

End to End Security and Management on the Mainframe

Hershel Harris

Vice President, Tivoli Security and Storage Software IBM Software Group

7 February 2007





Agenda

- Challenges and Trends
- The IBM Service Management Strategy and Approach
- Securing the Enterprise
- Managing the Enterprise
- Integration Beyond Visualization
- Summary



Businesses are Under Pressure to Innovate and Grow

Competitive Advantage through Service excellence

 Need to retain and add new customers through quality and value add services

Operational Efficiency and Effectiveness

- Cost containment
- Reduce the risk of security exposure
- Greater regulatory and auditing requirements

Business Growth

 Financial performance & market share growth expectations from investors

Business Depends on Quality Service Delivery



3



Challenges to Delivering Innovation and Growth

Growing Complexity

 Disparate technologies and service infrastructures

Rapid, Constant Change

 Industry consolidation, technology convergence

Rising Costs

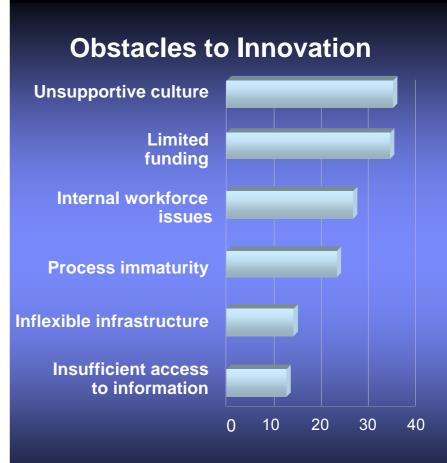
 Process inefficiencies, administration, maintenance

Tougher Compliance

 Added security, audit and governance requirements

Lack of Service Context

Silos of people, process, technology, information

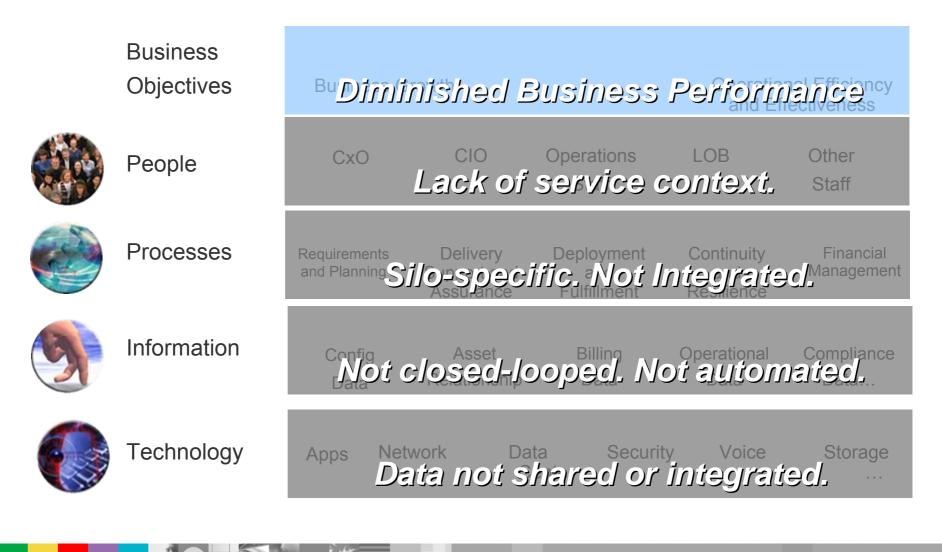


Source: IBM Global CEO Survey, Jan. 2006

4



Businesses Aren't Organized to Deal With the Challenges





Criteria for Service Management: Autonomic Approach

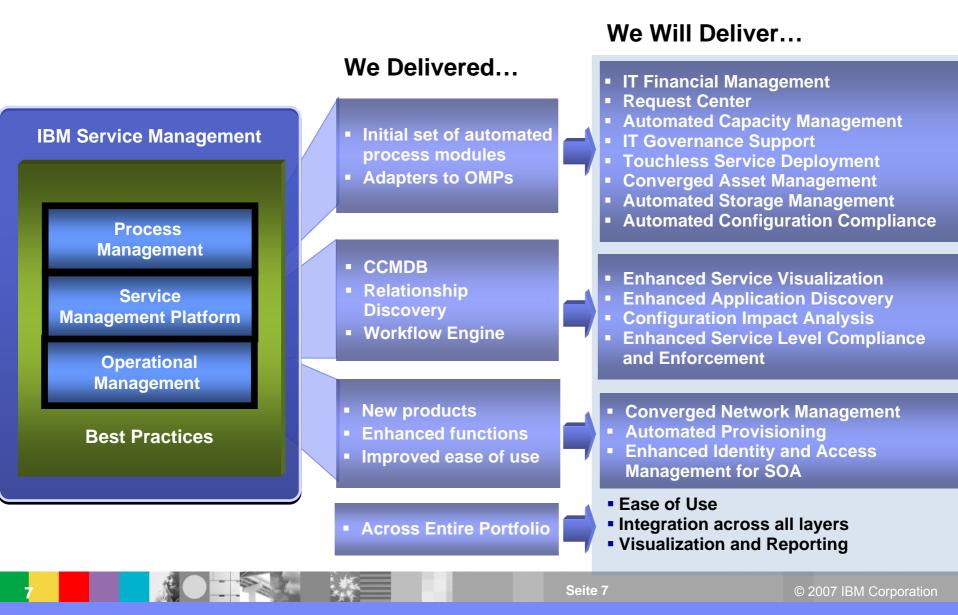
Event Management **Business Service** Visualization How does this relate to the Process **business Automation** service? What actions do we What's happening with the take to correct the infrastructure? problems?

