

# TAKE BACK CONTROL

# Take Back Control of Your Information Assets

# **Michael Curry**

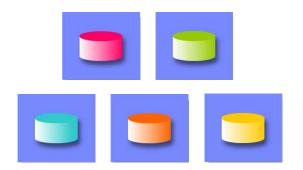
Program Director, Information Integration Solutions





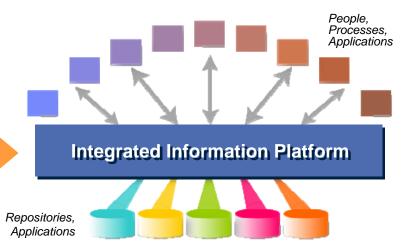
# Information architecture is evolving

Disconnected Silos of Information



Rich Standards,
Flexible Architecture

Dynamically Deliver
Master Information



70% of people's time can be spent finding relevant information

60%+ of CEOs say they need to do a better job leveraging information

by organizations effective at using information

Sources: IRM Attributes & Canabilities Study, 2005; Client Interviews, 2004; IRM CEO Study, 2006





# Business initiatives are driving this

Strategic Initiative

IT Project

Customer Success

**Customer Value** 

Business Intelligence

Sales Analysis



Reduced reporting cycle from 30 days to under 1 day

**Master Data Management** 

Unified financial reporting



40% reduction in supplier records

Infrastructure Rationalization

SAP BW Implementation



Processes >350M transactional records each day

Risk and Compliance

Sarbanes-Oxley



Saved \$1M per year in support costs

**Business** Flexibility

Process Optimization



Application integration time reduce by up to 85%

TAKE BACK CONTROL











# **Customer Business Issues**



## Too much information and not knowing what's important

- Not using demand signals to drive supply chain
- Not using customer analysis to tailor marketing and sales
- Not leveraging valuable unstructured information



## Multiple versions of the truth

- Problems managing customer, product and partner interactions
- Regulatory compliance inhibited by poor transparency



## Lack of trusted information

- Incomplete, out-of-date, inaccurate, misinterpreted data
- Difficult to understand or control how information is used



## Lack of agility

- Inability to take advantage of opportunities for innovation
- Escalating costs due to inflexible systems and changing needs



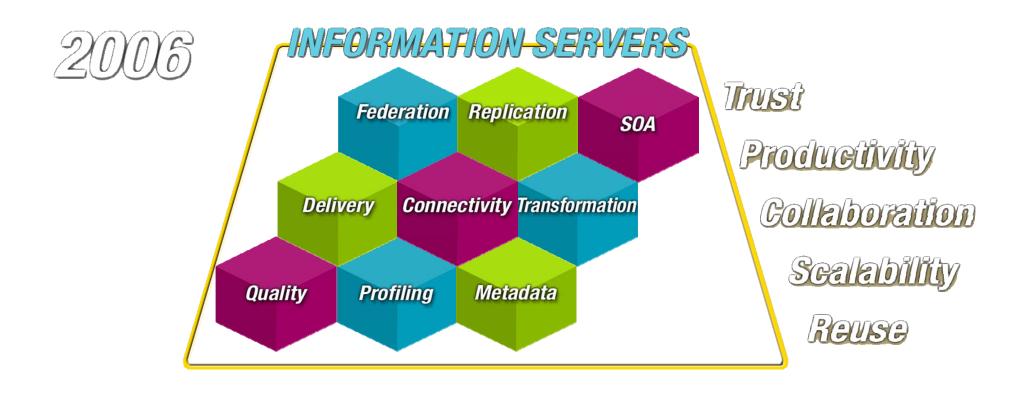
# An historic inflection point







# Today's inflection point







## New News: Announcing the availability of IBM Information Server

#### A New Kind of Platform

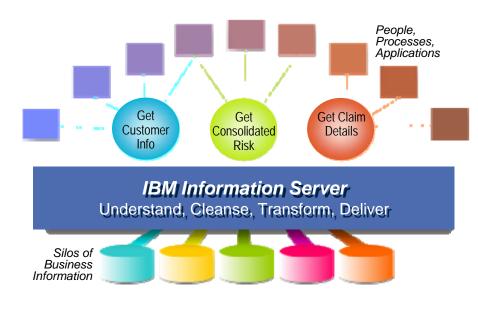
- Delivers trusted information to people, processes, and applications
- ➤ Foundation for SOA
- ➤ Built from experience with 5,000 customers

### Innovative Technology

- ➤ Metadata-driven integration
- Breakthrough productivity
- ➤ Industry-leading scalability
- ➤ Rich, bi-directional connectivity

