

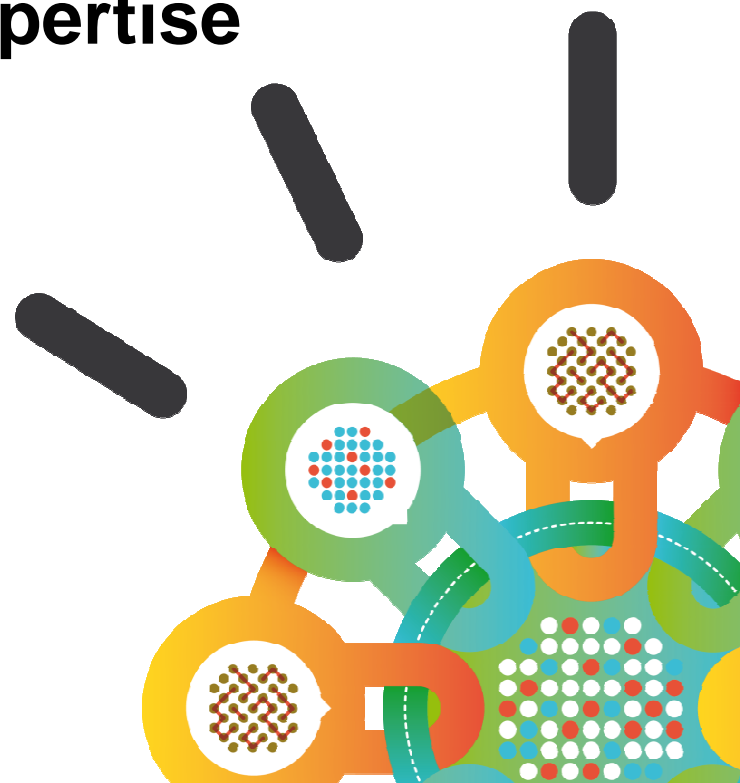
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Security Intelligence.  
**Think Integrated.**

# IBM Security

## Intelligence, Integration and Expertise

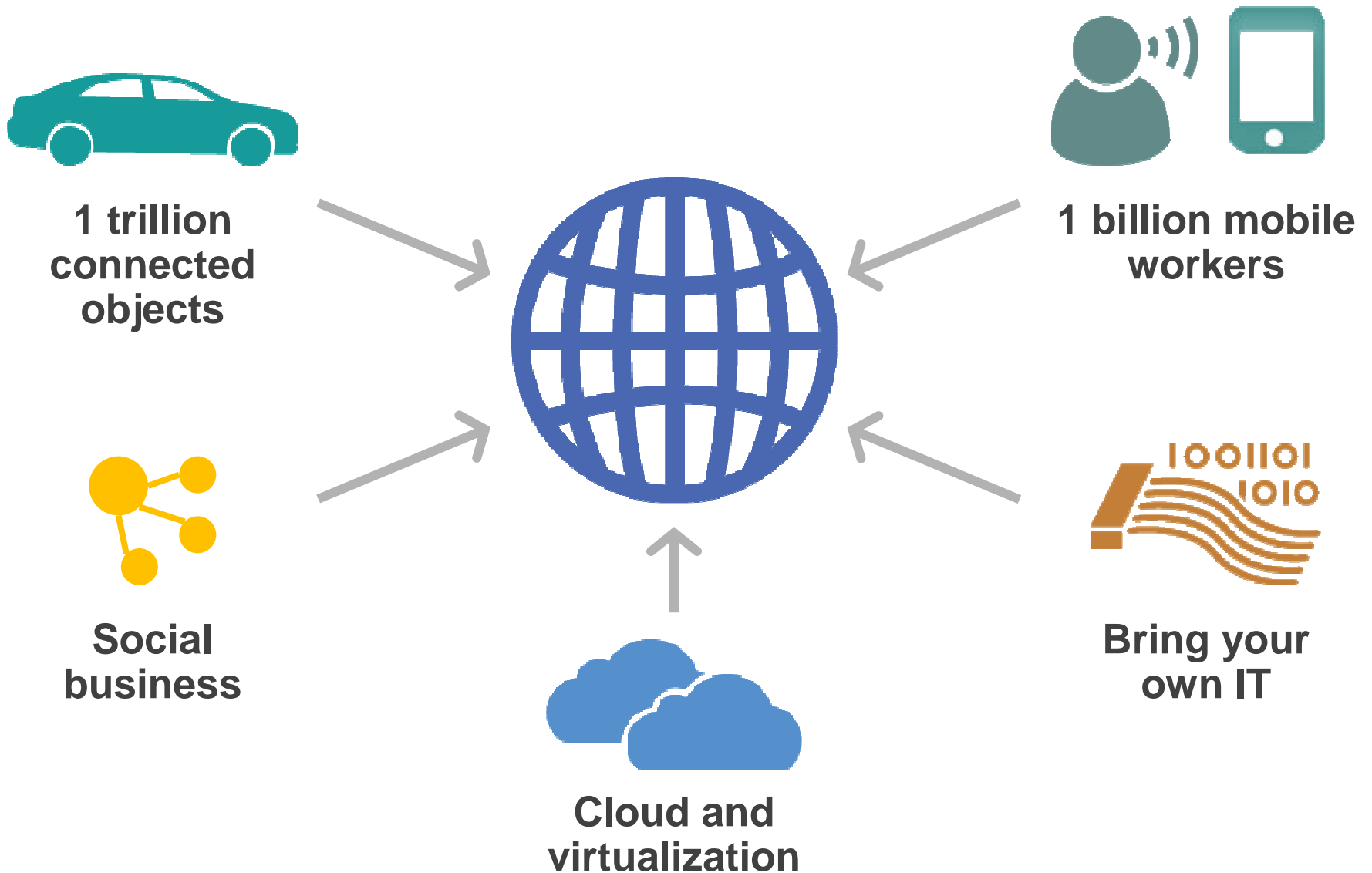
IBM Security Systems  
May 2013



## Agenda

- **Welcome and Introductions**
- Latest Security trends and 2012 X-Force Report
- Security Intelligence - Understanding your Organizational Security Posture
- Holistic approach to handling Advanced Persistent threats
- Break
- Managing Application Security
- From Identity & Access Management to Identity Intelligence
- Securing your Cloud
- IBM Global Financing

## Innovative technology changes everything



# Motivations and sophistication are rapidly evolving

**National Security**



**Nation-state actors**

**Espionage, Activism**



**Competitors and Hacktivists**

**Monetary Gain**



**Organized crime**

**Revenge, Curiosity**



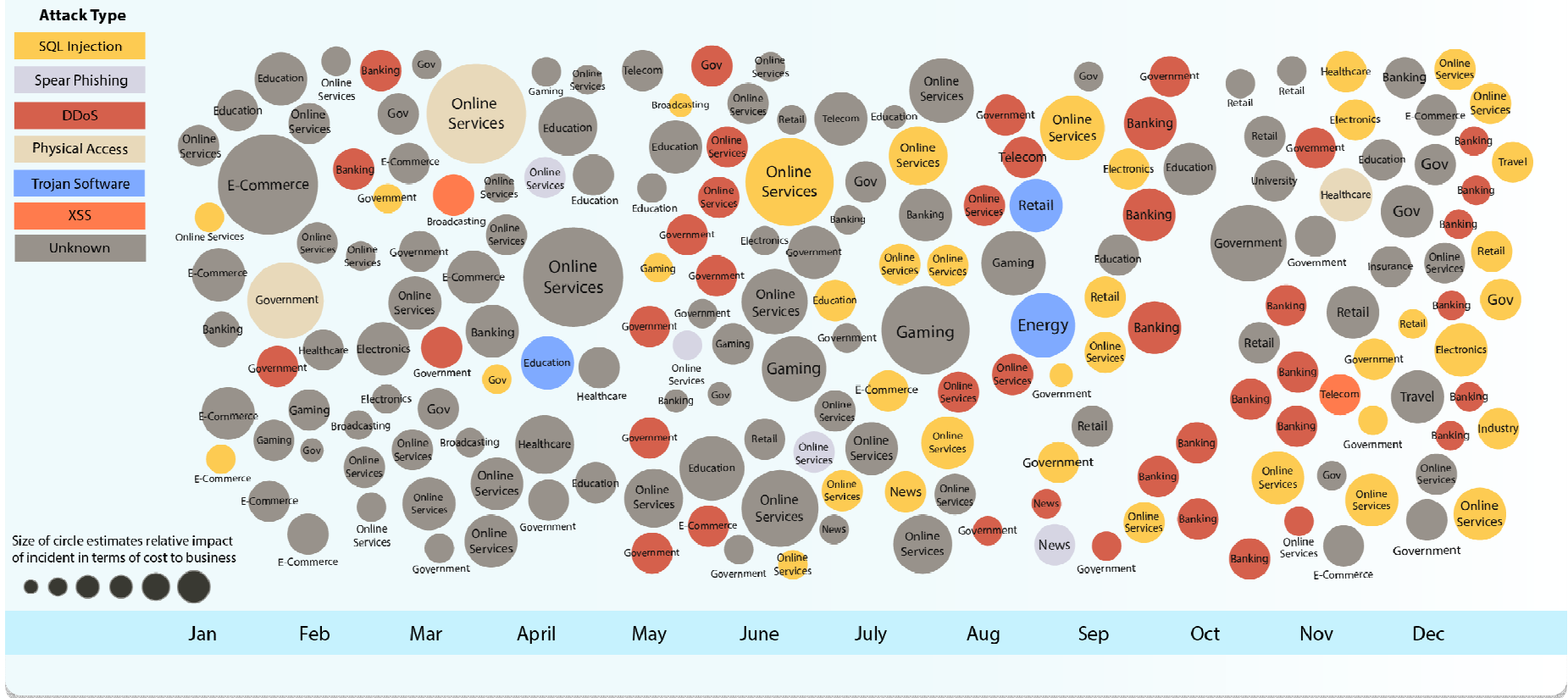
**Insiders and Script-kiddies**



# IBM has tracked a massive rise in advanced and other attacks

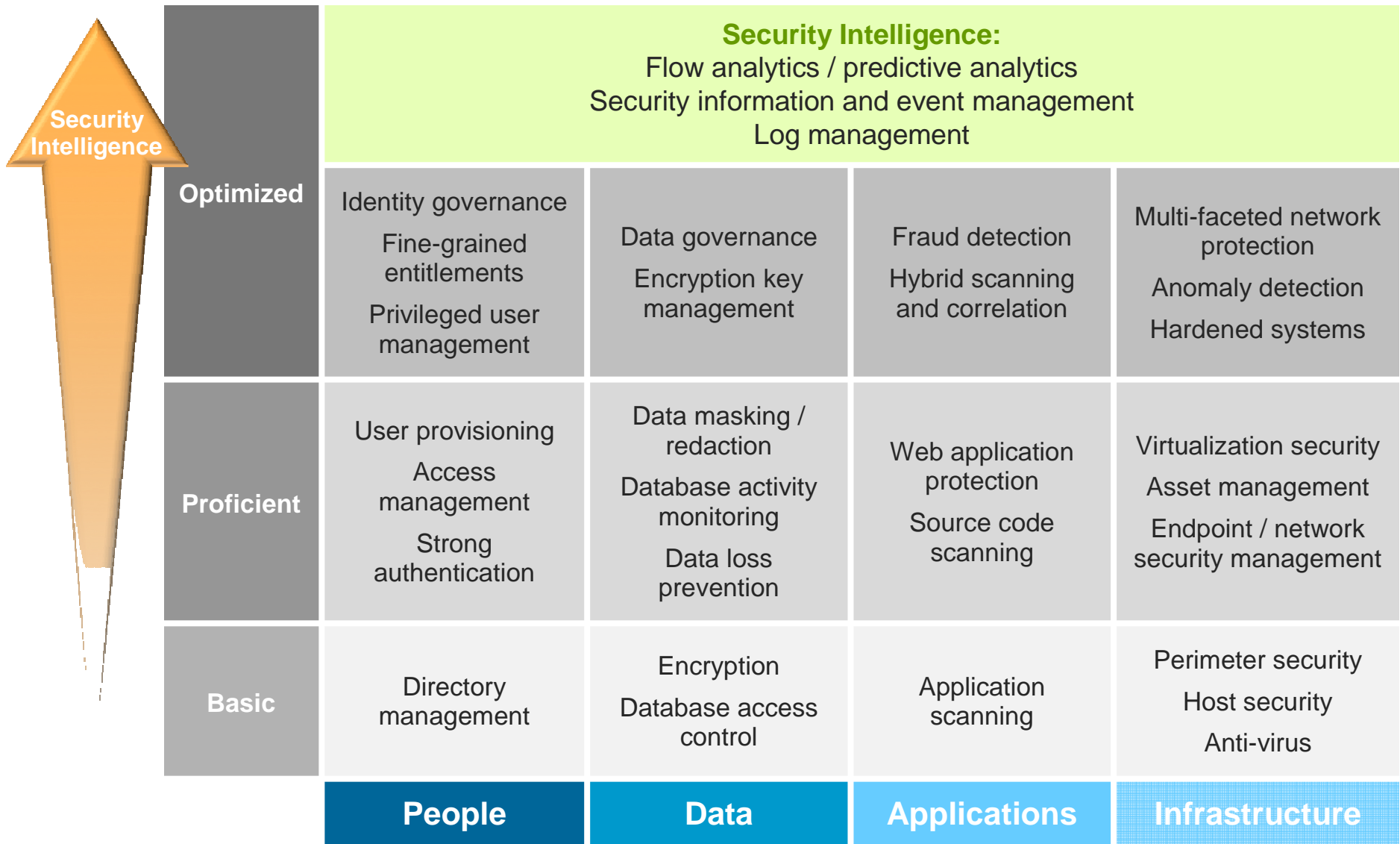
## 2012 Sampling of Security Incidents by Attack Type, Time and Impact

Conjecture of relative breach impact is based on publicly disclosed information regarding leaked records and financial losses



Source: IBM X-Force ® 2012 Trend and Risk Report

# Intelligent Enterprise Security Approach – Optimized Security



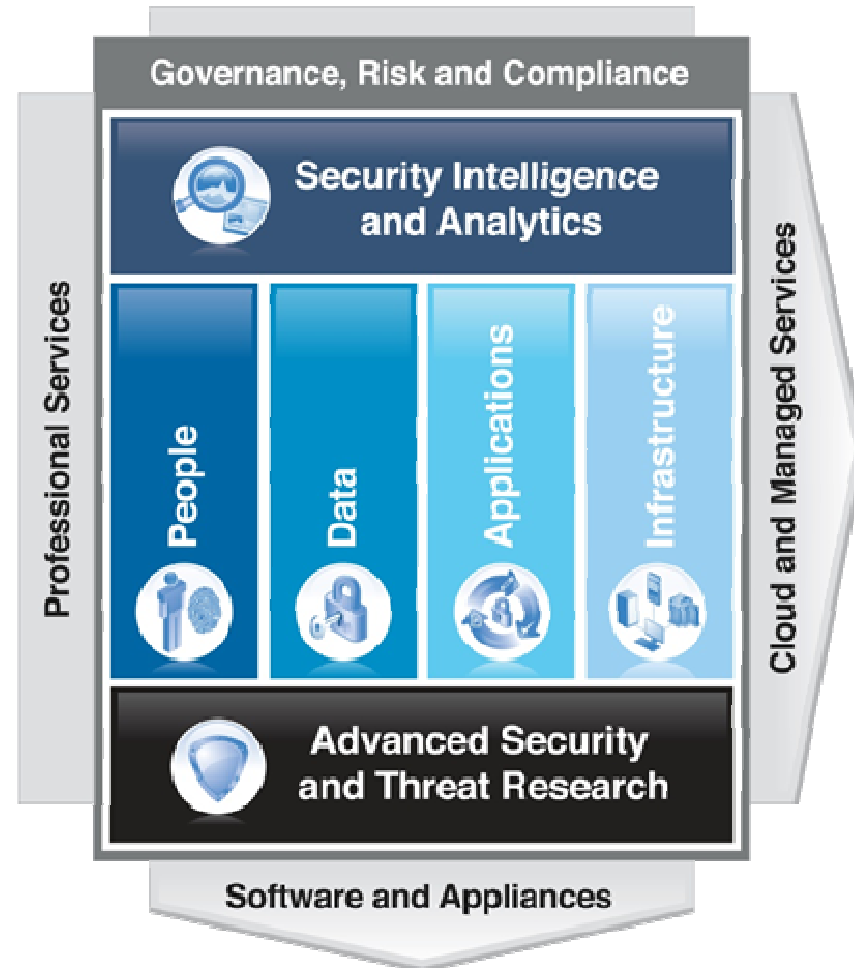
12-01

## IBM delivers solutions across a security framework

**Intelligence**

**Integration**

**Expertise**



Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed or misappropriated or can result in damage to or misuse of your systems, including to attack others. No IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products or services to be most effective. IBM DOES NOT WARRANT THAT SYSTEMS AND PRODUCTS ARE IMMUNE FROM THE MALICIOUS OR ILLEGAL CONDUCT OF ANY PARTY.



