



## WORKING INSTRUCTIONS FOR Software Rollout Process

### REMOTE SUPPORT SERVICES APPNOMIC

**Document Version: 1.0**

**Date: 02/08/2010**

#### Document Objective

The main objective of this document is to provide the Standard Operating procedure for Software Rollout Process

#### Contributors

#### Version Control

Date	Version	Name	Role	Section	Amendment
06/08/2010	1.0	Shiva	Author		
09/08/2010	1.0	Ganesh	Reviewer		

#### Document Reference

Item	Description
Document Title	WORKING INSTRUCTIONS FOR Software Rollout Process
Status	
File Name	
Type	Confidential
Publish Date	02/08/2010
Revision Date	

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## 1. Process Objective

Rollout software packages after obtaining internal approvals

## 2. Procedures

### Open SCCM Console.

Prior to creating collection, verify computer number to be installed.

- Expand Queries folder in SCCM
- Click All Systems by Last Logged on User
- Enter username in prompt window
- Click Search
- (to clear search, click Refresh)

### To create collection:

- Right-click Livetime Tickets collection
- Click New – Collection
- Type in required information in the following way: Livetime Ticket # - Date – Product (Ex. 158424 – 07/29/2010 – Microsoft Visio)
- Copy contents of the name that you entered.
- Click Next
- Click computer icon for new Membership in the collection
- Enter the following criteria: Resource Class: System Resource; Attribute Name: Name; Value {Computer Number as queried}
- Click Next
- Click Next (not required to specify a collection)
- Click Finish

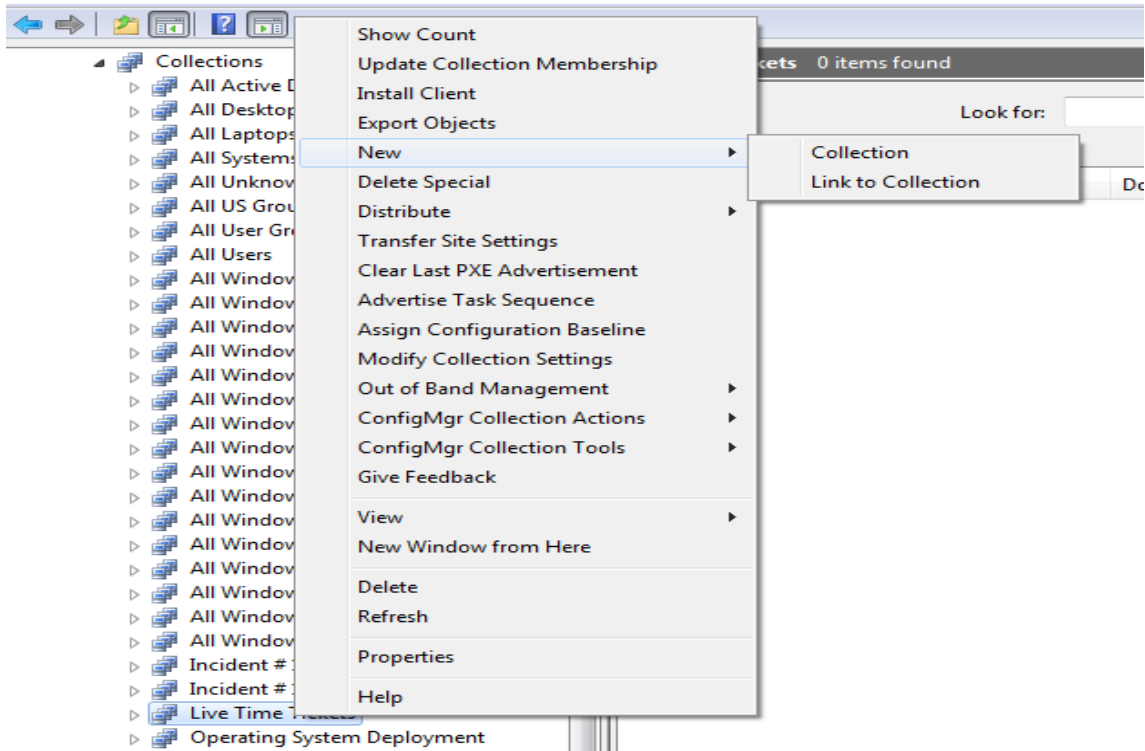
### To distribute software to newly created collection:

- Expand Livetime tickets collection
- Right click newly created collection
- Right-click collection, Click Distribute – Software
- Click Next
- Select Existing Package
- Click Browse
- Select required installation
- Select next on following windows

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- At Assign program window, select Yes, Assign the Program
- Use current system time for installation
- Click Next
- Click Next
- Click Close

### Program has been deployed



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**New Collection Wizard**

**General**

**General**

Membership Rules  
Advertisements  
Security  
Progress  
Confirmation

**Name:** 158424 - 07/29/2010 - Microsoft Visio/Microsoft Project

**Comment:**

**Last update**  
The collection has not been updated yet.

**Last membership change**  
The collection has not been updated yet.

< Previous   **Next >**   Finish   Cancel

**Create Direct Membership Rule Wizard**

**Search for Resources**

Welcome  
**Search for Resources**  
Collection Limiting  
Select Resources  
Finished

Locate the resource that you want to add as direct members of the collections.

