INPS

Renato Cesaroni, IBM

INPS is the largest Italian social security organization.

Claudia Carletti, INPS

Director, Control Systems and Data Warehousing

INPS is an agency with 34,000 employees. Every month 31 million pensions are paid out. For a public agency such as INPS which has to provide benefit services, the most important thing is to provide these services in the most efficient, most complete, and most effective way possible.

Daniela Duca, IBM

INPS is a customer in which the complexity is the rule.

Renato Cesaroni, IBM

They are involved with Daniela with the software group.

Tiziana Dedato, IBM

Daniela was able to put together a very big, extended team.

Renato Cesaroni, IBM

SOA. INPS was the first that started with this kind of strategic offering.

Claudia Carletti, INPS

Director, Control Systems and Data Warehousing

And so SOA was chosen precisely because we can dismantle the individual properties and then recompose them in a way that allows us to absorb the various tasks.

Tiziana Dedato, IBM

It was very very important for them to reduce complexity and reduce the redundancies on processes.

Claudia Carletti, INPS

Director, Control Systems and Data Warehousing

At this time the challenge in the technological computer sector for INPS is evolving from a traditional system to a web-based system.

Renato Cesaroni, IBM

They see that we've proposed an integrated solution that covers all their needs.

Tiziana Dedato, IBM

SOA project was very, very strategic for INPS. You can start from a very small part and then you can grow. And this is very important also because you can have a partnership with the customer that can last a long time.

Claudia Carletti, INPS

Director, Control Systems and Data Warehousing

Certainly we hope this collaboration, which has been going on for more than thirty years, continues. And we are counting on it, because through collaboration you can achieve the best results.