



PCTY2011



Pulse Comes to You

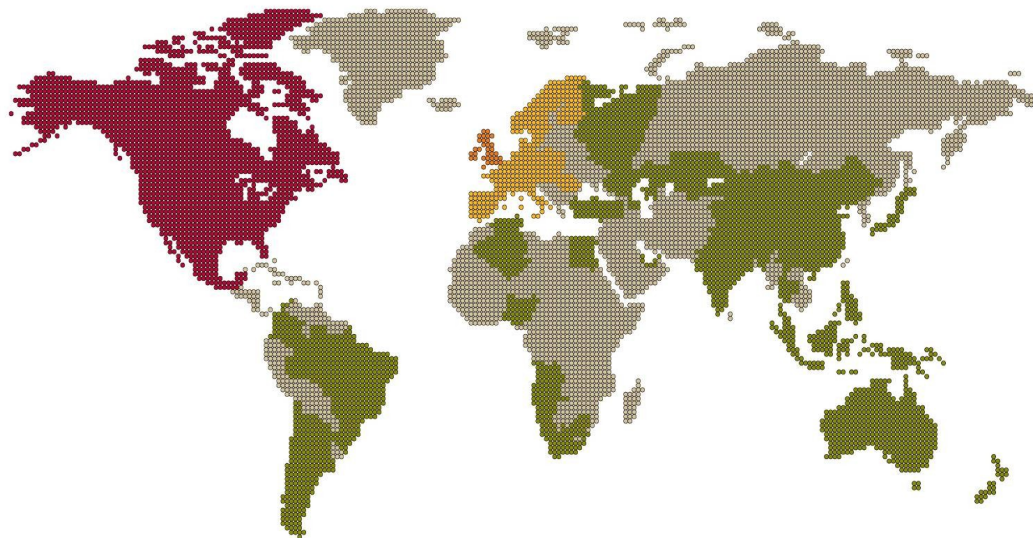
Optimising the World's Infrastructure



Meeting the Challenges of Authenticating a Distributed Workforce

Compass Group PLC

Operations in more than 50 countries



Over £13bn revenue

380,000 employees

40,000 locations

FTSE 100 company



Compass Group UK & Ireland

- Over 50,000 employees
- 7,000 locations
- £1.9bn turnover
- 1 million meals served every day
- 3 million customers served every day
- 19% contribution toward group turnover
- Supply Chain delivers every four seconds

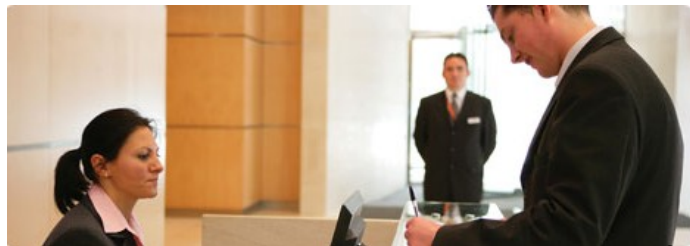


Our Sectors

- Business and Industry
- Fine Dining
- Education
- Sports and Leisure
- Senior Living
- Healthcare
- Defence and Government
- Hotels and Aviation