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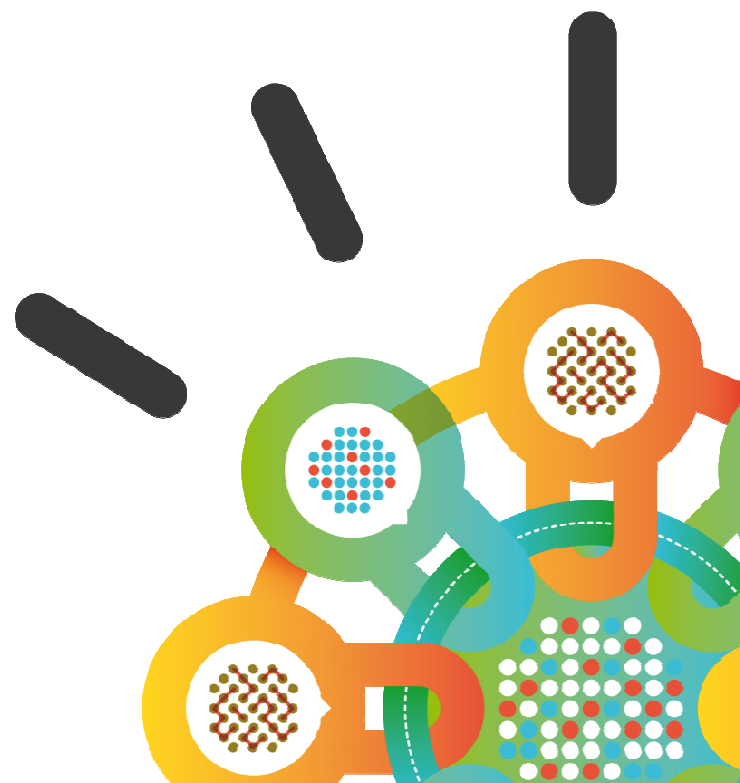
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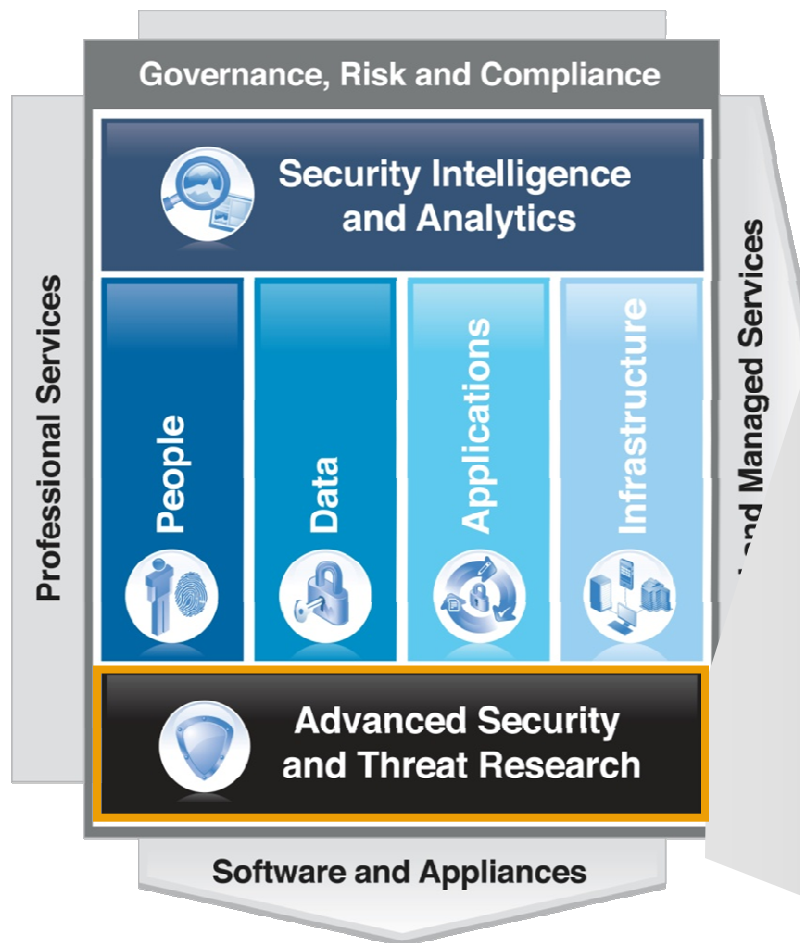
Security Intelligence.  
**Think Integrated.**

# IBM X-Force 2012 Full-Year Trend and Risk Report





## X-Force is the foundation for advanced security and threat research across the IBM Security Framework



### The mission of X-Force is to:

- **Monitor** and evaluate the rapidly changing threat landscape
- **Research** new attack techniques and develop protection for tomorrow's security challenges
- **Educate** our customers and the general public



## Collaborative IBM teams monitor and analyze the latest threats

### Coverage

**20,000+** devices  
under contract

**3,700+** managed  
clients worldwide

**13B+** events  
managed per day

**133** monitored  
countries (MSS)

**1,000+** security  
related patents



**IBM Research**

### Depth

**17B** analyzed  
web pages & images

**40M** spam &  
phishing attacks

**80K** documented  
vulnerabilities

**Billions** of intrusion  
attempts daily

**Millions** of unique  
malware samples





## What are we seeing? Key Findings from the 2012 Trend Report

### Threats and Activity

- 40% increase in breach events for 2012
- Sophistication is not always about technology
- SQL Injection, DDoS, Phishing activity increased from 2011
- Java means to infect as many systems as possible

### Operational Security

- Software vulnerability disclosures up in 2012
- Web application vulnerabilities surge upward
- XSS vulnerabilities highest ever seen at 53%
- Content Management Systems plug-ins provide soft target

### Emerging Trends

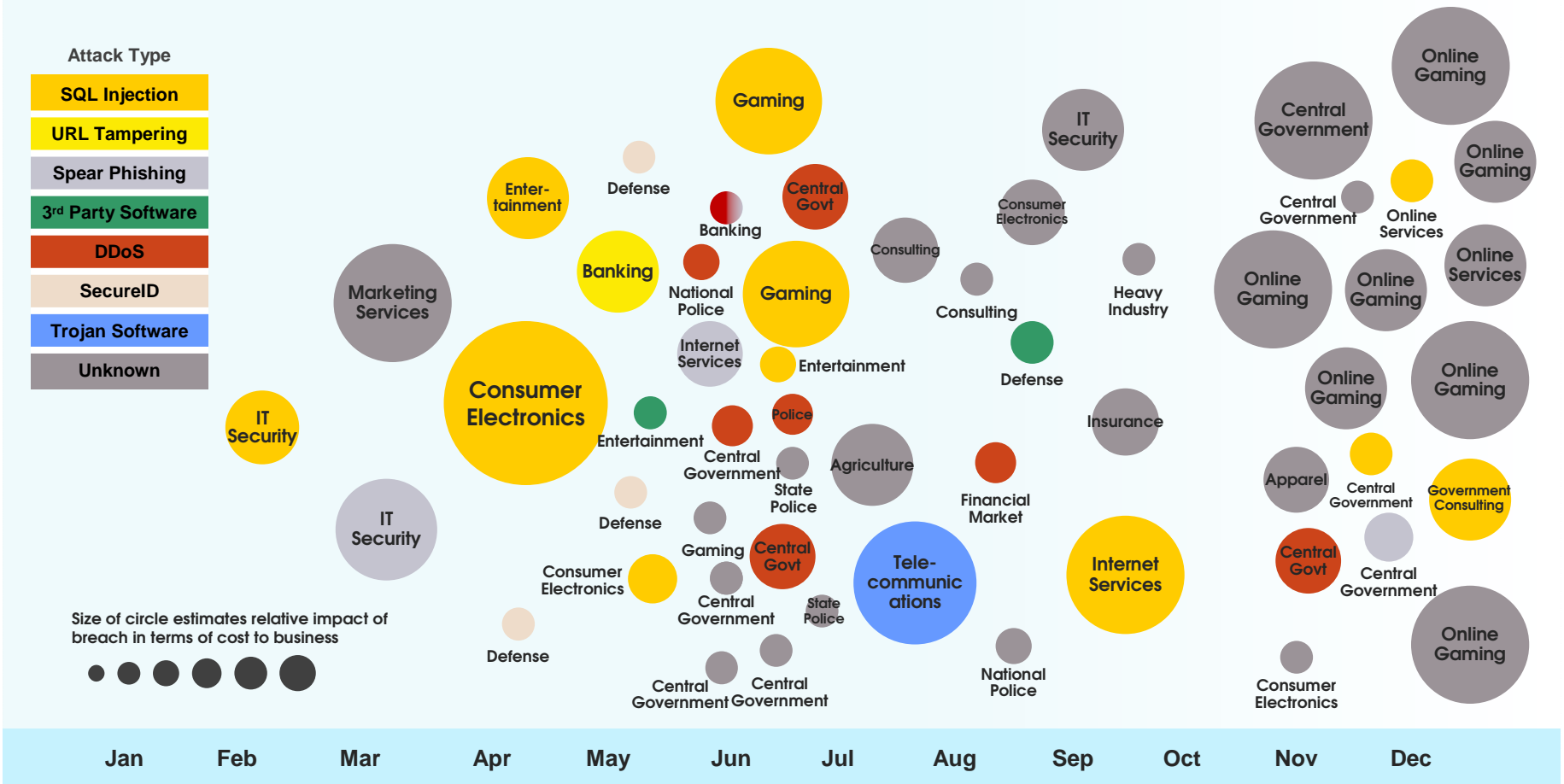
- Social Media leveraged for enhanced spear-phishing techniques and intelligence gathering
- Mobile Security should be more secure than traditional user computing devices by 2014



# 2011: "The year of the targeted attack"

## 2011 Sampling of Security Incidents by Attack Type, Time and Impact

Conjecture of relative breach impact is based on publicly disclosed information regarding leaked records and financial losses



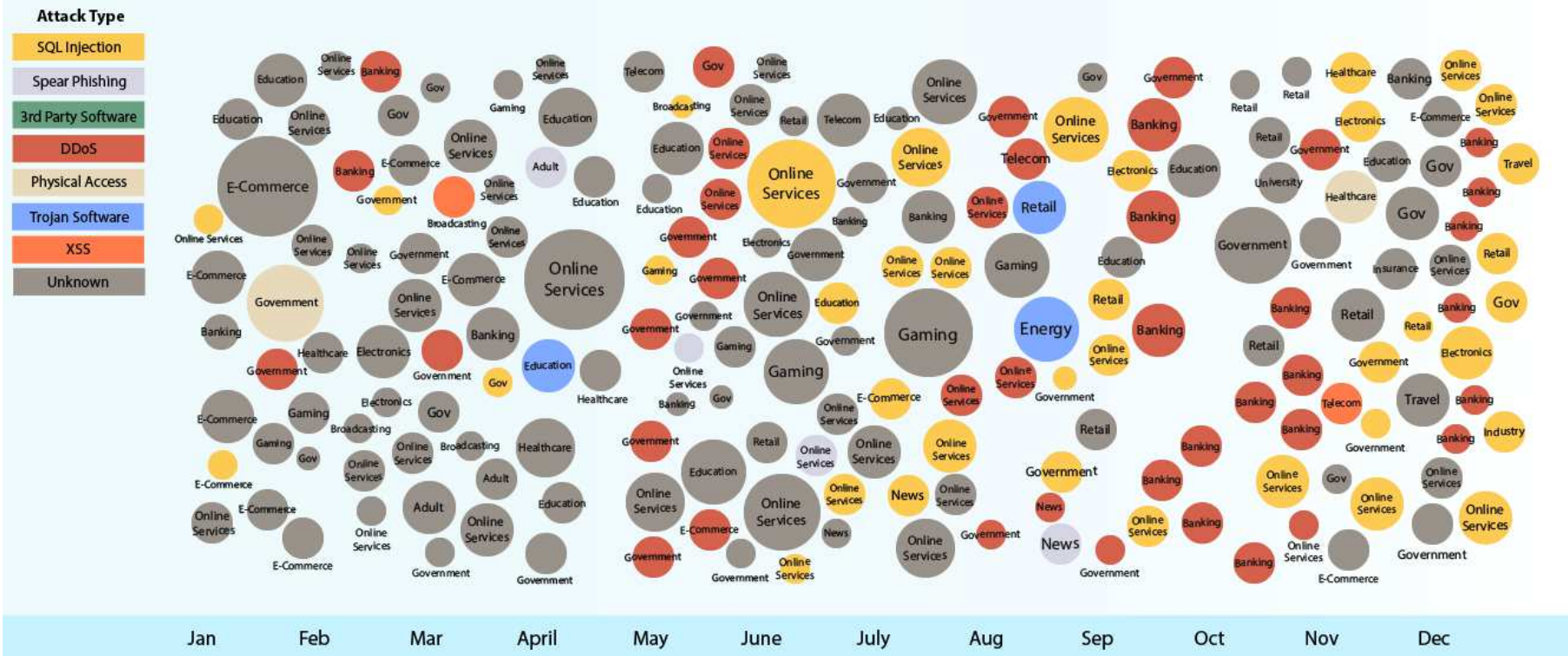
Source: IBM X-Force® Research 2011 Trend and Risk Report



# 2012: The explosion of breaches continues!

## 2012 Sampling of Security Incidents by Attack Type, Time and Impact

Conjecture of relative breach impact is based on publicly disclosed information regarding leaked records and financial losses



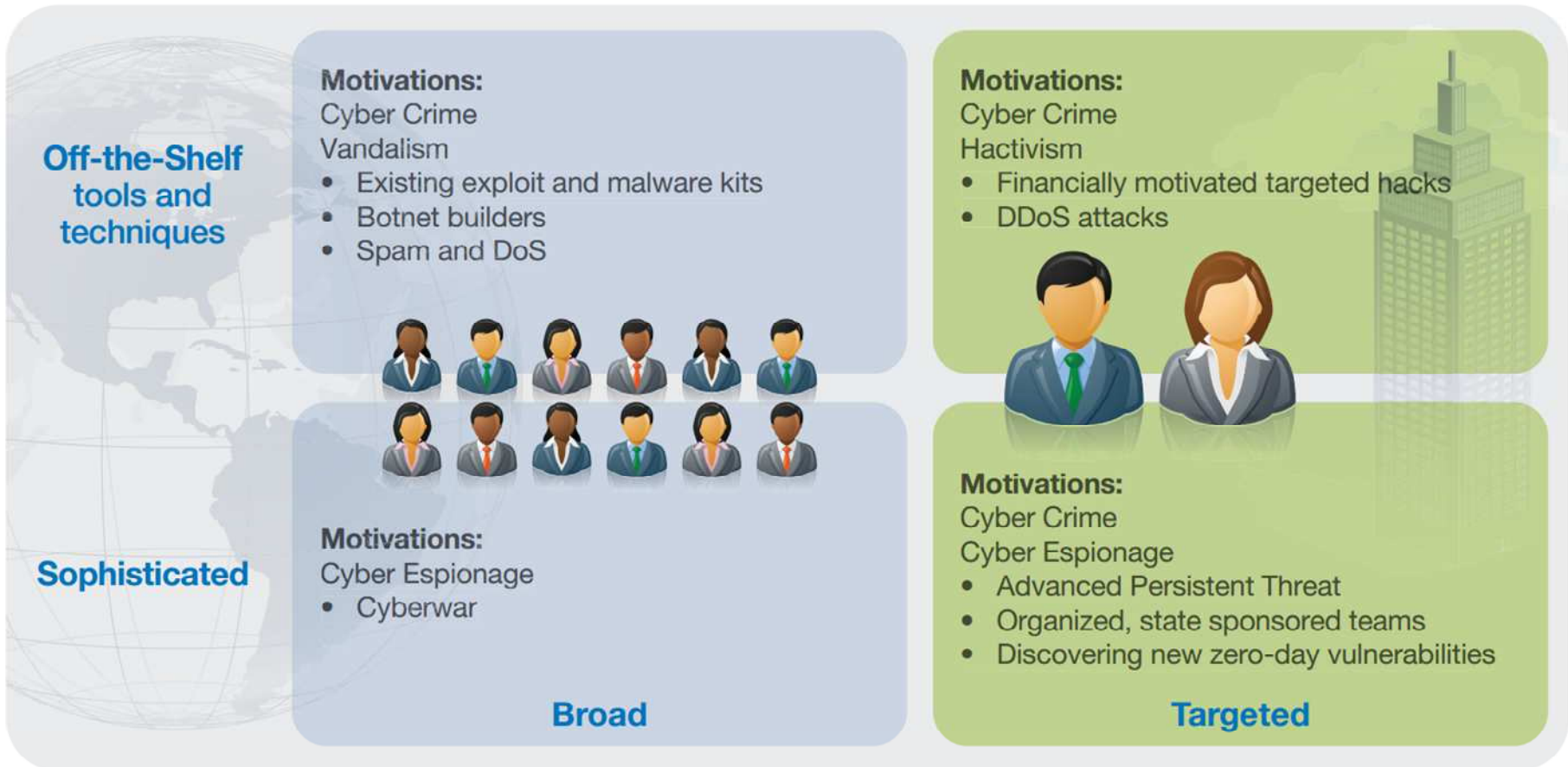
Size of circle estimates relative impact of incident in terms of cost to business



Source: IBM X-Force® Research 2012 Trend and Risk Report



# Attacker types and motivations have not changed



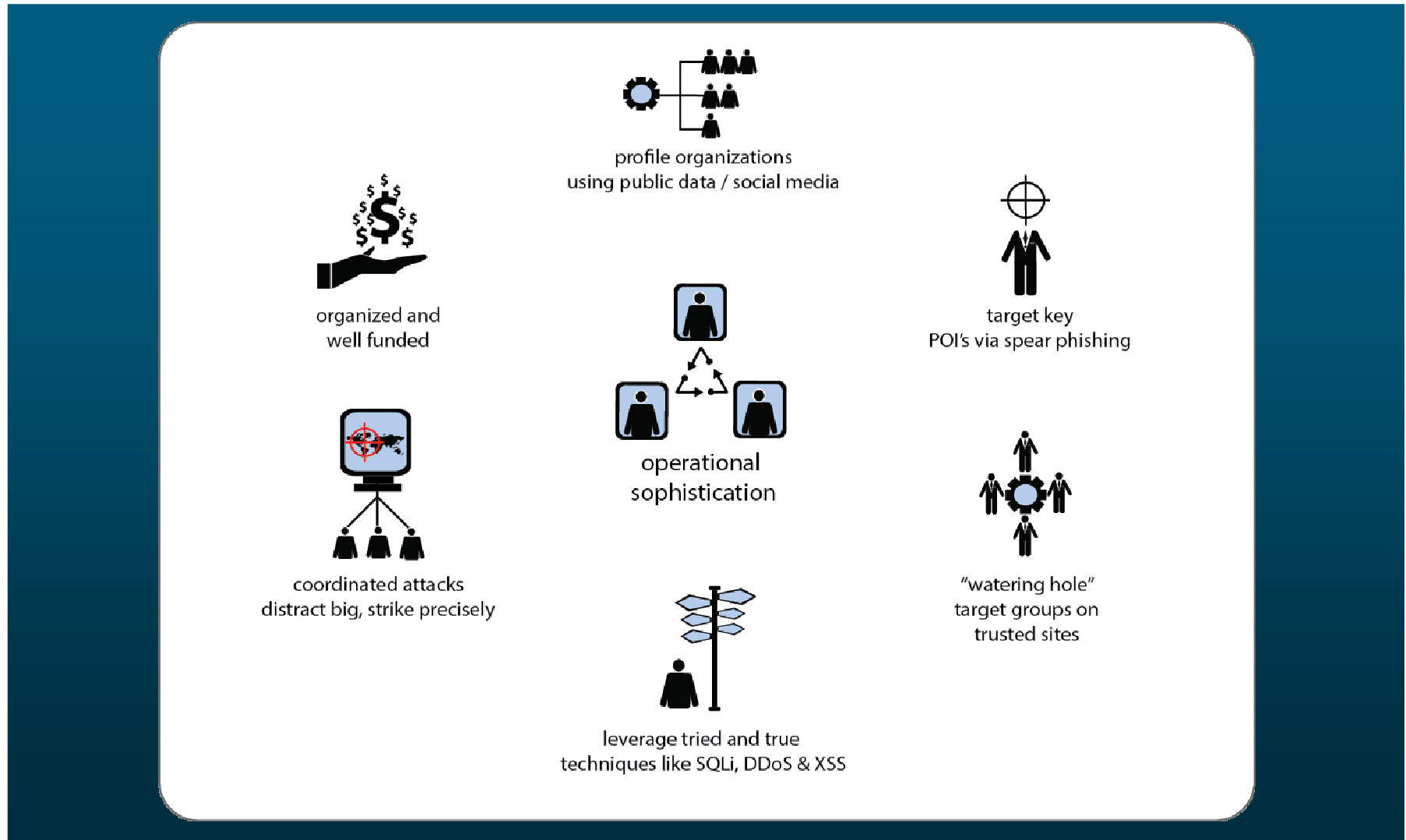
Majority of the security incidents disclosed in 2012 were carried out by attackers going after a broad target base while using off-the-shelf tools and techniques (top left)

SQL injection and DDoS continue to be tried-and-true methods of attack

Attackers are opportunistic, not all APTs and state-sponsored use exotic malware and zero-day vulnerabilities...



