

Tivoli software



 e-business software

Tivoli Single Sign-on Solution

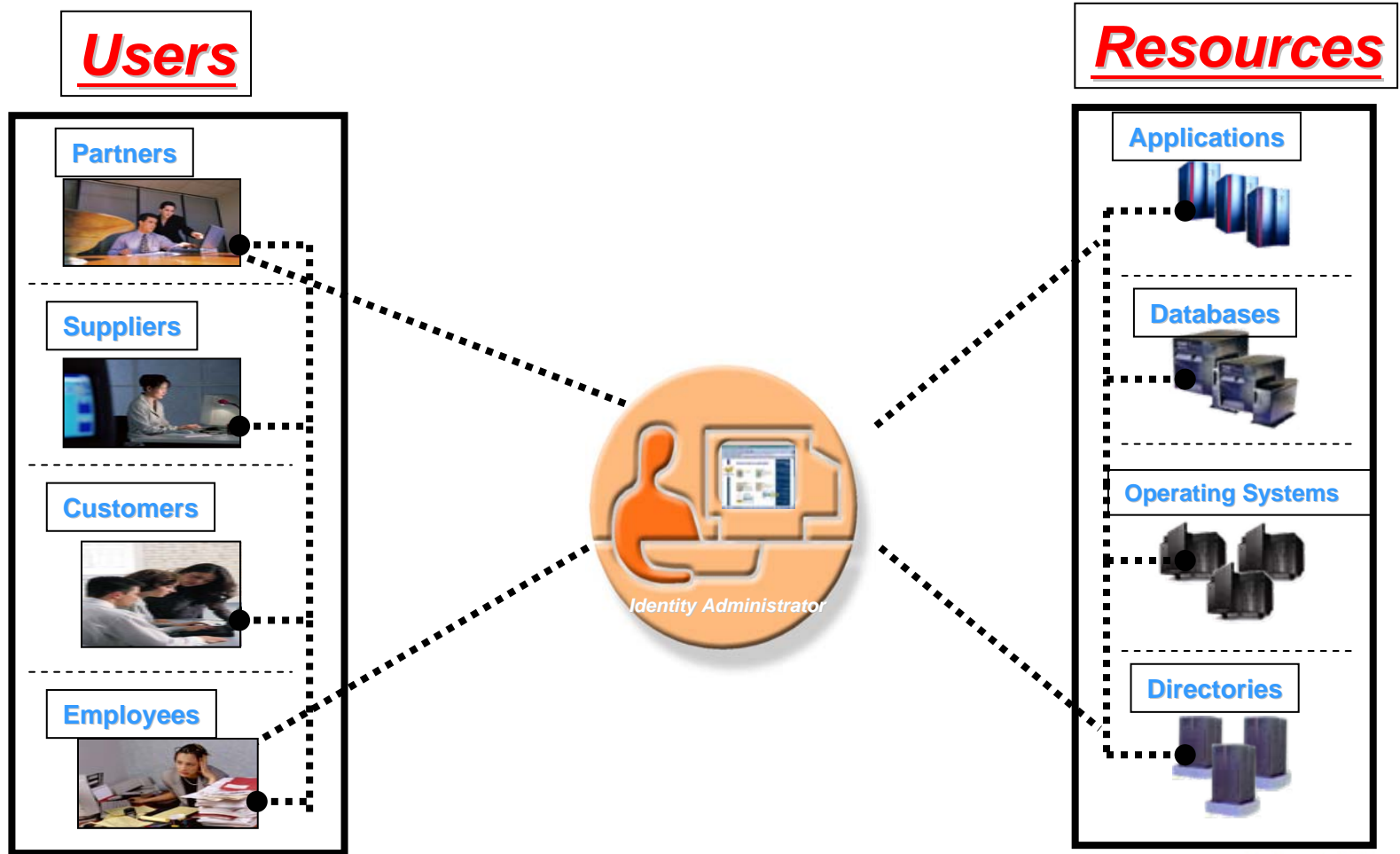
IBM Software Group

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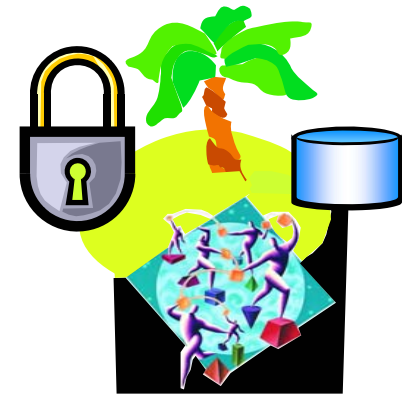
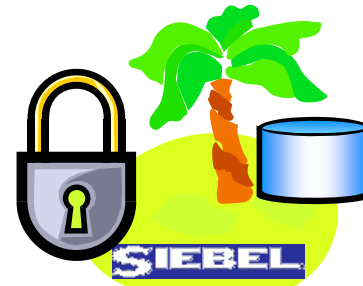
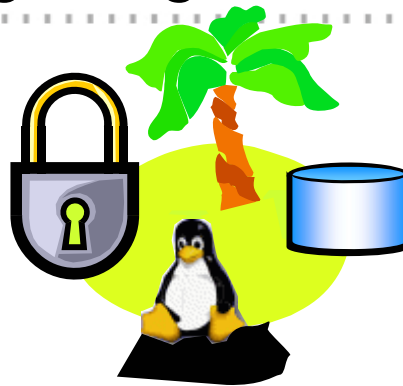
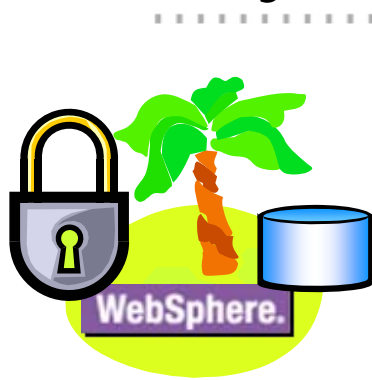
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 - ➔ How Single Sign-on works?
 - ➔ IBM Tivoli Single Sign-on Solution
 - ➔ TAMEB – Web Based SSO
 - ➔ TAMESSO – Legacy SSO
 - ➔ Backup – Identity Management
 - ➔ Backup - Case Study

Security Basic

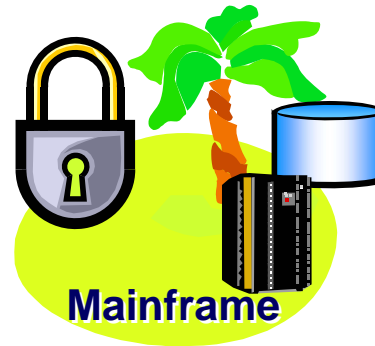
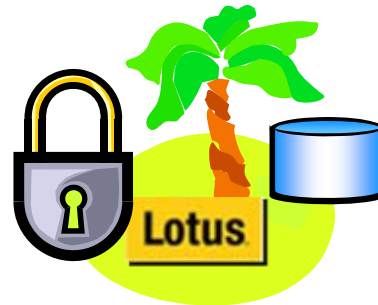
- Authentication & Authorization (AA)



Why Single Sign-On



Web Sphere MQ



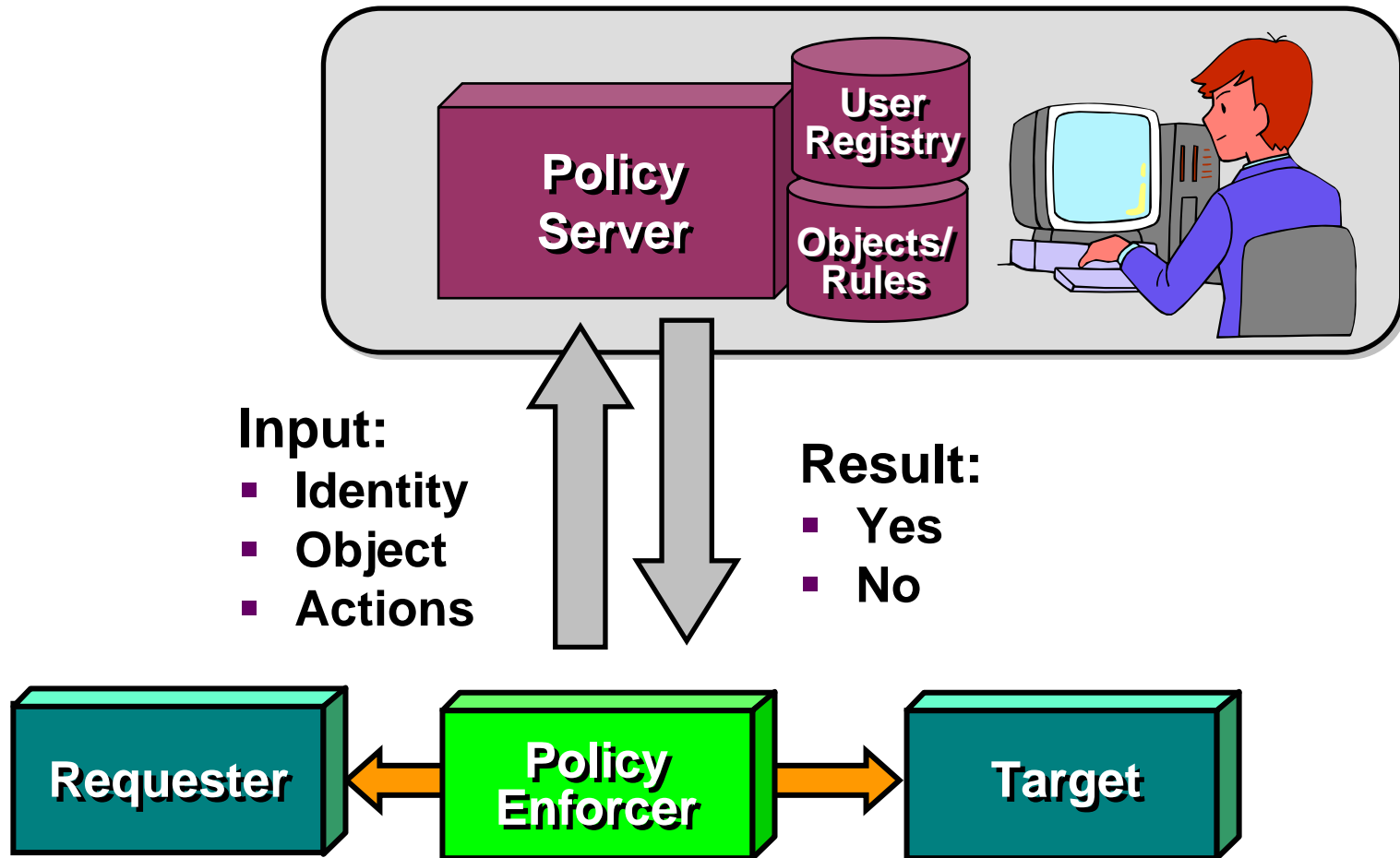
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How Single Sign-on Works

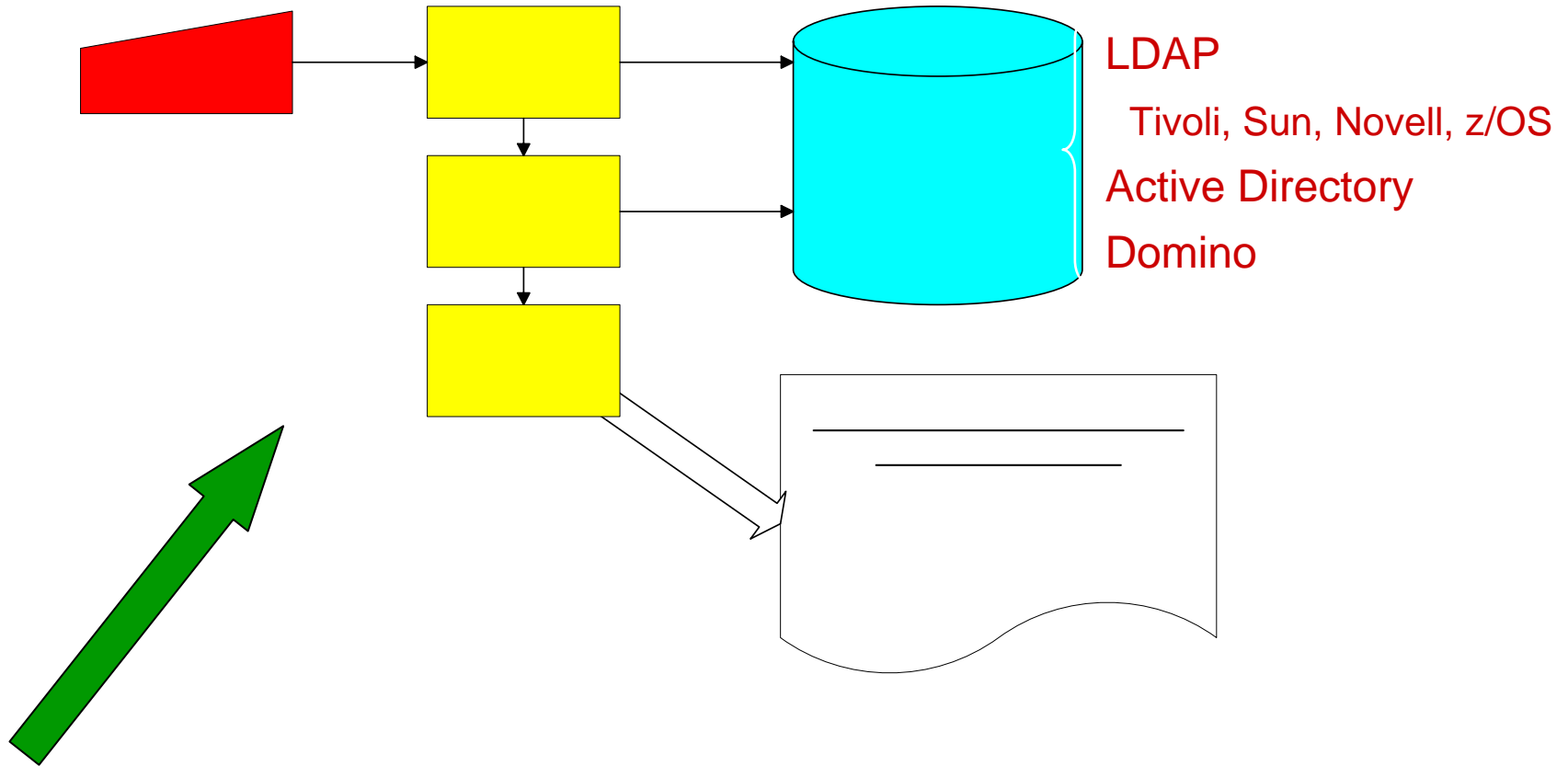
- Legacy Single Sign-on
 - ✓ IBM Tivoli Access Manager for ESSO
- Web-Base Single Sign-on
 - ✓ IBM Tivoli Access Manager for e-Business
- Federal Identity
 - ✓ IBM Tivoli Federated Identity Manager

-
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Authorization Decision Model



Tivoli Access Manager authentication service

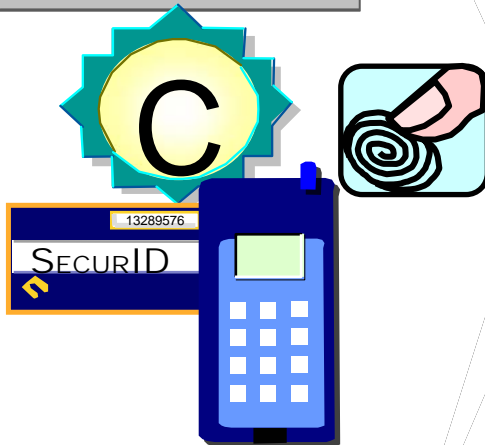


The **credential** is the end result of authentication. It contains the user's identity, the identities of the groups (roles) that he belongs to, and other information about the user that will be used by TAM to determine his access rights.

information

How does TAM authenticate users?

Login
Please enter your ID and password
ID
Password



Easy accommodation of authentication methods and other security

Tivoli software



➤ Prove incoming users identity

- Basic authentication
- Forms-based authentication
- X.509 Certificate
- Kerberos ticket
- RSA SecurID Token
- Mobile device
- Others via Pluggable External Authentication

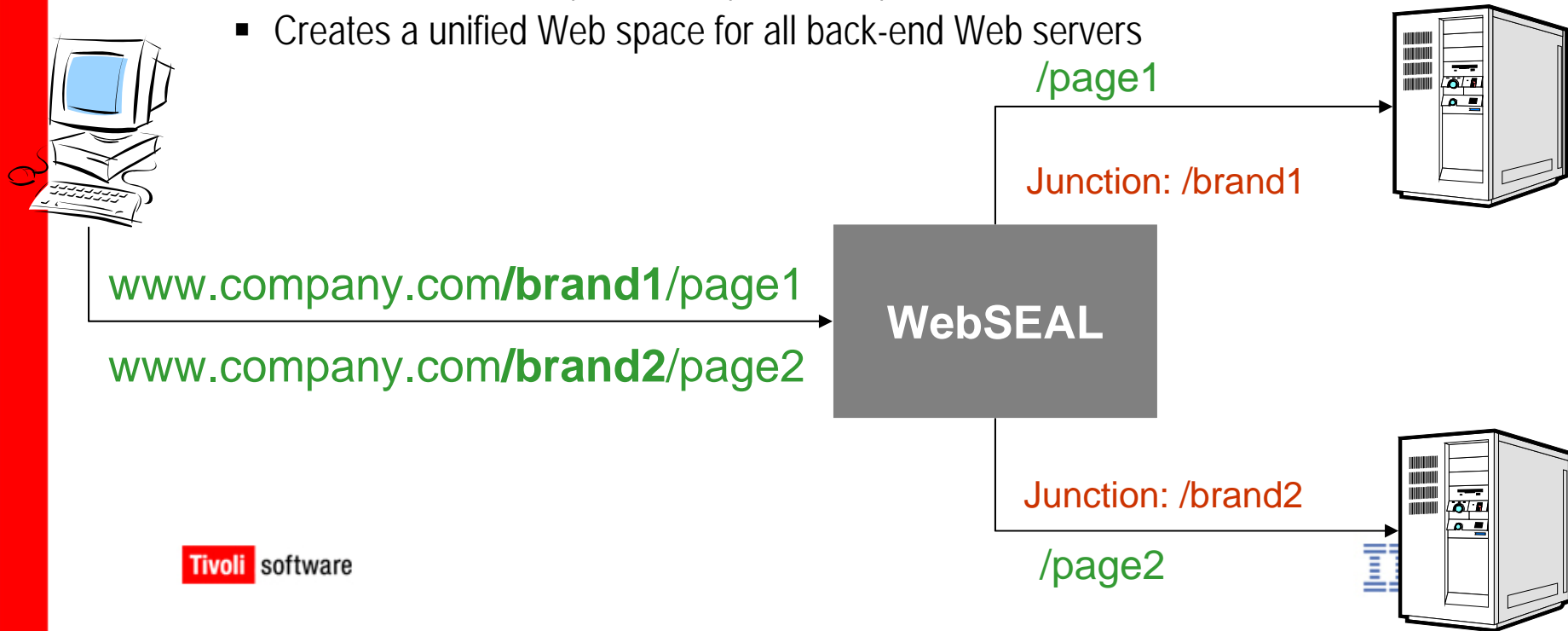
➤ Acquire credentials for user

Build a credential/EPAC



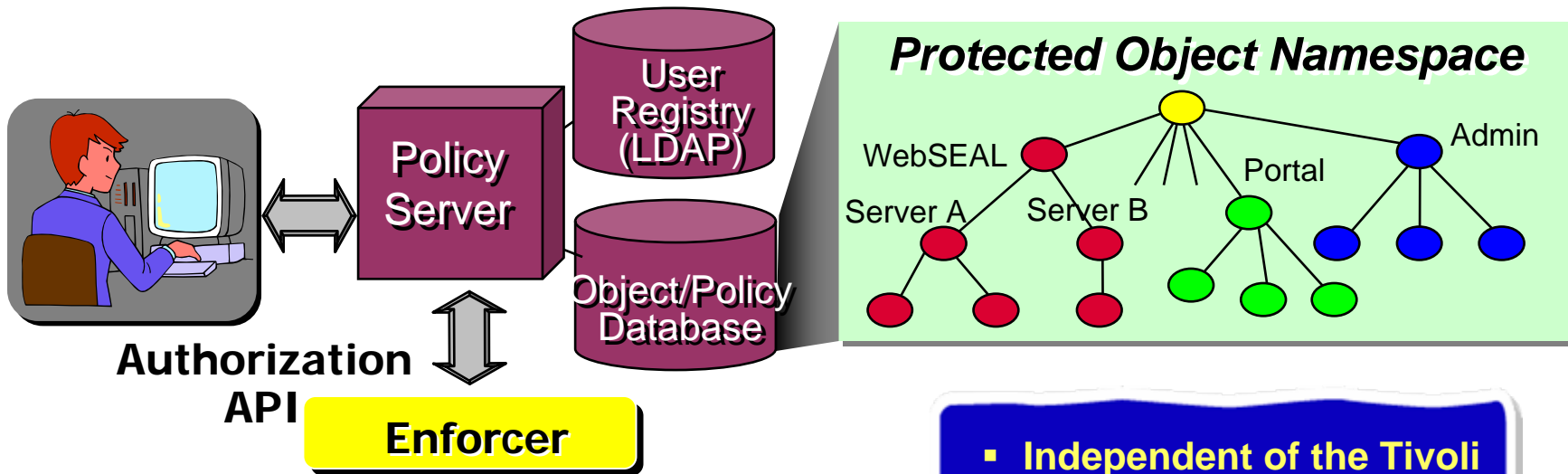
TAMeb Web enforcer: WebSEAL

- Reverse proxy server
 - All inbound Web traffic passes through WebSEAL
 - Authenticates all access to protected resources (against directory server)
 - Communicates with policy server to make authorization decisions (aznAPI)
 - Typically located in Internet DMZ
- Connection to each backend server is called a **junction**
- Backend selection based on junction name in request
 - Junction name is part of the requested URL path, WebSEAL filters URLs
- Creates a unified Web space for all back-end Web servers



Administration

Unified identity control is more efficient/effective than managing discipline by discipline



- Independent of the Tivoli Enterprise Framework.
 - No DCE!

