

IBM Software Group

IBM Rational DOORS Jazz and OSLC

Morgan Brown
Rational Offering, Strategy and Delivery













DISCLAIMER

Some aspects of this presentation represents future product direction. Plans are based on best information available and may change in future

© Copyright IBM Corporation 2011. All rights reserved. These materials are intended solely to outline our general product direction and should not be relied on in making a purchasing decision. Information pertaining to new product is for informational purposes only, is not a commitment, promise, or legal obligation to deliver any material, code or functionality, and may not be incorporated into any contract. The development, release, and timing of any features or functionality described for our products remains at our sole discretion. Nothing contained in these materials is intended to, nor shall have the effect of, creating any warranties or representations from IBM or its suppliers or licensors, or altering the terms and conditions of the applicable license agreement governing the use of IBM products. IBM, the IBM logo, Rational, the Rational logo, Telelogic, the Telelogic logo, and other IBM products and services are trademarks of the International Business Machines Corporation, in the United States, other countries or both. Other company, product, or service names may be trademarks or service marks of others.



History of DOORS releases

Release and support matrix

Do you have an upgrade plan for DOORS?

Keep an active plan for upgrading all products

DOORS releases

- Typically released at least annually
- Many older releases are now out of support

Reasons to upgrade

- Product quality / performance
- ▶ Minimize risk
- Improved productivity for RM practices

Version	Released	End of support
DOORS 7.1	May-2004	YES
DOORS 8.0	Nov-2005	YES
DOORS 8.1	May-2006	YES
DOORS 8.2	May-2007	YES
DOORS 8.3	Nov-2007	25-Jan-2011
DOORS 9.0	July-2008	YES
DOORS 9.1	Nov-2008	Expected Nov-2013
DOORS 9.2	Jun-2009	Expected June-2014
DOORS 9.3	Sep-2010	Expected June-2015



2011+

Recent Improvements in RM Integrations

A reminder

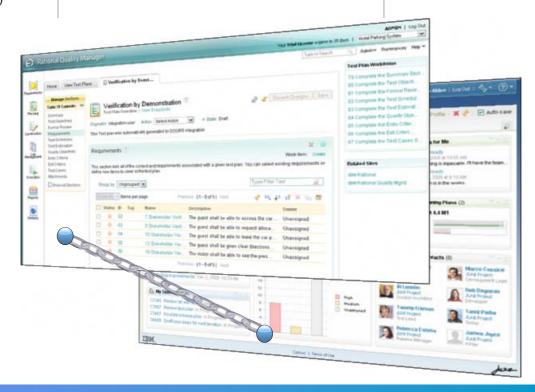
2009 2010



- ▶ Rational Quality Manager v2.0 (pictured)
- ▶ RRC v2.0
- Rational Insight using RIF exports
- ▶ HP QualityCenter v10



- **DOORS 9.2**
- RequisitePro
- Rational Software Modeller
- Rational Software Architect
- CALM 2009 (with RTC/RQM)





2010 Enhancements: DOORS and DOORS Web Access



DOORS 9.3

- Rational Change integration using OSLC-RM and OSLC-CM (RTC, ClearQuest, Change)
- Better embedded document generation with common reporting components
- Additional translations: German, French, and Russian
- Improved client/server security with SSL / PKI / secure cards

DOORS Web Access 1.4

- Enhanced filtering for improved analysis/review
- ▶ UI harmonization with IBM Rational Jazz clients





Requirements solutions are part of a bigger vision

Rational Offerings

Third party Offerings

Business Partner Offerings



Jazz is a platform for transforming how people work together to deliver greater value and performance from their investments in software and systems delivery

Jazz is...

- Our vision of the future of systems and software delivery
- A scalable, extensible team collaboration platform
- An integration architecture enabling mashups and non-Jazz products to participate
- A community at Jazz.net where Jazz products are built



Open interfaces. Open possibilities. open-services.net





Defining what "Jazz" means

- Jazz is IBM's initiative for improving systems & software lifecycle integration
- This initiative consists of three elements:
 - ▶ An open architecture for lifecycle tool integration
 - ▶ An open community working together to integrate and develop lifecycle tools
 - A catalog of products that support the Jazz architecture



- Specifications for linking lifecycle tool data (OSLC)
- Integration services & protocols for implementing common lifecycle patterns (Jazz platform)



- Jazz.net A place where stakeholders collaborate
- Enables transparent development of Jazz architecture and products



- Lifecycle tools that support the Jazz architecture
- Developed transparently in the view of the Jazz

community

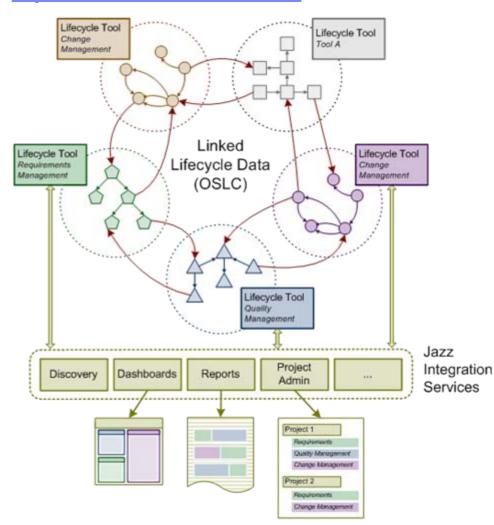


The Jazz Architecture: An open architecture for

lifecycle tool integration

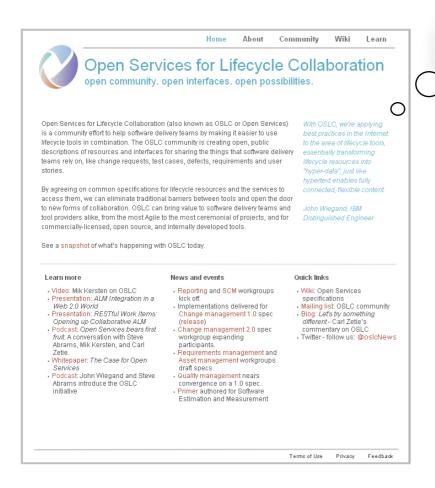
Built for the 21st century: designed using Web architectural principles, implemented with Web technologies

- Realistic: recognizes that customers will not replace their current investments wholesale
- Pragmatic: allows tools and services to be upgraded independently, without sacrificing rich integration
- Open: supports the requirement to have a variety of tools from different sources





Open Services for Lifecycle Collaboration Community specifications for lifecycle integration



Please visit www.open-services.net

Suppose tools exposed their data in a consistent way?

