IBM SurePOS 500 Express at a glance - U.S.	
Hardware	Model 4940-532
Processor ¹	 1.2GHz Intel[®] Celeron[™] (or faster)
Video memory	 8MB UMA (16 or 32MB UMA can be defined)
Memory ²	• 256MB
Maximum colors	32-bit true color at 800 x 600 resolution (1024 x 768 available)
Hard disk drive ²	• 40GB (or larger) 3.5" IDE
Ports	 Customer display, video (SVGA), RS-232 (3), USB (4), MSR, cash drawer (2), Ethernet
Tilt adjustment	 Counter: 30° to 90° Wall-mount: -10° to 15° on wall from vertical surface
Dimensions ³ (HxWxD)	 Countertop: 13.4 to 15" x 12.8 to 13.9" x 12.6" (340 to 381mm x 325 to 353mm x 321mm) Wall-mount: 18 to 18.3" x 12.8 to 13.9" x 8.9 to 10.4" (457 to 464mm x 325 to 353mm x 227 to 265mm)
Weight	 System unit: 21lbs (9.5kg) MSR: 0.35lbs (0.16kg)
Power consumption Peripherals	45W typical, 23W standby, Energy Star compliant
Printer	 IBM SureMark[™] Printer TF6
Cash drawer	Full-size cash drawer
Display	Integrated 12" touchscreen and Magnetic Stripe Reader (MSR)
Software	
Operating systems supported ⁴	 DOS 2000 Microsoft Windows NT® 4.0 IBM Retail Environment for SUSE LINUX (IRES) Microsoft® Windows® 98, 2000 Microsoft Windows XP Microsoft Windows XP Embedded⁴
Drivers supported	 OPOS 1.5.0 and JavaPOS[™] 1.5.1
Management tools	Remote Deployment Manager (RDM) 3.1 IBM Director 3.1
Industry standards	
Systems management	 Wired for Management (WfM) 2.0 SMBIOS 2.3/Desktop Management Interface (DMI) Preboot Execution Environment (PXE) 2.0 Wake on LAN® (WOL)
Power management	 Advanced Power Management (APM) 1.2 Advanced Configuration and Power Interface (ACPI) 1.0
Services	
Limited warranty ⁵	One year
Service life	Up to seven years after withdrawal from market
Technical support ⁶	 24x7 phone support (during warranty period, response times may vary; may exclude some holidays) and Web-based help Both depot and onsite service are available

1. MHz/GHz only measures microprocessor internal clock speed; many factors affect application performance.

2. MB/GB equals one million/billion bytes when referring to storage capacity; accessibility may be less.

- 3. Measurements assume standard 12" display.
- 4. IBM will provide hardware support for customers who create unique Windows XP Embedded images. Field problems for XP Embedded will need to be recreated under Windows XP Professional.
- 5. For a copy of the terms and conditions of IBM's Statement of Limited Warranty, please contact your IBM representative or authorized reseller.
- 6. Technical support times may vary.