# Operational sophistication, not always technology sophistication

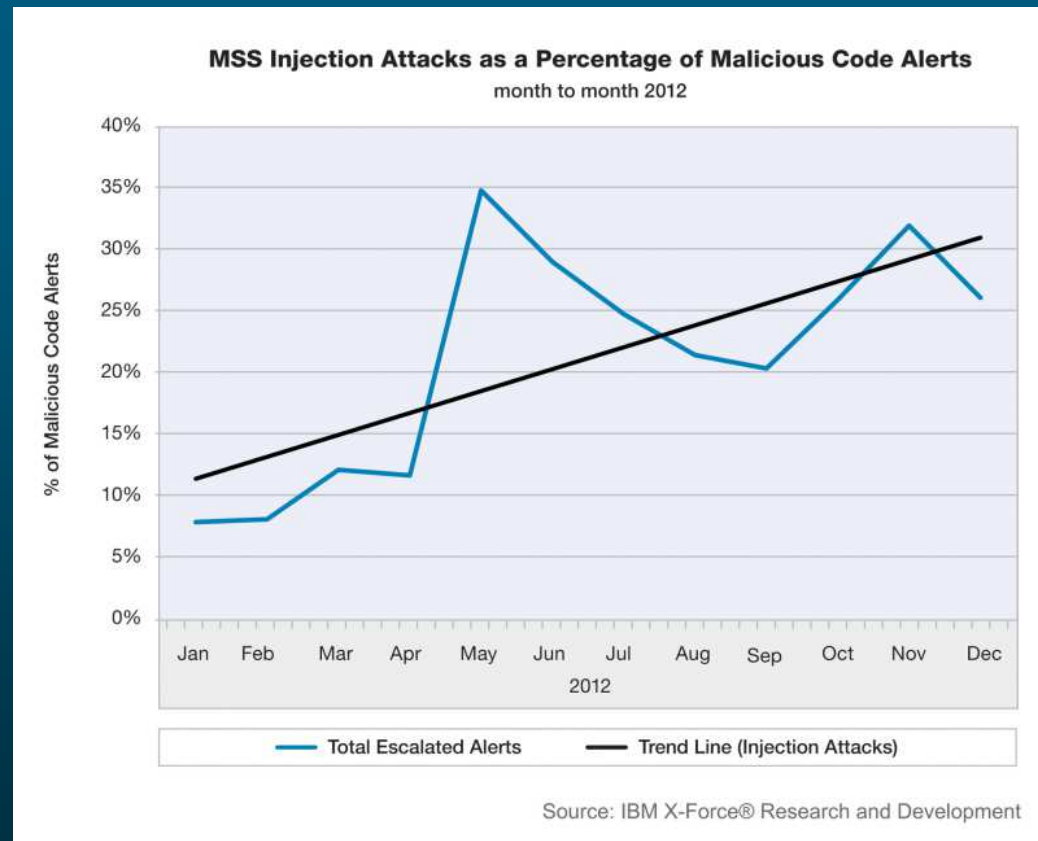




## Tried and true techniques - SQL and Command Injection attacks

**Dramatic and sustained rise** in SQL injection-based traffic

Alerts came from all industry sectors, with a bias toward banking and finance targets



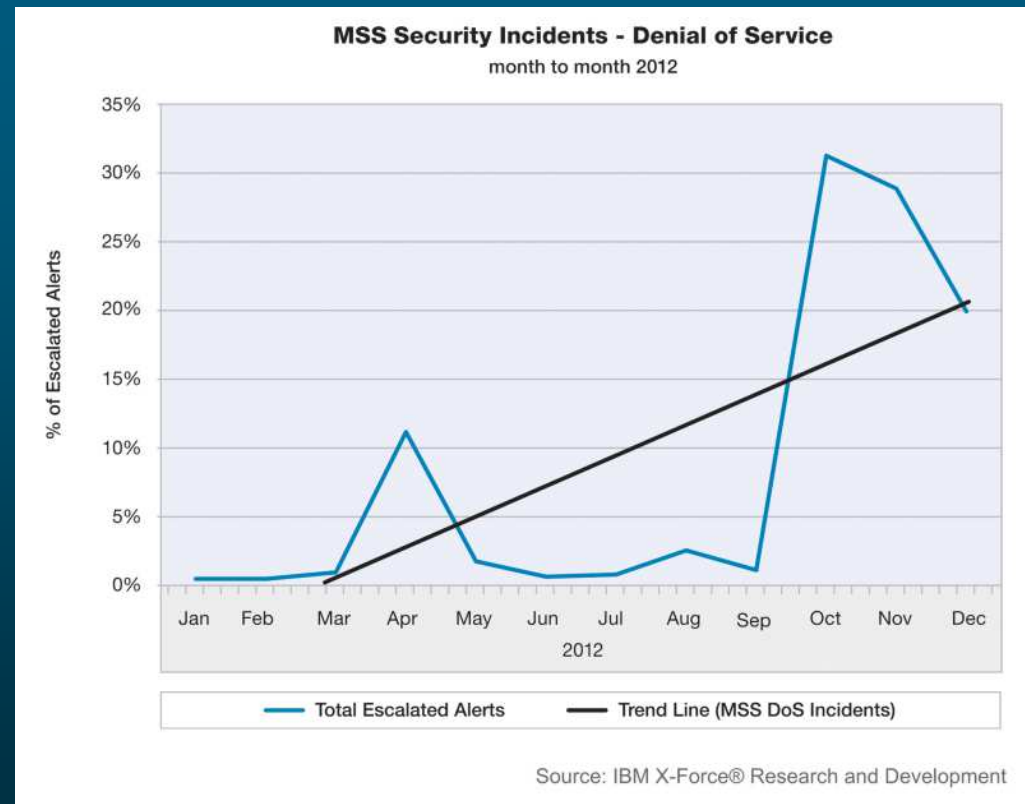




## Tried and true techniques - Distributed Denial of Service (DDoS)

High profile DDoS attacks marked by a **significant increase in traffic volume**

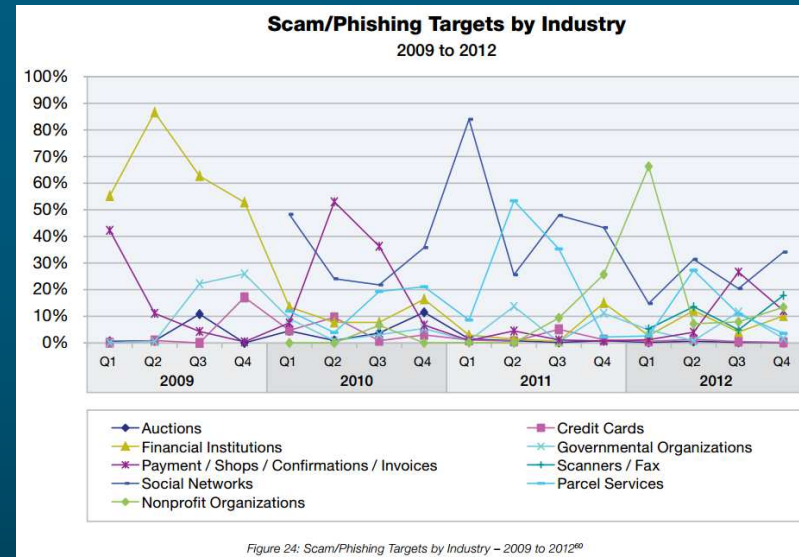
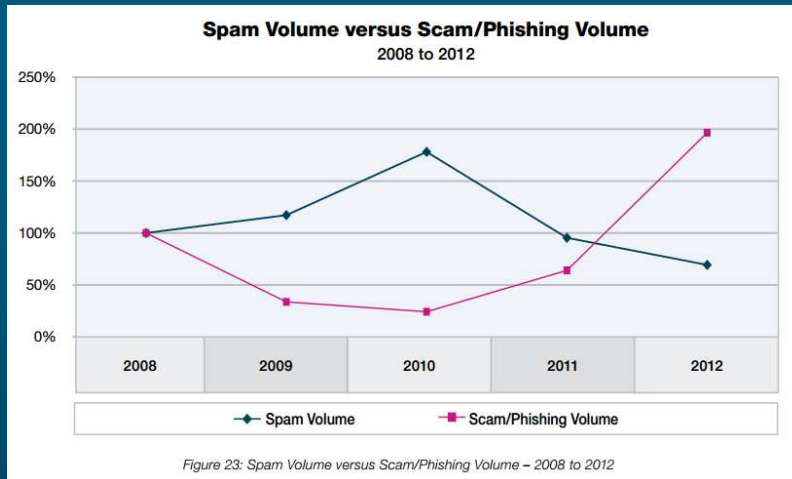
Implementation of botnets on **compromised web servers** in high bandwidth data centers



Note: SA 2012 Cyber Threat Barometer reported that denial of service (DOS) attacks and the unavailability of ICT were cited as the highest potential cyber threats affecting the Finance and Government sectors and ranked highly for the Telecommunications sector in SA.



## Tried and true techniques - Spear-phishing using social networks



Overall spam volume continues to decline, but **spam containing malicious attachments is on the rise**

Scammers rotate the “carousel” of their targets – **focusing on social networks** in 2012

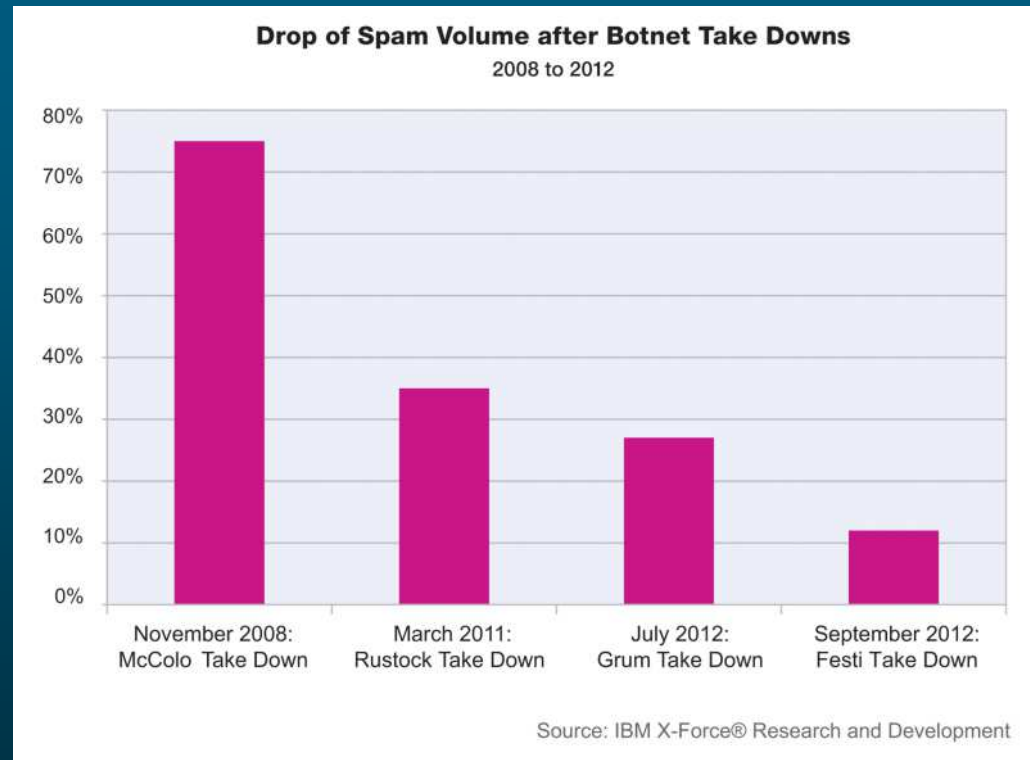




## Botnet Command & Control Server resiliency

### Operational sophistication:

When botnet command and control servers are taken down, other readily available networks can be put into action





## Why was Java one of 2012's hottest software targets?

1. Java is cross-platform
2. Exploits written for Java vulnerabilities are very reliable and do not need to circumvent mitigations in modern OSes
3. The Java plugin runs without a sandbox – making it easier to install persistent malware on the system



### Days since last known Java 0-day exploit

Previous high score: 3

---

| General info   | Latest 0-day(s) info   |
|--|--|
| Java-related CVEs:<br><a href="http://web.nvd.nist.gov">web.nvd.nist.gov</a> | Is it still a threat? <a href="http://istherejava0day.com">istherejava0day.com</a><br>a.k.a. "is the latest patch useless yet?"                                |
| No glove, no love:<br><a href="#">How to be safe?</a>                        | 2013-03-07: <a href="#">pwn2own</a> contest.<br><a href="#">#1</a> (CVE-2013-0401)   |
| <code>navigator.javaEnabled() == true</code>                                 | 2013-03-06: <a href="#">pwn2own</a> contest.<br><a href="#">#1</a> (CVE-2013-1488)<br><a href="#">#2</a> (CVE-2013-1491)<br><a href="#">#3</a> (CVE-2013-0402) |
| Latest patch:<br><a href="#">CVE-2013-1493</a>                               |  |

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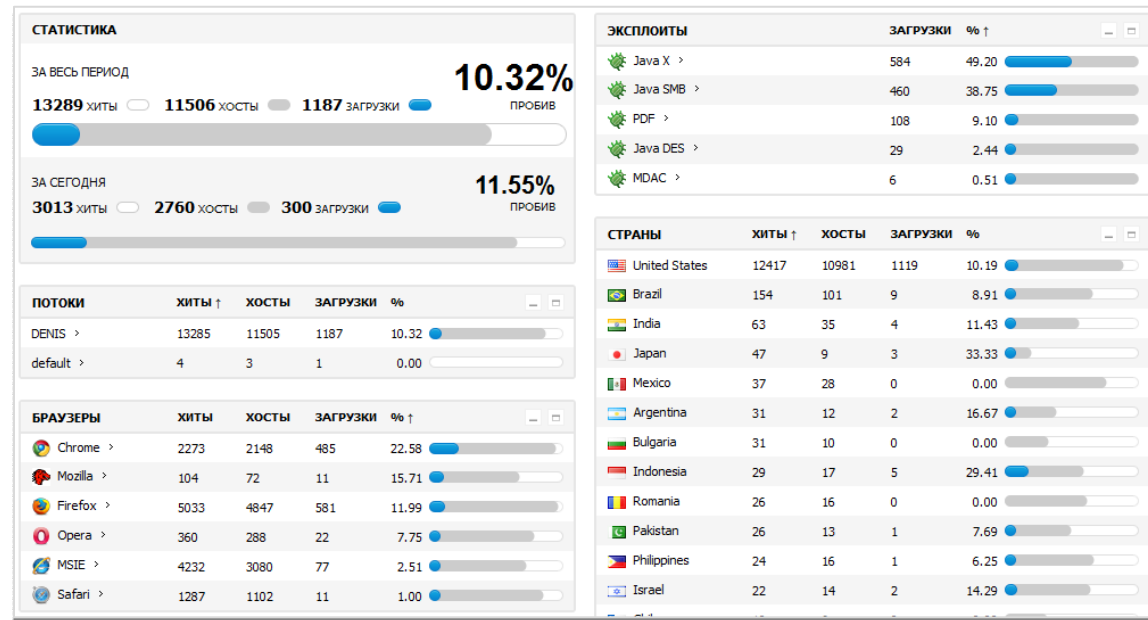
#### Achievements

~~Close call~~: reach 1 week  
~~Not 2day~~: reach 2 digits  
Finger binary is not enough: reach 31 days  
Deep Thought: reach 42 days  
D3aL w17H 17: reach 1337 hours  
java.lang.ArrayIndexOutOfBoundsException: reach 3 digits  
Trial licence expired: reach 180 days  
The Reaper's Toll: reach 1 year without getting attention

<http://java-0day.com/>



## As a result, exploit authors and toolkits favor Java



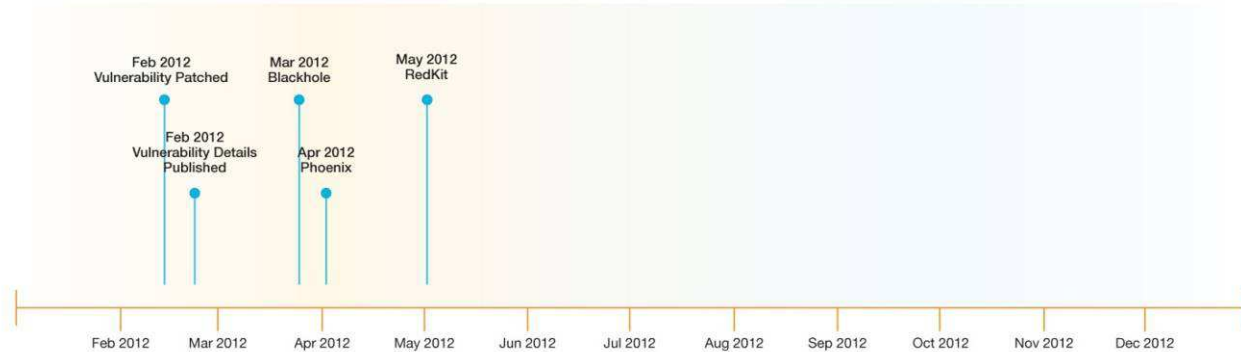
Web browser exploit kits - aka “exploit packs” - are built for one particular purpose: to install malware on end-user systems

In 2012 we observed an upsurge in web browser exploit kit development and activity - the primary target of which are Java vulnerabilities