Seite 6

Service Management Platform



Extending Service Management Client Value





A CMDB Needs to Do More Than Just Store Data

Data management and integration

- Integrates and shares data across complex organizational silos
- Proactively manages data currency and accuracy
- Is the true, authoritative source of record

Workflow integration

- Is coupled with an automated change management process to ensure integrity and consistency of configuration items
- Increases coordination and data sharing

Policy integration

- Enforces policies for compliance with internal and regulatory requirements



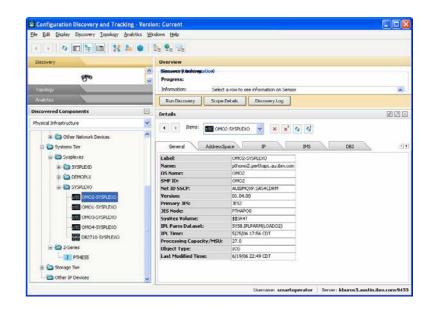
Change and Configuration Management Database (CCMDB)

Information isn't valuable until it's acted upon ... a CMDB should facilitate action



2006 CCMDB and System z Resources

- z/OS Discovery Library Adapter
 - Includes System z resources such as LPAR, z/OS, IMS, DB2, CICS, MQ and WebSphere
- Tivoli Business System Manager integration for Line of Business objects to leverage investment in TBSM resources
- Discovery of IP networking resources from NetView for z/OS
- Info/Man Incidents affecting Computer Systems
- Context sensitive launch to OMEGAMON XE





CCMDB Extends System z Coverage in Early 2007

Relationships for CCMDB Topology Views

- Linking distributed with z/OS subsystems
- Linking z/OS subsystem to z/OS subsystems (extending distributed to z/OS further) e.g. WAS to CICS to DB2
- Attributes for CCMDB Detail, Comparison & Change Views

z/OS	Link list datasets, Parmlib datasets, Proclib datasets, Volumes etc		
Address Space	Dataset Allocations etc		
IMS	Transactions, Programs, Databases etc		
CICS	Transactions, Programs, Files etc		
DB2 for z/OS	Databases, Tablespaces, Tables, Views etc		
MQ for z/OS	Channels, Queues etc		
WAS for z/OS	Comprehensive coverage via the CCMDB WAS sensor. This sensor currently supports distributed WAS only and will be enhanced to support WAS on z/OS. The z/OS DLA will discover the WAS Soap Port to seed this discovery.		





Operational Management Products

IBM Service Management

Process Management

Service Management Platform

> Operational Management

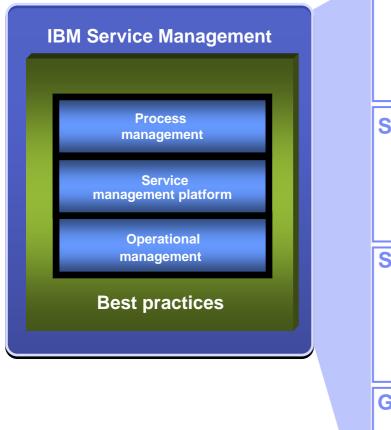
Best Practices

Business Application Management	Server, Network & Device Management	Storage Management	Security Management
 Products include: 1ivoli Composite Application Manager Family 1ivoli Business Systems Manager 1ivoli Intelligent Orchestrator 1ivoli Service Level Advisor Maximo Asset Management for IT (Replaces Tivoli Contract Compliance Manager) 1ivoli License Compliance Manager Family 1ivoli Usage and Account Manager Netcool/Impact Netcool/RAD 1ivoli Decision Support for z/OS 	 Products include: Tivoli Enterprise Console Tivoli Monitoring Family Tivoli OMEGAMON Family Tivoli NetView Family Tivoli Remote Control Tivoli System Automation Family Tivoli Workload Scheduler Family Tivoli Provisioning Manager Tivoli Configuration Manager Operations Manager for z/VM Tivoli Performance Modeler for z/OS Netcool/Proviso Netcool/Precision Netcool/Monitors 	 Products include: Tivoli Storage Manager IBM DFSMS Family Tivoli Continuous Data Protection for Files TotalStorage Productivity Center Tivoli Allocation Optimizer Tivoli Output Manager Tivoli Output Manager Tivoli Automated Tape Allocation Manager Tivoli Tape Optimizer Tivoli Advanced Catalog Management Tivoli Advanced Audit for DFSMShsm Tivoli Advanced Backup & Recovery for z/OS Tape Manager for z/VM Backup & Restore Manager for z/VM Archive Manager for z/VM 	 Products include: Tivoli Access Manager Family Tivoli Identity Manager Family Tivoli Federated Identity Manager Family Tivoli Directory Server Tivoli Directory Integrator Family Tivoli Security Compliance Manager Tivoli Security Operations Manager Consul zSecure Consul InSight

