

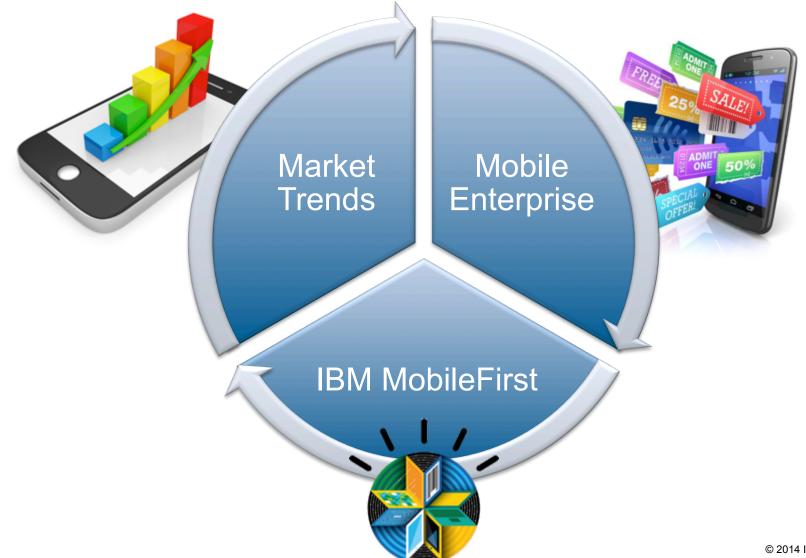
Mobile Trends, Strategy and IBM MobileFirst Mobile Enterprise Roadshow | July 2014



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- WW Leader, Mobile for System z

Agenda





Mobile Market Trends

1.038 BILLION SMARTPHONES IN USE

that's 1 out of every 6.7 people on the planet.

MOBILE USERS ARE **FIVE TIMES MORE LIKELY TO ABANDON THE TASK** IF THE SITE ISN'T OPTIMIZED FOR MOBILE.

IN THE LAST 16 YEARS

97 98 99 00 01 02 03 04 05 06 07 08 09 10 11 12

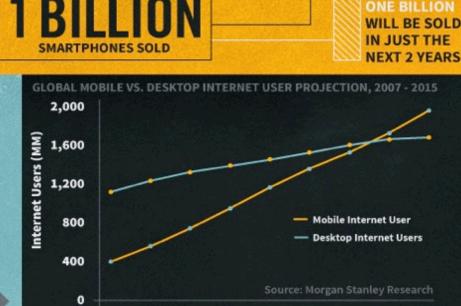
MEDIA TABLET SALES

in 2012 **118.9** MILLION

by 2016 369.2 MILLION tablets we will be sold

Google estimates by 2013 MORE PEOPLE WILL USE MOBILE PHONES THAN DESKTOP PCS TO GO ONLINE.





2010

2012

2013

2011

2014

2015

2008

2007

2009

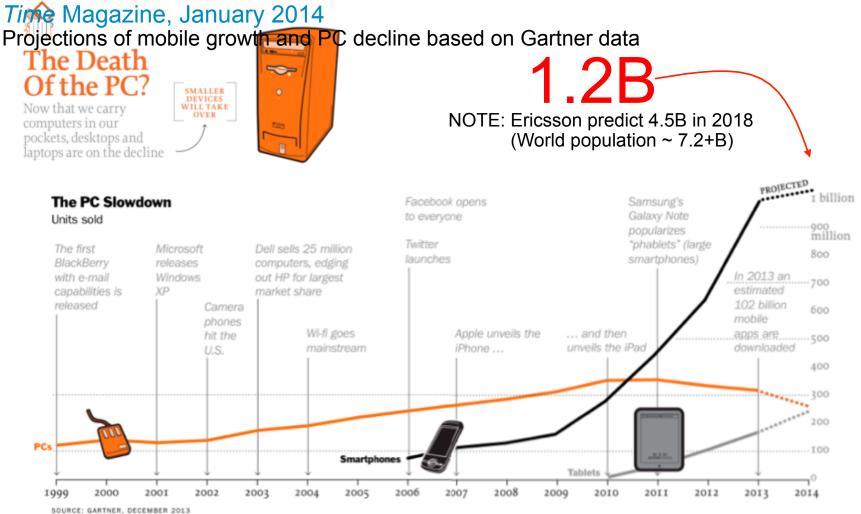
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FOR ANOTHER SITE TO COMPLETE THE TASK.

