.

FMV9301E Full VM backup of Virtual Machine '*vmname*' failed with RC *rc*

Explanation: The Full VM backup of virtual machine failed.

System action: The full backup of the virtual machine finished with failures. The next virtual machine in the vmlist will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV9302E The Restore VM command does not support VMBACKUPTYPE=FILE data. VM File level restore must be run from inside the virtual machine or with the '*asnodename*' option.

Explanation: The Restore VM function not supported for file level data.

System action: The system does not process your requested action.

User response: Virtual machine File level restore must

be run from inside the virtual machine or with the `asnodename` option. To process a full virtual machine restore, issue the command with `VMBACKUPTYPE=FULLVM`.

FMV9303E Full VM restore of Virtual Machine '*vmname*' failed with RC *rc*

Explanation: The Full VM restore of virtual machine failed.

System action: The full restore of the virtual machine finished with failures. The next virtual machine in the `vmList` will be processed. The reason for the failure is written to the local client error log.

User response: Check the local client error log for reason for the failure.

FMV9304E VMware Converter tool not installed on system.

Explanation: VMware Converter tool install could not be detected on system.

System action: The full virtual machine image files have been restored successfully at the specified location.

User response: No further action is necessary. The full virtual machine images files can be used by various tools. VMware Converter tool can be installed on system.

FMV9305E Invalid Hyper-V VM name '*string*' entered

Explanation: You entered a Hyper-V VM name *string* that contains incorrect characters or contains wildcard characters.

System action: Processing stopped.

User response: Enter a correct Hyper-V VM name.

FMV9306E Invalid Hyper-V VM list '*string*' entered

Explanation: You entered a Hyper-V VM list *string* that contains incorrect characters or contains wildcard characters.

System action: Processing stopped.

User response: Enter a correct Hyper-V VM list.

FMV9307E No Hyper-V VM name or VMList entered

Explanation: No Hyper-V VM name or VMList parameter was specified.

System action: Processing stopped.

User response: Specify a correct Hyper-V VM name or VMList parameter.

FMV9308E No match found for the Hyper-V VM name or VMList '*string*' entered

Explanation: No match found for the Hyper-V VM name or VMList parameter entered.

System action: Processing stopped.

User response: Specify a correct Hyper-V VM name or VMList parameter.

FMV9309E Pick option specified but also a value for the Hyper-V VM name or VMList '*string*' entered

Explanation: You cannot specify the `-pick` option and also include a Hyper-V VM name or VMList parameter.

System action: Processing stopped.

User response: Specify the `-pick` option without a Hyper-V VM name or VMList parameter.

FMV9311E No Hyper-V VMs exist on the TSM server

Explanation: No filespace representing a Hyper-V Virtual Machine currently exist on the TSM server.

System action: Processing stopped.

User response: You must successfully backup a Hyper-V Virtual Machine before using this command.

FMV9312S *program-name*: Cannot change owner/group on file: *file-name*: error

Explanation: Tivoli Storage Manager cannot change the ownership or group, or both for the specified file. This change is necessary for space management to run properly.

System action: Tivoli Storage Manager cannot continue processing.

User response: Ensure that directory permissions allow the file owner or group to be changed. Reissue the command.

FMV9313E *program-name*: The TMP directory is full.

Explanation: The TMP directory from the operating system is full.

System action: Tivoli Storage Manager stops.

User response: Delete some files in the TMP directory and retry the operation.

FMV9316T File system '*file-system*' undelete completed.

Explanation: Tivoli Storage Manager has finished undeleting the file system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operations.

FMV9318W *program-name: error encountered while undeleting file system file-system.*

Explanation: Tivoli Storage Manager encountered an error performing undelete on the file system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9333E **Unable to re-create 'file-name' as a stub file due to *Unix-system-call()* failure; errno: error; reason: 'error-reason'.**

Explanation: Tivoli Storage Manager was unable to re-create the specified file as a stub due to an error.

System action: The processing continues with the next file.

User response: Please, look into the dsmerror.log for further error details. If the affected file path doesn't exist, restore it from your backup (if any) or re-create it manually, then re-try the operation. Make sure that the specified file system is Tivoli Storage Manager space managed, writable and in consistent state.

FMV9334E **Wrong alias 'alias-name' received from the server.**

Explanation: Tivoli Storage Manager could not build a valid pathname for a migrated file due to the invalid alias received from the server.

System action: The processing continues with the next file.

User response: If possible, perform either an orphan check reconcile or an inline incremental backup of the initial file, so that the alias is updated on the server. Then, retry the operation. Otherwise, contact Tivoli Storage Manager support for further investigation and problem resolution.

FMV9349I **Selective Recall completed**

Explanation: The selective recall was completed.

System action: Tivoli Storage Manager recalled the files.

User response: Continue with normal operations.

FMV9353I **Selective Recall stopped by user.**

Explanation: You requested to stop the selective recall operation.

System action: Selective recall stopped.

User response: Continue with normal operations.

FMV9354E **The node or owner name 'node' specified in the SET ACCESS command exceeds the maximum allowed length (64).**

Explanation: An invalid node or owner name has been entered in the SET ACCESS command.

System action: Processing stops.

User response: Enter the SET ACCESS command using the correct node or owner name.

FMV9355E **VMware vStorage VI Web Service API reported error message: *vstor-api-msg***

Explanation: The VMware vStorage VI Web Service API reported an error with the specified message text.

System action: Processing stops.

User response: Check the dsmerror log file for additional information, and contact the IBM Tivoli Storage Manager administrator with the information provided in this message.

FMV9356E **A VMware vStorage API error was reported.**

Explanation: A VMware vStorage API was reported. See other messages displayed and logged for additional information about the problem.

System action: Processing stops.

User response: Check the dsmerror log file for additional information, and contact the IBM Tivoli Storage Manager administrator with the information provided in this message.

FMV9357E **The dsmscout executable cannot be used on the user level.**

Explanation: The dsmscout process is exclusively started by the dsmonitord.

System action: Tivoli Storage Manager aborts the operation.

User response: None.

FMV9359W *program-name: file-system: high threshold high-threshold exceeds recommended maximum max-threshold maximum percentage.*

Explanation: System performance can be impacted. There can be delays from waiting for demand migration.

System action: Processing continues.

User response: Set the migration high threshold lower than the file system capacity.

FMV9360W *program-name: file-system: configured low-threshold low threshold is below the recommended minimum floor-percent low threshold.*

Explanation: Tivoli Storage Manager low threshold is not recommended to be less than the minimum space required by this file system and may result in endless attempts to find migration candidates. Usage of the file system may be higher than the recommended minimum of low threshold on GPFS and Veritas because these types of file system allocate some space for metadata.

System action: Processing continues.

User response: Set the migration low threshold higher than the recommended-minimum size of the file system.

FMV9361W *program-name: file-system: the configured pre-mig premigration is greater than the difference between the configured low-threshold low threshold and the recommended-minimum size of the file system Min_size.*

Explanation: Tivoli Storage Manager premigration percentage below the low threshold may not leave sufficient space for the file system, and can result in endless attempts to find migration candidates. Usage of the file system may be higher than the recommended minimum of low threshold on GPFS and Veritas because these types of file system allocate some space for metadata.

System action: Processing continues.

User response: Lower the premigration setting.

FMV9362W *program-name: file-system: MAXFILES max-files is less than used inodes used inodes in the file system. MAXFILES will be set to the minimum possible value.*

Explanation: Tivoli Storage Manager The specified maxfiles value is below the number of files already existing in the file system. The value will be ignored, and CFI will default to the minimum possible size according to the number of currently used inodes.

System action: Processing continues.

User response: Increase the value of maxfiles.

FMV9363W *program-name: file-system: MAXFILES max-files is more than files total available inodes in the file system. MAXFILES will be set to the maximum possible value.*

Explanation: Tivoli Storage Manager The specified maxfiles value is above the number of available inodes

in the file system. The value will be ignored, and CFI will default to the maximum size that corresponds to the number of available inodes.

System action: Processing continues.

User response: Decrease the value of maxfiles.

FMV9364E **Failure initializing virtual machine environment. Refer to dsmerror.log for detailed error messages.**

Explanation: Failure initializing virtual machine environment. Refer to dsmerror.log for detailed error messages.

System action: The backup can not continue.

User response: Refer to dsmerror.log for detailed error message.

FMV9365E **VMware vStorage API error. Tivoli Storage Manager function name : function-name Tivoli Storage Manager file : file-name (line-number) API return code : TSM-rc API error message : function-desc**

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV9368W **WARNING: VMware Host Userid <hostuserid> read from pwd file different than VMCUSER option value <vmcuserid>. Using VMCUSER option value.**

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV9369W **WARNING: VMware VirtualCenter or ESX Server User Password for VMC Host <host> VMC Userid <userid> set in options file.**

Explanation: None.

System action: Processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV9370W **WARNING: Use Preference Editor or dsmc SET PASSWORD -type=VM 'VirtualCenter hostname' 'userid' 'password' to save encrypted password.**

Explanation: None.

System action: Processing stops.

User response: Use Preference Editor or dsmc SET PASSWORD -type=VM 'VirtualCenter hostname' 'userid' 'password' to save encrypted password.

FMV9371I *program-name: file-system:* **The specified MAXFILES value is 0. The CFI size will be calculated automatically now.**

Explanation: Tivoli Storage Manager The specified maxfiles value is 0, which means that the CFI size is managed automatically now.

System action: Tivoli Storage Manager continues.

User response: none.

FMV9372E **Unable to create the virtual machine to be restored due to an invalid host name, datacenter name, or datastore name.**

Explanation: IBM Tivoli Storage Manager was unable to create the virtual machine to be restored because an invalid host name, datacenter name, or datastore name was specified. Check the dsmerror log file for information on the specific reason for the failure.

System action: Processing stops.

User response: Check the dsmerror log file for additional information, and contact the IBM Tivoli Storage Manager administrator with the information provided in this message.

FMV9373E **VMware vStorage API environment could not be found.Install the VMware VDDK and copy VMware runtime libraries from the VDDK bin directory to Tivoli Storage Manager baclient directory.**

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Make sure the VMware VDDK is installed and copy VMware runtime libraries from VDDK bin directory to Tivoli Storage Manager baclient directory.

FMV9374E **VMware vStorage virtual storage driver service is not running or could not be found.Make sure VMware 'vstor2-mntapi10.sys' service is installed and running. Install the VMware VDDK.**

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Make sure the VMware 'vstor2-mntapi10.sys' service is installed and running. Install the VMware VDDK. VMware.

FMV9375E **VMware vStorage virtual storage driver service is not running or could not be found.Make sure VMware 'vstor2-mntapi10.sys' service is installed and running. Run the Tivoli Storage Manager install selecting the vmwaretools feature or install the VMware VDDK.**

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Make sure the VMware 'vstor2-mntapi10.sys' service is installed and running. Run the Tivoli Storage Manager install selecting the vmwaretools or install the VMware VDDK. VMware.

FMV9376W **Warning: VM Backup domain keyword 'domain-keyword' specified which contains no virtual machines.**

Explanation: None.

System action: Processing stops.

User response: Ensure that the correct domain keyword value was entered.

FMV9377E **No virtual machine is specified on the string command or the virtual machine domain list could not be processed.**

Explanation: No virtual machine found with name or specified in domain option.

System action: Processing stops.

User response: Specify a correct VM name or domain option.

FMV9378E **Unexpected error while fingerprinting the data**

Explanation: There was an error while fingerprinting the data. See the error log for more information.

System action: The object is not backed up.

User response: Retry the operation. Retry the operation without client-side deduplication. If the problem persists, contact Tivoli Storage Manager technical support.

FMV9379E Unexpected error while deduplicating the data

Explanation: There was an error while deduplicating the data. See the error log for more information.

System action: The object is not backed up.

User response: Retry the operation. Retry the operation without client-side deduplication. If the problem persists, contact Tivoli Storage Manager technical support.

FMV9380E No virtual machine found processing string command.

Explanation: No virtual machine found with name or specified in domain option.

System action: Processing stopped.

User response: Specify a correct VM name or domain option.

FMV9381I The value set for *vm*list option will be migrated to the new *domain* option.

Explanation: New option has been set.

System action: Processing continues.

User response: None.

FMV9383E Required files for VMware vStorage virtual machine backup could not be found. Run the Tivoli Storage Manager install selecting the *vmwaretools* feature or install the VMware VDDK.

Explanation: Failure initializing virtual machine environment.

System action: The backup can not continue.

User response: Run the Tivoli Storage Manager install selecting the *vmwaretools* feature. VMware.

FMV9384W Unable to get VMware Changed Block Tracking(CBT) data for virtual machine '*virtual machine name*'. Full VM backup continues, and includes both used and unused areas of the disk.

Explanation: IBM Tivoli Storage Manager was unable to obtain Changed Block Tracking(CBT) data for the specified virtual machine. The backup continues, but instead of backing up just the used blocks (in the full VM backup case), or just the changed blocks (in the incremental VM backup case), the entire virtual

machine is backed up. This backup includes both the used and unused blocks of the disk.

System action: The backup continues.

User response: See the error log *dsmerror.log* for information about why the changed block data is not obtained.

FMV9385W Error returned from VMware vStorage API in vSphere API function *__ns2__QueryChangedDiskAreas*. RC=*API return code*, Detail message: *API message*

Explanation: None.

System action: CBT processing stops.

User response: Contact the Tivoli Storage Manager administrator with the information provided in this message.

FMV9386W Changed block tracking is not supported for virtual machine '*virtual machine name*'. A FULL backup of the disk will be performed and will include both used and unused areas of the disk.

Explanation: IBM Tivoli Storage Manager was unable to obtain Changed Block Tracking(CBT) data for the specified virtual machine because changed block tracking is not supported. RDM disks in physical mode, virtual disks attached to shared virtual SCSI bus, and VMs with hardware version 6 or earlier are not supported. The backup continues, but instead of backing up just the used blocks (in the full VM backup case), or just the changed blocks (in the incremental VM backup case), the entire virtual machine is backed up. This backup includes both the used and unused blocks of the disk.

System action: The backup continues.

User response: See the error log *dsmerror.log* for information about why the changed block data is not obtained.

FMV9387W Incremental backup unsuccessful for virtual machine '*virtual machine name*'. Performing Full backup instead.

Explanation: IBM Tivoli Storage Manager was unable to perform an incremental backup of the specified virtual machine. The backup continues, but a full backup will be performed instead.

System action: The backup continues.

User response: See the error log *dsmerror.log* for information about why the changed block data is not obtained.

FMV9388E The management class '*management class name*' specified for the '*option name*' option is invalid, or does not have a backup copy group.

Explanation: The management class name for the specified option does not exist, or it exists but does not have a valid backup copy group.

System action: Processing stops.

User response: Verify that the specified management class name is valid, and that it contains a valid backup copy group.

FMV9389W The DEDUP backup attempt was unsuccessful for virtual machine '*virtual machine name*'. Retry #*retry attempt number* with DEDUP disabled.

Explanation: The attempt to backup the virtual machine with DEDUP enabled was unsuccessful. Instead of failing the backup right away, an attempt is being made to backup the virtual machine with DEDUP disabled.

System action: Processing continues with DEDUP disabled.

User response: Check the log files for messages as to why DEDUP failed. If future attempts to backup using DEDUP fail, contact your system administrator.

FMV9390W The DEDUP backup attempt was unsuccessful for virtual machine '*virtual machine name*'. Retry #*retry attempt number* with DEDUP still enabled.

Explanation: The attempt to backup the virtual machine with DEDUP enabled was unsuccessful. Instead of failing the backup right away, an attempt is being made to retry the backup of the virtual machine with DEDUP still enabled.

System action: Processing continues with DEDUP still enabled.

User response: Check the log files for messages as to why DEDUP failed. If future attempts to backup using DEDUP fail, contact your system administrator.

FMV9391W Linux guest OS with EFI Boot enabled is not fully supported by TSM VMware backup. Manual steps may be required following restore to enable the virtual machine to power on correctly.

Explanation: A restored Linux guest OS with EFI boot enabled may not successfully start. Manual steps are required to successfully boot the guest OS.

System action: Restore processing continues.