#### Available in November

➤ Over 75 clients in Beta Program



"IBM Information Server is very important to us to provide a seamless interaction for our customer's access to structured, unstructured, historical, and real-time data"



Blue Cross Blue Shield of Tennessee





# Information Integration Partners an industry movement!

































































**TOSHIBA** 



**EADASTRA** 









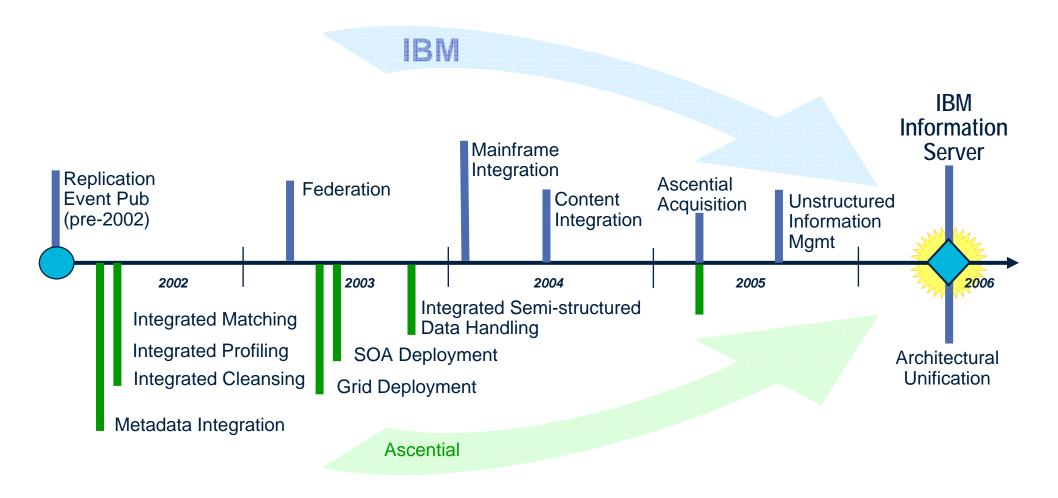








## The Construction of Our Platform





# IBM

How do I know that that I have an accurate view?



Éxperts

Subject Matter

I want the tools to work the way I do..



**Developers** 



**Business Users** 

How can I actively collaborate with developers?

What about Governance, Security, Scalability?



**Architects** 

Simplify administration, deployment, & maintenance



**DBAs** 



Data Analysts



Why aren't my tools

more integrated?















# **Major Development Themes**

# **Customer Inspired Innovation**













**Business Users** 

Subject Matter Experts

**Architects** 

Data Analysts

**Developers** 

**DBAs** 

- Simplify the Complexity of Information Integration
- Facilitate Effective Business & IT Collaboration
- Build Tools to Support the Way I Do My Job
- Leverage My Existing IT Investments
- Promote Reuse across Projects and the Enterprise

