



Risk free cost reduction for SAP clients

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IBM & SAP focusing on increasing Business Value

- Avoiding / Reducing costs
- Optimising the organisation
- Improving service
- Maximising revenue





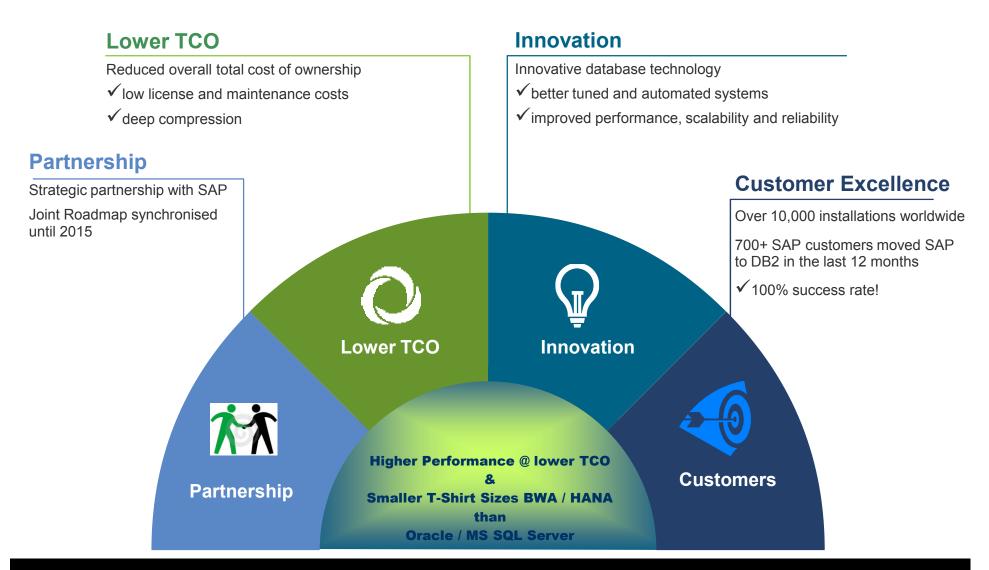
Agenda

- SAP & IBM
- Managing data cost effectively
 - Innovation
 - People utilisation
 - Performance
- Pure Systems
- Deriving Value from HANA
- Summary





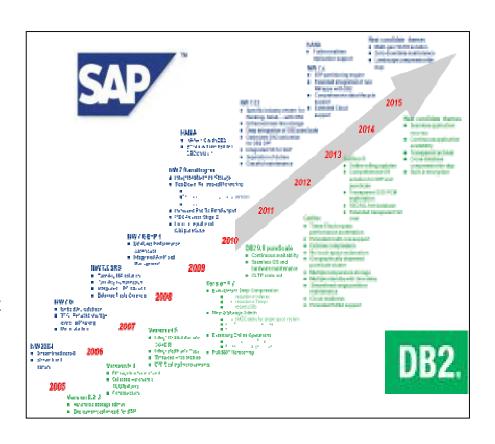
IBM and SAP offering excellent performance @ lower TCO





Reducing cost through consolidation of existing SAP infrastructure

- Consolidation of SAP instances on DB2 reduces TCO due to a differentiated solution with
 - ➤ Superior performance
 - ➤ Superior features
 - ➤ Support for all releases of SAP versions (no need to upgrade SAP applications if it is risky)
- ➤ IBM and SAP partner through every stage of the DB2 for SAP software lifecycle
 - >Long term, joint product roadmaps
 - ➤ Jointly staffed development, testing and support teams
 - ➤ SAP certifies every IBM DB2 version and fix pack (for all releases of all applications)
- > Risk-free early adoption of new technology
 - ➤IBM and SAP align release, maintenance and support cycles