User response: Following guest OS restore: remove

and reattach the guest Linux boot disk, select Guest Boot Option to enter EFI setup configuration on next boot, power on the guest, enter EFI Boot Maintenance, add Boot Device, select unnamed volume, give it a label, save and commit changes, continue with boot.

FMV9399W *program-name*: lock file access error for operation *value* on path *value value* with errno text *value*.

Explanation: A lock file operation has failed.

System action: Tivoli Storage Manager logs the condition and continues processing, or exits if directory not found.

User response: Correct the configuration.

FMV9400W *program-name*: Recovered *program-name*. The daemon was either not started or in corrupted state.

Explanation: Tivoli Storage Manager HSM daemon breakdown with automatic recovery by the dsmwatchd.

System action: Restarting the daemon.

User response: Continue with normal operation.

FMV9401E *program-name*: Cannot kill recall daemon.

Explanation: Tivoli Storage Manager A request for killing the recall daemon failed. This may occur during node failover.

System action: none.

User response: Continue with normal operation unless further errors occur.

FMV9402E *program-name*: Cannot notify *process name* to recover HSM operations on a failing node.

Explanation: In order to assume the functionality of a failing partner node, the dsmwatchd daemon must notify the local daemons.

System action: none.

User response: Communication cannot be established with the HSM daemon specified in this message. Check whether the target daemon is running. Start or restart the target daemon as appropriate. If the problem persists, restart the GPFS cluster.

FMV9403E *program-name*: The local HSM functionality cannot be recovered. Trying to initiate failover to another node.

Explanation: Tivoli Storage Manager If the GPFS daemon crashes or the local HSM daemons cannot perform their function for whatever reason the

dsmwatchd will try to migrate the functionality to another node.

System action: Migrate HSM functionality to another node.

User response: Check failure node. It may be necessary to recover the local GPFS daemon.

FMV9404E **Error creating the specified Virtual Machine. See log files for more information.**

Explanation: An error was encountered creating the Virtual Machine. Look in the dsmerror.log for additional information on why the Virtual Machine could not be created.

System action: Processing stops.

User response: Check the dsmerror.log for more specific messages on why the virtual machine could not be created.

FMV9405W *program-name:* **The takeover of filesystem file system started.**

Explanation: The local activation of the specified file system started successfully.

System action: Tivoli Storage Manager on the local node will try to activate the file system that is space managed on another node.

User response: None.

FMV9412E *program-name:* **Failover is disabled on the local machine. Aborting failover ...**

Explanation: Tivoli Storage Manager Failover operations were disabled either by the system or the user.

System action: None.

User response: Check failover policy if necessary.

FMV9413W *program-name:* **The remote node was able to recover from failure situation. Aborting takeover ...**

Explanation: The remote dsmwatchd was able to recover from the failure situation during the local takeover operation.

System action: None.

User response: Check failure node for consistency.

FMV9414E *program-name:* **Unable to create file-name in the SDR. Aborting ...**

Explanation: An update of an SDR object failed.

System action: Aborting operation.

User response: Check SDR consistency.

FMV9418W *program-name:* **Cannot access the GPFS SDR for writing. It might be locked, or the var filesystem might be full.**

Explanation: The GPFS configuration is stored in the SDR. This file can be accessed as soon as it is possible to set a certain SDR lock. If a second process holds this lock, access to the file is denied until the lock is released. Use the GPFS command - mmcommon showLocks - to show which process holds the lock currently.

System action: None.

User response: Wait. If the situation does not get resolved within a reasonable amount of time (about 1 min.), examine the var file system. If it is full, free up some space. Otherwise use the command dsmmigfs SDRreset. This command resets all activated locks in the SDR for the local GPFS node set.

FMV9419E *program-name:* **The filesystem filesystem-name is either already managed locally or under the control of a remote HSM instance.**

Explanation: A GPFS filesystem can be managed just once.

System action: Aborting operation.

User response: Execute dsmmigfs query -detail to have a look at the current HSM configuration within the local GPFS node set.

FMV9420E *program-name:* **An update of the configuration files in the SDR is not allowed as long as failover is disabled on the local machine.**

Explanation: You cannot update configuration files in the SDR when failover is disabled on the local machine.

System action: Tivoli Storage Manager Aborting operation.

User response: Do nothing, or activate failover by using dsmmigfs enableFailover before running dsmmigfs SDRupdate.

FMV9421W *program-name:* **Recovered from Lock on SDR File file-name**

Explanation: This output relates to FMV9418W. A previously blocked SDR file got unlocked.

System action: Tivoli Storage Manager continues.

User response: None.

FMV9422W *program-name: The rollback of filesystem file system started.*

Explanation: The local activation of the specified file system started successfully.

System action: Tivoli Storage Manager on the local node will try to activate the file system that is space managed on another node.

User response: None.

FMV9423E *program-name: Setting the default partition name failed! Aborting operation ...*

Explanation: The application needs to have access to the SP Group Services. In this context it tries to extract the default partition name for the local system as provided by spget_syspar. The data extraction failed.

System action: Aborting operation.

User response: Check node consistency.

FMV9424E *program-name: It was not possible to send a message to the SP Group Services. This is a severe error.*

Explanation: The Failover environment requires proper access to the SP Group Services. The distribution of a message failed.

System action: Aborting operation.

User response: If the problem persists, verify SP Group Service is accessible and is not overwhelmed. If the problem persists, reboot the GPFS cluster.

FMV9425E *program-name: It was not possible to notify the dsmwatchd in order to distribute a message within the failover group. The data of the current operation may get lost.*

Explanation: Some HSM commands need to inform the dsmwatchd about the current operation. This notification failed.

System action: Aborting operation.

User response: Restart the GPFS daemon and check that the DMApi support is active by executing /usr/lpp/mmfs/bin/mmlsfs deviceName.

FMV9428E *program-name: The takeover of filesystem file system failed to start.*

Explanation: The local activation of the specified file system failed to start. Please, note that only file systems which are space managed on another node within the same cluster can be taken over. Additionally, the file system must be mounted locally.

System action: Tivoli Storage Manager will not take over the file system.

User response: Make sure the file system is mounted locally and managed with the TSM client for space management on another node within the same cluster and retry the operation.

FMV9433E *program-name: dm_send_msg failed with errno Errno.*

Explanation: Unable to execute DMApi call.

System action: Aborting operation.

User response: Check consistency of the GPFS daemon.

FMV9442E *program-name: It appears that another dsmmigfs add/rem/update command is in process within the local GPFS nodeset. Please wait a few moments, then repeat the operation. If a previous dsmmigfs command was aborted, there could be a stale lock in the SDR. If so, run dsmmigfs SDRreset to fix the problem.*

Explanation: There can only be one instance of dsmmigfs add/rem/update running within a GPFS nodeset at the same time.

System action: Aborting operation.

User response: Wait for a bit and try again. If no other instance of dsmmigfs is running within the local GPFS nodeset run dsmmigfs SDRreset.

FMV9443E *program-name: The operation cannot be executed in a deactivated failover environment.*

Explanation: The operation relies on an active failover environment.

System action: Aborting operation.

User response: Run dsmmigfs enableFailover on the local node and repeat the operation.

FMV9449W *program-name: Forced deactivation of the local failover environment!*

Explanation: Tivoli Storage Manager Failover was initiated or a problem with the group services occurred.

System action: Continuing failover or aborting operation.

User response: Check HSM and SP Group Services environments. Execute dsmmigfs enableFailover after resolving the problem.

FMV9450W *program-name: No eligible filesystem for takeover.*

Explanation: None of the locally mounted GPFS filesystems matches with the remotely managed filesystems of the failure node.

System action: Aborting takeover operation.

User response: Check that the filesystems of the remote failure node get managed elsewhere within the node set.

FMV9451E *program-name: GPFS or the SP switch is down locally. Aborting takeover activities ...*

Explanation: Tivoli Storage Manager GPFS is not functional locally.

System action: Aborting takeover operation.

User response: Check switch and VSD status. The local system must be unfenced.

FMV9452E *program-name: The DMApi is not functional locally. Aborting takeover activities ...*

Explanation: The operation stopped because the DMApi interface is not accessible.

System action: Aborting takeover operation.

User response: Check GPFS status.

FMV9453E *program-name: Could not determine the GPFS storage pool id for file 'file-path'. Reason: reason*

Explanation: The processed file does not exist or is located on a file system without storage pool support.

System action: The requested operation stops.

User response: Please check the input parameters and if DMAPI is enabled on the file system.

FMV9454W *program-name: Performing synchronization between the local and global file event handling.*

Explanation: The local node received a request from a remote node to synchronize with the global file event handling (DMApi event disposition).

System action: Synchronization proceeds.

User response: None.

FMV9455E *program-name: Unable to join the local failover group with rc=return-code!*

Explanation: SP Group services reported a problem accessing/creating an HSM group.

System action: Aborting operation.

User response: Check PSSP environment on the local node.

FMV9457E *program-name: Could not determine the storage pools of file system 'file-system'. Reason: reason*

Explanation: The specified file system is not a GPFS file system or has an old GPFS version.

System action: The requested operation stops.

User response: Please update to a supported version of GPFS.

FMV9458I *program-name: Responsiveness Service successfully started.*

Explanation: Starting and joining the Responsiveness Service to monitor other nodes for failover was successful. The node will now try to establish a connection to the service of other nodes.

System action: Processing continues.

User response: None.

FMV9459E *Using the specified MAXCANDIDATES parameter would produce an out-of-space condition in the parent filesystem of /etc/adsm/SpaceMan/candidatesPool. Based on the current free space situation the maximum value for the MAXCANDIDATES parameter is value.*

Explanation: Tivoli Storage Manager The automigration candidate pools for the selected filesystem require MAXCANDIDATES/10 KB plus a safety buffer of 5 MB of memory under /etc/adsm/SpaceMan/candidatesPool, which exceeds the available space.

System action: Tivoli Storage Manager Abort operation.

User response: Increase the filesystem size or choose a smaller value for the MAXCANDIDATES parameter. You may also create a dedicated filesystem with sufficient space for the migration pools under /etc/adsm/SpaceMan/candidatesPool. Kill the dsmscout processes after performing this option.

FMV9462E Failover functionality is not supported with this HSM release.

Explanation: The Tivoli Storage Manager user ran dsmmigfs with the failover flag on an unsupported platform.

System action: Tivoli Storage Manager ends the operation.

User response: None.

FMV9469E Warning! Unable to write a complete migration candidate list due to low space in the parent filesystem of *name*.

Explanation: Tivoli Storage Manager Low space in filesystem which stores the migration candidates files.

System action: Tivoli Storage Manager The executable writes a partial migration candidates list.

User response: Increase the filesystem size or create a dedicated filesystem with sufficient size under the given path.

FMV9472I *program-name:* Updating failover information for Node ID: *node*

Explanation: Failover status information for remote node was updated.

FMV9474E *program-name:* Lost my session with errno: *errno* . Trying to recover.

Explanation: The DMAPI session is not valid.

System action: Trying to recover session.

User response: Check the failure node. You might have to recover the local GPFS daemon.

FMV9476I *program-name:* Recovered my DM session *sid*.

Explanation: DMAPI session is recovered.

FMV9480E *program-name:* The rollback of *filesystem* file system failed to start.

Explanation: The local activation of the specified file system failed to start. Please, note that a rollback can only be performed after the space management of the file system was moved from the local node to another node during failover. Additionally, the file system must be mounted locally.

System action: Tivoli Storage Manager will not roll back the file system.

User response: Make sure the file system is mounted locally and managed with the TSM client for space management on another node within the same cluster and retry the operation.

FMV9500W *program-name:* cannot disposition the mount event. Reason: *error*

Explanation: The system wide mount event could not be dispositioned. Mount events will not be received by this daemon.

System action: Tivoli Storage Manager continues.

User response: Try to resolve the problem and restart the recall daemon. If the problem cannot be resolved immediately, kill and restart the recall daemon after an Tivoli Storage Manager space management supported file system has been added using dsmmigfs or after a file system has been mounted using the mount command.

FMV9501W *program-name:* cannot set event disposition on session *session* for file system *mountdir* token = *token*. Reason : *error*

Explanation: Events could not be dispositioned on the file system. No events will be received for this filesystem. HSM is not enabled for this file system.

System action: Tivoli Storage Manager continues.

User response: The file system must be one of the supported native file systems in order for the Tivoli Storage Manager space management to support it. Verify that the mount options the file system are correct. Correct the problem and remount the file system.

FMV9502W *program-name:* cannot remove event disposition on session *session* for file system *mountdir* token = *token*. Reason : *error*

Explanation: Event dispositions could not be removed from the file system.

System action: Tivoli Storage Manager continues.

User response: Verify that the file system is mounted and that dmapi is enabled on that file system. If the problem persists, unmount and remount the file system, then try the operation again. If the problem still persists, reboot the system.

FMV9503I *program-name:* events have been set and dispositioned on session *session* for file system *filesystem-name*

Explanation: Setting events and dispositioning these on a DM session enables the file system for Tivoli Storage Manager space management support.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9504W *program-name: The file system filesystem-name is not mounted or is mounted with wrong options.*

Explanation: Either the file system is not mounted or it has been mounted with incorrect options.

System action: Tivoli Storage Manager continues.

User response: Mount the file system or remount it with corrected mount options.

FMV9505E *program-name: cannot initialize the DMAPI interface. Reason: error*

Explanation: Tivoli Storage Manager client failed to perform implementation-defined initialization of the DMAPI interface.

System action: The dm_init_service() function failed.

User response: If you are running Tivoli Storage Manager as a non-root user and you have Tivoli Storage Manager space management client installed, please, make sure that the dsmrootd daemon is up and running, then retry the operation. If you don't have Tivoli Storage Manager space management client installed, retry the operation under the root user authority.

FMV9506E *program-name: The provided file space argument 'argument' has an invalid format.*

Explanation: Occurs if you are on a GPFS file system and the file system parameter was not in the correct format.

System action: The requested operation stops.

User response: See the dsmautomig documentation for the correct syntax.

FMV9507E *program-name: cannot request the right on session session for file handle filehandle token = token. Reason : error*

Explanation: Tivoli Storage Manager space management cannot request the required right on a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9508W *program-name: cannot release the right on session session for file handle = filehandle token = token. Reason : error*

Explanation: Tivoli Storage Manager space management cannot release the right on a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9509W *program-name: received an unexpected event of type event-type on session session.*

Explanation: Tivoli Storage Manager space management daemon received an unexpected event. This event has not been dispositioned.

System action: Tivoli Storage Manager ignores event and continues.

User response: Continue with normal operation.

FMV9510E *program-name: cannot get event messages from session session, expected max message-length = msglen, returned message-length = return-length. Reason : error*

Explanation: Tivoli Storage Manager space management encountered an error while trying to receive a message on a DM session.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9511E *program-name: cannot read DM attributes on session session for file: name = name handle = handle token = token. Reason : error*

Explanation: Tivoli Storage Manager space management cannot read the DM attributes of a DM object, usually a file. If the file name is not available, it will be displayed as an empty string or as <NA>.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9512E *program-name: cannot set DM attributes on session session for file handle = filehandle token = token. Reason : error*

Explanation: Tivoli Storage Manager space management cannot set DM attributes for a DM object, usually a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9513E *program-name: cannot remove DM attributes on session session for file handle = filehandle token = token. Reason : error*

Explanation: Tivoli Storage Manager space management cannot remove DM attributes for a DM object, usually a file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9514E *program-name: cannot create a file handle from path. Reason: error*

Explanation: Tivoli Storage Manager space management cannot create a file handle from the given file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9515E *program-name: cannot set the migration information. Reason: error*

Explanation: Tivoli Storage Manager space management cannot set the migration information of a file, because space management cannot create a file handle from the file and/or from the file system.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9516E *program-name: cannot create an user event message on session session. Reason: error*

Explanation: Tivoli Storage Manager space management cannot create an user event message, needed to reference rights on a file to be processed.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9517I *program-name: cleared event messages from session session. Reason: error*

Explanation: Tivoli Storage Manager space management is in the process of destroying a DM session. There are still unexpected event messages on this session that were responded to.

System action: Tivoli Storage Manager DM session is not destroyed.

User response: This message is informational. If the session could not be destroyed, try the operation again. If the problem persists, reboot the system.