- Industry initiative proposed by IBM in June 2008 based on things learned from Jazz. Became operational in Dec 2008.
- Open community of individuals interested in improving lifecycle integration. Goals:
 - Make life better for software delivery teams by easing the way tools can be used in combination
 - Reduce the complexity and cost for tool providers in integrating tools together
 - Open up new possibilities in the marketplace by opening up the way lifecycle tools and data can be used in ALM and outside of ALM
- Creating open, public specifications that describe resources and interfaces for sharing the things that software delivery teams rely on.



Open Services for Lifecycle Collaboration

An initiative aimed at simplifying tool integration across the software delivery lifecycle

Barriers to sharing resources and assets across the software lifecycle

- Multiple vendors, open source projects, and in-house tools
- Private vocabularies, formats and stores
- Entanglement of tools with their data

Open Services for Lifecycle Collaboration

- Community Driven
 - specified at open-services.net
- Specifications for ALM Interoperability
- Inspired by Internet architecture
 - Loosely coupled integration with "just enough" standardization
 - Common resource formats and services.
- A different approach to industry-wide proliferation

Please visit <u>www.open-services.net</u>



OSLC @ open-services.net

Eight workgroups formed

- Change Management 1.0, QM 1.0, and RM 1.0 specs complete
- AM, Asset, Reporting, SCM 2Q10
- Estimation 3Q10
- 2.0 specs for CM, QM, RM timed for 1Q/2Q10

Community

- 175+ registered community members
- Workgroups have individuals from 25+ different companies
- Integrators, ISVs, industrial, open source, consultants
- Mix of IT and Systems participants



Accenture	Oracle
APG	QSM
BigLever	Rally Software
Black Duck	Ravenflow
BSD Group	Shell
Citigroup	Siemens
EADS	Sogeti
Emphasys Group	SourceGear/Teamprise
Galorath	State Street
IBM	Tasktop (Eclipse Mylyn)
Institut TELECOM	Tieto
Integrate Systems	UrbanCode
Northrop Grumman	WebLayers



OSLC Community

- Eleven workgroups operating at open-services.net
 - Domain focused workgroups (e.g. CM, QM, RM)
 - Common issues and patterns (Core)
 - Solution oriented workgroups (e.g. PLM/ALM)
- Range of interests, expertise, involvement
 - ~400 registered community members (up from 70 people at RSC 2009)
 - Individuals from ~40 different companies have participated in OSLC workgroups (up from 5 companies at RSC 2009)

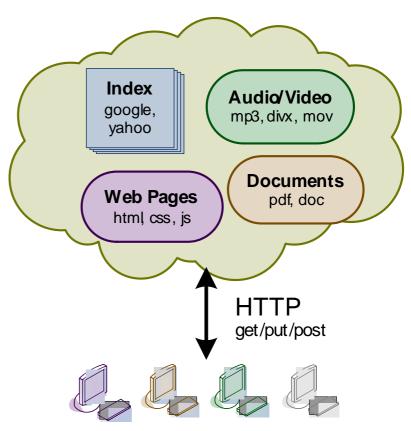


Accenture Lender Processing Services APG Northrop Grumman Black Duck Oracle **QSM** Boeing **BSD Group Rally Software** Citigroup Ravenflow **EADS** Shell **Emphasys Group** Siemens **Empulsys** Sogeti Fokus Fraunhofer SourceGear/Teamprise Galorath State Street Tasktop (Eclipse Mylyn) **General Motors Health Care Services Corp** Thales **IBM** Tieto Institut TELECOM **TOPIC Embedded Systems UrbanCode Integrate Systems WebLavers**



The Internet – an inspiration for an architecture

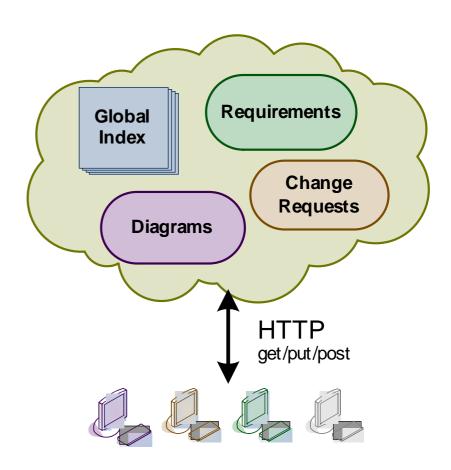
- Amazingly scalable
- Integrates information on a massive scale
- Infinitely extensible
- Open
- Collaboration on unprecedented scale
- World-wide information visibility





What does this mean?

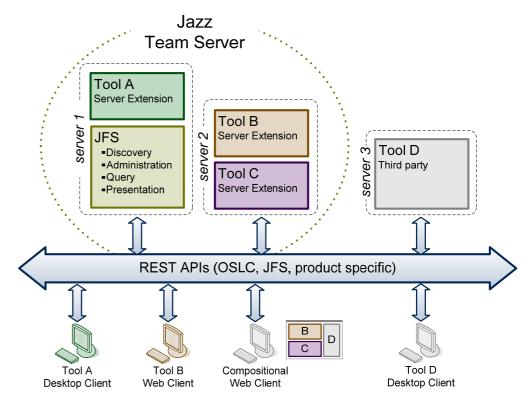
- All data are resources with URLs.
- Resources have representations
- Representations are specified independently of tools
- Links are embedded URLs
- Tools (multiple) access data through HTTP get/put/post/delete
- Unprecedented extensibility





Jazz: An Architecture for Application Integration

- Jazz tools implement the Open Services for Life-cycle Collaboration (OSLC) specification.
 - Each tool offers a set of domain-specific, language-neutral, internet-based REST services for accessing the data it maintains
- Jazz Integration Architecture (JIA) extends OSLC to integrate tools further
 - JIA defines Jazz Foundation Services
 - Storage, Administration, Composite user interface, Query, ...
- Jazz architecture may be adopted selectively and incrementally
- Jazz Team Server An implementation of Jazz Foundation Services





