

IBM Rational ProjectConsole Packaged Services

A feature of the IBM Rational Team Unifying Platform

Highlights

- ***Enhance efficiency and predictability of deploying a new tool***
- ***Improve communication and teamwork***
- ***Accelerate self-sufficiency***
- ***Leverage IBM Rational's industry-leading software development experience***
- ***IBM Rational ProjectConsole QuickStart is recommended for: Single projects that are new to ProjectConsole.***
- ***Rational ProjectConsole Deployment Service is recommended for: Project teams or organizations of any size that are newly adopting ProjectConsole.***

IBM® Rational® ProjectConsole packaged services are designed to help your organization successfully deploy ProjectConsole technology found in the Rational Team Unifying Platform and in Rational Suite® products. Rational's many years of experience in successfully introducing tools and best practices are combined into packaged service products that will help you take full advantage of your investment in the Rational products.

Rational ProjectConsole packaged services are offered in the context of your overall Rational solution, either the Team Unifying Platform or Rational Suite. ProjectConsole reduces the risk of project failure by making visible the project's current state and trend data. With this visibility, you can accurately measure project progress and quality, as well as better predict where the project is headed. Your team can then take any corrective action that is needed before the project suffers.

Rational ProjectConsole packaged services help your team define the right metrics and artifacts to collect, configure the tool efficiently for your environment, and organize the presentation of data effectively for your team. IBM Rational consultants work closely with your team to transfer knowledge throughout the deployment process.

Rational's goal is for your team to be self-sufficient with the tools after the deployment. Two types of ProjectConsole packaged services are available to you today:

1. Rational ProjectConsole Quickstart
2. Rational ProjectConsole Deployment Service

IBM Rational ProjectConsole QuickStart

The Rational ProjectConsole QuickStart is an off-the-shelf service product with clearly defined milestones and deliverables, providing an efficient, cost-effective and predictable means of deploying ProjectConsole. The QuickStart implementation follows a structured approach that addresses environment survey and usage model, installation and configuration, setup of metrics and the project web, administrator training, end-user mentoring, and a follow-up assessment.

IBM Rational ProjectConsole Deployment Service

The Rational ProjectConsole Deployment Service is a configurable service product that is based on the typical deployment activities— environment survey and usage model, installation and configuration, setup of metrics and project web, administrator training, end-user mentoring, and a follow-up assessment — but can be tailored or



extended to meet your specific needs. This deployment service provides the guidance and tools necessary to address your unique situation while mitigating the risks associated with introducing new technology into your organization.

Clearly Defined Implementation Plan

Whether you choose the QuickStart or the Deployment Service, your Rational account team works in partnership with your team throughout the deployment. Rational begins by understanding your goals for a successful deployment and working with you to outline a plan for meeting those goals. You will begin the deployment with an implementation plan that clearly defines the activities and deliverables for each stage of the deployment.

Environment Survey and Usage Model

Your Rational technical representative works with your administrators to evaluate your environment and recommend an efficient configuration. Rational also works with the appropriate stakeholders in your company to define the relevant metrics and artifacts to collect, and how to present them.

Administrator Training, Installation and Configuration

Administrators take a one-day course to learn how to administer the tool. They then work with a Rational consultant to install and configure the tool, thereby gaining hands-on experience early in the deployment.

Follow-Up Assessment

Approximately 30 days after the initial deployment, your Rational technical representative returns to evaluate your project's initial success by reviewing the current state of the technology and process deployment. This evaluation identifies potential problems and recommendations are made in order to avoid unnecessary project delays.

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