FMV9518E *program-name: cannot respond to an event message on session session using token token Reason : error*

Explanation: An event message could not be responded to (returned to the system).

System action: Tivoli Storage Manager space management continues.

User response: If a user process is unexpectedly blocked and cannot be killed, see your system administrator.

FMV9519W *program-name: cannot set eventlist for a file system on session session token = token fs-handle = fs-handle. Reason : error*

Explanation: An eventlist could not be set on a file system. None of the events will be generated by the system on this file system.

System action: Tivoli Storage Manager space management continues.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, reboot the system.

FMV9520E *program-name: cannot set a managed region on session session for file handle = filehandle token = token. Reason : error*

Explanation: A managed region could not be set on a file. No events will be generated for this file.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, reboot the system.

FMV9521E *program-name: cannot get the file attributes on session session for file handle = handle token = token. Reason : error*

Explanation: Tivoli Storage Manager space management cannot read the attributes of a file.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, reboot the system.

FMV9522E *program-name: can not create a file system handle from path. Reason: error*

Explanation: Tivoli Storage Manager can not create a file system handle from the file system name. If Reason is Operation not permitted, the dmapi functionality may be disabled for the file system.

System action: Processing of the file system is interrupted.

User response: If Reason is Operation not permitted, enable dmapi functionality for the file system and retry.

FMV9523E *program-name: is unable to verify the stub size for the file on session session file handle = filehandle token = token. Reason : error*

Explanation: A correct stub size could not be determined by the system.

System action: Tivoli Storage Manager stops migration of the file.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9524W *program-name: adjusted stubsize to an allowed value on session session file handle = filehandle token = token old stubsize = old-size new stubsize = new-size*

Explanation: The predefined stubsize for the file was not valid. The system corrected the stubsize.

System action: Tivoli Storage Manager space management continues.

User response: Continue with normal operation.

FMV9525E *program-name: is unable to create a stub file on session session for file handle = handle token = token. Reason : error*

Explanation: An error occurred while creating a stub file.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9526E *program-name: cannot open the state file filename for writing. Reason: error*

Explanation: The global or file system state file could not be opened.

System action: Tivoli Storage Manager stops processing.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9527E *program-name: cannot write to the state file filename. Reason: error*

Explanation: Tivoli Storage Manager space management could not write to the state file.

System action: Tivoli Storage Manager stops processing.

User response: Try the operation again. If the problem

persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9528W *program-name: cannot read from the state file filename.. The file is corrupted and will be recreated.*

Explanation: Tivoli Storage Manager space management could not read from the state file.

System action: Tivoli Storage Manager stops processing.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9529W *program-name: cannot obtain the handle of a file system state file*

Explanation: Tivoli Storage Manager space management could not find the handle of a file system state file that is stored in the global state file. This can occur if either space management is querying a file system that has no HSM support added, or the file system state file is corrupted, or the global state file is corrupted.

System action: Tivoli Storage Manager continues or stops processing, depending on the situation.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9530W *program-name: cannot remove an entry for file-system from the global state file.*

Explanation: The entry for the file system in the dmiFSGlobalState file cannot be removed. Possible reasons:

- There is not enough memory to create temporary file name for temporary file system table.
- There is not enough free space or inodes to create temporary file system table
- The real or temporary file system table files cannot be opened.

System action: Tivoli Storage Manager does not remove the entry from the global state file.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9531E *program-name: cannot create a DM session: old session = oldsession session info = session-info. Reason : error*

Explanation: Tivoli Storage Manager space management could not create a DM session.

System action: Tivoli Storage Manager stops processing.

User response: Try the operation again. If the problem persists restart the system.

FMV9532W *program-name: cannot destroy the session. Reason: error*

Explanation: Tivoli Storage Manager space management could not destroy a DM session.

System action: Tivoli Storage Manager continues.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9533W *program-name: failed getting all sessions. Reason: error*

Explanation: Tivoli Storage Manager space management could not get all DM sessions on the system.

System action: Tivoli Storage Manager stops processing.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9534W *program-name: cannot query a session. Reason: error*

Explanation: Tivoli Storage Manager space management could not query a DM session on the system.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9535E *program-name: a file handle could not be created from the file descriptor file-descriptor. Reason: error*

Explanation: Tivoli Storage Manager space management could not create a file handle.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9536E *program-name: cannot query an event message on session session. Reason: error*

Explanation: Tivoli Storage Manager space management cannot query an event message, needed to determine whether nfs call.

System action: Processing of the file is interrupted.

User response: Continue with normal operation.

FMV9537E *program-name: Invalid storage pool 'storagepool' for file system 'filesystem'.*

Explanation: No storage pool with that name exists on the specified file system.

System action: The requested operation stops.

User response: Please make sure the storage pool exists on the specified file system.

FMV9538W *program-name: request request for DM file attributes not recognized*

Explanation: An unknown request type has been encountered that cannot be handled.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9539E *program-name: cannot create a file system handle from the file handle = filehandle. Reason : error*

Explanation: A file system handle could not be created from a file handle.

System action: Tivoli Storage Manager continues.

User response: Continue with normal operation.

FMV9542E *program-name: the file attributes could not be set on session session for file handle = filehandle token = token flag = flag Reason : error*

Explanation: Tivoli Storage Manager space management could not update file attributes.

System action: Processing of the file is interrupted.

User response: Try the operation again. If the problem persists, verify that the file system is mounted with dmapi enabled. If the problem still persists, restart the system.

FMV9543W *program-name: cannot reserve (blocks-num1) blocks for nospace condition on file system filesystem-name, errno: error-num, reason: error-str. Currently, (blocks-num2) blocks are available.*

Explanation: Either the Tivoli Storage Manager client is not able to get status information for the file system or there is insufficient space in the file system. The message reports zero blocks if the file system status information is not available.

System action: Tivoli Storage Manager continues.

User response: If there is insufficient space in the file system, free the required space or increase the file system capacity. If this is due to an input output error, perform an appropriate file system check. Then, retry the operation.

FMV9545E *program-name:* **cannot get a lock for lockdirlockfile to continue processing.**

Explanation: Tivoli Storage Manager space management could not obtain a lock for a file.

System action: processing stops.

User response: Try the operation again. If problem persists, restart HSM. If problem still persists, restart the system.

FMV9548W **Cannot complete remote file access.**

Explanation: Tivoli Storage Manager space management cannot complete the remote file access. The file may be migrated to an Tivoli Storage Manager migration server. The file cannot be recalled to the local machine. The server could be temporarily disabled.

System action: Tivoli Storage Manager terminates the current operation.

User response: Check to see whether the server has been disabled by the system administrator, then retry the operation.

FMV9550W **File recall has been discontinued.**

Explanation: Recall stops because the file being recalled would cause the file system to run out of space.

System action: Tivoli Storage Manager terminates the current operation.

User response: Increase the file system space, or remove unneeded files, or wait until space management has migrated files off the file system by demand or threshold migration, or manually migrate files. Then retry the operation.

FMV9552E *program-name:* **cannot add space management to file-system; path includes non-local file system.**

Explanation: An attempt was made to add space management to a file system whose path contains non-local elements.

System action: Processing stopped.

User response: File system must be entirely local.

FMV9553I **Wrote temporary candidates list to file-name.**

Explanation: Due to out of space condition, the candidates list was written to the named temporary file.

System action: Temporary file created.

User response: Temporary file can be copied to the appropriate .SpaceMan directory when space is made available.

FMV9554E *program-name:* **command for file system mountdir Reason : error**

Explanation: An attempt to enable or disable xdsm api functionality on the file system failed. If the attempt was to enable HSM, then HSM is not enabled for this file system.

System action: Tivoli Storage Manager continues.

User response: The file system must be of type JFS2 in order for the Tivoli Storage Manager Space Management to successfully set the managed attribute. Verify that the file system is of the correct type.

FMV9576E **Not enough space in filesystem to create meta data file!At least space space required!**

Explanation: A disk full error occurred attempting to create the metadata file. Please migrate some files in filesystem to free at least space kb.

System action: Processing stops.

User response: None.

FMV9577E **An exception "msg"!Unable to use meta file!**

Explanation: An internal error occurred. The dsmscout is unable to use the meta data file!

System action: Processing stops.

User response: None.

FMV9578E **An unknown error occurred!**

Explanation: An internal error has occurred. The dsmscout is unable to use the meta data file! The file has been deleted. A new meta data file will be created.

System action: Processing stops.

User response: None.

FMV9590E **The SOAP error information:** *message failed, reason: message*

Explanation: The detailed SOAP error message is created from gSOAP communication module and does not exist in the chosen language!

System action: Tivoli Storage Manager continues.

User response: Verify your system and retry the operation.

FMV9591E **A SOAP UDP connection error has happened!**

Explanation: The SOAP communication system had an UDP error. Please see errorlog file for more detailed information!

System action: Tivoli Storage Manager aborts the operation.

User response: None.

FMV9592E **A SOAP TCP connection error has happened!**

Explanation: The SOAP communication system had an TCP error. Please see errorlog file for more detailed information!

System action: Tivoli Storage Manager aborts the operation.

User response: None.

FMV9593E **A SOAP HTTP communication error has happened!**

Explanation: The SOAP communication system had an HTTP error. Please see errorlog file for more detailed information!

System action: Tivoli Storage Manager aborts the operation.

User response: None.

FMV9594E **An internal SOAP error has happend!**

Explanation: The SOAP communication system had an internal error. Please see errorlog file for more detailed information!

System action: Tivoli Storage Manager aborts the operation.

User response: None.

FMV9595E **The SOAP communication system is out of memory!**

Explanation: The SOAP communication system had an memory error. Please see errorlog file for more detailed information!

System action: Tivoli Storage Manager aborts the operation.

User response: None.

FMV9596E **The SOAP communication ended unexpected!**

Explanation: The SOAP communication system had an EOF error. Please see errorlog file for more detailed information!

System action: Tivoli Storage Manager aborts the operation.

User response: None.

FMV9613E *program-name:* **Stub size of stubsize bytes is not supported on filesystem.**

Explanation: The given stub size value not a multiple of the file system block size and cannot be supported.

System action: The program aborts the operation.

User response: Use a correct stub size.

FMV9641S **Invalid option '*option*' found in options file '*file-name*' at line number : *number***
Invalid entry : '*entry*'

Explanation: The specified *option* in the Tivoli Storage Manager options file (*file-name*) is in error.

System action: Processing stopped.

User response: Correct the options file entry.

FMV9669W *program-name:* **file-system CFI is out of range.**

Explanation: Tivoli Storage Manager CFI is out of range on the specified file system. The scout daemon could not insert a new file entry into the CFI during the file system scan. As a result, it may not provide enough candidates for the next automigration.

System action: Processing continues.

User response: Please, reconsider the MAXFILES option setting for the file system. The CFI size should likely be increased via 'dsmmigfs update /fs -MAXFiles=*n*' command.

FMV9732E **No Backup Copy Group for Management Class: *management-class***

Explanation: The *management class* for this file does not have a backup copy group specified. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: processing stops.

User response: Use the HSM Unix shell commands instead.

FMV9733E **File: *File-name* excluded by the Include/Exclude list**

Explanation: You tried to back up the named *file-name* that was specified to be excluded from backup.

System action: Tivoli Storage Manager did not back up the file.

User response: Specify the file using the Include option and retry the operation.

FMV9734E **There are *number* file(s) not selected. Click on file to find out reason.**

Explanation: There are files that cannot be selected.

System action: These files will not be selected for migrate or recall.

User response: Click on the files to find out the reason these files are not selected, for example, *includl* list.

FMV9735E **Error doing realtime initialization**

Explanation: Tivoli Storage Manager ran out of resource (either processes or shared storage) that prevents it from starting a migrate or recall operation. Your file selections remain intact. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot start the migrate or recall operation.

User response: Use the HSM Unix shell commands instead.

FMV9736E **Not enough memory for authorization list table**

Explanation: Tivoli Storage Manager cannot allocate enough storage for the authorization list. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Use the HSM Unix shell commands instead.

FMV9737E **Authentication failed -- Exit Tivoli Storage Manager to retry**

Explanation: You typed an incorrect password four times in a row. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot connect to the server without a correct password.

User response: Use the HSM Unix shell commands instead.

FMV9738S **Out of memory**

Explanation: Tivoli Storage Manager found an error allocating storage at initialization. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot continue.

User response: Use the HSM Unix shell commands instead.

FMV9739E **Cannot get shared memory**

Explanation: The system ran out of shared storage resources.

System action: Tivoli Storage Manager cannot continue without a shared storage segment.

User response: Check the output of the "ipcs" program to see if there are many new shared storage segments. Use "ipcrm" to remove them. If this problem continues, configure UNIX to allow more shared storage segments.

FMV9740S **This program is not installed correctly. Place the application defaults file (*file-name*) into the application default directory (usually *directory-name*), or set the XAPPLRESDIR environment variable to the directory containing the *file-name* defaults file.**

Explanation: Tivoli Storage Manager cannot find its resource file (Sm) in the default directory (*directory-name*). A problem may have occurred during installation. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot start.

User response: Use the HSM Unix shell commands instead.

FMV9741E **Not enough memory to hold directory structure**

Explanation: Tivoli Storage Manager cannot allocate storage for the requested directory structure. This error can happen under migrate or recall operations. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Use the HSM Unix shell commands instead.

FMV9742E Error reading directory structure

Explanation: Tivoli Storage Manager cannot load the requested directory structure. This error is due to a corrupted file system or a storage shortage. This can happen under selective migrate or selective recall. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Use the HSM Unix shell commands instead.

FMV9743W No files selected in directory tree

Explanation: You did not select any files to list for migrate or recall.

System action: Tivoli Storage Manager cannot complete the requested operation.

User response: Select files and retry the operation.

FMV9744W Size exceeds limit

Explanation: You tried to recall a file that has exceeded the maximum file size limitation on your system.

System action: Tivoli Storage Manager cannot recall the file.

User response: Recall this file on a system that supports the file size. See your system administrator.

FMV9778E Error(s) were detected in options file: "Do you want Tivoli Storage Manager to comment out the line with errors and continue?"

Explanation: Invalid options or option values were encountered while reading the options file.

System action: This message is displayed. Further action depends on your response.

User response: Click "Yes" to allow Tivoli Storage Manager to turn the invalid line into comments. If you click "No", you will exit immediately.

FMV9779E Unable to open options file " for writing.

Explanation: An error occurred while Tivoli Storage Manager tried to open options file for writing to update it.

System action: Program exits.

User response: Check file and directory access permissions or correct invalid entries in your options file manually.

FMV9780E Unable to update options file ".

Explanation: Tivoli Storage Manager was unable to update your options file, possibly because of disk full condition.

System action: Program exits.

User response: Check if you have enough disk space or correct invalid entries in your options file manually.

FMV9781E After completing repair Tivoli Storage Manager found an invalid option, keyword or parameter in your options file.

Explanation: A final check of your options file found that an invalid option, keyword, or parameter still remains. It is possible your options file was modified by another application.

System action: Program exits.

User response: Make sure no other application modified your options file and restart Tivoli Storage Manager. You may also use a text editor to correct invalid entries in your options file.

FMV9782S The selected backupset was generated by a newer version of the backup server, and the new backupset version is not supported by this client; The backupset data cannot be restored by this version of the client.

Explanation: The backupset you are attempting to restore was generated by a newer server that has a different level of functionality. The client you are using does not recognize this newer format so it cannot restore the data from the backupset.

System action: Processing stopped.

User response: Restore the backupset with a client that is at the same or higher level as the server that was used to generate the backupset.

FMV9790I File is skipped for migration: No backup copy found.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This requires a current backup copy of the file before migration. However, there is no backup copy found on the migration server. This file will not be migrated. Note: Tivoli Storage Manager checks only the migration server for a backup copy. If the migration server and backup server are different servers, Tivoli Storage Manager does not find a backup copy of the file.

System action: Tivoli Storage Manager does not migrate this file.

User response: Back up this file on the migration

server, or assign a management class to this file that does not require a current backup copy. Retry the operation.

FMV9791I File is skipped for migration: Backup copy found is not current.

