### **IBM Software Group**

## IBM CICS TS V2.3 & CICS Tools Seminar

Are you ready to exploit CICS Transaction Server V2 and CICS Tools?





# Acknowledgements

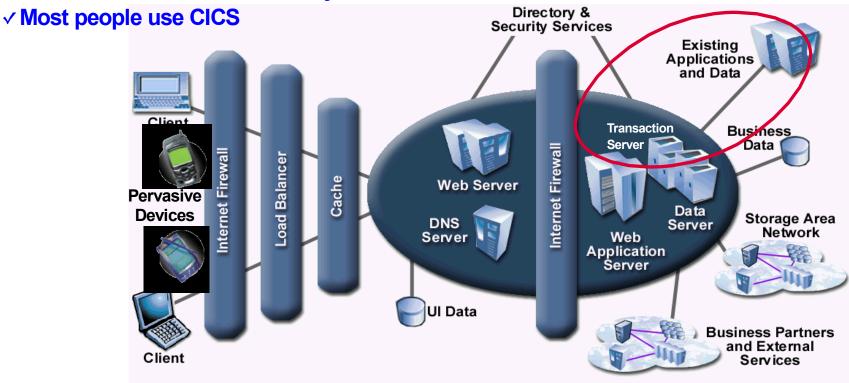
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# Agenda

- CICS Transaction Server for z/OS V2.3
  - e-Business Access to CICS Applications
  - Application Modernization
  - Enterprise Management
- CICS Tools support for:
  - e-Business Access to CICS Applications
  - Application Modernization
  - Enterprise Management

- ✓ Over 30 years and \$1 Trillion invested in Applications ... IDC
- √ Over \$1 trillion processed/day
- ✓ Over 30 billion transactions/day

# **CICS Today ....**



Among the highest revenue earning software products in the world

Through 2005, CICS Transaction Server will be the platform of choice for high-end and ultra-high-end OLTP applications, accounting for more than 65% of new mainframe deployments." (0.8 probability)

(Gartner, Inc., CIO Update: A Look at What's Ahead in Servers for Transaction Processing, Y. Natis, M Pezzini, June 2003)

## CICS TS V2.3 Customer Beta

### Acxiom/TransUnion

We are in the development stages of moving our large database to DB2 with a substantial portion of the code written in Java using SQLJ. This has been a major undertaking over the past couple of years. CICS TS2.3 with the continuous JVM provides the environment that will provide us with the performance we need to make the project successful.

### Southern Californian Edison

- The advent of the WUI to replace the CPSM TSO interface was instrumental in helping us to make our network operations staff more aware of the state of our production CICS regions. This helped to reduce the time that the Tech Support staff had to spend monitoring production systems. The new enhancements to the WUI administration views that allow us to create and install CICS resource definitions will also help to reduce the time necessary to administer the production systems.
- The addition of EXEC CICS ASKTME and FORMATTIME to CICS threadsafe commands will also help in our goal to reduce response time and CPU time for our DB2 intensive transactions.

## CICS TS V2.3 Customer Beta

- Kela
  - We have a long history with CICS, over 30 years. We want high scalable and reliable application server environment on z/OS –platform. .We are currently running 6 million transactions a day. We want to integrate our existing and future applications using CICS/EJB. CICS/EJB gives possibilities to build new applications for the Internet. Our high performance web application platform.
- University of Florida
  - ▶ We've had very good and positive experiences with CICS TS 2.3.
- Vestigo
  - Big improvement for Java in CICS.
- Large financial customer
  - With CICS TS 2.3 one of our major JAVA-application revealed a performance boost in throughput of up to 100%. In the next step we will exploit the master/worker-JVM-architecture to enhance the throughput in reducing the footprint of a single worker-JVM.
  - The enhanced CPSM WUI for defining CICS resources is a step in the right direction to a full function administration user interface, which will help us in replacing the traditional CSD-definitions with a modern resource-model.

## CICS customer wants and needs

- Increased return on existing investments
  - Improved reuse of CICS-based IT assets
  - Simplified access
  - Better WebSphere integration
- Improved development and systems management
  - Improved AD productivity
    - Leading customers want Web Services and XML now!
  - Easier systems management (nb. skills ....)
- ► And .... an attractive & evolving CICS product
  - Protection of existing (and new!) investments
  - Assurance of CICS longevity
  - Exploitation of new technology

# Strategic Themes for CICS TS v2

# e-Business Access to CICS Applications

 enable re-use of CICS applications within broader e-Business scenarios, via standard APIs and protocols

# **Application Modernization**

 enable enhancement of existing applications, and construction of new applications, using contemporary programming languages, constructs and tools

# **Enterprise Management**

enable effective management of CICS runtime configurations via intuitive user interfaces, so that demanding service level objectives can be met

**Enterprise** 

Management

NLS support for GB18030 Info Center enhancements

# CICS TS 2.3 Continues the Strategy ...

e-Business Access to CICS Applications

CICS TS V2.2	Java SDK 1.3.1 ECI over TCP/IP LINK3270 Bridge XML capability for COBOL and PL/I	EJB Security (Roles) support JNDI (LDAP service provider) WAS Appl Assembly Tool Simplified EJB deployment Remote debug for Java Record level sharing for FC JDBC 2.0	Signon retention CF mngd rebuild /duplexing DB2 group attach CICS-DB2 Performance RMI purge CEMT INQ DB2 FC GLUE CPSM NT Agent
CICS TS V2.3	Java evolution Java SDK 1.4.1 EJB hardening SOAP for CICS	Common Client Interface JCICS APIs for WEB, DOCUMENT and EXTRACT End-to-end debug for Java	CPSM definitional WUI WLM for LINK3270 Bridge CPSM new function support CPSM architectural limits
		and COBOL DB2 restart-light support Samples supplied compiled	MRO Timeout Display TN3270 IP address Java and EJB trace/ srvcblty Statistics enhancements

**Application** 

**Modernization** 

## CICS TS V2.3 new features



### e-business Access to CICS

- Java evolution including the SDK 1.4.1
- EJB hardening and performance
- ► Enhancements to IIOP authentication and encryption

### Application Modernization

- New JCICS classes for the CICS APIs WEB, DOCUMENT, and EXTRACT
- ► New CCI Connector for CICS TS
- ► Interactive end-to-end debugging enhancements
- ► DB2 restart-light and JDBC support
- ► SOAP for CICS feature

