| IBM SurePOS 300 Express at a glance - Argentina |  |
|---|--|
| Hardware  | Model 4910-32H   |
| Processor <sup>1</sup>                          | • VIA C3 1.2GHz  |
| Video memory                                    | 4MB UMA (8MB UMA can be defined)   |
| Memory <sup>2</sup>                             | 256MB (expandable to 512MB)  |
| Ports   | <ul> <li>Video display (SVGA), Ethernet, powered RS-232 (2),</li> <li>RS-232 (4), USB (4), PS/2 keyboard, PC mouse, headphone,</li> <li>microphone in, line out, cash drawer</li> </ul>  |
| Slots   | One half-size PCI adapter slot   |
| Dimensions (WxDxH)                              | • 11.8" x 8.5" x 3.6" (300mm x 216mm x 90mm)   |
| Weight  | • 8lbs (3.6kg)   |
| Power consumption                               | 35W typical, 100W maximum  |
| Peripherals                                     |  |
| Printer   | IBM SureMark™ Printer GE3 (USB)  |
| Keyboard  | Compact AlphaNumeric (ANPOS) keyboard with built-in Magnetic     Stripe Reader (MSR) - Portuguese  |
| Cashdrawer <sup>3</sup> Software                | Full-size cash drawer  |
| Operating systems supported <sup>4</sup>        | <ul> <li>Microsoft® Windows® XP Professional Edition<sup>5</sup></li> <li>Microsoft Windows XP Embedded<sup>6</sup></li> <li>Microsoft Windows 2000</li> <li>IBM Retail Environment for SUSE LINUX (IRES)</li> <li>DOS 2000</li> </ul> |
| Drivers supported                               | OPOS 1.7.0 and JavaPOS™ 1.7.0  |
| Management tools                                | IBM Director 3.2 or higher   |
| Industry standards                              |  |
| Systems management <sup>7</sup>                 | <ul> <li>Wired for Management (WfM) 1.1</li> <li>SMBIOS 2.3</li> <li>Preboot Execution Environment (PXE) 2.0</li> <li>Wake on LAN® (WOL)</li> </ul>  |
| Power management <sup>7</sup>                   | <ul><li>Advanced Power Management (APM) 1.2</li><li>Advanced Configuration and Power Interface (ACPI) 1.0</li></ul>  |
| Services  |  |
| Limited warranty <sup>8</sup><br>Service life   | <ul><li>One year</li><li>Up to seven years after withdrawal from market</li></ul>  |
| Technical support <sup>9</sup>                  | <ul> <li>24x7 phone support (during warranty period, response times may vary; may exclude some holidays) and Web-based help</li> <li>Both depot and onsite service are available</li> </ul>  |

- 1. MHz/GHz only measures microprocessor internal clock speed; many factors affect application performance.
- 2. MB/GB equals one million/billion bytes when referring to storage capacity; accessibility may be less. Memory supports both system and video. Accessible system memory will be the installed memory size less the amount defined for video.
- 3. Cash drawer connects through an IBM SureMark Printer, which must be purchased separately.
- 4. Operating system is not included and can be purchased separately.
- 5. Microsoft Windows XP Professional Preload with restrictive use described in the End User License Agreement.
- 6. IBM will provide hardware support for customers who create unique Windows XP Embedded images. Field problems for XP Embedded will need to be recreated under Windows XP Professional.
- 7. No battery option available.
- 8. For a copy of terms and conditions of IBM's Statement of Limited Warranty, please contact your local IBM representative or reseller.
- 9. Geography dependent.