Explanation: A management class is assigned to the file with the attribute MIGREQUIRESBKUP set to YES. This requires a current backup copy of the file before migration. However, the backup copy found on the migration server is an old version. This file will not be migrated. Note: Tivoli Storage Manager checks only the migration server for a backup copy. If the migration server and backup server are different servers, there must be a valid backup copy of the file on the migration server.

System action: Tivoli Storage Manager does not migrate this file.

User response: Back up the current file on the migration server, or assign a management class to this file that does not require a current backup copy. Retry the operation.

FMV9792W A tree view of a file system is being built. Please wait until it completes, and then retry the operation.

Explanation: You tried to choose Selective Migration or Selective Recall when a tree view of a file system is being built.

System action: Tivoli Storage Manager ignores the request.

User response: Wait until the tree view build completes, and then retry the operation.

FMV9796E Cannot access lock file for *file-system* file system.

Explanation: Tivoli Storage Manager cannot access a lock file due to an error. The lock file provides serialization of certain programs to prevent conflicting processes from running at the same time.

System action: Tivoli Storage Manager will not run the program at this time.

User response: Check the permissions on the directories leading up to the lock file and also the permissions on the program executable.

FMV9797E A conflicting space management process is already running in the *file-system* file system. Rerun this process at a later time.

Explanation: Tivoli Storage Manager detects that another process that conflicts with the process you are trying to run is running in the file system. The

following processes cannot be run at the same time for a file system:

dsmreconcile
dsmautomig
dsmmigfs remove.

Also dsmmigfs remove cannot run while a migration process is running in the file system.

System action: Tivoli Storage Manager will not run the process at this time.

User response: Try running the process again later.

FMV9799W Cannot open temp file for mount command.

Explanation: Tivoli Storage Manager cannot open a temporary file to process the mount command for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9800W Cannot create temp file for mount command.

Explanation: Tivoli Storage Manager cannot create a temporary file to process the mount command for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9801W Cannot create transaction file.

Explanation: Cannot create transaction file for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9802W Cannot create status file.

Explanation: Cannot create status file for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9803W Cannot create premigration database.

Explanation: Cannot create a premigration database for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9804W Cannot create migration candidates list.

Explanation: Cannot create a migration candidates list for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9805W Cannot create .SpaceMan directory.

Explanation: Cannot create .SpaceMan directory for this file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9806W The file system type is not supported.

Explanation: The file system is not a type supported by space management.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: There is a mismatch between the HSM client and the file system type specified. If the file system type is consistent with the intent, install an HSM client that supports it, then try the operation again. Only one HSM client can be installed at a time.

FMV9807I The specified backupset file does not contain a backupset of type "file" for the specified nodename.

Explanation: Local backupset support is limited to backupsets that contain file data; Image backupsets are not supported locally. The specified backupset does not contain a backupset with file data for the node name specified.

System action: Processing stopped.

User response: Specify a different backupset file to restore file data from a backupset. To restore an image

from a backupset, access the backupset from a TSM server.

FMV9808W Invalid field in the dsmmigfstab file.

Explanation: There is an invalid field in the dsmmigfstab file entry for the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9809W Cannot open the dsmmigfstab file.

Explanation: Tivoli Storage Manager cannot open the dsmmigfstab file. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot add space management to the file system.

User response: Use the HSM Unix shell commands instead.

FMV9811W Server did not respond. Check the server connection. Select OK to exit.

Explanation: Server did not respond.

System action: Tivoli Storage Manager stops processing.

User response: Exit dsmhsm. Check the server connection and try again later.

FMV9812I Files not found in current directory. Refresh file systems.

Explanation: Some files are not found in the local file system.

System action: The transaction will show incorrect results.

User response: Refresh the file systems to reflect local file systems.

FMV9813W Incorrect data shown. Run reconcile.

Explanation: Information in the space management status file is not synchronized with the file system.

System action: Tivoli Storage Manager continues processing.

User response: To correct the information, run reconcile, and then refresh the current window.

FMV9814W Cannot create migration object ID.

Explanation: The file system is full. No more free space can be allocated for the migration object ID when a file is being migrated or recalled.

System action: Tivoli Storage Manager terminates the current operation for this file system.

User response: Remove some files in the file system, and then run reconciliation. Retry the operation.

FMV9815W Out of free space or inodes in file system to migrate or recall.

Explanation: The file system is full. No more free space or free inodes are available to be allocated for the transaction file that is needed when a file is being migrated or recalled.

System action: Tivoli Storage Manager terminates the current operation for this file system.

User response: Remove some files in the file system, and then run reconciliation. Retry the operation.

FMV9816W File system has exceeded its quota.

Explanation: Tivoli Storage Manager detects that the file system has exceeded its quota. No more files can be migrated to Tivoli Storage Manager storage for this file system.

System action: Tivoli Storage Manager will not migrate files from this file system.

User response: Either recall some files to the local file system, or ask the system administrator to increase the quota for this file system.

FMV9817W *file-system* is globally deactivated. Please wait until the file system is globally reactivated.

Explanation: The file system is in a global inactive state.

System action: Tivoli Storage Manager cannot continue the process.

User response: Wait until the system administrator globally reactivates the file system.

FMV9818W A selective recall is in progress. Stop the recall, and then close the window.

Explanation: You tried to close the Selective Recall Status window while a selective recall was in progress.

System action: Tivoli Storage Manager ignores the request.

User response: Stop the selective recall process, and then close the window.

FMV9819W A selective migration is in progress. Stop the process, and then close the window.

Explanation: You tried to close the Selective Migration Status window while a selective migration was in progress.

System action: Tivoli Storage Manager ignores the request.

User response: Stop the selective migration process, and then close the window.

FMV9820W A selective recall or a selective migration is in progress. Wait until it completes, and then retry the operation.

Explanation: You tried to perform one of the following while a selective recall or selective migration process was in progress:

- Add space management
- Deactivate or reactivate space management
- Global deactivate or reactivate space management
- Display policy information
- Change password

System action: Tivoli Storage Manager ignores the request.

User response: Wait until the selective recall or selective migration process is complete, and then retry the operation.

FMV9821W New password is not re-entered.

Explanation: You did not re-enter the new password.

System action: The Change password dialog will display again.

User response: Re-enter the new password.

FMV9822W New password is not entered.

Explanation: You did not enter the new password.

System action: The Change password dialog will display again.

User response: Enter the new password.

FMV9823W Current password is not entered.

Explanation: You did not enter the current password.

System action: The Change password dialog will display again.

User response: Enter the current password.

FMV9824W Cannot update space management settings for *file-system*

Explanation: You tried to update space management settings for a file system, and the update failed. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager continues with normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9825W Total migrated space is greater than quota for *file system*.

Explanation: Tivoli Storage Manager total migrated space is greater than quota.

System action: Tivoli Storage Manager continues.

User response: You can remove this warning message by increasing the quota for the file system.

FMV9827W Error accessing the Recall daemon lock file: *file name*.

Explanation: There is a problem accessing the recall daemon lock file.

System action: Tivoli Storage Manager cannot determine whether the recall daemon is running. Because the recall daemon is needed to perform file recalls, the recall fails.

User response: Check with the system administrator. The recall process needs read access to the /etc/adsm/SpaceMan/dsmrecalld.pid file.

FMV9828W Error processing the space monitor daemon: *reason*.

Explanation: There is a problem accessing the space monitor daemon.

System action: Tivoli Storage Manager cannot perform automatic space management functions.

User response: Check with the system administrator. The space monitor daemon is normally installed as /usr/lpp/adsm/bin/dsmmonitord.

FMV9829W Recall daemon is not running.

Explanation: An Tivoli Storage Manager recall daemon is not running.

System action: Tivoli Storage Manager recall fails.

User response: Ask the system administrator to start a recall daemon by issuing the dsmrecalld command.

FMV9830W Space monitor daemon is not running.

Explanation: The space monitor daemon is not running.

System action: Tivoli Storage Manager is unable to perform space management functions.

User response: Ask the system administrator to start the space monitor daemon by issuing the dsmmonitord command.

FMV9840I This command is not currently supported for local backupsets.

Explanation: Local backupset support is limited to only a few commands and the command you specified is not one of the supported commands.

System action: Processing stopped.

User response: To perform this command on a backupset, access the backupset from a TSM server.

FMV9841E Cannot get user name for the user ID.

Explanation: Tivoli Storage Manager cannot get the user name for the user ID. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager terminates the requested process and returns to normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9842E The watch daemon is not running properly.

Explanation: An Tivoli Storage Manager watch daemon is either not running, has no dmapi session, or is not connected to group services.

System action: The Tivoli Storage Manager action fails.

User response: Ask the system administrator to check GPFS and the group services and to restart a watch daemon by issuing the dsmwatchd command.

FMV9843E Cannot connect to migration server.

Explanation: Tivoli Storage Manager cannot connect to the migration server specified in your client system options file. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager terminates the requested process and returns to normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9844E Cannot close the premigrated files database.

Explanation: Tivoli Storage Manager cannot close the premigrated files database for the file system. The premigrated files database resides in the .SpaceMan subdirectory of the file system's root directory. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager terminates the requested process, and returns to normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9845E Space management action ends.

Explanation: Tivoli Storage Manager The requested space management operation is ended because the watch daemon is not working properly.

System action: Tivoli Storage Manager is unable to complete the operation.

User response: Look for previous messages.

FMV9846W Cannot add space management to *file system*.

Explanation: Tivoli Storage Manager cannot add space management to the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager continues with normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9848W Cannot activate file system *file system*.

Explanation: Tivoli Storage Manager cannot activate space management for the specified file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager file system state is not changed.

User response: Use the HSM Unix shell commands instead.

FMV9849I Local backupset cannot be expanded; Only full backupset restore is supported locally.

Explanation: Local backupsets cannot be expanded to show volumes, directories, and files. Only full backupset restore is supported from local backupsets.

System action: Processing stopped.

User response: To restore specific volumes, directories,

and files from a backupset, restore the backupset from the TSM server.

FMV9850E Tape read error; Max Blocksize is *blocksize*. Attempted to read *blocksize blocksize*. Run *dsmmxsg* to update scsi driver max blocksize allowed and retry operation.

Explanation: An attempt to read from tape at the specified blocksize failed; The maximum blocksize allowed for the scsi driver is shown.

System action: Processing stopped.

User response: If the maximum blocksize is less than the blocksize used by the operation, run the *dsmmxsg* utility to update the maximum blocksize allowed for the scsi driver, and then retry the operation. If the maximum blocksize is greater than or equal to the blocksize used, then verify that the tape installed and operating correctly and retry the operation.

FMV9852E Cannot query the level of client and kernel.

Explanation: The space management GUI client fails to query the level of kernel and client code. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager continues with normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9853W The space management client program is downlevel.

Explanation: The space management client is downlevel compared to the kernel level. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager continues with normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9854W The space management kernel is downlevel.

Explanation: The space management kernel is downlevel compared to the client level. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager continues with normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9855W File is accessed during migration. File skipped.

Explanation: The specified *file-name* was not migrated because the file was accessed by another process during the attempt to migrate it.

System action: Tivoli Storage Manager left the file resident.

User response: If you want the file migrated, stop the process which is accessing the file and retry the migration operation.

FMV9856E File is currently opened by another process. File skipped. File has already been migrated or is currently being migrated by another process.

Explanation: The specified file was not migrated because the file was opened by one or more other processes.

System action: Tivoli Storage Manager left the file resident.

User response: If you want the file migrated, stop the processes which currently have the file open, and retry the migration operation.

FMV9857W The restored HSM for Windows stub file may be an orphan: *stub file name*

Explanation: The restored stub file may not be accessible in the HSM client archive and thus it possibly cannot be recalled.

System action: Stub file is restored.

User response: Check if the stub file can be accessed.

FMV9858E Bit file for image on push button cannot be found. Please check to make sure the *pixmap file* exists in your Tivoli Storage Manager installed directory.

Explanation: Tivoli Storage Manager failed to find the pixmap file defined for the push button.

System action: Tivoli Storage Manager continues with normal operation.

User response: Check to see whether the pixmap file exists in the Tivoli Storage Manager installation directory.

FMV9860W Some selected files are hidden. Change View option to see all.

Explanation: You have selected all files in a directory or in all subdirectories. Due to the current View option, only certain types of files are shown (either migrated, resident, or premigrated files).

System action: Tivoli Storage Manager proceeds normally.

User response: If you want to see all selected files, change the View option from the View menu bar option.

FMV9862W Do you want to exit Tivoli Storage Manager space management?

Explanation: You have selected Exit from the File menu bar option.

System action: Tivoli Storage Manager waits for your response.

User response: If you want to exit the program, select OK. Otherwise, select Cancel.

FMV9871W Specified column width is smaller than the largest attribute value. Data will be truncated.

Explanation: You have entered a column width that is too small to display all digits of the largest attribute.

System action: Tivoli Storage Manager accepts your request.

User response: To see all attributes in full length, increase the column width.

FMV9873W This function should not be used on large file systems. Continue anyway ?

Explanation: You have decided to open selective recall or selective migration window, but these functions may take too long for large file systems.

System action: Tivoli Storage Manager waits for your response.

User response: If you want to continue, select OK. Otherwise, select Cancel.

FMV9875W Refresh time must be numeric value and within 0 - 14400 minutes or 0 - 240 hours (10 days).

Explanation: You have entered an invalid value for Refresh time. It must be a positive number between 0 and 14400.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 14400.

FMV9876W Refresh time must be a positive number.

Explanation: You have entered an invalid value for Refresh time. It must be a positive number between 0 and 14400.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 14400.

FMV9877W Size Factor must be a numeric value between 0 - 999999999.

Explanation: You have entered an invalid value for Size Factor. It must be a positive number between 0 and 999999999.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

FMV9878W Size Factor must be a positive number.

Explanation: You have entered an invalid value for Size Factor. It must be a positive number between 0 and 999999999.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

FMV9879W Age Factor must be a numeric value between 0 - 999999999.

Explanation: You have entered an invalid value for Age Factor. It must be a positive number between 0 and 999999999.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

FMV9880W Age Factor must be a positive number.

Explanation: You have entered an invalid value for Age Factor. It must be a positive number between 0 and 999999999.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

FMV9881W Premigration Percent must be a numeric value between 0 - 100.

Explanation: You have entered an invalid value for Premigration Percentage. It must be a positive number between 0 and 100.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 100.

FMV9882W Premigration Percent must be a positive number.

Explanation: You have entered an invalid value for Premigration Percentage. It must be a positive number between 0 and 100.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 100.

FMV9883W Quota must be a numeric value between 0 - 999999999.

Explanation: You have entered an invalid value for Quota. It must be a positive number between 0 and 999999999.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

FMV9884W Quota must be a positive number.

Explanation: You have entered an invalid value for Quota. It must be a positive number between 0 and 999999999.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 999999999.

FMV9885I The premigration percentage will not be updated until you select the Update push button on the Update window or the Add push button on the Add window.

Explanation: While you have just selected 'OK' in the Advanced Feature dialog, the premigration percentage is not activated until you select 'Add' or 'Update' in the 'Add space management', or the 'Update space management' dialog.

System action: Tivoli Storage Manager waits until you select 'Add' or 'Update' to apply your premigration percentage to the system.

User response: When you have changed the space management attribute, select 'Add' or 'Update', and then the system will apply your new premigration percentage.

FMV9886W Enter a positive number for Column Width.

Explanation: You have entered an invalid value for Column Width. It must be a positive number between 0 and 18.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 18.

FMV9887W Enter a positive number for Space Between Column.

Explanation: You have entered an invalid value for Space Between Column. It must be a positive number between 0 and 18.

System action: Tivoli Storage Manager continues with normal operation.

User response: Enter a positive number between 0 and 18.

FMV9889W Space management has not been added to *file-system* file system. Do you want to build the directory tree anyway?

Explanation: You selected a file system that is not managed by HSM.

System action: Tivoli Storage Manager builds the directory tree if you select the OK button. Otherwise, it will not.

User response: You can add space management to the file system by selecting the Space Manager push button in the Tivoli Storage Manager main window, and then selecting Add under the Selected menu option.

FMV9891W Please mark either or both check boxes before proceeding.

