



Jim Porell, IBM Distinguished Engineer



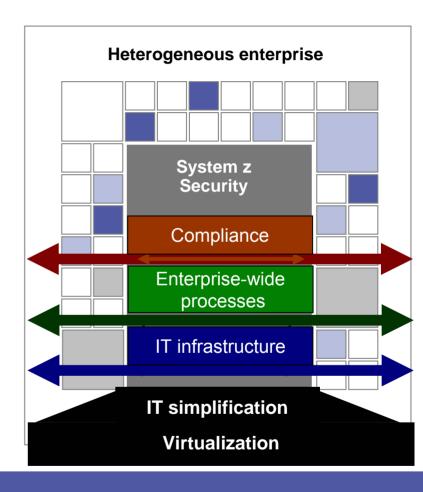


## IBM mainframe security

Our goal is to continually **increase value** to protect our customers'
investments by **extending** premiere

System z **capabilities** across **heterogeneous platforms** to

become the 'Enterprise Trust **Authority**' for On Demand Business.



"Whilst the performance and resilience characteristics (of the System z9 109) are formidable, it is the security features that are likely to attract most attention"

Tony Lock - Chief Analyst, Bloor Research 2005



## Why should I care?

## What's at risk?

- Disclosure of sensitive > Customer trust
   data
- Service interruption
- Corruption of operational data
- Fraud and ID Theft
- Theft of services

## What's at stake?

- Reputation and Brand
- Privacy
- Integrity of Information
- Legal and Regulatory Action
- Competitive Advantage

## **Breach cost?**

- \$ Research and recovery
- \$ notify customers
- \$ Lost customer business
- \$ Problem remediation
- \$ Claims from trusted vendors and business partners

## **\$\$** Damage to brand image



## What is Security from a customer view?

# Security is not all about technology! (it's really all about people)

- Policy
- Corporate Directive
- Regulatory Compliance (e.g. HIPAA, Sarbanes-Oxley)
- Technology (e.g. RACF, ACF2, Tivoli Access Manager)
- Infrastructure (e.g. Tivoli, Vanguard, Consul, Beta)
- Components (e.g. firewalls)
- Preventative (e.g. anti-virus, intrusion defense)
- Business workflow (e.g. Analytics, audit)
- Physical (e.g. Badge Access, Biometrics)
- Multi-media (e.g. Video cameras, voice analysis)
- Executive Position (e.g. CISO, CPO)
- Skill specialty (e.g. CISSP)
- Department (e.g. Info Assurance, IT Security)
- Typically, it's not → a Solution
  - Leverage Security to make solutions better
  - But there are new "offerings" evolving that look like solutions
    - e.g. DB2 Entity Analytics Solution

- Redundant
- Bureaucratic
- Too Sensitive
- Expensive
- Unresponsive
- Big Brother



## Different People have different "security" needs

- Chief Information Officer
  - Are my systems and data protected from inadvertent disclosure?
  - Are best practices deployed for security?
  - Should I build or buy security?
- Chief Financial Officer
  - Total cost of ownership how much does "security" cost?
  - What return on investment does this spending deliver?
  - What risks/costs does it avoid?
- Chief Privacy Officer/Chief Information Security Officer
  - Can I meet Regulatory Compliance needs?
  - Are our processes auditable?
  - Are my IT Operations, Developers, End users/consumers educated on our security practices?
- Application Architects
  - Do we design "security" into the application architecture, add it after the fact or leave it up to the IT Operations staff?
- IT Operations
  - What products and technologies will best meet the needs/requirements of all the "executives" that have a security/compliance/audit focus in the business?



## The Facts – new era of computing is evolving

- Myth: 80% of mission critical data is on a mainframe
  - ▶ Reality it's on x86/RISC too, because they made a copy.
    - We will never get to a single instance of data. However, z can be leveraged to reduce the number of instances of data and in doing so, assist to simplify governance and data protection.
- Customers require "integrity" based computing
  - System z's can now host the same code as other platforms (e.g. Java, J2EE, C/C++)
  - ▶ However, System z's architecture can greatly change the operations model
    - BR, Security, Storage Mgt, Business Process Integration, Workload and Capacity Mgt
    - Microsoft and Oracle talk. System z delivers with it's holistic design and deployment of Middleware, Operating Systems, Firmware, Hardware, Storage and Networks
- Operational Risk is now a Real Time requirement, not a post processing exercise.
  - System z makes you safer by enabling real time access to SHARED mission critical data, while meeting service levels and reducing the complexity of data moves, data protection and regulatory governance.
    - Where do those costs appear in a benchmark?
- Throw away your traditional spreadsheets for benchmarking Nextgen costs
  - > System z specialty engines and operational characteristics change an application's Acquisition costs, upgrade costs and operations costs in ways that other server environments have yet to comprehend.



## We need to break down the organizational barriers

- IT Organization
  - **•OLTP**
  - Database Serving
- •"Distributed systems"
  - Web serving & Internet access
  - Business Intelligence
  - Storage Area Networks
  - Rapid Application Development
  - •"just good enough"
  - Linux, Windows, UNIX





## We need to break down the organizational barriers

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## We need to break down the organizational barriers

## **OnDemand Organization**

**Business** 

Integration

Quantificat

ion

**Systems** 

Mqt

**Platform** 

Compet.

**Branding** 

Certific.

**Business** 

Resilience

**Application** 

**Deploy** 

Storage

Mgt



Database Serving



- Business Intelligence
- Storage Area Networks
- •Rapid Application Development
- •"just good enough"
- Linux, Windows, UNIX, System z

