



The new business landscape

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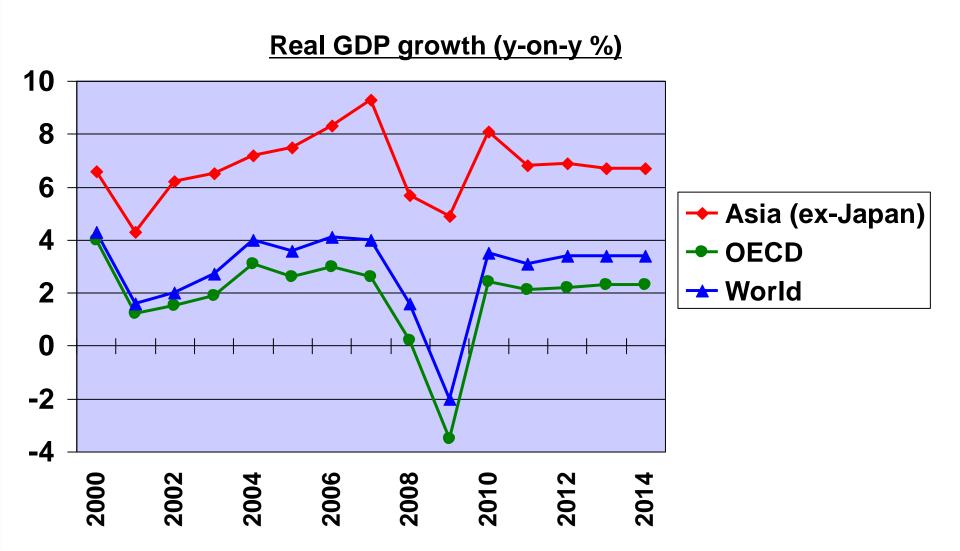








The economic outlook

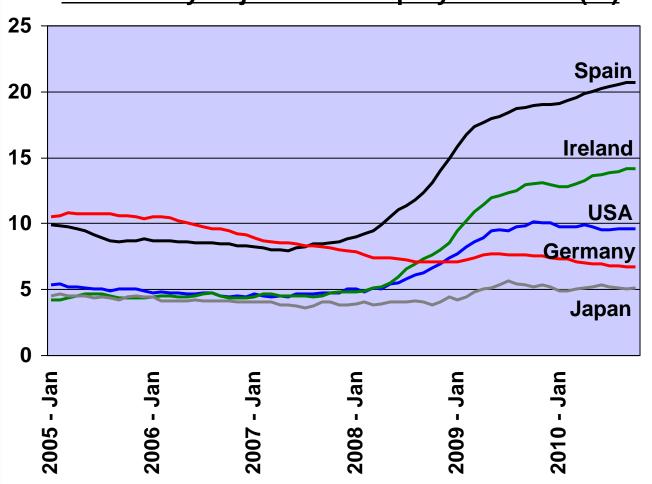






Structurally slower developed world

Seasonally adjusted unemployment rate (%)



- Unemployment
- Housing bust
- Austerity
- Deleveraging
- Demographics
- Germany!!

