Release Notes

Prospect® Data Acquisition Tools 7.1

Nortel CDMA RP16.3 Patch 01

Vallent™

DOCUMENT CONTROL

Issue Number: 03

Issue Date: 19 March 2009

Version: RP16.3 Patch01

Build: 02

Project Release Point: Nortel CDMA RP16.3 Patch 01

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Table of Contents

Service Management   Performance Management   Professional Services

1 Description

This document provides information on the Prospect Data Acquisition Tools 7.1 / Nortel CDMA RP16.3 Patch 01 release.

2 New Features

Here are the new EVDO 8.0 templates for which support is added in this DA release.

Entity	Template
DO_RNC	RNCClusterLB
DOM_Card_Resource	TCAACHCCHUtilizationDurations
DOM_Sector	RnACHcapsuleCCHSyncSubSyncAsyncSlotUtilization
DOM_Sector	TrafficTypePerfBySectorClass

The above template names are updated in the templateFile included with this DA release.

3 Resolved Issues

Following is a list of problems present in the previous release that have been resolved.

CQ /PMR	Description	Action Taken
SEAde69001 / PMR=53312,370,000	CBRS retrievals are not working in RP15.3 / DAT 7.1	Fix provided
SEAde68997	DA RP15.3: PPC data type retrieval fails when two interval files exist	Fix provided
SEAde69004 #10 / PMR=53246.370.000	Unavailable TERM value in the OS environment causes the cron fail to run	Release notes updated in Known Problems / Useful hints section
SEAde69132 / PMR=53726,370,000	scp/ssh is not working after installation of DAT 7.1	Release notes updated in Known Problems / Useful hints section
SEAde69004 #1	Install log should be available when running setconfig.ksh	DA documentation pdf updated
SEAde67567	Sesser MTX/PMSC ready for Telnet access	Fix provided
SEAde68983	DA RP15.3 Patch 01: sd.chgpswd script should connect to MTX via CBM	Fix provided
SEAde69174 (issue 5)	DA Corrective Actions from DA 7.1 - Carry-over items from SEAde69004	Fix provided
SEAde69087	RNCcfg files are failing to download when too many	Fix provided

CQ /PMR	Description	Action Taken
	batchscp processes are running simultaneously in DAT 7.1	
SEAde69131	icf_chat.exp issue:oklahoma , sw-oklahoma file retrievals are interfering with each other	Fix provided
SEAde69170	DA changes for RP16: EMSFILELIST Update	Fix provided
valnt00017302	DA7.1 EVDO transfer rate is very slow	Fix provided
valnt00018864	BATCHSCP.EXP not working when coping files from DA server to Prospect server	Fix provided
valnt00018867	Most RNC collections have ceased working after the message of day has been updated system wide	Fix provided DA Tool Guide updated in Troubleshooting section
valnt00018870	tmp issue in certain markets	Fix provided
valnt00018873	ssh key gets reset each week	No fix provided. This is configuration issue.
valnt00041111	Want to have ability to configure the first field of the SDM data files. This would normally be the MTX name. from MTXpm data files.	Fix provided
valnt00041665	DA Nortel RP15.3 Patch 01 issues	Fix provided
valnt00053554/ APAR IZ31867	DA needs to have ability to turn off DOM data collection.	Fix provided. The DOM files have the option to be retrieved or not.
valnt00052027/ APAR IZ30108	patch.sh script needs to be adapted	Fix provided. The patch can be installed from softlink location.
valnt00047405/ APAR IZ29149/ PMR 53909,370,000	Cron entries for rnccfg datatype need to be randomized for the minutes, not the hours	Fix provided. The cronjob is now staggered in minutes.
valnt00052033/ APAR IZ30090/ PMR 08492,370,000	The redirection of standard output to /dev/null is incorrectly implemented	Fix provided. The end quote is now located before redirection to /dev/null.
valnt00053405/ APAR IZ31861/ PMR 31368,999,000	DA sends fatal error because of incorrect regular expression in bsmomdist.exp script.	Fix provided. Connection session for bsmom will now exit successfully.
valnt00053724/ APAR IZ30217/ PMR 27618,999,000	Evdo data collection errors out if no DOM directory	Fix provided. DOM collection for "rncom" will now continue when transfer script finds missing DOM directory on the EMS.

