

Believe in better

Meet the team

Charles Marais

Director of Finance Systems and Projects

Melita D'Souza

Finance Controller, Application Support

James Edwards

Finance Controller, Projects



Sky

- UK based
- Over 10 millions customers
- 18,000 employees
- Head Office (Osterley)
- Sky Subscriber Services Ltd (Scotland)

In Finance

- 500 Finance employees
- 18 in Finance Systems & Projects
- Finance systems:
 - ➤ Cognos Controller
 - **►** TMI
 - **>** BI
 - > JDE
 - > Ariba



years of better



Our Story

We have focussed the last 4 years on becoming world class in Finance delivery



Podium Performance

Our focus



World Class Service

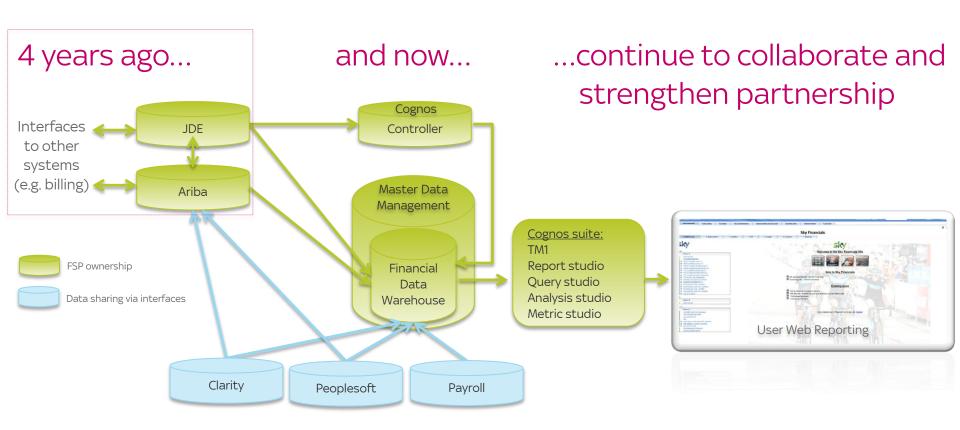


Winning Insight

Simplification, standardisation, elimination and automation



FSP Evolution



Support

Systems & Software

IDF

Cognos Controller

Ariba

Data warehouse

Master Data Management

Processes

Accounts to report
Procure to pay
Order to cash (non DTH)
Functional processes
Helpdesk for systems

Master Data Management

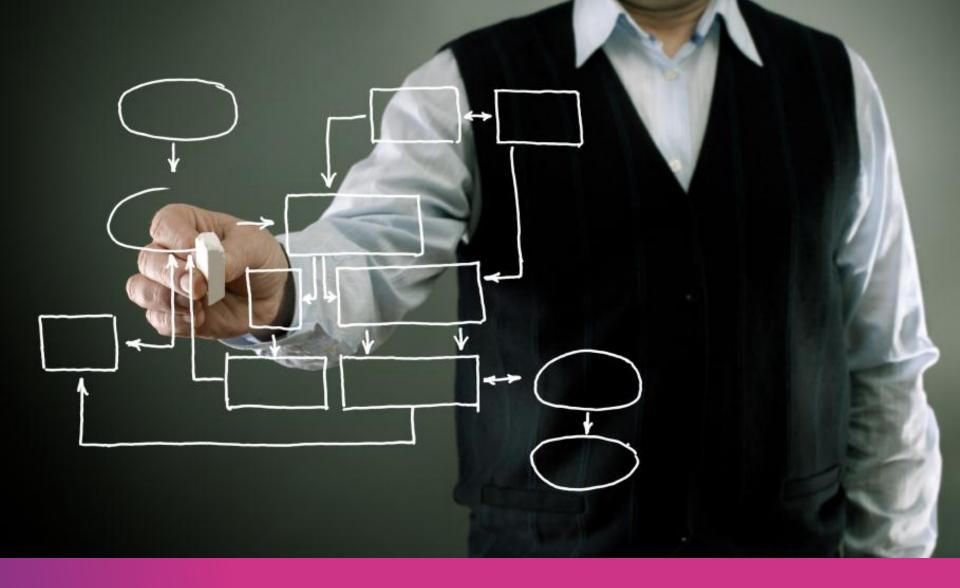
Governance
Hierarchies
Standards & Quality Control
Business rules
Maintenance