Seite 11



Demonstrating our continued commitment



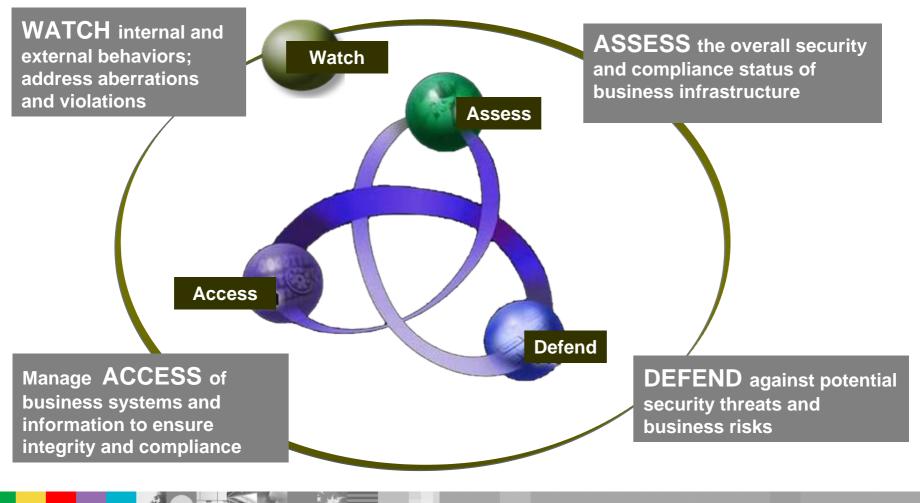
Service management for converged networks Micromusi Vallent Network performance and wireless Network management Service deployment collation software Rembo Technolo Automated provisioning Service delivery Change and configuration and support management Service asset management **ISOGON** software DORAN Software asset IT asset management and management enterprise asset management **Governance and security** INGURNES SECURITY SASAR CIMS consul KNOW WHAT IT COST Log management, Software usage metering Internet security access monitoring & compliance reporting

Seite 12

© 2007 IBM Corporation



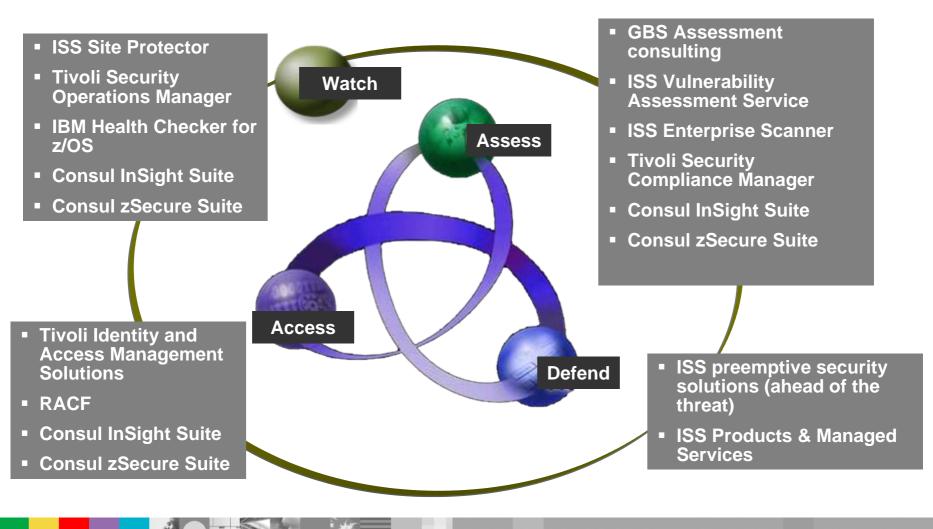
IBM's security management vision and strategy: <u>Proactive</u>, <u>comprehensive</u> security and compliance offerings



Seite 13



IBM's security management vision and strategy: Integrated capabilities from Tivoli, Consul, ISS, and IGS





Consul InSight and zSecure

Comprehensive compliance, integrated security management and mainframe administration





Compliance monitoring, auditing, and reporting with InSight

 Patent-pending W-7 methodology and 7 out-of-the box compliance support modules to help accelerate clients' policy, and compliance initiatives

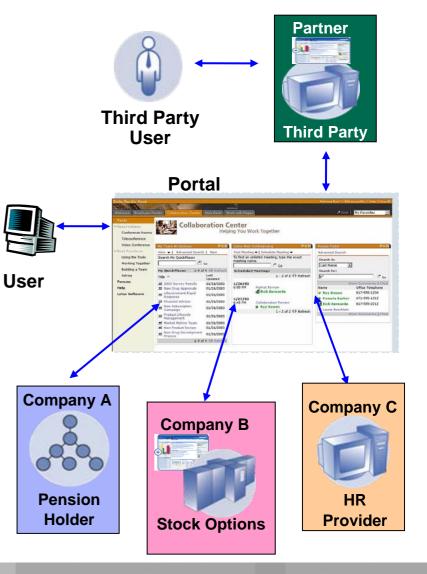


Seite 16



Federated Identity Manager for z/OS

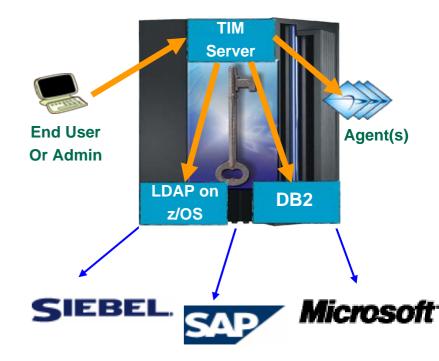
- Allows web services, backed by z/OS subsystems such as CICS, to be secured by z/OS Security Services
- Preserves identity at the granularity of the requesting user for audits
- Uses z/OS auditing (SMF) to improve regulatory compliance
- Improves integration and user experience
- Can be used between business partners or between multiple lines of business within an enterprise enabling secure, trusted transactions





Identity Manager for z/OS

- Automates and centralizes access rights management and provisioning across systems, applications and databases
- Role based provisioning
- Web GUI for administration common look and feel when provisioning accounts
- User self service and self registration
- Integrated workflow to authorize accounts
- Built-in reporting and auditing
- Installation and configuration is performed using SMP/E and TSO ISPF Panels
- Runs on z/OS and allows you to leverage the power, stability and security of the Mainframe





End to end tape encryption solution: An Industry First!