4 Known Problems / Useful Hints

4.1 Benign error messages displayed as FATAL [SEAde69004 #9]

Description: During any ssh/telnet connections, icf_chat.exp will send expect commands to manually close the session. However, sometimes, the returned expect message (from the network element) is different than what the icf_chat.exp expects. In these cases, even though the session is actually has been closed, the icf_chat.exp will log a 'Fatal' message

```
icf_chat.exp: Fatal: Deinit: spawn_id: spawn id exp4 not
open
```

Impact: This might confuse the user; although actually this message can be ignored.

Workaround: None.

4.2 Unavailable TERM value in the OS environment causes the cron fail to run [SEAde69004 #10 / PMR=53246.370.000]

Description: If the TERM value is not set in the OS environment, the cron that executes the icf_chat.exp for data collections will fail to be executed.

Impact: Data collection will fail.

Workaround: Set TERM value in the .kshrc of the flexda (refer to the Troubleshooting section in DA_Tools.pdf for more information).

4.3 Install log should be available when running setconfig.ksh [SEAde69004 #1]

Description: Currently, there is no install log available when running setconfig.ksh.

Impact: All the install messages will not be available for reference.

Workaround: Run the setconfig.ksh while specifying the log destination. (refer to the DA_Tools.pdf, installation section for more information).

4.4 scp/ssh is not working after installation of DAT 7.1 [SEAde69132 / PMR=53726,370,000]

Description: After installation of DAT 7.1, the scp/ssh cannot be issued directly in command prompt by the DAT user (i.e flexda), where these error log will be displayed :

```
/tmp/da/new/openssh-3.8.1p1/bin/ssh: No such file or directory
```

Impact: The DAT user cannot issue the scp directly on the command prompt without specifying the source of the ssh (-S flag).

Workaround: The scp/ssh released with Nortel DAT 7.1 release has been compiled to comply with IBM security standards. If there are any problems with ssh/scp usage, the workaround can either be:

1. Issue the scp command using the –S flag, and specify the ssh located in ~/flexpkg/bin/ssh, i.e

   ```
   $ scp –S ~/flexpkg/bin/ssh /tmp/testfile 10.110.10.1:/tmp/.
   ```

2. Link the ~/flexpkg/bin/scp to /usr/bin/scp and ~/flexpkg/bin/ssh to /usr/bin/ssh

4.5   QA Test unable to verify tickets SEAde67567 and SEAde68983 due to unavailable machines [SEAde69787]

Description: Due to the unavailability of the CBM and the MTX network elements with passthrough ability, this patch could not be quality tested in its entirety. This ticket was tested for syntactic correctness and installation ONLY. It is recommended for the final product to be properly tested in customer environment. Ticket#SEAde68990 was raised to track this in previous builds.

Impact: This would limit QA test scope. Test will only be conducted for the installation.

Workaround: None.

4.6   DA Nortel RP16.1: limited QA test coverage for Ticket#valnt00041665 [valnt00042815]

Description: QA Test has performed limited test coverage for verifying Ticket#valnt00041665. This limited test coverage is limited to the Problem #3 in this ticket, concerning the removal of CDMACONF from the MTXTABLES.

QA do not have an MTX switch in their test lab to test the MTX data type, and the limited test coverage consisted of running setconfig.ksh and verifying that CDMACONF is not listed among the MTXTABLES in sd.mtx*.tables.dist.icf files.

Impact: This would limit QA test scope. Test will only be conducted for the installation.

Workaround: None.

4.7   DA Nortel RP16.1: FTP retrievals significantly longer than SCP retrievals [valnt00043000]

Description: Retrievals for the RNC data type has been observed to be significantly longer when using FTP compared to SCP. It has been observed in QA testing that retrieval times using FTP are double that of SCP when tested with over 100 DOM. Cause of behaviour is undetermined even though scp and ftp retrievals are using the same piece of code to do cat and gzip.

Impact: RNC data retrieval using FTP will consume longer time compared to using SCP.

Workaround: None.

