IBM

IBM Kiosk



Highlights

- Provides a platform for sophisticated kiosk applications that require Web connectivity and multimedia support
- Sleek, rugged design is reliable enough to withstand rough treatment, even in unattended self-service environments
- Flexible configuration features an open platform, multiple peripheral options and a standard or customized enclosure

Equipped for advanced self-service

Designed for style and engineered for high performance, the IBM Kiosk is the platform you need to run selfservice applications in virtually any environment. Inside, it is Web-enabled¹ and multimedia-ready, with ample processing power and multiple peripheral options. Outside, it features a sleek, durable enclosure and an elegant touchscreen display. With this comprehensive kiosk, users can serve themselves instead of waiting in line. You can offer another world of choices without stocking extra inventory. And you can provide new customer services, such as a product locator or gift registry, without adding staff.

Advantages for any organization

The IBM Kiosk is a key component of the IBM MerchantReach™ portfolio – solutions that integrate multiple access points, including kiosks, Web sites, call centers, PDAs and mobile phones, to help retailers significantly improve customer service without increasing operating costs. The IBM Kiosk can extend these same benefits to many other industries. For example, it can accept credit card applications in a bank, assist with check-in at airports, or sell tickets in a movie theater.

Broad software offering

With its standard, open platform, this kiosk can run off-the-shelf software as well as applications created by IBM, your in-house team or independent software vendors (ISVs). Or you can select StoreProven™² applications – which have been tested for compatibility with the IBM Kiosk – from IBM Business Partners and ISVs.

Total kiosk solutions from IBM

IBM can be your single source for pedestal, wall-mount or countertop kiosk solutions. IBM provides custom enclosures, integration of third-party peripherals, installation, training and support. IBM expertise includes rollout, host integration, remote systems management, consulting and financing.





Superior kiosk technology



Model 152	For advanced self-service	
	 15" active matrix LCD 	• 32 MB max video memory (UMA)
	 1.2 GHz processor 	 128 MB standard memory (1 GB capable)
	 4 USB ports 	 1,024 x 768 resolution (16 million colors)
	 Capacitive touchscreen 	 Compact flash (optional)

IBM Kiosk at a glance		
	4835-152	
 Hardware	1000 102	
Processor ³	• 1.2 GHz Intel® Celeron™	
Hard disk drive ⁴	• 20 GB or greater	
Slots	• PC card	
Ports	 10/100 Ethernet, 3 RS-232 (RJ45), 1 RS-232 (powered), 4 USB, headphone/microphone, parallel, external floppy, MSR, PS/2 keyboard/PC mouse, video (VGA) 	
Dimensions (WxDxH) System unit System unit with enclosure	• 16.1" x 15" x 13.9" (409.2 x 380.4 x 351.8 mm) • 16.1" x 15" x 55.8" (409.2 x 380.4 x 1,417 mm)	
Weight System unit Enclosure Fully configured system	 25.8 lbs (11.7 kg) 125 lbs (56.8 kg) 150 - 200 lbs (68.1 - 91 kg) 	
Software		
Operating systems supported	 Microsoft® Windows® 2000 Microsoft Windows XP (Professional Edition)⁵ 	
	Microsoft Windows 98 (Second Edition) RedHat Linux 7.16	
Drivers supported	 Microsoft Windows 98 (Second Edition) 	
• • • • • • • • • • • • • • • • • • • •	Microsoft Windows 98 (Second Edition) RedHat Linux 7.16	
Management tools supported	 Microsoft Windows 98 (Second Edition) RedHat Linux 7.1⁶ Microsoft Windows, OPOS⁷, JavaPOS^{™ 7} 	
Management tools supported Industry Standards	 Microsoft Windows 98 (Second Edition) RedHat Linux 7.1⁶ Microsoft Windows, OPOS⁷, JavaPOS^{™ 7} 	
Drivers supported Management tools supported Industry Standards Systems management Power management	Microsoft Windows 98 (Second Edition) RedHat Linux 7.1 ⁶ Microsoft Windows, OPOS ⁷ , JavaPOS ^{™ 7} IBM Remote Deployment Manager 3.1, IBM Director 3.1, IBM CDS Kiosk Manager Wired for Management (WfM) 2.0 SMBIOS 2.0	

IBM Kiosk at a glance (continued)

Peripheral Options

- · Single-sided, 3-track MSR
- Speaker kit
- SBCS (80/112 mm) and DBCS (58/80/112 mm) thermal printers
- Uninterrupted power supply (UPS)
- Floppy drive (1.44 MB)

- Dual-sided, single-track MSR (Japan and Korea only)
- · Barcode scanner
- · Keyboard (with integrated trackball mouse)
- · Power strip
- · CD-ROM drive (10X USB) bootable

Services

Limited warranty ⁸	• One year
Technical support	• 24x7 phone support (during warranty period ⁹) and Web-based help
Options	 Onsite service is available. For more information, contact your local IBM representative.

- 1 Does not include Internet service account.
- ² IBM makes no warranties, expressed or implied, regarding StoreProven products and services, including any implied warranties of merchantability or fitness for a particular purpose. Statements made by IBM Business Partners that offer StoreProven applications are provided by the relevant third-party company and not IBM.
- 3 MHz/GHz only measures microprocessor internal clock speed; many factors affect application performance.
- 4 GB equals one billion bytes when referring to storage capacity; accessibility may be less.

- 5 IBM will provide hardware support for customers who create unique Windows XP Embedded images. Field problems for XP Embedded will need to be recreated under Windows XP Professional.
- 6 System unit only.
- Available for select operating systems and devices.
- 8 For a copy of the terms and conditions of IBM's statement of limited warranty, please contact your IBM representative or reseller.
- 9 Response times may vary.



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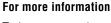
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