### Enterprise Management

- CICSPlex SM enhancements
  - -Definitional web user interface
  - -Workload management for the LINK3270 Bridge

## Java evolution - increasing performance

### Reduced JVM startup time

- ► CICS TS V2.2 builds middleware infrastructure for EJB + CORBA requests for JVMs
  - Not required for basic Java programs in CICS
    - Overhead in CPU, storage and garbage collection
- ► CICS 2.3 JVMs build the minimum set of objects to process a Java transaction
  - EJB and CORBA infrastructure build when first required
  - -Faster JVM startup times
  - Reduced objects in heap, leading to reduced time for reset
  - Reset times are lower because there are fewer objects in the heap
- ► Also delivered on CICS TS V2.2 in APAR PQ68286

### Enhanced mechanism for allocating free JVMs

- ► Avoids where possible having to stop restart JVMs to match profile + execution key
  - –More efficient dispatching of free JVMs
  - Wait some Java programs based recent usage and urgency
- Results in greater overall throughput of Java programs

## Java evolution - increasing flexibility and faster resets

#### Three modes of reuse for the JVM:

- 1. Single use destroyed at task termination
- 2. **Resettable** undergoes a JVM reset between transactions
- Continuous no reset between transactions recommended for production

The continuous JVM has a greater transaction throughput and lower CPU usage than the resettable JVM

# Java evolution - improving robustness

### Protection against short-on-storage conditions

- CICS tracks MVS storage requests (Batch LE)
- ► Normal CICS short-on-storage protection when fixed storage cushion breached
  - -eg. Notify domains, wait transactions, throttle creation of new JVMs by acting as if MAXJVMTCBs was reached

### Storage protection for Java programs

- Extends CICS storage protection
- ► USER key mode for Java applications can be specified on Java PROGRAM RDO
- ► CICS key programs continue to run on J8 TCB
  - -may be required if TASKDATA storage is in CICS key

# Java evolution - enhancing the management of Java

### •Invoke multiple Java programs in the same CICS task

- ► Removal of one JVM per stack restriction
- ► Enables development of Java programs without worrying about the calling stack
- ► A strategy for piece-by-piece replacement of COBOL / PLI / C

### Flexible tracing from the Java environment

- ► USEROUTPUTCLASS=*classname* allows STDERR and STDOUT to be redirect
  - -e.g. to CICS transient data queue
  - -consolidate / merge log files, prefix / suppress records
- ► STDOUT primarily used for development / debug
- ► STDERR useful in production for early problem detection and automation
- Activate JVM trace dynamically using CETR

### JVM profile management simplified

- ►JVM profile **and** properties files stored on the HFS
  - –No longer split over PDS and HFS files
- Referenced by Java PROGRAM RDO
- ► Bring in a new JVM profile dynamically using CEMT

## J2EE EJB session beans

#### Performance enhancements

- ► WebSphere AAT generated code in deployed EJB-JAR loaded as middleware
  - -Implementation of the beans' home and component interfaces
  - Reused when a JVM reused for same enterprise beans
- ►JNDI cache
  - Improves the performance of JNDI lookups of Enterprise Javabeans
- Improved DJAR loading performance
  - –EJB 2.0 deployment descriptor toleration allows use of EJB 2.0 tools, such as WebSphere Studio V5 for the deployment of EJB 1.1 session beans

#### Enable and disable CORBASERVERs

- ► New SPI to dynamically quiesce CORBASERVERs to install new enterprise beans
  - -No need to shut down CICS
- Recommended procedure to maintain continuous availability

### Tracking IIOP tasks

- ► New 'stack' counts and request information to trace enterprise bean work in CICS
- ► Track chain of requests multiple method requests
- ► New SPIs for INQUIRE / SET WORKREQUEST

# IIOP authentication and encryption enhancements

#### Authentication

- ► Supports the following authentication for IIOP clients
  - -SSL client certificate authentication
    - Supported in CICS TS V2.2
  - Asserted identity authentication
    - Used when an IIOP client communicates with the target server through an intermediate server

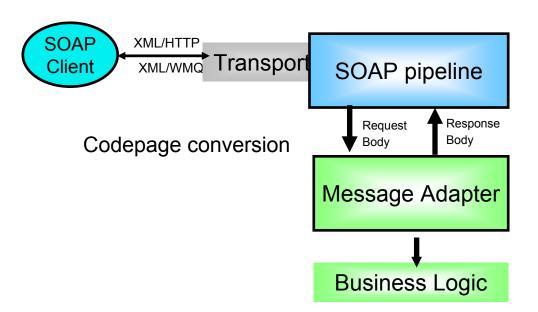
### Encryption

- ► CICS uses cipher suites supported by z/OS or OS/390
- ► Enables secure inter-operation between CICS and IBM and non-IBM systems
- Supports a variety of authentication protocols

## SOAP for CICS feature

### •Why process SOAP in CICS?

- ► Easily and efficiently reuse CICS assets from SOAP clients
  - -drive existing CICS programs with user supplied XML<->COMMAREA mapping
  - -Supports IBM WSED generated code for mapping
- Performance focused
- Language neutral approach, works for COBOL, C and Java
- Synergy with WebSphere and industry direction for Web Services



#### **SOAP for CICS**

- Transport
- Envelope parsing
- URI mapping
- Envelope building

#### **COBOL** code

generated by WSED

## SOAP for CICS feature

#### • Enables CICS to be a SOAP 1.1 server and client

- ►SOAP over HTTP uses the proven and easy to use CICS Web support, incl. SSL support
  - ► CICS TS V2 required to initiate outbound HTTP
- ► SOAP over WebSphere MQ provides guaranteed delivery
- Simple SOAP processing node limited SOAP header processing

### SOAP for CICS optional feature

- ► Free orderable feature with CICS TS V2.2 and V2.3
- ► Inbound and outbound HTTP support
- ► Fully supported for production use by normal IBM CICS service

### SOAP for CICS SupportPac CA1M

- ► Free download from ibm.com/software/htp/cics/soap/index.html
- ► Requires CICS TS V1.3 or above
- ► Supplied AS-IS and unsupported although there is a public newsgroup

#### ▶ Requirements

- ►OS/390 V2R10 LE with APAR PQ65085 or above
- ► Some means to parse XML eg. Enterprise COBOL or Enterprise PL/I in user program

## CICS TS V2.3 new features

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### Application Modernization