5 Installation and Upgrade Instructions

5.1 Prerequisites

5.1.1 Baseline Requirements

The base environment require for the deployment of this patch is:

- Prospect® Data Acquisition (DA) Toolkit 7.1 / Nortel CDMA RP15.3 Base, or

- Prospect® Data Acquisition (DA) Toolkit 7.1 / Nortel CDMA RP16.0 Base

This patch is a cumulative upgrade and can be applied against:

- Prospect® Data Acquisition (DA) Toolkit 7.1 / Nortel CDMA RP15.3 Patch01

- Prospect® Data Acquisition (DA) Toolkit 7.1 / Nortel CDMA RP15.3 Patch02

- Prospect® Data Acquisition (DA) Toolkit 7.1 / Nortel CDMA RP16.0 Patch03

- Prospect® Data Acquisition (DA) Toolkit 7.1 / Nortel CDMA RP16.1 Upgrade

- Prospect® Data Acquisition (DA) Toolkit 7.1 / Nortel CDMA RP16.2 Upgrade

Important! *It is critical that you apply this patch to an environment at the correct patch level. Please verify the environment carefully. For more information, please contact IBM customer support.*

5.2 Pre-Installation Instructions

The following instructions must be executed on the Prospect DA server.

1. Log in as user `flexda`.

2. Go to the `$FLEXDAHOME` directory:

    ```
    $ cd $FLEXDAHOME
    ```

3. Copy the file `7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000.tar` to this directory.

4. Extract the package using the following command. This will create a subdirectory (`patches/ 7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/`) in `$FLEXDAHOME` and will extract files into this directory:

    ```
    $ tar -xvf 7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000.tar
    ```

5.3 Installation Instructions

1. Log in as user `flexda`.

2. Stop the cron job

3. Go to the directory `$FLEXDAHOME/patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000`

```
$ cd \
$FLEXDAHOME/patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000
```

4. Install the patch.

```
$ ./patch.sh -install 2>&1 | tee install.log.$$
```

5. Review the install log file. If there are any concerns or issues, please contact IBM support team for help.

5.4 Post-Installation Instructions

1. Log in as flexda user.

2. Make a backup copy of the `$FLEXDAHOME/INSTALL/localhost/cfg/<hostname>.ntcdma.cfg` file

3. Update the required following information for the `MTX`, `RNC` and `SDM` configuration in `$FLEXDAHOME/INSTALL/localhost/cfg/<hostname>.ntcdma.cfg`.

   For more information, refer to following `$FLEXDAHOME/INSTALL/ALL/doc/host.ntcdma.cfg.sample` and refer to section *Field Description* in *Data Acquisition Tools 7.1 for Nortel AMPS/TDMA/CDMA MTX16* for further information on how to configure the new parameters.

   Update this section to retrieve data from MTX. New parameters were added to support MTX connection through CBM. The new or updated data highlighted in blue color.

```
#
# MTX
#

# Prospect Loader target directory
tdir=/u01/apps/WatchMark/FlexPM/Nortel/x/vendor/Nortel/MSC/ftpIN/MTX12/in

# MARKET      TGTDIR  SRCIP            SRCID          SRCUSER     SRCPSWD
NOOFOMGRPS
# ------      ------  -----            -----          -------     ------- ---------
-
#      AFTPORT CHGPSWD DATATYPES
#      ------- ------- ---------
#   OMGRPSCFG          TMADJ
#   ---------          ---------
# CBMPASSTHROUGH    CBMIP        CBMSRCUSER    CBMSRCPSWD
# -----------       -----        ----------    ----------
#      SECURERETRIEVE   SECUREDELIVER  PSWD_AUTH
#      --------------   -------------  ---------
set -A ntcdma_mtx                                                      \
   SD      $tdir   ??.??.??.??     MTX48       mtxuser    mtxpass 337   \
      30001   Y       mtxom,trkmem,tables,omshow,actlog                 \
   cfg/omgroups.cdma    60                                             \
   N                    ??.??.??.??   cbmuser       cbmpass             \
      1                1              N                                 \
   SD      $tdir   ??.??.??.??     MTX49       mtxuser    mtxpass 337   \
```

```
      30001    Y        mtxom,trkmem,tables,omshow,actlog                  \
   cfg/omgroups.cdma    60                                                  \
   N                        ??.??.??.??   cbmuser        cbmpass            \
       1                        1                N                          \
   SD     $tdir   ??.??.??.??    MTX50      mtxuser    mtxpass  337   \
      30001    Y        mtxom,trkmem,tables,omshow,actlog                  \
   cfg/omgroups.cdma    60                                                  \
   N                        ??.??.??.??   cbmuser        cbmpass            \
       1                        1                N
```