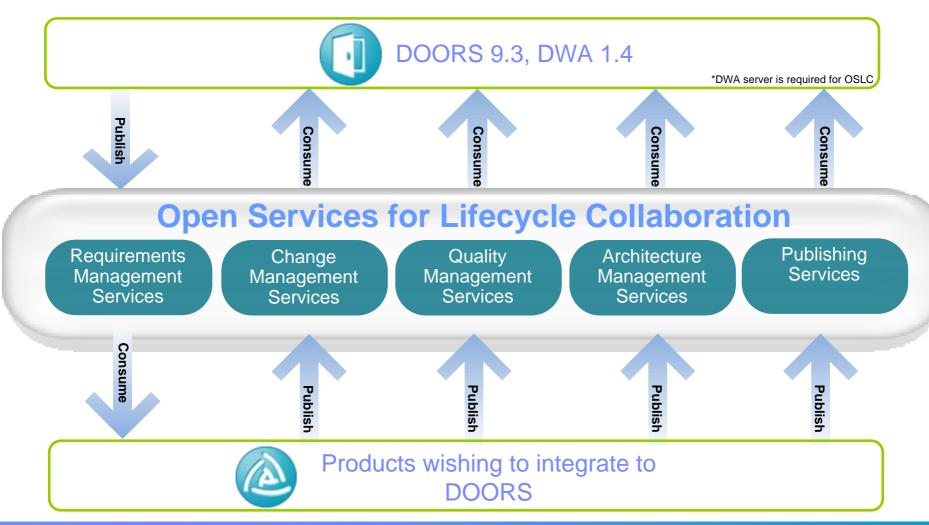
Fundamentals before we delve deeper

- A DWA server is required for OSLC
- A DOORS license will be consumed where DWA licenses are not available
- Partners and customers can make use of the RM OSLC services which we have published
- Delegated User Interfaces are used to allow one application to display another
 - ▶ DOORS to display CM form to create a defect for example
- Compact rendering to show information from other systems as link tooltips in DOORS



The future of integrations – "OSLC"

Producing a generic integration framework





Rich Hover / Compact Rendering

 A user integrating with OSLC to DOORS can use rich hover functionality to see the requirements information inside the other tool:



e.g. DOORS requirements being displayed inside of RTC



Rich Hover / Compact Rendering

 A user integrating with OSLC <u>from</u> DOORS can use rich hover functionality to see information from the other system inside of DOORS:



e.g. RTC task being displayed inside of DOORS





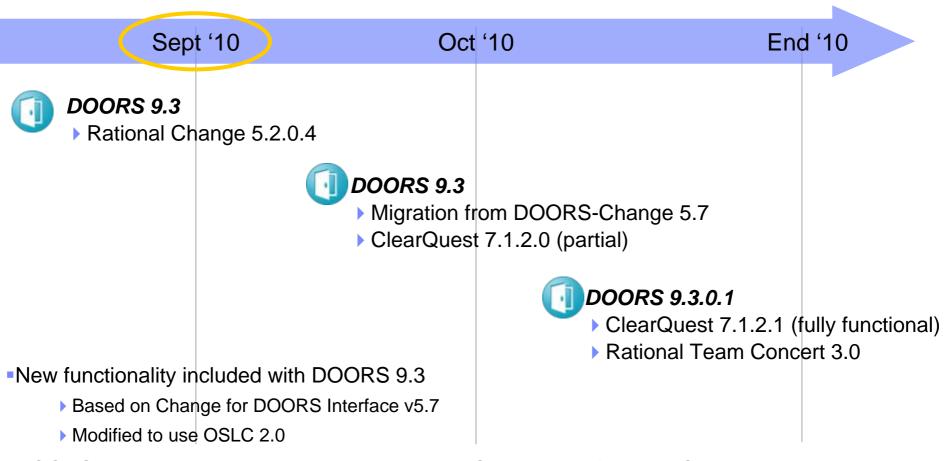
CHAN

Generic CM integration

- Offer integrations to Change, ClearQuest and RTC that have functional parity
 - Convert existing DOORS-Change interface to be generic
 - Develop to support OSLC as much as possible
 - Supply as part of the DOORS install and offering
- What do we get?
 - Requirement/Change Request traceability
 - Stakeholder requirements submission: Generation of draft requirements based on enhancements submitted through their Change Management system
 - Requirements driven development: Create implementation requests from requirements and monitor development progress alongside the requirements
 - Requirement defect tracking: Associate a defect with a requirement to investigate a possible change to the requirement
 - ▶ Requirements Change Management
 - Manage the change process of DOORS requirements



Products Supported by CM OSLC Integrations

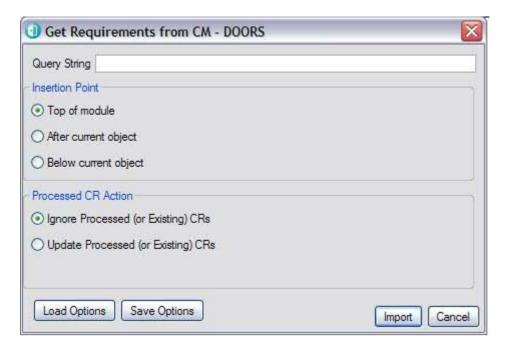


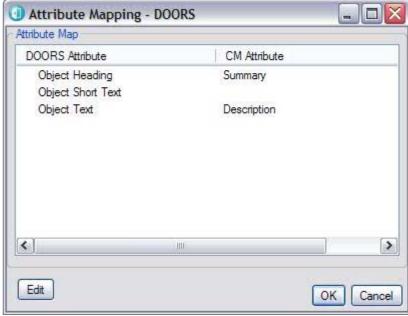
DOORS Web Access 1.4 is required to review RCR changes from the CM tool



Requirements Gathering

- Allows you to import change requests/work items into DOORS to use as the basis for a new module
- Will work with any lifecycle/process/schema