- New JCICS classes for the CICS APIs WEB, DOCUMENT, and EXTRACT
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### Enterprise Management

- CICSPlex SM enhancements
  - Definitional web user interface
  - -Workload management for the LINK3270 Bridge

# New CICS Java classes for Web support

### Enables CICS Web support applications to be written in Java

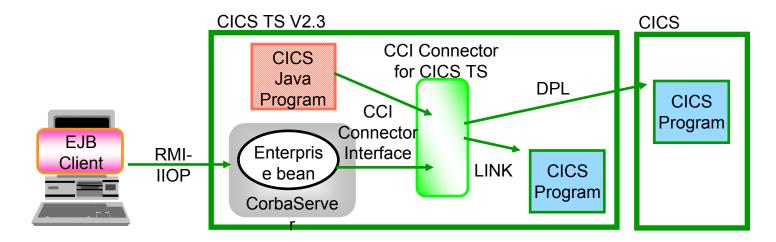
- ► Import JCICS class library onto any Java workstation IDE
  - Javadoc included
  - -Growing set of CICS APIs now available in Java

#### New JCICS classes

- ■WEB
  - -WEB READ / WRITE
  - -WEB SEND / RECEIVE
  - **-WEB RETRIEVE**
  - -WEB STARTBROWSE / READNEXT / ENDBROWSE
  - **-WEB EXTRACT**
- ► DOCUMENT
  - -DOCUMENT CREATE / INSERT / RETRIEVE / SET
- **►**EXTRACT
  - –EXTRACT CERTIFICATE / TCPIP / WEB

## CCI Connector for CICS TS

- Common Client Interface (CCI) part of J2EE 1.3 Connector Architecture (JCA) standard
- Strategic API for synchronus access to CICS programs from Java
  - ► Migrate from the Common Connector Framework (CCF) to CCI
  - Supports the calling of CICS programs only
  - Optimized for execution within CICS resulting in a standard LINK / DPL
    - –2 Phase Commit
  - Supported by WebSphere Studio family
    - –note Enterprise Services Toolkit is not supported in CICS



# Interactive debugging enhancements

### Debug CICS application end-to-end using tools

- ► Debugger client
  - -GUI tool that runs on the workstation
    - WebSphere Studio integrated debugger
    - IBM Distributed Debugger
  - -3270 client
    - IBM Distributed Debugger
- Debugger server
  - -Runs on the same system as the application program
  - -Communicates with the debugger client
  - For compiled languages
    - IBM Debug Tool
    - User-written or vendor-written debugging tools
  - –For Java programs
    - Executing in the JVM in debug mode

## Interactive debugging enhancements

### Simplified setup for Debug Tool

- ► Removed requirement for CICS TCP/IP Socket Interface
- ► Removed requirement for LE use exit CEEBXITA

### Improved management of debugging profiles

- ► In earlier releases, profiles are managed by Debug Tool
- ► In CICS TS V2.3, CICS manages debugging profiles
  - -Store profiles in a VSAM file can be shared and not discarded on CICS shutdown
  - -Supports Java programs as well as other languages
  - Multiple profiles can be active at one time
  - -Web-based and 3270 interfaces

### Greater integration when debugging mixed languages

- ► Compiled languages incl. COBOL, PL/I, C, C++ and Assembler
- ► Java programs
- Combination of compiled languages Java

### Dynamic activation of JVM profiles

► Debugging on and off for a Java program dynamically

# DB2 restart-light support

### Enhanced DB2 restart-light for improved recovery

- ► Introduced in DB2 V7
- ► Provides the ability to cross-system restart a DB2 data sharing member quickly, with a minimal storage footprint
- ► Release the retained locks quickly, and then terminate
  - -No new work will be accepted

### Enhanced DB2 restart-light

- ► DB2 V8 supports indoubt UOW, not only inflight UOW
- ► If indoubts are outstanding then it stays up long enough for CICS to connect to it and resynchronize indoubts before terminating
  - —Stop new work being flowed into DB2



## DB2 JDBC V2 driver

- Delivered with DB2
  - ► Many performance improvements within the driver
  - ► Downward compatible with JDBC 1.2
  - ► DB Beans supported and conform more closely to the JDBC V2.0 rowset specification
- CICS TS V2.2 and V2.3 JVM environment only
  - ► HPJ supports JDBC 1.2 only
- Exploit CICS TS V2.3 shared class cache support feature of prJVM

## CICS TS V2.3 new features

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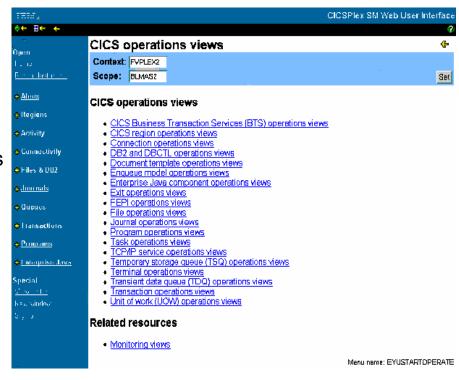
## **CICSPlex SM enhancements**

#### CPSM Definitional WUI

- Manage CICS resource definitions from the web
- Supports CREATE, UPDATE and REMOVE
- Improved starter set of views for definitions
- Improved security for WUI view and menus
  - RACF profile to READ/UPDATE custom views
  - –Audit trail of updates
- Usability and accessibility improvements
  - Accessibility, tabular views, multiple record selection
- ► Separate CICS region (LMAS) as WUI server

### CPSM Operations WUI

- ►NLS enabled
- Customizable
  - -By resource category / user task / application (dynamic filters)
  - -Add explanatory annotations, add hyperlinks
  - Control updates (by restricting views)
  - -Customizable help referring to e.g. documentation about procedures



# Kill functionality

- Users needed the ability to remove problem tasks under all circumstances
- Situations can arise where a user cannot list tasks in a region or cancel a problem task
  - A waiting or looping CICS task can bring the CICS region to a halt
    - This may impact CICS PM because the CPSM listener runs under QR TCB
- Kill function provided by various vendor products partially addresses these requirements
  - Used as a last resort before recycling the system
  - May keep system up and allow SLAs to be met