Within 2-3 months, 3-4 exploit kits will have a Java exploit integrated

# CVE-2012-0507



# CVE-2012-1723



# CVE-2012-4681



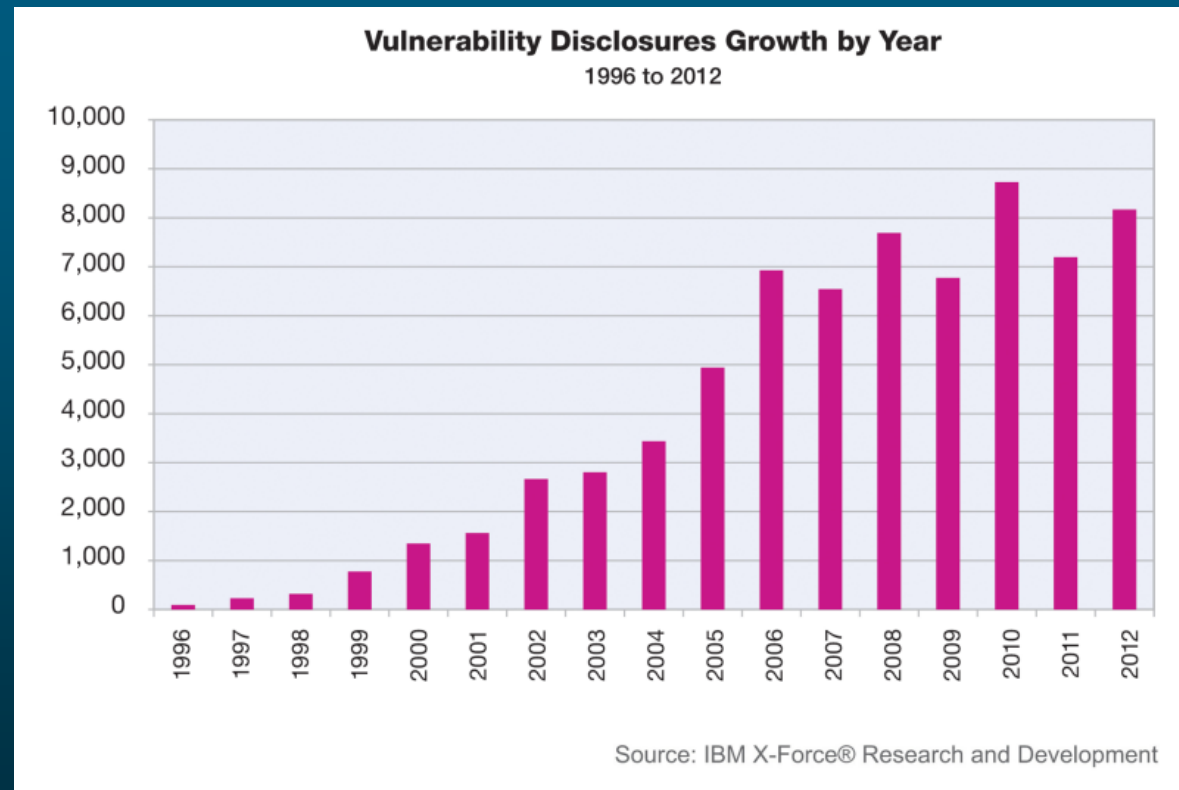


## Software vulnerabilities - disclosures up in 2012

# 8,168

publicly  
disclosed  
vulnerabilities

An increase of  
over 14% from  
2011

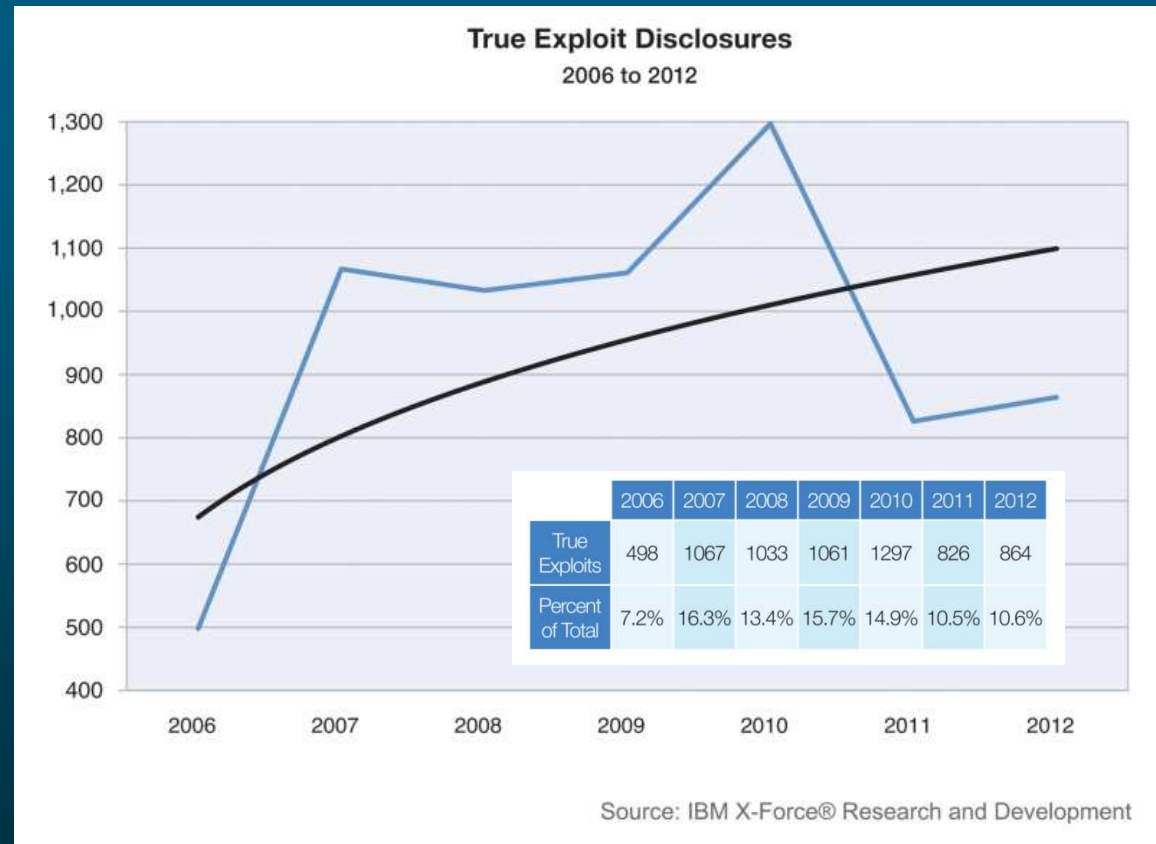




## Public exploit disclosures – not as many “true exploits”

Continued downward trend in percentage of public exploit disclosures to vulnerabilities

Slightly up in actual numbers compared to 2011





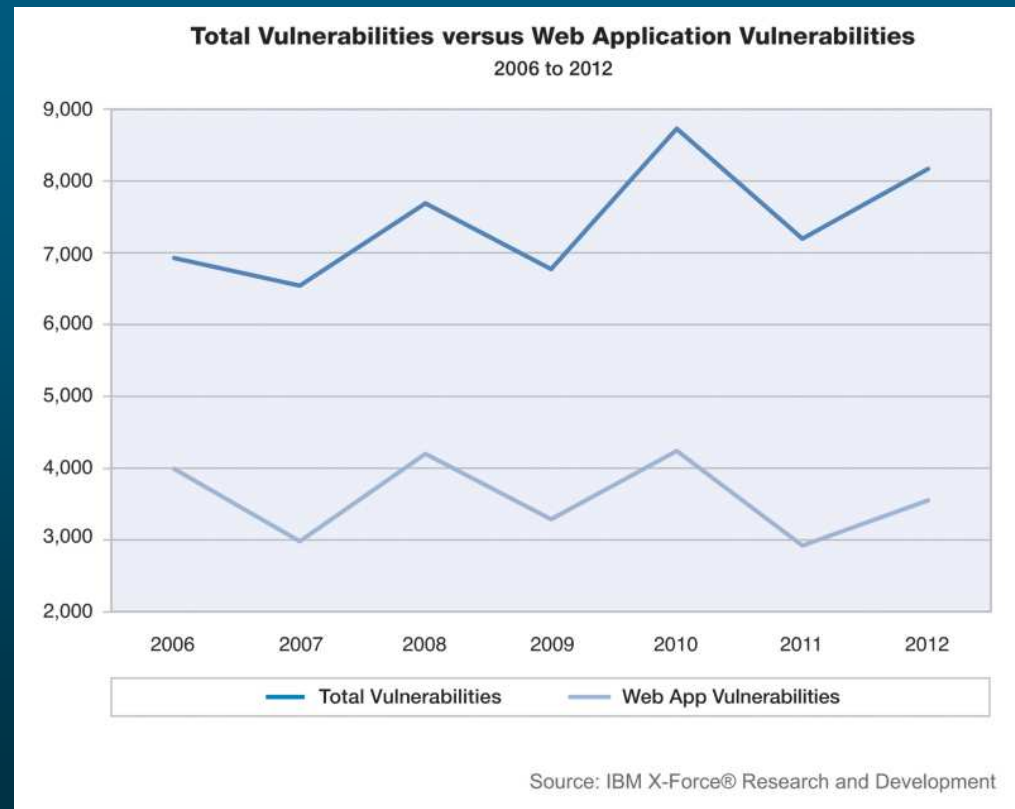
## Web application vulnerabilities surge upward

**14%**

increase in  
web application  
vulnerabilities

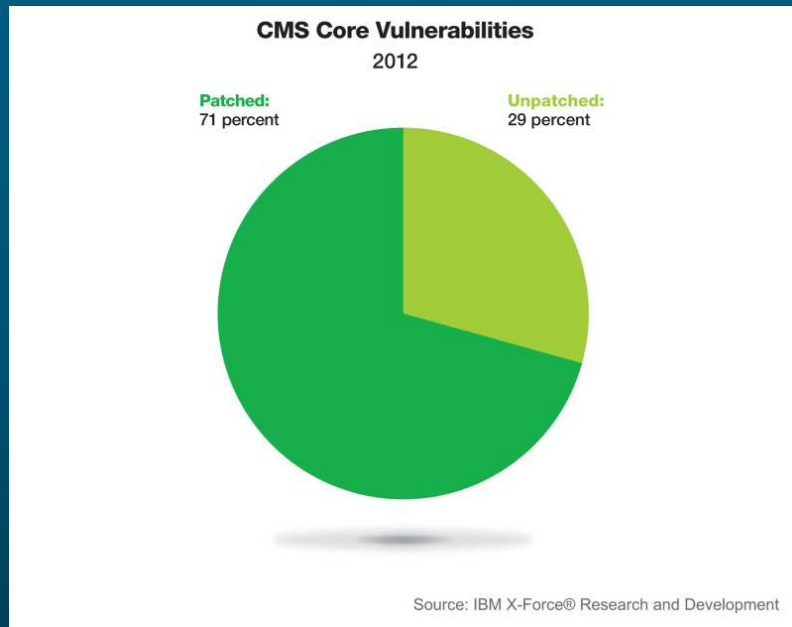
Cross-site scripting  
represented

**53%**

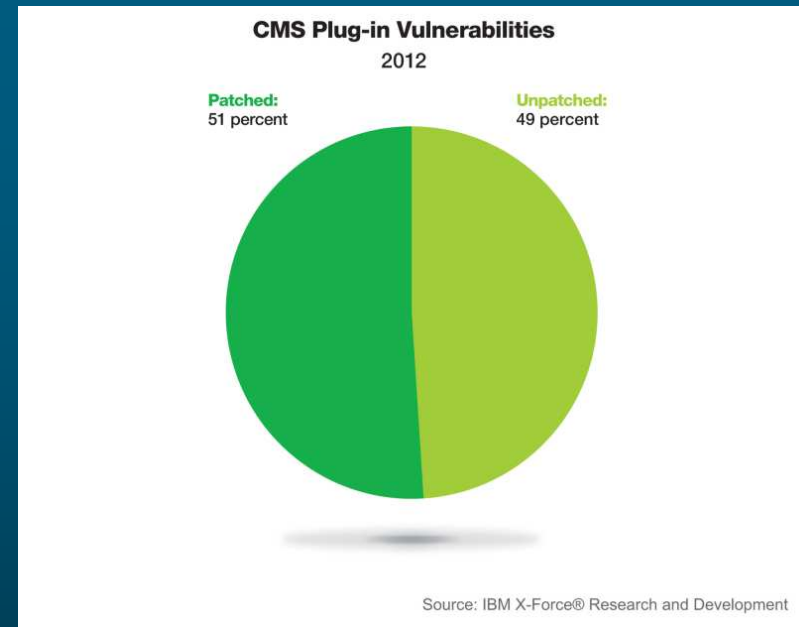




## Content Management Systems plug-ins provide soft target



Attackers know that CMS vendors more readily address and patch their exposures



Compared to smaller organizations and individuals producing the add-ons and plug-ins



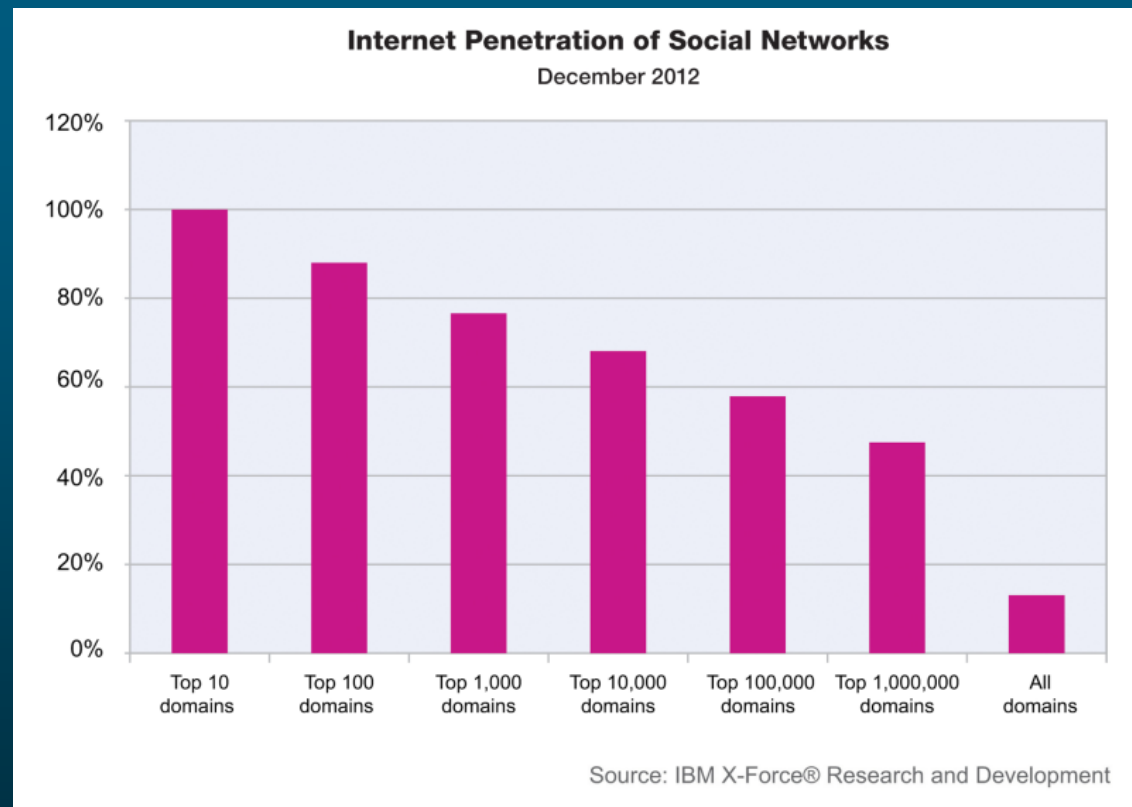


## Social Media and Intelligence Gathering

# 50%

of all websites  
connected to  
social media

Enhanced  
spear-phishing  
seemingly  
originating from  
trusted friends  
and co-workers





## Mobile devices should be more secure in 2014

**Mobile computing is becoming increasingly secure,** based on technical controls occurring with security professionals and software development



- Separation of Personas & Roles
- Ability to Remotely Wipe Data
- Biocontextual Authentication
- Secure Mobile App Development
- Mobile Enterprise App Platform (MEAP)



## Get Engaged with IBM X-Force Research and Development



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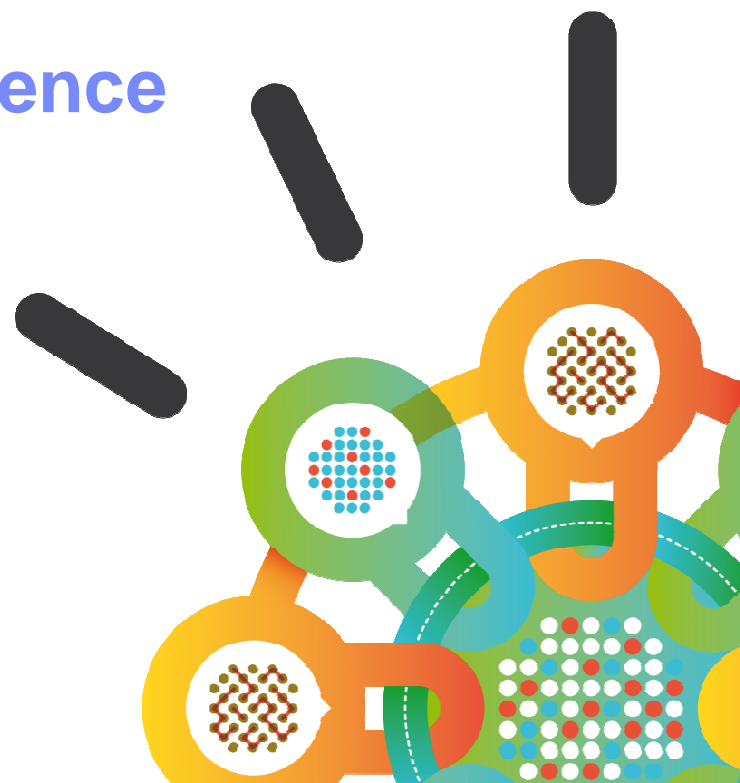
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Security Intelligence.  
**Think Integrated.**

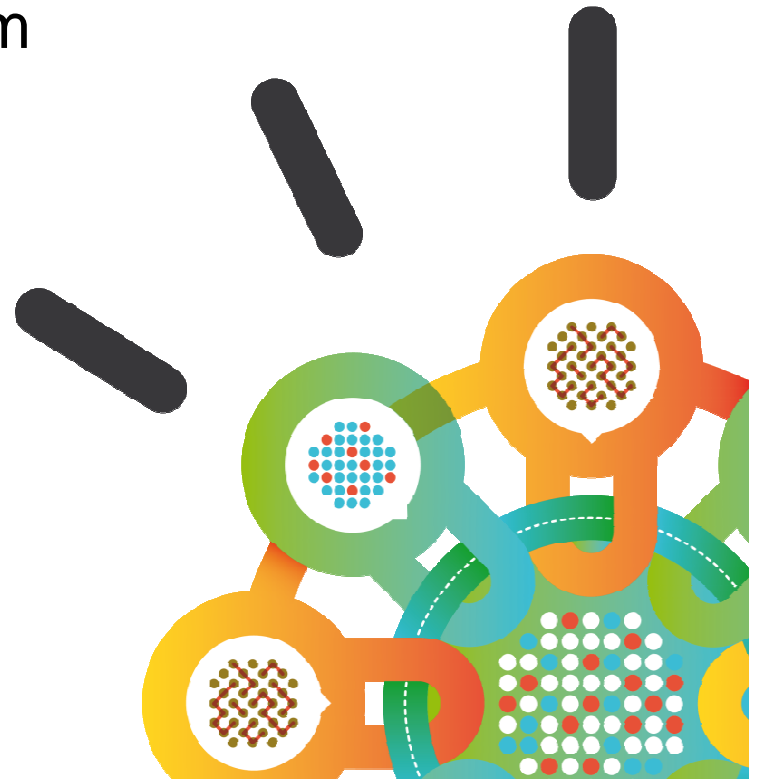
## *Understanding Your Organizational Security Posture*

### **IBM QRadar Security Intelligence**

Jon Fraleigh  
World Wide Sales Leader for QRadar  
[jfraleigh@us.ibm.com](mailto:jfraleigh@us.ibm.com)



- The IT security problem
- Security Intelligence defined
- QRadar Security Intelligence Platform
- QRadar Security use cases
- Case study examples



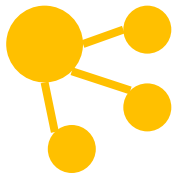
## Innovative technology changes everything



