

Smarter Computing with Application Portfolio Management



Reduce Cost and Improve Business Agility

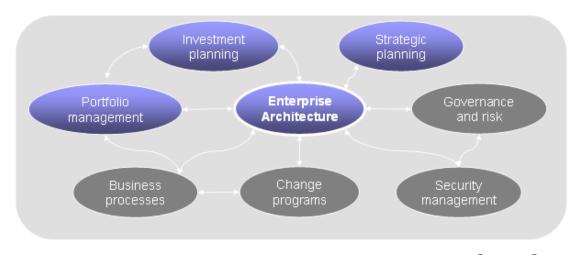


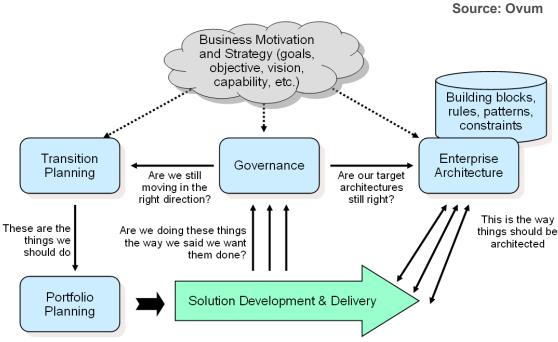
An Emerging Trend: Making EA Relevant to the Business

- "Traditional" Enterprise Architecture focus
 - Architectural frameworks: TOGAF, MODAF, DODAF, ...
 - Comprehensive features: Impact analysis, architectural roadmaps, ...
- Business concerns with 'traditional' EA programs
 - Do we get enough value out of EA?
 - Ivory tower? Is it sufficiently linked into how we make business decisions?
- We see an emerging theme in our discussions with customers
 - A realization that EA is critical, but EA programs needs to be wrapped into broader strategies and solutions for addressing the core problems that organizations are facing
 - This presentation will focus on solutions developed in response to those discussions, and the success customers have seen when adopting those solutions

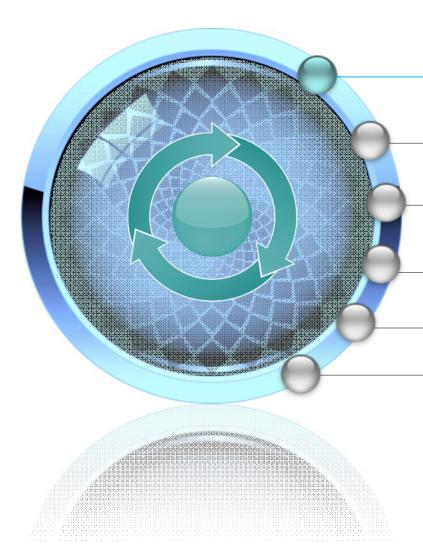
Wrap Enterprise Architecture into broader business-oriented solution that can address root causes to critical business problems

What Aspects of EA Will We Discuss?





Agenda



CIO Challenges

What is Smarter Computing?

What is APM?

How are customers adopting it?

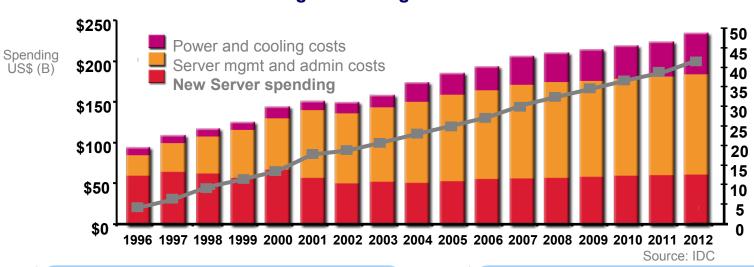
APM in action

What drives results?