DB2 9.7 launched March 2009 has fully committed support until end of 2022



SAP's statements about DBMS and HANA/ In-Memory Computing

SAP® BUSINESS ANALYTIC ENGINE POSITIONING STATEMENT



One of the highest priorities for organizations of any size and across any industry is managing and analyzing the soaring quantity of data, and harmessing that information to improve their business. SAP has always understood this and has addressed this challenge by developing in_memory solutions surplus as SAPIN sucknessChierton Evolutions.

accelerated edition, which allows cus the SAP® Business Analytic Engine, easy-to-use, business-centric data musers to instantaneously access, exp in a single environment, without impa

To further enhance performance, SAI Business Analytic Engine delivered o of its commitment to deliver innovatio systems, automatically find the right conduct complex analytic queries in r

With this technology, SAP aims to fur analyze data quickly and iteratively, a appliance will make existing application application and appliance will make accelerate the SAP Business Object to use this technology to develop and strategic vision and one which might I non-disruptive strategy which allows by

As outlined by Prof. Hasso Plattner in his SAPPHIRE NOW keynote, in-memory computing will not replace existing relational database systems from day one. Rather, the two types of systems will co-exist for several years and will be implemented side-by-side, with in-memory initially focusing on analytics scenarios running side-by-side with OLTP systems such as the SAP Business Suite and enterprise data warehouses such as SAP BW. Over time, traditional relational databases are expected to become less critical and ultimately redundant. However this represents a longterm vision. As such, there is no requirement to replace existing relational database systems at this time, and customers will still need to invest in relational database systems for new deployments of transactional applications.

customers should feel confident that their existing and future investments are safe.

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Similarly, the introduction of a new generation of in-memory enabled analytics based on the SAP Business Analytic Engine and the high performance analytic appliance should not cause customers to question their existing investments

in SAP Business Warehouse (BW). Manalytic appliance as an in-memory accelerate new and existing BW de available in ramp-up later in 2010, can bring before then. They can do Explorer, accelerated version which to the high performance analytic as

ndependent of SAP's recent annot ignostic and fully supports the lead Pracle, or other vendors. SAP's str performance analytic appliance init. Optimized for SAP Software" projet and this strategic parthership will or avings, and easier system adminit

Whilst it will eventually be possible alone to fully deliver on the promise end-state scenario progressively or solutions as well as traditional relat knowledge that their existing and fu

Independent of SAP's recent announcement of the intention to acquire Sybase, SAP continues to remain database agnostic and fully supports the leading relational database systems in the market whether they be from IBM, Sybase, Oracle, or other vendors. SAP's strategic relationships with key hardware partners are also unaffected by SAP's high performance analytic appliance initiative. For example, SAP has been closely collaborating with IBM on the "DB2 Optimized for SAP Software" project to deliver DB2 releases specially tailored to meet the needs of SAP customers and this strategic partnership will continue to focus on continuing to deliver substantial performance increases, cost savings, and easier system administration in the future.



SAP Business Suite applications

- SAP HANA technology is not available to support SAP Business Suite Applications. This architecture requires database support
 - SAP HANA reference customers use DBMS for all their SAP Business Suite Applications (many HANA customers are also DB2 reference customers)
 - SAP are publically committed to certifying databases and continually updating features
- SAP's own ERP & Business Application environment (production and development) is run on DB2
 - SAP internally runs on DB2 for over 1200 + of their ERP systems
 - Sybase runs their SAP application environment on DB2



Proven business value in 10,000 plus SAP ERP installations powering SAPs largest customers: Thousands of successful migrations with better performance and proven cost savings: Audi (up to 74% savings), Eli Lilly(>62% savings) Knorr Bremse (55% savings), many more



Breakthrough Savings with Adaptive Compression

Lower Storage Costs; Lower Administration Costs

Higher performance

- More efficient operation
- Reduced maintenance windows

Lower costs

- Postpone upcoming storage purchases
- Lower ongoing storage needs
- Easier administration with reduced need for table re-orgs