Sources: EIU; Bureau of Labor Statistics; Eurostat; Japan Statistics Bureau





Structurally slower developed world

USA total debt (public and private) as % of GDP



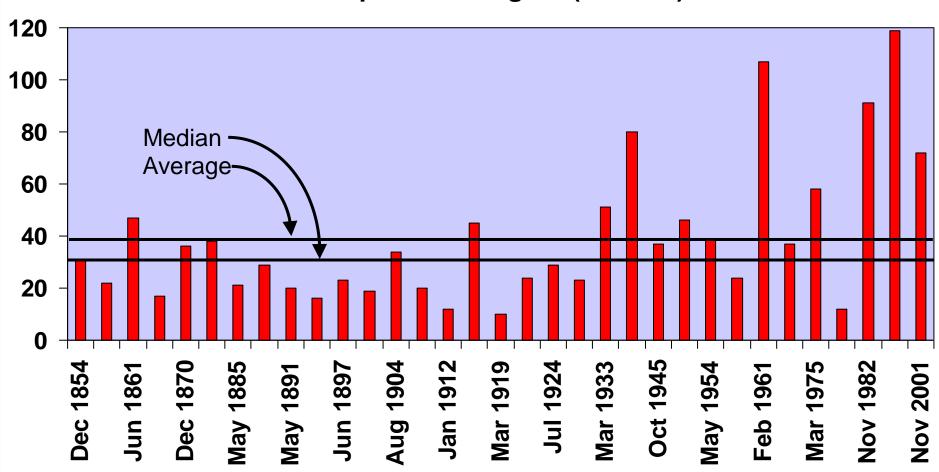
Source: The Economist





A new age of volatility

US economic expansion lengths (months) since 1854



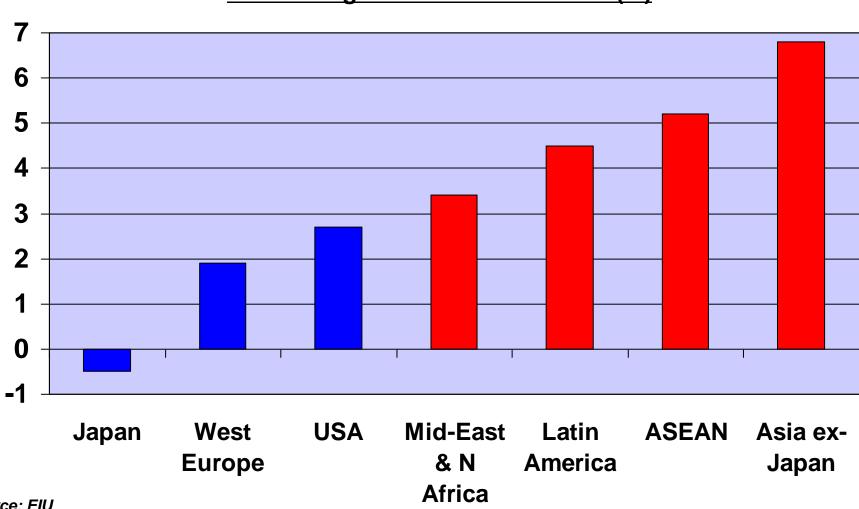
Source: Deutsche Bank





Emerging markets lead, with Asia in first place

Real GDP growth forecast in 2011 (%)

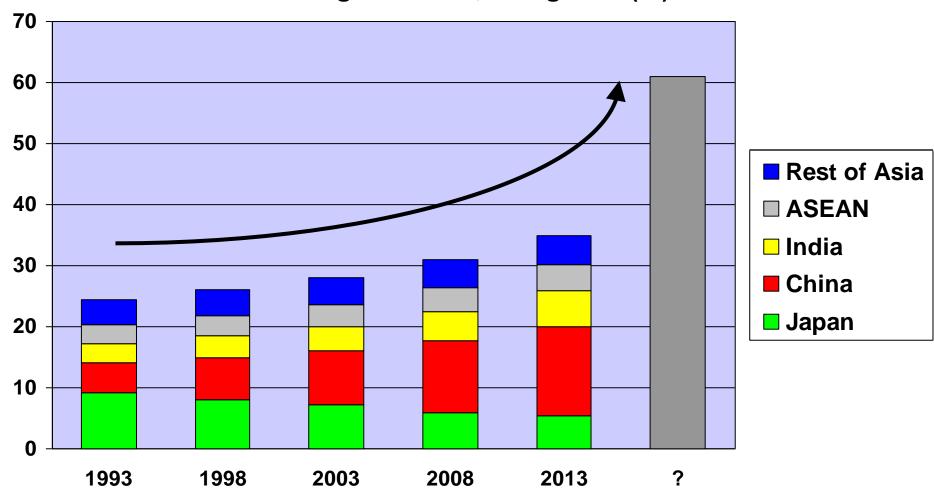






The rise of emerging markets

Asia's share of global GDP, using PPP (%)