IT spending is not driving Innovation

"our hands are tied" with maintaining existing infrastructure

Worldwide IT Spending on Servers, Power, Cooling and Management Administration



Physical Server Installed Base (Millions)

Investment

CAGR 8%
Cumulative Value
\$ 3.3T

\$ 1.5T

\$ 1.5T

In-house developed

Work for Hire

Purchased

Challenges

- 70% budget locked in maintenance
- 80% of Mainframers are 50+ years old!
- 50% IT projects rolled back
- 85% of distributed computing capacity is idle

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Smarter Computing is realized through an optimized IT infrastructure

Smarter Computing The IT Infrastructure that Enables a Smarter Planet

Designed for data

Harness all available information - 89% of CEOs want better insight via Business Intelligence and analytics



Managed in the Cloud

Reinvent IT - 60% of CIOs plan to use cloud technologies and 55% of business executives believe cloud enables business transformation

Tuned to the task

Drive greater performance and improve IT economics - total cost per workload can be reduced up to 55% with optimized systems

How can we build an optimized IT infrastructure?

"We can't solve problems by using the same kind of thinking we used when we created them."

Albert Einstein

Addressing the problem requires an **asset (application) portfolio approach** to complement the traditional project portfolio approach

Project Portfolio Management

- Commonly used in mature companies
- Provides executives (only)
 - Control over 20% of this year's budget
 - Ability to affect this year's project proposals



Application Portfolio Management

- Used effectively by only a few leaders
- Provides executives
 - Multi-year control over 80% of the budget
 - Ability to generate new project proposals such as structural changes to address problems

Many companies have the 80/20 rule wrong...

Adopt an Application Portfolio Management Practice



Application portfolio management (APM) is a repeating process using information and analytics that produces objective and transparent decisions around investing, consolidating, modernizing, or replacing applications.

Benefits:

- Align the application portfolio with business strategies
- Reduce costs and optimize value
- Increase speed-to-deployment and speed-to-market
- Reduce risk associated with technology or resources
- Implement shared services

Application Portfolio Management needs to be informed by Enterprise Architecture to enable good decision making

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Problem: Information needed is not accessible at time of decision

Determining the right action requires analysis of information across information areas

Typical Actions Areas of Concerns Rationalization Risk exposure? Re-vitalize **Architecture** Application dependencies? and Technology Where does my IT budget go? Optimize funding Financial Which apps increase operations costs? **Performance** Skills risk exposure due to retirements? Proactive technology or personnel Organization decisions Sourcing options Which applications are business critical? Re-vitalize or replace **Business Alignment** Are my systems compliant? Re-factor Technical Which systems hinder business agility? Debt

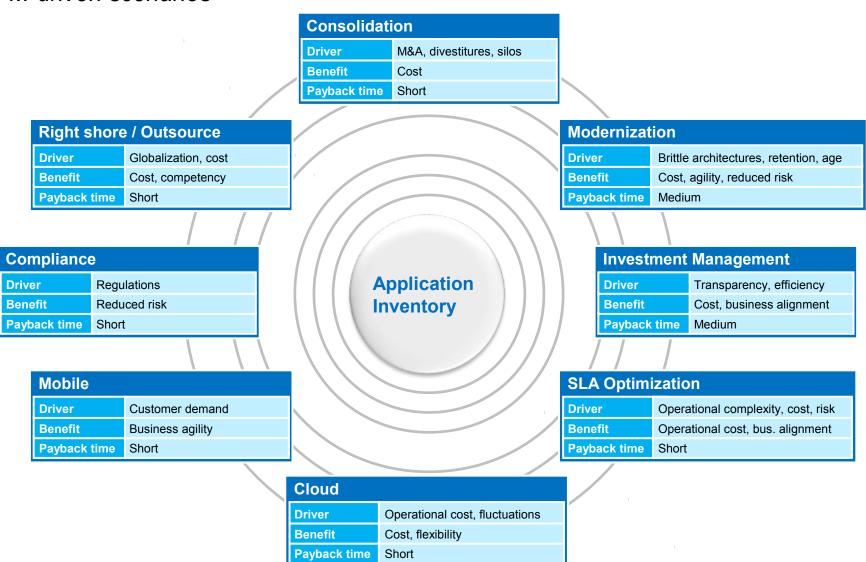
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Smarter Computing business outcomes

