

IBM®

# RU READY TO SAVE THE DAY



IBM Rational Software  
Development Conference  
2008

WHERE TEAMS ARE **R-HEROES**



WHERE TEAMS ARE **R-HEROES**

**SCOTT  
HEBNER**

**VICE PRESIDENT  
MARKETING & STRATEGY  
IBM RATIONAL SOFTWARE**





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# Software Development in IBM



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# A Global Team of IBM Software Developers

Pittsburg  
Poughkeepsie  
Somers  
Yorktown Heights  
Hopewell Junction

Southbury  
New York City  
Princeton  
Hawthorne  
Endicott

Andover  
Bedford, MA  
Bedford, NH  
Essex Junction, VT  
Lexington  
Westborough  
Westford  
Cambridge

Edinburgh  
London / Staines  
Milton Keynes  
Hursley  
Warwick  
York

Cork  
Dublin  
Galway

Stockholm

Delft

Moscow

Krakow  
Warsaw

Paris  
Pornichet

Zurich

Boeblingen

Haifa  
Rehovot

China  
Beijing  
Shanghai

Yamato

Beaverton  
Kirkland  
Seattle  
Foster City  
San Francisco  
SVL/San Jose  
Almaden  
Agoura Hills  
Irving  
El Segundo  
Costa Mesa  
Las Vegas

El Salto, MX

Rochester, MN  
Boulder  
Denver  
Lenexa, KA  
Tucson  
Phoenix  
Austin  
Dallas

Fairfax  
Raleigh  
Charlotte  
Lexington, KY  
Atlanta  
Boca Raton  
Tampa

Sao Paulo

Rome

Cairo

India  
Bangalore  
Pune  
Hyderabad  
Gurgaon

Malaysia

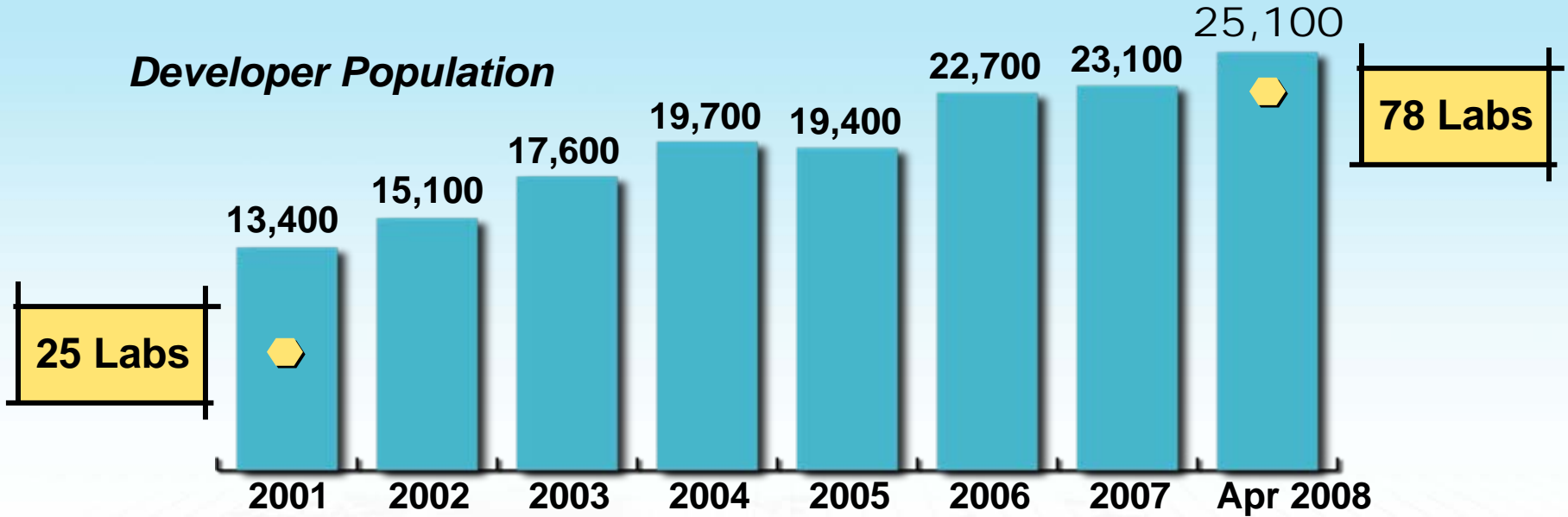
Perth

Gold Coast  
Sydney  
Canberra

US	16,100
Canada	3,400
Latin America	260
EMEA	4,820
AP	8,420
<b>Total</b>	<b>33,000</b>



# IBM Software Group Developer Community Growth



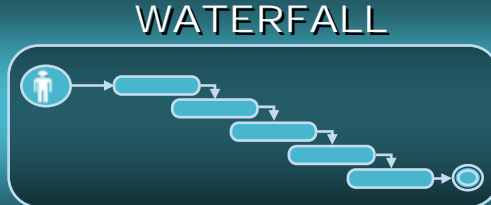
- 7,527 developers from 54 acquisitions since 2001
- 4,200 developers through organic growth
- Acquired and retained 40 Lab locations world-wide since 2001