#### Phase 2 Phase 1

- Application

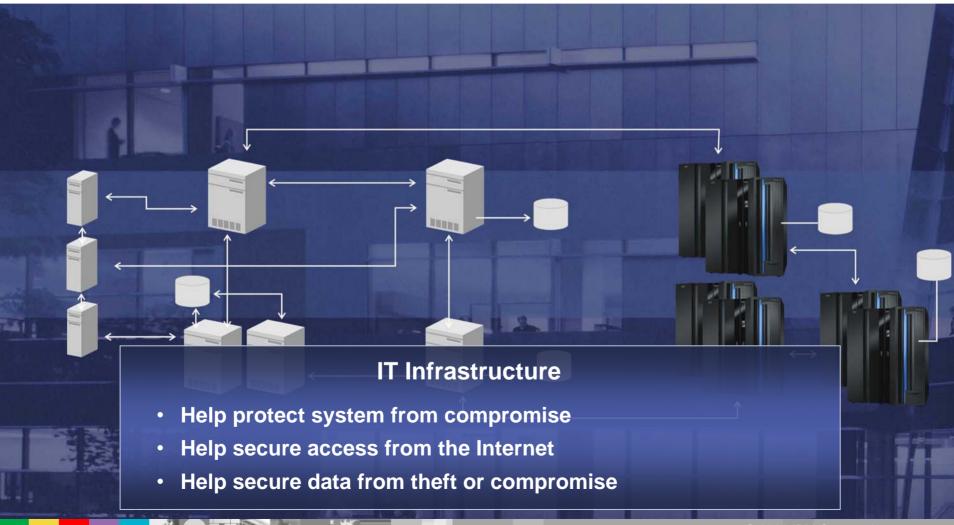
SecurityBusiness Process InteWorkload IntegrationHosted ClientsEntity AnalyticsStorage Vault Integration

Resilience



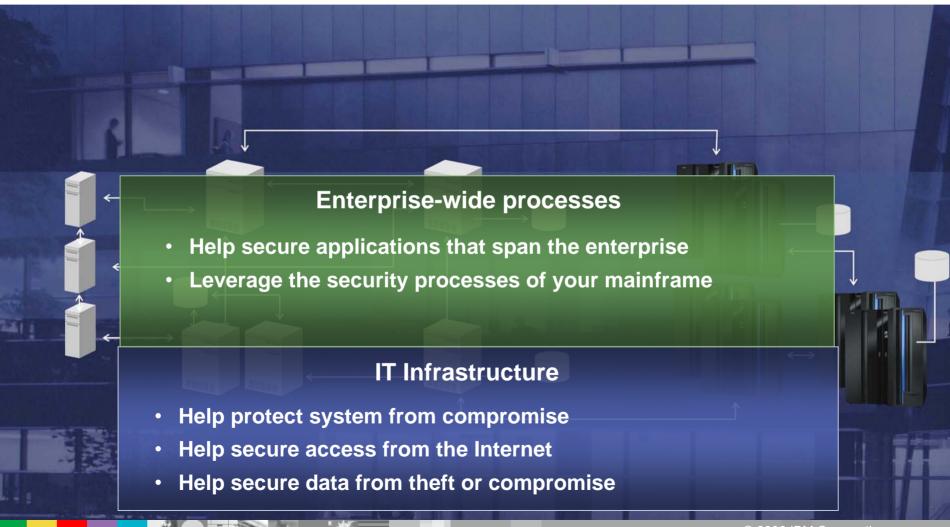


## Managing risk across the enterprise The pillars of mainframe security





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## Managing risk across the enterprise The pillars of mainframe security

### Compliance

- Provide policy based security processes
- Provide audit information, enable regulatory compliance
- Help detect and prevent a security breach and reduce impact

### **Enterprise-wide processes**

- Help secure applications that span the enterprise
- Leverage the security processes of your mainframe

#### IT Infrastructure

- Help protect system from compromise
- Help secure access from the Internet
- Help secure data from theft or compromise



# Protect sensitive information on line and off line System z provides security without sacrificing responsiveness

- Protect the data
  - End-to-end protection that helps keep data uncorrupted and uncompromised
  - Multiple Level Security for different levels of "need to know"
- Encrypt sensitive data
- Prevent unauthorized access
  - ▶ IBM Resource Access Control Facility 25 years strong
  - Support for a variety of encryption algorithms
  - EAL5 and other security certifications
- Secure and speed the transaction
  - Specialized Cryptographic co-processor hardware
- Monitor, manage, and control
  - Centralized access and control helps lower security costs, meet compliance guidelines, and simplify audit trail.
- Compliance with privacy/security legislation
  - Auditability
  - Control
  - Recoverability
- ISV solutions available
  - Vanguard
  - Stonesoft
  - Consul Risk Management
  - More from a large selection of ISVs





## Governance and Compliance

## For organizations which need to

- Enable regulatory compliance
- Ensure the accuracy of financial reporting
- Preserve the integrity of data throughout its life cycle
- Meet privacy requirements
- Prevent fraud
- Improve data governance.
- Reduce risk of business process failure

# Governance, Compliance, Risk (With a focus on policy)



#### **Tooling**

3	Z Products/features	<u>Tivoli</u>
	z/OS itself	Access Manager
	RACF	Identity Manager
	SMF	License Manager
	Health Checker	CARS component
	Multi-level Security	Security Operations
	GDPS	Manager
	Vanguard	
	Consul	



#### Service Offerings:

Diagnostic Health Checks can front end any service

Service to build a Compliance platform for: reporting, auditing, preventative controls, risk reporting, risk modeling, core banking

Data Governance Services, data management, data transformation

Privacy related services to deploy Sparcle



## Secured Process

## **Security Process Management**

(Progressively Autonomic)

#### For organizations which need to:

- Secure solutions that span the enterprise.
  - leveraging the proven security processes of your mainframe
- Extend their mainframe security investments to new SOA applications.
- Secure applications throughout their development cycle
- Reduce complexity, reducing vulnerabilities, automating security processes
- Evolve from a reactive approach to a predictive security approach.
- Access secured and encrypted data repositories
- detect and prevent a security breach and reduce impact
- In sum, organizations must stop the bleeding, take protective measures and reach a self healing security state.