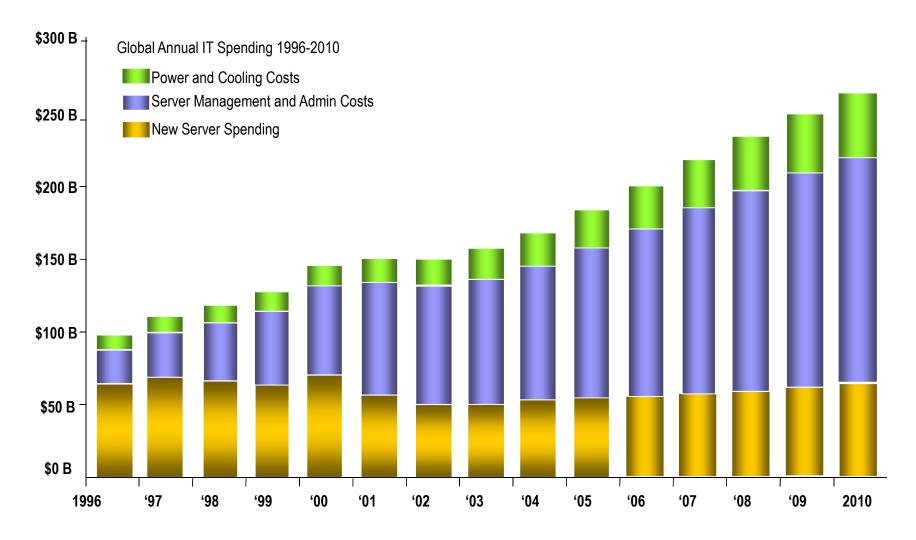


"Our migration from Oracle Database to DB2 resulted in a 40% storage savings. Upgrading to DB2 9.7 and index compression brought our average savings to 57%. Now adaptive compression brings our **average savings to 77%**, dramatic savings!"

-Andrew Juarez, Lead SAP Basis / DBA, Coca Cola Bottling Company.



Administration is the Largest Cost





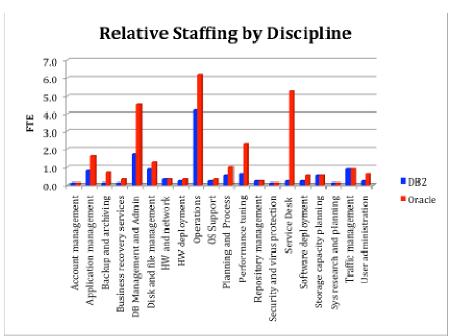
Autonomics Reduce DBA Requirements

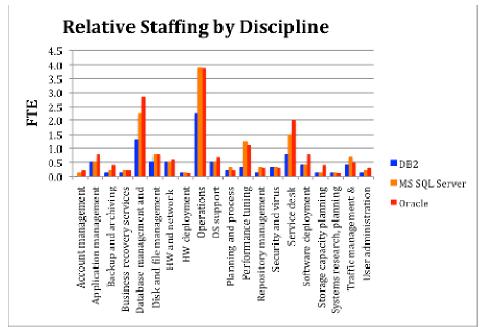
- Autonomics are vital for database environments and help manage the system
 - Key Autonomic features DB2 provides for DBAs
 - Self-Tuning Memory Manager
 - Policy-Based Maintenance
 - Throttling
 - Log Archiving
- Let DB2 automatically react to changes in the workload
 - As workload changes, DB2 adapts



Staffing Effort Advantages of DB2

- 55% Less Staffing Effort than Oracle
- 40% Less Staffing Effort than SQL Server

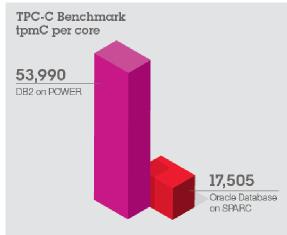


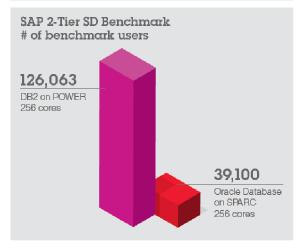




DB2 on Power Delivers up to 3x the Performance per Core of Oracle Database on SPARC