THE NEXT

-14

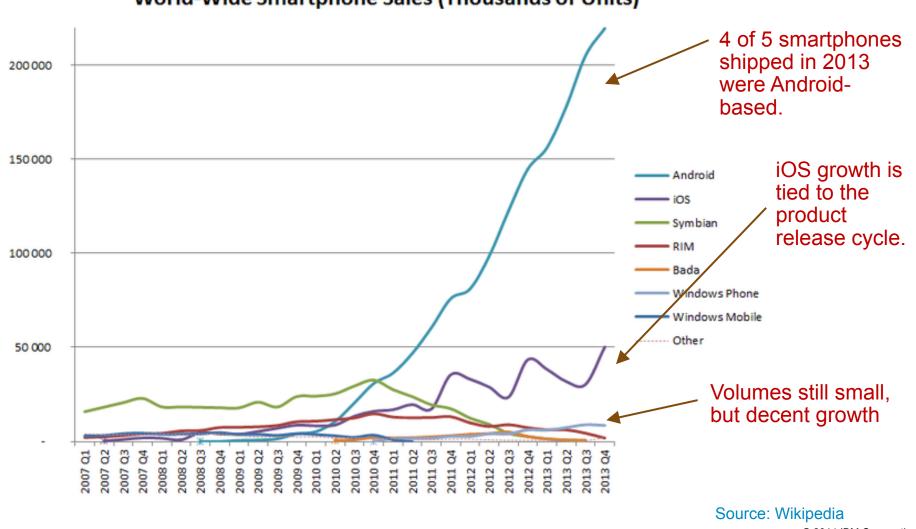
Mobile business opportunity is huge



5

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Welcome to the fast-paced world of mobile...

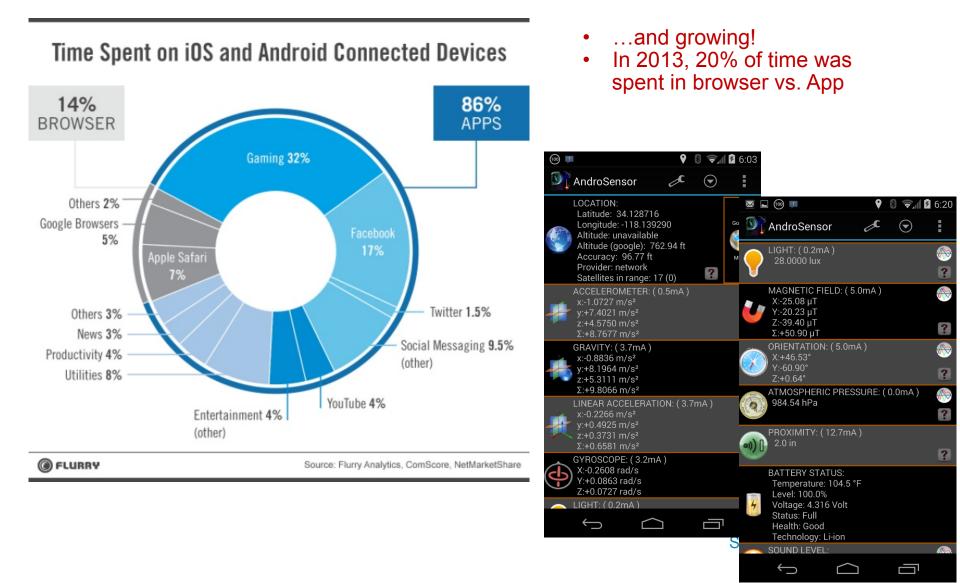


World-Wide Smartphone Sales (Thousands of Units)