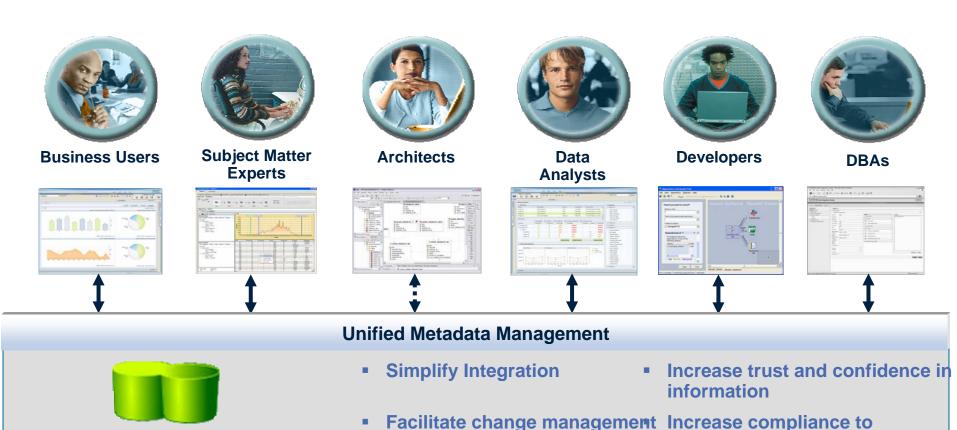


# **Enhanced Collaboration & Productivity**

**Role-Based Tools with Integrated Metadata** 

**Operational** 

Design





standards

& reuse



# Reuse Designed Into the Platform

# **Advanced Search & Impact Analysis**







Subject Matter Experts



**Architects** 



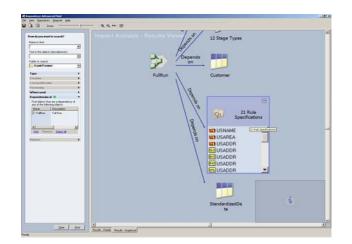
Data Analysts

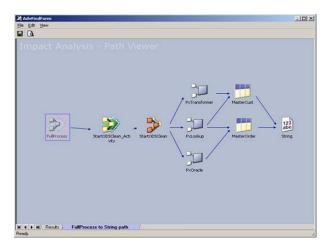


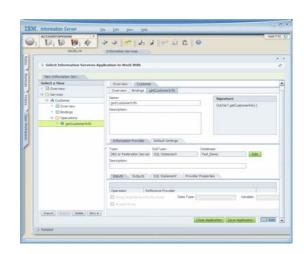
**Developers** 



**DBAs** 



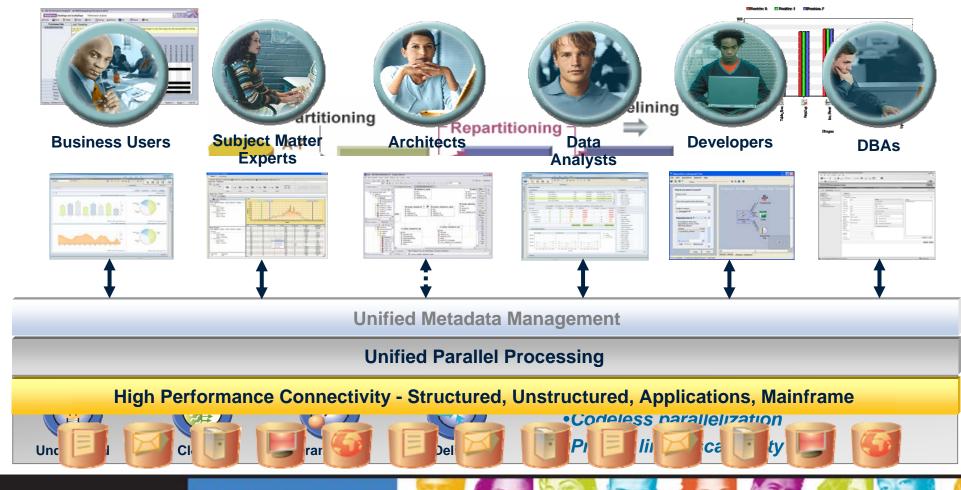






# Linear Scalability To Support Growth

Parallel Processing & Rich Connectivity















### **IBM Information Server**

## **Delivering information you can trust**

#### **IBM Information Server**

#### **Unified Deployment**

#### **Understand**



Discover, model, and govern information structure and content

#### **Cleanse**



Standardize, merge, and correct information

#### **Transform**



Combine and restructure information for new uses

#### **Deliver**



Synchronize, virtualize and move information for in-line delivery

#### **Unified Metadata Management**

**Parallel Processing** 

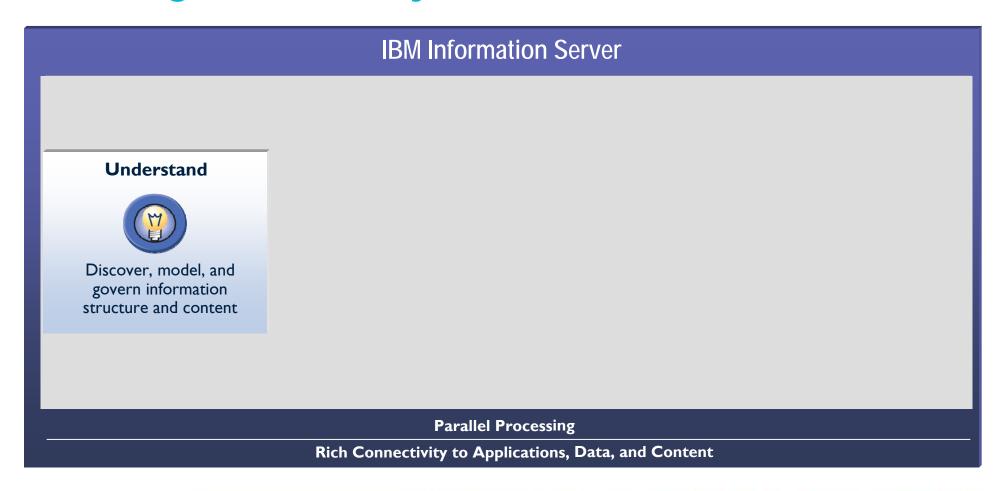
Rich Connectivity to Applications, Data, and Content





## **IBM Information Server**

## **Delivering information you can trust**







Why Is it Important to Start with Understanding?