#### Tooling

Z Products.features	<u>Tivoli</u>
Workload Manager	Access Manager
LPAR	Identity Manager
Common Criteria	Federated Identity
PKI - Digital Certificates	Manager
Enterprise Identity	CARS Component
Mapping	Compliance
Communications server	Management
- IDS	DataPower
Vanguard	



#### **Service Offerings:**

Consul

SOA security services - build SOA architecture

PKI services planning and deployment

**Encryption services** 

Establishing Websphere security services



## Secured Infrastructure

#### For Organizations which need to:

- Protect System from Compromise
  - Have a resilient virus free infrastructure
- Have a consistent security fabric from distributed to mainframe
- Have consistent auditing and reporting
- Defend the network- Both intrusion detection and intrusion defense
- Authentication and identity/provisioning to accommodate a spectrum of platforms, users, resources.
- Secure eBusiness applications with digital certificates.
- Secure Data from theft or compromise
  - Ensure encrypted data transmission to clients and partners
- Have processing integrity across business transactions
- Prevent fraud and malicious attacks

#### **Secure Infrastructure**

(Network, Information, Application)



Z Products/features	<u>Tivoli</u>
RACF-LDAP	Access Manager
Passtickets	Identity Manager
Enterprise Identity Mapping	Federated Identity Manager
Encryption	Directory
PKI-Digital Certificates	Integrator
Communication server- IDS	Access Manager for enteprise Single Sign On
Application Transparent SSL/TLS	
Kerberos support	



#### **Service Offerings:**

Vanguard

Consul

Security architecture and deployment planning
Migration services from ACF2/TS/Other to RACF
Integration services between Tivoli and RACF
PKI services

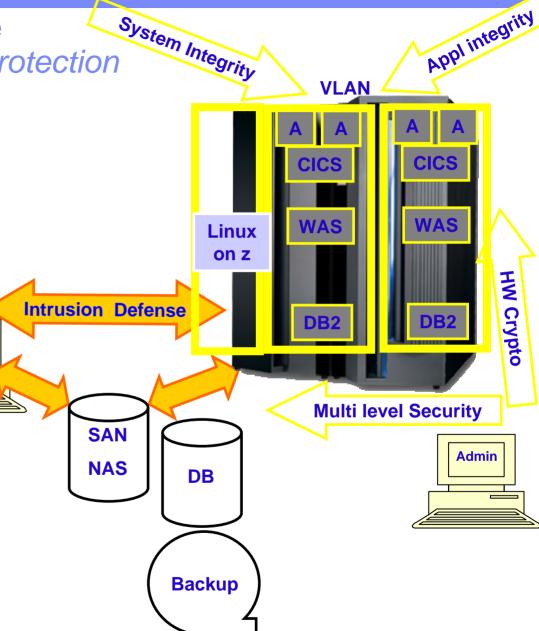
Business continuity/GDPS

Fraud detection and forensic services using both Entity Analytics and other tooling



# System z Architecture value 40 year heritage of protection

- System & Application Integrity
  - z/OS integrity statement
  - Inhibits trojan horses, worms & viruses via storage protection keys
  - Business Process Integration
  - Business Resilience
- Compartmentalization of work
  - Common Criteria certified partitions and guest isolation
  - Workload management
  - Virtual LANs reduce Security intrusion points
  - Middleware deployment processes
  - Row based security for DB2 and multi level security
- Data Confidentiality
  - Hardware encryption services
  - Encryption Key Management





## The Power of Encryption

Helping to reduce risk across your value-net



tream...flow...stream...baud. `†≤...flow...connected...data

Helping to protect data over the Internet

#### Customer objectives:

- Only intended party is allowed to decrypt
- Availability of the keys and decryption services when you need them



Enterprise-wide Key Management



Helping to protect data leaving your enterprise\*



Helping to protect archived data\*

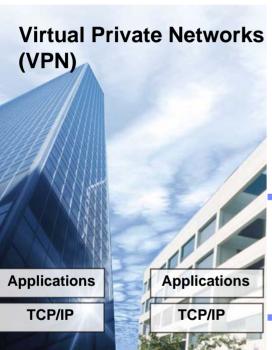


# Network security – encryption over the Internet

**Branch** 

Office





← Encryption →

IPSec in z/OS

**Mainframe** 

**Data Center** 

Application-layer encryption with SSL and TLS

- Encryption acceleration provided in each engine on System z server
  - Support for up to 6000 SSL handshakes per second\*
- Help reduce development complexity and costs with Application Transparent TLS (z/OS 1.7)
  - Define a TLS or SSL secured connection with no anticipated changes to existing applications
- Network layer encryption with IPsec
  - Allows secure tunnel between two locations (Virtual Private Network)
  - Improved scale and performance in z/OS 1.7
- Simpler and consistent configuration of the above technologies
  - z/OS Network Security Configuration Assistant

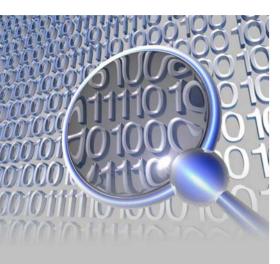
\* In a recent test using a System z9 with four CPs and both PCI-X adapters configured as accelerators the Crypto Express2 feature

Mainframe uses latest technologies to help protect exchanges over the Internet



# Network security – z/OS intrusion detection services





#### **Detects events such as:**

Scans Attacks Flooding

#### Provides Defenses on z/OS

- Packet discard
- Limited # connections

#### **Reports:**

- Logging Console
- Packet trace
- Notifications

## A component of z/OS Integrated in the IP stack

- Compliments network based IDS
- Enables further detection of attacks and application of defensive mechanisms
- Can be extended with Netview IDS

- Evaluates inbound IPsec encrypted data after decryption on the mainframe
- Evaluates many known attacks
- Can evaluate unknown attacks
- Detects problems in real-time
- Policy based
- New in z/OS 1.8:
  - No longer requires LDAP
  - Configuration assistant

Helps protect against network attacks
Can evaluate IPsec inbound data after decryption

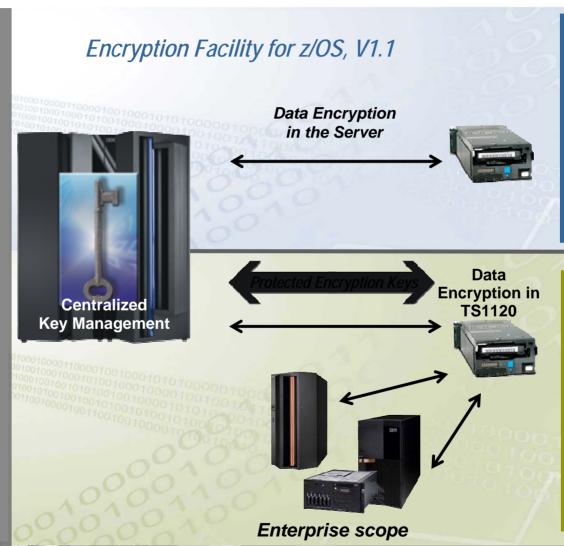


# Tape encryption with System z in the enterprise



Why z/OS centralized key management?

