

IBM Software Accelerated Value Program Attendee List



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AVC Lounge (The Solution Center)

Relax in our lounge while discovering more about our Accelerated Value Program and how other clients are leveraging our program's flexibility to their advantage.

IBM Software

AVP

Accelerated Value Program

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Software Solutions



Accelerated Value Central Schedule of Events

Time	Activity	Details (All Labs/Workshops are held in Zeno 4601)
Sunday, April 28th		
5:00 p.m. – 7:30 p.m.	AVC Exclusive Event: Mojito and Sangria Sunday Social	Please visit us in our AVC Lounge at SSE-3 (Solution Center Zone Services, Support & Education Zone) to learn more about AVP, hear from others who have experienced what AVP can do, and enjoy a beverage on us!
Monday, April 29th		
10:00 a.m. – 4:00 p.m. 5:30 p.m. – 7:30 p.m.	Relax in our AVC Lounge	Join us in the AVC Lounge at SSE-3 (Solution Center Zone Services, Support & Education Zone) to learn more about AVP and hear from others who have experienced the benefits of AVP.
Tuesday, April 30th		
9:45 a.m. – 4:00 p.m.	Relax in our AVC Lounge	Join us in the AVC Lounge at SSE-3 (Solution Center Zone Services, Support & Education Zone) to learn more about AVP and hear from others who have experienced the benefits of AVP.
10:15 a.m. – 11:15 a.m.	AVP-3224: Java Troubleshooting with ISA 5 using Health Center and Memory Analyzer	Learn to use IBM Support Assistant (ISA) Health Center and Memory Analyzer tools to troubleshoot: Memory Leaks, Large Object Allocations, Slow Methods, and Large HTTP session sizes. Monitor and manage WebSphere Application Server V8.5 in a clustered environment using the new health management features.
2:30 p.m. – 3:30 p.m.	AVP-3217: How to get the most value from your WebSphere software with IBM Software Subscription and Support	Learn what all you are entitled to and how to protect your software investments. The WebSphere Subscription and Support (S&S) leadership team will discuss how to get the most out of your WebSphere software as well as provide insight into the technology announced at Impact and how you can take advantage of enhancements today.
4:00 p.m. – 5:00 p.m.	AVP-3216: The Key to Software Currency: Introducing the WebSphere Migration Assist program	WebSphere Subscription and Support (S&S) leadership team will discuss how to leverage our development, lab services, and support resources and tools to efficiently upgrade to the most current releases of our software.
Wednesday, May 1st		
9:45 a.m. – 2:15 p.m.	Relax in our AVC Lounge	Join us in the AVC Lounge at SSE-3 (Solution Center Zone Services, Support & Education Zone) to learn more about AVP and hear from others who have experienced the benefits of AVP.
10:15 a.m. – 11:15 a.m.	AVP-3225: Java Troubleshooting with ISA 5 using Thread and Monitor Dump Analyzer	How would you like to diagnose a hung thread condition in WebSphere Application Server V8.5? Learn to use the Thread and Monitor Dump Analyzer for Java tool from ISA 5 to: diagnose & analyze Java thread dumps, and correlate thread information in a thread dump to logs/traces.
1:00p.m. – 2:00 p.m.	AVP-3227: WebSphere MQ V7.1 and V7.5 - Migration Recommendations and New Features	Are you planning a migration to WebSphere MQ V7.1 or V7.5? This session will assist with planning and implementing your migration by identifying focus areas, discussing recent APARs and common topics affecting migration, and helping you to avoid potential pitfalls. New features in WebSphere MQ V7.1 and V7.5 will also be introduced.
2:15 p.m. – 3:15 p.m.	AVP-3228: WebSphere MQ: Monitoring and Troubleshooting Techniques	How familiar are you with monitoring WebSphere MQ? Learn about using the built-in monitoring for messages and events: Event monitoring, Message monitoring, Accounting & statistics, Application activity trace and Real-time monitoring. Basic WebSphere MQ troubleshooting will be covered as well.
3:45 p.m. – 4:45 p.m.	AVP-3226: WebSphere V8.5: Migration Recommendations and New Features	Are you planning to upgrade to WebSphere Application Server V8.5? Learn about current recommendations and best practices, enhancements to migration tooling, and differences between WebSphere Application Server V8.0 and V8.5.
Thursday, May 2nd		
8:45 a.m. – 4:45 p.m.	Relax in our AVC Lounge	Join us in the AVC Lounge at Titian 2301 to learn more about AVP and hear from others who have experienced the benefits of AVP.

For the latest information on our AVC activities visit: <http://www.ibm.com/support/docview.wss?uid=swg21381958>

If you are unable to attend any of our labs or workshops but are interested in exploring them, please contact your AVL to discuss the delivery options available. In addition to the 2013 labs and workshops above, many of our past labs and workshops are also available for your use.

If you are not an AVP customer, please visit <http://www-01.ibm.com/software/support/acceleratedvalue/contactus.html> to contact an AVP representative for more information on our services.