

| Region | Country | Name | E-mail address |
|----------------------------|--|------------------------|------------------------------------|
| West | <i>France</i> | Regine Farlin | regine_farlin@fr.ibm.com |
| | <i>Belgium/Luxembourg</i> | Paul Thijs | paul_thijs@be.ibm.com |
| | <i>Middle East</i> | Thierry Sueur | thierry_sueur@ae.ibm.com |
| | <i>Egypt</i> | Dalia Rady | daliar@eg.ibm.com |
| | <i>Africa</i> | Thierry Sueur | thierry_sueur@ae.ibm.com |
| North | <i>UK</i> | Lesley Hill | lesley_hill@uk.ibm.com |
| | <i>Ireland</i> | Lesley Hill | lesley_hill@uk.ibm.com |
| | <i>Netherlands</i> | Jos Knops | jos_knops@nl.ibm.com |
| | <i>South Africa</i> | Alexandra Kruger | alexk@za.ibm.com |
| Central | <i>Germany</i> | Oliver M Jaenisch | oliver.jaenisch@de.ibm.com |
| | <i>Austria</i> | Walter Zuleger | zuleger@at.ibm.com |
| | <i>Switzerland</i> | Matthias Koeppel | mkoeppe@ch.ibm.com |
| | <i>Hungary</i> | Maria Molnar | molnar_maria@hu.ibm.com |
| | <i>Czech Republic and Slovakia</i> | Martin Dvorak | martin.dvorak@cz.ibm.com |
| | <i>Poland</i> | Marek Gradalski | marek_gradalski@pl.ibm.com |
| | <i>Russia and Ukraine</i> | Dmitri Fadeev | Dmitri_Fadeev@ru.ibm.com |
| | <i>Bulgaria, Romania, Croatia and Slovenia</i> | Gyorgy Motal | motal@hu.ibm.com |
| South | <i>Spain</i> | Beatriz Remón Barreiro | beatriz_remon@es.ibm.com |
| | <i>Italy</i> | Pasquale Intini | pasquale_intina@it.ibm.com |
| | <i>Portugal</i> | Artur Campos | acampos@pt.ibm.com |
| | <i>Israel</i> | Nava Gold | NGold@il.ibm.com |
| | <i>Greece</i> | Argyris Kostalas | kostalas@gr.ibm.com |
| | <i>Turkey</i> | Oral Tuntas | oral@tr.ibm.com |
| Nordic | <i>Denmark</i> | Jan Jeppesen | jeppe@dk.ibm.com |
| | <i>Norway</i> | Ingolf Herlofsen | ingolf.herlofsen@no.ibm.com |
| | <i>Finland</i> | Harri Okkonen | harri_okkonen@fi.ibm.com |
| | <i>Sweden</i> | Flemming Thomsen | fthomsen@dk.ibm.com |
| | <i>Iceland</i> | Jan Jeppesen | jeppe@dk.ibm.com |
| Baltic | <i>Estonia, Latvia, Lithuania</i> | Harri Okkonen | harri_okkonon@fi.ibm.com |
| IBM SurePOS Editors | | | |
| EMEA | Naomi Howat | Worldwide | Allyson Raulet |
| Telephone | +44 1256 341232 | Telephone | +1-919-301-5982 |
| Facsimile | +44 1256 341389 | Facsimile | +1-919-301-5636 |
| E-mail | <i>surepos_bulletin@uk.ibm.com</i> | E-mail | <i>amraulet@us.ibm.com</i> |

| Region | Country | Name | Telephone | Fax | Web Page |
|----------------|------------------------|---|--------------------|--------------------|----------------------------------|
| West | <i>Belgium</i> | Quadris | +32 2 704 46 05 | | |
| | <i>Central Africa</i> | Tricontinental | +44 181 842 4644 | +44 181 845 8792 | www.triconti.co.uk |
| | | Comet Technology | +44 181 951 5678 | +44 181 951 5577 | |
| | <i>Egypt</i> | Mant rac | 202 3015701 | 202 3033175 | |
| | <i>France</i> | Sodexi | 01 55 94 08 08 | 01 55 94 08 09 | www.sodexi.com |
| | | Instoc | 01 44 54 62 00 | 01 44 54 49 15 | |
| | <i>Gulf States</i> | Gulf Business Machines Distribution | 06 535333 | 06 535363 | www.gbm4ibm.com |
| | <i>Saudi Arabia</i> | Saudi Business Machines Distribution | 02 6600007 | 02 6651163 | |
| North | <i>Netherlands</i> | Quadris | +32 2 704 46 05 | | |
| | <i>South Africa</i> | Siltek Midrange Solutions | 011 652 8222 | 011 652 8343 | |
| | <i>UK</i> | Advanced Bar Coding Ltd | 01482 820200 | 01482 820366 | www.abc1world.com |
| | <i>Ireland</i> | Sharptext | +353 (0)1 408 7171 | +353 (0)1 419 3118 | www.sharptext.com |
| Central | <i>Austria</i> | Tauris, Ing. Harald Marbacher GmbH | 43 1 4852605-0 | 43 1 4852605-11 | www.tauris.com |
| | <i>Czech Republic</i> | eD' system Czech | 42 069 7444 111 | 42 069 6665 305 | www.edcz.cz |
| | <i>Slovak Republic</i> | ASBIS SK, spol. s r.o. | 02/4487 1009, | 02/4487 1026 | www.asbis.sk |
| | <i>Croatia</i> | Magatrend | 01 238 0000 | 01 238 0019 | www.megatrend.net |
| | <i>Germany</i> | LODATA Micro Computer GmbH | +49 (0) 2156-49160 | 49 2154 94 77 94 | www.lodata.de |
| | <i>Poland</i> | IT Partner | 032 276 3050 | 032 276 3058 | |
| | <i>Switzerland</i> | COS Services AG | +41-1-877 38 90 | +41-1-877 38 99 | rbruederli@cos.ch |
| South | <i>Greece</i> | EME | 01 2023475/2014060 | 01 2012500 | |
| | <i>Italy</i> | IPN | 039 6085690 | 039 6290840 | www.ipn.it/homeipnit.html |
| | <i>Israel</i> | Dangot Computers | 03 6882372 | 03 6882378 | |
| | | CPC-DI | +351 22 9570200 | +351 22 9552658 | |
| | <i>Portugal</i> | Investronica | +351 21 7826540 | +351 21 7826555 | |
| | | Investronica | 091 8067500 | 091 8046535 | www.investronica.net |
| | | POS Co | 0216 4640323 | 0216 4640323 | |
| Nordic | <i>Denmark</i> | Acte | 0395773 73 | 0395773 77 | www.actenc.com |
| | <i>Finland</i> | Connectus OY | 09 5844600 | 09 7573515 | www.connectus.fi |