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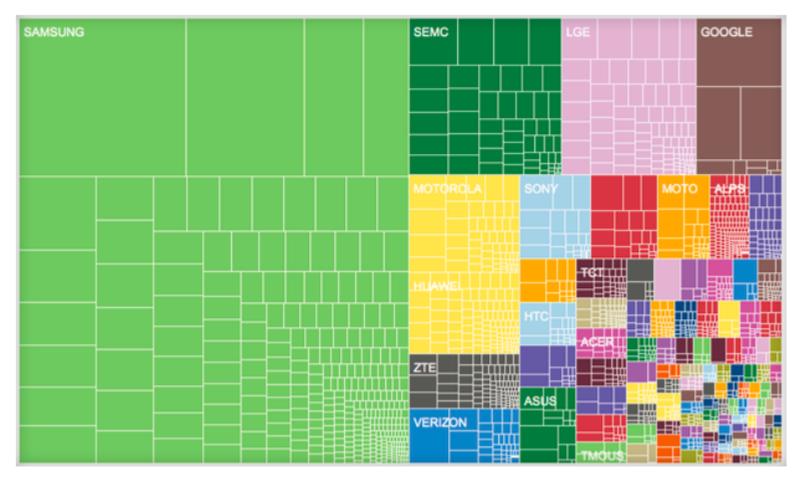
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The Mobile Browser Is Dead, Long Live The App Forbes, 2014





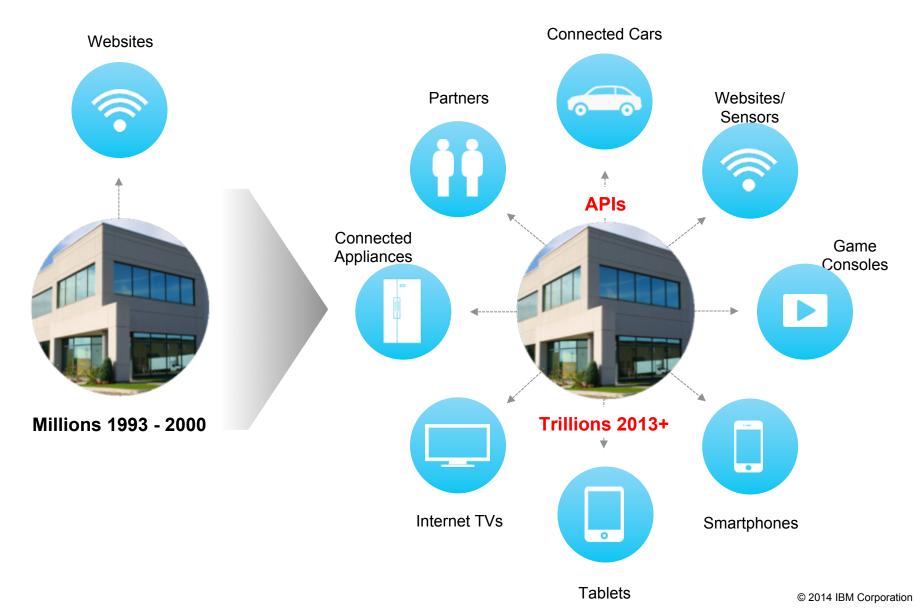
Unprecedented access, but at the cost of fragmentation



Brand fragmentation in the Android market is immense, but Samsung still leads the charge with 47.5 percent of the market share.