- Two leading independent benchmarks
- IBM DB2 on Power Systems vs. Oracle Database on SPARC
- TPC-C: more than 3x the throughput per core
- SAP: more than 3x the benchmark users
- The IBM advantage... helps lower hardware & software costs





PERFORMANCE: www.tpc.org (http://www.tpc.org) as of 4/3/2012 [IBM Power 780 (3 x 64 C)(24 Ch/192 C/768 Th); 10,366,254 tpmC; \$1.38/tpmC; avail 10/13/10 v. Oracle SPARC SuperCluster w/T3-4 Servers (27 x 64 C)(108 Ch/1728 C/13824 Th); 30,249,688 tpmC; \$1.01/tpmC; avail 6/1/11]. TPC-C is a trademark of Transaction Performance Processing Council. www.sap.com/solutions/benchmark/ (http://www.sap.com/solutions/benchmark/) as of 4/3/2012 [IBM Power 795 (32 P/256 C/1024 Th); 126063 users/2-tier SAP ERP 6.0 pack4/AIX 7.1 + DB2 9.7; cert 2010046 v. Oracle SPARC Enterprise Server M9000 (64 P/256 C/512 Th); 39100 users/2-tier SAP ERP 6.0/Solaris 10, Oracle 10g; cert 2008042]. SAP is registered trademark of SAP AG in Germany and in several other countries.



IBM Expert Integrated Systems

DB2 10 - a Foundational Element

- The first members of a new family of expert integrated systems with:
- Built-in expertise to address complex business and operational tasks automatically
- Integration by design to tune systems for optimal performance and efficiency
- Simplified experience from design to purchase to maintenance

IBM Pure Flex Expert at: sensing and anticipating resource needs to optimize your Infrastructure • Factory integrated and optimized system infrastructure • Integrated management • Automation and optimization expertise Available from EIS Centre • DB2 10.1 (& 9.7) Enterprise Server Edition HV

IBM Pure Application System

Expert at: optimally deploying and running applications for rapid time-to-value

- Expert designed, integrated and optimized application aware platform.
- Workload patterns of expertise
- Simplified management with a single console

Included on System

- IBM Transactional Database Pattern (DB2 10.1 & 9.7)
- IBM Data Mart Pattern (DB2 10.1 & 9.7)
- DB2 10.1 (& 9.7) Enterprise Server Edition HV



Extensibility is made easy with IBM PureSystems Centre



- Optimized solutions from 100+ leading ISV partners
- Search by solution area, industry or system.
- Gain access to ISV application patterns for trial and production.

All of your existing AIX, IBM i, Linux and

Windows applications will run on NGP

Certified through

'Ready for IBM PureSystems' program.























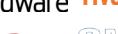


INTERSYSTEMS





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Strategic partnership of SAP and IBM





Development

- ✓ **Optimal Stability**: SAP on DB2 is jointly developed by IBM and SAP Less patches than other vendors databases due to joint test cycles early in development
- ✓ Near concurrent GA by SAP Certification after 6-8 weeks after IBM GA
- ✓ Mandatory design review + approval by SAP for all SAP relevant DB2 line items



Product Integration

- ✓ One product, one maintenance strategy, one-stop-service
 Aligned maintenance strategy: "7+2" years supported with SAP
 Unmatched business value: No forced or undesired database upgrades
- ✓ Integrated installation of DB2 software / HA setup during SAP install
- ✓ One-step SAP-tailored DB2 configuration: DB2 WORKLOAD=SAP
- ✓ Full DB2 administration and monitoring through SAP DBA Cockpit



