



IBM Commitment to Quality

IBM System Storage

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IBM System Storage  
<http://www.storage.ibm.com>

IBM has a long-standing commitment to delivering high-quality products. In our IBM Storage portfolio, we have a proven history of delivering highly available products.

In our Disk portfolio, we offer several product families that have delivered proven five nines (99.999%) availability:

- DS8000 family
- DS4000/DS5000 family
- N series family
- SAN Volume Controller

In our Tape portfolio, we measure Mean Cycle Between Failures (MCBF). For example, the TS3500 tape library has achieved better than 2,000,000 MCBF.



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