APM-driven scenarios

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Case Study: Simplify IT to improve business agility

A global conglomerate

Challenge

Cost

 Too much money spent on maintenance and operation



Solution

- Established application inventory in first month
- Assessed business value versus cost and risk
- Reduced number of local and non-strategic applications

Results

- √ Reduced number of applications by 45% in 18 months
- ✓ Reduced money spent on keeping lights on from 85% to 50%

Challenge

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Business agility

- IT not reactive to business needs
- Business had low confidence in IT's ability to add value



Solution

- Established demand management process
- Used tools for improved business and IT collaboration
- Re-invested savings from keeping lights on into innovation

Results

- ✓ Reduced response time to business change request from 200 to 14 days
- ✓ Improved trust between Business and IT
- ✓IT is now viewed as an enabler of innovation, rather than as a cost center

► Read the full case study



Case Study: Rationalize and optimize to align with the business

Financial institution in North America

Challenge Complexity

 Unclear what applications exists and their value



Solution

- Built application inventory in two months, replacing previously scattered information
- Enabled portfolio management and EA teams to collaborate

Results

✓ Reduced number of applications by 75% in 18 month

Challenge

Business alignment

 SLA's and application support costs not driven by business justification and priorities

Solution

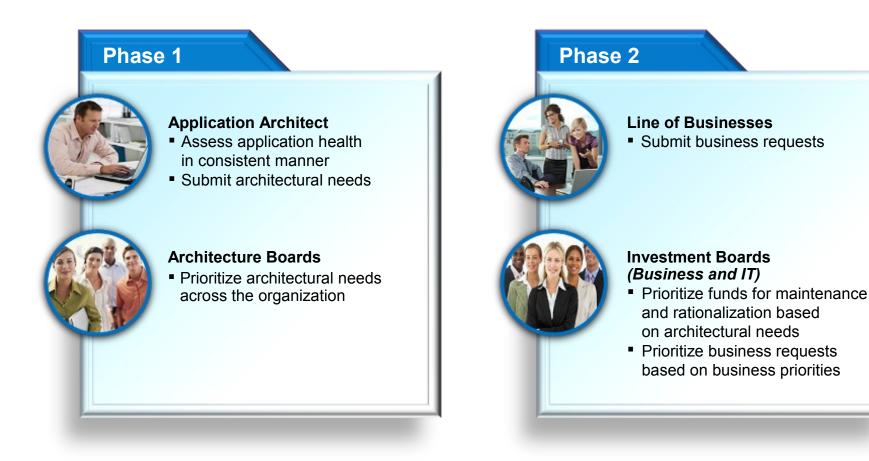
- Assigned appropriate SLA level based on needs
- Streamlined organization to align with simplified SLA levels and smaller application portfolio

Results

- ✓ Reduced number of SLA levels from 17 to 4
- ✓ Double digit reduction in operations cost

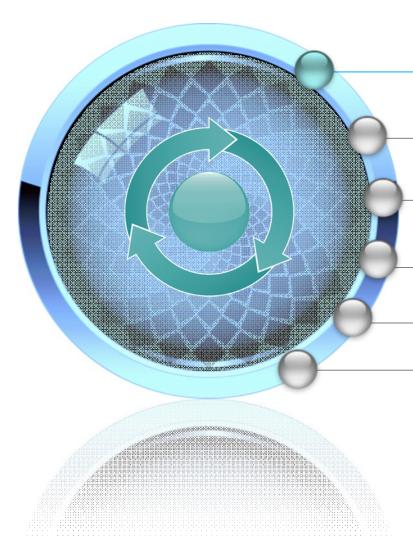
► Read the full case study

Case Study: Prioritize spend on maintenance and rationalization Financial institution in Europe



Phased rollout of governance processes

Agenda



CIO Challenges

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What is APM?