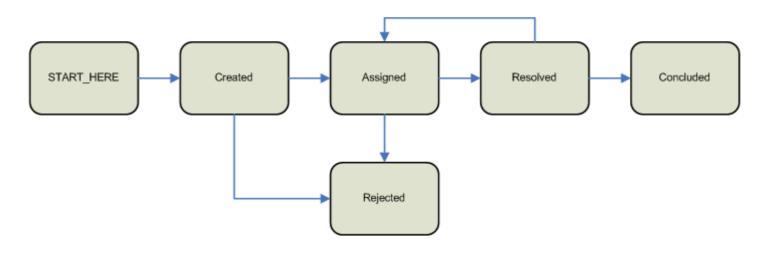




Requirements Implementation

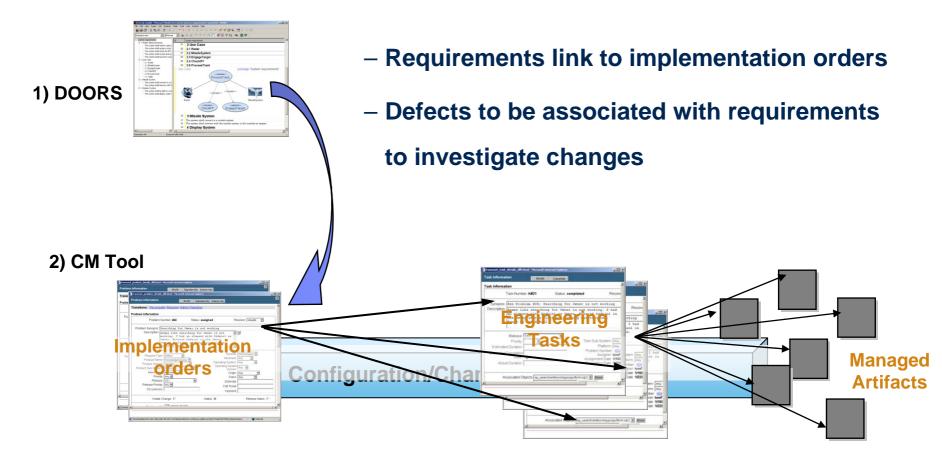
- Uses any lifecycle defined in CQ, RTC, or Change
- Provides traceability from requirements to change request/work item to code
- Sample lifecycle provided with Change

Requirements Implementation Lifecycle





Requirement/Change Request traceability



Traceability of actual activities, not just data – better impact analyses

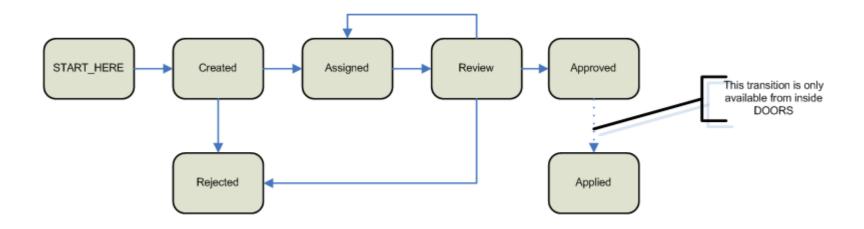




Requirements Change Management

- Requirements Change Request lifecycle
- Force changes to a DOORS module to go through a process in the CM tool

Requirements Change Request Lifecycle





Who would use Requirements Change Management?

- Requirements Managers
 - As they enter or modify requirements, automatic generation of correlating RCRs
- Requirements Reviewers
 - Automatic notification of outstanding requirements changes and full adoption into the review process before a requirement can be approved
- Change Control Boards / Review Boards
 - Use CM interface to perform live reviews
 - Quickly query the system for all pending changes not yet approved
 - Accept or reject Changes live in the system during your meeting, progress the turnover of new requirement to your implementation teams
- Release & Project Managers
 - Use Change's reporting capability to report on-demand the Requirements that have been submitted, approved, rejected or implemented in any release.





www.ibm.com/software/rational

© Copyright IBM Corporation 2011. All rights reserved. The information contained in these materials is provided for informational purposes only, and is provided AS IS without warranty of any kind, express or implied. IBM shall not be responsible for any damages arising out of the use of, or otherwise related to, these materials. Nothing contained in these materials is intended to, nor shall have the effect of, creating any warranties or representations from IBM or its suppliers or licensors, or altering the terms and conditions of the applicable license agreement governing the use of IBM software. References in these materials to IBM products, programs, or services do not imply that they will be available in all countries in which IBM operates. Product release dates and/or capabilities referenced in these materials may change at any time at IBM's sole discretion based on market opportunities or other factors, and are not intended to be a commitment to future product or feature availability in any way. IBM, the IBM logo, Rational, the Rational logo, Telelogic logo, and other IBM products and services are trademarks of the International Business Machines Corporation, in the United States, other countries or both. Other company, product, or service names may be trademarks or service marks of others.



Innovation for a smarter planet



Enhanced built in document generation

- Customer drivers
 - Strong engineering need to have an electronic record of specifications
 - Without the need to install a formal systems engineering product such as DOORS
 - ▶ Expectation that high quality document generation is part of a product out of the box
- DOORS 9.3 provides an additional mechanism for document generation
 - ▶ Built in addition to existing functions
 - Support for Word, HTML and direct PDF generation
 - Documents provided based on DOORS views
 - Continue to support both book and table layout templates
 - Generated documents can be tailored for company needs
 - Making use of common IBM technology
 - Can be upgraded to Rational Publishing Engine
 - For more configurability
 - Document generation across multiple tools or databases