# IBM Software Development Transformation

1980's

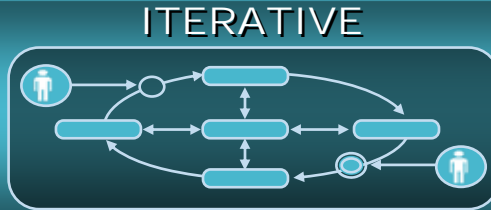
- Waterfall development
  - Rigid, late feedback, slow reaction to market changes



*Rigid*

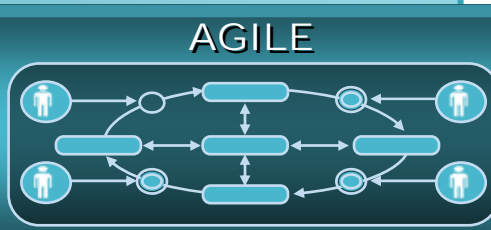
1990's

- Iterative development
  - Customized RUP, community source and component reuse, emphasis on consumability



Present

- Agile / Lean development
  - Global reach, SOA, agile practices, outside-in development, tools and not rules



*Continuous Learning and Adaptive Planning*



# Development Governance Principles

Lightweight  
central  
mechanisms

Tools,  
not  
Rules

Support  
for  
Communities

Centralized  
development  
services





# Diversity and Complexity Requires Teams to be More Effective and Adaptive

Organizational Drivers

Team Size

Geographical Distribution

Organizational Distribution

Entrenched process, people, policy

Agility at Scale  
"Incremental to deal with uncertainty"  
"Process to deal with complexity"

- Mature projects
- 50+ developers
- Complex, multi-platform applications
- Distributed teams
- Need for scalability, reproducibility, and traceability

- Maturing projects
- Multi-platform
- Growing in complexity
- Remote or offshore work
- Greater need for coordination & handoffs

- Small team
- New project
- Simple application
- Co-located
- Minimal need for documentation

Technical and Regulatory Drivers

Compliance  
Governance  
Application complexity



# Development Transformation - Driving Change

Outside-in Design

Agile Development

Componentization  
and  
Reuse

Communities  
and  
Community Source



# Outside-In Development

*Outside-in development is about focusing on the business stakeholders who are affected by your software, and about applying that focus to the entire software cycle*

## The Four "Must Do's"

1. Focus on the stakeholders
2. Develop business scenarios
3. Use iterations
4. Remember that both iterations and final product need to be consumable by the target stakeholders and users



# Agile Software Engineering

- Iterative, typically time-boxed as short iterations
- About frequent, even constant, validation with stakeholders
- Highly focused on mitigating risks
- Adaptive; comfortable with change & reprioritization
- Communication intensive (e.g., daily Scrums)
- Aimed at making incremental progress; working software is the measure
- Disciplined, scalable, and workable across sites



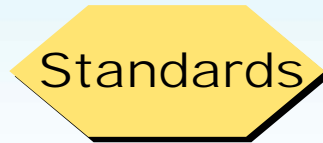
*A good agile project will build something that meets customers needs but may be different from original plans*



# Components for Product Integration and Simplification

## Reusable, Flexible Components

- Identified convention/standard
- Packaged function
- Flexible construction
- Best practices
- Developer ecosystem
- Community source



- Product consistency
- Product interaction in solutions
- Ease of use
- Agile product construction
- Simplified code base
- Less redundancy

## Integrated, Consistent Products

What integration problem are we trying to solve?

What components do we need?

What conventions exist or do we need to develop?

What conventions are supported or implied?

When/where do we drive these into products?

Do we have components that fit or are we creating some? (through re-factoring)



# Component Reuse in IBM

WebSphere  
Application Server  
**technology has been  
reused and/or bundled  
with 126 other product  
offerings**

DB2  
**technology has been  
reused and/or bundled  
with 175 other product  
offerings**

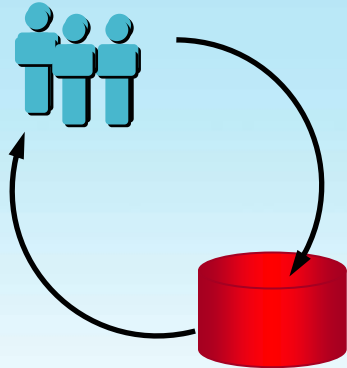
WebSphere Portal  
**technology has been  
reused and/or bundled  
with 15 other product  
offerings**

Informix IDS  
**technology has been  
reused and/or bundled  
with 39 other product  
offerings**

Cloudscape  
**technology has been  
reused and/or bundled  
with 253+ other product  
offerings**



# Community Source in IBM Facilitates Reuse



## Key Features:

- Access Control
- Product builds, fixes and test drivers
- Discussion Forums
- Reference information
- Defect Reporting
- Feature Requests
- Code Storage and Version Control
- Project Management