Typical Usage—User Focus

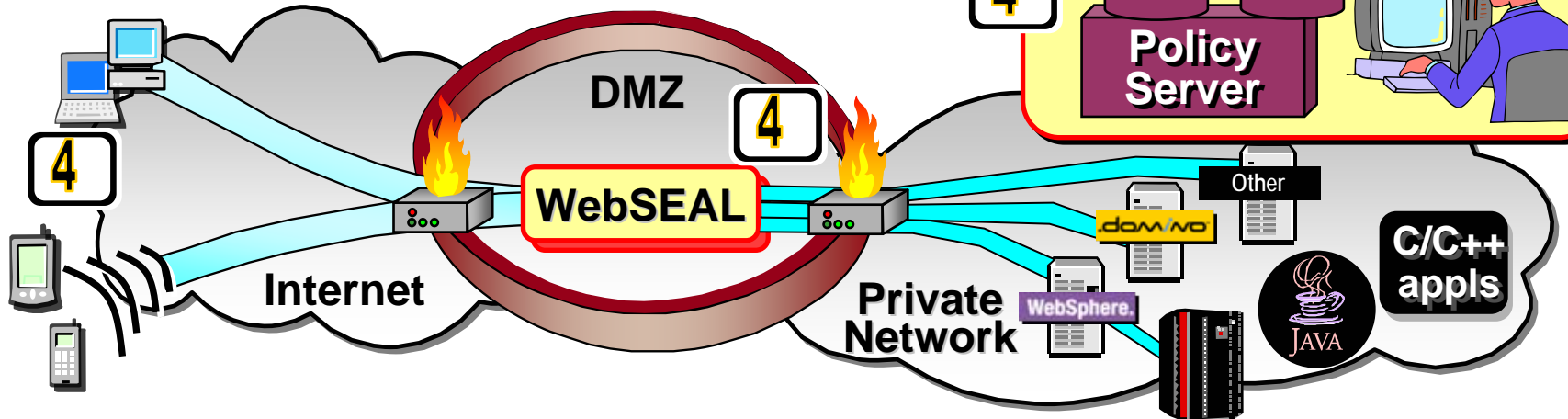
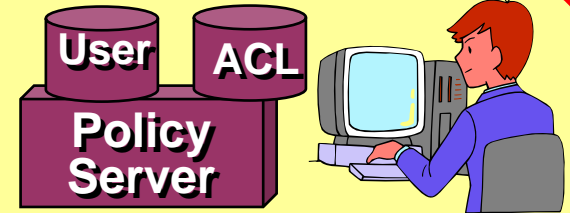
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- Single & cross-domain SSO
- Multiple authentication methods
- New WebSEAL function — password synchronization

4

Access Manager self-service and self registration features


4



- Higher customer satisfaction
- Lower help desk costs

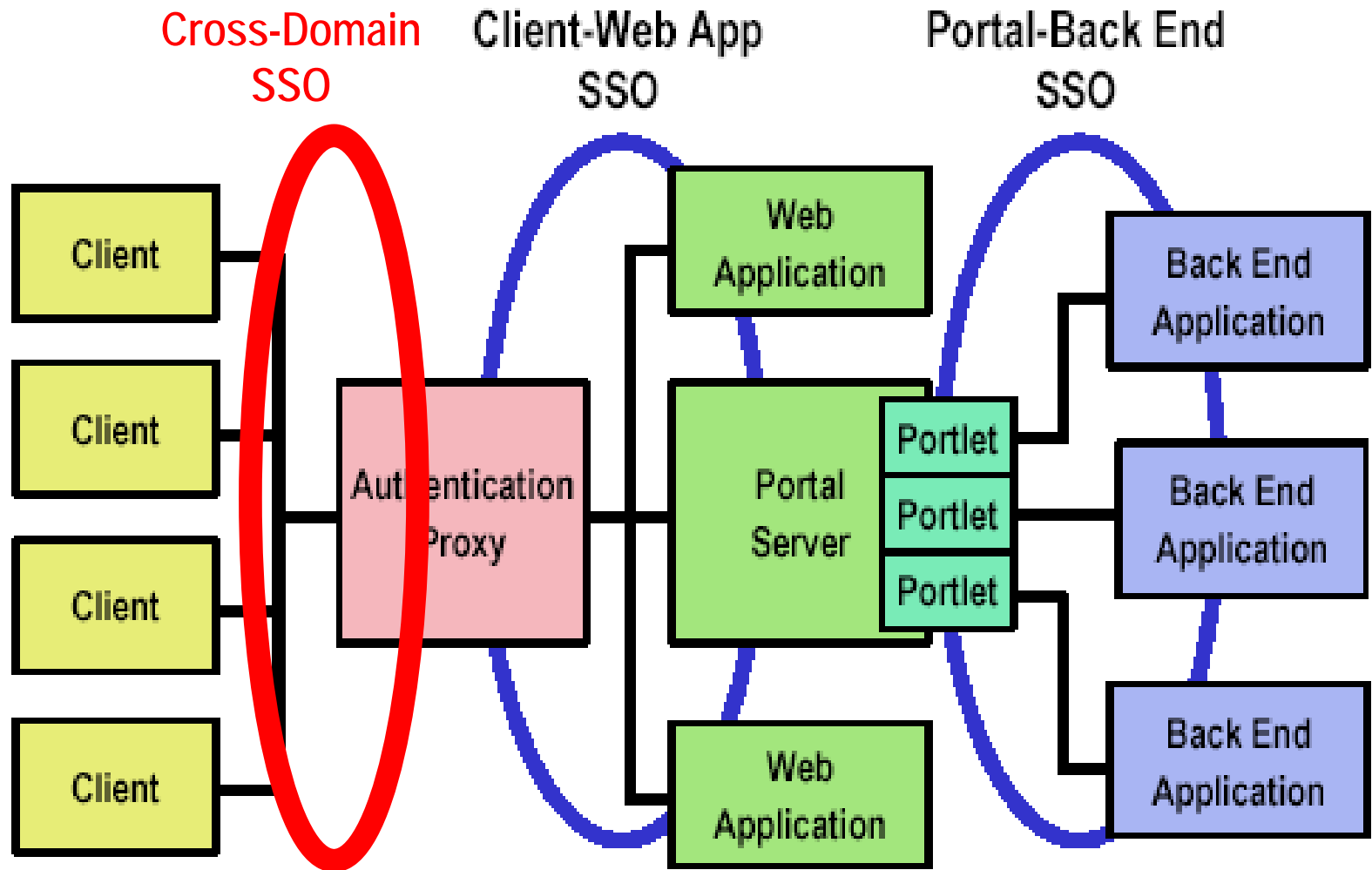
Web Single Sign-On Options

- ***iv-user HTTP Header, basicauth HTTP Header***
- ***Forms-based SSO***
- ***Trust Association Interceptor***
 - Code that runs on WebSphere
 - Reads iv-user and converts to WebSphere token
- **TAI++**
 - Like TAI, TAM credential data passed to WAS applications including EJBs
 - Improves performance, as WAS calls to LDAP are eliminated, reducing LDAP sever reads by fifty percent.
- ***Lightweight Third-Party Authentication (LTPA)***
 - WebSphere and Domino proprietary SSO approach
 - LTPA server authenticates user; uses session cookie maintains state
 - WebSEAL can act as LTPA server
 - WebSEAL and WebSphere share the same user repository
 - LTPA cookie doesn't reach the client
- ***GSO Junction***
 - Secure password lockbox (required uid/pw supplied)
- ***Desktop SSO***

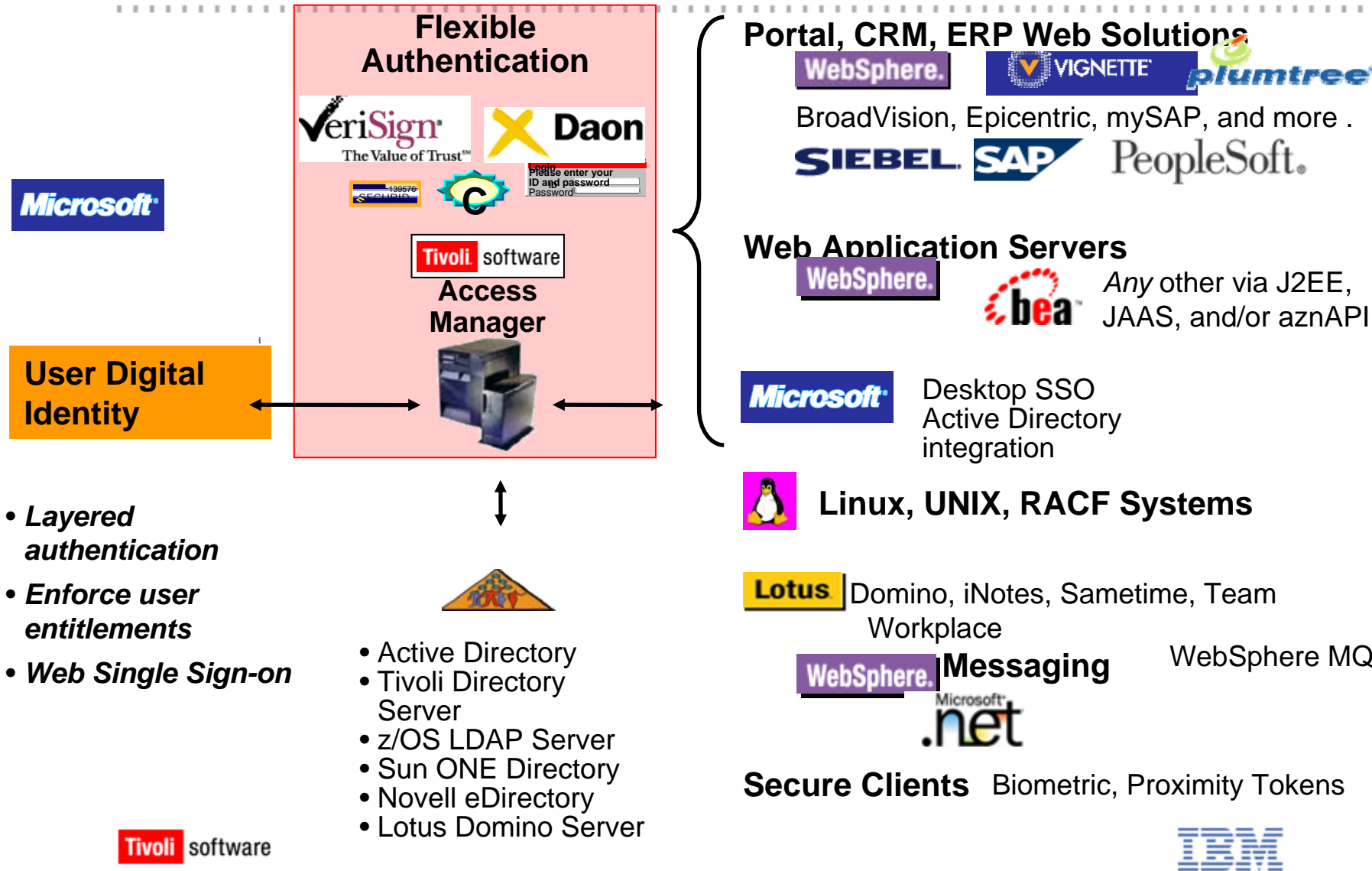


TAI more strategic
than LTPA

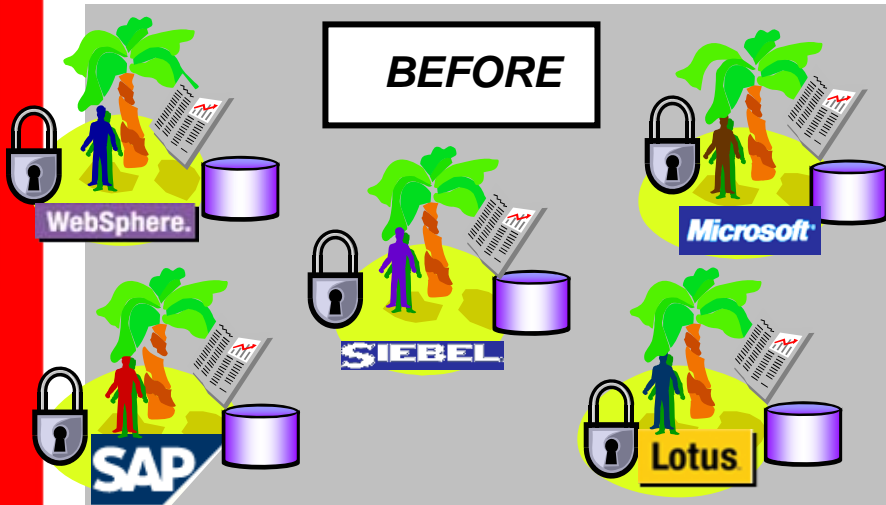
Multiple Realms of Single Sign-On



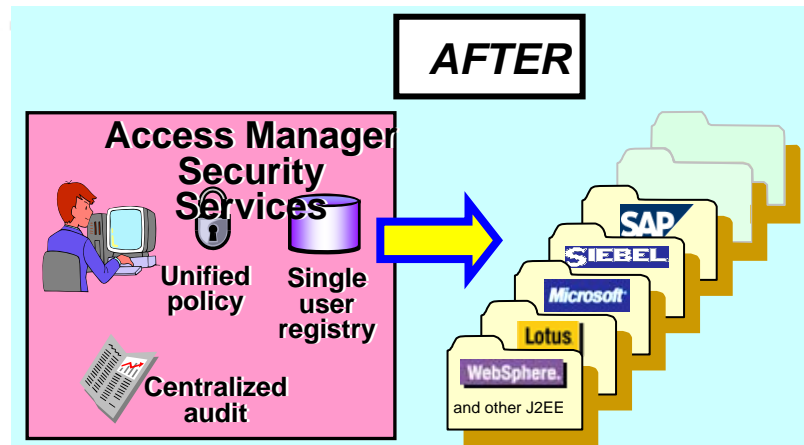
Tivoli Access Manager: Shared security



Tivoli Access Manager for e-business



- Uncoordinated application access
- Too many passwords to remember
- Multiple admins with multiple access control tools
- User and access control information everywhere
- Compliance? To what?



- Single point of entry to Web apps
- Web SSO
- Single admin or delegated admins with a single tool
- User and security info centralized/ understandable
- Policy + audit = compliance



= Security policy

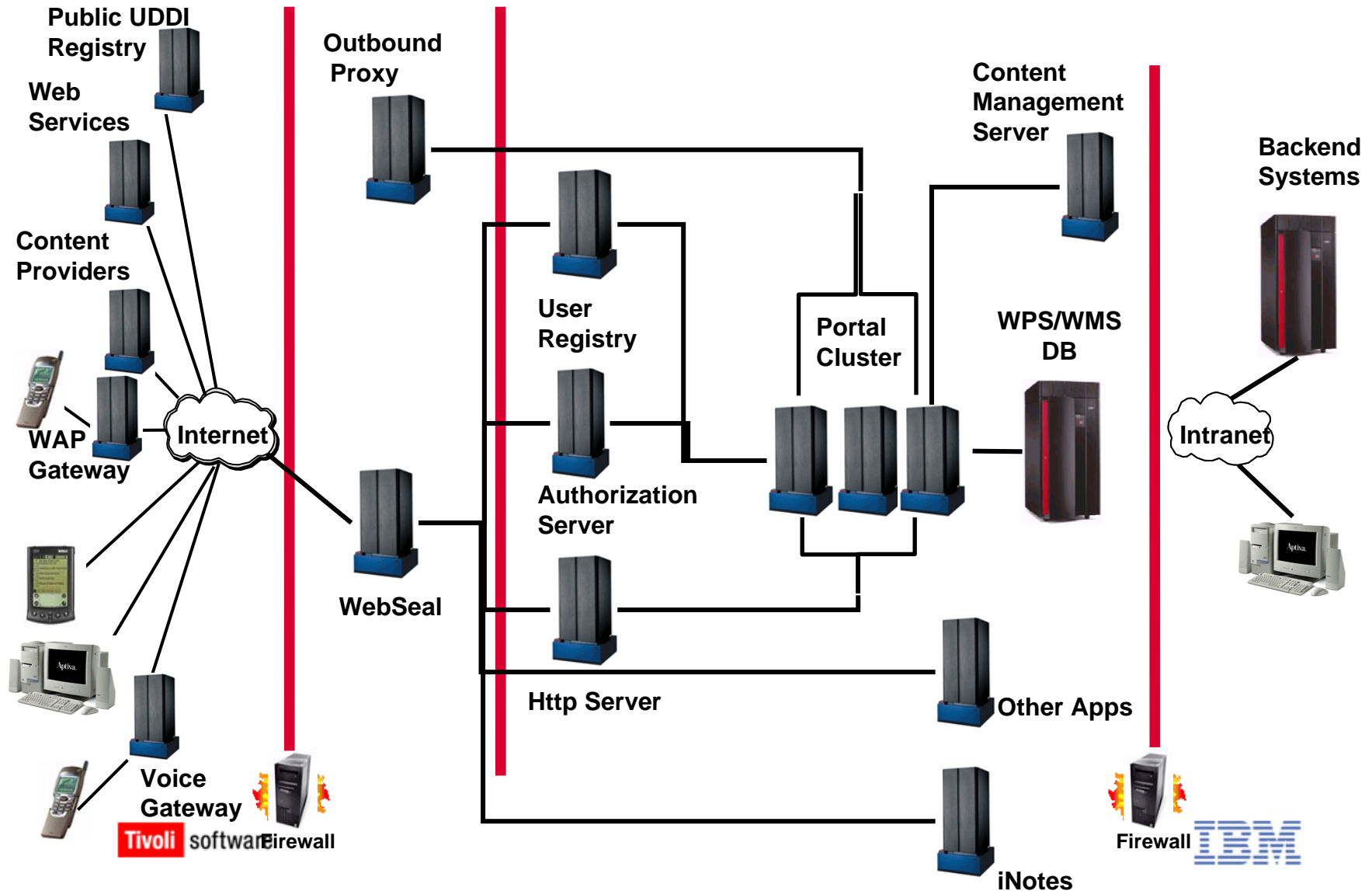


= User & group info



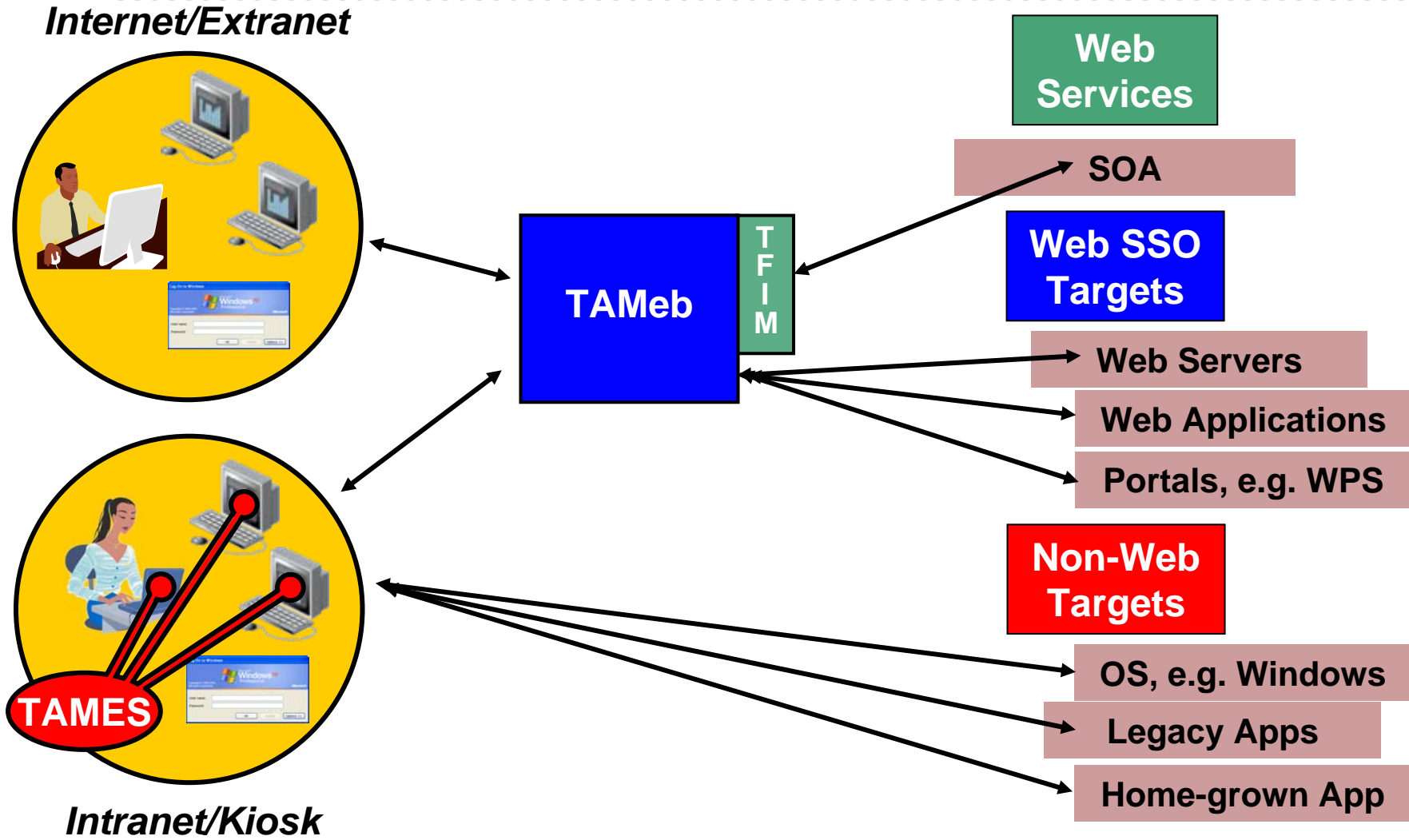
= Audit

Example WPS/WebSeal Topology



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 - ➔ Backup - Case Study

Complete Single Sign-On Solution



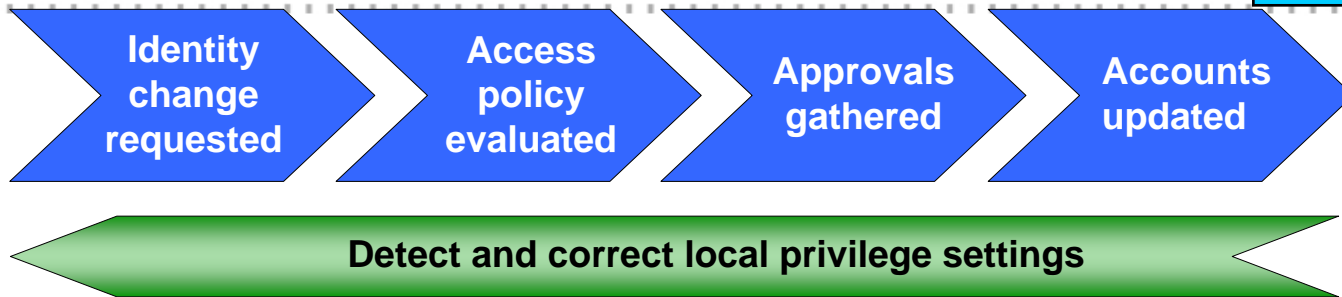
身份管理所面臨的挑戰

1. 跨平台、跨系統，符合安全政策要求的使用者帳號建立
2. 帳號生命週期維護工作 (職位變動，系統更改...)
3. 幽靈帳號的存在
4. 密碼原則不一致
5. 密碼重設成本
6. 密碼同步
7. 單一簽入需求

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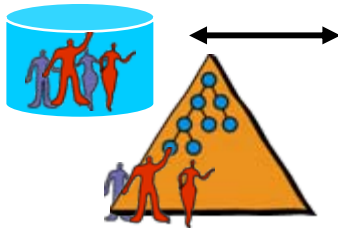
Tivoli Identity Manager

Identity Access Privacy
Directory
Directory Integration

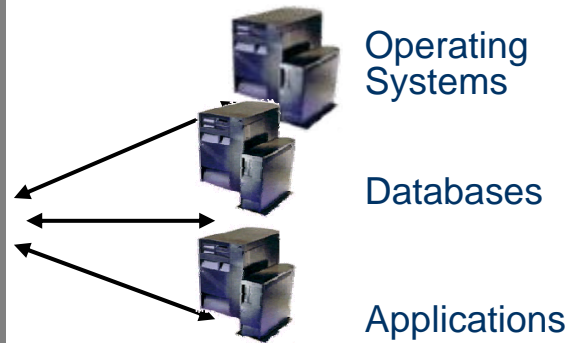
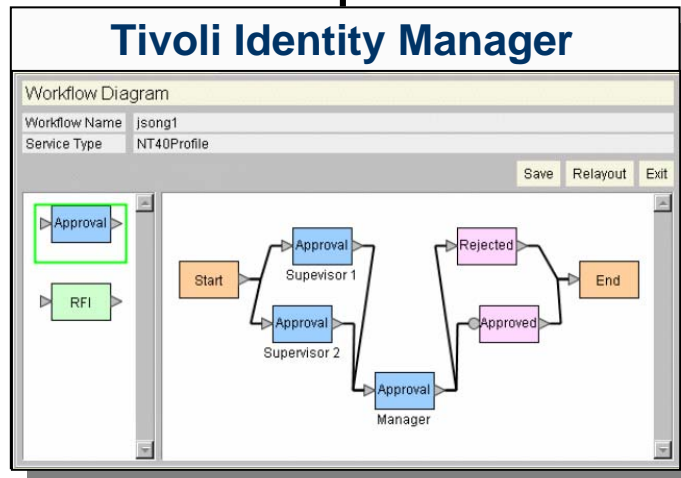


Industry's most comprehensive list of supported agents, and toolkit to create more