- Can help to protect and manage keys
  - Highly secure and available key data store
  - Long term key management
  - Disaster recovery capabilities
- Single point of control
- Over a decade of production use

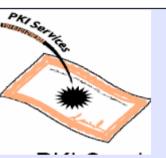


- Flexible options for business partner exchange
- Partners can encrypt and decrypt using no-charge JAVA client
- Supports public key or password based exchange
- Highly secure tape library
- High performance archive encryption
- Transparent to existing processes and applications
- Can help provide audit compliance

## Digital certificate hosting on System z



Provide an identity authentication process



A digital certificate is an electronic "credit card" that establishes your credentials when doing business or other transactions on the Web.

A certificate authority (CA) is an authority in a network that issues and manages digital certificates.

CA often provided by third parties.

# z/OS PKI Services to enable a Certificate Authority solution

- Ability to host Digital Certificate management for the banks, government agencies...
- TCO advantage no need to pay a third party CA for certificates
- Relatively low mips to drive thousands of certificates
- Scalable (Sysplex exploitation)
- Secure with System z cryptography (Secure Key)



Used by large finance institution to save an estimated \$16M a year



Provide access to data based on need to know

## Multilevel Security

#### **REQUIREMENT:**

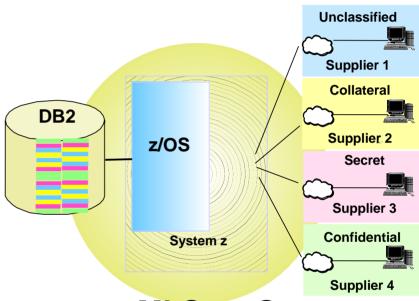
Data shared between people/organizations with different "need to know"

#### System z solution:

- Highly secure access to a single DB2 database
- Security labeling at the row-level of DB2
- With RACF as single security manager for both z/OS and DB2

Public Sector: Hierarchical security

- Commercial opportunities:
  - Hosting similar applications
  - Single databasehosting subsidiarieshosting partners



MLS on System z

Imagine the possibilities!



## DB2 Identity Resolution Determines "Who is Who?" Leveraging System z for Operational Risk

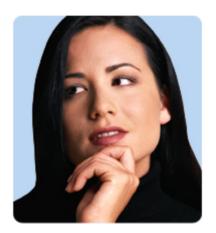
DB2 Identity Resolution software helps organizations recognize the single identity who is using multiple identities. So not just "Matching" but beyond "Matching" to finding individuals who are hiding and fraudulent.



Mrs. Kate Greene 1 Bourne St Clinton MA 01510 Tel#978-365-5312 EIN#097376156 DOB 07/08/64 PPN# 068588345 LIC#1702188364



Mrs. Kathy Green 10 Bouren St Clifton MA 01510 Tel#978-365-5312 LIC#1702188364 PPN# 086588345



Ms. Katherine Green
1 Bourne St
Clinton MA 01510
TEL#978-365-6631
LIC#1702188364
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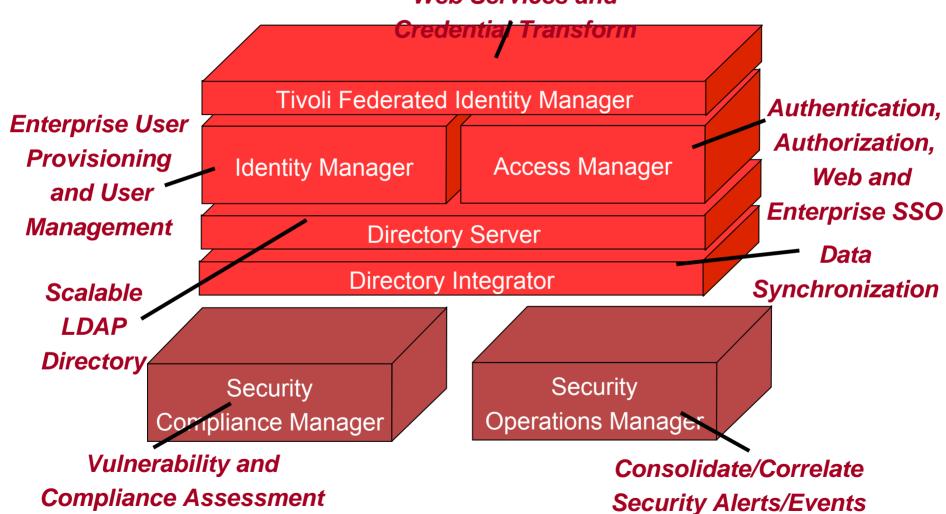


Mrs. Kate Jones APT 4909 Bethesda, MD 20814 Tel#301-654-5404 LIC#1702188364 DOB 07/08/64



## Tivoli Security Product Portfolio

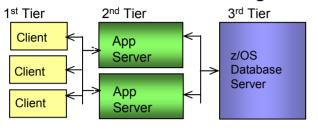
Cross-Domain Security for Web Services and





## Simplify and improve TCO by integration

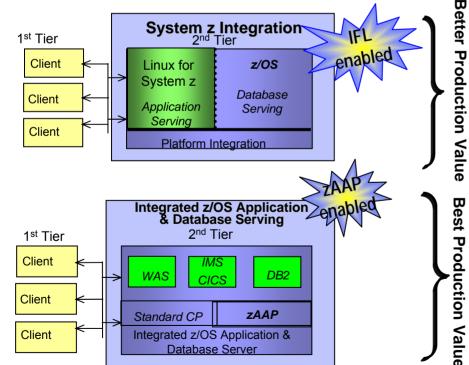
#### **Networked Web Serving**



Benchmark Winner

## Route 9

Parkway
Advantages of consolidating your application and data serving



2<sup>nd</sup> Tier

CICS

Integrated z/OS Application &

Database Server

DB<sub>2</sub>

ZAAP

WAS

Standard CP

1st Tier

Client

Client

Client

- √ Security
- ✓ Resilience
- ✓ Performance
- ✓ Operations
- ✓ Environmentals

Fewer points of intrusion

**Fewer Points of Failure** 

**Avoid Network Latency** 

Fewer parts to manage

Less Hardware

## Interstate Highway

- √ Security
- ✓ Resilience
- Auditability
- ✓ Performance
- ✓ Utilization
- √Scalability
- ✓ Operations
- √Simplification
- **Batch and Transaction Processing** Fewer parts to manage