**1,208 active projects and 26,149 registered users**

## Benefits

- **Reuse over reinvention**
- **Improving information flow**
- **Leveraging broader IBM**
- **Improving quality through peer reviews and user feedback**
- **Deliver more function on shorter schedule**
- **Most valuable assets get the most attention**
- **Facilitate development**



# Business & Software Development Process

## *IPD – Integrated Product Development* **process**

- **Structured, end-to-end process** for *managing business investment decisions and development efforts*
- **Methodology** for defining, developing, qualifying, delivering, and supporting offerings
- **Business life-cycle model** for any type of offering

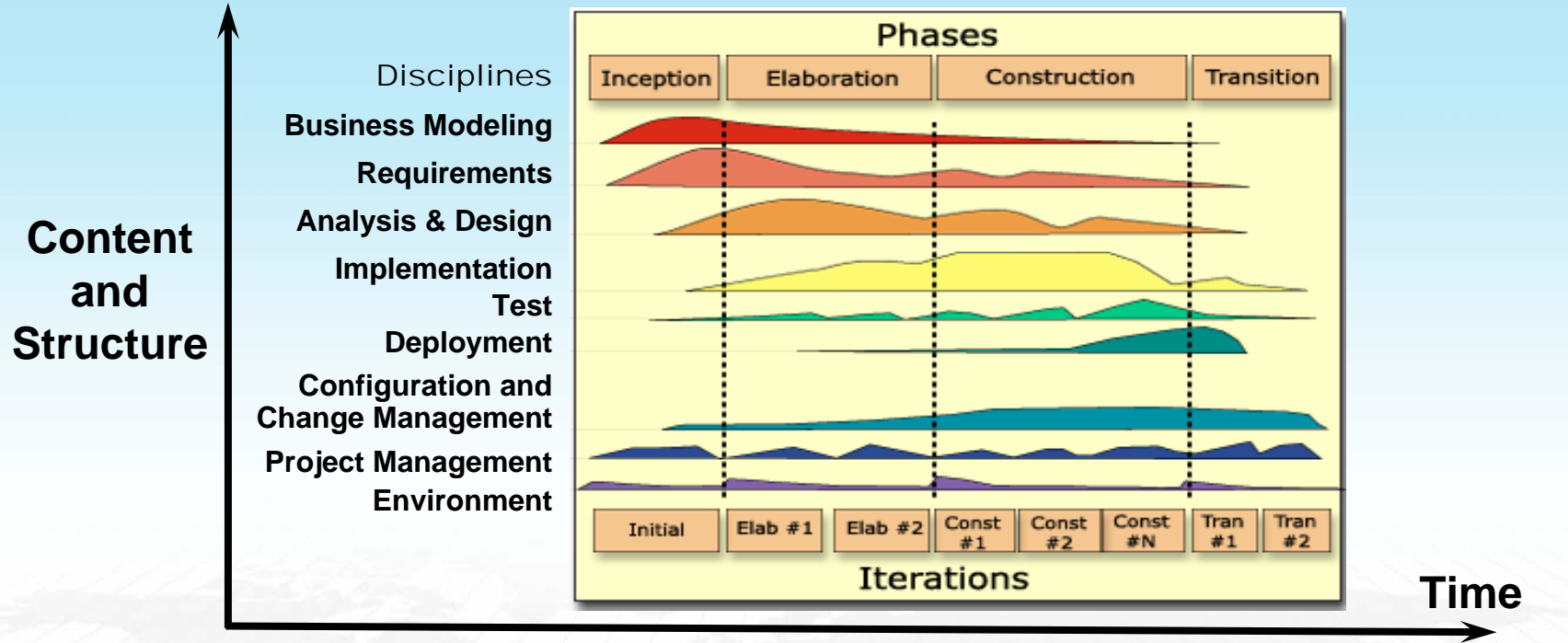
## *IRUP – IBM (Internal) Rational Unified Process*

- **Customization of the Rational Unified Process** to address the **specific** *needs of IBM internal software development*
- **Underlying set of philosophies and practices** for successful software development
- **Software development life-cycle model** for the development of software