- IBM System Storage TS1120 Tape Drive
- New Encryption Key Manager program
- Manage tape encryption based on security policies
- Integration with IBM tape systems, libraries
- Enhancements to Tivoli Storage Manager
- Integration with System z security and encryption capabilities







Securing The Enterprise

- System z has 40 years proven experience in securing complex commercial applications
 - It is the world's most secure platform!
- Tivoli has proven experience in securing distributed computing environments
- Both solutions embrace standards, common criteria
- The strengths of System z and Tivoli are best when leveraged together
 - Solution greater than the sum of its parts



- Modern computing environments require a paradigm shift in security
- End to end security requires a seamless and complete security approach
- New solutions integrate IBM capabilities....
- A combined approach for the best in policy, auditing, identity, access and risk management....and more



Introducing the Netcool Suite to Service Management

- Extensive product portfolio under the flagship Netcool® brand
- Extend IBM Service Management with realtime Network Service Assurance capabilities
- Manages the world's most complex networks and services

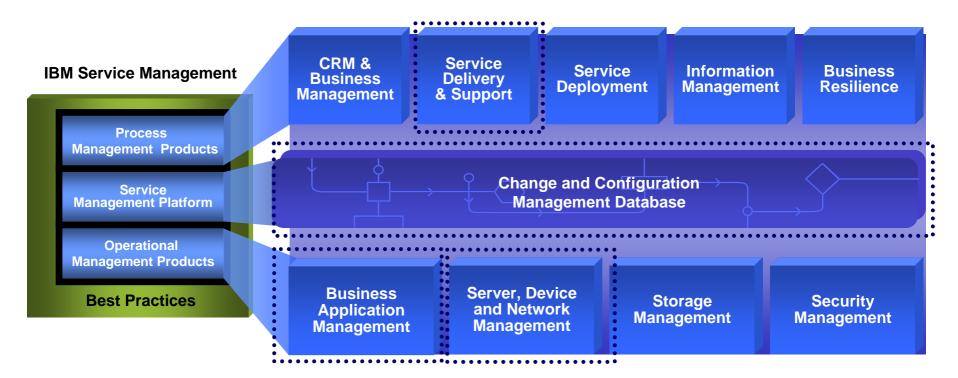
"As our business grows, we must deal with increasing complexity while delivering high quality IT services to our business users. The combined Netcool and Tivoli suite will help us meet the challenge."

 Mr. Yuan Jun De, Deputy General Manager, Bank of China Information Center





What Netcool Products Mean to IT Operations



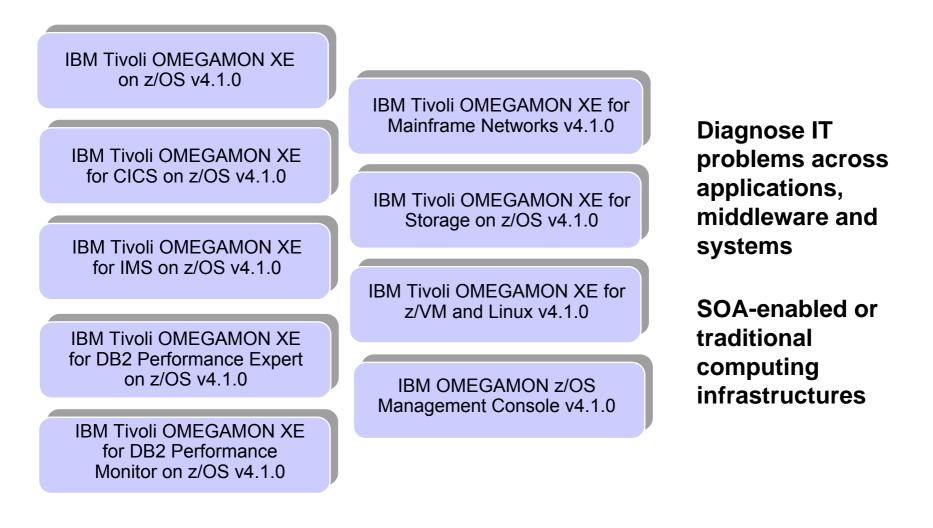
Netcool Solutions bring leading management capabilities:

- Network Management
- Resource Monitoring
- IP Convergence

- Performance Management
- Event Consolidation
- Business Service Management



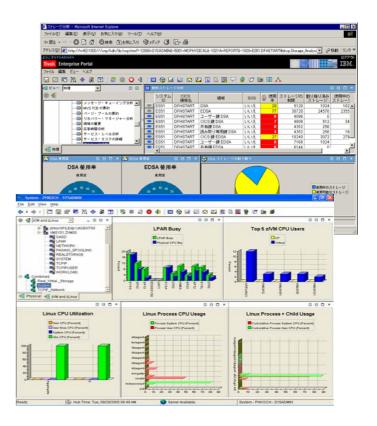
OMEGAMON XE Monitoring Solutions



New OMEGAMON XE Capabilities

Common across the OMEGAMON portfolio of solutions

- CCMDB Integration
- Language globalization
 - French, German, Italian, Spanish, Portuguese, Chinese (simple & traditional), Japanese, Korean
- Advanced interoperability via workspace linkages
 - Enhances and improves problem resolution
- Problem Determination Guides
 - Improves diagnose and operational problem solving
- Multi-product version support
 - Enables incremental deployment of products
- IBM zIIP monitoring





IBM OMEGAMON z/OS Management Console

- Available at no charge for z/OS 1.4 and above
 - Easy upgrade to comprehensive Tivoli Monitoring products
- For monitoring the health of z/OS sysplexes and systems
 - Replaces complex DISPLAY commands
 - Integrated Health Checker reports
- Powerful features:
 - Event notification
 - Drill-down to problem details and expert advice
- Version 4.1 adds new workspaces
 - Monitoring sysplexes