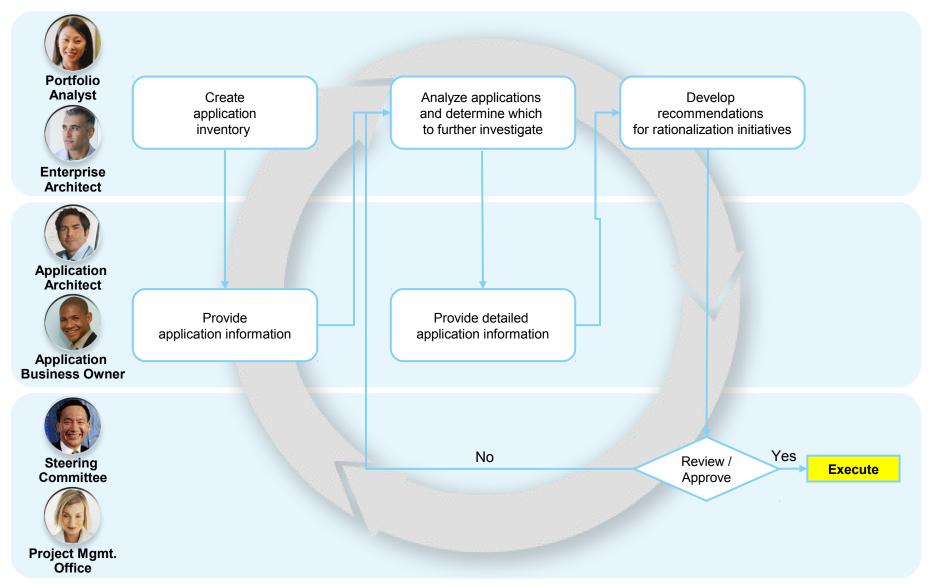
How are customers adopting it?

APM in action

What drives results?

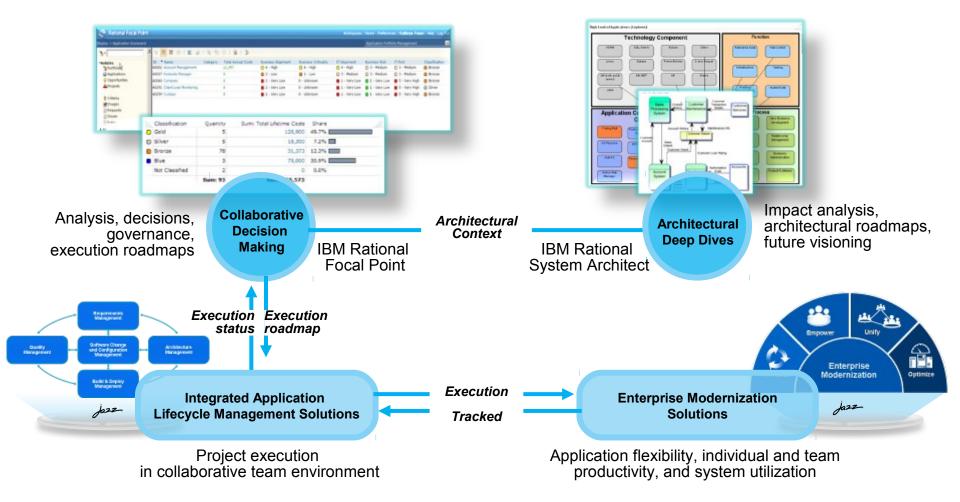
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Application Portfolio Assessment: Simplified workflow



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Delivering value: From decisions to execution

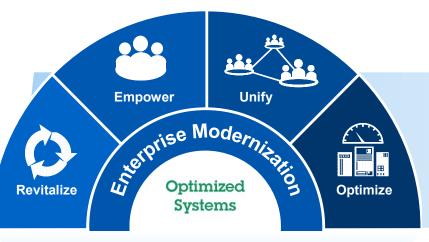


APM decisions and plans are executed and tracked in solutions for Application Lifecycle Management and Enterprise Modernization