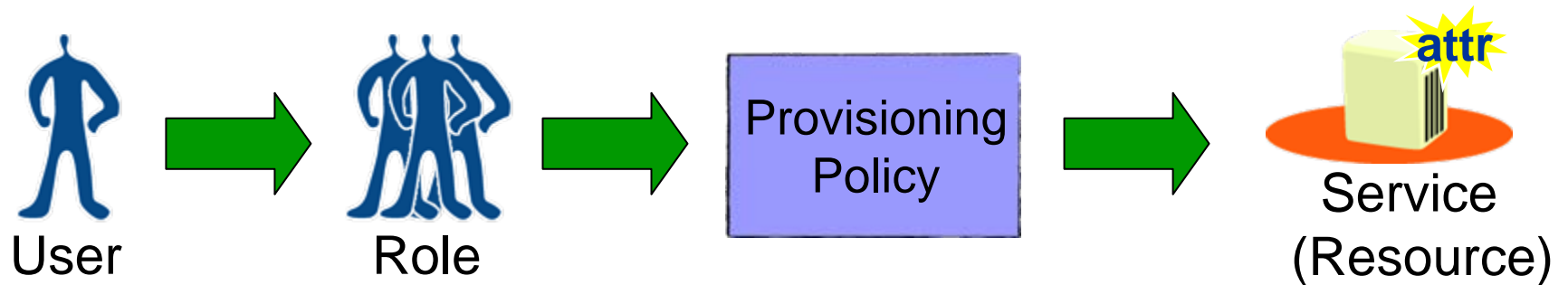
HR Systems



Identity Stores

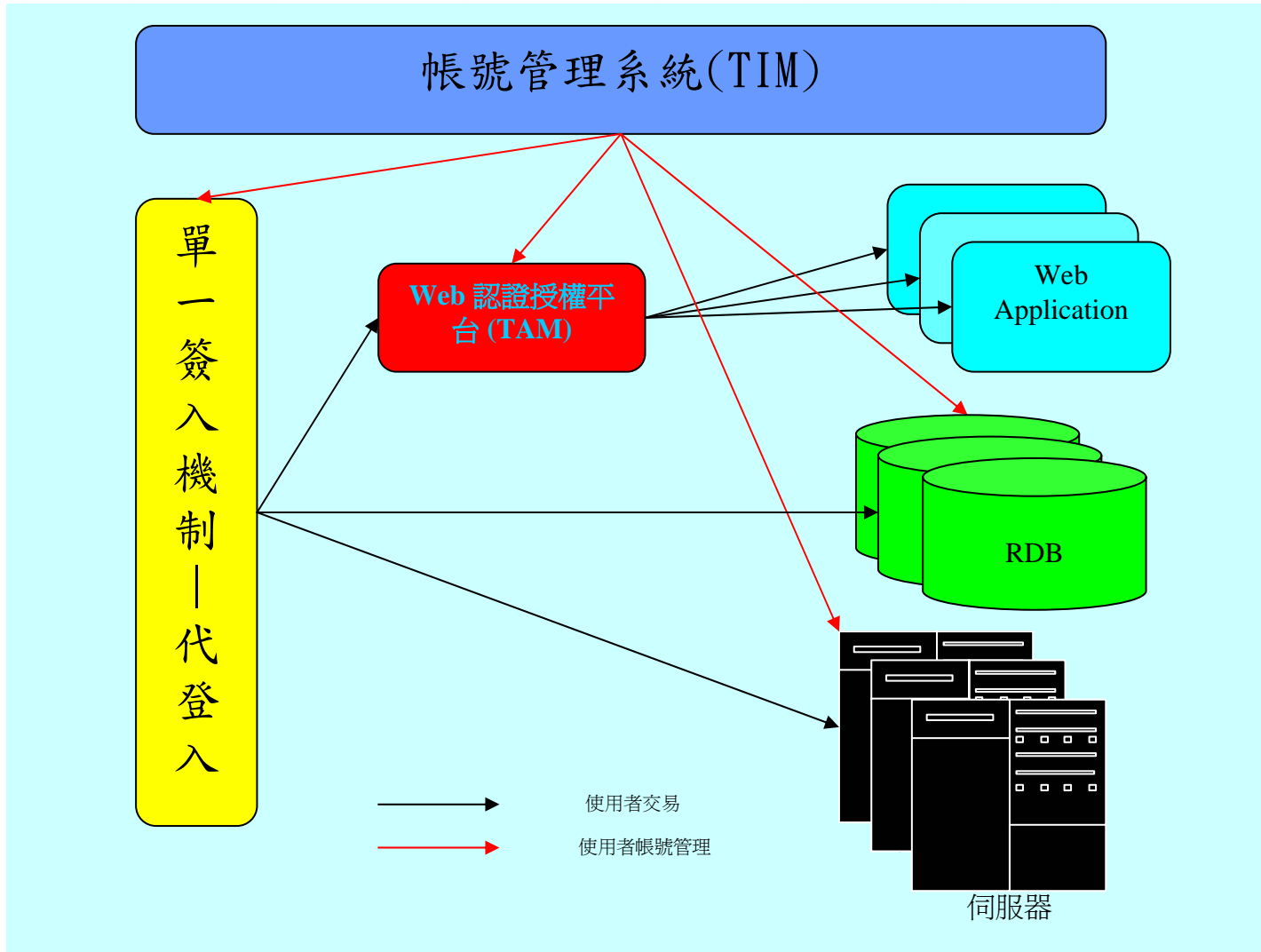


The TIM Provisioning Model



- Users assigned to roles based on responsibilities
- Role members are provisioned to resource(s) via a Provisioning Policy
- Provisioning Policies can also define attributes for a user

IBM Total SSO Solution



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Questions?

Tivoli software

IBM

 e-business software

Thank You !!

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IBM Software Group

IBM 整合式的身份管理 & SSO Solution



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Agenda

- Customers' Pains
- IBM Total Solution on Integrated Solutions
- Single Sign-on Integration



Common Thread and Cost is Identity Management

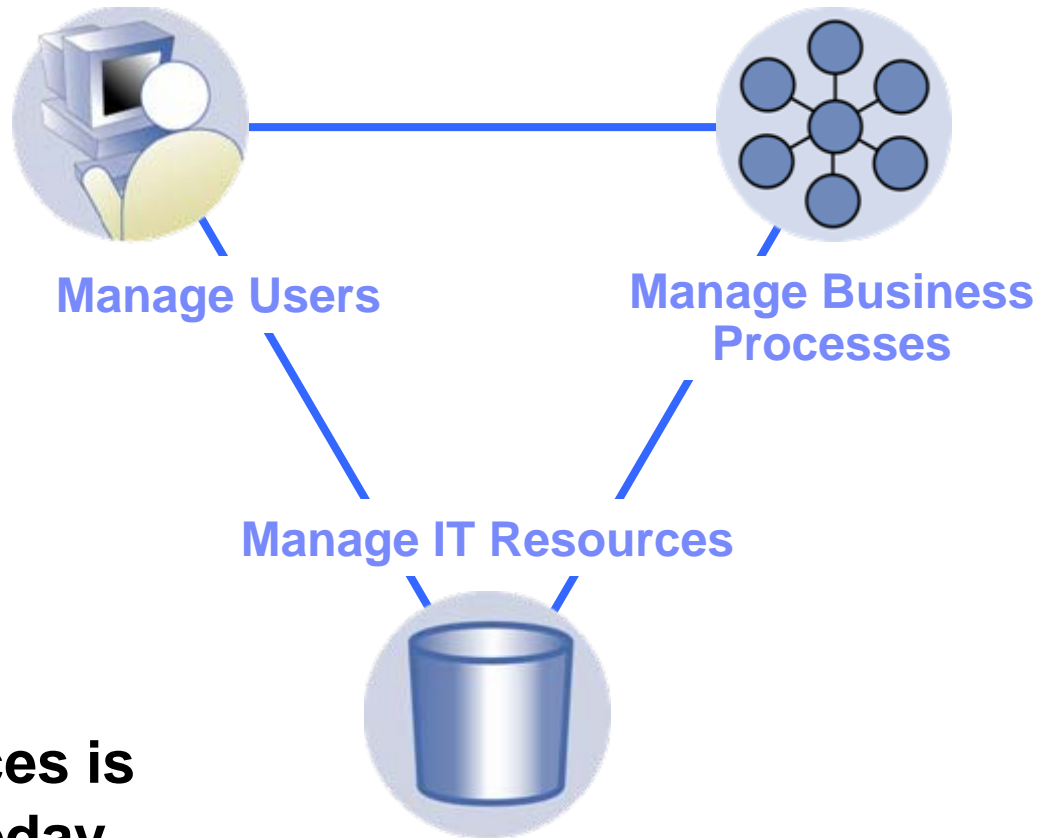
Today's Complexity:

- Multiple Accounts per User
- Administrators
- Business Processes
- IT Resources
- Linkage via Transactions

Identity management requires a mix of:

- Business Goals
- Level of Desired Risk
- Resources

Where to apply resources is difficult to determine today



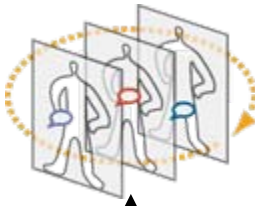
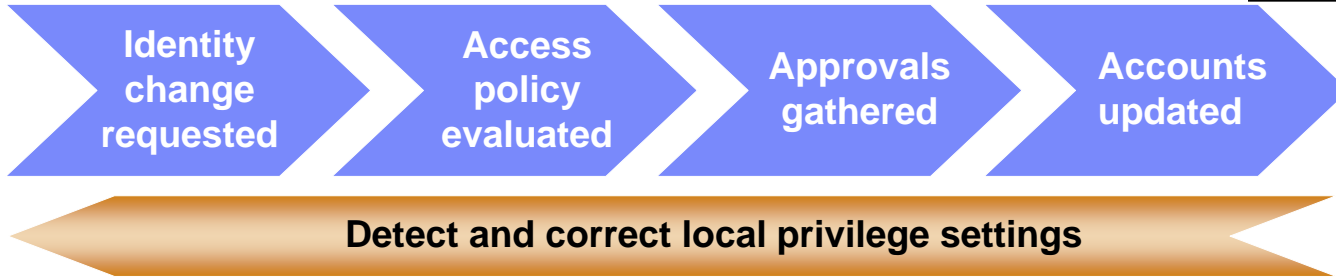
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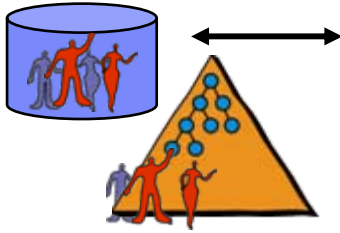
Tivoli Identity Manager

Identity	Access	Privacy
Directory		
Directory Integration		

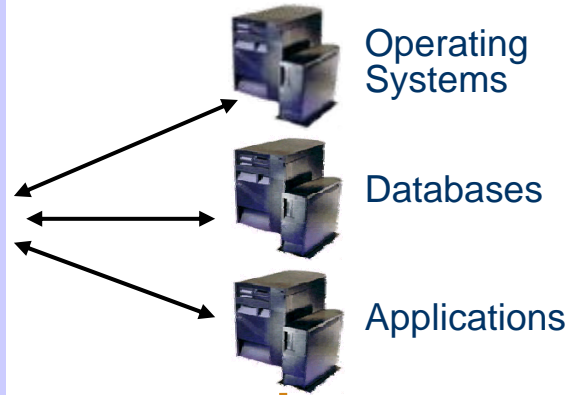
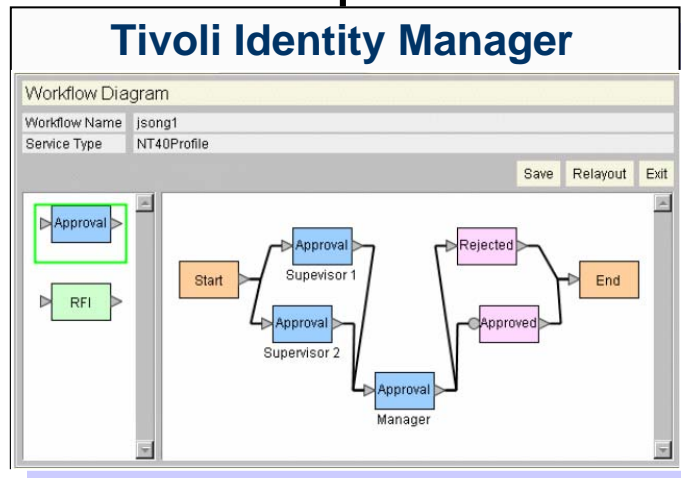


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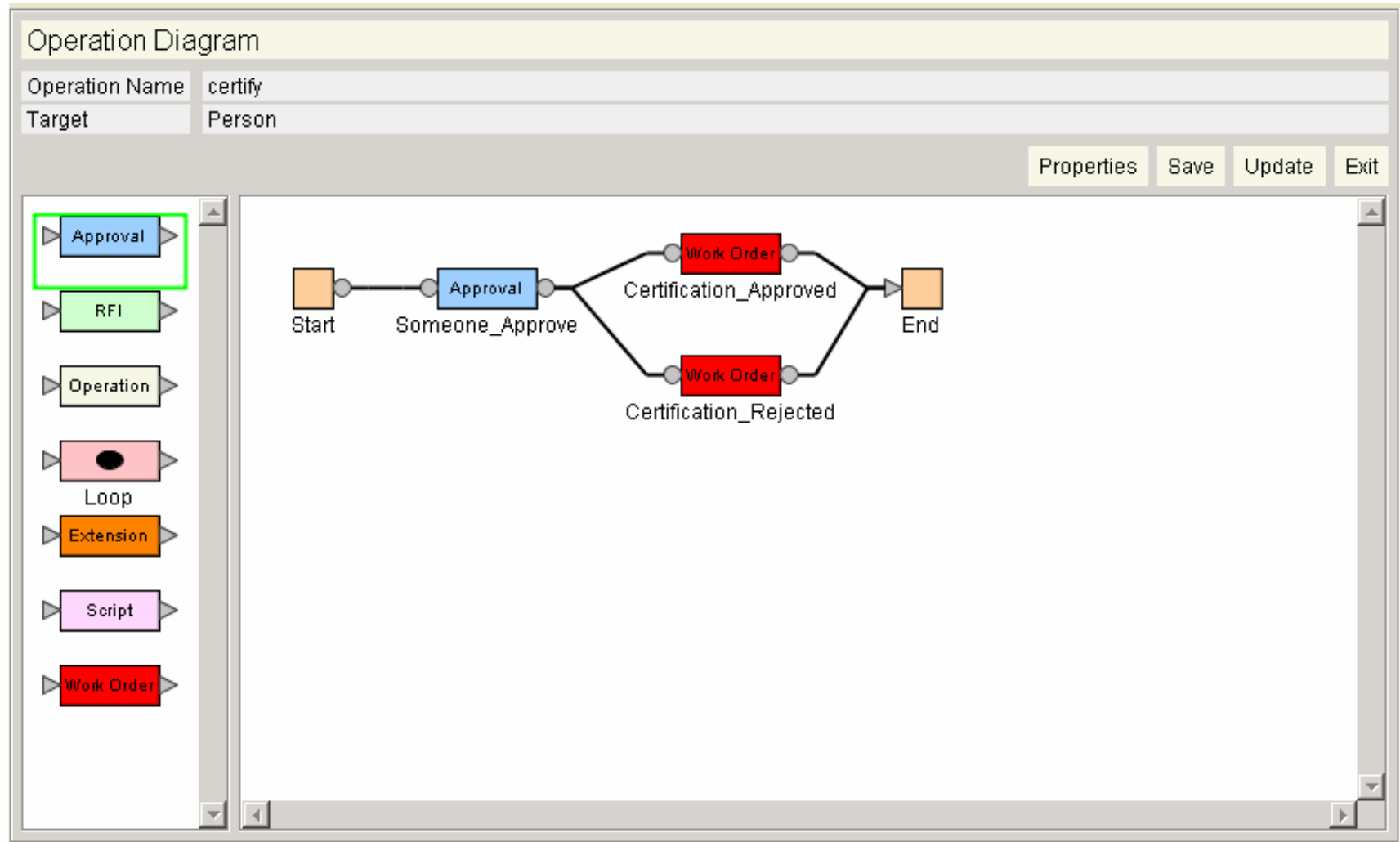
HR Systems



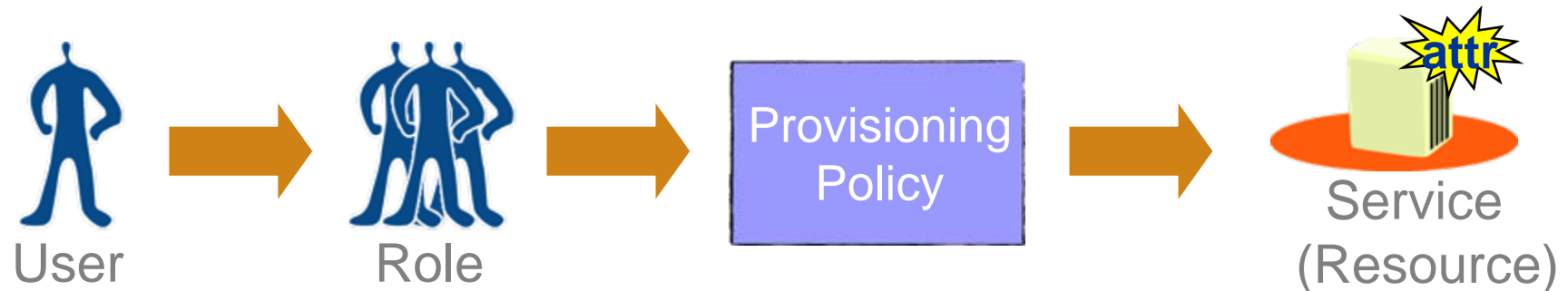
Identity Stores



TIM's Graphical Lifecycle Management and Workflow Design Tool

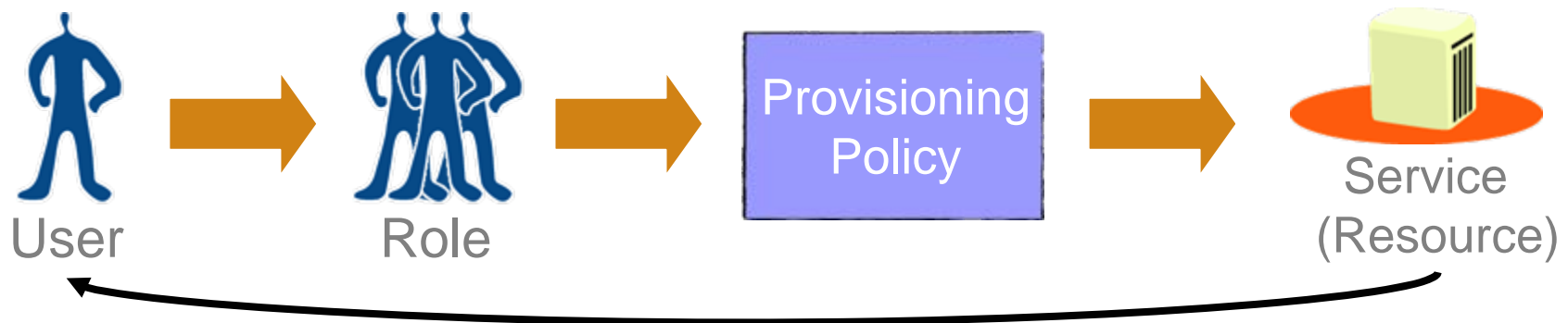


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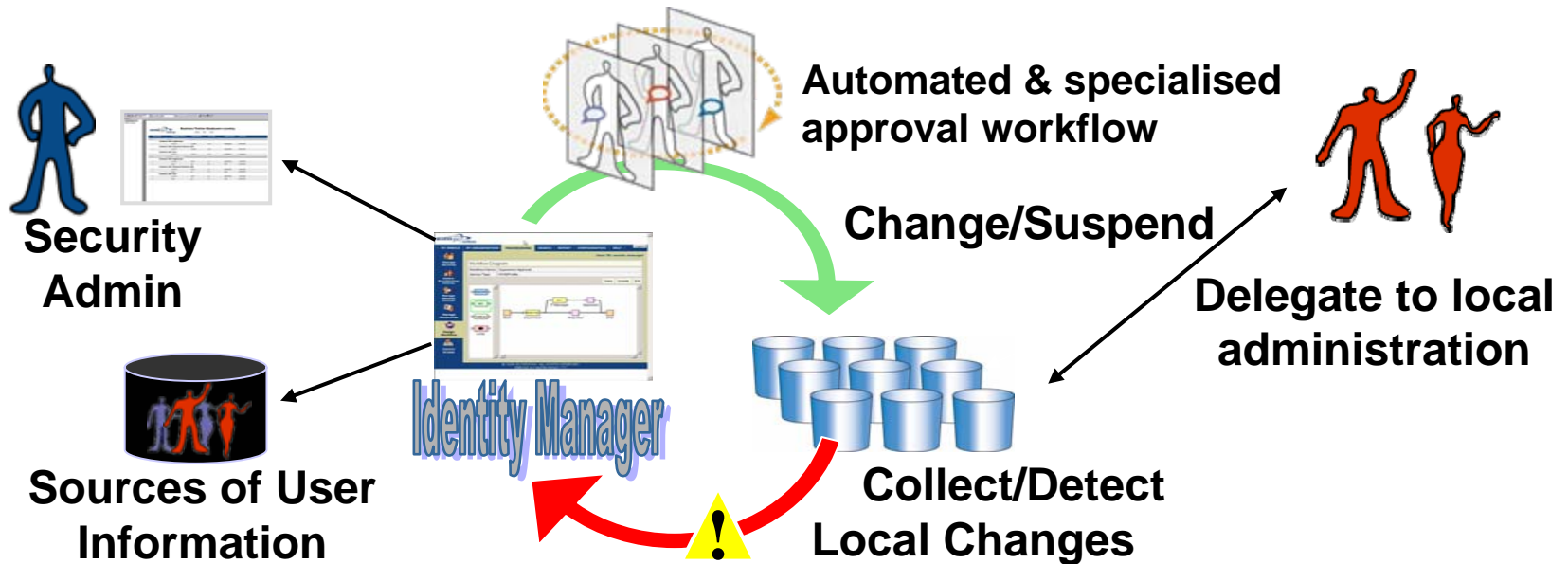
Reconciliation Compares “What Is” to “What Should Be”



- Policy enforced during reconciliation (I.e. permissions on resource)
 - TIM can “roll back” unauthorized changes made by local admin
- Reconciliation identifies orphan accounts
 - Adopted, suspended, restored or de-provisioned

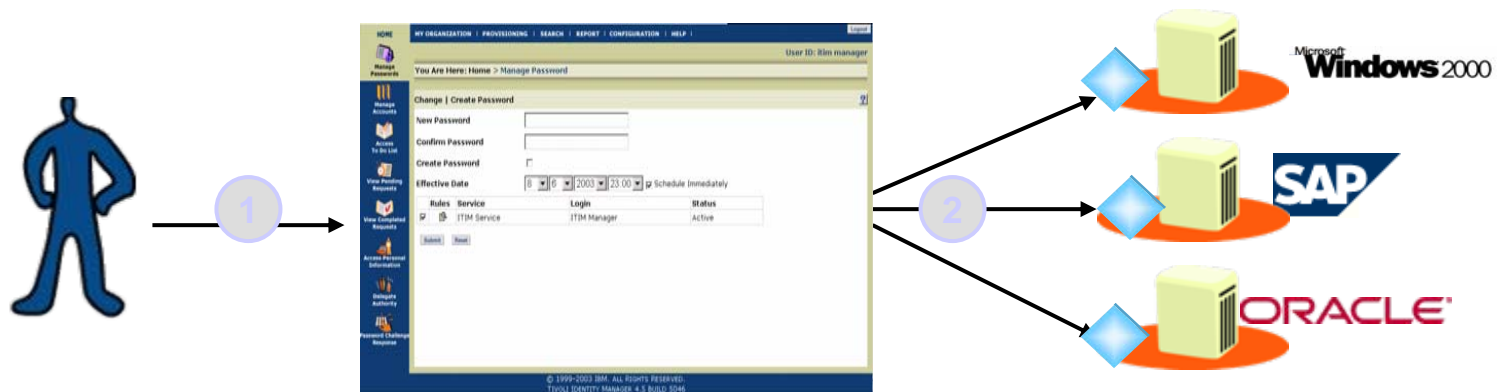
機動化的帳號生命週期管理

- ◆ Automatically provision of user access rights
- ◆ Enable user self-service password management
- ◆ Delegate administrative responsibility as needed
- ◆ Automate identity change management and approval process

