

Highlights:

- A single offering that offers both onsite support (24x7) and self paced learning
- · Immediate savings off list price

What's More:

Sign up now and enjoy 10% discount off all our public training classes (classes to be attended before 30 Sep 2011)



IBM Software Onsite Assist Pack (SOAP) and Self-paced Virtual Class (SPVC)

If you are running IBM DB2, Websphere Application Server, Websphere MQ or Webpshere Message Broker in your organization, requiring support as well as getting enablement on the product technology, then this is the right offering for you as it is packaged to provide you with just that.

Why SOAP

SOAP is a 5-day (24 x 7) onsite support package designed to meet the support needs of IBM clients who:

- Run critical systems with high availability requirements
- Require round-the-clock and technical support
- Are going through critical project lifecycles and require onsite assistance

For severity 1 PMR support requests, IBM provides 6 hours onsite response goal to ensure that you get the most immediate attention for critical issues.

Why SPVC

While cost reduction is often a key business justification for implanting an e-learning program, online training offers several advantages, including:

- Elimination of travel costs
- Consistency

IBM SOAP

- Scalability from a few users to a worldwide deployment
- Flexibility to allow users to learn over a period of time
- Modularity to provide customization options

Available Offering Options

(5 Onsite Support Man-days)	(30-80 hr online course)	0 (2 0 -)
IBM SOAP for DB2 IBM SOAP for DB2 IBM SOAP for Websphere Application Server IBM SOAP for Websphere Application Server IBM SOAP for Websphere MQ IBM SOAP for Websphere Message Broker IBM SOAP for Websphere Message Broker	2L412 2L232 WA367 ZA461 ZM151 ZM663 ZM642	20,250 20,250 20,250 20,250 20,250 20,250 20,250 20,250
IBM SOAP for DB2 IBM SOAP for Websphere Application Server IBM SOAP for Websphere MQ IBM SOAP for Websphere Message Broker	2L412 + 2L232 WA367 + ZA461 ZM151 + ZM642 ZM663 +ZM642	23,250 23,250 23,250 23,250

*Self-paced Virtual Classes

Offering Price (SGD)

- Prices are before GST
- · Standard terms and conditions apply
- Valid Software Subscription & Support is a pre-requisite
- Contract is valid for 6 months
- SPVC access is valid for 60 days upon issue of login password

Self-paced Virtual Classes

Course	SPVC Title
2L412	IBM DB2 for Linux, UNIX, and Windows Performance Tuning & Monitoring Workshop
2L232	IBM DB2 9 Administration Workshop for Windows
WA367	Administration of IBM WebSphere Application Server V6.1
ZA461	IBM WebSphere Application Server V6.1 Administration on AIX
ZM642	IBM WebSphere Message Broker V6.1 System Administration Workshop
ZM663	IBM WebSphere Message Broker V7.0 Developer Workshop
ZM151	IBM WebSphere MQ System Administration (Windows)



For more course details, visit www.ibm.com/software/sw-training/ and click on"e-Learning"

Offering Period:

Offer is valid before 30th June 2011

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Alternatively, you can contact your respective IBM sales representative for more details.