Update this section to retrieve data from RNC. New parameters were added and
scratcharea was removed to support new RNC OM collection method. The new or
updated data highlighted in blue color. Removed section highlighted in red color.
SCRATCHAREA is not common among RNCs anymore. It can be reside in RNC when
REMOTE_COMPRESSION is set to Y which can vary among the RNCs. So the
REMOTE_COMPRESSION parameter was moved to bottom and need to be filled with
absolute path. Please make sure the path set in SCRATCHAREA is a valid path.
DOM_BATCH_SIZE only use when the REMOTE_COMPRESSION is set to Y. If
REMOTE_COMPRESSION is set to N, DOM_BATCH_SIZE can have any value.
Suggested value is 'none'. To disable the batching mechanism, set
DOM_BATCH_SIZE to number bigger than number of DOMs set in
candidaterncQuery<date>.txt file. The DOM_COLLECTION is to enable or disable the
DOM file collection. Setting DOM_COLLECTION to 'Y' will instruct DA to collect the
DOM files configured in candidaterncQuery<date>.txt file. Setting DOM_COLLECTION
to 'N' will stop DA from collecting DOM files even the DOM was configured in
candidaterncQuery<date>.txt file.

```
#
# RNC
#

# RNC OM Source Base Directory
rncomsdir=/webNMS/dcFiles
rnccfgsdir=/webNMS/dcFiles

# Local scratch area for RNC OM file processing
# If none is used, do not change this configuration below
#    (defaulted to $LOCALDIR/tmp)
scratcharea='$LOCALDIR/tmp'

# Prospect Loader target directory
tdir=/u01/apps/WatchMark/FlexPM/Nortel/x/vendor/Nortel/MSC/ftpIN/MTX12/in

# * SCRATCHAREA option is only applicable to rncom datatypes.
# For rnccfg datatypes, just set SCRATCHAREA to 'none'
#
#   MARKET  TGTDIR  SRCIP          SRCID   RNCID  SRCUSER  SRCPSWD
#   ------  ------  -----          -----   -----  -------  -------
#   SRCDIR          DATATYPES      TMADJ   DOM_BATCH_SIZE  DOM_COLLECTION
#   ------          ---------      -----   --------------  --------------
#   SECURERETRIEVE SECUREDELIVER PSWD_AUTH REMOTE_COMPRESSION
#   -------------- ------------- --------- ------------------
#   SCRATCHAREA
#   -----------
set -A ntcdma_rnc                                                      \
   SD     $tdir   ???.???.???.??? ems01   ems01  emsuser   emspass \
   $rnccfgsdir    rnccfg         0        none               N      \
   1              1              N        N                          \
   none                                                              \
   SD     $tdir   ???.???.???.??? ems01   rnc01  emsuser   emspass \
   $rncomsdir     rncom          0        50                 N      \
```

```
1             1              N         Y                                \
<scratcharea>                                                          \
SD      $tdir   ???.???.???.??? ems01   rnc02   emsuser    emspass \
$rncomsdir     rncom          0         50                  N       \
1             1              N         Y                                \
<scratcharea>
```