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Smarter Computing with Application Portfolio Management

An incremental and continuous approach to achieving greater value and performance from your IT investments

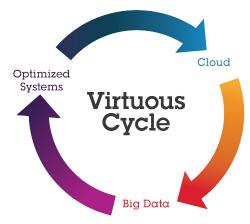


Integrated Application
Portfolio Management
Solutions

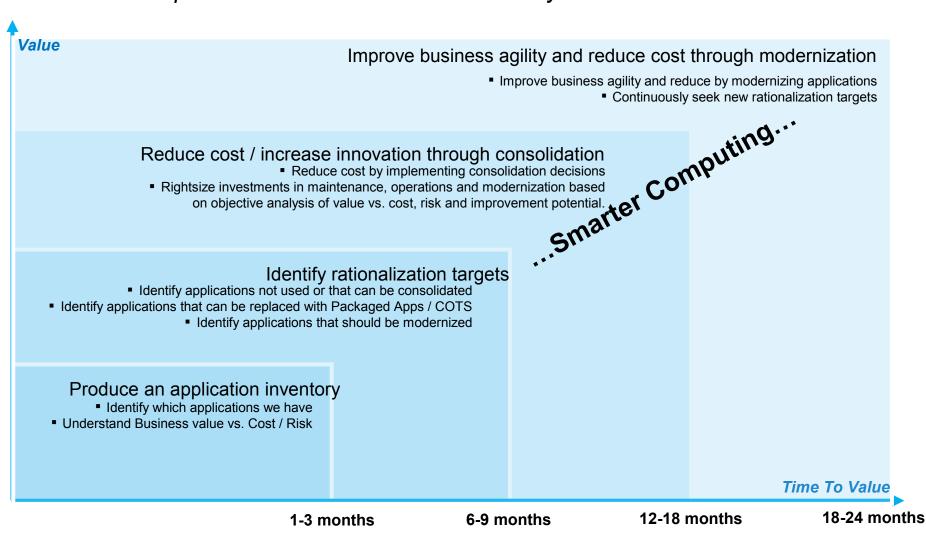
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Smarter Computing





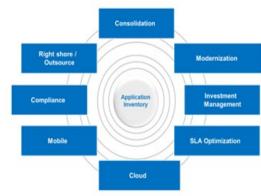
Adopting APM: Shortest Route to Value for Smarter Computing Incremental adoption with incremental value delivery



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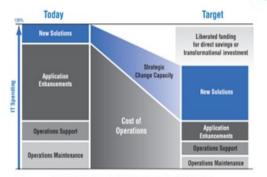
What are driving success

- The approach to EA
 - Start with the decisions to make
 - Who needs to be involved in the decision making?
 - What is the minimum set of information needed to make the decisions?
- Executive sponsorship
- Establish a single source of truth
- Business IT collaboration
- Incremental adoption



Gather info, analyze, make decision

DRIVES



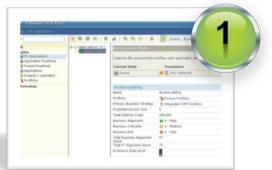
Increase in strategic spend



Strengthened business and IT collaboration

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Call to action



See APM in Action!Attend the Demo in the IBM Application Lab from 2:00 – 2:45



Stop by the IBM Pedestal *Interact with our zEnterprise and APM experts*





Visit www.ibm.com/software/uk/system-z/ Get latest news on Mainframe Software for System z and zEnterprise

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Resources

- Smarter Computing
 - Software for System z and zEnterprise
- IBM Software Capabilities
 - Business Planning and Alignment
 - Enterprise Modernization
- APM content on ibm.com
 - whitepapers, demo, podcast, video etc.
- APM reference stories: North American Bank, Global Conglomerate
- APM Forrester Research report on monetized value that IBM Rational customers experienced
 - Provided on request
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- APM Content on developerWorks
 - demos, presentations, User Guides, etc.

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