# Kill functionality

- Two main elements to IBM solution from November 2003.
  - Significant enhancements to PURGE and FORCEPURGE
    - Earlier and more frequent detection of deferred purge
    - Reduces the need for Kill
    - Provides a more reliable method of removing problem tasks without comprising system integrity
  - Kill function implemented
    - Via new keyword available on the CEMT INQUIRE and SET commands
    - Via the MVS console (transaction CEKL)
      - Requests executed under a TCB other than the QR TCB
      - Addresses looping tasks
      - Provides audit trail on transactions that have been Killed
- Delivered in CICS Transaction Server V2.2 via the service channel
- Included in CICS Transaction Server V2.3
- Invokable from CICS PM

## CICSPlex SM enhancements

### Workload management for LINK3270 Bridge

- with CPSM dynamic routing program, EYU9XLOP
  - –Dynamic routing
  - -Workload balancing
  - –Workload separation

### Architectural improvements

- Removal of internal architectural constraints
  - Shutdown entire CICSPlex for some service operations
  - -Coexistence of multiple levels of CICS and CPSM in the same CICSPlex

## Additional enhancements

#### Additional CICS APIs made threadsafe

- ► EXEC CICS DOCUMENT + ASKTIME + FORMATTIME
- Change task commands

### Display TN3270 IP address

- ► CICS supplies the IP address of terminals in message
- ► For autoinstalled terminals connecting through TN3270

#### Outbound HTTP

- ► Program LINK interface (also available on CICS TS V2.2 with APAR)
- ► Will be replaced with equivalent function in a future CICS TS release

### Sympathy Sickness prevention for improved availability

- Read time-out for MRO
  - Purge waiting task if waiting too long
  - As specified on corresponding PROFILE definition
    - 1 second granularity
  - Applies to all MRO and SNA connections



## Information Center enhancements

CICS documentation organized into



Task guides





#### References

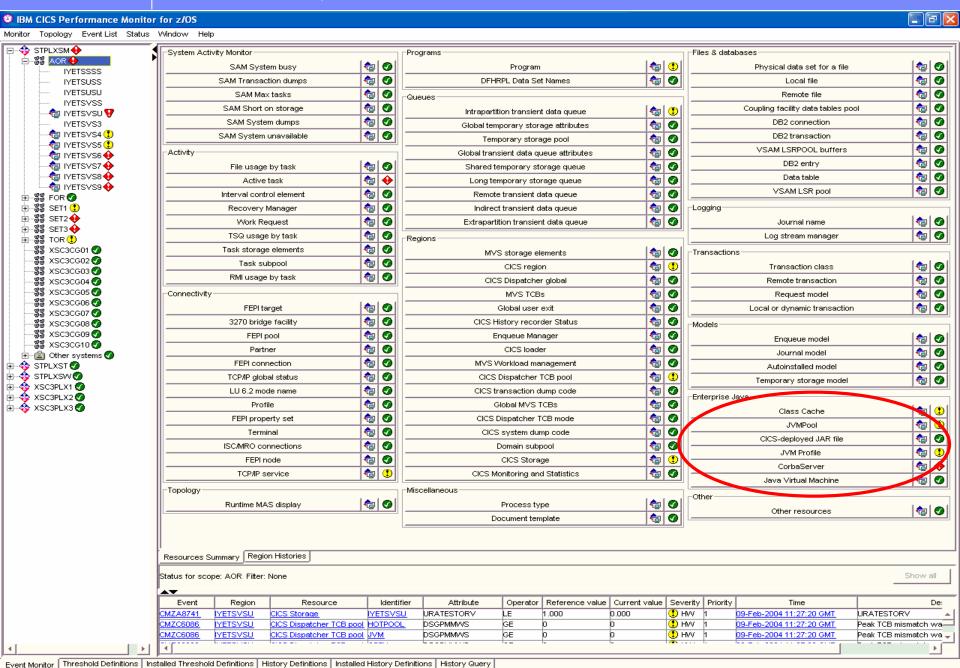
- Task Guides
  - CPSM configuration
  - Migration scenarios
    - -CICS/ESA V4.1 to CICS TS V2.3
    - -CICS TS V2.2 to CICS TS V2.3
  - ► Updated EJB task guides
- Tables now interactive
  - Sort order + limit lines displayed
- Searches saved across sessions
- Supported on Windows 2000 / XP, AIX
- (soon to be) Available online
  - http://publib.boulder.ibm.com



# CICS Performance Monitor support for CICS TS 2.3

- CICS PM is built on the infrastructure of CICSPlex SM
- It uses the published CICS SPI and CPSM API interfaces
- Provides support for the Enterprise Java implementation in CICS TS Version 2
  - JVM Pool
  - CICS deployed JAR files
  - CORBA Server
  - Java Virtual Machine
- Aims to provide timely supports for the new versions of CICS TS
- Enables performance management at a Sysplex level, i.e., the single system image view

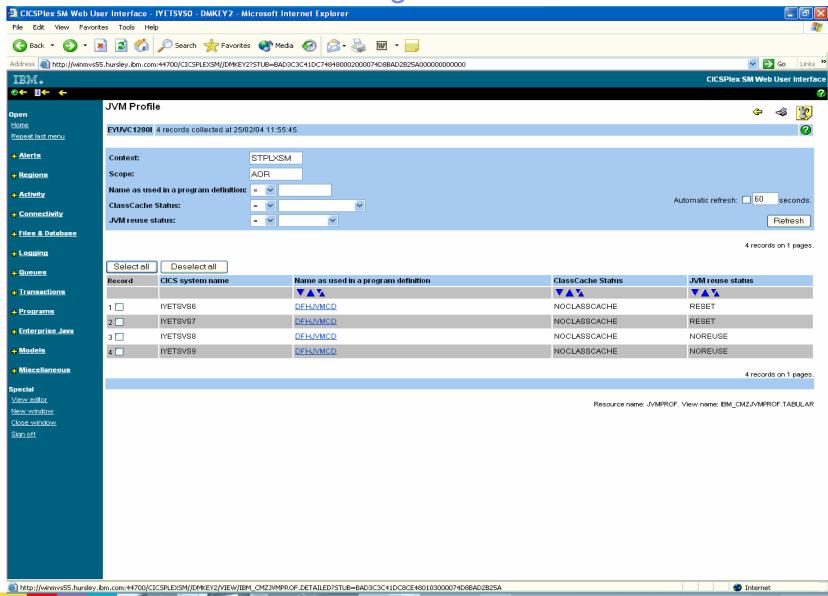




Last access: 23/02/04 10:00:00 Connected - winmvs55.hursley.ibm.com (9.20.101.24:44701,44700) UserID: dmkey2 Password Expires in: 74 days