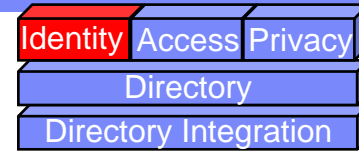


Self Service Reduces Help Desk Calls

- Users may service all of their own attributes (address, title, etc)
 - Challenge response for password reset
- Changes can be reviewed and approved through workflow
- Password Pickup
- Password sync for TIM services
- Reverse password sync for Windows and/or Access Manager users



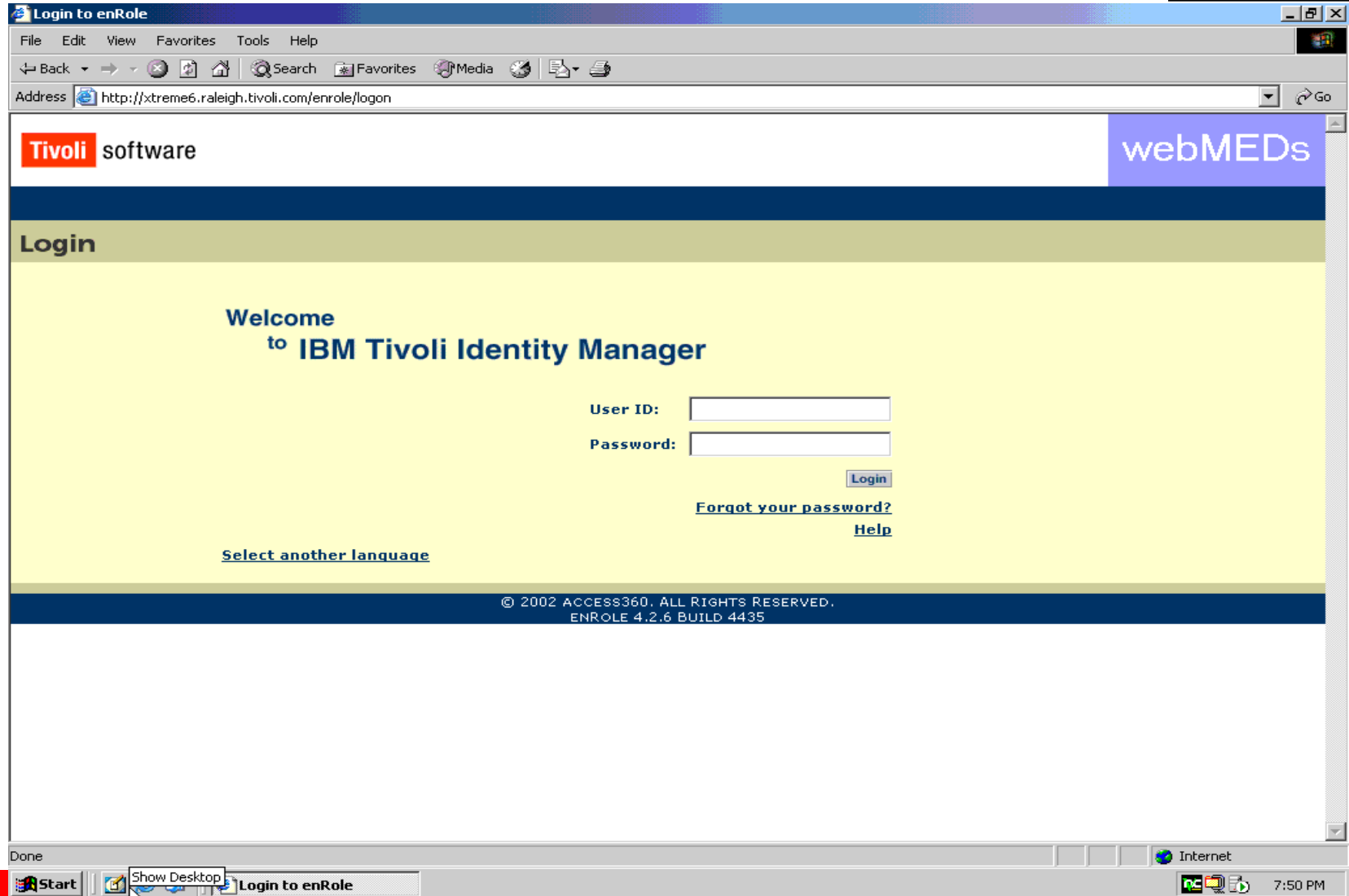
Password self-service



- **Users can reset their own passwords through Web Interface**
 - ▶ Passwords can be synchronized
 - ▶ Password rules can be specified for each account type
- **Challenge Response supported for password reset**
 - ▶ Supports forced CHAL/RESP
 - ▶ Supports customizing answers
 - ▶ Supports easy configuration via tab on TIM 4.x GUI
 - ▶ Can choose 3 modes: Pre-Defined, User-Selected, Random-Selected



ITIM GUI



GUI Common Features

Identity Access Privacy
Directory
Directory Integration

IBM Tivoli Identity Manager - Microsoft Internet Explorer

Tivoli Identity Manager Version 4.4

HOME MY ORGANIZATION PROVISIONING | SEARCH | REPORT | CONFIGURATION | HELP | Logout

User ID: itim manager

You Are Here: My Organization > CorpHQ > Manage People

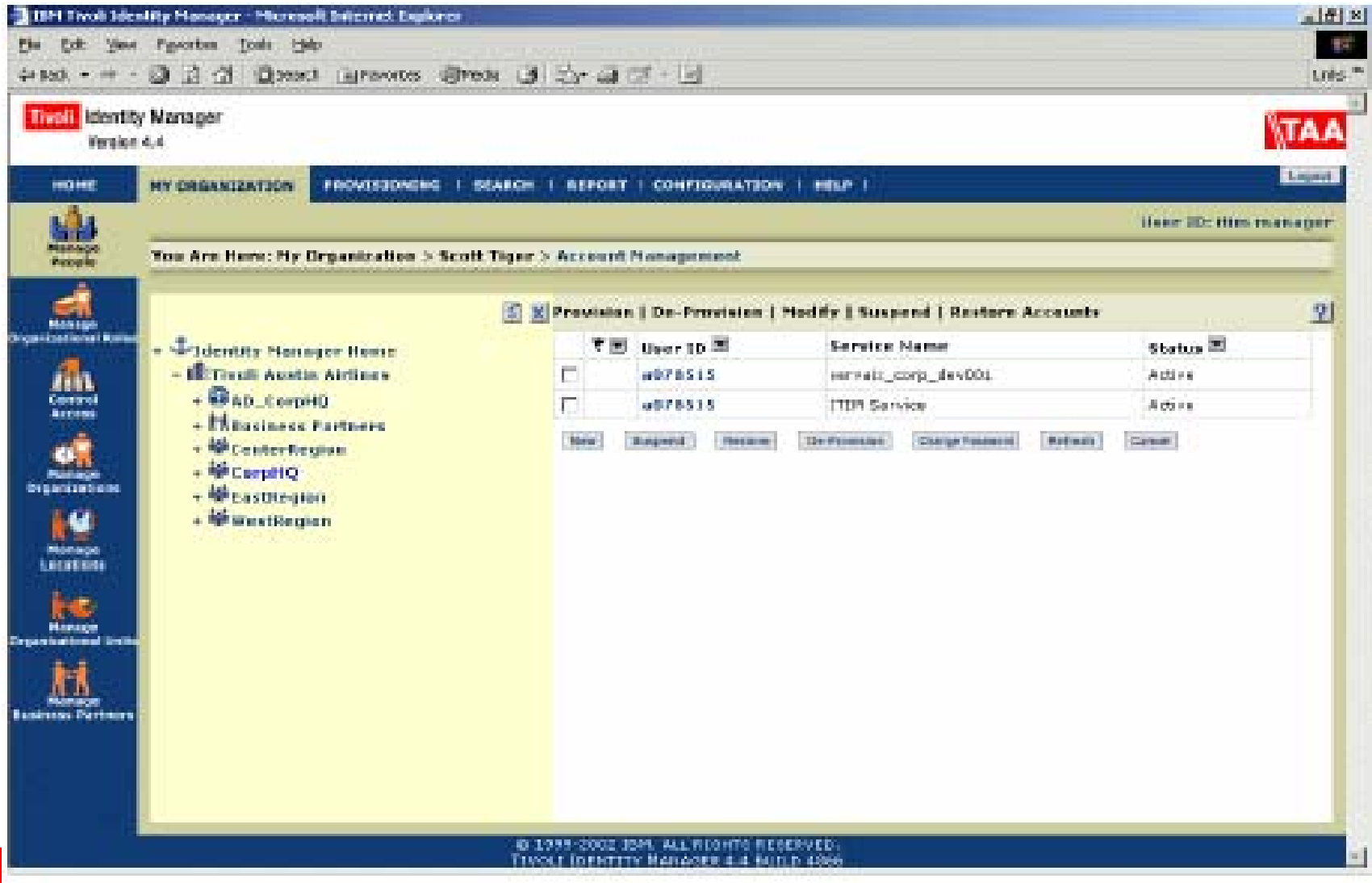
Use this screen to add, delete, and manage people

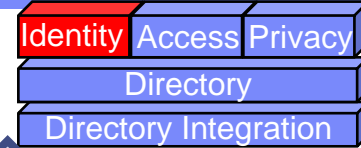
Name	Status	Custom Display
<input type="checkbox"/> Celis Pale	Active	celis.pale@taair.com
<input type="checkbox"/> Harry Point	Active	
<input type="checkbox"/> Linus Graff	Active	
<input type="checkbox"/> Martha Smith	Active	martha@hotmail.com
<input type="checkbox"/> Scott Tiger	Active	scott.tiger@taair.com
<input type="checkbox"/> Thomas Santana	Active	

Add Delete Suspend Restore Transfer Refresh

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TIVOLI IDENTITY MANAGER 4.4 BUILD 1855

GUI Common Features





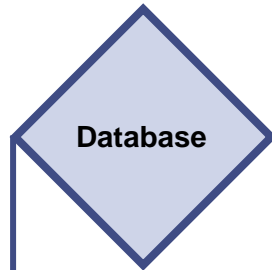
Identity Manager Agents



- CA - ACF2
- CA - Top Secret
- Entrust PKI
- Entrust getAccess
- MVS RACF
- Netegrity SiteMinder
- Oblix NetPoint
- Remedy*
- RSA ACE/Server
- RSA Securant ClearTrust
- Tandem Safeguard Guardian
- Tivoli Access Manager*



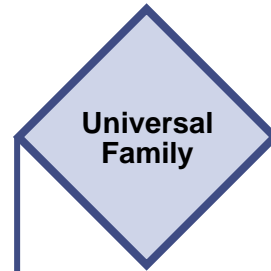
- Clarify eFrontOffice*
- Oracle E-Business Suite
- PeopleSoft
- Peregrine ServiceCenter
- SAP R/3*
- Siebel



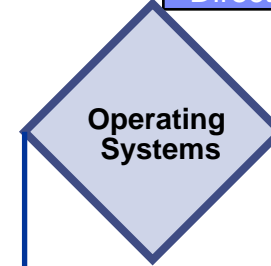
- IBM DB2/UDB*
- Informix*
- Oracle 7/8/8i/9i*
- SQL Server*
- SQL Server 2000*
- Sybase*
- Teradata DBMS*



- MS-Exchange 5.5*
- MS-Exchange 2000*
- Lotus Notes*
- Novell GroupWise*



- CLI-X
- LDAP-X*
- Critical Path Injoin
- IBM Directory Server
- Novell Directory Services
- Oracle OID
- Sun iPlanet Directory
- RDBMS-X*
- Universal Provisioning Agent*



- HP/Compaq Tru64
- HP-UX
- IBM AIX
- IBM AS/400
- OpenVMS
- RedHat Linux
- Sun Solaris
- SUSE Linux
- Windows 2000*
- Windows NT*

Design Characteristics:

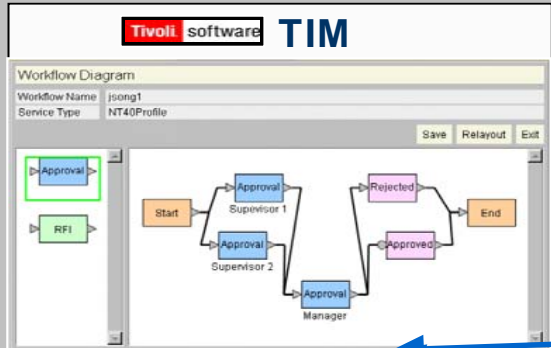
- Secure
- Bi-directional
- Firewall friendly

* Offers remote operation

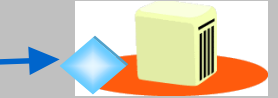
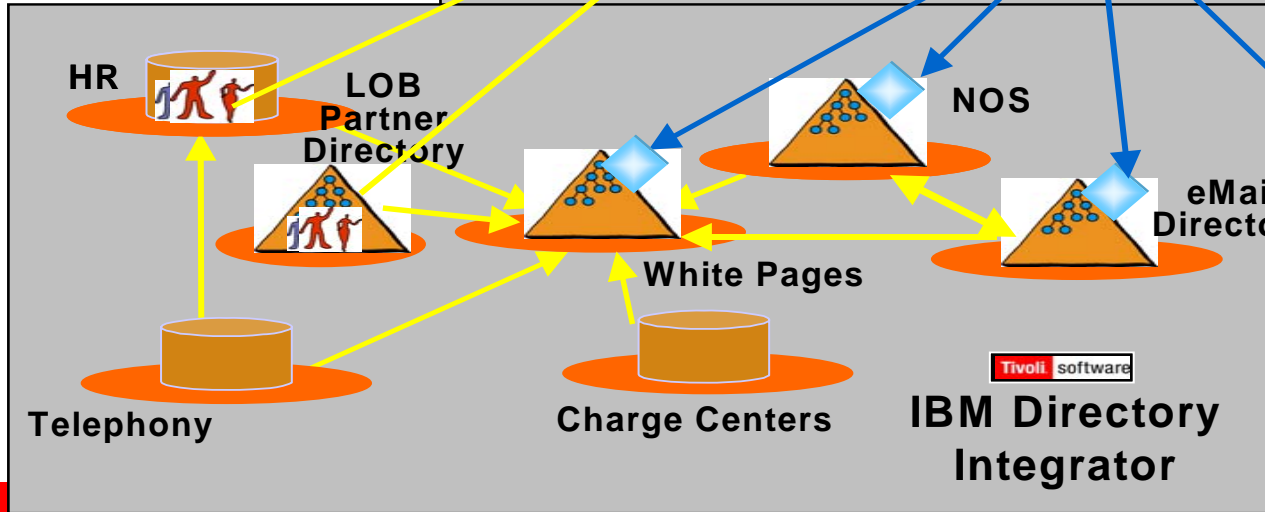
TIM and IDI Together

Identity-Driven User Accounts

Administer:
What am I authorized to do?

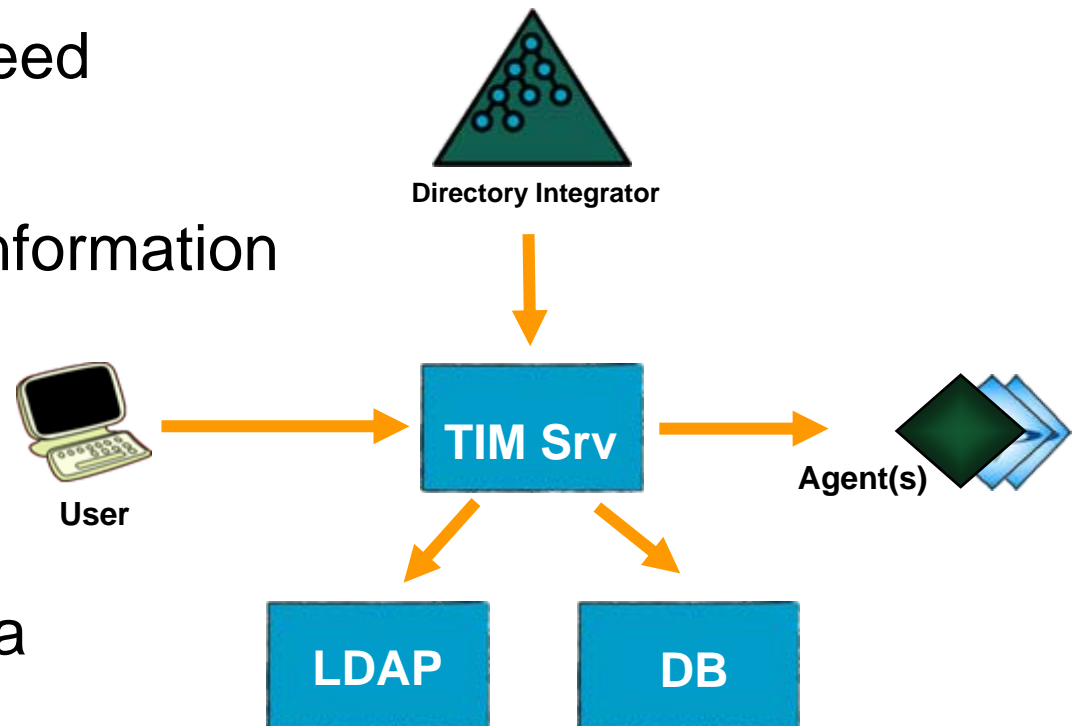


Synchronize Identity Stores

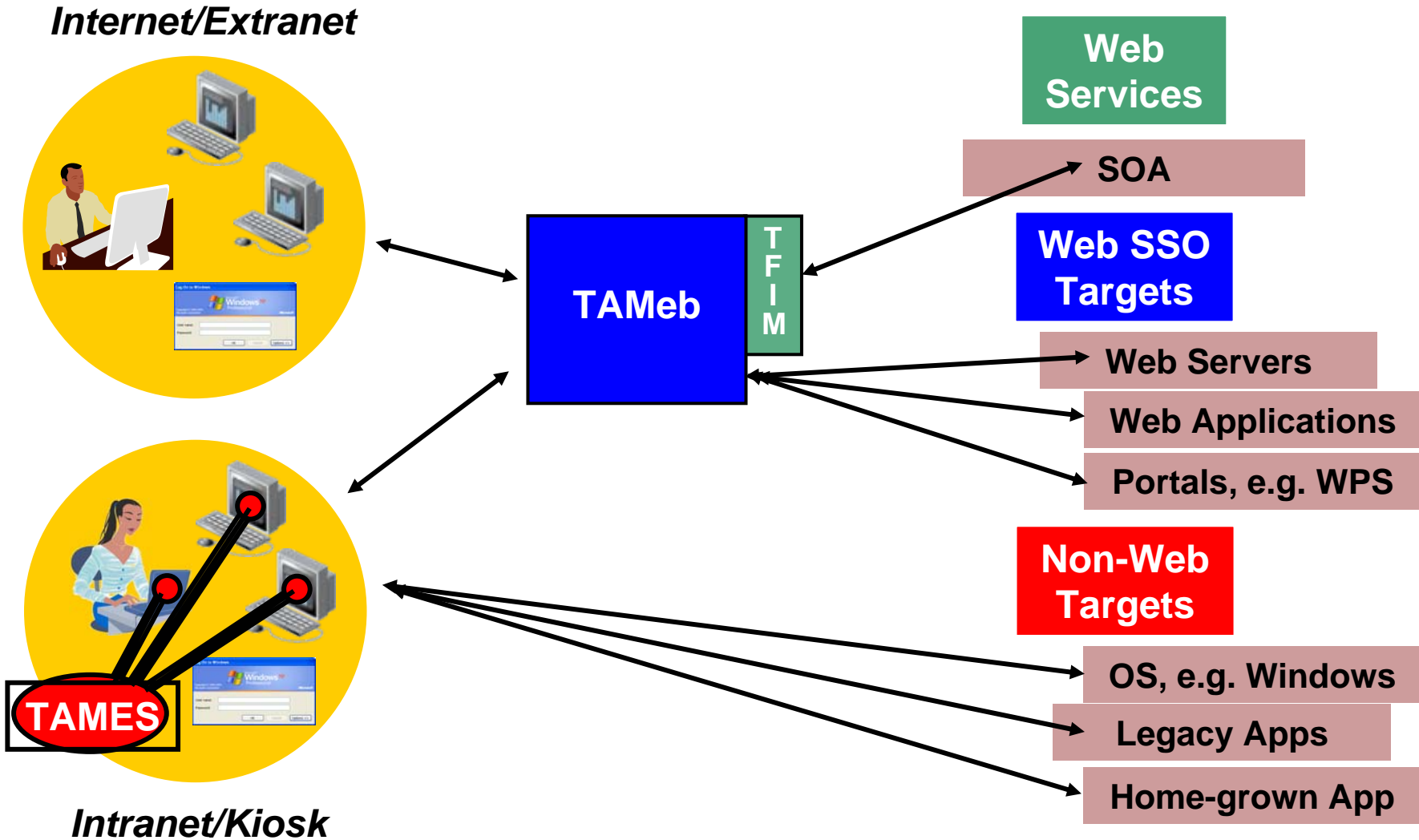


IDI Simplifies Integration with Existing Environments

- Authoritative Identity Feed
- Bulk Loading of User Information
- Custom Agent
- Synchronization of Data
- IDI Included, but not required



Complete Single Sign-On Solution



Benefit for Customer

- Easy to use, Easy to maintain SSO solution.
 - ▶ Mature and ready to use.
 - ▶ Very thin client, easy to install for just a few step.
 - ▶ Cover both Web SSO and Legacy SSO. (Web, Windows, Host Emulator)

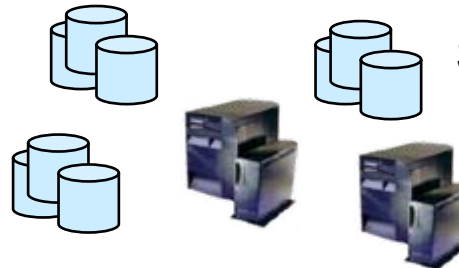
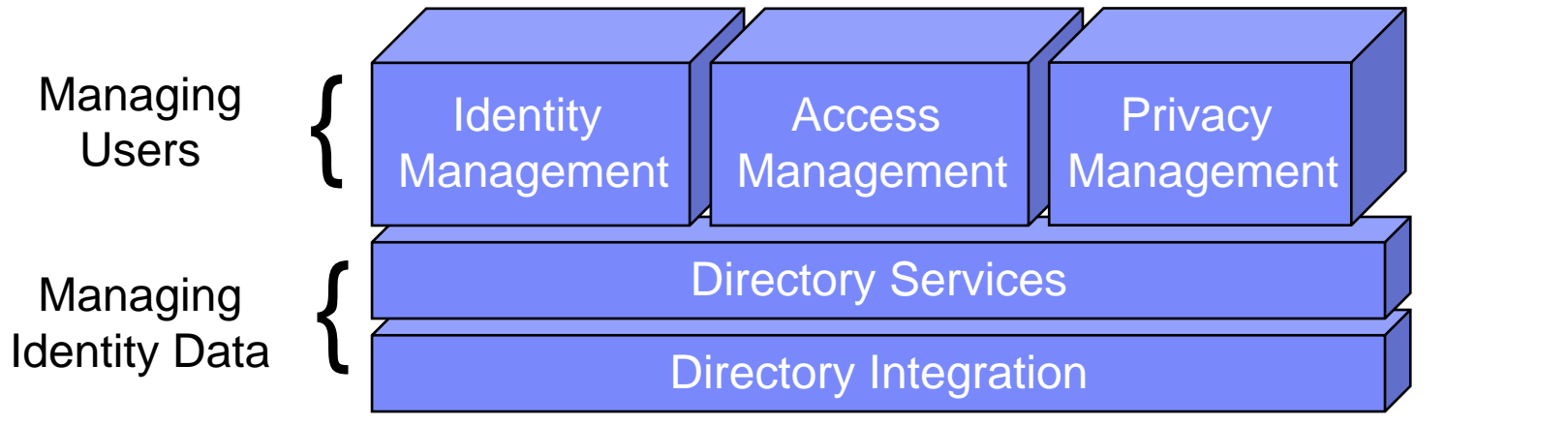
- Enterprise centralized Identity Management
 - ▶ Account Accountability (No more Ghost Accounts)
 - ▶ Password Management (Self-Service, Password Policy, Password Sync.....)
 - ▶ Total Solution for Identity Management