Where is my information?

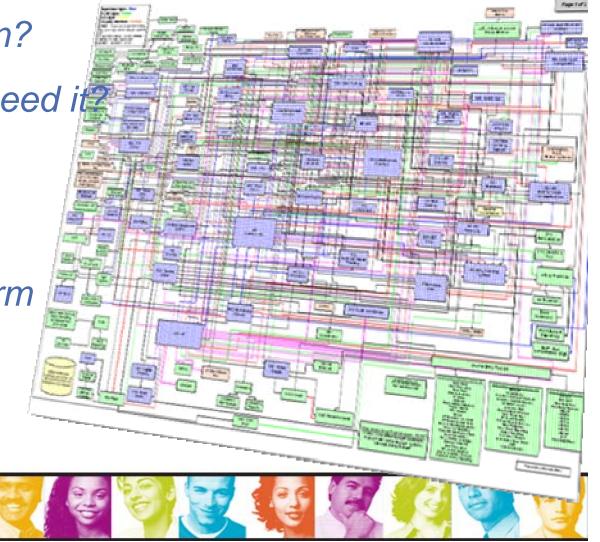
How do I get it when I need if

What does it mean?

Can I trust it?

How do I get it in the form I need?

How do I get it where it needs to go?







# **Business Glossary Business Metadata**

Web-based authoring, managing & sharing of business metadata

Aligns the efforts of IT with the goals of the business

Provides business context to information technology assets

# Establishes responsibility and accountability

Database = DB2

Schema = NAACCT

Table = DLYTRANS

Column = ACCT NO

data type = char(11)



Technical



Business

GL Account Number

The ten digit account number. Sometimes referred to as the account ID. This value is of the form L-FIIIIVVVV.



Subject Matter Experts



**Business Users** 

#### **Understand**



#### **Business Glossary**

Create and manage business vocabulary and relationships, while linking to physical sources

















**IBM Information Analyzer** 

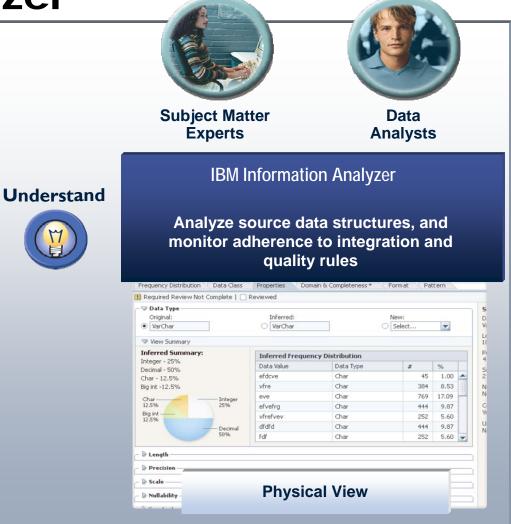
**Physical Metadata** 

Data-centric analysis of application, database and file-based sources

Secure, detailed profiling of fields, across fields, and across sources

Creation of metadata from profiling results

Results instantly promotable across IBM Information Server



















### Rational Data Architect

**Logical Metadata** 

Data modeling for data structures and federations

Federated data discovery

Metadata relationship discovery & mapping

Impact analysis, and synchronization across models

SQL & XML generation capabilities





**Experts** 

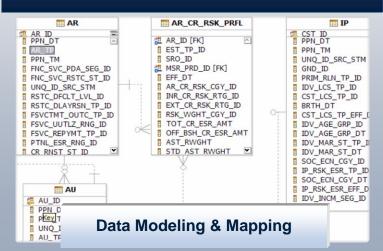
**Architects** 

**Understand** 



#### **Rational Data Architect**

Create and manage business vocabulary and relationships, while linking to physical sources