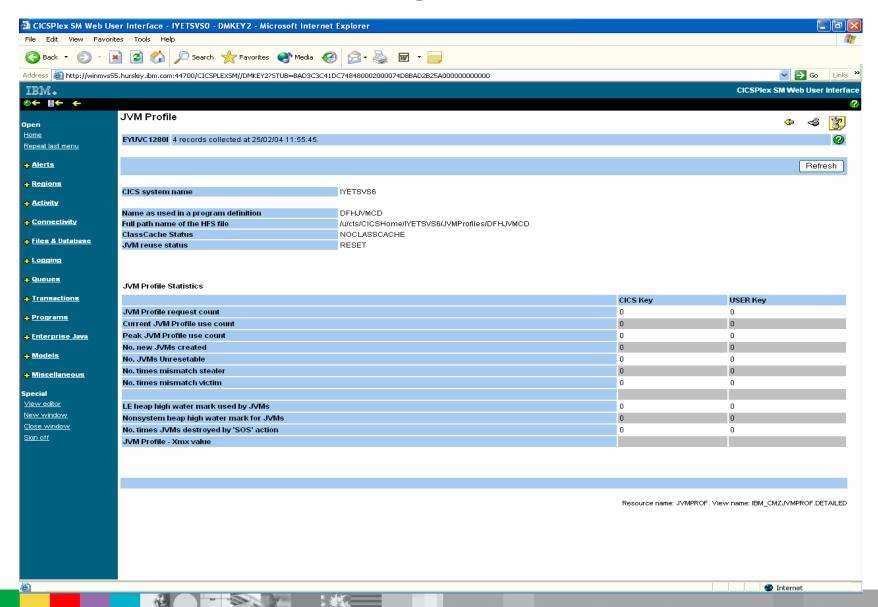


**CICS PM JVM Profile Management** 



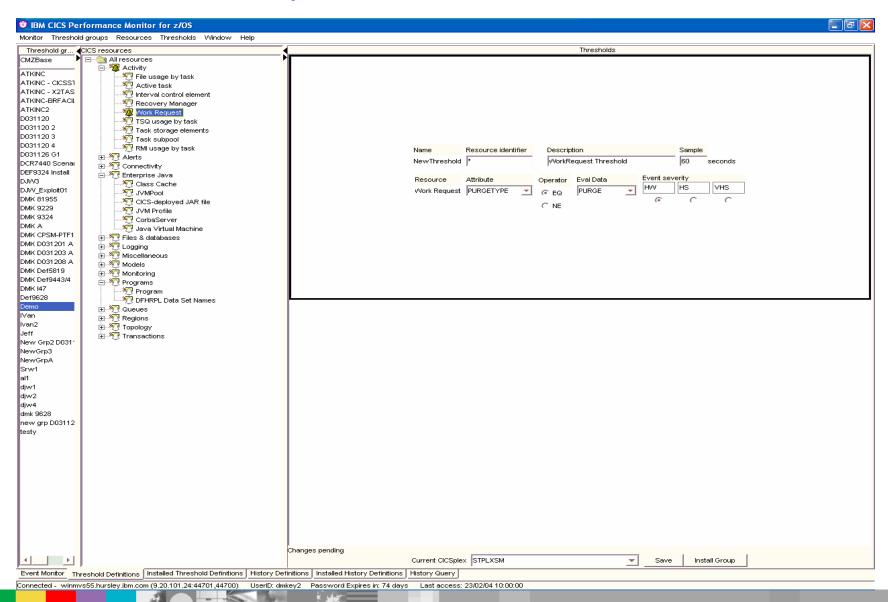


## CICS PM JVM Profile Management - Details



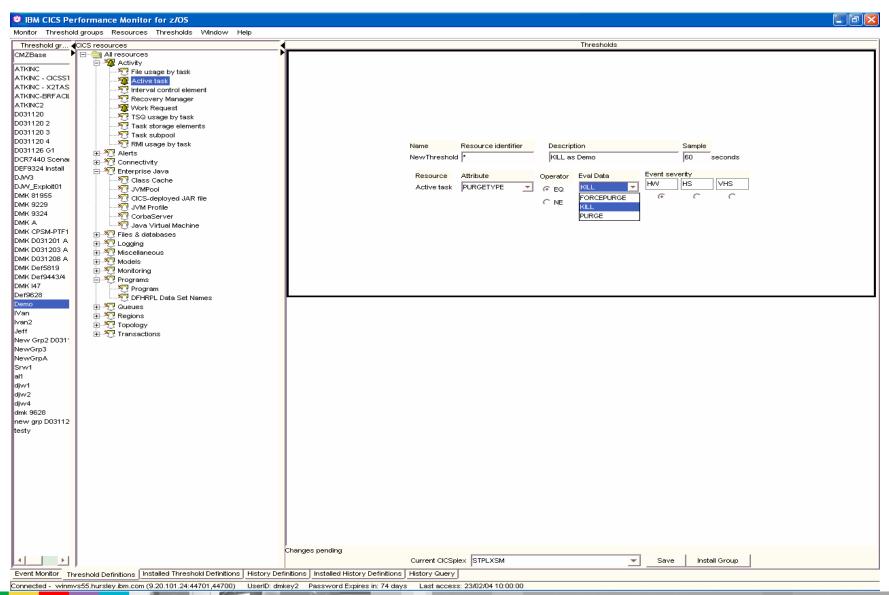


### CICS PM Work Requests Thresholds





#### CICS PM Active Tasks Thresholds: Kill



### CICS Performance Analyzer Support for CICS TS V2.3

#### •CICS Performance Analyzer provides customized reports ...

- Custom reports are provided which enable extensive performance analysis of the many new functions introduced in CICS Transaction Server V2.3
- Detailed and summary reports provided include ...
  - -Transaction CPU Analysis including J8/J9 TCB usage by JVMs
  - –JVM performance analysis including initialization, method and reset time
  - –EJB Usage Bean creation and removal, method calls, …
  - -SOAP for CICS Usage
- Supplied reports also enable transaction performance analysis to be performed by ..
  - -CorbaServer name, TCP/IP Service name, ...