Update this section to retrieve data from SDM. The new or updated data highlighted in blue color. The MTXNAME parameter was added to support data file naming for customer who converting from AFT to SDM/CBM. For other customer, the MTXNAME need to be set with same value as MSCNAME. The MTXNAME value need to be same as value set in msc_list.

```
#
# SDM
#

sdmsdir=/omdata/closedNotSent
cbmsdir=/cbmdata/00/billing/ama/closedNotSent
sdmddir=/omdata/closedSent
cbmddir=/cbmdata/00/billing/ama/closedSent

# Prospect Loader target directory
tdir=/u01/apps/WatchMark/FlexPM/Nortel/x/vendor/Nortel/MSC/ftpIN/MTX12/in

#   MARKET  TGTDIR    SRCIP           SRCID     MSCNAME   SRCUSER   SRCPSWD
#   ------  ------    -----           -----     -------   -------   -------
#       SRCDIR    CBMSRCDIR      SRCOPT    DATATYPES TMADJ    COLMULT
#       ------    ---------      ------    --------- -----    -------
#   MVSRC     SDMDDIR        CBMDDIR
#   ------    -------        -------
#       SECURERETRIEVE SECUREDELIVER PSWD_AUTH MTXNAME
#       -------------- ------------- --------- -------
set -A ntcdma_sdm      \
   SD      $tdir   ??.???.?.???    sdm01    msc01      sdmuser01 sdmpass01 \
      $sdmsdir $cbmsdir       both     sdmom    0          yes           \
   yes       $sdmddir        $cbmddir                                     \
       1             1              N         mtxname
```

4. Run setconfig.ksh script

```
$ $FLEXDAHOME/INSTALL/ALL/scripts/setconfig.ksh \
$FLEXDAHOME/INSTALL/localhost/cfg/<hostname>.ntcdma.cfg
```

5. Start the cron job

5.5 Uninstallation Procedure

1. Log in as user flexda.

2. Stop the cron job

3. Go to the directory $FLEXDAHOME/patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000

   ```
   $ cd \
   $FLEXDAHOME/patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000
   ```

4. Uninstall the patch.

   ```
   $ ./patch.sh -uninstall
   ```

5. Restore the
    `$FLEXDAHOME/INSTALL/localhost/cfg/<hostname>.ntcdma.cfg` file from backup.

6. Run `setconfig.ksh` script.
    ```
    $ cd $FLEXDAHOME/INSTALL/ALL/scripts
    $ setconfig.ksh \
    $FLEXDAHOME/INSTALL/localhost/cfg/<hostname>.ntcdma.cfg
    ```

7. Start the cron job

6 Errata

6.1 MTXNAME parameter description for SDM configuration in section Field Descriptions in Data Acquisition Tools 7.1 for Nortel AMPS/TDMA/CDMA MTX16

The description should be "MTX Name with which the data source is associated. This parameter only for user who upgrades from AFT to SDM/CBM and not using CLLI code. For other user, please set the value to be same as MSCNAME. Note, the value for this parameter need to be same as value in msc_list".

7 Exception

7.1 FATAL error when unable to collect rncom data with REMOTE_COMPRESSION set to 'N'

Message example:

```
batchscp.exp: FATAL: Not all files are transferred; Required :
[*.dat], transferred : []

icf_chat.exp: Error: 2008-09-11 19:43:33 : Unable to copy file
*.dat files from remote directory
/u01/apps/WatchMark/FlexDA/DATA_INPUT/RNC/dcFiles6/DOM_10.8.75.77
/09112008 : child process exited abnormally

icf_chat.exp: Error: 2008-09-11 19:43:33 : Skipping remote
directory
/u01/apps/WatchMark/FlexDA/DATA_INPUT/RNC/dcFiles6/DOM_10.8.75.77
/09112008
```

Explanation:

These FATAL error messages indicate that DA was unable to collect the DOM data files configured in the candidaterncQuery file. The user will see these messages when the DOM data files cannot be retrieved and REMOTE_COMPRESSION is set to 'N'.

DA will continue to collect the next configured DOM and will not fail the session. However, the user will need to perform investigative action on determine the cause of the error messages.

8 Customer Support

Contact IBM customer support if a problem is encountered during the installation of this release.

9 Manifest

patches/

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/chgpswd.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/host.ntcdma.cfg.sample

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/icf_chat.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/mtxtablesdist.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/ntcdma_cfg.txt

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/package.info

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/patch.sh

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/ppcstaget.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/set_ntcdma.ksh

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/templateFile

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/batchscp.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/extract_rmt.pl

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/pgmscsdmomdist.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/rncom-spacecalc

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/rncomdist_rmt.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/ntcdma_errormsg.txt

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/rncomdist.exp

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/extract.pl

patches/7.1.16.3-TIV-PROSPECTDA-NORCDM-FP0000/bsmomdist.exp

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