ORTS Workshop January 7th and 8th Feedback Sheet

Sessions

Answer Options	Poor	Not useful	Neither	Useful	Very Useful	Response Count
Welcome	1	0	2	7	4	14
Saturday AM	0	0	0	5	8	13
Saturday PM	0	0	1	5	7	13
Sunday AM	0	0	1	7	5	13
Sunday PM	0	0	1	5	7	13
Other comments					7	
answered question						14
skipped question						0

Other comments

everything was covered, a little hard to start.
too small a group. OTRS experts and newbies session can be awkward
Saturday PM: derailed by governance, surprisingly productive breakout
learnt a lot about ORTS, outreach and discussion of BLD was untimely
too much governance not enough practical discussion
focused and informative. Sunday AM did not go.
PM: Random and not as useful as earlier

Facilities

Answer Options	Terrible	Poor	Neutral	Good	Excellent	Response Count
Location	0	0	0	5	8	13
Meeting Rooms	0	0	1	4	8	13
Lunch Saturday	0	0	2	5	5	12
Lunch Sunday	0	0	0	8	4	12
Wi-Fi	1	0	1	3	7	12
Other comments and suggestions						6
answered question						13
skipped question						1

Other comments and suggestions

good veg samosas
projectors in secondary room?
should have had flip charts Wi-Fi did not work at times.
slightly patchy Wi-Fi
sufficiently spacious
Welcome session: unclear who was leading the session.PM Session: loved the session.

Any further comments

Feedback on feedback form fellows,

 I am missing question in the contacts which could help to prepare a second OTRS meeting

Thoroughly enjoyable workshop with lots of fascinating discussions. Rapid reimbursement if expenses was welcome change. I would say if sandwiches are provided it might be cheaper to nip out to a supermarket rather than ordering in.

requiring a mobile to enter the building is slightly problematic. I suggest in future event to tell people to bring a mobile phone to get into the building.

Still trying to get on ORTS

Generally a good weekend and it was good to discover wikimedia.uk HQ

some air conditioning perhaps

I came with very little knowledge of OTRS. I feel I have learnt a great deal from attending the sessions. Thank you for setting it up

Need to be sure there are piratical outcomes. Maybe working on parts. IAC sessions on templates as an example.

Great event thank you