MVS3TSO - [32 x 80]



#### <u>File Confirm Samples Options Help</u>

Report Forms 5 members added Command ===> Scroll ===> CSR Report Forms Data Set . . : CBAKER.CICSPA.FORMS Description Name Type Changed ID **CPULST** LIST Transaction CPU Analysis 2003/11/24 00:00 CICSPA CPULST1 LIST Transaction CPU Analysis (1) 2003/11/24 00:00 CICSPA CPUSEXTR SUMMARY CPU Analysis and Extract 2003/11/24 00:00 CICSPA SUMMARY Transaction CPU Analysis **CPUSUM** 2003/11/24 00:00 CICSPA CPUSUM1 SUMMARY Transaction CPU Analysis (1) 2003/11/24 00:00 CICSPA **EJBLST** LIST Enterprise Java Bean Analysis 2003/11/24 00:00 CICSPA EJBSUM1 SUMMARY Enterprise Java Bean Analysis(1) 2003/11/24 00:00 CICSPA SUMMARY Enterprise Java Bean Analysis(2) EJBSUM2 2003/11/24 00:00 CICSPA Java Virtual Machine Analysis **JVMLST** LIST 2003/11/24 00:00 CICSPA SUMMARY Java Virtual Machine Analysis **JVMSUM** 2003/11/24 00:00 CICSPA SOAPLST LIST SOAP for CICS Usage - Detail 2003/11/24 00:00 CICSPA

SUMMARY SOAP for CICS Usage - Summary 2003/11/24 00:00 CICSPA 

SOAPSUM

### CICS Tools Support For Strategic Themes for CICS TS V2

## e-Business Access to CICS Applications

provide tools to enable rapid integration of CICS applications into the e-Business environment

## **Application Modernization**

provide tools to enable cost-effective maintenance and enhancements of existing applications and data, and construction of new applications

## **Enterprise Management**

provide intuitive and easy to use tools for cost effective management of your CICS systems, improved application and resource availability



## CICS Tools for Improved System Efficiency and Availability

- Reduce down time
- •Use CICS resources more efficiently
- Control software cost
- •Extend and modernize CICS applications easily
- Improve end-user productivity
- Increase customer satisfaction

#### **CICS Performance Monitor**

real-time performance management, monitoring and troubleshooting for increased availability

#### **CICS Performance Analyzer**

 comprehensive batch performance reporting and analysis for tuning and capacity planning

#### **Session Manager**

Secure, reliable, and easy access to multiple z/OS and OS/390 applications from a single terminal

#### **CICS Online Transmission Time Optimizer**

3270 data streams optimization for increased system performance

#### **CICS Business Event Publisher for MQSeries®**

Outbound event management using WebSphere MQ for accelerate application reuse

#### **CICS Interdependency Analyzer**

Understanding of active application inventory for efficient maintenance and upgrade

#### **CICS VSAM Recovery**

Automated recovery of lost VSAM data

#### **CICS VSAM Transparency**

VSAM to DB2 migration without rewriting applications

## CICS Tools Support for CICS Transaction Server V2.3

CICS Tool	Support for CICS TS 2.3	APAR number	Migration effort (to the latest release of the tool)
CICS Performance Monitor V1.2	Supported, PTF required (toleration support without the PTF)	PQ81955, PQ18937	Little (installation, definitions migration, sample job supplied)
CICS Performance Monitor V1.1	Not supported		
CICS Performance Analyzer V1.3	Supported, PTF required	PQ79013	Little to none (installation, dialog familiarisation)
CICS Performance Analyzer V1.2	Not supported		
CICS Performance Analyzer V1.1	Not supported		
CICS Interdependency Analyzer V1.2	Supported, PTF required	PQ 79057	Little (installation, data migration, sample job supplied)
CICS Interdependency Analyzer V1.1	Not supported		
CICS VSAM Recovery V3.2	Supported	None	
Session Manager V1.1	Supported	None	
CICS Business Event Publisher V1.1	Supported, PTF required	PQ79056	
CICS OTTO V1.1	Supported	None	
CICS VSAM Transparency V1.1	Supported	None	

### CICS Tools Support For Strategic Themes for CICS TS V2



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provide tools to enable rapid integration of CICS applications into the e-Business environment

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provide tools to enable cost-effective maintenance and enhancements of existing applications and data, and construction of new applications

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provide intuitive and easy to use tools for cost effective management of your CICS systems, improved application and resource availability

## CICS Business Event Publisher for MQSeries Supporting e-Business access to CICS applications

- Monitors events occurring within CICS applications
  - Based on user-specified selection criteria created using GUI administrator
- Creates messages for selected events
  - Based on user-specified message content rules
- MQPUTs messages to MQSeries queue
  - User-specified
    - Queue name / queue manager name
    - MQSeries MQPUT options

#### **Benefits**

- Lets CICS applications play in business to business integration
- Enables Enterprise Application Integration
- Enables a Message Broker front end to CICS
- Allows CICS applications to drive new business processes
  - quickly
  - without code changes

#### CICS Business Event Publisher scenario

# M M

#### Customer Pain

Two utility providers (gas and electricity) have merged to offer joint services to customers. They have two different infrastructures based upon CICS and are having difficulties merging the customer information to be able to provide single billing.

#### The Solution

▶ CICS Business Event Publisher takes customer usage information and records from CICS systems in both companies and publishes the details as WebSphere MQ messages. WebSphere MQ integrates the information so that there is a consolidated bill provided for customers, both on the web and by post. Built on the existing infrastructure, the two companies realize they can create automation by providing engineers with customer information on their PDAs so that as they visit houses to test/monitor meters, the information is right there in front of them. Should the engineers be called out in an emergency records can be sent out with no need to return to the branch or office.

#### The Benefits

There is no need for a great deal of expense on creating a new infrastructure, this solution allows the companies to leverage what they already have. New business opportunities arise from being able to publish information held in back end systems out to the extended enterprise.