Explanation: You have not marked either of the check boxes.

System action: Tivoli Storage Manager does not proceed with reconcile processing.

User response: Mark either or both check boxes.

FMV9892E Unable to find snapshot(s) in the local repository.

Explanation: The requested volume snapshot(s) were not found in the local repository.

System action: Processing stops.

User response: Ensure the operation is issued with the proper nodename and/or server address. In a non-cluster environment perform the operation from a

different host with the expected hostname. Retry the operation.

FMV9895W Space management in file system *file system* is not active.

Explanation: You tried to select a file in a file system for which space management is inactive.

System action: Tivoli Storage Manager continues with normal operation.

User response: Reactivate space management for the file system, and then proceed with selecting files.

FMV9901E Cannot migrate Tivoli Storage Manager system internal file.

Explanation: You tried to select files that are used internally by the HSM client. You cannot migrate Tivoli Storage Manager internal files.

System action: Tivoli Storage Manager ignores your request.

User response: None.

FMV9903E Space management is deactivated for this file system.

Explanation: You tried to migrate a file in a file system for which space management is inactive.

System action: Tivoli Storage Manager continues to migrate files only in active file systems.

User response: Reactivate space management for the file system, and retry the migration operation.

FMV9904E Transaction failed, migration aborted.

Explanation: The specified *file-name* was not migrated because the file was accessed by another process during the attempt to migrate it.

System action: Tivoli Storage Manager migration is aborted.

User response: If you want the file migrated, stop the process that is accessing the file, and then retry the migration.

FMV9908E System Error.

Explanation: Tivoli Storage Manager detects an error in reading the state of the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager proceeds with normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9909I **Error in accessing migration candidates list file.**

Explanation: Tivoli Storage Manager detects an error in reading the migration candidates list file. This file resides in the .SpaceMan directory of the file system. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager proceeds with normal operation.

User response: Use the HSM Unix shell commands instead.

FMV9914I **Space management settings have been modified successfully on *file-system* file system.**

Explanation: Space management settings have been updated successfully.

System action: Tivoli Storage Manager updated space management settings for the file system.

User response: Continue with normal operation.

FMV9915I **Space management has been added successfully on *file-system* file system.**

Explanation: Space management has been added successfully.

System action: Tivoli Storage Manager added and activated space management for the file system.

User response: Continue with normal operation.

FMV9918E **Cannot open migration candidates list for *file-system*.**

Explanation: Tivoli Storage Manager cannot access the migration candidates list for the specified file system.

System action: Tivoli Storage Manager continues normal operation.

User response: Select OK to return.

FMV9928I **Space management has been deactivated successfully on *file-system* file system.**

Explanation: Space management is deactivated successfully.

System action: Tivoli Storage Manager deactivated space management for the file system.

User response: Select OK to return.

FMV9929I **Space management has been reactivated successfully on *file-system* file system.**

Explanation: Space management is reactivated successfully.

System action: Tivoli Storage Manager reactivated space management for the file system.

User response: Select OK to return.

FMV9933I **Migration candidates list only exists in an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Add Space Management'.**

Explanation: You tried to display the migration candidates list for a “Native” file system (a file system to which space management has not been added).

System action: Processing stopped.

User response: Select OK to return. Select “Add Space Management” if you want to add space management to the file system.

FMV9934I **Reconcile only works on an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Add Space Management'.**

Explanation: You tried to start reconciliation on a “Native” file system (a file system to which space management has not been added). You must add space management to a file system before starting reconcile.

System action: Processing stopped.

User response: Select OK to return. Select “Add” if you want to add space management to the file system.

FMV9935I **Start Threshold Migration only works on an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Add Space Management'.**

Explanation: You tried to start Threshold Migration on a “Native” file system (a file system to which space management has not been added). You must add space management to the file system first.

System action: Processing stopped.

User response: Select OK to return. Select “Add” if you want to add space management to the file system.

FMV9936I **Start Threshold Migration only works on an 'Active' file system. If you want to make *file-system* file system 'Active', select 'Reactivate'.**

Explanation: You tried to start Threshold Migration on an “Inactive” file system (a file system for which space management has been deactivated). You must reactivate

space management for your file system first.

System action: Processing stopped.

User response: Select OK to return. Select 'Reactivate' to reactivate space management for the file system.

FMV9938I Space management has not been added to *file-system* file system. You do not need to deactivate space management.

Explanation: You tried to deactivate space management on a file system to which space management has not been added.

System action: Processing stopped.

User response: Select OK to return.

FMV9941I Space management has not been added to *file-system*. If you want to add space management, select 'Add space management' option. The file system will automatically be activated when you add space management.

Explanation: You tried to activate space management on a file system to which space management has not been added. You must first add space management. The file system will automatically be activated when the add process is complete.

System action: Processing stopped.

User response: Select OK to return. Select "Add" if you want to add space management to the file system.

FMV9942S Space management has not been added to *file-system* file system. Do you want to add space management now?

Explanation: You tried to update space management settings for a file system to which space management has not been added.

System action: Processing stopped.

User response: Select OK to add space management to the file system. Select Cancel to return.

FMV9943I Space management has already been added to *file-system* file system.

Explanation: You tried to add space management to a file system to which space management has already been added.

System action: Processing stopped.

User response: Select OK to return.

FMV9944I Space management has been deactivated on *file-system* file system. You must reactivate space management before you can remove it.

Explanation: You tried to remove space management from a file system for which space management has been deactivated. You must reactivate space management for the file system before you can remove it.

System action: Processing stopped.

User response: Select OK to return. Select "Reactivate", and then select "Remove" to remove space management.

FMV9945I Space management has not been added to *file-system* file system. You do not need to remove space management.

Explanation: You tried to remove space management from a file system to which space management has not been added.

System action: Processing stopped.

User response: Select OK to return.

FMV9947E File: *file-spec* is in a file system to which space management has not been added.

Explanation: You tried to migrate a file that resides in a file system to which space management has not been added.

System action: Tivoli Storage Manager will not highlight/process the file.

User response: Switch over to the Space Manager window, and add space management to the file system.

FMV9948E File: *file-spec* size is less than the minimum size required for migration.

Explanation: You tried to migrate a file that is smaller than the minimum size required for migration. To be eligible for migration, a file must be larger than both the stub file size specified for the file system plus one byte and the block size defined for the file system.

System action: Tivoli Storage Manager will not highlight the file.

User response: None.

FMV9949E File: *file-spec* is not a regular file and therefore not qualified for migration.

Explanation: You tried to migrate a file that is not a regular file. It might be a FIFO file, a special file, a directory or a symbolic link.

System action: Tivoli Storage Manager will not highlight the file.

User response: None.

FMV9951I File: *file-name* has already been migrated.

Explanation: You tried to migrate a file that is already migrated. Note that you may get this message if the file is hard linked with another, already migrated file.

System action: The file is skipped.

User response: None.

FMV9953E The management class assigned to this file does not allow migration.

Explanation: The management class assigned to this file does not allow migration.

System action: Tivoli Storage Manager does not migrate the file.

User response: None.

FMV9954E This file has already been migrated.

Explanation: The file has been previously migrated.

System action: File is skipped.

User response: None.

FMV9958E File '*file-namefile-namefile-name* has not yet reached the age for migration. File skipped.

Explanation: This file cannot be migrated because it has not yet reached the age for migration.

System action: Tivoli Storage Manager will not highlight the file.

User response: None.

FMV9959W IBM Tivoli Storage Manager acceptor received a non-critical network error *errno*, TSM return code : *TSM-rc*.

Explanation: The communication problem happened while listening for inbound connection but the IBM Tivoli Storage Manager acceptor continues running.

System action: Processing continues.

User response: No further action is required, it can be safely ignored.

FMV9960W No files selected for migrate or recall.

Explanation: You requested a migrate or recall operation without selecting files from the presented directory tree.

System action: Tivoli Storage Manager cannot do the migration or recall without selected files.

User response: Select the files that you want to

migrate or recall, and retry the operation.

FMV9961E Server out of migrate data storage space.

Explanation: The server ran out of space in its migrate data storage. This message is issued only from the Motif HSM GUI, which is no longer supported.

System action: Tivoli Storage Manager cannot complete the migrate operation. Any files displayed in the Successful list of the Migrate Status window were successfully migrated.

User response: Use the HSM Unix shell commands instead.

FMV9962I Migration stopped by user.

Explanation: You requested that Tivoli Storage Manager stop the migrate operation.

System action: Migration stopped.

User response: Continue with normal operations.

FMV9963I Selective Recall completed. Check failure list for possible errors.

Explanation: The recall was completed.

System action: Tivoli Storage Manager recalled the files.

User response: Continue with normal operations.

FMV9964I Selective Migration completed. Check failure list for possible errors.

Explanation: The migration was completed.

System action: Tivoli Storage Manager migrated the files.

User response: Continue with normal operations.

FMV9965S Please select a file system first.

Explanation: You did not select any file system for the Migrate window.

System action: Tivoli Storage Manager ignores this request and continues.

User response: Select a file system, a directory, and all files you want to migrate, and then select the Migrate button to start the process.

FMV9966S No file system has been selected.

Explanation: You did not select a file system.

System action: Tivoli Storage Manager ignores the request and continues.

User response: Select at least one file system and retry the operation

FMV9984W PFR plugin library was not found.

Explanation: PFR plugin library should have been installed when the client was installed, but it cannot be found.

System action: The selected operation is not performed.

User response: None.

FMV9987W Partial recall mode is not set for *full-file-name*

Explanation: Partial recall mode is not set for the specified file.

System action: The recall is not performed for the specified file. Processing stopped.

User response: Set the partial recall mode on the file ("dsmattr -recallmode=partialrecall" command) and re-try the operation.

FMV9988S As part of the remove process, all migrated files in *file-system* will be recalled from Tivoli Storage Manager server. Do you want to continue with the remove process now?

Explanation: When you remove space management from a file system, Tivoli Storage Manager recalls all migrated files.

System action: Tivoli Storage Manager waits for your response before proceeding with the remove process.

User response: Select Yes to remove space management from the selected file system, or select Cancel to skip the remove.

FMV9989W Management class *mcName* specified on the INCLUDE statement in *file-name* at line *line-number* does not exist.

Explanation: Management class named on the INCLUDE statement in the *file-name* file does not exist in your assigned policy set on the server.

System action: The object is bound to the default management class.

User response:

- Update the INCLUDE statement so that it specifies a valid management class.
 - Define the management class named on the INCLUDE statement (if it is intended to have a management class with that name).
 - Verify that the node is in the correct policy domain (perhaps the node was accidentally put in the wrong policy domain, and the correct domain has the management class).
-

- Remove the INCLUDE statement if it is no longer necessary to bind the files to the management class.
-

FMV9990W Management class *mcName* specified on INCLUDE statement in client option set does not exist.

Explanation: Management class named on the INCLUDE statement in client option file does not exist in your assigned policy set on the server.

System action: The object is bound to the default management class.

User response:

- Update the INCLUDE statement so that it specifies a valid management class.
 - Define the management class named on the INCLUDE statement (if it is intended to have a management class with that name).
 - Verify that the node is in the correct policy domain (perhaps the node was accidentally put in the wrong policy domain, and the correct domain has the management class).
 - Remove the INCLUDE statement if it is no longer necessary to bind the files to the management class.
-

FMV9997W The selective migration, selective recall, or policy information window is displayed. Stop any operations, close the window, and then retry the operation.

Explanation: When a node is contacting more than one server for space management services, the selective migration, selective recall, and policy information windows may not be displayed at the same time.

System action: Tivoli Storage Manager ignores the request.

User response: Close the selective migration, selective recall, or policy information window, and then retry the operation.

FMV9998E The migration server changed after the selective migration or selective recall window was displayed. Close the window, and then retry the operation.

Explanation: A migrate or recall operation will not be allowed to proceed if the user changed the migration server after the selective migration or selective recall window was displayed.

System action: No files will be migrated or recalled.

User response: Close the selective migration or selective recall window, and then retry the operation.

FMV9999E 0):

Explanation: This message carries diagnostic text relating to a client process or algorithm. This information is intended for reporting processing exceptions and other non-standard situations that occur on the Tivoli Storage Manager client. The (component), (code), and (text) will vary depending upon the cause of the message and the client process or algorithm that issues the message.

System action: Client processing may or may not continue depending upon the cause of this message.

User response: Examine error messages that may have been displayed before and/or after this message and correct any problems, if possible. If the cause of this message can not be determined or resolved, contact your support representative. If you contact your support representative, the entire text of this message should be reported.

Appendix. Accessibility features for Tivoli Storage FlashCopy Manager

Accessibility features help a user who has a physical disability, such as restricted mobility or limited vision, to use software products successfully.

Accessibility features

The following list includes the major accessibility features in Tivoli Storage FlashCopy Manager:

- Keyboard-only operation
- Interfaces that are commonly used by screen readers
- Keys that are discernible by touch but do not activate just by touching them
- Industry-standard devices for ports and connectors
- The attachment of alternative input and output devices
- User documentation provided in HTML and PDF format. Descriptive text is provided for all documentation images.

The information center, and its related publications, are accessibility-enabled.

Keyboard navigation

The Tivoli Storage FlashCopy Manager for Windows Console follows Microsoft conventions for all keyboard navigation and access. Drag and Drop support is managed using the Microsoft Windows Accessibility option known as MouseKeys. For more information about MouseKeys and other Windows accessibility options, please refer to the Windows Online Help (keyword: MouseKeys).

Tivoli Storage FlashCopy Manager follows AIX operating system conventions for keyboard navigation and access.

Tivoli Storage FlashCopy Manager follows Linux operating system conventions for keyboard navigation and access.

Tivoli Storage FlashCopy Manager follows Solaris operating system conventions for keyboard navigation and access.

Tivoli Storage FlashCopy Manager follows HP-UX operating system conventions for keyboard navigation and access.

Vendor software

Tivoli Storage FlashCopy Manager includes certain vendor software that is not covered under the IBM license agreement. IBM makes no representation about the accessibility features of these products. Contact the vendor for the accessibility information about its products.

Related accessibility information

You can view the publications for Tivoli Storage FlashCopy Manager in Adobe Portable Document Format (PDF) using the Adobe Acrobat Reader. You can access

these or any of the other documentation PDFs at the IBM Publications Center at <http://www.ibm.com/shop/publications/order/>.

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For more information about the commitment that IBM has to accessibility, see the IBM Human Ability and Accessibility Center at <http://www.ibm.com/able>.

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Glossary

This glossary includes terms and definitions for IBM Tivoli Storage Manager and IBM Tivoli Storage FlashCopy Manager products.

To view glossaries for other IBM products, go to <http://www.ibm.com/software/globalization/terminology/>.

The following cross-references are used in this glossary:

- *See* refers the reader from a term to a preferred synonym, or from an acronym or abbreviation to the defined full form.
- *See also* refers the reader to a related or contrasting term.

A

absolute mode

In storage management, a backup copy-group mode that specifies that a file is considered for incremental backup even if the file has not changed since the last backup. See also *modified mode*.

access control list (ACL)

In computer security, a list associated with an object that identifies all the subjects that can access the object and their access rights. For example, an access control list is associated with a file that identifies the users who can access that file and their access rights.

access mode

An attribute of a storage pool or a storage volume that specifies whether the server can write to or read from the storage pool or storage volume. The access mode can be read/write, read-only, or unavailable. Volumes in primary storage pools can also have an access mode of destroyed. Volumes in copy storage pools can also have an access mode of offsite.

acknowledgment

The transmission of acknowledgment characters as a positive response to a data transmission.

