IBM SurePOS 300 Express at a glance - Hong Kong	
Hardware	Model 4910-32A
Processor <sup>1</sup>	• VIA C3 1.2GHz
Video memory	4MB UMA (8MB UMA can be defined)
Memory <sup>2</sup>	256MB (expandable to 512MB)
Ports	<ul> <li>Video display (SVGA), Ethernet, powered RS-232 (2),</li> <li>RS-232 (4), USB (4), PS/2 keyboard, PC mouse, headphone,</li> <li>microphone in, line out, cash drawer</li> </ul>
Slots	One half-size PCI adapter slot
Dimensions (WxDxH)	• 11.8" x 8.5" x 3.6" (300mm x 216mm x 90mm)
Weight	• 8lbs (3.6kg)
Power consumption	35W typical, 100W maximum
Peripherals	
Printer	IBM SureMark™ Printer TF7
Display	40 character display
Cashdrawer <sup>3</sup>	Full-size cash drawer
Software	
Operating systems supported <sup>4</sup>	Microsoft® Windows® XP Professional Edition <sup>5</sup> Microsoft Windows XP Embedded <sup>6</sup> Microsoft Windows 2000     IBM Retail Environment for SUSE LINUX (IRES)     DOS 2000
Drivers supported	• OPOS 1.7.0 and JavaPOS™ 1.7.0
Management tools	IBM Director 3.2 or higher
Industry standards	
Systems management <sup>7</sup>	<ul> <li>Wired for Management (WfM) 1.1</li> <li>SMBIOS 2.3</li> <li>Preboot Execution Environment (PXE) 2.0</li> <li>Wake on LAN® (WOL)</li> </ul>
Power management <sup>7</sup>	<ul> <li>Advanced Power Management (APM) 1.2</li> <li>Advanced Configuration and Power Interface (ACPI) 1.0</li> </ul>
Services	
Limited warranty <sup>8</sup> Service life	<ul><li> One year</li><li> Up to seven years after withdrawal from market</li></ul>
Technical support <sup>9</sup>	<ul> <li>24x7 phone support (during warranty period, response times may vary; may exclude some holidays) and Web-based help</li> <li>Both depot and onsite service are available</li> </ul>

- 1. MHz/GHz only measures microprocessor internal clock speed; many factors affect application performance.
- 2. MB/GB equals one million/billion bytes when referring to storage capacity; accessibility may be less. Memory supports both system and video. Accessible system memory will be the installed memory size less the amount defined for video.
- ${\it 3. Cash\ drawer\ connects\ through\ an\ IBM\ SureMark\ Printer,\ which\ must\ be\ purchased\ separately.}$
- 4. Operating system is not included and can be purchased separately.
- 5. Microsoft Windows XP Professional Preload with restrictive use described in the End User License Agreement.
- 6. IBM will provide hardware support for customers who create unique Windows XP Embedded images. Field problems for XP Embedded will need to be recreated under Windows XP Professional.
- 7. No battery option available.
- 8. For a copy of terms and conditions of IBM's Statement of Limited Warranty, please contact your local IBM representative or reseller.
- 9. Geography dependent.