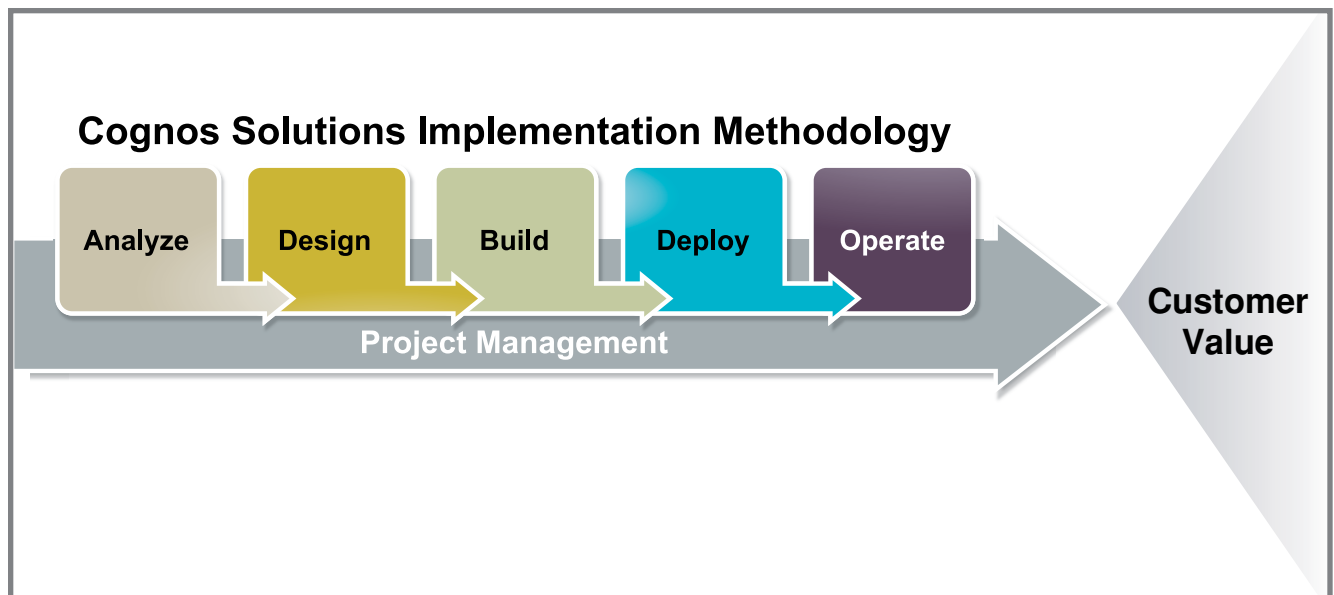


IBM Cognos BI Report Migration Offshore Service



Overview

When it is time to migrate your BI or reporting environment to the next level, you want to ensure the process is as smooth and organized as possible. With this in mind, IBM Cognos® Professional Services provides the BI Report Migration Offshore Service—delivered through the Global Delivery Center (GDC) in Bangalore, India. Here, the offshore and onshore consultants work with you to move reports from IBM Cognos Series 7 or IBM Cognos ReportNet to IBM Cognos 8 BI.

Technical Specifications

How the migration service works

The process starts with requirements gathering. After that, we help you migrate the IBM Cognos Series 7 catalogs or IBM Cognos ReportNet Framework Manager model to the IBM Cognos 8 Framework Manager model. If needed, we also help to set up and stage your production environment. From there, we work with your business to migrate IBM Cognos Series 7 or IBM Cognos ReportNet reports to IBM Cognos 8.

The migration strategy could be a simple conversion of reports or a detailed process for

optimizing a number of reports and enhancements—or a combination of the two approaches.

In this delivery model, the offshore service component focuses on IBM Cognos 8 Framework Manager model development and component testing—delivered by dedicated and trained personnel in Bangalore. While the onshore service component centers on project management, technical and functional design, analysis, system integration and user acceptance testing, and solution deployment. Onshore services are delivered by IBM Cognos experts in your region.

After the reports are migrated to the new production environment, you receive user documentation on your IBM Cognos 8 Framework Manager model and reports, as well as knowledge transfer of other project information.

Proven methodology leads to successful migrations

Used by our customers, partners, and employees around the globe, the IBM Cognos Solutions Implementation Methodology (SIM) is a step-by-step guide to the complete implementation lifecycle. The SIM is based on the five project phases—*Analyze, Design, Build, Deploy, Operate*—and includes a project management layer.

The scalable implementation methodology features proven tools, guidelines, templates, techniques, and role definitions for the activities, tasks, and deliverables in each phase. The project management function helps project managers complete all planning tasks and monitor and manage all activities, outcomes, risks, schedules, and budgets.

Because configuration and deployment procedures vary according to product line, particularly in the design and build phases, IBM has developed different implementation roadmaps. Roadmaps currently available include BI, BI migration, BI conversion, Planning, and Controller.

Features and Benefits

Higher capacity, lower risk

With the migration service, you also gain the benefit of around-the-clock delivery capability and capacity—to accelerate your migration project. A larger team with more skills equals end-to-end service quality and greater output.

And you minimize risk by using best practices and proven processes—most notably through the use of the BI Migration Roadmap and BI Remote Development Roadmap, parts of the IBM Cognos Solutions Implementation Methodology (SIM). All onshore and offshore consultants are also IBM Cognos Academy trained and certified. Engaging IBM Cognos consultants with a high degree of expertise ensures project success and business user satisfaction.

Feature Overview

Why offshore services?

By providing a combination of onshore and offshore consulting services, IBM delivers a high quality offering with lower blended hourly cost: which saves you money. The result? You meet your migration requirements in the most cost-effective manner possible.

Yet a blended service doesn't mean inconsistent delivery. While it combines onshore and offshore expertise, the process is virtually continuous. IBM owns the end-to-end delivery and is the

single point of contact—ensuring high quality standards are met. Information flows through the IBM Cognos project manager or project leader seamlessly.

Contact us

For more information about how IBM Cognos Professional Services can assist you with your migration, contact your local Service Manager or Account Manager. To have a local Service Manager contact you, fill out the Services Request form on our Web site (<http://support.cognos.com/en/consulting/about/request.html>) or e-mail us at Cognos.Professional.Services@ca.ibm.com.

About IBM Cognos BI and Performance Management:

IBM Cognos business intelligence (BI) and performance management solutions deliver world-leading enterprise planning, consolidation and BI software, support and services to help companies plan, understand and manage financial and operational performance. IBM Cognos solutions bring together technology, analytical applications, best practices, and a broad network of partners to give customers an open, adaptive and complete performance solution. Over 23,000 customers in more than 135 countries around the world choose IBM Cognos solutions.

For further information or to reach a representative: ibm.com/cognos

Request a call

To request a call or to ask a question, go to ibm.com/cognos/contactus. An IBM Cognos representative will respond to your enquiry within two business days.



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Produced in Canada
March 2009
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