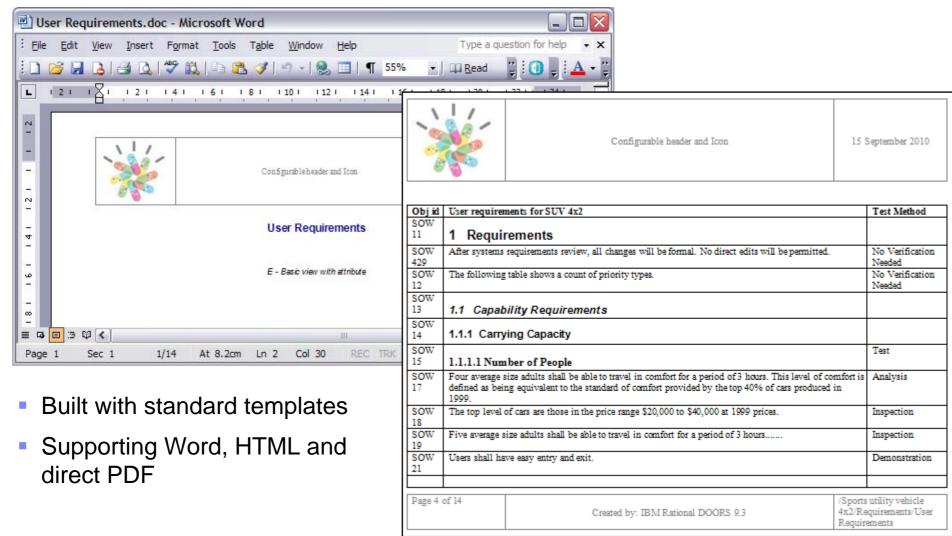








Example document generation, Table layout





Responding to higher security demands on IT systems

- Customer drivers
 - Industry shift towards using more internet related technologies
 - Higher demand over secure systems
- What does DOORS 9.3 introduce?
 - 1. Support for stronger security communication between DOORS product components
 - Log in to DOORS using digital keys
 - Built in keys provided by DOORS, or use your own company keys
 - Possible to use in conjunction with a "smart" cards
 - Protect DOORS deployments by governance over which DXL is executed



(1) Security between DOORS product components Certificate based communications (PKI)

- DOORS now provides support for SSL communications between client and server
 - Protocol used: Transport Layer Security (TLS) version 1.0
- Benefits include
 - Data encryption offers trusted communication to protect against illegal hacking
 - Access to DOORS server is enforced to be through a DOORS interface
 - Support for several certification options to increase security
 - Certificates based on PKI technology
 - Out of the box certificates
 - Self signed certificates
 - Extended certificates



Notes:

- In order to make use of TLS, IBM GSKIT must be used, supplied with DOORS install
- PKI based security not currently supported with DWA



Innovation for a smarter planet



(2) Log in to DOORS using digital keys

- Customer drivers
 - Industry shift towards stronger authentication
 - More and more secure information being stored within DOORS
- What does DOORS 9.3 introduce?
 - Support for authentication using "smart cards"
 - Automatic log in to DOORS with your company ID card
- Expected soon
 - Authentication into DOORS using US DoD CAC cards



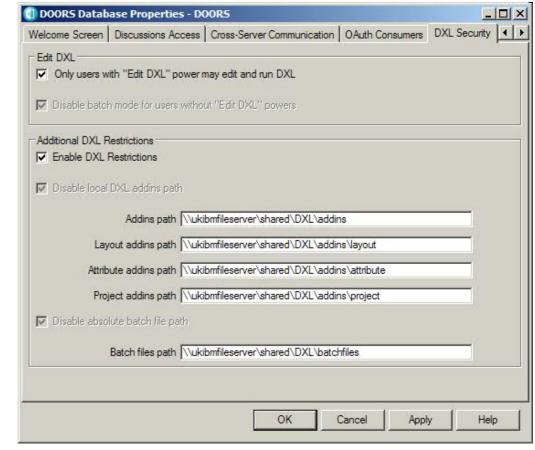
Notes:

- In order to make use of smart cards, IBM GSKIT must be used, supplied with DOORS install
- Smart cart authentication not currently supported with DWA



(3) Governance over which DXL is executed

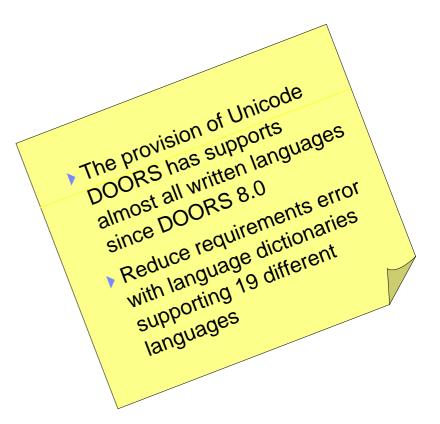
- Customer drivers
 - Increased maintenance costs for tool maintenance
 - Uncontrolled customizations lead to untested environments and inconsistent usage of DOORS
- Control access to DXL by
 - Limit execution of 'unsafe' DXL
 - Govern project DXL is storage
 - Control who can provide company wide customizations





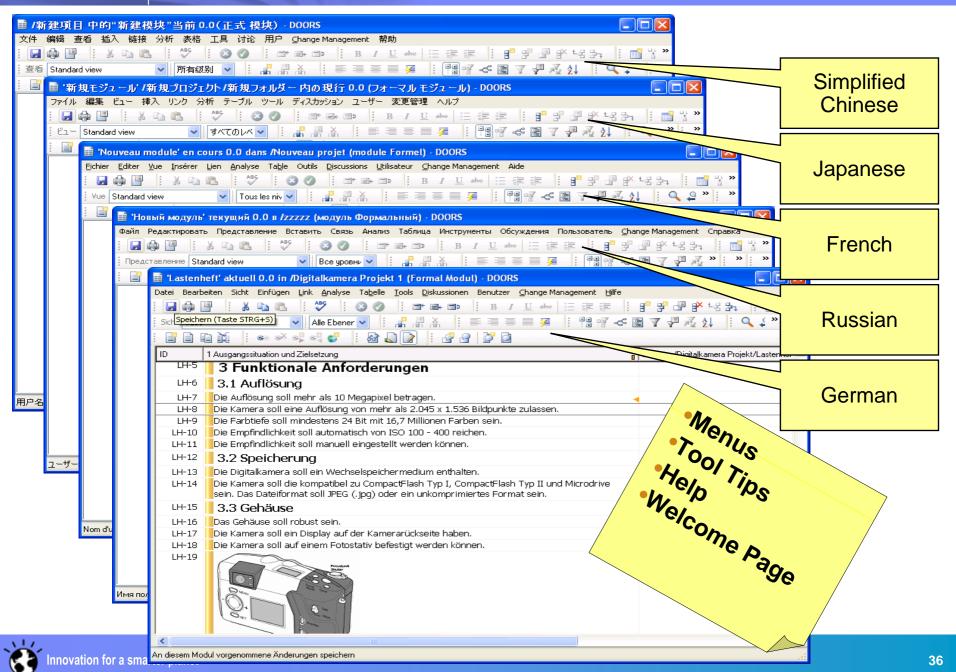
Support for Different Cultural Groups

- Introduced in previous releases
 - Chinese (Simplified)
 - Japanese
- DOORS 9.3, DWA 1.4
 - ▶ German*
 - French
 - Russian
- Planned for upcoming service releases
 - Spanish
 - Chinese (Traditional)
 - Korean
 - Italian
 - Brazilian (Portuguese)



*German support was introduced in 9.2.0.5 and DWA 1.3.0.2







Eclipse based Help System

- Improved searching
 - Search within topics
- Intuitively manage bookmarks
- Improved navigation
- Stronger printing
- View in an external browser
- Access from IBM support site
 - "Info centre"
 - Submit feedback on content
 - Links to IBM resources, Support, Training, etc.





