

ADOBE PAGEMAKER 7.0

Application ReadMe for Windows® and Macintosh Editions

This document includes supplementary or last minute information not covered in Adobe® PageMaker® 7.0 documentation or online help. It contains tips, known issues, and limitations you need to know to successfully use PageMaker 7.0 software and to exercise new functionality.

For help installing PageMaker 7.0, review the How_to_Install.wri (Windows) and How_to_Install.txt (Macintosh) documents available on the PageMaker 7.0 application CD-ROM. For information on filters, converters, and cross-platform issues, refer to the related ReadMe files on your PageMaker 7.0 application CD-ROM and in the PageMaker 7.0 folder on your hard drive after installation.

The following documents are installed with PageMaker 7.0 in a folder called “TechInfo,” which can be found in the “PageMaker 7.0” folder:

- Filters.pdf – includes information regarding graphic and text file import functionality.
- Pantone_Readme.pdf – includes information regarding the new Pantone® color libraries available with PageMaker 7.0.
- ScriptGuide.pdf – a guide for using the PageMaker script language.

The ReadMe files for the PageMaker 7.0 converter utility for Microsoft Publisher (Windows only) and QuarkXPress (Macintosh and Windows) are also available on your hard drive after installation.

For Windows users:

- <install drive>:\Program Files\Adobe\PageMaker 7.0\Converter for MSP_QXP\Converter for MSP_QXP.pdf

For Macintosh users:

- Converter for QXP.pdf can be found in the “Converter for QXP” folder in the “PageMaker 7.0” folder.

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1. DATA MERGE TIPS AND ISSUES

Pre-Merge Checklist

Merging source file contents into your target PageMaker publications alters the original files. Always save a separate copy of your PageMaker publications before performing a data merge.

Complete editing and alterations to your publication before merging. The merge process splits single stories in multiple stories, making changes more difficult [424331].

Make sure the pasteboard is empty before starting the merge. Otherwise all pasteboard items will also get merged (and copied on each new page created). [425490]

Creating a Publication for Merging

Always use the Preview Records command on the Data Merge palette to check any formatting done to data field placeholders before merging records.

Unsupported formats: You cannot apply Drop Cap or Change Case attributes from the Utilities > Plug-ins menu to your placeholder fields. This converts them from placeholders to plain text. [416275, 416276, 416277, 419443]

Hyperlinks within the data source lose their hypertext property and become plain text when the document is merged. If hyperlinks are required, they need to be created after the merge process. [416275, 416276, 420672]. In addition, anchor sources with destinations in the same document may lose their hypertext property after merge.

Unexpected bullet behavior: If you add bullets to data field placeholders and then remove them using the Remove button on the Bullets dialog box, text or formatting may be lost. Remove bullets from data field placeholders using the Delete or Backspace keys. [416263, 416273]

Adding bullets to image fields: You must apply bullets to image fields one at a time. You can't select multiple image fields and then apply bullets to the selection. [416274]

During Merge

Clipboard: The Data Merge program utilizes the clipboard, so any information put there before merging will be lost. [418092]

Consecutive merges: If you are working with very large data files and wish to perform more than one merge, close the publication and reopen after each merge before merging again. [422193]

Merging large numbers of records: Note that you can merge up to 10,000 records on a Windows system. Total records are defined as the number of distinct data placeholders in a target publication multiplied by the number of pages that will be created in the merged publication. Should you run into this limit, the last record in the merged document may not be complete. You may need to delete data for the last record, save the merged document, restart PageMaker and start merge operation for the remaining records. [428697]

Troubleshooting

Unexpected Termination: Note that your merge process will terminate if the program detects an error. You will see an error message that describes the problem; for example, "The field "name" in record 27 cannot be opened." You will then be asked to restart PageMaker. Fix the record in the data source file and then choose the Select Data Source command again. This is designed to help you identify and correct the error

immediately. You can choose to skip the erroneous record by using the Ranges option in the Record Range section of the Merge Records box during the Merge Records process. [413489, 413917]

Unexpected Error Message: When attempting to open a data source file, you see this message “The data source file you have selected has no records. Fix the file and then choose the Select Data Source command again.” Extra carriage returns or special characters in the field names, such as quotation marks, can cause this error. This causes the records to be considered invalid and thus a file with no records. Please check your data file carefully. [415127]

2. PRE-PRESS TIPS AND ISSUES

Packaging OpenType® fonts: The Save For Service Provider plug-in may not be package these fonts, even though preflight shows the presence of these fonts. You need to package these fonts manually. [427248]

Centerline trapping: The default value has been changed from 70% to 100%, which forces a spread or choke based on ND values. [419364]

3. PRINTING TIPS AND ISSUES

Handling Spot Color from a Placed File

Adobe Illustrator 9.0.x and InDesign 1.5.x: If you wish to place a PDF containing a spot color from these applications, save the images in EPS format before placing in PageMaker. [423927, 430216]

Adobe Photoshop: If you want to place a Photoshop file containing spot color, note that Photoshop requires you to first save the file in DCS 2.0 format, not PSD. For more information on the DCS 2.0 format, please go to the Adobe website: www.adobe.com/support/database.htm. [423100, 423713, 423086]

ICC Version 3 Color Profiles

PageMaker does not support ICC (International Color Consortium) 3.0 profiles. It does support earlier versions. [390774]

PostScript 3 Images

PageMaker files that contain images requiring Adobe PostScript 3 may not print correctly or at all on a Level 2 PostScript Printer. When a user places a graphic requiring PostScript 3 into a publication flagged for a PostScript Level 2 printer, PageMaker displays a warning; for example, “Page cannot be separated. Special separations handling required.” However, when the file is exported to PDF, the warning is lost, and the problem may not be detected during preflight. [430111] Be sure your printer is capable of PostScript 3 printing before placing the file.