Open Signal

Mobile: beyond web – and more than smartphones & tablets



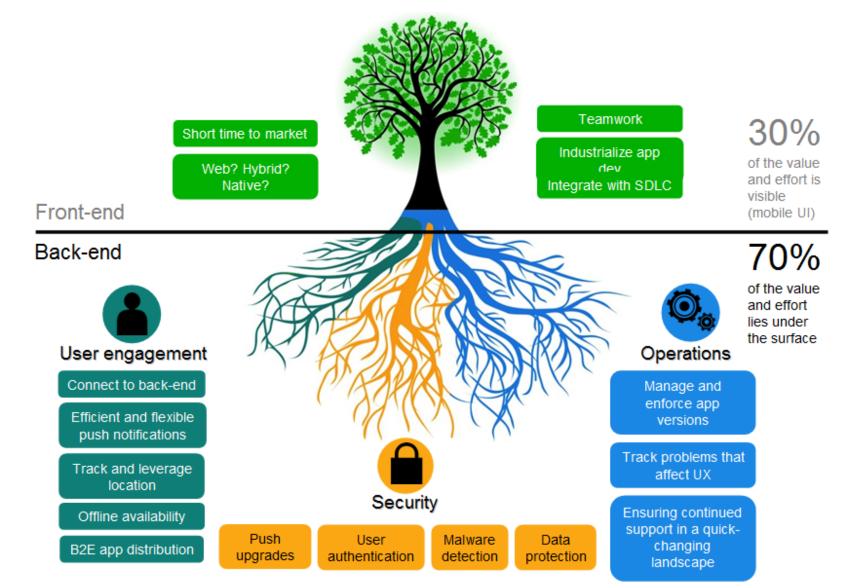


The perception of mobile apps... is simple



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The perception of mobile apps... is often vastly underestimated





Mobile Market Trends



The emergence of the 'API Economy'

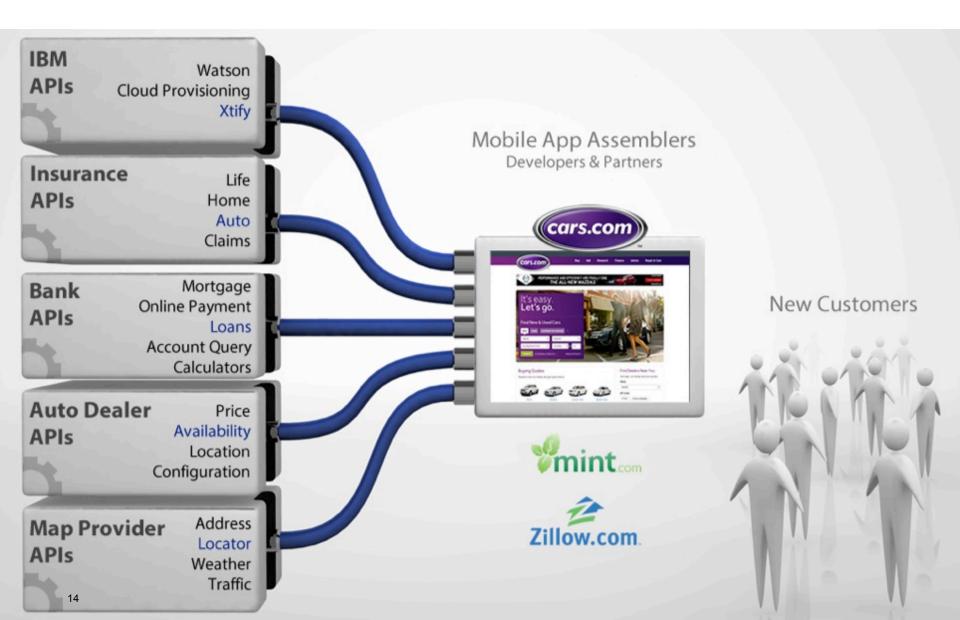
The "API economy" has changed how developers think about building apps, and how organizations deploy software in the cloud

Bank Externalized Services





Full function, mobile services: reliant on standards-based APIs



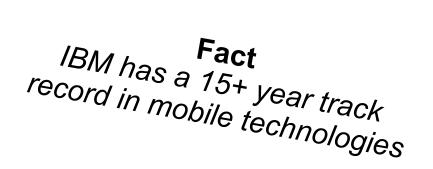


Mobile Enterprise: Key challenges of mobile to business

- Deliver a high quality mobile experience
 - What about device fragmentation?
- Deliver new functions. Quickly. And Often.
 - Days and weeks. Not months.
- Deliver the mobile service. On time. Every time.
 - The mobile user is discerning and will not wait. Risk: loss of business.
- Deliver rich, fully functional, device-optimised services
 - All features available on a PC, but perfectly designed for a mobile device
- Enable access to core enterprise services. Securely.
 - Secure every transaction. From mobile to mainframe.

