

## WebSphere Puts Business in Motion

## **Welcome and Introductions**

## Thank you for coming today!



Your IBM technical team welcomes you

Allow us to introduce ourselves

# New Technologies have Changed the Way People do Business





Mobile



"Internet of Things"



**Cloud Computing** 

# With Mobile Devices, People Interact with Their World

- 91% of mobile users keep their device within arm's reach 100% of the time<sup>1</sup>
- 40% of people use smart devices to log into the Web before getting out of bed in the morning<sup>2</sup>
- 96% increase in mobile Cyber Monday sales between 2011 and 2012<sup>3</sup>
- 75% of mobile shoppers take action after receiving a location-based message<sup>4</sup>



- 1. Source: "China Mobile 50k survey"; Morgan Stanley Research; 2011
- 2. Ericson Consume Lab, 2010
- 3. JiWire Mobile Audience Insights Report Q42011
- 4. IBM Coremetrics Retail Data as published in 11/24/12 IBM Press Release

# With Social Computing, People Rely on Each Other in Making Decisions

- People share their tastes through blogs, Twitter, Facebook, Instagram, and Pinterest
- Customers rely on fellow customers for reviews and analysis of products and services
- According to McKinsey, social technologies can raise the productivity of high-skill knowledge workers by 20 to 25%



## With the "Internet of Things", People Place Much Bigger Demands on Computing Infrastructure

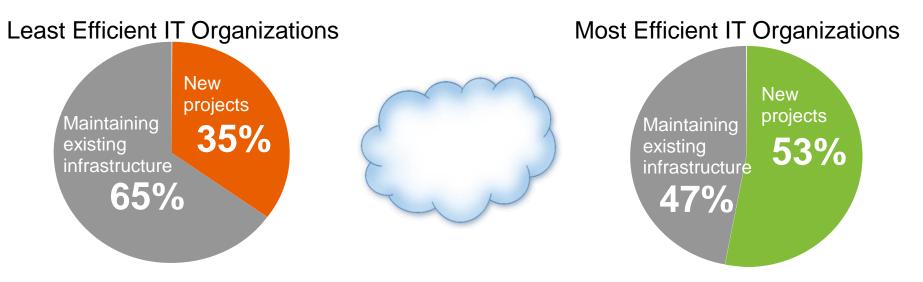
- Mobile devices and RFID tags add millions of new devices to corporate networks
- Smart phones allow constant connectivity, causing workloads to explode
- Global machine-to-machine connections will increase from 2 billion in 2011 to 18 billion in 2022<sup>1</sup>



Your application and messaging infrastructure must be able to handle an explosive growth of inter-connected devices, systems, and applications

## With Cloud Computing, People Regard Computing Resources as Just Another Service

- People can treat applications, infrastructure, and platforms as services that can be purchased on an "as needed" basis
- Data security and Service Level Agreements, such as response time, utilization, memory, and availability, are how they evaluate their computing



If you cannot provide a cloud environment with rapid, easy, and flexible deployment, they will find one without you

## In a World of Mobile Applications, People Expect More Flexibility from Your Systems



#### What they want to do

#### When they want to do it

#### Where they want to do it







## How Can You Better Engage Your Customers and Employees?

- Take advantage of mobile features such as touch screens, cameras, and location awareness
- Orient business processes around them and what they want to do next



- Integrate social awareness into their decisions
- Analyze their usage patterns to improve and enhance future experiences

## Implementing these "Systems of Engagement" is an exciting challenge!

## To Meet this Challenge, You Must Rethink Your Applications and Infrastructure

- Design mobile applications to enhance your customer's experience
- Put your customers at the center of your business processes
- Use decision management to make your processes smarter



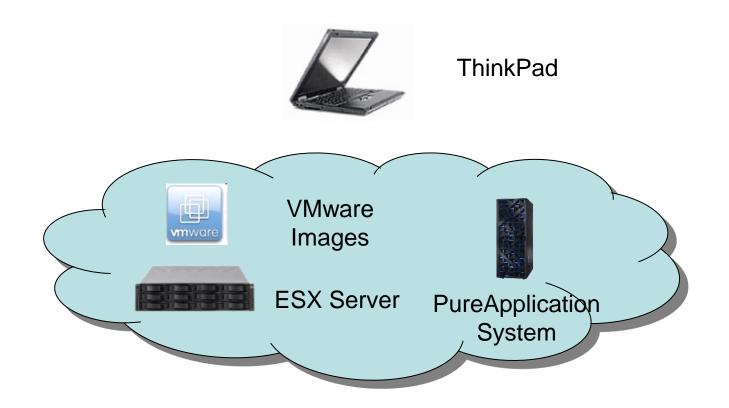
- Integrate your applications to reuse valuable assets with performance and reliability
- Build on an application server with rapid development, intelligent management, and superior performance
- Deploy applications to a private cloud for greater security, efficiency, and flexibility

## Allow Us to Introduce Service Oriented Finance – They Need IBM Solutions, too



Service Oriented Finance is a bank with branches in over 50 countries

# We Will Prove the Value of IBM's Solutions with LIVE Demonstrations



### Live Demonstrations of IBM and Competitors' Solutions

## Let's Get Started!