IX processes

- LPAR clusters



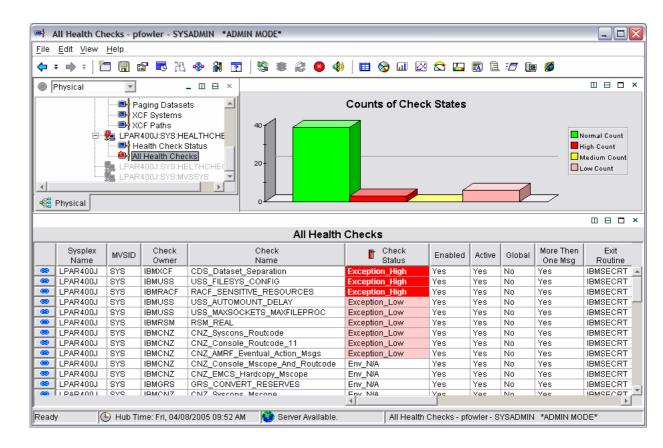


z/OS Health Checks in the Management Console

The Health Checker examines configuration values for deviations from best practices

Health check exceptions are highlighted in the zMC

IT staff can open a report for details and recommended corrective actions



Health Checker integration is a unique feature of the IBM OMEGAMON z/OS Management Console (zMC)



Composite Application Management Solutions

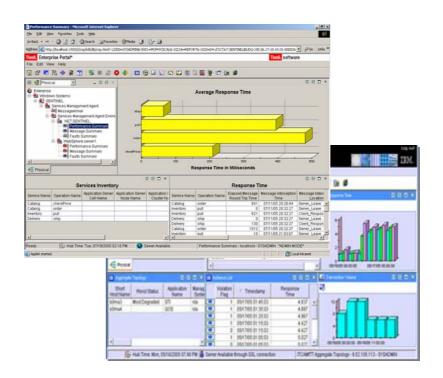
IBM Tivoli Composite Application Manager for WebSphere v6.1

IBM Tivoli Composite Application Manager for J2EE v6.1

IBM Tivoli Composite Application Manager for SOA v6.1

IBM Tivoli Composite Application Manager for Response Time Tracking v6.1

IBM Tivoli OMEGAMON XE for Messaging v6.0



Automatically monitor, analyze and resolve problems within component-based applications regardless of their cause

Composite Application Manager for SOA v6.1

Support for ISM strategy

- Discovery Library Adapters add discovered Service information to CCMDB

Integration with WebSphere Service Registry and Repository

- Reconciliation of registered services with those monitored by TCAM
- Tivoli Enterprise Portal views show business process relationships for impact analysis

Integration with WebSphere Enterprise Service **Bus SCA runtime**

- Provides SCA-based mediation primitives for enhancing management functions (monitoring, logging, routing and transformation)

New Platform support

- CICS TS 3.1, DataPower SOA Appliances, WebSphere ESB, WebSphere CE, JBOSS Application Server, SAP NetWeaver









IBM Tivoli Composite Application Manager System Edition for WebSphere DataPower v6.1

Management Solution for multiple WebSphere DataPower SOA Appliances

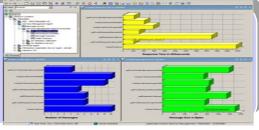
- Single Agent designed to manage multiple WebSphere DataPower SOA Appliances
- Basic monitoring for the appliances included
- Provided with every appliance or firmware upgrade

Integration with ITM and ITCAM for SOA

- Easy to add ITCAM for SOA or other ITM agents
- System Edition views coexist with ITM and SOA monitoring and management TEP portal views

The second secon

Windows or Linux based system



Integration with WebSphere DataPower Web GUI

 Provides ability to launch into WebSphere DataPower Web GUI for appliance configuration



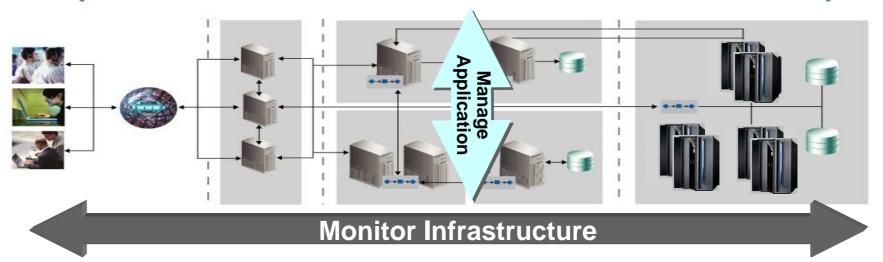
Seite 29



Tivoli Composite Application Management Portfolio

Delivering high-performing composite applications

Analyze and Measure Transactions & Services



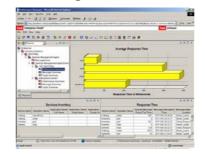
Composite Application Manager for for RTT



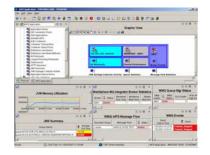
Composite Application Mgr for WebSphere &

W - Al Instant						
	Bill mither ann - 12ne - Onione Rome - W					
Comprets Application Manager for	and the second se		2	12		
the summittee saturate making	Stewarts Astrophilately cost w?		-	Mes	-	
	Manager and an and an					
	The Restory of The Control of the Control Stationer, \$10,000,000,000,000,000,000,000,000,000,	international day in factor the	ine lingth		Angles.	
The other Designation of the local division of the local divisione	Concession of the local division of the loca					
Aspenet/Janks	Applement APPT sevent \$20					
Comparison Data	Yes Dualty or 6,201 101-179		Name of Postal	10 AT 1 10 1		
mailow	Bertischen ander diestrichten Bertischen einem					
mailer	Friendling and Friendling		for Balances	-1040		
				10.00		
LANSING TADA STAR	and parameters in the second s			in he	_	
Rolling Street and street and a	Lastering :			1004	-	
A state of the state	Section 1	(martin)	International Name	111 .	1.97	
Provident Statistics	a contract of the second secon	1000	1.00			
an one of the second	and	2.04		5 28		
Anna 1	rent and when the set of the first fact	+		1 38		
Faller 24	conception in a second difference			0.0		
	operation the state light property descendences			1		
	entries on the second first strength of					