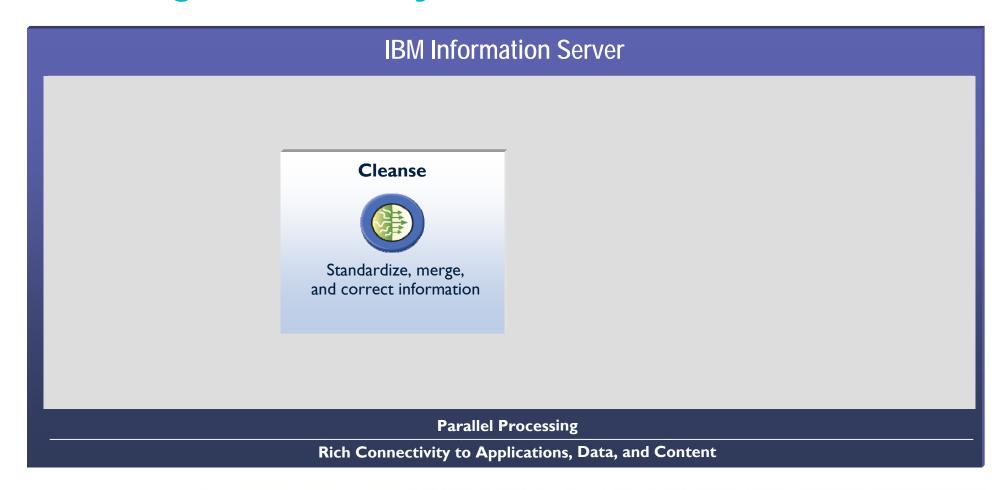






## **IBM Information Server**

## **Delivering information you can trust**







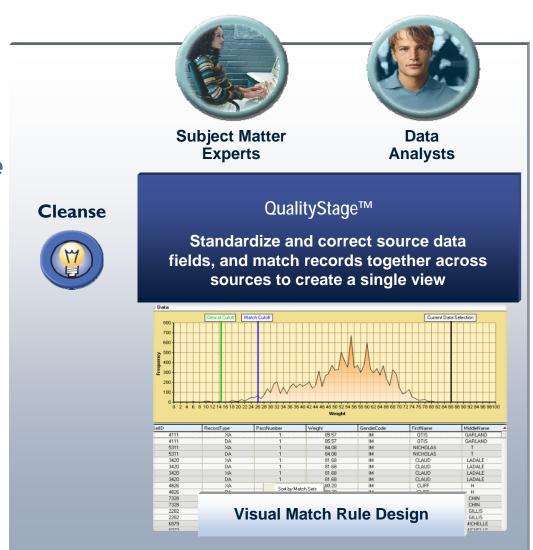
# **QualityStage**Data Cleansing

Specialized data quality functions seamlessly integrated with DataStage

Visual tools for defining complex matching and survivorship logic

Ensures clean, standardized, deduplicated information

Enables a single version of the truth

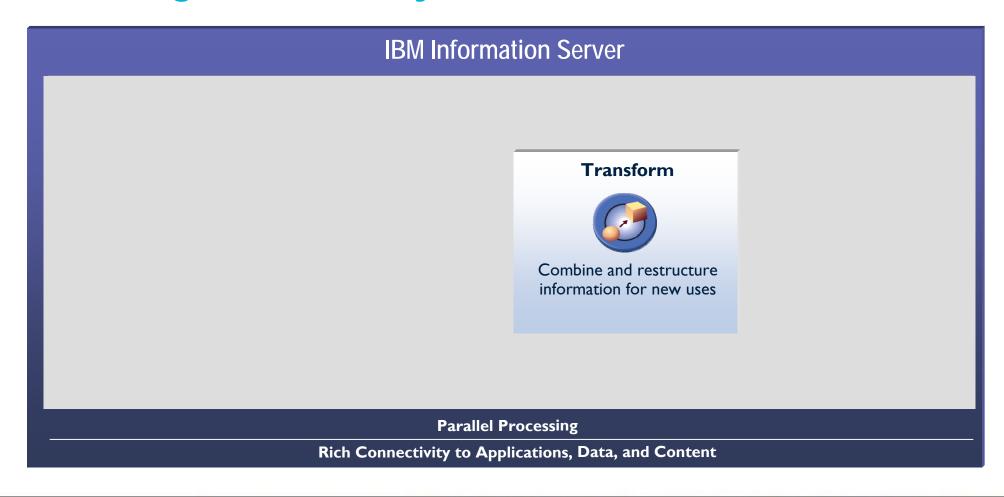






## **IBM Information Server**

## **Delivering information you can trust**







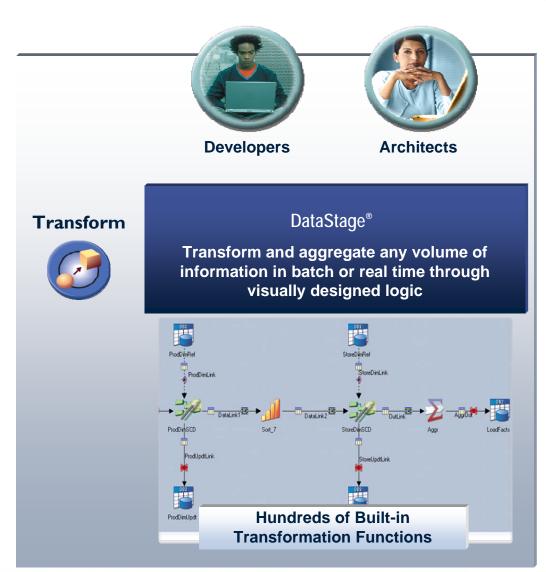
# DataStage Data Transformation & Movement