IBM MobileFirst Portfolio and Strategy

Perception "IBM does mobile? You guys make computers!"



IBM has been building up our mobile enterprise capabilities

acquisitions to strengthen our position in mobile since 2006

1()

125+

wireless inventions in 2012, bringing the total to 270 Doubling

2013 investment in mobile solutions

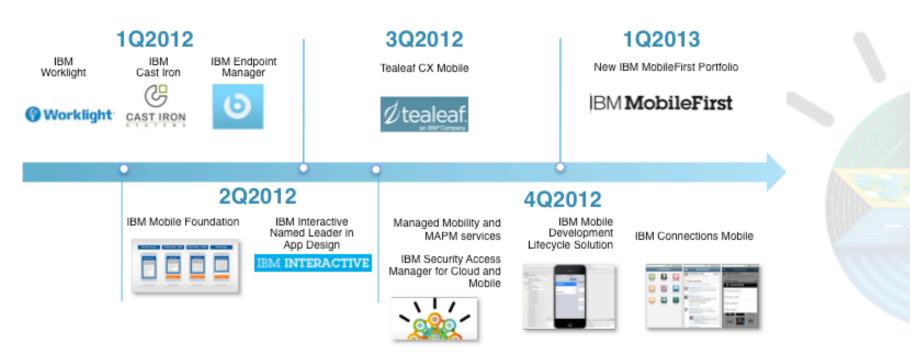
200+

IBM Software apps available in app stores; ~ 1M downloads

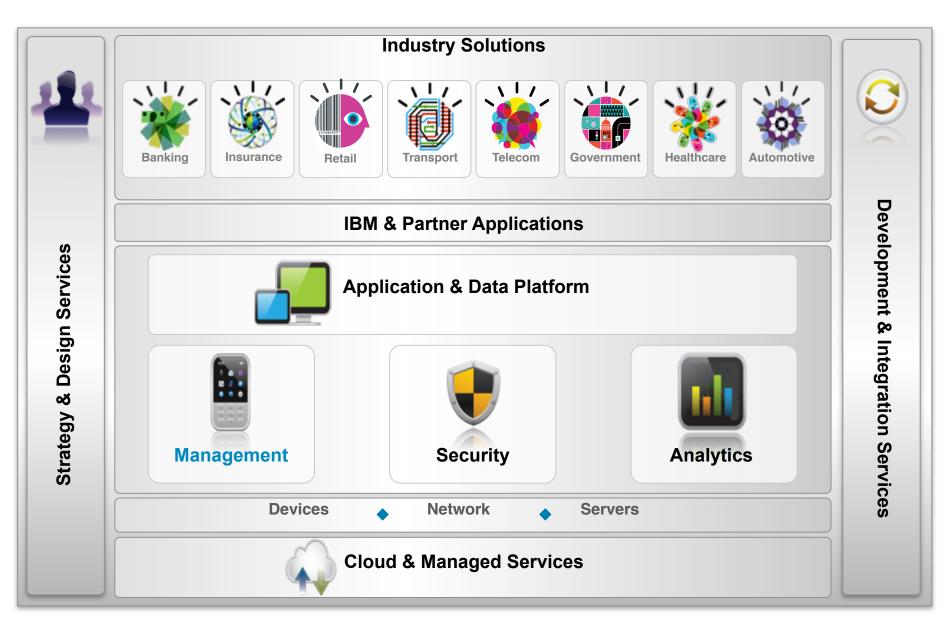