Agfa Apogee PDF RIP

Placed Adobe Illustrator AI files and PDFs with gradients do not color separate correctly. Save the original file in EPS format and place again. [425198]

4. PAGEMAKER 7.0 TIPS AND ISSUES

Opening and closing a PageMaker document when PageMaker is already running with an active dialog box may cause the application to close (Windows only). Please close all dialog boxes before opening another instance of PageMaker. [381988]

When opening a template, you may get a Panose error that required fonts are installed but not activated. Be sure that Adobe Type Manager® or some other font manager software is installed. You will need to install the required fonts. Refer to the How_To_Install.wri (Windows) and the How_To_Install.txt (Macintosh) documents found on your PageMaker 7.0 application CD-ROM for instructions on installing fonts.

Rebooting after Installation

Adobe recommends to users of all supported operating systems to reboot their computer after installation of PageMaker 7.0.

Running Multiple Versions

Unable to open PageMaker 6.0 and 7.0 side by side (Windows only): If you used the online registration option during set-up, registry entries are overwritten, preventing PageMaker 6.0 from launching. [432164] To correct the problem, you need to adjust your registry settings. In HKey Current User\Software\Adobe\PageMaker, the value for PM6LangDir needs to match that of the language folder in the x:\PM6\Rsrc folder.

NOTE: This procedure involves editing the registry. Adobe does not support editing the registry, which contains critical system and application information. Make sure to back up the registry before modifying it. For more information about the registry, refer to Windows online help.

Tables

Inserting a table into PageMaker (Macintosh only): This can cause the application to close, due to conflicts between "Microsoft OLE Automation" and "Microsoft OLE Library" installed by MS Office versus the versions installed by PageMaker. Place the table as an EPS file. [427573]

Documentation Errors

Page 185 of the PageMaker 7.0 User Guide describes an incorrect Windows keyboard shortcut. To insert a nonbreaking space, press Ctrl+Alt+spacebar, not Ctrl+Alt+H as reported in the User Guide.

Page 240 of the PageMaker 7.0 User Guide describes an incorrect Windows keyboard shortcut. To create a new line within the current paragraph, press Shift+Enter, not Enter as reported in the User Guide.

5. KNOWN ISSUES WITH OTHER APPLICATIONS AND FILE TYPES

Placing and Printing EPS Files

Macintosh 8.6 users need to make sure that fonts are embedded in EPS files that are placed into PageMaker. Macintosh 8.6, 9.1 and OS X (classic) users need to make sure fonts are embedded in EPS files that are printed from PageMaker. [437344. 415088]

Adobe Acrobat Distiller -- Exporting a PageMaker File as a PDF

Security: To apply security to a marked PDF document, you must set the security options in PageMaker, not Adobe Distiller. When you choose Export>Adobe PDF, the PDF Options dialog box appears. Click the Security tab and choose the appropriate settings, including the Master User password. [429820, 429710]

PDF files with missing fonts fail to export to PDF. To correct this, open Distiller, select the appropriate Job Name, and choose Edit Job Options. From the Settings Menu, choose the Fonts tab, and set the "When Embedding Fails" option to Warn and Continue. [429416]

On Windows 2000 if you change options directly in Distiller, you must close and re-launch PageMaker for those changes to apply during PDF export. [417343] *Note: This is true for other Adobe products as well as PageMaker.*

Embed Tags (also known as Tagged PDF): Be aware that not all elements in a tagged PDF can be correctly identified. Although the PDF may look identical to the PageMaker publication, reflowing the PDF may cause viewing problems. Please check <http://www.adobe.com/products/pagemaker> for more detailed information regarding how to optimize publications for reflow using tagged PDF.

The time it takes to create tagged PDF (exporting to PDF with the embed tags checkbox checked) for large documents (more than 10,000 paragraphs) may take several minutes.

If there are problems with your PageMaker file during the process of creating tagged PDF, you may see the same printing error message appear twice. This is because PageMaker creates a temporarily file during the PDF creation process. Consequently the system will report the same error on both files. [425243]

Adobe Illustrator

Spot color: To place an Illustrator 9.0.x file or PDF file containing spot color, save the images in EPS format. [423927, 430216]

Very large files: To handle placing a very large AI file (e.g., larger than 1 MB or with many gradients), choose Print options PostScript 3 and Composite in the PDF import filters dialog box. If you do not, you may get the following message: "Cannot place this file, PDF Filter Error, Generic Failure". On a Macintosh, this may cause the system to stop responding [420076]. Be sure that your printer is capable of PostScript 3 printing before using this option.