Efficient use of resources

Fewer points of intrusion

**Fewer Points of Failure** 

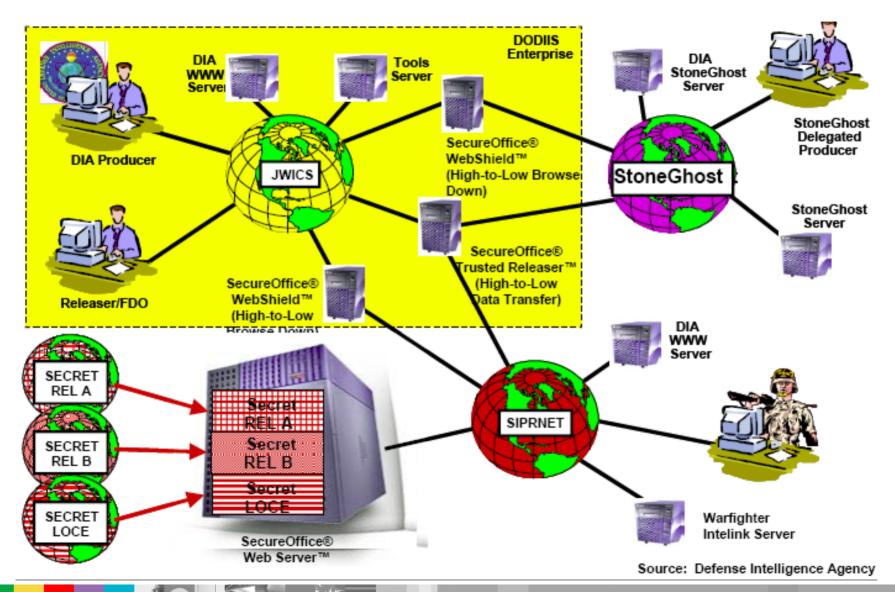
**Avoid Network Latency** 

**Consistent identity** 

- **Problem Determination/diagnosis**
- √ Transaction Integrity Automatic recovery/rollback
- ✓ Environmentals Less Hardware



## Stand alone servers



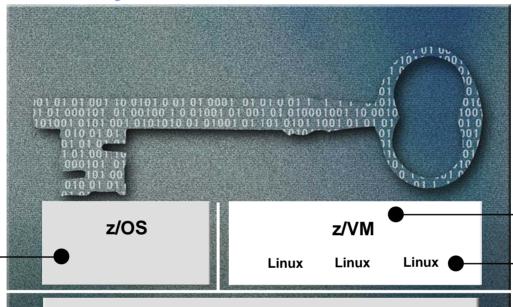




Certification of mainframe products and components

## Certifications on System z

The Common Criteria program developed by NIST and NSA establishes an organizational and technical framework to evaluate the trustworthiness of IT Products and protection profiles



#### z/OS

- Common Criteria EAL4+ with CAPP and LSPP
  - z/OS 1.7 + RACF
- IdenTrust™
   certification for
   z/OS PKI Services

## Virtualization with partitions

#### System z EC and other System z servers

- Common Criteria EAL5 with specific Target of Evaluation
  - Logical partitions
- FIPS 140-2 level 4
  - Crypto Express 2

See: www.**ibm.com**/security/standards/st\_evaluations.shtml

#### z/VM

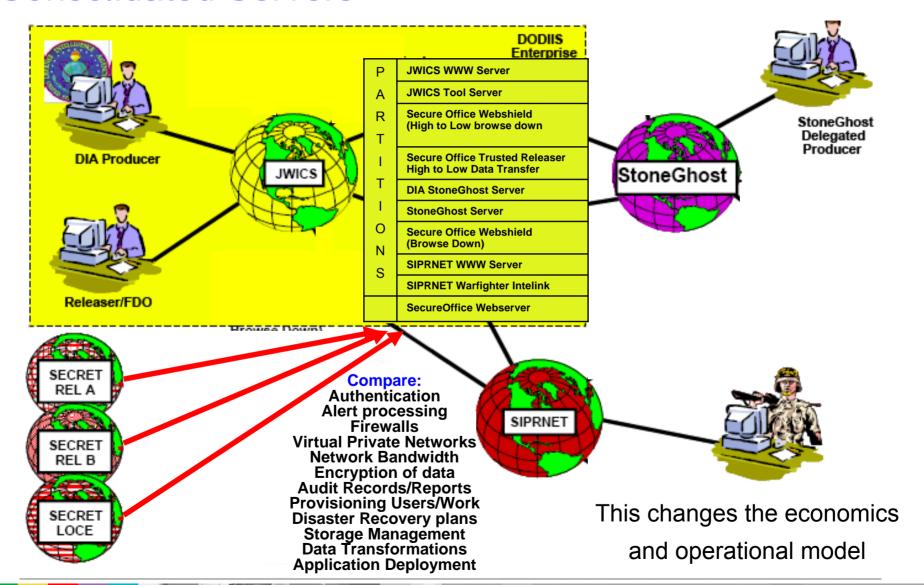
- Common Criteria EAL3+ with CAPP and LSPP
  - z/VM 5.1 + RACF

#### **Linux on System z**

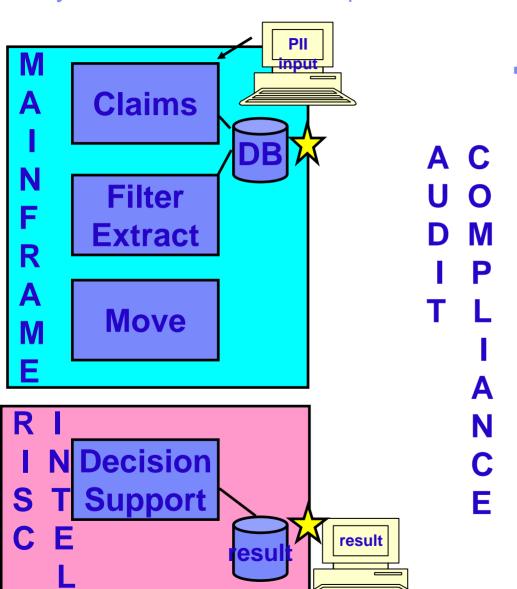
- Common Criteria
   EAL4+ with CAPP
   and I SPP
  - SUSE LES9 certified
- Common Criteria
   EAL3+ with CAPP
   and LSPP
  - Red Hat EL3 certified at EAL3+
  - Red Hat EL4 EAL4+ in progress