Find all resources that match the following criteria.

**Resource class:** System Resource

**Attribute name:** Name

Type: String

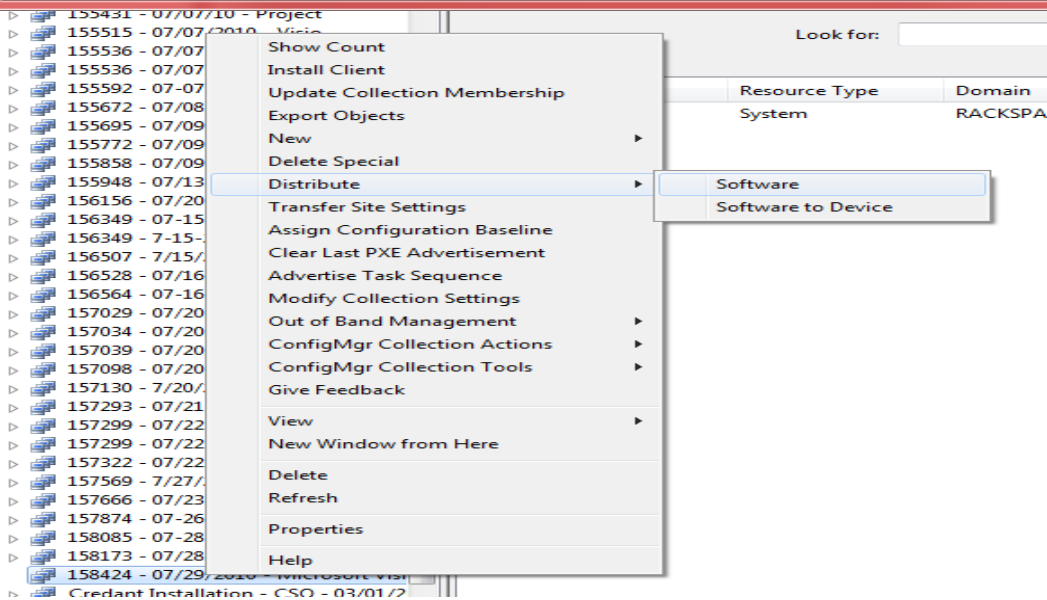
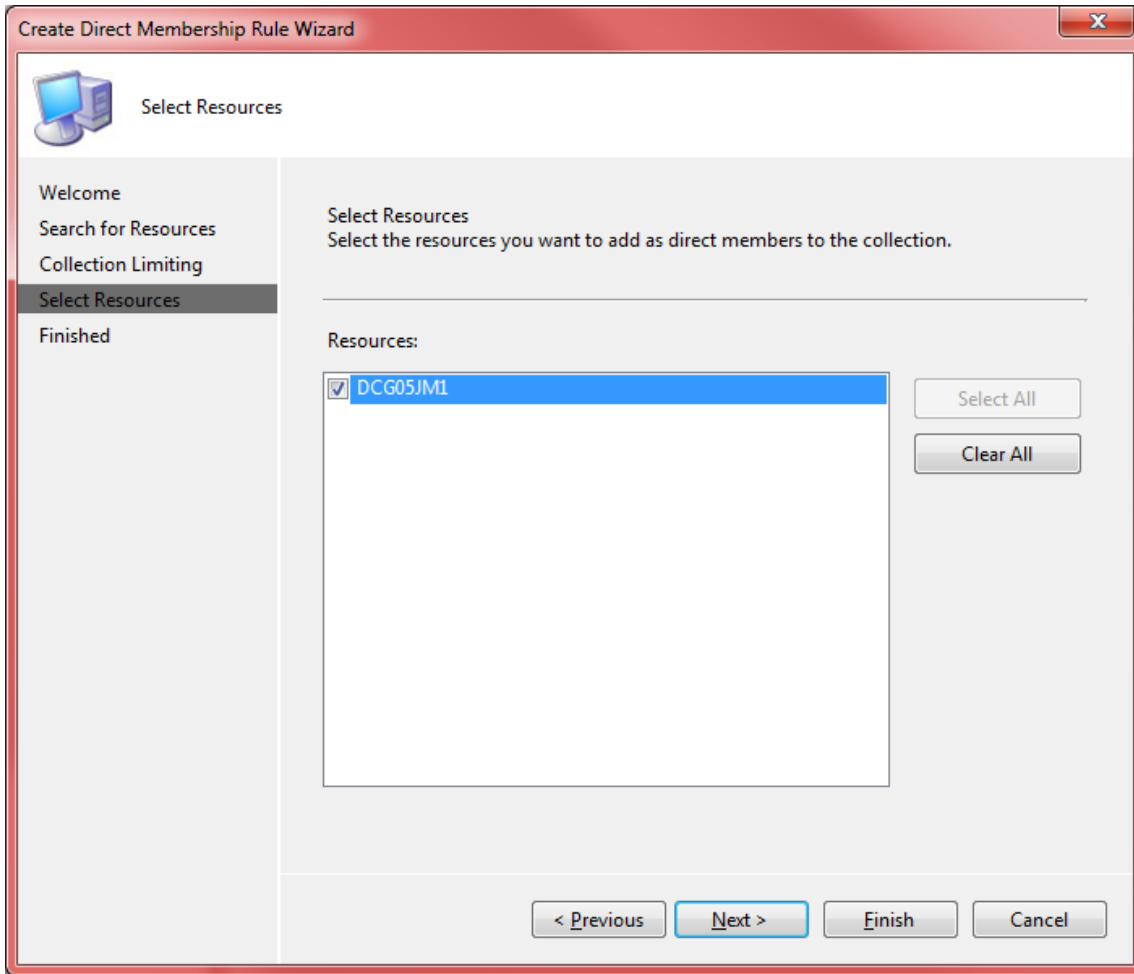
Exclude resources marked as obsolete