Composite Application Manager for SOA

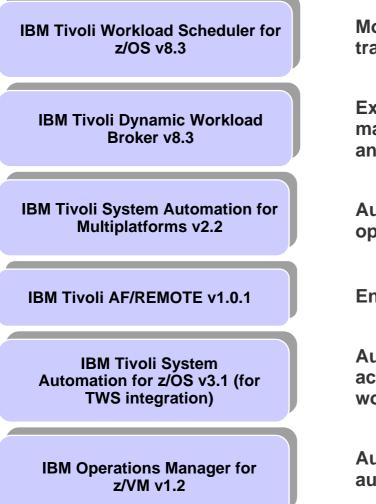


OMEGAMON XE and ITM





Workload and System Automation Solutions



Monitor, manage and automate workloads across traditional infrastructure and SOA-enabled environments

Extends the automatic clustering, scheduling and management capabilities of TWS to virtual computing and SOA

Automate I/O operations, Sysplex resources, and system operations from a single point of control

Enhanced alerting, notification and escalations

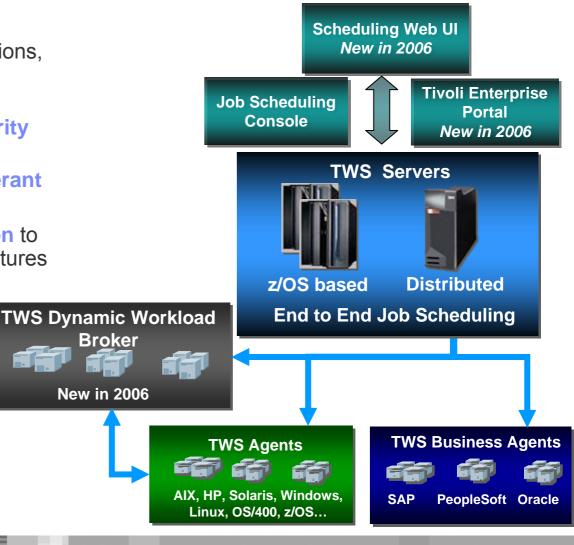
Automatically start and stop application groups according to planned, event-based or ad hoc TWS workload schedules

Automate z/VM routine tasks by using defined actions to automatically respond to specific issues when they arise



IBM Tivoli Workload Scheduler

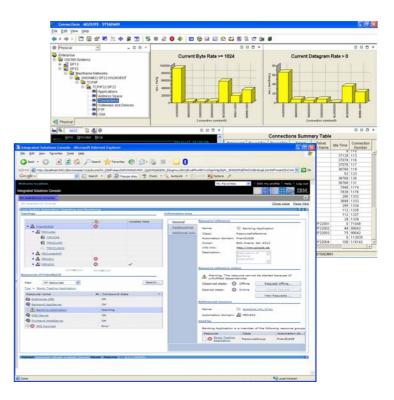
- Single solution to integrate workloads from multiple applications, across multiple platforms.
- Improves availability and integrity of production systems
- High Availability and Fault Tolerant architecture.
- Enhanced TWS-WLM integration to support new WLM scheduling features
- New TEP integration to monitor the status of TWS critical jobs
- Dynamic real-time workload automation in addition to traditional calendar and event-based scheduling
- New Critical Path Monitoring and management feature for TWS





System Automation & NetView for z/OS

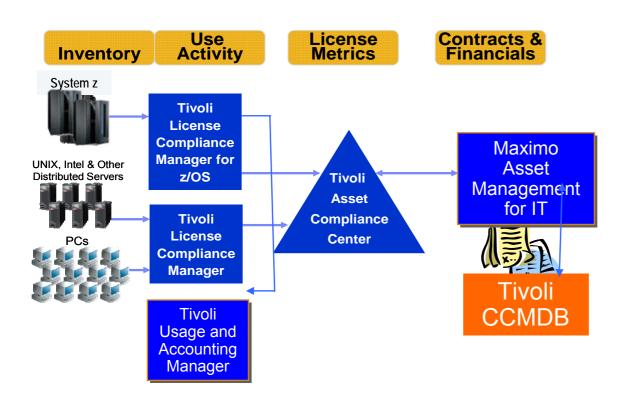
- Enhanced Tivoli System Automation on z/OS (TSA) integration with Tivoli Workload Scheduler (TWS)
- Tivoli System Automation for Multiplatforms provides integration with IBM High Availability Cluster Multiprocessing (HACMP) and Microsoft Server Cluster Service (MSCS)
- Tivoli NetView on z/OS enhanced TEP integration improved network availability and performance management





Tivoli End-to-End Asset Management

"Enterprises that begin an asset management program experience up to a 30% reduction in costs the first year.. and continue savings of 5-10% for the next 5 years" – *Gartner*



Only IBM Tivoli delivers the four essential sets of integrated information required for effective Software Asset Management across all significant environments.

