

## Key takeaways:

- Shift in internet: used to be the thinking that language of internet would be English, no need to build
  out native tongue resources, but now seeing trend in other direction (e.g., blogging)
- Building small language Wikipedia is going to take a totally different approach than was taken with building German, English – this does not mean translation (this is not acceptable), but potentially about linking into formal education system (high school level)
- Sees enormous potential in creating affinity groups within Wikipedia those working on smaller Wikipedias in e. Europe, Africa, Asia who are facing similar challenges, can learn from each other; learning from other organizations like Global Voices on how they've identified connectors and indigenous leaders who are interested in technology/information
- Very excited about strategy process, interested in serving in advisory capacity and had lots of suggestions of individuals within developing world to connect with

## On process:

- Glad to have this conversation about strategy process; Advisory Board has not been fully integrated yet
- O Community perception of Advisory Board is that we are outsiders brought in by Jimmy, who don't understand wiki culture; my response is that, "yes, we are a group of outsiders, and that is a good thing"
- o Tricky thing is that Wikipedia has evolved its own unique culture and cultures, with impenetrable mailing lists, it's a full time job to read
- People who have jobs in real world, are not fully integrated into the community
- Very interested in serving as an "expert on call" to strategy process; devote an hour a week over 2 months, responding to well-structured questions
- Very excited that extending reach/participation to developing countries is an issue that we are grappling with in strategy process
  - o If we ask, "Are we a free encyclopedia for everyone? Are we close or far from that goal?" One version is that we are close to it, participation is leveling because we have a good encyclopedia
  - o Writing an article in the *Future of Foreign News* "Wikipedia is emerging as newsroom, hard to beat"
  - o As it turns out, Wikipedia kills Wikinews in terms of development, and that's okay
  - I would expect that path going forward English Wikipedia is about refinement, quality on existing articles, and all new work will be breaking news

- Shift to a different paradigm, we will be closer to being a newsroom than being an encyclopedia
- This is a really different case than in Bambara (language in Mali) few hundred pages, authors not Malian
  - Who is using? Who is writing? How do we build a small language? Wikipedia?
  - Do we take best articles from French Wikipedia or from simple language and translate? Can we build same way as build a big on?
    - We had a good conversation about this, we had a session on this at
       Wikimania in Boston Swahili Wikipedia
- About 5 years ago saw a shift in the Internet: moving towards native tongues
- Prior to 5 years ago, all in English: bloggers were in English to have national audience
- hi Wikipedia 5 years ago was small; Indians wrote in en WIK
  - o en Wikipedia had an audience, hi did not
  - o But as increasing number of hi speakers go online, the shift is happening
- Jordanians now write in Arabic (2/3 now blogging in Arabic), since so many more Arabic speakers online
- Icelandic and Welsh Wikipedia have survived too: the reason is a statement of cultural identity
  - o Cultural focus within these Wikipedias (most edited sections)
  - o Bring culture from 20<sup>th</sup> to 21<sup>st</sup> century bring into digital age
- This argues for NOT translating from larger WIK since this is not what these smaller WIKs are all about - should be about culture
- What is holding them up?
  - o Not the "rules"
  - o If I am a young Bambara speaker, I'm going to make my contribution in French since what I am writing about and what I want to engage with others with will be is French: most widely used Internet language for me
    - Class issue: the folks who can contribute are bi- and tri-lingual, and Bambaraonly language users are not online to engage
    - Only incentive there is cultural preservation
  - o Small languages maintained by passionate Europeans (10K articles) e.g. Welsh has 25K articles it is cultural preservation
- Look at 10K+ and 25K+ and look to see what they are doing, the ones who have language choice and choose to go with smaller language

- o Did they start with colonial language and then shift?
- o Need post-colonial language for educational resource: there is a shift in education towards native language at primary level will be using Bambara: reading and basic math
- What can WMF and Community to do?
  - o Let's figure out who is doing this well and what they are doing
- We built Global Voices we looked at people who were blogging in local natives
  - o "Bridge bloggers": we latched onto them
  - "Bridge bloggers" wanted to do their work in native tongue: no strong business reasons,
     but there is community enthusiasm
  - Using broken English as their working language, "bridge bloggers" started helping each other out: those with similar issues start
- Can we build an alliance between different African speakers build cross-language working groups?
  - o Wikipedias of thriving languages (more than 10K articles), clearly spoken/working language - can we bridge them both in person (scholarships to working group at Wikimania) and online?
    - Define common work language so they can bridge/work together
- How do we find these people even to start these small language? Where do we start?
  - o Wikipedia is an encyclopedia funded by the European education system (Europeans enrolled in free universities and aren't requiring them to attend classes e.g. Germany)
  - E.g. Ghana guys who have college education, good Internet skills, disposable income –
     they are fantastically over-committed already building new industries, most desirable
     hires, there is not the same class of "cafe dwelling"
    - Same in Arabic world all starting businesses in their free time
  - Need to co-op the education system need to insert in the education system
    - E.g. Indonesia -- better than descent education system, want to preserve Bahasa Indonesian, there is a spread of Internet cafes, but 20-somethings are getting jobs tough folks to buy their time of because they have a pressure to make money and support their parents generation --- Wikipedia would need to get them earlier (high school or college)
      - This would require getting involved in middle-development countries,
         finding creative educators and integrating Wikipedia into the curriculum
      - Would need to build one school district at a time? Can we do pilots in critical nations – 50M or more speakers and 10K or more articles?
        - Identify who are the big editors (local or not), drivers need
           people on the ground (chapter, heavy contributors) with strong

## community roots

- Experiments go to local schools, can we integrate WIK article creation? e.g. writing articles on Indonesian authors
  - Very much about preservation of culture and language, combined with education
- Model at Global Voices: Rising Voices -- open call for proposals (\$5K) -- figure out how to do citizen
  journalism in your local area, in high-need areas (20 projects, 100 or so in touch via email)
  - Need great support --- project director flew from project to project around the world
  - Foko Club group of after-school clubs in Madagascar that were doing after-school computer training, added journalism training --- basically those kids are now doing journalists as the country fell into chaos/coup
    - Did not send European bloggers to Madagascar, but had local bloggers to teach/learn from
    - Project director was the bridger who bridged between different projects so they
      could learn from each other and support each other (usually speak in 1 of 5
      languages: en, zh, ru, es, ar)
- Wikipedia is good at high school level:
  - o Do your report in Wikipedia is first step
  - Hope that some kids start to edit each other's work that's when they become
     Wikipedians
- Could One Laptop per Child be a pathway?
  - o Is it alive or dead?
  - Better to put out a call for proposals --- e.g. Global Voices says if you are critical to project, we'll fly you to our national summit (analogue is Wikimania)
    - Scholarships for Wikimania
    - Maybe also be small funding per project
- Do we need different task forces tackling SE Asia and S Asia—India, Pakistan, Bangladesh, Nepal—different set of issues
  - o Recommend separating them since they are different
    - S Asia bridge language in English
      - Issues are around domestic issues: education, caste, university entrance system
    - SE Asia need to look at differently in some cases, won't be able to use local communities (e.g. Vietnam, Burma) – tough to get locals because of human rights issues

- Issues: human rights, population on Internet
- o Global Voices have segmented the world might be helpful --- took them 1 year
  - Sub-Saharan African Anglophone, etc.
  - Leverage communities around Global Voices, other digital communities and reach out to them to help develop WIK -- well established people in their own communities, but not to WIK -- how do we deal with this?
- Wikipedia culture is now hard to engage with for newbies