## **Consolidated Servers**

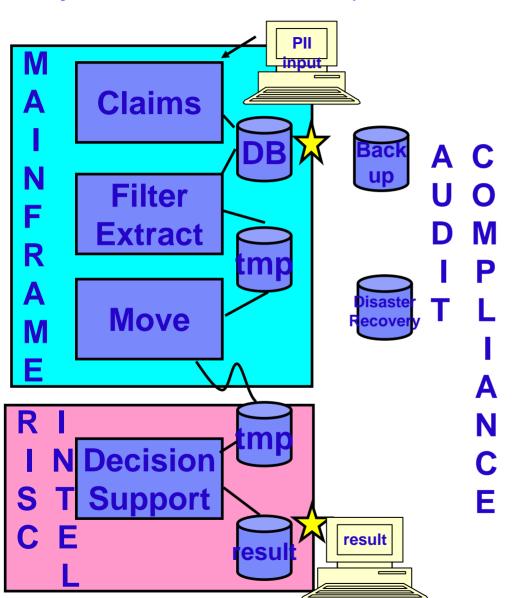






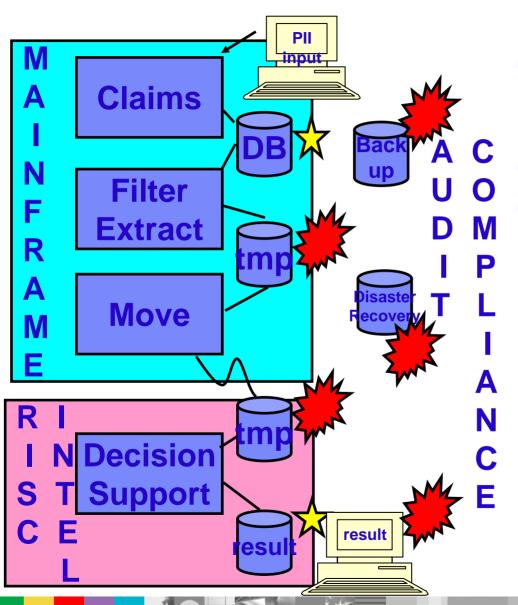
- Do you audit all places with Personally Identifiable Information?
  - Is the process automated?





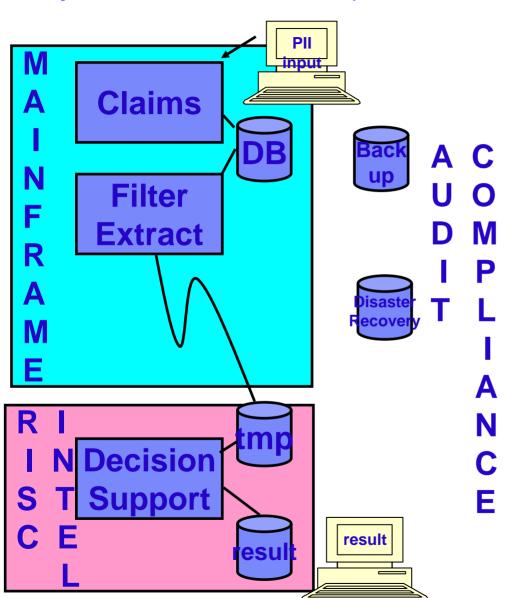
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  - Is the process automated?
- Data is easy to replicate





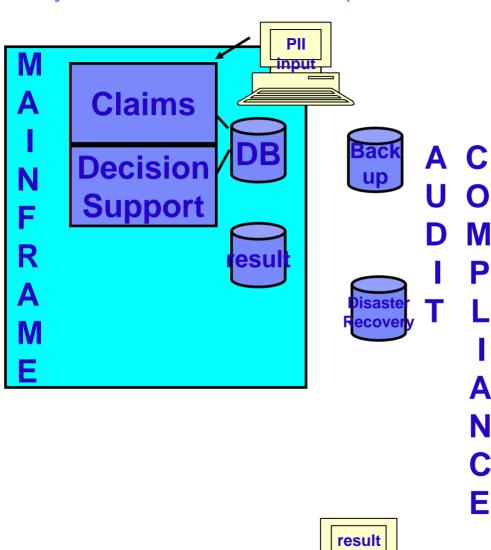
- Do you audit all places with Personally Identifiable Information?
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- Data is easy to replicate
- Policies are not.
  - Reducing the copies will reduce compliance efforts and increase resiliency





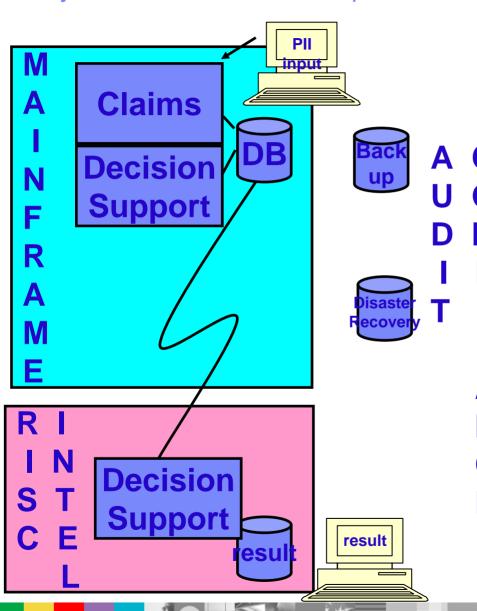
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    - Application data proximity





## **Typical Business Workflow**

- Do you audit all places with Personally Identifiable Information?
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- Data is easy to replicate
- Policies are not.
  - Reducing the copies will reduce compliance efforts and increase resiliency
    - Leverage a file server to delete copies and reduce data movement
    - Application data proximity
      - Move the applications back to the data source, where practical
      - Plus, able to use WebSphere SOA access facilities, where practical