IBM's 整合式的身份管理解決方案



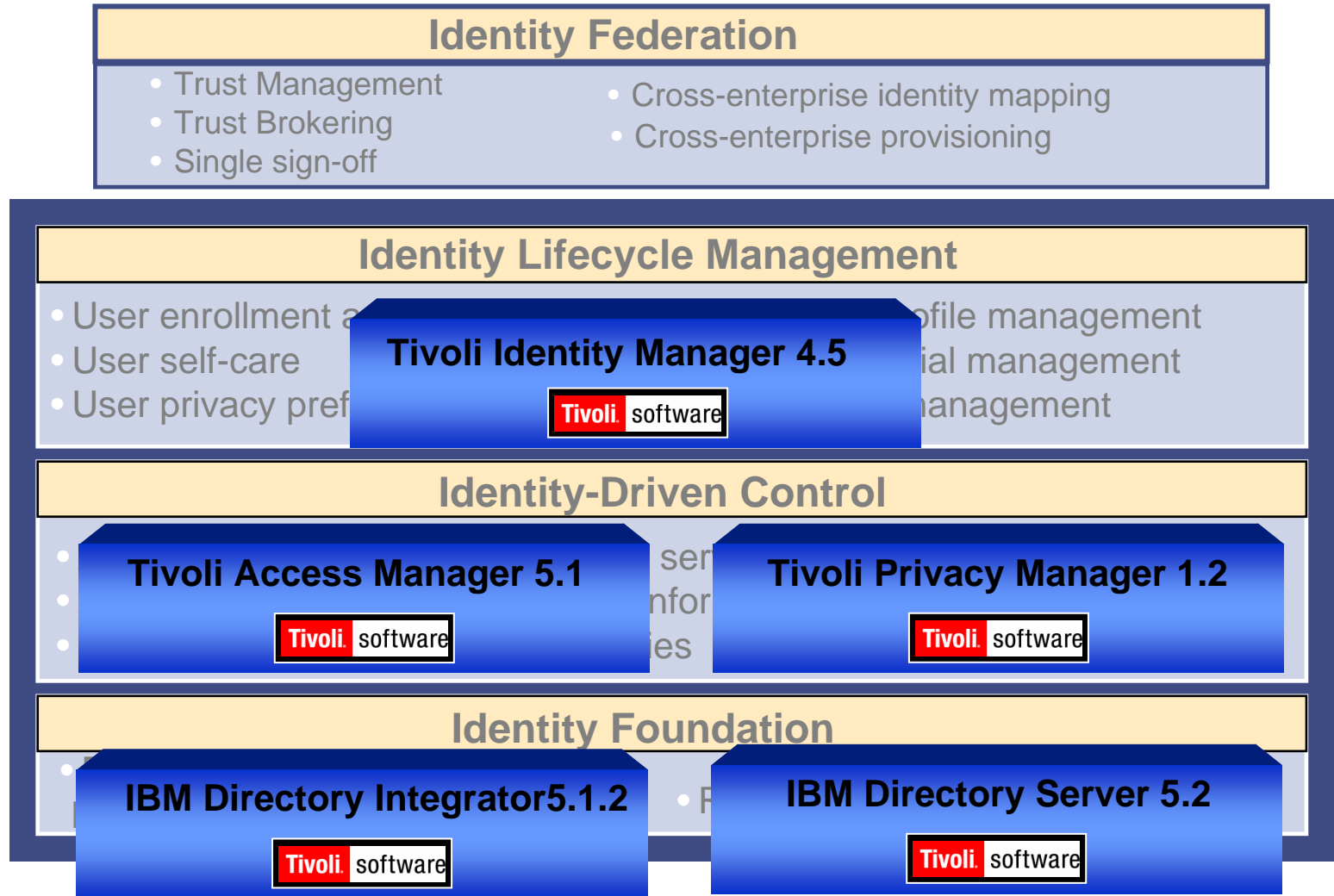
Users & Applications



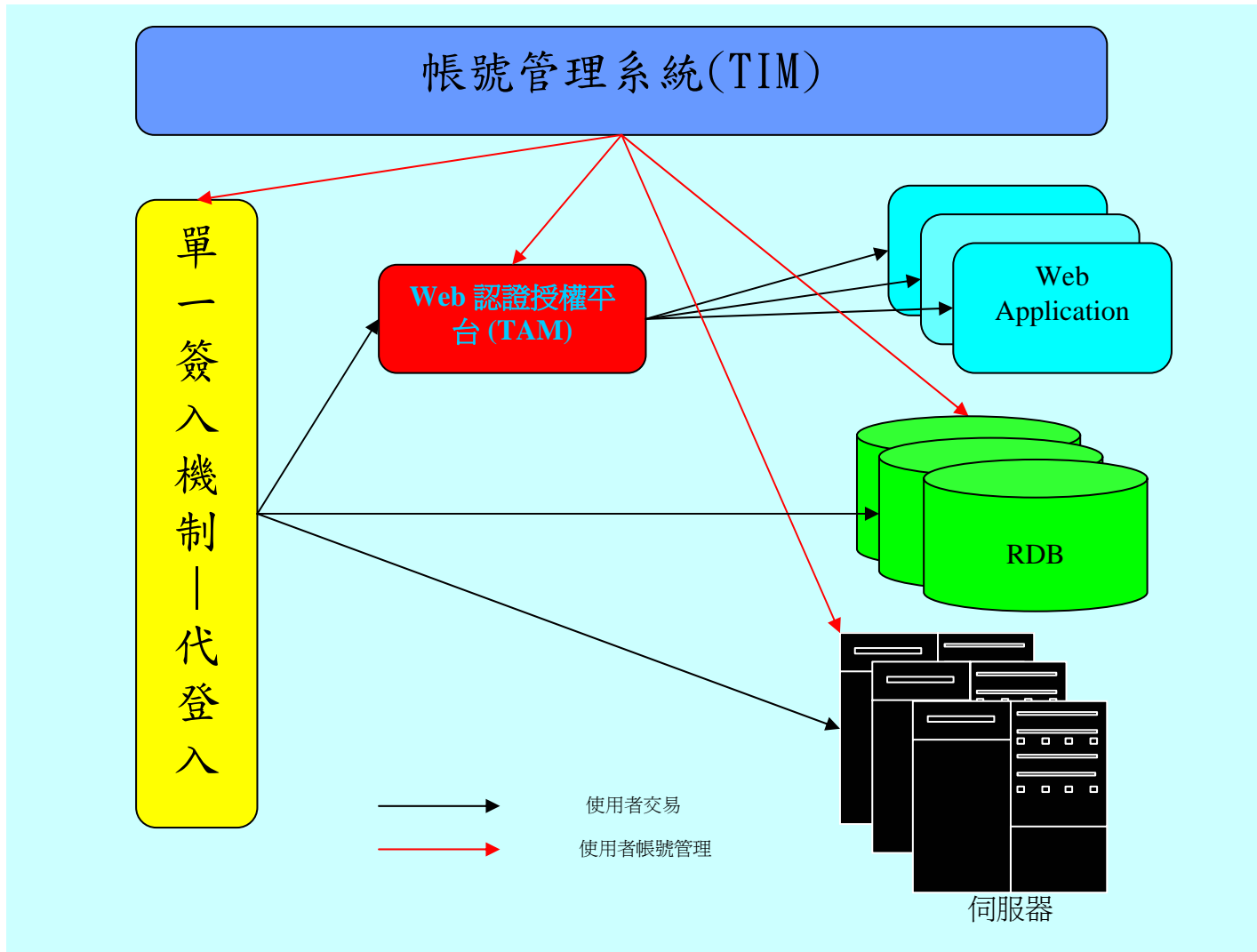
Systems & Resource Information



Identity Management Blueprint Today



IBM Total SSO Solution





IBM Software Group

Thank You !!

Tivoli software



 e-business software



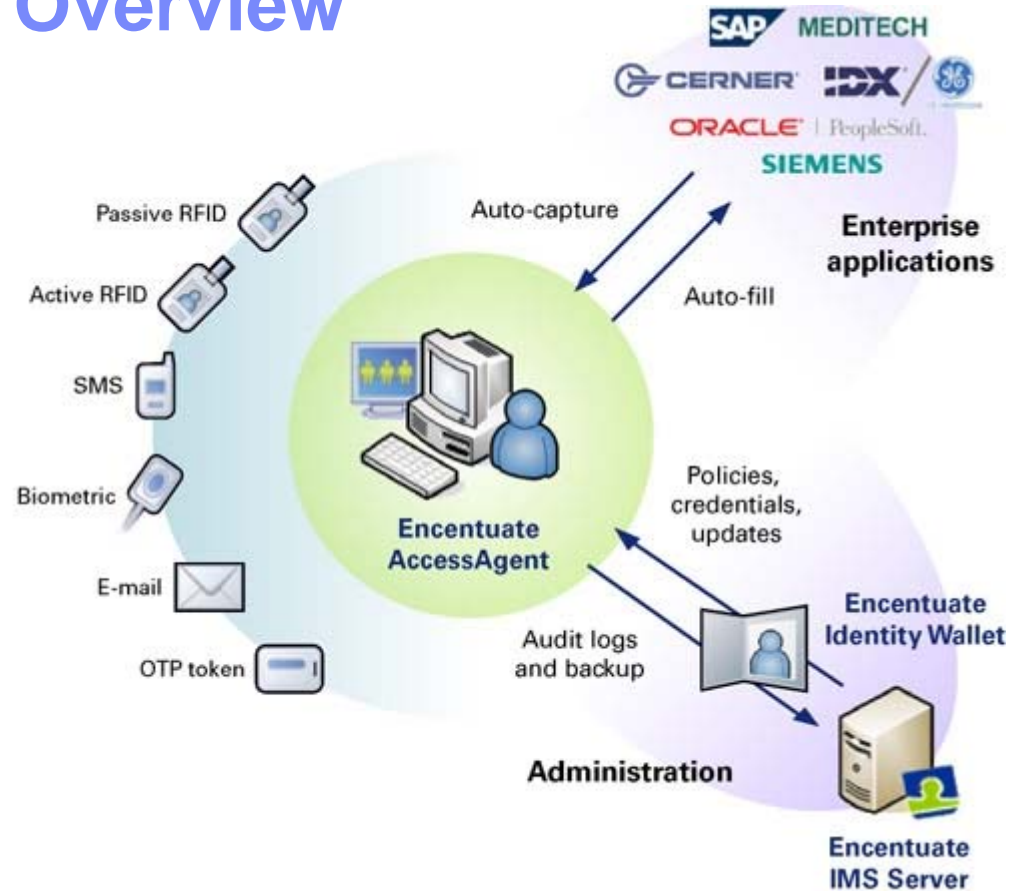
IBM Encentuate Technical Enablement

March 19, 2008

Agenda

- **Encentuate Solution Overview**
- **Architecture**
- **Value to Customer**
 - Differences with TAM ESSO 6.0
- **Functional Details**
 - Deployment
 - Application support
 - Session Management
 - Client Platform Coverage
 - Centralized Administration
 - Self-service and support
 - Strong Authentication
 - Integration
- **Competitive Assessment**

Encentuate Solution Overview



- **ESSO, Workflow Automation & Context Management**
- **Two-Factor Authentication & User Access Tracking**
- **Fast user switching**
- **Centralized Identity & Policy Management & Audit**
- **No Modifications Required**
- **Out-of-Box Compliance**

Encentuate Alleviates Customer Challenges

Customer Challenges

- Poor user productivity
- Weak user password security
- Escalating Help Desk costs
- Insecure heterogeneous infrastructure that includes custom and legacy applications
- Inefficient user access log collection
- Difficulty managing security in a shared desktop environment

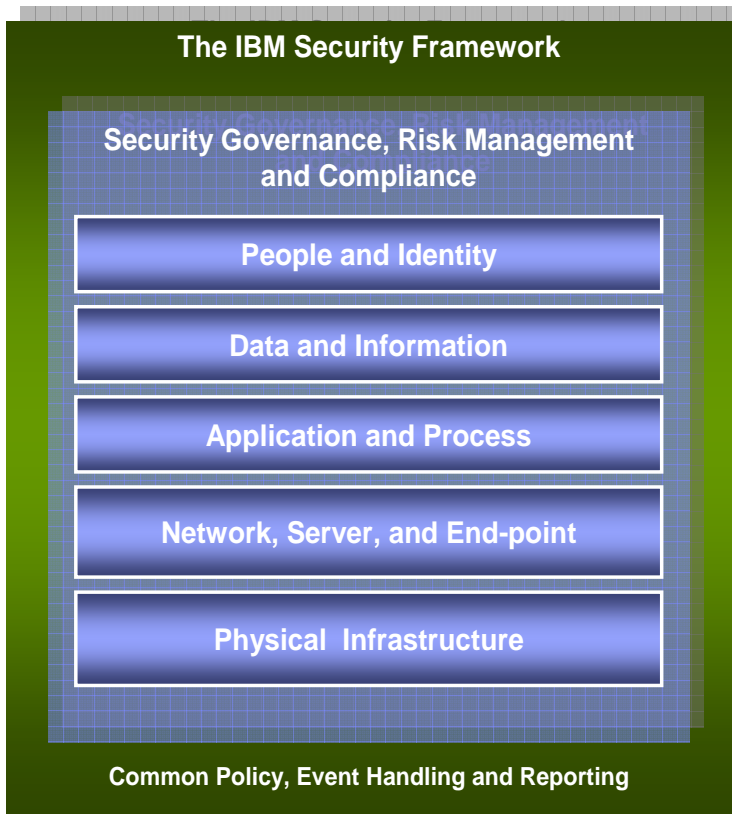
Encentuate Value

- Automated ESSO to help enhance user productivity, improve security, implement and document compliance efforts, and reduce support costs
- Broad support for common applications and flexible toolkit to extend to applications across the enterprise
- Extensive integration with strong authentication form factors
- Centralized auditing and reporting for visibility into user access
- Controlled session management for shared desktops

Encentuate enables **visibility** into user activity, **control** over access to business assets, and **automation** of the sign-on process in order to drive value for our clients.

Encentuate Strengthens the IBM Security Framework

IBM Security Solutions



• SECURITY COMPLIANCE

- Demonstrable policy enforcement aligned to regulations, standards, laws, agreements (PCI, FISMA, etc..)



• IDENTITY & ACCESS

- Enable secure collaboration with internal and external users with controlled and secure access to information, applications and assets



• DATA SECURITY

- Protect and secure your data and information assets



• APPLICATION SECURITY

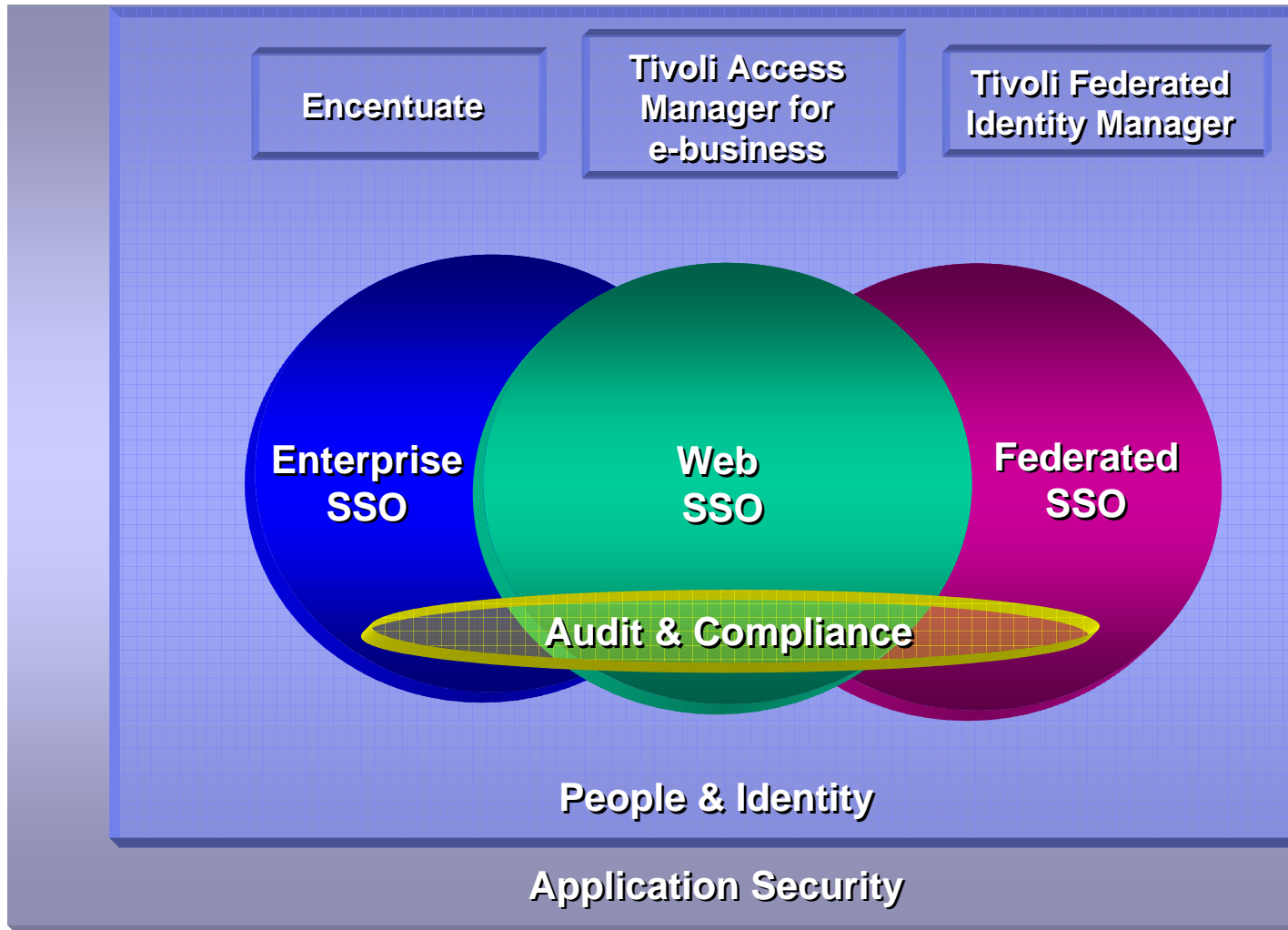
- Continuously manage, monitor and audit application security



• INFRASTRUCTURE SECURITY

- Comprehensive threat and vulnerability management across networks, servers and end-points

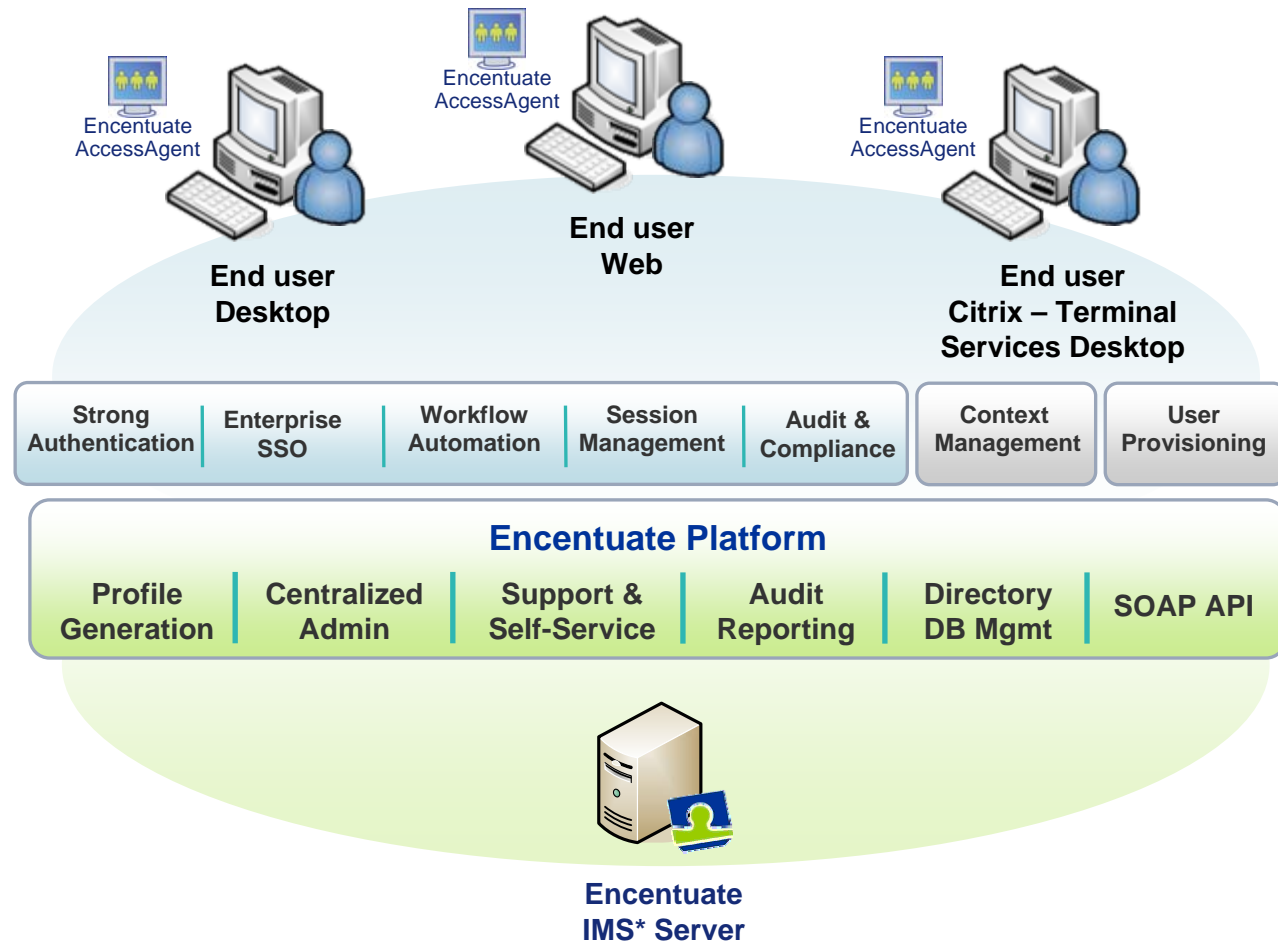
Encentuate Helps Secure People and Applications to Complete the IBM Single Sign-On Solution Set



Encentuate Provides Extensive ESSO across all end-points

Encentuate ESSO:

- Simplifies the end user experience and improves time-to-information by eliminating the need to remember multiple user names and passwords
- Facilitates compliance by tracking and collating user access
- Enhances security by eliminating poor end user password behavior and seamlessly integrating strong authentication form factors
- Reduces Help Desk costs by lowering the number of password reset calls



* Integrated Management System

Encentuate SSO Suite



Strong authentication

- Building badge integration
- Active RFID
- Fingerprint biometric
- USB Smart Cards
- Cell phone authentication
- OTP

ESSO

- For Win/Citrix/TS/thin client platforms
- For Web/Desktop and Mainframe/TTY apps
- Browser-based SSO
- Auto-generation of SSO AccessProfiles

Workflow Automation

- Application launch, drive mapping, user switching, single sign-off, etc
- Walk-away desktop security