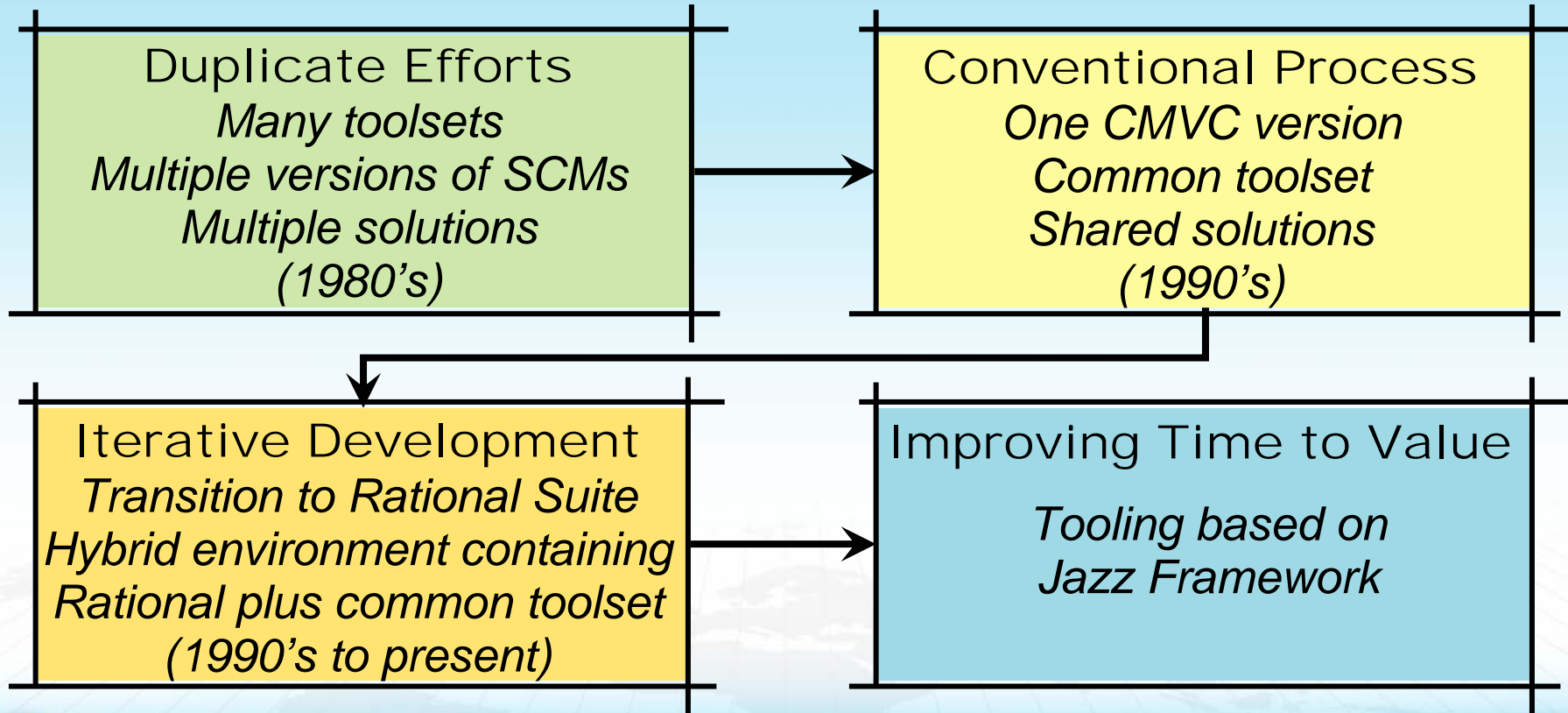




# IBM Using Rational Unified Process = IRUP



# IBM Development Tool Evolution



# Internal Adoption of Rational Solution

- Rational products deployed to the *“Right Team”* at the *“Right Time”*
- **Top adoption enablers**
  - Executive and technical commitment
  - Dedicated deployment engineers for Team Products (CC, CQ)
  - Support for internal IBM for ALL Rational tools
  - Rational Knowledge Sharing Center Web Site
    - Education – online training, forums
    - Best practices
    - Downloads
    - Beta support



# Rational Software Development Team

*Using Rational Tools for Rational Development*

- Rational Unified Process
- Rational Asset Manager
- Rational ClearCase
- Rational ClearQuest
- Rational Team Concert
- Rational RequisitePro

600  
users

- Rational Software Architect
- Rational Build Forge
- Rational Manual Tester
- Rational Functional Tester
- Rational Performance Tester

Used by  
60+ Rational  
development  
efforts



# DB2 V9 Development

## Challenge

- **Deliver high quality product, on schedule, leveraging collaborative development effort of**

*1,000 developers,  
spanning 12 labs,  
in 8 countries*

## Solution

- **Rational ClearCase for configuration management**
- **Rational ClearQuest for change management**

*deployed worldwide as a standardized platform for cross-site development*

on schedule  
highest quality



# IBM Tivoli Rome Lab Increases Productivity

## Challenge

- Increase productivity of development and testing teams
- Improve quality of products

## Solution

- Rational Unified Process
- Rational Software Architect
- Rational Functional Tester
- Rational Method Composer

## Benefit

- 30% increase in developer productivity
- Requirements and design defects cut in half
- Test productivity increased by 20%, while test coverage increased by 30%
- 20% of all functional testing automated

*Overall, 200% ROI on first product release using Rational Tools*



# WebSphere Application Server Development

900+ Developers

- China
- Canada
- Germany
- India
- Israel
- Japan
- UK
- USA

WebSphere



4.1M+ New LOC

- 325 separate build images
- 900+ builds per week
- 200 automated build tests
- 50,000 Java cert tests
- 35,000 function tests
- 1,100+ customer scenarios

Using the Right Tools

- *Rational Unified Process* for “use cases” best practices
- Build tools, using *Rational Build Forge*
- *Rational Application Developer* for code modeling and development tools
- Automated GUI testing with *Rational Functional Tester*
- Stress testing with *Rational Performance Tester*