## **System z: The Data Vault**



## Enterprise Opportunities with z/OS and System z

- Business resilience leverage System z to help fail over (DR) other servers' data
- The vault how data can be referenced from System z (like DB2) for other servers, but with Integrity, Security and Resilience simplifying Policy HIPAA, Sarbanes-Oxley
- Trust Authority for the enterprise identification and authentication, audit/compliance, Root Certificate Authority (saving real \$) – Consolidating Audit records
- Ethical Hacking ensuring security of operational deployment
- Leverage current assets build Web services on the mainframe
- Utilizing the zAAP, zIIP changing the economics for deploying on the mainframe
- Infrastructure Simplification SNA consolidation, sharing applications
- SMB the scale and manageability of the mainframe, but delivered in containers suitable for the SMB (on demand!)
- Virtual Blade Center Fidelity's experience with provisioning Linux and their TCO vs. Intel boxes
- A z on every developers desktop make the platform accessible to every developer via zVM or zEmulation on a PC.
- Unlimited growth the answer is 64 bit.....move those old boxes up to z990's to prepare for z/OS 1.6
- The mainframe is a weapon, use it wisely
  - Cultivating growth opportunities



## IBM System z9 Security Protecting an Enterprise



Helping to protect data over the Internet

### Customer objectives:

- Information Integrity
- Simplifying regulatory compliance efforts
- Secure exchange of business critical and sensitive data

### **Governance and Compliance**

Vanguard, Tivoli Compliance Identrus, Common Criteria, FIPS

### **Security Process Management**

Vanguard, Tivoli Identity Manager Intrusion defense services



Centralized Key Management

### **Secure Infrastructure**

Data, Transaction & Network protection PKI, LDAP, RACF, ssh, Cryptography



Helping to protect data leaving your enterprise

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Helping to protect archived data

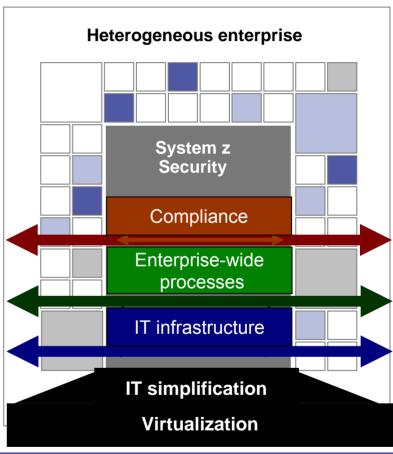


IBM mainframe security strategy

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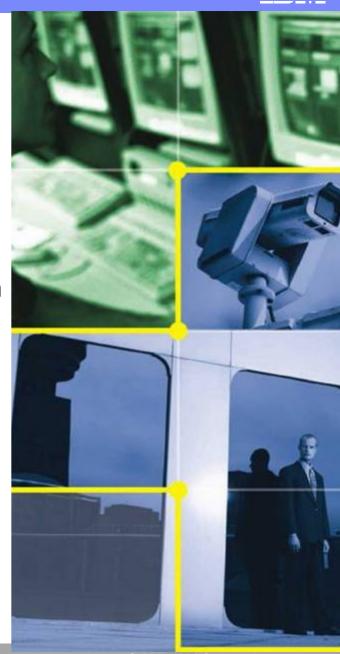
jporell@us.ibm.com



### TRM

# The Mainframe – A History of Encryption Innovation

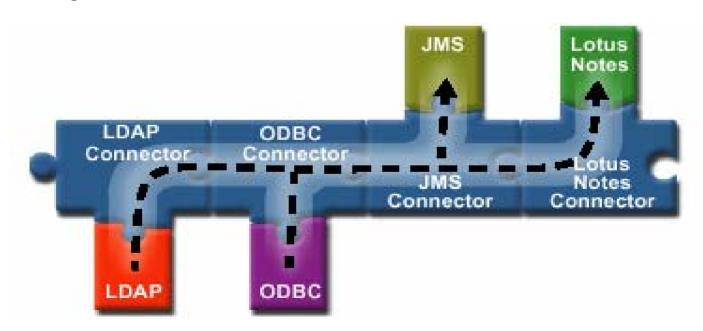
- Hardware Cryptography: 1970
- RACF: controls access to resources and applications – 1976
- Key management built into operating system (ICSF) – 1991
- PKI: create digital certificates & act as Certificate Authority – 2002
- Application transparent TLS z/OS 2005
- Encryption Facility for z/OS: 2005
- Encrypting Tape Drive TS1120: 2006





### Directory Integrator - Connecting data across systems

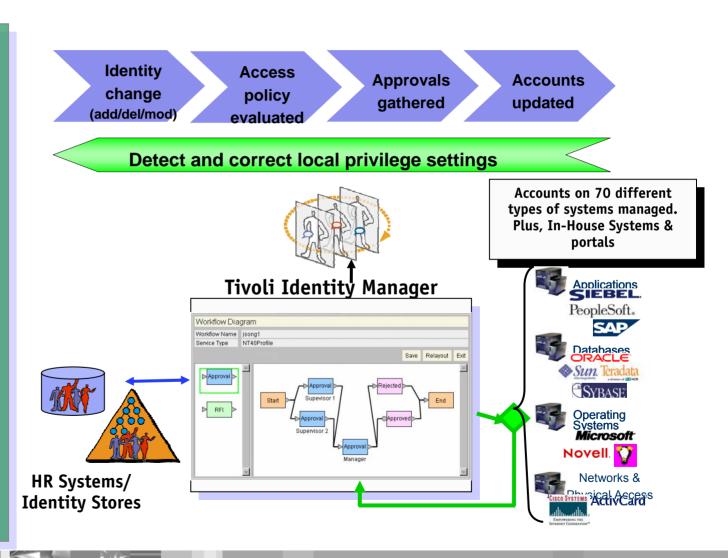
- Moves, copies and transforms data between systems
  - Maps between schemas and attributes of the connected systems
  - The combined attribute flow and transformation rules create output for the target systems
  - Supports several scripting languages for business logic and exception handling





# Increase speed and efficiency of security management processes with Tivoli Identity Manager

- Manage changes in minutes, not days
- Reduce errors
- Free valuable administrators for more productive work
- Support scalable business processes
- Lower help deskcosts





## Vanguard Tools for z/OS Augment TIM

### Vanguard Administrator

- Robust security solution for advanced & novice RACF administrators, simplifies and enhances security management functions
- Reduces the complexities of RACF security administration

### Vanguard SecurityCenter

RACF centric administration via a Windows-based graphical user interface

Replaces line commands with point-and-click group tree navigation, drill down and drag-and-drop operations.