**1 trillion  
connected  
objects**



**1 billion mobile  
workers**



**Social  
business**



**Bring your  
own IT**



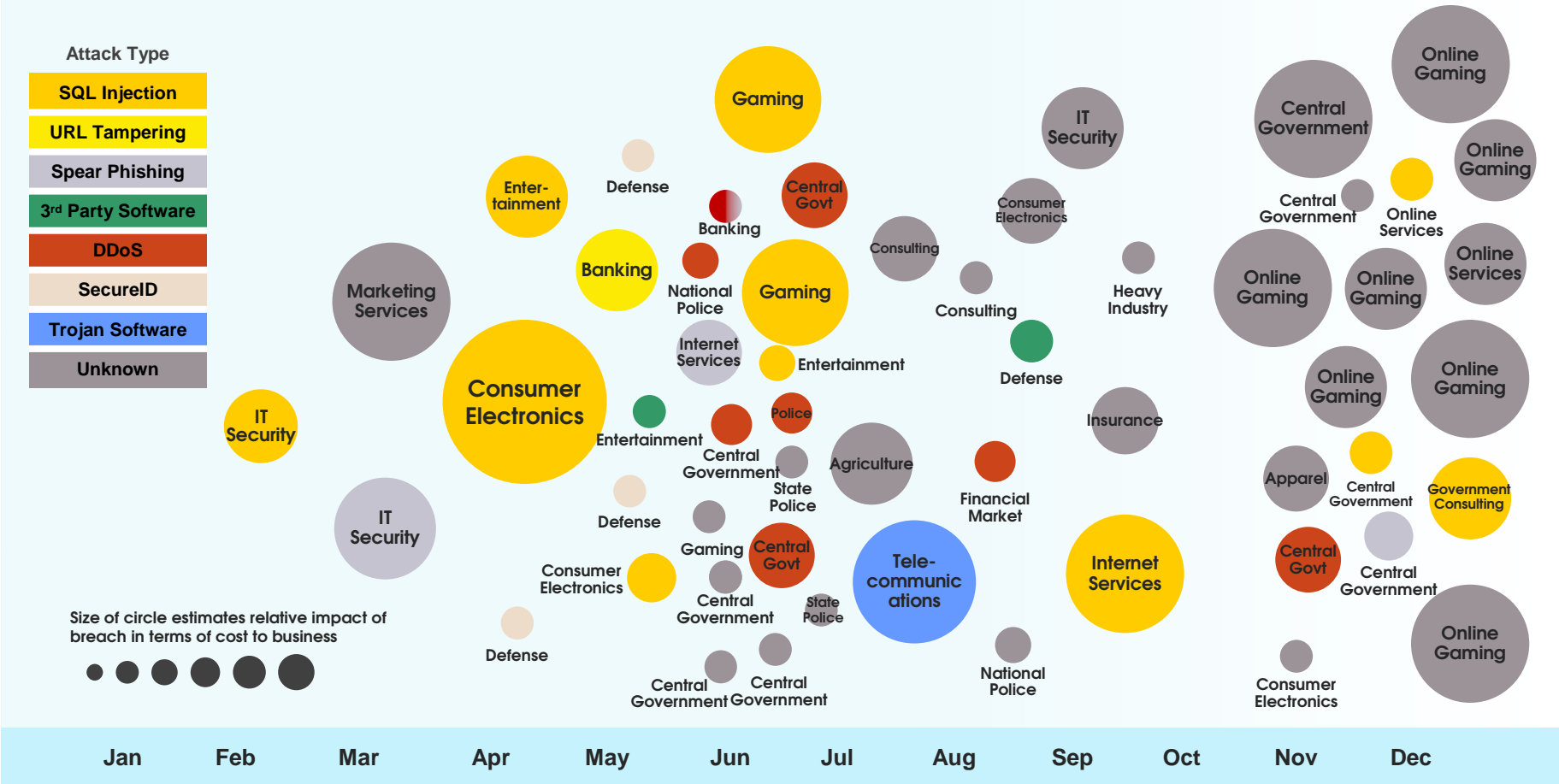
**Cloud and  
virtualization**



# 2011: “The year of the targeted attack”

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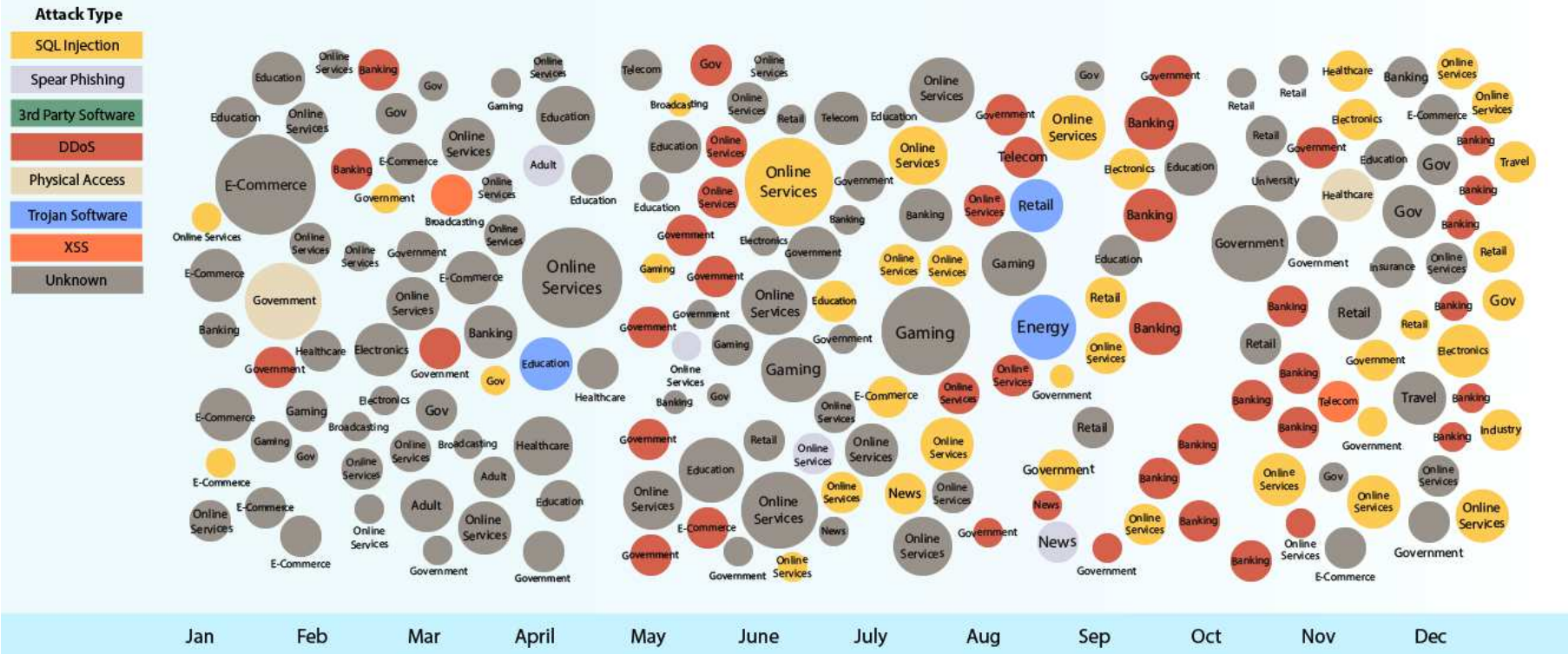


Source: IBM X-Force® Research 2011 Trend and Risk Report

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Size of circle estimates relative impact of incident in terms of cost to business



Source: IBM X-Force® Research 2012 Trend and Risk Report



# Propelling IT Security to a board room discussion

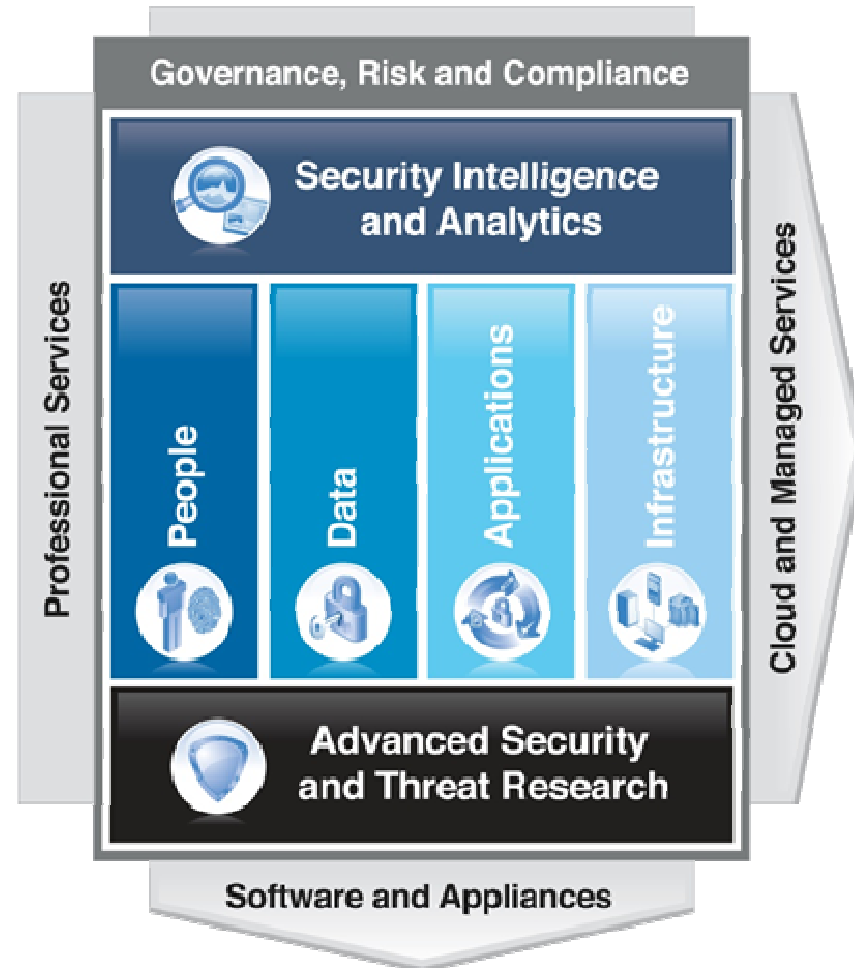
| Business results   | Brand image  | Supply chain                               | Legal exposure  | Impact of hacktivism  | Audit risk  |
|--|--|--|---|---|---|
| Sony estimates potential \$1B long term impact – \$171M / 100 customers* | HSBC data breach discloses 24K private banking customers | Epsilon breach impacts 100 national brands | TJX estimates \$150M class action settlement in release of credit / debit card info | Lulzsec 50-day hack-at-will spree impacts Nintendo, CIA, PBS, UK NHS, UK SOCA, Sony ... | Zurich Insurance PLC fined £2.275M (\$3.8M) for the loss and exposure of 46K customer records |

## IBM delivers solutions across a security framework

**Intelligence**

**Integration**

**Expertise**





# Security Intelligence defined

## What is Security Intelligence?

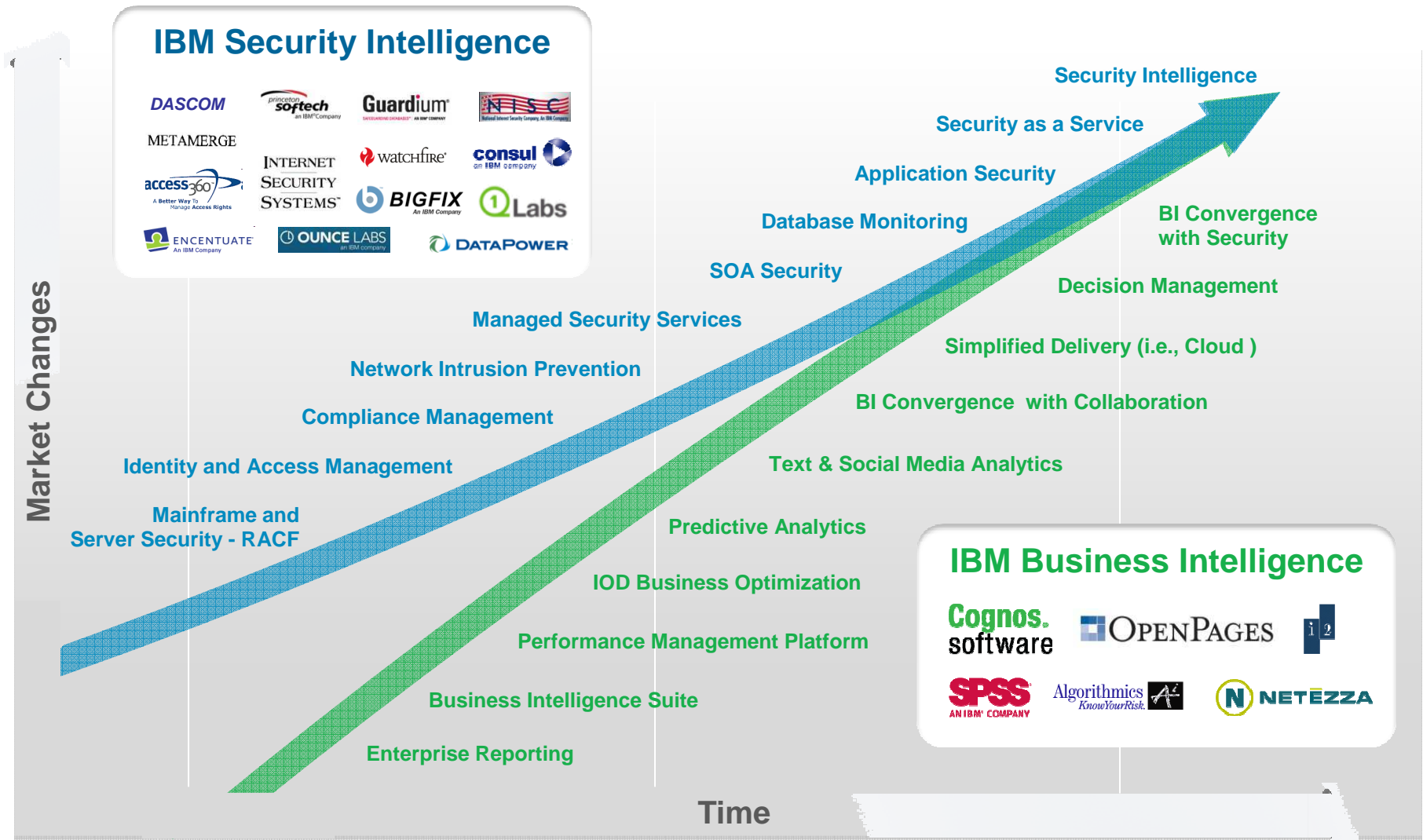
### ***Security Intelligence***

--*noun*

1. the real-time collection, normalization and analytics of the data generated by users, applications and infrastructure that impacts the IT security and risk posture of an enterprise

Security Intelligence provides actionable and comprehensive insight for managing risks and threats from protection and detection through remediation