Changes to Licensing Mechanism

Customer Drivers

- Difficult to process purchase orders for DWA but still want web based access to DOORS requirements
- Wish to integrate to DOORS via OSLC but don't want to be forced to purchase additional licenses

Summary

- DOORS 9.3 provides licensing on a per installation basis. Each computer running DOORS can run as many instances of DOORS with a single license
 - Excludes Citrix or Microsoft Terminal server
- ▶ DOORS Web Access supports two different "user roles", Review and Edit
- Differences for DOORS Web Access 1.4
 - DWA now able to able to consume a full DOORS license where no DWA license is found
 - Needed where RM OSLC is being used to select or view requirements from systems integrating to DOORS



^

Rational DOORS Web Access

♥ Go to URL

Rational DOORS Web Ac

Baseline Layout DXL test

2.0 (Third)
2.1 (Fourth)

1 2.2 (Fifth)
View 1

View 2

View 3

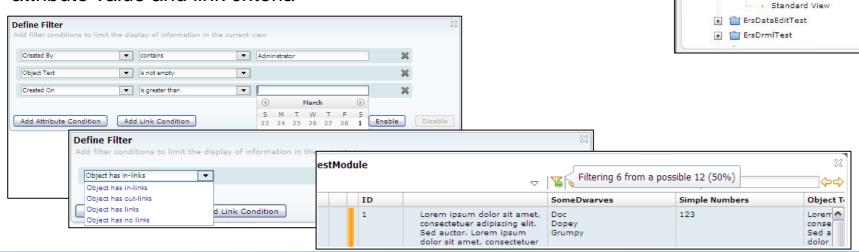
View 1View 2View 3

Standard View

▼ Layout

DOORS Web Access 1.4

- Provision of RM OSLC services through DWA server
- Improved look and feel
- Possible to "browse" to DOORS module baselines and module views
- Filtering
 - Extended review capability to filter module views based on attribute value and link criteria







IBM Software Group

Backup slides













OSLC @ open-services.net

Eleven workgroups formed

 Intensive focus on Core and C/LM related specs (CM, RM, QM, Arch Mgmt, SCM)

Community

- 338+ registered community members (up from 70 people at RSC 2009)
- Individuals from 34+ different companies have participated in OSLC workgroups (up from 5 companies at RSC 2009)
- Integrators, ISVs, industrial, open source, consultants
- Mix of IT and Systems participants
- Recent notable additions: Thales (PLM), and imminent Fujitsu, NEC (CM)



Accenture	Lender Processing Services
APG	Northrop Grumman
Black Duck	Oracle
Boeing	QSM
BSD Group	Rally Software
Citigroup	Ravenflow
EADS	Shell
Emphasys Group	Siemens
Empulsys	Sogeti
Ericsson	SourceGear/Teamprise
Fokus Fraunhofer	State Street
Galorath	Tasktop (Eclipse Mylyn)
General Motors	Thales
Health Care Services Corp	Tieto
IBM	TOPIC Embedded Systems
Institut TELECOM	UrbanCode
Integrate Systems	WebLayers



What is C/ALM?

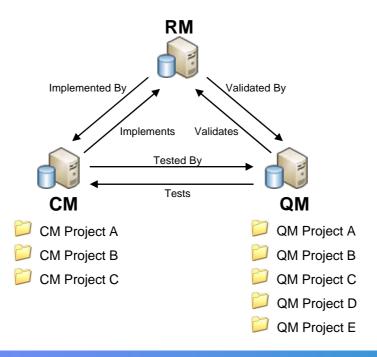
Collaborative/Application Lifecycle Management (C/ALM)

- Benefits
 - Integration between products
 - No requirement for custom integrations
 - Integrations will deepen over time and to include other products
- Features
 - Cross-repository artefact linking
 - Cross-repository navigation
 - ▶ Common Look & Feel delegate UIs
 - Open standard support built around OSLC interfaces



CALM / OSLC

- At most a single QM and / or CM server each configured for multiple projects
- Configuration is performed on DOORS and in Jazz
- No "single sign-on". Users must have a valid account for each application





Rational DOORS Secure Mode Configuration

- Rational DOORS provides a secure mode setting that allows the encryption of communication between Rational DOORS components and the Rational DOORS server using Transport Layer Security (TLS) V1 and an associated Public Key Infrastructure (PKI). TLS is the successor protocol to Secure Sockets Layer (SSL), and TLS functions are provided to Rational DOORS through the use of IBM GSKIT.
- A PKI uses digital certificates and certificate chains for authenticating network agents within
 a secure communications environment. Understanding the purpose of digital certificates and
 how they can and should be extended is essential to understanding the best use of Rational
 DOORS secure mode.
- By default, Rational DOORS is installed with a set of pre-created digital certificates, which
 are intended to allow the simple configuration and verification of secure mode functionality.
- Rational DOORS also provides the ability for the consumer to specify a PKI-compliant certificate chain of trust that suits their needs. Providing the PKI setup in use satisfies certain basic constraints, the Rational DOORS consumer has the flexibility to configure an appropriate PKI certificate model which is tailored for their particular requirements.