Session Management

- Shared Desktops
- Roaming Desktops
- Private Desktops



Centralized Admin

- Web-based AccessAdmin
- Group-based, policy-driven mgmt

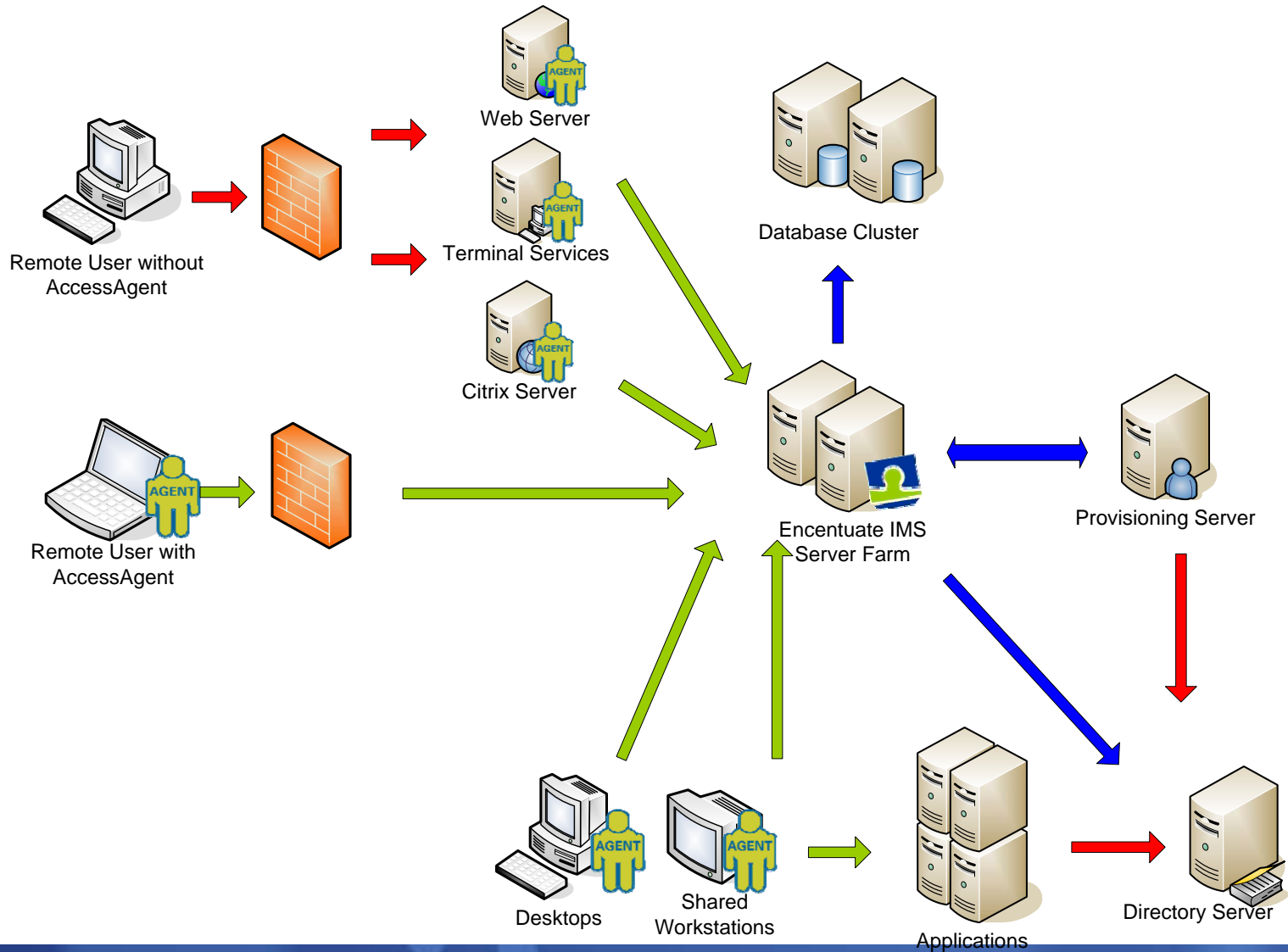
Support and Self-Service

- Loss management
- User Self-service

Centralized Audit

- End-point tracking
- Centralized SQL reporting

Encentuate Architecture



Encentuate Business Benefits

Encentuate ESSO:

- Simplifies the end user experience and improves time-to-information by eliminating the need to remember multiple user names and passwords
- Facilitates compliance by tracking and collating user access
- Enhances security by eliminating poor end user password behavior and seamlessly integrating strong authentication form factors
- Reduces Help Desk costs by lowering the number of password reset calls

User productivity	More than 85% reduction in time-to-information
Security	Improved identity assurance and 100% sign-off
Compliance reporting	More than 75% reduction in audit tracking costs
Helpdesk cost reduction	35-45% reduction in IT helpdesk costs

Encentuate automates, strengthens, and tracks access across all enterprise end-points

The industry praises Encentuate's Business Value



"The 20 physician members of my IT advisory committee applaud Encentuate's system..." - *Community Medical Centers*

"We have been studying the (IAM) vendors and are impressed with the vision and product offering from Encentuate" –
Martin Butler



"... Ensures secure access to patient information while allowing caregivers to work effectively from anywhere..." – *Barry Runyon, Gartner*

"...We are able to increase employee productivity and meet the security mandate"
– *Chee-Yuen Yap, Group CIO and Chief Knowledge Officer*



"Encentuate ... stood out from the pack ... Encentuate IAM will secure and speed up access to critical information and help with compliance, allowing us to focus on providing financial protection to customers across the globe"

– *Wei-Lee Loh, AXA*

"... We were able to integrate all of our clinical users into our Encentuate solution in a matter of weeks" – *Stamford Hospital*



"... Given the dollar investment that I made, my ROI is already met. And how do you put a price tag on protecting information?..." – *Moses Cesario VP, Information Systems*

"Implementing Encentuate with IBM has allowed us to unite myriad agencies and ministries under a single system, enabling greatly streamlined processes and increased return-on-investments." – *IDA*



"Best Identity and Access Management Solution for 2007"

– *Ileana Armstrong, SC Magazine Editor-in-Chief*



Satisfied Customers



MINISTRY OF HEALTH SINGAPORE

Land Transport Authority



Keppel Corporation



ENGLEWOOD HOSPITAL AND MEDICAL CENTER



WILSON MEDICAL CENTER

ascendas



St. LUKE'S CORNWALL HOSPITAL



Central Provident Fund Board Saving For Retirement



Gartner Validation

- ***“Encentuate’s price-for-value proposition is very good, providing shared workstation support, self service password reset and stronger authentication integration for a low price relative to competitors...”***
- ***“ The Encentuate product set integrates with a good set of stronger authentication options and includes a unique product called iTag ... that can be affixed to anything the user carries and can be used as a form of authentication for the ESSO tool”***
- ***“... the only vendor to provide access to all types of applications through a web browser and without requiring the SSO client to be implemented on the workstation...”***
- ***“Overall they have a very good product set that customers like and has a high rate of out of the box integration with target systems...”***
- ***“They have excellent shared workstation support and have the ability to provide each user with their own private desktop – not just share applications with a common desktop as other vendors do...”***

Encentuate vs TAM ESSO v6



- Encentuate is acknowledged as the Best Idm, SSO and 2FA solution in the industry
- Better session management
 - Personal, Shared, **Private**, Roaming.
- Better support for strong authentication
 - Supports **cellphone/email authentication, building access badges.**
- Comprehensive end-point coverage
 - Supports Windows 2000, XP, **XPe, Ce**, TS, Citrix, **Web Workplace**
- High degree of out of box integration
 - **Passlogix: Some target systems are hard to integrate with [Gartner]**
- Centralized reporting and auditing
 - **Passlogix: Reporting and Auditing not built in [Gartner]**
 - Encentuate tracks all events at each end point and collates them centrally into an integrated SQL reporting database
 - Tracking can be customized

Plans for IBM Tivoli Access Manager for Enterprise Single Sign-on Packaging and Pricing

➔ Standard License

- Core ESSO functionality
- Self-service password reset
- Centralized logging
- \$69 per user

➔ Suite License

- Standard license plus...
- Strong authentication and user provisioning support
- Session management and workflow automation
- Customized tracking
- \$99 per user

➔ QuickStart Services

- 500 user license, 1 year support, 10 days of services, limited set of applications
- Standard QuickStart \$35k, Suite QuickStart \$50k
- Availability TBD – based on skill ramp up

Encentuate Product Guides – Technical Resources

- Administrator Guide
 - **For administrator's day-to-day activities and basic system setup (using configuration wizard)**
- Helpdesk Guide
 - **For helpdesk's day-to-day activities**
- User Guide
 - **For users**
- AccessStudio Guide
 - **For AccessProfile authors**
- USB Key Utility Guide
 - **For USB Key administrators**
- Enterprise Deployment Guide
 - **For technical consultant's advanced understanding of Encentuate IAM and configuration of advanced features**
- Remote Access Integration Guide
- Provisioning Integration Guide
- Context Management Integration Guide

Functionality Coverage

Key Feature Summary

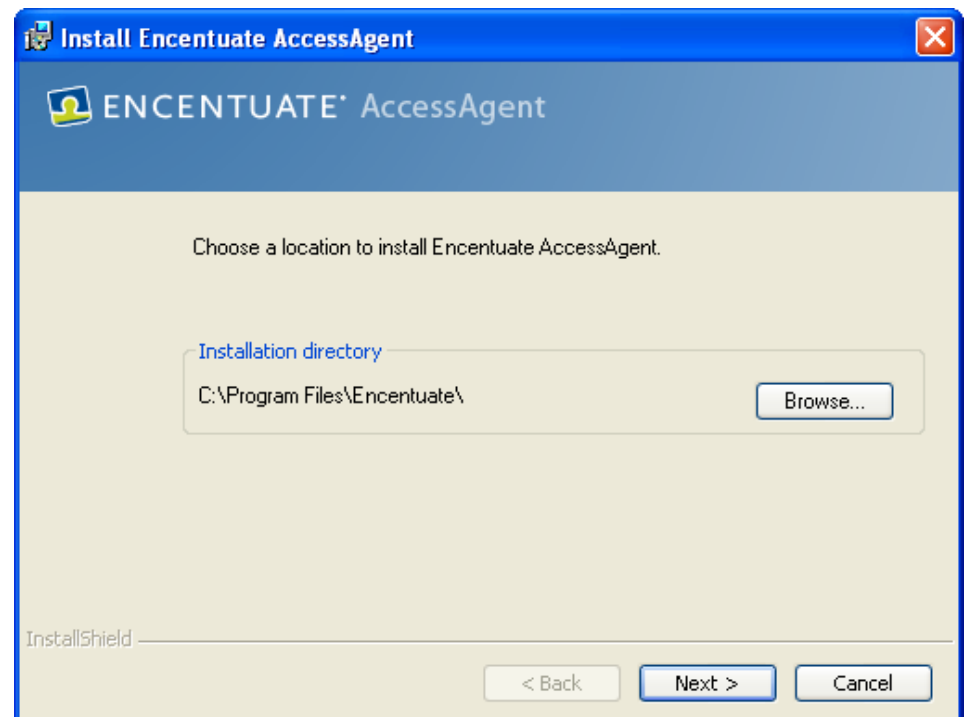
- **Deployment**
 - AD GPO support
 - Auto- & 2-Phase Registration
 - Setup assistants
- **Application Support**
 - AccessStudio
- **Session Management**
 - Personal Desktop
 - Shared Desktop
 - Private Desktop
 - Roaming Desktop
- **Platform Coverage**
 - Windows
 - Citrix Support
 - TS
 - Thin Client
 - Web Workplace
 - Application Virtualization
- **Centralized Admin**
 - AccessStudio
 - AccessAdmin with group-based policies
 - Centralized audit log & reporting
 - Customized tracking
 - Leverage existing infrastructure
- **Self services and support**
 - Authorization Code bypass
 - Offline Reset
 - Self-service
 - AccessAssistant
- **Choice of 2nd Factors**
 - Building Access Badge
 - Active RFID
 - Sonar Support
 - Biometric Support
 - USB Key
 - Mobile ActiveCode
 - OATH/Vasco OTP token support
- **IAM Integration**
 - User Provisioning
 - Context Management



Easy to Deploy

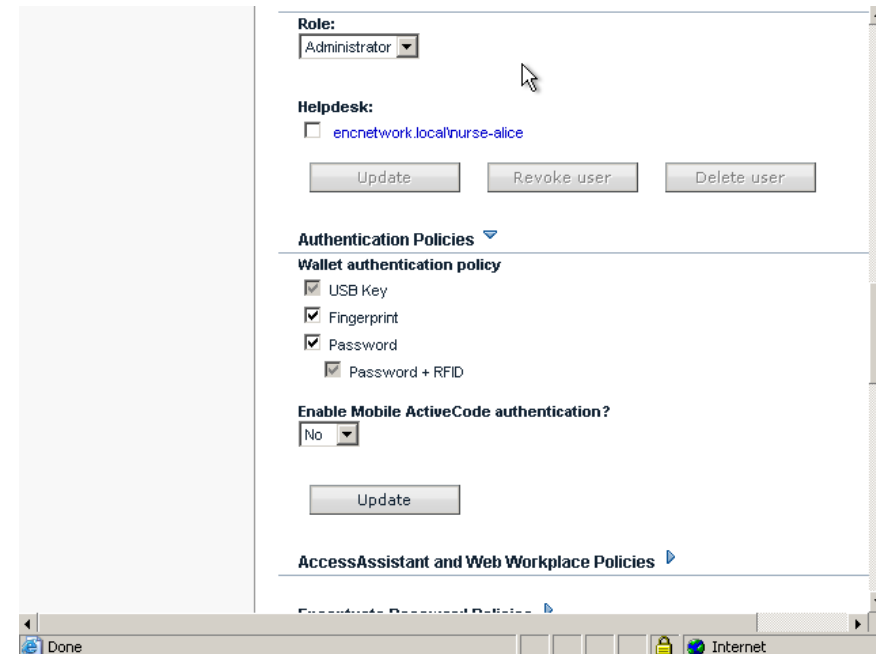
Centralized Install thru AD GPO

- AccessAgent installation can be pushed through AD GPO.
- Other push software supported through MSI installer on a case by case basis
- Customer Impact:
 - **Centralized installation and setup**



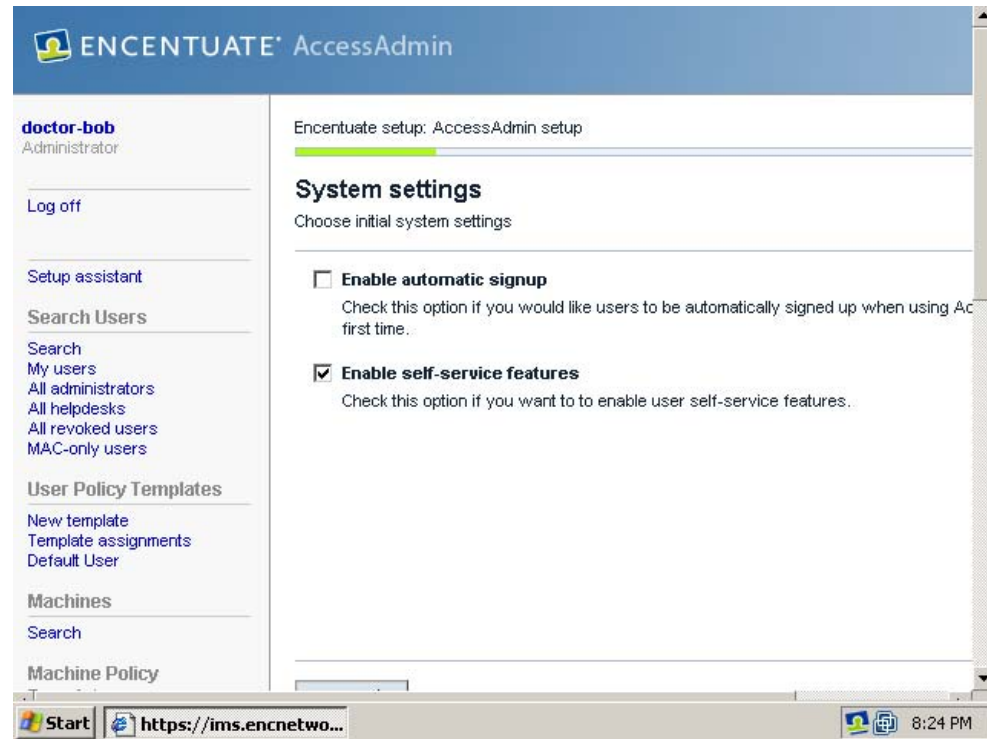
Auto-and 2-phase Registration

- Auto-registration using AD credentials
- Register first, bind with 2nd factor anytime during grace period.
- Customer Impact:
 - Rapid registration of Ecentuate.
 - Facilitates distribution and adoption of 2ndfactor
- Limitations:
 - Auto-registration only for AD password sync
 - Auto-registration => no user-defined secret => security implications



Setup Assistants

- **Setup assistants offer wizard-based configuration for:**
 - AD setup
 - Personal/Shared workstation setup
 - Authentication policies
- **Set up typical workflows without the need to understand individual policies**
- **No need to tweak Windows registry settings**
- **Customer Impact:**
 - Rapid deployment of Encentuate
 - Centralized management of machine policies
 - One install package for all end-points





Comprehensive Application Support

Encentuate Application Support

- Encentuate provides out-of-the-box integration with hundreds of applications (> 300 proven), either with the “web auto-learn” capability, or with 22 pre-bundled application profiles:
 - Windows Logon, Meditech, AOL Instant Messenger, Cisco VPN, Eudora, Windows Explorer, GoldMine, iPass, Intellisync, MSN Messenger, Lotus Notes, Outlook, Outlook Express, PuTTY, Windows RDP Client, Reflection, SecureCRT, Skype, VNC Client, Yahoo Messenger, Novell Logon, Citrix ICA Client,
- Capability to logon, change password, and logoff from applications using the following methods
 - **Web interfaces (form based, pop up sign-on, dropdown lists, radio buttons, pop up dialogs, and checkboxes)**
 - **Windows screens**
 - **Java**
 - **Mainframe and Hosts through Emulators (EHLLAPI – 3270, 5250, telnet)**

Encentuate Application Support

- The initial logon to Encentuate can be integrated with the following main authenticators:
 - **Windows Log On, Windows 2000/XP/Server 2003, Active Directory Login, NT Domain, Novell Client, Kerberos/NTLM, Option to enhance Microsoft's GINA**

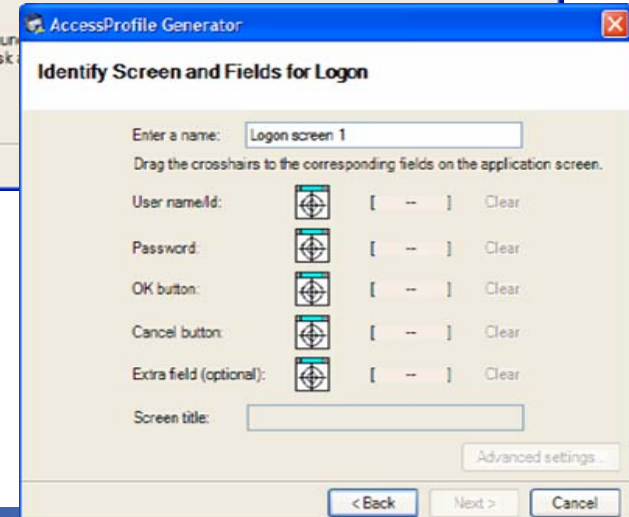
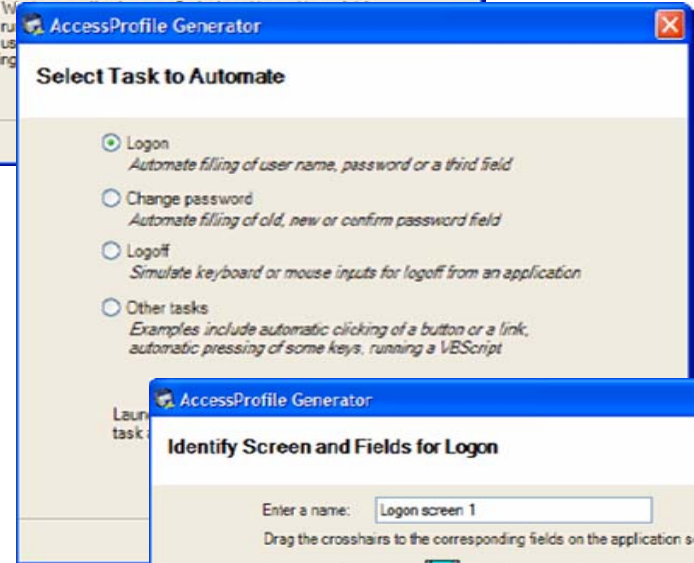
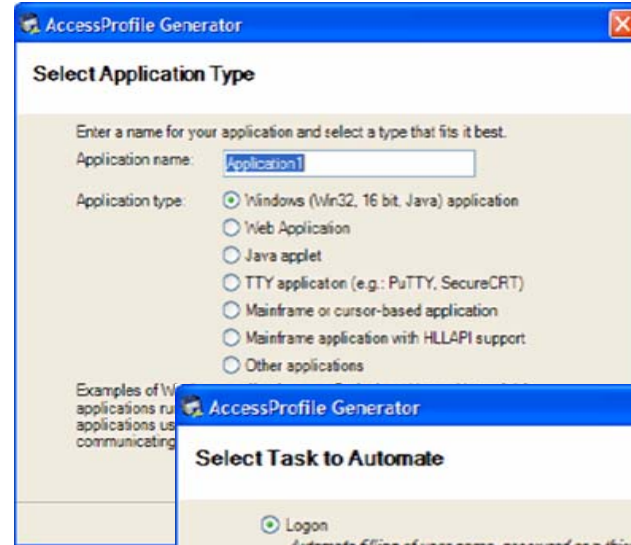
- Encentuate provides accessibility to intranet applications driving SSO through Dialup, Networking and VPN Support, like:
 - **Cisco, Checkpoint, Nortel, Microsoft VPN, Microsoft dial-up networking, iPass, GRIC, Fibrelink, Citrix Nfuse**

- Encentuate connects to hosts (TTY) and mainframe applications using:
 - **Pre-configured for commercial and custom terminal emulators such as Putty, Secure CRT, Reflections, Rhumba, etc.**
 - **Support for commercial and custom mainframe applications such as Care Manager and Meditech**
 - **Supports multiple log on and password screens**