Business Challenges

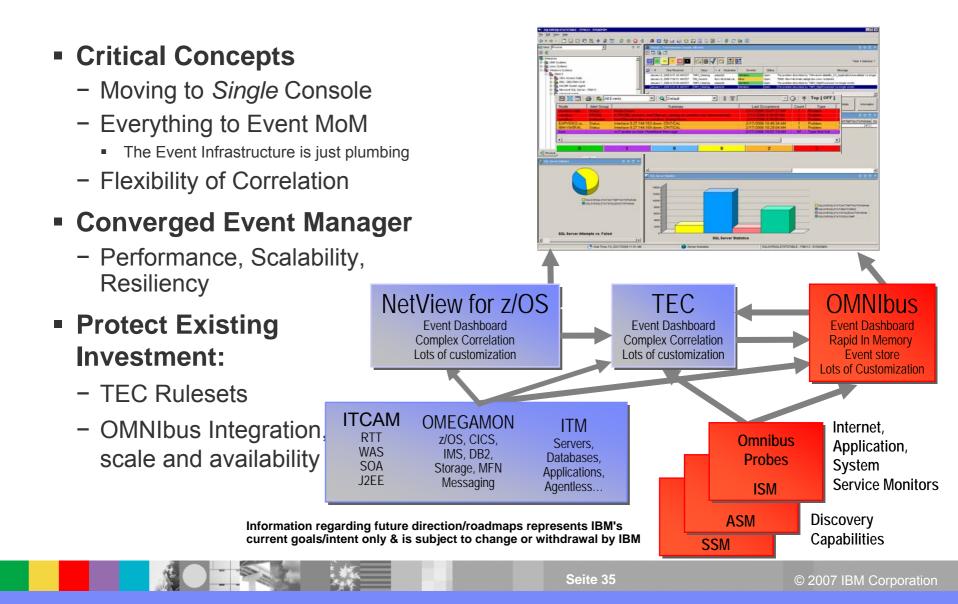
- · Software costs are difficult to "control"
- Potential for unexpected expensive software license compliance costs
- Hard to obtain essential "who uses what software" information that enables effective software asset management
- Difficult to shift software spending to align with business needs
- Align costs of business services to departments for budgets and chargeback

Tivoli Asset Management Benefits

- Tivoli end-to-end asset management solutions help control software costs and license compliance exposure to free up funds for priority projects
- Helps organizations demonstrate adherence to stringent accounting standards (Sarbanes-Oxley)
- Track usage of software packages, storage and system z IO for resource accounting and chargeback



Event and Automation Roadmap

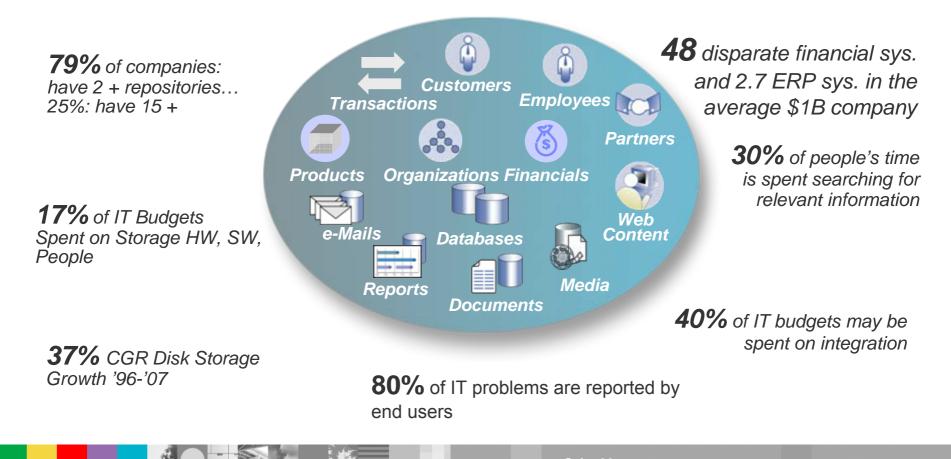




Today's Storage Management Challenges

60%+ of CEOs: Need to do a better job capturing and understanding information rapidly in order to make swift business decisions

Only **1/3** of CFOs believe that the information is easy to use, tailored, cost effective or integrated





IBM End-to-End IBM Storage Management Direction

Expand Storage Management ISM Solutions

- Enable common process execution across all platforms

Integrate System z & Open Storage Management

- Leverage CCMDB as a common data repository
- Provide common end-to-end reporting

Unify System z Storage Portfolio

 Leverage TEP technology to provide a more integrated System z Storage portfolio



Comprehensive IBM System z Storage Management



Storage Infrastructure management

	17	-	Managment v1 and a broad ra	Detimizer v1.2			
ľ							
	Business Continuity						
	Services Restore		BM Tivoli Advanced ackup & Recover fo z/OS v1.1				
	Minimizes operational risk by ensuring business data meets backup and recovery objectives						
	Data Retention						
	Data Retention						
	IBM Hierarchical Storage Manager (DFSMShsm)	IBM Tivoli Advan DFSMShsi		I Archive Manager for z/VM v1.1			
	Holpo control storego gra	suth and cont	und nonte for d				

Helps control storage growth and control costs for data requiring long retention periods.

Resource Virtualization

IBM Removable Media Manager (DFSMSrmm) IBM Tivoli Tape Optimizer v1.2 IBM Tape Manager for z/VM V1.2