# Tivoli Storage Manager Testing

## Challenge

- **Development cycle of 12 months for major release and quarterly for maintenance put significant strain on test team**
- **Needed to automate test process to reduce cycle time and human error**

## Solution

- **Rational Functional Tester for automating test bucket**

*quickly assess and baseline overall quality for new product builds and maintenance releases*

**reduced  
test effort by 90%  
from 5 days → 3 hrs**



**Tivoli**





# Best Practices for Distributed Development Success

Sound  
Development  
Governance  
Principles

+

Enable for  
Success

+

Execute  
Agile / Lean  
for Productivity

=

Guiding  
Principles for  
Software  
Development

- Lightweight central governance mechanisms
- Development Steering Committee
- Architectural Board
- Culture of sharing and reuse
- Developer Web site
- Centralized development services

- Tools, not Rules
- Community source
- Shared asset repository
- Best practices
- Common components
- Clearing House for dependency management

- Discipline, adaptive development approaches
- Continuous stakeholder feedback to understand changing needs
- Time-boxed iterations
- Eliminate waste, increase visibility

- Architecture Blueprint
- Outside-in Development
- Agile / Lean approaches
- Modeling and Componentization
- Fostering Communities and sharing Best Practices





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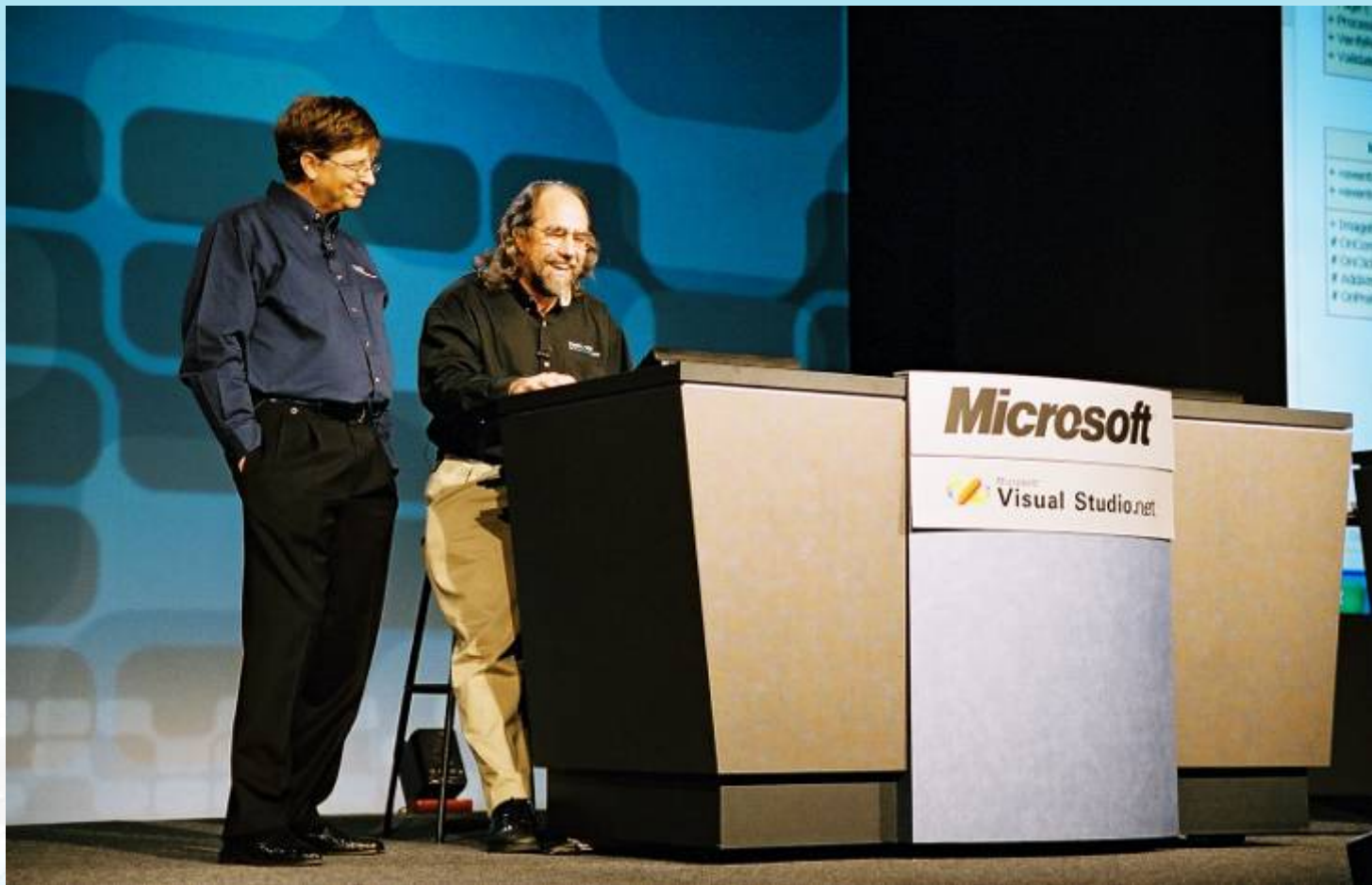