IBM

Transport Layer Security (TLS)

- DOORS employs TLS V1 (RFC 2246) to encrypt communications channel.
- Hybrid cryptosystem.
 - RSA used for key exchange
 - ▶ AES or 3DES for message encryption
 - ▶ SHA1 for message authentication
- X.509 Digital certificates are used for authentication.
- DOORS has an additional application-level challengeresponse between the DOORS server and client



Hybrid Cryptosystem (TLS) Handshake

- 1. Alice (client) sends a secure session request.
- 2. Bob (server) sends his digital certificate, containing his public key and optionally requests Alice's digital certificate.
- 3. Alice authenticates Bob's digital certificate.
- 4. Alice sends her own digital certificate to Bob, who authenticates Alice.
- 5. Alice generates a random symmetric key, encrypts it using an asymmetric algorithm (with Bobs public key) and sends it to Bob.
- Bob and Alice now use a symmetric key system to encrypt and decrypt their exchanged messages.
- 7. MAC is used for Message Authentication.



DOORS Server Startup

- 1. [DOORS Server] Initialisation start
- 2. [DOORS Server] Configuration validation.
- 3. [DOORS Server] Initialise local SSL server environment [GSK]
- 4. [DOORS Server] Initialise local SSL client environment [GSK]
- [DOORS Server] Initialise timeoutTask (ipcClient)
- [DOORS Server] Server / client socket initialisation [GSK]
- 7. [DOORS Server] Operations continue.



DOORS Client Startup

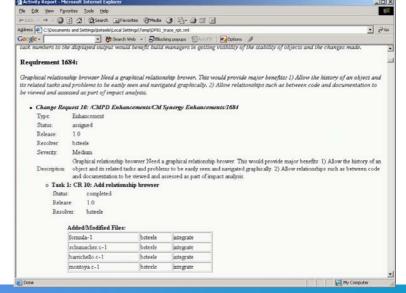
- 1. [DOORS Client] Initialisation start
- 2. [DOORS Client] Configuration validation.
- [DOORS Client] Initialise local SSL client environment [GSK]
- 4. [DOORS Client] Perform db_client_connect (standard connect)
- [DOORS Client] Perform db_client_connect (previous server version)
- [DOORS Client] Perform db_client_connect (secure connection)
 - DOORS client and server perform TLS handshake
 - DOORS client performs server hostname check
 - Application Handshake
- 7. [DOORS Client] Operations continue over a secure connection



Controlling and tracking project scope

- Requirements churn can lead to scope changes, schedule slips and cost increases
- Requirements change management ensures that all changes go through your specific approval process and that the impact of changes are thoroughly analyzed in order to make informed decisions
- Requirements implementation tracking enables real-time status on the progress of development against requirements

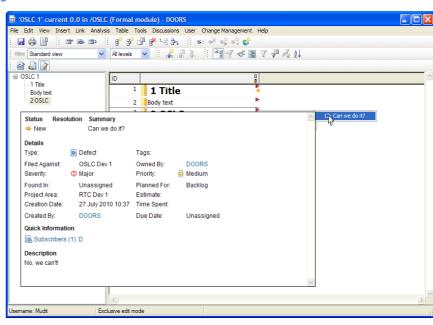






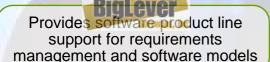
Improving information visibility and workflow

- For faster, iterative processes to work, project team members need instant access to information
- OSLC (Open Services for Lifecycle Collaboration) enables access to live data across different tools in the systems and software development lifecycle
 - ▶ For example a requirements analyst can view which engineer a requirement has been assigned to and what the status of that work item is
- OSLC improves the speed and accuracy of workflow
 - ▶ For example a user of a requirements management tool (DOORS) can create a work item (in Team Concert) for a requirement and assign to an engineer, establishing traceability and workflow





IBM Rational partner solutions for Requirements





Provide seamless connectivity between DOORS & project management systems

-**Raven**flow-

Validate business requirements visually for desired outcome



DOORS



Requirements Composer



RequisitePro



MDWorkbench is a powerful Eclipse-based IDE that can integrate RSA and DOORS



Maximize the productivity and effectiveness of your DOORS users through enhanced traceability



Eliminate risk of project failure with visual requirements definition through simulation



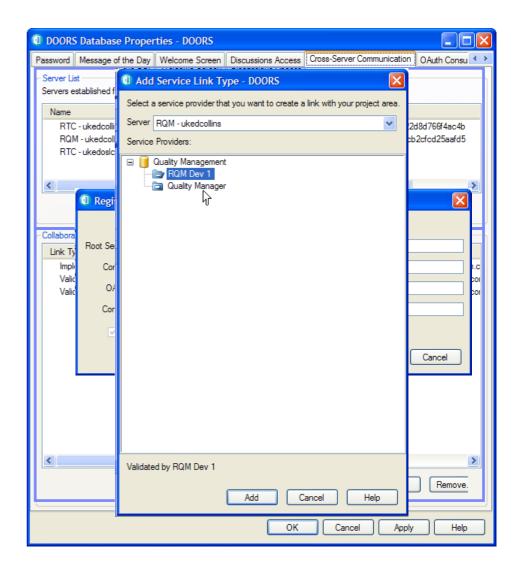
Seamlessly integrates DOORS with leading PLM solutions such as PTC Windchill®







