

Leaders' Dialogue: The DNA of a Forward Thinking Enterprise

Mr. Sarayuth Saengchan CFO, Mitr Phol Sugar Corp., Ltd, Thailand

Natali Ardianto Co-founder and CTO, Tiket.com, Indonesia

Adam Lawrence Vice President, Enterprise & Midmarket IBM Asia Pacific



Mitr Phol Sugar Corp., Ltd., the 4th largest sugar company in the world, operating in Thailand, China, Australia and Laos. Established over half a century, Our products include sugar, ethanol, electricity from biomass power plant and wood substitute board





MSF Sugar





Tiket.com – Online Travel & Entertainment Gateway







- Founded August 2011
- Founded by Natali Ardianto,
 Wenas Agusetiawan, Gaery Undarsa,
 Dimas Surya & Jonathan Sariaatmadja
- Offices in Jakarta, Bali and Malang
- 80 employees
- 14 realtime methods of payments

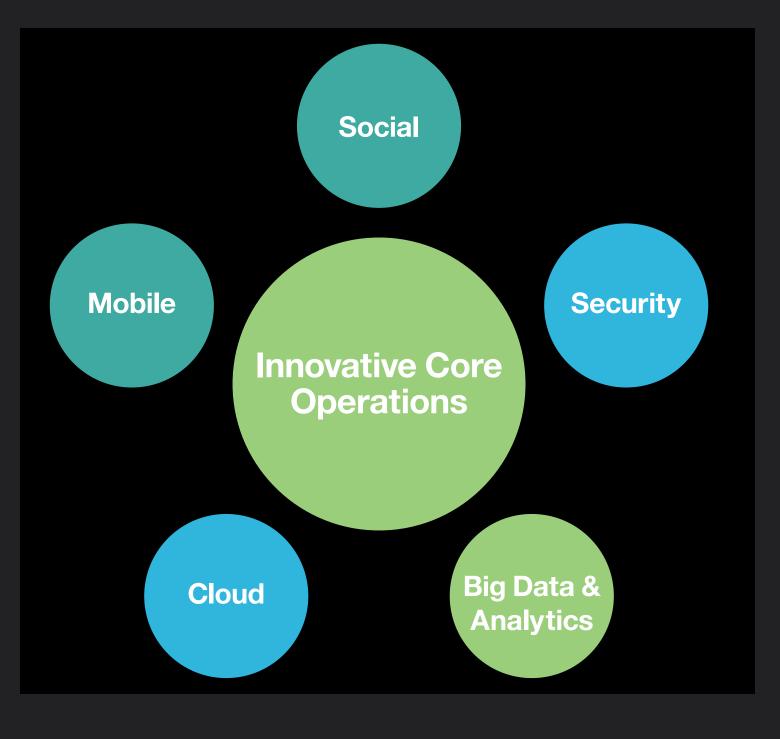
- 2 million room nights each day
- 30++ big event promoters
- 7 domestic flight carriers, issuing
 1500-3000 tickets per day
- 900++ API users, 1100++ offline agents
 and 1300++ widget users
- 410.000++ registered and paying customers

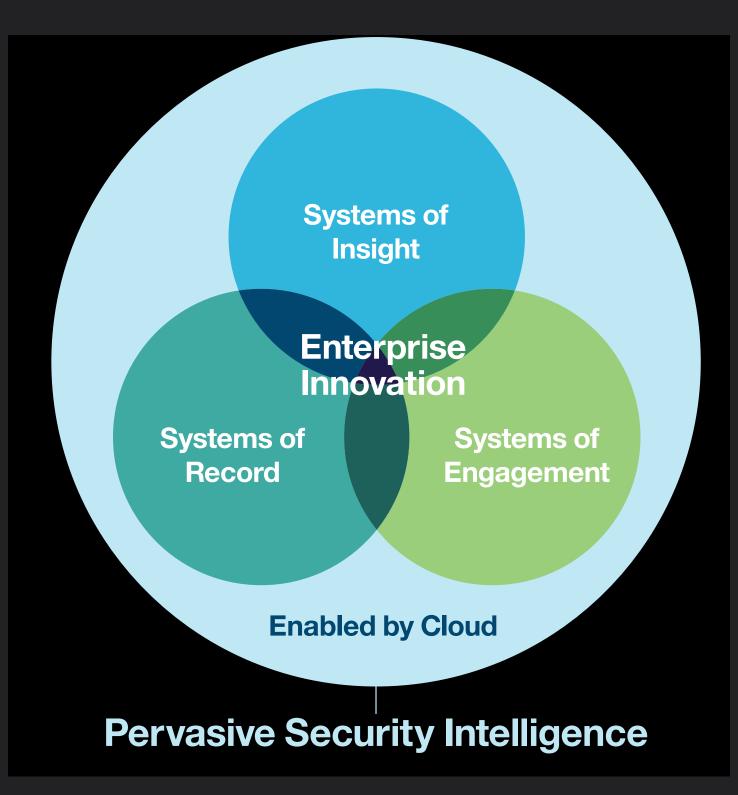
Enterprise innovation will be realized through the integration of new era technologies with core systems

Yesterday
Today, innovation is discrete and disparate

Emergent, integrated systems for enterprise innovation







Which are the top 3 technologies that will help your company to drive greater differentiation?

- a) Develop a clear Cloud strategy and roadmap for my enterprise
- b) Faster application development/ deployment on existing infrastructure
- c) Better understand our customers as individuals via Analytics
- d) Security threat and vulnerability management
- e) Use Mobile and Security applications to better engage with our customers

Exploit Systems of Insight

as the new basis of competitive advantage



What business questions are you trying to answer with Analytics today?

- a) What is happening in my operation?
- b) What is my best selling products/ services and top customers?
- c) What business opportunities am I missing out?
- d) What are the market trends?
- e) What will happen next to my business?
- f) How do we do things better?

Evolve

Systems of Record

to operate at the speed of global commerce



What would be the first area your company would invest in to take advantage of Cloud, Analytics and Mobile?

- a) Reduce complexity and lower cost with virtualisation
- b) Leverage open standards/ open-source based infrastructure
- c) Ability to access data accurately and analyse quickly or in real time
- d) Ability to support customers' needs with 24x7 access

Systems of Engagement to drive productivity and brand value