# WHERE TEAMS ARE **R-HEROES**

**GRADY BOOCH**

**IBM FELLOW  
CHIEF SCIENTIST FOR  
SOFTWARE ENGINEERING,  
IBM RESEARCH  
FREE RADICAL**





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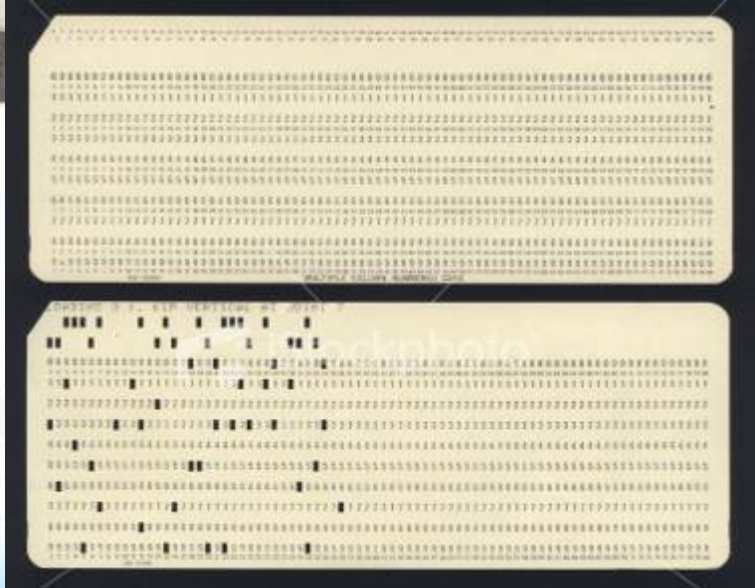
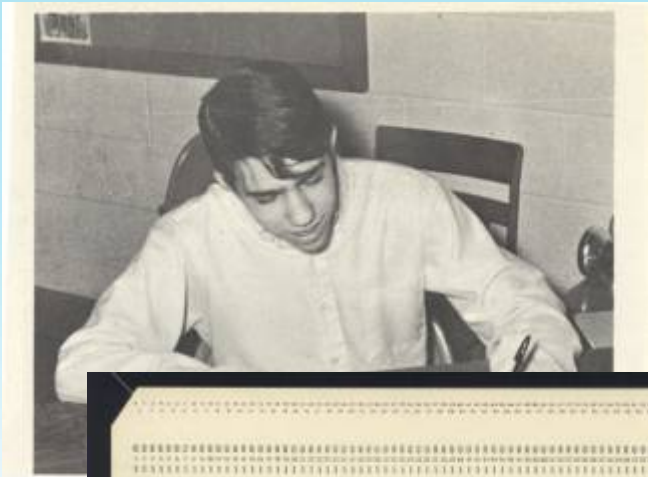
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# The Future Of Software



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Systems Reference Library

File No. 1130/1800-25  
Form C26-3711-3

### IBM 1130/1800 Basic FORTRAN IV Language

This publication presents the specifications and programming rules for the Basic FORTRAN IV Language used under the following programming systems:

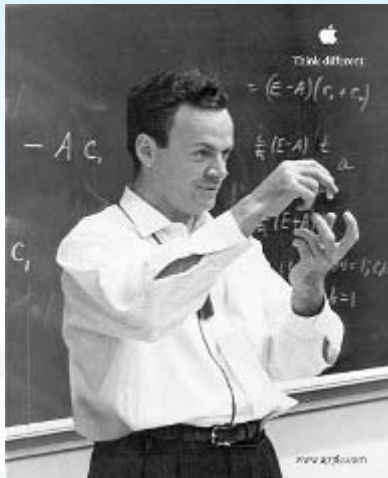
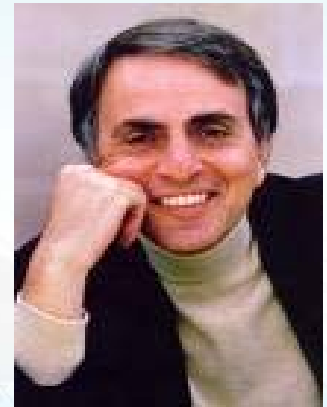
- IBM 1130 Card/Paper Tape Programming System
- IBM 1130 Disk Monitor System
- IBM 1130 Disk Monitor System, Version 2
- IBM 1800 Card/Paper Tape Programming System
- IBM 1800 Time-Sharing Executive System
- IBM 1800 Multiprogramming Executive System

Appendix A of this publication lists the FORTRAN statements described and specifies to which of the above programming systems they apply. This publication should not be used as a FORTRAN primer. For general information about FORTRAN, refer to [IBM FORTRAN II General Information Manual](#) (Form F28-8074).