Food Services



Support Services

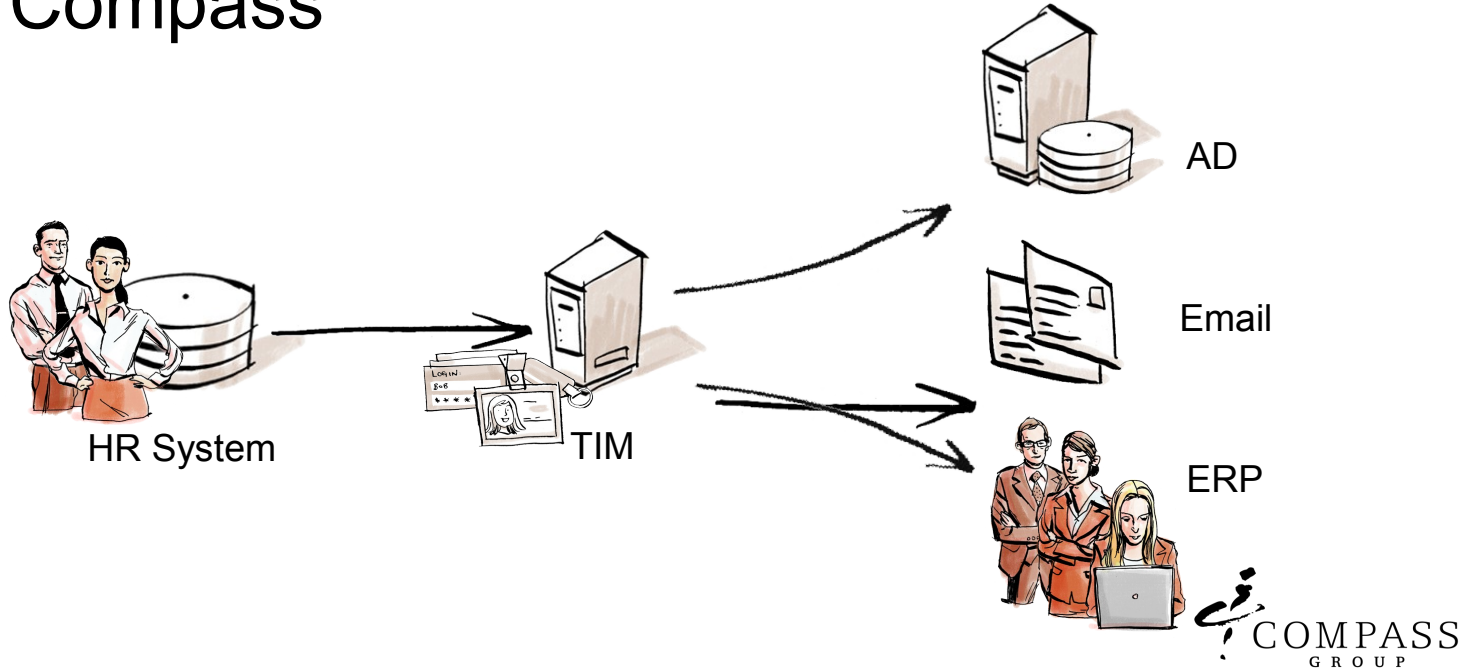


User Profile

- Bookkeeping
- Health and Safety compliance
- Intranet
- Email

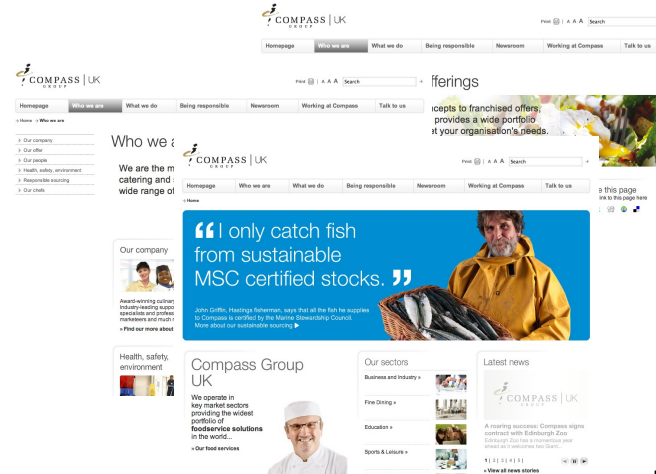


TIM at Compass

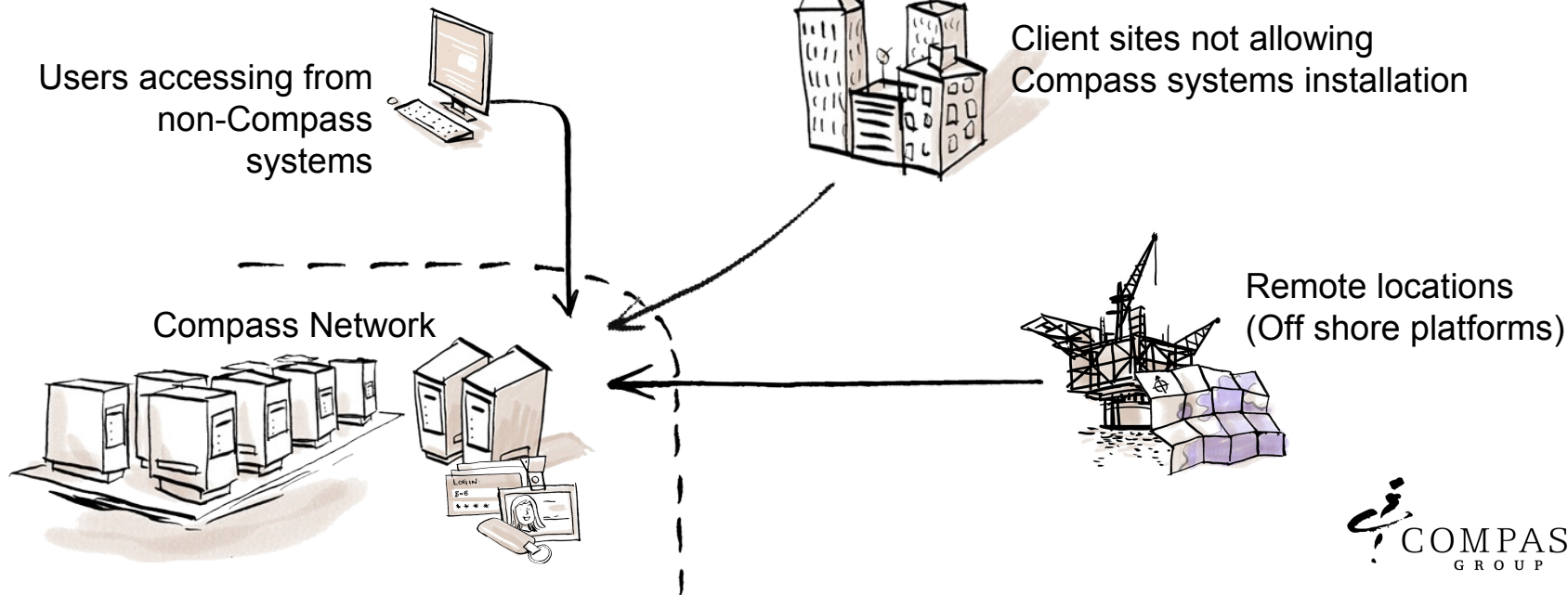


Move to Web Services

- Portal (IBM Websphere)
- Intranet
- Cloud Services
- Other Web developments



The need to Externalise





TAM Introduced

- Internal security for Web based services
- External risk assessed
- Various mitigations considered