Codeless visual design of data flows with hundreds of built-in transformation functions

Optimized reuse of data integration objects

Leverages parallel processing without requiring design changes

Capable of supporting batch and real-time operations













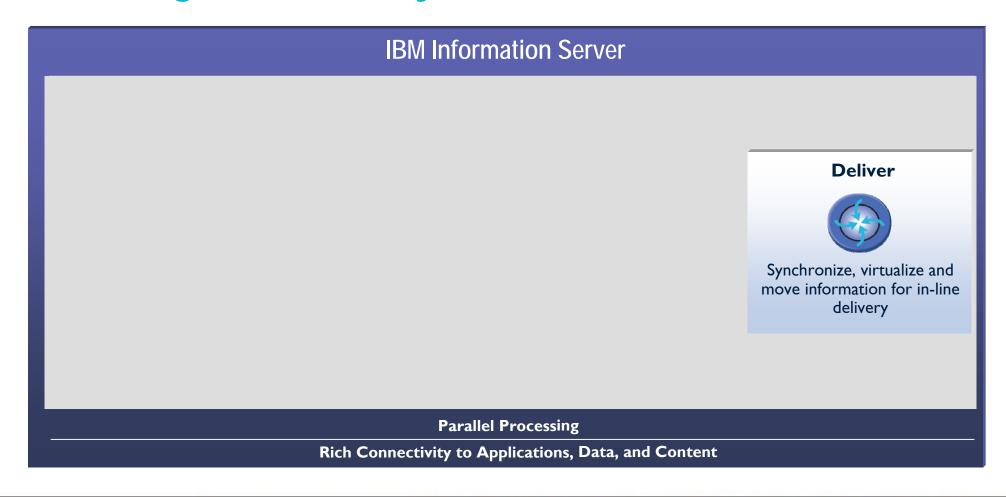






### **IBM Information Server**

**Delivering information you can trust** 







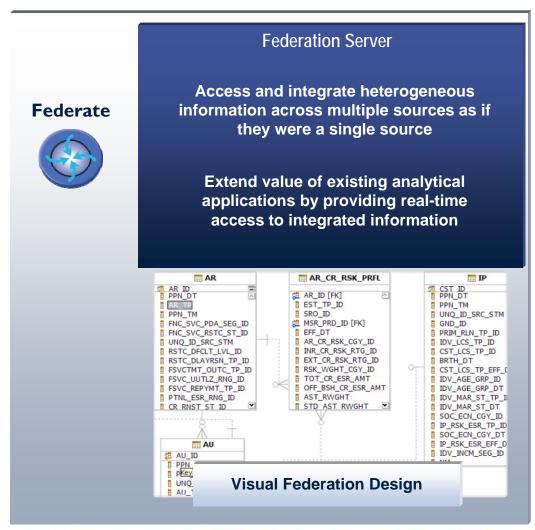
# Federation Server Data Federation

Access diverse & distributed information as if it were in one system

Industry leading query optimization with single sign-on, unified views, and function compensation