ACL See *access control list*.

activate

To validate the contents of a policy set and then make it the active policy set.

active-data pool

A named set of storage pool volumes that contain only active versions of client backup data.

active file system

A file system to which space management has been added. With space management, tasks for an active file system include automatic migration, reconciliation, selective migration, and recall. Contrast with *inactive file system*.

active policy set

The activated policy set that contains the policy rules in use by all client nodes that are assigned to the policy domain. See also *policy domain* and *policy set*.

active version

The most recent backup copy of a file stored. The active version of a file cannot be deleted until a backup process detects that the user has either replaced the file with a newer version or has deleted the file from the file server or workstation. Contrast with *inactive version*.

activity log

A log that records normal activity messages that are generated by the server. These messages include information about server and client operations, such as the start time of sessions or device I/O errors.

adaptive subfile backup

A type of backup that sends only changed portions of a file to the server, instead of sending the entire file. Adaptive subfile backup reduces network traffic and increases the speed of the backup.

administrative client

A program that runs on a file server, workstation, or mainframe that administrators use to control and monitor the Tivoli Storage Manager server. Contrast with *backup-archive client*.

administrative command schedule

A database record that describes the planned processing of an administrative command during a specific time period. See also *client schedule*.

administrative privilege class

See *privilege class*.

administrative session

A period of time during which an administrator user ID communicates with a server to perform administrative tasks. Contrast with *client node session*.

administrator

A user who is registered to the server as an administrator, and who is authorized to perform tasks and issue commands through the assignment of an administrative privilege class.

Advanced Program-to-Program Communication (APPC)

An implementation of the SNA LU 6.2 protocol that allows interconnected systems to communicate and share the processing of programs.

agent node

A client node that has been granted proxy authority to perform operations on behalf of another client node, which is the target node.

aggregate

An object, stored in one or more storage pools, consisting of a group of logical files that are packaged together. See also *logical file* and *physical file*.

aggregate data transfer rate

A performance statistic that indicates the average number of bytes that were transferred per second while processing a given operation.

APPC See *Advanced Program-to-Program Communication*.

application client

A program that is installed on a system to protect an application. The Tivoli Storage Manager server provides backup services to an application client.

archive

To copy programs, data, or files to other storage media, usually for long-term storage or security. Contrast with *retrieve*.

archive copy

A file or group of files that was archived to server storage.

archive copy group

A policy object containing attributes that control the generation, destination, and expiration of archived files.

archive-retention grace period

The number of days that the storage manager retains an archived file when the server is unable to rebind the file to an appropriate management class. See also *bind*.

association

(1) The defined relationship between a client node and a client schedule. An association identifies the name of a schedule, the name of the policy domain to which the schedule belongs, and the name of a client node that performs scheduled operations.

(2) On a configuration manager, the defined relationship between a profile and an object such as a policy domain. Profile associations define the configuration information that is distributed to a managed server when it subscribes to the profile.

audit To check for logical inconsistencies between information that the server has and the actual condition of the system. The storage manager can audit information about items such as volumes, libraries, and licenses. For example, when a storage manager audits a volume, the server checks for inconsistencies between information about backed-up or archived files that are stored in the database and the actual data that are associated with each backup version or archive copy in server storage.

authentication

The process of checking a user's password before permitting user access to the Tivoli Storage Manager server. Authentication can be turned on or off by an administrator with system privilege.

authentication rule

A specification that another user can use to either restore or retrieve files from storage.

authority

The right to access objects, resources, or functions. See also *privilege class*.

authorization rule

A specification that permits another user to either restore or retrieve a user's files from storage.

authorized user

A user who has administrative authority for the Tivoli Storage Manager client on a workstation. This user changes passwords, performs open registrations, and deletes file spaces.

AutoFS

See *automounted file system*.

automatic detection

A feature that detects, reports, and updates the serial number of a drive or library in the database when the path from the local server is defined.

automatic migration

The process that is used to automatically move files from a local file system to storage, based on options and settings that are chosen by a root user on a workstation. See also *threshold migration* and *demand migration*.

automatic reconciliation

The process that is used to reconcile file systems at regular intervals. The intervals are set by a user with root user authority. See also *reconciliation*.

automounted file system (AutoFS)

A file system that is managed by an automounter daemon. The automounter daemon monitors a specified directory path, and automatically mounts the file system to access data.

B**backup-archive client**

A program that runs on a workstation or file server and provides a means for users to back up, archive, restore, and retrieve files. Contrast with *administrative client*.

backup copy group

A policy object containing attributes that control the generation, destination, and expiration of backup versions of files. A backup copy group belongs to a management class.

backup-retention grace period

The number of days the storage manager retains a backup version after the server is unable to rebind the file to an appropriate management class.

backup set

A portable, consolidated group of active versions of backup files that are generated for a backup-archive client.

backup set collection

A group of backup sets that are created at the same time and which have the same backup set name, volume names, description, and device classes. The server identifies each backup set in the collection by its node name, backup set name, and file type.

backup version

A file or directory that a client node backed up to server storage. More than one backup version can exist in server storage, but only one backup version is the active version. See also *active version* and *inactive version*.

bind To associate all versions of a file with a management class name. See *rebind*.

bindery

A database that consists of three system files for a NetWare server. The files contain user IDs and user restrictions.

C

cache To place a duplicate copy of a file on random access media when the server migrates a file to another storage pool in the hierarchy.

cache file

A snapshot of a logical volume created by Logical Volume Snapshot Agent. Blocks are saved immediately before they are modified during the image backup and their logical extents are saved in the cache files.

CAD See *client acceptor*.

central scheduler

A function that permits an administrator to schedule client operations and administrative commands. The operations can be scheduled to occur periodically or on a specific date. See *client schedule* and *administrative command schedule*.

client A software program or computer that requests services from a server.

client acceptor

An HTTP service that serves the applet for the web client to web browsers. On Windows systems, the client acceptor is installed and run as a service. On AIX, UNIX, and Linux systems, the client acceptor is run as a daemon, and is also called the *client acceptor daemon* (CAD).

client acceptor daemon (CAD)

See *client acceptor*.

client domain

The set of drives, file systems, or volumes that the user selects to back up or archive data, using the backup-archive client.

client node

A file server or workstation on which the backup-archive client program has been installed, and which has been registered to the server.

client node session

A session in which a client node communicates with a server to perform backup, restore, archive, retrieve, migrate, or recall requests. Contrast with *administrative session*.

client options file

An editable file that identifies the server and communication method, and provides the configuration for backup, archive, hierarchical storage management, and scheduling.

client option set

A group of options that are defined on the server and used on client nodes in conjunction with client options files.

client-polling scheduling mode

A method of operation in which the client queries the server for work. Contrast with *server-prompted scheduling mode*.

client schedule

A database record that describes the planned processing of a client operation during a specific time period. The client operation can be a backup, archive, restore, or retrieve operation, a client operating system command, or a macro. See also *administrative command schedule*.

client/server

Pertaining to the model of interaction in distributed data processing in which a program on one computer sends a request to a program on another computer and awaits a response. The requesting program is called a client; the answering program is called a server.

client system-options file

A file, used on AIX, UNIX, or Linux system clients, containing a set of processing options that identify the servers to be contacted for services. This file also specifies communication methods and options for backup, archive, hierarchical storage management, and scheduling. This file is also called the *dsm.sys* file. See also *client user-options file*.

client user-options file

A file that contains the set of processing options that the clients on the system use. The set can include options that determine the server that the client contacts, and options that affect backup operations, archive operations, hierarchical storage management operations, and scheduled operations. This file is also called the *dsm.opt* file. For AIX, UNIX, or Linux systems, see also *client system-options file*.

closed registration

A registration process in which only an administrator can register workstations as client nodes with the server. Contrast with *open registration*.

collocation

The process of keeping all data belonging to a single-client file space, a single client node, or a group of client nodes on a minimal number of sequential-access volumes within a storage pool. Collocation can reduce the number of volumes that must be accessed when a large amount of data must be restored.

collocation group

A user-defined group of client nodes whose data is stored on a minimal number of volumes through the process of collocation.

commit point

A point in time when data is considered consistent.

Common Programming Interface for Communications (CPI-C)

A call-level interface that provides a consistent application programming interface (API) for applications that use program-to-program communications. CPI-C uses LU 6.2 architecture to create a set of interprogram services that can establish and end a conversation, send and receive data, exchange control information, and notify a partner program of errors.

communication method

The method by which a client and server exchange information. See also *Transmission Control Protocol/Internet Protocol*.

communication protocol

A set of defined interfaces that permit computers to communicate with each other.

compression

A function that removes repetitive characters, spaces, or strings of characters from the data being processed and replaces the repetitive characters with control characters. Compression reduces the amount of storage space that is required for the data.

configuration manager

A server that distributes configuration information, such as policies and schedules, to managed servers according to their profiles. Configuration information can include policy and schedules. See also *managed server* and *profile*.

conversation

A connection between two programs over a session that allows them to communicate with each other while processing a transaction.

copy backup

A full backup in which the transaction log files are not deleted so that backup procedures that use incremental or differential backups are not disrupted

copy group

A policy object containing attributes that control how backup versions or archive copies are generated, where backup versions or archive copies are initially located, and when backup versions or archive copies expire. A copy group belongs to a management class. See also *archive copy group*, *backup copy group*, *backup version*, and *management class*.

copy storage pool

A named set of volumes that contain copies of files that reside in primary storage pools. Copy storage pools are used only to back up the data that is stored in primary storage pools. A copy storage pool cannot be a destination for a backup copy group, an archive copy group, or a management class (for space-managed files). See also *primary storage pool* and *destination*.

CPI-C See *Common Programming Interface for Communications*.

D**daemon**

A program that runs unattended to perform continuous or periodic functions, such as network control.

damaged file

A physical file in which Tivoli Storage Manager has detected read errors.

data access control mode

A mode that controls whether a command can access a migrated file, see a migrated file as zero-length, or receive an input/output error if it attempts to access a migrated file. See also *execution mode*.

database backup series

One full backup of the database, plus up to 32 incremental backups made since that full backup. Each full backup that is run starts a new database backup series. A number identifies each backup series.

database snapshot

A complete backup of the entire database to media that can be taken off-site. When a database snapshot is created, the current database backup series is not interrupted. A database snapshot cannot have incremental database backups associated with it. See also *database backup series*. Contrast with *full backup*.

data deduplication

A method of reducing storage needs by eliminating redundant data. Only one instance of the data is retained on storage media. Other instances of the same data are replaced with a pointer to the retained instance.

data manager server

A server that collects metadata information for client inventory and manages transactions for the storage agent over the local area network. The data manager server informs the storage agent with applicable library attributes and the target volume identifier.

data mover

A device that moves data on behalf of the server. A network-attached storage (NAS) file server is a data mover.

data storage-management application-programming interface (DSMAPI)

A set of functions and semantics that can monitor events on files, and manage and maintain the data in a file. In an HSM environment, a DSMAPI uses events to notify data management applications about operations on files, stores arbitrary attribute information with a file, supports managed regions in a file, and uses DSMAPI access rights to control access to a file object.

default management class

A management class that is assigned to a policy set. This class is used to govern backed up or archived files when a file is not explicitly associated with a specific management class through the include-exclude list.

deduplication

See *data deduplication*.

demand migration

The process that is used to respond to an out-of-space condition on a file system for which hierarchical storage management (HSM) is active. Files are migrated to server storage until space usage drops to the low threshold that was set for the file system. If the high threshold and low threshold are the same, one file is migrated.

desktop client

The group of backup-archive clients that includes clients on Microsoft Windows, Apple, and Novell NetWare operating systems.

destination

A copy group or management class attribute that specifies the primary storage pool to which a client file will be backed up, archived, or migrated.

device class

A named set of characteristics that are applied to a group of storage devices. Each device class has a unique name and represents a device type of disk, file, optical disk, or tape.

device configuration file

(1) For a server, a file that contains information about defined device classes, and, on some servers, defined libraries and drives. The information is a copy of the device configuration information in the database.

(2) For a storage agent, a file that contains the name and password of the storage agent, and information about the server that is managing the SAN-attached libraries and drives that the storage agent uses.

device driver

A program that provides an interface between a specific device and the application program that uses the device.

disaster recovery manager (DRM)

A function that assists in preparing and using a disaster recovery plan file for the server.

disaster recovery plan

A file that is created by the disaster recovery manager (DRM) that contains information about how to recover computer systems if a disaster occurs and scripts that can be run to perform some recovery tasks. The file includes information about the software and hardware that is used by the server, and the location of recovery media.

domain

A grouping of client nodes with one or more policy sets, which manage data or storage resources for the client nodes. See *policy domain* or *client domain*.

DRM See *disaster recovery manager*.

DSMAPI

See *data storage-management application-programming interface*.

dynamic serialization

A type of copy serialization in which a file or folder is backed up or archived on the first attempt regardless of whether it changes during a backup or archive.

E

EA See *extended attribute*.

EB See *exabyte*.

EFS See *Encrypted File System*.

Encrypted File System (EFS)

A file system that uses file system-level encryption.

enterprise configuration

A method of setting up servers so that the administrator can distribute the configuration of one of the servers to the other servers, using server-to-server communication. See also *configuration manager*, *managed server*, *profile*, and *subscription*.

enterprise logging

The process of sending events from a Tivoli Storage Manager server to a designated event server. The event server routes the events to designated receivers, such as to a user exit. See also *event*.

error log

A data set or file that is used to record error information about a product or system.

estimated capacity

The available space, in megabytes, of a storage pool.

event (1) An administrative command or a client operation that is scheduled to be run using Tivoli Storage Manager scheduling.

(2) A message that an Tivoli Storage Manager server or client issues. Messages can be logged using Tivoli Storage Manager event logging.

event record

A database record that describes actual status and results for events.

event server

A server to which other servers can send events for logging. The event server routes the events to any receivers that are enabled for the sending server's events.

exabyte (EB)

For processor storage, real and virtual storage, and channel volume, 1 152 921 504 606 846 976 bytes. For disk storage capacity and communications volume, 1 000 000 000 000 000 000 bytes.

exclude

The process of identifying files in an include-exclude list. This process

prevents the files from being backed up or migrated whenever a user or schedule enters an incremental or selective backup operation. A file can be excluded from backup and space management, backup only, or space management only.

exclude-include list

See *include-exclude list*.

execution mode

A mode that controls the space-management related behavior of commands that run under the **dsmmode** command.

expiration

The process by which files, data sets, or objects are identified for deletion because their expiration date or retention period has passed.

expiring file

A migrated or premigrated file that has been marked for expiration and removal from storage. If a stub file or an original copy of a premigrated file is deleted from a local file system, or if the original copy of a premigrated file is updated, the corresponding migrated or premigrated file is marked for expiration the next time reconciliation is run.

extend

To increase the portion of available space that can be used to store database or recovery log information.

extended attribute (EA)

Names or value pairs that are associated with files or directories. There are three classes of extended attributes: user attributes, system attributes, and trusted attributes.

extent The part of a file that is created during the data-deduplication process. Extents are compared with other file extents to identify duplicates.

external library

A type of library that is provided by Tivoli Storage Manager that permits LAN-free data movement for StorageTek libraries that are managed by Automated Cartridge System Library Software (ACSLs). To activate this function, the Tivoli Storage Manager library type must be EXTERNAL.

F

file access time

On AIX, UNIX, or Linux systems, the time when the file was last accessed.

file age

For migration prioritization purposes, the number of days since a file was last accessed.

file device type

A device type that specifies the use of sequential access files on disk storage as volumes.

file server

A dedicated computer and its peripheral storage devices that are connected to a local area network that stores programs and files that are shared by users on the network.

file space

A logical space in server storage that contains a group of files that have been backed up or archived by a client node, from a single logical partition, file system, or virtual mount point. Client nodes can restore,

retrieve, or delete their file spaces from server storage. In server storage, files belonging to a single file space are not necessarily stored together.

file space ID (FSID)

A unique numeric identifier that the server assigns to a file space when it is stored in server storage.

file state

The space management mode of a file that resides in a file system to which space management has been added. A file can be in one of three states: resident, premigrated, or migrated. See also *resident file*, *premigrated file*, and *migrated file*.

file system migrator (FSM)

A kernel extension that intercepts all file system operations and provides any space management support that is required. If no space management support is required, the operation is passed to the operating system, which performs its normal functions. The file system migrator is mounted over a file system when space management is added to the file system.

file system state

The storage management mode of a file system that resides on a workstation on which the hierarchical storage management (HSM) client is installed. A file system can be in one of these states: native, active, inactive, or global inactive.

frequency

A copy group attribute that specifies the minimum interval, in days, between incremental backups.

FSID See *file space ID*.