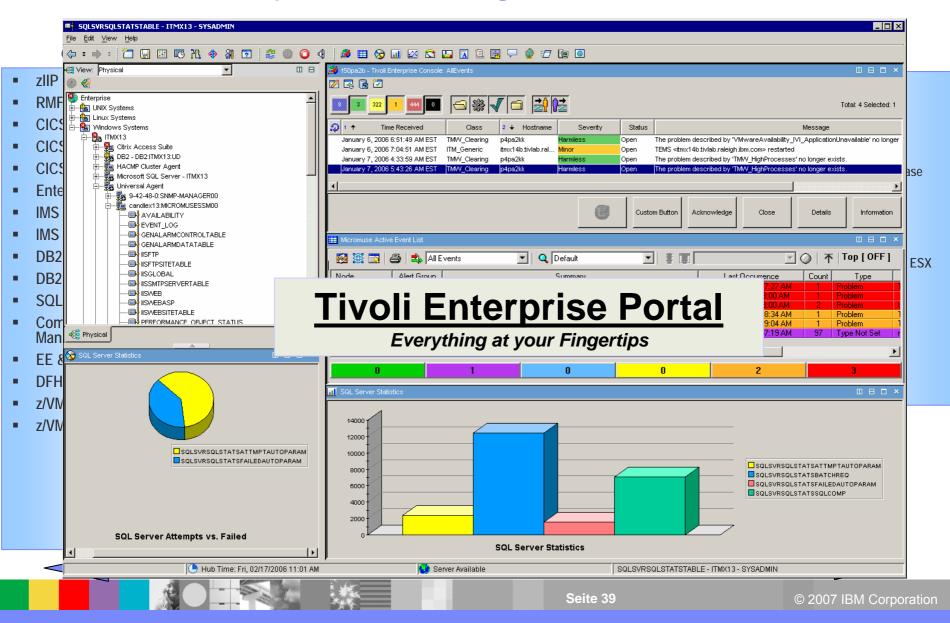
IBM Tivoli Automated Tape Allocation Manager V2.2

Increases flexibility and improves resources optimization

Seite 38



Centralized IT Operations Management





Tivoli IBM System z Road Ahead

4Q 2006				40 2007
 IBM Tivoli OMEGAMON v4.1 CICS, IMS,DB2 PE/PM Mainframe Networks Storage z/VM & Linux IBM Tivoli Composite Application Manager for WebSphere v6.1 For J2EE v6.1 for SOA v6.1 IBM Tivoli Identity Manager for z/OS v4.6 IBM Tivoli Federated Identity Manager for z/OS v6.1.1 IBM Tivoli System Automation for Multiplatforms v2.2 IBM Tivoli Uorkload Scheduler for z/OS v8.3 IBM Tivoli License Compliance Manager for z/OS v4.2 IBM Tivoli Usage and Accounting Manager v6.1 IBM Tivoli Performance Modeler for z/OS v2.3 IBM Tivoli Advanced Catalog Management for z/OS v1.1 IBM Tivoli Advanced Audit for DFSMShsm v1.1 IBM Tivoli Advanced Backup & Recovery for z/OS v1.1 	1Q 2007 IBM Tivoli OMEGAMON on z/OS v4.1 IBM OMEGAMON z/OS Management Console v4.1 IBM Tivoli System Automation for z/OS v3.1 (SPE) Sparkler – TEP Integration Consul zSecure v1.8	 IBM Tivoli NetView for z/OS v5.3 IBM Tivoli System Automation for z/OS v3.1 (SPE) Sparkler - GDPS Enhancements IBM Tivoli Directory Server for z/OS v1.8 IBM Tivoli Directory Integrator for z/OS v6.1.1 IBM Maximo Asset Management for IT v6.3 IBM Tivoli Advanced Reporting for DFSMShsm v1.1 	 SQ 2007 IBM Tivoli OMEGAMON for CICS TG on z/OS v4.1.0 IBM Tivoli System Automation Multiplatforms v2.3 IBM Tivoli System Automation for Integrated Operations Management v2.1 IBM Tivoli Usage & Accounting Manager for z/OS v7.1 IBM Tivoli Decision Support for z/OS v1.8 Consul zSecure v1.8.1 	 40 2007 IBM Tivoli System Automation for z/OS v3.2 IBM Tivoli License Compliance Manager for z/OS v5.1 IBM Tivoli Advanced Catalog Management for z/OS v1.2 IBM Tivoli Advanced Audit for DFSMShsm v1.2 IBM Tivoli Advanced Reporting for DFSMShsm v 1.2 IBM Tivoli Advanced Backup & Recovery for z/OS v1.2 IBM Tivoli Advanced Backup & Recovery for z/OS v1.2 IBM Tivoli Federated Identity Manager for z/OS v6.2



IBM Service Management Summary

- IBM Tivoli is committed to bringing System z solutions that:
 - Expand System z capabilities while enhancing its proven strengths
 - Reduce the costs associated with operational and systems management

Integrate and Interoperate

 Maintaining our leadership in enhancing System z hardware and software to integrate and interoperate with new platforms and applications

End to End Solutions

 Providing End-to-End management solutions to find and fix problems quickly, leveraging System z and Tivoli solutions

IBM Service Management Solutions

 Delivering IBM Service Management solutions that can meet your key challenges cost effectively







© Copyright IBM Corporation 2007 All rights reserved. IBM, the IBM logo, System z, WebSphere, Lotus, Notes, Domino, z/OS, DB2, eServer, zSeries and z/VM are trademarks of International Business Machines Corporation in the United States, other countries, or both.

Microsoft, Windows, and the Windows logo are trademarks of Microsoft Corporation in the United States, other countries, or both. Microsoft product screen shots reprinted with permission from Microsoft Corporation.

Linux is a trademark of Linus Torvalds in the United States, other countries, or both.

Other company, product, or service names may be trademarks or service marks of others.

The information is provided "as is" without warranty of any kind, express or implied and is based on IBM's current product plans and strategy, which are subject to change by IBM without notice. IBM shall not be responsible for any damages arising out of the use of, or otherwise related to, this information. Nothing contained herein is intended to, nor shall have the effect of, creating any warranties or representations from IBM (or its suppliers or licensors), or altering the terms and conditions of the applicable license agreement governing the use of IBM software.

All customer examples described are presented as illustrations of how those customers have used IBM products and the results they may have achieved. Actual environmental costs and performance characteristics may vary by customer.