# Security Intelligence & Business Intelligence offer insightful parallels

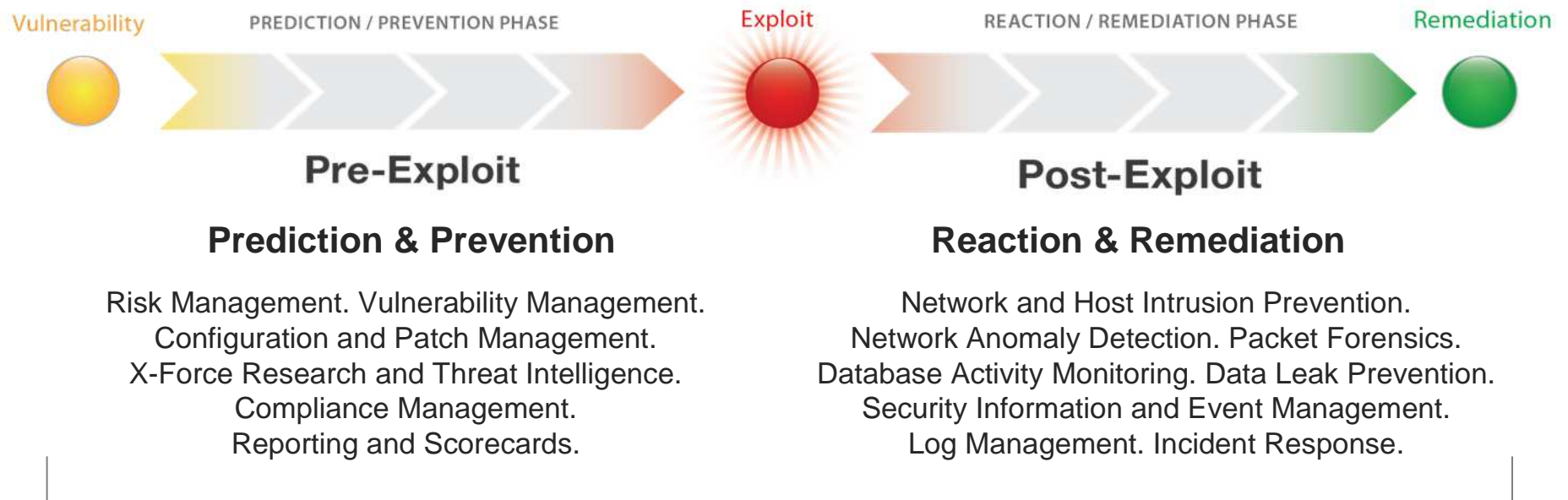




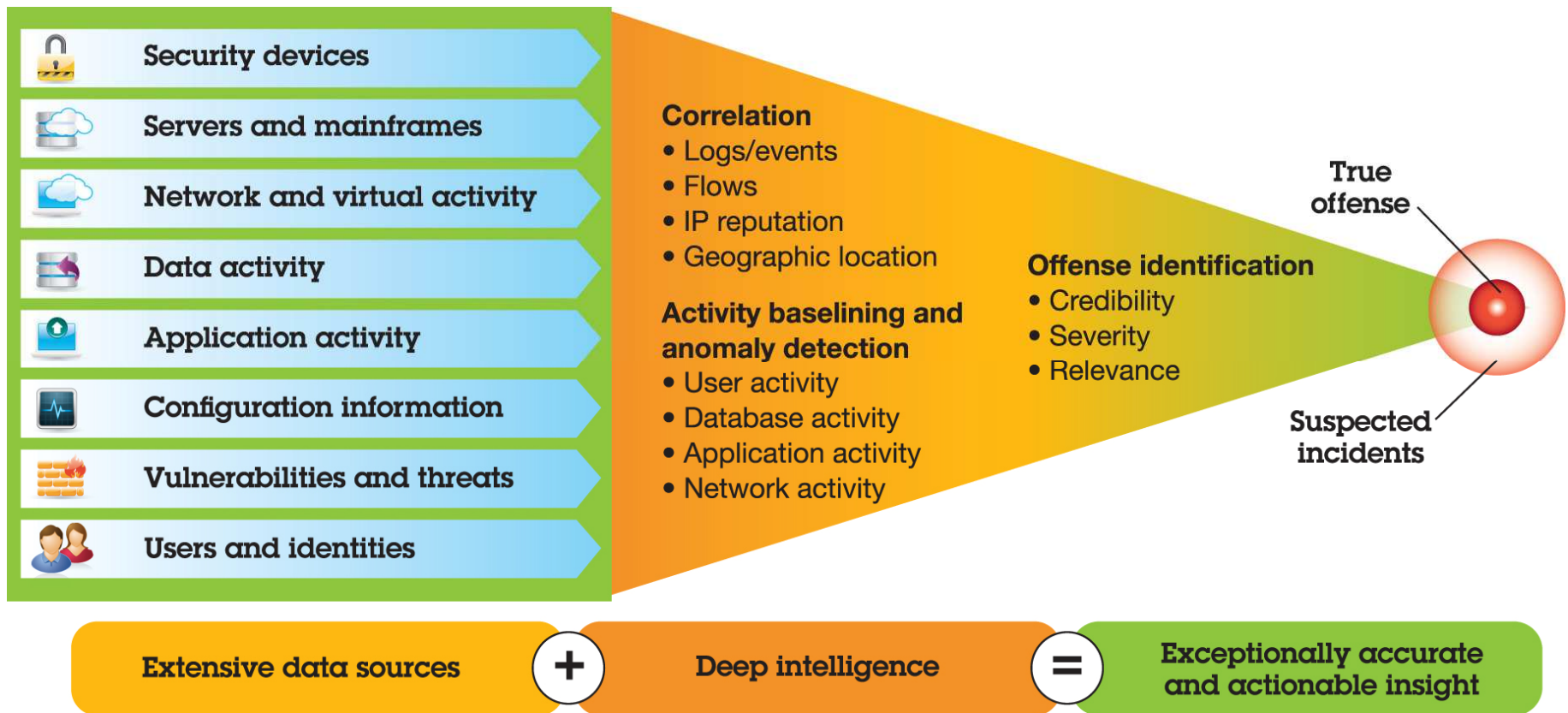
# QRadar Security Intelligence Platform



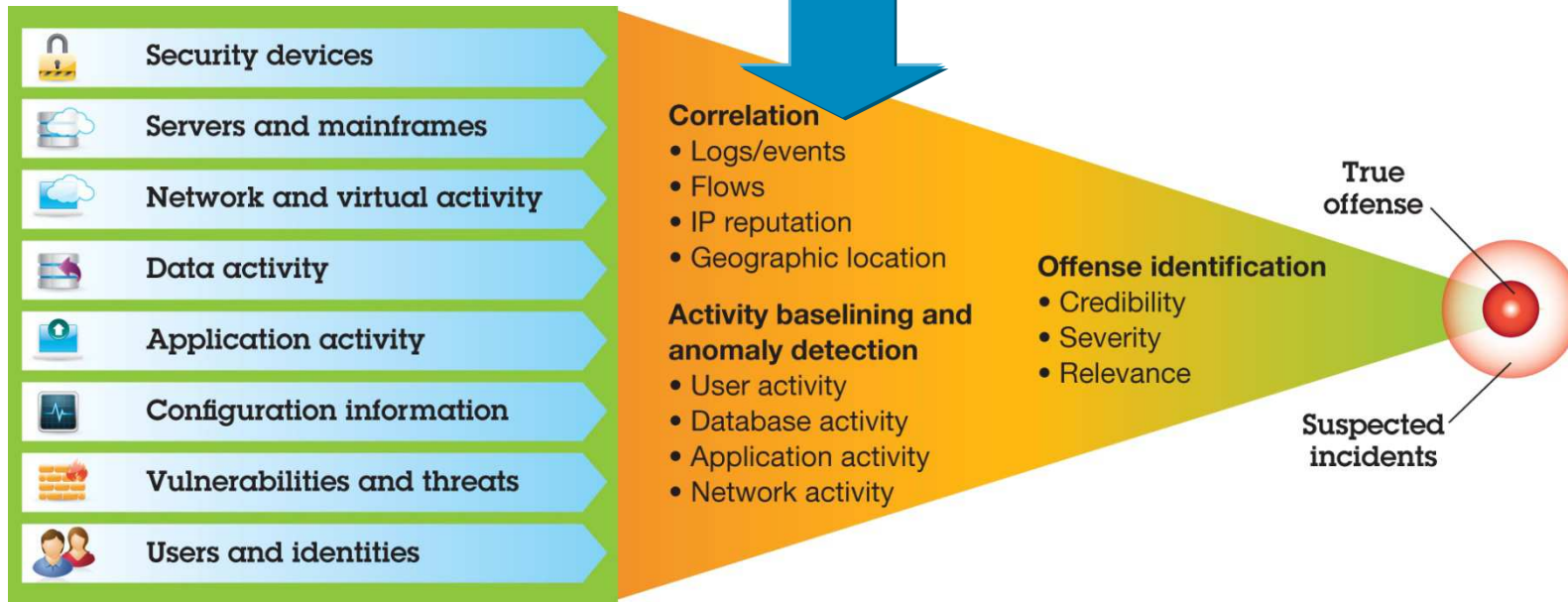
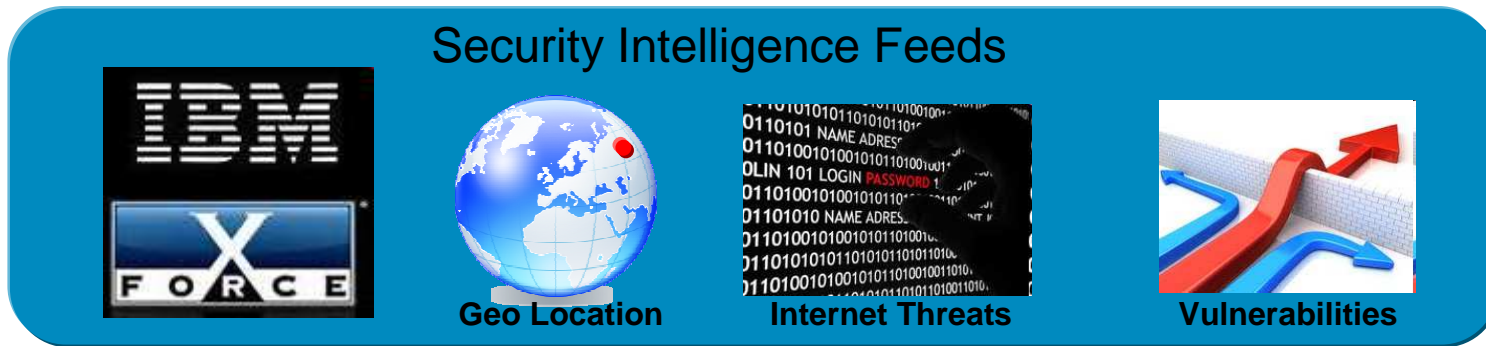
# Solutions for the full Security Intelligence timeline



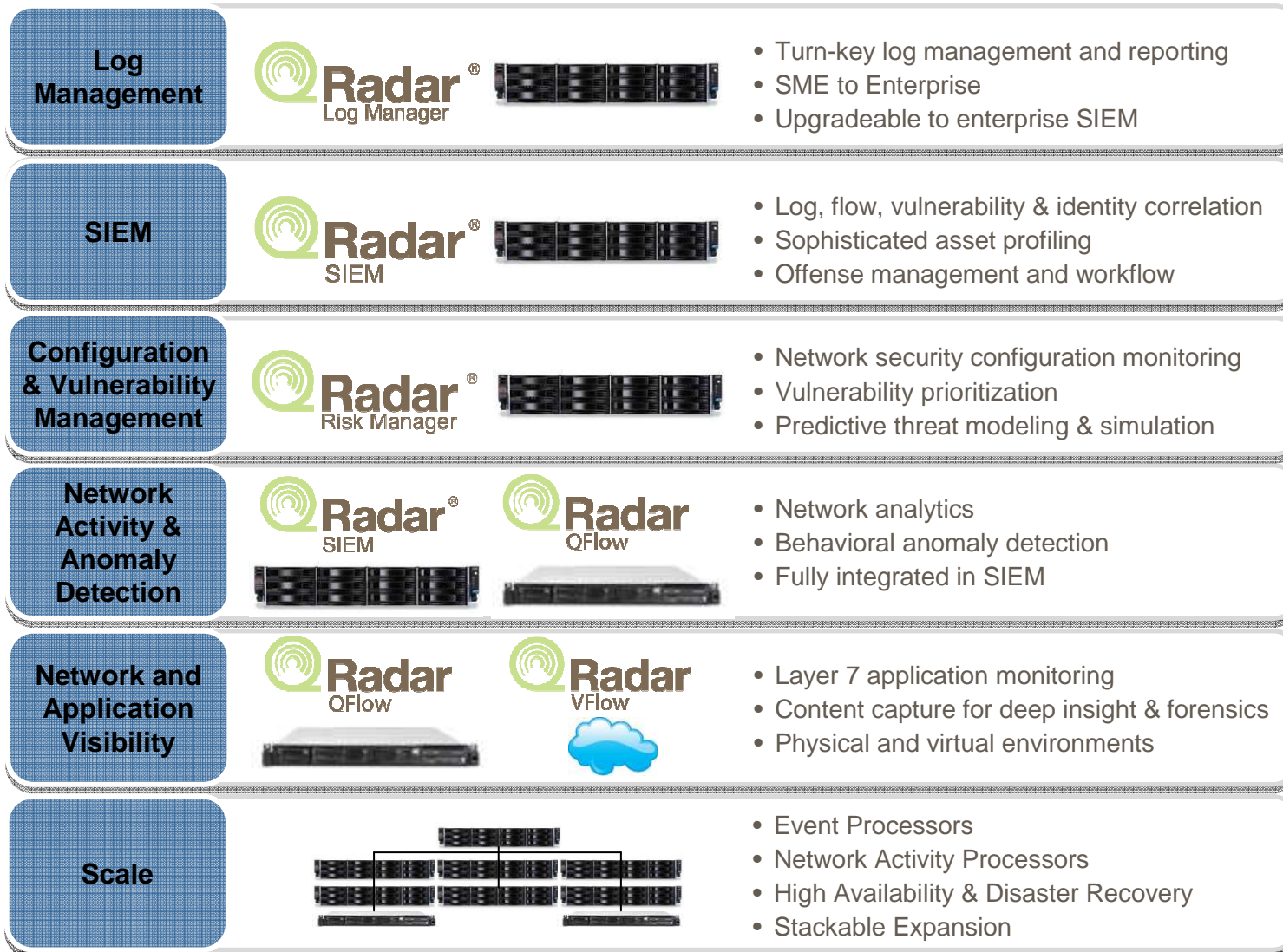
# Taking in data from wide spectrum of feeds



# And continually adding context for increased accuracy



## Deployed upon scalable appliance architecture



# Using fully integrated architecture and interface

- Log Management
- SIEM
- Configuration & Vulnerability Management
- Network Activity & Anomaly Detection
- Network and Application Visibility

## One Console Security



*Built on a Single Data Architecture*

## QRadar's unique advantages



- Scalability for largest deployments, using an embedded database and unified data architecture

- *Impact: QRadar supports your business needs at any scale*



- Real-time correlation and anomaly detection based on broadest set of contextual data

- *Impact: More accurate threat detection, in real-time*



- Intelligent automation of data collection, asset discovery, asset profiling and more

- *Impact: Reduced manual effort, fast time to value, lower-cost operation*



- Integrated flow analytics with Layer 7 content (application) visibility

- *Impact: Superior situational awareness and threat identification*



- Flexibility and ease of use enabling “mere mortals” to create and edit correlation rules, reports and dashboards

- *Impact: Maximum insight, business agility and lower cost of ownership*



# Security Intelligence Use Cases



## Overview of use cases



### Detecting threats

- Arm yourself with comprehensive security intelligence



### Consolidating data silos

- Collect, correlate and report on data in one integrated solution



### Detecting insider fraud

- Next-generation SIEM with identity correlation



### Better predicting risks to your business

- Full life cycle of compliance and risk management for network and security infrastructures



### Addressing regulation mandates

- Automated data collection and configuration audits



# Challenge 1: Detecting Threats

Potential Botnet Detected?  
This is as far as traditional SIEM can go

| Magnitude   | Relevance                  |
|---|----------------------------|
| Malware - External - Communication with BOT Control Channel containing Potential Botnet connection - QRadar Classify Flow | 6 events in 1 categories   |
| Attacker/Src: 10.103.6.6 (dhcp-workstation-103.6.6.acme.org)  | Start: 2009-09-29 11:21:01 |
| Target(s)/Dest: Remote (5)  | Duration: 0s               |
| Network(s): other   | Assigned to: Not assigned  |

IRC on port 80?  
IBM Security QRadar QFlow detects a covert channel

| First Packet Time | Protocol | Source IP  | Source Port | Destination IP | Destination Port | Application | ICMP Type/Cod | Source Flags |
|-------------------|----------|------------|-------------|----------------|------------------|-------------|---------------|--------------|
| 11:19             | tcp_ip   | 10.103.6.6 | 48667       | 62.64.54.11    | 80               | IRC         | N/A           | S,P,A        |
| 11:19             | tcp_ip   | 10.103.6.6 | 50296       | 192.106.224.13 | 80               | IRC         | N/A           | S,P,A        |
| 11:19             | tcp_ip   | 10.103.6.6 | 51451       | 62.181.209.20  | 80               | IRC         | N/A           | S,P,A        |
| 11:19             | tcp_ip   | 10.103.6.6 | 47961       | 62.211.73.232  | 80               | IRC         | N/A           | F,S,P,A      |

Irrefutable Botnet Communication  
Layer 7 flow data contains botnet command control instructions

Source Payload  
108 packets,  
8850 bytes

UTF Hex Base64

```
NICK IamaZombie
USER IamaZombNICK IamaZombie
USER IamaZombNICK IamaZombie
USER IamaZombPROTOCTL NAMESX
PROTOCTL NAMESX
PROTOCTL NAMESX
NOTICE Defender :VERSION xchanOT
JOIN #botnet_command_channel
JOIN #botnet_command_channel
```

**Application layer flow analysis can detect threats others miss**

## Challenge 2: Consolidating Data Silos

| System Summary                   |             |
|----------------------------------|-------------|
| Current Flows Per Second         | 1.4M        |
| Flows (Past 24 Hours)            | 1.3M        |
| Current Events Per Second        | 17,384      |
| New Events (Past 24 Hours)       | 677M        |
| Updated Offenses (Past 24 Hours) | 588         |
| Data Reduction Ratio             | 1153571 : 1 |

Analyzing both flow and event data. Only IBM Security QRadar fully utilizes Layer 7 flows.

Reducing big data to manageable volumes

Advanced correlation for analytics across silos

| Offense 160  |  |                  |  |
|--|--|------------------|--|
| Magnitude  |  | Relevance        | 5  |
|  | Destination Vulnerable to Detected Exploit preceded by Exploit/Malware Events Across Multiple Targets preceded by Aggressive Remote Scanner Detected | Severity         | 10   |
| Description  |  | Credibility      | 8  |
| Source IP(s)   | 202.153.48.66  | Offense Type     | Source IP                                    |
| Destination IP(s)  | Local (315)  | Event/Flow count | 19984 events and 355 flows in 12 categories. |
| Network(s)   | Multiple (2)   | Start            | 2010-10-01 07:51:00                          |
|  |  | Duration         | 2m 52s                                       |
|  |  | Assigned to      | Not assigned                                 |
| Notes  |  |                  |  |
| Vulnerability Correlation Use Case<br>Illustrates a scenario involving correlation of vulnerability data with IDS alerts<br>An attacker originating from China (202.153.48.66) sweeps a subnet using the Conficker worm exploit (CVE 2008-4250).<br>The first systems scanned are not vulnerable, but the final system's asset profile has had vulnerability data imported from a Ne |  |                  |  |



# Challenge 3: Detecting Insider Fraud

Potential Data Loss  
Who? What? Where?

|                |  |
|----------------|--|
| Magnitude      |  |
| Description    | Potential Data Loss/Theft Detected                                       |
| Attacker/Src   | 10.103.14.139 (dhcp-workstation-103.14.139.acme.org)                     |
| Target(s)/Dest | Local (2) Remote (1)   |
| Network(s)     | Multiple (3)   |
| Notes          | Data Loss Prevention Use Case. Demonstrates QRadar DL authentication ... |

|  | Event Name               | Source IP (Unique Count) | Log Source (Unique Count)         | Username (Unique Count) | Category (Unique Count)     |
|--|--------------------------|--------------------------|-----------------------------------|-------------------------|-----------------------------|
|  | Authentication Failed    | 10.103.14.139            | OracleDbAudit @ 10.101.145.198    | Multiple (2)            | Misc Login Failed           |
|  | Misc Login Succeeded     | 10.103.14.139            | OracleDbAudit @ 10.101.145.198    | scott                   | Misc Login Succeeded        |
|  | DELETE failed            | 10.103.14.139            | OracleDbAudit @ 10.101.145.198    | scott                   | System Action Deny          |
|  | SELECT succeeded         | 10.103.14.139            | OracleDbAudit @ 10.101.145.198    | scott                   | System Action Allow         |
|  | Misc Logout              | 10.103.14.139            | OracleDbAudit @ 10.101.145.198    | scott                   | Misc Logout                 |
|  | Suspicious Pattern Detec | 10.103.14.139            | Custom Rule Engine-8 :: qradar-vn | N/A                     | Suspicious Pattern Detected |
|  | Remote Access Login Fa   | 10.103.14.139            | Custom Rule Engine-8 :: qradar-vn | N/A                     | Remote Access Login Failed  |

Who?  
An internal user

What?  
Oracle data

- Navigate
- Information
  - DNS Lookup
  - WHOIS Lookup
  - Port Scan
  - Asset Profile
  - Search Events
  - Search Flows
- Resolver Actions
- TNC Recommendation

**QRadar Has Completed Your Request**

Go to APNIC results

[Querying whois.arin.net]  
[whois.arin.net]

OrgName: Google Inc.  
OrgID: GOGL

Where?  
Gmail

**Threat detection in the post-perimeter world**  
User anomaly detection and application level visibility are critical to identify inside threats

## Challenge 4: Better Predicting Risks to Your Business

Assess assets with high-risk input manipulation vulnerabilities

| Name   | Group | Return Type | Importance Factor | Monitored |
|--|-------|-------------|-------------------|-----------|
| All Systems with Client Side Vulns                                   |       | Assets      | 5                 | No        |
| All Systems with Client Side Vulns which Communicate to the Internet |       | Assets      | 5                 | No        |
| All Systems with Client Side which communicate to susp addresses     |       | Assets      | 5                 | No        |
| All Systems with client side with communications and critical data   |       | Assets      | 5                 | No        |
| All vulnerable assets  |       | Assets      | 5                 | No        |

**Description**  
Find Assets that are susceptible to vulnerabilities with one of the following classifications (Input Manipulation) and are susceptible to vulnerabilities with CVSS score greater than 9

Risk Score for the selected question is 3

| IP        | Name                        | Weight | Destination Part(s) | Protocol(s) | Flow App(s) | Vuln(s)       | Flow Count | Sources(s) | Destination |
|-----------|-----------------------------|--------|---------------------|-------------|-------------|---------------|------------|------------|-------------|
| 10.0.5.68 | dpcp-68-building-3.scme.com | 0      | N/A                 | N/A         | N/A         | Multiple (10) | 0          | N/A        | N/A         |

Which assets are affected?  
How should I prioritize them?