FSM See *file system migrator*.

full backup

The process of backing up the entire server database. A full backup begins a new database backup series. See also *database backup series* and *incremental backup*. Contrast with *database snapshot*.

fuzzy backup

A backup version of a file that might not accurately reflect what is currently in the file because the file was backed up at the same time as it was being modified.

fuzzy copy

A backup version or archive copy of a file that might not accurately reflect the original contents of the file because it was backed up or archived the file while the file was being modified. See also *backup version* and *archive copy*.

G

General Parallel File System

A high-performance shared-disk file system that can provide data access from nodes in a cluster environment.

gigabyte (GB)

In decimal notation, 1 073 741 824 when referring to memory capacity; in all other cases, it is defined as 1 000 000 000.

global inactive state

The state of all file systems to which space management has been added when space management is globally deactivated for a client node. When

space management is globally deactivated, hierarchical storage management (HSM) cannot perform migration, recall, or reconciliation. However, a root user can update space management settings and add space management to additional file systems. Users can access resident and premigrated files.

Globally Unique Identifier (GUID)

An algorithmically determined number that uniquely identifies an entity within a system.

GPFS See *General Parallel File System*.

GPFS node set

A mounted, defined group of GPFS file systems.

group backup

The backup of a group containing a list of files from one or more file space origins.

GUID See *Globally Unique Identifier*.

H

hierarchical storage management (HSM)

A function that automatically distributes and manages data on disk, tape, or both by regarding devices of these types and potentially others as levels in a storage hierarchy that range from fast, expensive devices to slower, cheaper, and possibly removable devices. The objectives are to minimize access time to data and maximize available media capacity.

hierarchical storage management (HSM) client

A client program that works with the Tivoli Storage Manager server to provide hierarchical storage management (HSM) for a system. See also *hierarchical storage management* and *space manager client*.

HSM See *hierarchical storage management*.

HSM client

See *hierarchical storage management client*.

I

ILM See *information lifecycle management*.

image A file system or raw logical volume that is backed up as a single object.

image backup

A backup of a full file system or raw logical volume as a single object.

inactive file system

A file system for which space management has been deactivated. Contrast with *active file system*.

inactive version

A backup version of a file that is either not the most recent backup version, or that is a backup version of a file that no longer exists on the client system. Inactive backup versions are eligible for expiration processing according to the management class assigned to the file. Contrast with *active version*.

include-exclude file

A file containing statements to determine the files to back up and the associated management classes to use for backup or archive. See also *include-exclude list*.

include-exclude list

A list of options that include or exclude selected files for backup. An exclude option identifies files that should not be backed up. An include option identifies files that are exempt from the exclusion rules or assigns a management class to a file or a group of files for backup or archive services.

incremental backup

(1) A copy of all database data that has changed since the most recent successful full backup operation. An incremental backup is also known as a *cumulative backup image* because each incremental backup includes the contents of the previous incremental backup.

(2) The process of backing up information in the database that is new or changed since the last full backup. Contrast with *full backup*. See also *database backup series*.

(3) For Data Protection for Microsoft Exchange Server, a backup in which the transaction logs are backed up and then cleared.

individual mailbox restore

See *mailbox restore*.

information lifecycle management (ILM)

GPFS policy-based file management for storage pools and file sets.

inode The internal structure that describes the individual files on AIX, UNIX, or Linux systems. An inode contains the node, type, owner, and location of a file.

inode number

A number specifying a particular inode file in the file system.

IP address

A unique address for a device or logical unit on a network that uses the IP standard.

J**job file**

A generated file that contains configuration information for a migration job. The file is XML format and can be created and edited in the hierarchical storage management (HSM) client for Windows client graphical user interface.

journal-based backup

A method for backing up Windows clients and AIX clients that exploits the change notification mechanism in a file to improve incremental backup performance by reducing the need to fully scan the file system.

journal daemon

On AIX, UNIX, or Linux systems, a program that tracks change activity for files residing in file systems.

journal service

In Microsoft Windows, a program that tracks change activity for files residing in file systems.

K

kilobyte (KB)

For processor storage, real and virtual storage, and channel volume, 2¹⁰ or 1 024 bytes. For disk storage capacity and communications volume, 1 000 bytes.

L

LAN See *local area network*.

LAN-free data movement

The movement of client data between a client system and a storage device on a storage area network (SAN), bypassing the local area network. This process is also referred to as *LAN-free data transfer*.

LAN-free data transfer

See *LAN-free data movement*.

leader data

Bytes of data, from the beginning of a migrated file, that are stored in the file's corresponding stub file on the local file system. The amount of leader data that is stored in a stub file depends on the stub size that is specified.

library

(1) A repository for demountable recorded media, such as magnetic disks and magnetic tapes.

(2) A collection of one or more drives, and possibly robotic devices (depending on the library type), which can be used to access storage volumes.

library client

A server that uses server-to-server communication to access a library that is managed by another storage management server. See also *library manager*.

library manager

A server that controls device operations when multiple storage management servers share a storage device. See also *library client*.

local (1) Pertaining to a device, file, or system that is accessed directly from a user system, without the use of a communication line.

(2) For HSM products, pertaining to the destination of migrated files that are being moved.

local area network (LAN)

A network that connects several devices in a limited area (such as a single building or campus) and that can be connected to a larger network.

local shadow volumes

Data that is stored on shadow volumes localized to a disk storage subsystem.

LOFS See *loopback virtual file system*.

logical file

A file that is stored in one or more server storage pools, either by itself or as part of an aggregate. See also *aggregate* and *physical file*.

logical occupancy

The space that is used by logical files in a storage pool. This space does not include the unused space created when logical files are deleted from aggregate files, so it might be less than the physical occupancy.

logical unit (LU)

An access point through which a user or application program accesses the Systems Network Architecture (SNA) network to communicate with another user or application program.

logical unit number (LUN)

In the Small Computer System Interface (SCSI) standard, a unique identifier that is used to differentiate devices, each of which is a logical unit (LU).

logical volume

A portion of a physical volume that contains a file system.

logical volume backup

A backup of a file system or logical volume as a single object.

Logical Volume Snapshot Agent (LVSA)

Software that can act as the snapshot provider for creating a snapshot of a logical volume during an online image backup.

loopback virtual file system (LOFS)

A file system that is created by mounting a directory over another local directory, also known as mount-over-mount. A LOFS can also be generated using an automounter.

LU See *logical unit*.

LUN See *logical unit number*.

LVSA See *Logical Volume Snapshot Agent*.

M**macro file**

A file that contains one or more storage manager administrative commands, which can be run only from an administrative client using the MACRO command. Contrast with *Tivoli Storage Manager command script*.

mailbox restore

A function that restores Microsoft Exchange Server data (from IBM Data Protection for Microsoft Exchange backups) at the mailbox level or mailbox-item level.

managed object

In Tivoli Storage Manager, a definition in the database of a managed server that was distributed to the managed server by a configuration manager. When a managed server subscribes to a profile, all objects that are associated with that profile become managed objects in the database of the managed server. In general, a managed object cannot be modified locally on the managed server. Objects can include policy, schedules, client option sets, server scripts, administrator registrations, server definitions, and server group definitions.

managed server

A Tivoli Storage Manager server that receives configuration information from a configuration manager using a subscription to one or more profiles. Configuration information can include definitions of objects such as policy and schedules. See also *configuration manager*, *subscription*, and *profile*.

management class

A policy object that users can bind to each file to specify how the server manages the file. The management class can contain a backup copy group,

an archive copy group, and space management attributes. See also *copy group*, *space manager client*, *bind*, and *rebind*.

maximum transmission unit

The largest possible unit of data that can be sent on a given physical medium in a single frame. For example, the maximum transmission unit for Ethernet is 1500 bytes.

MB See *megabyte*.

media server

In a z/OS® environment, a program that provides access to z/OS disk and tape storage for Tivoli Storage Manager servers that run on operating systems other than z/OS.

megabyte (MB)

(1) 1 048 576 bytes (2 to the 20th power) when used in this publication.

(2) For processor storage, real and virtual storage, and channel volume, 2 to the power of 20 or 1 048 576 bits. For disk storage capacity and communications volume, 1 000 000 bits.

metadata

Data that describes the characteristics of data; descriptive data.

migrate

To move data from one storage location to another. In Tivoli Storage Manager products, migrating can mean moving data from a client node to server storage, or moving data from one storage pool to the next storage pool defined in the server storage hierarchy. In both cases the movement is controlled by policy, such as thresholds that are set. See also *migration threshold*.

migrated file

A file that has been copied from a local file system to Tivoli Storage Manager storage. For HSM clients on UNIX or Linux systems, the file is replaced with a stub file on the local file system. On Windows systems, creation of the stub file is optional. See also *stub file* and *resident file*. For HSM clients on UNIX or Linux systems, contrast with *premigrated file*.

migrate-on-close recall mode

A mode that causes a migrated file to be recalled back to its originating file system temporarily. Contrast with *normal recall mode* and *read-without-recall recall mode*.

migration job

A specification of files to migrate, and actions to perform on the original files after migration. See also *job file*.

migration threshold

High and low capacities for storage pools or file systems, expressed as percentages, at which migration is set to start and stop.

mirroring

The process of writing the same data to multiple locations at the same time. Mirroring data protects against data loss within the recovery log.

mode A copy group attribute that specifies whether to back up a file that has not been modified since the last time the file was backed up. See *modified mode* and *absolute mode*.

modified mode

In storage management, a backup copy-group mode that specifies that a

file is considered for incremental backup only if it has changed since the last backup. A file is considered a changed file if the date, size, owner, or permissions of the file have changed. See also *absolute mode*.

mount limit

The maximum number of volumes that can be simultaneously accessed from the same device class. The mount limit determines the maximum number of mount points. See also *mount point*.

mount point

On the Tivoli Storage Manager server, a logical drive through which volumes in a sequential access device class are accessed. For removable-media device types, such as tape, a mount point is a logical drive that is associated with a physical drive. For the file device type, a mount point is a logical drive that is associated with an I/O stream. The number of mount points for a device class is defined by the value of the mount limit attribute for that device class. See also *mount limit*.

mount retention period

The maximum number of minutes that the server retains a mounted sequential-access media volume that is not being used before it dismounts the sequential-access media volume.

mount wait period

The maximum number of minutes that the server waits for a sequential-access volume mount request to be satisfied before canceling the request.

MTU See *maximum transmission unit*.

N

Nagle algorithm

An algorithm that reduces congestion of TCP/IP networks by combining smaller packets and sending them together.

named pipe

A type of interprocess communication that permits message data streams to pass between peer processes, such as between a client and a server.

NAS See *network-attached storage*.

NAS node

A client node that is a network-attached storage (NAS) file server. Data for the NAS node is transferred by a NAS file server that is controlled by the network data management protocol (NDMP). A NAS node is also called a NAS file server node.

native file system

A file system that is locally added to the file server and is not added for space management. The hierarchical storage manager (HSM) client does not provide space management services to the file system.

native format

A format of data that is written to a storage pool directly by the Tivoli Storage Manager server. Contrast with *non-native data format*.

NDMP

See *Network Data Management Protocol*.

NetBIOS

See *Network Basic Input/Output System*.

network-attached storage (NAS) file server

A dedicated storage device with an operating system that is optimized for file-serving functions. A NAS file server can have the characteristics of both a node and a data mover.

Network Basic Input/Output System (NetBIOS)

A standard interface to networks and personal computers that is used on local area networks to provide message, print-server, and file-server functions. Application programs that use NetBIOS do not have to handle the details of LAN data link control (DLC) protocols.

Network Data Management Protocol (NDMP)

A protocol that allows a network storage-management application to control the backup and recovery of an NDMP-compliant file server, without installing vendor-acquired software on that file server.

network data-transfer rate

A rate that is calculated by dividing the total number of bytes that are transferred by the data transfer time. For example, this rate can be the time that is spent transferring data over a network.

node A file server or workstation on which the backup-archive client program has been installed, and which has been registered to the server.

node name

A unique name that is used to identify a workstation, file server, or PC to the server.

node privilege class

A privilege class that gives an administrator the authority to remotely access backup-archive clients for a specific client node or for all clients in a policy domain. See also *privilege class*.

non-native data format

A format of data that is written to a storage pool that differs from the format that the server uses for operations.

normal recall mode

A mode that causes a migrated file to be copied back to its originating file system when it is accessed.

O**offline volume backup**

A backup in which the volume is locked so that no other system applications can access it during the backup operation.

online volume backup

A backup in which the volume is available to other system applications during the backup operation.

open registration

A registration process in which users can register their workstations as client nodes with the server. Contrast with *closed registration*.

operator privilege class

A privilege class that gives an administrator the authority to disable or halt the server, enable the server, cancel server processes, and manage removable media. See also *privilege class*.

options file

A file that contains processing options. On Windows and NetWare systems, the file is called `dsm.opt`. On AIX, UNIX, Linux, and Mac OS X systems, the file is called `dsm.sys`.

originating file system

The file system from which a file was migrated. When a file is recalled using normal or migrate-on-close recall mode, it is always returned to its originating file system.

orphaned stub file

A file for which no migrated file can be found on the Tivoli Storage Manager server that the client node is contacting for space management services. For example, a stub file can be orphaned when the client system-options file is modified to contact a server that is different than the one to which the file was migrated.

out-of-space protection mode

A mode that controls whether the program intercepts out-of-space conditions. See also *execution mode*.

P**pacing**

In SNA, a technique by which the receiving system controls the rate of transmission of the sending system to prevent overrun.

packet In data communication, a sequence of binary digits, including data and control signals, that is transmitted and switched as a composite whole.

page A defined unit of space on a storage medium or within a database volume.

partial-file recall mode

A recall mode that causes the hierarchical storage management (HSM) function to read just a portion of a migrated file from storage, as requested by the application accessing the file.

password generation

A process that creates and stores a new password in an encrypted password file when the old password expires. Automatic generation of a password prevents password prompting. Password generation can be set in the options file (`passwordaccess` option). See also *options file*.

path An object that defines a one-to-one relationship between a source and a destination. Using the path, the source accesses the destination. Data can flow from the source to the destination, and back. An example of a source is a data mover (such as a network-attached storage [NAS] file server), and an example of a destination is a tape drive.

pattern-matching character

See *wildcard character*.

physical file

A file that is stored in one or more storage pools, consisting of either a single logical file, or a group of logical files that are packaged together as an aggregate. See also *aggregate* and *logical file*.

physical occupancy

The amount of space that is used by physical files in a storage pool. This space includes the unused space that is created when logical files are deleted from aggregates. See also *physical file*, *logical file*, and *logical occupancy*.

plug-in

A self-contained software component that modifies (adds, or changes) the function in a particular system. When a plug-in is added to a system, the foundation of the original system remains intact.

policy domain

A grouping of policy users with one or more policy sets, which manage data or storage resources for the users. The users are client nodes that are associated with the policy domain.

policy privilege class

A privilege class that gives an administrator the authority to manage policy objects, register client nodes, and schedule client operations for client nodes. Authority can be restricted to certain policy domains. See also *privilege class*.

policy set

A group of rules in a policy domain. The rules specify how data or storage resources are automatically managed for client nodes in the policy domain. Rules can be contained in management classes. See also *active policy set* and *management class*.

premigrated file

A file that has been copied to Tivoli Storage Manager storage, but has not been replaced with a stub file on the local file system. An identical copy of the file resides both on the local file system and in Tivoli Storage Manager storage. Premigrated files occur on UNIX and Linux file systems to which space management has been added. Contrast with *migrated file* and *resident file*.

premigrated files database

A database that contains information about each file that has been premigrated to Tivoli Storage Manager storage. The database is stored in a hidden directory named `.SpaceMan` in each file system to which space management has been added.

premigration

The process of copying files that are eligible for migration to Tivoli Storage Manager storage, but leaving the original file intact on the local file system.

premigration percentage

A space management setting that controls whether the next eligible candidates in a file system are premigrated following threshold or demand migration.

primary storage pool

A named set of volumes that the server uses to store backup versions of files, archive copies of files, and files migrated from client nodes. See also *destination* and *copy storage pool*.

privilege class

A level of authority that is granted to an administrator. The privilege class determines which administrative tasks the administrator can perform. See also *node privilege class*, *operator privilege class*, *policy privilege class*, *storage privilege class*, and *system privilege class*.

profile

A named group of configuration information that can be distributed from a configuration manager when a managed server subscribes. Configuration information can include registered administrator IDs, policies, client schedules, client option sets, administrative schedules, storage manager

command scripts, server definitions, and server group definitions. See also *configuration manager* and *managed server*.