Technology innovation

- ✓ Joint technology roadmap with agreed deliverables, synchronized until 2015
- ✓ Superior customer value with DB2
 Boost SAP BW performance with DPF, MDC, NLS
 Tailored Availability solutions: HADR, pureScale, Tivoli SA MP
 Better resource utilization through compression



SAP runs DB2

- ✓ DB2 is a widely used database platform at SAP IT
- ✓ Over 1200 internal SAP systems run on DB2
- ✓ All SAP mission critical business systems migrated from Oracle to DB2

SAP Support for DB2 9.7 extended to end of 2022 (SAP note 1168456)



Innovation



Leading DB2 performance

- √ #1 in performance to SAP customers:

 - faster than Oracle for BW ⇒ 50+%
- ✓ Superior scale out for SAP solutions (productive customer @100+ TB SAP BW)



Ease-of-Use and Autonomics

- ✓ SAP DBA cockpit: A complete built-in solution. No need for any external tools
 - SAP DBA Cockpit for DB2 reduces DBA time up to 30%
- ✓ Almost all DBA activities are automated with DB2
 - Memory tuning and configuration (Self Tuning Memory Management)
 - Storage and logfile management, ...



No extra

cost



Unique Technology

- ✓ DB2 Database Partitioning feature (DPF) and Multi Dimensional Clustering for SAP BW
- ✓ DB2 HADR for ultrafast takeover, minimized downtime for planned maintenance
- ✓ DB2 Nearline Storage for SAP BW, archive solution, improve overall system performance
- ✓ HP-UX Itanium support for the next DB2 version, protect customer investment
- ✓ VMWare, XEN, KVM, Hyper-V and zBX fully supported (SAP note: 1130801)



DB2 pureScale

- ✓ Shared-disk scale out and HA architecture for OLTP workloads
- ✓ Unlimited capacity: Buy only what you need, add capacity as your needs grow
- ✓ Continuous Availability: Protection against planned and unplanned outages
- √ Fully endorsed by SAP



OEM

+2%



Customers Coexistence of SAP HANA and IBM DB2



IBM and SAP = 1 product

- Coca-Cola
- Colgate
- LSI Corporation
- Medtronic
- SAP-IT

HANA and **DB2** coexist and complement one another



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Today's buzz words: Hype or reality?



5% + Productive

6% + Profitable

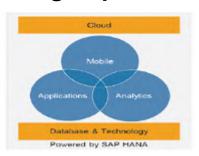
'....companies in their top third of their industry in use of data driven decision making were, on an average, 5% more productive & 6 % more profitable than their competitors.'

HBR Oct 2012

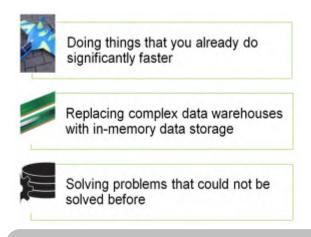
'You can't manage what you don't measure'

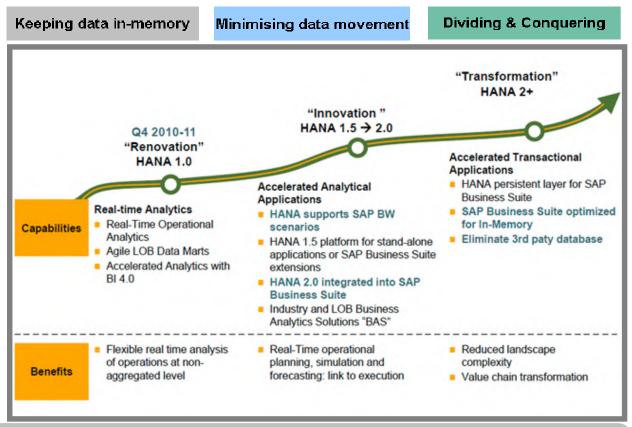


SAP HANA in-memory computing ensures that the results of complex analyses and transactions involving large volume of data are available at your fingertips