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# The Current State

## ***The typical software-intensive system is***

- Continuously evolving
- Connected, distributed, & concurrent
- Multilingual & multiplatform
- Secure & autonomic
- Developed by geographically- temporally-distributed teams

## ***Most systems are actually systems of systems***

- Services & other messaging mechanisms dominate
- Such systems encompass both hardware & software



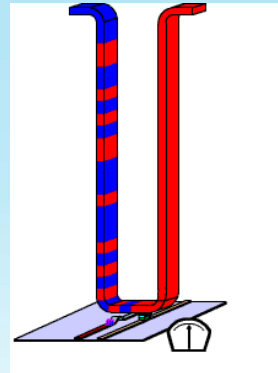
Every advance leading  
to the future state of  
the world requires the  
presence of software  
yet-unwritten as of today



# Growth Of Storage

## *The production of data is growing*

- Google processes 20 petabytes/day<sup>1</sup>
- The Internet handles over 627 petabytes/day<sup>2</sup>
- ***Storage densities are increasing***
  - 200 gigabytes/inch<sup>2</sup> are common today
  - Racetrack memory could increase storage density by a factor of two (20,000 gigabytes/inch<sup>2</sup>)<sup>3</sup>



<sup>1</sup><http://www.niallkennedy.com/blog/2008/01/google-mapreduce-stats.html>

<sup>2</sup><http://en.wikipedia.org/wiki/Petabyte>

<sup>3</sup><http://www.almaden.ibm.com/spinaps/research/sd/?racetrack>



# Growth Of Computational Power

## ***Computational power is abundant***

- A single BladeCenter can reach 7 teraflops
- IBM Road Runner may reach one petaflop
- Hardware costs are around 20 cents/gigaflop; operating costs are approximately 3 watts/gigaflop<sup>1</sup>
- ***The frequency scaling wars are ending***
  - At 10 atoms/transistor, quantum effects & power dissipation become critical issues
  - Multicore processors are becoming the norm

<sup>1</sup><http://en.wikipedia.org/wiki/FLOPS>



# Growth Of Connectivity

## ***Bandwidth is increasing***

- Copper may reach 10 gigabytes/second
- Wireless networks are becoming pervasive
- ***Out of 3.7 billion IPv4 addresses<sup>1</sup>***
  - ***China*** ***19.246 million***
  - ***US*** ***13.610 million***
  - ***Germany*** ***5.414 million***
  - ***Italy*** ***3.881 million***
  - ***Indonesia*** ***3.465 million***
  - ***Taiwan*** ***3.455 million***

<sup>1</sup><http://www.bgpexpert.com/addressespercountry.php>



Given relatively unlimited  
storage, abundant  
computational power, &  
pervasive connectivity...



What will future software-intensive systems look like?





How will we develop,  
deploy, & evolve such  
systems?



What is the value proposition?



# Growth Of Storage

- **Searching & indexing problems grow exponentially**
- **What are the privacy implications of having your entire life recorded & nothing forgotten?<sup>1</sup>**
- **Will we enter a digital dark age?<sup>2</sup>**

<sup>1</sup><http://www.guardian.co.uk/science/2005/dec/28/research.highereducation>

<sup>2</sup><http://www.rense.com/general38/escap.htm>



# Growth Of Computational Power

- Writing correct software for intimate concurrency is a wicked problem
- Data center energy costs are becoming a limiting factor
- There's no lack of sloppy software and/or hard problems that eat cycles
  - XML
  - Ray tracing
  - NP complete problems



# Growth Of Connectivity

- **Connectivity is unevenly distributed**
- **Opportunities for security breaches abound**
- **Opportunities for offensive cyberwarfare are emerging<sup>1</sup>**

<sup>1</sup><http://www.afcyber.af.mil/>



# Furthermore...

- How can you trust/have confidence in a system of systems over which you have no control of its parts?
- What are the implications for the globalization of systems development, deployment, & evolution?
- What are the economic implications of the commoditization of hardware & software?
- How does one address the inertia of legacy systems?



# Design “Flaws” In The Web

- **Poor separation of concerns between presentation & semantics**
  - Evolution of the semantic web
- **Address exhaustion**
  - Moving from IPv4 to IPv6
- **Changing assumptions regarding sessions**
  - From stateless connections to always on video streaming



# Future Software-Intensive Systems

- **Future systems will be just like contemporary ones except they will be**
  - **More massive**
  - **More pervasive**
  - **More transparent**
  - **More critical**





# Developing, Deploying, & Evolving

- Limiting factors are rarely due to the laws of physics or the laws of software
- The wicked problem centers around the intrinsic human ability to manage complexity

*Fundamental*



*Human*

***Laws of physics***  
***Laws of software***  
***Challenge of algorithms***  
***Difficulty of distribution & concurrency***  
***Problems of design***  
***Importance of organization***  
***Impact of economics***  
***Influence of politics***  
***Limits of human imagination***