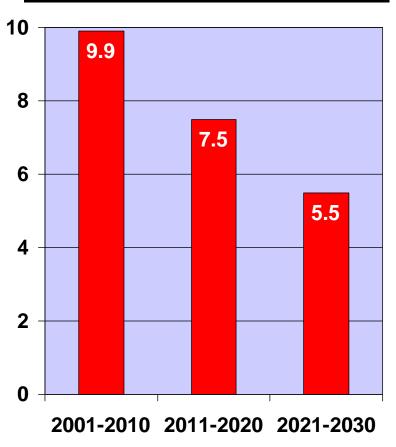




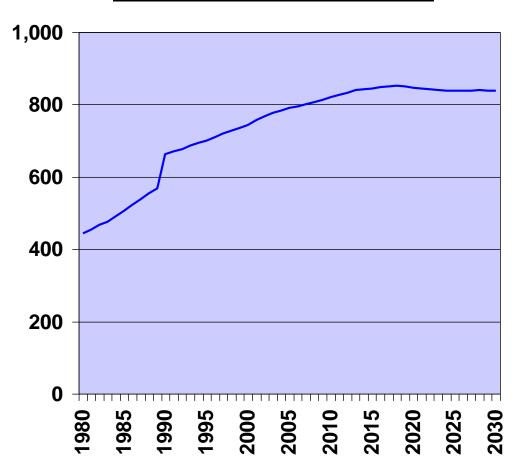


China as growth engine: slowing and rebalancing

Average annual GDP growth (%)



China's workforce (millions)

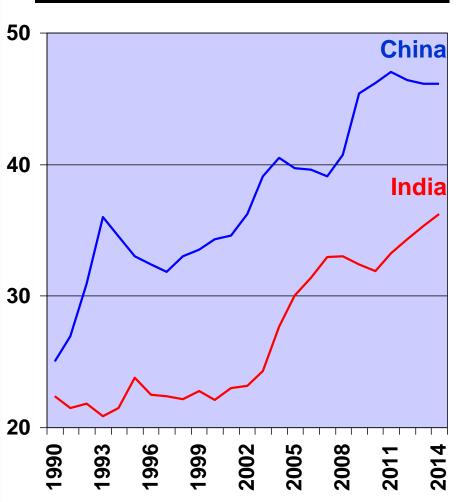




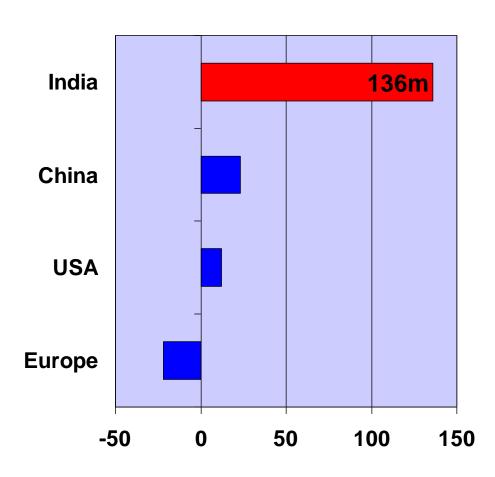


India rises

Gross fixed investment as % of GDP



Increase in working-age population, 2010 to 2020 (millions)

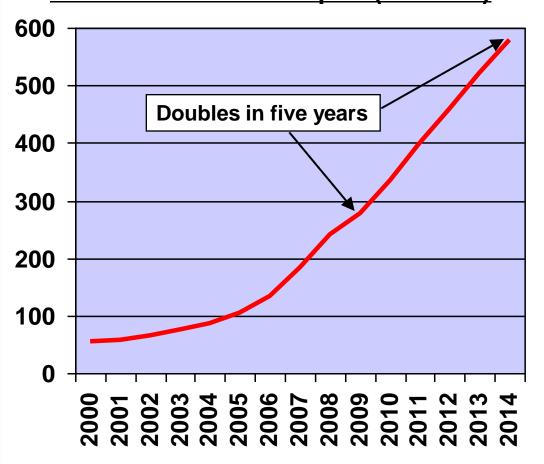






A new landscape of opportunity

Number of households earning US\$5,000 or more in Asia ex-Japan (millions)



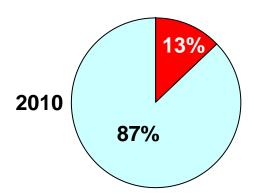
- Ballooning middle class:
 - Richer
 - More urban
 - More digitally connected
- The rise of consumerism
- Infrastructure:
 - US\$8trn over 10 yrs
- The young and the old

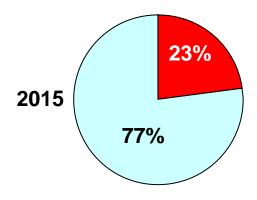




Competition will be fiercer, driving faster change

For non-Asian companies, what % of global sales come from Asia? (%)







