

# Trillium Health Centre transforms healthcare delivery with just-in-time access to patient data.

#### Overview

# **Trillium Health Centre**

Mississauga, Ontario, Canada www.trilliumhealthcentre.org

#### Industry

• Healthcare

#### **Services**

- IBM Global Technology Services
- IBM Mobility and Wireless Services: Network Consulting



When fully implemented, THINK, Trillium's strategic initiative, will enable all the members of the community health process to organically transform healthcare into truly patient-centric solutions.

# Challenge

Located in Ontario, Canada, Trillium has the largest free-standing day-surgery facility in North America, and a cardiac program that was one of the first in North America to perform beating-heart surgeries. As an innovative healthcare leader, Trillium had a vision – that all patients would have one integrated patient profile enabled by a seamless flow of information from hospitals and doctors' offices to specialists and healthcare agencies—that would be instantly accessed, with appropriate security and privacy safeguards.

#### Solution

To achieve their goal, Trillium formed THINK, a 7-year, \$100 million strategic initiative to transform healthcare delivery. This transformation will fully integrate patient data across multiple points of care; allow patients to add input to and manage their health record; provide a fully integrated planning and scheduling process across the continuum of care, increasing productivity and streamlining processes. At Trillium's request, IBM, as team lead, will oversee eight of the world's leading healthcare-related technology companies collaborating on this project in order to harness their knowledge and experience.

# **Benefits**

- Enhances the overall quality and safety of patient care and improves patient health outcomes
- Provides patients, clinicians and staff with a fully integrated knowledge and learning system available 24x7



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