

**Please Give Us Your Feedback.**

Thank you for attending today's 'Infrastructure Simplification and Best Practices for System z Service Management' Seminar. We know your time is valuable, and we appreciate the time you have spent with us today. If you would please take a few moments to answer the following questions to help us to better understand your business needs and provide feedback on today's program, it would be greatly appreciated.

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Company Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State/Prov. \_\_\_\_\_

Zip/Postal Code \_\_\_\_\_ My e-mail address is \_\_\_\_\_

May we use this e-mail address to provide you with information from IBM and other selected organizations that might be relevant to your needs?  Yes, you may send me information by email.  No, please do not use my information beyond the scope of this event.

Topic #	Topic Description	Are you interested in more information on the solution(s) or offerings discussed ?	Satisfaction with Session: 1 = Very Sat 2 = Satisfied 3 = Neutral 4 =Dissatisfied 5 =Very Dissatisfied
T-1	Infrastructure simplification		
T-2	System z technology update		
T-3	IT Service Management update		
T-4	It's time to take control of your infrastructure		
T-5	Managing service execution		
T-6	Ensure service delivery		
T-7	Enhance your IT compliance		
T-8	Improve problem and incident management		

Please provide comments and/or indicate any specific request for information or special interest you may have below.  
( Indicate the Topic Session ID next to your comments, e.g. T-1, T-4, etc).

Topic #	
Topic #	
Topic #	

Other comments: \_\_\_\_\_

Which describes your current environment as it relates to evaluating system management tools?  
 Currently looking for new tools or enhanced functionality to support my system management needs.  
 Do not require new tools or enhanced functionality to support my system management needs.

Do you have current plans to implement the following? (check all that apply)

<input type="checkbox"/> End to end, centralized systems management	<input type="checkbox"/> Event correlation and automation
<input type="checkbox"/> Business impact storage management	<input type="checkbox"/> Security administration and authorization
<input type="checkbox"/> Job scheduling	<input type="checkbox"/> Change and configuration management
<input type="checkbox"/> Software asset management	<input type="checkbox"/> None of the above

Would you consider deploying your non-mainframe workload(s) to the mainframe?  
 Yes, will be considering implementing new workload(s) on mainframe  
 Yes, will be considering moving/migrating workload(s) to mainframe  
 No, will not be moving or adding workload to the mainframe  
 No, but will be adding/moving workload to other platform(s)

Thank you again for participating in today's program; the feedback you have provided will help us better address and serve your business needs.