Lotus knows.

Smarter software for a Smarter Planet.

Building the Vision of an Exceptional Collaborative Portal

Kevin O'Connell | ASEAN Tech Sales Manager - Lotus





Agenda

- Smarter Planet Smart Work
- Business imperatives in today's connected world
- Live demo Collaborative Portal



Lotus knows.

Smarter software for a Smarter Planet.

Our world is changing and the demand for progress is clear...

2 Billion

people will be on the web by 2011.*



4 Billion

mobile phone subscribers worldwide by the end of 2008.*



1 Trillion

connected intelligent devices in the world



\$650 Billion

in productivity is lost because of unnecessary business process interruptions



85%

of computing capacity sits idle





^{*}Sam Palmisano speech, November 12, 2008

IBM is at the forefront of managing this innovative change through four interrelated

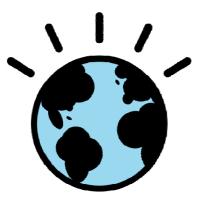
smarter planet imperatives...



NEW INTELLIGENCE

Data exploding and in silos

I need insight.





GREEN AND BEYOND

Limited resources I need efficiency.



SMART WORK

New business and process demands I need to work smarter.



DYNAMIC INFRASTRUCTURE

Costly and inflexible infrastructure I need to respond faster.

The world is connected: economically, socially, and technically





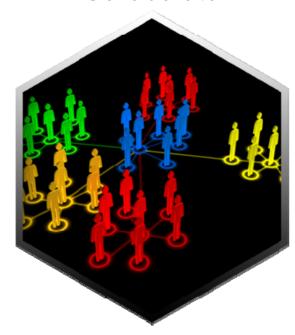
Smart Work helps organizations redefine:

How Businesses Evolve...



...To Adapt and Respond Dynamically

How People Collaborate...



...To Maximize Effectiveness

How Technology Enables Flexibility...



...To Meet Business Needs Quickly

To optimize business performance.





Global Market Forces Require Organizations to:

- ...to differentiate themselves to their customers
- ...to connect people (internally and externally) globally
- ...to significantly reduce costs
- ...to address generational shifts
- ...to break down barriers
- ...to innovate from the bottom up & the outside in
- ...to "know what we know"
- ...to collaborate better
- ...to learn differently







Virtual Workplace

- 58% of IT Executives consider their company to be a virtual workplace
- 90% of employees work in locations other than headquarters
- Between 60% and 70% of employees work in different locations from their bosses
- The number of virtual workers has increased by 800% over the past five years



Source: Nemertes Research Inc.





Real Business Needs

- How can our company foster innovation, so that good ideas don't get buried?
- How do we help our employees maximize their effectiveness, so we can get the most out of our "human capital"?
- How do we prepare and embrace the social trends of today's business environment?
- How doe we capture, share, and reuse best practices for our business processes?
- How can we collaborate with lager communities both internally and externally?



Collaborative Portals Help People Build Better Outcomes

- Exceptional web experiences
 - Enable productive and efficient employee web interactions
- Workforce flexibility
 - Enabling employee mobility
- Leveraging expertise
 - Finding and connecting people
- Streamlining decision making
 - · Coordinating activities
- Communicating with employees as individuals
 - Aggregation and personalization of content
- The right information at the right time, in context
 - Enable the right business processes with real time collaboration capabilities in context
- Magnifying the value of content
 - · Capturing, discovering and reusing content







Collaborative Components Integrated Building Blocks

Documents. Presentations, **Spreadsheets**



Instant Messaging, **Web Conferencing**



Telephony, Video, VOIP



Document Storage and Sharing, Blogs/Wikis



Electronic forms





Composite Applications Business Mashups







Contact Information. Skills, Expertise



Shared Bookmarking



Communities, **Discussions**



Activites/ **Project** Management

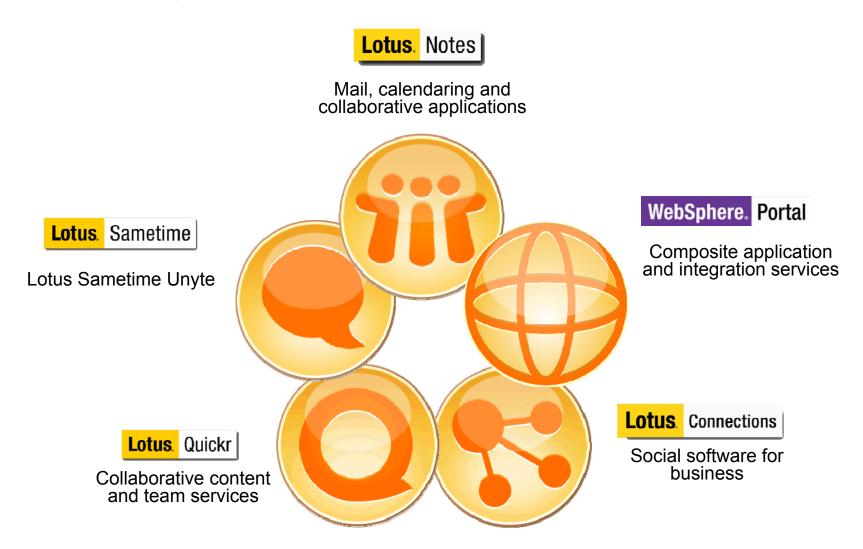


Scorecards, **Business** Intelligence





IBM Lotus Collaboration Portfolio



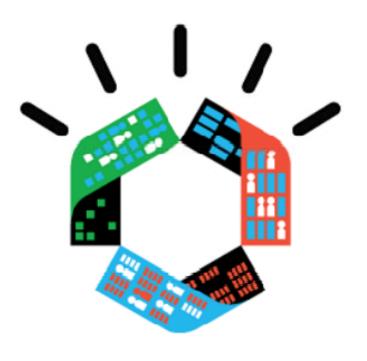


Collaborative Portals – Live Demo

The concept of Smart Work through collaboration is becoming more important, and difficult to achieve, in todays changing business environment.

Successful businesses require solutions that allow teams to collaborate, innovate, connect, and optimize.

Now sit back and join Robert, Frank, Lucy, Ted, and George as they work through their work day with the latest in cutting - edge collaboration tools!





Collaborative Portals – Live Demo

Right information to the right people at the right time



Robert Martin Chief Architect



Frank Adams
Senior Sales Manager



Questions?





Thank You!



Mark A. Neumann | IBM Executive IT Specialist maneuma@us.ibm.com



Tyler M. Tribe | IBM Product Manager, Portal Accelerators tyler_tribe@us.ibm.com

Smarter software for a Smarter Planet.

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