Focus

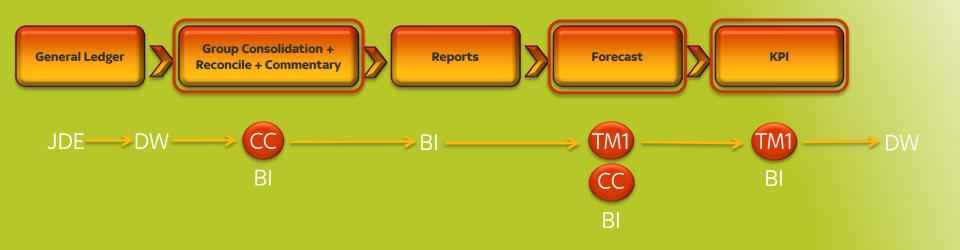






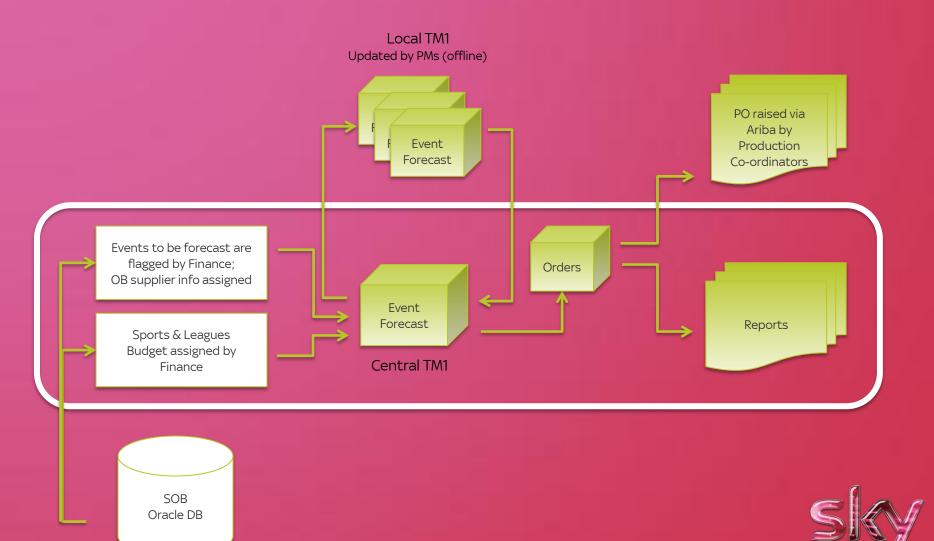
TM1
Planning & Analytics...

Group Reporting





Sports



Other Deliverables



Data Pack

Tax Analysis

5 Year Plan



Challenges

Faced

- User commitment
- Data Management

Going Forward

- System migration of Analyst to TM1
- Raising user awareness
- Upgrade



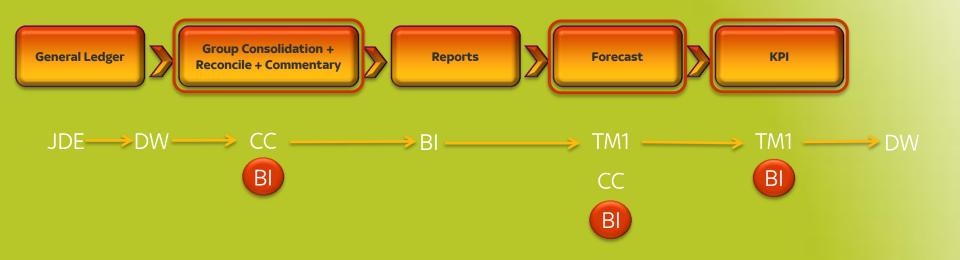


BI

Delivering goals



Group Reporting





Going into detail

MONTH END approach

STATS reporting for Group Finance

- > Feed from Cognos Controller
- ➤ Balance Sheet and P&L
- Suite of reports from variance analysis to commentary review

MANAGEMENT reporting

- Covering 6 areas
- Automated reporting to Dashboard generation



Other deliverables

Purchase to Pay monthly compliance

	Contract Setup		Requisition		Orders	Receipting	Invoice	Invoice Matching	
	Spend with approved suppliers	Single Process Suppliers	Timely Approval - Purchase Orders	Timely Approval - Non PO	Order before Invoice	Receipt before Invoice	Paper invoices to SSC	Correct Invoice Date	Payment
Supply Chain-									
BB & Telephony									
Technology -									
Cloud-									
Acquis & ROI -									
Corp Finance									
Delivery -									
Contact Centres-									
Sky News-									
Sky Business-									
Sports -									
COO -									
Ent & Movies									
Sky IQ -									
Retention-									
Sky Bet-									
Sky Media									
Uncoded Account									
Sky Average	1								
World Class Target									



Other deliverables

Standardised and structured reports

HOF: Corp	Metric: Spend with approved suppliers											
Supplier ID	Supplier Name	Supplier Phone Number	Supplier Email	Procurement Contact 8	ipend Not Approved	Invoice No	JDE GL Date	Invoice Date	NSR Approved Date	Number of Days Amount In	woiced GBP	
10000												
033730											17,404	
029790											274,070	
540530											1000	
											0.250	
											777	
											308,192	



Going Forward



- Raising user awareness
- Self service
- Mobile reporting



Lessons Learnt

- ➤ Build trust through
 - Focusing on the basics
 - Building prototype
- ➤ "Agile" approach delivers confidence with users
- ➤ Understanding users' requirements to deliver
 - Right process
 - Right tool
 - Right data



What's next

- > Self support delivery model " Admin Lite"
- ► How far can we stretch TM1?
- ➤ Re-visit Controller and TM1 with FSR in the bigger picture
- Maintain data integrity





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