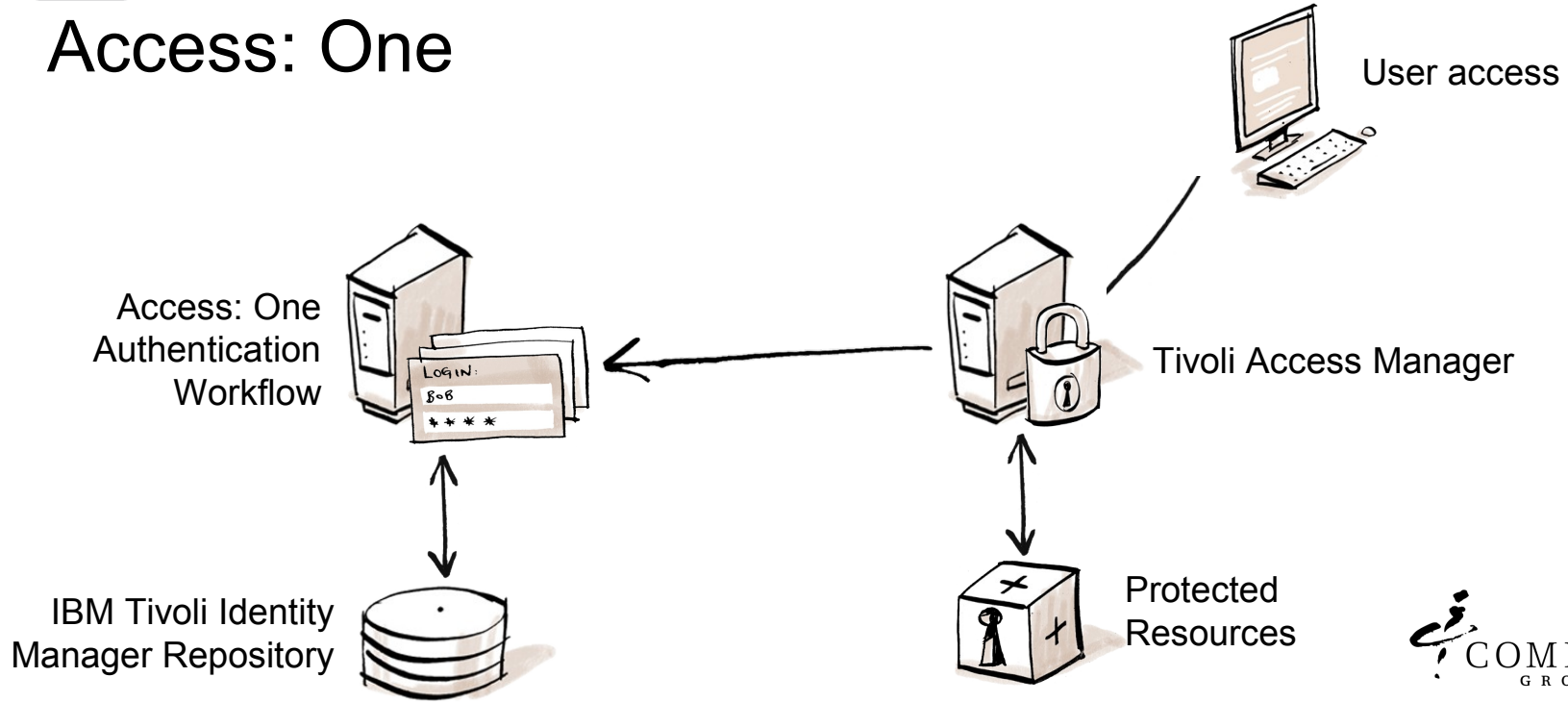


Enhanced Authentication

- Integration with TAM
- Simple solution
- Token-less
- Not reliant on phone technology
- Low cost of ownership



Access: One



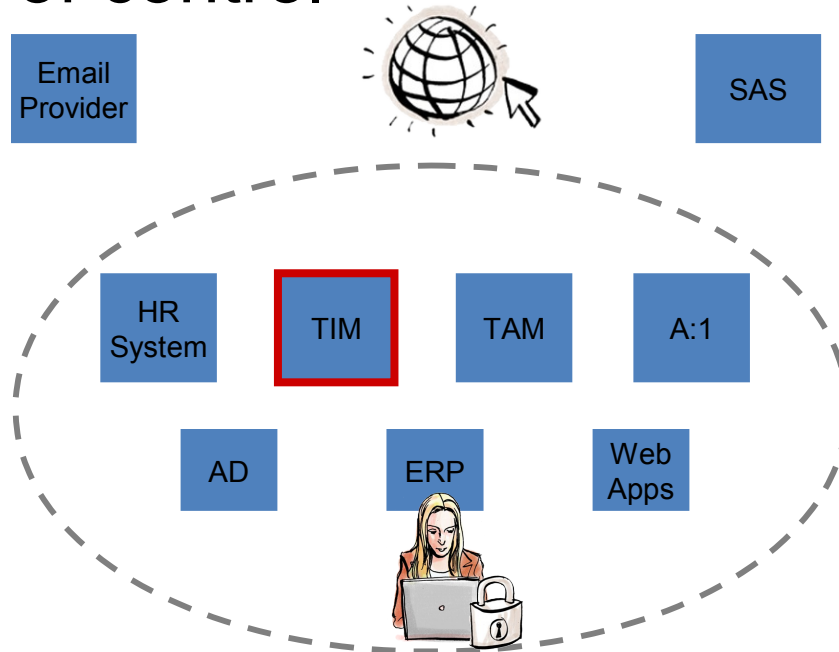


Meets the need

- Security Questions meet basic need
- Easy step-up to token or similar 2FA if required
- Ease of deployment
- Flexibility to apply different levels of authentication
- Leverage existing technology
- Providing further authentication workflow options



Single point of control





Any Questions?