Placed Illustrator images with gradients do not color separate correctly. Save the original file in EPS format and place again. [425198]

Blend effect: Placed Illustrator 9.0.x native application files or EPS files that contain objects with a blend effect applied will appear black on-screen. [417712]

Feather effect: Placed Illustrator 9.0.x native application file that contains objects with a feather effect applied generates a PostScript error message. Save the original file in EPS format and place again. [430452]

Adobe InDesign 1.5.x

Spot color: To place a PDF file containing spot color, save the images in EPS format. [423927, 430216]

Adobe Photoshop

Photoshop 6.0 TIFF file with JPEG compression: Placing this kind of file requires compromises in quality. Try a different quality/file size setting or a different file format using the Photoshop Save option. [432004]

Photoshop 6.0TIFF or PSD saved with ICC Profile: A profile having black in its content separates as registration black when CMS is on. Workaround: Change CMS Preference to None. [432178]

A Photoshop 6.0 DCS 2.0 EPS placed in PageMaker and exported as a PDF displays a blank page. [431384]

Using the No Composite Option in the source application causes the problem. Reopen the file in the original application and use any of the following types of DCS 2 file.

- No Preview Multiple File Color Composite (gray composite for gray images only);
- 1 Bit Preview Multiple File Color Composite (gray composite for gray images only);
- 8 Bit Preview Multiple File Color Composite (gray composite for gray images only).

ScenicSoft Color Central Sampler

Non-EPS sample images (Windows only): Because ScenicSoft Color Central Sampler ® saves TIFF files and other image files as EPS but with different extensions, PageMaker cannot process the image. Please save your sample files in EPS format. [429042]

Macintosh OS

Shortcut key conflict (OS 9.1 or OS X): Keyboard shortcut keys for tool selection clash with Apple Hot Key functions. [428085] To correct this problem, you can turn off Apple's Hot Function Keys in the Keyboard Control Panel.

PowerPC and Mac OS X [classic mode]: You may have problems launching some PageMaker scripts that have dialog boxes. Execute these scripts using the Trace mode. [395830]

Converter for QuarkXPress: If you try to convert more than five files which will be saved to locations other than your local drive, PageMaker may not be able to complete the conversion process. You will need to restart your computer. [422224]

Unexpected display of Personalization dialog box (Macintosh OS 8.6): When exporting to PDF format without Adobe Acrobat Distiller installed, instead of the expected error message "PageMaker can not find Distiller. Please install Adobe Acrobat® 5.0", the Personalization dialog box appears. Installing Acrobat Distiller, which is needed for exporting to PDF, removes this problem. [422514]

Microsoft Windows NT (SP4 or later)

Slow launch or application freeze-up: If a SoundBlaster® Audio PCI 64V or AWE® 64 PCI sound card is installed, when launching PageMaker 7.0 for the first time PageMaker launches slowly or freezes. [386578] The following Dell models have been known to exhibit this behavior: Dimension XPS B____r, Dimension L____r, Dimension L____cx, Dimension L____c, Dimension XPS T____, OptiPlex GX300, OptiPlex GX110, OptiPlex GX100. SoundBlaster driver versions 5.13C and 5.13D have exhibited this behavior.

Contact Dell for a driver that will resolve the issue. Visit Dell's support site at www.support.dell.com or disable the sound card driver. Note: *This will disable sound on the machine.*

Icons may not appear in full color. To correct this, click the right mouse button on your desktop, choose Properties, the Plus tab, and check the box stating "show icons using all possible colors".

Microsoft Windows 98 or Windows ME

When you start Adobe PageMaker 7.0 or earlier in Windows 98 or Windows ME, PageMaker may return the error, "Cannot start PageMaker, unable to load icon DLL for this screen." There are multiple solutions for this problem. Please see <http://www.adobe.com/support/techdocs/27662.htm> for more information.

Microsoft Word

Bullets: Bullets in some fonts are not imported properly from Microsoft Word. With some fonts the bullets disappear or are replaced with other symbols. Macintosh fonts with this problem include 1) Arial® 2) Calcite Pro 3) Lithos Pro Regular 4) Lucida® Sans Unicode 5) Tahoma. Windows fonts include Tahoma. [392257] For more information, refer to the Filters.pdf that is installed with PageMaker 7.0 in a folder called "TechInfo," which can be found in the "PageMaker 7.0" folder.

Pasting RTF text from MS Word 2001 (Macintosh only): Word does not copy RTF selections to the Clipboard unless the "Include formatted text in Clipboard" preference is checked. The option is in Word 2001/Edit>Preferences>General>"Include formatted text in Clipboard". [432033]

QuarkXPress XTensions

PasteBoard XT data: Documents using this extension may not convert properly. The PageMaker Converter for QuarkXPress handles core QuarkXPress features and extensions; it converts only a subset of third-party QuarkXPress XTensions. Disable non-Quark XTensions before saving the QuarkXPress document, and then convert the document. [422800]

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