Leader

IEM

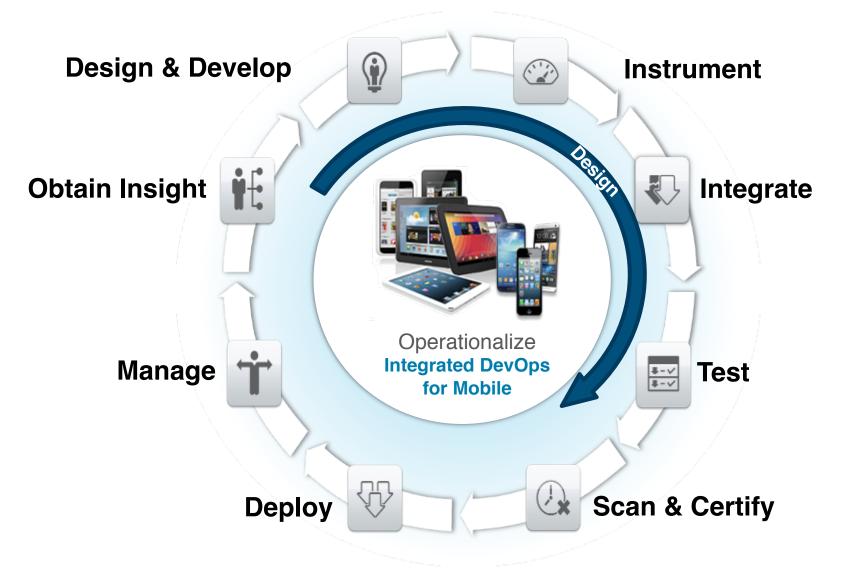
in app design and managed services by Forrester and Gartner



IBM MobileFirst helps achieve business' mobile goals

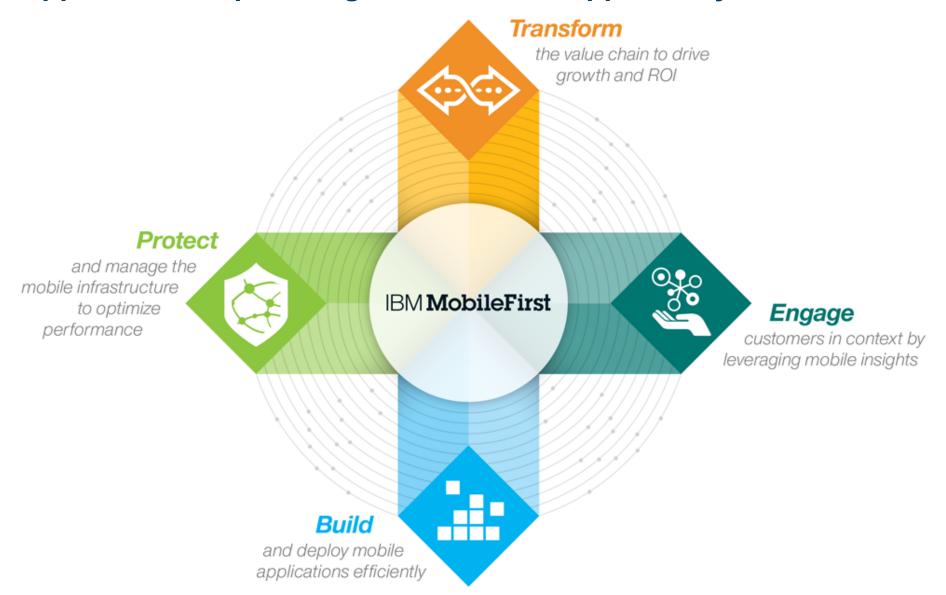


The IBM mobile application development lifecycle

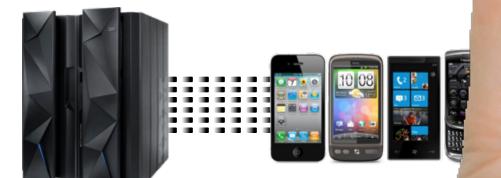




Our strategy: enable enterprises to implement an integrated approach to capitalizing on the mobile opportunity



THANK YOU



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