Configuration

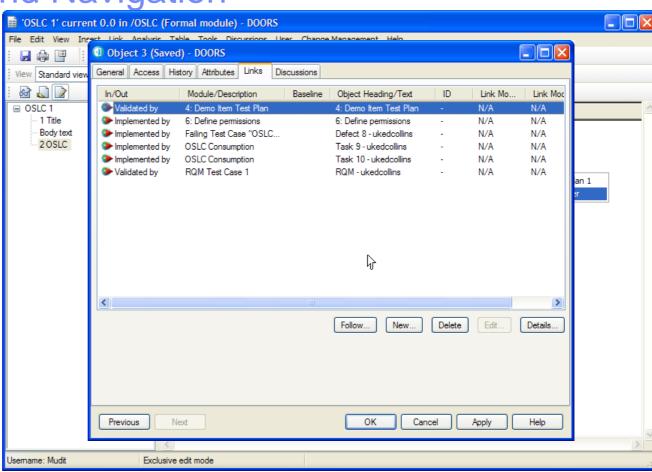




Artefact Links and Navigation

Links popup menu
Object properties dialog
Compact Render

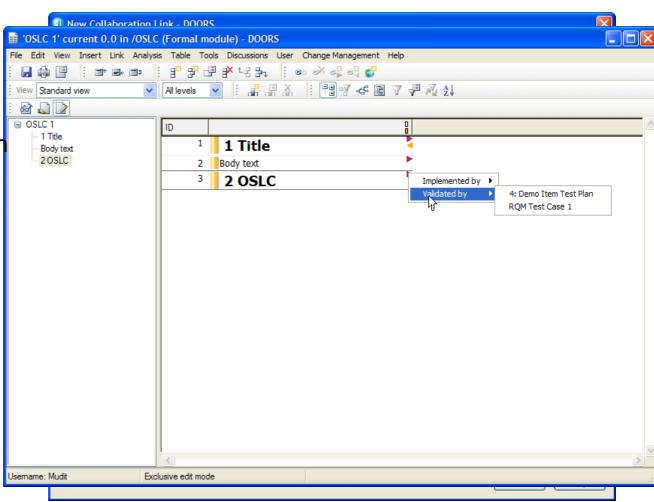
Remote app provides UI





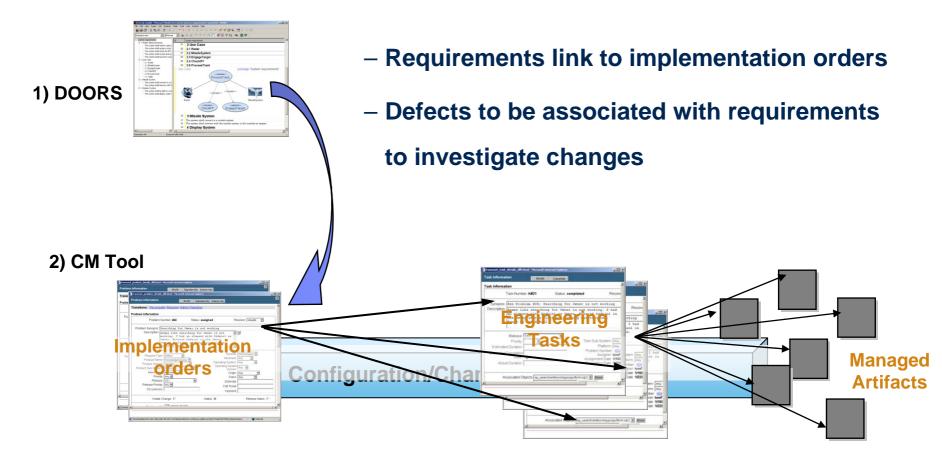
Artefact Linking

Module menubar
Module popup menu
Object properties dialog
Delegate UI for Selection
Delegate UI for Creation





Requirement/Change Request traceability



Traceability of actual activities, not just data – better impact analyses

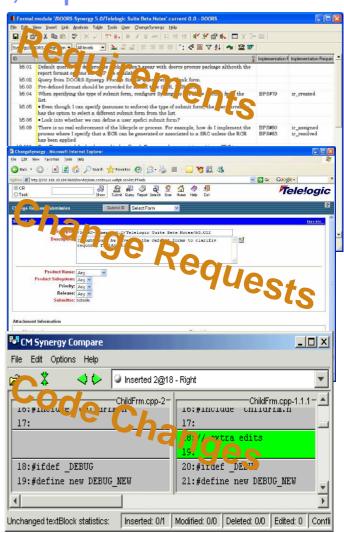




Requirements driven development, top down

traceability

- Create implementation requests and engineering tasks directly from the requirements, increasing speed through automation
- Complete traceability from needs to code
 - Impact analysis
 - Communication
- Better project control
 - Ensure you're doing the right thing
 - Real-time Reporting on progress, coverage
 - Building your knowledgebase

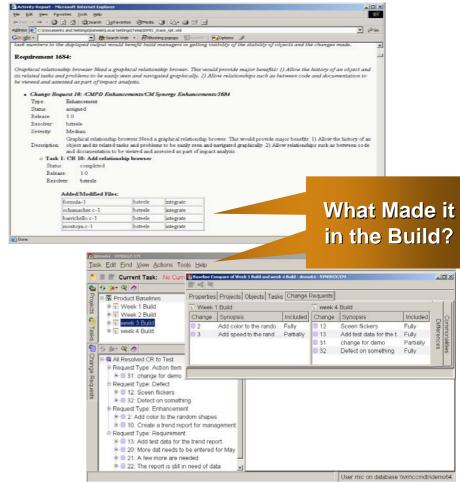




Bottom up traceability

- Eliminate risk associate with not knowing what made the build
- Automate round-trip traceability from the bottom-up
- Increase quality of testing because requirements are known as partially included, fully included, or missing
- Deliver proof of compliance to the requirement for every build candidate sent for QA approval

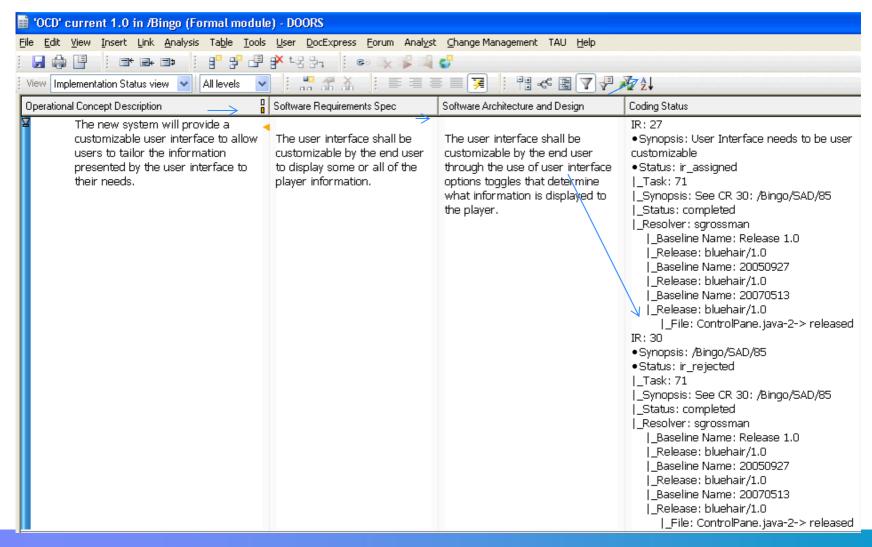
Top Down



Bottom Up



Traditional Traceability Extended to Implementation





Project reporting