What are the details?  
Vulnerability details, ranked by risk score

| ID    | Vulnerability Name  | Description  | Risk Score |
|-------|---|--|------------|
| 9723  | Multiple Vendor LDAP Server NULL Bind Connection Information Disclosure                       | Multiple LDAP Server contains a flaw that may lead to an unauthorized information disclosure. A The issue is triggered when the LDAP NULL bind entry is enabled by default, which may allow a remote attacker to anonymously view files on the LDAP directory resulting in a loss of confidentiality.  | 7          |
| 57799 | Microsoft Windows srv2.sys Kernel Driver SMB2 Malformed NEGOTIATE PROTOCOL REQUEST Remote DoS | Microsoft Windows contains a flaw that may allow a malicious user to execute arbitrary code. The issue is triggered when a malicious user sends a specially crafted NEGOTIATE PROTOCOL REQUEST SMBv2 packet with an & (ampersand) character in a Process ID High header field, causing an attempted dereference of an out-of-bounds memory location. It is possible that the flaw may allow arbitrary code execution resulting in a loss of integrity. | 10         |
| 297   | Microsoft Windows Installation ADMIN\$ Share Arbitrary Access                                 | Microsoft Windows contains a flaw that may allow a remote attacker to bypass authentication settings. The issue is triggered during the installation routine, which does not activate the Administrator password upon reboot. It is possible that the flaw may allow a remote attacker to arbitrary access the ADMIN\$ share without a password, resulting in a loss of confidentiality and/or integrity.  | 10         |

How do I remediate the vulnerability?

| Days of exposure | Value   |
|------------------|---------|
| Days of exposure | 36 days |

|                       |  |
|-----------------------|--|
| <b>Description</b>    | Microsoft Windows contains a flaw that may allow a malicious user to execute arbitrary code. The issue is triggered when a malicious SMBv2 packet with an & (ampersand) character in a Process ID High header field, causing an attempted dereference of an out-of-bounds memory location, resulting in a loss of integrity. |
| <b>Classification</b> | Location: Remote / Network Access<br>Attack Type: Denial of Service, Input Manipulation<br>Impact: Loss of Confidentiality, Loss of Availability<br>Solution: Patch / RCS<br>Exploit: Exploit Public, Exploit Commercial<br>Disclosure: Vendor Verified, Uncoordinated Disclosure  |
| <b>Solution</b>       | Currently, there are no known workarounds or upgrades to correct this issue. However, Microsoft Corporation has released a patch to address this issue.  |

**Pre-exploit Security Intelligence**  
Monitor the network for configuration and compliance risks, and prioritize them for mitigation

## Challenge 5: Addressing Regulatory Mandates

| Offense 2862   |  |             |                              |
|--|--|-------------|------------------------------|
| <a href="#">Summary</a> <a href="#">Attackers</a> <a href="#">Targets</a> <a href="#">Categories</a> <a href="#">Annotations</a> <a href="#">Networks</a> <a href="#">Events</a> |  |             |                              |
| Magnitude  |  | Relevance   | 2                            |
| Description  | Policy - Internal - Clear Text Application Usage containing Compliance Policy Violation - QRadar Classify Flow   | Event count | 1 events in 1 category       |
| Attacker/Src   | <a href="#">10.103.12.12</a> (dhcp workstation-103-12-12-acme.org)   | Start       | 2009-09-29 15:09:00          |
| Target(s)/Dest   | <a href="#">10.101.3.30</a> (Accounting Fileserver)  | Duration    | 0s                           |
| Network(s)   | <a href="#">IT.Server.main</a>   | Assigned to | <a href="#">Not assigned</a> |
| Notes  | PCI Violation Use Case PCI DSS specifies that insecure protocols may not be used. This scenario describes how to identify such activity. In this offense the system has captured cleartext network activity (telnet and FTP) b |             |                              |

PCI compliance at risk?  
Real-time detection of possible violation



| Event Name ▼                    | Log Source                   | Source IP    | Source Port | Destination IP | Destination Port |
|---------------------------------|------------------------------|--------------|-------------|----------------|------------------|
| Compliance Policy Violation - C | Flow Classification Engine-5 | 10.103.12.12 | 1482        | 10.101.3.30    | 23               |

**Unencrypted Traffic**  
IBM Security QRadar QFlow saw a cleartext service running on the Accounting server  
PCI Requirement 4 states: Encrypt transmission of cardholder data across open, public networks

**Compliance Simplified**  
Out-of-the-box support for major compliance and regulatory standards  
Automated reports, pre-defined correlation rules and dashboards



# QRadar customer case studies



## Case study:

An international energy company reduces billions of events per day to find those that should be investigated

---

An international energy firm analyzes

**2,000,000,000**

events per day to find

**20 – 25**

potential offences to investigate



### Business challenge:

- Reducing huge number of events to find the ones that need to be investigated
- Automating the process of analyzing security data

### Solution: (QRadar SIEM, QFlow)

Real-time correlation of hundreds of data sources, anomaly detection to help identify “low and slow” threats, flexibility for easy customization and expansion





## Security Intelligence and Analytics: A financial information provider hardens defenses against threats and fraud

### Optimize risk management

Tracks 250 activity baselines dynamically adjusted over time

Saved 50-80% on staffing vs. alternative solutions



#### Business challenge:

- Detect wide range of security threats affecting public-facing Web applications
- Help identify subtle changes in user behavior that could indicate fraud or misuse

#### Solution: (QRadar SIEM, QFlow)

Real-time correlation of hundreds of data sources, anomaly detection to help identify “low and slow” threats, flexibility for easy customization and expansion





## Case study:

A financial information provider hardens defenses against threats and fraud

A European Bank

**250**

activity baselines  
dynamically adjusted  
over time and saved on  
staffing versus  
alternative solutions



### **Business challenge:**

- On-line banking system targeted
- DDOS attack, three times
- Had 'security' in place
- Early warning capability

### **Solution:** (QRadar SIEM, QFlow)

Real-time correlation of hundreds of data sources, anomaly detection to help identify DDoS to "low and slow" threats.



## Security Intelligence and Analytics: Growth markets payments processor achieves PCI compliance / exceeds regulatory mandates

### Re-engineer profitable growth

**Global electronic payments firm operates in 32 countries and processes over 2 billion transactions per year**



#### **Business challenge:**

- Protect client data at the heart of this business
- PCI compliance for processing of >\$25 billion in annual transactions
- Rapidly implement proven solution, 0 tolerance for delays or errors

#### **Solution:** (QRadar SIEM, IBM Security Network IPS)

- Integrated solution to provide visibility into PCI and data exposure risks
- Expert implementation services based on decades of financial industry experience
- Client passed PCI audit four weeks after purchase



## Case study:

Fashion Designer uses compliance mandate to detect insider fraud & use evidence in court

### Fashion Designer

Using deep forensic analysis, ability to detect insider fraud to be used in court



#### Business challenge:

- Employee
- Downloading information
- Erasing files
- Time stamped

#### Solution: (QRadar SIEM)

Ability to detect who, what and how specific events occurred. Saving of raw files allowed for exact timings and application layer 7 provided methods used





## Security Intelligence and Analytics: A credit card firm simplifies complexity, reduces costs and optimizes resources

### Optimize risk management

**50% reduction in cost of deployment, tuning and maintenance vs. competitor**



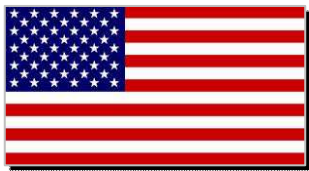
#### **Business challenge:**

- 8-year old SIEM technology did not provide visibility into and protection from current threats
- High cost of tuning and maintenance of incumbent SIEM product

#### **Solution:** (QRadar SIEM)

Advanced security analytics engine for real-time threat detection and analysis

Scalable architecture to meet client's large data and infrastructure requirements



## Next Steps



Download the Gartner SIEM Magic Quadrant Report: [bit.ly/18Ff7TJ](http://bit.ly/18Ff7TJ)



Download the IBM Security QRadar SIEM datasheet: [ibm.co/191DIYD](http://ibm.co/191DIYD)



Read the Blog: [blog.q1labs.com](http://blog.q1labs.com)



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# Agenda

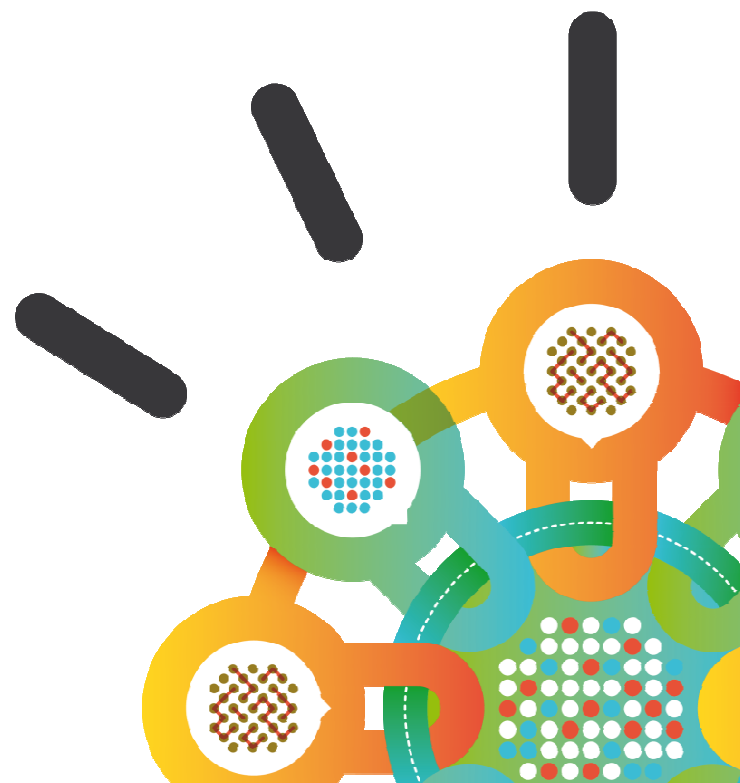
- Welcome and Introductions
- Latest Security trends and 2012 X-Force Report
- Security Intelligence - Understanding your Organizational Security Posture
- **Holistic approach to handling Advanced Persistent threats**
- Break
- Managing Application Security
- From Identity & Access Management to Identity Intelligence
- Securing your Cloud
- IBM Global Financing

Security Intelligence.  
**Think Integrated.**

# A Holistic Approach to Advanced Persistent Threats

*How IBM is Helping Clients*

**May 2013**





## Agenda

The Challenge of Advanced Persistent Threats

IBM's Comprehensive Security Portfolio

IBM's Approach

137,400,000

...Number of cyber-attacks  
witnessed by IBM in 2012

# Most Attacked Industries

| <b>Industry</b>            | <b>Average weekly attacks</b> |
|----------------------------|-------------------------------|
| Health and Social Services | 10.1 million                  |
| Transportation             | 9.8 million                   |
| Hospitality                | 5.5 million                   |
| Finance and Insurance      | 3.6 million                   |
| Manufacturing              | 2.6 million                   |



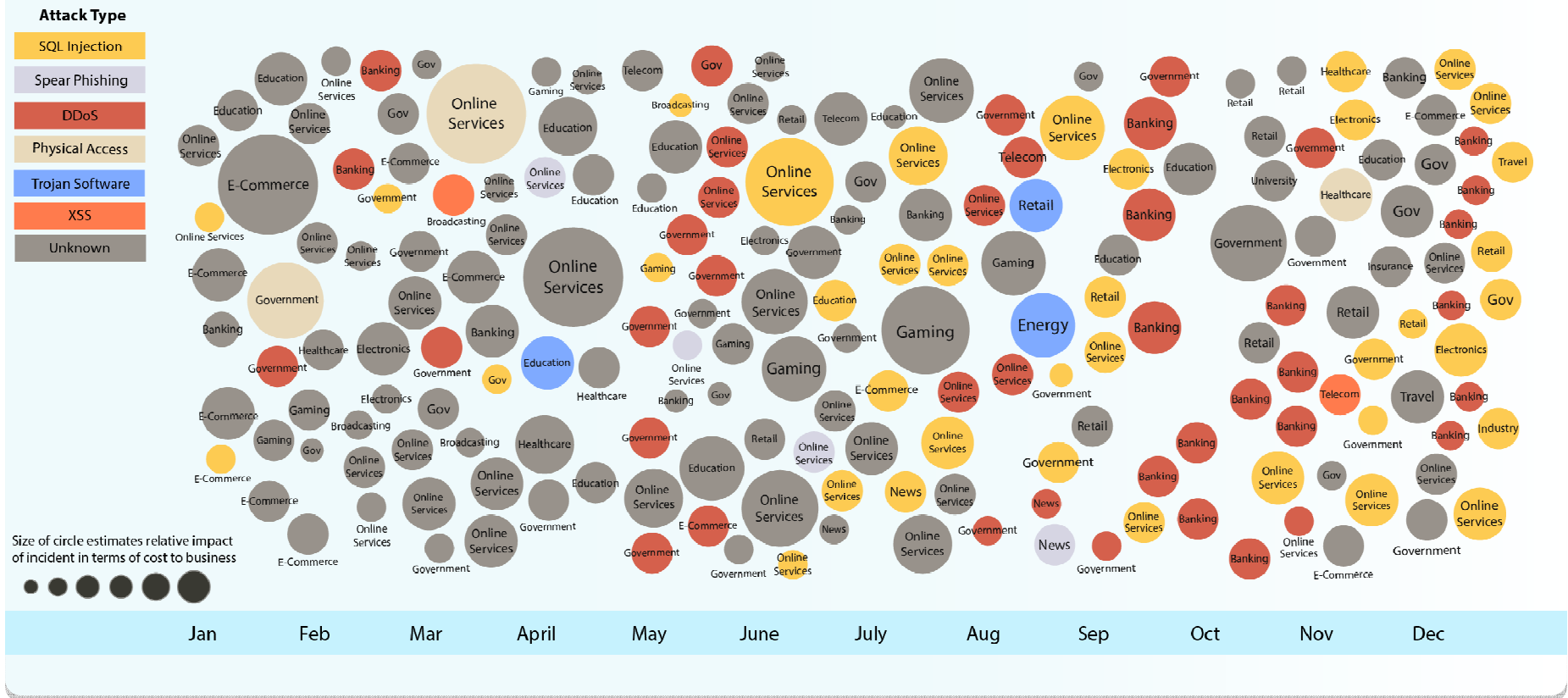
**1.07**

Incidents per  
one million attacks<sup>1</sup>

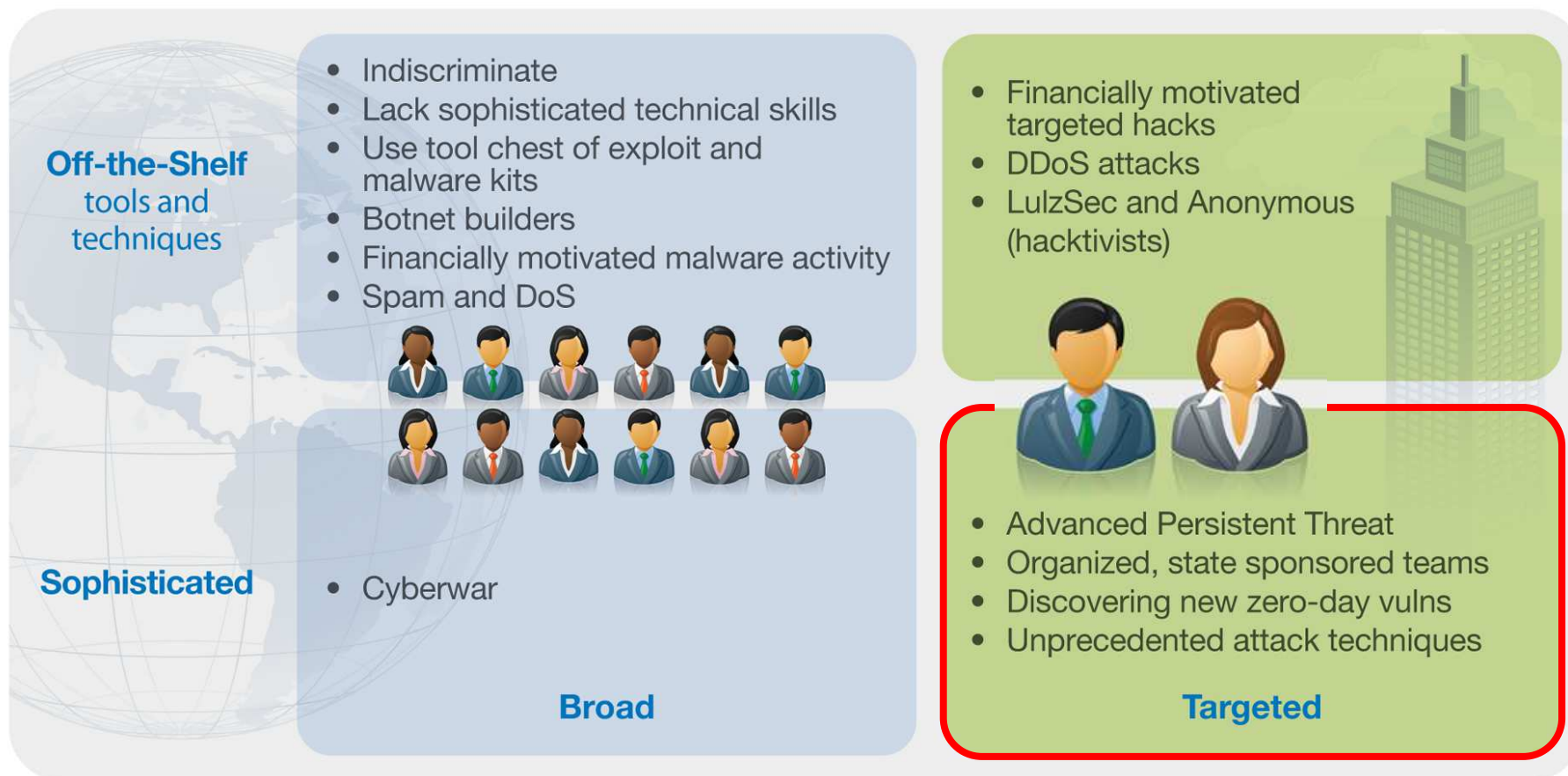
# IBM has tracked a massive rise in advanced and other attacks

## 2012 Sampling of Security Incidents by Attack Type, Time and Impact

Conjecture of relative breach impact is based on publicly disclosed information regarding leaked records and financial losses