BYD

1995: 20 staff

2010: 200,000 staff





A value-conscious world for both rich and poor





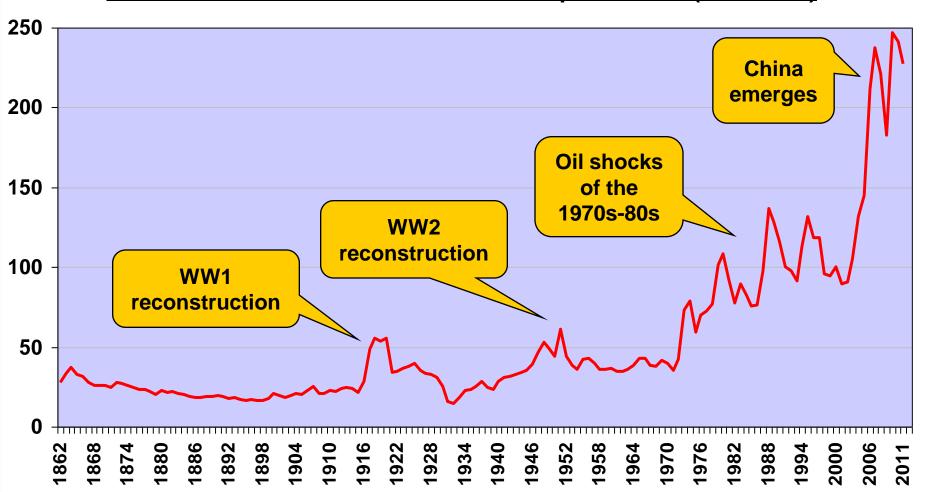






A new normal for commodities

The Economist industrial raw materials price index (2000=100)



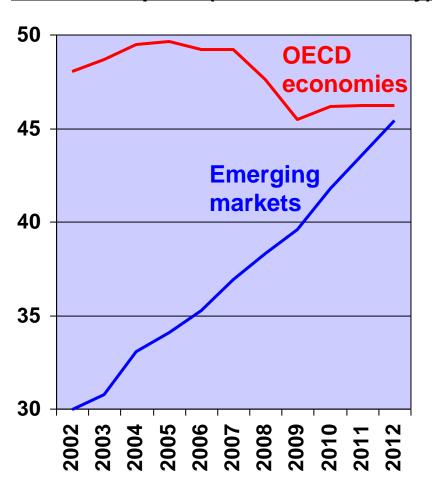
Source: The Economist



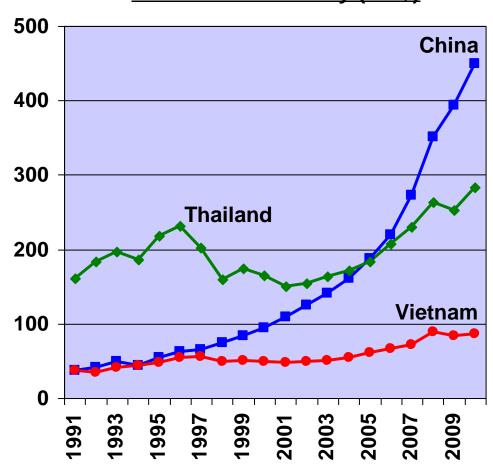


Rising inflationary pressures

Oil consumption (million barrels/day)



Average wages per month, excl social security (US\$)

