

CIMS Lab, Inc.



CIMS NT, UNIX & OpenVMS Introductory Letter

Welcome!

Enclosed is the product set for CIMS NT/UNIX and/or CIMS OpenVMS.

Following is a description of the items pertaining to these product sets:

Documentation	Description
CIMS Chargeback NT/UNIX Documentation	CIMS for NT/UNIX Installation and Upgrade Guide CIMS Desktop Integration Guide CIMS for NT/UNIX User Guide (on CD-Rom Only) CIMS for NT/UNIX Reference Guide (on CD-Rom Only)
CIMS Chargeback OpenVMS Documentation	CIMS for OpenVMS Installation and Upgrade Guide CIMS Desktop Integration Guide CIMS for OpenVMS User Guide (on CD-Rom Only) CIMS for OpenVMS Reference Guide (on CD-Rom Only)

Media	Information Description
CIMS Product CD	Contains CIMS NT/UNIX Release 4.1.1 and CIMS OpenVMS Release 8.0.9, as well as complete CIMS product documentation files, and support files for other CIMS products.

INSTALLATION

We suggest that you begin with the Installation Guide specific to your product since it contains information about installing CIMS on your system.

CIMS PRODUCT PASSWORDS

During the installation process, you will be prompted for a License PAK which requires some information about your system. PAK applications are contained on the enclosed CD in the PAK_APPS folder, or you can obtain the PAK applications from our website at www.cimslab.com. The PAKs are listed by platform and are located within the Customer Area under Passwords. You **MUST** have this PAK when you run the installation script. PAK applications can be returned to us by e-mail at support@cimslab.com. If you do not have access to the internet or e-mail, please call us and we will provide the PAK applications to you by fax.

The CIMS Lab prides itself on its strong commitment to customer support; we will be happy to assist you in any way. If you have any questions, please feel free to contact us directly at (800) 283-4267 or (916) 783-8525, or via e-mail at support@cimslab.com.

We look forward to working with you and your staff during the implementation of CIMS Chargeback.