Infrastructure Simplification and Best Practices for System z Service Management Los Angeles Seminar Agenda

8:15 am	Registration and Continental Breakfast
8:30 am	Introduction
8:45 am	Infrastructure Simplification *Rory Canellis, System z9 Marketing Content Manager - Product differentiation*
9:30 am	System z Technology Update *Ed Gauthier, Linux for zSeries Marketing*
10:15 am	Break
10:30 am	IT Service Management Update *Kevin Hosozawa, OMEGAMON product management*
11:15 am	It's Time to Take Control of your Infrastructure *Rory Canellis, System z9 Marketing Content Manager - Product differentiation*
11:45 am	Lunch
12:15 pm	Managing Service Execution *Butch Rambish, System Automation Portfolio Product Manager*
1:00 pm	Ensure Service Delivery *Butch Rambish, System Automation Portfolio Product Manager*
1:45 pm	Break
2:00 pm	Enhance Your IT Compliance *John Katsos, Tivoli IT Specialist, Business Automation ITS, Americas Techworks*
2:45 pm	Improve Problem and Incident Management *Kevin Hosozawa, OMEGAMON product management*
3:30 pm	Closing Remarks

Presentations are available for download at http://www.ibm.com/software/zseries/zseminars/handouts