Benefits:





HANA is integral part of SAP road map - IBM is helping customers to align IT Strategy to set themselves in the HANA Value Journey & implement HANA to drive business value



Mondi HANA – Results



Performance

- Functionality which was done by BW, BW OLAP, MDX Interface and BOBJ Report was moved to HANA DB.
- Navigation time reduced from up to 30 Minutes to 5 10 seconds

Online Data

- Set up Online replication via SLT for all data needed in HANA
- Each change in SAP ECC Data is immediately replicated to HANA DB BOBJ reports
- No impact on ECC performance

Compression

• HANA compresses ECC tables with an overall ratio of 8 – 10.



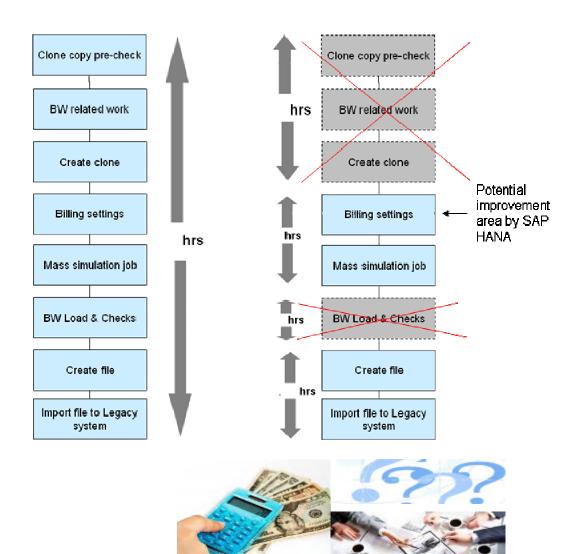








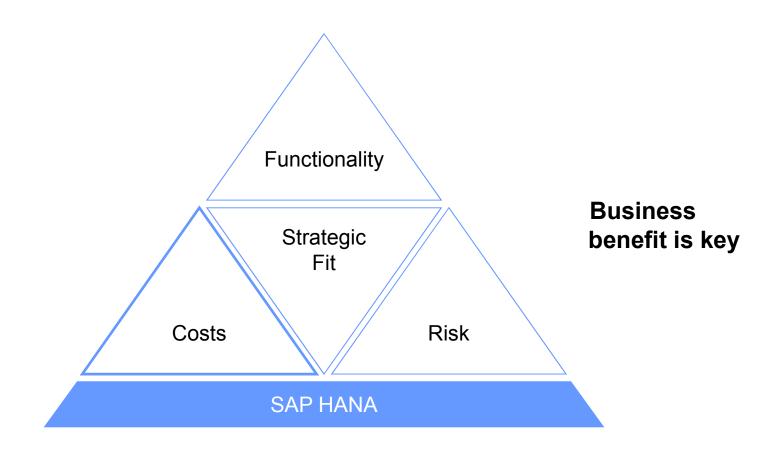
Major utility company



The performance gain comes through simplification of process



Just taking a look at possible Performance Improvements is insufficient to justify an investment in SAP HANA.

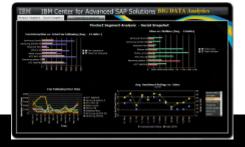




IBM Lab for SAP Solutions – focusing on Use cases & Assets



- Full SAP Business Objects, Enterprise HANA, BW on HANA, and SAP Mobility Integration
- Real-time analytics and feeds from SAP ECC
- Production level, multi-node infrastructure based on IBM Smart Cloud
- Ongoing collaboration with IBM Research
- 16 Use Cases Available today
- European Client Centers:





IBM asset on real-time profitability management on COPA, powered by HANA







The Mobile Inventory dashboard for in real-time supply chain monitoring, powered by HANA