### CICS Tools Support For Strategic Themes for CICS TS V2

## e-Business Access to CICS Applications

provide tools to enable rapid integration of CICS applications into the e-Business environment



## **Application Modernization**

provide tools to enable cost-effective maintenance and enhancements of existing applications and data, and construction of new applications

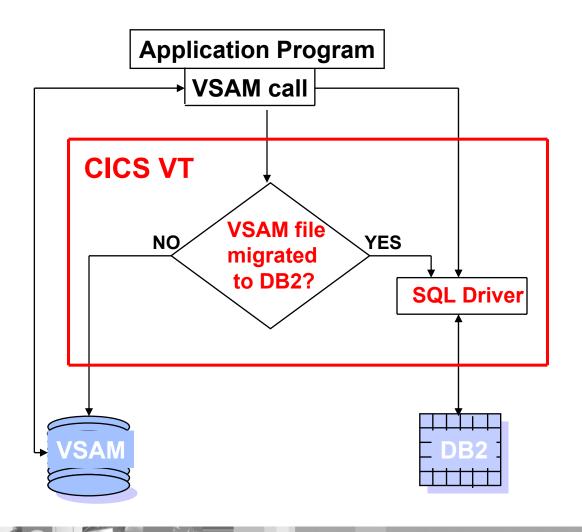
## **Enterprise Management**

provide intuitive and easy to use tools for cost effective management of your CICS systems, improved application and resource availability

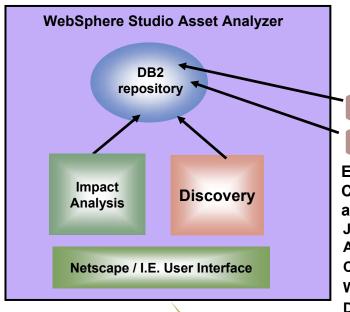
## CICS VSAM Transparency Supporting CICS application modernization

- Allows data migrations from VSAM to DB2 with no change to CICS/VSAM applications
- Set of conversion tools and a runtime management component
- Why migrate to DB2?
  - 24x7 availability
  - Integration with new e-business apps based on DB2 technology
  - Ability to run adhoc queries
  - Ability to perform data analysis
  - Visual information, such as executive dashboards
  - Exploitation of database management tools
- CICS VT provides
  - Maintenance of a single source of production data
  - Migration of individual VSAM files as required
  - Access to DB2 for new applications
  - Preserved investments in longstanding CICS applications

## CICS VSAM Transparency Supporting CICS application modernization

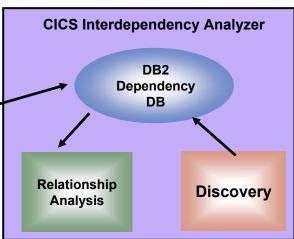


### Responding to change - Understanding Applications Speeds Time to Market



CICS Application Resources Transactions Programs, Files TDQs, TSQs DB2/IMS DB etc

Enterprise
Customer AD
artifacts
Java, COBOL, PL/1,
Assembler
CICS/IMS Applications
WebSphere Applications
DB2, WSMQ



Development

Manager

**Customers:** 

business analysts, system analysts, developers, testers, project managers

#### Benefits:

- Automated discovery of application code
- Automated discovery of runtime relationships in CICS
- Higher quality of application change management

Testing/QA
Analyst

Systems Support
Manager

Application
Developer

Systems Systems

Systems Programmer

Data Center Operator

**Application** 

Support

Analyst

## CICS Interdependency Analyzer Helping Maintain and Enhance CICS Applications

- Understand Active Application Inventory quickly and efficiently
  - Merger / Acquisition / Outsourcing
  - ► Lost or incomplete documentation
  - Vendor Applications
- Maintain or Enhance Applications more easily
  - Understand cross-system applications and dependencies
  - Know the resource topology within a particular CICS region
  - Identify the resource flow following a transaction abend
  - Understand the effect of opening and closing files
  - Know the last time a particular resource was used
- Change or upgrade an application quickly and efficiently
  - identify resources that are affected directly and indirectly
    - ► Transactions, programs, data elements: Files, Queues, Screens, ...
    - ► What to change, what to build, what to test, what needs to be communicated to roles involved
- Look across boundaries, including through shared data

### CICS Tools Support For Strategic Themes for CICS TS V2

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## **Enterprise Management**

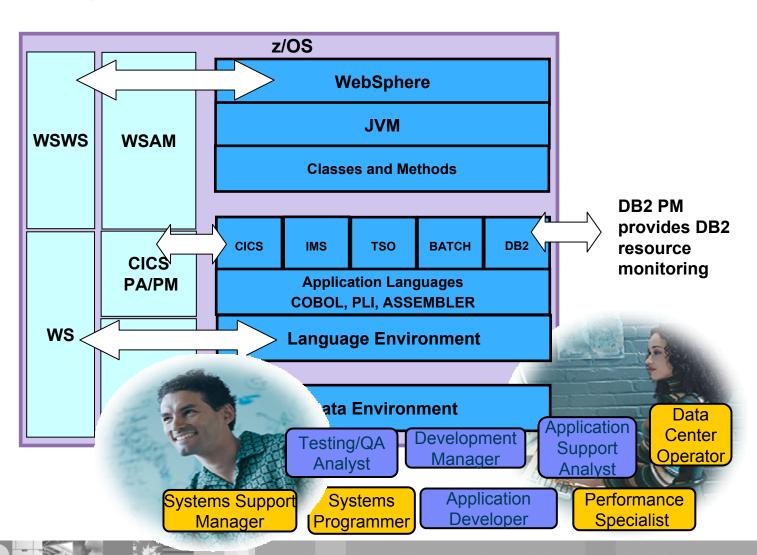
provide intuitive and easy to use tools for cost effective management of your CICS systems, improved application and resource availability

## Performance Monitoring Infrastructure - Enables Highest QOS and Maintainability of Mixed Workload Applications for z/OS

WSWS and WSAM used to drive and monitor J2EE performance on both WAS servers

CICS PM/PA provide CICS resource monitoring

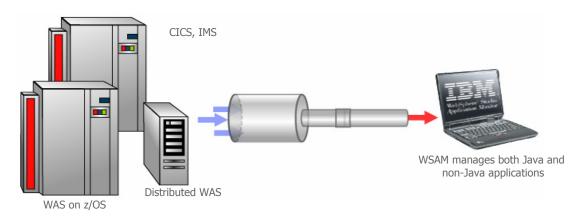
zSeries WS and AM used to drive and monitor CICS transactions and DB2 performance for COBOL / PLI applications



### **Monitoring Composite Applications**

### WebSphere Studio Application Monitor (WSAM)

Provides trouble-shooting and performance monitoring for mixed-workload applications



#### **WSAM Benefits:**

- Real-time problem determination for mixed-workload applications
   Drill-down capabilities provide in-depth views into mixed-workload applications (e.g., WebSphere transaction branching into CICS)
- Non-intrusive architecture: no instrumentation required
   WSAM does not modify application code and easily profiles "black-box" applications
- Performance management through a rich set of historical analysis functions
   Performs historical analysis for fine-tuning the applications or the environment, analyzing systems resources and planning for future growth

#### **CICS Performance Monitor**

Performance monitoring across the enterprise, integrated with Tivoli.

