SharePoint 2010 – User profile - event id 1004 and 1001

The following is a known issue with SharePoint 2010, since it has been released as RTM.

However, there is no 'real' solution neither explanation on why this is happening.

Here is solution, but not an explanation 😊.

First, the issue:

The following events are logged on the application event log:

Log Name: Application

Source: MsiInstaller

Date: 26/11/2010 14:41:43

Event ID: 1004

Task Category: None

Level: Warning

Keywords: Classic

User: NETWORK SERVICE

Computer: <computer name>

Description:

Detection of product '{90140000-104C-0000-1000-0000000FF1CE}', feature 'PeopleILM', component

'{1C12B6E6-898C-4D58-9774-AAAFBDFE273C}' failed. The resource 'C:\Program Files\Microsoft Office

Servers\14.0\Service\Microsoft.ResourceManagement.Service.exe' does not exist.

Log Name: Application

Source: MsiInstaller

Date: 26/11/2010 14:41:43

Event ID: 1001

Task Category: None

Level: Warning

Keywords: Classic

User: NETWORK SERVICE

Computer: <computer name>

Description:

Detection of product '{90140000-104C-0000-1000-0000000FF1CE}', feature 'PeopleILM' failed during request for component '{1681AE41-ADA8-4B70-BC11-98A5A4EDD046}'

Then, the solution:

Open Windows Explorer and browse to **C:\Program Files\Microsoft Office Servers**

Right click on the **14.0** directory and go to the **Security** tab

Add **Network Service** with **Full Control** rights

Et voilà, no more event logged.