## Attackers are using sophisticated techniques to bypass defenses



***“Advanced Persistent Threat” is the approach often used by State-Sponsored Entities***

## What's different about Advanced Persistent Threats?

### Advanced

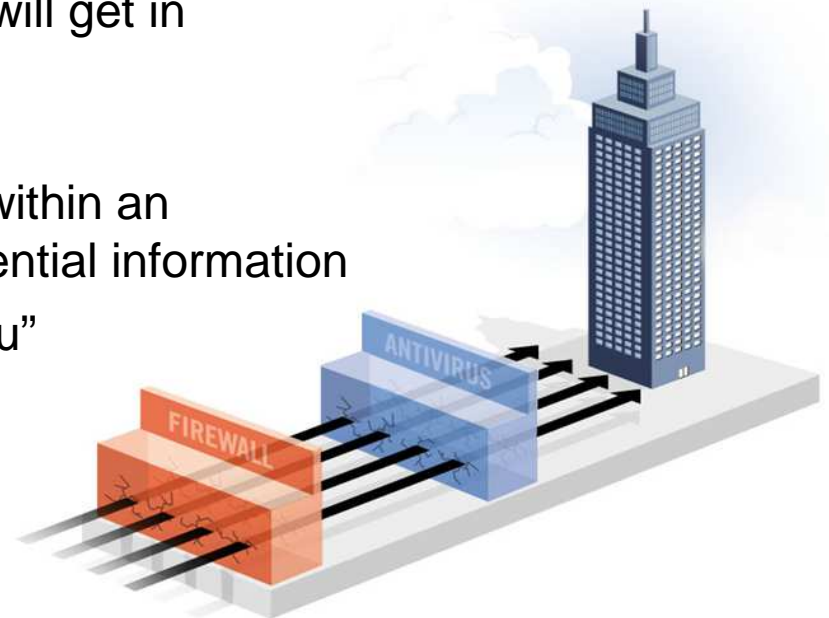
- Exploiting unreported (zero-day) vulnerabilities
- Advanced, custom malware is not detected by antivirus products
- Coordinated, well researched attacks using multiple vectors

### Persistent

- Attacks last for months or years (average: 1 year; longest: 4.8 years)<sup>1</sup>
- Attackers are dedicated to the target – they will get in

### Threat

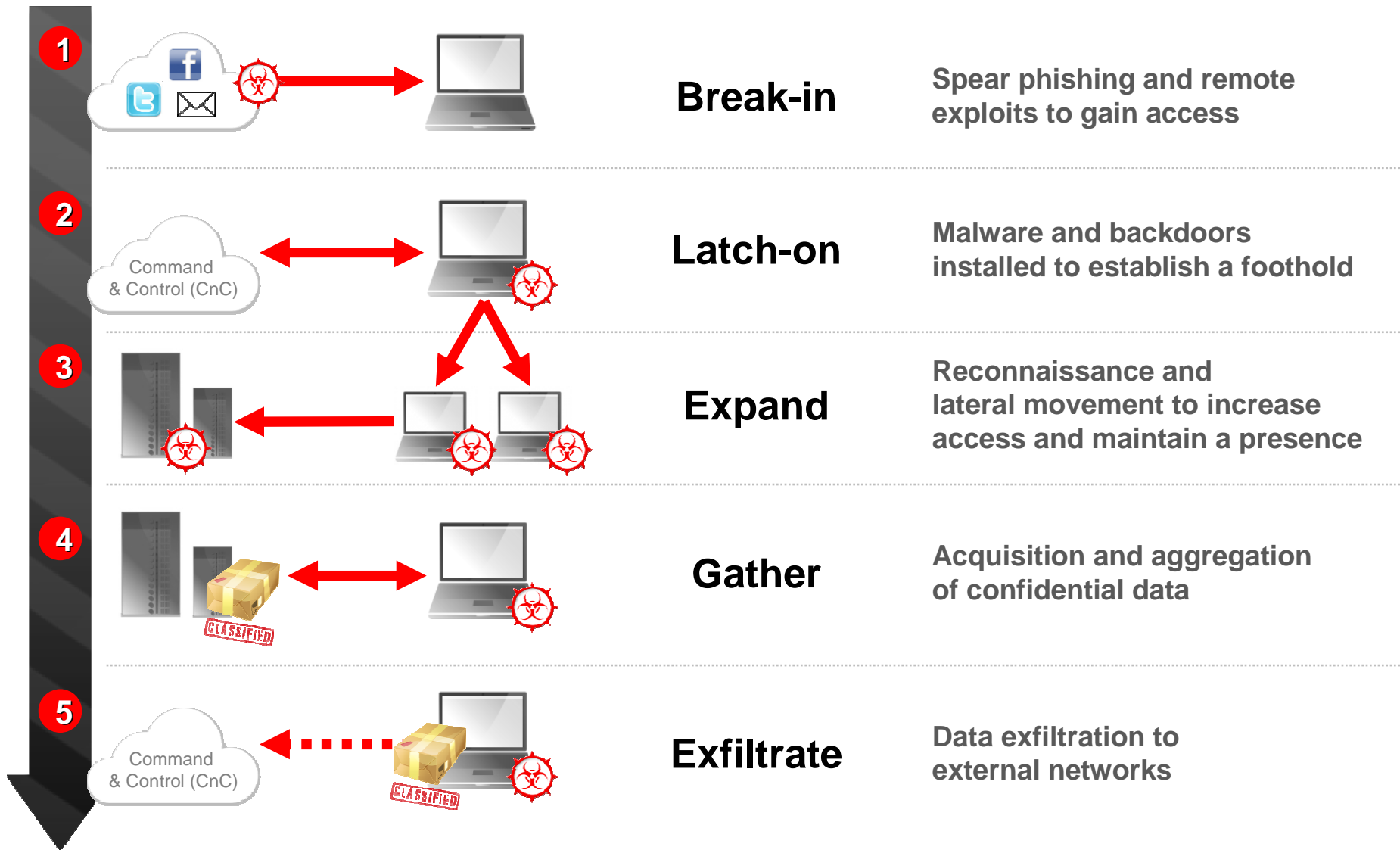
- Targeted at specific individuals and groups within an organization; aimed at compromising confidential information
- Not random attacks – they are “out to get you”



1) Source: [http://intelreport.mandiant.com/Mandiant\\_APT1\\_Report.pdf](http://intelreport.mandiant.com/Mandiant_APT1_Report.pdf)



# Attackers follow a 5-Stage attack chain



## IBM's unique approach to security

- ❖ Leader in security software and services – recognized by Gartner, Forrester and IDC
- ❖ Solutions deployed at the largest banks, retailers, and government agencies worldwide

### Monitor



Security Intelligence  
and Analytics

Big data **analytics**  
applied to security

### Control



Robust **controls** built into IT  
fabric, relying on leading  
IBM technologies across  
12+ critical security domains

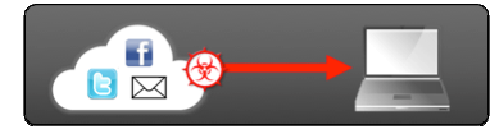
### Apply Insight



Advanced Security  
and Threat Research

World class **research** that finds  
threats before they impact you

## Stage 1: Break-in



### 1 Break-in

### 2 Latch-on

### 3 Expand

### 4 Gather

### 5 Exfiltrate

### Your Challenge

- Employees are always vulnerable to well-executed phishing attempts
- Even patched machines can be compromised by “zero-day attacks” that leverage previously unknown vulnerabilities
- Antivirus has proven to be largely ineffective against zero-day malware

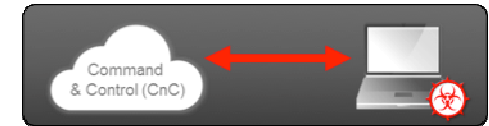
### How IBM Can Help

- **IBM Security Network IPS** and **IBM Security Network Protection** help block zero-day exploits using advanced behavioral analysis, and block phishing and malware sites using a database of 13 billion URLs
- **IBM Endpoint Manager** helps limit attack surface by auditing and enforcing compliance with patch and configuration policies

### Other Considerations

- Ask your endpoint protection (antivirus) vendor what they provide for advanced detection, and how they detect indicators of compromise
- Consider using a specialized malware detection solution
- Develop and implement a thorough employee education program

## Stage 2: Latch-on



### Your Challenge

- Once the attacker has breached your perimeter, they need to establish a communication channel back to “home” and create redundant ways to access your network

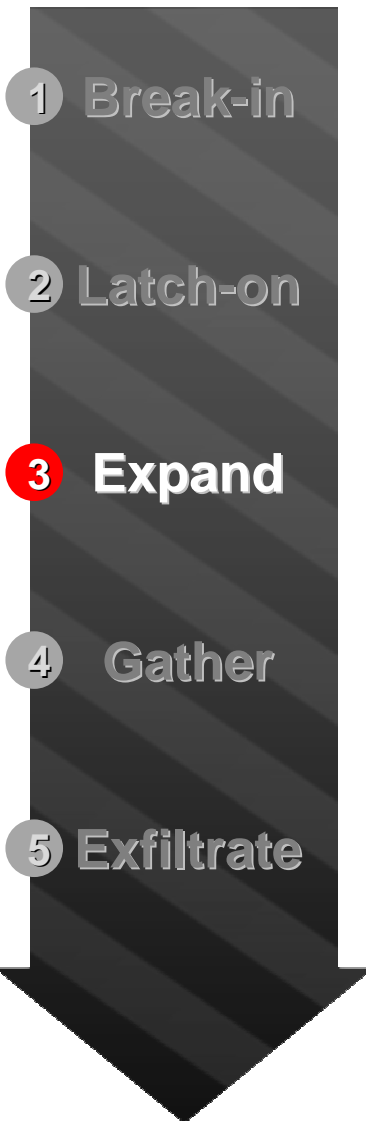
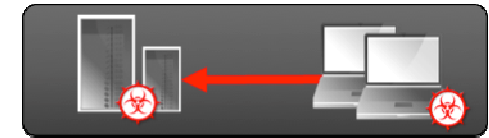
### How IBM Can Help

- **IBM Security QRadar** continuously monitors the network and helps identify anomalous activity in terms of location, applications accessed, and more; logs network activity for future forensic investigations, to help determine extent of breach
- **IBM Security Network IPS** uses advanced behavioral analysis to detect subtle communications with malicious destinations

### Other Considerations

- Ask your endpoint protection (antivirus) vendor what they are providing for advanced detection, including detecting indicators of compromise

## Stage 3: Expand



### Your Challenge

- APTs usually don't infect the host containing target data; thus the attacker needs to find the target data and gain access to it
- They will perform reconnaissance to understand the network and identify high-value assets

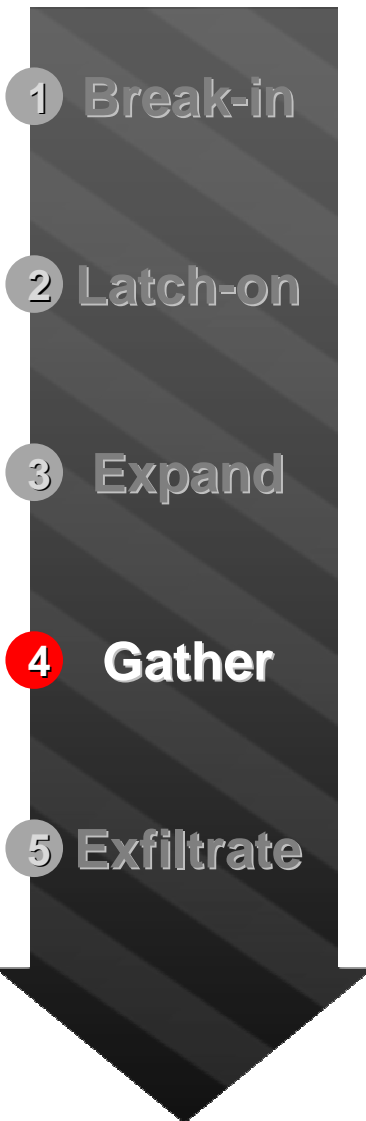
### How IBM Can Help

- **IBM Security Privileged Identity Manager** helps lock down user accounts with access to high-value systems and data
- **IBM Security QRadar** uses out-of-the-box analytics to look for suspicious network probing – by correlating activity at big data scale
- **IBM Security Host Protection** helps identify suspicious system activity, and inspects and blocks malicious traffic – including connections to encrypted web applications
- **IBM Security AppScan** helps reduce the attack surface of enterprise applications by identifying and prioritizing application vulnerabilities

### Other Considerations

- Proactively manage your access policies, grant the minimum rights required, and frequently review user access rights

## Stage 4: Gather



### Your Challenge

- Once the attacker has compromised your users & gained access to sensitive data repositories, they explore what is available and begin copying target data

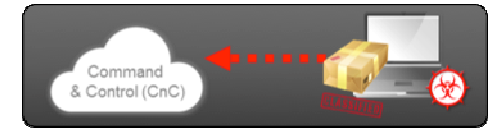
### How IBM Can Help

- **IBM InfoSphere Guardium** continuously monitors databases and data warehouses to identify suspicious access and protect sensitive data
- **IBM Security Network IPS** helps block malicious behavior within (and beyond) the network
- **IBM Security Network Protection** controls application access at a granular user and application level
- **IBM Security Privileged Identity Manager** helps enforce access policies

### Other Considerations

- Place extra controls and focus around your critical assets and data
- Encrypt & protect data in proportion to its value to you and attackers
- Implement an effective DLP (data loss prevention) strategy

## Stage 5: Exfiltrate



### Your Challenge

- There are nearly unlimited ways to get acquired data off your network

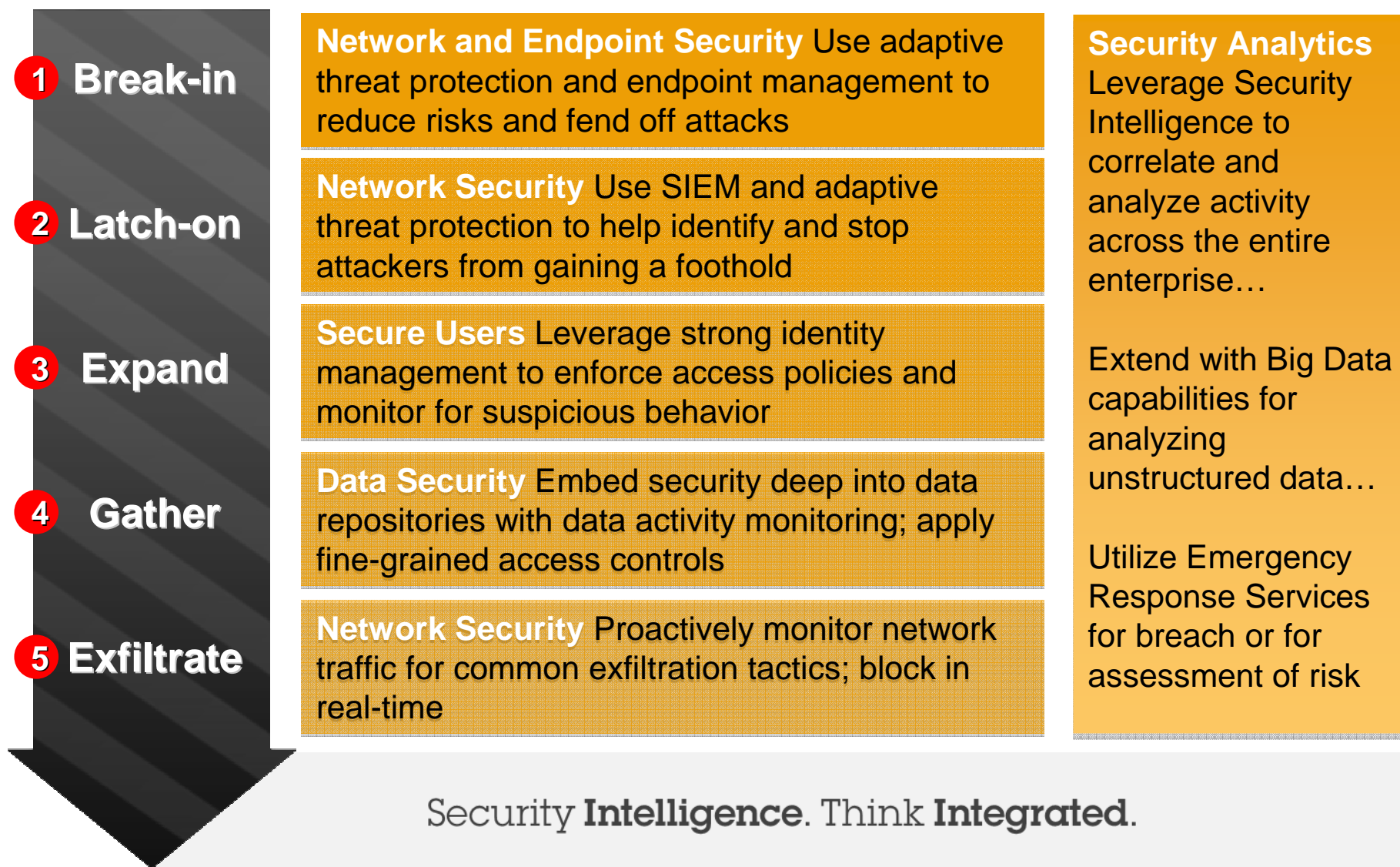
### How IBM Can Help

- **IBM X-Force Threat Intelligence** identifies malicious sites, to help block communications
- **IBM Security QRadar** uses X-Force data to detect traffic to suspect sites; performs activity baselining to help detect anomalous user behavior based on type of activity, volume of transfers, location, etc.
- **IBM Security Network IPS** helps stop encrypted traffic associated with suspicious entities, and sensitive data transmission (eg, credit card numbers)
- **IBM Security Network Protection** tracks and controls application usage in all directions to enforce policies and help prevent data loss

### Other Considerations

- Push your Endpoint Protection, Network DLP and Network Security vendors to enhance their detection and blocking of suspicious data transmission

## IBM's approach to defending against state-sponsored attacks



Security **Intelligence**. Think **Integrated**.



## What to do if you have been breached

### 1. Call IBM Emergency Response Services (24x7):



**The (cyber)storm is coming. ARE YOU READY?**

Emergency? Call: (US) +1.888.241.9812 | (WW) +1.312.212.8034  
Or get started with a [penetration test](#) or an [incident response plan](#)

### 2. Proactively assess risk and reduce future breach likelihood:

- Cyber Incident response training and simulated exercises to determine level of preparedness
- Incident Response Program gap assessment to ensure enterprise readiness and responsiveness when an incident occurs
- Active Threat Assessment as a preemptive service to determine weaknesses requiring remediation
- X-Force threat analysis service is available from IBM experts **24x7**

#### Key Features

**24x7x365 Hotline** for clients to call from anywhere worldwide for assistance if they believe they are experiencing an incident

**Incident Case Managers** who maintain calm, focus, and manage the incident and environment to completion and satisfaction

**Advanced tools, expertise and scale** for any platform, size client, and location worldwide

**Globally collected intelligence** applied to each engagement to improve outcomes and efficiencies

**Unlimited emergency declarations**

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# Agenda

- Welcome and Introductions
- Latest Security trends and 2012 X-Force Report
- Security Intelligence - Understanding your Organizational Security Posture
- Holistic approach to handling Advanced Persistent threats
- **Break**
- Managing Application Security
- From Identity & Access Management to Identity Intelligence
- Securing your Cloud
- IBM Global Financing