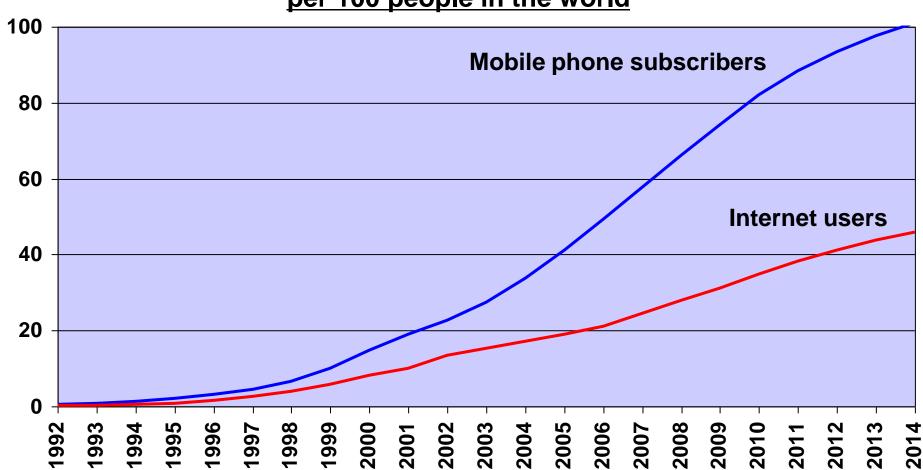






An ever more connected world

Mobile phone subscriptions and internet users per 100 people in the world

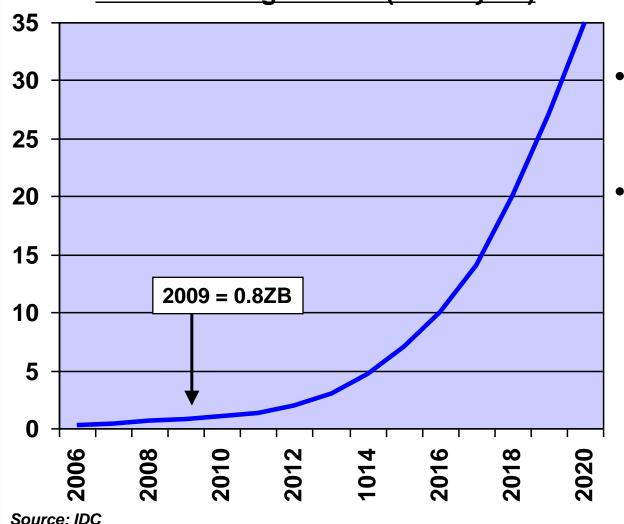






The data deluge

Worldwide digital data (Zettabytes)



- Data increasingly unstructured
- Key challenges:
 - How to use it?
 - How to store it?
 - How to share it?





New IT architectures

- Social
- Open
- Mobile
- Collaborative
- Cloud-based

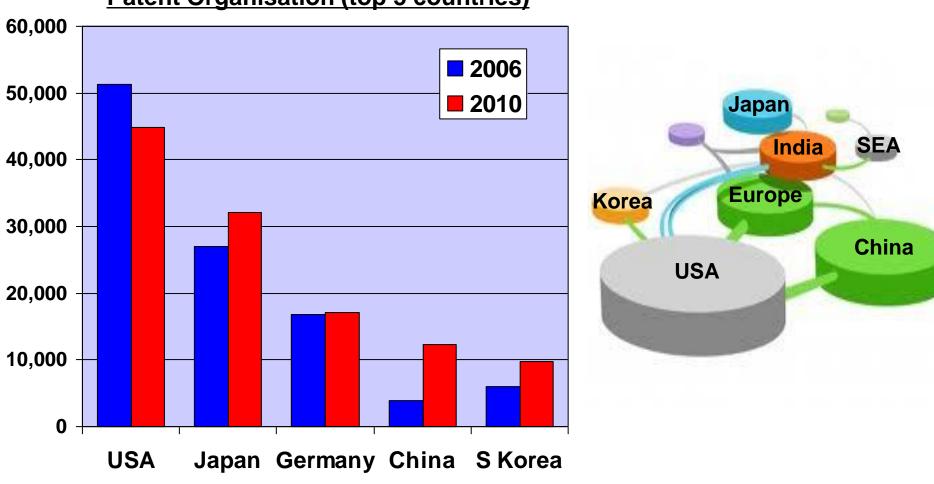






Innovation from new markets

International patents filed with the World International Patent Organisation (top 5 countries)



Source: WIPO





- New age of volatility
 - Shorter expansions, longer recessions
 - New approaches to risk management
- Higher inflation
 - Greater uncertainty, harder to plan
 - Pressure on costs
 - Political uncertainty?
- Higher commodity prices
 - Pressure on costs and efficiency
 - Shorter supply chains





- Higher/rising interest rates
 - Less debt and more cash
- Rise of emerging markets
 - Huge new opportunities
 - Rebalancing resources to opportunities
 - Continuing staff headaches
- Rising importance of China and India
 - Chinese housing: the world's most important sector?
 - Geopolitical uncertainty and risk





- New corporate structures
 - More matrix-like structures
 - Management and functions more distributed globally
 - Deepening tension between local and global
- Fiercer competition and accelerating change
 - Faster innovation
 - Importance of brands
 - Emergence of new brands
- Need to be closer to customers
 - Shorter supply chains





- The age of big data
 - Getting much closer to customers
 - Better segmentation
 - Better performance measurement and management
 - New IT architectures
- Underlying everything: Innovation
 - More multi-centred and driven by local markets
 - More collaborative
 - Focused on value-conscious world





Thank You