Transactional write capabilities across heterogeneous sources

Visual tools for federated data discovery & data modeling













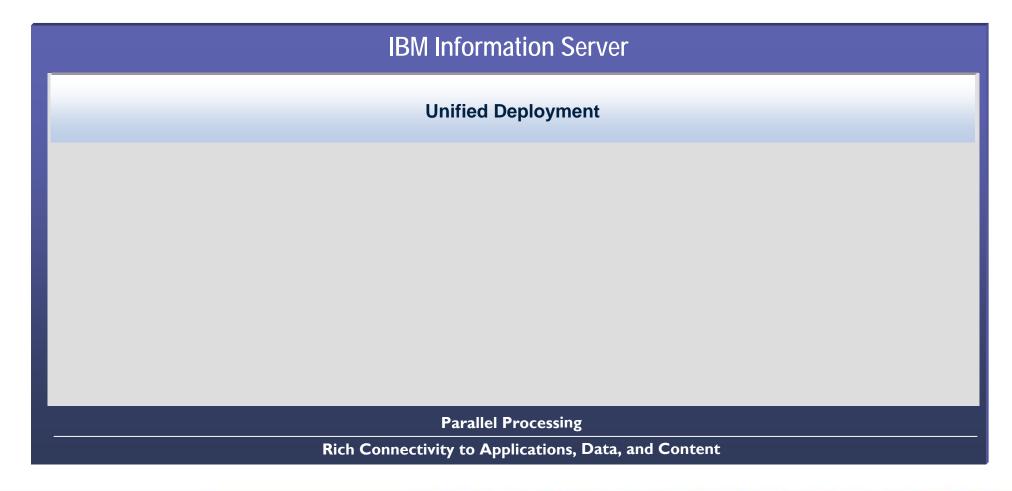






## **IBM Information Server**

## **Delivering information you can trust**







**Information Services Director** 

Rapid SOA Deployment

Packages information integration logic as services that insulate developers from underlying sources

Allows these services to be invoked as EJB, JMS, or Web services

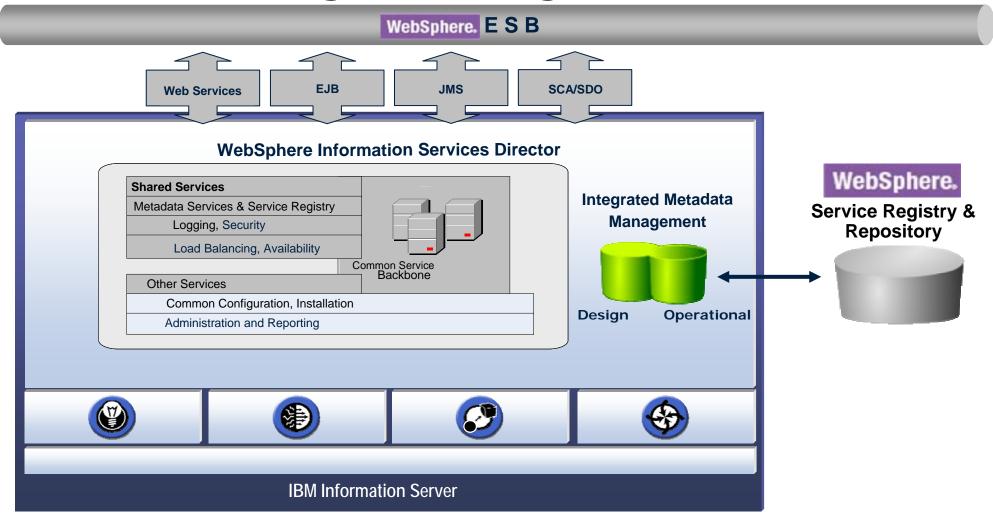
Provides load balancing & fault tolerance for requests across multiple Information Servers