### Vanguard Advisor

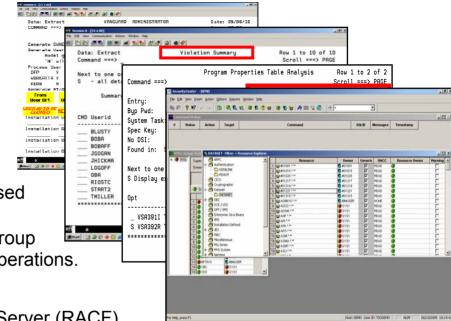
- Advanced reporting tool for the z/OS Security Server (RACF)
- Simplifies report generation with 40 pre-defined customizable reports.

### Vanguard Analyzer

- Comprehensive auditing of the z/OS Security Server (RACF) resources
- Includes built-in knowledge base which provides expert assistance on threats and recommended fix-actions.

### Vanguard Enforcer

- Host-Based intrusion detection and management solution for RACF
- Provides continuous monitoring and generates event notification.





## Tivoli Access Manager Family

- TAM for Business Integration
  - Protects access to read/write to MQSeries gueues
  - Protects messages sent over MQSeries queues
- TAM for Operating Systems
  - Enhances the access control checks performed by a Linux or AIX operating system
- TAM for e-business
  - Authenticates users accessing information via HTTP (web).
  - Protects access to information based on URL
  - Supports single sign on to multiple web-accessible applications
  - Protects access to EJB methods
- TAM for Enterprise Single Sign On
  - Relieves the user from answering userid/password prompts for every application
  - Can be used to set up random passwords that user does not even see or need to remember



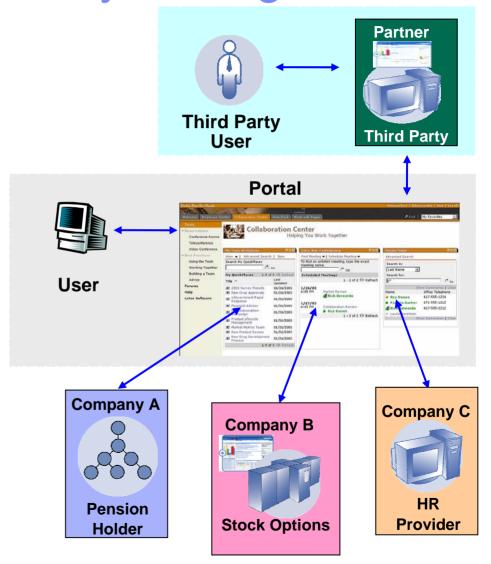
## Tivoli Federated Identity Manager

## **Typical Scenarios**

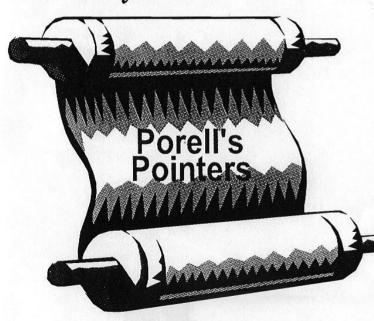
- Multiple enterprises or multiple businesses within an enterprise
- Goal: share user information among trusted partners in a transaction

## Value Proposition:

- Lower identity management and help-desk costs
- Improve user experience
  - Streamlined registration
  - Federated SSO
- Enable secure, trusted business exchanges



Yea, Verily, Although I walk in a data center full of servers, I shall know no fear - for I have Porell's Pointers to guide and comfort me...



- 1) Look for TORTURED data flows. Reduce the number of data moves, copies, and transforms.
- 2) COLLOCATE applications and data. Avoid distributed data.
- a. Distributed data may be faster to prototype, but
- b. Distributed applications will be cheaper to operate
  - Avoiding redundant security for data and applications
  - Reducing network bandwidth to move data
  - Reducing points of failure
  - Reducing two-phased commit complexity
- 3) Measure END-TO-END, not just one technology slice. Include performance, capital and OPERATIONS costs in measurement.
- 4) Understand benchmarks measure CAPITAL costs/tran of NEW systems.
  - a. They assume NEW system/ server FOR EACH application.
  - b. They don't include LEGACY costs used moving, copying or transforming data to NEW servers.
- 5) Consider INCREMENTAL growth opportunities.
  - a. How many servers is enough, day 1 to year 5?
  - b. How is growth satisfied, upgrade, replacement or migration?
  - c. What are the hardware, software and operations growth costs?
- 6) Consider MULTIPLE applications and databases being WORKLOAD managed in a server at reduced operational costs.



### Continued innovation in security

#### **Almaden**

- Cryptographic Foundations
- Digital Rights Management
- Privacy-Preserving Data Mining

#### Watson

- Cryptographic Foundations
- Network Security & "Ethical Hacking"
- Secure Embedded Systems
- Security of Autonomic Systems
- Secure Hardware
- Security Engineering
- Secure Hypervisors
- Integrity Based Computing
- Secure Linux systems & Applications High Assurance Systems
- Security Assessment Tools
- Privacy Technology
- Web Services Security
- Biometrics & Surveillance Systems

### Zürich

- Cryptographic Foundations
- Java Cryptography
- Privacy Technology
- Identity Management
- Integrity-Based Computing
- Grid Computing & Web Services Security
- Intrusion Detection & Alert Correlation
- Smart Card Systems and Applications
- Java Card
- Web Services Security

### Tokyo

- Web Services Security
- Mobile Security
- XML Security
- VLSI for crypto
- Digital Watermarking

On November 15th, 2005, the White House named IBM a winner of the U.S. National Medal of Technology - the highest honor awarded by the President of the United States for technology innovation



## IT security

Understand, mitigate and manage security risks IBM consulting, services and technologies



### Understand – across the extended enterprise

- Assess and identify threats
- Identify business impacts
- Determine implications of compliance
- Evaluate alternatives



### Manage – enforce and automate

- Protect systems
- Manage users
- Establish trust and compliance
- Manage threats



### Mitigate - anticipate and plan

- Establish and implement governance
- Define effective standards, principles and policies
- Define integrated management processes and practices
- Establish compliance strategies
- Ensure adequate scope of plans
- Choose and implement appropriate IT architecture, technology and organization