- A4 HealthMatics
- ABS
- AccessLine
- AccessMyCMC
- Activconsole
- ActiveX Test App
- AdminPass
- AH INTRANET
- AION
- Alert32
- AlertMonitor
- Am_nt
- API Software
- API-Report Express
- ASK IT
- Aurora
- Bcscons
- Blue Cross CA
- Blue Shield
- Blue Shield Subscriber
- BudgetAdvisor
- Busobj
- Caliber RM
- CallLog
- Calllog32
- CapitalAdvisor
- Captura
- Careman
- CareManager
- CBISA-WebEntry
- Centricity RIS Technologist
- Centricity RIS Equipment Manager
- Centricity RIS Key Word Search
- Centricity RIS
- Mammography Tracking
- Centricity RIS Order Management
- Centricity RIS Radiology
- Centricity RIS Repotr Browser
- Centricity RIS Scheduling
- Centricity RIS Scheduling
- Centricity RIS Supply Management
- Centricity-PACS
- Centricity-Portal
- Centricity-RIS
- Centricity-Web
- CERME
- Cerner Millennium
- Certified Mail
- Chargemaster
- Chart Review
- ChartMaxx
- CHB Network Drives
- CHB Web Application
- Chemotherapy Order Entry
- CHMenu Web
- Cigna
- Cigna Subscriber
- Cirius
- Cirius_Reports
- Cisco VPN Client
- Cisco VPN eToken
- Citrix
- Citrix ICA Client
- Citrix Nfuse
- Citrix Nfuse
- Clinical Workstation
- ClinicalBrowser
- CMS Supervisor
- CodeCorrect
- Cognos
- Cognos Impromptu
- Computriton
- Connect32
- Content Manager
- Cplgv
- CPRS
- Cprtm
- Cpsecuremotepw
- CPSS Enquiry
- CPSS Production
- Cpstat
- Cpusermonitor
- Cpusermonitor
- Craneware
- CRM
- CWEB
- DBS.com
- DCHS Access
- Dchsnet
- DDE
- Designer
- DSG Support
- DSG-GUI
- Eadmin32
- e-Claims
- Econolink2000
- ED Tracking Board (PCView)
- EDOC Writer
- EDWeb
- eGate
- Electronic Patient Folder
- EMDS
- Empower
- EMR
- EMR_IWS
- EncoderPro
- ePayslip
- Epic
- e-Premis
- Esp
- ESP+Desktop
- ESS
- Essbase Application Manager
- Essbase Excel Add-in
- FAS
- Faxsrvr
- FeedbackMonitor
- FISH
- FMReport
- FormFast
- Formsengine
- FRx Designer
- FRx Designer
- FRx Report
- FusionServer
- Fwpolicy
- GeBIZ
- GEHA
- Global Request System
- GM Supply Power
- Gmail
- GoldMine
- GotoCMC
- Great-West
- Hb.sfcu.org
- HBOWEM (Star)
- Health Fusion
- Health Net
- HealthcareEducation
- HealthStream
- HealthStream-Admin
- HLV
- HMS
- Homecare
- Horizon Meds Manager (HMM)
- HRS-D
- Hyperion Planning
- Hyperion Reports
- Ibex
- IBM_personal_communications
- icChart
- IEConnect
- IEX
- iheatclient
- iHR
- IMaCS
- ImageCast
- Intellisync
- iPharm
- IRSS Web
- iSeries
- iSite_radiology
- iTelecash
- iTelecash
- JCRAccreditation
- Jre
- Keppel Webmail
- Kinwin32
- Kml
- Kronos
- KronosWeb
- Lab Monitor
- LabTracker
- Lastword
- Launch32
- Learn
- Learn iT
- Legal Billing System
- Loginw32
- Lotus Notes
- Lotus Notes - Ver 6
- LRTS
- MagicWeb
- Mainframe Application
- MaterialsMgmt
- MAX
- McKesson Care Manager
- Mckesson Star
- MckessonSupply
- Md2001
- Mdiapp
- Medgician
- Medi-Cal
- Meditech
- Meditech Web
- MedSeries4
- MISP
- Misys
- Mp2
- Mplus-Patient-Lookup
- MRMS
- MRS
- MS Access Database
- MS4 Data Transfer
- MS4 Data Transfer Excel
- MSN Messenger
- Muse CV
- Novell Client
- Novius
- Ntracts
- Obix
- oexplore
- OneStaff
- Oracle Financials
- Outlook
- Outlook Express
- Outlook Web Access
- PacifiCare
- PACS
- Pacwin
- Passport
- Pathways Reports
- Pcsws
- PensionExpress
- PeopleSoft
- PeopleSoft Financials
- PeopleSoft HR
- PFM
- PGP
- PHS
- Physician Portal
- PMM
- PMPA
- Pom
- Powerscribe
- PrecyseEdit
- PrecyseNet
- PrivilegeInquiry
- PROCOMM PLUS Workplace
- Putty
- QCI
- Quadramd
- Quality Edge
- Quantim
- Quantros
- Radiology Monitor
- RAS
- RCA
- RedDot
- ReDoc Application
- Reflection
- Reflection
- REG
- Remedy
- Remote Desktop Client
- ReportXpress
- RiskMonitor
- RMRReport
- RR5
- Rumba
- RunAs
- Santa Clara IPA
- SAP
- SAP - Ver 6
- SAP Enterprise Portal
- Schwab.com
- SecureCRT
- SERS
- Siebel CRM OnDemand
- Skype
- SmarTerm
- SMS Invision
- Soarian_Clinicals
- Soarian_Scheduling
- Socrates
- Socrates Proxy Authentication
- SoftLab
- SoftMed
- SOS
- Spacelabs - ICS
- Sqaman32
- Sr_gui
- Ssadmin
- Ssexp
- Staffware Process Client
- StaplesLink
- STAR
- Stentor
- Stix
- T4_Scheduling
- TDWeb
- TimePC
- TraceMasterVue
- Track-It
- Trendcare
- Trendstar
- TTPLS
- TullyWihr
- United Healthcare Online
- UPS
- VES
- VI_Client
- Visual DX
- VNC
- VNC Viewer
- VoiceWave
- VolunteerWorks
- WebConnect
- WebMD
- WebMedicityProAccess
- WIINGS
- Windows Logon
- Winnetuse
- WinSCP
- Winspool
- Winspool400
- WS Comets
- Yahoo Messenger
- Yahoo web

AccessStudio

- Creates and manages application AccessProfiles for E-SSO.
- Support for Wizard-based generation and Form-based generation
- Customer Impact:
 - **Speeds up deployment of E-SSO**
 - **Simplifies support for E-SSO**



AccessAgent Plug-ins

- Create custom triggers and actions for AccessAgent automation
- Using JScript and VBScript
- Customer Impact:
 - Customizable Agent behavior
 - Ability to handle complex automation sequences

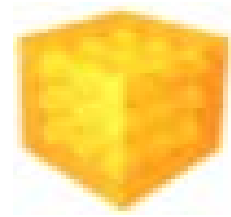
The screenshot displays the configuration window for the `ReAuthPassCode` method. The interface is divided into several sections:

- Type library information:** A list of methods from the AccessAgent type library. `ReAuthPassCode` is selected and highlighted in blue.
- * Script:** A text area containing the following VBScript code:

```
Set pc = runtime.GetPropertiesContainer()  
If runtime.ReAuthPassCode() Then  
  pc.SetPropValue "REAUTH_OK", "1"  
Else  
  pc.SetPropValue "REAUTH_OK", "0"  
End If
```
- Function information:** A box showing the method ID as `[d(10)]` and the description: "Pop up a Encentuate dialog to re-authenticate user's Access Agent password".
- Script error information:** A box with an information icon and the text "No syntax error detected in script."
- Advanced options, used infrequently:** Two dropdown menus:
 - Language:** Set to `VBScript`.
 - Run this script in a separate thread:** Set to `No (default)`.

Application Virtualization

- Enables E-SSO for applications virtualized through
 - **Microsoft SoftGrid, or**
 - **Thinstall**
- Customer Impact:
 - **More application coverage.**

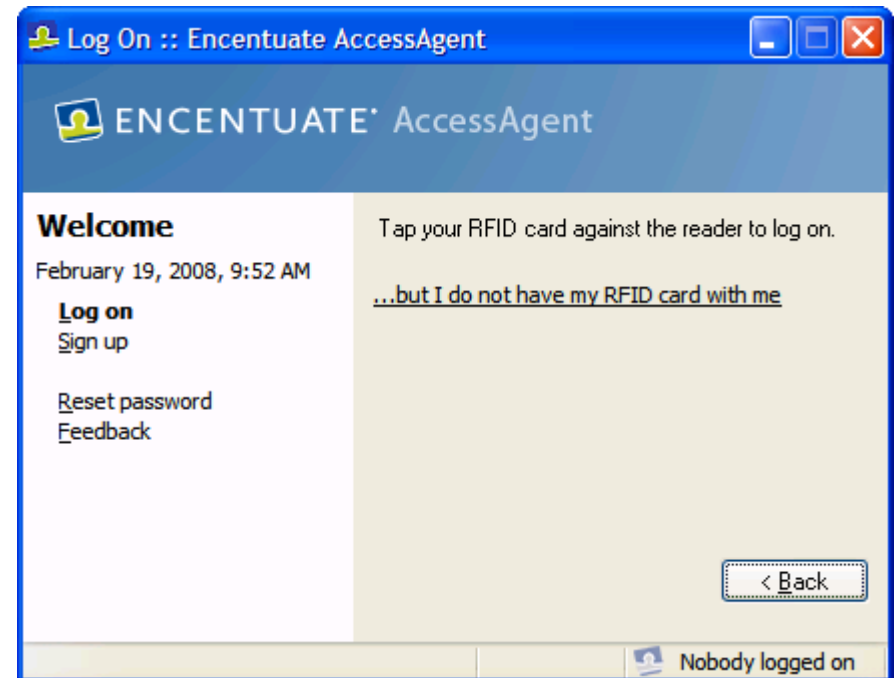




Complete Session Management

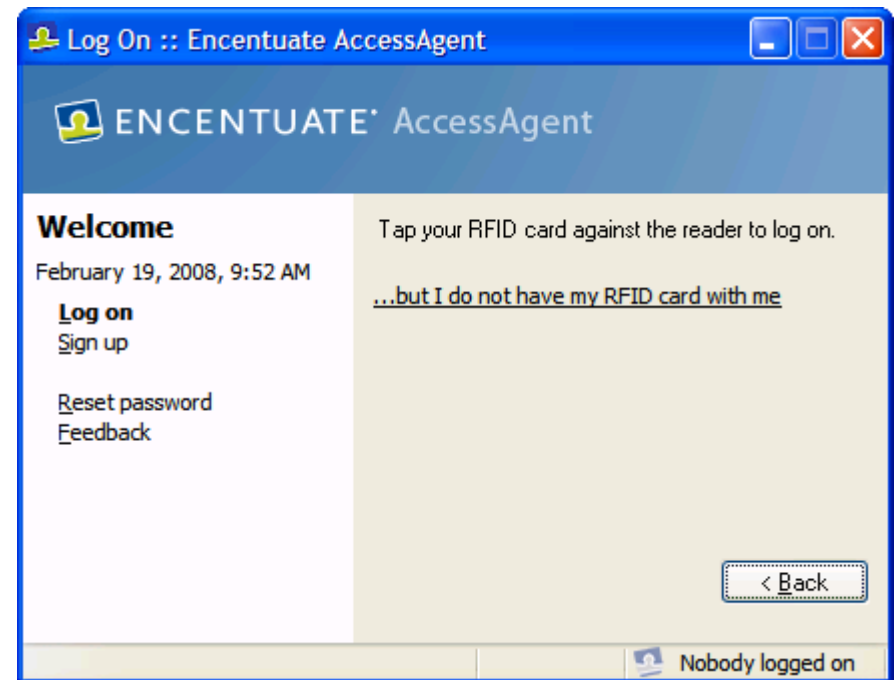
Personal Desktop

- Login to Encentuate with choice of strong authentication factors
- Encentuate single signs on to Windows
- Enforce walk-off security policies
 - **Sonar presence detector**
 - **Active proximity badge**
- Adaptive authentication
 - **Tap and go: authenticate once, tap to unlock other workstations**
- Customer Impact:
 - **Secure your personal desktop**
 - **Track access**



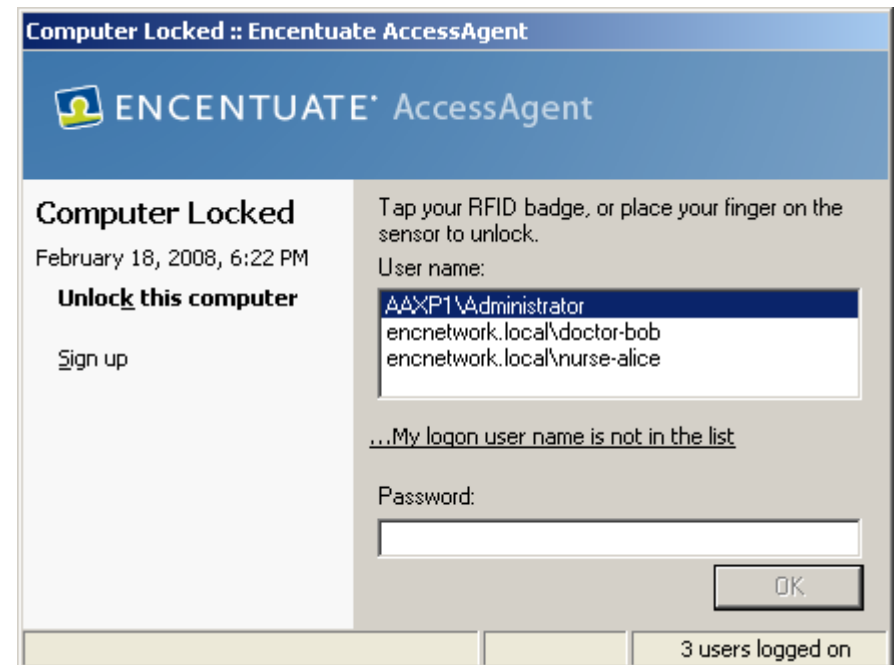
Fast User Switching with Shared Desktop

- Login from shared win session to Encentuate
- Run login and logout scripts to customize environment
- Centrally configured policies
 - **Inactivity policy**
 - **Lock Screen Bypass policy**
 - **Detection policy**
 - **Non-detection policy**
- Adaptive authentication
 - **Tap and go: authenticate once, tap to unlock other workstations**
- Customer Impact:
 - **Supports frequent login/logout shared scenarios**
 - **Map drives**
 - **Launch and close select apps**
- Limitations:
 - **New user may get a transient view of the previous user's apps as they are being logged off**



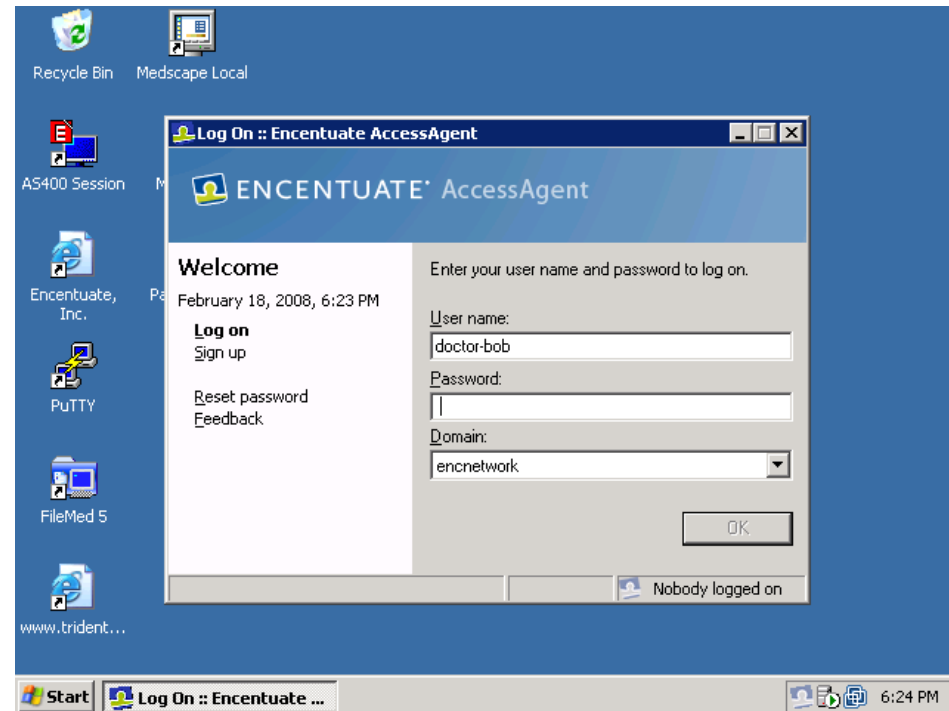
Fast User Switching through Private Desktop

- Maintain your private desktop while sharing the workstation
- Multiple desktops are kept per workstation for user convenience
- Support for single instance applications
- Adaptive authentication
 - Tap and go: authenticate once, tap to unlock other workstations
- Customer Impact:
 - Consistent desktop per user per workstation.
 - Lower cost than roaming desktops
- Limitations:
 - Must use AD password sync
 - Does not support USB Key
 - Does not support transparent screen lock
 - Limited AD GPO support
 - Single-instance apps need to be specially handled



Fast User Switching through Roaming Desktop

- Roam from PC to PC while accessing the same desktop
- Requires Citrix Metaframe Presentation Server 4.0, Metaframe Presentation Server 3.0, Metaframe XP Presentation Server (Feature Release 3) or Windows 2000/2003 TS server
- Passthrough authentication - only 1 login needed
- Adaptive authentication
 - **Tap and go: authenticate once, tap to unlock other workstations**
- Customer Impact:
 - **Consistent desktop for shared environment**

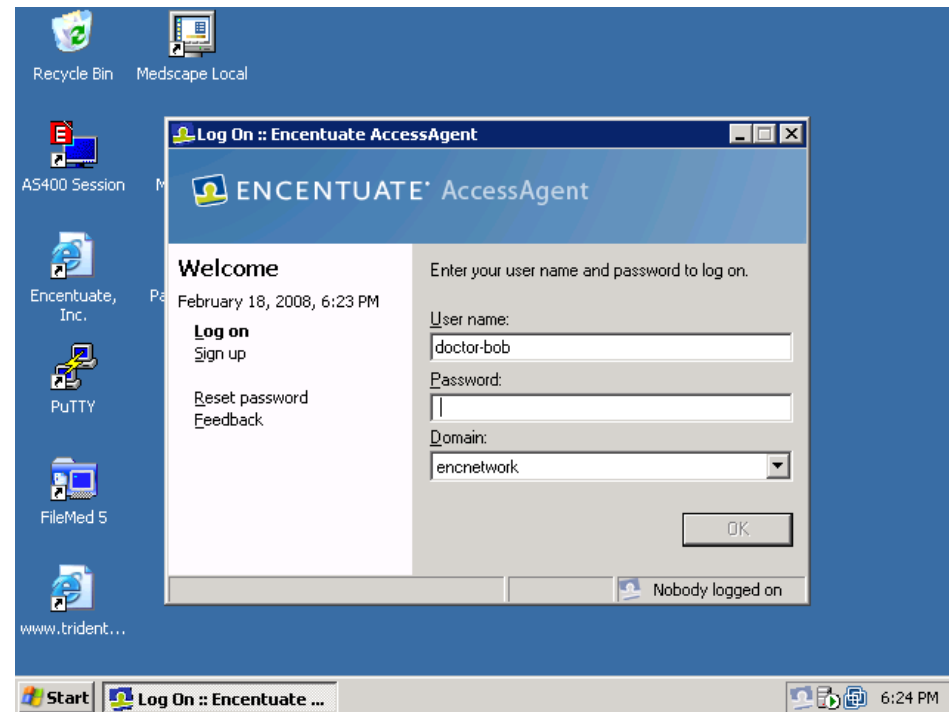




The Widest Client Platform Coverage

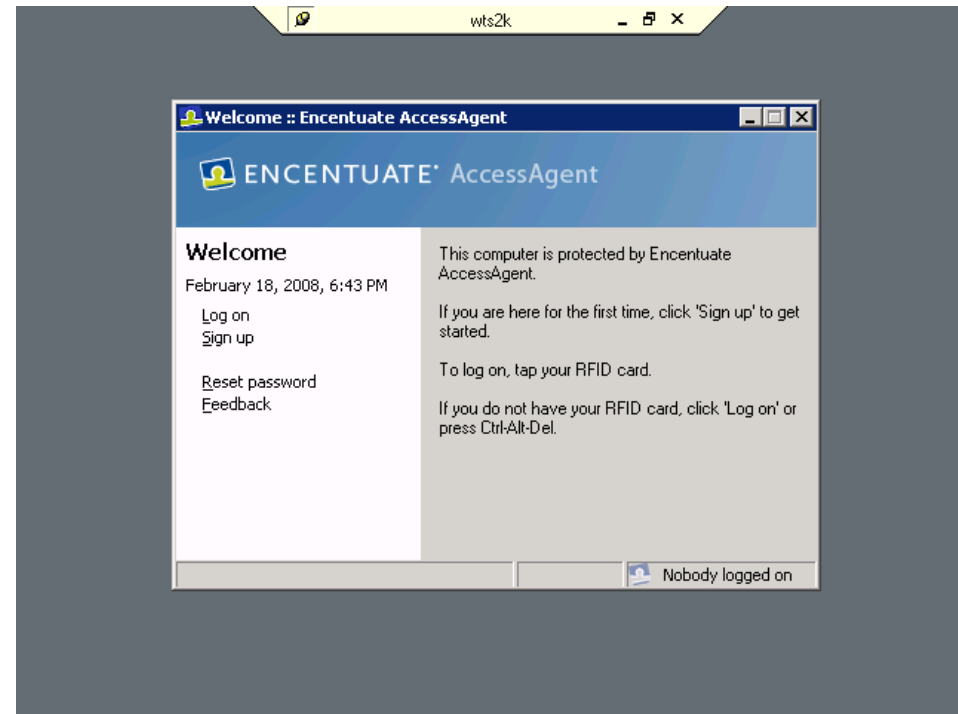
TS/Citrix Support

- Enables E-SSO for applications running through
 - Terminal Services,
 - Citrix Web Interface for Metaframe Presentation Server or
 - Citrix Desktop (ICA Client 9.x, ICA Client 7.x)
- Supports Citrix follow-me feature
- Customer Impact:
 - Enables E-SSO to Citrix/TS applications.
- Limitations:
 - If AD password sync is not used, remote access (i.e., no local AA) may require double logon



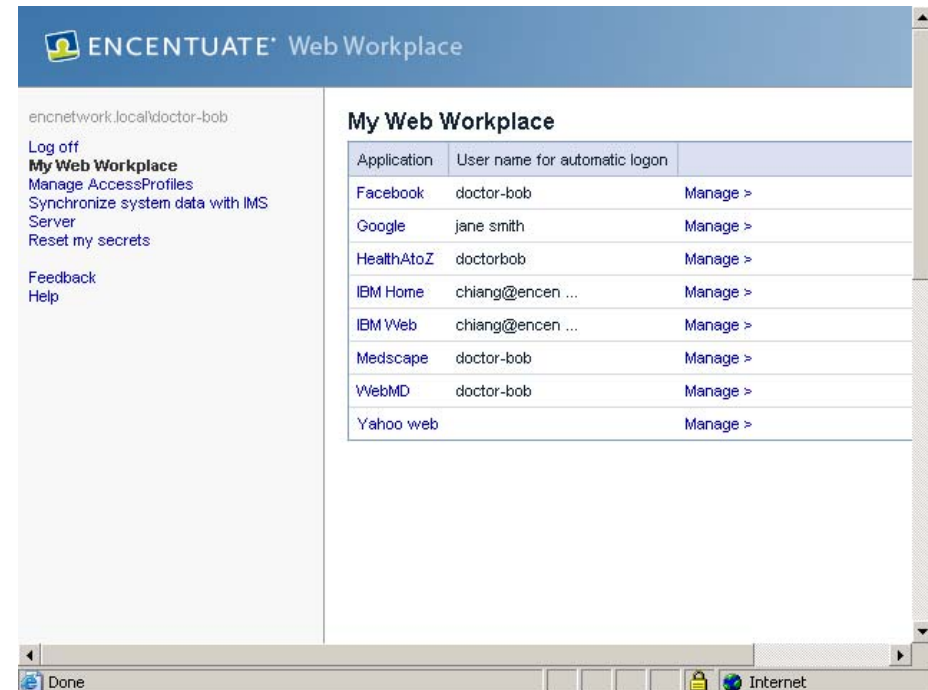
Thin Client Support

- Enables E-SSO for applications running through
 - Terminal Services
 - Citrix Desktop
- Supports Neoware, Wyse
- Supports XPe and CE clients
- Supports HID badge
- Customer Impact:
 - **More access point coverage.**
- Limitations:
 - **For roaming with RFID as 2ndfactor, no. of concurrent sessions on terminal server is increased by the no. of thin clients**
 - **Unsupported 2ndfactors: ARFID, fingerprint, and USB Key**
 - **Installation of AA on thin client is only supported on XPe**



Encentuate Web Workplace

- Enables E-SSO for published web and desktop applications through browsers
- Integrated with leading SSLVPN
- No local client software required.
- Complements TAMEb
- **Customer Impact:**
 - Thin client approach for remote and mobile users.
- **Limitations:**
 - 2nd factor can only be MAC or OTP tokens
 - Some classes of Web apps are not supported: multi-page logon, complex JavaScript, Java applet or ActiveX logon prompt, client-side cert authentication





Powerful centralized administration

Group-based Policies

- Policies may be applied to any group of users or machines
- Policy templates may be pre-assigned to default user or machine groups
- Helpdesk manages pre-assigned user groups
- Customer Impact:
 - **Enables centralized management of user and machine groups**
 - **Flexible configuration for different users and machines**
- Limitations:
 - **Groups are not the same as AD security groups**

The screenshot displays a web-based user management interface. On the left is a navigation sidebar with sections: Setup assistant, Search Users (with sub-links: My users, All administrators, All helpdesks, All revoked users, MAC-only users), User Policy Templates (with sub-links: New template, Template assignments, Default User), Machines (with sub-link: Search), Machine Policy Templates (with sub-links: New template, Template assignments), and System (with sub-links: System policies, Authentication service policies, Application policies, User registration, Audit logs). The main content area shows a search results page for users. At the top right, it says 'Show 50 users per page'. Below is a table of 12 users, each with a checkbox: administrator, doctor-bob, encentuate, guest, janesmith, javentail, johndoe, johnsn, nurse-alice, iusr_ims, iwam_ims, wts1\$. Below the table, it says '12 users found.' and provides buttons for '< Back', 'Select all', and 'Select none'. Underneath is a section titled 'Apply user policy template' with the text 'A user policy template can be applied to the selected users or to all users that ar search.' and a dropdown menu 'Select from templates below'. At the bottom of this section are two buttons: 'Apply to selected users' and 'Apply to all users'. The browser's taskbar at the bottom shows the Internet Explorer icon and the address bar with 'Internet'.