Q

- quota** (1) For HSM on AIX, UNIX, or Linux systems, the limit (in megabytes) on the amount of data that can be migrated and premigrated from a file system to server storage.
- (2) For HSM on Windows systems, a user-defined limit to the space that is occupied by recalled files.

R

randomization

The process of distributing schedule start times for different clients within a specified percentage of the schedule's startup window.

raw logical volume

A portion of a physical volume that is comprised of unallocated blocks and has no journaled file system (JFS) definition. A logical volume is read/write accessible only through low-level I/O functions.

read-without-recall recall mode

A mode that causes hierarchical storage management (HSM) to read a migrated file from storage without storing it back on the local file system. The last piece of information read from the file is stored in a buffer in memory on the local file system. Contrast with *normal recall mode* and *migrate-on-close recall mode*.

rebind

To associate all backed-up versions of a file with a new management class name. For example, a file that has an active backup version is rebound when a later version of the file is backed up with a different management class association. See also *bind*.

- recall** In Tivoli Storage Manager, to copy a migrated file from server storage back to its originating file system using the space management client. See also *transparent recall*, *selective recall*, and *recall mode*.

recall mode

A mode that is assigned to a migrated file with the **dsmatrr** command that determines how the file is processed when it is recalled. It determines whether the file is stored on the local file system, is migrated back to Tivoli Storage Manager storage when it is closed, or is read from Tivoli Storage Manager storage without storing it on the local file system.

receiver

A server repository that contains a log of server and client messages as events. For example, a receiver can be a file exit, a user exit, or the Tivoli Storage Manager server console and activity log. See also *event*.

reclamation

The process of consolidating the remaining data from many sequential-access volumes onto fewer, new sequential-access volumes.

reclamation threshold

The percentage of space that a sequential-access media volume must have before the server can reclaim the volume. Space becomes reclaimable when files are expired or are deleted.

reconciliation

The process of synchronizing a file system with the Tivoli Storage Manager server, and then removing old and obsolete objects from the Tivoli Storage Manager server.

recovery log

A log of updates that are about to be written to the database. The log can be used to recover from system and media failures. The recovery log consists of the active log (including the log mirror) and archive logs.

register

To define a client node or administrator ID that can access the server.

registry

A repository that contains access and configuration information for users, systems, and software.

remote

(1) Pertaining to a system, program, or device that is accessed through a communication line.

(2) For HSM products, pertaining to the origin of migrated files that are being moved.

resident file

On a Windows system, a complete file on a local file system that might also be a migrated file because a migrated copy can exist in Tivoli Storage Manager storage. On a UNIX or Linux system, a complete file on a local file system that has not been migrated or premigrated, or that has been recalled from Tivoli Storage Manager storage and modified. Contrast with *stub file* and *premigrated file*. See *migrated file*.

restore

To copy information from its backup location to the active storage location for use. For example, to copy information from server storage to a client workstation.

retention

The amount of time, in days, that inactive backed-up or archived files are kept in the storage pool before they are deleted. Copy group attributes and default retention grace periods for the domain define retention.

retrieve

To copy archived information from the storage pool to the workstation for use. The retrieve operation does not affect the archive version in the storage pool.

roll back

To remove changes that were made to database files since the last commit point.

root user

A system user who operates without restrictions. A root user has the special rights and privileges needed to perform administrative tasks.

S

SAN See *storage area network*.

schedule

A database record that describes client operations or administrative commands to be processed. See *administrative command schedule* and *client schedule*.

scheduling mode

The type of scheduling operation for the server and client node that supports two scheduling modes: client-polling and server-prompted.

scratch volume

A labeled volume that is either blank or contains no valid data, that is not defined, and that is available for use.

script A series of commands, combined in a file, that carry out a particular function when the file is run. Scripts are interpreted as they are run. Contrast with *Tivoli Storage Manager command script*.

Secure Sockets Layer (SSL)

A security protocol that provides communication privacy. With SSL, client/server applications can communicate in a way that is designed to prevent eavesdropping, tampering, and message forgery.

selective backup

The process of backing up certain files or directories from a client domain. The files that are backed up are those that are not excluded in the include-exclude list. The files must meet the requirement for serialization in the backup copy group of the management class that is assigned to each file. Contrast with *incremental backup*.

selective migration

The process of copying user-selected files from a local file system to Tivoli Storage Manager storage and replacing the files with stub files on the local file system. Contrast with *threshold migration* and *demand migration*.

selective recall

The process of copying user-selected files from Tivoli Storage Manager storage to a local file system. Contrast with *transparent recall*.

serialization

The process of handling files that are modified during backup or archive processing. See *dynamic serialization*, *static serialization*, *shared static serialization*, and *shared dynamic serialization*.

server A software program or a computer that provides services to other software programs or other computers.

server options file

A file that contains settings that control various server operations. These settings affect such things as communications, devices, and performance.

server-prompted scheduling mode

A client/server communication technique where the server contacts the client node when tasks must be done. Contrast with *client-polling scheduling mode*.

server storage

The primary, copy, and active-data storage pools that are used by the server to store user files such as backup versions, archive copies, and files migrated from space manager client nodes (space-managed files). See also *active-data pool*, *primary storage pool*, *copy storage pool*, *storage pool volume*, and *volume*.

session

A logical or virtual connection between two stations, software programs, or devices on a network that allows the two elements to communicate and exchange data.

session resource usage

The amount of wait time, processor time, and space that is used or retrieved during a client session.

shared dynamic serialization

A value for serialization that specifies that a file must not be backed up or archived if it is being modified during the operation. Tivoli Storage Manager retries the backup or archive operation a number of times; if the file is being modified during each attempt, Tivoli Storage Manager will back up or archive the file on its last try. See also *serialization*. Contrast with *dynamic serialization*, *shared static serialization*, and *static serialization*.

shared library

A library device that is used by multiple storage manager servers.

shared static serialization

A copy-group serialization value that specifies that a file must not be modified during a backup or archive operation. Tivoli Storage Manager attempts to retry the operation a number of times. If the file is in use during each attempt, the file is not backed up or archived. See also *serialization*. Contrast with *dynamic serialization*, *shared dynamic serialization*, and *static serialization*.

snapshot

An image backup type that consists of a point-in-time view of a volume.

space-managed file

A file that is migrated from a client node by the space manager client. The space manager client recalls the file to the client node on demand.

space management

The process of keeping sufficient free storage space available on a local file system for new data by migrating files to server storage. Synonymous with *hierarchical storage management*.

space manager client

A program that runs on a UNIX or Linux system to manage free space on the local file system by migrating files to server storage. The program can recall the files either automatically or selectively. Also called *hierarchical storage management (HSM) client*.

space monitor daemon

A daemon that checks space usage on all file systems for which space management is active, and automatically starts threshold migration when space usage on a file system equals or exceeds its high threshold.

sparse file

A file that is created with a length greater than the data it contains, leaving empty spaces for the future addition of data.

special file

On AIX, UNIX, or Linux systems, a file that defines devices for the system, or temporary files that are created by processes. There are three basic types of special files: first-in, first-out (FIFO); block; and character.

SSL See *Secure Sockets Layer*.

stabilized file space

A file space that exists on the server but not on the client.

stanza A group of lines in a file that together have a common function or define a part of the system. Each stanza is identified by a name that occurs in the

first line of the stanza. Depending on the type of file, a stanza is ended by the next occurrence of a stanza name in the file, or by an explicit end-of-stanza marker. A stanza can also be ended by the end of the file.

startup window

A time period during which a schedule must be initiated.

static serialization

A copy-group serialization value that specifies that a file must not be modified during a backup or archive operation. If the file is in use during the first attempt, the storage manager cannot back up or archive the file. See also *serialization*. Contrast with *dynamic serialization*, *shared dynamic serialization*, and *shared static serialization*.

storage agent

A program that enables the backup and restoration of client data directly to and from storage attached to a storage area network (SAN).

storage area network (SAN)

A dedicated storage network that is tailored to a specific environment, combining servers, systems, storage products, networking products, software, and services.

storage hierarchy

(1) A logical order of primary storage pools, as defined by an administrator. The order is typically based on the speed and capacity of the devices that the storage pools use. The storage hierarchy is defined by identifying the next storage pool in a storage pool definition. See also *storage pool*.

(2) An arrangement of storage devices with different speeds and capacities. The levels of the storage hierarchy include: main storage, such as memory and direct-access storage device (DASD) cache; primary storage (DASD containing user-accessible data); migration level 1 (DASD containing data in a space-saving format); and migration level 2 (tape cartridges containing data in a space-saving format).

storage pool

A named set of storage volumes that are the destination that is used to store client data. A storage pool contains backup versions, archive copies, and files that are migrated from space manager client nodes. A primary storage pool is backed up to a copy storage pool. See also *primary storage pool*, *copy storage pool*, and *active-data pool*.

storage pool volume

A volume that has been assigned to a storage pool. See also *volume*, *active-data pool*, *copy storage pool*, and *primary storage pool*.

storage privilege class

A privilege class that gives an administrator the authority to control how storage resources for the server are allocated and used, such as monitoring the database, the recovery log, and server storage. See also *privilege class*.

stub

A shortcut on the Windows file system that is generated by the hierarchical storage management (HSM) client for a migrated file that allows transparent user access. A stub is the sparse file representation of a migrated file, with a reparse point attached.

stub file

A file that replaces the original file on a local file system when the file is migrated to storage. A stub file contains the information that is necessary

to recall a migrated file from Tivoli Storage Manager storage. It also contains additional information that can be used to eliminate the need to recall a migrated file.

stub file size

The size of a file that replaces the original file on a local file system when the file is migrated to Tivoli Storage Manager storage. The size that is specified for stub files determines how much leader data can be stored in the stub file. The default for stub file size is the block size defined for a file system minus 1 byte.

subscription

In a Tivoli environment, the process of identifying the subscribers that the profiles are distributed to. For Tivoli Storage Manager, a subscription is the process by which a managed server receives configuration information associated with a particular profile on a configuration manager. See also *managed server*, *configuration manager*, and *profile*.

system privilege class

A privilege class that gives an administrator the authority to issue all server commands. See also *privilege class*.

Systems Network Architecture (SNA)

The description of the logical structure, formats, protocols, and operational sequences for transmitting information through and controlling the configuration and operation of networks.

T

tape library

A set of equipment and facilities that support an installation's tape environment. The tape library can include tape storage racks, mechanisms for automatic tape mounting, a set of tape drives, and a set of related tape volumes mounted on those drives.

tape volume prefix

The high-level-qualifier of the file name or the data set name in the standard tape label.

target node

A client node for which other client nodes (called agent nodes) have been granted proxy authority. The proxy authority allows the agent nodes to perform operations such as backup and restore on behalf of the target node, which owns the data.

TCA See *trusted communications agent*.

TCP/IP

See *Transmission Control Protocol/Internet Protocol*.

threshold migration

The process of moving files from a local file system to Tivoli Storage Manager storage based on the high and low thresholds that are defined for the file system. Contrast with *demand migration*, *selective migration*, and *migration job*.

throughput

In storage management, the total bytes in the workload, excluding overhead, that are backed up or restored, divided by elapsed time.

timeout

A time interval that is allotted for an event to occur or complete before operation is interrupted.

timestamp control mode

A mode that determines whether commands preserve the access time for a file or set it to the current time.

Tivoli Storage Manager command script

A sequence of Tivoli Storage Manager administrative commands that are stored in the database of the Tivoli Storage Manager server. The script can run from any interface to the server. The script can include substitution for command parameters and conditional logic.

tombstone object

A small subset of attributes of a deleted object. The tombstone object is retained for a specified period, and at the end of the specified period, the tombstone object is permanently deleted.

Transmission Control Protocol/Internet Protocol (TCP/IP)

An industry-standard, nonproprietary set of communication protocols that provides reliable end-to-end connections between applications over interconnected networks of different types.

transparent recall

The process that is used to automatically recall a file to a workstation or file server when the file is accessed. See also *recall mode*. Contrast with *selective recall*.

trusted communications agent (TCA)

A program that handles the sign-on password protocol when clients use password generation.

U

UCS-2 A 2-byte (16-bit) encoding scheme based on ISO/IEC specification 10646-1. UCS-2 defines three levels of implementation: Level 1-No combining of encoded elements allowed; Level 2-Combining of encoded elements is allowed only for Thai, Indic, Hebrew, and Arabic; Level 3-Any combination of encoded elements are allowed.

UNC See *Universal Naming Convention name*.

Unicode

A character encoding standard that supports the interchange, processing, and display of text that is written in the common languages around the world, plus some classical and historical texts. The Unicode standard has a 16-bit character set defined by ISO 10646.

Unicode-enabled file space

Unicode file space names provide support for multilingual workstations without regard for the current locale.

Unicode transformation format 8

Unicode Transformation Format (UTF), 8-bit encoding form, which is designed for ease of use with existing ASCII-based systems. The CCSID value for data in UTF-8 format is 1208.

Universal Naming Convention (UNC) name

A name that is used to access a drive or directory containing files shared across a network. The UNC name includes the system name and a SharePoint name that represents the shared drive or directory.

Universally Unique Identifier (UUID)

The 128-bit numeric identifier that is used to ensure that two components do not have the same identifier.

UTF-8 See *Unicode transformation format 8*.

UUID See *Universally Unique Identifier*.

V**validate**

To check a policy set for conditions that can cause problems if that policy set becomes the active policy set. For example, the validation process checks whether the policy set contains a default management class.

version

A backup copy of a file stored in server storage. The most recent backup copy of a file is the active version. Earlier copies of the same file are inactive versions. The number of versions retained by the server is determined by the copy group attributes in the management class.

virtual file space

A representation of a directory on a network-attached storage (NAS) file system as a path to that directory.

virtual volume

An archive file on a target server that represents a sequential media volume to a source server.

volume

A discrete unit of storage on disk, tape or other data recording medium that supports some form of identifier and parameter list, such as a volume label or input/output control. See also *scratch volume*, and *storage pool volume*.

volume history file

A file that contains information about volumes that have been used by the server for database backups and for export of administrator, node, policy, or server data. The file also has information about sequential-access storage pool volumes that have been added, reused, or deleted. The information is a copy of volume information that is recorded in the server database.

Volume Shadow Copy Service

A set of Microsoft application-programming interfaces (APIs) that you can use to create shadow copy backups of volumes, exact copies of files, including all open files, and so on.

VSS See *Volume Shadow Copy Service*.

VSS Backup

A backup operation that uses Microsoft Volume Shadow Copy Service (VSS) technology. The backup operation produces an online snapshot (point-in-time consistent copy) of Microsoft Exchange data. This copy can be stored on local shadow volumes or on Tivoli Storage Manager server storage.

VSS Fast Restore

A function that uses a Microsoft Volume Shadow Copy Service (VSS) software provider to restore VSS Backups (IBM Data Protection for Microsoft Exchange database files and log files) that reside on local shadow volumes.

VSS Instant Restore

A volume-level hardware-assisted Microsoft Volume Shadow Copy Service (VSS) function where target volumes that contain the snapshot are copied back to the original source volumes.

VSS offloaded backup

A backup operation that uses a Microsoft Volume Shadow Copy Service (VSS) hardware provider (installed on an alternate system) to move IBM Data Protection for Microsoft Exchange data to the Tivoli Storage Manager server. This type of backup operation shifts the backup load from the production system to another system.

VSS Restore

A function that uses a Microsoft Volume Shadow Copy Service (VSS) software provider to restore VSS Backups (IBM Data Protection for Microsoft Exchange database files and log files) that reside on Tivoli Storage Manager server storage to their original location.

W**wildcard character**

A special character such as an asterisk (*) or a question mark (?) that can be used to represent one or more characters. Any character or set of characters can replace the wildcard character.

workstation

A terminal or personal computer at which a user can run applications and that is usually connected to a mainframe or a network.

worldwide name

A 64-bit, unsigned name identifier that is unique.

workload partition (WPAR)

A partition within a single operating system instance.



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