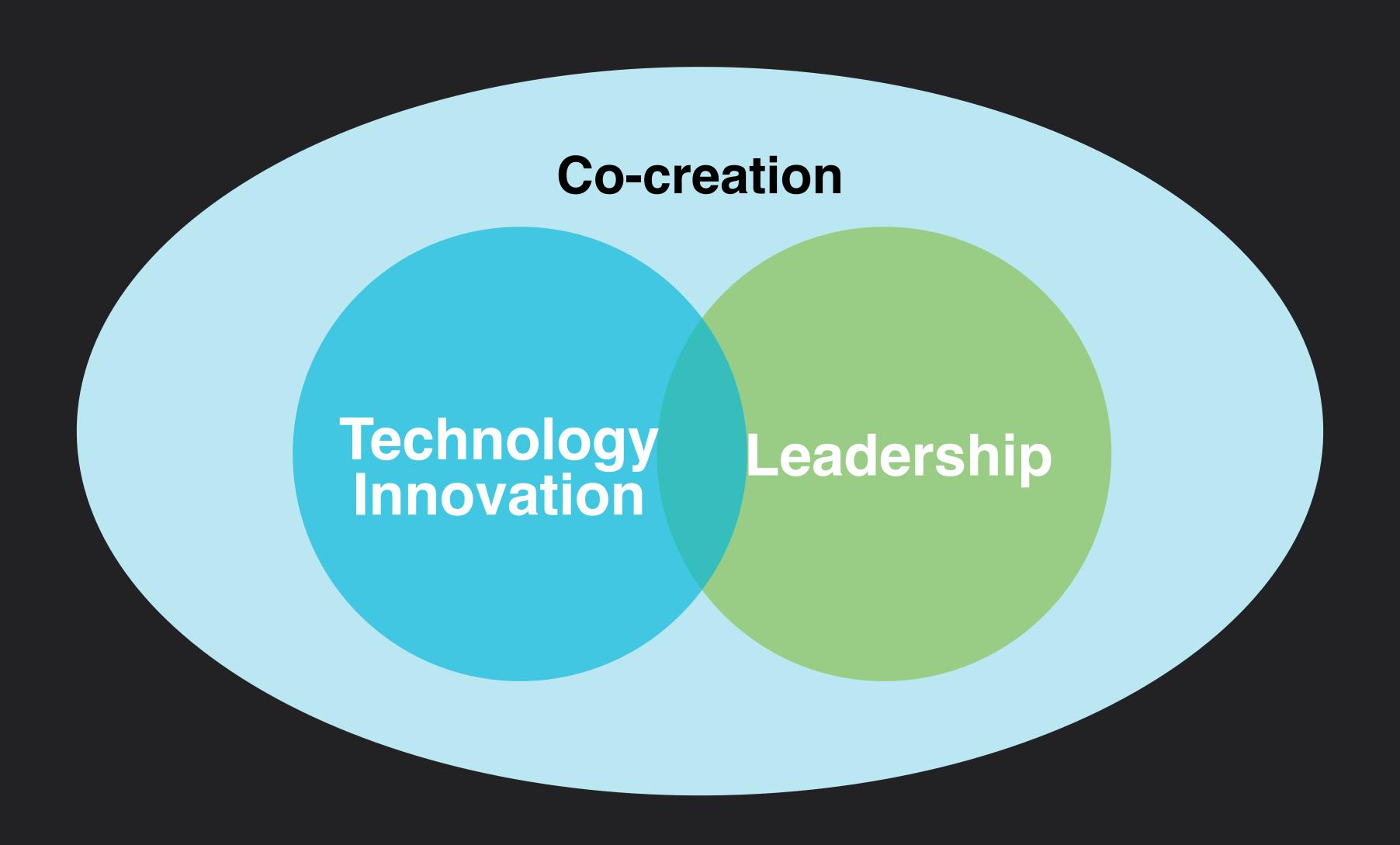


What is the most critical external force that will impact your organisation over the next 3 to 5 years?

- a) Technology
- b) People Skills
- c) Market Forces

## The Future is NOW!





## What is the top priority in your business strategy over the next 12 months?

- a) Integrate digital technologies into operational processes (Systems of Records)
- b) Identify new ways to serve customers holistically (Systems of Engagement)
- c) Stay ahead of market shifts and competitions (Systems of Insight)

## What are your investment priorities that will accelerate business innovation? Choose all that applies.

- a) Mobile
- b) Social
- c) Cloud
- d) Analytics
- e) Security