More on AccessAdmin and Policies

- 2 Roles:
 - Administrator
 - Helpdesk
- Policies may be applied to any group of users or machines
- Authentication Policies
 - Factors required for login
 - Enable AccessAssistant
 - Enable use of ActiveCode

The screenshot displays the user management interface for a user named 'alice'. The 'Role' is set to 'Administrator'. The 'Helpdesk' checkbox is unchecked, and the user's email is 'enclnetwork.local\nurse-alice'. There are three buttons: 'Update', 'Revoke user', and 'Delete user'. Under 'Authentication Policies', the 'Wallet authentication policy' section has four checked options: 'USB Key', 'Fingerprint', 'Password', and 'Password + RFID'. The 'Enable Mobile ActiveCode authentication?' checkbox is unchecked, and the dropdown is set to 'No'. There is an 'Update' button below this section. The 'AccessAssistant and Web Workplace Policies' section is partially visible at the bottom. The taskbar at the bottom shows 'Done' and 'Internet' icons.

Role:
Administrator

Helpdesk:
 enclnetwork.local\nurse-alice

Update Revoke user Delete user

Authentication Policies

Wallet authentication policy

USB Key
 Fingerprint
 Password
 Password + RFID

Enable Mobile ActiveCode authentication?
No

Update

AccessAssistant and Web Workplace Policies

Enterprise Password Policies

Done Internet

More on AccessAdmin and Policies

- Caching Policies
 - Enable caching
 - Duration when wallet can be cached
 - Expiry of cached wallet
- AccessAgent Policies
 - Token removal policy
 - Inactivity Policy
 - Important for shared workstation
 - Logout win session, Logout AA, Logout apps, Screen Lock
 - Lockscreen bypass policy
 - Important for shared workstation
 - User with same token, User, Admin, Any user

The screenshot displays the IBM AccessAdmin web interface. On the left, a navigation sidebar for user 'doctor-bob' (Administrator) includes links for 'Log off', 'Setup assistant', 'Search Users', 'User Policy Templates', 'Machines', and 'System'. The main content area is titled 'System policies' and contains several sections:

- Encentuate Password Policies**
- Self-service Policies**
- Wallet Policies**
 - Wallet caching option:
 - Maximum period of inactivity, in days, allowed for a cached Wallet (Minimum:1, Maximum:999999999):
 - Interval, in minutes, for synchronization of Wallet with IMS Server:
 - Maximum number of consecutive invalid offline logons before cached Wallet is l...
- AccessAgent Policies**
 - EnGINA Policies**
 - Desktop Inactivity Policies**
 - Desktop inactivity duration, in minutes:
 - Desktop inactivity actions:
 - Confirmation countdown duration, in seconds, for desktop inactivity:
 - Locked computer inactivity duration, in minutes:
 - Locked computer inactivity actions when user is logged on to Wallet:
 - Actions on Windows screen saver activation:

At the bottom of the interface, there are 'Update' and 'Reset' buttons, and a taskbar showing 'Done' and 'Internet' icons.

More on AccessAdmin and Policies

- Encentuate Password Policies
 - **Change password policies**
 - **Password strength policies**
- Application Policies
 - **Application fortification policies**
- Machine Policies
 - **Private desktop policies**
 - **Authentication factors supported on machine**
 - **Screen lock policies**

The screenshot displays the AccessAdmin web interface. On the left is a navigation menu with sections: Default User, Machines (with a Search field), Machine Policy Templates (with links for New template and Template assignments), System (with links for System policies, Authentication service policies, Application policies, User registration, Audit logs, and Status), Reports (with links for User information, Token information, Application usage, and Helpdesk activity), and About AccessAdmin (with links for Feedback and Help). The main content area is titled 'Encentuate Password Strength Policies' and contains four input fields: 'Number of days before password expiry to start reminding user' (value: 5), 'Enforce password change on expiry?' (dropdown: No), 'Minimum password length' (value: 6), 'Maximum password length' (value: 20), 'Minimum number of numeric characters' (value: 0), and 'Minimum number of alphabetic characters' (value: 0). 'Update' and 'Reset' buttons are located below the dropdown. The browser's status bar at the bottom shows 'Done' and 'Internet'.

Centralized Audit Logs and Reporting

- Tamper-evident audit logs
- Reporting templates in AccessAdmin
- MOM 2005 support
- SNMP support

The screenshot displays the 'Report Manager' web application in Microsoft Internet Explorer. The browser address bar shows the URL: `http://[unclear-server]/Reports/Pages/Report.aspx?ItemPath=%2FEncubeate+IMS+Reporting%2FAudit+Log%2FIMS+Log+User+Admin+Activity`. The page title is 'IMS Log User Admin Activity'. Below the title, there are tabs for 'View', 'Properties', 'History', and 'Subscriptions'. A 'New Subscription' section allows filtering by 'Begin Date' (7/3/2006 7:32:42 PM) and 'End Date' (7/4/2006 7:32:42 PM), with 'Sort By' set to 'Time Generated' and 'Sort Order' set to 'Descending'. A 'View Report' button is present. Below this, a table displays the activity logs.

Time of Activity	IMS Server	Server Machine	Admin User Name	Admin SessID	Auth Type	User Machine IP	User Name	User Sess ID	Event Code	Result Code
7/4/2006 7:32:43 PM	del2	del2	qa.ancient@del2.com	200000000-0-...	1	10.1.32.161	NA	NA	GET_IMGD_ATTRBU...	ENTRY_...

Customized Tracking

- Enables creation of custom audit events.
- Custom audit log display text specified through AccessAdmin.
- Audit log actions specified in AccessProfiles using AccessStudio.
- View audit logs in AccessAdmin.
- Customer Impact:
 - **Enhances audit capabilities of existing applications**

The screenshot displays the AccessAdmin web interface. The left sidebar contains the following navigation links:

- MAC-only users
- User Policy Templates
 - New template
 - Template assignments
 - Default User
- Machines
 - Search
- Machine Policy Templates
 - New template
 - Template assignments
- System
 - System policies
 - Authentication service policies
 - Application policies
 - User registration
 - Audit logs
 - Status
- Reports
 - User information
 - Token information
 - Application usage
 - Helpdesk activity
- About AccessAdmin
 - Feedback
 - Help

The main content area is titled "AccessAssistant and Web Workplace Policies" and "AccessAgent Policies". Under "AccessAudit Policies", there is a section titled "List of custom audit event codes and their corresponding display names". The list contains the following entries:

Action	Event Code	Display Name
Remove	0x43015001	,Authorized access to VIP data
Remove	0x43015002	,Unauthorized access to VIP data
Remove	0x43015003	,Authorized creation of new patient
Remove	0x43015004	,Unauthorized creation of new patient

Below the list, there is an "Add" button with an adjacent input field. At the bottom of the section, there are "Update" and "Reset" buttons.

Leverage Existing Infrastructure

- Leverage existing directories
- No schema extension
- No replication of existing data store
- Leverage existing data tier for logging and policies
- Choice of
 - MS SQL 2000/2005, or
 - Oracle 10g
- Customer Impact
 - **Low risk implementation**
 - **Use of existing data tier leverages existing data maintenance and recovery procedures**

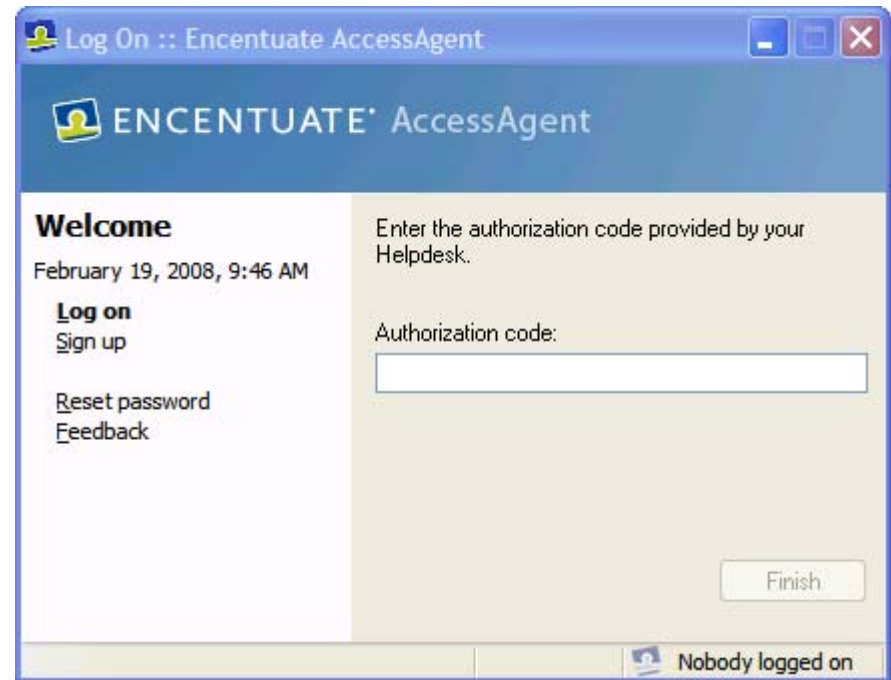
The Oracle logo is displayed in a bold, red, sans-serif font.The Microsoft logo is displayed in a bold, black, italicized sans-serif font.



Comprehensive Self Service & Support

Authorization Code Bypass

- Replace 2nd factor required for AccessAgent login with temporary authorization code.
- Validity of code is configurable.
- Customer Impact:
 - **Simplifies support of lost tokens.**
 - **Fast workaround for users, maintaining user productivity**
 - **Alternative 2nd factor for temp staff**



Offline Reset

- Reset Encentuate password or form factors online or offline
- Offline support essential for remote/mobile users who may not have timely network access
- Customer Impact:
 - **Extends timely support to remote users and mobile users.**
 - **Improves user experience and peace of mind.**
- Limitations:
 - **Not supported for locked screen (which serves as logon screen for shared workstation)**



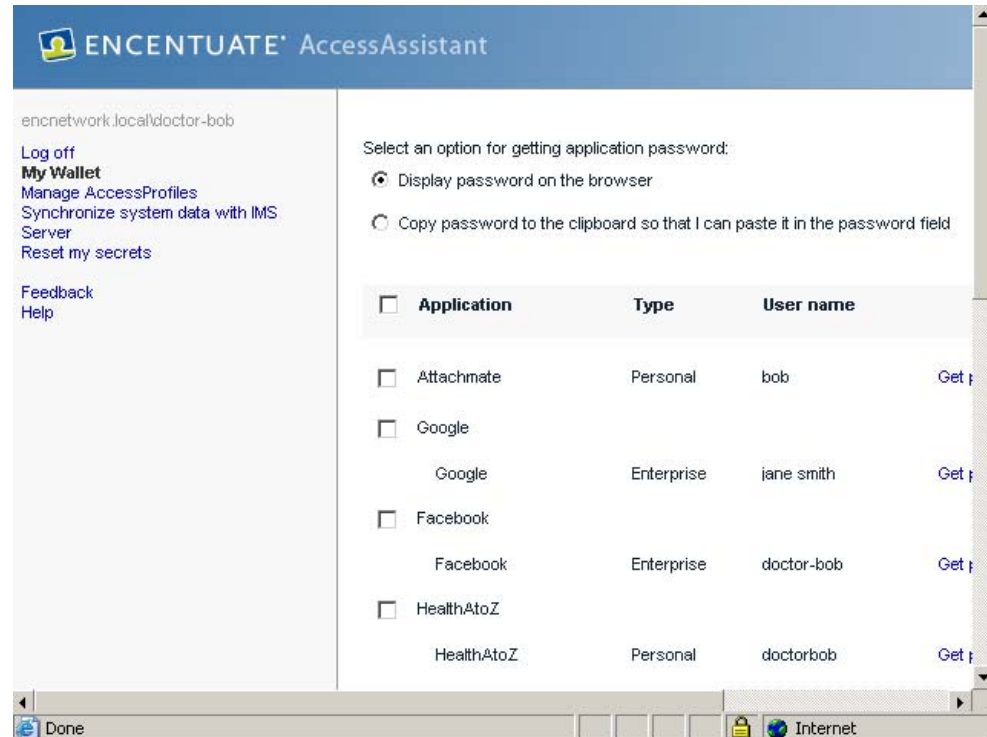
Self-service Reset and 2nd Factor Bypass

- Self-service password reset or bypass of 2nd factor using M of N secrets.
- Customer Impact:
 - **Reduce helpdesk calls.**
 - **24/7 support without need for 24/7 helpdesk staff.**
- Limitations:
 - **Password reset supported in lock screen via a URL link to AccessAssistant**
 - **Workstation needs to be online**

The screenshot shows a web browser window titled "Reset Password :: Encentuate AccessAgent". The page header includes the ENCENTUATE AccessAgent logo. The main content area is divided into two columns. The left column contains a "Welcome" message with the date and time "February 19, 2008, 9:49 AM", and links for "Log on", "Sign up", "Reset password", and "Feedback". The right column is titled "Select a question and enter your answer." and displays "Question: 1" with a list of four security questions: "What is the name of your primary school?", "What's your favorite fruit?", "What's your mother's maiden name?", and "Who's your favorite composer?". Below the questions is an "Answer:" field with a "Hide" checkbox. At the bottom of the right column are "< Back" and "Next >" buttons. The status bar at the bottom right of the window shows "Nobody logged on".

AccessAssistant

- Web-based self help.
- Multiple ways to log on
 - Password
 - Password + MAC
 - Password + OTP
- Multiple ways to Reset password
 - Authorization Code + Question
 - M of N (self-service)
- Provides application passwords for login
- Delivery channels
 - Browser display
 - Clipboard
- Customer Impact:
 - Reduce helpdesk calls
 - Enable fortification with no lockouts





Extensive Support for Strong Authentication Factors

Building Access Badge

- Use your existing HID Prox/ HID iClass/ Indala badge as 2nd factor
- Supported as 2nd factor to Ecentuate Wallet
- RFID-only logon and unlock
- Customer Impact:
 - **Convenient sign on and sign off.**
 - **Low TCO**



Sonar

- Automatically lock the workstation when user leaves the workstation
- Augments inactivity policy
- Customer Impact:
 - Convenient sign off.
 - Enhances walk-off security
 - Lower TCO compared to Active RFID



Active RFID

- Active proximity triggers sign on and sign off without need for “tapping” RFID card
- Supported as 2nd factor to Ecentuate Wallet
- Customer Impact:
 - **Convenient sign on and sign off.**
 - **Automate walk-away security**



USB Smart Cards

- Insert USB Smart card into any USB port as 2nd factor.
- Wallet cached on smart card
- Customer Impact:
 - **Highest level of security**
- Limitations:
 - **Does not support AD password sync**



Biometric Support

- Fingerprint as single factor.
- No password needed
- Support for Thinkpad UPEK readers, DigitalPersona UareU devices
- Customer Impact:
 - **Secure access without need for password entry**
- Limitations:
 - **False acceptance rate may be high if too many Wallets are cached on a single machine**
 - **User has to enter user name if his cached wallet is not available on the machine**



SECURITY MADE SIMPLE



digitalPersona.

Mobile ActiveCode and OTP

- One-time password delivered via SMS to mobile devices.
- Support for VASCO and OATH tokens
- Supported as 2nd Factor to AccessAssistant login.
- Customer Impact:
 - **Secure access to web-based password self-help system**
 - **Secure remote access**
- Limitations:
 - **Not supported for AA logon**
 - **Does not support multiple AD domains**
 - **Does not as yet support RSA**

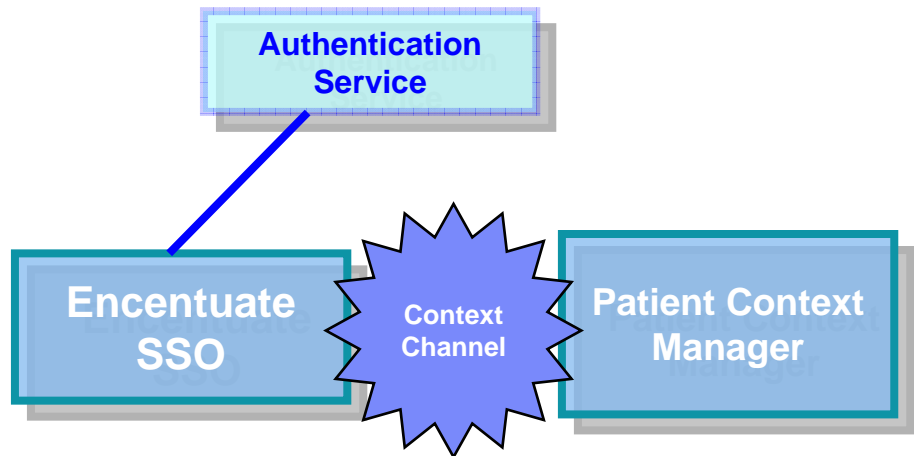




Flexible Integration

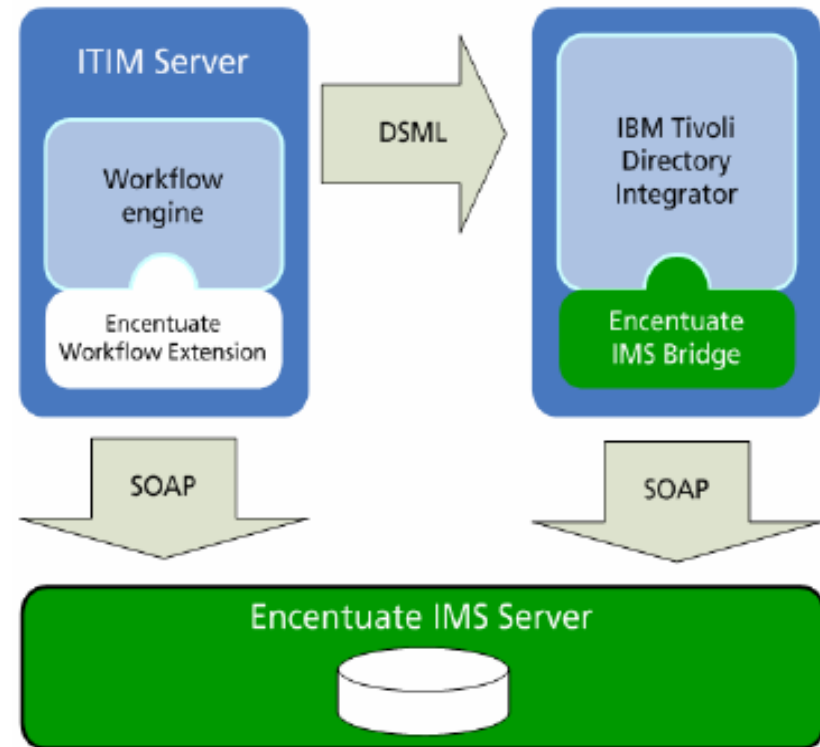
Patient Context Management Integration

- Enables patient context management.
- Synchronizes sign on and sign off with context manager
- Context Manager handles all context-enabled apps; Encentuate automates sign on to the rest.
- Customer Impact:
 - **Faster access to ePHI**
 - **Reduce physician errors**
- Limitations:
 - **Does not work with Private Desktop since Fusionfx is a single-instance app**



User Provisioning API

- User Provisioning API enables automatic provisioning of Encentuate accounts
- API enables automatic update of Encentuate Wallet
- Support for
 - Tivoli Identity Manager 4.5.1, 4.6
- Customer Impact:
 - Integrated IAM solution
 - Simplified account management: users only need to know Encentuate sign on!



Competitive Landscape

Encentuate – Key Strengths

- **SC Magazine’s best SSO & 2fA award at RSA 2006/2007 and Finalist for SC and Codie Awards 2008**
 - Best Identity Management Solution
 - Best Single Sign On Solution
 - Best 2-Factor Solution
 - Judges included CIOs, thought leaders, and readers of SC magazine
- **Most complete end-point coverage [Gartner]**
- **More comprehensive session management [Gartner]**
 - Access workflow policies including private desktop.
- **Widest choice of 2 factor authentication [Gartner]**
 - “Leverage what you have, already”: cellphone/email MAC
- **Compelling price-for-value proposition [Gartner]**
 - Price includes all major capabilities



Competitive Landscape

Encentuate - more complete support for user interfaces, such as private desktop and cellphone/email MAC

Competitor	Key Differentiators
CA (eTrust SSO)	<ul style="list-style-type: none"> ▪ Enable sign-on via TCL-based script; costly to develop and maintain ▪ Low R&D focus on ESSO; lacking basic features ▪ Incomplete end-point support: no Web Workplace ▪ Poor consumability
Citrix (Metaframe Password Manager)	<ul style="list-style-type: none"> ▪ Secondary solution. Sold as a complement for Citrix deals. ▪ Difficulty integrating target systems [Gartner] ▪ Lack of Reporting and Auditing [Gartner] ▪ Small range of strong authentication support (only smart cards) ▪ Limited graceful app shutdown ▪ Lack of integration with provisioning vendors
ActivIdentity (SecureLogin)	<ul style="list-style-type: none"> ▪ Requires schema extension [Gartner] ▪ A significant number of apps must be scripted, not autogenerated [Gartner] ▪ Requires a new end user process to initiate some applications; required training adversely impacts adoption ▪ Incomplete kiosk support: no private desktop ▪ Requires proprietary authentication module ▪ Incomplete end-point support: no Web Workplace
Sentillion	<ul style="list-style-type: none"> ▪ Require cumbersome distribution of VM images [for remote access solution vs web workplace which is browser based] ▪ Proprietary technology with poor support for other / existing IAM solutions ▪ Incomplete kiosk support: no private desktop ▪ Hard to integrate and deploy [Gartner]
Imprivata	<ul style="list-style-type: none"> ▪ Closed architecture which requires directories to be replicated at the appliance ▪ Proprietary hardware architecture ▪ Incomplete kiosk support: no private desktop ▪ Incomplete end-point support: no Web Workplace ▪ Difficult to scale for large enterprises. Fail over is limited to each appliance pair, but does not apply across pairs [Gartner] ▪ Lack of support for Virtualization

Where to go for Assistance & Information



➤ **Encentuate Collateral:**

- Lotus Notes DB: Tivoli Security Notebook (also known as the Tivoli Security Solution Selling Database). Contact Michael Campbell/Poughkeepsie/IBM if you need link information.

- W3 site:

- <http://w3.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=T9&docID=I923592D49180W45>

➤ **Code/Images:**

- <http://ausgsa.ibm.com/gsa/projects/d/delaware/>

➤ **Transition of Existing ESSO Customers to Encentuate**

- Mike Hahn (Mike Hahn/Austin/IBM)

➤ **Sales Enablement**

- Collateral – Michael Campbell/Poughkeepsie/IBM

- Workshops/images – Christopher R Ehram/Schaumburg/IBM

Business Partners

➤ **Tivoli Knowledge Center for Business Partners**

- <http://www-306.ibm.com/software/tivoli/partners/public.jsp?tab=sales-tools&content=st-index-c2>

➤ **Encentuate Collateral:**

- <http://www.ibm.com/software/tivoli/partners/secure.jsp?tab=events&content=encentuate>

➤ **Transition of Existing ESSO Customers to Encentuate**

- Mike Hahn (hahn@us.ibm.com) – or talk to your IBM Channel Rep

➤ **Business Partner Questions**

- Liz Merrell – LizMerrell@us.ibm.com