Provides foundation infrastructure for Information Services





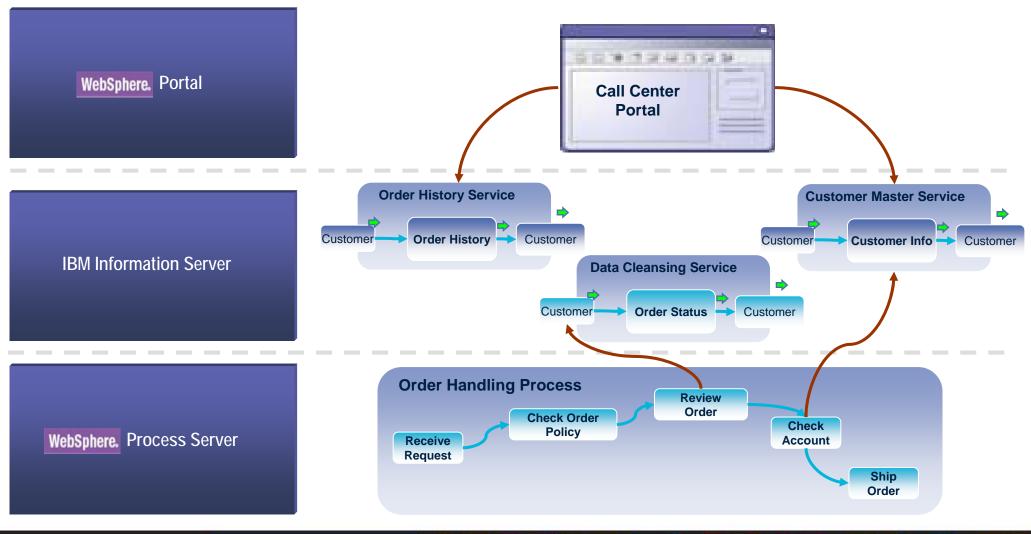
# **Common Programming Model**







## **Actionable Information Services**















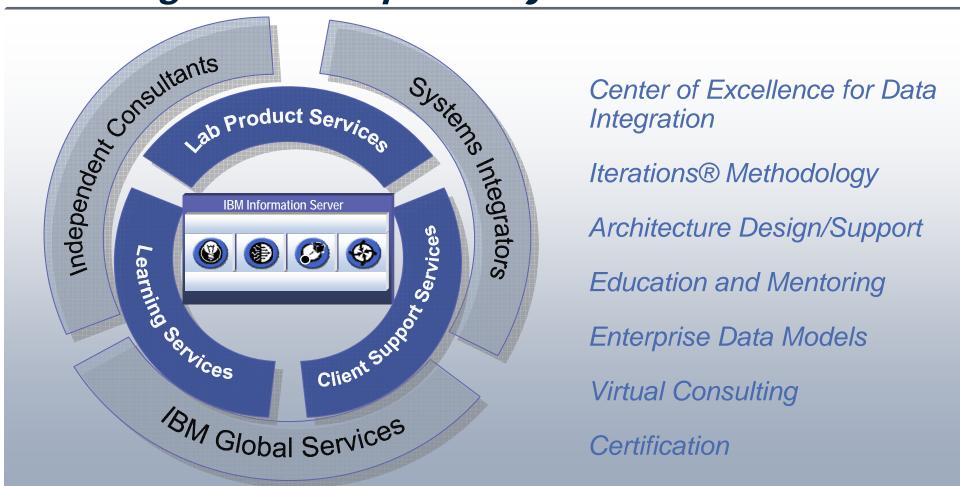
# Customers Achieve Significant Productivity Benefits Example ETL Project

Approx. Project Effort		
30%	Source System Analysis	• 50+% gain
20%	Data Cleansing	• 50+% gain
20%	Transformation Logic Construction	• 40+% gain
20%	Data Management Services	• 20+% gain
10%	Application System Connectivity	● 30+% gain
100%		<sup>1</sup> Compared to hand coding – gathered from IBM project studies



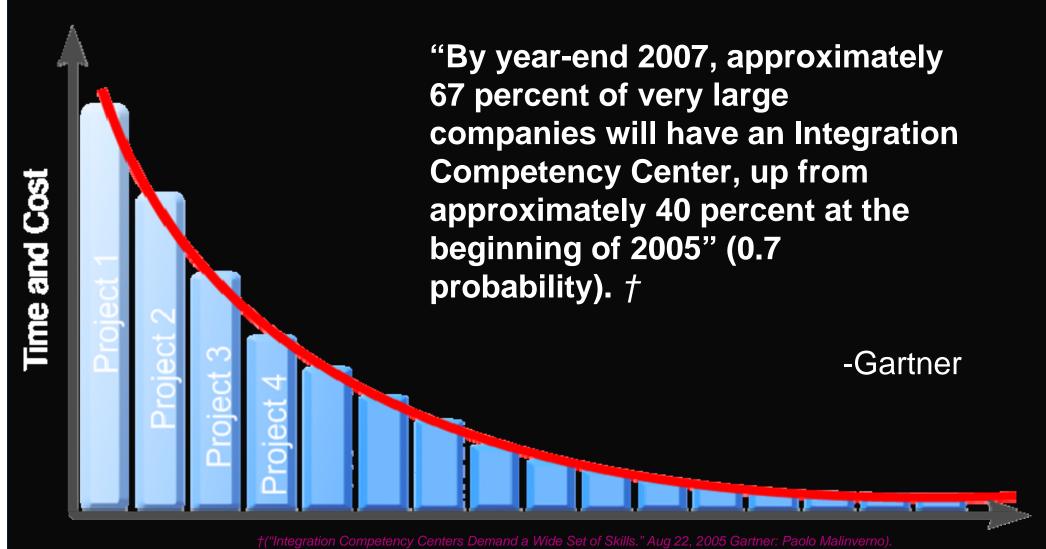


# Information Integration Services Providing a Roadmap to Project Success









TAKE BACK CONTROL













# The IBM Information Server Advantage A Complete Information Infrastructure

A *comprehensive, unified foundation* for enterprise information architectures, scalable to any volume and processing requirement

Auditable data quality as a foundation for trusted information across the enterprise

**Metadata-driven integration**, providing breakthrough productivity and flexibility for integrating and enriching information

Consistent, reusable information services—along with application services and process services, an enterprise essential

Accelerated time to value with *proven, industry-aligned solutions* and expertise

**Broadest and deepest connectivity** to information across diverse sources: structured, unstructured, mainframe, and applications