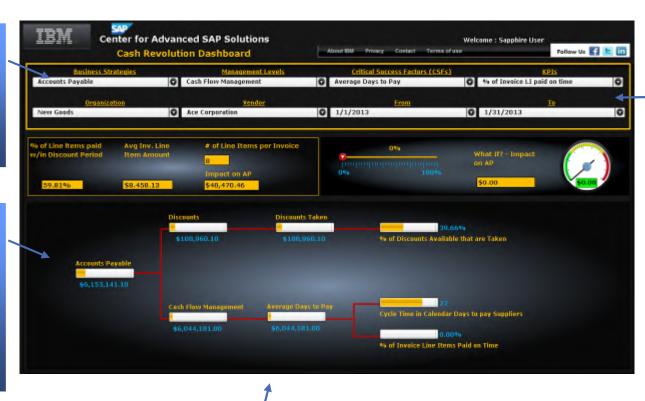


Working Capital Management dashboard can be leveraged for optimizing Cash-flow, powered by HANA

provides "What if" impact on cash using financial levers and KPI's

Multiple
business
strategies
can be setup
for What If
analysis

Business
KPIs for each
strategy or
process area
has an
impact on
total cash
flow



Multiple time frame selections can be made to evaluate monthly, yearly or quarterly performance

Value driver tree show cases the impact an increase or decrease of a KPI can have to overall cash revolution i.e. Accounts Payable,

Accounts Receivable and Inventories



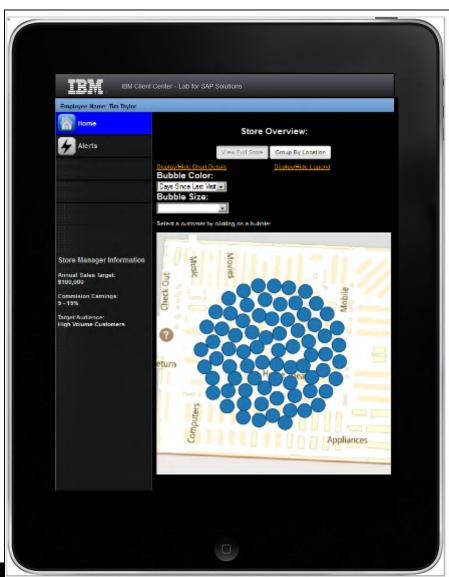
Monitor Customers in a real time in an Electronics Retail

Store & Make Promos

An electronics retail store manager is the end user. He
is monitoring all the customers who are in the store at
the present point in time.

- Each customer has a mobile device (cell phone) which transmits a NFC signal or a Store Rewards Card that transmits a RF signal.
- The signals are received by a receiver(s) and entered in a HANA database table.
- By querying HANA tables, the store manager observes customer traffic in real time from the browser on his own mobile device by accessing a web-based application published on HANA's XS Server.

Each bubble represents a user in the store. He/she is identified by the NFC/RF Reader signal





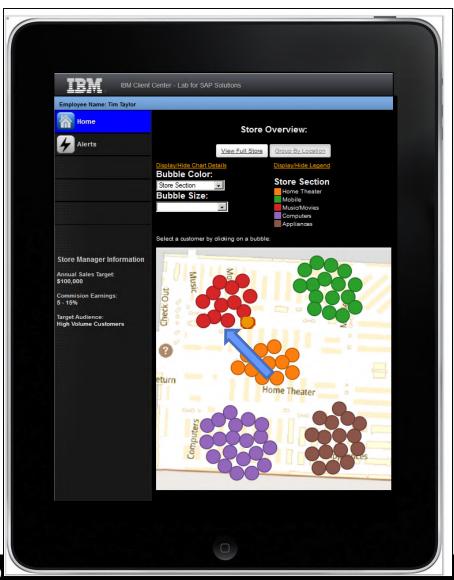
Retail Manager View- Customer Map Screen



Static Receivers set up in the store allow the Store Manager to identify what section a user is located in. Click Group by Location/select Store Section from color dropdown



Retail Manager View- Customer Map Screen



As the customers move around the store, the bubbles move from section to section in the Customer Map Screen. The color of the bubble will change based on the Section



Retail Manager View- Drill-Down Screens



Customer specific information like recent purchases and related products/accessories give the retail manager a good idea of what the customer may be looking for. In this case, Nancy loves Apple products. She upgraded from the iPhone3 to the iPhone 4s. She currently has an iPad1 that may be ready to be updated.