#### **New in CICS PM 1.2**

- Historical task data
  - View and manage collection criteria
  - Extensive filtering capabilities, to help diagnose:
    - Current problems to identify the symptoms
    - Recent problems to prevent future reoccurrence
- Significant data coverage enhancements:
  - Current CICS storage detail
  - TCB storage and CPU time usage
  - Additional transaction resource monitoring
- Extensive changes to enhance usability of the end-user interface
- Support for enhancements to removing problem tasks delivered in November 2003
- Support for IBM integrated performance management for zSeries
- Full support for CICS Transaction Server V2.3

#### **Benefits**

- Enhanced problem diagnosis
- Faster problem determination and improved ability to prevent downtime
- Easier access to the status information for multiple CICS regions from a single view
- Improved availability and system integrity
- Improved ability to monitor status of multiple platforms from a single view

#### **CICS** Performance Analyzer

Performance analysis across the enterprise – supporting runtime application understanding and deployment flexibility

#### New in CICS PA V1.3

- Historical performance data base repository
- •More performance analysis data and reports:
  - Performance wait (bottleneck) analysis
  - ▶ New Transaction Resource Usage Reports
    - Temporary Storage
  - WebSphere MQ information
- •ISPF Dialog Interface enhancements for added ease of use
- Enhanced report forms capability

#### **Benefits**

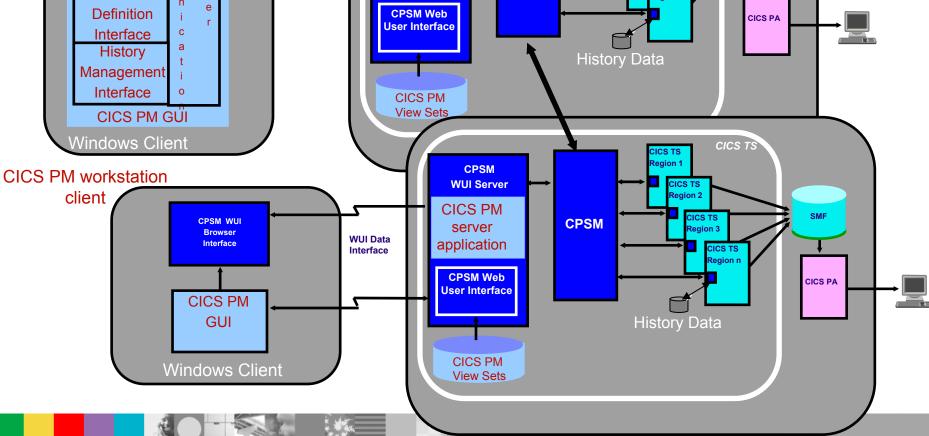
- Powerful trending and capacity planning capabilities for optimal performance
- Uncover more trends leading to poor CICS performance to prevent outages
- Greater flexibility to get started quicker
- ▶ Tailor the analysis to your needs more easily to proactively tune your systems

Full support for CICS Transaction Server V2.3

## New CICS Performance Analyzer PTF available from December 2003

- CICS Transaction Server V2.3 exploitation to help speed up migration
  - Support for all new CMF Performance Class data fields ...
    - Performance List, ListX, and Summary Reports and Extracts
    - Performance Record Selection Criteria
  - Revised Performance Totals Report
  - Revised Performance Wait Analysis Report
  - Additional Summary Report and Extract By keywords
  - Additional Performance ListX Report By and Limit keywords
  - Revised Cross-System Work Extract default record format
  - Revised Performance Data Extract default record format
  - Additional Sample Report Forms
  - Documentation Refresh
- Improved analysis and flexibility enhancements
  - Improved export to spreadsheets (Performance Summary Data Extract)
  - Easier to read and export reports
    - Option to exclude totals
    - System Logger report by time
  - Improved DB2 reporting

#### **IBM Software Group** CICS PM and CICS PA for performance management across the enterprise **CPSM WUI** CICS TS egion 1 **CPSM WUI Server WUI Data Event** Region 2 Interface **CICS PM** Monitor SMF CICS TS m **CPSM** server Interface m application CICS TS Threshold **CPSM Web** Definition **CICS PA** User Interface Interface History **History Data** Management Interface CICS PM



## IBM Session Manager Supporting Enterprise Management

- Single point of access to multiple zSeries systems
- VTAM or TCP/IP applications
- Supports access from terminal sessions in both SNA and TCP/IP networks
- Runs on z/OS or OS/390 and normally runs as a VTAM application
- Supports External Security Manager for user authentication

#### **Benefits**

- Improves productivity, thereby lowering costs of enterprise computing.
  - Adds value to session management with facilities for user productivity
  - Uses a single network connection to establish multiple concurrent sessions
  - TCP/IP and VTAM application access

## CICS Online Transmission Time Optimizer Supporting Enterprise Management

- 3270-type data stream optimization
  - Examines outgoing data streams and dynamically compressing them
- CICS-specific solution
- Interface, familiar to any CICS systems programmer
- Statistics maintained
- Optimization features are easily controlled

#### **Benefits**

- Reduces network load
- Helps to increase the productivity of the network without rewriting applications
- Minimizes the need for new communications equipment
- Easy to install, customize and use

## CICS VSAM Recovery Supporting Enterprise Management

- CICSVR improves CICS data availability
- CICSVR provides automated recovery of lost VSAM data, adding even more integrity to your CICS solution
- CICSVR maintains data availability during backups
- CICSVR recovers multiple VSAM datasets concurrently to reduce down time
- CICSVR automates journaling and logging registration and management

#### **Business Benefits**

- Drive down costs of outages
- Reduce risk of business interruption due to critical data loss
- Achieve faster recovery after critical application failures

### Further reading

- Announcement letter, Release Guide, Migration Guide, Info Center, Technical papers
  - ▶ibm.com/cics
- SOAP for CICS
  - ►ibm.com/cics/soap
- •IBM Developer Kit for z/OS, Java 2 Technology Edition V1.4.1
  - ▶ ibm.com/servers/eserver/zseries/software/java
- z/OS
  - ▶ ibm.com/servers/eserver/zseries/zos
- CICS Announcement letters, User's Guides, Technical presentations
  - ▶ ibm.com/cics/tools