**Value:** DC05JM1

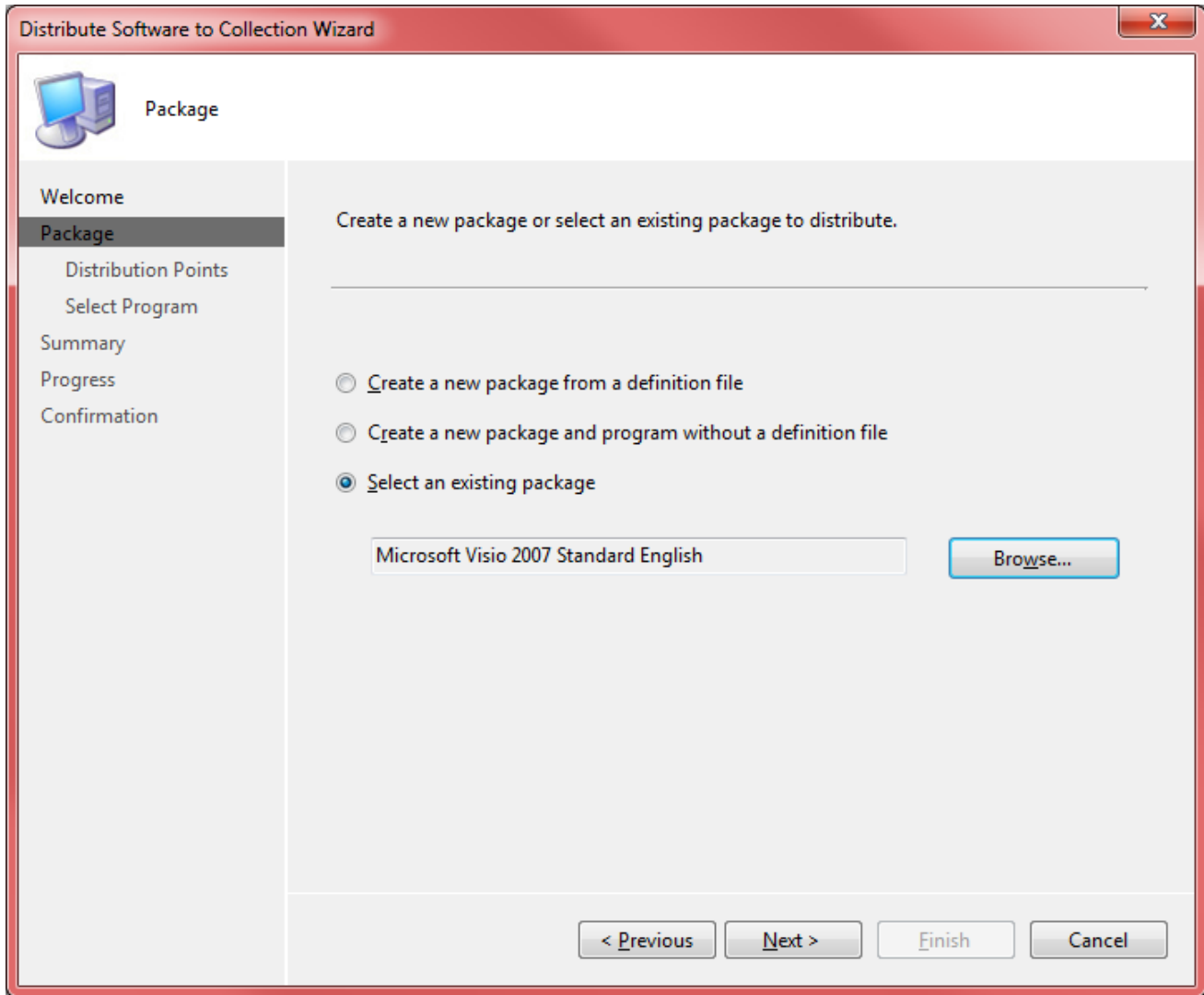
Note: For values of type string, use the percent character % as a wildcard to match multiple strings and allow partial string matching.

< Previous   **Next >**   Finish   Cancel

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