Retail Manager View- Drill-Down Screens



Additional visualizations provide insight that may lead to sales opportunities:

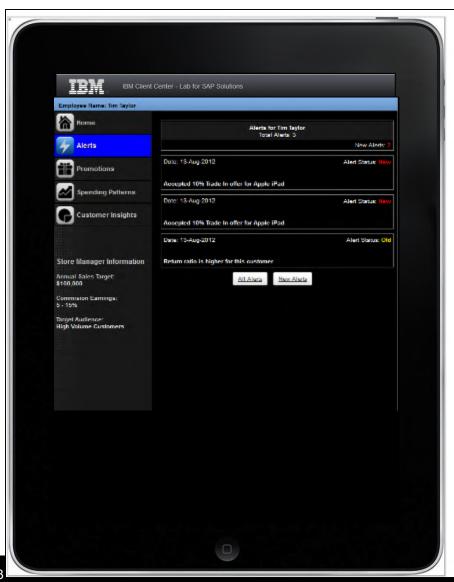
Story behind the data:

Nancy bought home theater and computer equipment over a year ago, and has recently shifted her attention to mobile devices. The application can provide the manager a visual recommendation of how to approach Nancy.

She may be interested in products that integrate mobile technology with her home theater system.



Retail Manager View- Drill-Down Screens



The manager is alerted when the customer accepts the promotion.

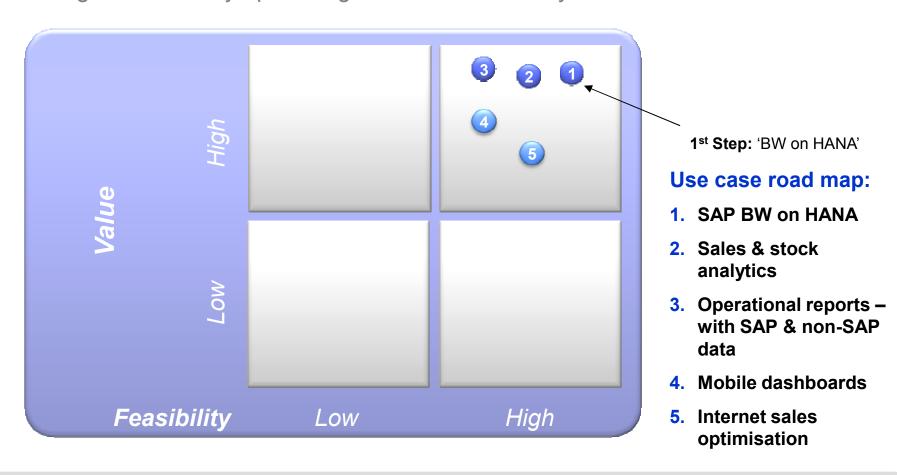
Later, the manager follows up with Nancy to recommend an Apple TV system for her home theater.

powered by HANA & IBM innovation



Identifying Use case Roadmap is key to HANA Business case

Retail Case Study - IBM is applying HANA value quadrant methodology for selecting use cases by optimising Value vs. Feasibility



The HANA value quadrant is key to identifying the Road Map – optimising value, investment & risk – IBM can help



Why IBM?

- Strategic Partnership with SAP
- Long term Hardware, Software and Services Roadmap
- Joint Development and Simultaneous Launch Strategy
- Innovative Joint Technology Propositions
- Lowest Proven Total Cost of Ownership









How to reduce your IT TCO and add Business Value.

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