



## Disney's Magical Express

Complimentary transportation to and from Orlando International Airport is provided for Guests staying at the following Resort hotels:

- **Disney's Coronado Springs Resort**
- **Disney's Yacht Club Resort**

### **Be Magically Whisked Away**

Board our buses at Orlando International Airport and we'll get you and your bags to your Disney Resort hotel.

Begin your vacation the moment you step off the plane. Bypass baggage claim and avoid the hassle and cost of driving or finding ground transportation. With this special benefit of staying at select Disney Resort hotels, get from the airport to your accommodations in comfort and have your bags delivered directly to your room. You'll also enjoy a complimentary ride back to Orlando International Airport on the day of your departure. Please note that pets are not permitted on Disney's Magical Express but service animals are.

### **Luggage Delivery Service**

This feature of Disney's Magical Express is available for flights arriving between 5:00 AM and 10:00 PM daily. Your luggage will travel separately, and it may take up to 3 hours after your check-in at your Disney Resort hotel for your luggage to be delivered to your room.

With this in mind, please pack any valuables, medications or anything you need immediately upon your arrival in Orlando in a carry-on bag. You do not need to be in your room to receive your luggage.

### **Pre-Arrival**

Secure your spot on the Disney Magical Express motorcoach when you call to make your Disney Resort hotel reservation or book online. Guests under age 18 must have parent or guardian permission to call.

U.S. and Canada Reservations: (407) 939-1936

United Kingdom Reservations: 0800 16 90 730

International Guests: Make your reservation through the same travel agent or tour operator used to book your trip. Let your agent know that you would like Disney's Magical Express service included in your Resort hotel stay.

### **Information Kit/Pre-Boarding Materials**

An information kit including Disney's Magical Express luggage tags will be mailed approximately 42 days prior to arrival. If you would like your luggage delivered to your Disney Resort hotel room, please attach Disney's Magical Express luggage tags to each item you will be checking with the airline.

If you did not receive your luggage tags prior to leaving home and are arriving in Orlando between 5:00 AM and 10:00 PM, just provide your baggage claim numbers upon arrival and we'll take care of the rest.

### **Arrival Time Restriction**

If you arrive after 10:00 PM, please collect your luggage at baggage claim to bring with you on the motorcoach. Please note: Disney's Magical Express service does not provide luggage-only transfer. You must be present on the motorcoach to have your luggage transported to a Disney Resort hotel.

### **Domestic Arrivals**

Take the shuttle from your arrival gate to the main terminal. You will be on Level 3. Head to the Disney's Magical Express Welcome Center, located on Side B, Level 1, Ground Transportation.

Guests arriving on the A side of the airport should proceed to the B side before taking the elevator or escalator down to Level 1. [View and print a map of Orlando International Airport](#), including the location of the Disney's Magical Express Welcome Center.

### **International Guests**

If you are flying into Orlando International Airport from another country, you must follow the U.S. Customs and Border Protection process and claim your luggage after disembarking the plane. Then proceed to the Disney's Magical Express Welcome Center.

We will recollect your luggage and deliver it directly to your Disney Resort hotel room within 4 hours of your check-in at the Resort. If you arrive after 10:00 PM, collect your luggage at baggage claim and take it with you on the motorcoach. Please let us know if you need assistance boarding the motorcoach.

### **Departure**

Learn what you need to do when you leave your Disney Resort Hotel for Orlando International Airport. The day before check-out, a Transportation Notice will be delivered to your room. The pickup time and place for your motorcoach ride back to Orlando International Airport are listed on this notice. (Please be sure to provide us with your flight information when making your reservation.)

If you have a Disney account through which you made your Disney Resort hotel reservation, you may view your pickup time and location as early as 2 days prior to your arrival at Walt Disney World Resort. To ensure that you do not miss your flight, motorcoach pickup times are scheduled approximately 3 hours prior to your flight departure time for domestic flights and 4 hours prior for international flights. Please note that it is your responsibility to bring your luggage to the pickup point.

### **Resort Airline Check-In**

Guests flying domestically on a participating airline are automatically enrolled in the Resort Airline Check-In service when arriving through Disney's Magical Express. This service allows you to obtain your boarding pass and check your luggage at your Disney Resort hotel, bypassing airport check-in completely. If your flight is after 12:00 PM, your boarding pass will be delivered to your resort room on the morning of your departure.

If you choose not to check your luggage with Resort Airline Check-In, please have your luggage loaded on the motorcoach that will be taking you to the airport. Bell service luggage assistance is available upon request