# Value Proposition

- There are no limits to human imagination
- You can't outsource innovation



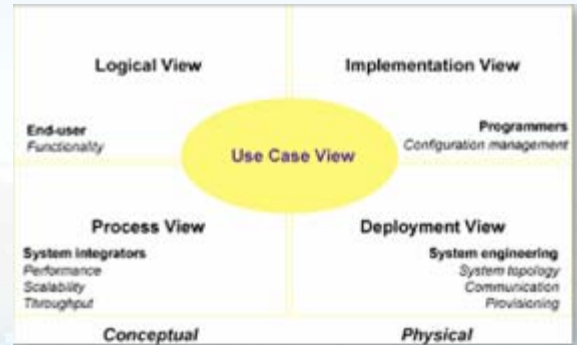
# What We Know

- **The fundamentals never go out of style**
  - **Craft crisp & resilient abstractions**
  - **Maintain a good separation of concerns**
  - **Create a balanced distribution of responsibilities**
  - **Refactor to simplicity**
- **Process**
  - **Grow a system through the incremental & iterative release of executable architectures**



# Software Architecture

- ***Every system has an architecture; most are accidental, some are intentional***
- ***Different stakeholders have different concerns & therefore different viewpoints***
- ***All well-structured software-intensive systems are full of patterns***



# Multicore

- The average developer does not know how to build secure intimately concurrent software
- However, we can
  - Push some aspects to the operating system
  - Hide some complexity in compilers
  - Offer new programming languages & pattern languages
  - Provide better tools for debugging and visualization



# Collaboration

- **Geographic distribution**

- Development across time zones and political boundaries
- Issues of trust
- The water cooler problem

- **Temporal distribution**

- The preservation of tribal memory

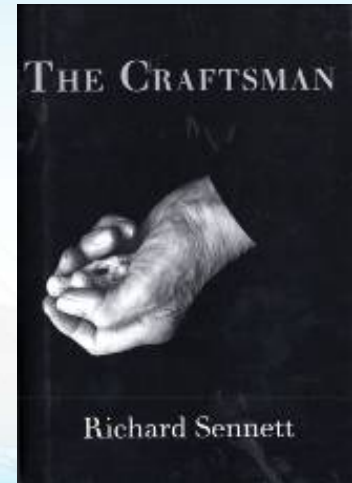


Every advance leading  
to the future state of the  
world requires the presence  
of software yet-unwritten  
as of today

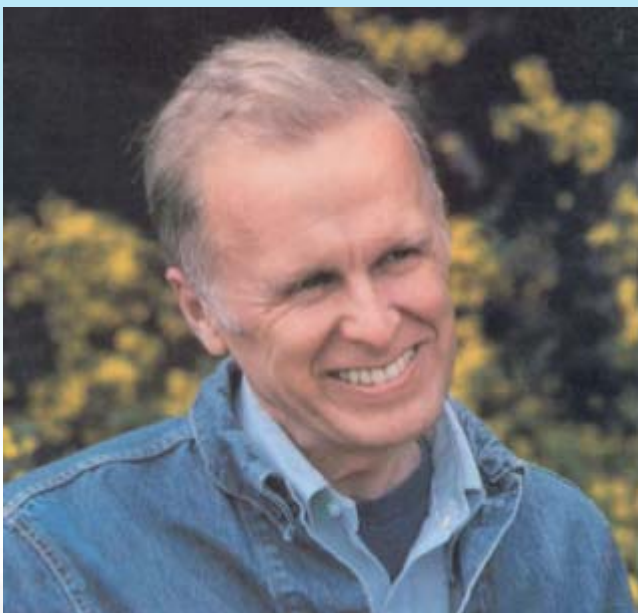


# Ethical/Moral/Legal Considerations

***“All craftsmanship is founded on skill developed to a high degree....At its higher reaches, technique is no longer a mechanical activity; people can feel fully and think deeply what they are doing once they do it well. It is at the level of mastery... that ethical problems of craft appear.”***







Go be a hero to someone



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# On Today's Docket...

- **More Breakout Sessions**
- **Hands-on Workshops**
- **Birds-of-a-feather Sessions**
- **Lunch (*seating by product interest*)**  
12:00 p.m. – 1:30 p.m.
- **Exhibit Hall & Solution Center Reception**  
12:00 p.m. – 2:00 p.m.; 4:30 p.m. – 8:00 p.m.
- **Spotlight Theater Presentations**
- **Jazz Café**  
9:45 a.m. – 11:00 a.m.; 2:00 p.m. – 4:00 p.m.  
Europe 3
- **Jazz Live! Poster Session & Reception**  
6:00 p.m. – 8:00 p.m.  
Pacific Hall C

*jazz*

Don't Forget!

Get your game card  
stamps for the  
Grand prize Giveaway



# Don't Miss Tomorrow's Keynote!

8:00 a.m. – 9:30 a.m.

## *RU Ready to Boldly Go?*

**William Shatner**

*Actor, Author,  
Philanthropist,  
and Pop Culture Hero*



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Don't Miss RSDC 2009 with your **NEW** Host:

# Mitch Fateel

VP Marketing & Strategy



With ***possible*** guest speaker ....

**Scott Hebner**

***Title yet unknown***



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